



Indiana State
Department of Health

LONG TERM CARE NEWSLETTER

ISDH Long Term Care Newsletter
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Today's Issue:

- **Contact Tracing Calls**

Indiana State Department of Health (ISDH) has established a centralized system for COVID-19 case investigation and contact tracing in Indiana. Contact tracers will call cases and their close contacts to determine the need for further investigation and provide information on isolation and quarantine. If a case identifies as living or working in a congregate setting, such as a long-term care facility (LTCF), the report is flagged for the local health department to further follow up in the event there may be a potential outbreak at that facility.

It is not known if that case is a LTCF resident until the call center talks to the patient and confirms he or she is a LTCF resident. In those instances, the contact tracer will mark that individual in the computer system as a LTCF resident, and the local health department can see that in the data captured on that positive case. In addition, please be aware that the contact tracer will **NOT** request the resident's Social Security Number or any financial information.

Any LTCF that receives a call from the ISDH contact tracing call center is asked to provide the requested information, which is an essential part of case investigation and contact tracing.

Thank you for your cooperation.

