

# Calendar Year 2016

# Indiana Public Transit

## *Annual Report*





2016 ANNUAL REPORT  
INDIANA PUBLIC TRANSIT

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STATE OF INDIANA

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# TABLE OF CONTENTS

<b>Introduction</b> .....	1
Ridership by System.....	2
Total Vehicle Miles by System .....	3
Transit System Operating Expenditures by Category – 2016.....	4
Transit System Operating Revenues by Category – 2016.....	5

## Section One:

### **INDOT Public Transit Programs & Services**

INDOT Office of Transit Programs & Services.....	7
State of Indiana Programs .....	7
Federal Transit Administration (FTA) Programs Administered by INDOT	
FTA Section 5311 - Rural Formula Funds.....	8
FTA Section 5311(b) - Rural Transit Assistance Program (RTAP) .....	9
FTA Section 5311(f) - Intercity Operating, Capital, Planning, and Marketing Assistance .....	9
FTA Section 5310 - Capital Grants Program for Elderly Persons and Persons with Disabilities.....	9
FTA Section 5303 - (Metropolitan Transit Planning) and FTA Section 5304 (Statewide Transit Planning).....	9
Indiana Transit Facts.....	10
2016 Public Transit Highlights .....	11
2016 Indiana RTAP Annual Report .....	11

## Section Two:

### **Peer Group Comparisons**

Descriptions of Peer Groups .....	13
Group One: Large Fixed Route Systems .....	14
Group Two: Small Fixed Route Systems.....	16
Group Three: Urban Demand Response Systems.....	18
Group Four: Rural Demand Response Systems .....	20
Northern Indiana Commuter Transportation District.....	24

## Section Three:

### **Transit System Pages**

2016 Public Transit Systems in Indiana .....	25
Anderson, City of Anderson Transit System .....	26
Bedford, Transit Authority of Stone City (TASC).....	28
Bloomington, Bloomington Public Transportation Corp.....	30
Boone County, Boone Area Transit System.....	32
Cass County, Cass Area Transit .....	34
Central Indiana, Central Indiana Regional Transportation Authority (CIRTA) .....	36
Clinton County, Paul Phillippe Resource Center (PPRC) .....	38
Columbus, ColumBus Transit.....	40
DeKalb County, DeKalb Area Rural Transit (DART).....	42
East Chicago, East Chicago Transit .....	44
Evansville, Metropolitan Evansville Transit System (METS).....	46
Fayette County, Fayette County Public Transit.....	48
Fort Wayne, Fort Wayne Public Transportation Corporation (Citilink).....	50
Franklin County, Franklin County Public Transportation.....	52
Fulton County, Fulton County Transportation.....	54
Gary, Gary Public Transportation Corporation.....	56
Hamilton County, Hamilton County Express.....	58
Hancock County, Hancock Area Rural Transit.....	60
Hendricks County, Hendricks County Transit/Sycamore Services DBA LINK.....	62
Huntingburg, Huntingburg Transit System.....	64
Huntington County, Huntington Area Transportation .....	66
Indianapolis, IndyGo.....	68
Jay, Randolph, Blackford, & Henry Counties, The New InterUrban.....	70



Johnson, Shelby, & Brown Counties, Access Johnson County, ShelbyGo, Access Brown County .....	72
Jasper, Pulaski, Newton, & Starke Counties, Kankakee-Iroquois Regional Planning Commission (KIRPC) .....	74
Knox County, YMCA VanGo .....	76
Kokomo, City Line Trolley/Spirit of Kokomo .....	78
Kosciusko County, Kosciusko Area Bus Service (KABS).....	80
Lafayette, CityBus .....	82
LaGrange County, LCAT.....	84
LaPorte, TransPorte .....	86
Dearborn, Decatur, Jefferson, Jennings, Ohio, Ripley, & Switzerland Counties, Catch-A-Ride.....	88
Elkhart-Goshen, Elkhart Interurban Trolley/Access.....	90
Madison County, Transportation for Rural Areas of Madison County (TRAM).....	92
City of Marion, Marion Transit System (MTS).....	94
Marshall County, Marshall County Transit.....	96
Miami County, YMCA Transit .....	98
Michigan City, Michigan City Transit.....	100
Mitchell, Mitchell Transit .....	102
Monroe, Lawrence, Owen, & Putnam Counties, Rural Transit .....	104
Muncie, Muncie Indiana Transit System.....	106
New Castle, New Castle Transit.....	108
Northern Indiana, NICTD/South Shore Line .....	110
Northwestern Indiana, Northwestern Indiana Regional Planning Commission (NIRPC) .....	112
Noble County, Noble Transit System (NTS) .....	114
Orange County, Orange County Transit .....	116
Richmond, Rose View Transit.....	118
Rush County, “Ride Rush” Public Transportation .....	120
Seymour, Seymour Transit .....	122
South Bend, Transpo.....	124
Southern Indiana (Daviess, Dubois, Gibson, Greene, Martin, Perry, Pike, Spencer, Sullivan, & Warick Counties), Ride Solution .....	126
Crawford, Harrison, Scott, & Washington Counties, Southern Indiana Transit System (SITS) .....	128
Steuben County, STAR Transportation .....	130
New Albany, Clarksville, & Jeffersonville, Transit Authority of River City (TARC).....	132
Terre Haute, Terre Haute Transit Utility .....	134
Union County, Union County Transit.....	136
Valparaiso, V-Line/ChicaGO Dash.....	138
Wabash County, Wabash County Transit .....	140
City of Washington, Washington Transit System (WTS).....	142
Waveland, Waveland Volunteer Public Transit System c/o Area IV Agency.....	144
Vigo County, West Central Indiana Economic Development District Transit Service .....	146
Wells County, Wells on Wheels, WOW! .....	148
White County, White County Public Transit.....	150
Whitley County, Whitley County Transit.....	152
<b>Section Four: Elderly/Disabled (Section 5310) Transportation Providers .....</b>	<b>155</b>
<b>Section Five: Transit Partners and Advocates</b>	
Transit Partners and Advocates .....	161
Indiana Metropolitan Planning Organizations (MPOs).....	162
Indiana Regional Planning Councils.....	163
<b>Section Six: Glossary.....</b>	<b>165</b>



# INTRODUCTION

The Indiana Department of Transportation (INDOT) considers public transit to be an essential service that supports local and state goals for economic growth, quality of life, energy conservation, and environmental quality.

The INDOT Office of Transit (OT) provides financial and technical assistance to public transit systems throughout the state. The primary goal of the OT is to furnish reliable, safe, and efficient public transit services and enhance personal mobility throughout Indiana's urban and rural areas.

This Calendar Year 2016 Annual Report, prepared by the OT, summarizes key operating and financial characteristics of Indiana's publicly assisted transit systems. It provides information to public officials, planners, transit managers, and other interested persons. The document provides the reader with a summary of transit service and financial information, a detailed report of system characteristics, a summary of federal and state transportation assistance programs and awards, a listing of Transit Partners and Advocates, as well as a glossary of terms as used in this report. INDOT obtained information about the individual transit systems from locally prepared annual reports.

The 64 transit systems in Indiana during 2016 are divided among four peer groups, plus NICTD, that reflect system size and type of service. These peer groups are classified as Large Fixed Route, Small Fixed Route, Urban Demand Response, and Rural Demand Response. These groups were defined during the Public Mass Transit Fund Allocation Study completed in 1997 and updated in 2016. Section Two of this report provides a detailed analysis of each of the four peer groups.

## STATEWIDE STATISTICS

Indiana maintains a public transit network of 64 urban and rural public transit systems. This number remained the same from 2015.

The following four tables provide an overview of the operating and financial performance of all of Indiana's public transit systems in 2016. The first two tables summarize ridership and vehicle miles of operation for each transit system as well as a total for each peer group. Each table provides 2015 and 2016 data along with the percent change between the two years.

The ridership table also contains additional figures: 1) the number of passenger trips per capita based on the population of the transit system's service area and 2) the proportion of the total state ridership provided by each transit system.

The third and fourth tables exhibit operating expenditures and revenues for each transit system in 2016. For each transit system, the expenditure table presents data according to specific expenditures categories. The table also shows the proportion of each type of expenditure of the total system expenditure. Similarly, the operating revenue table presents system revenue broken down by categories and shows the proportion of each category of the total system revenue. The transit systems are grouped according to peer groups in both tables. For more information about each individual transit system, please refer to Section Three of this report.

## RIDERSHIP BY SYSTEM

SYSTEM	RIDERSHIP 2015	RIDERSHIP 2016	% CHANGE	2016 RIDERSHIP PER CAPITA	2016 % OF STATE RIDERSHIP
<b>GROUP 1 - Large Fixed Route</b>					
Bloomington	3,527,733	3,479,863	-1.36%	50.22	10.02%
Evansville	2,025,496	1,810,837	-10.60%	15.42	5.21%
Fort Wayne	1,969,599	1,869,566	-5.08%	6.96	5.38%
Indianapolis	9,951,629	9,494,492	-4.59%	10.33	27.33%
Lafayette	4,984,620	4,794,873	-3.81%	32.46	13.80%
Muncie	1,843,074	1,613,032	-12.48%	23.02	4.64%
South Bend	1,939,770	1,748,661	-9.85%	9.99	5.03%
<b>SUBTOTAL: GROUP 1</b>	<b>26,241,921</b>	<b>24,811,324</b>	<b>-5.45%</b>	<b>14.04</b>	<b>71.43%</b>
<b>GROUP 2 - Small Fixed Route</b>					
Anderson	234,198	233,796	-0.17%	4.17	0.67%
Central Indiana	27,909	27,685	-0.80%	1.00	0.08%
Columbus	254,534	261,774	2.84%	5.94	0.75%
East Chicago	179,193	151,150	-15.65%	5.09	0.44%
Gary	782,062	786,361	0.55%	9.83	2.26%
Elkhart-Goshen	447,688	453,637	1.33%	5.49	1.31%
Michigan City	164,586	173,871	5.64%	5.53	0.50%
Richmond	233,961	279,234	19.35%	7.59	0.80%
New Albany, Clarksville, & Jeffersonville	557,796	559,236	0.26%	5.43	1.61%
Terre Haute	398,747	339,478	-14.86%	5.69	0.98%
<b>SUBTOTAL: GROUP 2</b>	<b>3,280,674</b>	<b>3,266,222</b>	<b>-0.44%</b>	<b>5.93</b>	<b>9.40%</b>
<b>GROUP 3 - Urban Demand Response</b>					
Kokomo	496,640	503,668	1.42%	8.10	1.45%
LaPorte	41,094	40,683	-1.00%	1.84	0.12%
Northwestern Indiana	194,005	194,388	0.20%	0.38	0.56%
Valparaiso	197,583	182,797	-7.48%	5.76	0.53%
<b>SUBTOTAL: GROUP 3</b>	<b>929,322</b>	<b>921,536</b>	<b>-0.84%</b>	<b>1.55</b>	<b>2.65%</b>
<b>GROUP 4 - Rural Demand Response</b>					
Bedford	78,224	84,109	7.52%	6.27	0.24%
Boone County	25,193	24,252	-3.74%	0.43	0.07%
Cass County	160,277	159,900	-0.24%	4.10	0.46%
Clinton County	39,731	39,117	-1.55%	1.18	0.11%
DeKalb County	26,633	27,467	3.13%	0.65	0.08%
Fayette County	30,035	32,242	7.35%	1.38	0.09%
Franklin County	27,820	29,832	7.23%	1.30	0.09%
Fulton County	41,854	45,647	9.06%	2.19	0.13%
Hamilton County	50,579	58,639	15.94%	0.21	0.17%
Hancock County	19,565	21,843	11.64%	0.28	0.06%
Hendricks/Morgan	103,312	116,904	13.16%	0.55	0.34%
Huntingburg	10,267	10,552	2.78%	1.74	0.03%
Huntington County	34,787	37,661	8.26%	1.01	0.11%
Jay, Randolph, Blackford, & Henry Counties	44,659	45,599	2.10%	0.42	0.13%
Johnson, Shelby, & Brown Counties	116,516	113,040	-2.98%	0.57	0.33%
Jasper, Pulaski, Newton, & Starke Counties	67,269	69,599	3.46%	0.85	0.20%
Knox County	85,863	94,041	9.52%	2.45	0.27%
Kosciusko County	47,620	51,333	7.80%	0.66	0.15%
LaGrange County	51,675	57,033	10.37%	1.53	0.16%
Dearborn, Decatur, Jefferson, Jennings, Ohio, Ripley, & Switzerland Counties	83,834	86,802	3.54%	0.56	0.25%
Madison County	16,144	17,313	7.24%	0.23	0.05%
City of Marion	275,552	265,477	-3.66%	8.86	0.76%
Marshall County	27,160	26,808	-1.30%	0.60	0.08%
Miami County	38,009	38,587	1.52%	1.05	0.11%
Mitchell	9,570	5,507	-42.46%	1.27	0.02%
Monroe, Lawrence, Owen, Putnam Counties	94,462	88,194	-6.64%	0.36	0.25%
New Castle	56,748	41,064	-27.64%	2.27	0.12%
Noble County	24,115	24,905	3.28%	0.52	0.07%
Orange County	19,563	20,286	3.70%	1.02	0.06%
Rush County	10,764	12,622	17.26%	0.73	0.04%
Seymour	29,727	31,135	4.74%	1.62	0.09%
Southern Indiana (Daviess, Dubois, Gibson, Greene, Martin, Perry, Pike, Spencer, Sullivan, & Warick Counties)	220,263	219,063	-0.54%	0.90	0.63%
Crawford, Harrison, Scott, & Washington Counties	42,081	32,355	-23.11%	0.33	0.09%
Steuben County	17,868	15,628	-12.54%	0.44	0.04%
Union County	30,859	31,066	0.67%	0.78	0.09%
Wabash County	29,932	31,057	3.76%	0.97	0.09%
Washington	13,308	12,634	-5.06%	1.10	0.04%
Waveland	3,841	4,333	12.81%	0.57	0.01%
Vigo County	13,118	14,729	12.28%	0.14	0.04%
Wells County	43,705	43,199	-1.16%	1.56	0.12%
White County	13,759	14,046	2.09%	0.57	0.04%
Whitley County	38,844	37,103	-4.48%	1.11	0.11%
<b>SUBTOTAL: GROUP 4</b>	<b>2,215,105</b>	<b>2,232,723</b>	<b>0.80%</b>	<b>0.80</b>	<b>6.43%</b>
<b>GROUPS 1 THROUGH 4</b>	<b>32,667,022</b>	<b>31,231,805</b>	<b>-4.39%</b>	<b>5.49</b>	<b>89.91%</b>
Northern Indiana	3,616,666	3,504,080	-3.11%	4.54	10.09%
<b>TOTAL ALL GROUPS</b>	<b>36,283,688</b>	<b>34,735,885</b>	<b>-4.27%</b>	<b>5.37</b>	<b>100.00%</b>



## TOTAL VEHICLE MILES BY SYSTEM

SYSTEM	TVM 2015	TVM 2016	% CHANGE
<b>GROUP 1 - Large Fixed Route</b>			
Bloomington	1,206,904	1,190,223	-1.38%
Evansville	1,598,941	1,628,458	1.85%
Fort Wayne	1,919,364	2,031,778	5.86%
Indianapolis	10,461,640	11,595,872	10.84%
Lafayette	1,888,612	1,989,172	5.32%
Muncie	1,164,088	1,128,812	-3.03%
South Bend	1,729,309	1,696,371	-1.90%
<b>SUBTOTAL: GROUP 1</b>	<b>19,968,858</b>	<b>21,260,686</b>	<b>6.47%</b>
<b>GROUP 2 - Small Fixed Route</b>			
Anderson	435,514	457,072	4.95%
Central Indiana	150,679	63,816	-57.65%
Columbus	316,072	334,151	5.72%
East Chicago	159,764	154,889	-3.05%
Gary	922,754	957,897	3.81%
Elkhart-Goshen	924,241	1,125,007	21.72%
Michigan City	309,699	342,731	10.67%
Richmond	328,881	387,397	17.79%
New Albany, Clarksville, & Jeffersonville	956,954	926,220	-3.21%
Terre Haute	552,468	548,458	-0.73%
<b>SUBTOTAL: GROUP 2</b>	<b>5,057,026</b>	<b>5,297,638</b>	<b>4.76%</b>
<b>GROUP 3 - Urban Demand Response</b>			
Kokomo	490,466	573,417	16.91%
LaPorte	119,807	127,188	6.16%
Northwestern Indiana	1,124,396	1,111,819	-1.12%
Valparaiso	332,769	340,529	2.33%
<b>SUBTOTAL: GROUP 3</b>	<b>2,067,438</b>	<b>2,152,953</b>	<b>4.14%</b>
<b>GROUP 4 - Rural Demand Response</b>			
Bedford	92,458	90,579	-2.03%
Boone County	252,708	302,298	19.62%
Cass County	723,175	831,460	14.97%
Clinton County	102,383	109,900	7.34%
DeKalb County	264,093	271,794	2.92%
Fayette County	160,977	183,939	14.26%
Franklin County	348,525	321,657	-7.71%
Fulton County	285,399	295,135	3.41%
Hamilton County	474,785	556,120	17.13%
Hancock County	185,813	203,592	9.57%
Hendricks/Morgan	667,399	688,538	3.17%
Huntingburg	25,201	24,826	-1.49%
Huntington County	280,146	289,772	3.44%
Jay, Randolph, Blackford, & Henry Counties	358,220	345,904	-3.44%
Johnson, Shelby, & Brown Counties	859,695	785,816	-8.59%
Jasper, Pulaski, Newton, & Starke Counties	586,718	623,593	6.28%
Knox County	332,545	333,895	0.41%
Kosciusko County	184,187	229,393	24.54%
LaGrange County	568,104	577,162	1.59%
Dearborn, Decatur, Jefferson, Jennings, Ohio, Ripley, & Switzerland Counties	676,890	763,105	12.74%
Madison County	165,876	164,797	-0.65%
City of Marion	217,790	212,543	-2.41%
Marshall County	222,305	243,530	9.55%
Miami County	195,032	173,651	-10.96%
Mitchell	16,847	10,573	-37.24%
Monroe, Lawrence, Owen, Putnam Counties	536,369	518,457	-3.34%
New Castle	76,631	69,080	-9.85%
Noble County	391,794	430,047	9.76%
Orange County	239,040	231,831	-3.02%
Rush County	97,580	89,151	-8.64%
Seymour	94,891	98,252	3.54%
Southern Indiana (Daviss, Dubois, Gibson, Greene, Martin, Perry, Pike, Spencer, Sullivan, & Warick Counties)	2,096,523	2,140,733	2.11%
Crawford, Harrison, Scott, & Washington Counties	467,745	436,514	-6.68%
Steuben County	191,424	182,670	-4.57%
Union County	280,072	314,110	12.15%
Wabash County	233,673	241,987	3.56%
Washington	28,822	28,462	-1.25%
Waveland	19,902	24,136	21.27%
Vigo County	124,258	143,739	15.68%
Wells County	231,149	228,958	-0.95%
White County	110,027	99,038	-9.99%
Whitley County	255,618	248,191	-2.91%
<b>SUBTOTAL: GROUP 4</b>	<b>13,722,789</b>	<b>14,158,928</b>	<b>3.18%</b>
<b>GROUPS 1 THROUGH 4</b>	<b>40,816,111</b>	<b>42,870,205</b>	<b>5.03%</b>
Northern Indiana	4,146,225	4,372,434	5.46%
<b>TOTAL ALL GROUPS</b>	<b>44,962,336</b>	<b>47,242,639</b>	<b>5.07%</b>

## TRANSIT SYSTEM OPERATING EXPENDITURES BY CATEGORY - 2016

SYSTEM	LABOR/ FRINGE	%	SERVICES	%	MATERIALS & SUPPLIES	%	UTILITIES	%	CASUALTY & LIABILITY	%	PURCHASED TRANSPORT	%	OTHER	%	TOTAL
<b>GROUP 1 - Large Fixed Route</b>															
Bloomington	\$4,875,794	67%	\$535,327	7%	\$1,366,729	19%	\$67,491	1%	\$238,533	3%	\$0	0%	\$141,269	2%	\$7,245,143
Evansville	\$6,134,997	78%	\$266,486	3%	\$1,212,092	15%	\$86,735	1%	\$140,808	2%	\$0	0%	\$37,844	0%	\$7,878,962
Fort Wayne	\$9,275,173	73%	\$1,215,658	10%	\$1,562,724	12%	\$112,421	1%	\$354,177	3%	\$102,250	1%	\$147,980	1%	\$12,770,383
Indianapolis	\$38,914,166	59%	\$6,602,026	10%	\$8,961,225	14%	\$906,998	1%	\$1,508,127	2%	\$8,949,912	14%	\$249,152	0%	\$66,091,606
Lafayette	\$8,870,464	79%	\$454,162	4%	\$1,299,399	12%	\$126,406	1%	\$230,350	2%	\$0	0%	\$267,010	2%	\$11,247,791
Muncie	\$4,711,586	71%	\$717,539	11%	\$812,911	12%	\$102,184	2%	\$190,238	3%	\$0	0%	\$131,951	2%	\$6,666,409
South Bend	\$7,321,650	75%	\$707,598	7%	\$996,530	10%	\$232,240	2%	\$215,545	2%	\$0	0%	\$311,482	3%	\$9,785,045
<b>SUBTOTAL: GROUP 1</b>	<b>\$80,103,830</b>	<b>66%</b>	<b>\$10,498,796</b>	<b>9%</b>	<b>\$16,211,610</b>	<b>13%</b>	<b>\$1,654,475</b>	<b>1%</b>	<b>\$2,877,778</b>	<b>2%</b>	<b>\$9,052,162</b>	<b>7%</b>	<b>\$1,286,688</b>	<b>1%</b>	<b>\$121,685,339</b>
<b>GROUP 2 - Small Fixed Route</b>															
Anderson	\$2,054,011	82%	\$164,953	7%	\$188,542	7%	\$26,249	1%	\$74,863	3%	\$0	0%	\$5,656	0%	\$2,514,274
Central Indiana	\$62,741	32%	\$0	0%	\$0	0%	\$0	0%	\$0	0%	\$132,324	68%	\$0	0%	\$195,065
Columbus	\$1,374,972	74%	\$78,098	4%	\$349,849	19%	\$17,000	1%	\$400	0%	\$0	0%	\$26,457	1%	\$1,846,776
East Chicago	\$1,022,579	86%	\$17,342	1%	\$135,558	11%	\$2,096	0%	\$556	0%	\$0	0%	\$6,787	1%	\$1,184,918
Gary	\$2,613,070	44%	\$119,000	2%	\$1,579,778	27%	\$121,684	2%	\$853,150	14%	\$0	0%	\$620,395	11%	\$5,907,077
Elkhart-Goshen	\$226,370	8%	\$0	0%	\$20,978	1%	\$1,176	0%	\$11,902	0%	\$2,420,712	86%	\$18,929	4%	\$2,800,067
Michigan City	\$1,011,161	75%	\$93,781	7%	\$106,637	8%	\$19,191	1%	\$38,466	3%	\$0	0%	\$81,674	6%	\$1,350,810
Richmond	\$946,680	80%	\$33,900	3%	\$159,858	13%	\$11,091	1%	\$37,500	3%	\$0	0%	\$296	0%	\$1,189,325
New Albany, Clarksville, & Jeffersonville	\$3,387,554	63%	\$202,335	4%	\$161,101	3%	\$2,084	0%	\$57,495	1%	\$1,547,373	29%	\$35,997	1%	\$5,393,939
Terre Haute	\$2,221,160	82%	\$42,900	2%	\$338,000	12%	\$38,600	1%	\$16,000	1%	\$0	0%	\$52,533	2%	\$2,709,193
<b>SUBTOTAL: GROUP 2</b>	<b>\$14,920,298</b>	<b>59%</b>	<b>\$752,309</b>	<b>3%</b>	<b>\$3,040,301</b>	<b>12%</b>	<b>\$239,171</b>	<b>1%</b>	<b>\$1,090,332</b>	<b>4%</b>	<b>\$4,100,409</b>	<b>16%</b>	<b>\$948,624</b>	<b>4%</b>	<b>\$25,091,444</b>
<b>GROUP 3 - Urban Demand Response</b>															
Kokomo	\$1,468,827	80%	\$34,887	2%	\$288,833	16%	\$4,668	0%	\$26,835	1%	\$0	0%	\$7,035	0%	\$1,831,085
LaPorte	\$484,381	82%	\$10,020	2%	\$59,062	10%	\$14,436	2%	\$20,920	4%	\$0	0%	\$1,960	0%	\$590,779
Northwestern Indiana	\$1,667,739	54%	\$244,915	8%	\$433,942	14%	\$48,476	2%	\$70,329	2%	\$375,072	12%	\$262,493	8%	\$3,102,966
Valparaiso	\$22,692	1%	\$15,328	1%	\$363,057	22%	\$3,878	0%	\$26,837	2%	\$1,197,181	73%	\$0	0%	\$1,628,973
<b>SUBTOTAL: GROUP 3</b>	<b>\$3,643,639</b>	<b>51%</b>	<b>\$305,150</b>	<b>4%</b>	<b>\$1,144,894</b>	<b>16%</b>	<b>\$71,458</b>	<b>1%</b>	<b>\$144,921</b>	<b>2%</b>	<b>\$1,572,253</b>	<b>22%</b>	<b>\$271,488</b>	<b>4%</b>	<b>\$7,153,803</b>
<b>GROUP 4: Rural Demand Response</b>															
Bedford	\$501,248	83%	\$26,991	4%	\$41,247	7%	\$7,141	1%	\$12,981	2%	\$0	0%	\$11,195	2%	\$600,803
Boone County	\$325,811	55%	\$26,046	4%	\$45,596	8%	\$0	0%	\$123,479	21%	\$0	0%	\$72,051	12%	\$592,983
Cass County	\$835,879	62%	\$51,208	4%	\$199,065	15%	\$20,805	2%	\$132,668	10%	\$0	0%	\$100,136	7%	\$1,339,761
Clinton County	\$298,432	61%	\$23,647	5%	\$33,680	7%	\$7,572	2%	\$2,444	2%	\$0	0%	\$117,293	24%	\$492,444
DeKalb County	\$279,029	55%	\$23,470	5%	\$50,476	10%	\$0	0%	\$15,913	3%	\$0	0%	\$140,845	28%	\$509,733
Fayette County	\$205,619	58%	\$12,081	3%	\$48,427	14%	\$1,457	0%	\$19,967	6%	\$0	0%	\$69,959	20%	\$357,510
Franklin County	\$310,956	65%	\$17,941	4%	\$88,364	18%	\$13,081	3%	\$47,712	10%	\$0	0%	\$304	0%	\$478,358
Fulton County	\$132,519	67%	\$24,739	5%	\$35,072	7%	\$11,063	2%	\$24,648	5%	\$0	0%	\$61,068	13%	\$469,109
Hamilton County	\$975,033	68%	\$50,968	4%	\$161,558	11%	\$20,838	1%	\$27,591	2%	\$0	0%	\$190,569	13%	\$1,426,557
Hancock County	\$259,789	67%	\$15,120	4%	\$26,858	7%	\$5,426	1%	\$13,830	4%	\$0	0%	\$66,952	17%	\$387,975
Hendricks/Morgan	\$890,106	70%	\$43,831	3%	\$133,634	11%	\$21,143	2%	\$77,216	6%	\$0	0%	\$103,765	8%	\$1,269,695
Huntingburg	\$94,222	78%	\$4,551	4%	\$10,312	9%	\$1,438	1%	\$1,823	2%	\$0	0%	\$8,422	7%	\$120,768
Huntington County	\$395,631	68%	\$32,059	5%	\$65,122	11%	\$5,638	1%	\$37,529	6%	\$0	0%	\$49,830	9%	\$585,809
Jay, Randolph, Blackford, & Henry Counties	\$530,036	49%	\$185,668	17%	\$135,416	12%	\$15,451	1%	\$28,289	3%	\$60	0%	\$192,625	18%	\$1,087,435
Johnson, Shelby, & Brown Counties	\$797,129	42%	\$197,278	10%	\$135,343	7%	\$27,973	1%	\$104,897	6%	\$459,035	24%	\$162,336	9%	\$1,883,991
Jasper, Pulaski, Newton, & Starke Counties	\$784,493	72%	\$69,825	6%	\$101,940	9%	\$25,053	2%	\$65,665	6%	\$0	0%	\$40,433	4%	\$1,087,409
Knox County	\$510,238	64%	\$51,124	6%	\$104,533	13%	\$10,344	1%	\$53,809	7%	\$0	0%	\$67,721	8%	\$797,769
Kosciusko County	\$468,802	69%	\$8,030	1%	\$91,224	13%	\$11,830	2%	\$16,968	2%	\$0	0%	\$85,094	12%	\$681,948
LaGrange County	\$443,437	59%	\$107,512	14%	\$78,781	10%	\$2,628	0%	\$20,085	3%	\$0	0%	\$103,365	14%	\$755,808
Dearborn, Decatur, Jefferson, Jennings, Ohio, Ripley, & Switzerland Counties	\$1,114,088	72%	\$84,228	5%	\$230,634	15%	\$14,218	1%	\$56,477	4%	\$0	0%	\$50,445	3%	\$1,550,090
Madison County	\$29,807	7%	\$0	0%	\$0	0%	\$0	0%	\$0	0%	\$380,886	91%	\$5,926	1%	\$416,619
City of Marion	\$903,080	79%	\$52,817	5%	\$85,869	8%	\$7,896	1%	\$85,931	8%	\$0	0%	\$1,970	0%	\$1,137,563
Marshall County	\$350,030	77%	\$13,247	3%	\$41,245	9%	\$3,124	1%	\$16,257	4%	\$0	0%	\$30,710	7%	\$454,613
Miami County	\$252,616	64%	\$14,519	4%	\$27,583	7%	\$1,443	0%	\$32,867	8%	\$0	0%	\$62,634	16%	\$391,662
Mitchell	\$50,367	74%	\$6,000	9%	\$6,695	10%	\$1,943	3%	\$1,881	3%	\$0	0%	\$885	1%	\$67,771
Monroe, Lawrence, Owen, Putnam Counties	\$755,715	61%	\$30,329	2%	\$171,122	14%	\$45,055	4%	\$78,575	6%	\$0	0%	\$164,390	13%	\$1,245,186
New Castle	\$346,305	80%	\$10,131	2%	\$37,167	9%	\$10,082	2%	\$24,042	6%	\$0	0%	\$5,757	1%	\$433,484
Noble County	\$462,061	65%	\$27,396	4%	\$75,007	11%	\$2,200	0%	\$51,275	7%	\$0	0%	\$88,792	13%	\$706,731
Orange County	\$210,376	62%	\$25,183	7%	\$33,618	10%	\$3,317	1%	\$17,206	5%	\$0	0%	\$48,478	14%	\$338,178
Rush County	\$114,402	58%	\$17,479	9%	\$19,045	10%	\$9,327	5%	\$14,521	7%	\$0	0%	\$23,121	12%	\$197,895
Seymour	\$230,981	80%	\$15,113	5%	\$37,405	13%	\$1,234	0%	\$0	0%	\$0	0%	\$4,357	2%	\$289,090
Southern Indiana (Davies, Dubois, Gibson, Greene, Martin, Perry, Pike, Spencer, Sullivan, & Warick Counties)	\$2,090,780	63%	\$152,134	5%	\$427,179	13%	\$52,570	2%	\$174,575	5%	\$403,324	12%	\$18,565	1%	\$3,319,127
Crawford, Harrison, Scott, & Washington Counties	\$435,321	60%	\$55,510	8%	\$99,370	14%	\$16,513	2%	\$25,905	4%	\$20,693	3%	\$73,642	10%	\$726,954
Steuben County	\$184,359	40%	\$35,706	8%	\$25,551	6%	\$0	0%	\$10,611	2%	\$0	0%	\$207,599	45%	\$463,826
Union County	\$269,519	55%	\$28,189	6%	\$89,538	18%	\$7,893	2%	\$28,708	6%	\$0	0%	\$62,895	13%	\$486,742
Wabash County	\$287,318	43%	\$31,557	5%	\$56,795	8%	\$5,694	1%	\$36,942	5%	\$0	0%	\$254,584	38%	\$672,890
Washington	\$61,017	60%	\$20,544	20%	\$9,402	9%	\$3,611	4%	\$4,853	5%	\$0	0%	\$1,957	2%	\$101,384
Waveland	\$83,679	74%	\$12,021	11%	\$5,240	5%	\$693	1%	\$4,439	4%	\$0	0%	\$6,368	6%	\$112,440
Vigo County	\$208,137	66%	\$4,746	1%	\$60,129	19%	\$0	0%	\$17,499	6%	\$0	0%	\$26,738	8%	\$317,249
Wells County	\$418,003	74%	\$31,291	6%	\$53,778	10%	\$14,386	3%	\$40,770	7%	\$0	0%	\$2,921	1%	\$561,149
White County	\$148,687	53%	\$13,727	5%	\$21,418	8%	\$11,588	4%	\$18,021	6%	\$0	0%	\$68,515	24%	\$281,956
Whitley County	\$243,060	56%	\$34,787	8%	\$54,587	13%	\$2,618	1%	\$14,703	3%	\$0	0%	\$81,954	19%	\$431,709
<b>SUBTOTAL: GROUP 4</b>	<b>\$18,468,117</b>	<b>62%</b>	<b>\$1,688,733</b>	<b>6%</b>	<b>\$3,255,025</b>	<b>11%</b>	<b>\$424,286</b>	<b>1%</b>	<b>\$1,592,948</b>	<b>5%</b>	<b>\$1,263,998</b>	<b>4%</b>	<b>\$2,937,066</b>	<b>10%</b>	<b>\$29,630,173</b>
<b>GROUPS 1 THROUGH 4</b>															
Northern Indiana	\$29,301,068	62%	\$3,508,097	7%	\$4,698,884	10%	\$2,815,090	6%	\$1,691,979	4%	\$0	0%	\$5,339,750	11%	\$47,354,868
<b>TOTAL ALL GROUPS</b>	<b>\$146,436,952</b>	<b>63%</b>	<b>\$16,753,085</b>	<b>7%</b>	<b>\$28,350,714</b>	<b>12%</b>	<b>\$5,204,480</b>	<b>2%</b>	<b>\$7,397,958</b>	<b>3%</b>	<b>\$15,988,822</b>	<b>7%</b>	<b>\$10,783,616</b>	<b>5%</b>	<b>\$230,915,627</b>

<b>TRANSIT SYSTEM OPERATING REVENUE BY CATEGORY - 2016</b>											
<b>SYSTEM</b>	<b>FARES</b>	<b>%</b>	<b>LOCAL ASSISTANCE</b>	<b>%</b>	<b>STATE ASSISTANCE</b>	<b>%</b>	<b>FEDERAL ASSISTANCE</b>	<b>%</b>	<b>OTHER</b>	<b>%</b>	<b>TOTAL</b>
<b>GROUP 1 - Large Fixed Route</b>											
Bloomington	\$1,673,736	23%	\$641,383	9%	\$2,462,469	34%	\$2,127,838	29%	\$339,717	5%	\$7,245,143
Evansville	\$1,500,949	19%	\$2,187,386	28%	\$2,209,375	28%	\$1,807,328	23%	\$173,924	2%	\$7,878,962
Fort Wayne	\$1,315,766	10%	\$6,121,817	48%	\$2,051,720	16%	\$2,639,154	21%	\$641,926	5%	\$12,770,383
Indianapolis	\$10,920,791	17%	\$34,317,875	52%	\$10,710,540	16%	\$9,190,928	14%	\$951,472	1%	\$68,091,606
Lafayette	\$2,960,001	26%	\$1,906,913	17%	\$4,128,955	37%	\$1,683,393	15%	\$568,529	5%	\$11,247,791
Muncie	\$246,454	4%	\$2,958,503	44%	\$1,449,088	22%	\$1,962,190	29%	\$50,174	1%	\$6,666,409
South Bend	\$1,361,096	14%	\$3,554,617	36%	\$1,984,401	20%	\$2,607,183	27%	\$277,748	3%	\$9,785,045
<b>SUBTOTAL: GROUP 1</b>	<b>\$19,978,793</b>	<b>16%</b>	<b>\$51,688,494</b>	<b>42%</b>	<b>\$24,996,548</b>	<b>21%</b>	<b>\$22,018,014</b>	<b>18%</b>	<b>\$3,003,490</b>	<b>2%</b>	<b>\$121,685,339</b>
<b>GROUP 2 - Small Fixed Route</b>											
Anderson	\$163,779	7%	\$800,000	32%	\$356,697	14%	\$1,158,135	46%	\$35,663	1%	\$2,514,274
Central Indiana	\$29,180	15%	\$53,031	27%	\$22,690	12%	\$90,164	46%	\$0	0%	\$195,065
Columbus	\$50,813	3%	\$637,721	35%	\$289,135	16%	\$869,107	47%	\$0	0%	\$1,846,776
East Chicago	\$0	0%	\$310,194	26%	\$310,194	26%	\$564,530	48%	\$0	0%	\$1,184,918
Gary	\$748,135	13%	\$1,273,891	22%	\$880,310	15%	\$2,978,007	50%	\$26,734	0%	\$5,907,077
Elkhart-Goshen	\$305,768	11%	\$590,181	21%	\$635,040	23%	\$1,247,138	45%	\$21,940	1%	\$2,800,067
Michigan City	\$104,511	8%	\$308,859	23%	\$199,772	15%	\$737,668	55%	\$0	0%	\$1,350,810
Richmond	\$194,172	16%	\$144,351	12%	\$348,324	29%	\$492,673	41%	\$9,805	1%	\$1,189,325
New Albany, Clarksville, & Jeffersonville	\$940,921	17%	\$3,236,686	60%	\$1,180,296	22%	\$2,630	0%	\$33,406	1%	\$5,393,939
Terre Haute	\$194,976	7%	\$564,044	21%	\$523,588	19%	\$1,087,632	40%	\$338,953	13%	\$2,709,193
<b>SUBTOTAL: GROUP 2</b>	<b>\$2,732,255</b>	<b>11%</b>	<b>\$7,918,958</b>	<b>32%</b>	<b>\$4,746,046</b>	<b>19%</b>	<b>\$9,227,684</b>	<b>37%</b>	<b>\$466,501</b>	<b>2%</b>	<b>\$25,091,444</b>
<b>GROUP 3 - Urban Demand Response</b>											
Kokomo	\$4,159	0%	\$622,499	34%	\$622,499	34%	\$581,928	32%	\$0	0%	\$1,831,085
LaPorte	\$105,014	18%	\$163,334	28%	\$67,306	11%	\$230,639	39%	\$24,486	4%	\$590,779
Northwestern Indiana	\$563,712	18%	\$852,672	27%	\$510,020	16%	\$1,110,483	36%	\$66,079	2%	\$3,102,966
Valparaiso	\$721,274	44%	\$120,858	7%	\$254,357	16%	\$532,484	33%	\$0	0%	\$1,628,973
<b>SUBTOTAL: GROUP 3</b>	<b>\$1,394,159</b>	<b>19%</b>	<b>\$1,759,363</b>	<b>25%</b>	<b>\$1,454,182</b>	<b>20%</b>	<b>\$2,455,534</b>	<b>34%</b>	<b>\$90,565</b>	<b>1%</b>	<b>\$7,153,803</b>
<b>GROUP 4: Rural Demand Response</b>											
Bedford	\$27,299	5%	\$182,465	30%	\$165,505	28%	\$225,534	38%	\$0	0%	\$600,803
Boone County	\$59,184	10%	\$243,986	41%	\$80,118	14%	\$209,695	35%	\$0	0%	\$592,983
Cass County	\$141,191	11%	\$287,953	21%	\$407,829	30%	\$502,788	38%	\$0	0%	\$1,339,761
Clinton County	\$53,473	11%	\$157,664	32%	\$89,527	18%	\$191,780	39%	\$0	0%	\$492,444
DeKalb County	\$67,405	13%	\$136,857	27%	\$93,057	18%	\$203,311	40%	\$9,103	2%	\$509,733
Fayette County	\$29,553	8%	\$88,681	25%	\$89,618	25%	\$149,658	42%	\$0	0%	\$357,510
Franklin County	\$29,864	6%	\$144,250	30%	\$124,801	26%	\$179,443	38%	\$0	0%	\$478,358
Fulton County	\$93,970	20%	\$75,393	16%	\$118,466	25%	\$181,280	39%	\$0	0%	\$469,109
Hamilton County	\$111,755	8%	\$490,585	34%	\$177,076	12%	\$647,141	45%	\$0	0%	\$1,426,557
Hancock County	\$56,068	14%	\$107,020	28%	\$58,173	15%	\$165,192	43%	\$1,522	0%	\$387,975
Hendricks/Morgan	\$104,820	8%	\$289,513	23%	\$292,924	23%	\$582,438	46%	\$0	0%	\$1,269,695
Huntingburg	\$9,878	8%	\$36,861	31%	\$23,312	19%	\$50,717	42%	\$0	0%	\$120,768
Huntington County	\$38,239	7%	\$135,043	23%	\$134,249	23%	\$269,001	46%	\$9,277	2%	\$585,809
Jay, Randolph, Blackford, & Henry Counties	\$36,527	3%	\$317,274	29%	\$208,182	19%	\$525,452	48%	\$0	0%	\$1,087,435
Johnson, Shelby, & Brown Counties	\$93,541	5%	\$718,694	38%	\$312,530	17%	\$759,226	40%	\$0	0%	\$1,883,991
Jasper, Pulaski, Newton, & Starke Counties	\$56,344	5%	\$313,308	29%	\$230,243	21%	\$479,479	44%	\$8,035	1%	\$1,087,409
Knox County	\$18,442	2%	\$274,373	34%	\$136,126	17%	\$368,828	46%	\$0	0%	\$797,769
Kosciusko County	\$20,146	3%	\$201,372	30%	\$129,679	19%	\$330,751	49%	\$0	0%	\$681,948
LaGrange County	\$188,655	25%	\$107,633	14%	\$203,066	27%	\$256,454	34%	\$0	0%	\$755,808
Dearborn, Decatur, Jefferson, Jennings, Ohio, Ripley, & Switzerland Counties	\$79,657	5%	\$435,478	28%	\$291,749	19%	\$727,226	47%	\$15,980	1%	\$1,550,090
Madison County	\$12,756	3%	\$139,373	33%	\$62,560	15%	\$201,930	48%	\$0	0%	\$416,619
City of Marion	\$0	0%	\$282,378	25%	\$282,376	25%	\$564,752	50%	\$8,057	1%	\$1,137,563
Marshall County	\$43,682	10%	\$188,172	41%	\$52,515	12%	\$170,244	37%	\$0	0%	\$454,613
Miami County	\$29,515	8%	\$93,914	24%	\$87,161	22%	\$181,072	46%	\$0	0%	\$391,662
Mitchell	\$3,407	5%	\$14,387	21%	\$17,794	26%	\$32,183	47%	\$0	0%	\$67,771
Monroe, Lawrence, Owen, Putnam Counties	\$85,464	7%	\$276,921	22%	\$302,940	24%	\$579,861	47%	\$0	0%	\$1,245,186
New Castle	\$15,024	3%	\$122,880	28%	\$91,179	21%	\$203,957	47%	\$444	0%	\$433,484
Noble County	\$85,348	12%	\$218,183	31%	\$140,967	20%	\$262,233	37%	\$0	0%	\$706,731
Orange County	\$29,216	9%	\$62,635	19%	\$93,422	28%	\$152,905	45%	\$0	0%	\$338,178
Rush County	\$11,974	6%	\$65,323	33%	\$40,663	21%	\$79,935	40%	\$0	0%	\$197,895
Seymour	\$40,822	14%	\$57,851	20%	\$65,920	23%	\$118,897	41%	\$5,600	2%	\$289,090
Southern Indiana (Davies, Dubois, Gibson, Greene, Martin, Perry, Pike, Spencer, Sullivan, & Warick Counties)	\$232,781	7%	\$1,003,096	30%	\$766,331	23%	\$1,316,919	40%	\$0	0%	\$3,319,127
Crawford, Harrison, Scott, & Washington Counties	\$41,892	6%	\$139,847	19%	\$181,741	25%	\$321,588	44%	\$41,886	6%	\$726,954
Steuben County	\$91,251	20%	\$147,133	32%	\$71,954	16%	\$153,488	33%	\$0	0%	\$463,826
Union County	\$50,787	10%	\$110,539	23%	\$99,271	20%	\$189,232	39%	\$36,913	8%	\$486,742
Wabash County	\$36,372	5%	\$280,922	42%	\$111,705	17%	\$242,769	36%	\$1,122	0%	\$672,890
Washington	\$5,895	6%	\$25,963	26%	\$19,475	19%	\$45,436	45%	\$4,615	5%	\$101,384
Waveland	\$4,590	4%	\$46,408	41%	\$10,371	9%	\$51,071	45%	\$0	0%	\$112,440
Vigo County	\$23,940	8%	\$114,036	36%	\$32,617	10%	\$146,656	46%	\$0	0%	\$317,249
Wells County	\$19,778	4%	\$165,928	30%	\$117,827	21%	\$257,616	46%	\$0	0%	\$561,149
White County	\$22,368	8%	\$90,180	32%	\$48,716	17%	\$120,692	43%	\$0	0%	\$281,956
Whitley County	\$77,466	18%	\$98,210	23%	\$78,911	18%	\$177,122	41%	\$0	0%	\$431,709
<b>SUBTOTAL: GROUP 4</b>	<b>\$2,280,339</b>	<b>8%</b>	<b>\$8,488,682</b>	<b>29%</b>	<b>\$6,142,646</b>	<b>21%</b>	<b>\$12,575,952</b>	<b>42%</b>	<b>\$142,554</b>	<b>0%</b>	<b>\$29,630,173</b>
<b>GROUPS 1 THROUGH 4</b>	<b>\$26,385,546</b>	<b>14%</b>	<b>\$69,855,497</b>	<b>38%</b>	<b>\$37,339,422</b>	<b>20%</b>	<b>\$46,277,184</b>	<b>25%</b>	<b>\$3,703,110</b>	<b>2%</b>	<b>\$183,560,759</b>
Northern Indiana	\$21,357,753	45%	\$5,743,030	12%	\$15,041,986	32%	\$5,177,099	11%	\$35,000	0%	\$47,354,868
<b>TOTAL ALL GROUPS</b>	<b>\$47,743,299</b>	<b>21%</b>	<b>\$75,598,527</b>	<b>33%</b>	<b>\$52,381,408</b>	<b>23%</b>	<b>\$51,454,283</b>	<b>22%</b>	<b>\$3,738,110</b>	<b>2%</b>	<b>\$230,915,627</b>



# Section One

# Programs & Services

## Calendar Year 2016





# INDOT OFFICE OF TRANSIT PROGRAMS & SERVICES

The INDOT Office of Transit (OT) is comprised of six staff members and is a section within the INDOT Multi-Modal Planning & Programs Division, which also includes the Rail, Aeronautics, and Freight sections. The OT administers both federal and state transit assistance programs with Larry Buckel, Office of Transit Manager. Contacts for the OT staff are listed in the table below.

<b>Larry Buckel</b> Office of Transit Manager	317-232-5292	LBUCKEL@INDOT.IN.GOV
<b>Jason Casteel</b> Transit Planner	317-234-5161	JCASTEEL@INDOT.IN.GOV
<b>Brian Jones</b> Section 5310/PMTF Program Manager	317-232-1493	BJONES@INDOT.IN.GOV
<b>Todd Jennings</b> Section 5311 Program Manager	317-232-1483	TJENNINGS@INDOT.IN.GOV
<b>Vickie Rayburn</b> Section 5311 Project Manager	317-232-5078	VRAYBURN@INDOT.IN.GOV
<b>Mike McGathey</b> Section 5311 Project Manager	317-232-1498	MMCGATHEY@INDOT.IN.GOV

## STATE OF INDIANA PROGRAMS

### State of Indiana Public Mass Transportation Fund

The Public Mass Transportation Fund (PMTF) is a fund authorized by the legislature to receive revenue from the State's General Fund. These funds are allocated on a calendar year basis using a performance-based formula to eligible municipal corporations (as defined by I.C. 36-1-2-10). Operating expenses, passenger trips, total vehicle miles, and locally derived income data are utilized to compute the formula allocations.

In 2016, INDOT allocated \$42.7 million in PMTF to 64 transit systems in Indiana.

Awards are limited to an amount equal to 100 percent of the project's Locally Derived Income or the system's total allocation, whichever is less. Locally Derived Income (LDI) is used to measure local financial commitment and is defined as follows:

- 1) System revenues including fares, charter, advertising, and all other auxiliary and non-transportation revenues;

- 2) Taxes levied by, or on behalf of, a transit system; and
- 3) Local cash grants and reimbursements including general fund receipts; property, local option income, license, excise, and intangible taxes; bank building and loan funds; local bonding funds; and other locally derived assistance.

LDI does not include contra-expenses such as expense refunds from motor fuel tax, or in-kind volunteer services.

### Electric Rail Service Fund

The Electric Rail Service Fund (ERSF) is a special state fund generated from property tax on a railroad company's distributable property that provides service with a commuter transportation district established under I.C. 8-5-15. These funds are only available to commuter transportation districts that have substantially all of their service performed by electrical powered railroads. Qualifying commuter transportation districts must receive equal shares of this fund. Currently, all funds go to the Northern Indiana Commuter Transportation District (NICTD), the only entity eligible for these funds at the present time.

In 2016, INDOT allocated \$152,270 in ERSF funds to NICTD.

**Commuter Rail Service Fund- Sales Tax**

The Commuter Rail Service Fund (CRSF) is distributed to commuter transportation districts established under I.C. 8-5-15 to be used for maintenance, improvement, and operations of commuter rail service. This fund receives 0.123 percent of the state’s general sales and use tax revenue.

In 2016, INDOT allocated at total of \$9,494,994 from General Sales and Use Tax to NICTD.

**Commuter Rail Service Fund – Situs Tax**

Collections from the indefinite-situs tax on distributable property of railroad car companies (I.C. 6-1.1-8 35) also contribute to the Commuter Rail Service Fund. These funds must be used for debt financing for long term capital needs.

In 2016, INDOT allocated \$10,402,260 from Indefinite-Situs Tax to NICTD.

Currently, all CRSF monies go to the NICTD, the only entity eligible for these funds at the present time.

**FEDERAL TRANSIT ADMINISTRATION (FTA)  
PROGRAMS ADMINISTERED BY INDOT**

**FTA Section 5311 - Rural Formula Funds**

The Section 5311 program supports public transit systems in small urban and rural areas in the state with populations less than 50,000. Eligible systems annually apply and receive funding for operating and capital costs. Capital grants are funded up to 80 percent of the total project cost and operating grants are funded up to 50 percent of the net project cost (total operating cost less operating revenue).

Todd Jennings, Vickie Rayburn, and Mike McGathey administer the program and grants for the following systems:

<b>Todd Jennings</b> Program Manager 317-232-1483 tjennings@indot.in.gov	<b>Vickie Rayburn</b> Project Manager 317-232-5078 vrayburn@indot.in.gov	<b>Mike McGathey</b> Project Manager 317-232-1498 mmcgathey@indot.in.gov
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- |               |                          |                |
|---------------|--------------------------|----------------|
| Boone Co.     | Bedford                  | Cass Co.       |
| DeKalb Co.    | Franklin Co.             | Clinton Co.    |
| Fayette Co.   | Fulton Co.               | Hancock Co.    |
| Hamilton Co.  | KIRPC                    | Huntington Co. |
| SITS          | Knox Co.                 | Kosciusko Co.  |
| Hendricks Co. | Marion                   | Madison Co.    |
| Huntingburg   | Miami Co.                | Marshall Co.   |
| Jay Co.       | Mitchell                 | New Castle     |
| Johnson Co.   | Noble Co.                | Richmond       |
| LaGrange Co.  | Orange Co.               | Union Co.      |
| Monroe Co.    | Seymour                  | Wabash Co.     |
| Rush Co.      | Lifetime Resources, Inc. | Waveland       |
| SIDC          | Washington               | Wells Co.      |
| Steuben Co.   |                          | White Co.      |
| WCIEDD        |                          |                |
| Whitley Co.   |                          |                |



### **FTA Section 5311(b) - Rural Transit Assistance Program (RTAP)**

Section 5311(b) created the Rural Transit Assistance Program (RTAP) to provide technical assistance, training, and research for rural and specialized transportation providers. The Indiana RTAP provides technical assistance to rural public transit operators, on-site training, and a fellowship program that provides financial assistance for operators to participate in training courses. The program also has a national element that develops information and materials for use by local operators and state departments of transportation.

The Indiana's RTAP is implemented through a contract with RLS & Associates, Inc. and an advisory committee.

The Indiana RTAP can be contacted toll free at 1-800-709-9981, by e-mail, or visit their website at [www.indianartap.com](http://www.indianartap.com). Their full mailing address is listed in Section Four.

### **FTA Section 5311(f) - Intercity Operating, Capital, Planning, and Marketing Assistance**

The Section 5311(f) program provides funding assistance to transportation entities for the provision of intercity transportation-related services. This program was created to address the abandonment by intercity carriers and the special needs of isolated rural areas.

January 1, 2010, Miller Transportation began serving towns throughout Indiana with Intercity Service. No longer is public transportation limited to a single geographic area. Residents can now travel from Vincennes to Indianapolis, Muncie or South Bend, and even out of the state. This service supplements what Greyhound bus lines already offered. This is made possible in part by a Section 5311(f) grant from the Federal Transit Administration.

In 2016 INDOT provided 5311(f), Intercity Operating assistance to Miller Transportation for five rural routes and Barons Bus for three rural routes throughout Indiana. This service supplements what Greyhound bus lines already provides to urban areas of the state.

The Section 5311(f) program funds capital grants at up to 80 percent of the total project cost and operating grants are funded up to 50 percent of the net project cost (total operating cost less operating revenue).

For more information on this program, contact Todd Jennings of the OT staff.

### **FTA Section 5310 - Capital Grants Program for Elderly Persons and Persons with Disabilities**

The Section 5310 grant program is designed to improve mobility for the elderly and persons with disabilities. Funding provides capital assistance (vehicles and related equipment) to meet the special transportation needs of the elderly and persons with disabilities in small urban, and rural areas. The program requirements include coordination among those recipients of federal and state programs and services in order to make the most efficient use of federal resources.

Eligible grantees include private non-profit corporations and public bodies approved by INDOT to coordinate services for elderly and disabled persons. The program matches up to 80 percent of project costs, with the remaining 20 percent provided by the local entity.

Projects must be derived from a locally developed, coordinated public transit-human services transportation plan.

Brian Jones is the Program Manager for the FTA Section 5310 Program.

### **FTA Section 5303 (Metropolitan Transit Planning) and FTA Section 5304 (Statewide Transportation Planning)**

The Indiana Department of Transportation elects to use the Consolidated Planning Grant (CPG) approach offered by the U.S. Department of Transportation. These funds are transferred from the Federal Transit Administration to the Federal Highway Administration.

# Indiana Transit Facts

## Administration Costs

- Cost for INDOT to administer all federal and state public transit programs averages 2 percent of total federal/state funds allocated to INDOT.

## State Funding Trends

- State fiscal year (SFY) 2016 budget for Public Mass Transit Funding was slightly higher than SFY 2015

## Ridership (Urban Systems) for 2016

- Urban systems provided 27.76 million fixed route trips
- Urban systems provided 1.23 million demand response trips to persons with disabilities

## Ridership (Rural Systems) for 2016

- Rural systems provided 80,348 fixed route trips
- Rural systems provided 2.15 million demand response trips, primarily to elderly persons and persons with disabilities

## Total number of Public Transit systems in Indiana for 2016 – 64 systems receive formula funding

- Urban Systems – 21 systems receive 5307 formula funding
- Rural Systems – 43 systems receive 5311 formula funding
- 67 of 92 Counties in Indiana have public transit service available

## Public Transit Fleet for 2016

- Total Public Transit Fleet for Indiana – 1,966 vehicles
- Urban vehicles – 1,179, with 92.54 percent wheelchair accessible
- Rural vehicles – 787, with 83.35 percent wheelchair accessible
- Total Vehicles – 1,966 with 88.86 percent wheelchair accessible

## Specialized Transportation Program Vehicles for 2016

- Total number of active vehicles – 319
- Number of vehicles funded in 2016 – 84
- Specialized Transportation vehicle fleet wheelchair accessible – 75 percent

## Indiana Demographics from 2015 U.S. Census American Community Survey (ACS) 5-Year Estimates

- **Total Population** – ranked 16th per the 2015 ACS with 6.5 million people or 2.1 percent of the total U.S. population
- **Population Growth** – population grew 1.3 percent from the 2010 census, national growth 4.1 percent
- **Over Age 65** – 913,131 (13.9 percent) of the population, national average 14.1 percent, for Indiana up 8.6 percent from the 2010 census
- **Over Age 65 with Disability** – 876,600 (13.6 percent) of this age group, nationally 13.9 percent
- **Age 18 to 64 with Disability** – 468,193 (7.2 percent) of this age group, nationally 6.5 percent
- **Below Poverty Level** – 978,043 (15.4 percent), national average 15.8 percent, for Indiana up 16.1 percent from the 2010 census
- **Drive Alone to Work** – 83.6 percent of workers aged 16 years and over, national average 77 percent
- **Car Pooled to Work** – 9 percent of workers aged 16 years and over, national average 9.5 percent
- **Used Public Transportation to Work** – 1 percent of workers aged 16 years and over, national average 5.1 percent
- **Mean Travel Time to Work** – 21.6 minutes, nationally 25.9 minutes
- **Zero Car Households** – 174,764 (7 percent), of the total 2.5 million households, up 13.7 percent from the 2010 census

## U.S. - Harris Poll

- Persons with disabilities are twice as likely to have inadequate transportation

# 2016 Public Transit Highlights

## INDOT Office of Transit

1. Awarded \$42.7 million of state Public Mass Transportation Funds (PMTF) to 64 transit systems.
2. Awarded more than \$13 million in federal Section 5311 funds to 43 rural transit systems to offset operating and capital expenses.
3. Awarded \$2.9 million in Section 5310 grants to 47 agencies and procured 84 vehicles.
4. Conducted annual workshops for Section 5310 applicants (specialized transportation providers) and 5311 grantees (public transit operators in rural areas).
5. Continued to conduct Section 5310 and 5311 grantee compliance reviews.
6. More than 3,659 employees were employed by Indiana's Public Transit Systems in 2016.
7. Indiana transit systems reported over 34.7 million passenger trips in 2016.
8. Indiana transit system buses covered over 47.2 million total vehicle miles in 2016.

## 2016 INDIANA RTAP ANNUAL REPORT

The Indiana Rural Transit Assistance Program (RTAP) provides technical assistance to the Indiana Department of Transportation (INDOT) and its 43 subrecipients. The Indiana RTAP Manager submits quarterly reports to the INDOT Office of Transit Manager detailing major activities completed during each month by the RTAP staff. The RTAP services are to include, but are not limited to:

- Technical Assistance to the INDOT Office of Transit and the 43 Rural Systems throughout Indiana
- FTA Drug and Alcohol Program Oversight
- Transportation Staff and Driver Trainings (At least 50 or more per year)
- Indiana RTAP Website
- Indiana RTAP Scholarship Program
- Safety and Security Program
- Medical Qualification Program
- Indiana RTAP Resource Library

### Technical Assistance Highlights for 2016

- Published and distributed the 2016 Training calendar.
- Prepared the RTAP policies and procedures manuals for the INDOT/FTA Tri-annual review the week of March 14, and attended the review on March 16 responding to reviewers' questions regarding relevant RTAP projects. Attended the FTA review site visit at Janus Developmental Services on March 15.

- The annual Indiana RTAP Roadeo was successfully held on April 16, 2016. Sixteen (16) transit systems, 35 drivers, and 48 volunteers participated. For the annual Roadeo, RTAP staff:
  - Identified and scheduled the Columbus Municipal Airport as the event site.
  - Submitted sponsorship packages to industry vendors and suppliers to solicit sponsorship for the Roadeo, collected and logged sponsorship monies and contributions, and forwarded sponsorship monies to INCOST for deposit.
  - Arranged for the cones, barrels, porta-lets, vehicles, and tents.
  - Assembled the judges' books, driver bags, sponsor signs, driver tests, t-shirts, registration forms, and other items for the event.
  - Coordinated the course and pre-trip inspection set-ups
- Staff compiled scholarship requests for Janus, Starke County, ACCESS Johnson County and Clinton County. Scholarship awards were announced for all applicants to attend the CTAA conference and Expo in Portland, OR.
- Compiled Title VI submissions, tracking the agencies that submitted their plans and providing comments on those that required corrections and re-submission. Final plans were returned by March 15, and then submitted to INDOT.

- Assisted with the INCOST conference preparations and provided financial support per the INDOT contract. RTAP staff also conducted a presentation for one of the breakout sessions, assisted with the resource room, provided an RTAP resource table, and assisted with the awards dinner.
- Beginning in mid-August, RTAP staff provided technical assistance to a transit system, working with the Transit Manager to review their transit program and address the findings identified during INDOT's unscheduled site visit that led to the suspension of operations. This assistance included overseeing the repairs and ordering of equipment for the system's vehicles, creating a Preventative Maintenance Plan and training the Transit Manager and Mechanic on proper documentation of vehicle maintenance, reviewing the drug & alcohol policy and procedures, drafting passenger rules, revising the rider's brochure, drafting updates to the system's web page content, and assisting in the hiring of two new part-time transit drivers. RTAP also provided driver training and evaluated the vehicles during the training to identify the depth of issues that existed.

### **Drug & Alcohol Program Oversight**

- Prepared and sent out the annual MIS report memo for all Section 5311 grantees, and provided user names and passwords for all Section 5311 grantees with the annual memo.
- Reviewed all MIS data submission on behalf of INDOT.
- Additional review responses for the FTA drug and alcohol review conducted the week of October 26, 2015 were compiled and submitted to the lead auditor upon receipt of the required items from each system. This consisted of multiple emails over several days. Additional documentation was continually being required to close the review for ACCESS and Hendricks Counties, respectively. Contact was made with the FTA Volpe Center for guidance on satisfying the review requirements, and a conference call was scheduled to negotiate the final required elements. Following the conference call on March 4, the final required elements were submitted to the lead auditor on March 9, and INDOT received a letter of compliance closing the review on March 10.

- Completed seventeen (17) drug and alcohol compliance reviews in 2016, and closed eleven (11) of them.
- Updated the drug and alcohol policy template and distributed to all systems for implementation.
- Provided a three-day Drug and Alcohol Program Management and Reasonable Suspicion Supervisor training program, August 31 to September 2.

### **Training**

- Following INDOT's spring 2016 announcement of its newly established training requirements, the RTAP staff experienced an increase in training requests. For 2016, 83 trainings for 1,492 participants were conducted statewide.
- Training materials were updated for PAT, Defensive Driving, and Dealing with Difficult People

### **Website**

- The Indiana RTAP Website was updated to add:
  - New drug and alcohol testing policy and forms.
  - INDOT North/South and annual meeting presentation.
  - The 2016 CTAA Roadeo date and location and RTAP Scholarship deadline.

### **Medical Qualification**

- An RFP was conducted and a new service provider, IU Health, was identified; nine regional sites were established around the State.
- Training was provided to IU physical therapy staff regarding Passenger Assistance Techniques requirements for the physical ability evaluations.
- Monthly meetings were held throughout the implementation process.

# Section Two

# Peer Group

# Comparisons

## Calendar Year 2016





# PEER GROUP COMPARISONS

INDOT places transit systems into one of four peer groups. The peer groups are classified as large fixed route, small fixed route, urban demand response, and rural demand response. The essential determinants of comparability among the peers are the following factors:

- Total vehicle miles;
- Urbanized or non-urbanized service area; and
- Proportion of fixed route service compared to demand response service.

This section provides a profile of each transit peer group. Each profile contains descriptive and comparative information about the entire peer group as well as for the individual systems in the group.

Each profile contains background information about the peer group that includes the individual system names, the areas served by each system in the group, and the population of each service area. A comparison table also provides ridership and vehicle mile totals for 2015 and 2016 and exhibits the percent change between the two years.

A series of graphs exhibit the transit systems' performance in four areas. The first two graphs display two common measures of transit system cost-efficiency. The measures of operating expense per passenger trip and the operating expense per vehicle mile are used to indicate the cost of providing service per unit of consumed service. A relatively low ratio is preferred for both measures and a system can lower each ratio by increasing the number of passenger trips and miles of service or by decreasing total expenditures.

The third and fourth graphs present two indicators of a transit system's local funding support. The third graph displays each system's locally derived income per operating expense. That is, for each dollar expended, the amount of revenue that was derived from local sources including passenger fares, charter/other revenue, and local funding assistance. A higher ratio indicates a greater acceptance of financial responsibility for transit operations at the local level. Similarly, the fare recovery ratio measures the level at which fares support the operation of a transit system. The ratio indicates the percentage of transit operations that are covered by fare revenue.

## Group One: Large Fixed Route Systems

Transit systems included in Group One are large fixed route systems that operate an average of more than 1 million total vehicle miles per year, with more than 50 percent of the total vehicle miles operated in fixed route service.

The seven transit systems in Group One provide service to over 1.76 million Indiana residents, approximately 27 percent of the state's population. The populations of the service areas served by Group One systems range from 69,291 in Bloomington to 918,977 in Indianapolis.

System	System Name	Service Area	Service Area Population
Bloomington	Bloomington Public Transportation Corp.	Bloomington Metropolitan Area	69,291
Evansville	Metropolitan Evansville Transit System (METS)	Evansville, City Limits	117,429
Fort Wayne	Fort Wayne Public Transportation Corporation (Citilink)	Fort Wayne Metropolitan Area	268,485
Indianapolis	IndyGo	Marion County, Indiana	918,977
Lafayette	CityBus	Lafayette, West Lafayette Metropolitan Area, & Purdue campus	147,725
Muncie	Muncie Indiana Transit System	Muncie City Limits	70,085
South Bend	Transpo	South Bend and Mishawauka City Limits	175,000
<b>Total</b>			<b>1,766,992</b>
<b>Total Indiana Population</b>			<b>6,633,053</b>
<b>Percent of Indiana Population</b>			<b>27%</b>

In 2016, Group One transit systems provided over 24.8 million passenger trips. Total ridership for the Group One systems decreased 5.45 percent in 2016. All seven of the systems had ridership decreases between 1.36 percent and 12.48 percent. Ridership among Group One systems ranged from just over 1.6 million trips to 9.4 million trips.

The total vehicle miles operated by Group One transit systems increased in 2016. Total vehicle miles increased by 6.47 percent, from over 19.9 million miles in 2015 to 21.2 million miles in 2016. Four of the seven systems operated more total vehicle miles this year. In 2016, total vehicle miles for the group ranged between 1.1 million and 11.5 million.

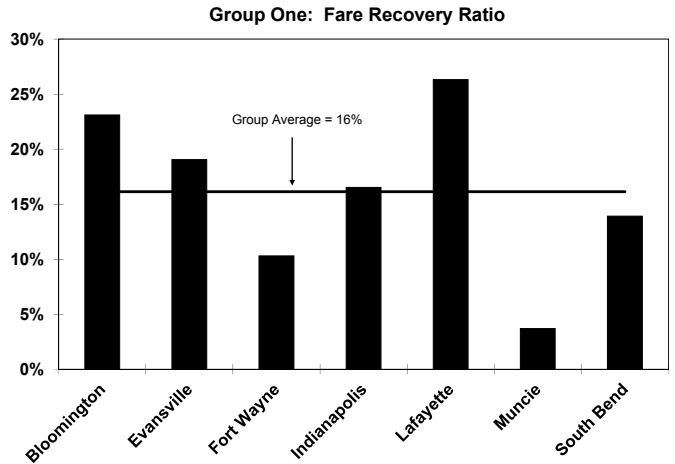
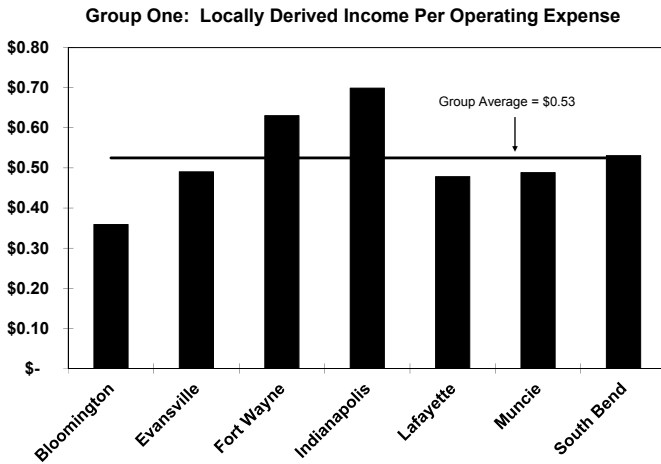
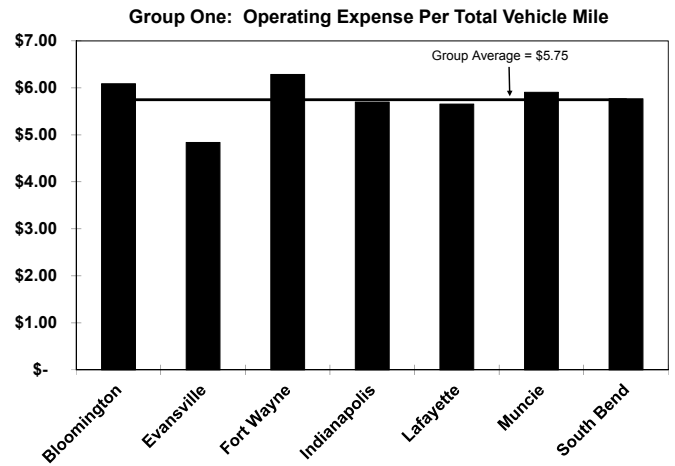
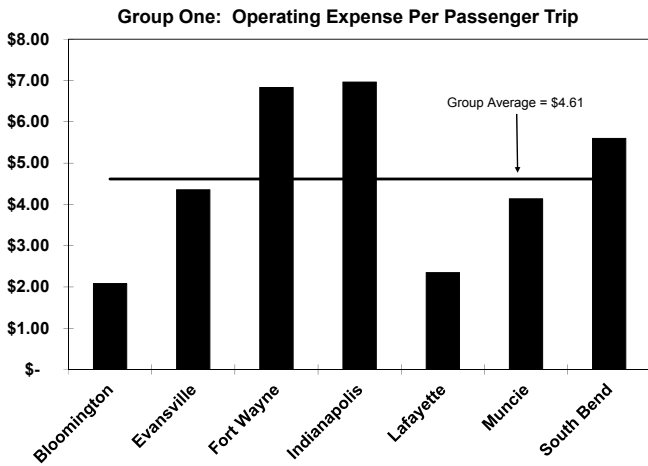
System	Total Ridership			Total Vehicle Miles		
	2015	2016	Percent Change	2015	2016	Percent Change
Bloomington	3,527,733	3,479,863	-1.36%	1,206,904	1,190,223	-1.38%
Evansville	2,025,496	1,810,837	-10.60%	1,598,941	1,628,458	1.85%
Fort Wayne	1,969,599	1,869,566	-5.08%	1,919,364	2,031,778	5.86%
Indianapolis	9,951,629	9,494,492	-4.59%	10,461,640	11,595,872	10.84%
Lafayette	4,984,620	4,794,873	-3.81%	1,888,612	1,989,172	5.32%
Muncie	1,843,074	1,613,032	-12.48%	1,164,088	1,128,812	-3.03%
South Bend	1,939,770	1,748,661	-9.85%	1,729,309	1,696,371	-1.90%
<b>Total</b>	<b>26,241,921</b>	<b>24,811,324</b>	<b>-5.45%</b>	<b>19,968,858</b>	<b>21,260,686</b>	<b>6.47%</b>



The following charts exhibit several transit performance indicators and provide a comparison among Group One systems. In 2016, the average operating expense per passenger trip for Group One systems was \$4.61. The cost per trip varied from \$2.08 to \$6.96. Among the urban systems, the average operating expense per vehicle mile was \$5.75 in 2016. The individual systems cost per mile ranged from \$4.84 to \$6.29.

This means that for every dollar of expense, between \$0.36 and \$0.70 of revenue came from local sources such as fares, charter revenue, and local assistance. Similarly, the fare recovery ratio measures the amount of the total operating expense that is covered by the passenger fares. Among the urban systems, the average fare recovery ratio was 16 percent while the individual systems actual fare recovery ratios ranged from 4 percent to 26 percent.

In 2016, the ratio of locally derived income to operating expense varied from \$0.36 to \$0.70.



## Group Two: Small Fixed Route Systems

Group Two systems are small fixed route systems that operate less than 1 million total vehicle miles per year, with more than 50 percent of the total vehicle miles operated in fixed route service.

The ten transit systems in Group Two provide service to more than 1,979,284 Indiana residents, approximately 30 percent of the state's population. The sizes of the service area populations range from 27,631 to 1,487,483. The average service area population served by Group Two systems is 197,928.

System	System Name	Service Area	Service Area Population
Anderson	City of Anderson Transit System (CATS)	Anderson City Limits	56,129
Central Indiana	Central Indiana Regional Transportation Authority	Indianapolis Urbanized Area	1,487,483
Columbus	ColumBus Transit	Columbus City Limits	44,100
East Chicago	East Chicago Transit	East Chicago City Limits	29,698
Gary	Gary Public Transportation Corporation	Gary, Adjacent Communities	80,000
Elkhart-Goshen	Elkhart Interurban Trolley/Access	City of Elkhart & City of Goshen	50,947
Michigan City	Michigan City Transit	Michigan City City Limits	31,452
Richmond	Rose View Transit	City of Richmond Corp. Limits	36,812
New Albany, Clarksville, & Jeffersonville	Transit Authority of River City (TARC)	New Albany, Clarksville, and Jeffersonville City Limits	103,049
Terre Haute	Terre Haute Transit Utility	Terre Haute City Limits	59,614
<b>Total</b>			<b>1,979,284</b>
<b>Total Indiana Population</b>			<b>6,633,053</b>
<b>Percent of Indiana Population</b>			<b>30%</b>

In 2016, Group Two systems provided more than 3.2 million trips. Total ridership for the Group Two systems decreased in 2016 by 0.44 percent. Six of the systems had an increase in ridership ranging from 0.26 percent to 19.35 percent. The other four systems had decreases between 0.17 and 15.65 percent. Ridership on Group Two systems ranged from 27,685 to 786,361 in 2016.

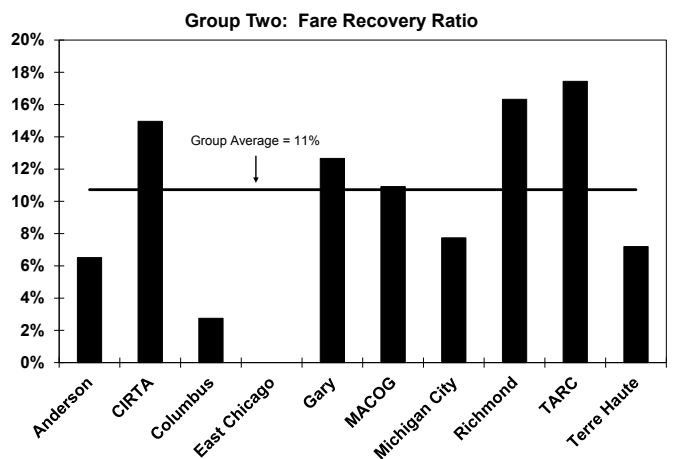
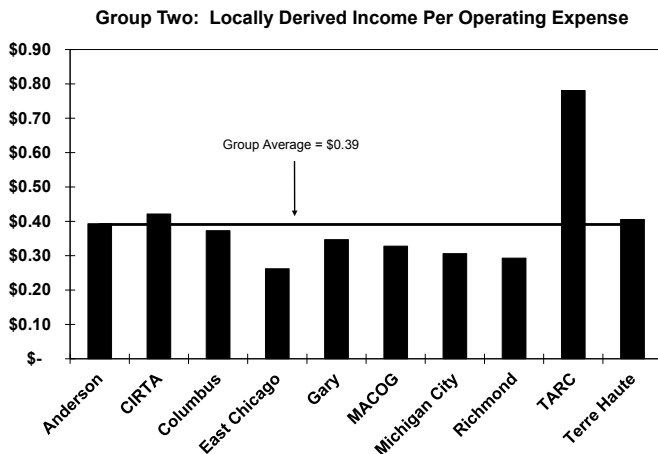
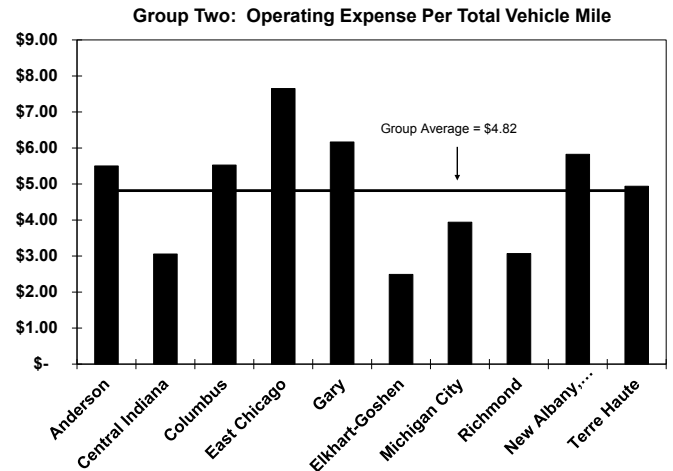
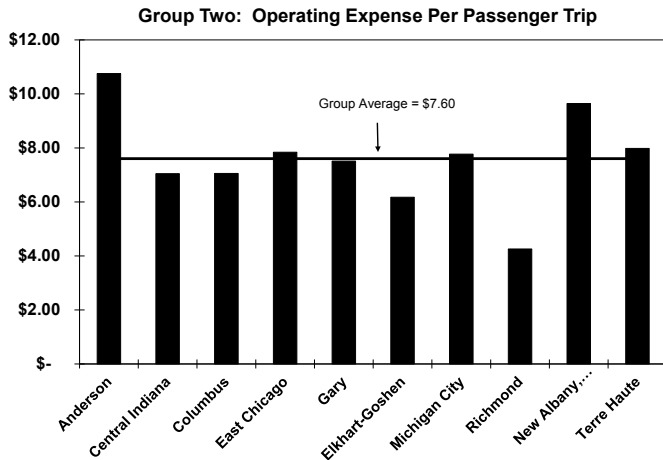
In 2016, Group Two systems operated approximately 5.2 million vehicle miles, 4.76 percent more miles than 2015. Six out of the ten systems in Group Two operated more miles in 2016. The number of total vehicle miles operated by a Group Two system varied from 63,816 to 1,125,007.

System	Total Ridership			Total Vehicle Miles		
	2015	2016	Percent Change	2015	2016	Percent Change
Anderson	234,198	233,796	-0.17%	435,514	457,072	4.95%
Central Indiana	27,909	27,685	-0.80%	150,679	63,816	-57.65%
Columbus	254,534	261,774	2.84%	316,072	334,151	5.72%
East Chicago	179,193	151,150	-15.65%	159,764	154,889	-3.05%
Gary	782,062	786,361	0.55%	922,754	957,897	3.81%
Elkhart-Goshen	447,688	453,637	1.33%	924,241	1,125,007	21.72%
Michigan City	164,586	173,871	5.64%	309,699	342,731	10.67%
Richmond	233,961	279,234	19.35%	328,881	387,397	17.79%
New Albany, Clarksville, & Jeffersonville	557,796	559,236	0.26%	956,954	926,220	-3.21%
Terre Haute	398,747	339,478	-14.86%	552,468	548,458	-0.73%
<b>Total</b>	<b>3,280,674</b>	<b>3,266,222</b>	<b>-0.44%</b>	<b>5,057,026</b>	<b>5,297,638</b>	<b>4.76%</b>

The first two graphs shown below exhibit standard indicators of transit expenses per unit of service provided. In 2016, the average operating expense per passenger trip among Group Two systems was \$7.60. The cost per trip varied from \$4.26 to \$10.75. The average operating cost per mile was \$4.82, with actual costs ranging from \$2.49 to \$7.65 per mile.

In 2016, the Group Two systems ratio of locally derived income to operating expense varied from

\$0.26 to \$0.78. For each dollar of expense, an average of \$0.39 came from local financial sources such as passenger fares, charter revenue, levy revenue, and local cash grants among others. On average, the systems covered 11 percent of their expenses through passenger fares. The Group Two fare recovery ratios ranged from 3 to 17 percent (note: East Chicago does not charge a passenger fare and thus does not exhibit a fare recovery ratio).



## Group Three: Urban Demand Response Systems

The four transit systems in Group Three operate in urbanized areas with populations greater than 50,000. Fifty percent or more of their total vehicle miles are operated in demand response or deviated fixed route service.

The Group Three systems serve approximately 626,311 people. The combined service area populations provide service to approximately 9 percent of the state's population. The average service area population for Group Three systems is 156,578.

System	System Name	Service Area	Service Area Population
Kokomo	City Line Trolley/Spirit of Kokomo	Kokomo City Limits	62,182
LaPorte	TransPorte	LaPorte City Limits and one-quarter mile fringe	22,053
Northwestern Indiana	Northern Indiana Regional Planning Commission	Lake and Porter Counties	510,343
Valparaiso	V-Line/ ChicaGO Dash	Valparaiso City Limits	31,733
<b>Total</b>			<b>626,311</b>
<b>Total Indiana Population</b>			<b>6,633,053</b>
<b>Percent of Indiana Population</b>			<b>9%</b>

In 2016, Group Three systems provided over 921,536 passenger trips, a decrease of 0.84 percent from 2015. Two of the four systems had a ridership increase ranging from 0.20 to 1.42 percent. Ridership on Group Three systems ranged from 40,683 to 503,668 in 2016.

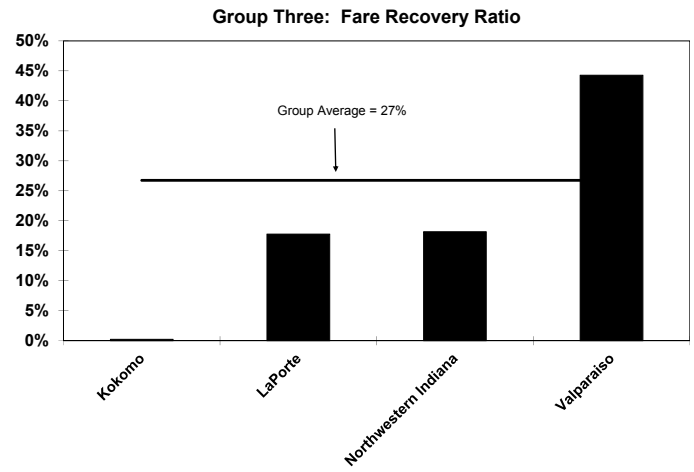
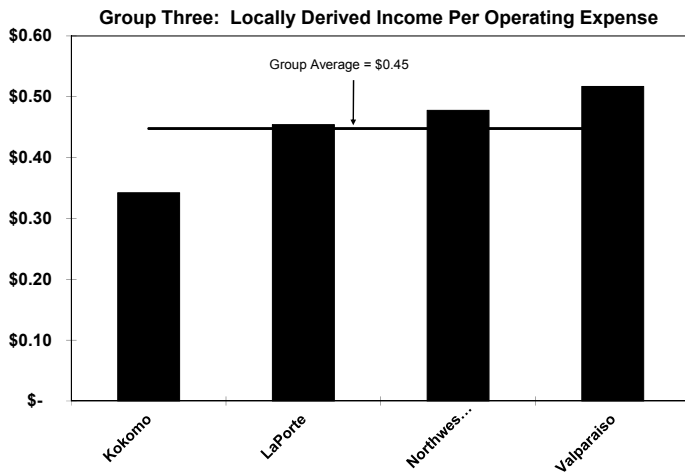
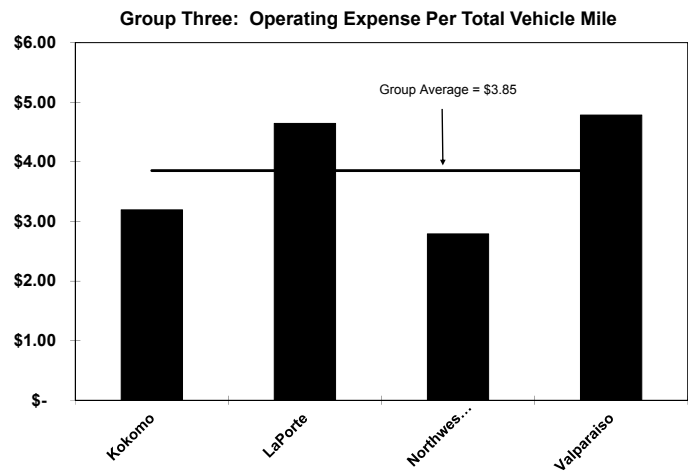
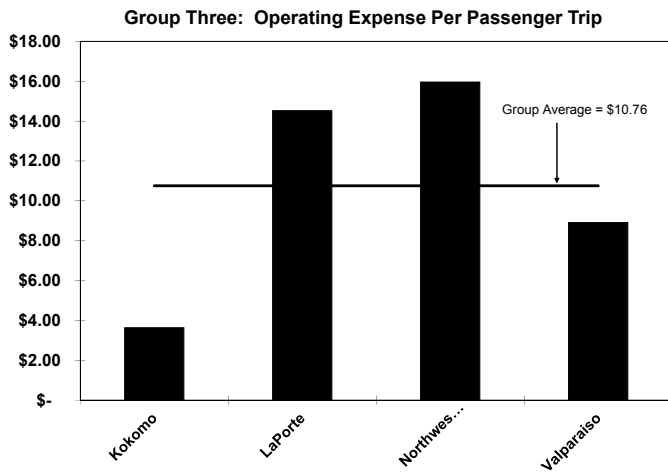
In 2016, Group Three systems operated more than 2.1 million vehicle miles. Three of the four systems had a mileage increase. In total, vehicle miles for Group Three increased 4.14 percent. The systems operated between 127,188 miles and 1,111,819 miles in 2016.

System	Total Ridership			Total Vehicle Miles		
	2015	2016	Percent Change	2015	2016	Percent Change
Kokomo	496,640	503,668	1.42%	490,466	573,417	16.91%
LaPorte	41,094	40,683	-1.00%	119,807	127,188	6.16%
Northwestern Indiana	194,005	194,388	0.20%	1,124,396	1,111,819	-1.12%
Valparaiso	197,583	182,797	-7.48%	332,769	340,529	2.33%
<b>Total</b>	<b>929,322</b>	<b>921,536</b>	<b>-0.84%</b>	<b>2,067,438</b>	<b>2,152,953</b>	<b>4.14%</b>

The Group Three systems had an average cost per passenger trip of \$10.76 in 2016. In 2016, the cost per trip for individual systems varied from \$3.64 to \$15.96. It costs an average of \$3.85 for each vehicle mile operated by the Group Three systems. The actual operating expense per mile for the systems ranged from \$2.79 to \$4.78.

Through local means of generating income, the Group Three systems covered an average of \$0.45

for each dollar of operating expense. Primarily using passenger fare revenue and local cash grants, the systems covered between \$0.34 and \$0.52 for each dollar of expense. Considering fare revenue alone, the systems recovered between 18 percent and 44 percent of system expenses through passenger fares, with an average fare recovery of 27 percent (note: Kokomo does not charge a passenger fare and thus does not exhibit a fare recovery ratio).



# Group Four: Rural Demand Response Systems

Rural demand response systems include transit systems in urban areas with populations less than 50,000 and rural countywide and multi-county systems with varying population sizes. These systems operate 50 percent or more of their total vehicle miles in demand response or deviated fixed route service.

The 42 systems in Group Four serve more than 2.7 million people. This represents 42 percent of the state's population. The average service area population is 66,158. The size of the individual service areas is between 4,350 and 274,569 people.

System	System Name	Service Area	Service Area Population
Bedford	Transit Authority of Stone City (TASC)	Bedford City Limits	13,414
Boone County	Boone Area Transit System	Boone County	56,640
Cass County	Cass Area Transit	Cass County	38,966
Clinton County	Paul Philippe Resource Center (PPRC)	Clinton County	33,224
DeKalb County	DeKalb Area Rural Transit (DART)	DeKalb County	42,307
Fayette County	Fayette County Public Transit	Fayette County	23,335
Franklin County	Franklin County Public Transportation	Franklin County	23,087
Fulton County	Fulton County Transportation	Fulton County	20,836
Hamilton County	Hamilton County Express	Hamilton County	274,569
Hancock County	Hancock Area Rural Transit	Hancock County	70,002
Hendricks/Morgan	Hendricks County Transit/Sycamore Services DBA LINK	Hendricks/Morgan Counties	214,342
Huntingburg	Huntingburg Transit System	Huntingburg City Limits	6,057
Huntington County	Huntington Area Transportation	Huntington County	37,124
Jay, Randolph, Blackford, & Henry Counties	The New InterUrban	Jay, Randolph, Henry, & Blackford Counties	109,652
Johnson, Shelby, & Brown Counties	Access Johnson County, ShelbyGo, Access Brown County	Johnson, Shelby, and Brown Counties	199,332
Jasper, Pulaski, Newton, & Starke Counties	Kankakee-Iroquois Regional Planning Commission (KIRPC)	Jasper, Pulaski Newton, & Starke Counties	81,951
Knox County	YMCA VanGo	Knox County	38,440
Kosciusko County	Kosciusko Area Bus Service (KABS)	Kosciusko County	77,358
LaGrange County	LCAT	LaGrange County	37,162
Dearborn, Decatur, Jefferson, Jennings, Ohio, Ripley, & Switzerland Counties	Catch-A-Ride	Dearborn, Ohio, Ripley, Switzerland, Decatur, & Jefferson Counties	153,744
Madison County	Transportation for Rural Areas of Madison County (TRAM)	Madison County except Anderson	75,507
City of Marion	Marion Transit System (MTS)	City of Marion	29,948
Marshall County	Marshall County Transit	Marshall County	45,051
Miami County	YMCA Transit	Miami County	36,903
Mitchell	City of Mitchell	Mitchell City Limits	4,350
Monroe, Lawrence, Owen, Putnam Counties	Rural Transit	Monroe, Owen, Lawrence, & Putnam Counties	243,646
New Castle	New Castle Transit	City of New Castle	18,106
Noble County	Noble Transit System (NTS)	Noble County	47,536
Orange County	Orange County Transit	Orange County	19,840
Rush County	"Ride Rush" Public Transportation	Rush County	17,392
Seymour	Seymour Transit	City of Seymour	17,503
Southern Indiana (Davies, Dubois, Gibson, Greene, Martin, Perry, Pike, Spencer, Sullivan, & Warrick Counties)	Ride Solution	Davies, Dubois, Gibson, Greene, Martin, Perry, Pike, Spencer, Sullivan, & Warrick Counties	244,548
Crawford, Harrison, Scott, & Washington Counties	Southern Indiana Transit System (SITS)	Crawford, Harrison, Scott and Washington Counties	98,765
Steuben County	STAR Transportation	Steuben County	35,185
Union County	Union County Transit	Union and Rural Wayne County	39,621
Wabash County	Wabash County Transit	Wabash County	32,888
Washington	Washington Transit System (WTS)	City of Washington	11,509
Waveland	Waveland Volunteer Public Transit System c/o Area IV Agency	Boswell, Brookston, Clarks Hill, Flora, Hillsboro, Rossville, & Waveland	7,590
Vigo County	West Central Indiana Economic Development District Transit Service	Vigo County	107,848
Wells County	Wells on Wheels, WOW!	Wells County	27,636
White County	White County Public Transit	White & Carroll Counties	24,643
Whitley County	Whitley County Transit	Whitley County	33,403
<b>Total</b>			<b>2,770,960</b>
<b>Total Indiana Population</b>			<b>6,633,053</b>
<b>Percent of Indiana Population</b>			<b>42%</b>

In 2016, the systems in Group Four provided over 2.2 million trips, an increase of approximately 0.80 percent over the 2015 total. Twenty-seven (27) systems had ridership increases between 0.67 percent and 17.26 percent while 15 systems had ridership decreases between 0.24 percent and 42.46 percent. The average number of trips provided by a

Group Four system was 53,183. Group Four systems operated over 14.1 million vehicle miles in 2016, an increase of 3.18 percent over 2015. Twenty-three (23) systems operated more miles than in 2015, while 19 operated fewer miles. The number of vehicle miles operated by Group Four systems ranged from 10,573 to 2,140,733.

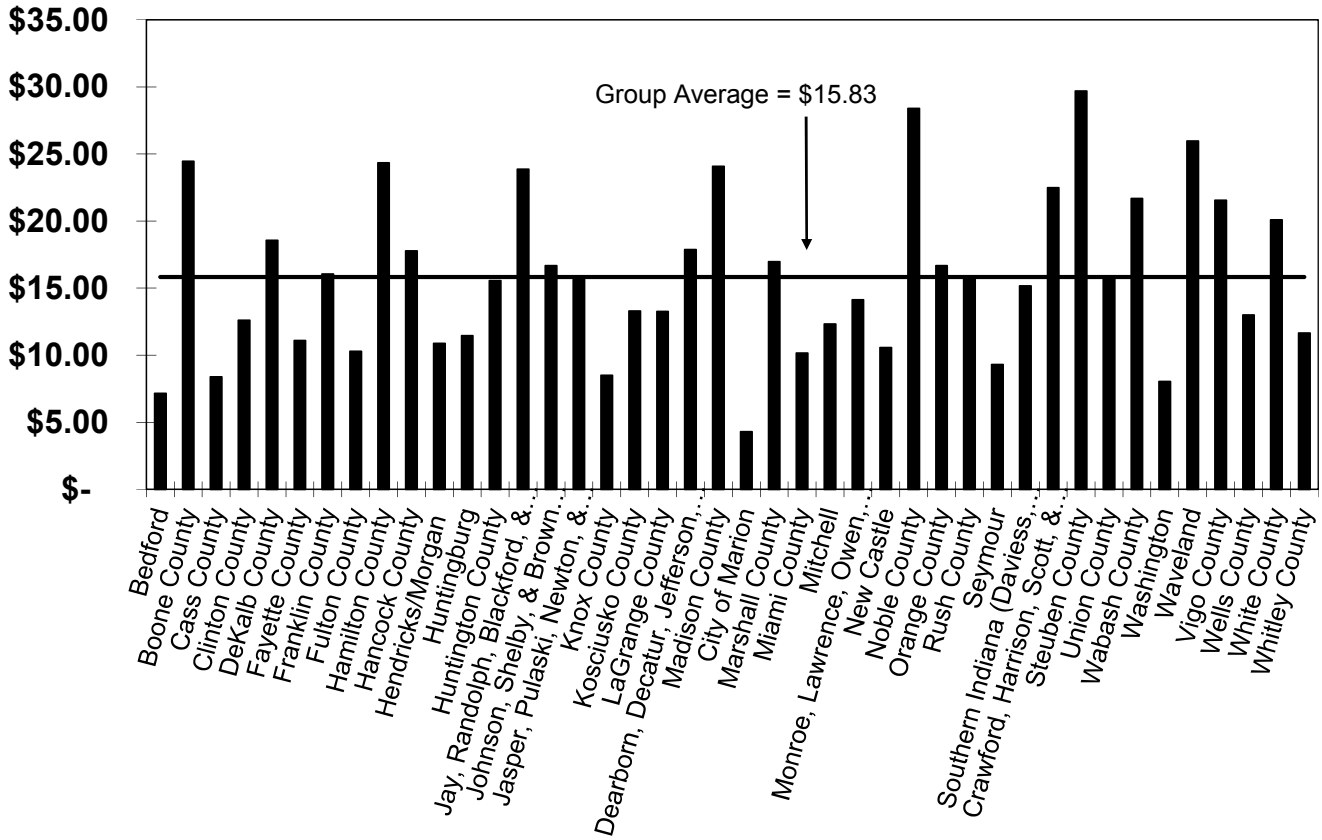
The cost per passenger trip for Group Four systems ranged from \$4.28 to \$29.68 with an average cost per trip of \$15.81. The average operating expense per vehicle mile was \$2.71. The actual cost per mile ranged from \$1.31 to \$6.63.

The amount of locally derived income that the Group Four systems generated per dollar of

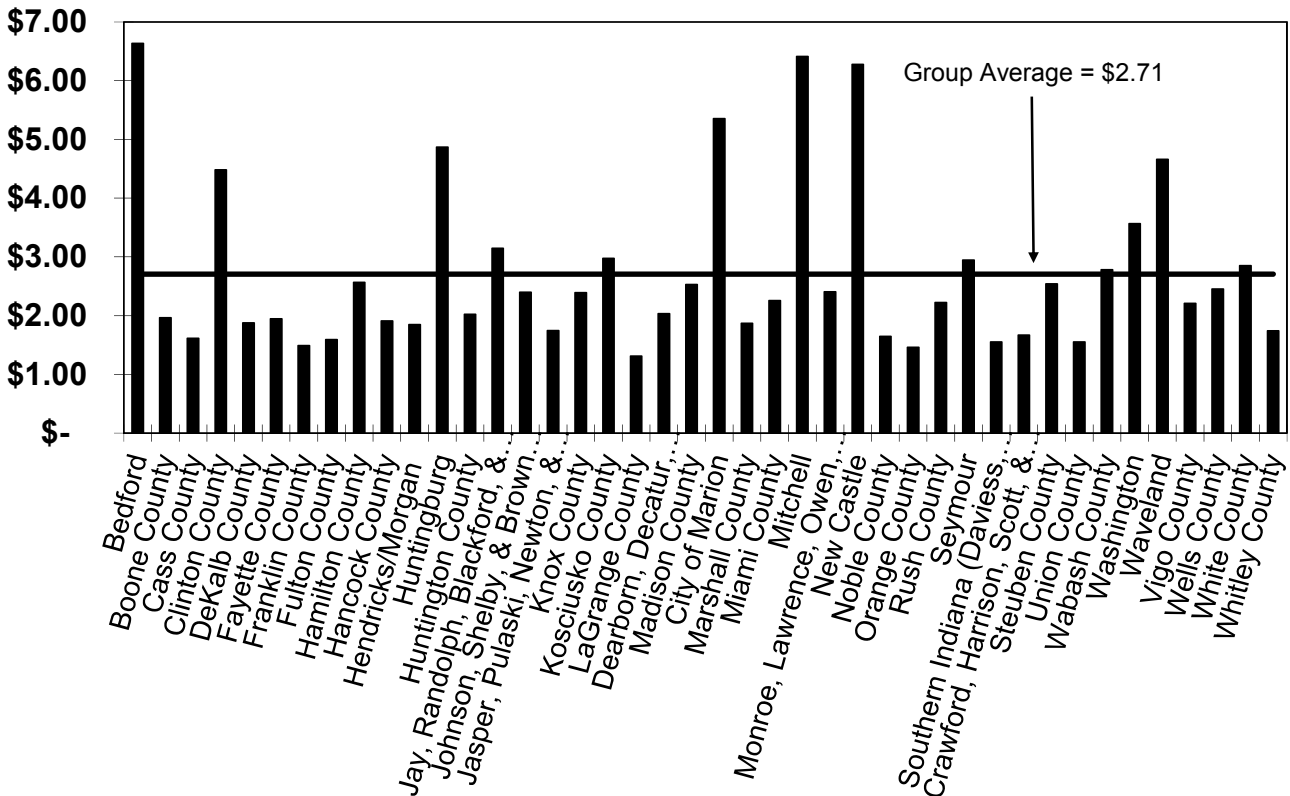
operating expense varied within a range of \$0.26 and \$0.51 among the systems. The average was \$0.37 for each dollar of expense. The fare recovery ratio also differed greatly among the systems. Through passenger fares, the systems recovered between 2 percent and 25 percent of system expenses. The average fare recovery ratio was 9 percent

System	Total Ridership			Total Vehicle Miles		
	2015	2016	Percent Change	2015	2016	Percent Change
Bedford	78,224	84,109	7.52%	92,458	90,579	-2.03%
Boone County	25,193	24,252	-3.74%	252,708	302,298	19.62%
Cass County	160,277	159,900	-0.24%	723,175	831,460	14.97%
Clinton County	39,731	39,117	-1.55%	102,383	109,900	7.34%
DeKalb County	26,633	27,467	3.13%	264,093	271,794	2.92%
Fayette County	30,035	32,242	7.35%	160,977	183,939	14.26%
Franklin County	27,820	29,832	7.23%	348,525	321,657	-7.71%
Fulton County	41,854	45,647	9.06%	285,399	295,135	3.41%
Hamilton County	50,579	58,639	15.94%	474,785	556,120	17.13%
Hancock County	19,565	21,843	11.64%	185,813	203,592	9.57%
Hendricks/Morgan	103,312	116,904	13.16%	667,399	688,538	3.17%
Huntingburg	10,267	10,552	2.78%	25,201	24,826	-1.49%
Huntington County	34,787	37,661	8.26%	280,146	289,772	3.44%
Jay, Randolph, Blackford, & Henry Counties	44,659	45,599	2.10%	358,220	345,904	-3.44%
Johnson, Shelby, & Brown Counties	116,516	113,040	-2.98%	859,695	785,816	-8.59%
Jasper, Pulaski, Newton, & Starke Counties	67,269	69,599	3.46%	586,718	623,593	6.28%
Knox County	85,863	94,041	9.52%	332,545	333,895	0.41%
Kosciusko County	47,620	51,333	7.80%	184,187	229,393	24.54%
LaGrange County	51,675	57,033	10.37%	568,104	577,162	1.59%
Dearborn, Decatur, Jefferson, Jennings, Ohio, Ripley, & Switzerland Counties	83,834	86,802	3.54%	676,890	763,105	12.74%
Madison County	16,144	17,313	7.24%	165,876	164,797	-0.65%
City of Marion	275,552	265,477	-3.66%	217,790	212,543	-2.41%
Marshall County	27,160	26,808	-1.30%	222,305	243,530	9.55%
Miami County	38,009	38,587	1.52%	195,032	173,651	-10.96%
Mitchell	9,570	5,507	-42.46%	16,847	10,573	-37.24%
Monroe, Lawrence, Owen, Putnam Counties	94,462	88,194	-6.64%	536,369	518,457	-3.34%
New Castle	56,748	41,064	-27.64%	76,631	69,080	-9.85%
Noble County	24,115	24,905	3.28%	391,794	430,047	9.76%
Orange County	19,563	20,286	3.70%	239,040	231,831	-3.02%
Rush County	10,764	12,622	17.26%	97,580	89,151	-8.64%
Seymour	29,727	31,135	4.74%	94,891	98,252	3.54%
Southern Indiana (Daviess, Dubois, Gibson, Greene, Martin, Perry, Pike, Spencer, Sullivan, & Warick Counties)	220,263	219,063	-0.54%	2,096,523	2,140,733	2.11%
Crawford, Harrison, Scott, & Washington Counties	42,081	32,355	-23.11%	467,745	436,514	-6.68%
Steuben County	17,868	15,628	-12.54%	191,424	182,670	-4.57%
Union County	30,859	31,066	0.67%	280,072	314,110	12.15%
Wabash County	29,932	31,057	3.76%	233,673	241,987	3.56%
Washington	13,308	12,634	-5.06%	28,822	28,462	-1.25%
Waveland	3,841	4,333	12.81%	19,902	24,136	21.27%
Vigo County	13,118	14,729	12.28%	124,258	143,739	15.68%
Wells County	43,705	43,199	-1.16%	231,149	228,958	-0.95%
White County	13,759	14,046	2.09%	110,027	99,038	-9.99%
Whitley County	38,844	37,103	-4.48%	255,618	248,191	-2.91%
<b>Total</b>	<b>2,215,105</b>	<b>2,232,723</b>	<b>0.80%</b>	<b>13,722,789</b>	<b>14,158,928</b>	<b>3.18%</b>

### Group Four: Operating Expense Per Passenger Trip

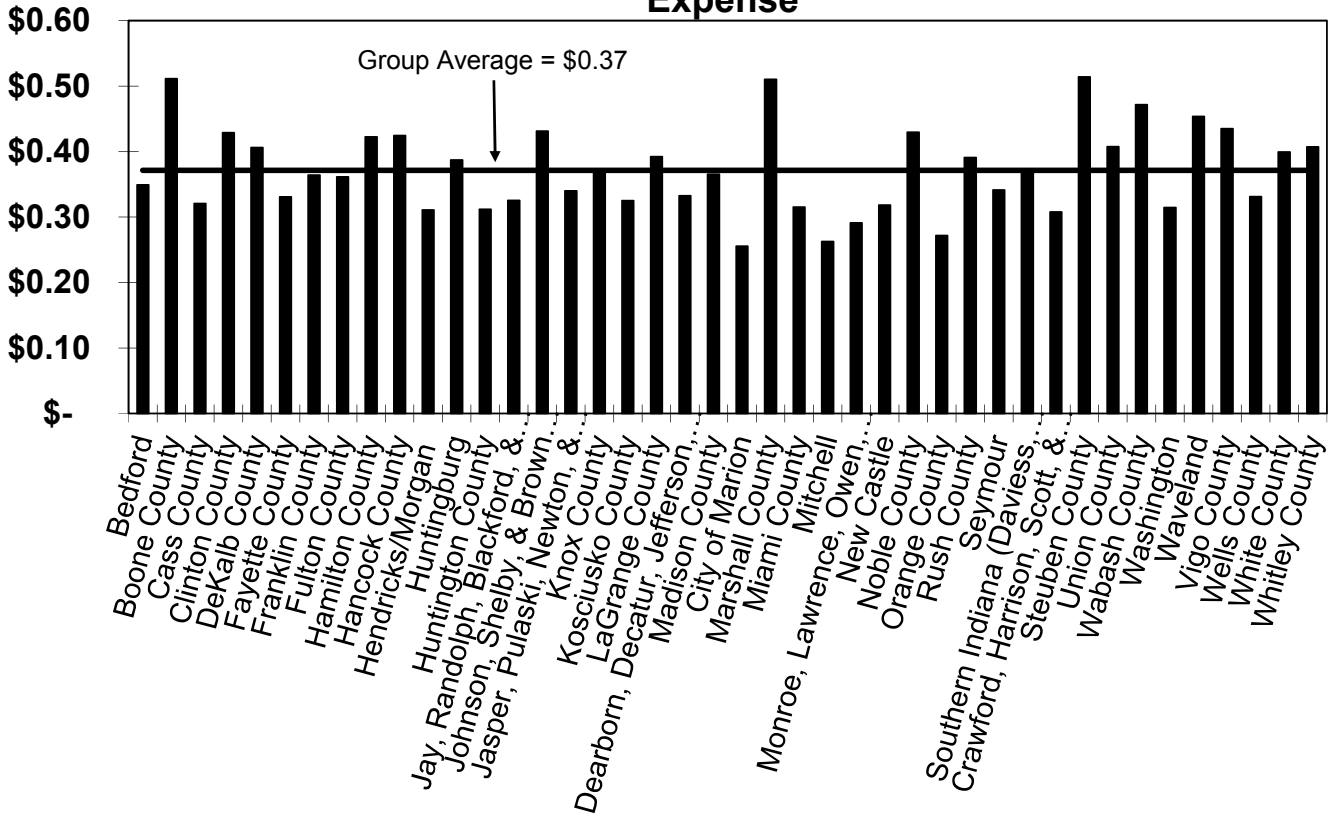


### Group Four: Operating Expense Per Total Vehicle Mile

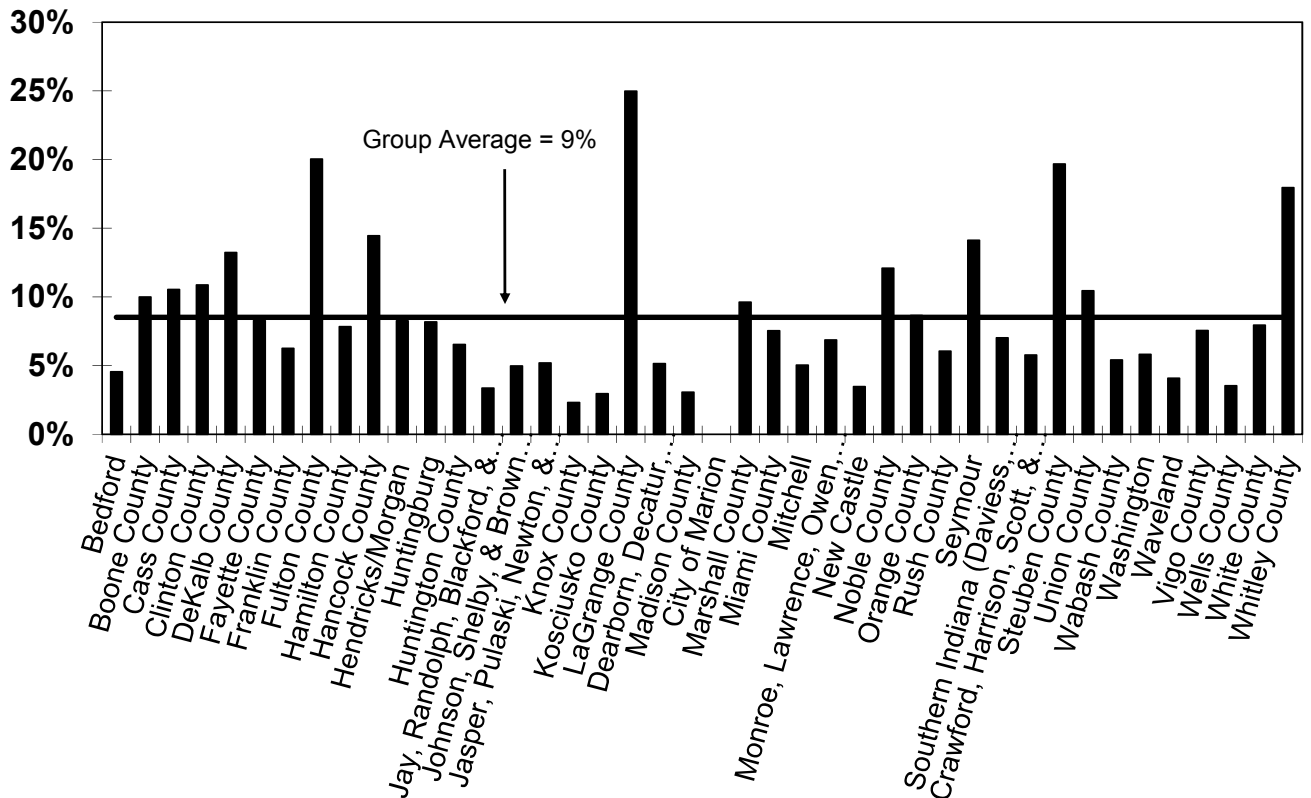




## Group Four: Locally Derived Income Per Operating Expense



## Group Four: Fare Recovery Ratio



# Northern Indiana Commuter Transportation District

The Northern Indiana Commuter Transportation District (NICTD) provides commuter rail service between South Bend, Indiana and Chicago, Illinois. Because commuter rail operations are inherently different from bus and demand response services in terms of ridership and cost and revenue, NICTD was

not included in one of the four peer groups profiled in this section.

NICTD serves an estimated 771,815 Indiana residents along its service corridor. This represents approximately 12 percent of the state's population.

System	System Name	Service Area	Service Area Population
NICTD	Northern Indiana Commuter Transportation District	Rail Corridor between South Bend, IN & Chicago, IL	771,815 (estimated)
<b>Total</b>			<b>771,815 (estimated)</b>
<b>Total Indiana Population</b>			<b>6,633,053</b>
<b>Percent of Indiana Population</b>			<b>12%</b>

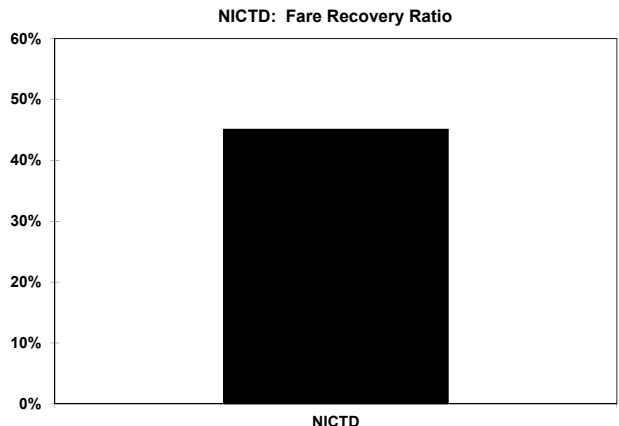
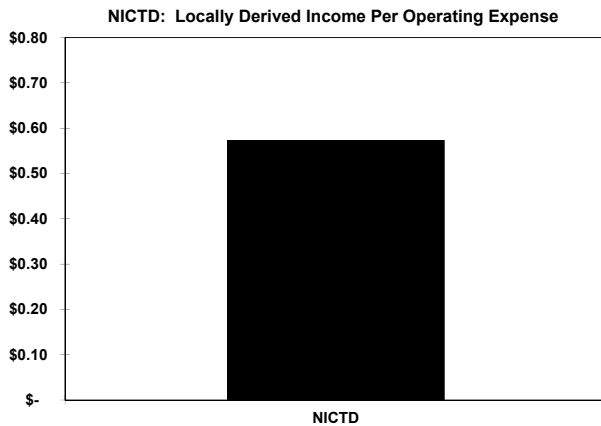
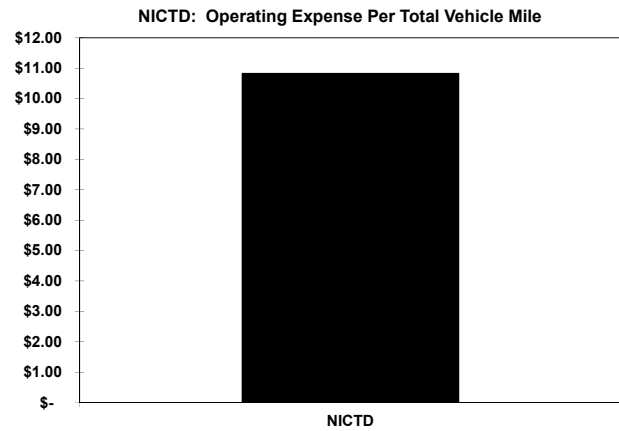
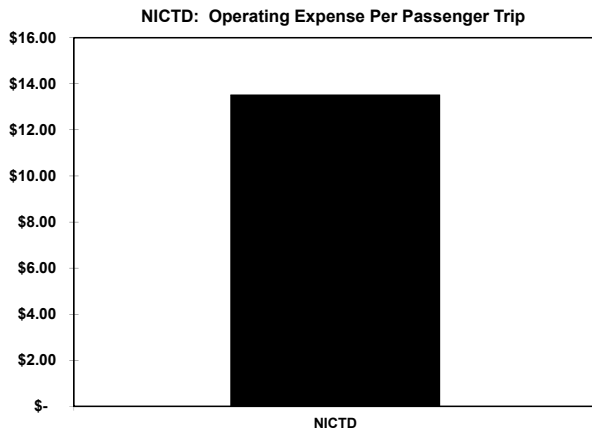
NICTD ridership levels decreased in 2016. NICTD provided 3.5 million trips in 2016, a decrease of 3.11 percent over 2015. Total vehicle miles increased from

4.14 million miles in 2015 to 4.37 million miles in 2016. This represents an increase of 5.46 percent.

System	Total Ridership			Total Vehicle Miles		
	2015	2016	Percent Change	2015	2016	Percent Change
NICTD	3,616,666	3,504,080	-3.11%	4,146,225	4,372,434	5.46%
<b>Total</b>	<b>3,616,666</b>	<b>3,504,080</b>	<b>-3.11%</b>	<b>4,146,225</b>	<b>4,372,434</b>	<b>5.46%</b>

In 2016, NICTD's operating expense per passenger trip was \$13.51 while the operating cost per mile was \$10.83. NICTD covered \$0.57 of each dollar of

operating expense through local sources. Similarly, NICTD recovered 45 percent of its expenses through fare revenue alone.



# Section Three

# Transit System

# Pages

## Calendar Year 2016









# Anderson

530 Dale Keith Jones Road  
Anderson, IN 46011  
(765) 648-6400

**Contact:** Jack Noris, Administrative Assistant

**Email:** Jnorris@cityofanderson.com

**Website:** <http://www.cityofanderson.com/136/City-of-Anderson-Transit-System-CATS>

## General Information

**Type of Service** Fixed Route & Demand Response  
**Service Area** City of Anderson City Limits  
**Service Population** 56,129

## Service Hours

**Weekday** 6:00 AM - 6:00 PM  
**Saturday** 9:00 AM - 3:00 PM  
**Sunday**

## Fare Structure

**Base** \$1.00  
**Youth**  
**Elderly/Disabled** \$0.50  
**Transfer**  
**Other/Special**

31 day Pass \$24; 15 day Pass \$12  
Sr \$12 & \$6; Student \$18 & \$9.

## Personnel

	Full-Time	Part-Time
<b>Operations</b>	21	7
<b>Maintenance</b>	4	2
<b>Administration</b>	5	0
	<u>30</u>	<u>9</u>

## Operation Characteristics

<b>Revenue Vehicles</b>	18
<b>Peak Hour Fleet</b>	18
<b>Base Fleet</b>	18
<b>Fuel Consumption (gal)</b>	63,573

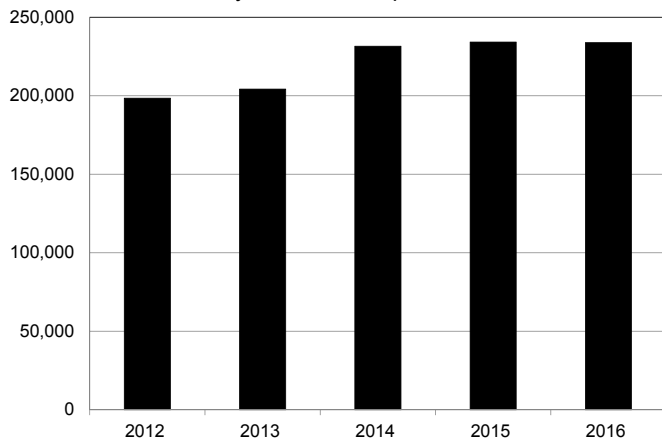
## Ridership Trends

<b>2012</b>	198,461
<b>2013</b>	204,219
<b>2014</b>	231,554
<b>2015</b>	234,198
<b>2016</b>	233,796

## 2016 Highlights

- Replaced 2 paratransit buses
- Conducted preliminary drawings, renderings, and estimates for construction of new terminal

System Ridership Trend





# City of Anderson Transit System (CATS)

## Legislative District

Indiana Senate	25
Indiana House	35, 36, 37
U.S. Congressional	5

## Productivity

Total Passenger Boardings	233,796
Total Vehicle Miles	457,072
Revenue Vehicle Miles	435,314
Revenue Vehicle Hours	32,790

## Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile	\$5.50
Operating Expense per Passenger Trip	\$10.75
Passenger Trips per Total Vehicle Mile	0.51
Passenger Trips per Capita	4.17

## Financial Performance

Operating Subsidy	\$2,314,832
Operating Subsidy Ratio	92%
Locally Derived Income	\$999,442
Locally Derived Income Per Operating Expense	\$0.40
Fare Recovery Ratio	7%

## Operating Expense Summary

Operator Salaries/Wages	\$1,114,952
Other Salaries/Wages	\$244,744
Fringe	\$694,315
Services	\$164,953
Materials and Supplies	\$188,542
Utilities	\$26,249
Casualty/Liability	\$74,863
Purchased Transportation	\$0
Other	\$5,656
<b>Total Expenses</b>	<b>\$2,514,274</b>
Fixed Route Expenses	\$1,885,708
Demand Response Services	\$628,566

## Revenue Summary

Fare Revenue	\$163,779
Contract/Other	\$35,663
Local Assistance	\$800,000
State Assistance	\$356,697
Federal Assistance	\$1,158,135
<b>Total Revenue</b>	<b>\$2,514,274</b>

## Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Manufacturer	ADA Accessible	Vehicle Capacity	Engine Type
2	2009	Ford	Yes (Lift)	10 + 3wc	Deisel
1	2009	Chevrolet	Yes (Lift)	18 + 2wc	Deisel
2	2010	Chevrolet	Yes (Lift)	10 + 4wc	Deisel
2	2014	Chevrolet	Yes (Lift)	18 + 2wc	Deisel
2	2014	Freightliner	Yes (Lift)	17 + 3wc	Deisel
2	2015	Chevrolet	Yes (Lift)	11+ 3wc	Deisel
5	2015	Freightliner	Yes (Lift)	17 + 3wc	Deisel
2	2016	Chevrolet	Yes (Lift)	18 + 2wc	Deisel
<b>18</b>					



# Bedford

1102 16th Street  
Bedford, IN 47421  
(812) 275-1800

**Contact:** Melanie Hacker, Transportation Director

**Email:** mhacker@bedford.in.us

**Website:** www.bedford.in.us

## General Information

**Type of Service** Demand Response  
**Service Area** City of Bedford  
**Service Population** 13,414

## Service Hours

**Weekday** 6:00 AM - 6:00 PM  
**Saturday**  
**Sunday**

## Fare Structure

**Base** \$0.75  
**Youth** \$0.25  
**Elderly/Disabled** \$0.50  
**Transfer** \$0.00  
**Other/Special**

\$15 Monthly Pass Unlimited  
Tokens senior 10 for \$4 regular 10 to \$6

## Personnel

	<i>Full-Time</i>	<i>Part-Time</i>
<b>Operations</b>	7	0
<b>Maintenance</b>	0	0
<b>Administration</b>	1	0
	<u>8</u>	<u>0</u>

## Operation Characteristics

<b>Revenue Vehicles</b>	6
<b>Peak Hour Fleet</b>	5
<b>Base Fleet</b>	3
<b>Fuel Consumption (gal)</b>	14,620

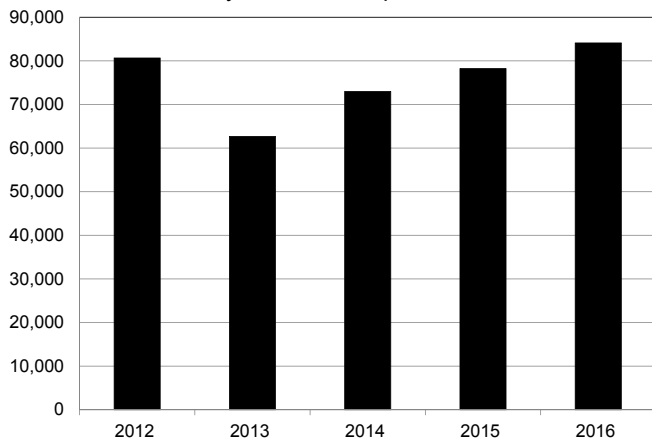
## Ridership Trends

<b>2012</b>	80,653
<b>2013</b>	62,680
<b>2014</b>	72,978
<b>2015</b>	78,224
<b>2016</b>	84,109

## 2016 Highlights

- Security cameras installed in all buses 2016

System Ridership Trend







# Transit Authority of Stone City (TASC)

## Legislative District

Indiana Senate	44
Indiana House	62, 65
U.S. Congressional	9

## Productivity

Total Passenger Boardings	84,109
Total Vehicle Miles	90,579
Revenue Vehicle Miles	90,579
Revenue Vehicle Hours	7,978

## Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile	\$6.63
Operating Expense per Passenger Trip	\$7.14
Passenger Trips per Total Vehicle Mile	0.93
Passenger Trips per Capita	6.27

## Financial Performance

Operating Subsidy	\$573,504
Operating Subsidy Ratio	95%
Locally Derived Income	\$209,764
Locally Derived Income Per Operating Expense	\$0.35
Fare Recovery Ratio	5%

## Operating Expense Summary

Operator Salaries/Wages	\$370,773
Other Salaries/Wages	\$0
Fringe	\$130,475
Services	\$26,991
Materials and Supplies	\$41,247
Utilities	\$7,141
Casualty/Liability	\$12,981
Purchased Transportation	\$0
Other	\$11,195
<b>Total Expenses</b>	<b>\$600,803</b>
Fixed Route Expenses	\$0
Demand Response Services	\$600,803

## Revenue Summary

Fare Revenue	\$27,299
Contract/Other	\$0
Local Assistance	\$182,465
State Assistance	\$165,505
Federal Assistance	\$225,534
<b>Total Revenue</b>	<b>\$600,803</b>

## Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Type	Vehicle Manufacturer	Seating Capacity	Wheelchair Capacity	ADA Accessible
1	2013	CU	Ford	16	2	Lift
1	2015	CU	Ford	16	2	Lift
1	2015	CU	Ford	16	2	Lift
1	2015	CU	Ford	16	2	Lift
1	2016	CU	Ford	16	2	Lift
1	2016	CU	Ford	16	2	Lift
<b>6</b>						



# Bloomington

130 West Grimes Lane  
 Bloomington, IN 47403  
 (812) 332-5688

**Contact:** Lewis May, General Manager  
**Email:** mayl@bloomingtontransit.com  
**Website:** www.Bloomingtontransit.com

## General Information

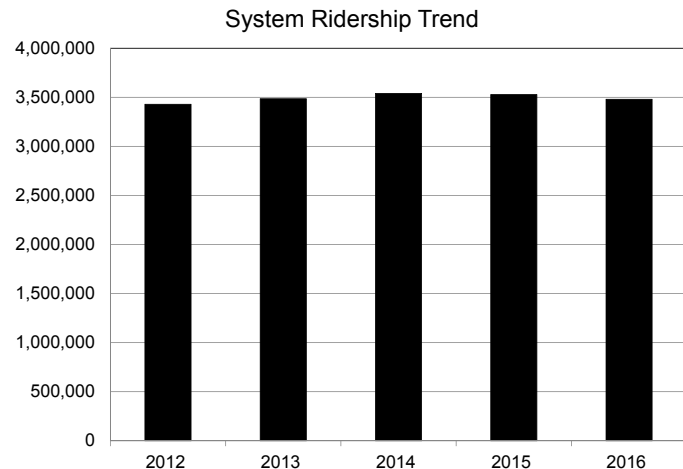
**Type of Service** Fixed Route & Demand Response  
**Service Area** Bloomington Metropolitan Area  
**Service Population** 69,291

## Service Hours

**Weekday** 6:10 AM - 12:50 PM  
**Saturday** 7:25 AM - 11:10 PM  
**Sunday** 9:30 AM - 11:20 PM

## Fare Structure

**Base** \$1.00  
**Youth** \$0.50  
**Elderly/Disabled** \$0.50  
**Transfer**  
**Other/Special**  
 Monthly Pass/Semi-Annual Pass  
 Reduced pass/semi and Summer Youth



## Personnel

	Full-Time	Part-Time
<b>Operations</b>	49	35
<b>Maintenance</b>	15	1
<b>Administration</b>	4	0
	<u>68</u>	<u>36</u>

## Operation Characteristics

<b>Revenue Vehicles</b>	49
<b>Peak Hour Fleet</b>	38
<b>Base Fleet</b>	20
<b>Fuel Consumption (gal)</b>	321,425

## Ridership Trends

<b>2012</b>	3,428,641
<b>2013</b>	3,485,063
<b>2014</b>	3,539,581
<b>2015</b>	3,527,733
<b>2016</b>	3,479,863

## 2016 Highlights

- Two (2) new 40-foot diesel buses delivered; five (5) new 40-foot diesel buses ordered
- Two (2) new paratransit vehicles delivered; two (2) new paratransit vehicles ordered
- New paratransit scheduling and vehicle tracking software procured and delivered
- New advertising sales contract procured; advertising revenue up 80% vs 2015
- Preventable accidents declined 9.5% vs 2015 - 4 consecutive years of declining accidents
- First full year of Hoosier Ride intercity bus service in our Downtown Transit Center



# Bloomington Public Transportation Corp.

## Legislative District

Indiana Senate	40
Indiana House	60, 61
U.S. Congressional	9

## Productivity

Total Passenger Boardings	3,479,863
Total Vehicle Miles	1,190,223
Revenue Vehicle Miles	1,132,258
Revenue Vehicle Hours	109,627

## Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile	\$6.09
Operating Expense per Passenger Trip	\$2.08
Passenger Trips per Total Vehicle Mile	2.92
Passenger Trips per Capita	50.22

## Financial Performance

Operating Subsidy	\$5,231,690
Operating Subsidy Ratio	72%
Locally Derived Income	\$2,654,836
Locally Derived Income Per Operating Expense	\$0.37
Fare Recovery Ratio	23%

## Operating Expense Summary

Operator Salaries/Wages	\$2,101,829
Other Salaries/Wages	\$1,664,632
Fringe	\$1,109,333
Services	\$535,327
Materials and Supplies	\$1,366,729
Utilities	\$87,491
Casualty/Liability	\$238,533
Purchased Transportation	\$0
Other	\$141,269
<b>Total Expenses</b>	<b>\$7,245,143</b>
Fixed Route Expenses	\$6,674,743
Demand Response Services	\$570,400

## Revenue Summary

Fare Revenue	\$1,673,736
Contract/Other	\$339,717
Local Assistance	\$641,383
State Assistance	\$2,462,469
Federal Assistance	\$2,127,838
<b>Total Revenue</b>	<b>\$7,245,143</b>

## Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Manufacturer	ADA Accessible	Vehicle Capacity	Engine Type
1	1995	Gillig	Yes	37+2wc	Diesel
1	1997	Gillig	Yes	30+2wc	Diesel
1	1997	Gillig	Yes	37+2wc	Diesel
3	2002	Gillig	Yes	40+2wc	Diesel
5	2003	Gillig	Yes	40+2wc	Diesel
2	2003	Gillig	Yes	29+2wc	Diesel
5	2005	Gillig	Yes	40+2wc	Diesel
2	2006	Gillig	Yes	29+2wc	Hybrid/Electric
4	2007	Gillig	Yes	32+2wc	Diesel
3	2008	Gillig	Yes	32+2wc	Diesel
4	2008	Ford	Yes	7+2wc	Gasoline
4	2009	Gillig	Yes	32+2wc	Hybrid/Electric
2	2013	Ford	Yes	7+2wc	Gasoline
2	2013	Gillig	Yes	32+2wc	Hybrid/Electric
2	2014	Ford	Yes	7+2wc	Gasoline
1	2015	Ford	Yes	16+2wc	Gasoline
1	2015	Gillig	Yes	32+2wc	Diesel
4	2016	Ford	Yes	6+2wc	Gasoline
2	2016	Gillig	Yes	31+2wc	Diesel



# Boone County

515 CrownPointe Drive

Lebanon, IN 46052

(765) 482-5220

**Contact:** Anita Bowen, Executive Director

**Email:** abowen@booneseniors.org

**Website:** www.booneseniors.org

## General Information

**Type of Service** Demand Response  
**Service Area** Boone County  
**Service Population** 56,640

## Service Hours

**Weekday** 7:30 AM - 4:30 PM  
**Saturday**  
**Sunday**

## Fare Structure

**Base** \$3.00  
**Youth** \$2.00  
**Elderly/Disabled**  
**Transfer** \$0.00  
**Other/Special**  
 \$1 each way for Medicaid  
 Out-of-County Fees

## Personnel

	<i>Full-Time</i>	<i>Part-Time</i>
<b>Operations</b>	0	23
<b>Maintenance</b>	0	0
<b>Administration</b>	2	3
	<u>2</u>	<u>26</u>

## Operation Characteristics

<b>Revenue Vehicles</b>	18
<b>Peak Hour Fleet</b>	16
<b>Base Fleet</b>	8
<b>Fuel Consumption (gal)</b>	15,160

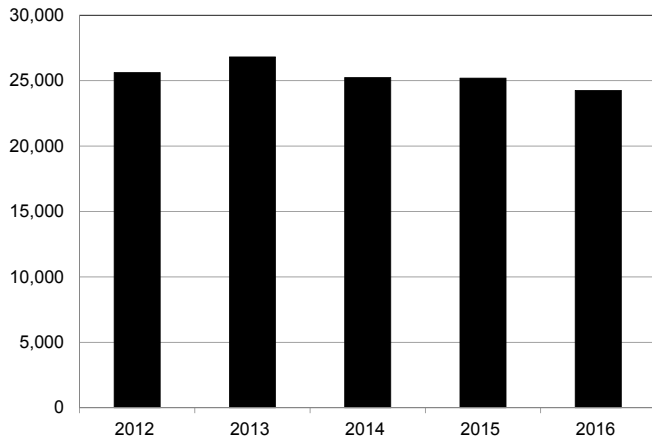
## Ridership Trends

<b>2012</b>	25,616
<b>2013</b>	26,814
<b>2014</b>	25,236
<b>2015</b>	25,193
<b>2016</b>	24,252

## 2016 Highlights

- Honored one driver for 5 years of service
- Honored two drivers for 10 years of service
- Five drivers received Master Driver Certification through RTAP
- Hired four part-time drivers during the year
- Agency was recognized as a "Best of Boone County" by local readers/The Lebanon Reporter

System Ridership Trend



# Boone Area Transit System



## Legislative District

Indiana Senate	21, 23
Indiana House	28, 38, 87
U.S. Congressional	4, 5

## Productivity

Total Passenger Boardings	24,252
Total Vehicle Miles	302,298
Revenue Vehicle Miles	299,896
Revenue Vehicle Hours	19,988

## Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile	\$1.96
Operating Expense per Passenger Trip	\$24.45
Passenger Trips per Total Vehicle Mile	0.08
Passenger Trips per Capita	0.43

## Financial Performance

Operating Subsidy	\$533,799
Operating Subsidy Ratio	90%
Locally Derived Income	\$303,170
Locally Derived Income Per Operating Expense	\$0.51
Fare Recovery Ratio	10%

## Operating Expense Summary

Operator Salaries/Wages	\$233,663
Other Salaries/Wages	\$88,538
Fringe	\$3,610
Services	\$26,046
Materials and Supplies	\$45,596
Utilities	\$0
Casualty/Liability	\$123,479
Purchased Transportation	\$0
Other	\$72,051
<b>Total Expenses</b>	<b>\$592,983</b>
Fixed Route Expenses	\$0
Demand Response Services	\$592,983

## Revenue Summary

Fare Revenue	\$59,184
Contract/Other	\$0
Local Assistance	\$243,986
State Assistance	\$80,118
Federal Assistance	\$209,695
<b>Total Revenue</b>	<b>\$592,983</b>

## Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Type	Vehicle Manufacturer	Seating Capacity	Wheelchair Capacity	ADA Accessible
1	2007	AO	Chrysler	3	0	N/A
1	2008	MV	Chevrolet	3	1	Ramp
1	2008	MV	Chevrolet	3	1	Ramp
1	2008	MV	Chevrolet	3	1	Ramp
1	2008	MV	Chevrolet	3	1	Ramp
1	2008	CU	Ford	8	2	Lift
1	2010	MV	Dodge	3	1	Ramp
1	2010	MV	Dodge	3	1	Ramp
1	2010	MV	Dodge	3	1	Ramp
1	2010	CU	Ford	8	2	Lift
1	2010	CU	Ford	8	2	Lift
1	2012	MV	Dodge	3	1	Ramp
1	2013	VN	Ford	12	0	N/A
1	2014	MV	Dodge	3	1	Ramp
1	2014	MV	Dodge	3	1	Ramp
1	2014	MV	Dodge	3	1	Ramp
1	2014	MV	Dodge	3	1	Ramp
1	2014	MV	Dodge	3	1	Ramp
1	2016	MV	Dodge	3	1	Ramp

18



# Cass County

115 S. Sixth Street  
 Logansport, IN 46947  
 (574) 722-2424

**Contact:** Bill Calhoun, Executive Director

**Email:** bcalhoun@casstransit.com

**Website:** www.casstransit.com

## General Information

**Type of Service** Deviated Fixed Route & Demand Response  
**Service Area** Cass County  
**Service Population** 38,966

## Service Hours

**Weekday** 6:00 AM - 6:00 PM  
**Saturday** 9:00 AM - 5:00 PM  
**Sunday**

## Fare Structure

**Base** \$2.00  
**Youth** \$2.00  
**Elderly/Disabled**  
**Transfer**  
**Other/Special**

## Personnel

	<i>Full-Time</i>	<i>Part-Time</i>
<b>Operations</b>	20	25
<b>Maintenance</b>	1	2
<b>Administration</b>	3	5
	<u>24</u>	<u>32</u>

## Operation Characteristics

<b>Revenue Vehicles</b>	30
<b>Peak Hour Fleet</b>	27
<b>Base Fleet</b>	13
<b>Fuel Consumption (gal)</b>	68,033

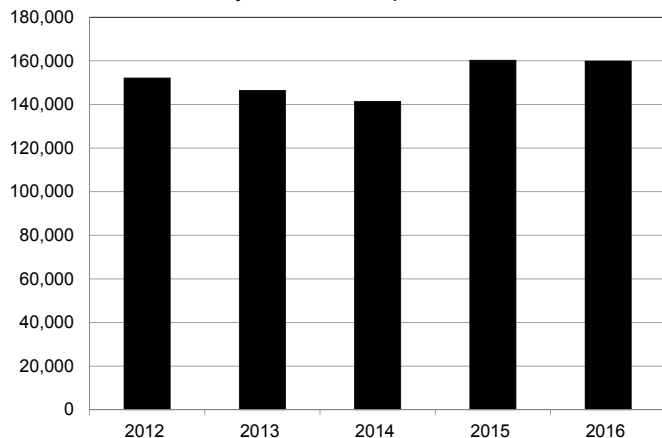
## Ridership Trends

<b>2012</b>	152,119
<b>2013</b>	146,433
<b>2014</b>	141,400
<b>2015</b>	160,277
<b>2016</b>	159,900

## 2016 Highlights

- Began a very successful Deviated Fixed Route in the city

System Ridership Trend



# Cass Area Transit



## Legislative District

Indiana Senate	18
Indiana House	16, 24
U.S. Congressional	4

## Productivity

Total Passenger Boardings	159,900
Total Vehicle Miles	831,460
Revenue Vehicle Miles	814,830
Revenue Vehicle Hours	55,232

## Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile	\$1.61
Operating Expense per Passenger Trip	\$8.38
Passenger Trips per Total Vehicle Mile	0.19
Passenger Trips per Capita	4.10

## Financial Performance

Operating Subsidy	\$1,198,570
Operating Subsidy Ratio	89%
Locally Derived Income	\$429,144
Locally Derived Income Per Operating Expense	\$0.32
Fare Recovery Ratio	11%

## Operating Expense Summary

Operator Salaries/Wages	\$754,502
Other Salaries/Wages	\$0
Fringe	\$81,377
Services	\$51,208
Materials and Supplies	\$199,065
Utilities	\$20,805
Casualty/Liability	\$132,668
Purchased Transportation	\$0
Other	\$100,136
<b>Total Expenses</b>	<b>\$1,339,761</b>
Fixed Route Expenses	\$48,850
Demand Response Services	\$1,290,911

## Revenue Summary

Fare Revenue	\$141,191
Contract/Other	\$0
Local Assistance	\$287,953
State Assistance	\$407,829
Federal Assistance	\$502,788
<b>Total Revenue</b>	<b>\$1,339,761</b>

## Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Type	Vehicle Manufacturer	Seating Capacity	Wheelchair Capacity	ADA Accessible
1	2003	MV	Dodge	6	0	N/A
1	2006	MV	Dodge	6	0	N/A
1	2006	VN	Ford	6	2	Lift
1	2007	MV	Dodge	6	0	N/A
1	2008	MV	Chevy	6	1	Ramp
1	2008	MV	Dodge	6	0	N/A
1	2008	MV	Chrysler	7	0	N/A
2	2008	C	Ford	14	2	Lift
4	2009	CU	Ford	8	2	Lift
1	2009	CU	Dodge	7	1	Ramp
1	2009	MV	Dodge	6	0	Ramp
2	2009	CU	Ford	12	2	Lift
2	2013	MV	Dodge	6	1	Ramp
1	2013	CU	Ford	12	2	Lift
1	2014	CU	Ford	8	2	Lift
2	2014	VN	Ford	9	2	Lift
2	2015	MV	Dodge	5	2	Ramp
1	2015	LFMV	Dodge	7	1	Ramp
2	2016	MV	Dodge	5	2	Ramp
1	2016	CU	Ford	16	2	Lift
1	2016	MV	Dodge	7	1	Ramp

30



# Central Indiana

201 E. Washington Street, Suite 202  
 Indianapolis, IN 46204  
 (317) 327-7433

**Contact:** Philip Roth, Mobility Manager  
**Email:** proth@cirta.us  
**Website:** www.cirta.us

## General Information

**Type of Service** Commuter Shuttle  
**Service Area** Indianapolis Urbanized Area  
**Service Population** 1,487,483

## Service Hours

**Weekday** 5:15 AM - 6:30 PM  
**Saturday**  
**Sunday**

## Fare Structure

**Base** \$1.00  
**Youth** \$1.00  
**Elderly/Disabled** \$1.00  
**Transfer** \$1.00  
**Other/Special**

## Personnel

	<i>Full-Time</i>	<i>Part-Time</i>
<b>Operations</b>	0	0
<b>Maintenance</b>	0	0
<b>Administration</b>	0	2
	<u>0</u>	<u>2</u>

## Operation Characteristics

<b>Revenue Vehicles</b>	3
<b>Peak Hour Fleet</b>	3
<b>Base Fleet</b>	3
<b>Fuel Consumption (gal)</b>	9,975

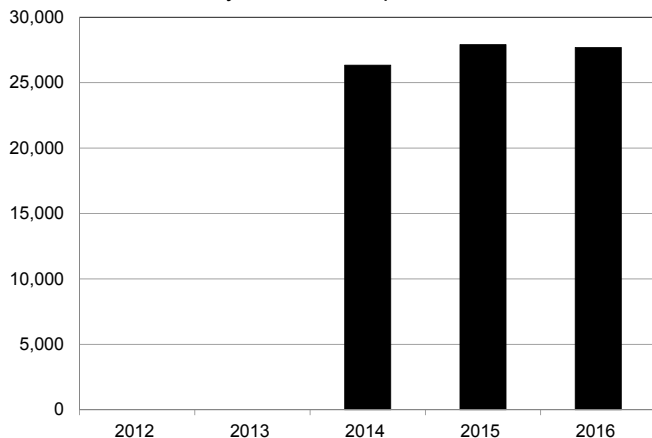
## Ridership Trends

<b>2012</b>	
<b>2013</b>	
<b>2014</b>	26,340
<b>2015</b>	27,909
<b>2016</b>	27,685

## 2016 Highlights

- Implemented Economic Improvement District as permanent funding source

System Ridership Trend







# Central Indiana Regional Transportation Authority (CIRTA)

## Legislative District

<b>Indiana Senate</b>	20, 21, 23, 24, 25, 26, 27, 28,
<b>Indiana House</b>	24, 27, 28, 29, 31, 32, 33, 35, 36, 40, 41, 44, 47, 53, 57, 58,
<b>U.S. Congressional</b>	4, 5, 6, 7, 9

## Productivity

<b>Total Passenger Boardings</b>	27,685
<b>Total Vehicle Miles</b>	63,816
<b>Revenue Vehicle Miles</b>	69,101
<b>Revenue Vehicle Hours</b>	2,572.8

## Performance/Service Effectiveness

<b>Operating Expense per Total Vehicle Mile</b>	\$3.06
<b>Operating Expense per Passenger Trip</b>	\$7.05
<b>Passenger Trips per Total Vehicle Mile</b>	0.43
<b>Passenger Trips per Capita</b>	0.02

## Financial Performance

<b>Operating Subsidy</b>	\$165,885
<b>Operating Subsidy Ratio</b>	85%
<b>Locally Derived Income</b>	\$82,211
<b>Locally Derived Income Per Operating Expense</b>	\$0.42
<b>Fare Recovery Ratio</b>	15%

## Operating Expense Summary

<b>Operator Salaries/Wages</b>	\$0
<b>Other Salaries/Wages</b>	\$62,741
<b>Fringe</b>	\$0
<b>Services</b>	\$0
<b>Materials and Supplies</b>	\$0
<b>Utilities</b>	\$0
<b>Casualty/Liability</b>	\$0
<b>Purchased Transportation</b>	\$132,324
<b>Other</b>	\$0
<b>Total Expenses</b>	\$195,065
<b>Fixed Route Expenses</b>	\$195,065
<b>Demand Response Services</b>	\$0

## Revenue Summary

<b>Fare Revenue</b>	\$29,180
<b>Contract/Other</b>	\$0
<b>Local Assistance</b>	\$53,031
<b>State Assistance</b>	\$22,690
<b>Federal Assistance</b>	\$90,164
<b>Total Revenue</b>	\$195,065

## Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Manufacturer	ADA Accessible	Vehicle Capacity
1	2013	International	Yes	28
2	2015	Ford	Yes	14
3				



# Clinton County

401 W. Walnut Street  
 Frankfort, IN 46041  
 (765) 659-4060

**Contact:** Dawn Layton, Executive Director  
**Email:** dlayton@clintoncountytransit.org  
**Website:** clintonpprc.weebly.com

## General Information

**Type of Service** Demand Response  
**Service Area** Clinton County  
**Service Population** 33,224

## Service Hours

**Weekday** 8:00 AM - 5:00 PM  
**Saturday** 10:00 AM - 1:00 PM (Appt only)  
**Sunday**

## Fare Structure

**Base**  
**Youth**  
**Elderly/Disabled**  
**Transfer**  
**Other/Special**

## Personnel

	<i>Full-Time</i>	<i>Part-Time</i>
<b>Operations</b>	1	10
<b>Maintenance</b>	0	0
<b>Administration</b>	3	2
	<u>4</u>	<u>12</u>

## Operation Characteristics

<b>Revenue Vehicles</b>	11
<b>Peak Hour Fleet</b>	8
<b>Base Fleet</b>	4
<b>Fuel Consumption (gal)</b>	15,419

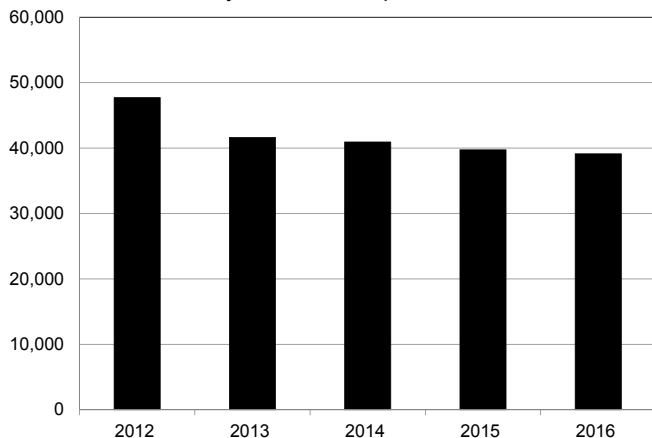
## Ridership Trends

<b>2012</b>	47,706
<b>2013</b>	41,607
<b>2014</b>	40,932
<b>2015</b>	39,731
<b>2016</b>	39,117

## 2016 Highlights

- Continued on a donation basis
- All of our Drivers have obtained Master Driver Status
- Coordinate with Boone Co to get Clinton Co residents to Indy
- We have a good relationship with the Clinton County Commissioners & City of Frankfort

System Ridership Trend





# Paul Phillippe Resource Center (PPRC)

## Operating Expense Summary

Operator Salaries/Wages	\$127,830
Other Salaries/Wages	\$145,914
Fringe	\$24,688
Services	\$23,647
Materials and Supplies	\$33,680
Utilities	\$7,572
Casualty/Liability	\$11,820
Purchased Transportation	\$0
Other	\$117,293
<b>Total Expenses</b>	<b>\$492,444</b>
Fixed Route Expenses	\$0
Demand Response Services	\$492,444

## Revenue Summary

Fare Revenue	\$53,473
Contract/Other	\$0
Local Assistance	\$157,664
State Assistance	\$89,527
Federal Assistance	\$191,780
<b>Total Revenue</b>	<b>\$492,444</b>

## Legislative District

Indiana Senate	7, 23
Indiana House	38
U.S. Congressional	4

## Productivity

Total Passenger Boardings	39,117
Total Vehicle Miles	109,900
Revenue Vehicle Miles	108,801
Revenue Vehicle Hours	16,330

## Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile	\$4.48
Operating Expense per Passenger Trip	\$12.59
Passenger Trips per Total Vehicle Mile	0.36
Passenger Trips per Capita	1.18

## Financial Performance

Operating Subsidy	\$438,971
Operating Subsidy Ratio	89%
Locally Derived Income	\$211,137
Locally Derived Income Per Operating Expense	\$0.43
Fare Recovery Ratio	11%

## Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Type	Vehicle Manufacturer	Seating Capacity	Wheelchair Capacity	ADA Accessible
1	2003	BS	Chevy	14	0	N/A
1	2004	BS	Chevy	14	0	N/A
1	2008	CU	Ford	12	2	Lift
1	2009	MV	Ford	6	0	N/A
4	2010	CU	Ford	12	2	Lift
1	2012	MV	Dodge	4	2	Ramp
2	2015	CU	Ford	12	2	Lift
<b>11</b>						



# Columbus

850 Lindsey Street  
Columbus, IN 47201  
(812) 376-2506

**Contact:** Cindy Setser, Transit Coordinator

**Email:** csetser@columbus.in.gov

**Website:** www.columbus.in.gov

## General Information

**Type of Service** Fixed Route & Demand Response  
**Service Area** Columbus City Limits  
**Service Population** 44,100

## Service Hours

**Weekday** 6:00 AM - 8:00 PM  
**Saturday** 6:00 AM - 6:00 PM  
**Sunday**

## Fare Structure

**Base** \$0.25  
**Youth**  
**Elderly/Disabled** \$0.10  
**Transfer**  
**Other/Special**  
Demand Response \$0.50  
\$5 passes for 25 rides; \$10 passes for 25 rides

## Personnel

	<i>Full-Time</i>	<i>Part-Time</i>
<b>Operations</b>	15	12
<b>Maintenance</b>	2	0
<b>Administration</b>	2	1
	<u>19</u>	<u>13</u>

## Operation Characteristics

<b>Revenue Vehicles</b>	13
<b>Peak Hour Fleet</b>	9
<b>Base Fleet</b>	7
<b>Fuel Consumption (gal)</b>	68,236

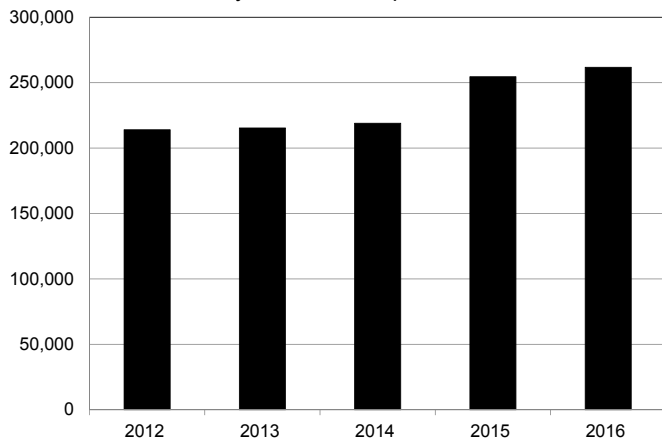
## Ridership Trends

<b>2012</b>	214,019
<b>2013</b>	215,346
<b>2014</b>	219,012
<b>2015</b>	254,534
<b>2016</b>	261,774

## 2016 Highlights

- Conducted internal Route Study with changes to be implemented in 2017
- Replaced engines/transmissions/radiators in 5 Gillig buses
- Replaced 2 Paratransit vehicles
- Ordered 4 Gillig buses

System Ridership Trend



# ColumBus Transit



## Legislative District

Indiana Senate	41
Indiana House	57, 59, 65
U.S. Congressional	6

## Productivity

Total Passenger Boardings	261,774
Total Vehicle Miles	334,151
Revenue Vehicle Miles	332,029
Revenue Vehicle Hours	30,264

## Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile	\$5.53
Operating Expense per Passenger Trip	\$7.05
Passenger Trips per Total Vehicle Mile	0.78
Passenger Trips per Capita	5.94

## Financial Performance

Operating Subsidy	\$1,795,963
Operating Subsidy Ratio	97%
Locally Derived Income	\$688,534
Locally Derived Income Per Operating Expense	\$0.37
Fare Recovery Ratio	3%

## Operating Expense Summary

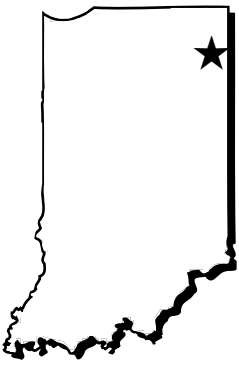
Operator Salaries/Wages	\$826,071
Other Salaries/Wages	\$83,618
Fringe	\$465,283
Services	\$78,098
Materials and Supplies	\$349,849
Utilities	\$17,000
Casualty/Liability	\$400
Purchased Transportation	\$0
Other	\$26,457
<b>Total Expenses</b>	<b>\$1,846,776</b>
Fixed Route Expenses	\$1,366,614
Demand Response Services	\$480,162

## Revenue Summary

Fare Revenue	\$50,813
Contract/Other	\$0
Local Assistance	\$637,721
State Assistance	\$289,135
Federal Assistance	\$869,107
<b>Total Revenue</b>	<b>\$1,846,776</b>

## Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Manufacturer	ADA Accessible	Vehicle Capacity	Engine Type
1	2000	Dodge	Yes	12+2wc	Gas
5	2007	Gillig	Yes	22+2wc	Diesel
3	2007	Turtletop	Yes	12+2wc	Gas
1	2008	ChevUplander	Yes	3+1wc	Gas
1	2009	Startrans	Yes	13+2wc	Diesel
1	2016	Ford	Yes	12+2wc	Gas
1	2016	MV-1	Yes	3+1wc	Gas
<b>13</b>					



# DeKalb County

1800 E. 7th Street

Auburn, IN 46706

(260) 925-3311

**Contact:** Meg Zenk, Transportation Manager

**Email:** mzenk@dcco.net

**Website:** www.heimach.org

## General Information

**Type of Service** Demand Response  
**Service Area** DeKalb County  
**Service Population** 42,307

## Service Hours

**Weekday** 6:00 AM - 6:00 PM  
**Saturday**  
**Sunday**

## Fare Structure

**Base** \$2.00  
**Youth** \$2.00  
**Elderly/Disabled** \$2.00  
**Transfer**  
**Other/Special**  
 \$2.00 within town; \$3.00 town-town  
 Suggested donation out of county

## Personnel

	<i>Full-Time</i>	<i>Part-Time</i>
<b>Operations</b>	1	20
<b>Maintenance</b>	0	0
<b>Administration</b>	1	0
	<u>2</u>	<u>20</u>

## Operation Characteristics

<b>Revenue Vehicles</b>	12
<b>Peak Hour Fleet</b>	10
<b>Base Fleet</b>	8
<b>Fuel Consumption (gal)</b>	20,535

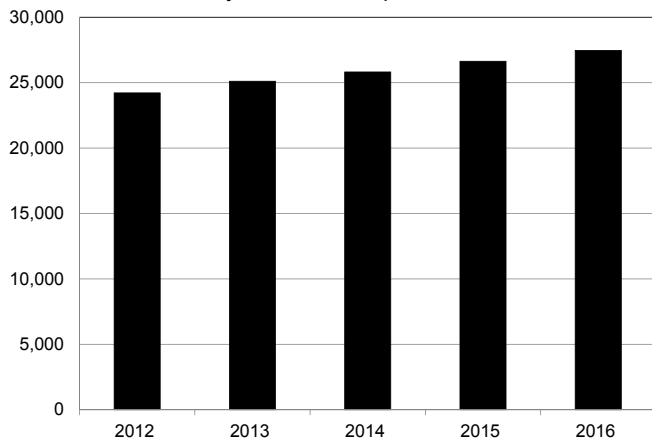
## Ridership Trends

<b>2012</b>	24,218
<b>2013</b>	25,107
<b>2014</b>	25,817
<b>2015</b>	26,633
<b>2016</b>	27,467

## 2016 Highlights

- Raised \$300,000 through donations and grants to build van garage.

System Ridership Trend





# DeKalb Area Rural Transit (DART)

## Legislative District

Indiana Senate	13, 14
Indiana House	51, 52, 85
U.S. Congressional	3

## Productivity

Total Passenger Boardings	27,467
Total Vehicle Miles	271,794
Revenue Vehicle Miles	264,638
Revenue Vehicle Hours	18,776

## Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile	\$1.88
Operating Expense per Passenger Trip	\$18.56
Passenger Trips per Total Vehicle Mile	0.10
Passenger Trips per Capita	0.65

## Financial Performance

Operating Subsidy	\$433,225
Operating Subsidy Ratio	85%
Locally Derived Income	\$213,365
Locally Derived Income Per Operating Expense	\$0.42
Fare Recovery Ratio	13%

## Operating Expense Summary

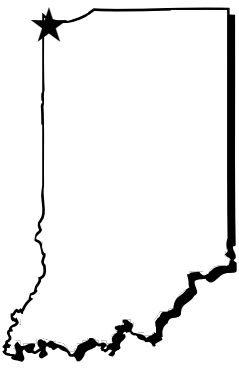
Operator Salaries/Wages	\$171,030
Other Salaries/Wages	\$69,540
Fringe	\$38,459
Services	\$23,470
Materials and Supplies	\$50,476
Utilities	\$0
Casualty/Liability	\$15,913
Purchased Transportation	\$0
Other	\$140,845
<b>Total Expenses</b>	<b>\$509,733</b>
Fixed Route Expenses	\$0
Demand Response Services	\$509,733

## Revenue Summary

Fare Revenue	\$67,405
Contract/Other	\$9,103
Local Assistance	\$136,857
State Assistance	\$93,057
Federal Assistance	\$203,311
<b>Total Revenue</b>	<b>\$509,733</b>

## Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Type	Vehicle Manufacturer	Seating Capacity	Wheelchair Capacity	ADA Accessible
1	2009	VN	Ford	8	2	Lift
1	2011	CU	Ford	8	2	N/A
1	2013	MV	Dodge	6	2	Ramp
2	2013	MV	Dodge	6	4	Ramp
1	2014	CU	Chevrolet	8	2	Lift
2	2015	MV	Ford	5	2	Ramp
1	2015	MV	Dodge	6	2	Ramp
1	2015	CU	Ford	8	2	Lift
1	2016	CU	Ford	8	2	Lift
1	2017	AO	Ford	4	0	N/A
<b>12</b>						



# East Chicago

5400 Cline Ave  
 East Chicago, IN 46312  
 (219) 391-8465

**Contact:** Francisco Rosado, Jr., Director

**Email:** Frosado@eastchicago.com

**Website:** www.eastchicago.com

## General Information

**Type of Service** Fixed Route & Demand Response  
**Service Area** East Chicago City Limits  
**Service Population** 29,698

## Service Hours

**Weekday** 5:55 AM - 8:44 PM  
**Saturday** 9:00 AM - 4:31 PM  
**Sunday**

## Fare Structure

**Base**  
**Youth**  
**Elderly/Disabled**  
**Transfer**  
**Other/Special**

## Personnel

	<i>Full-Time</i>	<i>Part-Time</i>
<b>Operations</b>	11	0
<b>Maintenance</b>	4	0
<b>Administration</b>	4	0
	<u>19</u>	<u>0</u>

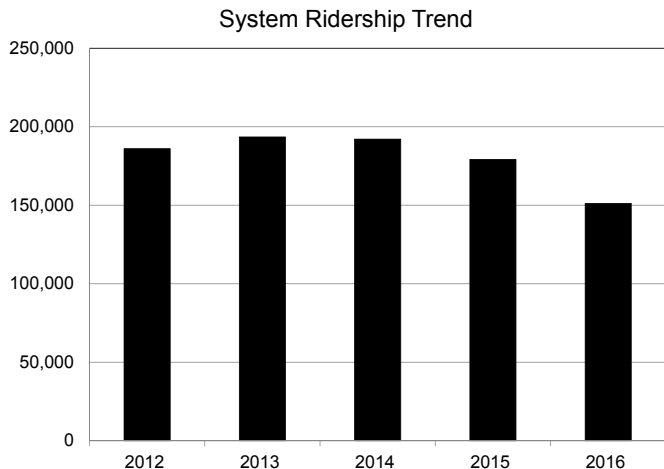
## Operation Characteristics

<b>Revenue Vehicles</b>	7
<b>Peak Hour Fleet</b>	4
<b>Base Fleet</b>	4
<b>Fuel Consumption (gal)</b>	37,753

## Ridership Trends

<b>2012</b>	186,035
<b>2013</b>	193,467
<b>2014</b>	192,126
<b>2015</b>	179,193
<b>2016</b>	151,150

## 2016 Highlights





# East Chicago Transit



## Legislative District

Indiana Senate	2
Indiana House	2, 12
U.S. Congressional	1

## Productivity

Total Passenger Boardings	151,150
Total Vehicle Miles	154,889
Revenue Vehicle Miles	140,489
Revenue Vehicle Hours	12,138

## Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile	\$7.65
Operating Expense per Passenger Trip	\$7.84
Passenger Trips per Total Vehicle Mile	0.98
Passenger Trips per Capita	5.09

## Financial Performance

Operating Subsidy	\$1,184,918
Operating Subsidy Ratio	100%
Locally Derived Income	\$310,194
Locally Derived Income Per Operating Expense	\$0.26
Fare Recovery Ratio	0%

## Operating Expense Summary

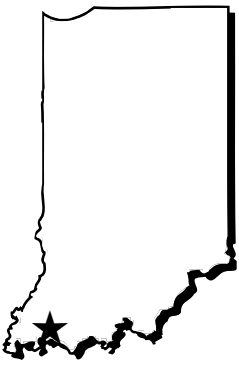
Operator Salaries/Wages	\$353,816
Other Salaries/Wages	\$285,854
Fringe	\$382,909
Services	\$17,342
Materials and Supplies	\$135,558
Utilities	\$2,096
Casualty/Liability	\$556
Purchased Transportation	\$0
Other	\$6,787
<b>Total Expenses</b>	<b>\$1,184,918</b>
Fixed Route Expenses	\$882,625
Demand Response Services	\$302,293

## Revenue Summary

Fare Revenue	\$0
Contract/Other	\$0
Local Assistance	\$310,194
State Assistance	\$310,194
Federal Assistance	\$564,530
<b>Total Revenue</b>	<b>\$1,184,918</b>

## Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Manufacturer	ADA Accessible	Vehicle Capacity	Engine Type
2	2006	Gillig	Yes	58+2wc	Diesel
2	2007	Gillig	Yes	58+2wc	Diesel
1	2010	Gillig	Yes	58+2wc	Diesel
2	2011	Ford	Yes	12+2wc	Gas
<b>7</b>					



# Evansville

601 John Street  
 Evansville, IN 47713  
 (219) 391-8465

**Contact:** Alicia Hall, Grants Manager

**Email:** ahall@evansville.in.gov

**Website:** www.evansville.in.org/METS

## General Information

**Type of Service** Fixed Route & Demand Response  
**Service Area** Evansville City Limits  
**Service Population** 117,429

## Service Hours

**Weekday** 5:45 AM - 12:15 AM  
**Saturday** 5:45 AM - 12:15 AM  
**Sunday**

## Fare Structure

**Base** \$1.00  
**Youth** \$0.75  
**Elderly/Disabled** \$0.50  
**Transfer**  
**Other/Special**  
 Monthly Pass \$60.00 Fixed Route  
 ADA & Senior \$30 Student \$45 Monthly

## Personnel

	Full-Time	Part-Time
<b>Operations</b>	55	29
<b>Maintenance</b>	10	0
<b>Administration</b>	7	0
	<u>72</u>	<u>29</u>

## Operation Characteristics

<b>Revenue Vehicles</b>	51
<b>Peak Hour Fleet</b>	38
<b>Base Fleet</b>	38
<b>Fuel Consumption (gal)</b>	254,157

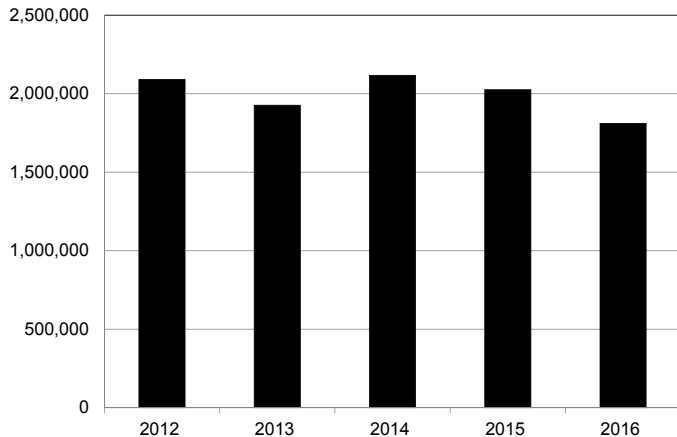
## Ridership Trends

<b>2012</b>	2,090,715
<b>2013</b>	1,926,472
<b>2014</b>	2,117,040
<b>2015</b>	2,025,496
<b>2016</b>	1,810,837

## 2016 Highlights

- Received 4 new Mobility Buses and 2 Fixed Route Buses
- Shelter installation - 12 New/rehab throughout the City of Evansville
- Completion of public input for the start of Sunday Service

System Ridership Trend





# Metropolitan Evansville Transit System (METS)

## Legislative District

Indiana Senate	49, 50
Indiana House	75,76,77, 78
U.S. Congressional	8

## Productivity

Total Passenger Boardings	1,810,837
Total Vehicle Miles	1,628,458
Revenue Vehicle Miles	1,579,596
Revenue Vehicle Hours	122,166

## Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile	\$4.84
Operating Expense per Passenger Trip	\$4.35
Passenger Trips per Total Vehicle Mile	1.11
Passenger Trips per Capita	15.42

## Financial Performance

Operating Subsidy	\$6,204,089
Operating Subsidy Ratio	79%
Locally Derived Income	\$3,862,259
Locally Derived Income Per Operating Expense	\$0.49
Fare Recovery Ratio	19%

## Operating Expense Summary

Operator Salaries/Wages	\$2,687,281
Other Salaries/Wages	\$1,302,018
Fringe	\$2,145,698
Services	\$266,486
Materials and Supplies	\$1,212,092
Utilities	\$86,735
Casualty/Liability	\$140,808
Purchased Transportation	\$0
Other	\$37,844
<b>Total Expenses</b>	<b>\$7,878,962</b>
Fixed Route Expenses	\$5,515,273
Demand Response Services	\$2,363,689

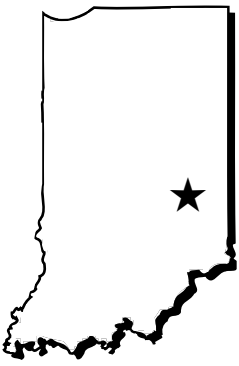
## Revenue Summary

Fare Revenue	\$1,500,949
Contract/Other	\$173,924
Local Assistance	\$2,187,386
State Assistance	\$2,209,375
Federal Assistance	\$1,807,328
<b>Total Revenue</b>	<b>\$7,878,962</b>

## Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Manufacturer	ADA Accessible	Vehicle Capacity	Engine Type
5	2001	Gillig	Yes (Lift)	29+43	Diesel
3	2006	Ford	Yes (Lift)	8+5wc	Diesel
4	2006	Gillig	Yes (Ramp)	26+8	Hybrid Electric
1	2007	Gillig	Yes (Ramp)	26+8	Hybrid Electric
2	2007	Ford	Yes (Lift)	8+5wc	Diesel
9	2009	Ford	Yes (Lift)	18+2wc	Diesel
3	2010	Ford	Yes (Lift)	8+4	Diesel
3	2010	Ford	Yes (Lift)	15+2	Diesel
6	2010	Gillig	Yes (Ramp)	26+8	Hybrid Electric
2	2012	Gillig	Yes (Ramp)	26+8	Hybrid Electric
1	2012	Gillig - Trolley	Yes (Ramp)	26+8	Diesel
1	2012	Ford E450	Yes (Lift)	8+4wc	CNG
2	2012	Ford F550	Yes (Lift)	30+2wc	Diesel
1	2013	Chevy	Yes (Lift)	10+1wc or 5wc	Diesel
2	2014	Gillig	Yes (Ramp)	26+12	Diesel
2	2016	Gillig	Yes (Ramp)	26+12	Diesel
2	2016	Chevy	Yes (Lift)	17	Diesel
2	2016	GMC	Yes (Lift)	17	Diesel

51



# Fayette County

477 North Grand Avenue

Connersville, IN 47331

(765) 825-1541

**Contact:** Frank Nutty, Transportation Manager

**Email:** FayetteSeniorCenter@comcast.net

**Website:** fayettecenter.com

## General Information

**Type of Service** Demand Response  
**Service Area** Fayette County  
**Service Population** 23,335

## Service Hours

**Weekday** 7:00 AM - 6:00 PM  
**Saturday**  
**Sunday**

## Fare Structure

**Base** \$2.50  
**Youth** \$2.50  
**Elderly/Disabled**  
**Transfer**  
**Other/Special**

## Personnel

	<i>Full-Time</i>	<i>Part-Time</i>
<b>Operations</b>	0	10
<b>Maintenance</b>	0	0
<b>Administration</b>	3	1
	<u>3</u>	<u>11</u>

## Operation Characteristics

<b>Revenue Vehicles</b>	12
<b>Peak Hour Fleet</b>	9
<b>Base Fleet</b>	8
<b>Fuel Consumption (gal)</b>	17,470

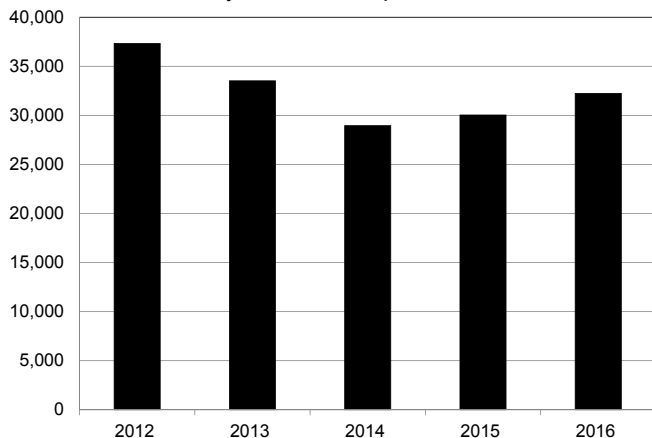
## Ridership Trends

<b>2012</b>	37,323
<b>2013</b>	33,520
<b>2014</b>	28,952
<b>2015</b>	30,035
<b>2016</b>	32,242

## 2016 Highlights

- Received Grant from Fayette County Foundation for \$2,800 to purchase communication radios

System Ridership Trend





# Fayette County Public Transit

## Legislative District

Indiana Senate	42
Indiana House	55
U.S. Congressional	6

## Operating Expense Summary

Operator Salaries/Wages	\$151,836
Other Salaries/Wages	\$35,001
Fringe	\$18,782
Services	\$12,081
Materials and Supplies	\$48,427
Utilities	\$1,457
Casualty/Liability	\$19,967
Purchased Transportation	\$0
Other	\$69,959
<b>Total Expenses</b>	<b>\$357,510</b>
Fixed Route Expenses	\$0
Demand Response Services	\$357,510

## Revenue Summary

Fare Revenue	\$29,553
Contract/Other	\$0
Local Assistance	\$88,681
State Assistance	\$89,618
Federal Assistance	\$149,658
<b>Total Revenue</b>	<b>\$357,510</b>

## Productivity

Total Passenger Boardings	32,242
Total Vehicle Miles	183,939
Revenue Vehicle Miles	174,180
Revenue Vehicle Hours	15,671

## Performance/Service Effectiveness

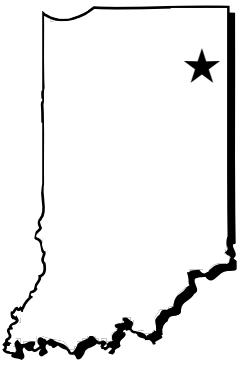
Operating Expense per Total Vehicle Mile	\$1.94
Operating Expense per Passenger Trip	\$11.09
Passenger Trips per Total Vehicle Mile	0.18
Passenger Trips per Capita	1.38

## Financial Performance

Operating Subsidy	\$327,957
Operating Subsidy Ratio	92%
Locally Derived Income	\$118,234
Locally Derived Income Per Operating Expense	\$0.33
Fare Recovery Ratio	8%

## Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Type	Vehicle Manufacturer	Seating Capacity	Wheelchair Capacity	ADA Accessible
1	1999	VN	Ford	15	0	N/A
1	2005	MV	Dodge	6	0	N/A
1	2009	BU	Ford	10	2	Lift
3	2010	MV	Dodge	5	1	Ramp
1	2014	MV	Dodge	4	1	Ramp
1	2014	BU	Ford	8	2	Lift
1	2015	BU	Ford	8	2	Lift
2	2015	MV	Dodge	5	2	Ramp
1	2016	BU	Ford	8	2	Lift
<b>12</b>						



# Fort Wayne

801 Leesburg Road  
 Fort Wayne , IN 46805  
 (260) 432-4546

**Contact:** Ken Housden, General Manager

**Email:** kch@fwcitilink.com

**Website:** www.fwcitilink.com

## General Information

**Type of Service** Fixed Route & Demand Response  
**Service Area** Fort Wayne Metropolitan Area  
**Service Population** 268,485

## Service Hours

**Weekday** 5:35 AM - 9:30 PM  
**Saturday** 7:35 AM - 6:15 PM  
**Sunday**

## Fare Structure

**Base** \$1.25  
**Youth** \$0.60  
**Elderly/Disabled** \$0.60  
**Transfer**  
**Other/Special**  
 Monthly Pass \$45.00/\$22.00  
 Access \$2.50, Day Pass \$3.00/\$1.50

## Personnel

	<i>Full-Time</i>	<i>Part-Time</i>
<b>Operations</b>	95	2
<b>Maintenance</b>	12	5
<b>Administration</b>	7	0
	<u>114</u>	<u>7</u>

## Operation Characteristics

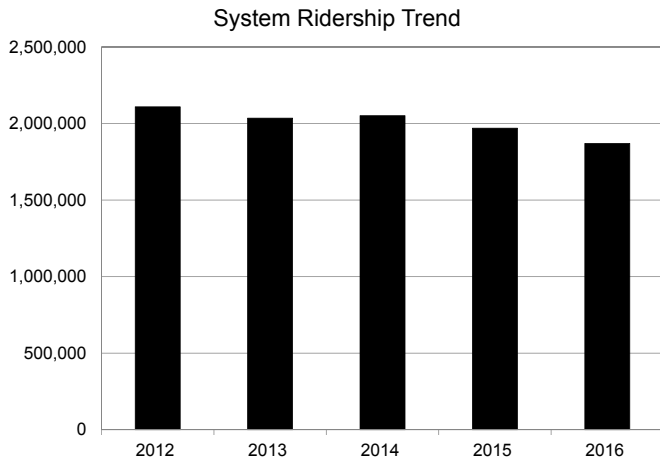
<b>Revenue Vehicles</b>	54
<b>Peak Hour Fleet</b>	43
<b>Base Fleet</b>	36
<b>Fuel Consumption (gal)</b>	335,873

## Ridership Trends

<b>2012</b>	2,108,967
<b>2013</b>	2,035,336
<b>2014</b>	2,051,014
<b>2015</b>	1,969,599
<b>2016</b>	1,869,566

## 2016 Highlights

- Over half of fixed route fleet is electric hybrid (18) with another on the way
- Serve as the Fort Wayne intercity bus station/agent - 10 routes per day
- New local subsidy grant for Cougar Express, renewed MedLink, CampusLink & Access grants





# Fort Wayne Public Transportation Corporation (Citilink)

## Legislative District

Indiana Senate	14, 15, 16, 19
Indiana House	79, 80, 81, 82, 83, 84, 85
U.S. Congressional	3

## Productivity

Total Passenger Boardings	1,869,566
Total Vehicle Miles	2,031,778
Revenue Vehicle Miles	1,889,102
Revenue Vehicle Hours	135,085

## Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile	\$6.29
Operating Expense per Passenger Trip	\$6.83
Passenger Trips per Total Vehicle Mile	0.92
Passenger Trips per Capita	6.96

## Financial Performance

Operating Subsidy	\$10,812,691
Operating Subsidy Ratio	85%
Locally Derived Income	\$8,079,509
Locally Derived Income Per Operating Expense	\$0.63
Fare Recovery Ratio	10%

## Operating Expense Summary

Operator Salaries/Wages	\$3,449,582
Other Salaries/Wages	\$1,424,394
Fringe	\$4,401,197
Services	\$1,215,658
Materials and Supplies	\$1,562,724
Utilities	\$112,421
Casualty/Liability	\$354,177
Purchased Transportation	\$102,250
Other	\$147,980
<b>Total Expenses</b>	<b>\$12,770,383</b>
Fixed Route Expenses	\$10,752,468
Demand Response Services	\$2,017,915

## Revenue Summary

Fare Revenue	\$1,315,766
Contract/Other	\$641,926
Local Assistance	\$6,121,817
State Assistance	\$2,051,720
Federal Assistance	\$2,639,154
<b>Total Revenue</b>	<b>\$12,770,383</b>

## Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Manufacturer	ADA Accessible	Vehicle Capacity	Engine Type
4	2002	Gillig	Yes (Lift)	37+2	Diesel
2	2006	Gillig	Yes (Lift)	32+2	Diesel
6	2008	Gillig	Yes (Lift)	32+2	Diesel
3	2009	ElDorado	Yes (Lift)	26+2	Diesel
3	2009	Glaval	Yes (Lift)	10+5	Diesel
7	2010	Gillig	Yes (Lift)	32+2	Hybrid
2	2010	Glaval	Yes (Lift)	14+2	Diesel
1	2011	Glaval	Yes (Lift)	14+2	Diesel
1	2011	Glaval	Yes (Lift)	10+5	Diesel
1	2012	Glaval	Yes (Lift)	14+2	Diesel
7	2012	Glaval	Yes (Lift)	10+5	Diesel
2	2012	Gillig	Yes (Lift)	32+2	Hybrid
5	2013	Gillig	Yes (Lift)	32+2	Hybrid
5	2014	Glaval	Yes (Lift)	10+5	Diesel
4	2015	Gillig	Yes (Lift)	38+2	Hybrid
1	2016	Gillig	Yes (Lift)	38+2	Hybrid
<b>54</b>					



# Franklin County

11146 County Park Road  
 Brookville, IN 47012  
 (765) 647-3509

**Contact:** Catherine Pelsor, Transportation Director  
**Email:** fcpt@frontier.com

## General Information

**Type of Service** Demand Response  
**Service Area** Franklin County  
**Service Population** 23,087

## Service Hours

**Weekday** 6:00 AM - 5:00 PM  
**Saturday** By appointment only  
**Sunday** By appointment only

## Fare Structure

**Base** \$2.50  
**Youth** \$1.00  
**Elderly/Disabled**  
**Transfer**  
**Other/Special**

## Personnel

	<i>Full-Time</i>	<i>Part-Time</i>
<b>Operations</b>	2	9
<b>Maintenance</b>	1	0
<b>Administration</b>	1	0
	<u>4</u>	<u>9</u>

## Operation Characteristics

<b>Revenue Vehicles</b>	14
<b>Peak Hour Fleet</b>	10
<b>Base Fleet</b>	6
<b>Fuel Consumption (gal)</b>	31,932

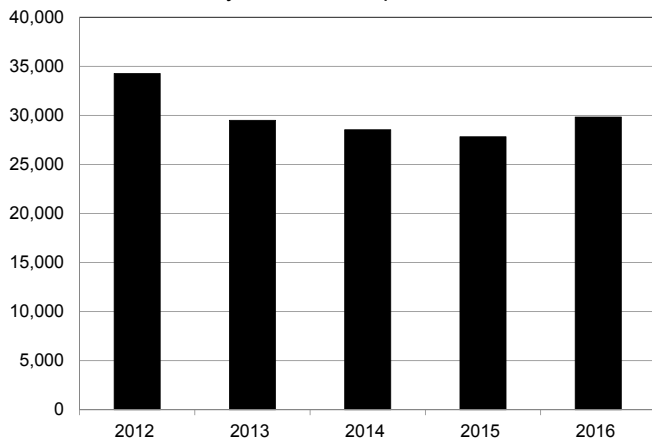
## Ridership Trends

<b>2012</b>	34,265
<b>2013</b>	29,497
<b>2014</b>	28,532
<b>2015</b>	27,820
<b>2016</b>	29,832

## 2016 Highlights

- Increased ridership by 2,012 units

System Ridership Trend







# Franklin County Public Transportation

## Legislative District

Indiana Senate	42, 43
Indiana House	55, 67, 68
U.S. Congressional	6

## Productivity

Total Passenger Boardings	29,832
Total Vehicle Miles	321,657
Revenue Vehicle Miles	320,416
Revenue Vehicle Hours	13,260

## Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile	\$1.49
Operating Expense per Passenger Trip	\$16.04
Passenger Trips per Total Vehicle Mile	0.09
Passenger Trips per Capita	1.29

## Financial Performance

Operating Subsidy	\$448,494
Operating Subsidy Ratio	94%
Locally Derived Income	\$174,114
Locally Derived Income Per Operating Expense	\$0.36
Fare Recovery Ratio	6%

## Operating Expense Summary

Operator Salaries/Wages	\$184,642
Other Salaries/Wages	\$38,775
Fringe	\$87,539
Services	\$17,941
Materials and Supplies	\$88,364
Utilities	\$13,081
Casualty/Liability	\$47,712
Purchased Transportation	\$0
Other	\$304
<b>Total Expenses</b>	<b>\$478,358</b>
Fixed Route Expenses	\$0
Demand Response Services	\$478,358

## Revenue Summary

Fare Revenue	\$29,864
Contract/Other	\$0
Local Assistance	\$144,250
State Assistance	\$124,801
Federal Assistance	\$179,443
<b>Total Revenue</b>	<b>\$478,358</b>

## Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Type	Vehicle Manufacturer	Seating Capacity	Wheelchair Capacity	ADA Accessible
1	2002	MV	Ford	5	0	N/A
1	2005	MV	Dodge	5	0	N/A
1	2006	MV	Chevrolet	5	0	N/A
1	2006	MV	Chevrolet	5	1	Ramp
2	2007	CU	Ford	11	2	Lift
1	2008	BU	Ford	8	2	Lift
3	2009	BU	Ford	8	2	Lift
2	2010	MV	Dodge	5	2	Ramp
1	2010	BU	Ford	12	2	Lift
1	2016	BU	Ford	8	2	Lift
<b>14</b>						



# Fulton County

625 Pontiac Street  
 Rochester, IN 46975  
 (574) 223-4213

**Contact:** Rusty Moore, Transportation Manager  
**Email:** RJMoore46975@yahoo.com  
**Website:** www.fultoncountycommunitycenter.com

## General Information

**Type of Service** Demand Response  
**Service Area** Fulton County  
**Service Population** 20,836

## Service Hours

**Weekday** 6:30 AM - 5:00 PM  
**Saturday**  
**Sunday**

## Fare Structure

**Base** \$1.00  
**Youth** \$1.00  
**Elderly/Disabled**  
**Transfer**  
**Other/Special**  
 \$3.00 County  
 12 rides in town \$10/\$30 in county

## Personnel

	<i>Full-Time</i>	<i>Part-Time</i>
<b>Operations</b>	10	3
<b>Maintenance</b>	0	0
<b>Administration</b>	3	0
	<u>13</u>	<u>3</u>

## Operation Characteristics

<b>Revenue Vehicles</b>	12
<b>Peak Hour Fleet</b>	8
<b>Base Fleet</b>	5
<b>Fuel Consumption (gal)</b>	19,202

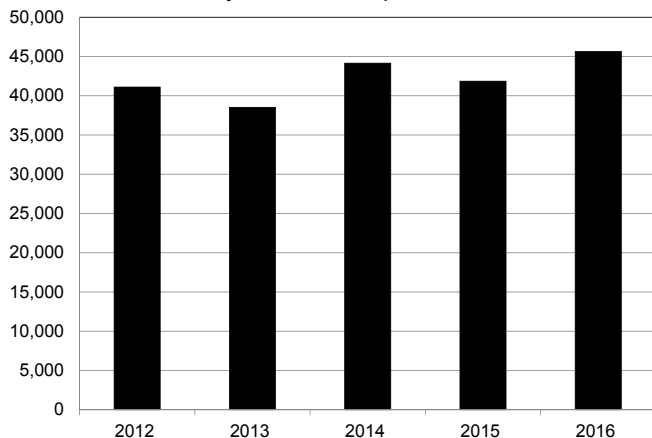
## Ridership Trends

<b>2012</b>	41,106
<b>2013</b>	38,519
<b>2014</b>	44,147
<b>2015</b>	41,854
<b>2016</b>	45,647

## 2016 Highlights

- Received a \$8,000 grant for match money for a van
- Set a record for 264 trips in a day
- We had 2 drivers receive master driver awards

System Ridership Trend





# Fulton County Transportation

## Legislative District

Indiana Senate	18
Indiana House	16, 23
U.S. Congressional	2

## Productivity

Total Passenger Boardings	45,647
Total Vehicle Miles	295,135
Revenue Vehicle Miles	295,135
Revenue Vehicle Hours	16,110

## Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile	\$1.59
Operating Expense per Passenger Trip	\$10.28
Passenger Trips per Total Vehicle Mile	0.15
Passenger Trips per Capita	2.19

## Financial Performance

Operating Subsidy	\$375,139
Operating Subsidy Ratio	80%
Locally Derived Income	\$169,363
Locally Derived Income Per Operating Expense	\$0.36
Fare Recovery Ratio	20%

## Operating Expense Summary

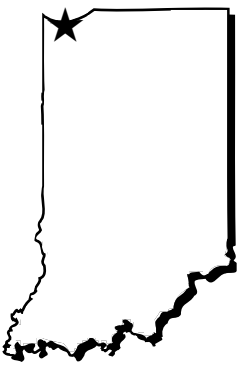
Operator Salaries/Wages	\$202,707
Other Salaries/Wages	\$84,884
Fringe	\$24,928
Services	\$24,739
Materials and Supplies	\$35,072
Utilities	\$11,063
Casualty/Liability	\$24,648
Purchased Transportation	\$0
Other	\$61,068
<b>Total Expenses</b>	<b>\$469,109</b>
Fixed Route Expenses	\$0
Demand Response Services	\$469,109

## Revenue Summary

Fare Revenue	\$93,970
Contract/Other	\$0
Local Assistance	\$75,393
State Assistance	\$118,466
Federal Assistance	\$181,280
<b>Total Revenue</b>	<b>\$469,109</b>

## Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Type	Vehicle Manufacturer	Seating Capacity	Wheelchair Capacity	ADA Accessible
1	1997	AO	Buick	3	0	N/A
1	2008	MV	Chevrolet	6	2	Ramp
1	2009	BS	Ford	12	0	N/A
1	2010	MV	Dodge	5	1	Ramp
2	2011	MV	Dodge	5	1	Ramp
1	2011	CU	Ford	12	2	Lift
1	2012	MV	Dodge	4	5	Ramp
1	2013	MV	Dodge	5	1	Ramp
2	2015	MV	Dodge	5	1	Ramp
1	2016	MV	Dodge	5	1	Ramp
<b>12</b>						



# Gary

100 W. 4th Avenue  
 Gary, IN 46402  
 (219) 885-7555

**Contact:** Daryl E. Lampkins, General Manager  
**Email:** GeneralManager@GPTCBUS.COM  
**Website:** www.gptcbus.com

## General Information

**Type of Service** Fixed Route & Demand Response  
**Service Area** Gary, Adjacent Communities  
**Service Population** 80,000

## Service Hours

**Weekday** 5:00 AM - 9:30 PM  
**Saturday** 8:30 AM - 6:30 PM  
**Sunday**

## Fare Structure

**Base** \$1.60  
**Youth** \$1.25  
**Elderly/Disabled** \$0.80  
**Transfer**  
**Other/Special**

Fare Cards: 30-day - \$50; 15-day - \$27  
 Student 30-day - \$35, ADA -\$48/\$50(R-L)

## Personnel

	<i>Full-Time</i>	<i>Part-Time</i>
<b>Operations</b>	40	5
<b>Maintenance</b>	12	2
<b>Administration</b>	11	1
	<u>63</u>	<u>8</u>

## Operation Characteristics

<b>Revenue Vehicles</b>	29
<b>Peak Hour Fleet</b>	20
<b>Base Fleet</b>	17
<b>Fuel Consumption (gal)</b>	221,512

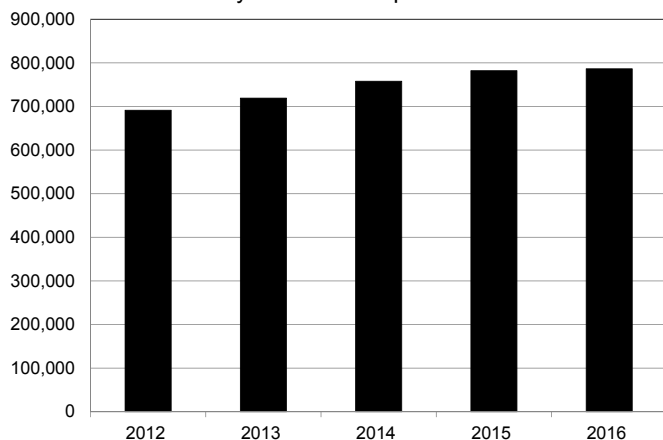
## Ridership Trends

<b>2012</b>	691,413
<b>2013</b>	719,184
<b>2014</b>	757,912
<b>2015</b>	782,062
<b>2016</b>	786,361

## 2016 Highlights

- Took delivery of new revenue vehicles (vans)
- Formed partnership to fund construction, art upgrades on Broadway
- Signed agreements for transit expansion in suburban Merrillville, IN
- Provided service to Gary Air Show and Lake County Fair

System Ridership Trend





# Gary Public Transportation Corporation

## Legislative District

Indiana Senate	2,3
Indiana House	2, 3, 11, 14
U.S. Congressional	1

## Productivity

Total Passenger Boardings	786,361
Total Vehicle Miles	957,897
Revenue Vehicle Miles	904,762
Revenue Vehicle Hours	63,277

## Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile	\$6.17
Operating Expense per Passenger Trip	\$7.51
Passenger Trips per Total Vehicle Mile	0.82
Passenger Trips per Capita	9.83

## Financial Performance

Operating Subsidy	\$5,132,208
Operating Subsidy Ratio	87%
Locally Derived Income	\$2,048,760
Locally Derived Income Per Operating Expense	\$0.35
Fare Recovery Ratio	13%

## Operating Expense Summary

Operator Salaries/Wages	\$1,284,126
Other Salaries/Wages	\$1,093,669
Fringe	\$235,275
Services	\$119,000
Materials and Supplies	\$1,579,778
Utilities	\$121,684
Casualty/Liability	\$853,150
Purchased Transportation	\$0
Other	\$620,395
<b>Total Expenses</b>	<b>\$5,907,077</b>
Fixed Route Expenses	\$5,310,231
Demand Response Services	\$596,846

## Revenue Summary

Fare Revenue	\$748,135
Contract/Other	\$26,734
Local Assistance	\$1,273,891
State Assistance	\$880,310
Federal Assistance	\$2,978,007
<b>Total Revenue</b>	<b>\$5,907,077</b>

## Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Manufacturer	ADA Accessible	Vehicle Capacity	Engine Type
1	2000	Chance	Yes	20+2wc	Diesel
3	2007	Gillig	Yes	31+2wc	Diesel
4	2007	Gillig	Yes	25+2wc	Diesel
3	2008	Ford	Yes	10+3wc	Gasoline
9	2010	Gillig	Yes	25+2wc	Diesel
3	2014	Gillig	Yes	31+2wc	Diesel
3	2014	Ford	Yes	10+3wc	Gasoline
3	2016	Ford	Yes	10+3wc	Gasoline
<b>29</b>					



# Hamilton County

1555 Westfield Rd.  
 Noblesville, IN 46062  
 (317) 773-8781

**Contact:** Christy Campoll, Vice President of Transportation  
**Email:** [ccampoll@janus-inc.org](mailto:ccampoll@janus-inc.org)  
**Website:** [www.HCEpublictransit.org](http://www.HCEpublictransit.org)

## General Information

**Type of Service** Demand Response  
**Service Area** Hamilton County  
**Service Population** 274,569

## Service Hours

**Weekday** 6:00 AM - 6:00 PM  
**Saturday** 7:00 AM - 3:00 PM  
**Sunday**

## Fare Structure

**Base** \$5.00  
**Youth** \$2.00  
**Elderly/Disabled** \$5.00  
**Transfer**  
**Other/Special**

## Personnel

	<i>Full-Time</i>	<i>Part-Time</i>
<b>Operations</b>	19	9
<b>Maintenance</b>	0	2
<b>Administration</b>	1	5
	<u>20</u>	<u>16</u>

## Operation Characteristics

<b>Revenue Vehicles</b>	22
<b>Peak Hour Fleet</b>	17
<b>Base Fleet</b>	14
<b>Fuel Consumption (gal)</b>	70,607

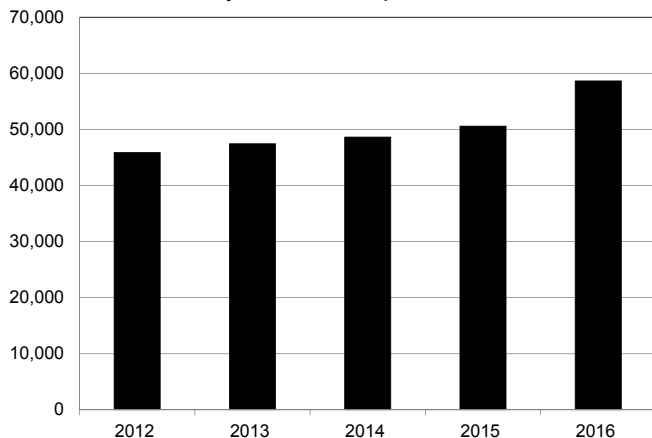
## Ridership Trends

<b>2012</b>	45,860
<b>2013</b>	47,437
<b>2014</b>	48,633
<b>2015</b>	50,579
<b>2016</b>	58,639

## 2016 Highlights

- Ridership increased by 16%, from 50,579 in 2015 to 58,639 in 2016
- Fare revenue increased by 21%, from \$92,695 in 2015 to \$111,755 in 2016
- Subsidy per trip decreased by 7%, from \$24.11 in 2015 to \$22.42 in 2016
- Elaine McGuire, HCE Manager, earned the Certified Community Transit Supervisor cert

System Ridership Trend



# Hamilton County Express



## Legislative District

<b>Indiana Senate</b>	20, 21, 28, 29, 30, 31
<b>Indiana House</b>	29, 32, 35, 36, 38, 39, 86, 87, 88
<b>U.S. Congressional</b>	5

## Productivity

<b>Total Passenger Boardings</b>	58,639
<b>Total Vehicle Miles</b>	556,120
<b>Revenue Vehicle Miles</b>	481,166
<b>Revenue Vehicle Hours</b>	28,621

## Performance/Service Effectiveness

<b>Operating Expense per Total Vehicle Mile</b>	\$2.57
<b>Operating Expense per Passenger Trip</b>	\$24.33
<b>Passenger Trips per Total Vehicle Mile</b>	0.11
<b>Passenger Trips per Capita</b>	0.21

## Financial Performance

<b>Operating Subsidy</b>	\$1,314,802
<b>Operating Subsidy Ratio</b>	92%
<b>Locally Derived Income</b>	\$602,340
<b>Locally Derived Income Per Operating Expense</b>	\$0.42
<b>Fare Recovery Ratio</b>	8%

## Operating Expense Summary

<b>Operator Salaries/Wages</b>	\$490,186
<b>Other Salaries/Wages</b>	\$263,601
<b>Fringe</b>	\$221,246
<b>Services</b>	\$50,968
<b>Materials and Supplies</b>	\$161,558
<b>Utilities</b>	\$20,838
<b>Casualty/Liability</b>	\$27,591
<b>Purchased Transportation</b>	\$0
<b>Other</b>	\$190,569
<b>Total Expenses</b>	\$1,426,557
<b>Fixed Route Expenses</b>	\$0
<b>Demand Response Services</b>	\$1,426,557

## Revenue Summary

<b>Fare Revenue</b>	\$111,755
<b>Contract/Other</b>	\$0
<b>Local Assistance</b>	\$490,585
<b>State Assistance</b>	\$177,076
<b>Federal Assistance</b>	\$647,141
<b>Total Revenue</b>	\$1,426,557

## Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Type	Vehicle Manufacturer	Seating Capacity	Wheelchair Capacity	ADA Accessible
1	2009	VN	Ford	7	1	Lift
1	2009	VN	Ford	13	0	N/A
2	2009	CU	Ford	13	2	Lift
2	2009	CU	Ford	14	0	N/A
1	2010	MV	Dodge	5	1	Ramp
3	2010	CU	Ford	9	1	Lift
4	2015	CU	Ford	13	2	Lift
8	2016	CU	Ford	13	2	Lift
<b>22</b>						



# Hancock County

1870 Fields Blvd  
Greenfield, IN 46140  
(317) 462-3758

**Contact:** Cindi Martin, Transit Operations Coordinator

**Email:** [cmartin@hcssi.org](mailto:cmartin@hcssi.org)

**Website:** [www.hcssi.org](http://www.hcssi.org)

## General Information

**Type of Service** Demand Response  
**Service Area** Hancock County  
**Service Population** 70,002

## Service Hours

**Weekday** 7:00 AM - 5:00 PM  
**Saturday**  
**Sunday**

## Fare Structure

**Base** \$3.00  
**Youth** \$3.00  
**Elderly/Disabled**  
**Transfer**  
**Other/Special**  
Out-of-county \$15.00 each way

## Personnel

	<i>Full-Time</i>	<i>Part-Time</i>
<b>Operations</b>	0	16
<b>Maintenance</b>	0	0
<b>Administration</b>	1	3
	<u>1</u>	<u>19</u>

## Operation Characteristics

<b>Revenue Vehicles</b>	11
<b>Peak Hour Fleet</b>	10
<b>Base Fleet</b>	10
<b>Fuel Consumption (gal)</b>	11,288

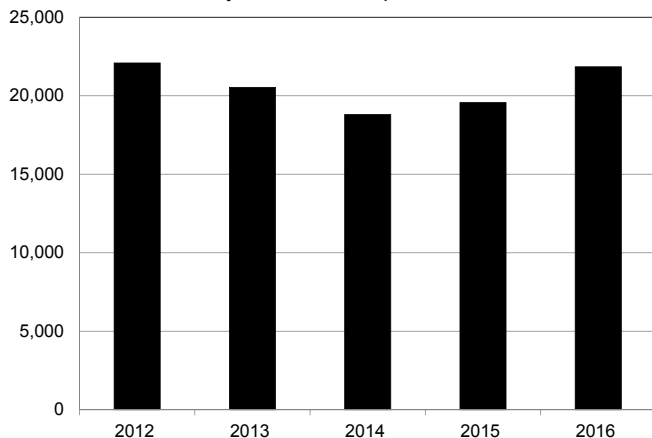
## Ridership Trends

<b>2012</b>	22,084
<b>2013</b>	20,533
<b>2014</b>	18,804
<b>2015</b>	19,565
<b>2016</b>	21,843

## 2016 Highlights

- Four year compliance review with zero non-compliance findings
- In compliance with Drug & Alcohol Review
- 15 drivers attained Master Driver
- 2016 new wheelchair van

System Ridership Trend





# Hancock Area Rural Transit



## Legislative District

Indiana Senate	28
Indiana House	29, 53
U.S. Congressional	6

## Productivity

Total Passenger Boardings	21,843
Total Vehicle Miles	203,592
Revenue Vehicle Miles	201,535
Revenue Vehicle Hours	16,949

## Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile	\$1.91
Operating Expense per Passenger Trip	\$17.76
Passenger Trips per Total Vehicle Mile	0.11
Passenger Trips per Capita	0.31

## Financial Performance

Operating Subsidy	\$330,385
Operating Subsidy Ratio	85%
Locally Derived Income	\$164,610
Locally Derived Income Per Operating Expense	\$0.42
Fare Recovery Ratio	14%

## Operating Expense Summary

Operator Salaries/Wages	\$158,137
Other Salaries/Wages	\$76,117
Fringe	\$25,535
Services	\$15,120
Materials and Supplies	\$26,858
Utilities	\$5,426
Casualty/Liability	\$13,830
Purchased Transportation	\$0
Other	\$66,952
<b>Total Expenses</b>	<b>\$387,975</b>
Fixed Route Expenses	\$0
Demand Response Services	\$387,975

## Revenue Summary

Fare Revenue	\$56,068
Contract/Other	\$1,522
Local Assistance	\$107,020
State Assistance	\$58,173
Federal Assistance	\$165,192
<b>Total Revenue</b>	<b>\$387,975</b>

## Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Type	Vehicle Manufacturer	Seating Capacity	Wheelchair Capacity	ADA Accessible
1	2005	AO	Ford	4	0	N/A
1	2007	MV	Chevrolet	4	1	Ramp
1	2007	AO	Ford	4	0	N/A
2	2008	MV	Chevrolet	4	1	Ramp
1	2005	MV	Dodge	3	1	Ramp
1	2010	AO	Chevrolet	4	0	N/A
1	2010	CU	Dodge	8	2	Lift
2	2013	MV	Dodge	4	1	Ramp
1	2015	MV	Dodge	5	2	Ramp
<b>11</b>						



# Hendricks County

1001 Sycamore Lane  
 Danville, IN 46122  
 (317) 745-4715

**Contact:** Jamie Howard, Administrative Assistant  
**Email:** [jmhoward@sycamoreservices.com](mailto:jmhoward@sycamoreservices.com)

## General Information

**Type of Service** Demand Response  
**Service Area** Hendricks County & Morgan County  
**Service Population** 214,342

## Service Hours

**Weekday** 6:00 AM - 6:00 PM  
**Saturday**  
**Sunday**

## Fare Structure

**Base** \$3.00  
**Youth** \$3.00  
**Elderly/Disabled** \$3.00  
**Transfer**  
**Other/Special**  
 Hen: \$3.00 (in-town), \$4.00 (in-county)  
 Mor: \$4.00 (in-town), \$5.00 (in-county)

## Personnel

	<i>Full-Time</i>	<i>Part-Time</i>
<b>Operations</b>	10	51
<b>Maintenance</b>	0	0
<b>Administration</b>	4	11
	<u>14</u>	<u>62</u>

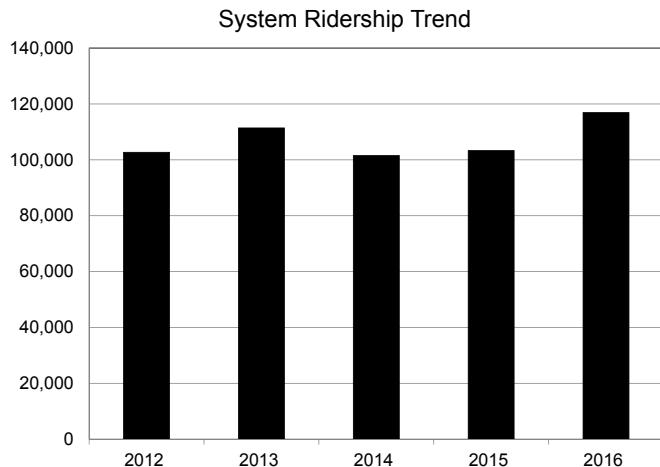
## Operation Characteristics

<b>Revenue Vehicles</b>	37
<b>Peak Hour Fleet</b>	34
<b>Base Fleet</b>	29
<b>Fuel Consumption (gal)</b>	58,438

## Ridership Trends

<b>2012</b>	102,686
<b>2013</b>	111,397
<b>2014</b>	101,530
<b>2015</b>	103,312
<b>2016</b>	116,904

## 2016 Highlights





# Hendricks County Transit/Sycamore Services DBA LINK

## Legislative District

Indiana Senate	23, 24
Indiana House	28, 40, 47, 91
U.S. Congressional	4

## Productivity

Total Passenger Boardings	116,904
Total Vehicle Miles	688,538
Revenue Vehicle Miles	640,573
Revenue Vehicle Hours	45,532

## Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile	\$1.84
Operating Expense per Passenger Trip	\$10.86
Passenger Trips per Total Vehicle Mile	0.17
Passenger Trips per Capita	0.55

## Financial Performance

Operating Subsidy	\$1,164,875
Operating Subsidy Ratio	92%
Locally Derived Income	\$394,333
Locally Derived Income Per Operating Expense	\$0.31
Fare Recovery Ratio	8%

## Operating Expense Summary

Operator Salaries/Wages	\$520,040
Other Salaries/Wages	\$249,928
Fringe	\$120,138
Services	\$43,831
Materials and Supplies	\$133,634
Utilities	\$21,143
Casualty/Liability	\$77,216
Purchased Transportation	\$0
Other	\$103,765
<b>Total Expenses</b>	<b>\$1,269,695</b>
Fixed Route Expenses	\$0
Demand Response Services	\$1,269,695

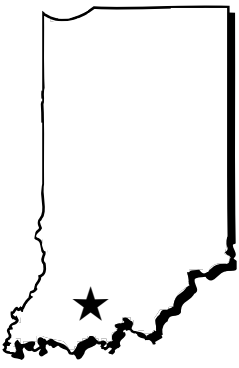
## Revenue Summary

Fare Revenue	\$104,820
Contract/Other	\$0
Local Assistance	\$289,513
State Assistance	\$292,924
Federal Assistance	\$582,438
<b>Total Revenue</b>	<b>\$1,269,695</b>

## Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Type	Vehicle Manufacturer	Seating Capacity	Wheelchair Capacity	ADA Accessible
1	2006	VN	GMC	6	2	Lift
1	2006	VN	Ford	7	2	Lift
1	2007	VN	Ford	7	2	Lift
3	2009	CU	Ford	8	1	Lift
2	2009	CU	Ford	8	2	Lift
2	2009	CU	Ford	10	2	Lift
4	2010	CU	Ford	10	2	Lift
1	2011	MV	Dodge	4	2	Ramp
1	2012	VN	Dodge	6	0	N/A
5	2013	MV	Dodge	4	2	Ramp
1	2013	MV	Dodge	7	0	N/A
1	2013	CU	Ford	8	2	Lift
2	2013	CU	Ford	12	2	Lift
5	2015	MV	Dodge	5	2	Ramp
3	2015	CU	Ford	8	2	Lift
2	2015	CU	Ford	12	2	Lift
2	2016	MV	Dodge	5	1	Ramp

37



# Huntingburg

508 E 4th Street  
 Huntingburg, IN 47542  
 (812) 683-2211

**Contact:** Jacque Lueken, Transit Administrator  
**Email:** jlueken@huntingburg-in.gov  
**Website:** www.huntingburg-in.gov

## General Information

**Type of Service** Demand Response  
**Service Area** Huntingburg City Limits  
**Service Population** 6,057

## Service Hours

**Weekday** 8:30 AM - 4:00 PM  
**Saturday**  
**Sunday**

## Fare Structure

**Base** \$2.00  
**Youth** \$2.00  
**Elderly/Disabled** \$2.00  
**Transfer**  
**Other/Special**

## Personnel

	<i>Full-Time</i>	<i>Part-Time</i>
<b>Operations</b>	0	3
<b>Maintenance</b>	0	0
<b>Administration</b>	0	3
	<u>0</u>	<u>6</u>

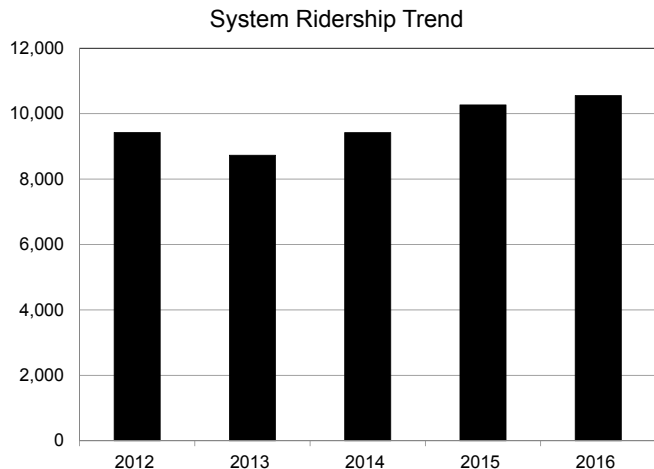
## Operation Characteristics

<b>Revenue Vehicles</b>	3
<b>Peak Hour Fleet</b>	2
<b>Base Fleet</b>	2
<b>Fuel Consumption (gal)</b>	3,448

## Ridership Trends

<b>2012</b>	9,423
<b>2013</b>	8,730
<b>2014</b>	9,419
<b>2015</b>	10,267
<b>2016</b>	10,552

## 2016 Highlights





# Huntingburg Transit System

## Legislative District

Indiana Senate	47
Indiana House	74
U.S. Congressional	8

## Productivity

Total Passenger Boardings	10,552
Total Vehicle Miles	24,826
Revenue Vehicle Miles	24,510
Revenue Vehicle Hours	3,401

## Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile	\$4.86
Operating Expense per Passenger Trip	\$11.45
Passenger Trips per Total Vehicle Mile	0.43
Passenger Trips per Capita	1.74

## Financial Performance

Operating Subsidy	\$110,890
Operating Subsidy Ratio	92%
Locally Derived Income	\$46,739
Locally Derived Income Per Operating Expense	\$0.39
Fare Recovery Ratio	8%

## Operating Expense Summary

Operator Salaries/Wages	\$41,953
Other Salaries/Wages	\$33,277
Fringe	\$18,992
Services	\$4,551
Materials and Supplies	\$10,312
Utilities	\$1,438
Casualty/Liability	\$1,823
Purchased Transportation	\$0
Other	\$8,422
<b>Total Expenses</b>	<b>\$120,768</b>
Fixed Route Expenses	\$0
Demand Response Services	\$120,768

## Revenue Summary

Fare Revenue	\$9,878
Contract/Other	\$0
Local Assistance	\$36,861
State Assistance	\$23,312
Federal Assistance	\$50,717
<b>Total Revenue</b>	<b>\$120,768</b>

## Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Type	Vehicle Manufacturer	Seating Capacity	Wheelchair Capacity	ADA Accessible
1	2008	CU	Ford	10	2	Lift
1	2010	CU	Ford	14	2	Lift
1	2012	MV	Dodge	4	1	Ramp
<b>3</b>						



# Huntington County

550 MacGahan St.  
 Huntington, IN 46750  
 (260) 356-3006

**Contact:** Holly Saunders, Executive Director  
**Email:** [hsaunders@huntingtoncountycoa.org](mailto:hsaunders@huntingtoncountycoa.org)  
**Website:** [www.huntingtoncountycoa.org](http://www.huntingtoncountycoa.org)

## General Information

**Type of Service** Demand Response  
**Service Area** Huntington County  
**Service Population** 37,124

## Service Hours

**Weekday** 6:00 AM - 8:00 PM  
**Saturday**  
**Sunday**

## Fare Structure

**Base** \$3.00  
**Youth** \$3.00  
**Elderly/Disabled** \$3.00  
**Transfer**  
**Other/Special**  
 60+ donation only

## Personnel

	<i>Full-Time</i>	<i>Part-Time</i>
<b>Operations</b>	2	16
<b>Maintenance</b>	0	0
<b>Administration</b>	2	3
	<u>4</u>	<u>19</u>

## Operation Characteristics

<b>Revenue Vehicles</b>	18
<b>Peak Hour Fleet</b>	14
<b>Base Fleet</b>	11
<b>Fuel Consumption (gal)</b>	24,746

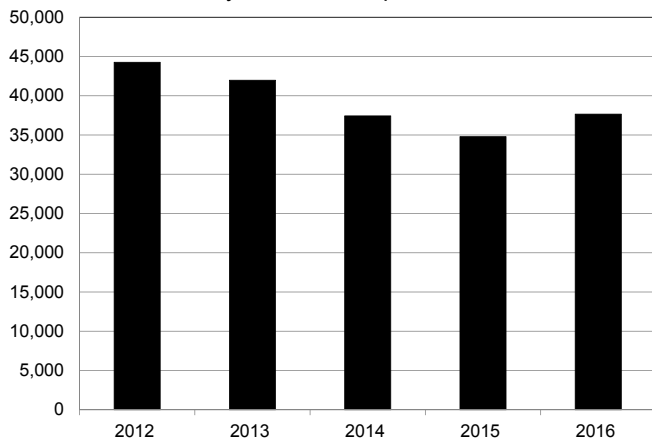
## Ridership Trends

<b>2012</b>	44,262
<b>2013</b>	41,974
<b>2014</b>	37,433
<b>2015</b>	34,787
<b>2016</b>	37,661

## 2016 Highlights

- Received 2017 Ford Fusion through Section 5310 grant.
- Increased annual trips by 2,875 from 2015 to 2016.
- Hired new Transportation Coordinator

System Ridership Trend





# Huntington Area Transportation

## Legislative District

Indiana Senate	17
Indiana House	50
U.S. Congressional	3

## Productivity

Total Passenger Boardings	37,661
Total Vehicle Miles	289,772
Revenue Vehicle Miles	288,637
Revenue Vehicle Hours	23,687

## Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile	\$2.02
Operating Expense per Passenger Trip	\$15.55
Passenger Trips per Total Vehicle Mile	0.13
Passenger Trips per Capita	1.01

## Financial Performance

Operating Subsidy	\$538,293
Operating Subsidy Ratio	92%
Locally Derived Income	\$182,559
Locally Derived Income Per Operating Expense	\$0.31
Fare Recovery Ratio	7%

## Operating Expense Summary

Operator Salaries/Wages	\$231,237
Other Salaries/Wages	\$126,303
Fringe	\$38,091
Services	\$32,059
Materials and Supplies	\$65,122
Utilities	\$5,638
Casualty/Liability	\$37,529
Purchased Transportation	\$0
Other	\$49,830
<b>Total Expenses</b>	<b>\$585,809</b>
Fixed Route Expenses	\$0
Demand Response Services	\$585,809

## Revenue Summary

Fare Revenue	\$38,239
Contract/Other	\$9,277
Local Assistance	\$135,043
State Assistance	\$134,249
Federal Assistance	\$269,001
<b>Total Revenue</b>	<b>\$585,809</b>

## Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Type	Vehicle Manufacturer	Seating Capacity	Wheelchair Capacity	ADA Accessible
1	2001	AO	Dodge	12	0	N/A
1	2005	MV	Chevrolet	4	1	Ramp
1	2005	MV	Dodge	6	0	N/A
1	2007	CU	Ford	8	2	Lift
2	2008	MV	Chevrolet	4	1	Ramp
1	2008	MV	Chevrolet	6	1	Ramp
3	2010	MV	Dodge	5	1	Ramp
1	2010	BS	Ford	8	2	Lift
1	2013	MV	Dodge	5	1	Ramp
1	2014	MV	Dodge	6	1	Ramp
1	2015	MV	Dodge	5	2	Ramp
1	2015	MV	Dodge	6	1	Ramp
1	2015	MV	Ford	8	2	Ramp
1	2015	BS	Ford	8	2	Lift
1	2017	AU	Ford	5	0	N/A

18



# Indianapolis

1501 W. Washington St.  
 Indianapolis, IN 46222  
 (317) 635-2100

**Contact:** Michael Terry, President & CEO

**Email:** mterry@indygo.net

**Website:** www.indygo.net

## General Information

**Type of Service** Fixed Route & Demand Response  
**Service Area** Marion County  
**Service Population** 918,977

## Service Hours

**Weekday** 4:03 AM - 12:45 AM  
**Saturday** 5:26 AM - 12:44 AM  
**Sunday** 6:14 AM - 9:50 PM

## Fare Structure

**Base** \$1.75  
**Youth** \$0.85  
**Elderly/Disabled** \$0.85  
**Transfer**  
**Other/Special**

Monthly pass fixed route \$60.00  
 Senior and student monthly pass \$30.00

## Personnel

	Full-Time	Part-Time
<b>Operations</b>	392	2
<b>Maintenance</b>	90	1
<b>Administration</b>	52	3
	<u>534</u>	<u>6</u>

## Operation Characteristics

<b>Revenue Vehicles</b>	275
<b>Peak Hour Fleet</b>	202
<b>Base Fleet</b>	172
<b>Fuel Consumption (gal)</b>	2,096,969

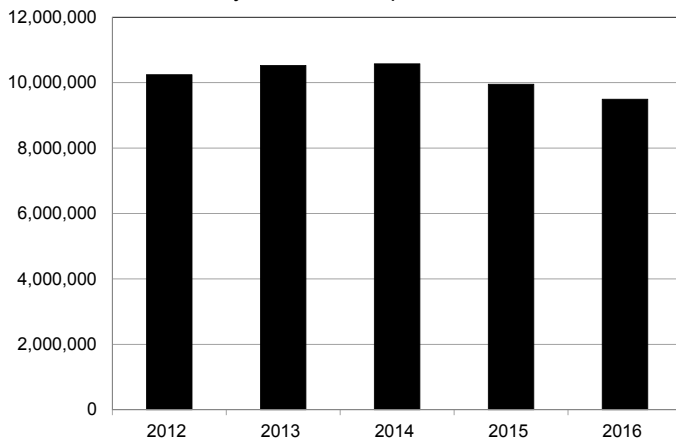
## Ridership Trends

<b>2012</b>	10,243,610
<b>2013</b>	10,527,016
<b>2014</b>	10,574,895
<b>2015</b>	9,951,629
<b>2016</b>	9,494,492

## 2016 Highlights

- Opened Julia M. Carson Transit Center
- Implemented route efficiencies with opening of Transit Center
- Launched real time arrival information
- Countywide education effort about dedicated transit funding
- Marion County voters supported referendum in November by 59.4%
- Added 17 fully electric buses to fleet

System Ridership Trend







## Legislative District

<b>Indiana Senate</b>	29, 30, 31, 32, 33, 34, 35, 36
<b>Indiana House</b>	25, 86, 87, 88, 89, 90, 91, 92, 93, 94, 95, 96, 97, 98, 99, 100
<b>U.S. Congressional</b>	5, 7

## Productivity

<b>Total Passenger Boardings</b>	9,494,492
<b>Total Vehicle Miles</b>	11,595,872
<b>Revenue Vehicle Miles</b>	9,905,582
<b>Revenue Vehicle Hours</b>	632,011

## Performance/Service Effectiveness

<b>Operating Expense per Total Vehicle Mile</b>	\$5.70
<b>Operating Expense per Passenger Trip</b>	\$6.96
<b>Passenger Trips per Total Vehicle Mile</b>	0.82
<b>Passenger Trips per Capita</b>	10.33

## Financial Performance

<b>Operating Subsidy</b>	\$54,219,343
<b>Operating Subsidy Ratio</b>	82%
<b>Locally Derived Income</b>	\$46,190,138
<b>Locally Derived Income Per Operating Expense</b>	\$0.70
<b>Fare Recovery Ratio</b>	17%

## Operating Expense Summary

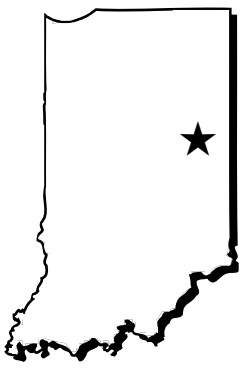
<b>Operator Salaries/Wages</b>	\$17,130,058
<b>Other Salaries/Wages</b>	\$9,718,785
<b>Fringe</b>	\$12,065,323
<b>Services</b>	\$6,602,026
<b>Materials and Supplies</b>	\$8,961,225
<b>Utilities</b>	\$906,998
<b>Casualty/Liability</b>	\$1,508,127
<b>Purchased Transportation</b>	\$8,949,912
<b>Other</b>	\$249,152
<b>Total Expenses</b>	\$66,091,606
<b>Fixed Route Expenses</b>	\$56,713,580
<b>Demand Response Services</b>	\$9,378,026

## Revenue Summary

<b>Fare Revenue</b>	\$10,920,791
<b>Contract/Other</b>	\$951,472
<b>Local Assistance</b>	\$34,317,875
<b>State Assistance</b>	\$10,710,540
<b>Federal Assistance</b>	\$9,190,928
<b>Total Revenue</b>	\$66,091,606

## Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Manufacturer	ADA Accessible	Vehicle Capacity	Engine Type
11	1997	New Flyer	Yes (Lift)	44+2wc	Diesel
15	1999	Nova	Yes (Lift)	39+3wc	Diesel
5	2000	Gillig	Yes (Lift)	28+2wc	Diesel
8	2000	Gillig	Yes (Lift)	38+2wc	Diesel
21	2000	Gillig	Yes (Lift)	38+2wc	Electric
11	2001	New Flyer	Yes (Lift)	39+2wc	Diesel
16	2002	New Flyer	Yes (Lift)	54+2wc	Diesel
23	2003	Gillig	Yes (Lift)	38+2wc	Diesel
10	2007	Gillig	Yes (Lift)	38+2wc	Diesel
33	2009	Chevy	Yes (Lift)	10+2wc	Diesel
10	2009	Chevy	Yes (Lift)	8+2wc	Diesel
11	2010	Gillig	Yes (Lift)	38+2wc	Diesel
11	2010	Gillig	Yes (Lift)	38+2wc	Diesel
1	2011	Ford	Yes (Lift)	10+1wc	Unleaded
2	2012	VPG	Yes (Lift)	3+1wc	Unleaded
4	2013	Gillig	Yes (Lift)	38+2wc	Diesel
13	2014	Gillig	Yes (Lift)	38+2wc	Diesel
3	2014	Chevy	Yes (Lift)	12	Diesel
13	2015	Gillig	Yes (Lift)	38+2wc	Diesel
40	2015	Starcraft/Allstar	Yes (Lift)	8+4wc	Diesel
14	2016	Gillig	Yes (Lift)	38+2wc	Diesel
<b>275</b>					



# Jay, Randolph, Blackford, & Henry Counties

1701 Pilgrim Blvd.  
Yorktown, IN 47396  
(765) 759-1121

**Contact:** Kevin DeCamp, Transportation Manager

**Email:** [kdecamp@lifestreaminc.org](mailto:kdecamp@lifestreaminc.org)

**Website:** [www.lifestreaminc.org](http://www.lifestreaminc.org)

## General Information

**Type of Service** Demand Response  
**Service Area** Jay, Randolph, Henry, & Blackford Counties  
**Service Population** 109,652

## Service Hours

**Weekday** 8:00 AM - 5:00 PM  
**Saturday**  
**Sunday**

## Fare Structure

**Base** \$2.00  
**Youth** \$1.00  
**Elderly/Disabled** \$1.00  
**Transfer** \$0.00  
**Other/Special**

## Personnel

	<i>Full-Time</i>	<i>Part-Time</i>
<b>Operations</b>	11	4
<b>Maintenance</b>	0	0
<b>Administration</b>	2	1
	<u>13</u>	<u>5</u>

## Operation Characteristics

<b>Revenue Vehicles</b>	21
<b>Peak Hour Fleet</b>	10
<b>Base Fleet</b>	6
<b>Fuel Consumption (gal)</b>	45,828

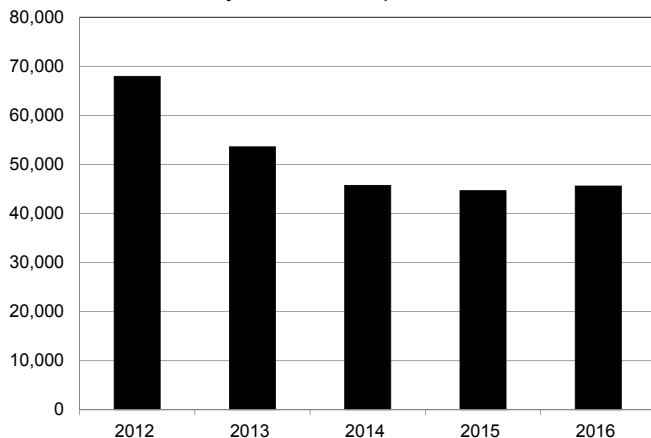
## Ridership Trends

<b>2012</b>	67,964
<b>2013</b>	53,590
<b>2014</b>	45,737
<b>2015</b>	44,659
<b>2016</b>	45,599

## 2016 Highlights

- Received Section 5310 Grant for the purchase of 4 new small transit vehicles
- Successfully updated mobile data computers in all vehicles

System Ridership Trend



# The New InterUrban



## Operating Expense Summary

Operator Salaries/Wages	\$424,524
Other Salaries/Wages	\$0
Fringe	\$105,512
Services	\$185,658
Materials and Supplies	\$135,416
Utilities	\$15,451
Casualty/Liability	\$28,289
Purchased Transportation	\$60
Other	\$192,525
<b>Total Expenses</b>	<b>\$1,087,435</b>
Fixed Route Expenses	\$0
Demand Response Services	\$1,087,435

## Revenue Summary

Fare Revenue	\$36,527
Contract/Other	\$0
Local Assistance	\$317,274
State Assistance	\$208,182
Federal Assistance	\$525,452
<b>Total Revenue</b>	<b>\$1,087,435</b>

## Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Type	Vehicle Manufacturer	Seating Capacity	Wheelchair Capacity	ADA Accessible
1	2004	VN	Ford	12	0	N/A
1	2007	VN	Ford	10	2	Lift
2	2008	CU	Ford	8	2	Lift
3	2009	CU	Ford	8	2	Lift
10	2010	CU	Ford	8	2	Lift
4	2015	CU	Ford	8	2	Lift
<b>21</b>						

## Legislative District

Indiana Senate	17, 19, 20, 26, 27, 28
Indiana House	31, 32, 33, 34, 35, 54, 56
U.S. Congressional	5, 6

## Productivity

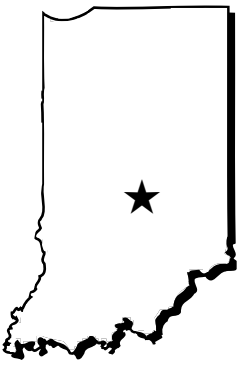
Total Passenger Boardings	45,599
Total Vehicle Miles	345,904
Revenue Vehicle Miles	340,877
Revenue Vehicle Hours	23,588

## Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile	\$3.14
Operating Expense per Passenger Trip	\$23.85
Passenger Trips per Total Vehicle Mile	0.13
Passenger Trips per Capita	0.42

## Financial Performance

Operating Subsidy	\$1,050,908
Operating Subsidy Ratio	97%
Locally Derived Income	\$353,801
Locally Derived Income Per Operating Expense	\$0.33
Fare Recovery Ratio	3%



# Johnson, Shelby, & Brown Counties

3500 N. Morton Street, P O Box 216  
 Franklin, IN 46131  
 (317) 738-5523

**Contact:** Rebecca J Allen, Director of Transportation

**Email:** beckyallen2@gmail.com

**Website:** www.accessjohnsoncounty.org

## General Information

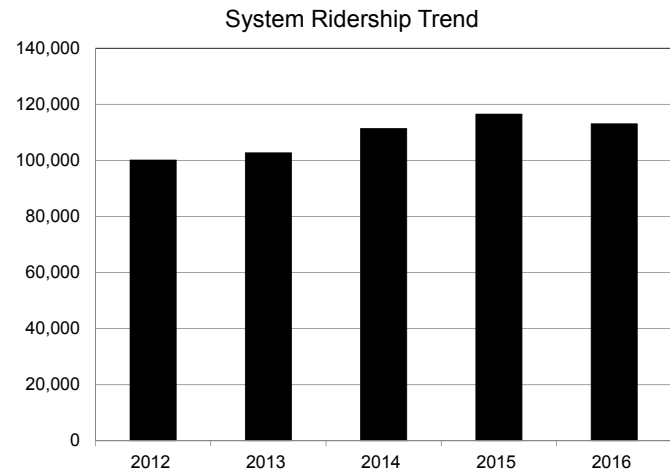
**Type of Service** Demand Response, Fixed & Deviated Routes  
**Service Area** Johnson, Shelby, & Brown Counties  
**Service Population** 199,332

## Service Hours

**Weekday** 6:15 AM - 7:30 PM, 8:00 AM - 4:00 PM, 6:00 AM - 6:00 PM  
**Saturday**  
**Sunday**

## Fare Structure

**Base** \$5.00  
**Youth** \$5.00  
**Elderly/Disabled** \$5.00  
**Transfer** \$0.00  
**Other/Special**  
 \$1 on Fixed Route  
 \$2.00 on Flexible Fixed Route



## Personnel

	Full-Time	Part-Time
<b>Operations</b>	21	28
<b>Maintenance</b>	0	0
<b>Administration</b>	3	0
	<u>24</u>	<u>28</u>

## Operation Characteristics

<b>Revenue Vehicles</b>	39
<b>Peak Hour Fleet</b>	34
<b>Base Fleet</b>	30
<b>Fuel Consumption (gal)</b>	86,968

## Ridership Trends

<b>2012</b>	100,118
<b>2013</b>	102,686
<b>2014</b>	111,330
<b>2015</b>	116,516
<b>2016</b>	113,040

## 2016 Highlights

- Provided 113,040 trips system wide including all partners
- 44,149 trips were on fixed or deviated fixed route service
- 96,897 passenger trips in Johnson County including Johnson County Senior Services
- Shelby Go finished its 11th year with 11,385 passenger trips
- Brown County finished its 8th year with 4,758 passenger trips



# Access Johnson County, ShelbyGo, Access Brown County

## Legislative District

<b>Indiana Senate</b>	32, 35, 36, 37, 40, 41, 42
<b>Indiana House</b>	47, 53, 57, 58, 59, 60, 65, 93
<b>U.S. Congressional</b>	9

## Productivity

<b>Total Passenger Boardings</b>	113,040
<b>Total Vehicle Miles</b>	785,816
<b>Revenue Vehicle Miles</b>	768,573
<b>Revenue Vehicle Hours</b>	53,623

## Performance/Service Effectiveness

<b>Operating Expense per Total Vehicle Mile</b>	\$2.40
<b>Operating Expense per Passenger Trip</b>	\$16.67
<b>Passenger Trips per Total Vehicle Mile</b>	0.14
<b>Passenger Trips per Capita</b>	0.57

## Financial Performance

<b>Operating Subsidy</b>	\$1,790,450
<b>Operating Subsidy Ratio</b>	95%
<b>Locally Derived Income</b>	\$812,235
<b>Locally Derived Income Per Operating Expense</b>	\$0.43
<b>Fare Recovery Ratio</b>	5%

## Operating Expense Summary

<b>Operator Salaries/Wages</b>	\$716,570
<b>Other Salaries/Wages</b>	\$0
<b>Fringe</b>	\$80,559
<b>Services</b>	\$197,278
<b>Materials and Supplies</b>	\$135,343
<b>Utilities</b>	\$27,973
<b>Casualty/Liability</b>	\$104,897
<b>Purchased Transportation</b>	\$459,035
<b>Other</b>	\$162,336
<b>Total Expenses</b>	\$1,883,991
<b>Fixed Route Expenses</b>	\$632,022
<b>Demand Response Services</b>	\$1,251,969

## Revenue Summary

<b>Fare Revenue</b>	\$93,541
<b>Contract/Other</b>	\$0
<b>Local Assistance</b>	\$718,694
<b>State Assistance</b>	\$312,530
<b>Federal Assistance</b>	\$759,226
<b>Total Revenue</b>	\$1,883,991

## Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Type	Vehicle Manufacturer	Seating Capacity	Wheelchair Capacity	ADA Accessible
1	2006	VN	Chevrolet	12	2	Lift
1	2007	CU	Ford	12	2	Lift
2	2007	CU	Ford	18	2	Lift
1	2008	MV	Chevrolet	4	2	Lift
2	2008	MV	Chevrolet	5	2	Ramp
1	2008	CU	Ford	12	2	Lift
1	2009	VN	Ford	12	2	Lift
1	2010	AO	Ford	4	0	N/A
7	2010	CU	Ford	8	2	Lift
5	2010	CU	Ford	12	2	Lift
6	2010	CU	Ford	16	2	Lift
2	2013	MV	Chrysler	5	1	Ramp
2	2014	MV	Dodge	5	2	Ramp
2	2015	CU	Ford	10	2	Lift
2	2015	CU	Ford	12	2	Lift
1	2015	MV	Dodge	3	2	Ramp
1	2015	MV	Dodge	5	2	Ramp
1	2016	MV	Dodge	5	2	Ramp

39



# Jasper, Pulaski, Newton, & Starke Counties

P.O. Box 127  
 Monon, IN 47959  
 (219) 253-6658

**Contact:** Lynette Carpenter, Director of Finance  
**Email:** lcarpent@urhere.net  
**Website:** www.kirpc.net

## General Information

**Type of Service** Demand Response  
**Service Area** Jasper, Pulaski, Newton, & Starke Counties  
**Service Population** 81,951

## Service Hours

**Weekday** 6:00 AM - 6:00 PM  
**Saturday**  
**Sunday**

## Fare Structure

**Base** \$1.00  
**Youth** \$1.00  
**Elderly/Disabled** \$1.00  
**Transfer** \$0.00  
**Other/Special**

Monthly Pass 12 for \$60/\$20 for Elderly Disabled  
 \$6.00 ticket for value for \$5 (Starke Co)

## Personnel

	<i>Full-Time</i>	<i>Part-Time</i>
<b>Operations</b>	5	19
<b>Maintenance</b>	0	0
<b>Administration</b>	9	4
	<hr/> 14	<hr/> 23

## Operation Characteristics

<b>Revenue Vehicles</b>	43
<b>Peak Hour Fleet</b>	25
<b>Base Fleet</b>	20
<b>Fuel Consumption (gal)</b>	52,094

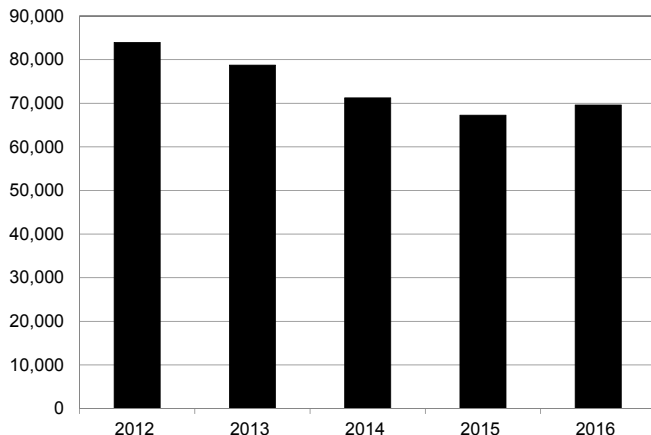
## Ridership Trends

<b>2012</b>	83,953
<b>2013</b>	78,752
<b>2014</b>	71,236
<b>2015</b>	67,269
<b>2016</b>	69,599

## 2016 Highlights

- All Drivers Received (2) polo shirts - This will help with identification and advertising
- All Drivers received rain/wind resistant jackets & portfolios for trainings-Jasper County
- Received a grant from NIPSCO to pay for printing & mailing of needs assessment-Jasper County
- Received two (2) new transit vehicles-Newton County
- Celebrated 35 years of accident free operations per FTA Standards-Pulaski County

System Ridership Trend





# Kankakee-Iroquois Regional Planning Commission (KIRPC)

## Legislative District

<b>Indiana Senate</b>	5, 6, 7, 18
<b>Indiana House</b>	4, 15, 16, 17, 20
<b>U.S. Congressional</b>	2, 4

## Productivity

<b>Total Passenger Boardings</b>	69,599
<b>Total Vehicle Miles</b>	623,593
<b>Revenue Vehicle Miles</b>	592,938
<b>Revenue Vehicle Hours</b>	32,442

## Performance/Service Effectiveness

<b>Operating Expense per Total Vehicle Mile</b>	\$1.74
<b>Operating Expense per Passenger Trip</b>	\$15.62
<b>Passenger Trips per Total Vehicle Mile</b>	0.11
<b>Passenger Trips per Capita</b>	0.85

## Financial Performance

<b>Operating Subsidy</b>	\$1,023,030
<b>Operating Subsidy Ratio</b>	94%
<b>Locally Derived Income</b>	\$377,687
<b>Locally Derived Income Per Operating Expense</b>	\$0.35
<b>Fare Recovery Ratio</b>	5%

## Operating Expense Summary

<b>Operator Salaries/Wages</b>	\$372,260
<b>Other Salaries/Wages</b>	\$242,958
<b>Fringe</b>	\$169,275
<b>Services</b>	\$69,825
<b>Materials and Supplies</b>	\$101,940
<b>Utilities</b>	\$25,053
<b>Casualty/Liability</b>	\$65,665
<b>Purchased Transportation</b>	\$0
<b>Other</b>	\$40,433
<b>Total Expenses</b>	\$1,087,409
<b>Fixed Route Expenses</b>	\$0
<b>Demand Response Services</b>	\$1,087,409

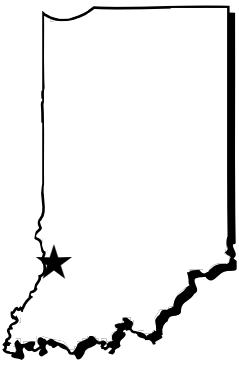
## Revenue Summary

<b>Fare Revenue</b>	\$56,344
<b>Contract/Other</b>	\$8,035
<b>Local Assistance</b>	\$313,308
<b>State Assistance</b>	\$230,243
<b>Federal Assistance</b>	\$479,479
<b>Total Revenue</b>	\$1,087,409

## Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Type	Vehicle Manufacturer	Seating Capacity	Wheelchair Capacity	ADA Accessible
1	2001	BS	Chevrolet	22	0	N/A
2	2003	BS	Chevrolet	21	0	N/A
1	2005	AO	Buick	5	0	N/A
1	2005	MV	Dodge	7	0	N/A
1	2005	MV	Ford	9	1	Lift
1	2005	BS	Chevrolet	26	0	N/A
1	2006	MV	Dodge	6	0	N/A
1	2006	MV	Ford	11	0	Lift
1	2006	MV	Ford	12	0	N/A
1	2006	BS	Chevrolet	28	0	N/A
2	2007	MV	Dodge	6	0	N/A
1	2007	VN	Ford	11	2	Lift
1	2007	BS	Chevrolet	19	0	N/A
1	2007	BS	Chevrolet	28	0	N/A
1	2008	MV	Chevrolet	7	2	Lift
1	2008	BS	GMC	20	0	N/A
1	2008	BS	Chevrolet	26	0	N/A
1	2009	CU	Ford	8	2	Lift
1	2009	CU	Ford	9	2	Lift
1	2010	MV	Dodge	4	1	Lift
2	2010	MV	Dodge	5	1	Lift
2	2010	MV	Dodge	7	2	Lift
1	2010	CU	Ford	8	1	N/A
2	2010	CU	Ford	8	2	Lift
1	2010	MV	Ford	10	2	Lift
1	2011	BS	Chevrolet	24	0	N/A
2	2013	CU	Ford	12	2	N/A
1	2014	MV	Dodge	6	2	N/A
1	2014	MV	Dodge	7	2	N/A
1	2014	BS	Chevrolet	27	0	N/A
4	2015	MV	Dodge	5	2	Lift
1	2015	BS	Chevrolet	24	0	N/A
2	2016	MV	Dodge	5	2	Lift

43



# Knox County

2009 Prospect Ave  
 Vincennes, IN 47591  
 (812) 886-3381

**Contact:** Mark Carie, Transportation Coordinator

**Email:** mcarie@vincennesymca.org

**Website:** www.vincennesymca.org

## General Information

**Type of Service** Demand Response  
**Service Area** Knox County  
**Service Population** 38,440

## Service Hours

**Weekday** 6:00 AM - 6:00 PM  
**Saturday** By appointment only  
**Sunday** By appointment only

## Fare Structure

**Base** \$2.00  
**Youth** \$2.00  
**Elderly/Disabled** \$2.00  
**Transfer**  
**Other/Special**  
 \$3.00 + Outside City Limits  
 KCARC/VU Student Discount \$1.00

## Personnel

	<i>Full-Time</i>	<i>Part-Time</i>
<b>Operations</b>	1	19
<b>Maintenance</b>	1	0
<b>Administration</b>	2	2
	<u>4</u>	<u>21</u>

## Operation Characteristics

<b>Revenue Vehicles</b>	22
<b>Peak Hour Fleet</b>	10
<b>Base Fleet</b>	6
<b>Fuel Consumption (gal)</b>	39,252

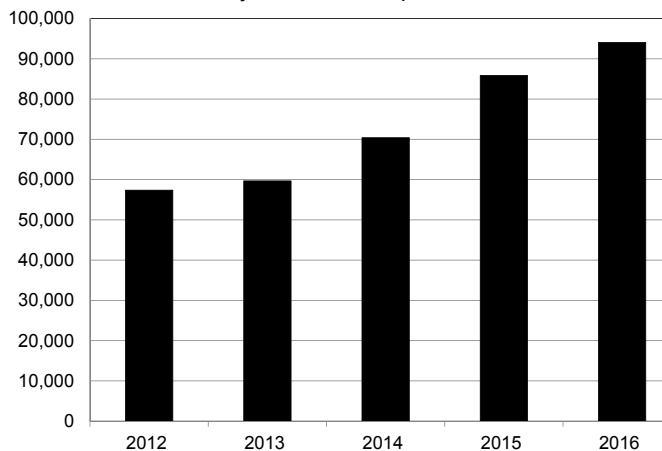
## Ridership Trends

<b>2012</b>	57,376
<b>2013</b>	59,666
<b>2014</b>	70,391
<b>2015</b>	85,863
<b>2016</b>	94,041

## 2016 Highlights

- Ridership increased over 9% with a 0.99% increase in fuel usage
- Increased partnership with V.U. assisting with Upward Bound Program
- 5 Master Drivers in 2016/ Provided free transportation for community Thanksgiving Dinner
- Approved for L.C.P. transportation provider
- Awarded \$5,000 from Community Foundation to support the You Ride We Roll Campaign

System Ridership Trend







## Operating Expense Summary

Operator Salaries/Wages	\$291,569
Other Salaries/Wages	\$116,710
Fringe	\$101,959
Services	\$51,124
Materials and Supplies	\$104,533
Utilities	\$10,344
Casualty/Liability	\$53,809
Purchased Transportation	\$0
Other	\$67,721
<b>Total Expenses</b>	<b>\$797,769</b>
Fixed Route Expenses	\$0
Demand Response Services	\$797,769

## Revenue Summary

Fare Revenue	\$18,442
Contract/Other	\$0
Local Assistance	\$274,373
State Assistance	\$136,126
Federal Assistance	\$368,828
<b>Total Revenue</b>	<b>\$797,769</b>

## Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Type	Vehicle Manufacturer	Seating Capacity	Wheelchair Capacity	ADA Accessible
1	2003	CU	Ford	18	4	Lift
1	2005	AO	Chevy	4	0	N/A
2	2006	CU	Ford	11	2	Lift
1	2008	CU	Ford	12	2	Lift
1	2008	CU	Ford	16	2	Lift
1	2009	CU	Ford	8	2	Lift
1	2009	CU	Ford	12	2	Lift
2	2010	CU	Ford	8	2	Lift
1	2011	CU	Ford	8	2	Lift
1	2011	CU	Ford	12	2	Lift
2	2011	CU	Ford	16	4	Lift
2	2013	CU	Dodge	6	1	Ramp
1	2014	CU	Ford	18	3	Lift
2	2015	CU	Ford	12	2	Lift
1	2016	CU	Ford	12	2	Lift
1	2016	CU	Ford	18	1	Lift
1	2016	CU	Ford	12	2	Lift
<b>22</b>						

## Legislative District

Indiana Senate	39, 48
Indiana House	45, 64
U.S. Congressional	8

## Productivity

Total Passenger Boardings	94,041
Total Vehicle Miles	333,895
Revenue Vehicle Miles	329,878
Revenue Vehicle Hours	27,938

## Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile	\$2.39
Operating Expense per Passenger Trip	\$8.48
Passenger Trips per Total Vehicle Mile	0.28
Passenger Trips per Capita	2.45

## Financial Performance

Operating Subsidy	\$779,327
Operating Subsidy Ratio	98%
Locally Derived Income	\$292,815
Locally Derived Income Per Operating Expense	\$0.37
Fare Recovery Ratio	2%



# Kokomo

209 S. Union St.  
 Kokomo, IN 46901  
 (765) 456-2336

**Contact:** Tammy Corn, Executive Director, KHCGCC

**Email:** tcorn@kokomompo.com

**Website:** www.kokomompo.com

## General Information

**Type of Service** Fixed Route & Demand Response  
**Service Area** Kokomo City Limits  
**Service Population** 62,182

## Service Hours

**Weekday** 6:30 AM - 7:00 PM  
**Saturday**  
**Sunday**

## Fare Structure

**Base**  
**Youth**  
**Elderly/Disabled**  
**Transfer**  
**Other/Special**

## Personnel

	<i>Full-Time</i>	<i>Part-Time</i>
<b>Operations</b>	3	31
<b>Maintenance</b>	0	8
<b>Administration</b>	12	4
	<u>15</u>	<u>43</u>

## Operation Characteristics

<b>Revenue Vehicles</b>	35
<b>Peak Hour Fleet</b>	32
<b>Base Fleet</b>	28
<b>Fuel Consumption (gal)</b>	81,896

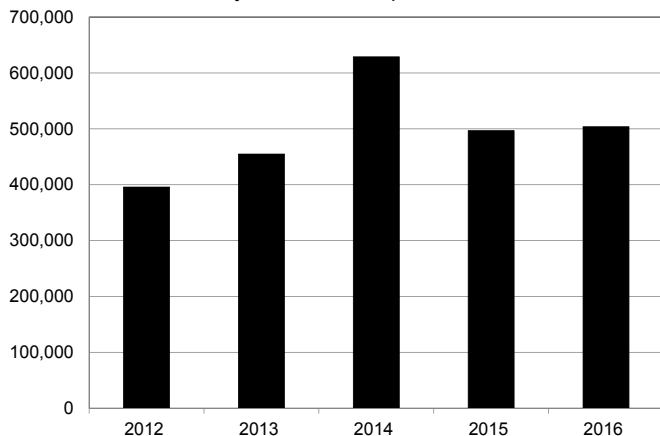
## Ridership Trends

<b>2012</b>	395,750
<b>2013</b>	454,805
<b>2014</b>	628,778
<b>2015</b>	496,640
<b>2016</b>	503,668

## 2016 Highlights

- We again passed our previous years passenger boardings; 503,668 for 2016, an increase of 7,028
- Working on a new plan for a new barn and facility

System Ridership Trend





# City Line Trolley/Spirit of Kokomo

## Legislative District

Indiana Senate	7, 21
Indiana House	30, 38
U.S. Congressional	4

## Productivity

Total Passenger Boardings	503,668
Total Vehicle Miles	573,417
Revenue Vehicle Miles	515,903
Revenue Vehicle Hours	41,485

## Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile	\$3.19
Operating Expense per Passenger Trip	\$3.64
Passenger Trips per Total Vehicle Mile	0.88
Passenger Trips per Capita	8.10

## Financial Performance

Operating Subsidy	\$1,826,926
Operating Subsidy Ratio	100%
Locally Derived Income	\$626,658
Locally Derived Income Per Operating Expense	\$0.34
Fare Recovery Ratio	0%

## Operating Expense Summary

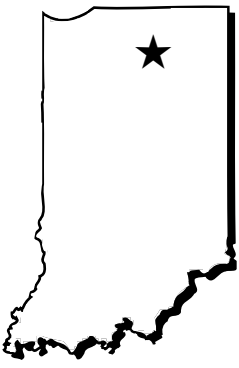
Operator Salaries/Wages	\$699,889
Other Salaries/Wages	\$314,684
Fringe	\$454,254
Services	\$34,887
Materials and Supplies	\$288,833
Utilities	\$4,668
Casualty/Liability	\$26,835
Purchased Transportation	\$0
Other	\$7,035
<b>Total Expenses</b>	<b>\$1,831,085</b>
Fixed Route Expenses	\$565,841
Demand Response Services	\$1,265,244

## Revenue Summary

Fare Revenue	\$4,159
Contract/Other	\$0
Local Assistance	\$622,499
State Assistance	\$622,499
Federal Assistance	\$581,928
<b>Total Revenue</b>	<b>\$1,831,085</b>

## Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Manufacturer	ADA Accessible	Vehicle Capacity	Engine Type
1	2002	Ford	Yes (Lift)	12+2WC	Diesel
1	2003	Ford	Yes (Lift)	12+2WC	Diesel
2	2005	Ford	Yes (Lift)	12+2WC	Diesel
2	2007	Chevy	Yes (Lift)	12+2WC	Diesel
1	2007	Dodge	Yes (Lift)	3+1WC	Diesel
1	2008	Ford	Yes (Lift)	12+2WC	Diesel
1	2008	Dodge	Yes (Lift)	3+1WC	Diesel
3	2009	Freightliner	Yes (Lift)	30+2WC	Diesel
2	2010	Ford	Yes (Lift)	12+2WC	Gasoline
3	2012	MV-1	Yes (Lift)	3+2WC	Gasoline
1	2013	Ford	Yes (Lift)	12+2WC	Gasoline
2	2013	Chevy	Yes (Lift)	12+2WC	Diesel
2	2013	Gillig	Yes (Lift)	32+2WC	Diesel
2	2014	MV-1	Yes (Lift)	3+2WC	Gasoline
6	2015	Ford	Yes (Lift)	12+2WC	Gasoline
3	2016	Ford	Yes (Lift)	12+2WC	Gasoline
2	2016	Gillig	Yes (Lift)	32+2WC	Diesel
<b>35</b>					



# Kosciusko County

1804 E. Winona Ave.  
 Warsaw, IN 46580  
 (574) 371-1410

**Contact:** Robert Cunningham, Transportation Manager  
**Email:** Robert.Cunningham@cardinalservices.org  
**Website:** www.KABSbus.com

## General Information

**Type of Service** Demand Response  
**Service Area** Kosciusko County  
**Service Population** 77,358

## Service Hours

**Weekday** 8:00 AM - 9:00 PM  
**Saturday**  
**Sunday**

## Fare Structure

**Base** \$1.00  
**Youth** \$1.00  
**Elderly/Disabled** \$1.00  
**Transfer**  
**Other/Special**

## Personnel

	<i>Full-Time</i>	<i>Part-Time</i>
<b>Operations</b>	7	3
<b>Maintenance</b>	1	0
<b>Administration</b>	2	1
	<hr/> 10	<hr/> 4

## Operation Characteristics

<b>Revenue Vehicles</b>	11
<b>Peak Hour Fleet</b>	7
<b>Base Fleet</b>	6
<b>Fuel Consumption (gal)</b>	27,695

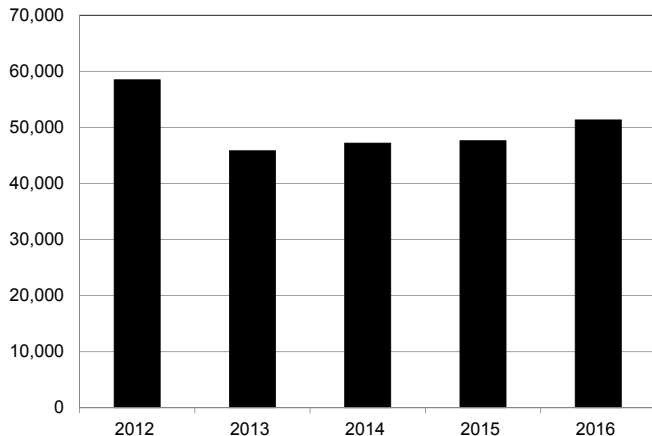
## Ridership Trends

<b>2012</b>	58,486
<b>2013</b>	45,832
<b>2014</b>	47,195
<b>2015</b>	47,620
<b>2016</b>	51,333

## 2016 Highlights

- Received two new Large Transit Vehicles, paid for 80% by FTA
- Received both county and city grants

System Ridership Trend





# Kosciusko Area Bus Service (KABS)

## Legislative District

Indiana Senate	9, 13, 17, 18
Indiana House	18, 22, 23
U.S. Congressional	2,3

## Productivity

Total Passenger Boardings	51,333
Total Vehicle Miles	229,393
Revenue Vehicle Miles	200,483
Revenue Vehicle Hours	12,161

## Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile	\$2.97
Operating Expense per Passenger Trip	\$13.28
Passenger Trips per Total Vehicle Mile	0.22
Passenger Trips per Capita	0.66

## Financial Performance

Operating Subsidy	\$661,802
Operating Subsidy Ratio	97%
Locally Derived Income	\$221,518
Locally Derived Income Per Operating Expense	\$0.32
Fare Recovery Ratio	3%

## Operating Expense Summary

Operator Salaries/Wages	\$195,289
Other Salaries/Wages	\$119,272
Fringe	\$154,241
Services	\$8,030
Materials and Supplies	\$91,224
Utilities	\$11,830
Casualty/Liability	\$16,968
Purchased Transportation	\$0
Other	\$85,094
<b>Total Expenses</b>	<b>\$681,948</b>
Fixed Route Expenses	\$0
Demand Response Services	\$681,948

## Revenue Summary

Fare Revenue	\$20,146
Contract/Other	\$0
Local Assistance	\$201,372
State Assistance	\$129,679
Federal Assistance	\$330,751
<b>Total Revenue</b>	<b>\$681,948</b>

## Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Type	Vehicle Manufacturer	Seating Capacity	Wheelchair Capacity	ADA Accessible
1	2002	CU	Ford	12	2	Lift
1	2010	MV	Dodge	3	1	Ramp
3	2010	CU	Ford	16	2	Lift
2	2015	CU	Ford	16	2	Lift
2	2016	CU	Ford	8	2	Lift
2	2016	CU	Ford	16	2	Lift
<b>11</b>						



# Lafayette

1250 Canal Rd, PO Box 588

Lafayette, IN 47902

(765) 423-2666

**Contact:** Martin B Sennett, General Manager

**Email:** msennett@gocitybus.com

**Website:** www.gocitybus.com

## General Information

<b>Type of Service</b>	Fixed Route & Demand Response
<b>Service Area</b>	Lafayette, W Lafayette Metropolitan Area, & Purdue campus
<b>Service Population</b>	147,725

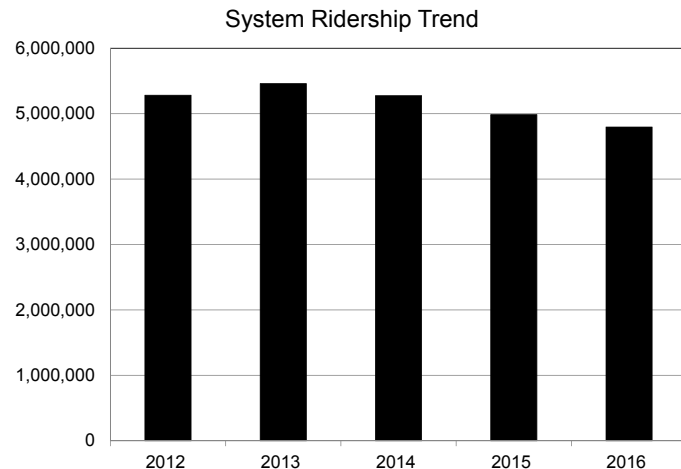
## Service Hours

<b>Weekday</b>	6:00 AM - 12:40 AM M-W; 6:00 AM - 2:42 AM Th,F
<b>Saturday</b>	6:00 AM - 2:42 AM
<b>Sunday</b>	8:45 AM - 6:40 PM

## Fare Structure

<b>Base</b>	\$1.00
<b>Youth</b>	\$0.50
<b>Elderly/Disabled</b>	\$0.50
<b>Transfer</b>	\$0.00
<b>Other/Special</b>	

Pass \$28/mo; E&D \$14/mo; Token \$0.75/ride  
Day Pass \$2; Demand Resp \$2/ride



## Personnel

	<i>Full-Time</i>	<i>Part-Time</i>
<b>Operations</b>	79	19
<b>Maintenance</b>	13	0
<b>Administration</b>	19	3
	<u>111</u>	<u>22</u>

## Operation Characteristics

<b>Revenue Vehicles</b>	79
<b>Peak Hour Fleet</b>	61
<b>Base Fleet</b>	43
<b>Fuel Consumption (gal)</b>	496,227

## Ridership Trends

<b>2012</b>	5,281,590
<b>2013</b>	5,459,000
<b>2014</b>	5,274,218
<b>2015</b>	4,984,620
<b>2016</b>	4,794,873

## 2016 Highlights

- New route using FTA New Freedom funds to serve commercial & medical needs in Lafayette
- Received delivery of nine 40' CNG low floor buses from New Flyer
- New contract route to serve Purdue student communities in West Lafayette
- Implemented new bus stop amenity program to provide better/more accommodations to riders
- Held system-wide food drive in partnership with Food Finders, providing for 1,789 meals!



## Legislative District

Indiana Senate	7, 22
Indiana House	26, 27, 41
U.S. Congressional	4

## Productivity

Total Passenger Boardings	4,794,873
Total Vehicle Miles	1,989,172
Revenue Vehicle Miles	1,856,075
Revenue Vehicle Hours	145,884

## Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile	\$5.65
Operating Expense per Passenger Trip	\$2.35
Passenger Trips per Total Vehicle Mile	2.41
Passenger Trips per Capita	32.46

## Financial Performance

Operating Subsidy	\$7,719,261
Operating Subsidy Ratio	69%
Locally Derived Income	\$5,435,443
Locally Derived Income Per Operating Expense	\$0.48
Fare Recovery Ratio	26%

## Operating Expense Summary

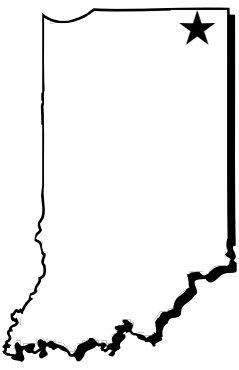
Operator Salaries/Wages	\$3,652,131
Other Salaries/Wages	\$1,691,993
Fringe	\$3,526,340
Services	\$454,162
Materials and Supplies	\$1,299,399
Utilities	\$126,406
Casualty/Liability	\$230,350
Purchased Transportation	\$0
Other	\$267,010
<b>Total Expenses</b>	<b>\$11,247,791</b>
Fixed Route Expenses	\$10,740,089
Demand Response Services	\$507,702

## Revenue Summary

Fare Revenue	\$2,960,001
Contract/Other	\$568,529
Local Assistance	\$1,906,913
State Assistance	\$4,128,955
Federal Assistance	\$1,683,393
<b>Total Revenue</b>	<b>\$11,247,791</b>

## Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Manufacturer	ADA Accessible	Vehicle Capacity	Engine Type
1	1981	GMC	No	40	Diesel
6	1998	New Flyer	Yes	60	Diesel
1	1998	Gillig	Yes	34	Diesel
1	1998	Gillig	Yes	40	Diesel
6	2002	Gillig	Yes	40	Diesel
3	2003	Gillig	Yes	40	Diesel
4	2005	Gillig	Yes	40	Diesel
1	2006	Supreme	Yes	13	Diesel
7	2007	Gillig	Yes	40	Diesel
2	2007	Gillig	Yes	35	Diesel
2	2009	New Flyer	Yes	60	Diesel
6	2009	Gillig	Yes	40	Diesel
4	2010	Gillig	Yes	40	Diesel
3	2011	New Flyer	Yes	45	Diesel
2	2011	Gillig	Yes	40	Diesel
2	2011	Supreme	Yes	11	Diesel
3	2014	Gillig	Yes	35	Diesel
12	2015	Gillig	Yes	35	CNG
4	2015	Starcraft	Yes	13	CNG
9	2016	Gillig	Yes	35	CNG
<b>79</b>					



# LaGrange County

PO Box 107

LaGrange, IN 46761

(260) 463-4161

**Contact:** Cheri Perkins, Agency Director

**Email:** cperkins@lagrangecoa.org

**Website:** www.lagrangecoa.org

## General Information

**Type of Service** Demand Response  
**Service Area** LaGrange County  
**Service Population** 37,162

## Service Hours

**Weekday** 5:00 AM - 5:00 PM  
**Saturday**  
**Sunday**

## Fare Structure

**Base** \$3.00  
**Youth** \$3.00  
**Elderly/Disabled**  
**Transfer**  
**Other/Special**  
 \$6.00/\$9.00/\$11.00  
 \$35/\$70

## Personnel

	<i>Full-Time</i>	<i>Part-Time</i>
<b>Operations</b>	7	11
<b>Maintenance</b>	0	0
<b>Administration</b>	2	2
	<u>9</u>	<u>13</u>

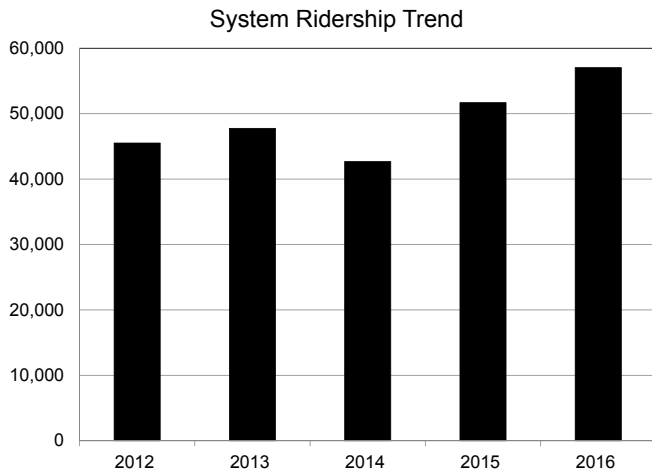
## Operation Characteristics

<b>Revenue Vehicles</b>	18
<b>Peak Hour Fleet</b>	11
<b>Base Fleet</b>	8
<b>Fuel Consumption (gal)</b>	35,526

## Ridership Trends

<b>2012</b>	45,506
<b>2013</b>	47,756
<b>2014</b>	42,670
<b>2015</b>	51,675
<b>2016</b>	57,033

## 2016 Highlights







## Operating Expense Summary

Operator Salaries/Wages	\$443,437
Other Salaries/Wages	\$0
Fringe	\$0
Services	\$107,512
Materials and Supplies	\$78,781
Utilities	\$2,628
Casualty/Liability	\$20,085
Purchased Transportation	\$0
Other	\$103,365
<b>Total Expenses</b>	<b>\$755,808</b>
Fixed Route Expenses	\$0
Demand Response Services	\$755,808

## Revenue Summary

Fare Revenue	\$188,655
Contract/Other	\$0
Local Assistance	\$107,633
State Assistance	\$203,066
Federal Assistance	\$256,454
<b>Total Revenue</b>	<b>\$755,808</b>

## Legislative District

Indiana Senate	13
Indiana House	18, 52
U.S. Congressional	3

## Productivity

Total Passenger Boardings	57,033
Total Vehicle Miles	577,162
Revenue Vehicle Miles	528,257
Revenue Vehicle Hours	26,422

## Performance/Service Effectiveness

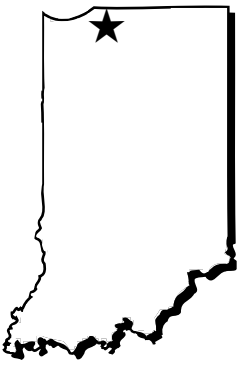
Operating Expense per Total Vehicle Mile	\$1.31
Operating Expense per Passenger Trip	\$13.25
Passenger Trips per Total Vehicle Mile	0.10
Passenger Trips per Capita	1.53

## Financial Performance

Operating Subsidy	\$567,153
Operating Subsidy Ratio	75%
Locally Derived Income	\$296,288
Locally Derived Income Per Operating Expense	\$0.39
Fare Recovery Ratio	25%

## Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Type	Vehicle Manufacturer	Seating Capacity	Wheelchair Capacity	ADA Accessible
1	2000	MV	Dodge	6	0	N/A
1	2005	MV	Dodge	6	0	N/A
1	2008	MV	Chevrolet	5	1	Ramp
3	2010	MV	Dodge	5	1	Ramp
1	2011	CU	Ford	8	2	Lift
2	2013	AO	Ford	4	0	N/A
1	2013	CU	Ford	8	2	Lift
1	2014	MV	Dodge	5	1	Ramp
2	2015	CU	Ford	8	2	Lift
1	2016	MV	Dodge	3	1	Ramp
1	2016	CU	Ford	8	2	Lift
2	2015	MV	Dodge	5	1	Ramp
1	2016	MV	Dodge	5	1	Ramp
<b>18</b>						



# LaPorte

102 L Street  
 La Porte, IN 46350  
 (219) 362-6565

**Contact:** Tom MacLennan, Director of Transportation

**Email:** [transporte@cityoflaportein.gov](mailto:transporte@cityoflaportein.gov)

**Website:** [www.cityoflaporte.com/transporte](http://www.cityoflaporte.com/transporte)

## General Information

**Type of Service** Demand Response  
**Service Area** City of La Porte + fringe  
**Service Population** 22,053

## Service Hours

**Weekday** 6:00 AM - 9:00 PM  
**Saturday** 8:00 AM - 4:00 PM  
**Sunday**

## Fare Structure

**Base** \$3.25  
**Youth** \$1.25  
**Elderly/Disabled** \$2.50  
**Transfer** \$3.25  
**Other/Special**  
 10 ride pass general \$30  
 10 ride pass senior \$22.50

## Personnel

	<i>Full-Time</i>	<i>Part-Time</i>
<b>Operations</b>	5	12
<b>Maintenance</b>	1	0
<b>Administration</b>	1	0
	<u>7</u>	<u>12</u>

## Operation Characteristics

<b>Revenue Vehicles</b>	8
<b>Peak Hour Fleet</b>	5
<b>Base Fleet</b>	2
<b>Fuel Consumption (gal)</b>	24,116

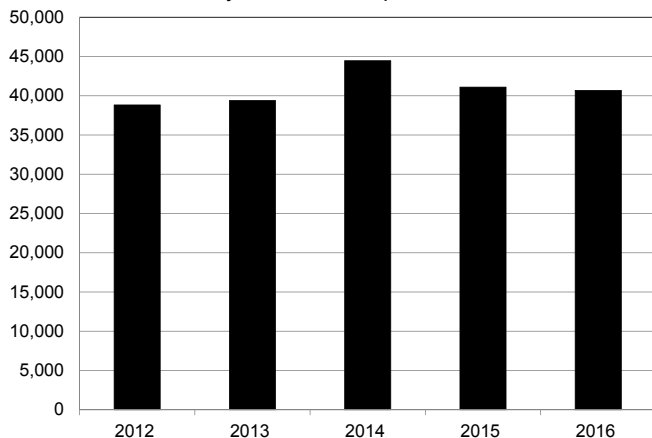
## Ridership Trends

<b>2012</b>	38,828
<b>2013</b>	39,384
<b>2014</b>	44,461
<b>2015</b>	41,094
<b>2016</b>	40,683

## 2016 Highlights

- Added 3 Propane buses to fleet bringing total to 5
- Increased use of Liquid Propane Fuel to 84% of fuel used, over 20,000 gallons
- Opened Liquid Propane Fueling Station on-site - pumped over 19,000 gallons in first year

System Ridership Trend





## Legislative District

Indiana Senate	8
Indiana House	9
U.S. Congressional	2

## Productivity

Total Passenger Boardings	40,683
Total Vehicle Miles	127,188
Revenue Vehicle Miles	121,577
Revenue Vehicle Hours	13,051

## Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile	\$4.64
Operating Expense per Passenger Trip	\$14.52
Passenger Trips per Total Vehicle Mile	0.32
Passenger Trips per Capita	1.84

## Financial Performance

Operating Subsidy	\$461,279
Operating Subsidy Ratio	78%
Locally Derived Income	\$292,834
Locally Derived Income Per Operating Expense	\$0.50
Fare Recovery Ratio	18%

## Operating Expense Summary

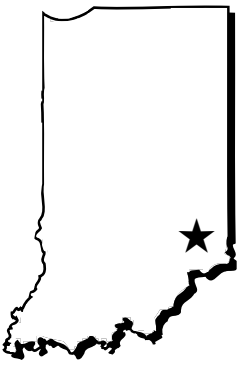
Operator Salaries/Wages	\$203,295
Other Salaries/Wages	\$155,059
Fringe	\$126,027
Services	\$10,020
Materials and Supplies	\$59,062
Utilities	\$14,436
Casualty/Liability	\$20,920
Purchased Transportation	\$0
Other	\$1,960
<b>Total Expenses</b>	<b>\$590,779</b>
Fixed Route Expenses	\$0
Demand Response Services	\$590,779

## Revenue Summary

Fare Revenue	\$105,014
Contract/Other	\$24,486
Local Assistance	\$163,334
State Assistance	\$67,306
Federal Assistance	\$230,639
<b>Total Revenue</b>	<b>\$590,779</b>

## Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Manufacturer	ADA Accessible	Vehicle Capacity	Engine Type
1	2008	Ford	Yes	8+2wc	Gas
1	2010	Dodge	Yes	3+2wc	Flex/fuel (gas)
1	2012	Dodge	Yes	3+2wc	Flex/fuel (gas)
2	2013	Ford	Yes	14+2wc	Liquid Propane
3	2016	Ford	Yes	13+2wc	Liquid Propane
<b>8</b>					



# Dearborn, Decatur, Jefferson, Jennings, Ohio, Ripley, & Switzerland Counties

13091 Benedict Drive  
 Dillsboro, IN 47018  
 (800) 330-7603

**Contact:** Erin Thomas, Catch-A-Ride Director

**Email:** ethomas@lifetime-resources.org

**Website:** www.car.lifetime-resources.org

## General Information

**Type of Service** Demand Response & Deviated Fixed Route  
**Service Area** Dearborn, Ohio, Ripley, Switzerland, Decatur, & Jefferson Counties  
**Service Population** 153,744

## Service Hours

**Weekday** 6:00 AM - 6:00 PM  
**Saturday**  
**Sunday**

## Fare Structure

**Base** \$1.50  
**Youth**  
**Elderly/Disabled** \$0.75  
**Transfer**  
**Other/Special**  
 Subscription \$3.50  
 Base fares up to 5mi. \$0.25/additional mile

## Personnel

	<i>Full-Time</i>	<i>Part-Time</i>
<b>Operations</b>	0	46
<b>Maintenance</b>	0	0
<b>Administration</b>	8	0
	<u>8</u>	<u>46</u>

## Operation Characteristics

<b>Revenue Vehicles</b>	32
<b>Peak Hour Fleet</b>	22
<b>Base Fleet</b>	11
<b>Fuel Consumption (gal)</b>	76,821

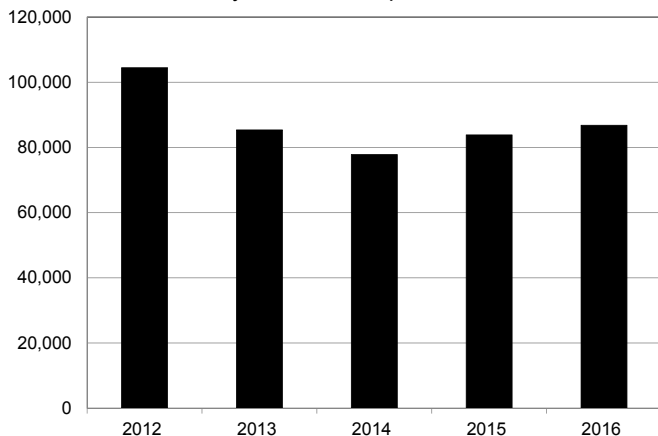
## Ridership Trends

<b>2012</b>	104,458
<b>2013</b>	85,365
<b>2014</b>	77,808
<b>2015</b>	83,834
<b>2016</b>	86,802

## 2016 Highlights

- Received technical assistance from CTAA

System Ridership Trend



# Catch-A-Ride



## Operating Expense Summary

Operator Salaries/Wages	\$515,777
Other Salaries/Wages	\$413,671
Fringe	\$184,640
Services	\$84,228
Materials and Supplies	\$230,634
Utilities	\$14,218
Casualty/Liability	\$56,477
Purchased Transportation	\$0
Other	\$50,445
<b>Total Expenses</b>	<b>\$1,550,090</b>
Fixed Route Expenses	\$98,895
Demand Response Services	\$1,451,195

## Revenue Summary

Fare Revenue	\$79,657
Contract/Other	\$15,980
Local Assistance	\$435,478
State Assistance	\$291,749
Federal Assistance	\$727,226
<b>Total Revenue</b>	<b>\$1,550,090</b>

## Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Type	Vehicle Manufacturer	Seating Capacity	Wheelchair Capacity	ADA Accessible
1	2007	MV	Dodge	6	0	N/A
1	2007	CU	Ford	11	2	Lift
1	2007	CU	Ford	12	2	Lift
1	2009	CU	Ford	8	2	Lift
1	2009	CU	Ford	12	2	Lift
10	2010	CU	Ford	8	2	Lift
4	2011	CU	Ford	12	2	Lift
9	2015	MV	Dodge	5	2	Ramp
2	2016	MV	Dodge	5	1	Ramp
2	2016	CU	Ford	12	2	Lift
<b>32</b>						

## Legislative District

Indiana Senate	42, 43, 45
Indiana House	55, 66, 67, 68, 69
U.S. Congressional	6

## Productivity

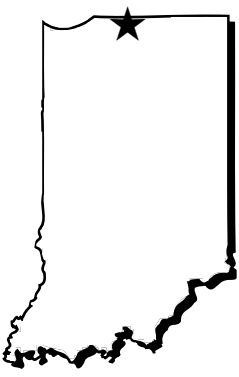
Total Passenger Boardings	86,802
Total Vehicle Miles	763,105
Revenue Vehicle Miles	763,105
Revenue Vehicle Hours	41,403

## Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile	\$2.03
Operating Expense per Passenger Trip	\$17.86
Passenger Trips per Total Vehicle Mile	0.11
Passenger Trips per Capita	0.56

## Financial Performance

Operating Subsidy	\$1,454,453
Operating Subsidy Ratio	94%
Locally Derived Income	\$531,115
Locally Derived Income Per Operating Expense	\$0.34
Fare Recovery Ratio	5%



# Elkhart-Goshen

227 W. Jefferson Blvd., Rm 1120  
 South Bend, IN 46601  
 (574) 287-1829

**Contact:** James Turnwald, Executive Director  
**Email:** [jturnwald@macog.com](mailto:jturnwald@macog.com)  
**Website:** [www.interurbanrolley.com](http://www.interurbanrolley.com)

## General Information

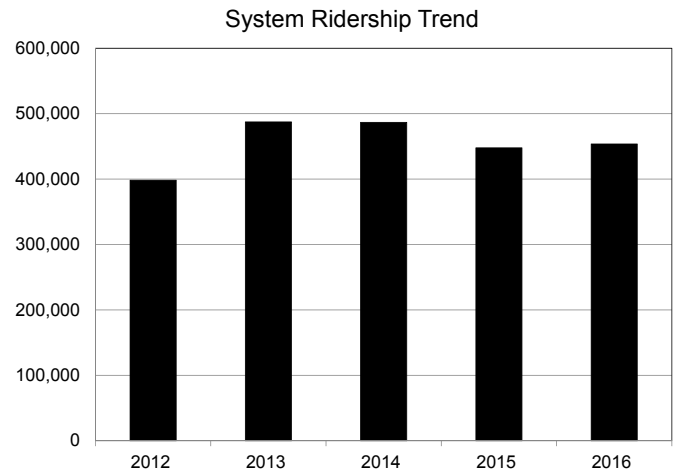
**Type of Service** Fixed Route & Demand Response  
**Service Area** Elkhart and Goshen, Indiana  
**Service Population** 50,947

## Service Hours

**Weekday** 5:00 AM - 8:00 PM  
**Saturday** 5:00 AM - 7:00 PM  
**Sunday**

## Fare Structure

**Base** \$1.00  
**Youth**  
**Elderly/Disabled** \$0.50  
**Transfer**  
**Other/Special**  
 \$2.00 (Paratransit); \$0.00 (PT assistant)  
 \$0.40 (PT addtl adult); \$0.20 (PT addtl child)



## Personnel

	Full-Time	Part-Time
<b>Operations</b>	24	14
<b>Maintenance</b>	4	0
<b>Administration</b>	6	0
	<u>34</u>	<u>14</u>

## Operation Characteristics

<b>Revenue Vehicles</b>	22
<b>Peak Hour Fleet</b>	16
<b>Base Fleet</b>	13
<b>Fuel Consumption (gal)</b>	129,529

## Ridership Trends

<b>2012</b>	398,310
<b>2013</b>	487,351
<b>2014</b>	486,734
<b>2015</b>	447,688
<b>2016</b>	453,637

## 2016 Highlights

- Passenger boardings for the Interurban Trolley reached over 422,000
- Ridership for the IT Access Paratransit service reached over 30,000 system-wide
- Received 10 new low floor Trolley buses that were added to our fleet
- We implemented a Discounted Bus program with Ivy Tech Community College in Elkhart County



# Elkhart Interurban Trolley/Access

## Operating Expense Summary

Operator Salaries/Wages	\$0
Other Salaries/Wages	\$144,388
Fringe	\$81,982
Services	\$0
Materials and Supplies	\$20,978
Utilities	\$1,176
Casualty/Liability	\$11,902
Purchased Transportation	\$2,420,712
Other	\$118,929
<b>Total Expenses</b>	<b>\$2,800,067</b>
Fixed Route Expenses	\$1,840,325
Demand Response Services	\$959,742

## Revenue Summary

Fare Revenue	\$305,768
Contract/Other	\$21,940
Local Assistance	\$590,181
State Assistance	\$635,040
Federal Assistance	\$1,247,138
<b>Total Revenue</b>	<b>\$2,800,067</b>

## Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Manufacturer	ADA Accessible	Vehicle Capacity	Engine Type
1	2009	Supreme	Yes (Lift)	22 + 2wc	Diesel
1	2010	Supreme	Yes (Lift)	22 + 2wc	Diesel
1	2012	Supreme	Yes (Lift)	22 + 2wc	Diesel
7	2015	Eldorado	Yes (Ramp)	25 + 2wc	Diesel
3	2016	Eldorado	Yes (Ramp)	25 + 2wc	Diesel
6	2014	Dodge	Yes (Ramp)	4 + 1wc	Gas
3	2015	Dodge	Yes (Ramp)	4 + 1wc	Gas
<b>22</b>					

## Legislative District

Indiana Senate	9, 11, 12
Indiana House	5, 21, 48, 49
U.S. Congressional	2

## Productivity

Total Passenger Boardings	453,637
Total Vehicle Miles	1,125,007
Revenue Vehicle Miles	828,550
Revenue Vehicle Hours	48,720

## Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile	\$2.49
Operating Expense per Passenger Trip	\$6.17
Passenger Trips per Total Vehicle Mile	0.40
Passenger Trips per Capita	8.90

## Financial Performance

Operating Subsidy	\$2,472,359
Operating Subsidy Ratio	88%
Locally Derived Income	\$917,889
Locally Derived Income Per Operating Expense	\$0.33
Fare Recovery Ratio	11%



# Madison County

16 E. 9th Street - Room 100

Anderson, IN 46016

(765) 640-4201

**Contact:** David Benefiel, Senior Transportation Planner

**Email:** dave@heartlandmpo.org

**Website:** www.ridethetram.com

## General Information

**Type of Service** Demand Response  
**Service Area** Madison County  
**Service Population** 75,507

## Service Hours

**Weekday** 7:00 AM - 5:00 PM  
**Saturday**  
**Sunday**

## Fare Structure

**Base** \$4.00  
**Youth** \$4.00  
**Elderly/Disabled** \$2.50  
**Transfer**  
**Other/Special**  
 59 & Under - Monthly Pass \$33  
 60 & Over - Monthly Pass \$25

## Personnel

	<i>Full-Time</i>	<i>Part-Time</i>
<b>Operations</b>	6	2
<b>Maintenance</b>	0	0
<b>Administration</b>	0	21
	<hr/> 6	<hr/> 23

## Operation Characteristics

<b>Revenue Vehicles</b>	7
<b>Peak Hour Fleet</b>	5
<b>Base Fleet</b>	5
<b>Fuel Consumption (gal)</b>	20,350

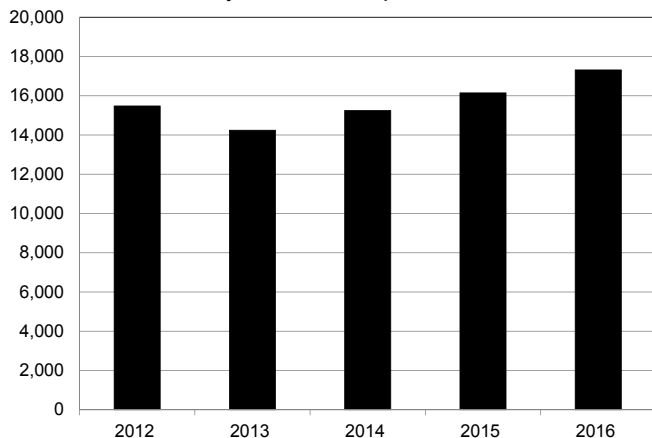
## Ridership Trends

<b>2012</b>	15,478
<b>2013</b>	14,243
<b>2014</b>	15,244
<b>2015</b>	16,144
<b>2016</b>	17,313

## 2016 Highlights

- Received 2 Replacement Vehicles to be placed into revenue service in 2017

System Ridership Trend







# Transportation for Rural Areas of Madison County (TRAM)

## Legislative District

Indiana Senate	20, 25, 26
Indiana House	35, 36, 37
U.S. Congressional	5

## Productivity

Total Passenger Boardings	17,313
Total Vehicle Miles	164,797
Revenue Vehicle Miles	159,266
Revenue Vehicle Hours	7,772

## Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile	\$2.53
Operating Expense per Passenger Trip	\$24.06
Passenger Trips per Total Vehicle Mile	0.11
Passenger Trips per Capita	0.23

## Financial Performance

Operating Subsidy	\$403,863
Operating Subsidy Ratio	97%
Locally Derived Income	\$152,129
Locally Derived Income Per Operating Expense	\$0.37
Fare Recovery Ratio	3%

## Operating Expense Summary

Operator Salaries/Wages	\$21,551
Other Salaries/Wages	\$0
Fringe	\$8,256
Services	\$0
Materials and Supplies	\$0
Utilities	\$0
Casualty/Liability	\$0
Purchased Transportation	\$380,886
Other	\$5,926
<b>Total Expenses</b>	<b>\$416,619</b>
Fixed Route Expenses	\$0
Demand Response Services	\$416,619

## Revenue Summary

Fare Revenue	\$12,756
Contract/Other	\$0
Local Assistance	\$139,373
State Assistance	\$62,560
Federal Assistance	\$201,930
<b>Total Revenue</b>	<b>\$416,619</b>

## Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Type	Vehicle Manufacturer	Seating Capacity	Wheelchair Capacity	ADA Accessible
5	2010	CU	Ford	8	2	Lift
2	2016	CU	Ford	12	2	Lift
7						



# City of Marion

520 East 6th Street

Marion, IN 46953

(765) 668-4405

**Contact:** Jeff Edwards, Transportation Manager

**Email:** jedwards@marionindiana.us

**Website:** www.marionindiana.us

## General Information

**Type of Service** Fixed Route & Demand Response  
**Service Area** City of Marion  
**Service Population** 29,948

## Service Hours

**Weekday** 7:00 AM - 5:00 PM  
**Saturday**  
**Sunday**

## Fare Structure

**Base**  
**Youth**  
**Elderly/Disabled**  
**Transfer**  
**Other/Special**

## Personnel

	<i>Full-Time</i>	<i>Part-Time</i>
<b>Operations</b>	12	0
<b>Maintenance</b>	1	0
<b>Administration</b>	2	0
	<hr/> 15	<hr/> 0

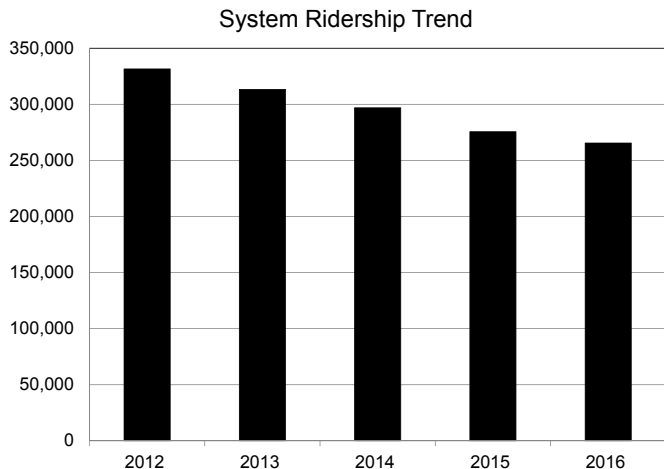
## Operation Characteristics

<b>Revenue Vehicles</b>	13
<b>Peak Hour Fleet</b>	6
<b>Base Fleet</b>	6
<b>Fuel Consumption (gal)</b>	34,938

## Ridership Trends

<b>2012</b>	331,518
<b>2013</b>	313,266
<b>2014</b>	296,861
<b>2015</b>	275,552
<b>2016</b>	265,477

## 2016 Highlights





# Marion Transit System (MTS)

## Legislative District

Indiana Senate	17, 19, 20
Indiana House	31, 32
U.S. Congressional	5

## Productivity

Total Passenger Boardings	265,477
Total Vehicle Miles	212,543
Revenue Vehicle Miles	212,543
Revenue Vehicle Hours	12,525

## Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile	\$5.35
Operating Expense per Passenger Trip	\$4.28
Passenger Trips per Total Vehicle Mile	1.25
Passenger Trips per Capita	8.86

## Financial Performance

Operating Subsidy	\$1,129,506
Operating Subsidy Ratio	99%
Locally Derived Income	\$290,435
Locally Derived Income Per Operating Expense	\$0.26
Fare Recovery Ratio	0%

## Operating Expense Summary

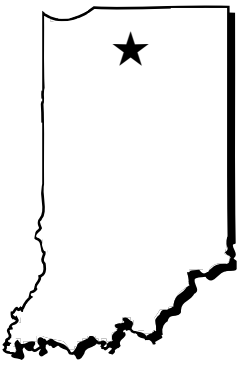
Operator Salaries/Wages	\$474,276
Other Salaries/Wages	\$132,779
Fringe	\$296,025
Services	\$52,817
Materials and Supplies	\$85,869
Utilities	\$7,896
Casualty/Liability	\$85,931
Purchased Transportation	\$0
Other	\$1,970
<b>Total Expenses</b>	<b>\$1,137,563</b>
Fixed Route Expenses	\$1,035,183
Demand Response Services	\$102,380

## Revenue Summary

Fare Revenue	\$0
Contract/Other	\$8,057
Local Assistance	\$282,378
State Assistance	\$282,376
Federal Assistance	\$564,752
<b>Total Revenue</b>	<b>\$1,137,563</b>

## Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Type	Vehicle Manufacturer	Seating Capacity	Wheelchair Capacity	ADA Accessible
7	2010	CU	Ford	16	2	Lift
1	2010	CU	Ford	12	2	Lift
5	2016	CU	Ford	16	2	Lift
<b>13</b>						



# Marshall County

1305 W. Harrison St.

Plymouth IN 46563

(574) 936-9904

**Contact:** Jackie Wright, Director

**Email:** mcoas@hotmail.com

**Website:** www.marshallcountycouncilonaging.org

## General Information

**Type of Service** Demand Response  
**Service Area** Marshall county  
**Service Population** 45,051

## Service Hours

**Weekday** 7:30 AM - 5:30 PM  
**Saturday**  
**Sunday**

## Fare Structure

**Base** \$2.50  
**Youth** \$2.50  
**Elderly/Disabled** \$2.50  
**Transfer**  
**Other/Special**

## Personnel

	<i>Full-Time</i>	<i>Part-Time</i>
<b>Operations</b>	3	16
<b>Maintenance</b>	0	0
<b>Administration</b>	1	0
	<u>4</u>	<u>16</u>

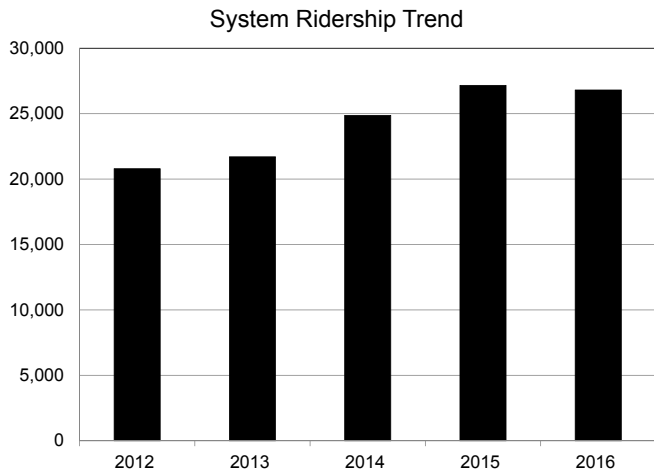
## Operation Characteristics

<b>Revenue Vehicles</b>	10
<b>Peak Hour Fleet</b>	10
<b>Base Fleet</b>	10
<b>Fuel Consumption (gal)</b>	18,620

## Ridership Trends

<b>2012</b>	20,791
<b>2013</b>	21,698
<b>2014</b>	24,867
<b>2015</b>	27,160
<b>2016</b>	26,808

## 2016 Highlights



# Marshall County Transit



## Legislative District

Indiana Senate	5, 9
Indiana House	17, 23
U.S. Congressional	2

## Productivity

Total Passenger Boardings	26,808
Total Vehicle Miles	243,530
Revenue Vehicle Miles	242,769
Revenue Vehicle Hours	14,116

## Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile	\$1.87
Operating Expense per Passenger Trip	\$16.96
Passenger Trips per Total Vehicle Mile	0.11
Passenger Trips per Capita	0.60

## Financial Performance

Operating Subsidy	\$410,931
Operating Subsidy Ratio	90%
Locally Derived Income	\$231,854
Locally Derived Income Per Operating Expense	\$0.51
Fare Recovery Ratio	10%

## Operating Expense Summary

Operator Salaries/Wages	\$299,876
Other Salaries/Wages	\$0
Fringe	\$50,154
Services	\$13,247
Materials and Supplies	\$41,245
Utilities	\$3,124
Casualty/Liability	\$16,257
Purchased Transportation	\$0
Other	\$30,710
<b>Total Expenses</b>	<b>\$454,613</b>
Fixed Route Expenses	\$0
Demand Response Services	\$454,613

## Revenue Summary

Fare Revenue	\$43,682
Contract/Other	\$0
Local Assistance	\$188,172
State Assistance	\$52,515
Federal Assistance	\$170,244
<b>Total Revenue</b>	<b>\$454,613</b>

## Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Type	Vehicle Manufacturer	Seating Capacity	Wheelchair Capacity	ADA Accessible
1	2007	AO	Ford	4	0	N/A
1	2006	MV	Dodge	4	1	Ramp
2	2008	MV	Chevy	5	1	Ramp
1	2008	CU	Dodge	13	2	Lift
1	2009	CU	Ford	9	2	Lift
1	2013	MV	Dodge	4	1	Ramp
2	2015	MV	Dodge	5	2	Ramp
1	2016	CU	Ford	9	2	Lift
<b>10</b>						



# Miami County

34 E Sixth Street  
 Peru, IN 46970  
 (765) 472-1979

**Contact:** Kathleen Brehmer, Associate Executive Director

**Email:** kbrehmer@mcymca.org

**Website:** www.mcymca.org

## General Information

**Type of Service** Demand Response  
**Service Area** Miami County  
**Service Population** 36,903

## Service Hours

**Weekday** 6:00 AM - 6:00 PM  
**Saturday**  
**Sunday**

## Fare Structure

**Base** \$2.00  
**Youth** \$2.00  
**Elderly/Disabled** \$2.00  
**Transfer**  
**Other/Special**  
 \$4.00 outside city limits  
 \$6.00 10 miles outside city limits

## Personnel

	<i>Full-Time</i>	<i>Part-Time</i>
<b>Operations</b>	0	13
<b>Maintenance</b>	0	0
<b>Administration</b>	2	1
	<u>2</u>	<u>14</u>

## Operation Characteristics

<b>Revenue Vehicles</b>	12
<b>Peak Hour Fleet</b>	8
<b>Base Fleet</b>	6
<b>Fuel Consumption (gal)</b>	13,886

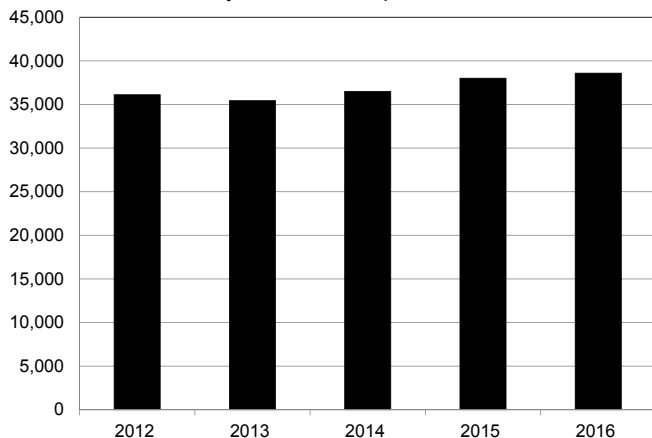
## Ridership Trends

<b>2012</b>	36,118
<b>2013</b>	35,436
<b>2014</b>	36,494
<b>2015</b>	38,009
<b>2016</b>	38,587

## 2016 Highlights

- Long time Transit Manager, Denise Siblisk retires.
- United Way grant for 2017 for medical and expanded hours
- Received matching funds from Dukes Healthcare Foundation for vehicle
- Utilizing new car for longer distance runs
- Received a new low floor mini van

System Ridership Trend





## Legislative District

Indiana Senate	18
Indiana House	23, 24, 32
U.S. Congressional	2

## Productivity

Total Passenger Boardings	38,587
Total Vehicle Miles	173,651
Revenue Vehicle Miles	165,382
Revenue Vehicle Hours	12,842

## Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile	\$2.26
Operating Expense per Passenger Trip	\$10.15
Passenger Trips per Total Vehicle Mile	0.22
Passenger Trips per Capita	1.05

## Financial Performance

Operating Subsidy	\$362,147
Operating Subsidy Ratio	92%
Locally Derived Income	\$123,429
Locally Derived Income Per Operating Expense	\$0.32
Fare Recovery Ratio	8%

## Operating Expense Summary

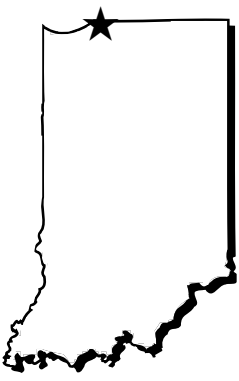
Operator Salaries/Wages	\$151,516
Other Salaries/Wages	\$54,006
Fringe	\$47,094
Services	\$14,519
Materials and Supplies	\$27,583
Utilities	\$1,443
Casualty/Liability	\$32,867
Purchased Transportation	\$0
Other	\$62,634
<b>Total Expenses</b>	<b>\$391,662</b>
Fixed Route Expenses	\$0
Demand Response Services	\$391,662

## Revenue Summary

Fare Revenue	\$29,515
Contract/Other	\$0
Local Assistance	\$93,914
State Assistance	\$87,161
Federal Assistance	\$181,072
<b>Total Revenue</b>	<b>\$391,662</b>

## Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Type	Vehicle Manufacturer	Seating Capacity	Wheelchair Capacity	ADA Accessible
1	2002	BS	Ford	21	2	Lift
1	2005	MV	Dodge	6	0	N/A
1	2008	MV	Chevy	6	1	Ramp
1	2010	BS	Ford	14	2	Lift
2	2013	MV	Dodge	6	2	Ramp
2	2014	MV	Dodge	5	2	Ramp
1	2014	MV	Dodge	6	2	Ramp
1	2015	MV	Dodge	5	2	Ramp
1	2016	MV	Dodge	5	2	Ramp
1	2016	AO	Ford	5	0	N/A
<b>12</b>						



# Michigan City

1801 Kentucky Street  
Michigan City, IN 46360  
(219) 879-1502

**Contact:** Robin Barzoni-Tillman, Transit Director

**Email:** rtillman@emichigancity.com

**Website:** www.emichigancity.com

## General Information

**Type of Service** Fixed Route, Demand Response, & Commuter Route  
**Service Area** Michigan City  
**Service Population** 31,452

## Service Hours

**Weekday** 6:00 AM - 6:10 PM  
**Saturday** 8:30 AM - 6:10 PM  
**Sunday**

## Fare Structure

**Base** \$1.00  
**Youth** \$0.50  
**Elderly/Disabled** \$0.50  
**Transfer**  
**Other/Special**

Monthly pass. \$20./ \$10. Commuter pass \$30.  
ADA Para \$2.00 ride/Commuter route \$1.50

## Personnel

	<i>Full-Time</i>	<i>Part-Time</i>
<b>Operations</b>	14	0
<b>Maintenance</b>	1	0
<b>Administration</b>	1	0
	<u>16</u>	<u>0</u>

## Operation Characteristics

<b>Revenue Vehicles</b>	10
<b>Peak Hour Fleet</b>	8
<b>Base Fleet</b>	5
<b>Fuel Consumption (gal)</b>	78,237

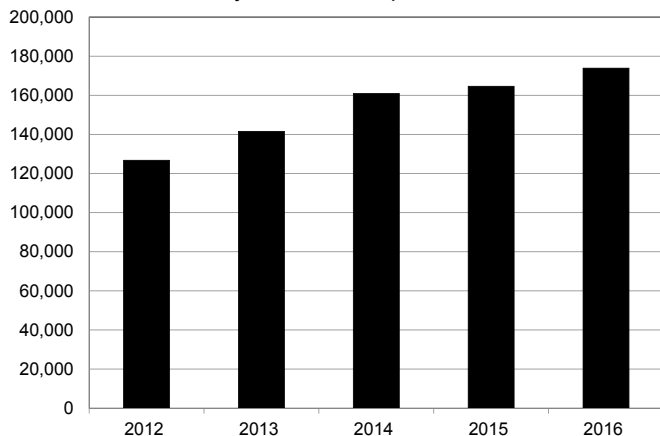
## Ridership Trends

<b>2012</b>	126,761
<b>2013</b>	141,546
<b>2014</b>	160,910
<b>2015</b>	164,586
<b>2016</b>	173,871

## 2016 Highlights

- 85% Bus stop signage installed through out fixed route service
- Completed 2nd yr. Demo-LaPorte, Westville PNW and MC commuter service
- Bus shelter installed on Westwind Dr.
- 2016 Ridership increase of 27% in demo project from 1st year in 2015
- 2016 Ridership increase of 3.2% in fixed route service.
- 2016 Ridership increase of 26% in Paratransit service

System Ridership Trend





# Michigan City Transit



## Legislative District

Indiana Senate	8
Indiana House	9, 20
U.S. Congressional	1

## Productivity

Total Passenger Boardings	173,871
Total Vehicle Miles	342,731
Revenue Vehicle Miles	283,437
Revenue Vehicle Hours	23,842

## Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile	\$3.94
Operating Expense per Passenger Trip	\$7.77
Passenger Trips per Total Vehicle Mile	0.51
Passenger Trips per Capita	5.53

## Financial Performance

Operating Subsidy	\$1,246,299
Operating Subsidy Ratio	92%
Locally Derived Income	\$413,370
Locally Derived Income Per Operating Expense	\$0.31
Fare Recovery Ratio	8%

## Operating Expense Summary

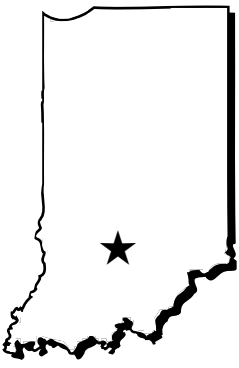
Operator Salaries/Wages	\$592,260
Other Salaries/Wages	\$42,207
Fringe	\$376,694
Services	\$93,781
Materials and Supplies	\$106,637
Utilities	\$19,191
Casualty/Liability	\$38,466
Purchased Transportation	\$0
Other	\$81,574
<b>Total Expenses</b>	<b>\$1,350,810</b>
Fixed Route Expenses	\$1,275,968
Demand Response Services	\$74,842

## Revenue Summary

Fare Revenue	\$104,511
Contract/Other	\$0
Local Assistance	\$308,859
State Assistance	\$199,772
Federal Assistance	\$737,668
<b>Total Revenue</b>	<b>\$1,350,810</b>

## Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Manufacturer	ADA Accessible	Vehicle Capacity	Engine Type
1	2009	Ford	Yes (Lift)	14+2wc	Diesel
3	2013	Freightliner	Yes (Lift)	30+2wc	Diesel
1	2014	Freightliner	Yes (Lift)	30+2wc	Diesel
2	2015	Freightliner	Yes (Lift)	30+2wc	Diesel
2	2015	Chevy	Yes (Lift)	16+2wc	Diesel
1	2016	Freightliner	Yes (Lift)	30+2wc	Diesel
<b>10</b>					



# Mitchell

407 S. 6th Street  
 Mitchell, IN 47446  
 (812) 849-5161

**Contact:** Jennifer McNeely, Transportation Manager  
**Email:** [jmcneely@mitchell-in.gov](mailto:jmcneely@mitchell-in.gov)  
**Website:** [www.mitchell-in.com](http://www.mitchell-in.com)

## General Information

**Type of Service** Demand Response  
**Service Area** City of Mitchell  
**Service Population** 4,350

## Service Hours

**Weekday** 8:00 AM - 4:00 PM  
**Saturday**  
**Sunday**

## Fare Structure

**Base** \$0.75  
**Youth** \$0.75  
**Elderly/Disabled** \$0.50  
**Transfer**  
**Other/Special**

## Personnel

	<i>Full-Time</i>	<i>Part-Time</i>
<b>Operations</b>	0	2
<b>Maintenance</b>	0	0
<b>Administration</b>	0	1
	<u>0</u>	<u>3</u>

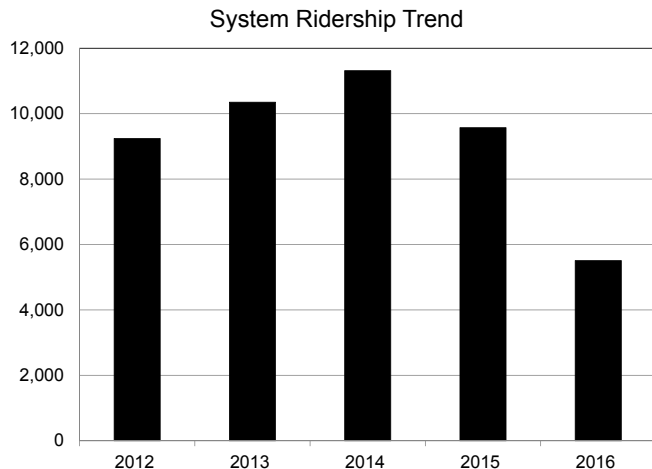
## Operation Characteristics

<b>Revenue Vehicles</b>	2
<b>Peak Hour Fleet</b>	1
<b>Base Fleet</b>	1
<b>Fuel Consumption (gal)</b>	2,118

## Ridership Trends

<b>2012</b>	9,239
<b>2013</b>	10,350
<b>2014</b>	11,313
<b>2015</b>	9,570
<b>2016</b>	5,507

## 2016 Highlights





## Legislative District

Indiana Senate	44
Indiana House	62
U.S. Congressional	9

## Productivity

Total Passenger Boardings	5,507
Total Vehicle Miles	10,573
Revenue Vehicle Miles	10,573
Revenue Vehicle Hours	1,152

## Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile	\$6.41
Operating Expense per Passenger Trip	\$12.31
Passenger Trips per Total Vehicle Mile	0.52
Passenger Trips per Capita	1.27

## Financial Performance

Operating Subsidy	\$64,364
Operating Subsidy Ratio	95%
Locally Derived Income	\$17,794
Locally Derived Income Per Operating Expense	\$0.26
Fare Recovery Ratio	5%

## Operating Expense Summary

Operator Salaries/Wages	\$22,409
Other Salaries/Wages	\$13,520
Fringe	\$14,438
Services	\$6,000
Materials and Supplies	\$6,695
Utilities	\$1,943
Casualty/Liability	\$1,881
Purchased Transportation	\$0
Other	\$885
<b>Total Expenses</b>	<b>\$67,771</b>
Fixed Route Expenses	\$0
Demand Response Services	\$67,771

## Revenue Summary

Fare Revenue	\$3,407
Contract/Other	\$0
Local Assistance	\$14,387
State Assistance	\$17,794
Federal Assistance	\$32,183
<b>Total Revenue</b>	<b>\$67,771</b>

## Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Type	Vehicle Manufacturer	Seating Capacity	Wheelchair Capacity	ADA Accessible
1	1996	CU	Ford	12	1	Lift
1	2009	CU	Ford	12	1	Lift
<b>2</b>						



# Monroe, Lawrence, Owen, & Putnam Counties

631 W. Edgewood Dr.  
 Ellettsville, IN 47429  
 (812) 873-3383

**Contact:** Chris Myers, COO  
**Email:** cmyers@area10agency.org  
**Website:** www.area10agency.org

## General Information

<b>Type of Service</b>	Demand Response & Deviated Fixed Route
<b>Service Area</b>	Monroe, Owen, Lawrence, & Putnam Counties
<b>Service Population</b>	243,646

## Service Hours

<b>Weekday</b>	6:00 AM - 10:30 PM
<b>Saturday</b>	
<b>Sunday</b>	

## Fare Structure

<b>Base</b>	\$3.00
<b>Youth</b>	
<b>Elderly/Disabled</b>	\$3.00
<b>Transfer</b>	
<b>Other/Special</b>	

## Personnel

	<i>Full-Time</i>	<i>Part-Time</i>
<b>Operations</b>	19	9
<b>Maintenance</b>	1	1
<b>Administration</b>	4	1
	<hr/> 24	<hr/> 11

## Operation Characteristics

<b>Revenue Vehicles</b>	30
<b>Peak Hour Fleet</b>	16
<b>Base Fleet</b>	16
<b>Fuel Consumption (gal)</b>	59,006

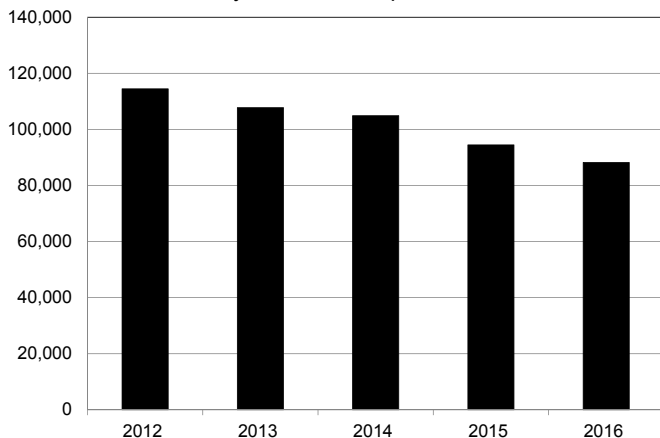
## Ridership Trends

<b>2012</b>	114,466
<b>2013</b>	107,735
<b>2014</b>	104,867
<b>2015</b>	94,462
<b>2016</b>	88,194

## 2016 Highlights

- Incorporated annual county fair stop into regular express route
- Received temporary maintenance funds from MPO transfer to 5307 through Bloomington Transit

System Ridership Trend





## Legislative District

<b>Indiana Senate</b>	24, 37, 39, 40, 44
<b>Indiana House</b>	44, 46, 47, 60, 61, 62, 65
<b>U.S. Congressional</b>	9

## Productivity

<b>Total Passenger Boardings</b>	88,194
<b>Total Vehicle Miles</b>	518,457
<b>Revenue Vehicle Miles</b>	445,898
<b>Revenue Vehicle Hours</b>	34,286

## Performance/Service Effectiveness

<b>Operating Expense per Total Vehicle Mile</b>	\$2.40
<b>Operating Expense per Passenger Trip</b>	\$14.12
<b>Passenger Trips per Total Vehicle Mile</b>	0.17
<b>Passenger Trips per Capita</b>	0.36

## Financial Performance

<b>Operating Subsidy</b>	\$1,159,722
<b>Operating Subsidy Ratio</b>	93%
<b>Locally Derived Income</b>	\$362,385
<b>Locally Derived Income Per Operating Expense</b>	\$0.29
<b>Fare Recovery Ratio</b>	7%

## Operating Expense Summary

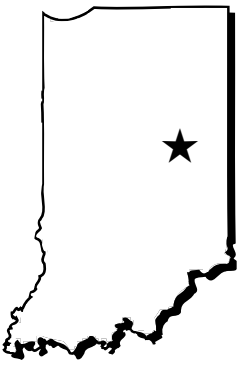
<b>Operator Salaries/Wages</b>	\$452,812
<b>Other Salaries/Wages</b>	\$193,703
<b>Fringe</b>	\$109,200
<b>Services</b>	\$30,329
<b>Materials and Supplies</b>	\$171,122
<b>Utilities</b>	\$45,055
<b>Casualty/Liability</b>	\$78,575
<b>Purchased Transportation</b>	\$0
<b>Other</b>	\$164,390
<b>Total Expenses</b>	\$1,245,186
<b>Fixed Route Expenses</b>	\$281,412
<b>Demand Response Services</b>	\$963,774

## Revenue Summary

<b>Fare Revenue</b>	\$85,464
<b>Contract/Other</b>	\$0
<b>Local Assistance</b>	\$276,921
<b>State Assistance</b>	\$302,940
<b>Federal Assistance</b>	\$579,861
<b>Total Revenue</b>	\$1,245,186

## Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Type	Vehicle Manufacturer	Seating Capacity	Wheelchair Capacity	ADA Accessible
2	2008	CU	Ford	16	2	Lift
5	2009	CU	Ford	16	2	Lift
3	2009	CU	Ford	12	2	Lift
2	2009	CU	Ford	24	0	N/A
7	2010	CU	Ford	16	2	Lift
1	2010	CU	Ford	24	0	N/A
1	2010	MV	Dodge	5	1	Ramp
2	2014	MV	Dodge	5	1	Ramp
4	2014	CU	Ford	8	2	Lift
3	2016	CU	Ford	16	2	Lift
<b>30</b>						



# Muncie

1300 E. Seymour Street  
 Muncie, IN 47302  
 (765) 282-2762

**Contact:** Larry King, General Manager

**Email:** lking@mitsbus.org

**Website:** www.mitsbus.org

## General Information

**Type of Service** Fixed Route & Demand Response  
**Service Area** Muncie  
**Service Population** 70,085

## Service Hours

**Weekday** 6:15 AM - 9:30 PM  
**Saturday** 7:45 AM - 6:23 PM  
**Sunday**

## Fare Structure

**Base** \$0.50  
**Youth**  
**Elderly/Disabled** \$0.25  
**Transfer** \$0.10  
**Other/Special**

Pass: 30Day= \$18, Day= \$1.10, E/D= 1/2 fare

## Personnel

	<i>Full-Time</i>	<i>Part-Time</i>
<b>Operations</b>	41	11
<b>Maintenance</b>	10	1
<b>Administration</b>	19	0
	<hr/> 70	<hr/> 12

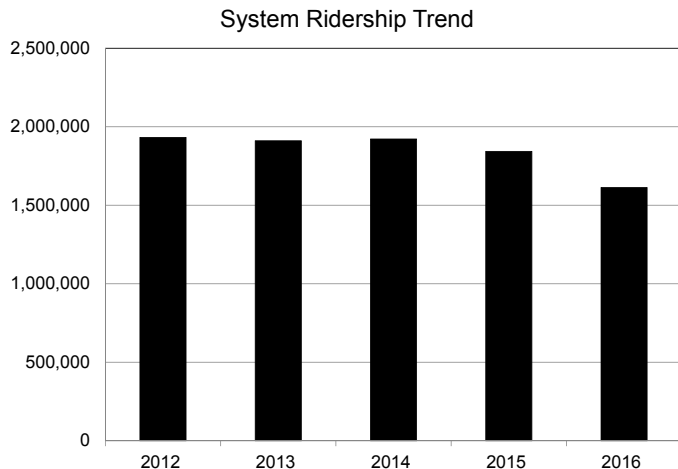
## Operation Characteristics

<b>Revenue Vehicles</b>	49
<b>Peak Hour Fleet</b>	36
<b>Base Fleet</b>	27
<b>Fuel Consumption (gal)</b>	199,678

## Ridership Trends

<b>2012</b>	1,932,192
<b>2013</b>	1,910,639
<b>2014</b>	1,922,062
<b>2015</b>	1,843,074
<b>2016</b>	1,613,032

## 2016 Highlights



# Muncie Indiana Transit System



## Operating Expense Summary

Operator Salaries/Wages	\$1,793,202
Other Salaries/Wages	\$1,271,737
Fringe	\$1,646,647
Services	\$717,539
Materials and Supplies	\$812,911
Utilities	\$102,184
Casualty/Liability	\$190,238
Purchased Transportation	\$0
Other	\$131,951
<b>Total Expenses</b>	<b>\$6,666,409</b>
<b>Fixed Route Expenses</b>	<b>\$5,293,673</b>
<b>Demand Response Services</b>	<b>\$1,372,736</b>

## Revenue Summary

Fare Revenue	\$246,454
Contract/Other	\$50,174
Local Assistance	\$2,958,503
State Assistance	\$1,449,088
Federal Assistance	\$1,962,190
<b>Total Revenue</b>	<b>\$6,666,409</b>

## Legislative District

Indiana Senate	26
Indiana House	33, 34, 35
U.S. Congressional	6

## Productivity

Total Passenger Boardings	1,613,032
Total Vehicle Miles	1,128,812
Revenue Vehicle Miles	1,027,446
Revenue Vehicle Hours	77,154

## Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile	\$5.91
Operating Expense per Passenger Trip	\$4.13
Passenger Trips per Total Vehicle Mile	1.43
Passenger Trips per Capita	23.02

## Financial Performance

Operating Subsidy	\$6,369,781
Operating Subsidy Ratio	96%
Locally Derived Income	\$3,255,131
Locally Derived Income Per Operating Expense	\$0.49
Fare Recovery Ratio	4%

## Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Manufacturer	ADA Accessible	Vehicle Capacity	Engine Type
1	1981	GMC RTS	Yes	35 + 2w/c	Diesel
1	2000	Nova RTS	Yes	27 + 2w/c	Diesel
3	2000	Chance	Yes	24 + 2w/c	Diesel
11	2005	Gillig LF	Yes	32 + 2w/c	Diesel
5	2007	Gillig LF BRT	Yes	32 + 2w/c	Diesel
8	2008	Chevy Van	Yes	13 + 2w/c	Diesel
5	2010	Gillig Hybrid	Yes	32 + 2 w/c	Diesel/Elec
4	2010	Chevy Van	Yes	13 + 2w/c	Diesel
2	2012	New Flyer Hybrid	Yes	33 + 2w/c	Diesel/Elec
4	2013	New Flyer Hybrid	Yes	33 + 2w/c	Diesel/Elec
1	2013	Ford E450	Yes	13 + 3w/c	Propane
2	2014	New Flyer Hybrid	Yes	33 + 2w/c	Diesel/Elec
2	2015	Ford E450	Yes	13 + 3w/c	Propane
<b>49</b>					



# New Castle

201 S 25th Street  
 New Castle, IN 47362  
 (765) 521-6847

**Contact:** Douglas Sloan, General Manager

**Email:** newcastletransit@yahoo.com

**Website:** www.cityofnewcastle.net

## General Information

**Type of Service** Deviated Fixed Route  
**Service Area** City of New Castle  
**Service Population** 18,106

## Service Hours

**Weekday** 8:00 AM - 4:00 PM  
**Saturday**  
**Sunday**

## Fare Structure

**Base** \$1.00  
**Youth** \$0.50  
**Elderly/Disabled** \$0.50  
**Transfer** \$0.00  
**Other/Special**

## Personnel

	<i>Full-Time</i>	<i>Part-Time</i>
<b>Operations</b>	3	2
<b>Maintenance</b>	1	0
<b>Administration</b>	1	0
	<u>5</u>	<u>2</u>

## Operation Characteristics

<b>Revenue Vehicles</b>	8
<b>Peak Hour Fleet</b>	4
<b>Base Fleet</b>	3
<b>Fuel Consumption (gal)</b>	11,917

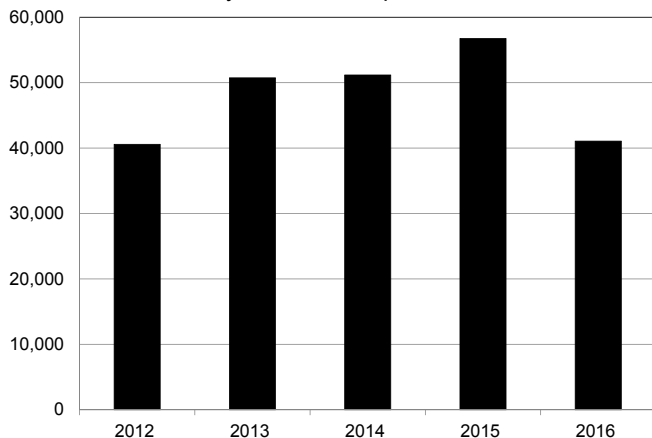
## Ridership Trends

<b>2012</b>	40,573
<b>2013</b>	50,735
<b>2014</b>	51,173
<b>2015</b>	56,748
<b>2016</b>	41,064

## 2016 Highlights

- 3rd Year providing transportation for Christmas Light Tour in our city
- Received the New Castle/Henry County "Best Transportation Service" Readers Choice Award

System Ridership Trend





# New Castle Transit



## Legislative District

Indiana Senate	28
Indiana House	54, 56
U.S. Congressional	6

## Productivity

Total Passenger Boardings	41,064
Total Vehicle Miles	69,080
Revenue Vehicle Miles	55,474
Revenue Vehicle Hours	7,080

## Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile	\$6.28
Operating Expense per Passenger Trip	\$10.56
Passenger Trips per Total Vehicle Mile	0.59
Passenger Trips per Capita	2.27

## Financial Performance

Operating Subsidy	\$418,016
Operating Subsidy Ratio	96%
Locally Derived Income	\$138,348
Locally Derived Income Per Operating Expense	\$0.32
Fare Recovery Ratio	3%

## Operating Expense Summary

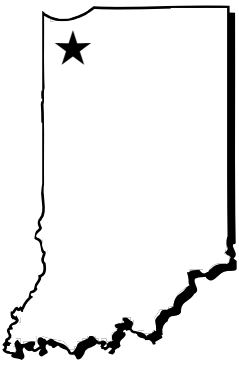
Operator Salaries/Wages	\$102,646
Other Salaries/Wages	\$109,791
Fringe	\$133,868
Services	\$10,131
Materials and Supplies	\$37,167
Utilities	\$10,082
Casualty/Liability	\$24,042
Purchased Transportation	\$0
Other	\$5,757
<b>Total Expenses</b>	<b>\$433,484</b>
Fixed Route Expenses	\$433,484
Demand Response Services	\$0

## Revenue Summary

Fare Revenue	\$15,024
Contract/Other	\$444
Local Assistance	\$122,880
State Assistance	\$91,179
Federal Assistance	\$203,957
<b>Total Revenue</b>	<b>\$433,484</b>

## Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Type	Vehicle Manufacturer	Seating Capacity	Wheelchair Capacity	ADA Accessible
1	2002	CU	Ford	18	2	Lift
2	2004	CU	Ford	23	2	Lift
2	2010	CU	Ford	18	2	Lift
1	2010	AO	Dodge	5	0	N/A
1	2010	MN	Dodge	7	1	Ramp
1	2015	CU	Ford	18	2	Lift
<b>8</b>						



# Northern Indiana

33 East U.S. Highway 12

Chesterton, IN 46304

(219) 926-5744

**Contact:** Michael Noland, President

**Email:** michael.noland@nictd.com

**Website:** www.nictd.com

## General Information

<b>Type of Service</b>	Commuter Rail
<b>Service Area</b>	Lake, Porter, LaPorte, & St. Joseph Counties
<b>Service Population</b>	771,815

## Service Hours

<b>Weekday</b>	4:00 AM - 2:30 AM
<b>Saturday</b>	5:00 AM - 2:30 AM
<b>Sunday</b>	5:00 AM - 2:30 AM

## Fare Structure

- Base**
- Youth**
- Elderly/Disabled**
- Transfer**
- Other/Special**

One Way Regular Fares \$6.00 - \$13.25  
 One Way Reduced Fares \$3.00 - \$6.50

## Personnel

	<i>Full-Time</i>	<i>Part-Time</i>
<b>Operations</b>	90	0
<b>Maintenance</b>	174	0
<b>Administration</b>	66	0
	<u>330</u>	<u>0</u>

## Operation Characteristics

<b>Revenue Vehicles</b>	82
<b>Peak Hour Fleet</b>	65
<b>Base Fleet</b>	24
<b>Fuel Consumption (gal)</b>	0

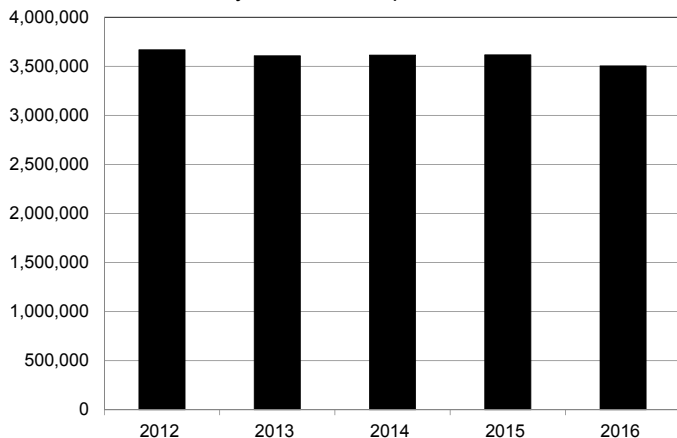
## Ridership Trends

<b>2012</b>	3,668,098
<b>2013</b>	3,606,926
<b>2014</b>	3,614,252
<b>2015</b>	3,616,666
<b>2016</b>	3,504,080

## 2016 Highlights

- Continued upgrading of power wire system east of Michigan City
- Rebuilt an additional one-half mile of street trackage in Michigan City
- Made the Bikes on Trains Program permanent for non-winter months
- Rebuilt, rehabilitated, or removed four bridges

System Ridership Trend



# NICTD/South Shore Line



## Operating Expense Summary

Operator Salaries/Wages	\$8,219,102
Other Salaries/Wages	\$8,185,168
Fringe	\$12,896,798
Services	\$3,508,097
Materials and Supplies	\$4,698,884
Utilities	\$2,815,090
Casualty/Liability	\$1,691,979
Purchased Transportation	\$0
Other	\$5,339,750
<b>Total Expenses</b>	<b>\$47,354,868</b>
Fixed Route Expenses	\$47,354,868
Demand Response Services	\$0

## Revenue Summary

Fare Revenue	\$21,357,753
Contract/Other	\$35,000
Local Assistance	\$5,743,030
State Assistance	\$15,041,986
Federal Assistance	\$5,177,099
<b>Total Revenue</b>	<b>\$47,354,868</b>

## Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Manufacturer	ADA Accessible	Vehicle Capacity	Engine Type
41	1982-83	Sumitomo	Yes	93	Electric
7	1992	Sumitomo	Yes	110	Electric
10	1992	Sumitomo	No	130	None (trailers)
10	2000	Sumitomo	Yes	95	Electric
14	2009	Sumitomo	Yes	110	Electric
<b>82</b>					

## Legislative District

Indiana Senate	1, 2, 3, 4, 5, 6, 8, 9, 10, 11
Indiana House	1, 2, 3, 4, 5, 6, 7, 8, 9, 10, 11, 12, 13, 14, 15, 17, 19, 20, 48
U.S. Congressional	1, 2

## Productivity

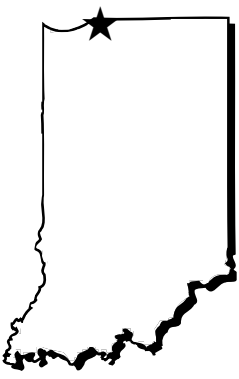
Total Passenger Boardings	3,504,080
Total Vehicle Miles	4,372,434
Revenue Vehicle Miles	4,233,598
Revenue Vehicle Hours	117,213

## Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile	\$10.83
Operating Expense per Passenger Trip	\$13.51
Passenger Trips per Total Vehicle Mile	0.80
Passenger Trips per Capita	4.54

## Financial Performance

Operating Subsidy	\$25,962,115
Operating Subsidy Ratio	55%
Locally Derived Income	\$27,135,783
Locally Derived Income Per Operating Expense	\$0.57
Fare Recovery Ratio	45%



# Northwestern Indiana

6100 Southport Drive  
 Portage, IN 46368  
 (219) 763-6060

**Contact:** Kelly Wenger, Chief Accountant  
**Email:** kwenger@nirpc.org  
**Website:** www.nirpc.org

## General Information

**Type of Service** Demand Response  
**Service Area** Lake and Porter County  
**Service Population** 510,343

## Service Hours

**Weekday** Varies  
**Saturday**  
**Sunday**

## Fare Structure

**Base**  
**Youth**  
**Elderly/Disabled**  
**Transfer**  
**Other/Special**

## Personnel

	<i>Full-Time</i>	<i>Part-Time</i>
<b>Operations</b>	43	8
<b>Maintenance</b>	1	0
<b>Administration</b>	6	2
	<u>50</u>	<u>10</u>

## Operation Characteristics

<b>Revenue Vehicles</b>	59
<b>Peak Hour Fleet</b>	41
<b>Base Fleet</b>	39
<b>Fuel Consumption (gal)</b>	162,574

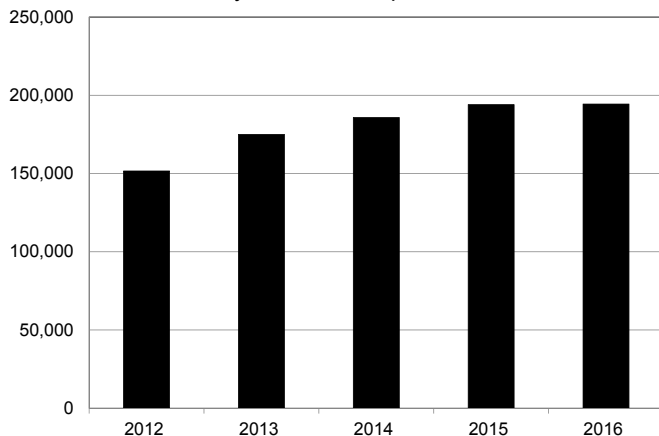
## Ridership Trends

<b>2012</b>	151,587
<b>2013</b>	174,974
<b>2014</b>	185,757
<b>2015</b>	194,005
<b>2016</b>	194,388

## 2016 Highlights

- Opportunity Enterprises (OE) picked up 156 new riders in 2016
- OE received a 98% satisfaction rating
- OE replaced the fencing around their vehicle lot and added new LED lighting
- All 11 municipalities served by SLCCS continue to provide financial support

System Ridership Trend





# Northwestern Indiana Regional Planning Commission (NIRPC)

## Legislative District

<b>Indiana Senate</b>	1, 2, 3, 4, 5, 6
<b>Indiana House</b>	1, 2, 3, 4, 10, 11, 12, 13, 14, 15, 19, 20
<b>U.S. Congressional</b>	1, 2

## Productivity

<b>Total Passenger Boardings</b>	194,388
<b>Total Vehicle Miles</b>	1,111,819
<b>Revenue Vehicle Miles</b>	944,579
<b>Revenue Vehicle Hours</b>	80,551

## Performance/Service Effectiveness

<b>Operating Expense per Total Vehicle Mile</b>	\$2.79
<b>Operating Expense per Passenger Trip</b>	\$15.96
<b>Passenger Trips per Total Vehicle Mile</b>	0.17
<b>Passenger Trips per Capita</b>	0.38

## Financial Performance

<b>Operating Subsidy</b>	\$2,473,175
<b>Operating Subsidy Ratio</b>	80%
<b>Locally Derived Income</b>	\$1,482,463
<b>Locally Derived Income Per Operating Expense</b>	\$0.48
<b>Fare Recovery Ratio</b>	18%

## Operating Expense Summary

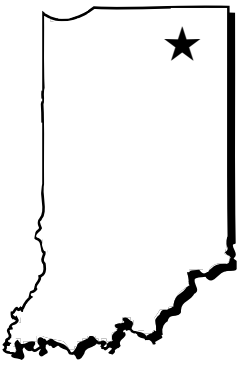
<b>Operator Salaries/Wages</b>	\$1,035,925
<b>Other Salaries/Wages</b>	\$347,316
<b>Fringe</b>	\$284,498
<b>Services</b>	\$244,915
<b>Materials and Supplies</b>	\$433,942
<b>Utilities</b>	\$48,476
<b>Casualty/Liability</b>	\$70,329
<b>Purchased Transportation</b>	\$375,072
<b>Other</b>	\$262,493
<b>Total Expenses</b>	\$3,102,966
<b>Fixed Route Expenses</b>	\$0
<b>Demand Response Services</b>	\$3,102,966

## Revenue Summary

<b>Fare Revenue</b>	\$563,712
<b>Contract/Other</b>	\$66,079
<b>Local Assistance</b>	\$852,672
<b>State Assistance</b>	\$510,020
<b>Federal Assistance</b>	\$1,110,483
<b>Total Revenue</b>	\$3,102,966

## Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Manufacturer	ADA Accessible	Vehicle Capacity	Engine Type
3	2012	Ford	Yes (Lift)	16+2wc	Gas
3	2015	Ford	Yes (Lift)	16 or 14+2wc	Gas
3	2016	Ford	Yes (Lift)	13 or 11+2wc	Gas
1	2006	Ford	Yes	9+1wc	Gas
1	2009	Ford	Yes	12+2 wc	Gas
4	2010	Ford	Yes	12+2 wc	Gas
2	2011	Ford	Yes	12+2 wc	Gas
2	2012	Ford	Yes	12+2 wc	Gas
2	2013	Ford	Yes	12+2 wc	Gas
2	2015	Ford	Yes	12+2wc	Gas
4	2016	Ford	Yes	12+2wc	Gas
2	2008	Chevy	Yes	4+2WC	Gas
2	2013	Ford	Yes	10+2 wc	Gas
2	2015	Ford	Yes	10+2 wc	Gas
6	2016	Ford	Yes	10+2 wc	Gas
5	2011	GM	No	15	Gas
2	2011	Ford	Yes	12+ 2 wc	Gas
1	2012	Ford	Yes	12+2 wc	Gas
1	2012	Ford	Yes	16+3 wc	Gas
3	2105	Ford	Yes	12+2	Gas
1	2015	Ford	Yes	4+6	Gas
4	2016	Ford	Yes	12+3 wc	Gas
3	2017	Ford	Yes	12+3 wc	Gas



# Noble County

111 Cedar St.  
 Kendallville, IN 46755  
 (260) 347-4226

**Contact:** Cherish Smith, Executive Director  
**Email:** director.nccoa@outlook.com  
**Website:** www.noblecouncilonaging.com

## General Information

**Type of Service** Demand Response  
**Service Area** Noble County  
**Service Population** 47,536

## Service Hours

**Weekday** 5:00 AM - 5:00 PM  
**Saturday**  
**Sunday**

## Fare Structure

**Base** \$4.00  
**Youth** \$4.00  
**Elderly/Disabled** \$4.00  
**Transfer**  
**Other/Special**

## Personnel

	<i>Full-Time</i>	<i>Part-Time</i>
<b>Operations</b>	0	20
<b>Maintenance</b>	0	0
<b>Administration</b>	5	1
	<u>5</u>	<u>21</u>

## Operation Characteristics

<b>Revenue Vehicles</b>	20
<b>Peak Hour Fleet</b>	13
<b>Base Fleet</b>	10
<b>Fuel Consumption (gal)</b>	32,744

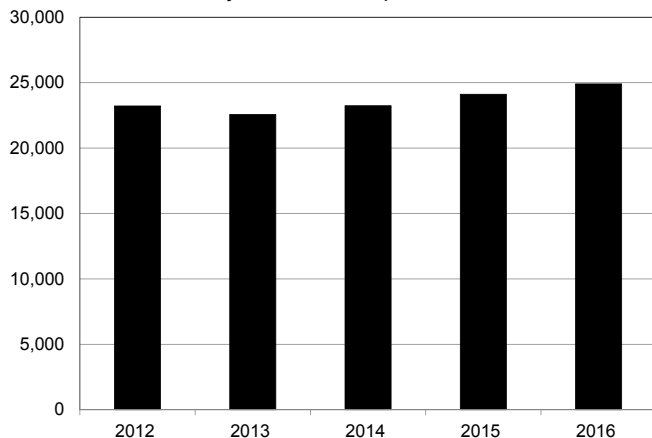
## Ridership Trends

<b>2012</b>	23,218
<b>2013</b>	22,566
<b>2014</b>	23,236
<b>2015</b>	24,115
<b>2016</b>	24,905

## 2016 Highlights

- Ridership increased about 4% this year

System Ridership Trend



# Noble Transit System (NTS)



## Legislative District

Indiana Senate	13
Indiana House	52, 83
U.S. Congressional	3

## Productivity

Total Passenger Boardings	24,905
Total Vehicle Miles	430,047
Revenue Vehicle Miles	421,446
Revenue Vehicle Hours	25,607

## Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile	\$1.64
Operating Expense per Passenger Trip	\$28.38
Passenger Trips per Total Vehicle Mile	0.06
Passenger Trips per Capita	0.52

## Financial Performance

Operating Subsidy	\$621,383
Operating Subsidy Ratio	88%
Locally Derived Income	\$303,531
Locally Derived Income Per Operating Expense	\$0.43
Fare Recovery Ratio	12%

## Operating Expense Summary

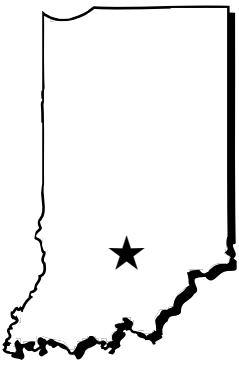
Operator Salaries/Wages	\$277,781
Other Salaries/Wages	\$148,237
Fringe	\$36,043
Services	\$27,396
Materials and Supplies	\$75,007
Utilities	\$2,200
Casualty/Liability	\$51,275
Purchased Transportation	\$0
Other	\$88,792
<b>Total Expenses</b>	<b>\$706,731</b>
Fixed Route Expenses	\$0
Demand Response Services	\$706,731

## Revenue Summary

Fare Revenue	\$85,348
Contract/Other	\$0
Local Assistance	\$218,183
State Assistance	\$140,967
Federal Assistance	\$262,233
<b>Total Revenue</b>	<b>\$706,731</b>

## Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Type	Vehicle Manufacturer	Seating Capacity	Wheelchair Capacity	ADA Accessible
2	2008	MV	Chevrolet	4	1	Ramp
1	2009	VN	Ford	4	1	Lift
3	2010	MV	Dodge	4	1	Ramp
2	2010	VN	Ford	8	2	Lift
2	2013	MV	Dodge	4	1	Ramp
1	2013	VN	Ford	8	2	Lift
1	2014	AU	Ford	4	0	N/A
1	2014	MV	Dodge	4	1	Ramp
1	2015	MV	Dodge	5	2	Ramp
1	2015	MV	Dodge	5	1	Ramp
1	2015	VN	Dodge	8	2	Lift
1	2016	MV	Dodge	5	1	Ramp
1	2016	VN	Ford	8	2	Lift
1	2016	VN	Ford	14	0	N/A
1	2017	AU	Ford	4	0	N/A



# Orange County

986 West Hospital Road

Paoli, IN 47454

(812) 723-4043

**Contact:** Rebecca Kemple, Associate Director

**Email:** rkemple@firstchancecenter.com

**Website:** www.firstchancecenter.com

## General Information

**Type of Service** Demand Response  
**Service Area** Orange County  
**Service Population** 19,840

## Service Hours

**Weekday** 5:00 AM - 5:00 PM  
**Saturday**  
**Sunday**

## Fare Structure

**Base** \$5.00  
**Youth**  
**Elderly/Disabled**  
**Transfer**  
**Other/Special**

## Personnel

	<i>Full-Time</i>	<i>Part-Time</i>
<b>Operations</b>	5	8
<b>Maintenance</b>	0	0
<b>Administration</b>	0	5
	<u>5</u>	<u>13</u>

## Operation Characteristics

<b>Revenue Vehicles</b>	20
<b>Peak Hour Fleet</b>	10
<b>Base Fleet</b>	7
<b>Fuel Consumption (gal)</b>	12,349.334

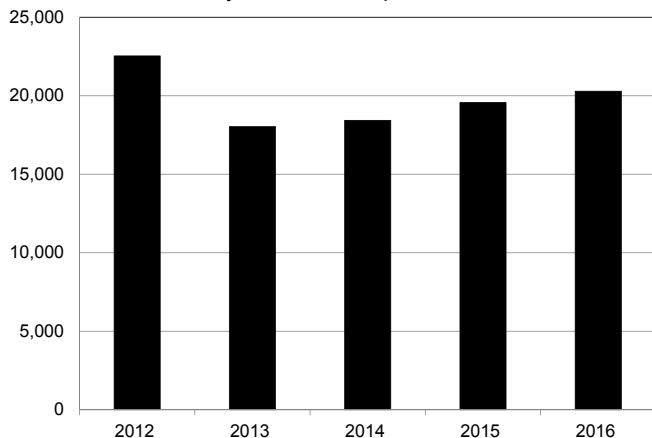
## Ridership Trends

<b>2012</b>	22,536
<b>2013</b>	18,032
<b>2014</b>	18,431
<b>2015</b>	19,563
<b>2016</b>	20,286

## 2016 Highlights

- Received a \$500,000 grant from OCRA/Region 15 to make the building more accessible
- All drivers were given a raise or bonus, depending on current pay rate
- Had very little turnover

System Ridership Trend





# Orange County Transit



## Legislative District

Indiana Senate	44, 48
Indiana House	62
U.S. Congressional	9

## Productivity

Total Passenger Boardings	20,286
Total Vehicle Miles	231,831
Revenue Vehicle Miles	230,875
Revenue Vehicle Hours	17,287

## Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile	\$1.46
Operating Expense per Passenger Trip	\$16.67
Passenger Trips per Total Vehicle Mile	0.09
Passenger Trips per Capita	1.02

## Financial Performance

Operating Subsidy	\$308,962
Operating Subsidy Ratio	91%
Locally Derived Income	\$91,851
Locally Derived Income Per Operating Expense	\$0.27
Fare Recovery Ratio	9%

## Operating Expense Summary

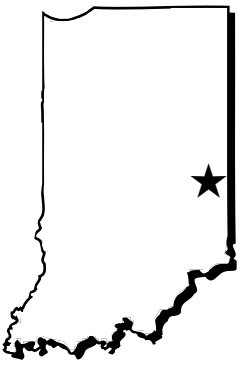
Operator Salaries/Wages	\$129,777
Other Salaries/Wages	\$45,749
Fringe	\$34,850
Services	\$25,183
Materials and Supplies	\$33,618
Utilities	\$3,317
Casualty/Liability	\$17,206
Purchased Transportation	\$0
Other	\$48,478
<b>Total Expenses</b>	<b>\$338,178</b>
Fixed Route Expenses	\$0
Demand Response Services	\$338,178

## Revenue Summary

Fare Revenue	\$29,216
Contract/Other	\$0
Local Assistance	\$62,635
State Assistance	\$93,422
Federal Assistance	\$152,905
<b>Total Revenue</b>	<b>\$338,178</b>

## Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Type	Vehicle Manufacturer	Seating Capacity	Wheelchair Capacity	ADA Accessible
1	2002	VN	Dodge	13	2	Lift
1	2003	MV	Dodge	5	0	N/A
1	2003	VN	Dodge	13	2	Lift
2	2007	MV	Chevrolet	5	0	N/A
4	2008	MV	Chevrolet	3	1	Ramp
5	2010	MV	Dodge	3	1	N/A
2	2014	AU	Ford	3	0	N/A
2	2014	MV	Dodge	3	1	Ramp
2	2015	MV	Dodge	5	2	Ramp
<b>20</b>						



# Richmond

401 South "Q" Street  
 Richmond, IN 47374  
 (765) 983-7227

**Contact:** Terri Quinter, Operations Manager  
**Email:** tqinter@richmondindiana.gov  
**Website:** www.richmondindiana.gov

## General Information

**Type of Service** Fixed Route & Demand Response  
**Service Area** City of Richmond Corp. Limits  
**Service Population** 36,812

## Service Hours

**Weekday** 6:15 AM - 5:45 PM  
**Saturday** 9:15 AM - 4:45 PM  
**Sunday**

## Fare Structure

**Base** \$1.75  
**Youth** \$1.50  
**Elderly/Disabled** \$1.50  
**Transfer** \$0.00  
**Other/Special**

## Personnel

	<i>Full-Time</i>	<i>Part-Time</i>
<b>Operations</b>	13	4
<b>Maintenance</b>	0	1
<b>Administration</b>	3	0
	<hr/> 16	<hr/> 5

## Operation Characteristics

<b>Revenue Vehicles</b>	16
<b>Peak Hour Fleet</b>	10
<b>Base Fleet</b>	8
<b>Fuel Consumption (gal)</b>	100,181

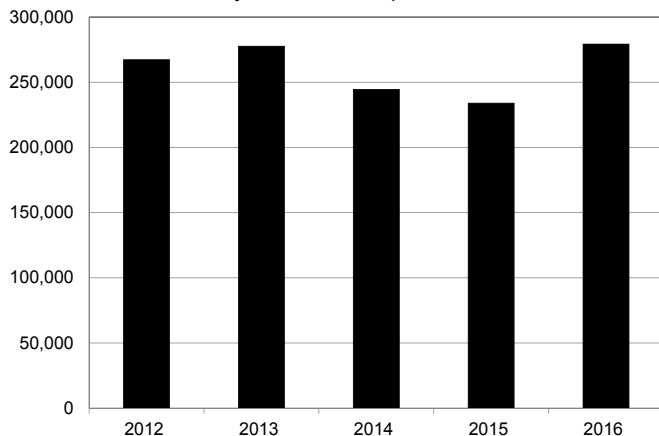
## Ridership Trends

<b>2012</b>	267,250
<b>2013</b>	277,631
<b>2014</b>	244,497
<b>2015</b>	233,961
<b>2016</b>	279,234

## 2016 Highlights

- Provided lunch for riders; hot dog, chips, and drink to acknowledge National Transit week
- Served square donuts & coffee to riders on Christmas Eve
- Received two large transit buses through 5311 grant

System Ridership Trend



# Rose View Transit



## Legislative District

Indiana Senate	27
Indiana House	54, 55, 56
U.S. Congressional	6

## Productivity

Total Passenger Boardings	279,234
Total Vehicle Miles	387,397
Revenue Vehicle Miles	307,719
Revenue Vehicle Hours	31,872

## Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile	\$3.07
Operating Expense per Passenger Trip	\$4.26
Passenger Trips per Total Vehicle Mile	0.72
Passenger Trips per Capita	7.59

## Financial Performance

Operating Subsidy	\$985,348
Operating Subsidy Ratio	83%
Locally Derived Income	\$348,328
Locally Derived Income Per Operating Expense	\$0.29
Fare Recovery Ratio	16%

## Operating Expense Summary

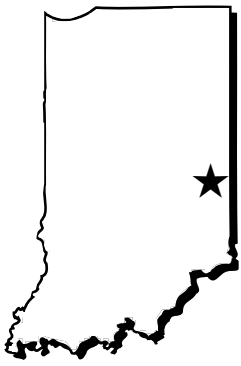
Operator Salaries/Wages	\$445,782
Other Salaries/Wages	\$215,214
Fringe	\$285,684
Services	\$33,900
Materials and Supplies	\$159,858
Utilities	\$11,091
Casualty/Liability	\$37,500
Purchased Transportation	\$0
Other	\$296
<b>Total Expenses</b>	<b>\$1,189,325</b>
Fixed Route Expenses	\$974,478
Demand Response Services	\$214,847

## Revenue Summary

Fare Revenue	\$194,172
Contract/Other	\$9,805
Local Assistance	\$144,351
State Assistance	\$348,324
Federal Assistance	\$492,673
<b>Total Revenue</b>	<b>\$1,189,325</b>

## Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Manufacturer	ADA Accessible	Seating Capacity	Wheelchair Capacity
1	2006	Ford	Yes	11	2
1	2007	Ford	Yes	11	2
1	2008	Ford	Yes	8	2
1	2008	Ford	Yes	16	2
1	2009	Ford	Yes	8	2
1	2009	Ford	Yes	16	2
1	2010	Ford	Yes	8	2
1	2010	Ford	Yes	16	2
1	2010	Ford	Yes	16	2
1	2010	Ford	Yes	16	2
1	2015	Ford	Yes	8	2
1	2015	Ford	Yes	16	2
1	2015	Ford	Yes	16	2
1	2016	Ford	Yes	10	2
1	2016	Ford	Yes	16	2
1	2016	Ford	Yes	16	2
<b>16</b>					



# Rush County

504 West Third Street  
 Rushville, IN 46173  
 (765) 932-2935

**Contact:** Wanda Henderson, Executive Director  
**Email:** wanda@rcscsi.org  
**Website:** www.riderush.org

## General Information

**Type of Service** Demand Response  
**Service Area** Rush County  
**Service Population** 17,392

## Service Hours

**Weekday** 7:00 AM - 5:00 PM Tues-Fri  
**Saturday**  
**Sunday**

## Fare Structure

**Base** \$2.00  
**Youth** \$1.00  
**Elderly/Disabled** \$1.50  
**Transfer**  
**Other/Special**

## Personnel

	<i>Full-Time</i>	<i>Part-Time</i>
<b>Operations</b>	0	8
<b>Maintenance</b>	0	0
<b>Administration</b>	1	1
	<u>1</u>	<u>9</u>

## Operation Characteristics

<b>Revenue Vehicles</b>	7
<b>Peak Hour Fleet</b>	5
<b>Base Fleet</b>	4
<b>Fuel Consumption (gal)</b>	7,921

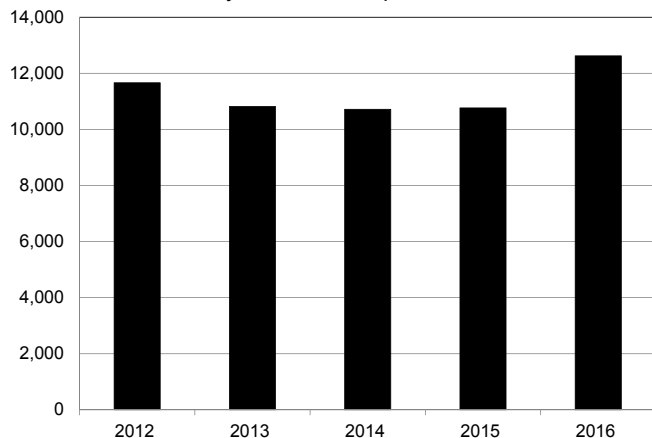
## Ridership Trends

<b>2012</b>	11,662
<b>2013</b>	10,815
<b>2014</b>	10,717
<b>2015</b>	10,764
<b>2016</b>	12,622

## 2016 Highlights

- Received FTA Section 5310 grant for two new vehicles in 2017
- Increased ridership in 2016
- Have a website - [www.riderush.org](http://www.riderush.org)

System Ridership Trend





# "Ride Rush" Public Transportation

## Legislative District

Indiana Senate	42
Indiana House	53, 67
U.S. Congressional	6

## Productivity

Total Passenger Boardings	12,622
Total Vehicle Miles	89,151
Revenue Vehicle Miles	86,187
Revenue Vehicle Hours	5,851

## Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile	\$2.22
Operating Expense per Passenger Trip	\$15.68
Passenger Trips per Total Vehicle Mile	0.14
Passenger Trips per Capita	0.73

## Financial Performance

Operating Subsidy	\$185,921
Operating Subsidy Ratio	94%
Locally Derived Income	\$77,297
Locally Derived Income Per Operating Expense	\$0.39
Fare Recovery Ratio	6%

## Operating Expense Summary

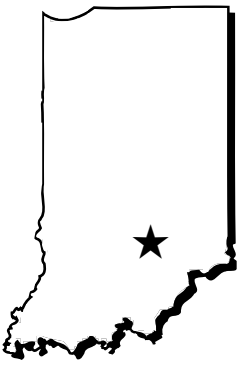
Operator Salaries/Wages	\$53,426
Other Salaries/Wages	\$48,549
Fringe	\$12,427
Services	\$17,479
Materials and Supplies	\$19,045
Utilities	\$9,327
Casualty/Liability	\$14,521
Purchased Transportation	\$0
Other	\$23,121
<b>Total Expenses</b>	<b>\$197,895</b>
Fixed Route Expenses	\$0
Demand Response Services	\$197,895

## Revenue Summary

Fare Revenue	\$11,974
Contract/Other	\$0
Local Assistance	\$65,323
State Assistance	\$40,663
Federal Assistance	\$79,935
<b>Total Revenue</b>	<b>\$197,895</b>

## Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Type	Vehicle Manufacturer	Seating Capacity	Wheelchair Capacity	ADA Accessible
1	1999	AO	Buick	4	0	N/A
1	2002	VN	Dodge	13	1	Lift
1	2006	MV	Dodge	7	0	N/A
2	2008	MV	Chevy	7	1	Ramp
1	2009	BS	Ford	9	2	Lift
1	2010	BS	Ford	9	2	Lift
<b>7</b>						



# Seymour

301-309 N. Chestnut St.  
 Seymour, IN 47274  
 (812) 522-7433

**Contact:** Edie Otte, Transit Manager  
**Email:** seytransit@seymourin.org  
**Website:** www.seymourcity.com

## General Information

**Type of Service** Demand Response  
**Service Area** City of Seymour  
**Service Population** 17,503

## Service Hours

**Weekday** 6:00 AM - 6:00 PM  
**Saturday**  
**Sunday**

## Fare Structure

**Base** \$2.00  
**Youth** \$2.00  
**Elderly/Disabled** \$2.00  
**Transfer**  
**Other/Special**  
 Bus Tokens 10 FOR \$16.00  
 Monthly Pass for \$25.00

## Personnel

	<i>Full-Time</i>	<i>Part-Time</i>
<b>Operations</b>	0	12
<b>Maintenance</b>	0	0
<b>Administration</b>	2	0
	<u>2</u>	<u>12</u>

## Operation Characteristics

<b>Revenue Vehicles</b>	8
<b>Peak Hour Fleet</b>	4
<b>Base Fleet</b>	3
<b>Fuel Consumption (gal)</b>	17,945

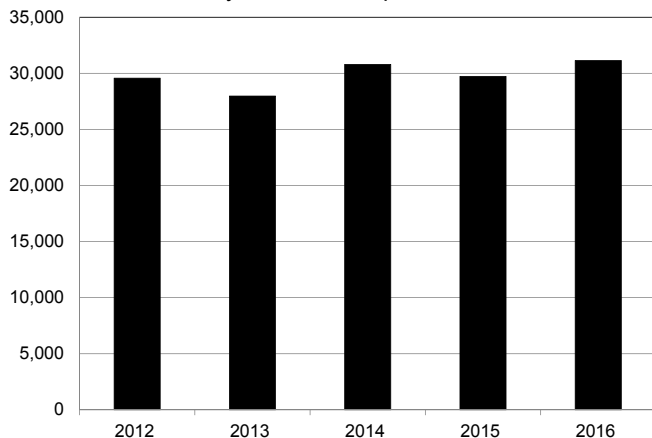
## Ridership Trends

<b>2012</b>	29,569
<b>2013</b>	27,975
<b>2014</b>	30,791
<b>2015</b>	29,727
<b>2016</b>	31,135

## 2016 Highlights

- Seymour Transit had a large increase in overall ridership over 2015 (1,408 passengers)
- Seymour Transit had a large increase in ADA eligible riders over 2015 (612 passengers)
- Seymour Transit has been selling around 70+ monthly passes each month
- Seymour Transit received 3 new buses in 2016

System Ridership Trend



# Seymour Transit



## Legislative District

Indiana Senate	44
Indiana House	65, 66
U.S. Congressional	9

## Productivity

Total Passenger Boardings	31,135
Total Vehicle Miles	98,252
Revenue Vehicle Miles	98,252
Revenue Vehicle Hours	8,714

## Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile	\$2.94
Operating Expense per Passenger Trip	\$9.29
Passenger Trips per Total Vehicle Mile	0.32
Passenger Trips per Capita	1.78

## Financial Performance

Operating Subsidy	\$242,668
Operating Subsidy Ratio	84%
Locally Derived Income	\$104,273
Locally Derived Income Per Operating Expense	\$0.36
Fare Recovery Ratio	14%

## Operating Expense Summary

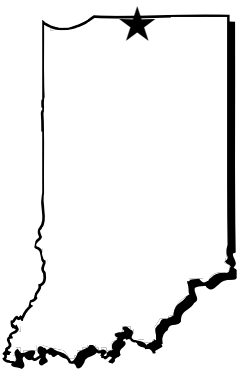
Operator Salaries/Wages	\$147,000
Other Salaries/Wages	\$57,191
Fringe	\$26,790
Services	\$15,113
Materials and Supplies	\$37,405
Utilities	\$1,234
Casualty/Liability	\$0
Purchased Transportation	\$0
Other	\$4,357
<b>Total Expenses</b>	<b>\$289,090</b>
Fixed Route Expenses	\$0
Demand Response Services	\$289,090

## Revenue Summary

Fare Revenue	\$40,822
Contract/Other	\$5,600
Local Assistance	\$57,851
State Assistance	\$65,920
Federal Assistance	\$118,897
<b>Total Revenue</b>	<b>\$289,090</b>

## Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Type	Vehicle Manufacturer	Seating Capacity	Wheelchair Capacity	ADA Accessible
3	2015	CU	Ford	13	2	Lift
1	2016	CU	Ford	11	2	Lift
4	2016	CU	Ford	13	2	Lift
<b>8</b>						



# South Bend

1401 S. Lafayette  
 South Bend, IN 46613  
 (574) 239-9901

**Contact:** Chris Kubaszak, Controller  
**Email:** ckubaszak@sbtranspo.com  
**Website:** www.sbtranspo.com

## General Information

**Type of Service** Fixed Route & Demand Response  
**Service Area** South Bend/Mishawauka City Limits  
**Service Population** 175,000

## Service Hours

**Weekday** 5:10 AM - 10:10 PM  
**Saturday** 6:20 AM - 3:39 AM  
**Sunday**

## Fare Structure

**Base** \$1.00  
**Youth** \$0.50  
**Elderly/Disabled** \$0.50  
**Transfer** \$0.25  
**Other/Special**

## Personnel

	<i>Full-Time</i>	<i>Part-Time</i>
<b>Operations</b>	66	10
<b>Maintenance</b>	15	1
<b>Administration</b>	11	10
	<u>92</u>	<u>21</u>

## Operation Characteristics

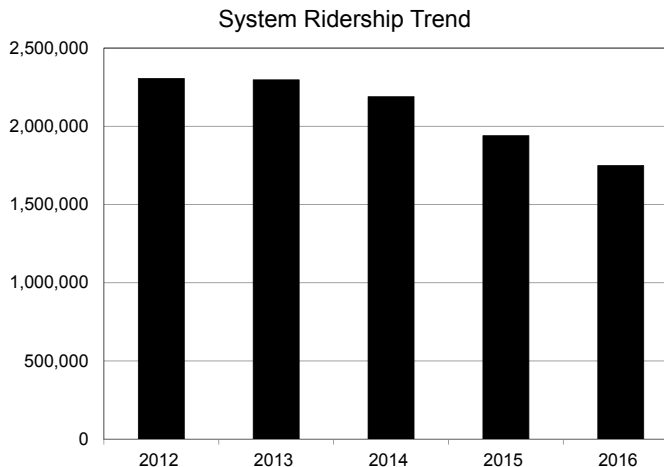
<b>Revenue Vehicles</b>	71
<b>Peak Hour Fleet</b>	47
<b>Base Fleet</b>	44
<b>Fuel Consumption (gal)</b>	378,663

## Ridership Trends

<b>2012</b>	2,305,069
<b>2013</b>	2,296,907
<b>2014</b>	2,188,951
<b>2015</b>	1,939,770
<b>2016</b>	1,748,661

## 2016 Highlights

- South Bend has completed the construction of an on-site CNG fueling station







## Legislative District

Indiana Senate	8, 9, 10, 11
Indiana House	5, 6, 7, 8, 21
U.S. Congressional	2

## Productivity

Total Passenger Boardings	1,748,661
Total Vehicle Miles	1,696,371
Revenue Vehicle Miles	1,614,921
Revenue Vehicle Hours	116,636

## Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile	\$5.77
Operating Expense per Passenger Trip	\$5.60
Passenger Trips per Total Vehicle Mile	1.03
Passenger Trips per Capita	9.99

## Financial Performance

Operating Subsidy	\$8,146,201
Operating Subsidy Ratio	83%
Locally Derived Income	\$5,193,461
Locally Derived Income Per Operating Expense	\$0.53
Fare Recovery Ratio	14%

## Operating Expense Summary

Operator Salaries/Wages	\$4,096,002
Other Salaries/Wages	\$1,118,132
Fringe	\$2,107,516
Services	\$707,598
Materials and Supplies	\$996,530
Utilities	\$232,240
Casualty/Liability	\$215,545
Purchased Transportation	\$0
Other	\$311,482
<b>Total Expenses</b>	<b>\$9,785,045</b>
Fixed Route Expenses	\$8,728,945
Demand Response Services	\$1,056,100

## Revenue Summary

Fare Revenue	\$1,361,096
Contract/Other	\$277,748
Local Assistance	\$3,554,617
State Assistance	\$1,984,401
Federal Assistance	\$2,607,183
<b>Total Revenue</b>	<b>\$9,785,045</b>

## Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Manufacturer	ADA Accessible	Vehicle Capacity	Engine Type
1	1999	Gillig	Yes	36+2wc	Diesel
3	2002	Gillig	Yes	29+2wc	Diesel
8	2003	Gillig	Yes	29+2wc	Diesel
21	2004	Gillig	Yes	29+2wc	Diesel
4	2005	Coach & Eq	Yes	11+3wc	Diesel
4	2006	Coach & Eq	Yes	11+3wc	Diesel
4	2009	Coach & Eq	Yes	11+3wc	Diesel
2	2010	Coach & Eq	Yes	11+3wc	Diesel
19	2014	New Flyer	Yes	29+ 2 wc	CNG
1	2014	MV-1	Yes	2+ 2wc	Unleaded
4	2016	Tessco	Yes	11+3wc	Unleaded
<b>71</b>					



# Southern Indiana (Davies, Dubois, Gibson, Greene, Martin, Perry, Pike, Spencer, Sullivan, & Warick Counties)

1001 E. Main St.  
 Washington, IN 47501  
 (812) 257-0118  
**Contact:** Becky Guthrie, Director  
**Email:** bguthrie@frrs.org  
**Website:** www.ridesolution.org

## General Information

**Type of Service** Demand Response  
**Service Area** Davies, Dubois, Gibson, Greene, Martin, Perry, Pike, Spencer, Sullivan, & Warrick Counties  
**Service Population** 244,548

## Service Hours

**Weekday** 6:00 AM - 6:00 PM  
**Saturday**  
**Sunday**

## Fare Structure

**Base** \$2.00  
**Youth** \$1.00  
**Elderly/Disabled** \$2.00  
**Transfer**  
**Other/Special**  
 WATS fare \$1.00, Senior \$0.50  
 \$4 in County, \$6 County to County

## Personnel

	Full-Time	Part-Time
<b>Operations</b>	37	105
<b>Maintenance</b>	3	0
<b>Administration</b>	11	2
	<u>51</u>	<u>107</u>

## Operation Characteristics

<b>Revenue Vehicles</b>	139
<b>Peak Hour Fleet</b>	98
<b>Base Fleet</b>	77
<b>Fuel Consumption (gal)</b>	155,221

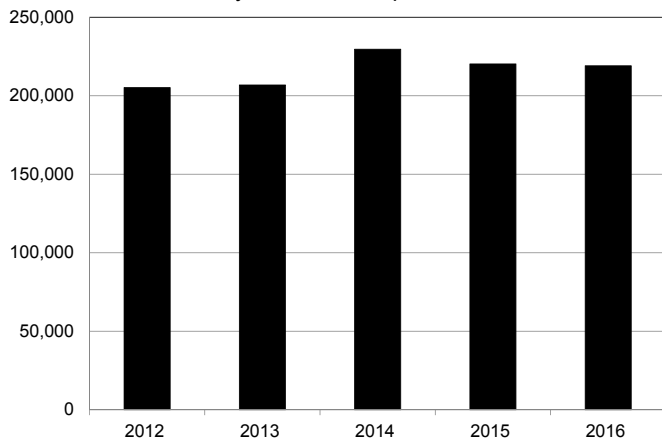
## Ridership Trends

<b>2012</b>	205,184
<b>2013</b>	206,844
<b>2014</b>	229,641
<b>2015</b>	220,263
<b>2016</b>	219,063

## 2016 Highlights

- Installed Bike Racks on our WATS Bus Service

System Ridership Trend



# Ride Solution



## Operating Expense Summary

<b>Operator Salaries/Wages</b>	\$1,153,844
<b>Other Salaries/Wages</b>	\$420,741
<b>Fringe</b>	\$516,195
<b>Services</b>	\$152,134
<b>Materials and Supplies</b>	\$427,179
<b>Utilities</b>	\$52,570
<b>Casualty/Liability</b>	\$174,575
<b>Purchased Transportation</b>	\$403,324
<b>Other</b>	\$18,565
<b>Total Expenses</b>	\$3,319,127
<b>Fixed Route Expenses</b>	\$0
<b>Demand Response Services</b>	\$3,319,127

## Revenue Summary

<b>Fare Revenue</b>	\$232,781
<b>Contract/Other</b>	\$0
<b>Local Assistance</b>	\$1,003,096
<b>State Assistance</b>	\$766,331
<b>Federal Assistance</b>	\$1,316,919
<b>Total Revenue</b>	\$3,319,127

## Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Type	Vehicle Manufacturer	Seating Capacity	Wheelchair Capacity	ADA Accessible
1	2000	MV	Dodge	6	0	N/A
1	2001	MV	Dodge	5	1	Ramp
1	2002	VN	Dodge	9	1	Lift
1	2003	MV	Chevrolet	4	1	Ramp
1	2003	MV	Chevrolet	5	1	Ramp
1	2003	MV	Dodge	6	0	N/A
1	2003	VN	Ford	10	0	N/A
2	2005	MV	Chevrolet	5	1	Ramp
5	2005	MV	Dodge	6	0	N/A
1	2005	MV	Chevrolet	7	0	N/A
1	2006	AO	Hyundai	4	0	N/A
2	2006	AO	Scion	5	0	N/A
1	2006	MV	Chevrolet	5	1	Ramp
3	2006	MV	Chevrolet	6	0	N/A
1	2006	MV	Chrysler	6	0	N/A
1	2006	VN	Ford	8	2	Lift
1	2006	VN	Ford	9	0	N/A
1	2006	VN	Ford	10	0	N/A
3	2007	MV	Chevrolet	5	1	Ramp
1	2007	MV	Dodge	6	0	N/A
1	2007	MV	Dodge	6	1	Ramp
1	2007	MV	Dodge	7	0	N/A
1	2007	VN	Chevrolet	10	0	N/A
2	2008	AO	Scion	5	0	N/A
1	2008	CU	Ford	8	2	Lift
4	2008	MV	Chevrolet	4	1	Ramp
4	2008	MV	Chevrolet	5	1	Ramp
2	2008	MV	Chevrolet	6	0	N/A
1	2008	MV	Chevrolet	6	1	Ramp
3	2009	CU	Ford	8	2	Lift
1	2009	VN	Ford	12	0	N/A
2	2010	AO	Ford	5	0	N/A
10	2010	CU	Ford	8	2	Lift

## Legislative District

<b>Indiana Senate</b>	39, 47, 48, 49, 50
<b>Indiana House</b>	45, 60, 62, 63, 64, 73, 74, 75, 76, 78
<b>U.S. Congressional</b>	8

## Productivity

<b>Total Passenger Boardings</b>	219,063
<b>Total Vehicle Miles</b>	2,140,733
<b>Revenue Vehicle Miles</b>	1,993,909
<b>Revenue Vehicle Hours</b>	114,439

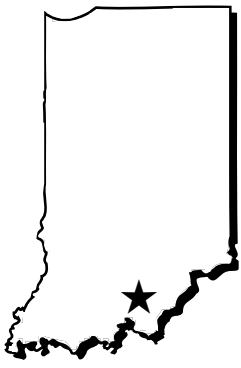
## Performance/Service Effectiveness

<b>Operating Expense per Total Vehicle Mile</b>	\$1.55
<b>Operating Expense per Passenger Trip</b>	\$15.15
<b>Passenger Trips per Total Vehicle Mile</b>	0.10
<b>Passenger Trips per Capita</b>	0.90

## Financial Performance

<b>Operating Subsidy</b>	\$3,086,346
<b>Operating Subsidy Ratio</b>	93%
<b>Locally Derived Income</b>	\$1,235,877
<b>Locally Derived Income Per Operating Expense</b>	\$0.37
<b>Fare Recovery Ratio</b>	7%

Number of Vehicles	Year Purchased	Vehicle Type	Vehicle Manufacturer	Seating Capacity	Wheelchair Capacity	ADA Accessible
2	2010	MV	Dodge	4	1	Ramp
2	2010	MV	Dodge	5	1	Ramp
2	2011	CU	Ford	8	1	Lift
3	2011	CU	Ford	8	2	Lift
2	2011	CU	Ford	12	2	Lift
3	2011	MV	Dodge	4	1	Ramp
1	2012	CU	Ford	12	1	Lift
1	2012	MV	Dodge	4	0	N/A
11	2012	MV	Dodge	5	1	Ramp
1	2012	VN	Ford	10	0	N/A
2	2013	AO	Ford	4	0	N/A
1	2013	CU	Ford	8	1	Lift
1	2013	CU	Ford	8	2	Lift
4	2013	CU	Ford	10	1	Lift
1	2013	CU	Ford	14	2	Lift
1	2013	CU	Ford	14	0	Lift
1	2013	MV	Dodge	4	1	Ramp
4	2013	MV	Dodge	5	1	Ramp
4	2014	AO	Ford	5	0	N/A
1	2014	CU	Ford	12	4	Lift
7	2014	MV	Dodge	4	1	Ramp
1	2014	MV	Dodge	5	1	Ramp
2	2015	AO	Ford	5	0	N/A
3	2015	AO	Ford	5	0	N/A
1	2015	CU	Ford	8	2	Lift
1	2015	CU	Ford	14	0	Lift
2	2015	MV	Dodge	5	1	Ramp
2	2015	MV	Dodge	5	1	Ramp
3	2016	CU	Ford	8	2	Lift
3	2016	CU	Ford	12	2	Lift
3	2016	MV	Dodge	5	2	Ramp
<b>139</b>						



# Crawford, Harrison, Scott, & Washington Counties

1365 Old Hwy 135 NE  
Corydon, IN 47112  
(812) 738-2408

**Contact:** Roland Lemus, Regional Director

**Email:** [brtrdir@brsinc.org](mailto:brtrdir@brsinc.org)

**Website:** [www.brsinc.org](http://www.brsinc.org)

## General Information

<b>Type of Service</b>	Demand Response & Deviated Fixed Route
<b>Service Area</b>	Crawford, Harrison, Scott, & Washington Counties
<b>Service Population</b>	98,765

## Service Hours

<b>Weekday</b>	6:00 AM - 6:00 PM
<b>Saturday</b>	By request for public events
<b>Sunday</b>	

## Fare Structure

<b>Base</b>	\$2.00
<b>Youth</b>	\$2.00
<b>Elderly/Disabled</b>	\$2.00
<b>Transfer</b>	\$0.00
<b>Other/Special</b>	
	\$3.00 11- 20 miles
	\$4.00-greater than 20 miles

## Personnel

	<i>Full-Time</i>	<i>Part-Time</i>
<b>Operations</b>	14	8
<b>Maintenance</b>	1	0
<b>Administration</b>	4	1
	<u>19</u>	<u>9</u>

## Operation Characteristics

<b>Revenue Vehicles</b>	25
<b>Peak Hour Fleet</b>	13
<b>Base Fleet</b>	8
<b>Fuel Consumption (gal)</b>	46,477

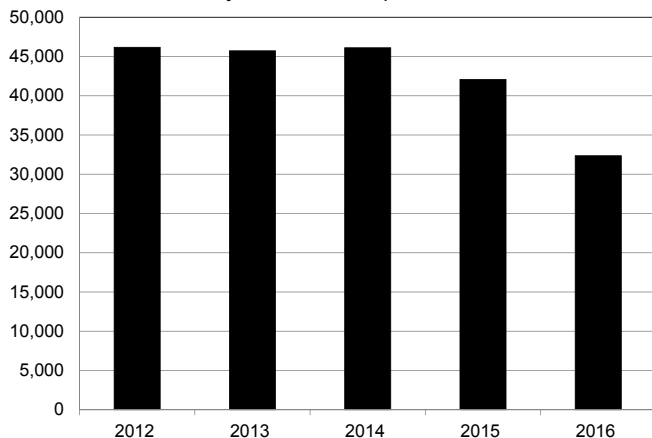
## Ridership Trends

<b>2012</b>	46,168
<b>2013</b>	45,722
<b>2014</b>	46,111
<b>2015</b>	42,081
<b>2016</b>	32,355

## 2016 Highlights

- Performed 4th of July public shuttle for public in Corydon
- Performed shuttle service for over 5,000 public rides for Heritage Laneville event
- Created and arranged extra effort in demand response for Scott County to meet their needs
- Obtained dispatch software with tablet abilities for public drivers

System Ridership Trend





# Southern Indiana Transit System (SITS)

## Legislative District

Indiana Senate	44, 46, 47
Indiana House	62, 66, 70, 73
U.S. Congressional	6, 9

## Productivity

Total Passenger Boardings	32,355
Total Vehicle Miles	436,514
Revenue Vehicle Miles	408,132
Revenue Vehicle Hours	17,290

## Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile	\$1.67
Operating Expense per Passenger Trip	\$22.47
Passenger Trips per Total Vehicle Mile	0.07
Passenger Trips per Capita	0.33

## Financial Performance

Operating Subsidy	\$643,176
Operating Subsidy Ratio	88%
Locally Derived Income	\$223,625
Locally Derived Income Per Operating Expense	\$0.31
Fare Recovery Ratio	6%

## Operating Expense Summary

Operator Salaries/Wages	\$377,639
Other Salaries/Wages	\$0
Fringe	\$57,682
Services	\$55,510
Materials and Supplies	\$99,370
Utilities	\$16,513
Casualty/Liability	\$25,905
Purchased Transportation	\$20,693
Other	\$73,642
<b>Total Expenses</b>	<b>\$726,954</b>
Fixed Route Expenses	\$145,390
Demand Response Services	\$581,564

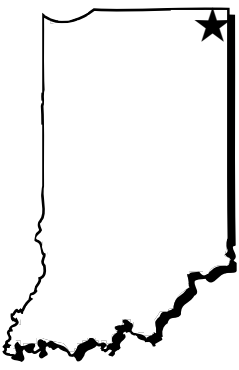
## Revenue Summary

Fare Revenue	\$41,892
Contract/Other	\$41,886
Local Assistance	\$139,847
State Assistance	\$181,741
Federal Assistance	\$321,588
<b>Total Revenue</b>	<b>\$726,954</b>

## Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Type	Vehicle Manufacturer	Seating Capacity	Wheelchair Capacity	ADA Accessible
3	2006	BS	Chevrolet	16	2	Lift
2	2006	CU	Ford	21	2	Lift
1	2009	CU	Ford	8	1	Lift
1	2010	MV	Dodge	6	2	Ramp
4	2010	CU	Ford	8	1	Lift
3	2010	CU	Ford	12	2	Lift
2	2011	MV	Dodge	4	2	Ramp
1	2011	CU	Ford	12	2	Lift
2	2013	MV	Dodge	4	2	Ramp
1	2013	CU	Ford	8	1	Lift
2	2014	MV	Dodge	4	2	Ramp
2	2014	CU	Ford	8	1	Lift
1	2016	CU	Ford	12	2	Lift

25



# Steuben County

317 S. Wayne Street, Ste. 1-B

Angola, IN 46703

(260) 665-8191 ext. 300

**Contact:** Kris Treadwell, Executive Director

**Email:** ktreadwell@steubenco.org

**Website:** www.steubenco.org

## General Information

**Type of Service** Demand Response  
**Service Area** Steuben County  
**Service Population** 35,185

## Service Hours

**Weekday** 6:00 AM - 5:00 PM  
**Saturday**  
**Sunday**

## Fare Structure

**Base**  
**Youth**  
**Elderly/Disabled**  
**Transfer**  
**Other/Special**  
 1-5 miles (\$3), 5-10 miles (\$6)  
 10-15 miles (\$9), over 15 miles (\$12)

## Personnel

	<i>Full-Time</i>	<i>Part-Time</i>
<b>Operations</b>	2	12
<b>Maintenance</b>	0	0
<b>Administration</b>	1	3
	<u>3</u>	<u>15</u>

## Operation Characteristics

<b>Revenue Vehicles</b>	13
<b>Peak Hour Fleet</b>	8
<b>Base Fleet</b>	6
<b>Fuel Consumption (gal)</b>	12,165

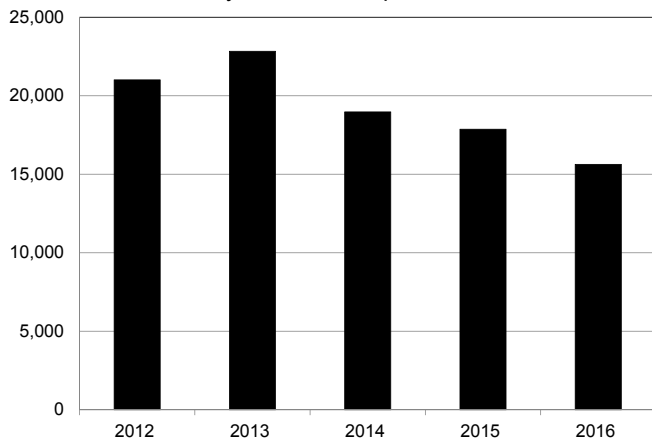
## Ridership Trends

<b>2012</b>	21,012
<b>2013</b>	22,833
<b>2014</b>	18,971
<b>2015</b>	17,868
<b>2016</b>	15,628

## 2016 Highlights

- Received a \$5,000 annual allocation increase from the county commissioners

System Ridership Trend



# STAR Transportation



## Legislative District

Indiana Senate	13, 14
Indiana House	51
U.S. Congressional	3

## Productivity

Total Passenger Boardings	15,628
Total Vehicle Miles	182,670
Revenue Vehicle Miles	167,852
Revenue Vehicle Hours	11,735

## Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile	\$2.54
Operating Expense per Passenger Trip	\$29.68
Passenger Trips per Total Vehicle Mile	0.09
Passenger Trips per Capita	0.44

## Financial Performance

Operating Subsidy	\$372,575
Operating Subsidy Ratio	80%
Locally Derived Income	\$238,384
Locally Derived Income Per Operating Expense	\$0.51
Fare Recovery Ratio	20%

## Operating Expense Summary

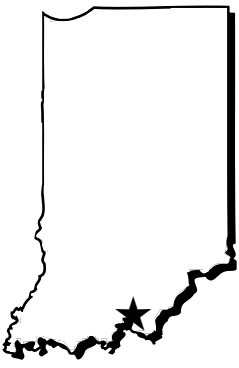
Operator Salaries/Wages	\$107,140
Other Salaries/Wages	\$60,996
Fringe	\$16,223
Services	\$35,706
Materials and Supplies	\$25,551
Utilities	\$0
Casualty/Liability	\$10,611
Purchased Transportation	\$0
Other	\$207,599
<b>Total Expenses</b>	<b>\$463,826</b>
Fixed Route Expenses	\$0
Demand Response Services	\$463,826

## Revenue Summary

Fare Revenue	\$91,251
Contract/Other	\$0
Local Assistance	\$147,133
State Assistance	\$71,954
Federal Assistance	\$153,488
<b>Total Revenue</b>	<b>\$463,826</b>

## Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Type	Vehicle Manufacturer	Seating Capacity	Wheelchair Capacity	ADA Accessible
1	2008	MV	Chevy	6	0	N/A
1	2008	MV	Chevy	6	1	Ramp
1	2009	BS	Ford	8	2	Lift
1	2010	MV	Dodge	6	1	Ramp
1	2010	BS	Ford	8	2	Lift
1	2011	MV	Dodge	6	1	Ramp
1	2012	MV	Dodge	6	1	Ramp
1	2013	MV	Dodge	6	1	Ramp
1	2015	MV	Dodge	6	1	Ramp
1	2015	AO	Ford	4	0	N/A
1	2016	MV	Dodge	6	1	Ramp
1	2016	BS	Ford	8	2	Lift
1	2016	MV	Dodge	6	1	Ramp
<b>13</b>						



# New Albany, Clarksville, & Jeffersonville

1000 W. Broadway  
Louisville, KY 40203  
(502) 561-5100

**Contact:** J. Barry Barker, Executive Director

**Email:** jbarrybarker@ridetarc.org

**Website:** www.ridetarc.org

## General Information

**Type of Service** Fixed Route & Demand Response  
**Service Area** New Albany, Clarksville, and Jeffersonville  
**Service Population** 103,049

## Service Hours

**Weekday** 4:30 AM - 1:00 AM  
**Saturday** 4:30 AM - 1:00 AM  
**Sunday** 5:00 AM - 1:00 AM

## Fare Structure

**Base** \$1.75  
**Youth** \$0.80  
**Elderly/Disabled** \$0.80  
**Transfer**  
**Other/Special**  
Express Fare +\$1.00 (\$2.75)  
Mo. Pass Fixed route \$50; Express \$85

## Personnel

	Full-Time	Part-Time
<b>Operations</b>	389	10
<b>Maintenance</b>	103	1
<b>Administration</b>	112	30
	<u>604</u>	<u>41</u>

## Operation Characteristics

<b>Revenue Vehicles</b>	223
<b>Peak Hour Fleet</b>	23
<b>Base Fleet</b>	12
<b>Fuel Consumption (gal)</b>	229,798

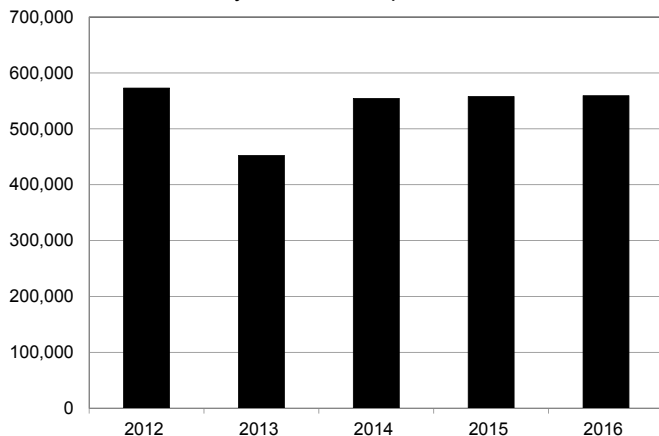
## Ridership Trends

<b>2012</b>	572,964
<b>2013</b>	452,283
<b>2014</b>	554,388
<b>2015</b>	557,796
<b>2016</b>	559,236

## 2016 Highlights

- TARC introduced six (6) 100% Electric buses to high-frequency, north-south Route 4
- TARC commuter style coaches offer free Wi-Fi transit service on Routes 71, 72, and 65x
- In coordination with employers in River Ridge Commerce Center, TARC added seasonal service
- TARC implemented a bus stop sign replacement project. Route numbers at each bus stop.
- Louisville Metro/TARC planned BRT service on Dixie Hwy (2015 TIGER award, 2018 operational)
- Received APWA-KY 2016 Project of the Year for Bus Stop & Sidewalk Improvements

System Ridership Trend







# Transit Authority of River City (TARC)

## Legislative District

Indiana Senate	45, 46
Indiana House	70, 71, 72
U.S. Congressional	9

## Productivity

Total Passenger Boardings	559,236
Total Vehicle Miles	926,220
Revenue Vehicle Miles	801,178
Revenue Vehicle Hours	55,148

## Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile	\$5.82
Operating Expense per Passenger Trip	\$9.65
Passenger Trips per Total Vehicle Mile	0.60
Passenger Trips per Capita	5.43

## Financial Performance

Operating Subsidy	\$4,419,612
Operating Subsidy Ratio	82%
Locally Derived Income	\$4,211,013
Locally Derived Income Per Operating Expense	\$0.78
Fare Recovery Ratio	17%

## Operating Expense Summary

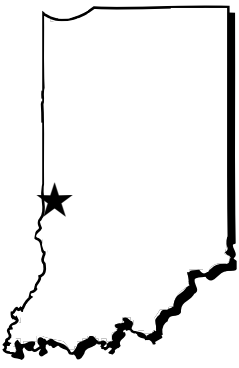
Operator Salaries/Wages	\$1,460,655
Other Salaries/Wages	\$536,196
Fringe	\$1,390,703
Services	\$202,335
Materials and Supplies	\$161,101
Utilities	\$2,084
Casualty/Liability	\$57,495
Purchased Transportation	\$1,547,373
Other	\$35,997
<b>Total Expenses</b>	<b>\$5,393,939</b>
Fixed Route Expenses	\$5,111,766
Demand Response Services	\$282,173

## Revenue Summary

Fare Revenue	\$940,921
Contract/Other	\$33,406
Local Assistance	\$3,236,686
State Assistance	\$1,180,296
Federal Assistance	\$2,630
<b>Total Revenue</b>	<b>\$5,393,939</b>

## Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Manufacturer	ADA Accessible	Vehicle Capacity	Engine Type
5	2000	Gillig Low-Floor 30'	Yes	28+2wc	Diesel
12	2000	Gillig Low-Floor 40'	Yes	40+2wc	Diesel
9	2001	Gillig Low-Floor 40'	Yes	40+2wc	Diesel
16	2002	Gillig Low-Floor 30'	Yes	28+2wc	Diesel
20	2003	Gillig Low-Floor 40'	Yes	40+2wc	Diesel
5	2004	Gillig Hybrid-Electric 40'	Yes	36+2wc	Diesel-Electric
16	2005	Gillig Low-Floor 40'	Yes	40+2wc	Diesel
4	2007	Gillig Hybrid-Electric 40'	Yes	36+2wc	Diesel-Electric
6	2008	Gillig Low-Floor 40'	Yes	40+2wc	Diesel
3	2009	Gillig Hybrid-Electric 40'	Yes	40+2wc	Diesel-Electric
17	2009	Gillig Low-Floor 40'	Yes	40+2wc	Diesel
9	2010	Gillig Hybrid-Electric 40'	Yes	40+2wc	Diesel-Electric
16	2013	Gillig Low-Floor 40'	Yes	40+2wc	Diesel
11	2013	Gillig Hybrid-Electric 40'	Yes	40+2wc	Diesel-Electric
21	2013	Gillig Low-Floor 40' Commuter	Yes	40+2wc	Diesel
9	2015	Proterra Electric	Yes	35+2wc	100% Electric
12	2015	Gillig Low-Floor 40'	Yes	38+2wc	Diesel
6	2016	Proterra Catalyst 40'	Yes	40+2wc	100% Electric
25	2016	Gillig Low-Floor 40'	Yes	38+2wc	Diesel
1	2016	Gillig BAE Hybrid LF 40'	Yes	38+2wc	Diesel-Electric
<b>223</b>					



# Terre Haute

901 South 14th Street  
 Terre Haute IN 47807  
 (812) 235-0109

**Contact:** Brad Miller, Transportation Director  
**Email:** brad.miller@terrehaute.IN.gov  
**Website:** www.terrehaute.IN.gov

## General Information

**Type of Service** Fixed Route & Demand Response  
**Service Area** Terre Haute  
**Service Population** 59,614

## Service Hours

**Weekday** 6:00 AM - 11:00 PM  
**Saturday** 6:00 AM - 11:00 PM  
**Sunday**

## Fare Structure

**Base** \$1.75  
**Youth** \$1.75  
**Elderly/Disabled** \$0.85  
**Transfer**  
**Other/Special**

31-day \$45.00; 14-ride \$21.00; age five & under free  
 14-ADA \$27.00 ISU/Ivy students free

## Personnel

	<i>Full-Time</i>	<i>Part-Time</i>
<b>Operations</b>	21	8
<b>Maintenance</b>	4	2
<b>Administration</b>	5	2
	<u>30</u>	<u>12</u>

## Operation Characteristics

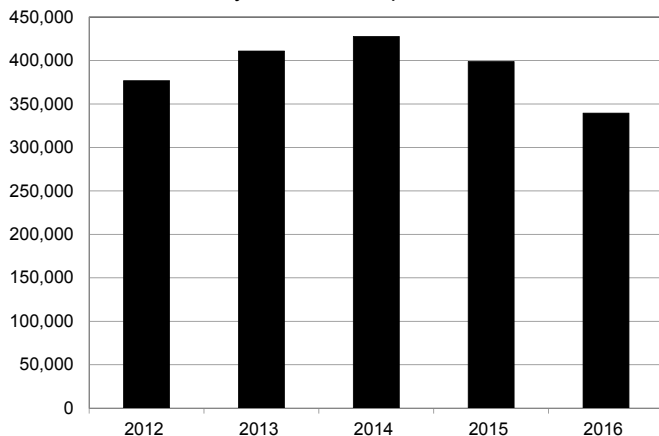
<b>Revenue Vehicles</b>	16
<b>Peak Hour Fleet</b>	10
<b>Base Fleet</b>	10
<b>Fuel Consumption (gal)</b>	92,230

## Ridership Trends

<b>2012</b>	376,763
<b>2013</b>	410,903
<b>2014</b>	427,609
<b>2015</b>	398,747
<b>2016</b>	339,478

## 2016 Highlights

System Ridership Trend



# Terre Haute Transit Utility



## Legislative District

Indiana Senate	38, 39
Indiana House	43, 45, 46
U.S. Congressional	8

## Productivity

Total Passenger Boardings	339,478
Total Vehicle Miles	548,458
Revenue Vehicle Miles	480,693
Revenue Vehicle Hours	52,414

## Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile	\$4.94
Operating Expense per Passenger Trip	\$7.98
Passenger Trips per Total Vehicle Mile	0.62
Passenger Trips per Capita	5.69

## Financial Performance

Operating Subsidy	\$2,175,264
Operating Subsidy Ratio	80%
Locally Derived Income	\$1,097,973
Locally Derived Income Per Operating Expense	\$0.41
Fare Recovery Ratio	7%

## Operating Expense Summary

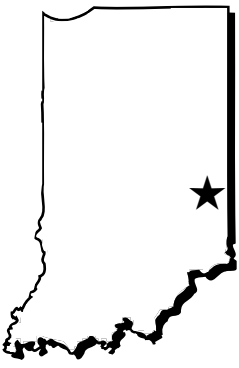
Operator Salaries/Wages	\$1,150,950
Other Salaries/Wages	\$377,431
Fringe	\$692,779
Services	\$42,900
Materials and Supplies	\$338,000
Utilities	\$38,600
Casualty/Liability	\$16,000
Purchased Transportation	\$0
Other	\$52,533
<b>Total Expenses</b>	<b>\$2,709,193</b>
Fixed Route Expenses	\$2,356,998
Demand Response Services	\$352,195

## Revenue Summary

Fare Revenue	\$194,976
Contract/Other	\$338,953
Local Assistance	\$564,044
State Assistance	\$523,588
Federal Assistance	\$1,087,632
<b>Total Revenue</b>	<b>\$2,709,193</b>

## Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Manufacturer	ADA Accessible	Vehicle Capacity	Engine Type
1	2007	WorkHorse	Yes (Lift)	14+2wc	Gas
1	2009	Ford	Yes (Lift)	22+2wc	Diesel
2	2009	WorkHorse	Yes (Lift)	22+2wc	Gas
3	2010	Ford	Yes (Lift)	22+2wc	Diesel
1	2011	GoshenCoach	Yes (Lift)	10+4wc	Gas
1	2012	GoshenCoach	Yes (Lift)	16+2wc	Diesel
5	2015	GoshenCoach	Yes (Lift)	26+2wc	Diesel
1	2016	GoshenCoach	Yes (Lift)	26+2wc	Diesel
1	2016	ElkhartCoach	Yes (Lift)	10+2wc	Diesel
<b>16</b>					



# Union County

615 West High Street

Liberty, IN 47353

(765) 458-5500

**Contact:** Trisha Witham, Executive Director

**Email:** withamtrisha\_ucaa@yahoo.com

## General Information

**Type of Service** Demand Response  
**Service Area** Union and Rural Wayne County  
**Service Population** 39,621

## Service Hours

**Weekday** 6:00 AM - 5:00 PM  
**Saturday**  
**Sunday**

## Fare Structure

**Base** \$1.00  
**Youth** \$1.00  
**Elderly/Disabled** \$1.00  
**Transfer**  
**Other/Special**

## Personnel

	<i>Full-Time</i>	<i>Part-Time</i>
<b>Operations</b>	1	13
<b>Maintenance</b>	0	0
<b>Administration</b>	0	1
	<u>1</u>	<u>14</u>

## Operation Characteristics

<b>Revenue Vehicles</b>	12
<b>Peak Hour Fleet</b>	10
<b>Base Fleet</b>	8
<b>Fuel Consumption (gal)</b>	35,592

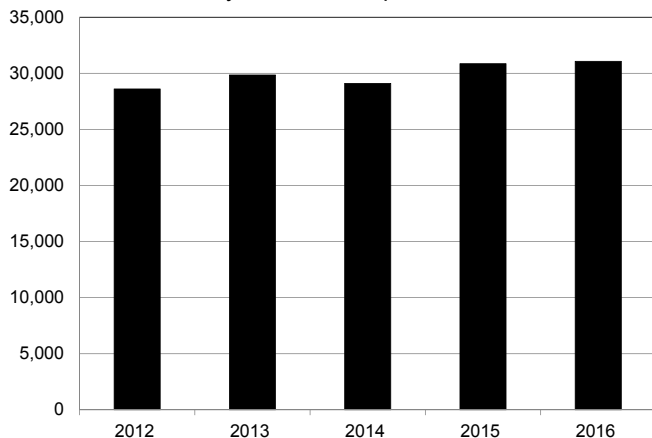
## Ridership Trends

<b>2012</b>	28,602
<b>2013</b>	29,849
<b>2014</b>	29,103
<b>2015</b>	30,859
<b>2016</b>	31,066

## 2016 Highlights

- Provided service for local Opiate Program
- Volunteered service for Holiday Bazaar Parking
- Joined Reminisce Program for elderly at Library

System Ridership Trend



# Union County Transit



## Legislative District

Indiana Senate	43
Indiana House	55
U.S. Congressional	6

## Productivity

Total Passenger Boardings	31,066
Total Vehicle Miles	314,110
Revenue Vehicle Miles	275,569
Revenue Vehicle Hours	30,613

## Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile	\$1.55
Operating Expense per Passenger Trip	\$15.67
Passenger Trips per Total Vehicle Mile	0.10
Passenger Trips per Capita	0.78

## Financial Performance

Operating Subsidy	\$399,042
Operating Subsidy Ratio	82%
Locally Derived Income	\$198,239
Locally Derived Income Per Operating Expense	\$0.41
Fare Recovery Ratio	10%

## Operating Expense Summary

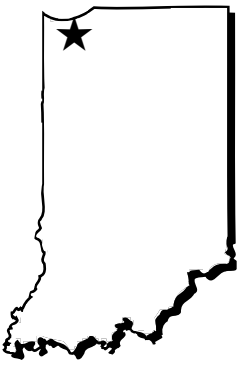
Operator Salaries/Wages	\$198,037
Other Salaries/Wages	\$48,156
Fringe	\$23,326
Services	\$28,189
Materials and Supplies	\$89,538
Utilities	\$7,893
Casualty/Liability	\$28,708
Purchased Transportation	\$0
Other	\$62,895
<b>Total Expenses</b>	<b>\$486,742</b>
Fixed Route Expenses	\$0
Demand Response Services	\$486,742

## Revenue Summary

Fare Revenue	\$50,787
Contract/Other	\$36,913
Local Assistance	\$110,539
State Assistance	\$99,271
Federal Assistance	\$189,232
<b>Total Revenue</b>	<b>\$486,742</b>

## Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Type	Vehicle Manufacturer	Seating Capacity	Wheelchair Capacity	ADA Accessible
2	2008	CU	Ford	12	2	Lift
4	2009	CU	Ford	8	2	Lift
1	2010	MV	Dodge	5	1	Ramp
1	2013	CU	Ford	12	2	Lift
1	2014	MV	Dodge	5	1	Ramp
1	2016	CU	Ford	8	2	Lift
2	2016	CU	Ford	14	2	Lift
<b>12</b>						



# Valparaiso

166 Lincolnway  
 Valparaiso, IN 46383  
 (219) 462-1161  
**Contact:** Tyler Kent, City Planner  
**Email:** tkent@valpo.us  
**Website:** www.chicagodash.com

## General Information

**Type of Service** Deviated Fixed Route & Commuter Bus  
**Service Area** Valparaiso  
**Service Population** 31,733

## Service Hours

**Weekday** 7:15 AM - 7:15PM  
**Saturday** 6:16 AM - 10:18 PM  
**Sunday** 6:16 AM - 10:00 PM

## Fare Structure

**Base** \$1.00  
**Youth** \$0.50  
**Elderly/Disabled** \$0.50  
**Transfer**  
**Other/Special**

## Personnel

	<i>Full-Time</i>	<i>Part-Time</i>
<b>Operations</b>	10	5
<b>Maintenance</b>	2	5
<b>Administration</b>	2	2
	<u>14</u>	<u>12</u>

## Operation Characteristics

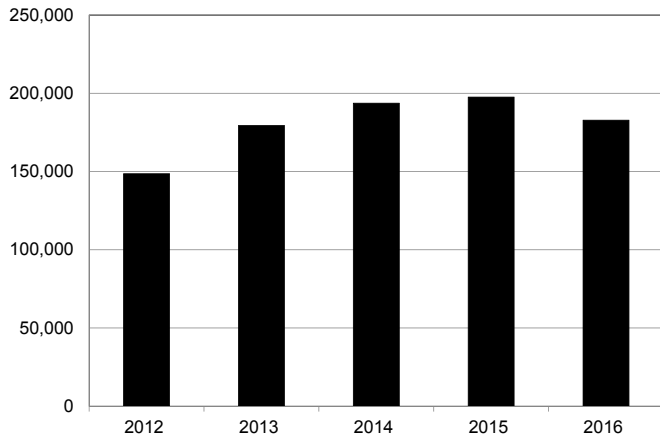
<b>Revenue Vehicles</b>	13
<b>Peak Hour Fleet</b>	13
<b>Base Fleet</b>	13
<b>Fuel Consumption (gal)</b>	60,089

## Ridership Trends

<b>2012</b>	148,574
<b>2013</b>	179,378
<b>2014</b>	193,683
<b>2015</b>	197,583
<b>2016</b>	182,797

## 2016 Highlights

System Ridership Trend





# V-Line/ChicaGO Dash

## Legislative District

Indiana Senate	4, 5
Indiana House	3, 4, 10
U.S. Congressional	1

## Productivity

Total Passenger Boardings	182,797
Total Vehicle Miles	340,529
Revenue Vehicle Miles	288,879
Revenue Vehicle Hours	17,600

## Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile	\$4.78
Operating Expense per Passenger Trip	\$8.91
Passenger Trips per Total Vehicle Mile	0.54
Passenger Trips per Capita	5.76

## Financial Performance

Operating Subsidy	\$907,699
Operating Subsidy Ratio	56%
Locally Derived Income	\$842,132
Locally Derived Income Per Operating Expense	\$0.52
Fare Recovery Ratio	44%

## Operating Expense Summary

Operator Salaries/Wages	\$0
Other Salaries/Wages	\$21,102
Fringe	\$1,590
Services	\$15,328
Materials and Supplies	\$363,057
Utilities	\$3,878
Casualty/Liability	\$26,837
Purchased Transportation	\$1,197,181
Other	\$0
<b>Total Expenses</b>	<b>\$1,628,973</b>
Fixed Route Expenses	\$850,492
Demand Response Services	\$778,481

## Revenue Summary

Fare Revenue	\$721,274
Contract/Other	\$0
Local Assistance	\$120,858
State Assistance	\$254,357
Federal Assistance	\$532,484
<b>Total Revenue</b>	<b>\$1,628,973</b>

## Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Manufacturer	ADA Accessible	Vehicle Capacity	Engine Type
4	2010	MCI	Yes	53	Diesel
1	2013	MCI	Yes	53	Diesel
1	2010	Diamond	Yes	4	Gas
2	2011	Goshen Coach	Yes	16+2wc	Gas
3	2013	Goshen Coach	Yes	16+2wc	Gas
2	2015	Goshen Coach	Yes	18+2wc	Gas
<b>13</b>					



# Wabash County

239 Bond Street  
 Wabash, IN 46992  
 (260) 571-4568

**Contact:** Beverly Ferry, CEO  
**Email:** BeverlyF@livingwellinwabashcounty.org  
**Website:** www.livingwellinwabashcounty.org

## General Information

**Type of Service** Demand Response  
**Service Area** Wabash County  
**Service Population** 32,888

## Service Hours

**Weekday** 6:00 AM - 6:00 PM  
**Saturday**  
**Sunday**

## Fare Structure

**Base** \$2.00  
**Youth** \$2.00  
**Elderly/Disabled**  
**Transfer**  
**Other/Special**  
 \$4.00 county rides  
 \$35/H, \$10 wait time out of county

## Personnel

	<i>Full-Time</i>	<i>Part-Time</i>
<b>Operations</b>	0	11
<b>Maintenance</b>	0	0
<b>Administration</b>	3	1
	<u>3</u>	<u>12</u>

## Operation Characteristics

<b>Revenue Vehicles</b>	13
<b>Peak Hour Fleet</b>	7
<b>Base Fleet</b>	5
<b>Fuel Consumption (gal)</b>	23,712

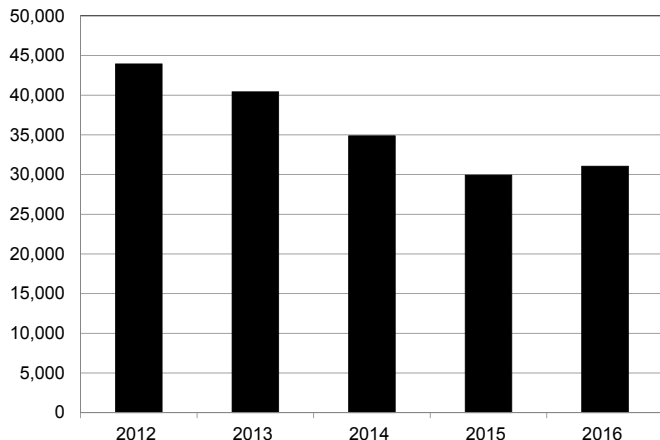
## Ridership Trends

<b>2012</b>	43,939
<b>2013</b>	40,420
<b>2014</b>	34,877
<b>2015</b>	29,932
<b>2016</b>	31,057

## 2016 Highlights

- Conducted a county-wide transportation study through a NRTAP technical assistance grant

System Ridership Trend





# Wabash County Transit



## Legislative District

Indiana Senate	17, 18
Indiana House	22
U.S. Congressional	2

## Productivity

Total Passenger Boardings	31,057
Total Vehicle Miles	241,987
Revenue Vehicle Miles	240,983
Revenue Vehicle Hours	17,698

## Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile	\$2.78
Operating Expense per Passenger Trip	\$21.67
Passenger Trips per Total Vehicle Mile	0.13
Passenger Trips per Capita	0.94

## Financial Performance

Operating Subsidy	\$635,396
Operating Subsidy Ratio	94%
Locally Derived Income	\$318,416
Locally Derived Income Per Operating Expense	\$0.47
Fare Recovery Ratio	5%

## Operating Expense Summary

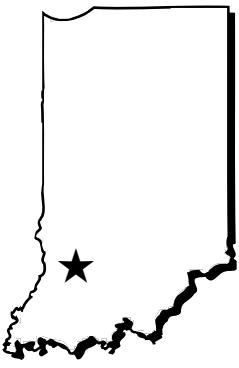
Operator Salaries/Wages	\$156,336
Other Salaries/Wages	\$84,821
Fringe	\$46,161
Services	\$31,557
Materials and Supplies	\$56,795
Utilities	\$5,694
Casualty/Liability	\$36,942
Purchased Transportation	\$0
Other	\$254,584
<b>Total Expenses</b>	<b>\$672,890</b>
Fixed Route Expenses	\$0
Demand Response Services	\$672,890

## Revenue Summary

Fare Revenue	\$36,372
Contract/Other	\$1,122
Local Assistance	\$280,922
State Assistance	\$111,705
Federal Assistance	\$242,769
<b>Total Revenue</b>	<b>\$672,890</b>

## Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Type	Vehicle Manufacturer	Seating Capacity	Wheelchair Capacity	ADA Accessible
2	2008	CU	Ford	9	1	Lift
1	2010	MV	Dodge	5	1	Ramp
1	2010	MV	Ford	5	1	Ramp
1	2010	CU	Ford	9	1	Lift
2	2010	CU	Ford	14	1	Lift
1	2011	MV	Dodge	6	1	Ramp
2	2013	MV	Dodge	4	1	Ramp
1	2015	MV	Dodge	5	2	Ramp
2	2015	CU	Ford	12	1	Lift
<b>13</b>						



# City of Washington

2200 East Memorial Avenue  
 Washington, IN 47501  
 (812) 254-4564

**Contact:** Ernie Evans, Transit Manager

**Email:** eevans@washingtonin.us

**Website:** www.washingtonin.us

## General Information

**Type of Service** Deviated Fixed Route  
**Service Area** City of Washington  
**Service Population** 11,509

## Service Hours

**Weekday** 7:00 AM - 5:00 PM  
**Saturday**  
**Sunday**

## Fare Structure

**Base** \$0.75  
**Youth** \$0.50  
**Elderly/Disabled** \$0.25  
**Transfer** \$0.00  
**Other/Special**  
 Elderly Reduced Fare with Coupon

## Personnel

	<i>Full-Time</i>	<i>Part-Time</i>
<b>Operations</b>	1	1
<b>Maintenance</b>	0	0
<b>Administration</b>	0	0
	<u>1</u>	<u>1</u>

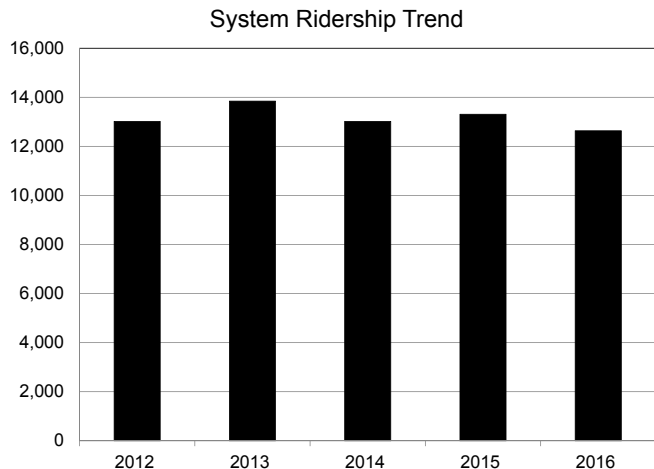
## Operation Characteristics

<b>Revenue Vehicles</b>	3
<b>Peak Hour Fleet</b>	1
<b>Base Fleet</b>	1
<b>Fuel Consumption (gal)</b>	4,623

## Ridership Trends

<b>2012</b>	13,017
<b>2013</b>	13,845
<b>2014</b>	13,017
<b>2015</b>	13,308
<b>2016</b>	12,634

## 2016 Highlights





# Washington Transit System (WTS)

## Operating Expense Summary

Operator Salaries/Wages	\$43,639
Other Salaries/Wages	\$0
Fringe	\$17,378
Services	\$20,544
Materials and Supplies	\$9,402
Utilities	\$3,611
Casualty/Liability	\$4,853
Purchased Transportation	\$0
Other	\$1,957
<b>Total Expenses</b>	<b>\$101,384</b>
Fixed Route Expenses	\$101,384
Demand Response Services	\$0

## Revenue Summary

Fare Revenue	\$5,895
Contract/Other	\$4,615
Local Assistance	\$25,963
State Assistance	\$19,475
Federal Assistance	\$45,436
<b>Total Revenue</b>	<b>\$101,384</b>

## Legislative District

Indiana Senate	48
Indiana House	63
U.S. Congressional	8

## Productivity

Total Passenger Boardings	12,634
Total Vehicle Miles	28,462
Revenue Vehicle Miles	28,462
Revenue Vehicle Hours	2,460

## Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile	\$3.56
Operating Expense per Passenger Trip	\$8.02
Passenger Trips per Total Vehicle Mile	0.44
Passenger Trips per Capita	1.10

## Financial Performance

Operating Subsidy	\$90,874
Operating Subsidy Ratio	90%
Locally Derived Income	\$36,473
Locally Derived Income Per Operating Expense	\$0.36
Fare Recovery Ratio	6%

## Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Type	Vehicle Manufacturer	Seating Capacity	Wheelchair Capacity	ADA Accessible
1	2008	CU	Ford	16	2	Lift
1	2010	CU	Ford	16	2	Lift
1	2016	CU	Ford	16	2	Lift
<b>3</b>						



# Waveland

660 N. 36th Street  
 Lafayette, IN 47905  
 (765) 447-7683

**Contact:** Stan Minnick, Transit Program Coordinator  
**Email:** sminnick@areaivagency.org  
**Website:** www.areaivagency.org

## General Information

**Type of Service** Demand Response  
**Service Area** Boswell, Brookston, Clarks Hill, Flora, Hillsboro, Rossville, & Waveland  
**Service Population** 7,590

## Service Hours

**Weekday** 24 hours  
**Saturday** 24 hours  
**Sunday** 24 hours

## Fare Structure

**Base**  
**Youth**  
**Elderly/Disabled**  
**Transfer**  
**Other/Special**  
 Passenger Donations

## Personnel

	<i>Full-Time</i>	<i>Part-Time</i>
<b>Operations</b>	0	0
<b>Maintenance</b>	0	0
<b>Administration</b>	0	1
	<u>0</u>	<u>1</u>

## Operation Characteristics

<b>Revenue Vehicles</b>	8
<b>Peak Hour Fleet</b>	8
<b>Base Fleet</b>	7
<b>Fuel Consumption (gal)</b>	2,384

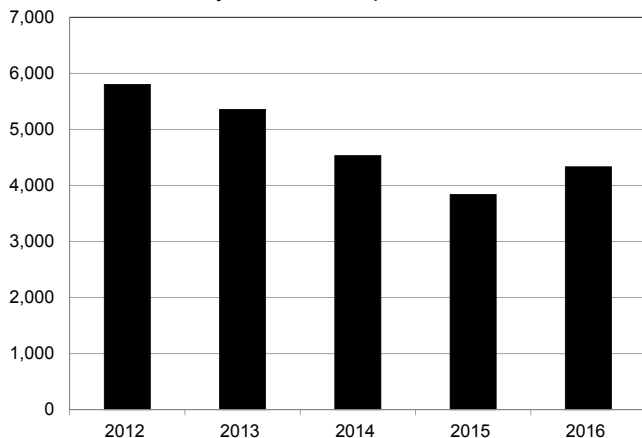
## Ridership Trends

<b>2012</b>	5,802
<b>2013</b>	5,356
<b>2014</b>	4,532
<b>2015</b>	3,841
<b>2016</b>	4,333

## 2016 Highlights

- Experienced a 12.8% increase in ridership due to new marketing brochures
- Town of Flora donated a new 2016 minivan to the program

System Ridership Trend





# Waveland Volunteer Public Transit System c/o Area IV Agency

## Legislative District

Indiana Senate 6, 7, 22, 23  
 Indiana House 15, 24, 28, 38, 41, 42  
 U.S. Congressional 4

## Productivity

Total Passenger Boardings 4,333  
 Total Vehicle Miles 24,136  
 Revenue Vehicle Miles 23,051  
 Revenue Vehicle Hours 1,660

## Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile \$4.66  
 Operating Expense per Passenger Trip \$25.95  
 Passenger Trips per Total Vehicle Mile 0.18  
 Passenger Trips per Capita 0.57

## Financial Performance

Operating Subsidy \$107,850  
 Operating Subsidy Ratio 96%  
 Locally Derived Income \$50,998  
 Locally Derived Income Per Operating Expense \$0.45  
 Fare Recovery Ratio 4%

## Operating Expense Summary

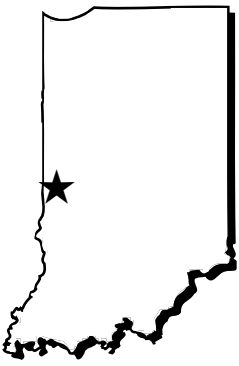
Operator Salaries/Wages	\$37,189
Other Salaries/Wages	\$34,114
Fringe	\$12,376
Services	\$12,021
Materials and Supplies	\$5,240
Utilities	\$693
Casualty/Liability	\$4,439
Purchased Transportation	\$0
Other	\$6,368
<b>Total Expenses</b>	<b>\$112,440</b>
Fixed Route Expenses	\$0
Demand Response Services	\$112,440

## Revenue Summary

Fare Revenue	\$4,590
Contract/Other	\$0
Local Assistance	\$46,408
State Assistance	\$10,371
Federal Assistance	\$51,071
<b>Total Revenue</b>	<b>\$112,440</b>

## Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Type	Vehicle Manufacturer	Seating Capacity	Wheelchair Capacity	ADA Accessible
1	1994	VN	Dodge	13	0	N/A
1	1995	VN	Dodge	12	1	Lift
1	2003	VN	Dodge	12	1	Lift
1	2006	VN	Ford	12	2	Lift
1	2009	CU	Ford	12	2	Lift
2	2010	CU	Ford	12	2	Lift
1	2016	MV	Dodge	6	0	N/A
<b>8</b>						



# Vigo County

1718 Wabash Avenue  
 Terre Haute, IN 47807  
 (812) 238-1561

**Contact:** Gloria Wetnight, Director, Aging and Disabled Services

**Email:** gwetnight@westcentralin.com

**Website:** www.westcentralin.com

## General Information

**Type of Service** Demand Response  
**Service Area** Vigo County  
**Service Population** 107,848

## Service Hours

**Weekday** 7:30 AM - 4:30 PM  
**Saturday**  
**Sunday**

## Fare Structure

**Base** \$2.00  
**Youth** \$2.00  
**Elderly/Disabled** \$2.00  
**Transfer**  
**Other/Special**

## Personnel

	<i>Full-Time</i>	<i>Part-Time</i>
<b>Operations</b>	6	0
<b>Maintenance</b>	0	0
<b>Administration</b>	1	0
	<u>7</u>	<u>0</u>

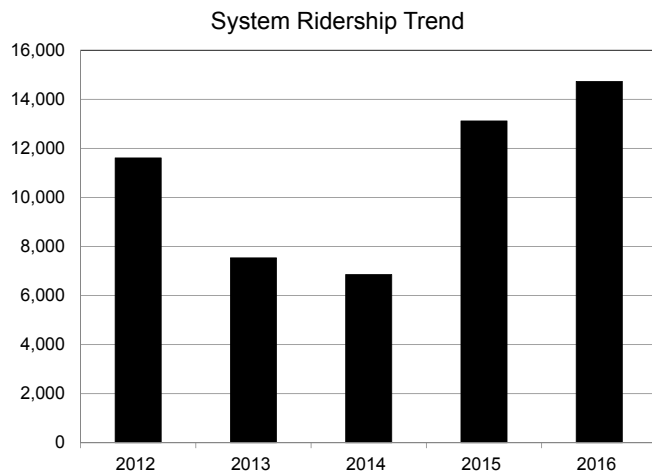
## Operation Characteristics

<b>Revenue Vehicles</b>	9
<b>Peak Hour Fleet</b>	6
<b>Base Fleet</b>	5
<b>Fuel Consumption (gal)</b>	21,105

## Ridership Trends

<b>2012</b>	11,610
<b>2013</b>	7,535
<b>2014</b>	6,856
<b>2015</b>	13,118
<b>2016</b>	14,729

## 2016 Highlights





# West Central Indiana Economic Development District Transit Service

## Legislative District

Indiana Senate	38, 39
Indiana House	42, 43, 44, 45, 46
U.S. Congressional	8

## Productivity

Total Passenger Boardings	14,729
Total Vehicle Miles	143,739
Revenue Vehicle Miles	120,125
Revenue Vehicle Hours	9,297

## Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile	\$2.21
Operating Expense per Passenger Trip	\$21.54
Passenger Trips per Total Vehicle Mile	0.10
Passenger Trips per Capita	0.14

## Financial Performance

Operating Subsidy	\$293,309
Operating Subsidy Ratio	92%
Locally Derived Income	\$137,976
Locally Derived Income Per Operating Expense	\$0.43
Fare Recovery Ratio	8%

## Operating Expense Summary

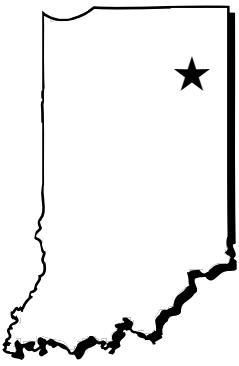
Operator Salaries/Wages	\$122,690
Other Salaries/Wages	\$0
Fringe	\$85,447
Services	\$4,746
Materials and Supplies	\$60,129
Utilities	\$0
Casualty/Liability	\$17,499
Purchased Transportation	\$0
Other	\$26,738
<b>Total Expenses</b>	<b>\$317,249</b>
Fixed Route Expenses	\$0
Demand Response Services	\$317,249

## Revenue Summary

Fare Revenue	\$23,940
Contract/Other	\$0
Local Assistance	\$114,036
State Assistance	\$32,617
Federal Assistance	\$146,656
<b>Total Revenue</b>	<b>\$317,249</b>

## Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Type	Vehicle Manufacturer	Seating Capacity	Wheelchair Capacity	ADA Accessible
1	2010	BS	Ford	8	2	Lift
1	2010	BS	Ford	13	0	N/A
1	2011	BS	Ford	8	2	Lift
4	2013	BS	Ford	8	2	Lift
1	2015	BS	Ford	8	2	Lift
1	2016	BS	Ford	8	2	Lift
<b>9</b>						



# Wells County

225 W. Water Street  
Bluffton, IN 46714  
(260) 824-1070

**Contact:** Betsy Collier, Transportation Program Manager

**Email:** wowtpm@coolsky.com

**Website:** www.councilonaginginc.com

## General Information

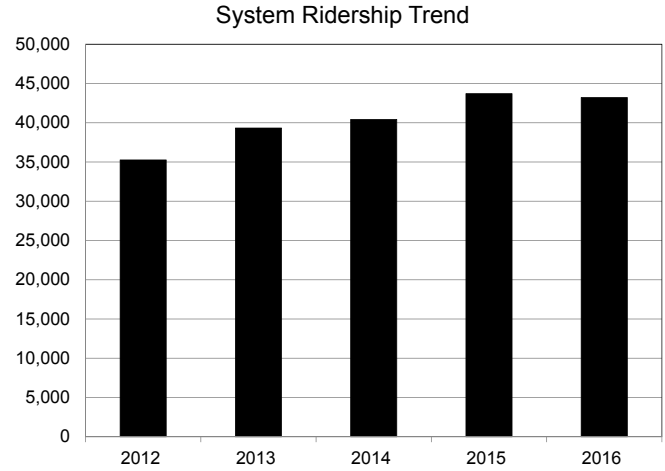
**Type of Service** Demand Response  
**Service Area** Wells County  
**Service Population** 27,636

## Service Hours

**Weekday** 6:00 AM - 7:00 PM  
**Saturday**  
**Sunday**

## Fare Structure

**Base** \$2.00  
**Youth** \$1.00  
**Elderly/Disabled**  
**Transfer** \$2.00  
**Other/Special**  
\$5.00 Outside City/Inside County  
\$20 1-30 mi OS Co; \$50 31-50 mi OS Co



## Personnel

	Full-Time	Part-Time
<b>Operations</b>	6	4
<b>Maintenance</b>	0	0
<b>Administration</b>	5	1
	<u>11</u>	<u>5</u>

## Operation Characteristics

<b>Revenue Vehicles</b>	14
<b>Peak Hour Fleet</b>	8
<b>Base Fleet</b>	6
<b>Fuel Consumption (gal)</b>	18,242

## Ridership Trends

<b>2012</b>	35,258
<b>2013</b>	39,325
<b>2014</b>	40,415
<b>2015</b>	43,705
<b>2016</b>	43,199

## 2016 Highlights

- First INDOT system to achieve 100% compliance
- Deficiency free Aging and In Home Services compliance review
- Transportation Program Manager continues role as Local Emergency Planning Committee Chair
- WOW vehicles traveled equivalent of 9+ times circumference of the earth
- Assisted an all time high of 1,130 different individuals with their transit needs



# Wells on Wheels, WOW!



## Operating Expense Summary

Operator Salaries/Wages	\$189,763
Other Salaries/Wages	\$190,589
Fringe	\$37,651
Services	\$31,291
Materials and Supplies	\$53,778
Utilities	\$14,386
Casualty/Liability	\$40,770
Purchased Transportation	\$0
Other	\$2,921
<b>Total Expenses</b>	<b>\$561,149</b>
Fixed Route Expenses	\$0
Demand Response Services	\$561,149

## Revenue Summary

Fare Revenue	\$19,778
Contract/Other	\$0
Local Assistance	\$165,928
State Assistance	\$117,827
Federal Assistance	\$257,616
<b>Total Revenue</b>	<b>\$561,149</b>

## Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Type	Vehicle Manufacturer	Seating Capacity	Wheelchair Capacity	ADA Accessible
3	2008	MV	Chevrolet	6	1	Ramp
1	2010	CU	Ford	8	3	Lift
5	2010	CU	Ford	8	2	Lift
1	2012	MV	Dodge	4	2	Ramp
2	2015	MV	Dodge	6	2	Ramp
2	2016	MV	Dodge	6	2	Ramp
<b>14</b>						

## Legislative District

Indiana Senate	19
Indiana House	79, 82
U.S. Congressional	3

## Productivity

Total Passenger Boardings	43,199
Total Vehicle Miles	228,958
Revenue Vehicle Miles	217,279
Revenue Vehicle Hours	15,207

## Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile	\$2.45
Operating Expense per Passenger Trip	\$12.99
Passenger Trips per Total Vehicle Mile	0.19
Passenger Trips per Capita	1.56

## Financial Performance

Operating Subsidy	\$541,371
Operating Subsidy Ratio	96%
Locally Derived Income	\$185,706
Locally Derived Income Per Operating Expense	\$0.33
Fare Recovery Ratio	4%



# White County

116 E. Marion St.  
 Monticello, IN 47960  
 (574) 583-9119

**Contact:** Gale Spry, Executive Director

**Email:** [gspry@comcastbiz.net](mailto:gspry@comcastbiz.net)

**Website:** [www.whitecountyseniorservices-publictranist.com](http://www.whitecountyseniorservices-publictranist.com)

## General Information

**Type of Service** Demand Response  
**Service Area** White & Carroll Counties  
**Service Population** 24,643

## Service Hours

**Weekday** 8:00 AM - 4:00 PM  
**Saturday**  
**Sunday**

## Fare Structure

**Base** \$1.00  
**Youth** \$1.00  
**Elderly/Disabled** \$1.00  
**Transfer**  
**Other/Special**

## Personnel

	<i>Full-Time</i>	<i>Part-Time</i>
<b>Operations</b>	1	8
<b>Maintenance</b>	0	1
<b>Administration</b>	2	0
	<u>3</u>	<u>9</u>

## Operation Characteristics

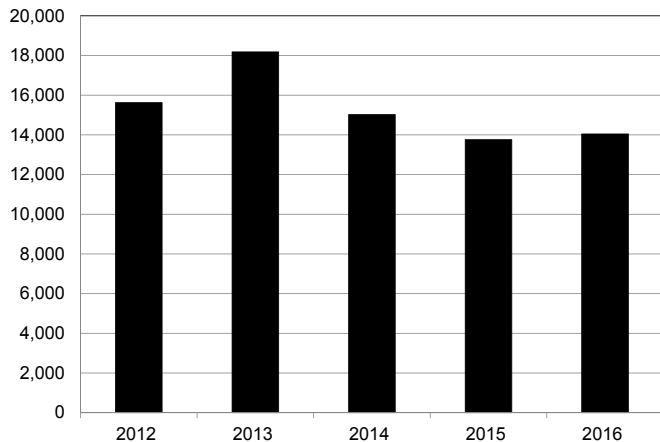
<b>Revenue Vehicles</b>	8
<b>Peak Hour Fleet</b>	8
<b>Base Fleet</b>	8
<b>Fuel Consumption (gal)</b>	7,015

## Ridership Trends

<b>2012</b>	15,623
<b>2013</b>	18,180
<b>2014</b>	15,020
<b>2015</b>	13,759
<b>2016</b>	14,046

## 2016 Highlights

System Ridership Trend



# White County Public Transit



## Legislative District

Indiana Senate	7
Indiana House	15, 16, 24
U.S. Congressional	4

## Productivity

Total Passenger Boardings	14,046
Total Vehicle Miles	99,038
Revenue Vehicle Miles	95,680
Revenue Vehicle Hours	7,418

## Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile	\$2.85
Operating Expense per Passenger Trip	\$20.07
Passenger Trips per Total Vehicle Mile	0.14
Passenger Trips per Capita	0.57

## Financial Performance

Operating Subsidy	\$259,588
Operating Subsidy Ratio	92%
Locally Derived Income	\$112,548
Locally Derived Income Per Operating Expense	\$0.40
Fare Recovery Ratio	8%

## Operating Expense Summary

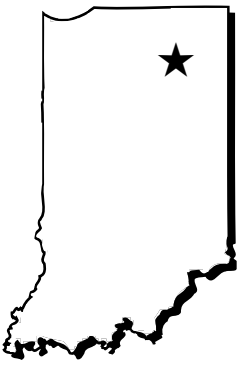
Operator Salaries/Wages	\$58,712
Other Salaries/Wages	\$61,771
Fringe	\$28,204
Services	\$13,727
Materials and Supplies	\$21,418
Utilities	\$11,588
Casualty/Liability	\$18,021
Purchased Transportation	\$0
Other	\$68,515
<b>Total Expenses</b>	<b>\$281,956</b>
Fixed Route Expenses	\$0
Demand Response Services	\$281,956

## Revenue Summary

Fare Revenue	\$22,368
Contract/Other	\$0
Local Assistance	\$90,180
State Assistance	\$48,716
Federal Assistance	\$120,692
<b>Total Revenue</b>	<b>\$281,956</b>

## Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Type	Vehicle Manufacturer	Seating Capacity	Wheelchair Capacity	ADA Accessible
1	2007	MV	Chevy	3	1	Ramp
1	2008	MV	Chevy	6	0	N/A
2	2010	MTV	Ford	12	2	Lift
1	2010	STV	Ford	6	2	Lift
1	2014	C	Chevy	5	0	N/A
2	2015	MV	Dodge	5	2	Ramp
<b>8</b>						



# Whitley County

710 Opportunity Drive  
 Columbia City, IN 46725  
 (260) 248-8944

**Contact:** Debra Darr, Executive Director

**Email:** [debra@wccoa.biz](mailto:debra@wccoa.biz)

**Website:** [www.whitleycountycouncilonaging.com](http://www.whitleycountycouncilonaging.com)

## General Information

**Type of Service** Demand Response  
**Service Area** Whitley County  
**Service Population** 33,403

## Service Hours

**Weekday** 7:00 AM - 6:00 PM  
**Saturday**  
**Sunday**

## Fare Structure

**Base** \$3.00  
**Youth** \$2.00  
**Elderly/Disabled**  
**Transfer**  
**Other/Special**

Punch card \$25 in rides for \$20

## Personnel

	<i>Full-Time</i>	<i>Part-Time</i>
<b>Operations</b>	0	12
<b>Maintenance</b>	0	0
<b>Administration</b>	2	2
	<u>2</u>	<u>14</u>

## Operation Characteristics

<b>Revenue Vehicles</b>	14
<b>Peak Hour Fleet</b>	10
<b>Base Fleet</b>	6
<b>Fuel Consumption (gal)</b>	28,095

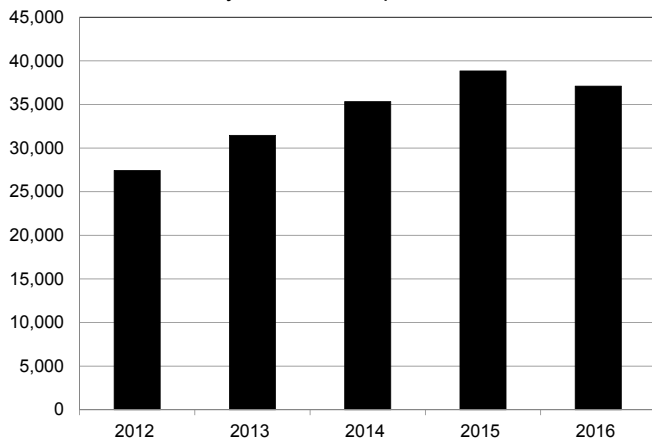
## Ridership Trends

<b>2012</b>	27,429
<b>2013</b>	31,458
<b>2014</b>	35,324
<b>2015</b>	38,844
<b>2016</b>	37,103

## 2016 Highlights

- In August, we received our 12 and 2 van just in time for the school year
- In December we gave 11 of our 12 drivers "Safe Driver Awards"

System Ridership Trend



# Whitley County Transit



## Legislative District

Indiana Senate	17
Indiana House	50, 83
U.S. Congressional	3

## Productivity

Total Passenger Boardings	37,103
Total Vehicle Miles	248,191
Revenue Vehicle Miles	222,953
Revenue Vehicle Hours	14,206

## Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile	\$1.74
Operating Expense per Passenger Trip	\$11.64
Passenger Trips per Total Vehicle Mile	0.15
Passenger Trips per Capita	1.11

## Financial Performance

Operating Subsidy	\$354,243
Operating Subsidy Ratio	82%
Locally Derived Income	\$175,676
Locally Derived Income Per Operating Expense	\$0.41
Fare Recovery Ratio	18%

## Operating Expense Summary

Operator Salaries/Wages	\$133,555
Other Salaries/Wages	\$83,286
Fringe	\$26,219
Services	\$34,787
Materials and Supplies	\$54,587
Utilities	\$2,618
Casualty/Liability	\$14,703
Purchased Transportation	\$0
Other	\$81,954
<b>Total Expenses</b>	<b>\$431,709</b>
Fixed Route Expenses	\$0
Demand Response Services	\$431,709

## Revenue Summary

Fare Revenue	\$77,466
Contract/Other	\$0
Local Assistance	\$98,210
State Assistance	\$78,911
Federal Assistance	\$177,122
<b>Total Revenue</b>	<b>\$431,709</b>

## Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Type	Vehicle Manufacturer	Seating Capacity	Wheelchair Capacity	ADA Accessible
1	2007	MV	Chevy	4	2	Ramp
1	2008	MV	Chevy	6	1	Ramp
1	2008	CU	Ford	8	2	Lift
1	2009	CU	Ford	8	2	Lift
2	2010	CU	Ford	8	2	Lift
1	2011	MV	Dodge	4	1	Ramp
1	2013	CU	Ford	8	2	Lift
1	2013	CU	Ford	10	2	Lift
1	2014	MV	Dodge	4	1	Ramp
1	2014	CU	Ford	14	0	N/A
2	2016	CU	Ford	8	2	Lift
1	2016	CU	Ford	12	2	Lift
<b>14</b>						



# Section Four

## Elderly/Disabled (Section 5310)

### Transportation Providers

#### Calendar Year 2016







# ELDERLY/DISABLED (SECTION 5310) TRANSPORTATION PROVIDERS

The Section 5310 Program is designed to serve areas where accessible public transit for the elderly and persons with disabilities is unavailable, inadequate or inappropriate in rural and small urban areas. The program provides vehicles and related equipment to private non-profit organizations and eligible public bodies involved in transporting elderly and disabled customers.

Indiana annually receives about \$1.5 million in federal funds to distribute to rural areas and \$1.4 million for small urban areas on an 80 percent and 20 percent local matching basis (\$2.9 million total in 2016). Eligible equipment includes passenger vehicles and related accessibility equipment.

The Indiana Department of Transportation Office of Transit solicits Section 5310 applications, selects projects, executes grant awards/contracts, buys equipment and monitors vehicle operation and maintenance. Applicants must demonstrate:

effective coordinated service delivery; need for equipment requested; effective vehicle use and operation; and fiscal/managerial ability to comply with grant requirements. INDOT typically funds about 45 to 50 applicants per year (84 in 2016) at amounts ranging from \$18,000 to \$100,000.

Applications are available to interested agencies each October. Application are due the following March. INDOT announces grant awards by late June. INDOT then begins vehicle procurement, with vehicle delivery 1 to 1½ years after grant award.

For further information, contact Brian Jones, Section 5310 Program Manager, INDOT – Office of Transit, (317) 232-1493 or [bjones@indot.in.gov](mailto:bjones@indot.in.gov)

The following agencies, listed by county, currently operate Section 5310 vehicles. Eligibility requirements and fares vary by agency.

	<b>PHONE NUMBER</b>
<b>ADAMS</b>	
Adams County Council on Aging.....	260/724-5316
Bi-County Services .....	260/824-1253
<b>BARTHOLOMEW</b>	
Developmental Services .....	812/376-9404
Mill Race Center, Inc.....	812/376-9241
Just Friends, Inc.....	812/376-6415
<b>BENTON</b>	
Area IV Agency on Aging.....	765/447-7683
CDC Resources .....	574/583-8227
<b>BOONE</b>	
Boone County Senior Services .....	765/482-5220
<b>BROWN</b>	
Developmental Services .....	812/376-9404
<b>CARROLL</b>	
CDC Resources .....	574/583-8227
Carroll County Council on Aging .....	765/564-2772
<b>CASS</b>	
Cass County Council on Aging .....	574/722-2424

**PHONE NUMBER****CLARK**

LifeSpring Inc..... 812/260-1362

**CLAY**

Child Adult Resource Services..... 765/569-2076

Clay County Council on Aging ..... 812/448-2644

**CRAWFORD**

Blue River Services, Inc. .... 812/738-2408

Older Americans Services Corporation..... 812/865-3352

**DAVISS**

Four Rivers Resource Services..... 812/254-4471

Senior and Family Services..... 812/254-1881

**DEARBORN**

New Horizons Rehabilitation Services..... 812/934-4528

LifeTime Resources..... 812/432-5215

**DECATUR**

Developmental Services ..... 812/376-9404

**DEKALB**

DeKalb County Council on Aging..... 260/925-3311

Northeastern Center ..... 260/347-4400

RISE, Inc. .... 260/665-9408

**DELAWARE**

Hillcroft Services ..... 765/284-4166

**DUBOIS**

Southern Indiana Resource Solutions..... 812/897-4840

**ELKHART**

Mennonite Disabilities Committee ..... 574/533-9720

Council on Aging of Elkhart County..... 574/295-1820

ADEC, Inc..... 574/295-3167

**FLOYD**

LifeSpring Inc..... 812/260-1362

**FOUNTAIN**

Community Action Program of Western Indiana ..... 765/762-0420

Child Adult Resource Services..... 765/569-2076

**FRANKLIN**

New Horizons Rehabilitation Services..... 812/934-4528

**FULTON**

Fulton County Council on Aging..... 574/223-6953

**GIBSON**

Gibson County Area Rehabilitation Centers.812/386-6312

Gibson County Council on The Aging..... 812/385-2897

**GREENE**

Four Rivers Resource Services..... 812/254-4471

Senior and Family Services..... 812/254-1881

**PHONE NUMBER****HAMILTON**

PrimeLife Enrichment, Inc..... 317/815-7000

**HANCOCK**

Hancock County Senior Services ..... 317/462-3758

**HARRISON**

Blue River Services, Inc. .... 812/738-2408

LifeSpring Inc. .... 812/260-1362

**HENDRICKS**

Hendricks County Senior Services ..... 317/745-4303

Sycamore Services ..... 317/745-4715

**HUNTINGTON**

Huntington County Council on Aging ..... 260/356-3006

Pathfinder Services..... 260/356-0500

**JACKSON**

Developmental Services ..... 812/376-9404

**JASPER**

CDC Resources ..... 574/583-8227

**JAY**

Jay-Randolph Developmental Services ..... 260/726-7931

**JEFFERSON**

Developmental Services ..... 812/376-9404

LifeTime Resources..... 812/432-5215

**JENNINGS**

Developmental Services ..... 812/376-9404

**JOHNSON**

Johnson County Senior Services..... 317/738-4544

Johnson County Association for Retarded Citizens ..... 317/738-5500

**KNOX**

YMCA of Vincennes..... 812/882-2285

Senior and Family Services..... 812/254-1881

**KOSCIUSKO**

Kosciusko County Council on the Aging and Aged, Inc..... 574/267-4648

**LAGRANGE**

LaGrange County Council on Aging..... 260/463-4161

Northeastern Center..... 260/347-4400

RISE, Inc. .... 260/665-9408

ARC Opportunities..... 260/463-2653

**LAPORTE**

LaPorte County Comprehensive Mental Health Council. .... 219/872-8666

Michiana Resources.....219/874-4288 or 219/326-7889

**LAWRENCE**

Older Americans Services Corporation.....812/865-3352

**PHONE NUMBER**

**MARTIN**

Four Rivers Resource Services.....812/254-4471  
Senior and Family Services.....812/254-1881

**MARSHALL**

Marshall County Council on Aging .....574/936-9904  
Marshall Starke Developmental Services .....574/936-9400

**MIAMI**

Miami County YMCA .....765/472-1979

**MONTGOMERY**

City of Crawfordsville/Sunshine Vans.....765/364-5175

**MORGAN**

Coordinated Aging Services of Morgan County.....765/342-3007

**NEWTON**

CDC Resources .....574/583-8227

**NOBLE**

Northeastern Center .....260/347-4400  
RISE, Inc. ....260/665-9408  
The Arc of Noble County Foundations.....260/636-2155  
Noble County Council on Aging.....260/347-4226

**OHIO**

New Horizons Rehabilitation Services .....812/934-4528  
LifeTime Resources.....812/432-5215

**ORANGE**

Older Americans Services Corporation.....812/865-3352  
Blue River Services, Inc. ....812/738-2408  
Orange County Rehabilitation and Developmental Services.....812/723-4486

**OWEN**

Child-Adult Resource Services .....765/569-2076

**PARKE**

Child Adult Resource Services.....765/569-2076

**PERRY**

Perry County Council on Aging .....812/547-8115  
Southern Indiana Resource Solutions.....812/897-4840

**PIKE**

Pike County Area Rehabilitation Center .....812/354-6560  
Senior and Family Services.....812/254-1881

**POSEY**

Posey County Council on Aging .....812/838-4656  
Posey County Rehabilitation Services .....812/838-0636

**PUTNAM**

Child Adult Resource Services.....765/569-2076

**PHONE NUMBER****RANDOLPH**

Jay-Randolph Developmental Services .....260/726-7931

**RIPLEY**

New Horizons Rehabilitation Services .....812/934-4528

LifeTime Resources.....812/432-5215

**SCOTT**

Blue River Services, Inc. ....812/738-2408

LifeSpring Inc. ....812/260-1362

**SHELBY**

Shelby Senior Services .....317/398-0127

**SPENCER**

Spencer County Council on Aging .....812/649-9828

Southern Indiana Resource Solutions .....812/897-4840

**STARKE**

Marshall Starke Developmental Services .....574/936-9400

**STEUBEN**

Northeastern Center .....260/347-4400

RISE, Inc. ....260/665-9408

Steuben County Council on Aging.....260/665-9856

**SULLIVAN**

Four Rivers Resource Services.....812/254-4471

**SWITZERLAND**

Developmental Services .....812/376-9404

LifeTime Resources.....812/432-5215

**TIPPECANOE**

Wabash Center.....765/423-5531 ext 353

**VERMILLION**

Child Adult Resource Services.....765/569-2076

**VIGO**

West Central Indiana Economic Development District .....812/238-1561

**WABASH**

ARC of Wabash County .....260/563-8411

Living Well in Wabash County COA.....260/563-4475

**WARREN**

Child Adult Resource Services.....765/569-2076

Community Action Program of Western Indiana .....765/762-0420

**WARRICK**

Southern Indiana Resource Solutions .....812/897-4840

**WASHINGTON**

Blue River Services, Inc. ....812/738-2408

Older Americans Services Corporation.....812/865-3352

LifeSpring Inc. ....812/260-1362

**PHONE NUMBER**

**WAYNE**

Adult Day Care of Richmond .....765/966-0852

**WELLS**

Wells County Council on Aging .....260/824-1070

Bi-County Services .....260/824-1253

**WHITE**

CDC Resources .....574/583-8227

**WHITLEY**

Whitley County Council on Aging .....260/248-8944

# Section Five Transit Partners & Advocates

Calendar Year  
2016







# TRANSIT PARTNERS AND ADVOCATES

American Public Transportation Association (APTA)  
1666 K Street NW  
Washington, DC 20006  
(202) 496-4800  
Website: [www.apta.com](http://www.apta.com)

Community Transportation Association of America (CTAA)  
1341 G Street NW, 10th Floor  
Washington, DC 20005  
(800) 891-0590  
Website: [www.ctaa.org](http://www.ctaa.org)

Indiana Transportation Association  
111 Monument Circle, Suite 2700  
Indianapolis, IN 46204  
(317) 684-5499  
Website: [www.indianatransportationassociation.com](http://www.indianatransportationassociation.com)

Indiana Council on Specialized Transportation (INCOST)  
2615 Eastwood Drive  
Columbus, IN 47203  
(800) 709-9981  
Website: [www.indianartap.com/rtap5incost.html](http://www.indianartap.com/rtap5incost.html)

Governor's Planning Council for People with Disabilities  
Indiana Government Center South, Room E145  
402 West Washington Street  
Indianapolis, Indiana 46204  
Phone: (317) 232-7770  
TT (317) 232-7771  
Website: [www.in.gov/gpcpd/](http://www.in.gov/gpcpd/)

Indiana Rural Transit Assistance Program (RTAP)  
2615 Eastwood Drive  
Columbus, IN 47203  
(800) 709-9981  
Website: [www.indianartap.com/](http://www.indianartap.com/)  
Indiana Department of Transportation (INDOT)

Office of Transit  
100 North Senate Ave., Room IGCN 955  
Indianapolis, IN 46204  
(317) 232-5292  
Website: [www.in.gov/indot/](http://www.in.gov/indot/)

Federal Transit Administration Region 5  
200 W. Adams Street, Suite 320  
Chicago, IL 60606  
(312) 353-2789  
Website: [www.fta.dot.gov](http://www.fta.dot.gov)

Indiana Family and Social Services Administration (FSSA)  
402 W. Washington Street  
P.O. Box 7083  
Indianapolis, IN 46207-7083  
(317) 233-4454  
Website: [www.in.gov/fssa/](http://www.in.gov/fssa/)

Health by Design  
615 N. Alabama Street, Suite 426  
Indianapolis, IN 46204  
(317) 622-4820  
Website: [www.healthbydesignonline.org](http://www.healthbydesignonline.org)

Indiana Citizens Alliance for Public Transit  
615 N. Alabama Street, Suite 426  
Indianapolis, IN 46204  
(317) 622-4820  
Website: [www.indianacat.org](http://www.indianacat.org)

# Indiana Metropolitan Planning Organizations (MPOs)

Anderson (MCCOG)  
Madison County Council of Governments  
County Government Center  
16 East 9th Street, Room 100  
Anderson, IN 46016  
(765) 641-9482  
Website: [www.mccog.net](http://www.mccog.net)

Bloomington (BATS)  
City of Bloomington Area Planning Department  
P.O. Box 100  
Bloomington, IN 47402-0100  
(812) 349-3423  
Website: [www.bloomington.in.gov/planning](http://www.bloomington.in.gov/planning)

Cincinnati (OKI) Ohio-Kentucky-Indiana Regional  
Council of Governments 720 East Pete Rose Way,  
Suite 420  
Cincinnati, OH 45202  
(513) 621-6300 or (513) 621-7060  
Website: [www.oki.org](http://www.oki.org)

Columbus (CAMPO)  
Columbus Area Metropolitan Planning  
Organization  
123 Washington Street  
Columbus, IN 47201  
(812) 376-2502  
Website: [www.campo.in.gov](http://www.campo.in.gov)

Evansville (EMPO)  
Evansville Metropolitan Planning Organization  
1 Northwest Martin Luther King Boulevard  
Civic Center Complex, Room 316  
Evansville, IN 47708  
(812) 436-7833  
Website: [www.eutsmpto.com](http://www.eutsmpto.com)

Fort Wayne (NIRCC)  
Northeastern Indiana Regional Coordinating  
Council  
Room 630 City-County Building  
1 Main Street  
Fort Wayne, IN 46802  
(260) 449-7309  
Website: [www.nircc.com](http://www.nircc.com)

Indianapolis (IMPO)  
Indianapolis Metropolitan Planning Organization  
Suite 1922, City County Building  
200 East Washington Street  
Indianapolis, IN 46204-3310  
Website: [www.indygov.org/indympo](http://www.indygov.org/indympo)

Kokomo (KHCGCC)  
Kokomo and Howard County Governmental  
Coordinating Council  
209 S. Union St.  
Kokomo, IN 46901  
(765) 456-2336  
Website: [www.kokomompo.com](http://www.kokomompo.com)

Lafayette (TCAPC)  
Area Plan Commission of Tippecanoe County  
20 North Third Street  
Lafayette, IN 47901-1209  
(765) 423-9242  
Website: [www.tippecanoe.in.gov/apc/](http://www.tippecanoe.in.gov/apc/)

Louisville (KIPDA)  
Kentuckiana Regional Planning and Development  
Agency 11520 Commonwealth Drive  
Louisville, KY 40299 (502)  
266-6084  
Website: [www.kipda.org](http://www.kipda.org)

Muncie (DMMPC)  
Delaware-Muncie Metropolitan Plan Commission  
Delaware County Building, Room 206  
100 West Main Street  
Muncie, IN 47305-2827  
(765) 747-7740  
Website: [www.co.delaware.in.us/departments/  
plancommission2/](http://www.co.delaware.in.us/departments/plancommission2/)

Northwest (NIRPC)  
Northwestern Indiana Regional Planning  
Commission  
6100 Southport Road  
Portage, IN 46368-6409  
(219) 763-6060  
Website: [www.nirpc.org](http://www.nirpc.org)

South Bend/Elkhart (MACOG)  
Michiana Area Council of Governments  
227 W. Jefferson Blvd., Room 1120  
South Bend, IN 46601  
(574) 287-1829  
Website: [www.macog.com](http://www.macog.com)

Terre Haute (WCIEDD)  
West Central Indiana Economic Development  
District, Inc.  
1718 Wabash Avenue, P.O. Box 359  
Terre Haute, IN 47808-0359  
(812) 238-1561  
Website: [www.westcentralin.com/transport.htm](http://www.westcentralin.com/transport.htm)

# Indiana Regional Planning Councils

Eastern Indiana Development District  
1201 Race Street, Room 109  
New Castle, IN 47362  
800-259-9567  
Website: [www.eidd.org/](http://www.eidd.org/)

Indiana 15 Regional Planning Commission  
221 E. First Street  
Ferdinand, IN 47532  
(812) 367-8455  
Website: [www.ind15rpc.org/](http://www.ind15rpc.org/)

Kankakee-Iroquois Regional Planning Commission  
115 E. Fourth St., P.O. Box 127  
Monon, IN 47959-0127  
(219) 253-6658  
Website: [www.kirpc.net](http://www.kirpc.net)

Region 3A Economic Development District &  
Regional Planning Commission  
217 Fairview Blvd.  
Kendallville, IN 46755  
(260) 347-4714  
Website: [www.region3a.org](http://www.region3a.org)

River Hills Economic Development District  
300 Spring St., Suite 2A  
Jeffersonville, IN 47130  
(812) 288-4624  
Website: [www.riverhills.cc](http://www.riverhills.cc)

Southeastern Indiana Regional Planning  
Commission  
405 W. U.S. Hwy. 50, P.O. Box 765  
Versailles, IN 47042  
(812) 689-5505  
Website: [www.sirpc.org](http://www.sirpc.org)

Southern Indiana Development Commission  
401 JFK Avenue  
P.O. Box 442  
Loogootee, IN 47553  
(812) 295-3707  
Website: [www.sidc.cc](http://www.sidc.cc)



# Section Six Glossary

## Calendar Year 2016





# GLOSSARY

*This glossary contains definitions of certain terms, data, and information that appear in the Annual Report. Many of these items have multiple definitions and are defined as used in the context of this report.*

**Accessibility** - The extent to which facilities, including transit vehicles, are barrier-free and can be used by people that have disabilities including wheelchair users.

**Active Vehicles** - The total number of vehicles available for revenue service during the calendar year. Vehicles, including those designated as spares, are considered available if they are capable of being used even if on an occasional basis (except for retired vehicles).

**Alternative Fuels** - Vehicle engine fuels other than standard gasoline or diesel. Typically alternative fuels burn cleaner than gasoline or diesel and produce reduced emissions. Common alternative fuels include methanol, ethanol, compressed natural gas (CNG), liquefied natural gas (LNG), clean diesel fuels, and reformulated gasoline.

**Americans with Disabilities Act (ADA)** - Passed by Congress in 1990, this act mandates equal opportunities for persons with disabilities in the areas of employment, transportation, communications, and public accommodations. Under this Act, most transportation providers are obligated to purchase lift-equipped vehicles for their fixed route services and must assure systemwide accessibility of their demand response services to persons with disabilities. Public transit providers that operate fixed route services must also provide paratransit that is comparable to the level of service provided to non-disabled individuals that utilize the entity's fixed route system.

**Apportionment, Appropriation, Allocation** - (Interchangeable terms) The maximum amount of funding a transit system MAY be granted from an assistance program.

**Award** - The authorized (obligated) level of funding a transit system has contracted to receive from a grant assistance program based on an application for funding or formula distribution.

**Base Fleet** - The average number of revenue vehicles in scheduled operation during the nonpeak hours of the average weekday of operation.

**Body on Truck Chassis (BOTC)** - This vehicle seats 12 to 18 passengers and is typically composed of a light truck chassis underneath a special body. A

supplier of a BOTC will purchase a chassis and then manufacture and attach the body. This construction is similar to that of a school bus.

**Brokerage** - A method of providing transportation where riders are matched with appropriate transportation providers through a central trip request and administrative facility. The transportation broker may centralize vehicle dispatch, record keeping, vehicle maintenance, and other functions under contractual arrangements with agencies, municipalities, and other organizations. Actual trips are provided by a number of different vendors.

**Capital Costs** - Refers to the costs of long-term assets of a public transit system such as property, buildings, and vehicles. Over the years, the definition of capital costs has been broadened to include bus overhauls, preventive maintenance.

**Capital Grant Awards** - Federal, state, and local capital assistance awarded during the calendar year reporting period.

**Casualty and Liability Costs** - The costs of insurance premiums for coverage of the transit system and payments for losses due to acts for which the transit system is liable.

**Charter and Other Revenue** - Consists of auxiliary transportation revenue, charter service revenue, non-transportation revenue such as leases and advertising, and school bus service revenue.

**Auxiliary Transportation Revenue** - Revenues earned from operations closely associated with the transit system including station concessions, advertising services, and other services provided in conjunction with regular transit service.

**Charter Service Revenue** - Revenue from transportation service provided on an exclusive basis for a specific destination(s).

**Non-transportation Revenue** - Revenues earned from activities not associated with the provision of transit system service, including sale of maintenance services, rental of revenue vehicles, rental of buildings and other property, investment income, and parking lot/garage revenue.

**School Bus Service Revenue** - Passenger fares from school bus service operated under contract with local school corporations.

**Clean Air Act** - Federal regulations that detail acceptable levels of airborne pollution and spell out the role of state and local governments in maintaining clean air.

**Commercial Driver's License (CDL)** - The standardized driver's license required of bus and heavy truck drivers in every state. Covers drivers of any vehicle manufactured to seat 15 or more passengers (plus driver) or over 13 tons gross vehicle weight. The CDL is mandated by the Federal government in the Commercial Motor Vehicle Safety Act of 1986.

**Complementary Paratransit** - As required by the Americans with Disabilities Act, fixed route systems must offer complementary paratransit service to those ADA-eligible riders that cannot access the fixed route service. ADA complementary paratransit services must meet a series of criteria designed to ensure they are indeed complementary.

**Congestion Mitigation and Air Quality Project (CMAQ)** - A flexible funding program administered by the Federal Highway Administration (FHWA) that funds projects and programs to reduce harmful vehicle emissions and improve traffic conditions. CMAQ funds may be used flexibly for transit projects, rideshare projects, high-occupancy vehicle lanes, and other purposes.

**Contra Expenses** - Revenue items that offset operating expenses such as income earned on working capital, cash discounts, fuel tax refunds, and insurance claim payments. These revenues are not eligible as locally derived income.

**Demand Response Service** - A door-to-door or curb-to-curb transportation service that typically requires an advance reservation. Transit vehicles providing demand response service do not follow a fixed route, but travel throughout the community transporting passengers according to their specific requests. This type of service is similar to a taxi operation and passengers often share rides. Demand response service is generally provided using small transit vehicles including sedans and minivans.

**Deviated Fixed Route** - This type of transit is a hybrid of fixed route and demand response services. Transit vehicles travel along a fixed route and maintain scheduled stops, but the vehicle may deviate off the route to pick up or drop off passengers, at the passenger's request.

**Disabled** - Any person who by reason of illness, injury, age, congenital malfunction, or other permanent or temporary incapacity or disability is unable, without special facilities, to use local transit facilities and services as effectively as persons who are not so affected.

**Fare Recovery** - Ratio equating fare revenue to total operating expenses. This measure indicates the level at which fares support the operations of the transit system. A relatively high ratio is preferred. Raising fare revenue and/or decreasing expenses may increase the ratio. However, increasing cost to passengers has been shown to reduce ridership.

**Fare Revenue** - Revenues received from fare paying passengers from regularly scheduled routes and/or demand response service. This includes base fares, zone fares, express fares, transfers, and quantity purchase discounts (passes or tickets). Also includes park-and-ride revenue and fares paid by a community-based organization rather than the rider.

**FAST Act** - Fixing America's Surface Transportation Act. The current funding authorization for Federal Surface transportation programs including the Federal Transit Administration's (FTA's) Section 5310, Section 5311, and Section 5339 funding programs.

**Federal Operating Assistance** - Funds obtained from the Federal government to assist in paying the cost of operating the transit system.

**Fixed Route Service** - Transit service is provided along a prescribed route on a scheduled basis stopping at predetermined pick up points. Routes are generally served by larger transit vehicles.

**Fringe Expenses** - Payment or accruals to others (insurance companies, governments, etc.) on behalf of an employee's share of FICA, PERF, other retirement, health insurance, and other benefits not associated with a piece of work; and/or payments or accruals directed to an employee arising from something other than their performance of a piece of work. These include uniform and clothing allowances and paid absences such as sick leave, holidays, vacation, jury duty, death in the family, and military duty, etc. Paid absences should be accounted for as a fringe benefit only when they result in a cash liability to the transit system.

**Holidays** - Includes five major holidays: Christmas, Thanksgiving, Fourth of July, Labor Day, and Memorial Day. Many transit systems do not operate on these days. Some systems may operate a special



holiday schedule that is used on these or other holidays such as Veteran's Day and Martin Luther King Jr. Day.

**LDI Expense** - Ratio equating fare, charter, and other revenue plus local operating assistance to total operating expenses. This measure is used to indicate the level of financial responsibility accepted at the local level for transit operations. A relatively high ratio is preferred. Increasing fare revenues, charter service, and other revenues, and/or increasing local operating assistance or decreasing operating expenses may increase the ratio.

**Local Assistance (also Local Operating Revenue)** - This category includes:

**Local Cash Grants and Reimbursements** - Funds obtained from local government units to assist in paying the cost of operating the transit system.

**Taxes Levied Directly by Transit System** - Dedicated tax revenues systems that are organized as independent political subdivisions with their own taxation authority, e.g., Public Transportation Corporations.

**Locally Derived Income (LDI)** - This indicator is used to measure local financial commitment to public transit and is defined as:

- Operating revenues including fares, charter, advertising, and auxiliary and non-transportation revenues.
- Taxes levied by, or on behalf of, a transit system.
- Local cash grants and reimbursements including general fund receipts, property taxes, local option income tax, excise and intangible taxes, bank building and loan funds; local bonding funds, and unrestricted federal/state funds.
- LDI does not include contra expenses (e.g. expense refunds such as motor fuel tax or insurance reimbursements) or in-kind volunteer services.

**Materials and Supplies Expense** - Cost of fuel, lubricants, tires, tubes, and other materials and supplies (including repair parts, maintenance supplies, forms, and cleaning supplies, etc.).

**Metropolitan Planning Organization (MPO)** - Metropolitan planning organizations are responsible for transportation planning and

programs in each urban area with a population of 50,000 or greater.

**Operating Expense** - The total of all operating costs incurred during the transit system calendar year reporting period, excluding expenses associated with capital grants. Expense figures may be unaudited.

**Operating Expense/Passenger Trip** - Ratio equating total operating costs to total passenger trips. This measure is used to indicate the cost of providing service per unit of consumed service. A relatively low ratio is preferred. Increasing passenger trips and/or decreasing expenditures may lower the ratio.

**Operating Income** - Revenue received from fares, charter services, and other sources directly related to transit systems operations excluding revenue from Federal, state, and local cash grants. Operating income and operating subsidy are the total operating revenue for a transit system.

**Operating Subsidy** - Revenue received through Federal, state, and local cash grants or reimbursements to fulfill operating expense obligations not covered by fares or other revenues generated by the transit system.

**Operator Salaries and Wages** - The pay and allowance due employees in exchange for the labor services they render on behalf of the transit system. This category includes only those employees that are classified as revenue operators or crewmen.

**Other Expenses** - On the individual system pages, Other Expenses consists of taxes and miscellaneous expenses. For Section 5311 systems it also includes leases and rentals, equipment, and in-direct expenses.

**Other Salaries and Wages** - Payment for the labor of employees of the transit system (or sponsoring agency) that are not classified as revenue vehicle operators or crewmen. This category includes managers, dispatchers, mechanics, bus washers, building (garage) maintenance workers, managers, other professionals, and clerical staff.

**Paratransit** - Flexible forms of public transportation services that are not provided over a fixed route (e.g., demand response service).

**Passenger Trips/Capita** - Ratio equating total passenger trips to service area population. Increasing passenger trips and/or decreasing service area population may increase the ratio.

**Passenger Trips/Total Vehicle Miles (TVM)**

- Ratio equating total passenger trips to the total miles traveled by revenue vehicles. This measure is used to indicate the degree to which the system (or route) is utilized when compared to the amount of service provided. A relatively high ratio is preferred. Increasing passenger trips or eliminating service (TVM) that has marginal ridership may increase the ratio.

**Passenger Trip** - One person making a one-way trip from origin to destination. One round trip, e.g., from home to shopping, then from shopping to home, equals two passenger trips.

**Peak Hour Fleet** - The largest number of revenue vehicles operating at any peak time during an average weekday of operation.

**Public Mass Transportation Fund (PMTF)**

- A state fund approved by Indiana's legislators to leverage local and federal money to meet transit needs.

**Purchased Transportation Expenses**

- Operating expenses incurred when a transit system purchases a portion of its service from another entity (e.g., contracting with a private organization to provide specialized transit services).

**Reconciling Items** - Operating expenses which include interest expenses, leases and rentals for urbanized transit systems, depreciation, amortization of intangibles, purchase lease payments, related party lease agreements, and other as defined in the FTA Section 5335 (15) Manual.

**Revenue Vehicle Miles** - The total mileage incurred in scheduled service (miles in each route multiplied by the number of times each route is run) during the report period. Excludes non-service mileage (deadhead, training, etc.), charter mileage, exclusive school service mileage, and mileage lost due to missed runs.

**Section 5307** - The section of the Federal Transit Act that authorizes grants to public transit systems in all urban areas. Funds authorized through Section 5307 are awarded to states to provide capital and operating assistance to transit systems in urban areas with populations between 50,000 and 200,000. Transit systems in urban areas with populations greater than 200,000 receive their funds directly from FTA.

**Section 5310** - The section of the Federal Transit Act that authorizes capital assistance to states for transportation programs that serve the elderly and people with disabilities. States distribute Section

5310 funds to local operators in both rural and small urban settings that are either nonprofit organizations or the lead agencies in coordinated transportation programs.

**Section 5311** - The section of the Federal Transit Act that authorizes capital and operating assistance grants to public transit systems in areas with populations of less than 50,000.

**Section 5339** - (Bus and Bus Facilities Program) is a capital program to replace, rehabilitate, and purchase buses and bus-related equipment, and to construct bus-related facilities.

**Service Area** - The geographic area that coincides with a transit system's legal operating limits (i.e., urbanized area, city limits, or county boundary).

**Service Area Population** - The entire population within the legal operating limits of the transit system, as reported by the 2010 Census.

**Service Expenses** - Fees and related expenses for labor and other work provided by outside organizations. In most instances, service from an outside organization is procured as a substitute for in-house employee labor, except in the case of independent audits which cannot be performed by employees. This category includes:

**Advertising Fees** - The labor and materials provided by an advertising agency in the development and promotion of advertising campaigns. Also included are advertising media fees, regardless of whether they are paid to the advertising agency or to the media.

**Contract Maintenance Service Expenses** - Payment for the maintenance of equipment, under contract or on a single-job basis, by an outside organization. This category is for repair or maintenance work on operating vehicles, equipment, and garage buildings, and is to be differentiated from professional and custodial services.

**Professional and Technical Service Fees** - Payment for the labor provided by attorneys, accountants, auditors, marketing firms, investment bankers, computer service companies, engineering firms, management consultants, and transit industry consultants, etc.

**Service Route** - A hybrid between fixed route and demand response service. Service routes are established between targeted neighborhoods and the service areas that riders want to reach.

Similar to deviated fixed routes, service routes are characterized by flexibility and deviation from fixed route intervals. However, while deviated fixed routes require advanced reservations, service routes do not. A service route can include both regular, predetermined bus stops and/or allow riders to hail the vehicle and request a drop-off anywhere along the route.

**Standard Van (SV)** - Standard vans typically seat five to fifteen passengers. Standard vans are available from automobile manufacturers and are part of their standard production line. \*INDOT no longer purchases these vehicles.

**Subsidy/Passenger Trip** - Ratio comparing government operating assistance (Federal, state, and local) to total passenger trips. This measure is used to indicate the level of Federal, state, and local assistance used in operating the transit service.

**Total Vehicle Miles** - The total distance traveled by revenue vehicles, including both revenue and deadhead (non-revenue) miles.

**Transfer Charge** - A fee charged passengers that transfer to a line or route after paying a fare on another line or route.

**Transit Bus** - A transit bus seats anywhere from 16 to 53 passengers and has both a body and a

chassis that are designed specifically for transit use. One supplier manufactures the entire vehicle. Most transit buses are equipped with diesel engines.

**Small Transit Bus (STB)** - Under 30'

**Medium Transit Bus (MTB)** - 30' to 34'

**Large Transit Bus (LTB)** - 35' to 40'

**Trolley (TY)** - Usually 30' to 35'

**Articulated (ART)** - Multi-section high occupancy vehicle

**User Side Subsidy** - A type of transit system whereby the passenger purchases tokens or vouchers at designated sale sites and presents the token to a service provider (e.g., taxi company) in exchange for a trip. The price of the token or pass is less than the cost of the trip. The token is then subsidized with Federal, state, or local funds and the taxi operator is reimbursed for the cost of the trip.

**Utility Expense** - Payments made to various utilities for use of their resources including electric, gas, water, sewer, garbage collection, and telephone, etc.



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**JOE MCGUINNESS, COMMISSIONER**

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