

INDIANA PUBLIC TRANSIT ANNUAL REPORT

2021



Editors Note: Please note that the data in this report represents Calendar Year 2021.

Public Transit, like all other aspects of transportation, the economy and life, were highly unusual due to the Global Covid-19 Pandemic.

2021 ANNUAL REPORT

INDIANA PUBLIC TRANSIT

STATE OF INDIANA

Eric J. Holcomb, Governor

Michael Smith, Commissioner, Indiana Department of Transportation

June 2022

Indiana Department of Transportation
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INTRODUCTION

The Indiana Department of Transportation (INDOT) considers public transit to be an essential service that supports local and state goals for economic growth, quality of life, energy conservation, and environmental quality.

The INDOT Office of Transit (OT) provides financial and technical assistance to public transit systems throughout the state. The primary goal of the OT is to furnish reliable, safe, and efficient public transit services and enhance personal mobility throughout Indiana's urban and rural areas.

This Calendar Year 2021 Annual Report, prepared by the OT, summarizes key operating and financial characteristics of Indiana's publicly assisted transit systems. It provides information to public officials, planners, transit managers, and other interested persons. The document provides the reader with a summary of transit service and financial information,

a detailed report of system characteristics, a summary of federal and state transportation assistance programs and awards, a listing of Transit Partners and Advocates, as well as a glossary of terms as used in this report. INDOT obtained information about the individual transit systems from locally prepared annual reports.

The 63 transit systems in Indiana during 2021 are divided among four peer groups, plus NICTD, that reflect system size and type of service. These peer groups are classified as Large Fixed Route, Small Fixed Route, Urban Demand Response, and Rural Demand Response. These groups were defined during the Public Mass Transportation Fund Allocation Study completed in 1997. Group Assignments were updated in 2019. Section Two of this report provides a detailed analysis of each of the four peer groups.

STATEWIDE STATISTICS

Indiana maintains a public transit network of 63 urban and rural public transit systems. This number remained the same from 2020 to 2021.

The following four tables provide an overview of the operating and financial performance of all of Indiana's public transit systems in 2021. The first two tables summarize ridership and vehicle miles of operation for each transit system as well as a total for each peer group. Each table provides 2020 and 2021 data along with the percent change between the two years.

The ridership table also contains additional figures: 1) the number of passenger trips per capita based on the population of the transit system's service

area and 2) the proportion of the total state ridership provided by each transit system.

The third and fourth tables exhibit operating expenditures and revenues for each transit system in 2021. For each transit system, the expenditure table presents data according to specific expenditure categories. The table also shows the proportion of each type of expenditure of the total system expenditure. Similarly, the operating revenue table presents system revenue broken down by categories and shows the proportion of each category of the total system revenue. The transit systems are grouped according to peer groups in both tables. For more information about each individual transit system, please refer to Section Three of this report.

RIDERSHIP BY SYSTEM					
SYSTEM	RIDERSHIP 2020	RIDERSHIP 2021	% CHANGE	2021 RIDERSHIP PER CAPITA	2021 % OF STATE RIDERSHIP
GROUP 1 - Large Fixed Route					
Bloomington	1,383,895	1,330,173	-3.88%	16.80	7.74%
Evansville	683,741	722,004	5.60%	6.15	4.20%
Fort Wayne	1,104,835	1,286,579	16.45%	4.79	7.49%
Indianapolis	5,741,803	5,203,518	-9.37%	5.66	30.28%
Lafayette	2,324,834	2,498,458	7.47%	16.91	14.54%
Muncie	751,738	747,389	-0.58%	10.66	4.35%
South Bend	937,474	989,203	5.52%	6.00	5.76%
SUBTOTAL: GROUP 1	12,928,320	12,777,324	-1.17%	7.23	74.35%
GROUP 2 - Small Fixed Route					
Anderson	169,080	124,987	-26.08%	2.27	0.73%
Central Indiana	32,650	24,162	-26.00%	0.02	0.14%
Columbus	127,986	151,368	18.27%	3.00	0.88%
East Chicago	72,076	51,228	-28.93%	1.72	0.30%
Elkhart	416,639	360,315	-13.52%	4.07	2.10%
Gary	506,633	438,804	-13.39%	5.49	2.55%
Kokomo	253,417	228,484	-9.84%	3.28	1.33%
City of Marion	71,378	82,588	15.71%	2.92	0.48%
Michigan City	127,739	112,326	-12.07%	3.57	0.65%
New Albany, Clarksville, & Jeffersonville	256,133	211,793	-17.31%	2.06	1.23%
Richmond	139,919	135,877	-2.89%	3.80	0.79%
Terre Haute	147,129	129,031	-12.30%	2.16	0.75%
SUBTOTAL: GROUP 2	2,320,779	2,050,963	-11.63%	0.97	11.93%
GROUP 3 - Urban Demand Response					
Hamilton County	41,054	51,698	25.93%	0.19	0.30%
Hancock County	11,353	14,220	25.25%	0.20	0.08%
Hendricks & Morgan Counties	31,984	32,653	2.09%	0.24	0.19%
Johnson, Shelby, & Brown Counties	63,494	66,891	5.35%	0.34	0.39%
La Porte	28,291	32,867	16.17%	1.49	0.19%
Northwestern Indiana	74,252	89,624	20.70%	0.18	0.52%
Valparaiso	96,040	83,978	-12.56%	2.65	0.49%
SUBTOTAL: GROUP 3	346,468	371,931	7.35%	0.10	2.16%
GROUP 4 - Rural Demand Response					
City of Bedford	13,934	14,073	1.00%	1.02	0.08%
Boone County	15,937	16,906	6.08%	0.48	0.10%
Cass County	112,052	124,582	11.18%	3.29	0.72%
Clinton County	26,417	29,868	13.06%	0.90	0.17%
Crawford, Harrison, Scott, & Washington Counties	16,715	17,872	6.92%	0.18	0.10%
Dearborn, Decatur, Jefferson, Jennings, Ohio, Ripley, & Switzerland Counties	43,558	36,943	-15.19%	0.24	0.21%
DeKalb County	19,039	17,126	-10.05%	0.40	0.10%
Fayette County	13,115	19,294	47.11%	0.82	0.11%
Franklin County	13,044	17,584	34.81%	0.77	0.10%
Fulton County	12,597	15,818	25.57%	0.77	0.09%
Huntingburg	5,917	7,856	32.77%	1.27	0.05%
Huntington County	32,286	30,477	-5.60%	0.83	0.18%
Jasper, Pulaski, Newton, & Starke Counties	32,106	34,298	6.83%	0.41	0.20%
Jay, Randolph, Blackford, & Henry Counties	26,715	39,649	48.41%	0.45	0.23%
Knox County	43,841	43,394	-1.02%	1.20	0.25%
Kosciusko County	31,585	36,909	16.86%	0.46	0.21%
LaGrange County	37,623	38,819	3.18%	0.96	0.23%
Madison County	11,571	13,198	14.06%	0.17	0.08%
Marshall County	20,120	23,861	18.59%	0.52	0.14%
Miami County	26,907	28,141	4.59%	0.78	0.16%
Monroe, Lawrence, Owen, & Putnam Counties	32,227	35,634	10.57%	0.59	0.21%
City of New Castle	15,994	20,459	27.92%	1.18	0.12%
Noble County	25,745	26,067	1.25%	0.55	0.15%
Orange County	6,644	7,039	5.95%	0.35	0.04%
Rush County	6,583	9,593	45.72%	0.57	0.06%
Seymour	26,066	26,355	1.11%	1.22	0.15%
Southern Indiana (Davies, Dubois, Gibson, Greene, Martin, Perry, Pike, Spencer, Sullivan, & Warrick Counties)	113,278	117,396	3.64%	0.44	0.68%
Steuben County	10,768	12,947	20.24%	0.38	0.08%
Tippecanoe County	205	393	91.71%	0.00	0.00%
Union County	9,993	9,627	-3.66%	0.25	0.06%
Vigo County	4,832	4,314	-10.72%	0.09	0.03%
Wabash County	13,320	11,464	-13.93%	0.37	0.07%
City of Washington	7,491	7,905	5.53%	0.62	0.05%
Wells County	19,412	23,661	21.89%	0.86	0.14%
White County	9,653	11,470	18.82%	0.47	0.07%
Whitley County	23,633	29,299	23.97%	0.86	0.17%
SUBTOTAL: GROUP 4	880,923	960,291	9.01%	0.52	5.59%
GROUPS 1 THROUGH 4	16,476,490	16,160,509	-1.92%	1.72	94.04%
Northern Indiana Commuter Transportation District	995,049	1,024,744	2.98%	1.33	5.96%
TOTAL ALL GROUPS	17,471,539	17,185,253	-1.64%	1.69	100.00%

TOTAL VEHICLE MILES BY SYSTEM			
SYSTEM	TVM 2020	TVM 2021	% CHANGE
GROUP 1 - Large Fixed Route			
Bloomington	964,833	1,018,862	5.60%
Evansville	1,125,184	1,230,848	9.39%
Fort Wayne	1,860,820	1,930,852	3.76%
Indianapolis	12,244,966	10,825,420	-11.59%
Lafayette	1,749,996	1,987,328	13.56%
Muncie	922,451	960,951	4.17%
South Bend	1,548,696	1,708,774	10.34%
SUBTOTAL: GROUP 1	20,416,946	19,663,035	-3.69%
GROUP 2 - Small Fixed Route			
Anderson	438,270	438,537	0.06%
Central Indiana	218,992	197,183	-9.96%
Columbus	296,637	321,861	8.50%
East Chicago	139,329	121,388	-12.88%
Elkhart	1,230,172	1,121,235	-8.86%
Gary	979,881	1,045,644	6.71%
Kokomo	572,339	570,828	-0.26%
City of Marion	121,679	169,763	39.52%
Michigan City	286,391	318,924	11.36%
New Albany, Clarksville, & Jeffersonville	780,370	698,725	-10.46%
Richmond	293,225	322,032	9.82%
Terre Haute	490,008	503,150	2.68%
SUBTOTAL: GROUP 2	5,153,275	5,088,679	-1.25%
GROUP 3 - Urban Demand Response			
Hamilton County	548,819	575,570	4.87%
Hancock County	124,443	153,884	23.66%
Hendricks & Morgan Counties	345,785	331,194	-4.22%
Johnson, Shelby, & Brown Counties	605,089	663,773	9.70%
La Porte	101,444	106,366	4.85%
Northwestern Indiana	725,971	886,597	22.13%
Valparaiso	310,103	326,216	5.20%
SUBTOTAL: GROUP 3	1,709,857	1,890,007	10.54%
GROUP 4 - Rural Demand Response			
City of Bedford	43,580	48,474	11.23%
Boone County	180,972	229,909	27.04%
Cass County	659,435	651,734	-1.17%
Clinton County	103,956	95,758	-7.89%
Crawford, Harrison, Scott, & Washington Counties	211,210	224,205	6.15%
Dearborn, Decatur, Jefferson, Jennings, Ohio, Ripley, & Switzerland Counties	516,413	473,807	-8.25%
DeKalb County	204,090	172,170	-15.64%
Fayette County	131,701	177,846	35.04%
Franklin County	154,442	175,099	13.38%
Fulton County	97,871	120,152	22.77%
Huntingburg	14,266	17,072	19.67%
Huntington County	248,673	228,291	-8.20%
Jasper, Pulaski, Newton, & Starke Counties	398,661	452,838	13.59%
Jay, Randolph, Blackford, & Henry Counties	259,905	330,757	27.26%
Knox County	216,518	224,748	3.80%
Kosciusko County	163,526	171,093	4.63%
LaGrange County	460,711	420,786	-8.67%
Madison County	121,515	124,291	2.28%
Marshall County	156,991	193,991	23.57%
Miami County	221,342	206,303	-6.79%
Monroe, Lawrence, Owen, & Putnam Counties	325,738	374,243	14.89%
City of New Castle	44,178	47,799	8.20%
Noble County	312,353	293,175	-6.14%
Orange County	109,512	100,494	-8.23%
Rush County	12,829	23,071	79.83%
Seymour	81,764	86,631	5.95%
Southern Indiana (Daviess, Dubois, Gibson, Greene, Martin, Perry, Pike, Spencer, Sullivan, & Warrick Counties)	1,309,715	1,374,775	4.97%
Steuben County	106,861	122,821	14.94%
Tippecanoe County	3,918	11,055	182.16%
Union County	127,003	127,711	0.56%
Vigo County	55,742	38,055	-31.73%
Wabash County	104,179	92,403	-11.30%
City of Washington	18,223	24,357	33.66%
Wells County	102,389	122,187	19.34%
White County	71,575	84,557	18.14%
Whitley County	185,457	222,345	19.89%
SUBTOTAL: GROUP 4	7,138,553	7,885,003	10.46%
GROUPS 1 THROUGH 4	36,164,446	36,420,908	0.71%
Northern Indiana Commuter Transportation District	3,964,250	3,882,573	-2.06%
TOTAL ALL GROUPS	40,128,696	40,303,481	0.44%

TRANSIT SYSTEM OPERATING REVENUE BY CATEGORY – 2021											
SYSTEM	FARES	%	LOCAL ASSISTANCE	%	STATE ASSISTANCE	%	FEDERAL ASSISTANCE	%	OTHER	%	TOTAL
GROUP 1 - Large Fixed Route											
Bloomington	\$911,085	12%	\$0	0%	\$2,212,843	30%	\$3,976,000	53%	\$384,493	5%	\$7,484,421
Evansville	\$1,136,518	16%	\$78,814	1%	\$1,953,994	27%	\$3,978,516	54%	\$181,443	2%	\$7,329,285
Fort Wayne	\$533,600	4%	\$6,399,817	45%	\$1,832,197	13%	\$4,930,967	35%	\$524,504	4%	\$14,221,085
Indianapolis	\$5,714,526	6%	\$52,270,044	52%	\$9,634,315	10%	\$32,686,134	32%	\$785,921	1%	\$101,090,940
Lafayette	\$2,830,133	20%	\$3,979,618	28%	\$3,687,937	26%	\$2,826,654	20%	\$714,355	5%	\$14,038,697
Muncie	\$135,258	2%	\$3,598,266	51%	\$1,285,755	18%	\$2,020,766	28%	\$77,181	1%	\$7,117,226
South Bend	\$981,670	9%	\$4,198,981	39%	\$1,760,578	16%	\$3,780,066	35%	\$172,508	2%	\$10,893,803
SUBTOTAL: GROUP 1	\$12,242,790	8%	\$70,525,540	43%	\$22,367,619	14%	\$54,199,103	33%	\$2,840,405	2%	\$162,175,457
GROUP 2 - Small Fixed Route											
Anderson	\$85,750	3%	\$845,412	31%	\$316,869	12%	\$1,419,090	52%	\$38,455	1%	\$2,705,576
Central Indiana	\$48,324	7%	\$0	0%	\$81,210	12%	\$121,000	18%	\$411,466	62%	\$662,000
Columbus	\$0	0%	\$641,445	32%	\$258,612	13%	\$1,099,038	55%	\$0	0%	\$1,999,095
East Chicago	\$0	0%	\$158,009	14%	\$291,696	27%	\$640,495	58%	\$5,806	1%	\$1,096,006
Elkhart	\$215,646	7%	\$1	0%	\$528,943	16%	\$2,503,200	76%	\$43,157	1%	\$3,290,947
Gary	\$387,865	5%	\$1,596,822	19%	\$821,763	10%	\$5,602,870	66%	\$121,812	1%	\$8,531,132
Kokomo	\$2,534	0%	\$703,977	28%	\$558,030	22%	\$1,261,958	50%	\$0	0%	\$2,526,499
City of Marion	\$0	0%	\$0	0%	\$0	0%	\$1,195,256	99%	\$6,679	1%	\$1,201,935
Michigan City	\$26,860	2%	\$0	0%	\$176,134	12%	\$1,323,750	87%	\$0	0%	\$1,526,744
New Albany, Clarksville, & Jeffersonville	\$438,571	6%	\$3,473,591	49%	\$1,060,731	15%	\$2,017,209	29%	\$87,547	1%	\$7,077,649
Richmond	\$118,663	11%	\$0	0%	\$0	0%	\$1,005,080	89%	\$5,480	0%	\$1,129,223
Terre Haute	\$86,806	3%	\$0	0%	\$462,324	16%	\$2,150,610	77%	\$108,564	4%	\$2,808,304
SUBTOTAL: GROUP 2	\$1,411,019	4%	\$7,419,257	21%	\$4,556,312	13%	\$20,339,556	59%	\$828,966	2%	\$34,555,110
GROUP 3 - Urban Demand Response											
Hamilton County	\$87,614	6%	\$0	0%	\$0	0%	\$1,386,840	92%	\$33,300	2%	\$1,507,754
Hancock County	\$40,104	8%	\$0	0%	\$0	0%	\$384,509	73%	\$102,982	20%	\$527,595
Hendricks & Morgan Counties	\$138,240	13%	\$4,561	0%	\$0	0%	\$897,359	86%	\$5,904	1%	\$1,046,064
Johnson, Shelby, & Brown Counties	\$77,755	4%	\$0	0%	\$0	0%	\$1,902,039	89%	\$153,903	7%	\$2,133,697
La Porte	\$87,542	14%	\$179,315	29%	\$61,078	10%	\$250,393	41%	\$30,211	5%	\$608,539
Northwestern Indiana	\$456,984	16%	\$722,788	26%	\$459,011	16%	\$1,124,628	40%	\$52,284	2%	\$2,815,695
Valparaiso	\$182,990	11%	\$0	0%	\$233,907	14%	\$1,167,406	71%	\$50,239	3%	\$1,634,542
SUBTOTAL: GROUP 3	\$1,071,229	10%	\$906,664	9%	\$753,996	7%	\$7,113,174	69%	\$428,823	4%	\$10,273,886
GROUP 4: Rural Demand Response											
City of Bedford	\$0	0%	\$0	0%	\$2,984	0%	\$599,964	100%	\$0	0%	\$602,948
Boone County	\$35,425	6%	\$0	0%	\$0	0%	\$578,068	91%	\$19,728	3%	\$633,221
Cass County	\$89,561	6%	\$0	0%	\$0	0%	\$1,488,039	92%	\$44,436	3%	\$1,622,036
Clinton County	\$27,020	6%	\$0	0%	\$0	0%	\$435,119	94%	\$0	0%	\$462,139
Crawford, Harrison, Scott, & Washington Counties	\$0	0%	\$141,273	21%	\$0	0%	\$547,733	79%	\$0	0%	\$689,006
Dearborn, Decatur, Jefferson, Jennings, Ohio, Ripley, & Switzerland Counties	\$43,456	3%	\$0	0%	\$52,420	3%	\$1,540,915	92%	\$33,452	2%	\$1,670,243
DeKalb County	\$54,007	10%	\$0	0%	\$0	0%	\$506,466	90%	\$1,946	0%	\$562,419
Fayette County	\$34,552	9%	\$0	0%	\$14,000	4%	\$344,292	88%	\$0	0%	\$392,844
Franklin County	\$25,054	6%	\$0	0%	\$18,280	4%	\$403,681	90%	\$0	0%	\$447,015
Fulton County	\$24,086	8%	\$0	0%	\$92,356	31%	\$134,845	45%	\$45,140	15%	\$296,427
Huntingburg	\$11,031	6%	\$0	0%	\$21,031	11%	\$162,794	84%	\$0	0%	\$194,856
Huntington County	\$36,618	6%	\$0	0%	\$18,280	3%	\$594,229	91%	\$2,100	0%	\$651,227
Jasper, Pulaski, Newton, & Starke Counties	\$0	0%	\$0	0%	\$45,700	4%	\$1,007,693	96%	\$0	0%	\$1,053,393
Jay, Randolph, Blackford, & Henry Counties	\$21,758	2%	\$0	0%	\$0	0%	\$918,012	86%	\$132,965	12%	\$1,072,735
Knox County	\$18,642	2%	\$0	0%	\$9,140	1%	\$718,615	96%	\$3,340	0%	\$749,737
Kosciusko County	\$20,644	3%	\$0	0%	\$0	0%	\$621,145	97%	\$0	0%	\$641,789
LaGrange County	\$211,510	23%	\$0	0%	\$0	0%	\$722,127	77%	\$0	0%	\$933,637
Madison County	\$8,474	2%	\$0	0%	\$0	0%	\$370,715	98%	\$0	0%	\$379,189
Marshall County	\$44,007	11%	\$0	0%	\$9,140	2%	\$349,776	86%	\$2,732	1%	\$405,655
Miami County	\$26,280	5%	\$0	0%	\$9,140	2%	\$455,376	93%	\$0	0%	\$490,796
Monroe, Lawrence, Owen, & Putnam Counties	\$48,295	4%	\$0	0%	\$0	0%	\$1,301,838	96%	\$0	0%	\$1,350,133
City of New Castle	\$0	0%	\$0.00	0%	\$0	0%	\$554,396	100%	\$0	0%	\$554,396
Noble County	\$56,911	9%	\$0	0%	\$9,140	2%	\$538,815	89%	\$0	0%	\$604,866
Orange County	\$12,737	4%	\$0	0%	\$28,825	9%	\$271,647	86%	\$1,940	1%	\$315,149
Rush County	\$7,924	4%	\$0	0%	\$0	0%	\$200,680	96%	\$450	0%	\$209,054
Seymour	\$33,873	9%	\$0	0%	\$0	0%	\$322,953	91%	\$0	0%	\$356,826
Southern Indiana (Daviess, Dubois, Gibson, Greene, Martin, Perry, Pike, Spencer, Sullivan, & Warrick Counties)	\$172,933	6%	\$0	0%	\$9,140	0%	\$2,601,954	93%	\$0	0%	\$2,784,027
Steuben County	\$0	0%	\$0	0%	\$9,140	3%	\$330,896	95%	\$9,343	3%	\$349,379
Tippecanoe County	\$1,434	1%	\$0	0%	\$0	0%	\$123,280	99%	\$0	0%	\$124,714
Union County	\$0	0%	\$0	0%	\$9,140	2%	\$438,278	98%	\$0	0%	\$447,418
Vigo County	\$6,166	2%	\$0	0%	\$9,140	3%	\$258,182	94%	\$0	0%	\$273,488
Wabash County	\$16,483	4%	\$0	0%	\$0	0%	\$430,229	95%	\$5,438	1%	\$452,150
City of Washington	\$0	0%	\$0	0%	\$0	0%	\$141,310	98%	\$3,166	2%	\$144,476
Wells County	\$13,154	2%	\$0	0%	\$18,280	3%	\$607,871	95%	\$0	0%	\$639,305
White County	\$20,486	7%	\$0	0%	\$9,140	3%	\$263,813	90%	\$0	0%	\$293,439
Whitley County	\$0	0%	\$22,126	3%	\$0	0%	\$619,279	96%	\$440	0%	\$641,845
SUBTOTAL: GROUP 4	\$1,122,521	5%	\$163,399	1%	\$394,416	2%	\$21,505,025	92%	\$306,616	1%	\$23,491,977
GROUPS 1 THROUGH 4	\$15,847,559	7%	\$79,014,860	34%	\$28,072,343	12%	\$103,156,858	45%	\$4,404,810	2%	\$230,496,430
Northern Indiana Commuter Transportation District	\$6,340,040	12%	\$5,240,635	10%	\$17,112,643	33%	\$23,906,810	45%	\$0	0%	\$52,600,128
TOTAL ALL GROUPS	\$22,187,599	8%	\$84,255,495	30%	\$45,184,986	16%	\$127,063,668	45%	\$4,404,810	2%	\$283,096,558

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Programs & Services

Calendar Year 2021

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INDOT OFFICE OF TRANSIT PROGRAMS & SERVICES

The INDOT Office of Transit (OT) is comprised of seven staff members and is a section within the INDOT Multi-Modal Planning & Programs Division, which also includes the Rail, Passenger Rail, Aeronautics, and Freight sections. Under the leadership of Larry Buckel, Office of Transit Manager, the OT administers both federal and state transit assistance programs. Contacts for the OT staff are listed in the table below.

Larry Buckel Office of Transit Manager	(317) 728-6250	LBUCKEL@INDOT.IN.GOV
Jason Casteel Transit Planner	(317) 234-5161	JCASTEEL@INDOT.IN.GOV
Brian Jones Section 5310/PMTF Program Manager	(317) 426-8541	BJONES@INDOT.IN.GOV
Jennifer Bennett Intercity Bus Program Manager	(317) 612-1223	JBENNETT@INDOT.IN.GOV
Todd Jennings Section 5311 Program Manager	(765) 309-7976	TJENNINGS@INDOT.IN.GOV
Mike McGathey Section 5311 Project Manager	(317) 232-1498	MMCGATHEY@INDOT.IN.GOV
Amy Craft Section 5311 Project Manager	(317) 446-7870	ACRAFT1@INDOT.IN.GOV

STATE OF INDIANA PROGRAMS

State of Indiana Public Mass Transportation Fund

The Public Mass Transportation Fund (PMTF) is a fund authorized by the legislature to receive revenue from the State's General Fund. These funds are allocated on a calendar year basis using a performance-based formula to eligible municipal corporations (as defined by I.C. 36-1-2-10). Operating expenses, passenger trips, total vehicle miles, and locally derived income data are utilized to compute the formula allocations.

In 2021, INDOT allocated \$38.25 million in PMTF to 63 transit systems in Indiana.

Awards are limited to an amount equal to 100 percent of the project's Locally Derived Income or the system's total allocation, whichever is less. Locally Derived Income (LDI) is used to measure local financial commitment and is defined as follows:

1. System revenues including fares, charter, advertising, and all other auxiliary and non-transportation revenues;
2. Taxes levied by, or on behalf of, a transit system; and
3. Local cash grants and reimbursements including general fund receipts; property, local option income, license, excise, and intangible taxes; bank building and loan funds; local bonding funds; and other locally derived assistance.

LDI does not include contra-expenses such as expense refunds from motor fuel tax, or in-kind volunteer services.

Electric Rail Service Fund

The Electric Rail Service Fund (ERSF) is a special state fund generated from property tax on a railroad company's distributable property that provides service with a commuter transportation district established under I.C. 8-3-1.5-20.6. These funds are

only available to commuter transportation districts that have substantially all of their service performed by electrical powered railroads. Qualifying commuter transportation districts must receive equal shares of this fund. Currently, all funds go to the Northern Indiana Commuter Transportation District (NICTD), the only entity eligible for these funds at the present time.

In 2021, INDOT allocated \$280,285 in ERSF funds to NICTD.

Commuter Rail Service Fund – Sales Tax

The Commuter Rail Service Fund (CRSF) is distributed to commuter transportation districts established under I.C. 8-3-1.5-20.5 to be used for maintenance, improvement, and operations of commuter rail service. This fund receives 0.131

percent of the state's general sales and use tax revenue.

In 2021, INDOT allocated a total of \$11,688,648 from General Sales and Use Tax to NICTD.

Commuter Rail Service Fund – Situs Tax

Collections from the Indefinite-Situs Tax on distributable property of railroad car companies (I.C. 6-1.1-8 35) also contribute to the Commuter Rail Service Fund. These funds must be used for debt financing for long term capital needs.

In 2021, INDOT allocated \$13,551,426 from Indefinite-Situs Tax to NICTD.

Currently, all CRSF monies go to the NICTD, the only entity eligible for these funds at the present time.

FEDERAL TRANSIT ADMINISTRATION (FTA) PROGRAMS ADMINISTERED BY INDOT

FTA Section 5311 – Rural Formula Funds

The Section 5311 program supports public transit systems in small urban and rural areas in the state with populations less than 50,000. Eligible systems annually apply and receive funding for operating and capital costs. Capital grants are funded up to 80 percent of the total project cost and operating grants are funded up to 50 percent of the net project cost (total operating cost less operating revenue).

Todd Jennings, Amy Craft, Jennifer Bennett, and Mike McGathey administer the program and grants for the following systems:

Todd Jennings Program Manager (765) 309-7976 tjennings@indot.in.gov	Amy Craft Project Manager (317) 446-7870 acraft1@indot.in.gov	Jennifer Bennett Intercity Bus Program Mgr. (317) 612-1223 jbennett@indot.in.gov	Mike McGathey Project Manager (317) 232-1498 mmcgathey@indot.in.gov
Boone Co. DeKalb Co. Fayette Co. Hancock Co. Hamilton Co. Harrison Co. (SITS) Hendricks Co. Huntingburg Jay Co. Johnson Co. LaGrange Co. Monroe Co. Rush Co. SIDC Steuben Co. WCIEDD Whitley Co.	Bedford Franklin Co. Fulton Co. Historic Hoosier Hills KIRPC Jasper Co. Newton Co. Pulaski Co. Starke Co. Knox Co. Marion Miami Co. Noble Co. Orange Co. Seymour Washington	Barons Bus Miller Transportation	Cass Co. Clinton Co. Huntington Co. Kosciusko Co. Madison Co. Marshall Co. New Castle Richmond Tippecanoe Co. Union Co. Wabash Co. Wells Co. White Co.

FTA Section 5311(b) – Rural Transit Assistance Program (RTAP)

Section 5311(b) created the Rural Transit Assistance Program (RTAP) to provide technical assistance, training, and research for rural and specialized transportation providers. The Indiana RTAP provides technical assistance to rural public transit operators, on-site training, and a fellowship program that provides financial assistance for operators to participate in training courses. The program also has a national element that develops information and materials for use by local operators and state departments of transportation.

The Indiana’s RTAP is implemented through a contract with RLS & Associates, Inc. and an advisory committee.

The Indiana RTAP can be contacted at (812) 799-3360, by e-mail, or visit their website at

www.indianartap.com. Their full mailing address is listed in Section Five.

FTA Section 5311(f) – Intercity Operating, Capital, Planning, and Marketing Assistance

The Section 5311(f) program provides funding assistance to transportation entities for the provision of intercity transportation-related services. This program was created to address the abandonment by intercity carriers and the special needs of isolated rural areas.

January 1, 2010, Miller Transportation began serving towns throughout Indiana with intercity service. No longer is public transportation limited to a single geographic area. Residents can now travel from Vincennes to Indianapolis, Muncie or South Bend, and even out of the state. This service supplements

what Greyhound Bus Lines already offered. This is made possible in part by a Section 5311(f) grant from the Federal Transit Administration.

In 2021 INDOT provided 5311(f), Intercity Operating assistance to Miller Transportation for five rural routes and Barons Bus for three rural routes throughout Indiana. This service supplements what Greyhound Bus Lines already provides to urban areas of the state.

The Section 5311(f) program funds capital grants at up to 80 percent of the total project cost and operating grants are funded up to 50 percent of the net project cost (total operating cost less operating revenue).

For more information on this program, contact Jennifer Bennett of the OT staff.

FTA Section 5310 – Capital Grants Program for Elderly Persons and Persons with Disabilities

The Section 5310 grant program is designed to improve mobility for the elderly and persons with disabilities. Funding provides capital assistance (vehicles and related equipment) to meet the special transportation needs of the elderly and persons with disabilities in small urban and rural areas. The program requirements include coordination among those recipients of federal and state programs and services in order to make the most efficient use of federal resources.

Eligible grantees include private non-profit corporations and public bodies approved by INDOT to coordinate services for elderly and disabled persons. The program matches up to 80 percent of project costs, with the remaining 20 percent provided by the local entity.

Projects must be derived from a locally developed, coordinated public transit-human services transportation plan.

Brian Jones is the Program Manager for the FTA Section 5310 Program.

FTA Section 5303 (Metropolitan Transit Planning) and FTA Section 5304 (Statewide Transportation Planning)

The Indiana Department of Transportation elects to use the Consolidated Planning Grant (CPG) approach offered by the U.S. Department of Transportation. These funds are transferred from the Federal Transit Administration to the Federal Highway Administration.

FTA Section 5339 – Bus and Bus Facilities Program

The Grants for Buses and Bus Facilities Program (49 U.S.C. 5339) makes federal resources available to states and direct recipients to replace, rehabilitate, purchase buses, and related equipment and to construct bus-related facilities including technological changes or innovations to modify low or no emission vehicles or facilities.

Eligible applicants include designated recipients that allocate funds to fixed route bus operators, states, or local governmental entities that operate fixed route bus service, and Indian tribes. Eligible subrecipients include all otherwise eligible applicants and private nonprofit organizations engaged in public transportation.

The federal share of eligible capital costs is 80 percent of the net capital project cost unless the grant recipient requests a lower percentage. The Federal share may exceed 80 percent for certain projects related to the ADA, the Clean Air Act (CAA), and certain bicycle projects.

In 2021, INDOT awarded \$687,460 in funding to eight rural transit systems. This accounted for the purchase of 18 low-floor mini-vans, all of which are ADA accessible.

INDIANA TRANSIT FACTS

Administration Costs

- Cost for INDOT to administer all federal and state public transit programs averages 1 percent of total Federal/State funds allocated to INDOT.

State Funding Trends

- State fiscal year (SFY) 2021 budget for Public Mass Transportation Funding was temporarily decreased compared to SFY 2020

Ridership (Urban Systems) for 2021

- Urban systems provided 15.1 million fixed route trips
- Urban systems provided just over 894,800 demand response trips to persons with disabilities

Ridership (Rural Systems) for 2021

- Rural systems provided over 960,000 trips, primarily to older adults and persons with disabilities

Total number of Public Transit systems in Indiana for 2021 – 63 systems receive formula funding

- Urban Systems – 25 systems receive 5307 formula funding
- Rural Systems – 38 systems receive 5311 formula funding
- 78 of 92 Counties in Indiana have public transit service available

Public Transit Fleet for 2021

- Total Public Transit Fleet for Indiana – 1,943 vehicles
- Urban vehicles – 1,191, with 99.33 percent wheelchair accessible
- Rural vehicles – 753, with 91.77 percent wheelchair accessible
- Total Vehicles – 1,944 with 95.73 percent wheelchair accessible

Specialized Transportation Program Vehicles for 2021

- Total number of active vehicles – 630
- Number of vehicles funded in 2021 – 53
- Specialized Transportation vehicle fleet wheelchair accessible – 90 percent

Indiana Demographics from 2020 U.S. Census American Community Survey (ACS) 5-Year Estimates

- Total Population – ranked 17th per the 2020 ACS with 6.6 million people or 2.1 percent of the total U.S. population
- Population Growth – population grew 4.4 percent from the 2010 census, national growth 7.4 percent
- Over Age 65 – 1,050,826 or 15.7 percent of the population, national average 16 percent, for Indiana up 28.9 percent from the 2010 census
- Over Age 65 with Disability – 353,789 or 34.8 percent of this age group, nationally 34 percent
- Age 18 to 64 with Disability – 475,830 or 11.8 percent of this age group, nationally 10.3 percent
- Below Poverty Level – 838,149 (12.9 percent), national average 12.8 percent, for Indiana down 12.9 percent from the 2010 census
- Drive Alone to Work – 81.3 percent of workers aged 16 years and over, national average 74.9 percent
- Car Pooled to Work – 9 percent of workers aged 16 years and over, national average 8.9 percent
- Used Public Transportation to Work – 0.8 percent of workers aged 16 years and over, national average 4.6 percent
- Mean Travel Time to Work – 23.9 minutes, nationally 26.9 minutes
- Zero Car Households – 162,858 (6.3 percent), of the total 2.6 million households, up 3.7 percent from the 2010 census

Prepared by: Indiana Department of Transportation, Office of Transit

2021 PUBLIC TRANSIT HIGHLIGHTS

1. Awarded \$38.25 million of state Public Mass Transportation Funds (PMTF) to 63 transit systems.
2. Awarded more than \$28 million in federal Section 5311 funds to 38 rural transit systems to offset operating and capital expenses.
3. Awarded \$3.1 million in Section 5310 grants to 29 agencies and procured 53 vehicles.
4. Conducted annual workshops for Section 5310 applicants (specialized transportation providers) and 5311 grantees (public transit operators in rural areas).
5. Continued to conduct Section 5310 and 5311 grantee compliance reviews.
6. More than 3,543 employees were employed by Indiana's Public Transit Systems in 2021.
7. Indiana transit systems reported over 17.1 million passenger trips in 2021.
8. Indiana transit system buses covered over 40.3 million total vehicle miles in 2021.

2021 INDIANA RTAP ANNUAL REPORT

The 2021 RTAP annual report is intended to provide an overview of the tasks and activities performed by the Indiana Rural Transit Assistance Program (RTAP), and RLS & Associates Inc., which is contracted to administer the program.

INDOT provided the RTAP staff with a work plan that includes tasks addressing development of additional resources, development of new training, updating current training, oversight of the FTA mandatory Drug and Alcohol Program, development of a program newsletter, maintaining a program website, and oversight of Indiana's Medical Qualification Program. The following is a breakdown of the tasks performed in each category of tasks assigned to the RTAP staff for 2021.

Resources

Some of the resources revised and developed in 2021 includes:

- Completion of the Preventative Maintenance Plan Template
- Safety Inspection Form
- Development and distribution of the Title VI Plan Template
- Development of additional policies for the Policies and Procedures Manual completed in 2020

The Preventative Maintenance Plan Template was completed and distributed to all systems in June of 2021 with plan submission and reviews to occur in 2022. A safety inspection form was developed to aid systems with the safety inspections outlined

in the new plan template. Each of these resources has been updated to reflect current program requirements. The Title VI plan templates were distributed in June of 2021 and plan submission and reviews began in October with completion planned in the first quarter of 2022. Additional policies were developed to addressing passenger discipline, and Suspension/Appeals and added to the Policies and Procedures Manual.

Training

The RTAP staff provided 78 training programs and trained 846 participants in 2021.

A new Diversity and Sensitivity training was development for webinar-based training, and will be added to the 2022 training calendar. Revised trainings for 2021 included:

- Defensive Driving
- Dealing with Difficult People
- Customer Service & Disability Awareness
- Stress & Fatigue

The proficiency demonstration form for the Passenger Assistance Techniques training to clarify the status of each participants evaluation. This revision clarifies the operator's performance as meeting the level of proficiency required, requiring additional practice and re-evaluate within time allotted, and if the operator has failed. This document is provided to each participants agency and is maintained with the RTAP training records.

Drug and Alcohol Reviews

The RTAP staff closed out 8 drug and alcohol reviews that were conducted at the end of 2020. The annual Drug and Alcohol Program Manager (DAPM) and Reasonable Suspicion Supervisor training was provided in August of 2021. Completed several policy reviews for system requesting assistance with revisions.

Newsletter and Website

The Indiana Dispatch Newsletter was prepared in April and October, posted to the website, and sent to all transit providers. Both issues included important INDOT program updates, training information, and articles providing guidance for serving passengers during the Pandemic, wellness, and safety.

The website was updated with additional resources per defined categories, State Roadeo and INCOST information, and training. A curb appeal upgrade of

the RTAP website provided a crisper and cleaner look to the site.

Medical Qualification (MQ) Program

The RTAP staff continues to work with IU Health and the 5311 providers to ensure the wellness and safety of all of Indiana's public transit operators, by providing consistent medical qualification evaluation through IU Health chain of approved facilities.

Technical assistance is also provided to the systems with scheduling, obtaining necessary documents, and addressing program concerns. The Medical Qualification Policy template was revised to reflect program changes, combined the appeals process and RX/OTC into one template.

Questions regarding this report or the tasks performed and completed by the Indiana RTAP program may be submitted to vwarner@rlsandassoc.com.

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Peer Group Comparisons

Calendar Year 2021

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PEER GROUP COMPARISONS

INDOT places each transit system into one of four peer groups. The peer groups are classified as large fixed route, small fixed route, urban demand response, and rural demand response. The essential determinants of comparability among the peers are the following factors:

- Total vehicle miles;
- Urbanized or non-urbanized service area; and
- Proportion of fixed route service compared to demand response service.

This section provides a profile of each transit peer group. Each profile contains descriptive and comparative information about the entire peer group as well as for the individual systems in the group.

Each profile contains background information about the peer group that includes the individual system names, the areas served by each system in the group, and the population of each service area. A comparison table also provides ridership and vehicle mile totals for 2020 and 2021 and exhibits the percent change between the two years.

A series of graphs exhibit the transit systems' performance in four areas. The first two graphs display two common measures of transit system cost-efficiency. The measures of operating expense per passenger trip and the operating expense per vehicle mile are used to indicate the cost of providing service per unit of consumed service. A relatively low ratio is preferred for both measures and a system can lower each ratio by increasing the number of passenger trips and miles of service or by decreasing total expenditures.

The third and fourth graphs present two indicators of a transit system's local funding support. The third graph displays each system's locally derived income per operating expense. That is, for each dollar expended, the amount of revenue that was derived from local sources including passenger fares, charter/other revenue, and local funding assistance. A higher ratio indicates a greater acceptance of financial responsibility for transit operations at the local level. Similarly, the fare recovery ratio measures the level at which fares support the operation of a transit system. The ratio indicates the percentage of transit operations that are covered by fare revenue.

GROUP ONE: LARGE FIXED ROUTE SYSTEMS

Transit systems included in Group One are large fixed route systems that operate an average of more than 1 million total vehicle miles per year, with more than 50 percent of the total vehicle miles operated in fixed route service.

The seven transit systems in Group One provide service to over 1.76 million Indiana residents, approximately 26 percent of the state's population. The populations of the service areas served by Group One systems range from 70,085 in Muncie to 918,977 in Indianapolis.

System	System Name	Service Area	Service Area Population
Bloomington	Bloomington Public Transportation Corp.	Bloomington Metropolitan Area	79,168
Evansville	Metropolitan Evansville Transit System (METS)	Evansville City Limits	117,429
Fort Wayne	Fort Wayne Public Transportation Corporation (Citilink)	Fort Wayne Metropolitan Area	268,485
Indianapolis	Indianapolis Public Transportation Corporation (IndyGo)	Marion County, Indiana	918,977
Lafayette	CityBus	Lafayette-West Lafayette Metropolitan Area & Purdue campus	147,725
Muncie	Muncie Indiana Transit System	Muncie City Limits	70,085
South Bend	South Bend Public Transportation Corporation (Transpo)	South Bend and Mishawaka City Limits	165,000
Total			1,766,869
Total Indiana Population			6,785,528
Percent of Indiana Population			26%

In 2021, Group One transit systems provided over 12.7 million passenger trips. Total ridership for the Group One systems decreased 1.17 percent in 2021. Between 2015 and 2021, ridership decreased by 52.7 percent. Four of the seven systems had ridership increases between 5.52 percent and 16.45 percent in 2021. Ridership among Group One systems ranged from just over 722,000 trips to 5.2 million trips.

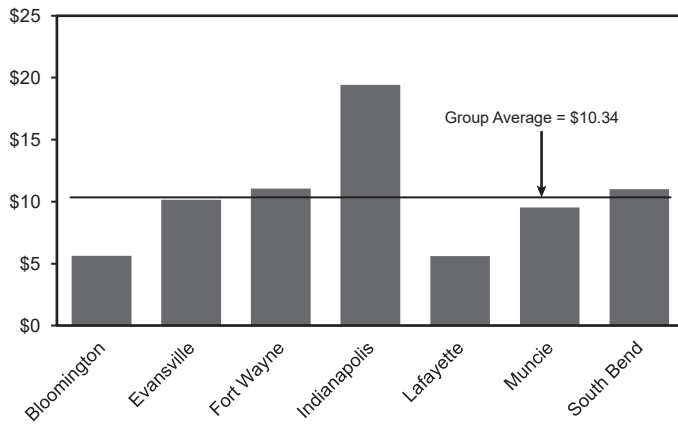
The total vehicle miles operated by Group One transit systems decreased in 2021. Total vehicle miles decreased by 3.69 percent, from over 20.4 million miles in 2020 to 19.6 million miles in 2021. Six of the seven systems operated more total vehicle miles this year. In 2021, total vehicle miles among the group ranged between 960,951 and 10.8 million.

System	Total Ridership			Total Vehicle Miles		
	2020	2021	Percent Change	2020	2021	Percent Change
Bloomington	1,383,895	1,330,173	-3.88%	964,833	1,018,862	5.60%
Evansville	683,741	722,004	5.60%	1,125,184	1,230,848	9.39%
Fort Wayne	1,104,835	1,286,579	16.45%	1,860,820	1,930,852	3.76%
Indianapolis	5,741,803	5,203,518	-9.37%	12,244,966	10,825,420	-11.59%
Lafayette	2,324,834	2,498,458	7.47%	1,749,996	1,987,328	13.56%
Muncie	751,738	747,389	-0.58%	922,451	960,951	4.17%
South Bend	937,474	989,203	5.52%	1,548,696	1,708,774	10.34%
Total	12,928,320	12,777,324	-1.17%	20,416,946	19,663,035	-3.69%

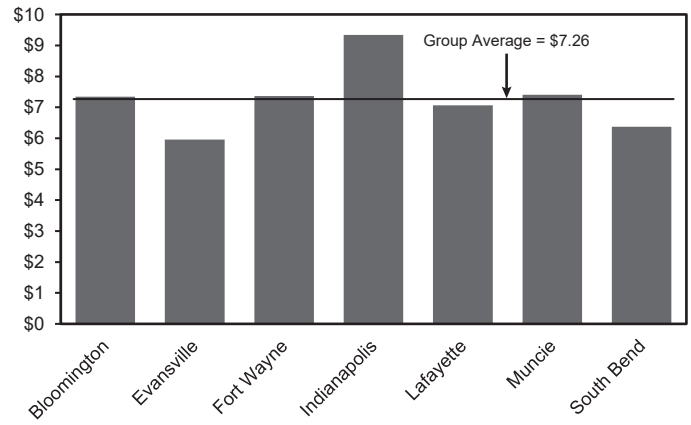
The following charts exhibit several transit performance indicators and provide a comparison among Group One systems. In 2021, the average operating expense per passenger trip for Group One systems was \$10.34. The cost per trip varied from \$5.62 to \$19.43. Among the urban systems, the average operating expense per vehicle mile was \$7.26 in 2021. The individual systems' cost per mile ranged from \$5.95 to \$9.34.

In 2021, the ratio of locally derived income to operating expense varied from \$0.12 to \$0.57. This means that for every dollar of expense, between \$0.12 and \$0.57 of revenue came from local sources such as fares, charter revenue, and local assistance. Similarly, the fare recovery ratio measures the amount of the total operating expense that is covered by passenger fares. Among the urban systems, the average fare recovery ratio was 10 percent while the individual systems' actual fare recovery ratios ranged from 2 percent to 20 percent.

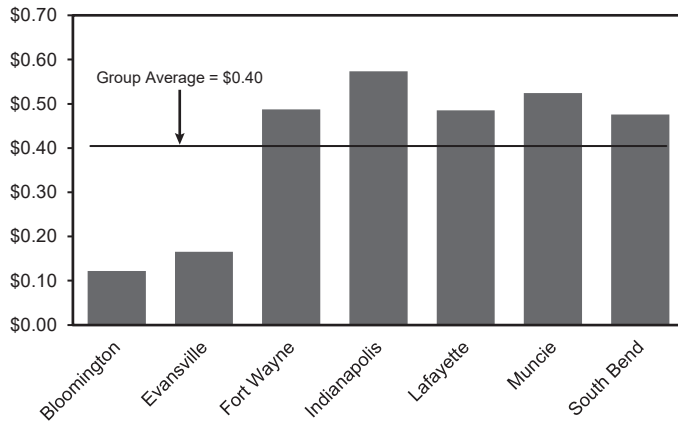
Group One: Operating Expense Per Passenger Trip



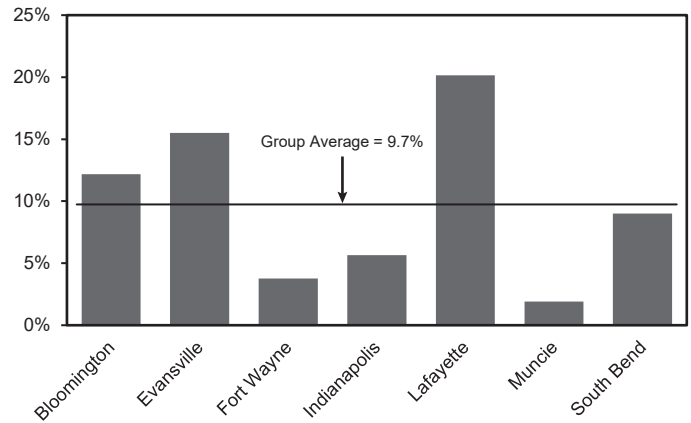
Group One: Operating Expense Per Total Vehicle Mile



Group One: Locally Derived Income Per Operating Expense



Group One: Fare Recovery Ratio



GROUP TWO: SMALL FIXED ROUTE SYSTEMS

Group Two systems are small fixed route systems that operate less than 1 million total vehicle miles per year, with more than 50 percent of the total vehicle miles operated in fixed route service.

The 12 transit systems in Group Two provide service to more than 2 million Indiana residents, approximately 31 percent of the state's population. The sizes of the service area populations range from 28,310 to 1,487,483.

System	System Name	Service Area	Service Area Population
Anderson	City of Anderson Transit System (CATS)	Anderson City Limits	55,076
Central Indiana	Central Indiana Regional Transportation Authority (CIRTA)	Indianapolis Urbanized Area	1,487,483
Columbus	ColumBus Transit	Columbus City Limits	50,474
East Chicago	East Chicago Transit	East Chicago City Limits	29,698
Elkhart	Elkhart Interurban Trolley/IT ADA Access (MACOG)	Elkhart and Goshen City Limits	88,440
Gary	Gary Public Transportation Corporation	Gary, Adjacent Communities	80,000
Kokomo	Spirit of Kokomo and City Line Trolley	Kokomo City Limits	69,682
City of Marion	Marion Transit System (MTS)	Marion City Limits	28,310
Michigan City	Michigan City Transit	Michigan City City Limits	31,452
Richmond	Rose View Transit	Richmond City Limits	103,049
New Albany, Clarksville, & Jeffersonville	Transit Authority of River City (TARC)	New Albany, Clarksville, & Jeffersonville City Limits	35,720
Terre Haute	Terre Haute Transit Utility	Terre Haute City Limits	59,614
Total			2,118,998
Total Indiana Population			6,785,528
Percent of Indiana Population			31%

In 2021, Group Two systems provided more than two million trips. Total ridership for the Group Two systems decreased in 2021 by 11.63 percent. Ten of the 12 systems had a decrease in ridership ranging from 2.89 percent to 28.93 percent. Ridership on Group Two systems ranged from 24,162 to 438,804 in 2021.

In 2021, Group Two systems operated approximately 5.8 million vehicle miles, 0.3 percent fewer miles than 2020. Five out of the 12 systems in Group Two operated fewer miles in 2021. The number of total vehicle miles operated by each Group Two system varied from 121,388 to 1,121,235.

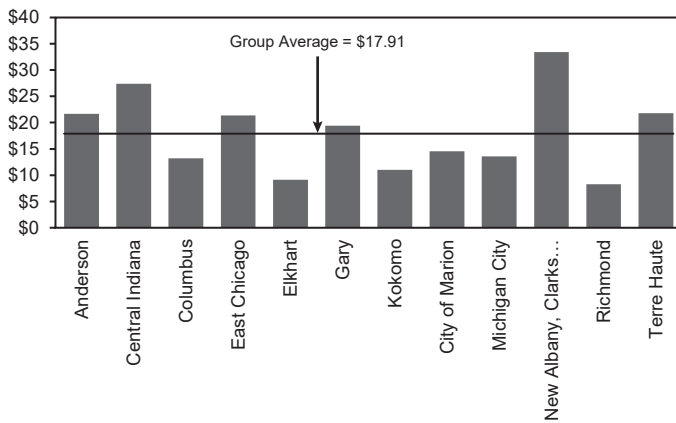
System	Total Ridership			Total Vehicle Miles		
	2020	2021	Percent Change	2020	2021	Percent Change
Anderson	169,080	124,987	-26.08%	438,270	438,537	0.06%
Central Indiana	32,650	24,162	-26.00%	218,992	197,183	-9.96%
Columbus	127,986	151,368	18.27%	296,637	321,861	8.50%
East Chicago	72,076	51,228	-28.93%	139,329	121,388	-12.88%
Elkhart	416,639	360,315	-13.52%	1,230,172	1,121,235	-8.86%
Gary	506,633	438,804	-13.39%	979,881	1,045,644	6.71%
Kokomo	253,417	228,484	-9.84%	572,339	570,828	-0.26%
City of Marion	71,378	82,588	15.71%	121,679	169,763	39.52%
Michigan City	127,739	112,326	-12.07%	286,391	318,924	11.36%
New Albany, Clarksville, & Jeffersonville	256,133	211,793	-17.31%	780,370	698,725	-10.46%
Richmond	139,919	135,877	-2.89%	293,225	322,032	9.82%
Terre Haute	147,129	129,031	-12.30%	490,008	503,150	2.68%
Total	2,320,779	2,050,963	-11.63%	5,847,293	5,829,270	-0.31%

The first two graphs shown below exhibit standard indicators of transit expenses per unit of service provided. In 2021, the average operating expense per passenger trip among Group Two systems was \$17.91. The cost per trip varied from \$8.31 to \$33.42. The average operating cost per mile was \$5.95, with actual costs ranging from \$2.94 to \$10.13 per mile.

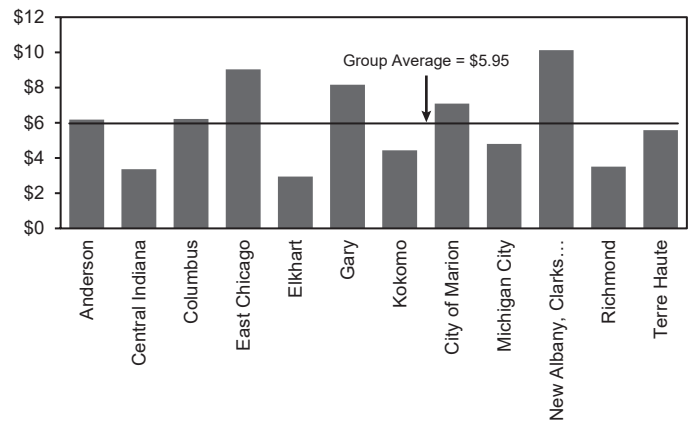
In 2021, the Group Two systems' ratios of locally derived income to operating expense varied from \$0.006 to \$0.69. For each dollar of expense, an

average of \$0.24 came from local financial sources such as passenger fares, charter revenue, levy revenue, and local cash grants, among others. On average, the systems covered 5 percent of their expenses through passenger fares. The Group Two fare recovery ratios ranged from 0.1 to 11 percent (note: Columbus, East Chicago, and the City of Marion & do not charge a passenger fare and thus do not exhibit a fare recovery ratio).

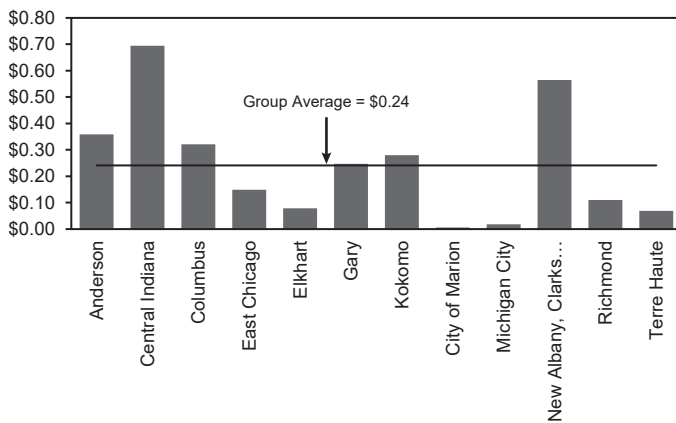
Group Two: Operating Expense Per Passenger Trip



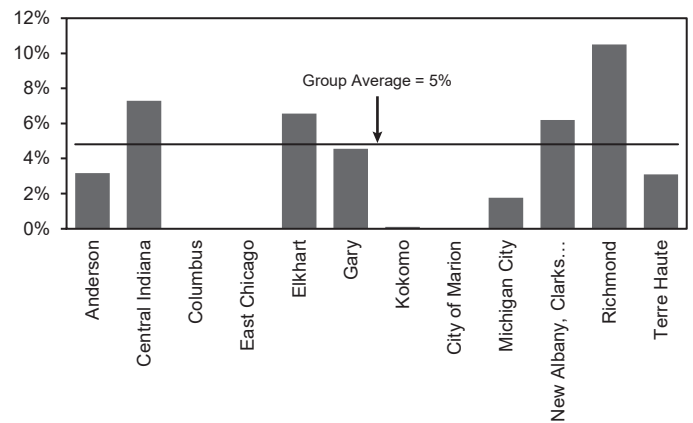
Group Two: Operating Expense Per Total Vehicle Mile



Group Two: Locally Derived Income Per Operating Expense



Group Two: Fare Recovery Ratio



GROUP THREE: URBAN DEMAND RESPONSE SYSTEMS

The seven transit systems in Group Three operate in urbanized areas with populations greater than 50,000. Fifty percent or more of their total vehicle miles are operated in demand response or deviated fixed route service.

Group Three systems serve approximately 1.2 million people. The combined service area populations make up approximately 18 percent of the state's population. The average service area population for Group Three systems is 177,912.

System	System Name	Service Area	Service Area Population
Hamilton County	Hamilton County Express	Hamilton County	274,569
Hancock County	Hancock Area Rural Transit	Hancock County	70,002
Hendricks & Morgan Counties	Hendricks County Transit/Sycamore Services	Hendricks & Morgan Counties	137,355
	DBA LINK		
Johnson, Shelby, & Brown Counties	Access Johnson County/ShelbyGo/Access Brown County	Johnson, Shelby & Brown Counties	199,332
LaPorte	TransPorte	LaPorte city limits and one-quarter mile fringe	22,053
Northwestern Indiana	Northwestern Indiana Regional Planning Commission (NIRPC)	Lake and Porter Counties	510,343
Valparaiso	City of Valparaiso Transit System	Valparaiso city limits	31,733
Total			1,245,387
Total Indiana Population			6,785,528
Percent of Indiana Population			18%

In 2021, Group Three systems provided 371,831 passenger trips, an increase of 7.35 percent from 2020. Only one of the seven systems had ridership decreases. Ridership on Group Three systems ranged from 14,220 to 89,624 in 2021.

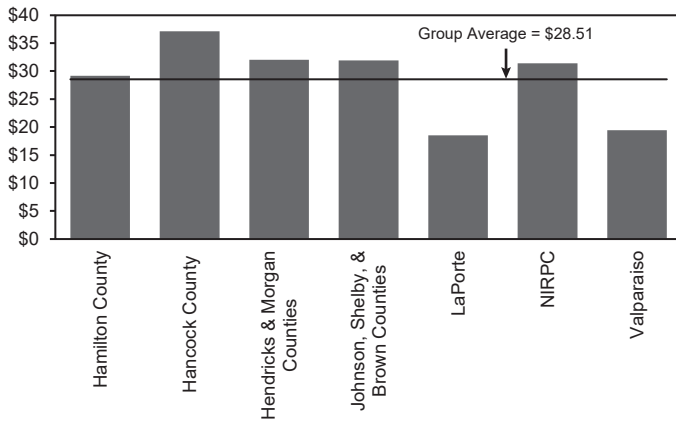
In 2021, Group Three systems operated more than 3 million vehicle miles. Only one of the systems operated fewer miles than in 2020. In total, vehicle miles for Group Three increased 10.21 percent. The systems operated between 153,884 miles and 886,597 miles in 2021.

System	Total Ridership			Total Vehicle Miles		
	2020	2021	Percent Change	2020	2021	Percent Change
Hamilton County	41,054	51,698	25.93%	548,819	575,570	4.87%
Hancock County	11,353	14,220	25.25%	124,443	153,884	23.66%
Hendricks & Morgan Counties	31,984	32,653	2.09%	345,785	331,194	-4.22%
Johnson, Shelby, & Brown Counties	63,494	66,891	5.35%	605,089	663,773	9.70%
LaPorte	28,291	32,867	16.17%	101,444	106,366	4.85%
Northwestern Indiana	74,252	89,624	20.70%	725,971	886,597	22.13%
Valparaiso	96,040	83,978	-12.56%	310,103	326,216	5.20%
Total	346,468	371,931	7.35%	2,761,654	3,043,600	10.21%

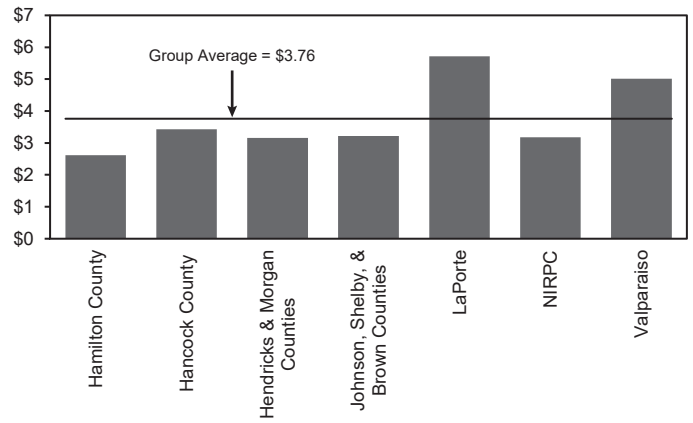
The Group Three systems had an average cost per passenger trip of \$28.51 in 2021. In 2021, the cost per trip for individual systems varied from \$18.52 to \$37.10. The average expense per vehicle mile is \$3.76 for the Group Three systems. The actual operating expense per mile for the systems ranged from \$2.62 to \$5.72.

Locally generated income funded an average of \$0.28 for each dollar of the Group Three systems' operating expenses. Primarily using passenger fare revenue and local cash grants, the systems covered between \$0.08 and \$0.53 for each dollar of expense. Considering fare revenue alone, the systems recovered between 4 percent and 16 percent of system expenses through passenger fares, with an average fare recovery ratio of 10 percent.

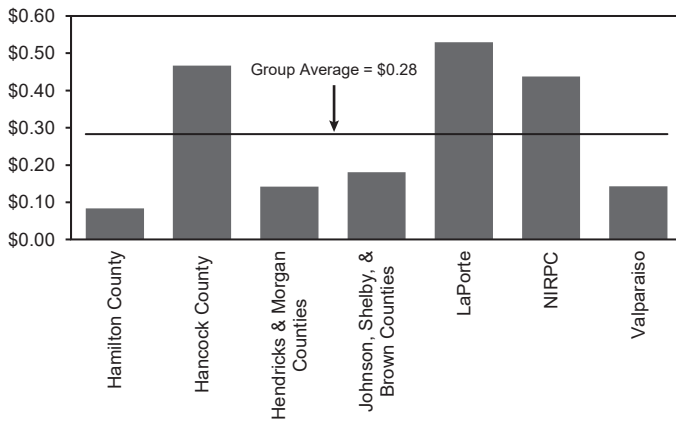
Group Three: Operating Expense Per Passenger Trip



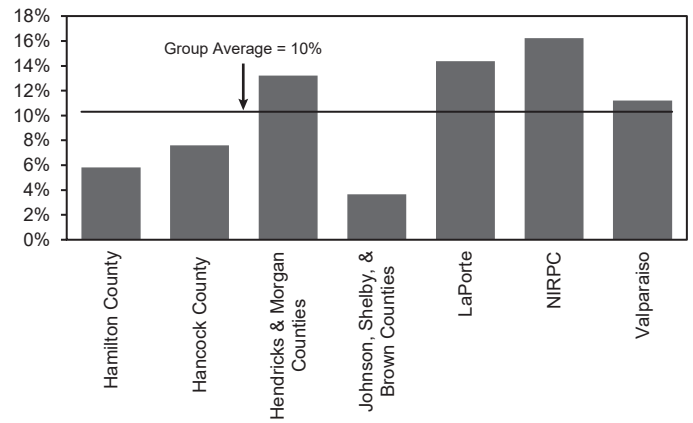
Group Three: Operating Expense Per Total Vehicle Mile



Group Three: Locally Derived Income Per Operating Expense



Group Three: Fare Recovery Ratio



GROUP FOUR: RURAL DEMAND RESPONSE SYSTEMS

Rural demand response systems include transit systems in urban areas with populations less than 50,000 and rural countywide and multi-county systems with varying population sizes. These systems operate 50 percent or more of their total vehicle miles in demand response or deviated fixed route service.

The 39 systems in Group Four serve more than 1.8 million people. This represents 27 percent of the state's population. The average service area population is 46,919. The sizes of the individual service areas are between 6,210 and 267,701 people.

System	System Name	Service Area	Service Area Population
City of Bedford	Transit Authority of Stone City (TASC)	Bedford City Limits	13,792
Boone County	Boone Area Transit System	Boone County	35,037
Cass County	Cass Area Transit	Cass County	37,870
Clinton County	Paul Phillippe Resource Center Public Transit (PPRC)	Clinton County	33,190
Crawford, Harrison, Scott and Washington Counties	Southern Indiana Transit System (SITS)	Crawford, Harrison, Scott & Washington Counties	98,765
Dearborn, Decatur, Jefferson, Ohio, Ripley, & Switzerland Counties	Catch-A-Ride (Historic Hoosier Hills)	Dearborn, Ohio, Ripley, Switzerland, Decatur & Jefferson Counties	154,970
DeKalb County	DeKalb Area Rural Transit (DART)	DeKalb County	43,265
Fayette County	Fayette County Public Transit	Fayette County	23,398
Franklin County	Franklin County Public Transportation	Franklin County	22,785
Fulton County	Fulton County Public Transportation	Fulton County	20,480
Huntingburg	Huntingburg Transit System	Huntingburg City Limits	6,210
Huntington County	Huntington Area Transportation	Huntington County	36,662
Jay, Randolph, Blackford, and Henry Counties	The New InterUrban	Jay, Randolph, Blackford & Henry Counties	88,610
Kankakee-Iroquois Regional Planning Commission (KIRPC)	Jasper County Community Services Public Transportation	Jasper County	33,562
Knox County	Knox County Commissioners/VanGo	Knox County	36,282
Kosciusko County	Kosciusko Area Bus Service (KABS)	Kosciusko County	80,240
LaGrange County	LaGrange County Area Transit (LCAT)	LaGrange County	40,446
Madison County	Transportation for Rural Areas of Madison County (TRAM)	Madison County	75,718
Marshall County	Marshall County Transit	Marshall County	46,095
Miami County	Miami County/YMCA Public Transit	Miami County	35,962
Monroe, Lawrence, Owen, & Putnam Counties	Rural Transit	Monroe, Lawrence, Owen & Putnam Counties	60,550
City of New Castle	New Castle Transit	New Castle City Limits	17,396
Kankakee-Iroquois Regional Planning Commission (KIRPC)	Newton County Community Services Public Transportation	Newton County	13,984
Noble County	Noble Transit System (NTS)	Noble County	47,457
Orange County	Orange County Transit	Orange County	19,867
Kankakee-Iroquois Regional Planning Commission (KIRPC)	Pulaski County Human Services Public Transportation	Pulaski County	12,559
Rush County	"Ride Rush" Public Transportation	Rush County	16,752
Seymour	Seymour Transit	Seymour City Limits	21,569
Southern Indiana (Daviess, Dubois, Gibson, Greene, Martin, Perry, Pike, Spencer, Sullivan, and Warrick Counties)	Ride Solution	Southern Indiana (Daviess, Dubois, Gibson, Greene, Martin, Perry, Pike, Spencer, Sullivan & Warrick Counties)	267,701
Kankakee-Iroquois Regional Planning Commission (KIRPC)	Community Services of Starke County Public Transportation	Starke County	22,952
Steuben County	STAR Transportation	Steuben County	34,435
Tippecanoe County	Area IV Public Transportation of Tippecanoe County	Tippecanoe County	115,468
Union County	Union County Transit	Union and Rural Wayne County	37,920
Vigo County	West Central Indiana Economic Development District Public Transit	Vigo County	47,764
Wabash County	Wabash County Transit	Wabash County	30,976
City of Washington	Washington Transit System (WTS)	Washington City Limits	12,678
Wells County	Wells on Wheels, WOW!	Wells County	27,636
White County	White County Public Transit	White & Carroll Counties	24,643
Whitley County	Whitley County Transit	Whitley County	34,191
Total			1,829,837
Total Indiana Population			6,785,528
Percent of Indiana Population			27%

In 2021, the systems in Group Four provided over 934,000 trips, an increase of approximately 10.15 percent from the 2020 total. Twenty-eight of the 39 systems had ridership increases, ranging between 1.1 percent and 91.71 percent. The average number of trips provided by a Group Four system was

24,623. Group Four systems operated more than 7.5 million vehicle miles in 2021, an increase of 5.15 percent over 2020. Twenty-four of the systems operated more miles than in 2020. The number of vehicle miles operated by Group Four systems ranged from 11,055 to 1,374,775.

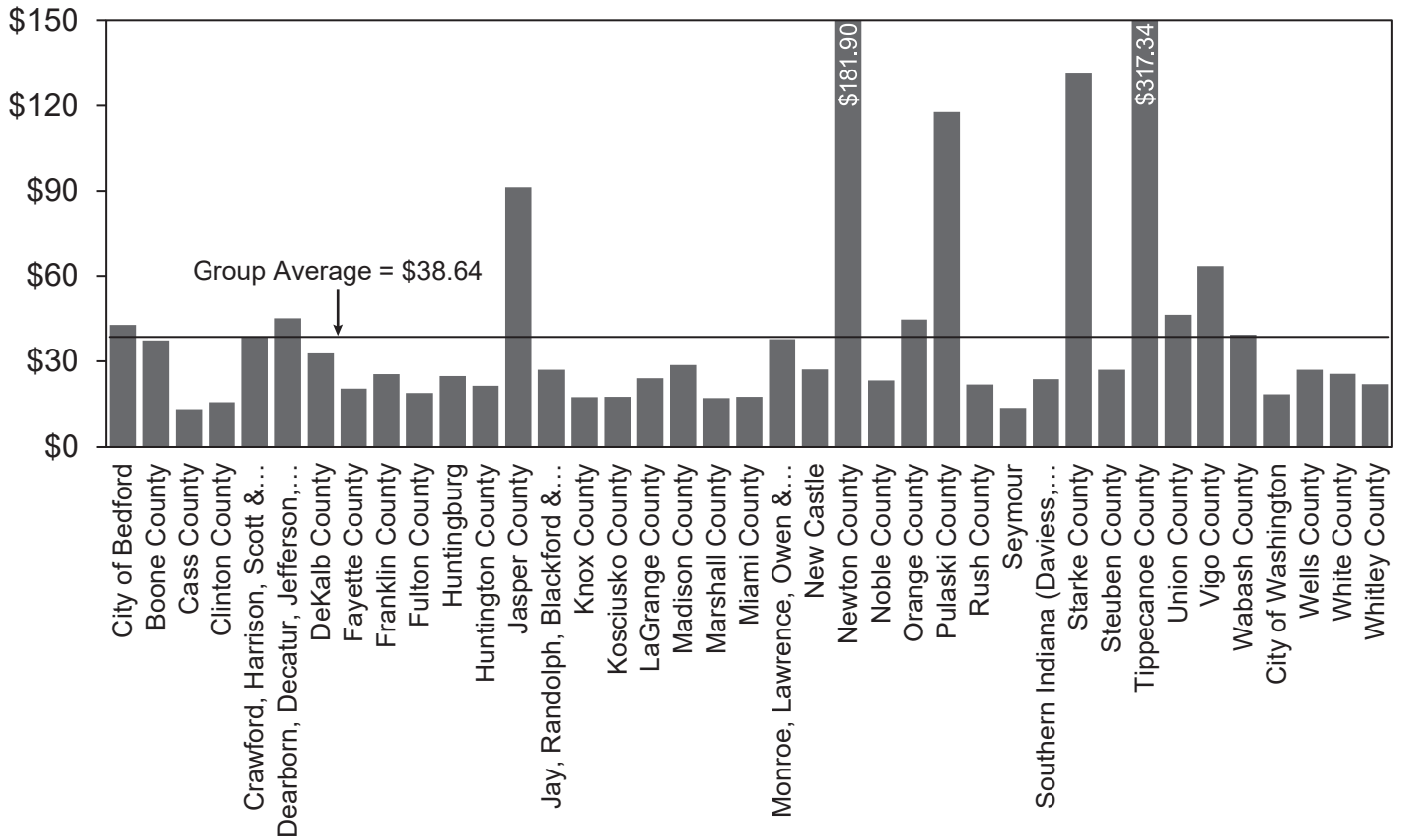
System	Total Ridership			Total Vehicle Miles		
	2020	2021	Percent Change	2020	2021	Percent Change
City of Bedford	13,934	14,073	1.00%	43,580	48,474	11.23%
Boone County	15,937	16,906	6.08%	180,972	229,909	27.04%
Cass County	112,052	124,582	11.18%	659,435	651,734	-1.17%
Clinton County	26,417	29,868	13.06%	103,956	95,758	-7.89%
Crawford, Harrison, Scott & Washington Counties	16,715	17,872	6.92%	211,210	224,205	6.15%
Dearborn, Decatur, Jefferson, Jennings, Ohio, Ripley & Switzerland Counties	43,558	36,943	-15.19%	516,413	473,807	-8.25%
DeKalb County	19,039	17,126	-10.05%	204,090	172,170	-15.64%
Fayette County	13,115	19,294	47.11%	131,701	177,846	35.04%
Franklin County	13,044	17,584	34.81%	154,442	175,099	13.38%
Fulton County	12,597	15,818	25.57%	97,871	120,152	22.77%
Huntingburg	5,917	7,856	32.77%	14,266	17,072	19.67%
Huntington County	32,286	30,477	-5.60%	248,673	228,291	-8.20%
Jasper County		11,530			54,234	
Jay, Randolph, Blackford & Henry Counties	26,715	39,649	48.41%	259,905	330,757	27.26%
Knox County	43,841	43,394	-1.02%	216,518	224,748	3.80%
Kosciusko County	31,585	36,909	16.86%	163,526	171,093	4.63%
LaGrange County	37,623	38,819	3.18%	460,711	420,786	-8.67%
Madison County	11,571	13,198	14.06%	121,515	124,291	2.28%
Marshall County	20,120	23,861	18.59%	156,991	193,991	23.57%
Miami County	26,907	28,141	4.59%	221,342	206,303	-6.79%
Monroe, Lawrence, Owen & Putnam Counties	32,227	35,634	10.57%	325,738	374,243	14.89%
New Castle	15,994	20,459	27.92%	44,178	47,799	8.20%
Newton County		5,791			200,512	
Noble County	25,745	26,067	1.25%	312,353	293,175	-6.14%
Orange County	6,644	7,039	5.95%	109,512	100,494	-8.23%
Pulaski County		8,947			73,729	
Rush County	6,583	9,593	45.72%	12,829	23,071	79.83%
Seymour	26,066	26,355	1.11%	81,764	86,631	5.95%
Southern Indiana (Daviess, Dubois, Gibson, Greene, Martin, Perry, Pike, Spencer, Sullivan & Warrick Counties)	113,278	117,396	3.64%	1,309,715	1,374,775	4.97%
Starke County		8,030			124,363	
Steuben County	10,768	12,947	20.24%	106,861	122,821	14.94%
Tippecanoe County	205	393	91.71%	3,918	11,055	182.16%
Union County	9,993	9,627	-3.66%	127,003	127,711	0.56%
Vigo County	4,832	4,314	-10.72%	55,742	38,055	-31.73%
Wabash County	13,320	11,464	-13.93%	104,179	92,403	-11.30%
City of Washington	7,491	7,905	5.53%	18,223	24,357	33.66%
Wells County	19,412	23,661	21.89%	102,389	122,187	19.34%
White County	9,653	11,470	18.82%	71,575	84,557	18.14%
Whitley County	23,633	29,299	23.97%	185,457	222,345	19.89%
Total	848,817	934,940	10.15%	7,138,553	7,505,894	5.15%

The cost per passenger trip for Group Four systems ranged from \$13.02 to \$317.34 with an average cost per trip of \$28.04. The average operating expense per vehicle mile was \$4.18. The actual cost per mile ranged from \$2.03 to \$12.44.

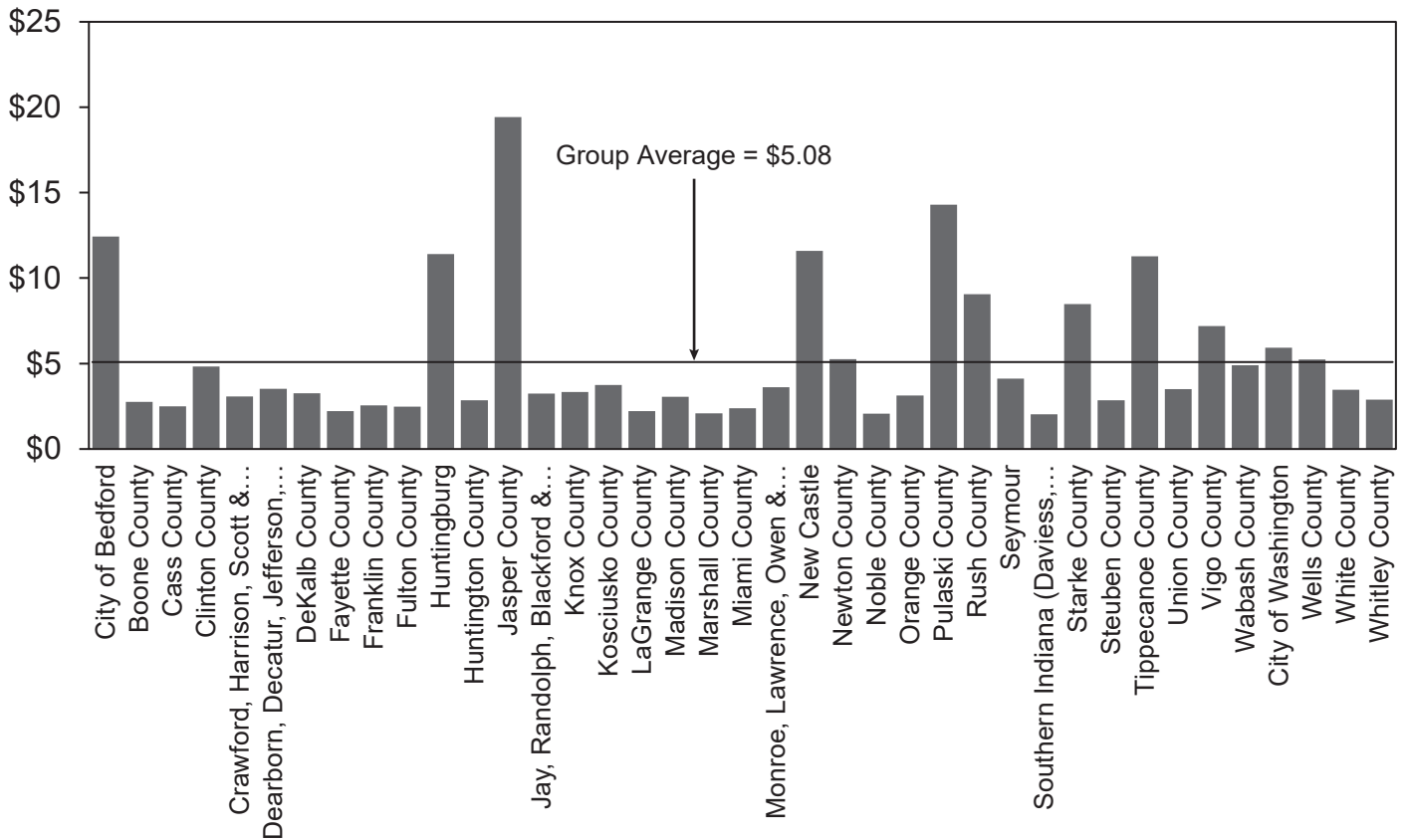
The amount of locally derived income that the Group Four systems generated per dollar of operating expense varied within a range of \$0.02 and \$0.23 among the systems. The average was \$0.06 for

each dollar of expense. The fare recovery ratio also differed greatly among the systems. Through passenger fares, the systems recovered between 1 percent and 23 percent of system expenses. The average fare recovery ratio was 6 percent (note: City of Bedford, SITS, KIRPC, City of Marion, City of New Castle, Steuben County, Union County, Washington, and Whitley County do not charge a passenger fare and thus do not exhibit a fare recovery ratio).

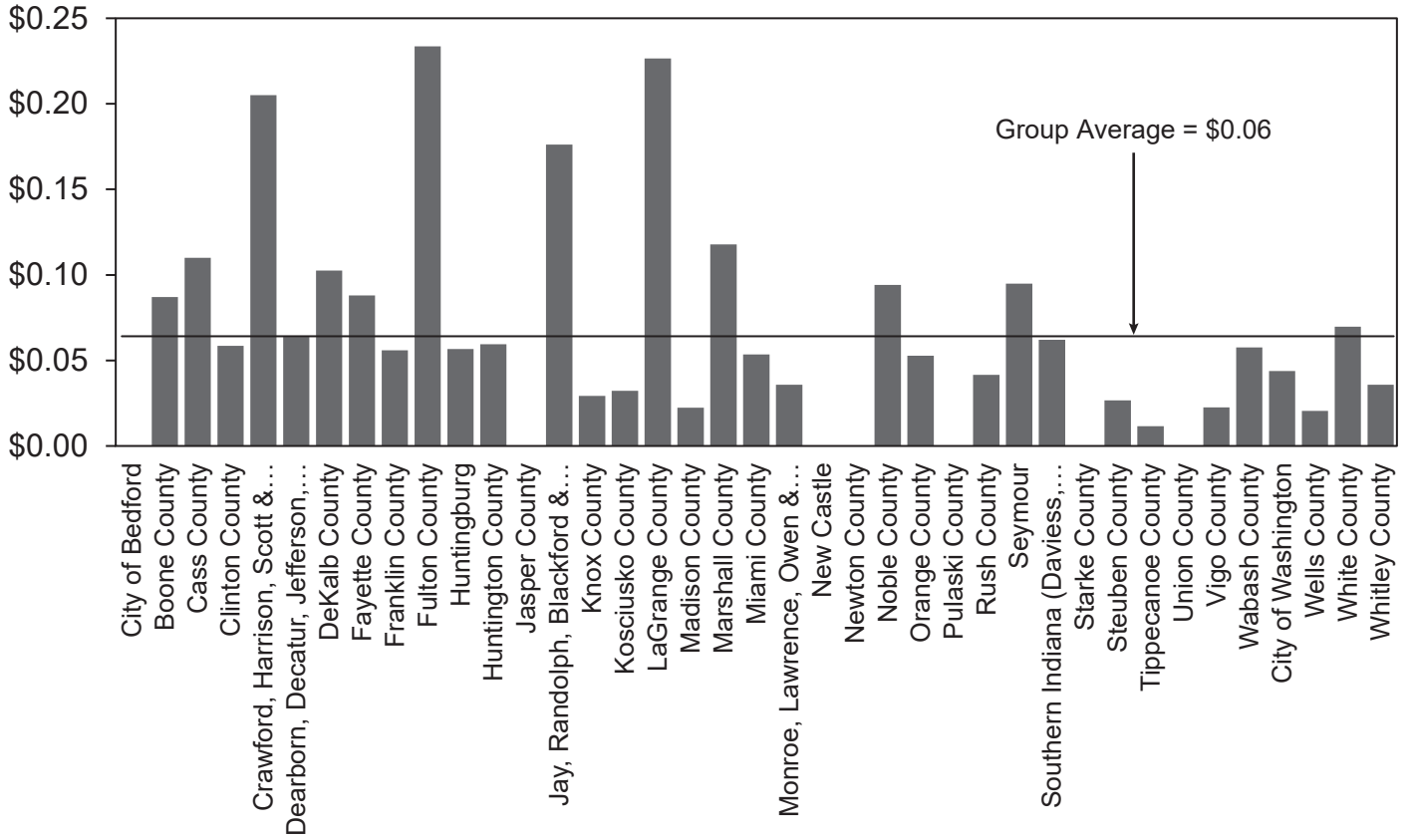
Group Four: Operating Expense Per Passenger Trip



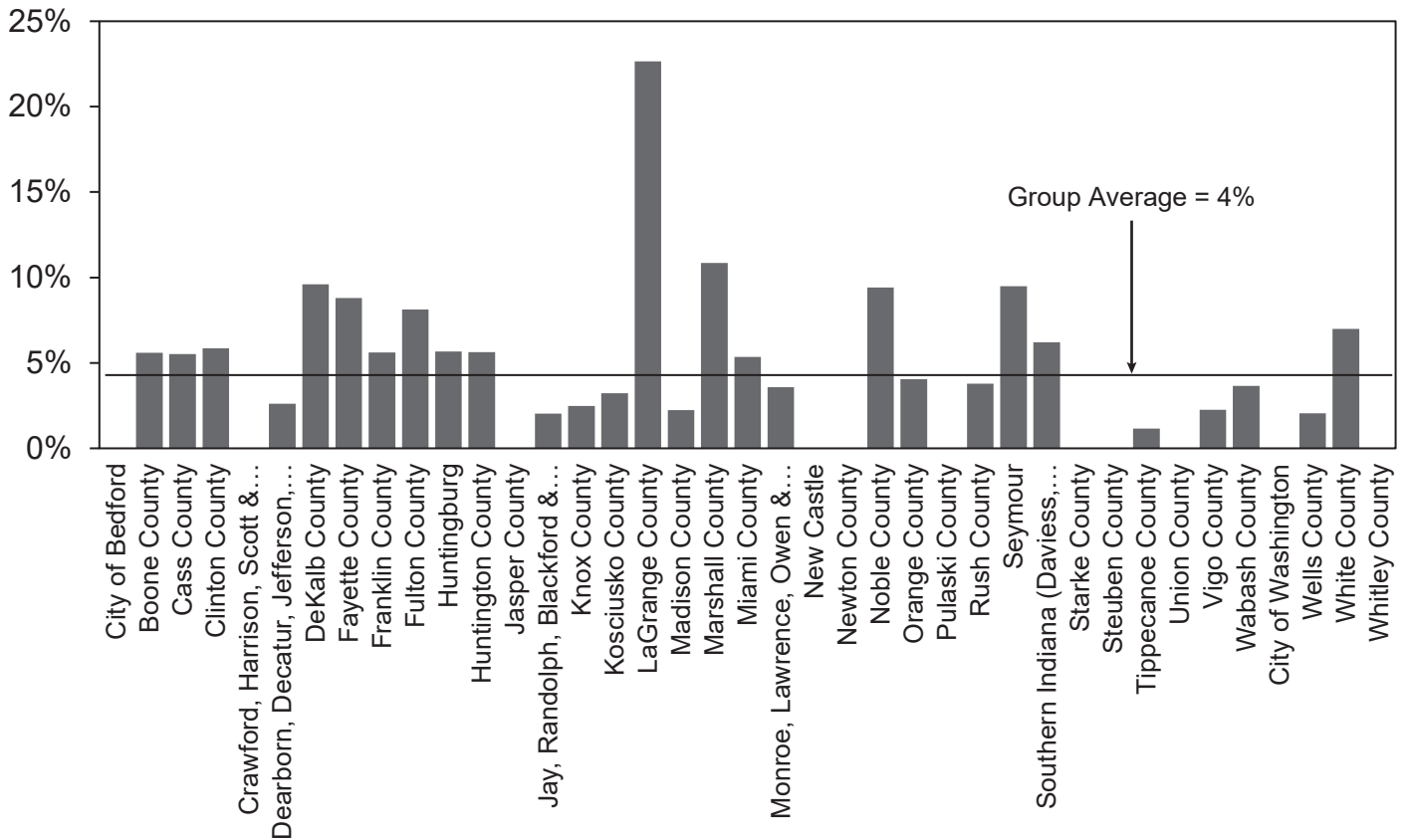
Group Four: Operating Expense Per Total Vehicle Mile



Group Four: Locally Derived Income Per Operating Expense



Group Four: Fare Recovery Ratio



NORTHERN INDIANA COMMUTER TRANSPORTATION DISTRICT

The Northern Indiana Commuter Transportation District (NICTD) provides commuter rail service between South Bend, Indiana and Chicago, Illinois. Because commuter rail operations are inherently different from bus and demand response services in terms of ridership, cost and revenue, NICTD was not

included in one of the four peer groups profiled in this section.

NICTD serves an estimated 771,815 Indiana residents along its service corridor. This represents approximately 12 percent of the state's population.

System	System Name	Service Area	Service Area Population
NICTD	Northern Indiana Commuter Transportation District	Rail Corridor between South Bend, IN & Chicago, IL	771,815 (estimated)
Total			771,815 (estimated)
Total Indiana Population			6,633,053
Percent of Indiana Population			12%

NICTD ridership levels increased in 2021. NICTD provided 1,024,744 trips in 2021, an increase of 2.98 percent from 2020. Total vehicle miles decreased

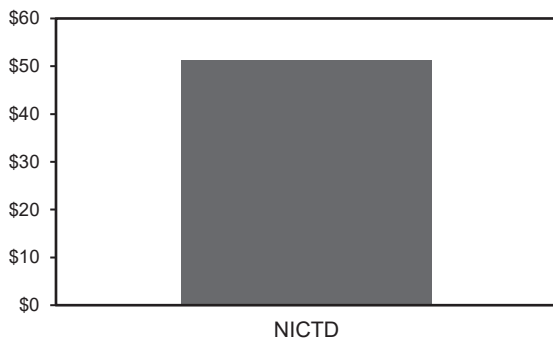
from 3.9 million miles in 2020 to 3.8 million miles in 2021. This represents a decrease of 2.06 percent.

System	Total Ridership			Total Vehicle Miles		
	2020	2021	Percent Change	2020	2021	Percent Change
NICTD	995,049	1,024,744	2.98%	3,964,250	3,882,573	-2.06%
Total	995,049	1,024,744	2.98%	3,964,250	3,882,573	-2.06%

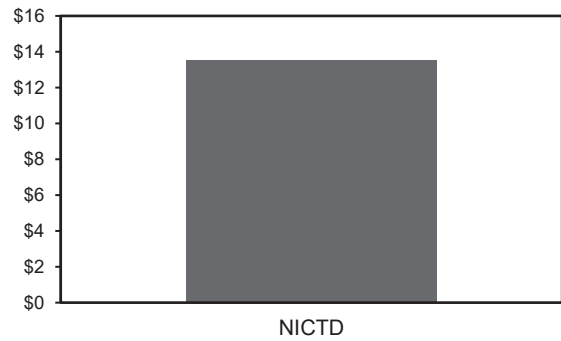
In 2021, NICTD's operating expense per passenger trip was \$51.33 while the operating cost per mile was \$13.55. NICTD covered \$0.22 of each dollar of

operating expense through local sources. Similarly, NICTD recovered 12 percent of its expenses through fare revenue alone.

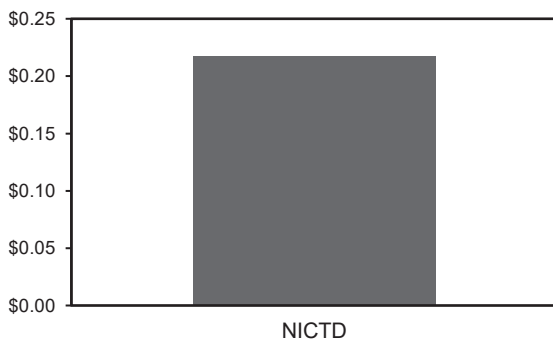
NICTD: Operating Expense Per Passenger Trip



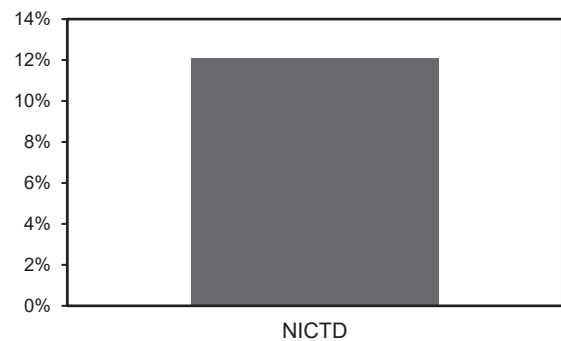
NICTD: Operating Expense Per Total Vehicle Mile



NICTD: Locally Derived Income Per Operating Expense



NICTD: Fare Recovery Ratio



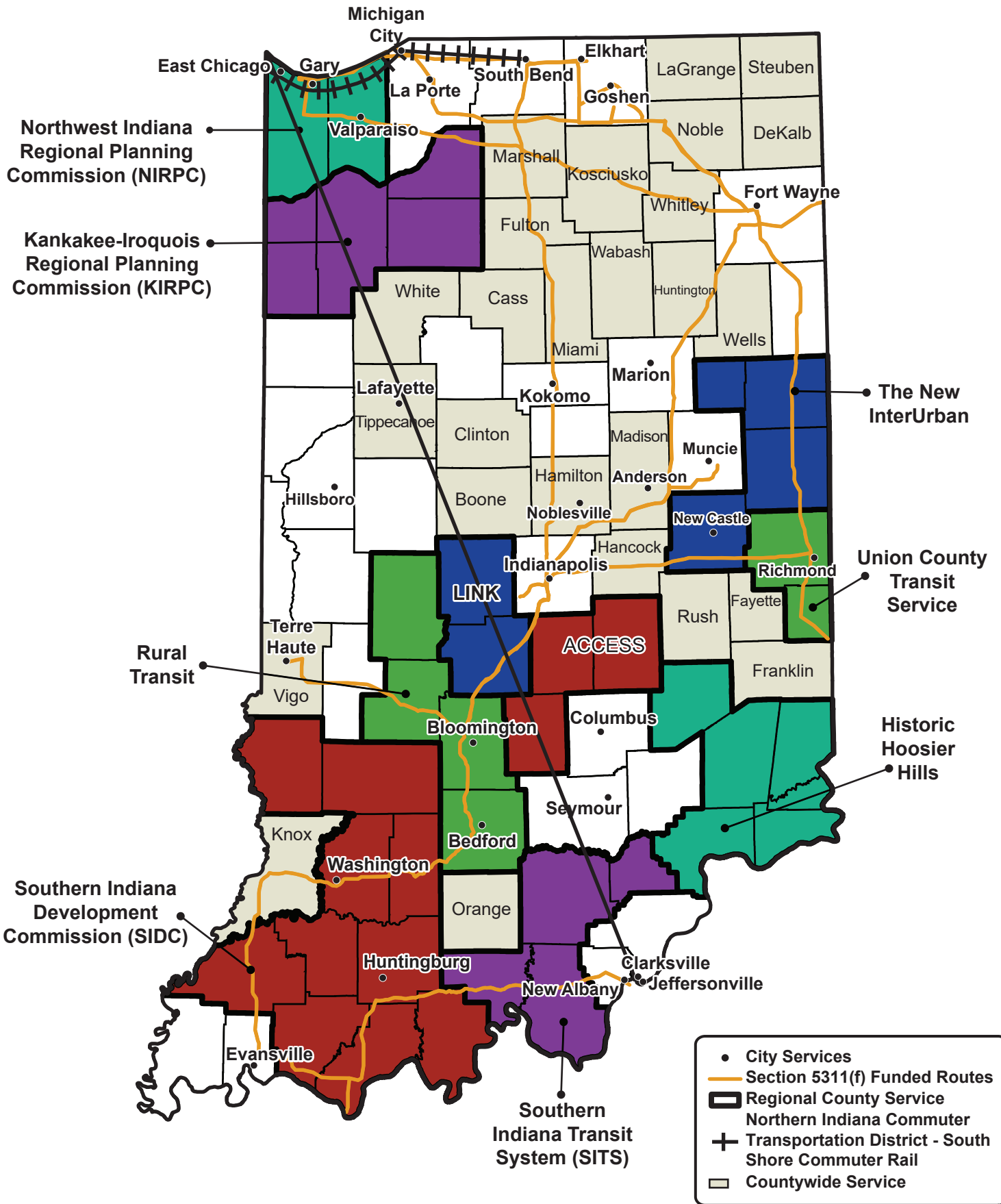


Transit System Pages

Calendar Year 2021

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2021 Public Transit Systems in Indiana





ANDERSON

530 Dale Keith Jones Rd
Anderson, IN 46011
(765) 648-6400

Contact: Travis Daniel, Administrative Assistant

Email: t.daniel@cityofanderson.com

Website: www.cityofanderson.com

General Information

Type of Service Fixed Route and Demand Response
Service Area City of Anderson
Service Population 55,076

Service Hours

Weekdays 6:00 AM to 6:00 PM
Saturday 9:00 AM to 3:00 PM
Sunday No Service

Fare Structure

Base \$1.00
Youth Free
Elderly/Disabled \$0.50
Transfer Free
Other/Special
31-Day \$24; 15-Day \$12
Senior \$12 & \$6; Student \$18 & \$9

2021 Highlights

- Continued work on new terminal
- Finished using the CARES Act that we received in 2020
- Applied for the American Rescue Plan Grant

Personnel

	<i>Full-Time</i>	<i>Part-Time</i>
Operations	20	2
Maintenance	4	1
Administration	5	0
	<u>29</u>	<u>3</u>

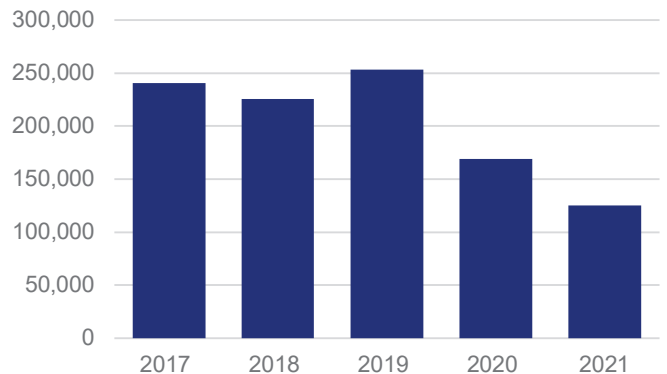
Operation Characteristics

Revenue Vehicles	22
Peak Hour Fleet	12
Base Fleet	12
Fuel Consumption (gal)	59,925

Ridership Trends

2017	240,618
2018	225,588
2019	252,922
2020	169,080
2021	124,987

System Ridership Trend





CITY OF ANDERSON TRANSIT SYSTEM (CATS)

Legislative District

Indiana Senate	25
Indiana House	35, 36, 37
U.S. Congressional	5

Operating Expense Summary

Operator Salaries/Wages	\$1,589,745
Other Salaries/Wages	\$0
Fringe	\$620,071
Services	\$237,864
Materials and Supplies	\$234,151
Utilities	\$23,745
Casualty/Liability	\$0
Purchased Transportation	\$0
Other	\$0
Total Expenses	\$2,705,576
Fixed Route Expenses	\$2,029,182
Demand Response Services	\$676,394

Revenue Summary

Fare Revenue	\$85,750
Contract/Other	\$0
Auxiliary/Non-Transit	\$38,455
In-Kind	\$0
Contra	\$0
Local Assistance	\$845,412
State Assistance	\$316,869
Federal Assistance	\$1,419,090
Total Revenue	\$2,705,576

Productivity

Total Passenger Boardings	124,987
Total Fixed Route Vehicle Miles	343,096
Total Demand Response Vehicle Miles	95,441
Total Vehicle Miles	438,537
Revenue Vehicle Miles	412,652
Revenue Vehicle Hours	31,480

Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile	\$6.17
Operating Expense per Passenger Trip	\$21.65
Passenger Trips per Total Vehicle Mile	0.29
Passenger Trips per Capita	2.27

Financial Performance

Operating Subsidy	\$2,581,371
Operating Subsidy Ratio	95%
Locally Derived Income	\$969,617
Locally Derived Income Per Operating Expense	\$0.36
Fare Recovery Ratio	3%

Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Manufacturer	ADA Accessible	Vehicle Capacity	Engine Type
1	2007	Chevrolet	Yes	5 or 1+1wc	Gasoline
1	2009	Chevrolet	Yes	24 or 20+2wc	Diesel
1	2011	Chevrolet	No	5	Gasoline
2	2011	Chevrolet	No	2	Gasoline
1	2012	GMC	No	7	Gasoline
2	2014	Freightliner	Yes	24 or 20+2wc	Diesel
2	2015	Chevrolet	Yes	17 or 11+3wc	Diesel
5	2015	Freightliner	Yes	24 or 20+2wc	Diesel
1	2015	Dodge	Yes	7 or 2+1wc	Gasoline
2	2016	Chevrolet	Yes	17 or 11+3wc	Diesel
2	2017	Chevrolet	Yes	17 or 11+3wc	Diesel
2	2018	Chevrolet	Yes	17 or 11+3wc	Diesel



BLOOMINGTON

130 W Grimes Ln
 Bloomington, IN 47403
 (812) 332-5688

Contact: John Connell, General Manager
Email: john.connell@bloomingtontransit.com
Website: www.bloomingtontransit.com

General Information

Type of Service Fixed Route and Demand Response
Service Area City of Bloomington
Service Population 79,168

Service Hours

Weekdays 6:00 AM to 11:30 PM
Saturday 7:30 AM to 9:30 PM
Sunday 9:30 AM to 7:30 PM

Fare Structure

Base \$1.00
Youth \$0.50
Elderly/Disabled \$0.50
Transfer Free
Other/Special
 Monthly Pass/Semi-Annual/Token Transit
 Reduced Pass/Semi-Annual/Summer Youth

2021 Highlights

- Procured two battery electric buses
- Installed two electric bus chargers
- Completed improvements to several bus stops

Personnel

	<i>Full-Time</i>	<i>Part-Time</i>
Operations	61	20
Maintenance	12	0
Administration	5	1
	<u>78</u>	<u>21</u>

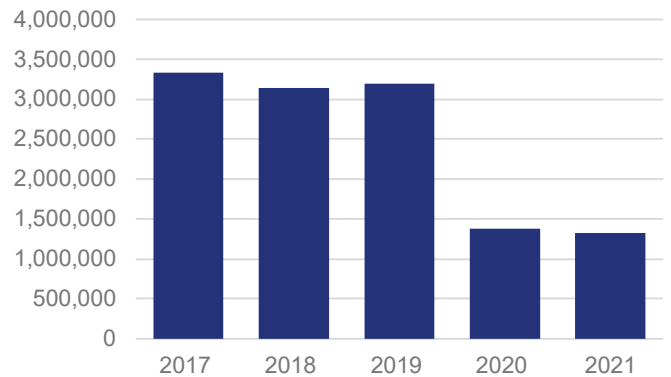
Operation Characteristics

Revenue Vehicles	54
Peak Hour Fleet	31
Base Fleet	19
Fuel Consumption (gal)	249,368

Ridership Trends

2017	3,338,351
2018	3,141,183
2019	3,197,637
2020	1,383,895
2021	1,330,173

System Ridership Trend



BLOOMINGTON PUBLIC TRANSPORTATION CORP.



Legislative District

Indiana Senate	40
Indiana House	60, 61
U.S. Congressional	9

Operating Expense Summary

Operator Salaries/Wages	\$2,179,991
Other Salaries/Wages	\$1,827,528
Fringe	\$1,160,158
Services	\$822,793
Materials and Supplies	\$941,597
Utilities	\$79,149
Casualty/Liability	\$315,622
Purchased Transportation	\$0
Other	\$157,583
Total Expenses	\$7,484,421
Fixed Route Expenses	\$6,766,907
Demand Response Services	\$717,514

Revenue Summary

Fare Revenue	\$911,085
Contract/Other	\$0
Auxiliary/Non-Transit	\$367,597
In-Kind	\$0
Contra	\$16,896
Local Assistance	\$0
State Assistance	\$2,212,843
Federal Assistance	\$3,976,000
Total Revenue	\$7,484,421

Productivity

Total Passenger Boardings	1,330,173
Total Fixed Route Vehicle Miles	913,787
Total Demand Response Vehicle Miles	105,075
Total Vehicle Miles	1,018,862
Revenue Vehicle Miles	980,160
Revenue Vehicle Hours	90,531

Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile	\$7.35
Operating Expense per Passenger Trip	\$5.63
Passenger Trips per Total Vehicle Mile	1.31
Passenger Trips per Capita	16.80

Financial Performance

Operating Subsidy	\$6,188,843
Operating Subsidy Ratio	83%
Locally Derived Income	\$1,295,578
Locally Derived Income Per Operating Expense	\$0.17
Fare Recovery Ratio	12%

Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Manufacturer	ADA Accessible	Vehicle Capacity	Engine Type
4	2003	Gillig	Yes	40+2wc	Diesel
1	2003	Gillig	Yes	29+2wc	Diesel
5	2005	Gillig	Yes	40+2wc	Diesel
1	2006	Gillig	Yes	29+2wc	Hybrid/Diesel
4	2007	Gillig	Yes	32+2wc	Diesel
3	2008	Gillig	Yes	32+2wc	Diesel
4	2009	Gillig	Yes	32+2wc	Hybrid/Diesel
2	2013	Gillig	Yes	32+2wc	Hybrid/Diesel
1	2015	Ford	Yes	16+2wc	Gasoline
1	2015	Gillig	Yes	32+2wc	Diesel
2	2015	Ford	Yes	6+2wc	Gasoline
2	2016	Ford	Yes	6+2wc	Gasoline
2	2016	Gillig	Yes	31+2wc	Diesel
5	2017	Gillig	Yes	32+2wc	Diesel
1	2017	Ford	Yes	9+2wc	Gasoline
1	2017	Ford	Yes	13+2wc	Gasoline
2	2017	Dodge	Yes	4+1wc	Gasoline
4	2018	Gillig	Yes	32+2wc	Diesel
3	2019	Gillig	Yes	32+2wc	Diesel
1	2019	Ford	Yes	13+2wc	Gasoline
3	2019	Ford	Yes	9+2wc	Gasoline
2	2021	Gillig	Yes	32+2wc	Electric



CENTRAL INDIANA

320 N Meridian St
 Indianapolis, IN 46204
 (317) 327-7433

Contact: John Seber, Executive Director

Email: jseber@cirta.us

Website: www.cirta.us

General Information

Type of Service Fixed Route and Commuter Bus
Service Area Plainfield, IN and Whitestown, IN
Service Population 1,487,483

Service Hours

Weekdays 5:10 AM to 12:35 AM
Saturday 5:10 AM to 12:35 AM
Sunday 5:10 AM to 12:35 AM

Fare Structure

Base \$1.00
Youth Free
Elderly/Disabled Free
Transfer Free
Other/Special

2021 Highlights

- In September of 2021 CIRTa added additional service hours to our workforce connectors.
- We are now operating three shifts a day covering morning, midday, and evening shifts.
- This has allowed for better serving our passengers in connecting them to work opportunities as well as better utilization of time and route efficiencies in covering multiple shifts.
- While COVID has impacted ridership, we are seeing an increase in ridership in late 2021.

Personnel

	<i>Full-Time</i>	<i>Part-Time</i>
Operations	0	0
Maintenance	0	0
Administration	0	0
	<u>0</u>	<u>0</u>

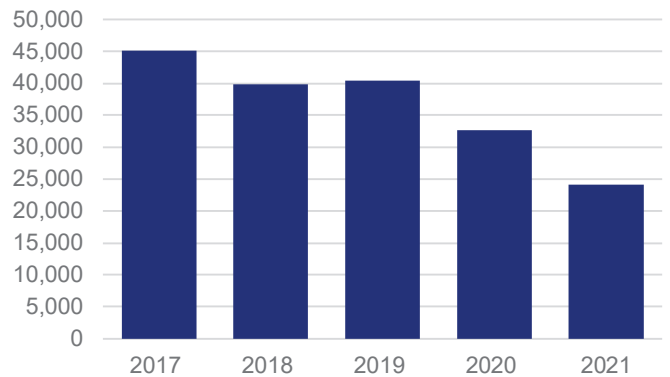
Operation Characteristics

Revenue Vehicles	3
Peak Hour Fleet	2
Base Fleet	2
Fuel Consumption (gal)	31,371

Ridership Trends

2017	45,127
2018	39,874
2019	40,425
2020	32,650
2021	24,162

System Ridership Trend





CENTRAL INDIANA REGIONAL TRANSPORTATION AUTHORITY (CIRTA)

Legislative District

Indiana Senate	20, 21, 23, 24, 25, 26, 27, 28, 29, 30, 31, 32, 33, 34, 35, 36, 37, 41
Indiana House	24, 27, 28, 29, 31, 32, 33, 35, 36, 40, 41, 44, 47, 53, 57, 58, 60, 65, 70, 86, 87, 88, 89, 90, 91, 92, 93, 94, 95, 96, 97, 98, 99
U.S. Congressional	4, 5, 6, 7, 9

Operating Expense Summary

Operator Salaries/Wages	\$0
Other Salaries/Wages	\$0
Fringe	\$0
Services	\$0
Materials and Supplies	\$0
Utilities	\$0
Casualty/Liability	\$0
Purchased Transportation	\$662,000
Other	\$0
Total Expenses	\$662,000
Fixed Route Expenses	\$662,000
Demand Response Services	\$0

Revenue Summary

Fare Revenue	\$48,324
Contract/Other	\$0
Auxiliary/Non-Transit	\$411,466
In-Kind	\$0
Contra	\$0
Local Assistance	\$0
State Assistance	\$81,210
Federal Assistance	\$121,000
Total Revenue	\$662,000

Productivity

Total Passenger Boardings	24,162
Total Fixed Route Vehicle Miles	197,183
Total Demand Response Vehicle Miles	0
Total Vehicle Miles	197,183
Revenue Vehicle Miles	170,599
Revenue Vehicle Hours	13,516

Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile	\$3.36
Operating Expense per Passenger Trip	\$27.40
Passenger Trips per Total Vehicle Mile	0.12
Passenger Trips per Capita	0.02

Financial Performance

Operating Subsidy	\$202,210
Operating Subsidy Ratio	31%
Locally Derived Income	\$459,790
Locally Derived Income Per Operating Expense	\$0.69
Fare Recovery Ratio	7%

Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Manufacturer	ADA Accessible	Vehicle Capacity	Engine Type
1	2014	Ford	Yes	23+4wc	Diesel
1	2019	Ford	Yes	23+4wc	Diesel
1	2019	Ford	Yes	23+4wc	Diesel
3					



COLUMBUS TRANSIT

850 Lindsey St
Columbus, IN 47201
(812) 376-2506

Contact: Bryan Burton, Director of Department of Public Works
Email: bryanburton@columbus.in.gov
Website: www.columbus.in.gov

General Information

Type of Service Fixed Route and Demand Response
Service Area City of Columbus
Service Population 50,474

Service Hours

Weekdays 6:00 AM to 8:00 PM
Saturday 6:00 PM to 6:00 PM
Sunday No Service

Fare Structure

Base Free
Youth Free
Elderly/Disabled Free
Transfer Free
Other/Special

2021 Highlights

- Provided free trips during COVID-19
- Received two 2022 Elkhart Coaches

Personnel

	<i>Full-Time</i>	<i>Part-Time</i>
Operations	16	14
Maintenance	2	0
Administration	<u>2</u>	<u>2</u>
	20	16

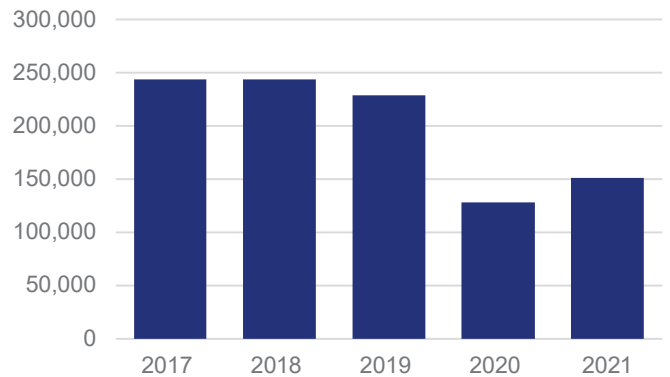
Operation Characteristics

Revenue Vehicles	18
Peak Hour Fleet	9
Base Fleet	7
Fuel Consumption (gal)	54,120

Ridership Trends

2017	244,101
2018	244,054
2019	228,818
2020	127,986
2021	151,368

System Ridership Trend



COLUMBUS TRANSIT



Legislative District

Indiana Senate	41
Indiana House	57, 59, 65
U.S. Congressional	6

Operating Expense Summary

Operator Salaries/Wages	\$800,354
Other Salaries/Wages	\$212,758
Fringe	\$372,000
Services	\$94,921
Materials and Supplies	\$276,759
Utilities	\$22,334
Casualty/Liability	\$0
Purchased Transportation	\$0
Other	\$219,969
Total Expenses	\$1,999,095
Fixed Route Expenses	\$1,867,586
Demand Response Services	\$131,509

Revenue Summary

Fare Revenue	\$0
Contract/Other	\$0
Auxiliary/Non-Transit	\$0
In-Kind	\$0
Contra	\$0
Local Assistance	\$641,445
State Assistance	\$258,612
Federal Assistance	\$1,099,038
Total Revenue	\$1,999,095

Productivity

Total Passenger Boardings	151,368
Total Fixed Route Vehicle Miles	260,647
Total Demand Response Vehicle Miles	61,214
Total Vehicle Miles	321,861
Revenue Vehicle Miles	301,045
Revenue Vehicle Hours	29,881

Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile	\$6.21
Operating Expense per Passenger Trip	\$13.21
Passenger Trips per Total Vehicle Mile	0.47
Passenger Trips per Capita	3.00

Financial Performance

Operating Subsidy	\$1,999,095
Operating Subsidy Ratio	100%
Locally Derived Income	\$641,445
Locally Derived Income Per Operating Expense	\$0.32
Fare Recovery Ratio	0%

Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Manufacturer	ADA Accessible	Vehicle Capacity	Engine Type
3	2007	Gillig	Yes	26+2wc	Diesel
2	2007	Chevy Turtle Top	Yes	9+2wc	Gas
1	2008	Chevy Uplander	Yes	3+1 wc	Gas
1	2015	Ford Elkhart Coach	Yes	15+2	Gas
1	2016	Mobility Ventures	Yes	3+1wc	Gas
1	2016	Ford Elkhart Coach	Yes	12+2 wc	Gas
1	2017	Ford Elkhart Coach	Yes	12+2 wc	Gas
4	2018	Gillig	Yes	44+2wc	Diesel
2	2019	Gillig	Yes	44+2wc	Diesel
2	2022	Ford Elkhart Coach	Yes	15+2	Gas
18					



EAST CHICAGO

5400 Cline Ave
 East Chicago, IN 46312
 (219) 391-8465

Contact: Francisco Rosado, Jr., Director
Email: frosado@eastchicago.com
Website: www.eastchicago.com

General Information

Type of Service Fixed Route and Complementary Paratransit
Service Area East Chicago City Limits
Service Population 29,698

Service Hours

Weekdays 5:55 AM to 8:28 PM
Saturday 9:00 AM to 4:24 PM
Sunday No Service

Fare Structure

Base Free
Youth Free
Elderly/Disabled Free
Transfer Free
Other/Special

2021 Highlights

- Replaced two paratransit vehicles with two low floor paratransit vans
- ECT did not stop service due to COVID-19 pandemic

Personnel

	<i>Full-Time</i>	<i>Part-Time</i>
Operations	7	0
Maintenance	1	2
Administration	3	1
	<u>11</u>	<u>3</u>

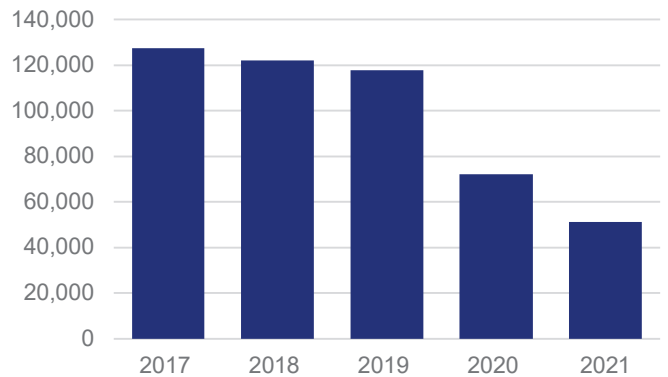
Operation Characteristics

Revenue Vehicles	9
Peak Hour Fleet	3
Base Fleet	3
Fuel Consumption (gal)	26,579

Ridership Trends

2017	127,483
2018	122,128
2019	117,785
2020	72,076
2021	51,228

System Ridership Trend



EAST CHICAGO TRANSIT



Legislative District

Indiana Senate	2
Indiana House	2, 12
U.S. Congressional	1

Operating Expense Summary

Operator Salaries/Wages	\$293,600
Other Salaries/Wages	\$295,109
Fringe	\$343,044
Services	\$22,951
Materials and Supplies	\$136,517
Utilities	\$2,561
Casualty/Liability	\$650
Purchased Transportation	\$0
Other	\$1,574
Total Expenses	\$1,096,006
Fixed Route Expenses	\$807,741
Demand Response Services	\$288,265

Revenue Summary

Fare Revenue	\$0
Contract/Other	\$0
Auxiliary/Non-Transit	\$5,806
In-Kind	\$0
Contra	\$0
Local Assistance	\$158,009
State Assistance	\$291,696
Federal Assistance	\$640,495
Total Revenue	\$1,096,006

Productivity

Total Passenger Boardings	51,228
Total Fixed Route Vehicle Miles	94,439
Total Demand Response Vehicle Miles	26,949
Total Vehicle Miles	121,388
Revenue Vehicle Miles	107,798
Revenue Vehicle Hours	10,187

Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile	\$9.03
Operating Expense per Passenger Trip	\$21.39
Passenger Trips per Total Vehicle Mile	0.42
Passenger Trips per Capita	1.72

Financial Performance

Operating Subsidy	\$1,090,200
Operating Subsidy Ratio	99%
Locally Derived Income	\$163,815
Locally Derived Income Per Operating Expense	\$0.15
Fare Recovery Ratio	0%

Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Manufacturer	ADA Accessible	Vehicle Capacity	Engine Type
1	2010	Gillig	Yes	58+2wc	Diesel
2	2011	Ford	Yes	12+2wc	Gas
4	2020	Gillig	Yes	58+2wc	Diesel
2	2021	Chevrolet	Yes	12+2wc	Gas
9					



ELKHART-GOSHEN

227 W Jefferson Blvd Rm 1120
 South Bend, IN 46601
 (574) 674-8894

Contact: James Turnwald, Executive Director
Email: macogdir@macog.com
Website: www.interurbanrolley.com

General Information

Type of Service	Fixed Route and Complementary Paratransit
Service Area	Elkhart County
Service Population	88,440

Service Hours

Weekdays	5:00 AM to 8:00 PM
Saturday	5:00 AM to 7:00 PM
Sunday	No Service

Fare Structure

Base	\$1.00
Youth	\$0.50
Elderly/Disabled	\$0.50
Transfer	Free
Other/Special	
\$2.00 Paratransit, \$0.00 PT assistant	
\$0.40 PT addtl adult, \$0.20 PT addtl child	

2021 Highlights

- Received \$790,844 from the American Rescue Plan Act for operating assistance
- Rerouted our Red Line fixed route on the Interurban Trolley to add more stops
- Implemented a mobile ticketing program, Token Transit, on the Interurban Trolley service
- Began working on a Regional COA to analyze fixed-route bus service in the MACOG region
- Issued an RFP for new a dispatch system for the Interurban Trolley Access service

Personnel

	<i>Full-Time</i>	<i>Part-Time</i>
Operations	25	13
Maintenance	3	0
Administration	5	6
	<hr/> 33	<hr/> 19

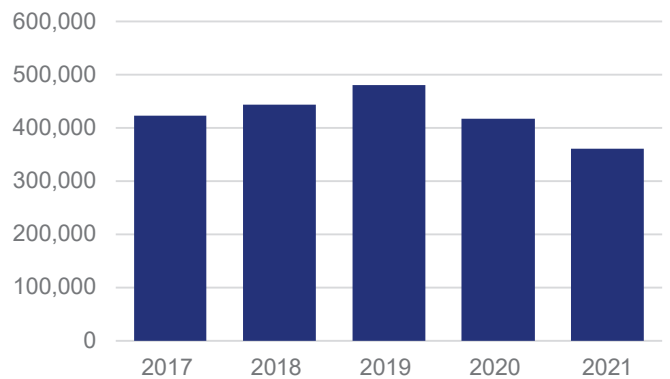
Operation Characteristics

Revenue Vehicles	20
Peak Hour Fleet	16
Base Fleet	16
Fuel Consumption (gal)	131,421

Ridership Trends

2017	422,381
2018	443,192
2019	481,384
2020	416,639
2021	360,315

System Ridership Trend





ELKHART INTERURBAN TROLLEY/ IT ADA ACCESS (MACOG)

Legislative District

Indiana Senate 9, 11, 12
 Indiana House 5, 21, 48, 49
 U.S. Congressional 2

Operating Expense Summary

Operator Salaries/Wages	\$0
Other Salaries/Wages	\$179,273
Fringe	\$129,806
Services	\$0
Materials and Supplies	\$1,527
Utilities	\$1,225
Casualty/Liability	\$10,486
Purchased Transportation	\$2,832,716
Other	\$135,914
Total Expenses	\$3,290,947
Fixed Route Expenses	\$2,374,524
Demand Response Services	\$916,423

Revenue Summary

Fare Revenue	\$215,646
Contract/Other	\$0
Auxiliary/Non-Transit	\$43,157
In-Kind	\$0
Contra	\$0
Local Assistance	\$1
State Assistance	\$528,943
Federal Assistance	\$2,503,200
Total Revenue	\$3,290,947

Productivity

Total Passenger Boardings	360,315
Total Fixed Route Vehicle Miles	659,590
Total Demand Response Vehicle Miles	461,645
Total Vehicle Miles	1,121,235
Revenue Vehicle Miles	844,350
Revenue Vehicle Hours	50,288

Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile	\$2.94
Operating Expense per Passenger Trip	\$9.13
Passenger Trips per Total Vehicle Mile	0.32
Passenger Trips per Capita	4.07

Financial Performance

Operating Subsidy	\$3,032,144
Operating Subsidy Ratio	92%
Locally Derived Income	\$258,804
Locally Derived Income Per Operating Expense	\$0.08
Fare Recovery Ratio	7%

Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Manufacturer	ADA Accessible	Vehicle Capacity	Engine Type
7	2015	Eldorado	Yes	25+2wc	Diesel
2	2016	EIDorado	Yes	25+2wc	Diesel
3	2018	EIDorado	Yes	26+2wc	Diesel
1	2015	MV-1	Yes	4+1wc	Gas
2	2016	MV-1	Yes	4+1wc	Gas
2	2018	Dodge	Yes	4+1wc	Gas
3	2019	Dodge	Yes	4+1wc	Gas
20					



EVANSVILLE

601 John St
 Evansville, IN 47713
 (812) 435-6166

Contact: Marybelle Baker, Grants Manager
Email: MBaker@evansville.in.gov
Website: www.evansvillegov.org

General Information

Type of Service Fixed Route and Demand Response
Service Area Evansville City Limits
Service Population 117,429

Service Hours

Weekdays 5:45 AM to 12:00 AM
Saturday 6:15 AM to 12:00 AM
Sunday 6:15 AM to 6:00 PM

Fare Structure

Base \$0.75
Youth \$0.50
Elderly/Disabled \$0.35
Transfer Free
Other/Special
 Monthly Pass \$60
 Seniors \$30; Students \$45

2021 Highlights

- Received ARPA funding of \$4,312,983
- Began adding media players for ads and PSA plus free WIFI to half of fixed route fleet
- This will allow METS to view live cameras on the buses in case of emergencies
- New roof being added to admin/garage building

Personnel

	<i>Full-Time</i>	<i>Part-Time</i>
Operations	57	0
Maintenance	9	5
Administration	6	1
	<hr/> 72	<hr/> 6

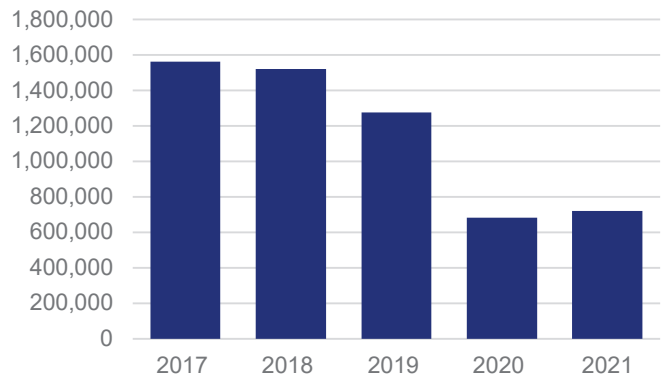
Operation Characteristics

Revenue Vehicles	43
Peak Hour Fleet	26
Base Fleet	26
Fuel Consumption (gal)	223,421

Ridership Trends

2017	1,561,587
2018	1,521,452
2019	1,273,701
2020	683,741
2021	722,004

System Ridership Trend





METROPOLITAN EVANSVILLE TRANSIT SYSTEM (METS)

Legislative District

Indiana Senate	49, 50
Indiana House	75,76,77, 78
U.S. Congressional	8

Operating Expense Summary

Operator Salaries/Wages	\$3,074,247
Other Salaries/Wages	\$813,282
Fringe	\$2,051,134
Services	\$225,634
Materials and Supplies	\$896,585
Utilities	\$95,729
Casualty/Liability	\$171,679
Purchased Transportation	\$0
Other	\$995
Total Expenses	\$7,329,285
Fixed Route Expenses	\$4,792,225
Demand Response Services	\$2,537,060

Revenue Summary

Fare Revenue	\$1,136,518
Contract/Other	\$0
Auxiliary/Non-Transit	\$181,443
In-Kind	\$0
Contra	\$0
Local Assistance	\$78,814
State Assistance	\$1,953,994
Federal Assistance	\$3,978,516
Total Revenue	\$7,329,285

Productivity

Total Passenger Boardings	722,004
Total Fixed Route Vehicle Miles	1,008,370
Total Demand Response Vehicle Miles	222,478
Total Vehicle Miles	1,230,848
Revenue Vehicle Miles	1,186,733
Revenue Vehicle Hours	93,911

Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile	\$5.95
Operating Expense per Passenger Trip	\$10.15
Passenger Trips per Total Vehicle Mile	0.59
Passenger Trips per Capita	6.15

Financial Performance

Operating Subsidy	\$6,011,324
Operating Subsidy Ratio	82%
Locally Derived Income	\$1,396,775
Locally Derived Income Per Operating Expense	\$0.19
Fare Recovery Ratio	16%

Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Manufacturer	ADA Accessible	Vehicle Capacity	Engine Type
2	2009	Ford	Yes	18+2	Diesel
6	2010	Gillig	Yes	26+8	Hybrid Electric
2	2010	Ford	Yes	12	Diesel
1	2012	Gillig	Yes	26+8	Diesel
2	2012	Gillig	Yes	26+8	Hybrid Electric
2	2012	Gillig	Yes	29+54	Diesel
1	2012	Ford	Yes	22	CNG
1	2013	Chevy	Yes	15	Diesel
2	2014	Gillig	Yes	26+17	Diesel
2	2016	Gillig	Yes	26+17	Diesel
7	2016	Chevy	Yes	17	Diesel
2	2017	Gillig	Yes	26+17	Diesel
6	2018	Gillig	Yes	31+59	Diesel
4	2019	Ford	Yes	15	Gas
1	2019	Gillig	Yes	31+59	Diesel
2	2020	Freightliner	Yes	22	Diesel



FORT WAYNE

801 Leesburg Rd
 Fort Wayne, IN 46808
 (260) 432-4977

Contact: Bruce Miller, Controller

Email: bam@fwcitilink.com

Website: www.fwcitilink.com

General Information

Type of Service Fixed Route and Demand Response
Service Area Fort Wayne Metropolitan Area
Service Population 268,485

Service Hours

Weekdays 5:35 AM to 9:30 PM
Saturday 7:35 AM to 6:15 PM
Sunday No Service

Fare Structure

Base \$1.25
Youth \$0.60
Elderly/Disabled \$0.60
Transfer Free
Other/Special
 Monthly Pass \$45
 Access \$2.50, Day Pass \$3.00/\$1.50

2021 Highlights

- Installed Automatic Passenger Counters (APCs) on 14 buses
- Ordered five 35' Gillig buses as replacement buses, delivery expected summer 2022
- Ordered ten replacement minibuses for paratransit, delivery expected summer 2022
- Ordered two replacement minibuses for deviated fixed route, delivery expected summer 2022
- Hired John Metzinger as new General Manager/CEO

Personnel

	<i>Full-Time</i>	<i>Part-Time</i>
Operations	99	0
Maintenance	12	3
Administration	9	0
	<u>120</u>	<u>3</u>

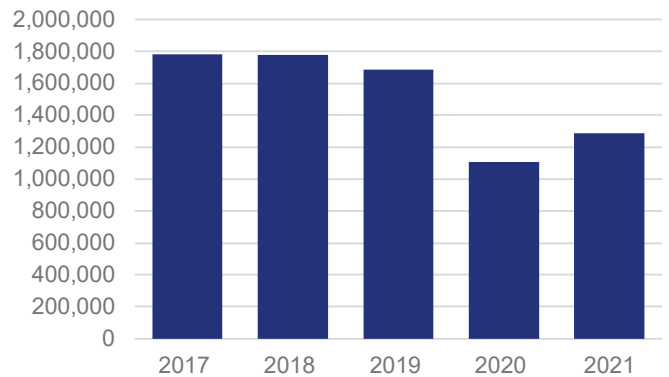
Operation Characteristics

Revenue Vehicles	65
Peak Hour Fleet	45
Base Fleet	39
Fuel Consumption (gal)	324,269

Ridership Trends

2017	1,780,659
2018	1,777,765
2019	1,687,355
2020	1,104,835
2021	1,286,579

System Ridership Trend





FORT WAYNE PUBLIC TRANSPORTATION CORP. (CITILINK)

Legislative District

Indiana Senate 14, 15, 16, 19
 Indiana House 79, 80, 81, 82, 83, 84, 85
 U.S. Congressional 3

Operating Expense Summary

Operator Salaries/Wages	\$4,399,226
Other Salaries/Wages	\$1,947,033
Fringe	\$4,611,420
Services	\$722,246
Materials and Supplies	\$1,556,291
Utilities	\$129,286
Casualty/Liability	\$512,448
Purchased Transportation	\$103,500
Other	\$239,635
Total Expenses	\$14,221,085
Fixed Route Expenses	\$11,263,160
Demand Response Services	\$2,957,925

Revenue Summary

Fare Revenue	\$533,600
Contract/Other	\$0
Auxiliary/Non-Transit	\$524,504
In-Kind	\$0
Contra	\$0
Local Assistance	\$6,399,817
State Assistance	\$1,832,197
Federal Assistance	\$4,930,967
Total Revenue	\$14,221,085

Productivity

Total Passenger Boardings	1,286,579
Total Fixed Route Vehicle Miles	1,465,762
Total Demand Response Vehicle Miles	465,090
Total Vehicle Miles	1,930,852
Revenue Vehicle Miles	1,740,237
Revenue Vehicle Hours	127,227

Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile	\$7.37
Operating Expense per Passenger Trip	\$11.05
Passenger Trips per Total Vehicle Mile	0.67
Passenger Trips per Capita	4.79

Financial Performance

Operating Subsidy	\$13,162,981
Operating Subsidy Ratio	93%
Locally Derived Income	\$7,457,921
Locally Derived Income Per Operating Expense	\$0.52
Fare Recovery Ratio	4%

Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Manufacturer	ADA Accessible	Vehicle Capacity	Engine Type
3	2002	Gillig	Yes	37+2wc	Diesel
2	2006	Gillig	Yes	32+2wc	Diesel
6	2008	Gillig	Yes	32+2wc	Diesel
3	2009	ElDorado	Yes	26+2wc	Diesel
3	2009	Glaval	Yes	10+5wc	Diesel
7	2010	Gillig	Yes	32+2wc	Diesel
2	2010	Glaval	Yes	14+2wc	Diesel
1	2011	Glaval	Yes	14+2wc	Diesel
1	2011	Glaval	Yes	10+5wc	Diesel
1	2012	Glaval	Yes	14+2wc	Diesel
7	2012	Glaval	Yes	10+5wc	Diesel
2	2012	Gillig	Yes	32+2wc	Hybrid
5	2013	Gillig	Yes	32+2wc	Hybrid
5	2014	Glaval	Yes	10+5wc	Diesel
4	2015	Gillig	Yes	38+2wc	Hybrid
1	2016	Gillig	Yes	38+2wc	Hybrid
2	2016	GMC	Yes	14+2wc	Diesel
1	2016	GMC	Yes	10+5wc	Diesel
1	2017	Gillig	Yes	38+2wc	Hybrid
2	2018	Gillig	Yes	38+2wc	Hybrid
2	2019	Gillig	Yes	38+2wc	Diesel
1	2019	Ford	Yes	14+2wc	Gas
3	2019	Ford	Yes	10+5wc	Gas



GARY

100 W 4th Ave
 Gary, IN 46402
 (219) 885-7555

Contact: Clay Cates, General Manager
Email: CCates@gptcbus.com
Website: www.gptcbus.com

General Information

Type of Service Fixed Route and Demand Response
Service Area Lake County
Service Population 80,000

Service Hours

Weekdays 5:00 AM to 9:30 PM
Saturday 8:00 AM to 6:00 PM
Sunday No Service

Fare Structure

Base \$1.60
Youth \$1.25
Elderly/Disabled \$0.80
Transfer Free
Other/Special
 Monthly Pass \$50
 Student Monthly Pass \$35; ADA 20 Ride \$50

2021 Highlights

- Began manufacture of four electric buses for Broadway Metro Express
- Increased service due to opening of Hard Rock Casino
- Awarded state and national tactical urbanism grants for downtown Gary
- Awarded “Environmental Justice Advocate of Year” award by Hoosier Environmental Council
- System debuted on Moovit, Google Maps for trip planning
- Awarded \$50,000 Legacy Foundation grant for bike-share and mobility hubs

Personnel

	<i>Full-Time</i>	<i>Part-Time</i>
Operations	41	0
Maintenance	17	3
Administration	21	0
	<u>79</u>	<u>3</u>

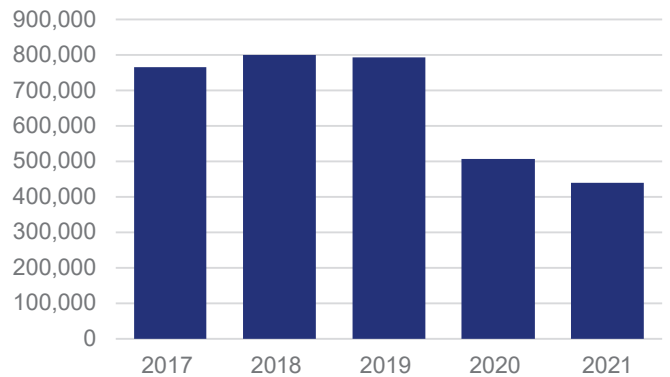
Operation Characteristics

Revenue Vehicles	39
Peak Hour Fleet	22
Base Fleet	19
Fuel Consumption (gal)	217,810

Ridership Trends

2017	765,425
2018	800,645
2019	793,573
2020	506,633
2021	438,804

System Ridership Trend





GARY PUBLIC TRANSPORTATION CORPORATION

Legislative District

Indiana Senate	2,3
Indiana House	2, 3, 11, 14
U.S. Congressional	1

Operating Expense Summary

Operator Salaries/Wages	\$2,418,833
Other Salaries/Wages	\$1,923,233
Fringe	\$1,667,296
Services	\$337,380
Materials and Supplies	\$1,246,283
Utilities	\$176,657
Casualty/Liability	\$290,105
Purchased Transportation	\$0
Other	\$471,345
Total Expenses	\$8,531,132
Fixed Route Expenses	\$7,768,585
Demand Response Services	\$762,547

Revenue Summary

Fare Revenue	\$387,865
Contract/Other	\$0
Auxiliary/Non-Transit	\$120,624
In-Kind	\$0
Contra	\$1,188
Local Assistance	\$1,596,822
State Assistance	\$821,763
Federal Assistance	\$5,602,870
Total Revenue	\$8,531,132

Productivity

Total Passenger Boardings	438,804
Total Fixed Route Vehicle Miles	917,021
Total Demand Response Vehicle Miles	128,623
Total Vehicle Miles	1,045,644
Revenue Vehicle Miles	985,499
Revenue Vehicle Hours	72,678

Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile	\$8.16
Operating Expense per Passenger Trip	\$19.44
Passenger Trips per Total Vehicle Mile	0.42
Passenger Trips per Capita	5.49

Financial Performance

Operating Subsidy	\$8,021,455
Operating Subsidy Ratio	94%
Locally Derived Income	\$2,106,499
Locally Derived Income Per Operating Expense	\$0.25
Fare Recovery Ratio	5%

Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Manufacturer	ADA Accessible	Vehicle Capacity	Engine Type
1	2000	Chance	Yes	20+2wc	Diesel
4	2007	Gillig	Yes	25+2wc	Diesel
3	2007	Gillig	Yes	31+2wc	Diesel
4	2007	Ford	No		Gas
9	2010	Gillig	Yes	25+2wc	Diesel
3	2014	Gillig	Yes	10+3wc	Gas
3	2014	Ford	Yes	25+2wc	Diesel
3	2016	Ford	Yes	10+3wc	Gas
1	2017	Gillig	Yes	10+3wc	Gas
2	2017	Ford	Yes	10+3wc	Gas
3	2018	Ford	Yes		Gas
3	2022	Ford	Yes	17+3wc	Gas



HAMILTON COUNTY

1555 Westfield Rd
 Noblesville, IN 46062
 (317) 773-8781

Contact: Yolanda Kincaid, Transportation Manager
Email: ykincaid@janus-inc.org
Website: www.HCEpublictransit.org

General Information

Type of Service Demand Response
Service Area Hamilton County
Service Population 274,569

Service Hours

Weekdays 6:00 AM to 6:00 PM
Saturday 7:00 AM to 3:00 PM
Sunday No Service

Fare Structure

Base \$3.00
Youth
Elderly/Disabled
Transfer
Other/Special

2021 Highlights

Personnel

	<i>Full-Time</i>	<i>Part-Time</i>
Operations	10	9
Maintenance	1	0
Administration	2	0
	<u>13</u>	<u>9</u>

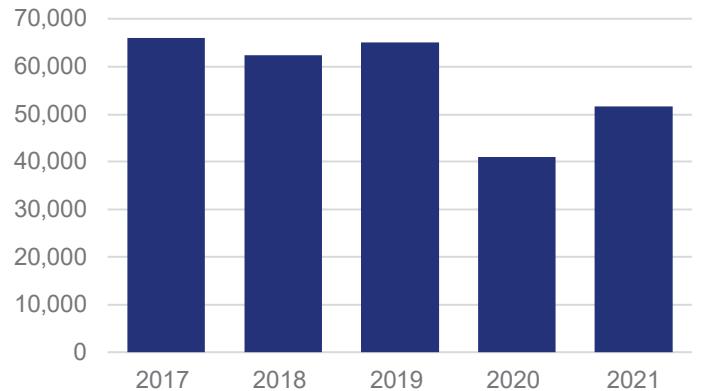
Operation Characteristics

Revenue Vehicles	24
Peak Hour Fleet	14
Base Fleet	n/a
Fuel Consumption (gal)	

Ridership Trends

2017	66,028
2018	62,355
2019	65,029
2020	41,054
2021	51,698

System Ridership Trend



HAMILTON COUNTY EXPRESS



Legislative District

Indiana Senate	20, 21, 28, 29, 30, 31
Indiana House	29, 32, 35, 36, 38, 39, 86, 87, 88
U.S. Congressional	5

Operating Expense Summary

Operator Salaries/Wages	\$575,459
Other Salaries/Wages	\$189,347
Fringe	\$263,531
Services	\$51,248
Materials and Supplies	\$197,048
Utilities	\$28,436
Casualty/Liability	\$47,664
Purchased Transportation	\$0
Other	\$155,021
Total Expenses	\$1,507,754
Fixed Route Expenses	\$0
Demand Response Services	\$1,507,754

Revenue Summary

Fare Revenue	\$87,614
Contract/Other	\$0
Auxiliary/Non-Transit	\$28,600
In-Kind	\$0
Contra	\$4,700
Local Assistance	\$0
State Assistance	\$0
Federal Assistance	\$1,386,840
Total Revenue	\$1,507,754

Productivity

Total Passenger Boardings	51,698
Total Fixed Route Vehicle Miles	0
Total Demand Response Vehicle Miles	575,570
Total Vehicle Miles	575,570
Revenue Vehicle Miles	462,777
Revenue Vehicle Hours	30,703

Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile	\$2.62
Operating Expense per Passenger Trip	\$29.16
Passenger Trips per Total Vehicle Mile	0.09
Passenger Trips per Capita	0.19

Financial Performance

Operating Subsidy	\$1,386,840
Operating Subsidy Ratio	92%
Locally Derived Income	\$120,914
Locally Derived Income Per Operating Expense	\$0.08
Fare Recovery Ratio	6%

Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Type	Vehicle Manufacturer	Seating Capacity	Wheelchair Capacity	ADA Accessible
1	2015	CU	Ford	13	2	Lift
7	2016	CU	Ford	13	2	Lift
5	2017	CU	Ford	13	1	Lift
5	2018	CU	Ford	9	2	Lift
3	2019	CU	Ford	13	2	Lift
3	2020	CU	Ford	12	2	Lift
24						



HANCOCK COUNTY

1870 Fields Blvd
 Greenfield, IN 46140
 (317) 462-3758

Contact: Suzanne Derengowski, Executive Director
Email: suzanned@hcssi.org
Website: www.hcssi.org

General Information

Type of Service Demand Response
Service Area Hancock County
Service Population 70,002

Service Hours

Weekdays 7:00 AM to 4:00 PM
Saturday No Service
Sunday No Service

Fare Structure

Base \$4.00
Youth
Elderly/Disabled Free/Donation
Transfer
Other/Special

2021 Highlights

Personnel

	<i>Full-Time</i>	<i>Part-Time</i>
Operations	2	12
Maintenance	0	0
Administration	1	0
	<u>3</u>	<u>12</u>

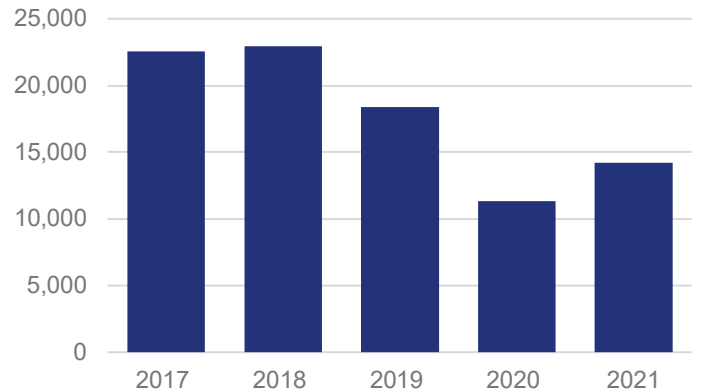
Operation Characteristics

Revenue Vehicles 14
Peak Hour Fleet 8
Base Fleet n/a
Fuel Consumption (gal)

Ridership Trends

2017	22,568
2018	22,922
2019	18,399
2020	11,353
2021	14,220

System Ridership Trend



HANCOCK AREA RURAL TRANSIT



Legislative District

Indiana Senate	28
Indiana House	29, 53
U.S. Congressional	6

Operating Expense Summary

Operator Salaries/Wages	\$151,882
Other Salaries/Wages	\$120,452
Fringe	\$26,138
Services	\$32,702
Materials and Supplies	\$27,086
Utilities	\$8,596
Casualty/Liability	\$22,329
Purchased Transportation	\$0
Other	\$138,410
Total Expenses	\$527,595
Fixed Route Expenses	\$0
Demand Response Services	\$527,595

Revenue Summary

Fare Revenue	\$40,104
Contract/Other	\$0
Auxiliary/Non-Transit	\$0
In-Kind	\$0
Contra	\$102,982
Local Assistance	\$0
State Assistance	\$0
Federal Assistance	\$384,509
Total Revenue	\$527,595

Productivity

Total Passenger Boardings	14,220
Total Fixed Route Vehicle Miles	0
Total Demand Response Vehicle Miles	153,884
Total Vehicle Miles	153,884
Revenue Vehicle Miles	151,988
Revenue Vehicle Hours	14,618

Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile	\$3.43
Operating Expense per Passenger Trip	\$37.10
Passenger Trips per Total Vehicle Mile	0.09
Passenger Trips per Capita	0.20

Financial Performance

Operating Subsidy	\$384,509
Operating Subsidy Ratio	73%
Locally Derived Income	\$143,086
Locally Derived Income Per Operating Expense	\$0.27
Fare Recovery Ratio	8%

Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Type	Vehicle Manufacturer	Seating Capacity	Wheelchair Capacity	ADA Accessible
1	2010	CU	Dodge	8	2	Lift
2	2013	MV	Dodge		2	amp
1	2015	MV	Dodge	5	2	amp
1	2016	MV	Dodge	5	1	amp
8	2019	MV	Dodge	5	1	amp
13						



HENDRICKS & MORGAN COUNTIES

1001 Sycamore Ln
 Danville, IN 46122
 (317) 745-4715

Contact: Jamie Howard, Executive Assistant
Email: jmhoward@sycamoreservices.com
Website: www.sycamoreservices.com

General Information

Type of Service Demand Response
Service Area Hendricks and Morgan Counties
Service Population 137,355

Service Hours

Weekdays 6:00 AM to 6:00 PM
Saturday No Service
Sunday No Service

Fare Structure

Base \$3.00
Youth
Elderly/Disabled Free/Donation
Transfer
Other/Special
 \$4 out of town. Morgan \$4 base, \$5 out of town

2021 Highlights

Personnel

	<i>Full-Time</i>	<i>Part-Time</i>
Operations	4	32
Maintenance	0	0
Administration	2	0
	<u>6</u>	<u>32</u>

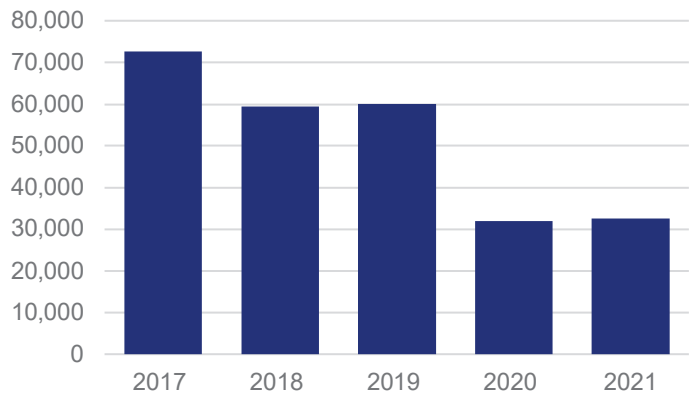
Operation Characteristics

Revenue Vehicles	41
Peak Hour Fleet	33
Base Fleet	n/a
Fuel Consumption (gal)	

Ridership Trends

2017	72,599
2018	59,559
2019	60,122
2020	31,984
2021	32,653

System Ridership Trend





HENDRICKS COUNTY TRANSIT/ SYCAMORE SERVICES DBA LINK

Legislative District

Indiana Senate	23, 24
Indiana House	28, 40, 47, 91
U.S. Congressional	4

Operating Expense Summary

Operator Salaries/Wages	\$305,724
Other Salaries/Wages	\$259,984
Fringe	\$57,961
Services	\$89,121
Materials and Supplies	\$102,869
Utilities	\$24,658
Casualty/Liability	\$85,432
Purchased Transportation	\$0
Other	\$120,315
Total Expenses	\$1,046,064
Fixed Route Expenses	\$0
Demand Response Services	\$1,046,064

Revenue Summary

Fare Revenue	\$138,240
Contract/Other	\$0
Auxiliary/Non-Transit	\$5,904
In-Kind	\$0
Contra	\$0
Local Assistance	\$4,561
State Assistance	\$0
Federal Assistance	\$897,359
Total Revenue	\$1,046,064

Productivity

Total Passenger Boardings	32,653
Total Fixed Route Vehicle Miles	0
Total Demand Response Vehicle Miles	331,194
Total Vehicle Miles	331,194
Revenue Vehicle Miles	290,392
Revenue Vehicle Hours	19,020

Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile	\$3.16
Operating Expense per Passenger Trip	\$32.04
Passenger Trips per Total Vehicle Mile	0.10
Passenger Trips per Capita	0.24

Financial Performance

Operating Subsidy	\$901,920
Operating Subsidy Ratio	86%
Locally Derived Income	\$148,705
Locally Derived Income Per Operating Expense	\$0.14
Fare Recovery Ratio	13%

Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Type	Vehicle Manufacturer	Seating Capacity	Wheelchair Capacity	ADA Accessible
1	2006	VN	MC	6	2	Lift
1	2006	VN	Ford	7	2	Lift
2	2009	CU	Ford	8	2	Lift
2	2009	CU	Ford	12	2	Lift
1	2009	CU	Ford	10	2	Lift
2	2010	CU	Ford	10	2	Lift
1	2012	VN	Dodge	6	0	N A
1	2012	MV	Dodge	5	1	amp
1	2013	MV	Dodge	7	1	N A
1	2013	MV	Dodge		2	amp
2	2013	CU	M	12	2	Lift
	2015	MV	Dodge	5	2	amp
2	2015	CU	Ford	12	2	Lift
1	2015	MV	Dodge		2	amp
1	2016	MV	Dodge		2	amp
2	2016	MV	Dodge	5	1	amp
1	2016	CU	Ford	8	2	Lift
3	2017	CU	Ford	9	2	Lift
1	2018	CU	Ford	11	1	Lift
1	2018	CU	Ford	1	1	Lift
2	2019	CU	Ford	9	2	Lift
2	2021	MV	Dodge	6	1	amp



INDIANAPOLIS

1501 W Washington St
 Indianapolis, IN 46222
 (317) 635-2100

Contact: Inez Evans, President & CEO
Email: ievans@indygo.net
Website: www.indygo.net

General Information

Type of Service Fixed Route and Demand Response
Service Area Marion County
Service Population 918,977

Service Hours

Weekdays 4:07 AM to 1:00 AM
Saturday 5:26 AM to 1:01 AM
Sunday 6:09 AM to 10:00 PM

Fare Structure

Base \$1.75
Youth \$0.85
Elderly/Disabled \$0.85
Transfer Free
Other/Special
 Veterans ride free
 Free 2-hour transfer
 31 Day pass: \$60.00

2021 Highlights

- Awarded contracts for the Purple Line, Indianapolis' second BRT line.
- Installed inductive en-route charging for Red Line buses to increase operating range
- Hosted a public COVID-19 vaccination clinic at IndyGo's East Campus
- Earned a perfect score from FTA during its latest agency-wide Triennial Review
- Launched a new vendor development pilot program for small businesses
- Partnered with Allison Transmission to bring new hybrid electric buses to IndyGo

Personnel

	<i>Full-Time</i>	<i>Part-Time</i>
Operations	576	4
Maintenance	90	0
Administration	99	1
	<u>765</u>	<u>5</u>

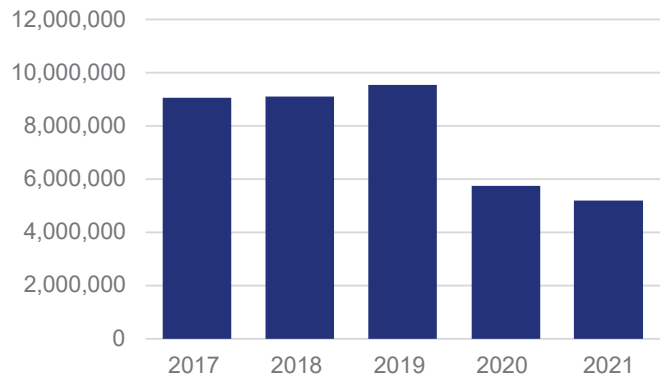
Operation Characteristics

Revenue Vehicles	291
Peak Hour Fleet	285
Base Fleet	135
Fuel Consumption (gal)	1,927,470

Ridership Trends

2017	9,064,092
2018	9,115,875
2019	9,556,169
2020	5,741,803
2021	5,203,518

System Ridership Trend





INDIANAPOLIS PUBLIC TRANSPORTATION CORPORATION (INDYGO)

Legislative District

Indiana Senate	29, 30, 31, 32, 33, 34, 35, 36 25, 86, 87, 88, 89, 90, 91, 92, 93, 94,
Indiana House	95, 96, 97, 98, 99, 100
U.S. Congressional	5, 7

Operating Expense Summary

Operator Salaries/Wages	\$22,353,498
Other Salaries/Wages	\$22,758,476
Fringe	\$16,824,063
Services	\$15,430,556
Materials and Supplies	\$9,511,840
Utilities	\$1,887,745
Casualty/Liability	\$2,866,234
Purchased Transportation	\$8,867,400
Other	\$591,128
Total Expenses	\$101,090,940
Fixed Route Expenses	\$90,836,445
Demand Response Services	\$10,254,495

Revenue Summary

Fare Revenue	\$5,714,526
Contract/Other	\$0
Auxiliary/Non-Transit	\$785,921
In-Kind	\$0
Contra	\$0
Local Assistance	\$52,270,044
State Assistance	\$9,634,315
Federal Assistance	\$32,686,134
Total Revenue	\$101,090,940

Productivity

Total Passenger Boardings	5,203,518
Total Fixed Route Vehicle Miles	9,134,276
Total Demand Response Vehicle Miles	1,691,144
Total Vehicle Miles	10,825,420
Revenue Vehicle Miles	9,788,695
Revenue Vehicle Hours	754,199

Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile	\$9.34
Operating Expense per Passenger Trip	\$19.43
Passenger Trips per Total Vehicle Mile	0.48
Passenger Trips per Capita	5.66

Financial Performance

Operating Subsidy	\$94,590,493
Operating Subsidy Ratio	94%
Locally Derived Income	\$58,770,491
Locally Derived Income Per Operating Expense	\$0.58
Fare Recovery Ratio	6%

Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Manufacturer	ADA Accessible	Vehicle Capacity	Engine Type
12	2000	illig	Yes	39 2 c	lectric
1	2003	illig	Yes	38 2 c	Diesel
7	2007	illig	Yes	38 2 c	Diesel
21	2010	illig	Yes	38 2 c	Diesel
	2013	illig	Yes	38 2 c	Diesel
13	201	illig	Yes	38 2 c	Diesel
13	2015	illig	Yes	38 2 c	Diesel
13	2016	illig	Yes	38 2 c	Diesel
16	2017	illig	Yes	38 2 c	Diesel
16	2017	Ford	Yes	10 2 c	as
17	2018	illig	Yes	38 2 c	Diesel
15	2018	Ford	Yes	9 3 c	as
16	2019	illig	Yes	38 2 c	Diesel
9	2019	Dodge	Yes	5 1 c	as
26	2019	Ford	Yes	9 3 c	as
31	2019	YD	Yes	7 2 c	lectric
28	2020	illig	Yes	38 2 c	Diesel
2	2021	illig	Yes	38 2 c	Diesel
9	2022	Ford	Yes	9 3 c	as



JOHNSON, SHELBY, & BROWN COUNTIES

3500 N Morton St, PO Box 216
 Franklin, IN 46131
 (317) 738-5523

Contact: Becky Allen, Director of Transportation
Email: beckyallen2@gmail.com
Website: www.accessjohnsoncounty.org

General Information

Type of Service Demand Response, Fixed and Deviated Fixed Routes
Service Area Johnson, Shelby, and Brown Counties
Service Population 199,332

Service Hours

Weekdays 6:15 AM to 7:30 PM
Saturday No Service
Sunday No Service

Fare Structure

Base \$4.00
Youth
Elderly/Disabled
Transfer
Other/Special
 \$4-\$6 on demand response depending on pick up and delivery addresses
 \$1-\$2 Zip Connect/Connector Flex rides

2021 Highlights

Personnel

	<i>Full-Time</i>	<i>Part-Time</i>
Operations	16	13
Maintenance	0	0
Administration	1	3
	<u>17</u>	<u>16</u>

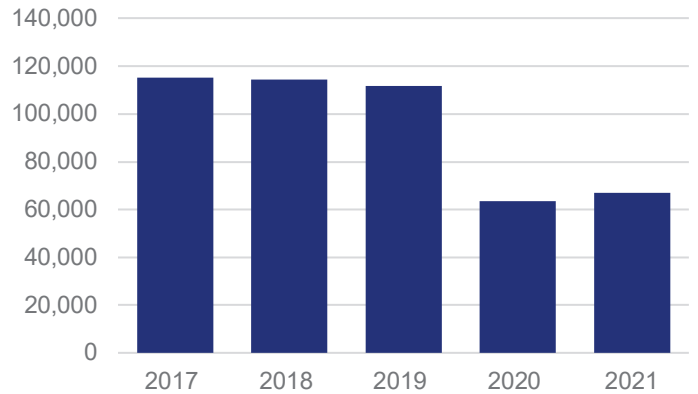
Operation Characteristics

Revenue Vehicles 18
Peak Hour Fleet 16
Base Fleet n/a
Fuel Consumption (gal)

Ridership Trends

2017	115,209
2018	114,317
2019	111,612
2020	63,494
2021	66,891

System Ridership Trend





ACCESS JOHNSON COUNTY/ SHELBYGO/ACCESS BROWN COUNTY

Legislative District

Indiana Senate	32, 35, 36, 37, 40, 41, 42
Indiana House	47, 53, 57, 58, 59, 60, 65, 93
U.S. Congressional	9

Operating Expense Summary

Operator Salaries/Wages	\$562,781
Other Salaries/Wages	\$228,972
Fringe	\$88,795
Services	\$166,847
Materials and Supplies	\$152,471
Utilities	\$23,300
Casualty/Liability	\$102,128
Purchased Transportation	\$589,934
Other	\$218,469
Total Expenses	\$2,133,697
Fixed Route Expenses	\$562,929
Demand Response Services	\$1,570,768

Revenue Summary

Fare Revenue	\$77,755
Contract/Other	\$0
Auxiliary/Non-Transit	\$0
In-Kind	\$0
Contra	\$153,903
Local Assistance	\$0
State Assistance	\$0
Federal Assistance	\$1,902,039
Total Revenue	\$2,133,697

Productivity

Total Passenger Boardings	66,891
Total Fixed Route Vehicle Miles	181,423
Total Demand Response Vehicle Miles	482,350
Total Vehicle Miles	663,773
Revenue Vehicle Miles	642,984
Revenue Vehicle Hours	45,418

Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile	\$3.21
Operating Expense per Passenger Trip	\$31.90
Passenger Trips per Total Vehicle Mile	0.10
Passenger Trips per Capita	0.34

Financial Performance

Operating Subsidy	\$1,902,039
Operating Subsidy Ratio	89%
Locally Derived Income	\$231,658
Locally Derived Income Per Operating Expense	\$0.11
Fare Recovery Ratio	4%

Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Type	Vehicle Manufacturer	Seating Capacity	Wheelchair Capacity	ADA Accessible
2	2015	CU	Ford	10	2	Lift
1	2015	CU	Ford	12	2	Lift
1	2017	MV	Dodge		2	amp
2	2017	CU	Ford	8	2	Lift
2	2017	CU	Ford	13	2	Lift
3	2018	CU	Ford	8	2	Lift
2	2018	CU	Ford	6	1	Lift
1	2018	CU	Ford	10	1	Lift
	2019	MV	Dodge	5	1	amp
3	2019	CU	Ford	15	1	Lift
2	2020	CU	Ford	12	2	Lift
23						



KOKOMO

219 E Sycamore St
 Kokomo, IN 46901
 (765) 456-7556

Contact: Tammy Corn, Executive Administration

Email: tcorn@kokomompo.com

Website: www.cityofkokomo.org/residents/public_transportation_city_line_trolley.php

General Information

Type of Service Fixed Route and Demand Response
Service Area City of Kokomo
Service Population 69,682

Service Hours

Weekdays 6:30 AM to 7:00 PM
Saturday No Service
Sunday No Service

Fare Structure

Base Free
Youth Free
Elderly/Disabled Free
Transfer Free
Other/Special

2021 Highlights

- Performed 228,484 passenger trips.
- Maintained service throughout COVID-19 pandemic without shutting down any service days
- Began construction of bus storage facility
- Sidewalk connectivity projected completed with exception of landscaping

Personnel

	<i>Full-Time</i>	<i>Part-Time</i>
Operations	5	26
Maintenance	0	7
Administration	7	2
	<u>12</u>	<u>35</u>

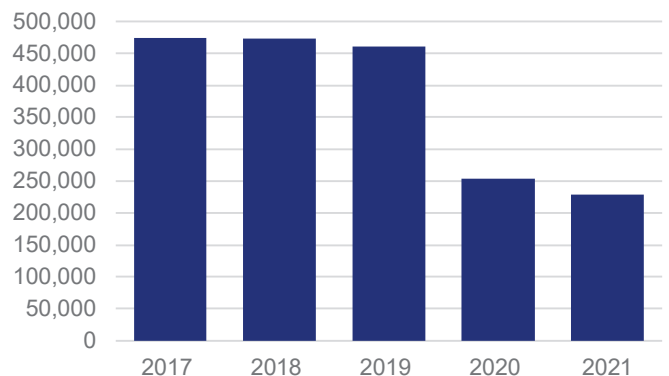
Operation Characteristics

Revenue Vehicles	35
Peak Hour Fleet	33
Base Fleet	29
Fuel Consumption (gal)	90,593

Ridership Trends

2017	474,288
2018	473,074
2019	461,187
2020	253,417
2021	228,484

System Ridership Trend



SPIRIT OF KOKOMO AND CITY LINE TROLLEY



Legislative District

Indiana Senate	7, 21
Indiana House	30, 38
U.S. Congressional	4

Operating Expense Summary

Operator Salaries/Wages	\$852,778
Other Salaries/Wages	\$503,150
Fringe	\$700,837
Services	\$151,234
Materials and Supplies	\$287,692
Utilities	\$17,276
Casualty/Liability	\$13,532
Purchased Transportation	\$0
Other	\$0
Total Expenses	\$2,526,499
Fixed Route Expenses	\$932,685
Demand Response Services	\$1,593,814

Revenue Summary

Fare Revenue	\$2,534
Contract/Other	\$0
Auxiliary/Non-Transit	\$0
In-Kind	\$0
Contra	\$0
Local Assistance	\$703,977
State Assistance	\$558,030
Federal Assistance	\$1,261,958
Total Revenue	\$2,526,499

Productivity

Total Passenger Boardings	228,484
Total Fixed Route Vehicle Miles	170,033
Total Demand Response Vehicle Miles	400,795
Total Vehicle Miles	570,828
Revenue Vehicle Miles	521,736
Revenue Vehicle Hours	41,229

Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile	\$4.43
Operating Expense per Passenger Trip	\$11.06
Passenger Trips per Total Vehicle Mile	0.40
Passenger Trips per Capita	3.28

Financial Performance

Operating Subsidy	\$2,523,965
Operating Subsidy Ratio	100%
Locally Derived Income	\$706,511
Locally Derived Income Per Operating Expense	\$0.28
Fare Recovery Ratio	0%

Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Manufacturer	ADA Accessible	Vehicle Capacity	Engine Type
2	2010	Freightliner	Yes	5 2 c	Diesel
2	2016	illig	Yes	5 2 c	Diesel
2	2008	Che y	Yes	1 2 c	Diesel
1	2010	Ford	Yes	1 2 c	as
1	2013	Ford	Yes	1 2 c	as
2	201	Che y	Yes	1 2 c	Diesel
2	201	MV 1	Yes		as
6	2015	Ford	Yes	1 2 c	as
3	2016	Ford	Yes	1 2 c	as
6	2018	Che y	Yes	1 2 c	as
2	2019	Ford	Yes	8 2 c	as
2	2020	Ford	Yes	7 2 c	as
	2020	Ford	Yes	10 2 c	as



LA PORTE

102 L St
 LaPorte, IN 46350
 (219) 362-6565

Contact: Beth A. West, Manager
Email: bwest@cityoflaportein.gov
Website: www.cityoflaporte.com/transporte

General Information

Type of Service Demand Response
Service Area City of La Porte
Service Population 22,053

Service Hours

Weekdays 6:00 AM to 6:00 PM
Saturday 9:00 AM to 2:00 PM
Sunday No Service

Fare Structure

Base \$3.25
Youth \$1.25
Elderly/Disabled \$2.50
Transfer \$3.25
Other/Special
 10-ride pass general \$30
 10-ride pass senior \$22.50

2021 Highlights

- Received \$5,000 grant from a local living community
- Helping Special Education young adults get to and from work thru work program

Personnel

	<i>Full-Time</i>	<i>Part-Time</i>
Operations	3	10
Maintenance	1	0
Administration	2	0
	<u>6</u>	<u>10</u>

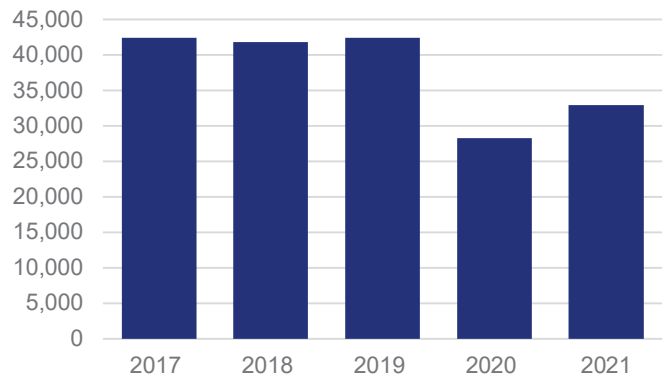
Operation Characteristics

Revenue Vehicles	7
Peak Hour Fleet	5
Base Fleet	5
Fuel Consumption (gal)	25,129

Ridership Trends

2017	42,424
2018	41,813
2019	42,392
2020	28,291
2021	32,867

System Ridership Trend



LA PORTE TRANSPORTE



Legislative District

Indiana Senate	8
Indiana House	9
U.S. Congressional	2

Operating Expense Summary

Operator Salaries/Wages	\$202,262
Other Salaries/Wages	\$122,052
Fringe	\$152,372
Services	\$5,261
Materials and Supplies	\$63,275
Utilities	\$13,573
Casualty/Liability	\$31,683
Purchased Transportation	\$0
Other	\$18,061
Total Expenses	\$608,539
Fixed Route Expenses	\$0
Demand Response Services	\$608,539

Revenue Summary

Fare Revenue	\$87,542
Contract/Other	\$0
Auxiliary/Non-Transit	\$5,000
In-Kind	\$0
Contra	\$25,211
Local Assistance	\$179,315
State Assistance	\$61,078
Federal Assistance	\$250,393
Total Revenue	\$608,539

Productivity

Total Passenger Boardings	32,867
Total Fixed Route Vehicle Miles	0
Total Demand Response Vehicle Miles	106,366
Total Vehicle Miles	106,366
Revenue Vehicle Miles	105,408
Revenue Vehicle Hours	10,772

Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile	\$5.72
Operating Expense per Passenger Trip	\$18.52
Passenger Trips per Total Vehicle Mile	0.31
Passenger Trips per Capita	1.49

Financial Performance

Operating Subsidy	\$490,786
Operating Subsidy Ratio	81%
Locally Derived Income	\$297,068
Locally Derived Income Per Operating Expense	\$0.49
Fare Recovery Ratio	14%

Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Manufacturer	ADA Accessible	Vehicle Capacity	Engine Type
3	2016	Ford	Yes	13 2 c	Li uid Propane
2	2017	Ford	Yes	13 2 c	Li uid Propane
2	2019	Ford	Yes	13 2 c	Li uid Propane
7					



LAFAYETTE

1250 Canal Rd, PO Box 588
 Lafayette, IN 47902
 (765) 423-2666

Contact: Randy Anderson, Interim General Manager
Email: randerson@gocitybus.com
Website: www.gocitybus.com

General Information

Type of Service Fixed Route and Demand Response
Service Area Lafayette, W Lafayette Metropolitan Area and Purdue Campus
Service Population 147,725

Service Hours

Weekdays 6:00 AM to 12:40 AM
Saturday 6:00 AM to 12:40 AM
Sunday 6:00 AM to 12:40 AM

Fare Structure

Base \$1.00
Youth Free
Elderly/Disabled \$0.50
Transfer Free
Other/Special
 Pass \$28/mo; E&D \$14/mo; Token \$0.75/ride
 Day \$2; Demand Response \$2/ride; Annual Youth \$2/\$10/\$30

2021 Highlights

- Drew down from the CARES Act grant for \$2.5 M
- No seasonal layoff for second year in a row
- Hired a Safety and Training Administrator
- Hired a new Human Resources Administrator
- Purchased seven new CNG buses

Personnel

	<i>Full-Time</i>	<i>Part-Time</i>
Operations	88	15
Maintenance	11	0
Administration	20	3
	<u>119</u>	<u>18</u>

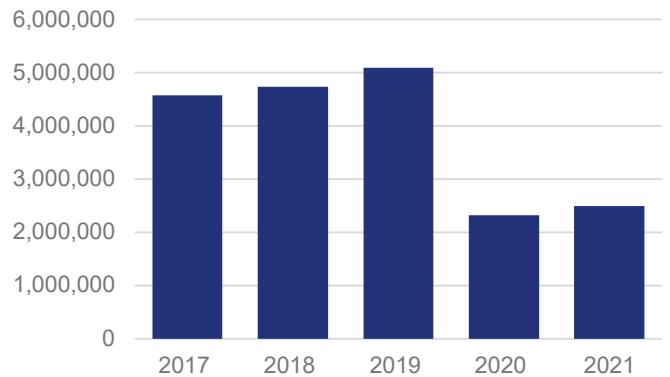
Operation Characteristics

Revenue Vehicles	81
Peak Hour Fleet	57
Base Fleet	28
Fuel Consumption (gal)	485,928

Ridership Trends

2017	4,580,987
2018	4,740,475
2019	5,099,775
2020	2,324,834
2021	2,498,458

System Ridership Trend





Legislative District

Indiana Senate	7, 22
Indiana House	26, 27, 41
U.S. Congressional	4

Operating Expense Summary

Operator Salaries/Wages	\$4,478,379
Other Salaries/Wages	\$1,952,732
Fringe	\$3,779,562
Services	\$778,677
Materials and Supplies	\$1,263,029
Utilities	\$159,034
Casualty/Liability	\$399,729
Purchased Transportation	\$0
Other	\$1,227,555
Total Expenses	\$14,038,697
Fixed Route Expenses	\$13,195,557
Demand Response Services	\$843,140

Revenue Summary

Fare Revenue	\$2,830,133
Contract/Other	\$0
Auxiliary/Non-Transit	\$492,565
In-Kind	\$0
Contra	\$221,790
Local Assistance	\$3,979,618
State Assistance	\$3,687,937
Federal Assistance	\$2,826,654
Total Revenue	\$14,038,697

Productivity

Total Passenger Boardings	2,498,458
Total Fixed Route Vehicle Miles	1,829,749
Total Demand Response Vehicle Miles	157,579
Total Vehicle Miles	1,987,328
Revenue Vehicle Miles	1,847,294
Revenue Vehicle Hours	146,178

Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile	\$7.06
Operating Expense per Passenger Trip	\$5.62
Passenger Trips per Total Vehicle Mile	1.26
Passenger Trips per Capita	16.91

Financial Performance

Operating Subsidy	\$10,494,209
Operating Subsidy Ratio	75%
Locally Derived Income	\$7,524,106
Locally Derived Income Per Operating Expense	\$0.54
Fare Recovery Ratio	20%

Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Manufacturer	ADA Accessible	Vehicle Capacity	Engine Type
1	1999	Ne Flyer	Yes	60	Diesel
6	2003	Ne Flyer	Yes	60	Diesel
2	2005	illig	Yes	0	Diesel
2	2005	illig	Yes	0	Diesel
2	2007	illig	Yes	0	Diesel
2	2009	Ne Flyer	Yes	60	Diesel
6	2009	illig	Yes	0	Diesel
	2010	illig	Yes	0	Diesel
3	2011	Ne Flyer	Yes	5	Diesel
2	2011	illig	Yes	0	Diesel
1	2011	Supreme	Yes	11	Diesel
3	2011	illig	Yes	35	Diesel
12	2015	illig	Yes	0	CN
	2015	Starcraft	Yes	13	CN
9	2016	illig	Yes	2	CN
1	2017	Starcraft	Yes	13	CN
6	2018	Ne Flyer	Yes	2	CN
1	2018	Ne Flyer	Yes	5	CN
2	2019	Ne Flyer	Yes	2	CN
1	2019	Illhart	Yes	13	CN
	2020	Ne Flyer	Yes	2	CN
2	2021	Ne Flyer	Yes	5	CN
5	2021	Ne Flyer	Yes	2	CN



CITY OF MARION

520 E 6th St
 Marion, IN 46953
 (765) 668-4405

Contact: Jeff Edwards, Transit Manager
Email: jedwards@cityofmarion.in.gov
Website: cityofmarion.in.gov

General Information

Type of Service Fixed Route and Demand Response
Service Area City of Marion
Service Population 28,310

Service Hours

Weekdays 7:00 AM to 5:00 PM
Saturday No Service
Sunday No Service

Fare Structure

Base Free
Youth Free
Elderly/Disabled Free
Transfer
Other/Special

2021 Highlights

Personnel

	<i>Full-Time</i>	<i>Part-Time</i>
Operations	15	0
Maintenance	1	0
Administration	2	0
	<u>18</u>	<u>0</u>

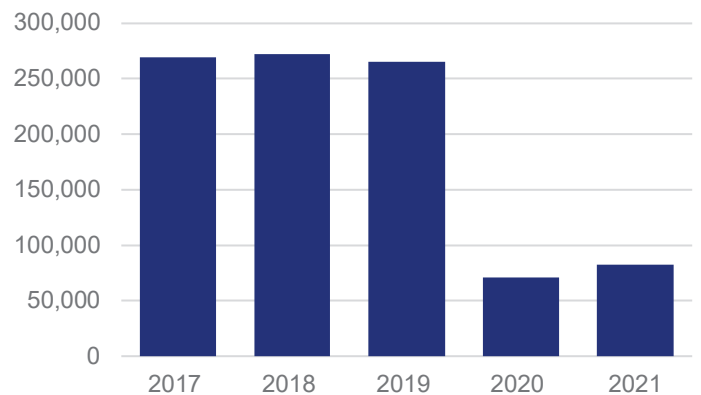
Operation Characteristics

Revenue Vehicles	12
Peak Hour Fleet	6
Base Fleet	n/a
Fuel Consumption (gal)	

Ridership Trends

2017	268,878
2018	272,096
2019	264,770
2020	71,378
2021	82,588

System Ridership Trend



MARION TRANSIT SYSTEM (MTS)



Legislative District

Indiana Senate	17, 19, 20
Indiana House	31, 32
U.S. Congressional	5

Operating Expense Summary

Operator Salaries/Wages	\$502,688
Other Salaries/Wages	\$133,644
Fringe	\$348,652
Services	\$57,059
Materials and Supplies	\$102,291
Utilities	\$20,702
Casualty/Liability	\$35,978
Purchased Transportation	\$0
Other	\$921
Total Expenses	\$1,201,935
Fixed Route Expenses	\$706,604
Demand Response Services	\$495,331

Revenue Summary

Fare Revenue	\$0
Contract/Other	\$0
Auxiliary/Non-Transit	\$6,679
In-Kind	\$0
Contra	\$0
Local Assistance	\$0
State Assistance	\$0
Federal Assistance	\$1,195,256
Total Revenue	\$1,201,935

Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Type	Vehicle Manufacturer	Seating Capacity	Wheelchair Capacity	ADA Accessible
3	2016	CU	Ford	16	2	Lift
1	2016	CU	Ford	1	2	Lift
	2017	CU	Ford	16	2	Lift
	2019	CU	Ford	16	2	Lift
12						

Productivity

Total Passenger Boardings	82,588
Total Fixed Route Vehicle Miles	116,836
Total Demand Response Vehicle Miles	52,927
Total Vehicle Miles	169,763
Revenue Vehicle Miles	164,298
Revenue Vehicle Hours	14,176

Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile	\$7.08
Operating Expense per Passenger Trip	\$14.55
Passenger Trips per Total Vehicle Mile	0.49
Passenger Trips per Capita	2.92

Financial Performance

Operating Subsidy	\$1,195,256
Operating Subsidy Ratio	99%
Locally Derived Income	\$6,679
Locally Derived Income Per Operating Expense	\$0.01
Fare Recovery Ratio	0%



MICHIGAN CITY

1801 Kentucky St
Michigan City, IN 46360
(219) 879-1502

Contact: Robin Tillman, Transit Director
Email: rtillman@emichigancity.com
Website: www.emichigancity.com

General Information

Type of Service Fixed Route, Commuter, and ADA Paratransit
Service Area Michigan City; La Porte County
Service Population 31,452

Service Hours

Weekdays 6:00 AM to 6:30 PM
Saturday 8:00 AM to 6:30 PM
Sunday No Service

Fare Structure

Base \$1.00
Youth Free
Elderly/Disabled \$0.50
Transfer Free
Other/Special
Monthly Pass \$20/Reduced \$10
ADA Paratransit \$2

2021 Highlights

- Used \$1,147,617 CARES Act Grant Operating Assistance in 2021
- Provide free rides during COVID-19 pandemic
- Reduced service on TransitTriangle - Low ridership - COVID-19 pandemic
- Suspended service 1 hour daily for sanitizing bus units - COVID-19

Personnel

	<i>Full-Time</i>	<i>Part-Time</i>
Operations	14	0
Maintenance	1	0
Administration	2	0
	<u>17</u>	<u>0</u>

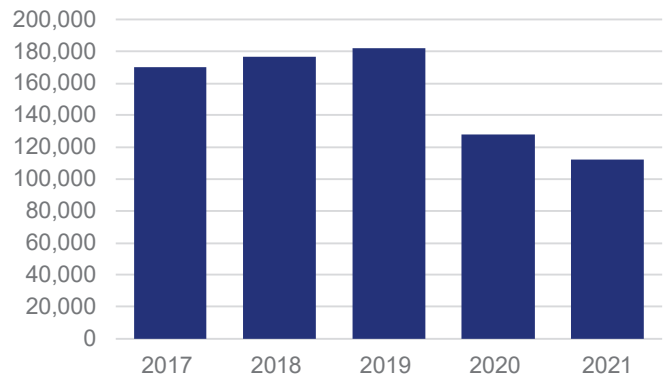
Operation Characteristics

Revenue Vehicles	15
Peak Hour Fleet	8
Base Fleet	7
Fuel Consumption (gal)	46,869

Ridership Trends

2017	170,308
2018	176,796
2019	182,049
2020	127,739
2021	112,326

System Ridership Trend



MICHIGAN CITY TRANSIT



Legislative District

Indiana Senate	8
Indiana House	9, 20
U.S. Congressional	1

Operating Expense Summary

Operator Salaries/Wages	\$740,883
Other Salaries/Wages	\$0
Fringe	\$500,373
Services	\$24,212
Materials and Supplies	\$183,957
Utilities	\$20,999
Casualty/Liability	\$52,522
Purchased Transportation	\$0
Other	\$3,798
Total Expenses	\$1,526,744
Fixed Route Expenses	\$1,419,872
Demand Response Services	\$106,872

Revenue Summary

Fare Revenue	\$26,860
Contract/Other	\$0
Auxiliary/Non-Transit	\$0
In-Kind	\$0
Contra	\$0
Local Assistance	\$0
State Assistance	\$176,134
Federal Assistance	\$1,323,750
Total Revenue	\$1,526,744

Productivity

Total Passenger Boardings	112,326
Total Fixed Route Vehicle Miles	295,295
Total Demand Response Vehicle Miles	23,629
Total Vehicle Miles	318,924
Revenue Vehicle Miles	280,453
Revenue Vehicle Hours	19,786

Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile	\$4.79
Operating Expense per Passenger Trip	\$13.59
Passenger Trips per Total Vehicle Mile	0.35
Passenger Trips per Capita	3.57

Financial Performance

Operating Subsidy	\$1,499,884
Operating Subsidy Ratio	98%
Locally Derived Income	\$26,860
Locally Derived Income Per Operating Expense	\$0.02
Fare Recovery Ratio	2%

Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Manufacturer	ADA Accessible	Vehicle Capacity	Engine Type
3	2013	Freightliner	Yes	30 2 c	Diesel
1	201	Freightliner	Yes	30 2 c	Diesel
2	2015	Freightliner	Yes	30 2 c	Diesel
1	2016	Freightliner	Yes	30 2 c	Diesel
1	2009	Ford	Yes	1 2 c	Diesel
2	2015	Chevy	Yes	16 2 c	Diesel
2	2016	Freightliner	Yes	30 2 c	Diesel
3	2019	Freightliner	Yes	30 2 c	Diesel
15					



MUNCIE

1300 E Seymour St
 Muncie, IN 47302
 (765) 282-2762

Contact: Amy Howell, Director of Finance
Email: ahowell@mitsbus.org
Website: www.mitsbus.org

General Information

Type of Service Fixed Route and Demand Response
Service Area Muncie
Service Population 70,085

Service Hours

Weekdays 6:15 AM to 9:30 PM
Saturday 8:15 AM to 6:15 PM
Sunday No Service

Fare Structure

Base \$0.50
Youth Free
Elderly/Disabled \$0.25
Transfer Free
Other/Special
 30-Day \$18
 Agency Pass (pack of 20 two ride) \$21

2021 Highlights

- In 2020, MITS received a CARES Act grant for \$5,687,073

Personnel

	<i>Full-Time</i>	<i>Part-Time</i>
Operations	46	2
Maintenance	13	1
Administration	5	0
	<u>64</u>	<u>3</u>

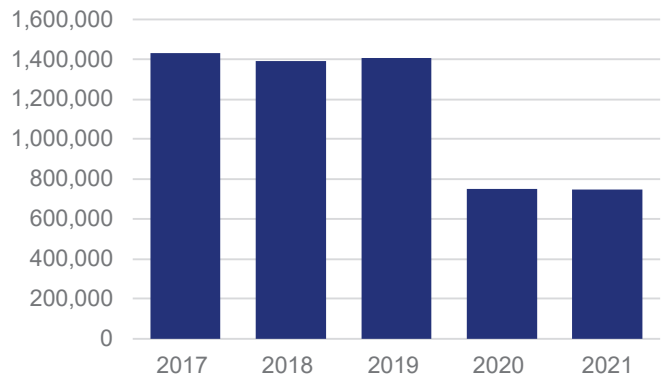
Operation Characteristics

Revenue Vehicles	44
Peak Hour Fleet	36
Base Fleet	21
Fuel Consumption (gal)	190,453

Ridership Trends

2017	1,433,005
2018	1,391,524
2019	1,408,230
2020	751,738
2021	747,389

System Ridership Trend



MUNCIE INDIANA TRANSIT SYSTEM



Legislative District

Indiana Senate	26
Indiana House	33, 34, 35
U.S. Congressional	6

Operating Expense Summary

Operator Salaries/Wages	\$1,801,878
Other Salaries/Wages	\$1,344,988
Fringe	\$1,670,588
Services	\$936,209
Materials and Supplies	\$782,099
Utilities	\$113,954
Casualty/Liability	\$347,849
Purchased Transportation	\$0
Other	\$119,661
Total Expenses	\$7,117,226
Fixed Route Expenses	\$5,693,781
Demand Response Services	\$1,423,445

Revenue Summary

Fare Revenue	\$135,258
Contract/Other	\$0
Auxiliary/Non-Transit	\$77,181
In-Kind	\$0
Contra	\$0
Local Assistance	\$3,598,266
State Assistance	\$1,285,755
Federal Assistance	\$2,020,766
Total Revenue	\$7,117,226

Productivity

Total Passenger Boardings	747,389
Total Fixed Route Vehicle Miles	773,096
Total Demand Response Vehicle Miles	187,855
Total Vehicle Miles	960,951
Revenue Vehicle Miles	888,578
Revenue Vehicle Hours	61,948

Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile	\$7.41
Operating Expense per Passenger Trip	\$9.52
Passenger Trips per Total Vehicle Mile	0.78
Passenger Trips per Capita	10.66

Financial Performance

Operating Subsidy	\$6,904,787
Operating Subsidy Ratio	97%
Locally Derived Income	\$3,810,705
Locally Derived Income Per Operating Expense	\$0.54
Fare Recovery Ratio	2%

Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Manufacturer	ADA Accessible	Vehicle Capacity	Engine Type
3	2000	Chance us	Yes	27	Diesel
	2005	illig	Yes	32	Diesel
5	2007	illig	Yes	32	Diesel
5	2010	illig	Yes	31	ybrid Diesel
2	2012	Ne Flyer	Yes	3	ybrid Diesel
	2013	Ne Flyer	Yes	3	ybrid Diesel
2	201	Ne Flyer	Yes	3	ybrid Diesel
2	2015	Coach uipment	Yes	13	Li uid Propane
9	2017	Coach uipment	Yes	13	Li uid Propane
1	2017	Ne Flyer	Yes	3	ybrid Diesel
1	2018	Ne Flyer	Yes	3	ybrid Diesel
	2019	Coach uipment	Yes	13	Li uid Propane
2	2020	Ne Flyer	Yes	3	ybrid Diesel
44					



NEW ALBANY, CLARKSVILLE, & JEFFERSONVILLE

1000 W Broadway
Louisville, KY 40203
(502) 585-1234

Contact: Stuart MacLean, Transportation Planner
Email: smaclean@ridetarc.org
Website: www.ridetarc.org

General Information

Type of Service Fixed Route and Demand Response
Service Area Clark and Floyd (New Albany, Clarksville, Jeffersonville)
Service Population 103,049

Service Hours

Weekdays 4:30 AM to 12:30 AM
Saturday 5:00 AM to 12:00 AM
Sunday 5:30 AM to 12:00 AM

Fare Structure

Base \$1.75
Youth \$0.80
Elderly/Disabled \$0.80
Transfer Free
Other/Special
MyTARC Card: 30-Day \$54; 10-Trip \$15
24-hour \$3.50; Circulator \$0.75; Express \$2.50

2021 Highlights

- Finalized our COA
- Launched a new website
- Initiated a microtransit study to connect citizens to job clusters
- Started seeing post-pandemic ridership increases
- Grew our bus fleet

Personnel

	<i>Full-Time</i>	<i>Part-Time</i>
Operations	359	5
Maintenance	116	0
Administration	79	1
	<u>554</u>	<u>6</u>

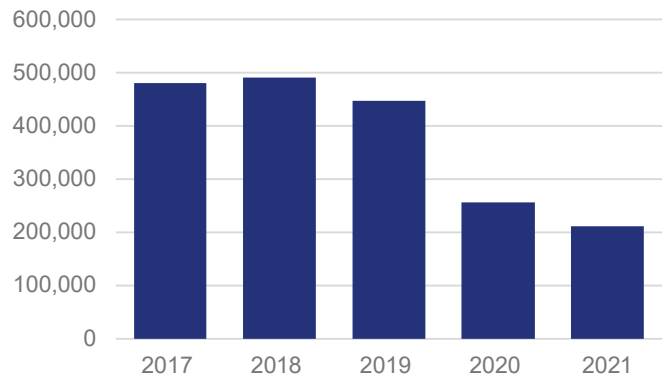
Operation Characteristics

Revenue Vehicles	213
Peak Hour Fleet	202
Base Fleet	167
Fuel Consumption (gal)	175,059

Ridership Trends

2017	481,312
2018	490,777
2019	446,996
2020	256,133
2021	211,793

System Ridership Trend





TRANSIT AUTHORITY OF RIVER CITY (TARC)

Legislative District

Indiana Senate	45, 46
Indiana House	70, 71, 72
U.S. Congressional	9

Operating Expense Summary

Operator Salaries/Wages	\$1,403,559
Other Salaries/Wages	\$1,011,127
Fringe Services	\$2,339,837
Materials and Supplies	\$397,547
Utilities	\$502,629
Casualty/Liability	\$78,657
Purchased Transportation	\$275,931
Other	\$1,034,239
Total Expenses	\$34,123
Fixed Route Expenses	\$7,077,649
Demand Response Services	\$6,043,410
	\$1,034,239

Revenue Summary

Fare Revenue	\$438,571
Contract/Other	\$0
Auxiliary/Non-Transit	\$87,547
In-Kind	\$0
Contra	\$0
Local Assistance	\$3,473,591
State Assistance	\$1,060,731
Federal Assistance	\$2,017,209
Total Revenue	\$7,077,649

Productivity

Total Passenger Boardings	211,793
Total Fixed Route Vehicle Miles	470,839
Total Demand Response Vehicle Miles	227,886
Total Vehicle Miles	698,725
Revenue Vehicle Miles	602,442
Revenue Vehicle Hours	39,618

Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile	\$10.13
Operating Expense per Passenger Trip	\$33.42
Passenger Trips per Total Vehicle Mile	0.30
Passenger Trips per Capita	2.06

Financial Performance

Operating Subsidy	\$6,551,531
Operating Subsidy Ratio	93%
Locally Derived Income	\$3,999,709
Locally Derived Income Per Operating Expense	\$0.57
Fare Recovery Ratio	6%

Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Manufacturer	ADA Accessible	Vehicle Capacity	Engine Type
7	2005	illig	Yes	0 2 c	Diesel
	2007	illig	Yes	0 2 c	ybrid
6	2008	illig	Yes	0 2 c	Diesel
3	2009	illig	Yes	0 2 c	ybrid
16	2009	illig	Yes	0 2 c	Diesel
9	2010	illig	Yes	0 2 c	ybrid
16	2013	illig	Yes	0 2 c	Diesel
11	2013	illig	Yes	0 2 c	ybrid
21	2013	illig	Yes	0 2 c	Diesel
12	201	illig	Yes	0 2 c	Diesel
9	201	Protterra	Yes	31 2 c	lectric
12	2016	illig	Yes	0 2 c	Diesel
13	2016	illig	Yes	0 2 c	Diesel
1	2016	illig	Yes	0 2 c	A ybrid
6	2016	Protterra	Yes	38 2 c	lectric
2	2017	illig	Yes	31 2 c	Diesel
10	2019	illig	Yes	38 2 c	Diesel
8	2019	illig	Yes	38 2 c	Diesel
3	2021	illig	Yes	0 2 c	Diesel
	2021	illig	Yes	31 2 c	Diesel



NORTHERN INDIANA COMMUTER TRANSPORTATION DISTRICT

33 E US Highway 12
 Chesterton, IN 46304
 (219) 926-5744

Contact: Michael Noland, President
Email: michael.noland@nicted.com
Website: www.mysouthshoreline.com

General Information

Type of Service	Commuter Rail
Service Area	Lake, Porter, La Porte, St. Joseph Counties
Service Population	771,815

Service Hours

Weekdays	4:00 AM to 2:30 AM
Saturday	4:00 AM to 2:30 AM
Sunday	4:00 AM to 2:30 AM

Fare Structure

Base	
Youth	
Elderly/Disabled	
Transfer	Free
Other/Special	
One-Way Regular Fares \$5.50-\$14.25	
One-way reduced fares \$2.75-\$7	

2021 Highlights

- The Double Track New Starts project received full funding agreement from FTA.
- West Lake Extension project demolition and preparation for construction began
- The bikes on trains program had the highest level of participation since it began in 2016.

Personnel

	<i>Full-Time</i>	<i>Part-Time</i>
Operations	105	0
Maintenance	264	5
Administration	36	1
	<hr/> 405	<hr/> 6

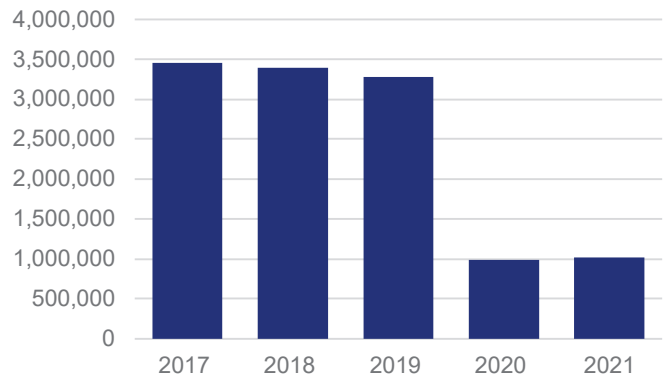
Operation Characteristics

Revenue Vehicles	82
Peak Hour Fleet	70
Base Fleet	70
Fuel Consumption (gal)	

Ridership Trends

2017	3,455,842
2018	3,400,196
2019	3,283,603
2020	995,049
2021	1,024,744

System Ridership Trend



SOUTH SHORE LINE



Legislative District

Indiana Senate 1, 2, 3, 4, 5, 6, 8, 9, 10, 11
 1, 2, 3, 4, 5, 6, 7, 8, 9, 10, 11, 12, 13,
Indiana House 14, 15, 17, 19, 20, 48
U.S. Congressional 1, 2

Operating Expense Summary

Operator Salaries/Wages	\$5,153,840
Other Salaries/Wages	\$13,750,037
Fringe Services	\$16,220,071
Materials and Supplies	\$3,821,700
Utilities	\$4,212,986
Casualty/Liability	\$2,548,072
Purchased Transportation	\$3,491,033
Other	\$0
Total Expenses	\$3,402,389
Fixed Route Expenses	\$52,600,128
Demand Response Services	\$52,600,128
	\$0

Revenue Summary

Fare Revenue	\$6,340,040
Contract/Other	\$0
Auxiliary/Non-Transit	\$0
In-Kind	\$0
Contra	\$0
Local Assistance	\$5,240,635
State Assistance	\$17,112,643
Federal Assistance	\$23,906,810
Total Revenue	\$52,600,128

Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Manufacturer	ADA Accessible	Vehicle Capacity	Engine Type
1	1982-83	Sumitomo	Yes	93	Electric
7	1992	Sumitomo	Yes	110	Electric
10	1992	Sumitomo	No	130	None trailers
10	2000	Sumitomo	Yes	95	Electric
1	2009	Sumitomo	Yes	110	Electric
82					

Productivity

Total Passenger Boardings	1,024,744
Total Fixed Route Vehicle Miles	3,882,573
Total Demand Response Vehicle Miles	0
Total Vehicle Miles	3,882,573
Revenue Vehicle Miles	3,805,302
Revenue Vehicle Hours	107,999

Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile	\$13.55
Operating Expense per Passenger Trip	\$51.33
Passenger Trips per Total Vehicle Mile	0.26
Passenger Trips per Capita	1.33

Financial Performance

Operating Subsidy	\$46,260,088
Operating Subsidy Ratio	88%
Locally Derived Income	\$11,580,675
Locally Derived Income Per Operating Expense	\$0.22
Fare Recovery Ratio	12%



NORTHWESTERN INDIANA

6100 Southport Rd
 Portage, IN 46368
 (219) 254-2500

Contact: Allen Hammond, Compliance Manager
Email: ahammond@nirpc.org
Website: www.nirpc.org

General Information

Type of Service Demand Response
Service Area Lake and Porter County
Service Population 510,343

Service Hours

Weekdays 6:00 AM to 6:00 PM
Saturday No Service
Sunday No Service

Fare Structure

Base \$7.50
Youth \$7.50
Elderly/Disabled \$7.50
Transfer Free
Other/Special

2021 Highlights

- LCCS-Preventive Maintenance Program is still 100% compliant with on-time inspections.
- North Township - Hired two new drivers and has a new Director of Transportation
- Opportunity Enterprises - regained some of the ridership in 2021 from the 2020 decrease.
- PCACS - Started using new dispatch software from Rideco

Personnel

	<i>Full-Time</i>	<i>Part-Time</i>
Operations	27	2
Maintenance	1	0
Administration	4	0
	<u>32</u>	<u>2</u>

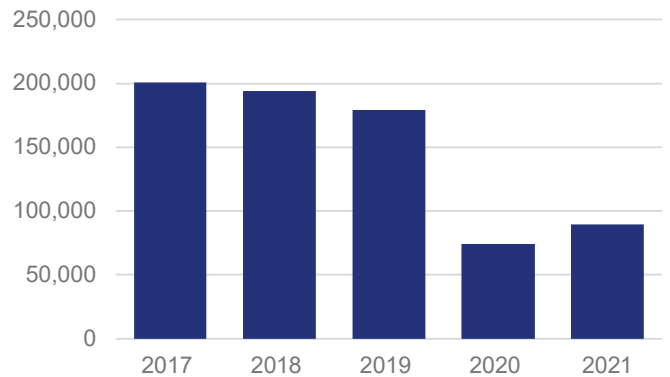
Operation Characteristics

Revenue Vehicles	53
Peak Hour Fleet	39
Base Fleet	31
Fuel Consumption (gal)	121,033

Ridership Trends

2017	201,073
2018	194,190
2019	178,976
2020	74,252
2021	89,624

System Ridership Trend





NORTHWESTERN INDIANA REGIONAL PLANNING COMMISSION (NIRPC)

Legislative District

Indiana Senate	1, 2, 3, 4, 5, 6
Indiana House	1, 2, 3, 4, 10, 11, 12, 13, 14, 15, 19,
U.S. Congressional	20
	1, 2

Operating Expense Summary

Operator Salaries/Wages	\$1,051,682
Other Salaries/Wages	\$419,243
Fringe	\$279,418
Services	\$157,929
Materials and Supplies	\$386,083
Utilities	\$55,871
Casualty/Liability	\$96,826
Purchased Transportation	\$91,270
Other	\$277,373
Total Expenses	\$2,815,695
Fixed Route Expenses	\$0
Demand Response Services	\$2,815,695

Revenue Summary

Fare Revenue	\$456,984
Contract/Other	\$0
Auxiliary/Non-Transit	\$52,284
In-Kind	\$0
Contra	\$0
Local Assistance	\$722,788
State Assistance	\$459,011
Federal Assistance	\$1,124,628
Total Revenue	\$2,815,695

Productivity

Total Passenger Boardings	89,624
Total Fixed Route Vehicle Miles	0
Total Demand Response Vehicle Miles	886,597
Total Vehicle Miles	886,597
Revenue Vehicle Miles	707,754
Revenue Vehicle Hours	52,552

Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile	\$3.18
Operating Expense per Passenger Trip	\$31.42
Passenger Trips per Total Vehicle Mile	0.10
Passenger Trips per Capita	0.18

Financial Performance

Operating Subsidy	\$2,306,427
Operating Subsidy Ratio	82%
Locally Derived Income	\$1,232,056
Locally Derived Income Per Operating Expense	\$0.44
Fare Recovery Ratio	16%

Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Manufacturer	ADA Accessible	Vehicle Capacity	Engine Type
3	2016	Ford	Yes	13 2 c	as
1	2017	Ford	Yes	13 3 c	as
1	2018	Ford	Yes	13 3 c	as
1	2019	Ford	Yes	13 3 c	as
1	2020	Ford	Yes	13 3 c	as
1	2013	Ford	Yes	12 2 c	as
2	2015	Ford	Yes	12 2 c	as
3	2016	Ford	Yes	12 2 c	as
	2017	Ford	Yes	12 2 c	as
3	2018	Ford	Yes	12 2 c	as
2	2019	Ford	Yes	12 2 c	as
3	2020	Ford	Yes	12 2 c	as
1	2016	Ford	Yes	10 2 c	as
3	2017	Ford	Yes	10 2 c	as
2	2019	Ford	Yes	10 2 c	as
5	2020	Ford	Yes	10 2 c	as
2	2016	Ford	Yes	13 3 c	as
6	2017	Ford	Yes	13 3 c	as
1	2018	Ford	Yes	13 3 c	as
	2019	Ford	Yes	13 3 c	as
	2020	Ford	Yes	13 3 c	as



RICHMOND

401 S Q St
 Richmond, IN 47374
 (765) 983-7227

Contact: Terri Quinter, Transportation Manager
Email: tquinter@richmondindiana.gov
Website: www.richmondindiana.gov

General Information

Type of Service Fixed Route
Service Area City of Richmond
Service Population 35,720

Service Hours

Weekdays 6:15 AM to 5:45 PM
Saturday 9:15 AM to 4:45 PM
Sunday No Service

Fare Structure

Base \$1.75
Youth \$1.50
Elderly/Disabled \$1.50
Transfer
Other/Special

2021 Highlights

Personnel

	<i>Full-Time</i>	<i>Part-Time</i>
Operations	14	1
Maintenance	0	1
Administration	3	0
	<u>17</u>	<u>2</u>

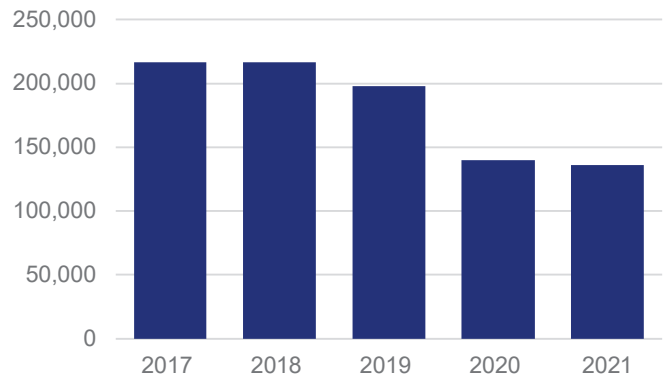
Operation Characteristics

Revenue Vehicles	14
Peak Hour Fleet	9
Base Fleet	n/a
Fuel Consumption (gal)	

Ridership Trends

2017	216,634
2018	216,787
2019	197,998
2020	139,919
2021	135,877

System Ridership Trend



ROSE VIEW TRANSIT



Legislative District

Indiana Senate	27
Indiana House	54, 55, 56
U.S. Congressional	6

Operating Expense Summary

Operator Salaries/Wages	\$525,101
Other Salaries/Wages	\$127,115
Fringe	\$235,998
Services	\$52,340
Materials and Supplies	\$139,092
Utilities	\$11,670
Casualty/Liability	\$37,499
Purchased Transportation	\$0
Other	\$408
Total Expenses	\$1,129,223
Fixed Route Expenses	\$985,393
Demand Response Services	\$143,830

Revenue Summary

Fare Revenue	\$118,663
Contract/Other	\$0
Auxiliary/Non-Transit	\$3,090
In-Kind	\$0
Contra	\$2,390
Local Assistance	\$0
State Assistance	\$0
Federal Assistance	\$1,005,080
Total Revenue	\$1,129,223

Productivity

Total Passenger Boardings	135,877
Total Fixed Route Vehicle Miles	266,663
Total Demand Response Vehicle Miles	55,369
Total Vehicle Miles	322,032
Revenue Vehicle Miles	272,861
Revenue Vehicle Hours	22,057

Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile	\$3.51
Operating Expense per Passenger Trip	\$8.31
Passenger Trips per Total Vehicle Mile	0.42
Passenger Trips per Capita	3.80

Financial Performance

Operating Subsidy	\$1,005,080
Operating Subsidy Ratio	89%
Locally Derived Income	\$124,143
Locally Derived Income Per Operating Expense	\$0.11
Fare Recovery Ratio	11%

Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Type	Vehicle Manufacturer	Seating Capacity	Wheelchair Capacity	ADA Accessible
1	2009	CU	Ford	8	2	Lift
1	201	CU	Ford	8	2	Lift
1	2015	CU	Ford	16	2	Lift
1	2016	CU	Ford	10	2	Lift
2	2016	CU	Ford	18	2	Lift
2	2017	CU	Ford	16	2	Lift
1	2018	CU	Ford	17	2	Lift
1	2019	CU	Ford	9	2	Lift
2	2020	CU	Ford	16	2	Lift
12						



SOUTH BEND

1401 S Lafayette
 South Bend, IN 46613
 (574) 239-9901

Contact: Chris Kubaszak, Controller
Email: ckubaszak@sbtranspo.com
Website: www.sbtranspo.com

General Information

Type of Service Fixed Route and Demand Response
Service Area City of South Bend and Mishawaka
Service Population 165,000

Service Hours

Weekdays 5:10 AM to 10:10 AM
Saturday 6:20 AM to 10:10 PM
Sunday No Service

Fare Structure

Base \$1.00
Youth Free
Elderly/Disabled \$0.50
Transfer Free
Other/Special
 31 Day \$35; Two Week \$18
 Senior \$12 & \$6; Student \$18 & \$9

2021 Highlights

- Transpo maintained service levels in 2021.
- Transpo replaced nine fixed route diesel buses with compressed natural gas.
- Transpo replaced nine paratransit vans beyond their useful life with new vans.
- Transpo completed and implemented a strategic plan.
- Transpo launched a regional comprehensive operational analysis in partnership with MACOG

Personnel

	<i>Full-Time</i>	<i>Part-Time</i>
Operations	70	2
Maintenance	15	0
Administration	14	8
	<u>99</u>	<u>10</u>

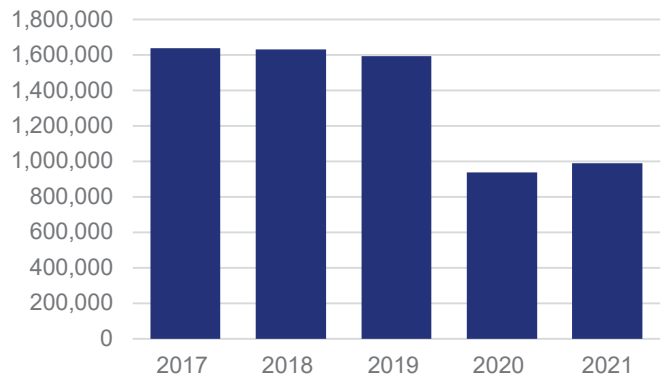
Operation Characteristics

Revenue Vehicles	67
Peak Hour Fleet	49
Base Fleet	47
Fuel Consumption (gal)	384,861

Ridership Trends

2017	1,640,018
2018	1,630,249
2019	1,594,252
2020	937,474
2021	989,203

System Ridership Trend





Legislative District

Indiana Senate	8, 9, 10, 11
Indiana House	5, 6, 7, 8, 21
U.S. Congressional	2

Operating Expense Summary

Operator Salaries/Wages	\$4,478,170
Other Salaries/Wages	\$1,307,710
Fringe	\$2,510,466
Services	\$592,183
Materials and Supplies	\$990,642
Utilities	\$319,769
Casualty/Liability	\$462,767
Purchased Transportation	\$0
Other	\$232,096
Total Expenses	\$10,893,803
Fixed Route Expenses	\$9,507,830
Demand Response Services	\$1,385,973

Revenue Summary

Fare Revenue	\$981,670
Contract/Other	\$0
Auxiliary/Non-Transit	\$172,508
In-Kind	\$0
Contra	\$0
Local Assistance	\$4,198,981
State Assistance	\$1,760,578
Federal Assistance	\$3,780,066
Total Revenue	\$10,893,803

Productivity

Total Passenger Boardings	989,203
Total Fixed Route Vehicle Miles	1,376,863
Total Demand Response Vehicle Miles	331,911
Total Vehicle Miles	1,708,774
Revenue Vehicle Miles	1,654,382
Revenue Vehicle Hours	158,904

Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile	\$6.38
Operating Expense per Passenger Trip	\$11.01
Passenger Trips per Total Vehicle Mile	0.58
Passenger Trips per Capita	6.00

Financial Performance

Operating Subsidy	\$9,739,625
Operating Subsidy Ratio	89%
Locally Derived Income	\$5,353,159
Locally Derived Income Per Operating Expense	\$0.49
Fare Recovery Ratio	9%

Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Manufacturer	ADA Accessible	Vehicle Capacity	Engine Type
3	2002	illig	Yes	29 2 c	Diesel
3	2003	illig	Yes	29 2 c	Diesel
9	200	illig	Yes	29 2 c	Diesel
16	201	Ne Flyer	Yes	29 2 c	CN
3	2015	Ne Flyer	Yes	29 2 c	CN
1	2015	MV 1	Yes	3 1 c	as
10	2016	I hart Coach	Yes	11 3 c	as
3	2017	Ne Flyer	Yes	29 2 c	CN
1	2018	I hart Coach	Yes	11 3 c	as
9	2020	I hart Coach	Yes	11 3 c	as
9	2021	Ne Flyer	Yes	29 2 c	CN



TERRE HAUTE

901 S 14th St
 Terre Haute, IN 47807
 (812) 235-0109

Contact: Debbie Hensley, Transportation Director
Email: debbie.hensley@terrehaute.in.gov
Website: www.terrehaute.in.gov

General Information

Type of Service Fixed Route and Demand Response
Service Area City of Terre Haute
Service Population 59,614

Service Hours

Weekdays 6:00 AM to 11:00 PM
Saturday 6:00 AM to 11:00 PM
Sunday No Service

Fare Structure

Base \$1.75
Youth \$1.75
Elderly/Disabled \$0.85
Transfer Free
Other/Special
 31-Day \$45; 14-Ride \$21; 5 and under free
 14-Ride ADA \$27; ISU/Ivy Tech students free

2021 Highlights

Personnel

	<i>Full-Time</i>	<i>Part-Time</i>
Operations	19	5
Maintenance	4	2
Administration	5	2
	<u>28</u>	<u>9</u>

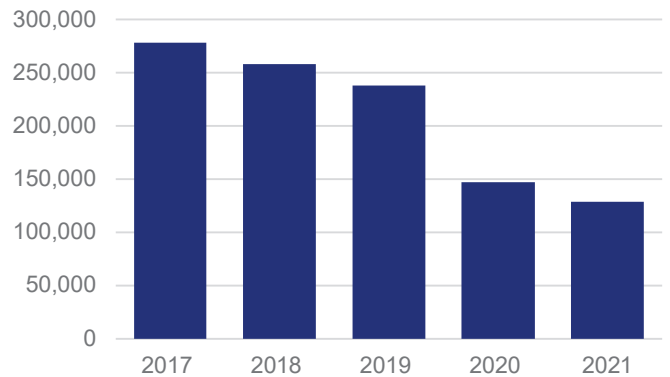
Operation Characteristics

Revenue Vehicles	16
Peak Hour Fleet	10
Base Fleet	10
Fuel Consumption (gal)	67,843

Ridership Trends

2017	278,276
2018	258,331
2019	237,867
2020	147,129
2021	129,031

System Ridership Trend



TERRE HAUTE TRANSIT UTILITY



Legislative District

Indiana Senate	38, 39
Indiana House	43, 45, 46
U.S. Congressional	8

Operating Expense Summary

Operator Salaries/Wages	\$975,000
Other Salaries/Wages	\$473,930
Fringe	\$848,578
Services	\$48,518
Materials and Supplies	\$329,625
Utilities	\$36,000
Casualty/Liability	\$21,153
Purchased Transportation	\$0
Other	\$75,500
Total Expenses	\$2,808,304
Fixed Route Expenses	\$2,603,711
Demand Response Services	\$204,593

Revenue Summary

Fare Revenue	\$86,806
Contract/Other	\$0
Auxiliary/Non-Transit	\$108,564
In-Kind	\$0
Contra	\$0
Local Assistance	\$0
State Assistance	\$462,324
Federal Assistance	\$2,150,610
Total Revenue	\$2,808,304

Productivity

Total Passenger Boardings	129,031
Total Fixed Route Vehicle Miles	466,494
Total Demand Response Vehicle Miles	36,656
Total Vehicle Miles	503,150
Revenue Vehicle Miles	443,137
Revenue Vehicle Hours	47,160

Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile	\$5.58
Operating Expense per Passenger Trip	\$21.76
Passenger Trips per Total Vehicle Mile	0.26
Passenger Trips per Capita	2.16

Financial Performance

Operating Subsidy	\$2,612,934
Operating Subsidy Ratio	93%
Locally Derived Income	\$195,370
Locally Derived Income Per Operating Expense	\$0.07
Fare Recovery Ratio	3%

Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Manufacturer	ADA Accessible	Vehicle Capacity	Engine Type
2	2009	Wor horse	Yes	22 2 c	as
1	2010	Ford	Yes	22 2 c	as
1	2011	oshen Coach	Yes	10 c	as
	2015	oshen Coach	Yes	26 2 c	Diesel
1	2015	oshen Coach	Yes	26 2 c	Diesel
1	2016	l hart Coach	Yes	10 2 c	Diesel
3	2019	Ford	Yes	16 2 c	as
2	2021	Ford	Yes	16 2 c	as
1	2021	Ford	Yes	10 c	as
16					



VALPARAISO

166 W Lincolnway
 Valparaiso, IN 46383
 (219) 462-1161

Contact: Don Lorntzen, Transit Manager
Email: dlorntzen@valpo.us
Website: www.Valpotransit.com

General Information

Type of Service Deviated Fixed Route and Commuter Route
Service Area Valparaiso, Chicago Loop, Chesterton Dune Park Station
Service Population 31,733

Service Hours

Weekdays 6:15 AM to 11:10 PM
Saturday 6:15 AM to 11:10 PM
Sunday 9:15 AM to 11:10 PM

Fare Structure

Base \$1.00
Youth \$0.50
Elderly/Disabled \$0.50
Transfer Free
Other/Special
 Monthly pass V-Line \$30; Dash \$230
 Monthly Senior \$15; Student \$15; Disabled \$15

2021 Highlights

Personnel

	<i>Full-Time</i>	<i>Part-Time</i>
Operations	10	10
Maintenance	1	1
Administration	3	4
	<hr/> 14	<hr/> 15

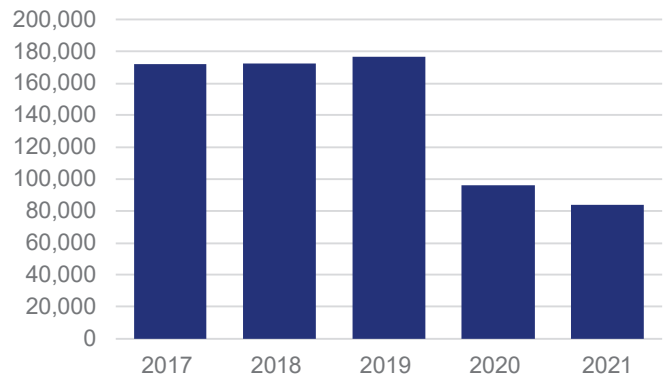
Operation Characteristics

Revenue Vehicles	13
Peak Hour Fleet	7
Base Fleet	7
Fuel Consumption (gal)	55,486

Ridership Trends

2017	172,102
2018	172,324
2019	176,849
2020	96,040
2021	83,978

System Ridership Trend



VALPO TRANSIT



Legislative District

Indiana Senate	4, 5
Indiana House	3, 4 10
U.S. Congressional	1

Operating Expense Summary

Operator Salaries/Wages	\$0
Other Salaries/Wages	\$74,176
Fringe	\$0
Services	\$23,288
Materials and Supplies	\$162,632
Utilities	\$14,979
Casualty/Liability	\$27,662
Purchased Transportation	\$1,276,709
Other	\$55,096
Total Expenses	\$1,634,542
Fixed Route Expenses	\$829,864
Demand Response Services	\$804,678

Revenue Summary

Fare Revenue	\$182,990
Contract/Other	\$0
Auxiliary/Non-Transit	\$50,239
In-Kind	\$0
Contra	\$0
Local Assistance	\$0
State Assistance	\$233,907
Federal Assistance	\$1,167,406
Total Revenue	\$1,634,542

Productivity

Total Passenger Boardings	83,978
Total Fixed Route Vehicle Miles	148,811
Total Demand Response Vehicle Miles	177,405
Total Vehicle Miles	326,216
Revenue Vehicle Miles	306,771
Revenue Vehicle Hours	19,150

Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile	\$5.01
Operating Expense per Passenger Trip	\$19.46
Passenger Trips per Total Vehicle Mile	0.26
Passenger Trips per Capita	2.65

Financial Performance

Operating Subsidy	\$1,401,313
Operating Subsidy Ratio	86%
Locally Derived Income	\$233,229
Locally Derived Income Per Operating Expense	\$0.14
Fare Recovery Ratio	11%

Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Manufacturer	ADA Accessible	Vehicle Capacity	Engine Type
1	2010	Dodge	Yes	1 c	as
	2010	MC	Yes	53 2 c	Diesel
1	2013	MC	Yes	53 2 c	Diesel
2	2016	I hart Coach	Yes	18 3 c	as
5	2019	I hart Coach	Yes	18 3 c	as
13					



CITY OF BEDFORD

1102 16th St
 Bedford, IN 47421
 (812) 275-1800

Contact: Dennis Parsley, Transit Director
Email: dparsley@bedford.in.us
Website: www.bedford.in.us

General Information

Type of Service Demand Response
Service Area City of Bedford
Service Population 13,792

Service Hours

Weekdays 6:00 AM to 6:00 PM
Saturday No Service
Sunday No Service

Fare Structure

Base Free
Youth Free
Elderly/Disabled Free
Transfer
Other/Special

Personnel

	<i>Full-Time</i>	<i>Part-Time</i>
Operations	7	0
Maintenance	0	0
Administration	1	0
	<u>8</u>	<u>0</u>

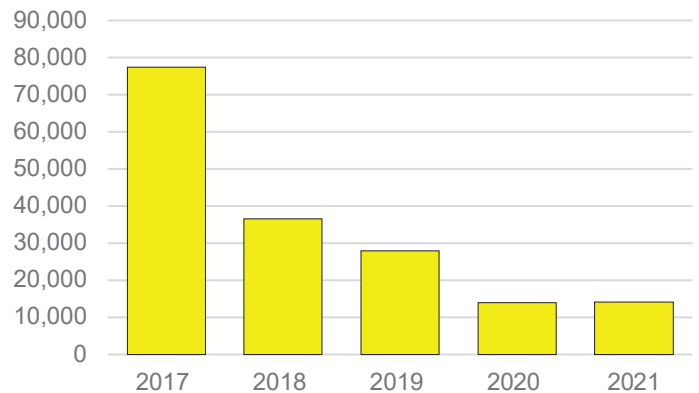
Operation Characteristics

Revenue Vehicles	5
Peak Hour Fleet	4

Ridership Trends

2017	77,391
2018	36,616
2019	28,061
2020	13,934
2021	14,073

System Ridership Trend



TRANSIT AUTHORITY OF STONE CITY (TASC)



Group
4

Legislative District

Indiana Senate	44
Indiana House	62, 65
U.S. Congressional	9

Productivity

Total Passenger Boardings	14,073
Total Fixed Route Vehicle Miles	0
Total Demand Response Vehicle Miles	48,474
Total Vehicle Miles	48,474
Revenue Vehicle Miles	45,403
Revenue Vehicle Hours	5,393

Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile	\$12.44
Operating Expense per Passenger Trip	\$42.84
Passenger Trips per Total Vehicle Mile	0.29
Passenger Trips per Capita	1.02

Financial Performance

Operating Subsidy	\$602,948
Operating Subsidy Ratio	100%
Locally Derived Income	\$0
Locally Derived Income Per Operating Expense	\$0.00
Fare Recovery Ratio	0%

Operating Expense Summary

Operator Salaries/Wages	\$283,129
Other Salaries/Wages	\$59,369
Fringe Services	\$166,037
Materials and Supplies	\$29,816
Utilities	\$32,575
Casualty/Liability	\$7,891
Purchased Transportation	\$11,028
Other	\$0
Total Expenses	\$13,103
Fixed Route Expenses	\$602,948
Demand Response Services	\$0
	\$602,948

Revenue Summary

Fare Revenue	\$0
Contract/Other	\$0
Auxiliary/Non-Transit	\$0
In-Kind	\$0
Contra	\$0
Local Assistance	\$0
State Assistance	\$2,984
Federal Assistance	\$599,964
Total Revenue	\$602,948

Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Type	Vehicle Manufacturer	Seating Capacity	Wheelchair Capacity	ADA Accessible
2	2015	CU	Ford	16	2	Lift
2	2016	CU	Ford	16	2	Lift
1	2018	CU	Ford	16	2	Lift
5						



BOONE COUNTY

515 CrownPointe Dr
 Lebanon, IN 46052
 (765) 482-5220

Contact: Anita Bowen, Executive Director
Email: abowen@booneseniors.org
Website: www.booneseniors.org

General Information

Type of Service Demand Response
Service Area Boone County
Service Population 35,037

Service Hours

Weekdays 7:30 AM to 4:30 PM
Saturday No Service
Sunday No Service

Fare Structure

Base \$4.00
Youth
Elderly/Disabled Free/Donation
Transfer
Other/Special
 \$6.00 Outside Town or City

Personnel

	<i>Full-Time</i>	<i>Part-Time</i>
Operations	2	20
Maintenance	0	0
Administration	2	1
	<u>4</u>	<u>21</u>

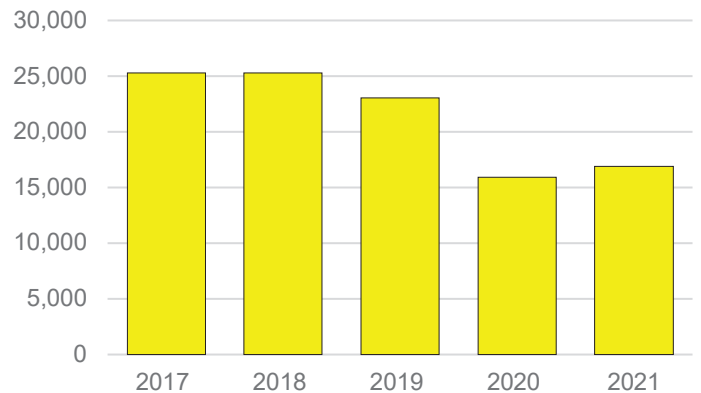
Operation Characteristics

Revenue Vehicles	18
Peak Hour Fleet	10

Ridership Trends

2017	25,327
2018	25,332
2019	23,083
2020	15,937
2021	16,906

System Ridership Trend



BOONE AREA TRANSIT SYSTEM



Legislative District

Indiana Senate	21, 23
Indiana House	28, 38, 87
U.S. Congressional	4, 5

Productivity

Total Passenger Boardings	16,906
Total Fixed Route Vehicle Miles	0
Total Demand Response Vehicle Miles	229,909
Total Vehicle Miles	229,909
Revenue Vehicle Miles	227,984
Revenue Vehicle Hours	15,969

Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile	\$2.75
Operating Expense per Passenger Trip	\$37.46
Passenger Trips per Total Vehicle Mile	0.07
Passenger Trips per Capita	0.48

Financial Performance

Operating Subsidy	\$578,068
Operating Subsidy Ratio	91%
Locally Derived Income	\$55,153
Locally Derived Income Per Operating Expense	\$0.09
Fare Recovery Ratio	6%

Operating Expense Summary

Operator Salaries/Wages	\$248,222
Other Salaries/Wages	\$116,490
Fringe Services	\$5,809
Materials and Supplies	\$36,617
Utilities	\$55,778
Casualty/Liability	\$10,347
Purchased Transportation	\$52,390
Other	\$0
Total Expenses	\$107,568
Fixed Route Expenses	\$633,221
Demand Response Services	\$0
	\$633,221

Revenue Summary

Fare Revenue	\$35,425
Contract/Other	\$19,728
Auxiliary/Non-Transit	\$0
In-Kind	\$0
Contra	\$0
Local Assistance	\$0
State Assistance	\$0
Federal Assistance	\$578,068
Total Revenue	\$633,221

Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Type	Vehicle Manufacturer	Seating Capacity	Wheelchair Capacity	ADA Accessible
1	2010	MV	Dodge	3	1	amp
2	2010	CU	Ford	8	2	Lift
1	2012	MV	Dodge	3	1	amp
1	2013	VN	Dodge	13	0	N A
1	201	MV	Dodge	3	1	amp
1	2016	MV	Dodge		2	amp
2	2017	MV	Dodge		2	amp
1	2018	MV	Dodge	5	1	amp
3	2019	MV	Dodge	5	1	amp
2	2021	MV	Dodge	6	1	amp
18						



CASS COUNTY

115 S Sixth St
 Logansport, IN 46947
 (574) 722-2424

Contact: Cathy Martinez, Transit Director

Email: cleigh@casstransit.com

Website: www.casstransit.com

General Information

Type of Service Demand Response/Deviated Fixed Route
Service Area Cass County
Service Population 37,870

Service Hours

Weekdays 6:00 AM to 6:00 PM
Saturday No Service
Sunday No Service

Fare Structure

Base \$2.00
Youth
Elderly/Disabled Free/Donation
Transfer
Other/Special
 \$3.00 in County

Personnel

	<i>Full-Time</i>	<i>Part-Time</i>
Operations	20	10
Maintenance	2	1
Administration	5	6
	<u>27</u>	<u>17</u>

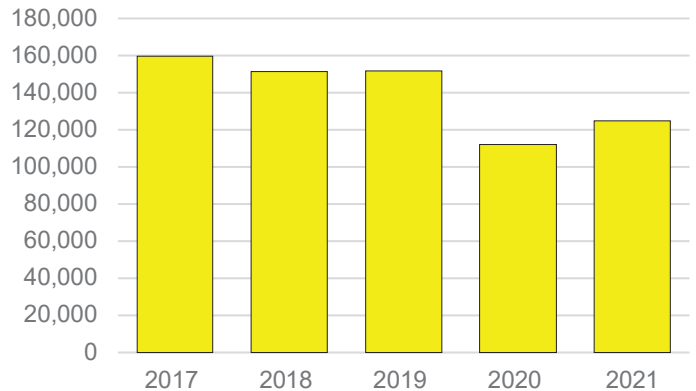
Operation Characteristics

Revenue Vehicles	30
Peak Hour Fleet	28

Ridership Trends

2017	159,832
2018	151,482
2019	151,692
2020	112,052
2021	124,582

System Ridership Trend



CASS AREA TRANSIT



Legislative District

Indiana Senate	18
Indiana House	16, 24
U.S. Congressional	4

Productivity

Total Passenger Boardings	124,582
Total Fixed Route Vehicle Miles	28,825
Total Demand Response Vehicle Miles	622,909
Total Vehicle Miles	651,734
Revenue Vehicle Miles	621,203
Revenue Vehicle Hours	31,009

Operating Expense Summary

Operator Salaries/Wages	\$557,495
Other Salaries/Wages	\$395,013
Fringe Services	\$85,366
Materials and Supplies	\$65,934
Utilities	\$216,583
Casualty/Liability	\$38,315
Purchased Transportation	\$176,154
Other	\$0
Total Expenses	\$87,176
Fixed Route Expenses	\$1,622,036
Demand Response Services	\$57,970
	\$1,564,066

Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile	\$2.49
Operating Expense per Passenger Trip	\$13.02
Passenger Trips per Total Vehicle Mile	0.19
Passenger Trips per Capita	3.29

Revenue Summary

Fare Revenue	\$89,561
Contract/Other	\$0
Auxiliary/Non-Transit	\$0
In-Kind	\$0
Contra	\$44,436
Local Assistance	\$0
State Assistance	\$0
Federal Assistance	\$1,488,039
Total Revenue	\$1,622,036

Financial Performance

Operating Subsidy	\$1,488,039
Operating Subsidy Ratio	92%
Locally Derived Income	\$133,997
Locally Derived Income Per Operating Expense	\$0.08
Fare Recovery Ratio	6%

Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Type	Vehicle Manufacturer	Seating Capacity	Wheelchair Capacity	ADA Accessible
1	2013	MV	Dodge		2	amp
1	2013	CU	Dodge	8	2	Lift
2	2015	MV	Dodge	5	2	amp
1	2015	MV	Dodge	7	1	amp
1	2016	CU	Ford	16	2	Lift
2	2016	MV	Dodge	5	2	amp
1	2016	MV	Dodge		2	amp
1	2017	MV	Dodge		1	amp
1	2017	CU	Ford	13	2	Lift
5	2017	MV	Dodge	5	1	amp
1	2018	CU	Ford	13	2	Lift
	2019	MV	Dodge	5	1	amp
3	2019	CU	Ford	13	2	Lift
5	2020	CU	Ford	12	2	Lift



CLINTON COUNTY

401 W Walnut St
 Frankfort, IN 46041
 (765) 659-4060

Contact: Dawn Layton, Executive Director
Email: dlayton@clintoncountytransit.org
Website: clintonpprc.weebly.com

General Information

Type of Service Demand Response
Service Area Clinton County
Service Population 33,190

Service Hours

Weekdays 7:00 AM to 5:00 PM
Saturday 10:00 AM to 1:00 PM by appointment
Sunday No Service

Fare Structure

Base
Youth
Elderly/Disabled
Transfer
Other/Special
 Donation Scale \$8-\$25

Personnel

	<i>Full-Time</i>	<i>Part-Time</i>
Operations	0	10
Maintenance	0	0
Administration	1	4
	<u>1</u>	<u>14</u>

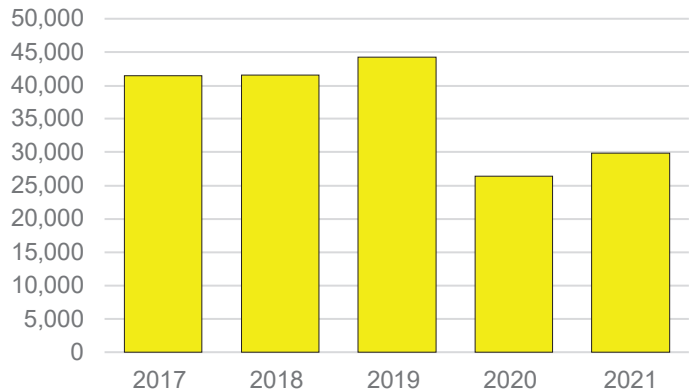
Operation Characteristics

Revenue Vehicles	12
Peak Hour Fleet	7

Ridership Trends

2017	41,485
2018	41,625
2019	44,285
2020	26,417
2021	29,868

System Ridership Trend





PAUL PHILLIPPE RESOURCE CENTER PUBLIC TRANSIT (PPRC)

Legislative District

Indiana Senate	7, 23
Indiana House	38
U.S. Congressional	4

Productivity

Total Passenger Boardings	29,868
Total Fixed Route Vehicle Miles	0
Total Demand Response Vehicle Miles	95,758
Total Vehicle Miles	95,758
Revenue Vehicle Miles	89,237
Revenue Vehicle Hours	21,424

Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile	\$4.83
Operating Expense per Passenger Trip	\$15.47
Passenger Trips per Total Vehicle Mile	0.31
Passenger Trips per Capita	0.90

Financial Performance

Operating Subsidy	\$435,119
Operating Subsidy Ratio	94%
Locally Derived Income	\$27,020
Locally Derived Income Per Operating Expense	\$0.06
Fare Recovery Ratio	6%

Operating Expense Summary

Operator Salaries/Wages	\$129,954
Other Salaries/Wages	\$178,715
Fringe Services	\$28,628
Materials and Supplies	\$33,188
Utilities	\$49,773
Casualty/Liability	\$13,007
Purchased Transportation	\$25,345
Other	\$0
Total Expenses	\$3,529
Fixed Route Expenses	\$462,139
Demand Response Services	\$0
	\$462,139

Revenue Summary

Fare Revenue	\$27,020
Contract/Other	\$0
Auxiliary/Non-Transit	\$0
In-Kind	\$0
Contra	\$0
Local Assistance	\$0
State Assistance	\$0
Federal Assistance	\$435,119
Total Revenue	\$462,139

Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Type	Vehicle Manufacturer	Seating Capacity	Wheelchair Capacity	ADA Accessible
1	2012	MV	Dodge		2	amp
2	2015	CU	Ford	12	2	Lift
1	2017	MV	Dodge	5	1	amp
2	2017	CU	Ford	13	2	amp
2	2018	CU	Ford	13	2	Lift
3	2019	CU	Ford	13	2	Lift
1	2020	CU	Ford	12	2	Lift
12						



CRAWFORD, HARRISON, SCOTT, AND WASHINGTON COUNTIES

1365 Old Hwy 135 NE
Corydon, IN 47112
(812) 738-1681

Contact: Roland Lemus, Regional Transportation Director
Email: brtrdir@brsinc.org
Website: www.brsinc.org

General Information

Type of Service Demand Response/Deviated Fixed Route
Service Area Crawford, Harrison, Scott, and Washington Counties
Service Population 98,765

Service Hours

Weekdays 6:00 AM to 6:00 PM
Saturday No Service
Sunday No Service

Fare Structure

Base
Youth
Elderly/Disabled
Transfer
Other/Special
\$2 One way 0-10 miles, \$3 One way 11-20 miles \$4 One way 20+miles
Families with multiple members in their party are only asked to pay for two individuals

Personnel

	<i>Full-Time</i>	<i>Part-Time</i>
Operations	6	2
Maintenance	1	0
Administration	3	1
	<u>10</u>	<u>3</u>

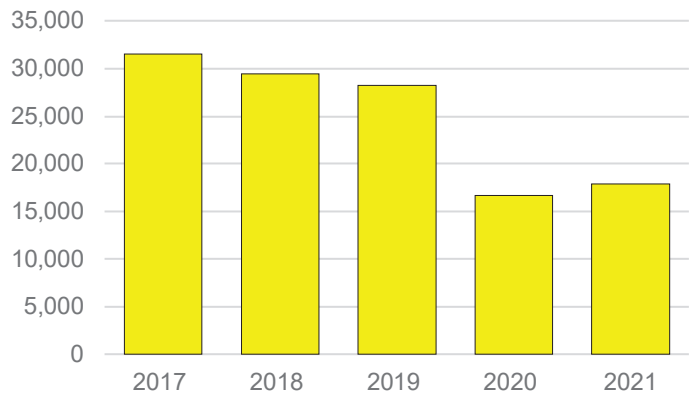
Operation Characteristics

Revenue Vehicles	19
Peak Hour Fleet	10

Ridership Trends

2017	31,513
2018	29,472
2019	28,262
2020	16,715
2021	17,872

System Ridership Trend



SOUTHERN INDIANA TRANSIT SYSTEM (SITS)



Legislative District

Indiana Senate 39, 47, 48, 49, 50
 Indiana House 45, 60, 62, 63, 64, 73, 74, 75, 76, 78
 U.S. Congressional 8

Operating Expense Summary

Operator Salaries/Wages	\$192,271
Other Salaries/Wages	\$158,056
Fringe Services	\$53,465
Materials and Supplies	\$91,366
Utilities	\$116,645
Casualty/Liability	\$32,981
Purchased Transportation	\$39,121
Other	\$0
Total Expenses	\$5,101
Fixed Route Expenses	\$689,006
Demand Response Services	\$170,428
	\$518,578

Revenue Summary

Fare Revenue	\$0
Contract/Other	\$0
Auxiliary/Non-Transit	\$0
In-Kind	\$0
Contra	\$0
Local Assistance	\$141,273
State Assistance	\$0
Federal Assistance	\$547,733
Total Revenue	\$689,006

Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Type	Vehicle Manufacturer	Seating Capacity	Wheelchair Capacity	ADA Accessible
3	2006	CU	Che rolet	16	2	N A
	2010	CU	Ford	8	1	Lift
3	2010	CU	Ford	12	2	Lift
1	2010	MV	Dodge	6	2	amp
2	2011	MV	Dodge		2	amp
1	2013	CU	Ford	8	1	Lift
2	2013	MV	Dodge		2	amp
1	201	CU	Ford	8	2	Lift
2	201	MV	Dodge		2	amp
1	2016	CU	Ford	8	2	Lift
1	2016	CU	Ford	12	2	Lift
	2017	CU	Ford	13	2	Lift
1	2018	CU	Ford	13	2	Lift
1	2018	CU	Ford	9	2	Lift
1	2018	CU	Ford	8	2	Lift
1	2018	CU	Ford	12	2	Lift
	2019	MV	Dodge	5	1	amp
1	2019	CU	Ford	15	2	Lift
2	2019	CU	Ford	9	2	Lift
2	2021	MV	Voyager		2	amp
2	2021	MV	Dodge	6	1	amp
40						

Productivity

Total Passenger Boardings	17,872
Total Fixed Route Vehicle Miles	61,858
Total Demand Response Vehicle Miles	162,347
Total Vehicle Miles	224,205
Revenue Vehicle Miles	191,124
Revenue Vehicle Hours	7,953

Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile	\$3.07
Operating Expense per Passenger Trip	\$38.55
Passenger Trips per Total Vehicle Mile	0.08
Passenger Trips per Capita	0.18

Financial Performance

Operating Subsidy	\$689,006
Operating Subsidy Ratio	100%
Locally Derived Income	\$141,273
Locally Derived Income Per Operating Expense	\$0.21
Fare Recovery Ratio	0%



DEARBORN, DECATUR, JEFFERSON, OHIO, RIPLEY, & SWITZERLAND COUNTIES

13091 Benedict Dr
Dillsboro, IN 47018
(800) 330-7603

Contact: Erin Thomas, Catch-A-Ride Director
Email: ethomas@lifetime-resources.org
Website: www.lifetime-resources.org/catch-a-ride17

General Information

Type of Service Demand Response
Service Area Dearborn, Ohio, Ripley, Decatur,
Switzerland, and Jefferson Counties
Service Population 154,970

Service Hours

Weekdays 6:00 AM to 6:00 PM
Saturday No Service
Sunday No Service

Fare Structure

Base
Youth
Elderly/Disabled
Transfer
Other/Special
\$2 Standard 0-5 miles; \$0.25/mile 6+ miles
\$1 Reduced; 0-5 miles \$0.25/mile; 6+ miles \$3.50;
subscription \$0.25/mile

Personnel

	<i>Full-Time</i>	<i>Part-Time</i>
Operations	2	41
Maintenance	0	0
Administration	6	10
	<u>8</u>	<u>51</u>

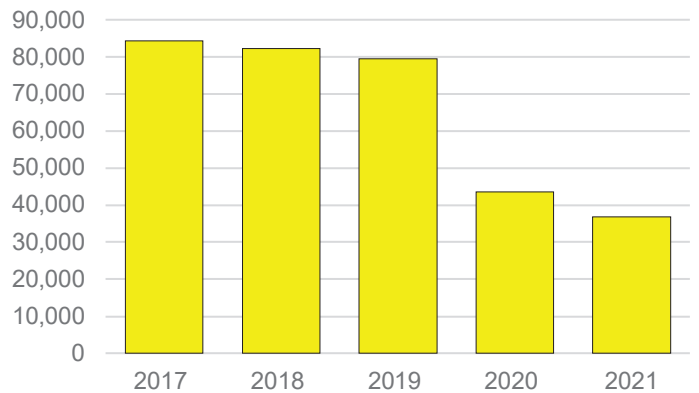
Operation Characteristics

Revenue Vehicles	32
Peak Hour Fleet	14

Ridership Trends

2017	84,382
2018	82,215
2019	79,478
2020	43,558
2021	36,943

System Ridership Trend



CATCH-A-RIDE (HISTORIC HOOSIER HILLS)



Legislative District

Indiana Senate 42, 43, 45
 Indiana House 55, 66, 67, 68, 69
 U.S. Congressional 6

Operating Expense Summary

Operator Salaries/Wages	\$542,444
Other Salaries/Wages	\$401,406
Fringe Services	\$189,838
Materials and Supplies	\$87,919
Utilities	\$247,610
Casualty/Liability	\$20,027
Purchased Transportation	\$82,968
Other	\$0
Total Expenses	\$98,031
Fixed Route Expenses	\$1,670,243
Demand Response Services	\$0
	\$1,670,243

Revenue Summary

Fare Revenue	\$43,456
Contract/Other	\$0
Auxiliary/Non-Transit	\$3,888
In-Kind	\$0
Contra	\$29,564
Local Assistance	\$0
State Assistance	\$52,420
Federal Assistance	\$1,540,915
Total Revenue	\$1,670,243

Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Type	Vehicle Manufacturer	Seating Capacity	Wheelchair Capacity	ADA Accessible
1	2013	CU	Ford	13	2	Lift
1	2013	CU	Ford	9	2	Lift
1	2015	MV	Dodge	6	2	amp
	2015	MV	Dodge	6	1	amp
3	2015	MV	Dodge		2	amp
2	2016	MV	Dodge	6	1	amp
2	2016	CU	Ford	15	2	Lift
	2017	CU	Ford	9	2	Lift
1	2017	MV	Dodge	6	1	amp
3	2018	CU	Ford	8	2	Lift
7	2018	CU	Ford	9	2	Lift
3	2019	CU	Ford	9	2	Lift
32						

Productivity

Total Passenger Boardings	36,943
Total Fixed Route Vehicle Miles	0
Total Demand Response Vehicle Miles	473,807
Total Vehicle Miles	473,807
Revenue Vehicle Miles	404,697
Revenue Vehicle Hours	26,588

Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile	\$3.53
Operating Expense per Passenger Trip	\$45.21
Passenger Trips per Total Vehicle Mile	0.08
Passenger Trips per Capita	0.24

Financial Performance

Operating Subsidy	\$1,593,335
Operating Subsidy Ratio	95%
Locally Derived Income	\$76,908
Locally Derived Income Per Operating Expense	\$0.05
Fare Recovery Ratio	3%



DEKALB COUNTY

1800 E 7th St
 Auburn, IN 46706
 (260) 925-3311

Contact: Tracy Bell, Executive Director
Email: tbell@dccoa.com
Website: www.heimach.org

General Information

Type of Service Demand Response
Service Area DeKalb County
Service Population 43,265

Service Hours

Weekdays 6:00 AM to 6:00 PM
Saturday No Service
Sunday No Service

Fare Structure

Base \$3.00
Youth
Elderly/Disabled Free/Donation
Transfer
Other/Special
 \$3 in City/Town; \$4 out of any city/town
 \$40 round trip outside county; \$25 one way outside county

Personnel

	<i>Full-Time</i>	<i>Part-Time</i>
Operations	2	9
Maintenance	0	0
Administration	4	0
	<u>6</u>	<u>9</u>

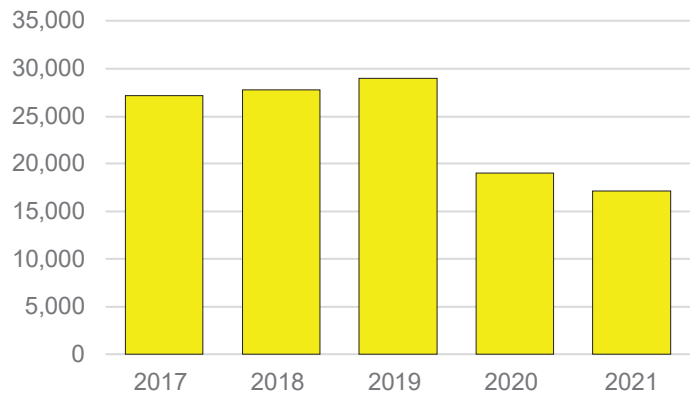
Operation Characteristics

Revenue Vehicles	12
Peak Hour Fleet	5

Ridership Trends

2017	27,185
2018	27,768
2019	28,997
2020	19,039
2021	17,126

System Ridership Trend



DEKALB AREA RURAL TRANSIT (DART)



Group
4

Legislative District

Indiana Senate	13, 14
Indiana House	51, 52, 85
U.S. Congressional	3

Operating Expense Summary

Operator Salaries/Wages	\$148,989
Other Salaries/Wages	\$143,783
Fringe Services	\$41,091
Materials and Supplies	\$40,036
Utilities	\$52,906
Casualty/Liability	\$5,590
Purchased Transportation	\$25,744
Other	\$0
Total Expenses	\$104,280
Fixed Route Expenses	\$562,419
Demand Response Services	\$0
	\$562,419

Revenue Summary

Fare Revenue	\$54,007
Contract/Other	\$0
Auxiliary/Non-Transit	\$225
In-Kind	\$0
Contra	\$1,721
Local Assistance	\$0
State Assistance	\$0
Federal Assistance	\$506,466
Total Revenue	\$562,419

Productivity

Total Passenger Boardings	17,126
Total Fixed Route Vehicle Miles	0
Total Demand Response Vehicle Miles	172,170
Total Vehicle Miles	172,170
Revenue Vehicle Miles	167,187
Revenue Vehicle Hours	10,754

Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile	\$3.27
Operating Expense per Passenger Trip	\$32.84
Passenger Trips per Total Vehicle Mile	0.10
Passenger Trips per Capita	0.40

Financial Performance

Operating Subsidy	\$506,466
Operating Subsidy Ratio	90%
Locally Derived Income	\$55,953
Locally Derived Income Per Operating Expense	\$0.10
Fare Recovery Ratio	10%

Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Type	Vehicle Manufacturer	Seating Capacity	Wheelchair Capacity	ADA Accessible
1	2013	CU	Ford	8	2	Lift
2	2015	MV	Ford	5	2	amp
1	2015	MV	Dodge		2	amp
1	2015	CU	Ford	8	2	Lift
1	2016	CU	Ford	8	2	Lift
1	2016	A	Ford		0	N A
1	2017	MV	Dodge		2	amp
1	2017	MV	Dodge		1	amp
1	2018	CU	Ford	13	2	Lift
2	2019	MV	Dodge	5	1	amp
12						



FAYETTE COUNTY

477 N Grand Ave
 Connersville, IN 47331
 (765) 825-1541

Contact: David Lingg, Agency Director
Email: FayetteSeniorCenter@comcast.net
Website: www.fayetteseniorcenter.com

General Information

Type of Service Demand Response
Service Area Fayette County
Service Population 23,398

Service Hours

Weekdays 7:00 AM to 6:00 PM
Saturday No Service
Sunday No Service

Fare Structure

Base \$2.50
Youth
Elderly/Disabled Free/Donation
Transfer
Other/Special
 \$5 for 3 or more miles outside city limits

Personnel

	<i>Full-Time</i>	<i>Part-Time</i>
Operations	0	8
Maintenance	0	0
Administration	1	2
	<u>1</u>	<u>10</u>

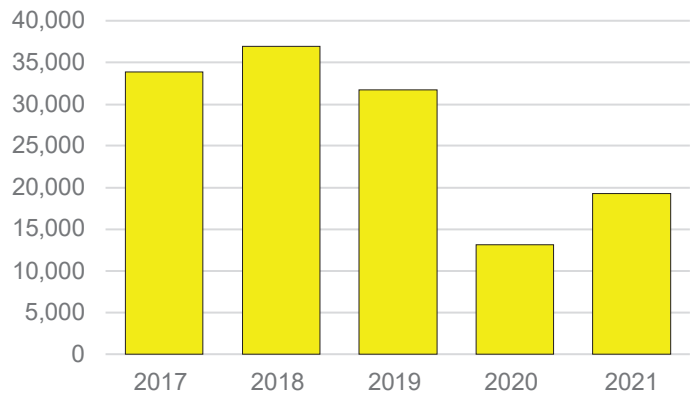
Operation Characteristics

Revenue Vehicles	12
Peak Hour Fleet	8

Ridership Trends

2017	33,889
2018	36,949
2019	31,751
2020	13,115
2021	19,294

System Ridership Trend



FAYETTE COUNTY PUBLIC TRANSIT



Legislative District

Indiana Senate	42
Indiana House	55
U.S. Congressional	6

Productivity

Total Passenger Boardings	19,294
Total Fixed Route Vehicle Miles	0
Total Demand Response Vehicle Miles	177,846
Total Vehicle Miles	177,846
Revenue Vehicle Miles	163,499
Revenue Vehicle Hours	10,380

Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile	\$2.21
Operating Expense per Passenger Trip	\$20.36
Passenger Trips per Total Vehicle Mile	0.11
Passenger Trips per Capita	0.82

Financial Performance

Operating Subsidy	\$358,292
Operating Subsidy Ratio	91%
Locally Derived Income	\$34,552
Locally Derived Income Per Operating Expense	\$0.09
Fare Recovery Ratio	9%

Operating Expense Summary

Operator Salaries/Wages	\$151,777
Other Salaries/Wages	\$55,972
Fringe Services	\$17,253
Materials and Supplies	\$36,669
Utilities	\$43,548
Casualty/Liability	\$4,623
Purchased Transportation	\$22,527
Other	\$0
Total Expenses	\$60,475
Fixed Route Expenses	\$392,844
Demand Response Services	\$0
	\$392,844

Revenue Summary

Fare Revenue	\$34,552
Contract/Other	\$0
Auxiliary/Non-Transit	\$0
In-Kind	\$0
Contra	\$0
Local Assistance	\$0
State Assistance	\$14,000
Federal Assistance	\$344,292
Total Revenue	\$392,844

Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Type	Vehicle Manufacturer	Seating Capacity	Wheelchair Capacity	ADA Accessible
1	2009	CU	Ford	10	2	Lift
1	201	MV	Dodge		1	amp
1	201	CU	Ford	8	2	Lift
2	2015	MV	Dodge	5	2	amp
1	2015	CU	Ford	8	2	Lift
1	2016	CU	Ford	8	2	Lift
1	2018	MV	Dodge	5	1	ramp
2	2019	MV	Dodge	5	1	amp
10						



FRANKLIN COUNTY

11146 County Park Rd
 Brookville, IN 47012
 (765) 647-3509

Contact: Missy Ratz, Executive Director
Email: fcpt47012@gmail.com
Website: www.franklincountytransit.com/

General Information

Type of Service Demand Response
Service Area Franklin County
Service Population 22,785

Service Hours

Weekdays 6:00 AM to 5:00 PM
Saturday No Service
Sunday No Service

Fare Structure

Base \$2.50
Youth \$1.00
Elderly/Disabled Free/Donation
Transfer
Other/Special
 Within designated limits of Brookville \$1.25; general
 Seniors free
 Indiana destinations \$15-\$50 with 1 hour wait time

Personnel

	<i>Full-Time</i>	<i>Part-Time</i>
Operations	1	9
Maintenance	1	0
Administration	0	2
	<u>2</u>	<u>11</u>

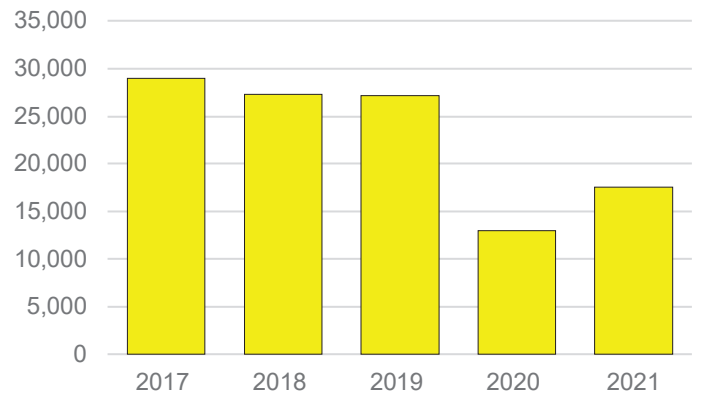
Operation Characteristics

Revenue Vehicles	10
Peak Hour Fleet	6

Ridership Trends

2017	29,005
2018	27,297
2019	27,143
2020	13,044
2021	17,584

System Ridership Trend





FRANKLIN COUNTY PUBLIC TRANSPORTATION

Legislative District

Indiana Senate	42, 43
Indiana House	55, 67, 68
U.S. Congressional	6

Productivity

Total Passenger Boardings	17,584
Total Fixed Route Vehicle Miles	0
Total Demand Response Vehicle Miles	175,099
Total Vehicle Miles	175,099
Revenue Vehicle Miles	173,743
Revenue Vehicle Hours	7,278

Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile	\$2.55
Operating Expense per Passenger Trip	\$25.42
Passenger Trips per Total Vehicle Mile	0.10
Passenger Trips per Capita	0.77

Financial Performance

Operating Subsidy	\$421,961
Operating Subsidy Ratio	94%
Locally Derived Income	\$25,054
Locally Derived Income Per Operating Expense	\$0.06
Fare Recovery Ratio	6%

Operating Expense Summary

Operator Salaries/Wages	\$100,411
Other Salaries/Wages	\$118,118
Fringe Services	\$105,285
Materials and Supplies	\$17,194
Utilities	\$50,976
Casualty/Liability	\$16,365
Purchased Transportation	\$38,061
Other	\$0
Total Expenses	\$605
Fixed Route Expenses	\$447,015
Demand Response Services	\$0
	\$447,015

Revenue Summary

Fare Revenue	\$25,054
Contract/Other	\$0
Auxiliary/Non-Transit	\$0
In-Kind	\$0
Contra	\$0
Local Assistance	\$0
State Assistance	\$18,280
Federal Assistance	\$403,681
Total Revenue	\$447,015

Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Type	Vehicle Manufacturer	Seating Capacity	Wheelchair Capacity	ADA Accessible
1	2002	MV	Ford	5	0	N A
1	2006	MV	Che rolet	5	1	N A
1	2008	CU	Ford	8	2	N A
2	2009	CU	Ford	8	2	N A
1	2010	CU	Ford	12	2	Lift
2	2016	CU	Ford	8	2	Lift
1	2018	MV	Dodge	5	1	amp
1	2019	MV	Dodge	5	1	amp
10						



FULTON COUNTY

625 Pontiac St
 Rochester, IN 46975
 (574) 223-6953

Contact: Doug Bellar, Executive Director
Email: fcoa@rtcol.com
Website: www.fultoncountycommunitycenter.com

General Information

Type of Service Demand Response
Service Area Fulton County
Service Population 20,480

Service Hours

Weekdays 7:00 AM to 5:00 PM
Saturday No Service
Sunday No Service

Fare Structure

Base \$2.00
Youth
Elderly/Disabled Free/Donation
Transfer
Other/Special
 \$4 per stop in county

Personnel

	<i>Full-Time</i>	<i>Part-Time</i>
Operations	10	2
Maintenance	0	0
Administration	2	1
	<u>12</u>	<u>3</u>

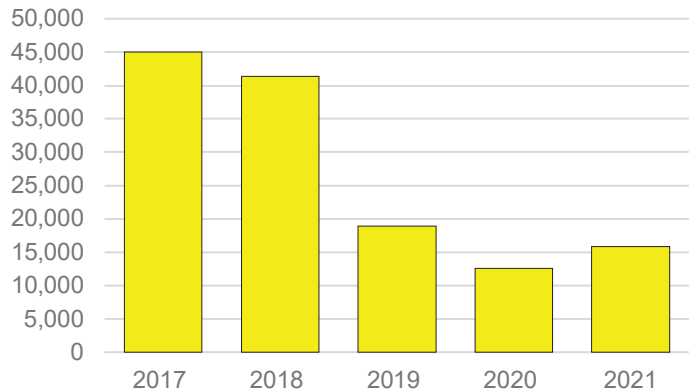
Operation Characteristics

Revenue Vehicles	12
Peak Hour Fleet	7

Ridership Trends

2017	44,985
2018	41,413
2019	18,968
2020	12,597
2021	15,818

System Ridership Trend



FULTON COUNTY PUBLIC TRANSPORTATION



Legislative District

Indiana Senate	18
Indiana House	16, 23
U.S. Congressional	2

Productivity

Total Passenger Boardings	15,818
Total Fixed Route Vehicle Miles	0
Total Demand Response Vehicle Miles	120,152
Total Vehicle Miles	120,152
Revenue Vehicle Miles	105,302
Revenue Vehicle Hours	9,804

Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile	\$2.47
Operating Expense per Passenger Trip	\$18.74
Passenger Trips per Total Vehicle Mile	0.13
Passenger Trips per Capita	0.77

Financial Performance

Operating Subsidy	\$227,201
Operating Subsidy Ratio	77%
Locally Derived Income	\$69,226
Locally Derived Income Per Operating Expense	\$0.23
Fare Recovery Ratio	8%

Operating Expense Summary

Operator Salaries/Wages	\$126,766
Other Salaries/Wages	\$56,159
Fringe Services	\$0
Materials and Supplies	\$8,695
Utilities	\$24,813
Casualty/Liability	\$7,728
Purchased Transportation	\$20,902
Other	\$0
Total Expenses	\$51,364
Fixed Route Expenses	\$296,427
Demand Response Services	\$0
	\$296,427

Revenue Summary

Fare Revenue	\$24,086
Contract/Other	\$43,840
Auxiliary/Non-Transit	\$1,300
In-Kind	\$0
Contra	\$0
Local Assistance	\$0
State Assistance	\$92,356
Federal Assistance	\$134,845
Total Revenue	\$296,427

Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Type	Vehicle Manufacturer	Seating Capacity	Wheelchair Capacity	ADA Accessible
2	2015	MV	Dodge		2	amp
1	2016	MV	Dodge		2	amp
2	2017	VN	Dodge		2	amp
1	2018	CU	Ford	1	2	N A
1	2019	CU	Ford	15	2	Lift
	2019	MV	Dodge	5	1	amp
1	2021	MV	Dodge	6	1	amp
12						



HUNTINGBURG

508 E 4th St
 Huntingburg, IN 47542
 (812) 683-2211

Contact: April Blessinger, Transit Director
Email: ablessinger@huntingburg-in.gov
Website: www.huntingburg-in.gov

General Information

Type of Service Demand Response
Service Area Huntingburg City Limits
Service Population 6,210

Service Hours

Weekdays 8:30 AM to 4:00 PM
Saturday No Service
Sunday No Service

Fare Structure

Base \$1.50
Youth
Elderly/Disabled
Transfer
Other/Special
 \$3 for round trip and \$1 for additional stops

Personnel

	<i>Full-Time</i>	<i>Part-Time</i>
Operations	1	2
Maintenance	0	0
Administration	2	0
	<u>3</u>	<u>2</u>

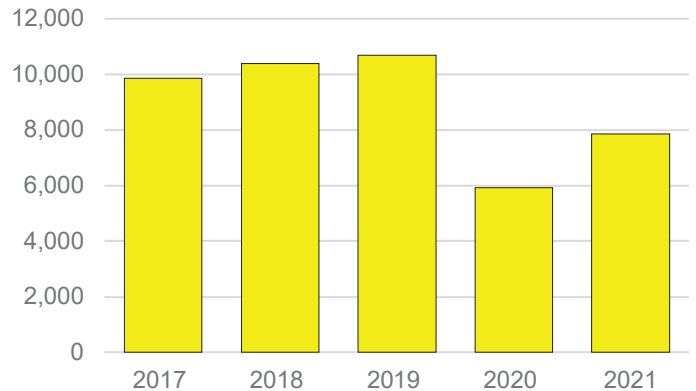
Operation Characteristics

Revenue Vehicles	3
Peak Hour Fleet	2

Ridership Trends

2017	9,876
2018	10,399
2019	10,701
2020	5,917
2021	7,856

System Ridership Trend



HUNTINGBURG TRANSIT SYSTEM



Group
4

Legislative District

Indiana Senate	47
Indiana House	74
U.S. Congressional	8

Productivity

Total Passenger Boardings	7,856
Total Fixed Route Vehicle Miles	0
Total Demand Response Vehicle Miles	17,072
Total Vehicle Miles	17,072
Revenue Vehicle Miles	15,027
Revenue Vehicle Hours	3,443

Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile	\$11.41
Operating Expense per Passenger Trip	\$24.80
Passenger Trips per Total Vehicle Mile	0.46
Passenger Trips per Capita	1.27

Financial Performance

Operating Subsidy	\$183,825
Operating Subsidy Ratio	94%
Locally Derived Income	\$11,031
Locally Derived Income Per Operating Expense	\$0.06
Fare Recovery Ratio	6%

Operating Expense Summary

Operator Salaries/Wages	\$58,873
Other Salaries/Wages	\$73,355
Fringe Services	\$39,607
Materials and Supplies	\$2,233
Utilities	\$10,651
Casualty/Liability	\$3,327
Purchased Transportation	\$2,407
Other	\$0
Total Expenses	\$4,403
Fixed Route Expenses	\$194,856
Demand Response Services	\$0
	\$194,856

Revenue Summary

Fare Revenue	\$11,031
Contract/Other	\$0
Auxiliary/Non-Transit	\$0
In-Kind	\$0
Contra	\$0
Local Assistance	\$0
State Assistance	\$21,031
Federal Assistance	\$162,794
Total Revenue	\$194,856

Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Type	Vehicle Manufacturer	Seating Capacity	Wheelchair Capacity	ADA Accessible
1	2008	CU	Ford	10	2	Lift
1	2012	MV	Dodge		1	amp
1	2018	CU	Ford	12	2	Lift
3						



HUNTINGTON COUNTY

500 MacGahan St
 Huntington, IN 46750
 (260) 356-3006

Contact: Holly Saunders, Executive Director
Email: hsaunders@huntingtoncountycoa.org
Website: www.huntingtoncountycoa.org

General Information

Type of Service Demand Response
Service Area Huntington County
Service Population 36,662

Service Hours

Weekdays 6:00 AM to 8:00 PM
Saturday No Service
Sunday No Service

Fare Structure

Base \$3.00
Youth
Elderly/Disabled Free/Donation
Transfer
Other/Special
 \$3 for smallest circle on map; \$4 within the larger circle on map; \$5 beyond larger circle on map
 Out of County trips are \$8 each way plus mileage charge

Personnel

	<i>Full-Time</i>	<i>Part-Time</i>
Operations	3	15
Maintenance	0	0
Administration	2	1
	<u>5</u>	<u>16</u>

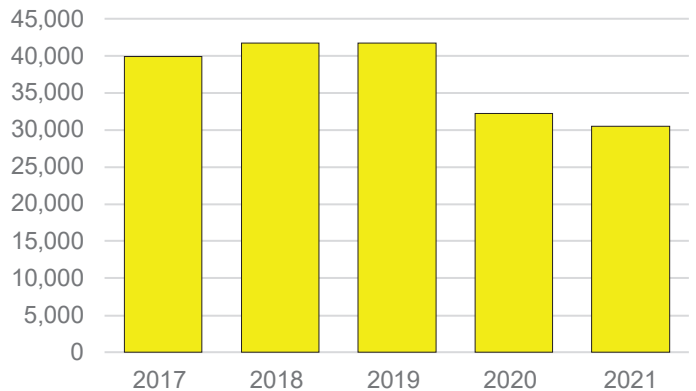
Operation Characteristics

Revenue Vehicles	17
Peak Hour Fleet	10

Ridership Trends

2017	39,907
2018	41,743
2019	41,757
2020	32,286
2021	30,477

System Ridership Trend



HUNTINGTON AREA TRANSPORTATION



Legislative District

Indiana Senate	17
Indiana House	50
U.S. Congressional	3

Productivity

Total Passenger Boardings	30,477
Total Fixed Route Vehicle Miles	0
Total Demand Response Vehicle Miles	228,291
Total Vehicle Miles	228,291
Revenue Vehicle Miles	222,886
Revenue Vehicle Hours	19,536

Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile	\$2.85
Operating Expense per Passenger Trip	\$21.37
Passenger Trips per Total Vehicle Mile	0.13
Passenger Trips per Capita	0.83

Financial Performance

Operating Subsidy	\$612,509
Operating Subsidy Ratio	94%
Locally Derived Income	\$38,718
Locally Derived Income Per Operating Expense	\$0.06
Fare Recovery Ratio	6%

Operating Expense Summary

Operator Salaries/Wages	\$253,383
Other Salaries/Wages	\$115,392
Fringe Services	\$49,525
Materials and Supplies	\$55,612
Utilities	\$80,551
Casualty/Liability	\$9,492
Purchased Transportation	\$39,959
Other	\$0
Total Expenses	\$47,313
Fixed Route Expenses	\$651,227
Demand Response Services	\$0
	\$651,227

Revenue Summary

Fare Revenue	\$36,618
Contract/Other	\$0
Auxiliary/Non-Transit	\$2,100
In-Kind	\$0
Contra	\$0
Local Assistance	\$0
State Assistance	\$18,280
Federal Assistance	\$594,229
Total Revenue	\$651,227

Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Type	Vehicle Manufacturer	Seating Capacity	Wheelchair Capacity	ADA Accessible
1	2001	VN	Dodge	8	2	amp
1	2007	MV	Dodge	8	2	Lift
2	2008	MV	Dodge		2	amp
1	2010	MV	Dodge	5	1	amp
1	2010	CU	Ford	8	2	Lift
1	2013	MV	Dodge		2	amp
1	201	MV	Dodge	6	1	amp
1	2015	MV	Dodge	5	2	amp
1	2015	MV	Dodge		2	amp
1	2015	MV	Ford	8	2	amp
1	2015	CU	Ford	8	2	Lift
1	2016	A	Ford	5	0	N A
2	2017	MV	Dodge	5	1	amp
1	2019	MV	Dodge	5	1	amp
1	2019	CU	Ford	9	2	Lift
1	2021	MV	Dodge	6	1	amp

18



JAY, RANDOLPH, BLACKFORD, AND HENRY COUNTIES

1701 Pilgrim Blvd
Yorktown, IN 47396
(765) 722-4057

Contact: Kevin DeCamp, Transportation Manager
Email: kdecamp@lifestreaminc.org
Website: www.lifestreaminc.org

General Information

Type of Service Demand Response
Service Area Jay, Randolph, Henry, and Blackford Counties
Service Population 88,610

Service Hours

Weekdays 8:00 AM to 5:00 PM
Saturday No Service
Sunday No Service

Fare Structure

Base \$2.00
Youth \$1.00
Elderly/Disabled \$1.00
Transfer
Other/Special

Personnel

	<i>Full-Time</i>	<i>Part-Time</i>
Operations	12	5
Maintenance	0	0
Administration	4	0
	<u>16</u>	<u>5</u>

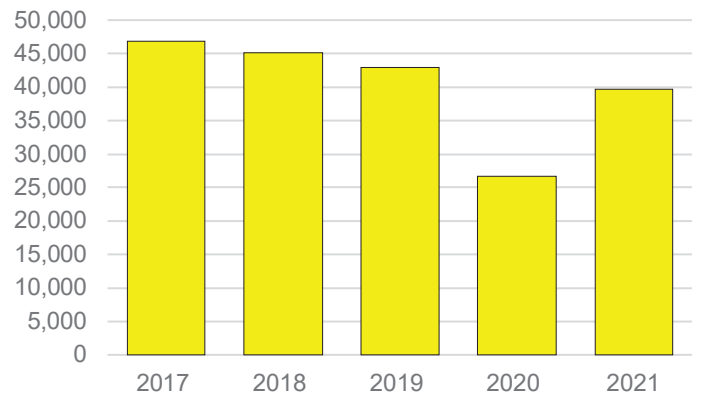
Operation Characteristics

Revenue Vehicles	21
Peak Hour Fleet	18

Ridership Trends

2017	46,808
2018	45,151
2019	42,968
2020	26,715
2021	39,649

System Ridership Trend



THE NEW INTERURBAN



Legislative District

Indiana Senate	17, 19, 20, 26, 27, 28
Indiana House	31, 32, 33, 34, 35, 54, 56
U.S. Congressional	5, 6

Productivity

Total Passenger Boardings	39,649
Total Fixed Route Vehicle Miles	0
Total Demand Response Vehicle Miles	330,757
Total Vehicle Miles	330,757
Revenue Vehicle Miles	295,330
Revenue Vehicle Hours	16,792

Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile	\$3.24
Operating Expense per Passenger Trip	\$27.06
Passenger Trips per Total Vehicle Mile	0.12
Passenger Trips per Capita	0.45

Financial Performance

Operating Subsidy	\$918,012
Operating Subsidy Ratio	86%
Locally Derived Income	\$154,723
Locally Derived Income Per Operating Expense	\$0.14
Fare Recovery Ratio	2%

Operating Expense Summary

Operator Salaries/Wages	\$326,261
Other Salaries/Wages	\$164,281
Fringe Services	\$100,236
Materials and Supplies	\$172,500
Utilities	\$148,008
Casualty/Liability	\$16,585
Purchased Transportation	\$24,853
Other	\$0
Total Expenses	\$120,011
Fixed Route Expenses	\$1,072,735
Demand Response Services	\$0
	\$1,072,735

Revenue Summary

Fare Revenue	\$21,758
Contract/Other	\$98,687
Auxiliary/Non-Transit	\$0
In-Kind	\$0
Contra	\$34,278
Local Assistance	\$0
State Assistance	\$0
Federal Assistance	\$918,012
Total Revenue	\$1,072,735

Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Type	Vehicle Manufacturer	Seating Capacity	Wheelchair Capacity	ADA Accessible
1	200	VN	Ford	12	0	N A
2	2008	CU	Ford	8	2	Lift
8	2010	CU	Ford	8	2	Lift
	2015	CU	Ford	8	2	Lift
	2017	CU	Ford	8	2	Lift
	2018	CU	Ford	8	2	Lift
	2019	CU	Ford	9	2	Lift
27						



KANKAKEE-IROQUOIS REGIONAL PLANNING COMMISSION (KIRPC)

967 E Leopold St
 Rensselaer, IN 47978
 (219) 866-8071

Contact: Kelly Bauer, Transportation Director
Email: kbauer@yourjccs.org
Website: www.jaspercountycommunityservices.com

General Information

Type of Service Demand Response
Service Area Jasper County
Service Population 33,562

Service Hours

Weekdays 8:00 AM to 4:00 PM
Saturday No Service
Sunday No Service

Fare Structure

Base Donation
Youth Donation
Elderly/Disabled Donation
Transfer
Other/Special
 Donation

Personnel

	<i>Full-Time</i>	<i>Part-Time</i>
Operations	2	3
Maintenance	0	0
Administration	2	1
	<u>4</u>	<u>4</u>

Operation Characteristics

Revenue Vehicles	9
Peak Hour Fleet	3

Ridership Trends

2017	
2018	
2019	
2020	
2021	11,530

System Ridership Trend





JASPER COUNTY COMMUNITY SERVICES PUBLIC TRANSPORTATION

Legislative District

Indiana Senate 5, 6, 7, 18
 Indiana House 4, 15, 16, 17, 20
 U.S. Congressional 2, 4

Productivity

Total Passenger Boardings 11,530
 Total Fixed Route Vehicle Miles 0
 Total Demand Response Vehicle Miles 54,234
 Total Vehicle Miles 54,234
 Revenue Vehicle Miles 47,889
 Revenue Vehicle Hours 4,175

Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile \$19.42
 Operating Expense per Passenger Trip \$91.36
 Passenger Trips per Total Vehicle Mile 0.21
 Passenger Trips per Capita 0.34

Financial Performance

Operating Subsidy \$1,053,393
 Operating Subsidy Ratio 100%
 Locally Derived Income \$0
 Locally Derived Income Per Operating Expense \$0.00
 Fare Recovery Ratio 0%

Operating Expense Summary

Operator Salaries/Wages	\$359,836
Other Salaries/Wages	\$220,767
Fringe Services	\$172,376
Materials and Supplies	\$42,309
Utilities	\$114,964
Casualty/Liability	\$27,418
Purchased Transportation	\$96,648
Other	\$0
Total Expenses	\$19,075
Fixed Route Expenses	\$1,053,393
Demand Response Services	\$0
	\$1,053,393

Revenue Summary

Fare Revenue	\$0
Contract/Other	\$0
Auxiliary/Non-Transit	\$0
In-Kind	\$0
Contra	\$0
Local Assistance	\$0
State Assistance	\$45,700
Federal Assistance	\$1,007,693
Total Revenue	\$1,053,393

Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Type	Vehicle Manufacturer	Seating Capacity	Wheelchair Capacity	ADA Accessible
1	2005	CU	Che rolet	26	0	N A
1	2007	MV	Dodge	6	0	N A
1	2008	CU	Che rolet	26	0	N A
1	2009	CU	Ford	8	2	Lift
1	2010	CU	Ford	13	0	N A
1	2010	CU	Ford	8	2	Lift
1	2011	CU	Che rolet	2	0	N A
1	2017	CU	Ford	9	2	Lift
1	2019	MV	Dodge	5	1	amp
9						



KANKAKEE-IROQUOIS REGIONAL PLANNING COMMISSION (KIRPC)

108 E State St
 Morocco, IN 47963
 (219) 285-2246

Contact: Holly Porter, Executive Director

Email: dir@nccs-inc.org

Website: newton-county-community-services.webnode.com

General Information

Type of Service Demand Response
Service Area Newton County
Service Population 13,984

Service Hours

Weekdays 6:00 AM to 4:00 PM
Saturday No Service
Sunday No Service

Fare Structure

Base
Youth
Elderly/Disabled
Transfer
Other/Special

Personnel

	<i>Full-Time</i>	<i>Part-Time</i>
Operations	1	6
Maintenance	0	0
Administration	3	0
	<u>4</u>	<u>6</u>

Operation Characteristics

Revenue Vehicles	13
Peak Hour Fleet	6

Ridership Trends

2017	
2018	
2019	
2020	
2021	5,791

System Ridership Trend





NEWTON COUNTY COMMUNITY SERVICES PUBLIC TRANSPORTATION

Legislative District

Indiana Senate 5, 6, 7, 18
 Indiana House 4, 15, 16, 17, 20
 U.S. Congressional 2, 4

Operating Expense Summary

Operator Salaries/Wages	\$359,836
Other Salaries/Wages	\$220,767
Fringe Services	\$172,376
Materials and Supplies	\$42,309
Utilities	\$114,964
Casualty/Liability	\$27,418
Purchased Transportation	\$96,648
Other	\$0
Total Expenses	\$19,075
Fixed Route Expenses	\$1,053,393
Demand Response Services	\$0
	\$1,053,393

Revenue Summary

Fare Revenue	\$0
Contract/Other	\$0
Auxiliary/Non-Transit	\$0
In-Kind	\$0
Contra	\$0
Local Assistance	\$0
State Assistance	\$45,700
Federal Assistance	\$1,007,693
Total Revenue	\$1,053,393

Productivity

Total Passenger Boardings	5,791
Total Fixed Route Vehicle Miles	0
Total Demand Response Vehicle Miles	200,512
Total Vehicle Miles	200,512
Revenue Vehicle Miles	178,323
Revenue Vehicle Hours	8,380

Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile	\$5.25
Operating Expense per Passenger Trip	\$181.90
Passenger Trips per Total Vehicle Mile	0.03
Passenger Trips per Capita	0.41

Financial Performance

Operating Subsidy	\$1,053,393
Operating Subsidy Ratio	100%
Locally Derived Income	\$0
Locally Derived Income Per Operating Expense	\$0.00
Fare Recovery Ratio	0%

Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Type	Vehicle Manufacturer	Seating Capacity	Wheelchair Capacity	ADA Accessible
1	2003	CU	Che rolet	21	0	N A
1	201	CU	Che rolet	27	0	N A
2	2016	CU	Che rolet	2	0	N A
2	2016	MV	Dodge	5	2	Lift
2	2017	MV	Dodge	5	1	amp
	2019	MV	Dodge	5	1	amp
1	2019	CU	Ford	9	2	Lift
13						



KANKAKEE-IROQUOIS REGIONAL PLANNING COMMISSION (KIRPC)

115 Pearl St
Winamac, IN 46996
(574) 946-6500

Contact: Jackie Frain, Director
Email: pulaskipchs@embarqmail.com
Website: www.pulaskionline.org

General Information

Type of Service Demand Response
Service Area Pulaski County
Service Population 12,559

Service Hours

Weekdays 8:00 AM to 4:00 PM
Saturday No Service
Sunday No Service

Fare Structure

Base \$1.00
Youth
Elderly/Disabled Donation
Transfer
Other/Special

Monthly pass in county \$60; Subscription \$24-\$60 depending on number of days; Elderly enrolled in Title III no charge; Other 3rd party pay service available
Out of County trips \$10.00 each way plus \$1.25 after 30 miles

Personnel

	<i>Full-Time</i>	<i>Part-Time</i>
Operations	3	2
Maintenance	0	0
Administration	0	2
	<u>3</u>	<u>4</u>

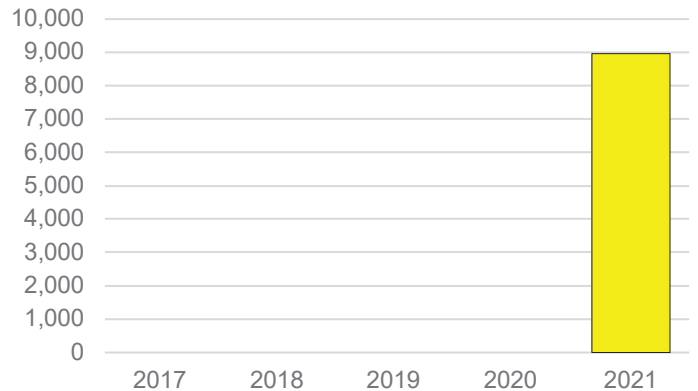
Operation Characteristics

Revenue Vehicles	6
Peak Hour Fleet	4

Ridership Trends

2017	
2018	
2019	
2020	
2021	8,947

System Ridership Trend





PULASKI COUNTY HUMAN SERVICES PUBLIC TRANSPORTATION

Legislative District

Indiana Senate 5, 6, 7, 18
 Indiana House 4, 15, 16, 17, 20
 U.S. Congressional 2, 4

Productivity

Total Passenger Boardings 8,947
 Total Fixed Route Vehicle Miles 0
 Total Demand Response Vehicle Miles 73,729
 Total Vehicle Miles 73,729
 Revenue Vehicle Miles 56,879
 Revenue Vehicle Hours 2,775

Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile \$14.29
 Operating Expense per Passenger Trip \$117.74
 Passenger Trips per Total Vehicle Mile 0.12
 Passenger Trips per Capita 0.71

Financial Performance

Operating Subsidy \$1,053,393
 Operating Subsidy Ratio 100%
 Locally Derived Income \$0
 Locally Derived Income Per Operating Expense \$0.00
 Fare Recovery Ratio 0%

Operating Expense Summary

Operator Salaries/Wages	\$359,836
Other Salaries/Wages	\$220,767
Fringe Services	\$172,376
Materials and Supplies	\$42,309
Utilities	\$114,964
Casualty/Liability	\$27,418
Purchased Transportation	\$96,648
Other	\$0
Total Expenses	\$19,075
Fixed Route Expenses	\$1,053,393
Demand Response Services	\$0
	\$1,053,393

Revenue Summary

Fare Revenue	\$0
Contract/Other	\$0
Auxiliary/Non-Transit	\$0
In-Kind	\$0
Contra	\$0
Local Assistance	\$0
State Assistance	\$45,700
Federal Assistance	\$1,007,693
Total Revenue	\$1,053,393

Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Type	Vehicle Manufacturer	Seating Capacity	Wheelchair Capacity	ADA Accessible
1	2007	CU	Che rolet	19	0	N A
1	2007	MV	Dodge	6	0	N A
1	2008	CU	MC	20	0	N A
1	2010	MV	Dodge	5	1	Lift
1	2013	CU	Ford	12	2	Lift
1	2015	MV	Dodge	5	2	amp
1	2015	CU	Che rolet	2	0	N A
1	2017	MV	Dodge	5	1	amp
1	2019	CU	Ford	9	2	Lift
9						



KANKAKEE-IROQUOIS REGIONAL PLANNING COMMISSION (KIRPC)

311 E Culver St
 Knox, IN 46534
 (574) 772-7070

Contact: Cindy Benke, Executive Director
Email: cbenke@starkecs.com
Website: www.communityservicesofstarkecounty.org

General Information

Type of Service Demand Response
Service Area Starke County
Service Population 22,952

Service Hours

Weekdays 7:00 AM to 4:00 PM
Saturday No Service
Sunday No Service

Fare Structure

Base \$1.50
Youth
Elderly/Disabled Donation
Transfer
Other/Special
 \$0.30/mile out of county; \$0.50/mile going one way

Personnel

	<i>Full-Time</i>	<i>Part-Time</i>
Operations	1	5
Maintenance	0	0
Administration	1	0
	<u>2</u>	<u>5</u>

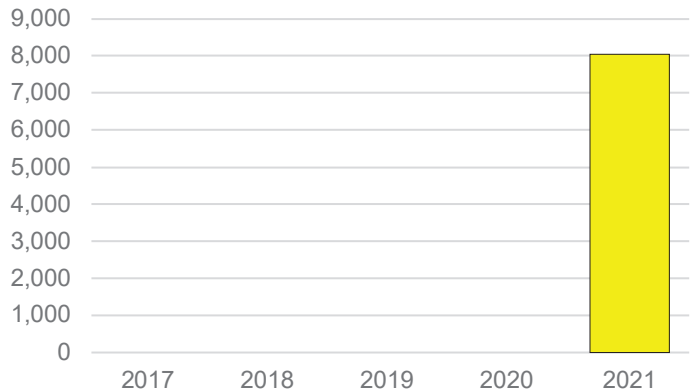
Operation Characteristics

Revenue Vehicles	9
Peak Hour Fleet	4

Ridership Trends

2017	
2018	
2019	
2020	
2021	8,030

System Ridership Trend





COMMUNITY SERVICES OF STARKE COUNTY PUBLIC TRANSPORTATION

Legislative District

Indiana Senate 5, 6, 7, 18
 Indiana House 4, 15, 16, 17, 20
 U.S. Congressional 2, 4

Productivity

Total Passenger Boardings 8,030
 Total Fixed Route Vehicle Miles 0
 Total Demand Response Vehicle Miles 124,363
 Total Vehicle Miles 124,363
 Revenue Vehicle Miles 121,816
 Revenue Vehicle Hours 5,700

Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile \$8.47
 Operating Expense per Passenger Trip \$131.18
 Passenger Trips per Total Vehicle Mile 0.06
 Passenger Trips per Capita 0.35

Financial Performance

Operating Subsidy \$1,053,393
 Operating Subsidy Ratio 100%
 Locally Derived Income \$0
 Locally Derived Income Per Operating Expense \$0.00
 Fare Recovery Ratio 0%

Operating Expense Summary

Operator Salaries/Wages	\$359,836
Other Salaries/Wages	\$220,767
Fringe Services	\$172,376
Materials and Supplies	\$42,309
Utilities	\$114,964
Casualty/Liability	\$27,418
Purchased Transportation	\$96,648
Other	\$0
Total Expenses	\$19,075
Fixed Route Expenses	\$1,053,393
Demand Response Services	\$0
	\$1,053,393

Revenue Summary

Fare Revenue	\$0
Contract/Other	\$0
Auxiliary/Non-Transit	\$0
In-Kind	\$0
Contra	\$0
Local Assistance	\$0
State Assistance	\$45,700
Federal Assistance	\$1,007,693
Total Revenue	\$1,053,393

Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Type	Vehicle Manufacturer	Seating Capacity	Wheelchair Capacity	ADA Accessible
1	2005	A	uic	5	0	N A
1	2006	MV	Ford	12	0	N A
2	2010	MV	Dodge	7	2	Lift
1	2010	MV	Ford	10	2	Lift
1	201	MV	Dodge	7	2	N A
1	2017	CU	Ford	9	2	Lift
2	2019	MV	Dodge	5	1	amp
9						



KNOX COUNTY

2009 Prospect Ave
 Vincennes, IN 47591
 (812) 886-3381

Contact: Rebecca Pinnick, Transportation Director
Email: rpinnick@bettyejmccormick.com
Website: www.vincennesymca.org

General Information

Type of Service Demand Response
Service Area Knox County
Service Population 36,282

Service Hours

Weekdays 6:00 AM to 5:00 PM
Saturday No Service
Sunday No Service

Fare Structure

Base \$2.00
Youth
Elderly/Disabled
Transfer
Other/Special
 County fares are \$5

Personnel

	<i>Full-Time</i>	<i>Part-Time</i>
Operations	1	12
Maintenance	1	0
Administration	4	0
	<u>6</u>	<u>12</u>

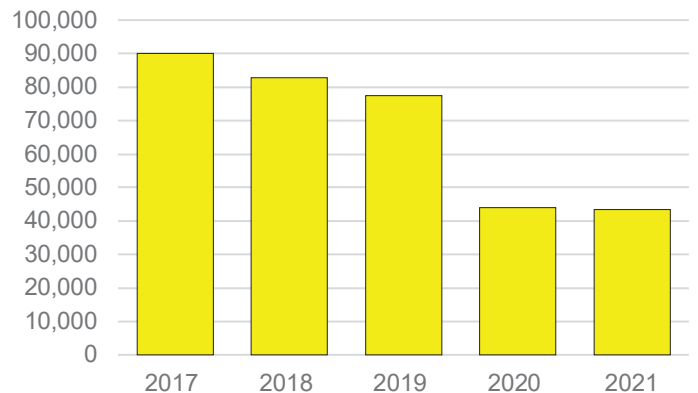
Operation Characteristics

Revenue Vehicles	22
Peak Hour Fleet	13

Ridership Trends

2017	89,995
2018	82,850
2019	77,402
2020	43,841
2021	43,394

System Ridership Trend



KNOX COUNTY YMCA/VANGO



Legislative District

Indiana Senate	39, 48
Indiana House	45, 64
U.S. Congressional	8

Productivity

Total Passenger Boardings	43,394
Total Fixed Route Vehicle Miles	0
Total Demand Response Vehicle Miles	224,748
Total Vehicle Miles	224,748
Revenue Vehicle Miles	165,150
Revenue Vehicle Hours	12,079

Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile	\$3.34
Operating Expense per Passenger Trip	\$17.28
Passenger Trips per Total Vehicle Mile	0.19
Passenger Trips per Capita	1.20

Financial Performance

Operating Subsidy	\$727,755
Operating Subsidy Ratio	97%
Locally Derived Income	\$21,982
Locally Derived Income Per Operating Expense	\$0.03
Fare Recovery Ratio	2%

Operating Expense Summary

Operator Salaries/Wages	\$176,016
Other Salaries/Wages	\$127,380
Fringe Services	\$106,228
Materials and Supplies	\$50,962
Utilities	\$123,288
Casualty/Liability	\$17,210
Purchased Transportation	\$44,227
Other	\$0
Total Expenses	\$104,426
Fixed Route Expenses	\$749,737
Demand Response Services	\$0
	\$749,737

Revenue Summary

Fare Revenue	\$18,642
Contract/Other	\$0
Auxiliary/Non-Transit	\$3,340
In-Kind	\$0
Contra	\$0
Local Assistance	\$0
State Assistance	\$9,140
Federal Assistance	\$718,615
Total Revenue	\$749,737

Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Type	Vehicle Manufacturer	Seating Capacity	Wheelchair Capacity	ADA Accessible
1	2005	A	Che y		0	N A
1	2006	VN	Dodge	6	1	Lift
1	2006	VN	Dodge	9	2	Lift
1	2008	CU	Ford	16	2	Lift
1	2009	CU	Ford	12	2	Lift
1	2009	CU	Ford	8	2	Lift
3	2010	CU	Ford	8	2	Lift
1	2010	CU	Ford	16	2	Lift
1	2011	CU	Ford	16		Lift
1	2011	CU	Ford	12	2	Lift
2	2013	MV	Dodge	6	1	amp
1	2013	CU	Ford	16	2	Lift
2	2015	CU	Ford	12	2	Lift
1	2015	CU	Ford	16	2	Lift
2	2016	CU	Ford	12	2	Lift
1	2018	CU	Ford	12	2	Lift
1	2019	MV	Dodge	5	1	amp



KOSCIUSKO COUNTY

1804 E Winona Ave
 Warsaw, IN 46580
 (574) 267-4990

Contact: Chad Kaltenbach, General Manager
Email: chad.kaltenbach@cardinalservices.org
Website: www.cardinalservices.org

General Information

Type of Service Demand Response
Service Area Kosciusko County
Service Population 80,240

Service Hours

Weekdays 5:30 AM to 8:00 PM
Saturday No Service
Sunday No Service

Fare Structure

Base \$1.00
Youth
Elderly/Disabled
Transfer
Other/Special
 \$2 for 11-25 miles; \$3 for 26+ miles
 Same-day fee add \$4

Personnel

	<i>Full-Time</i>	<i>Part-Time</i>
Operations	5	5
Maintenance	1	0
Administration	1	0
	<u>7</u>	<u>5</u>

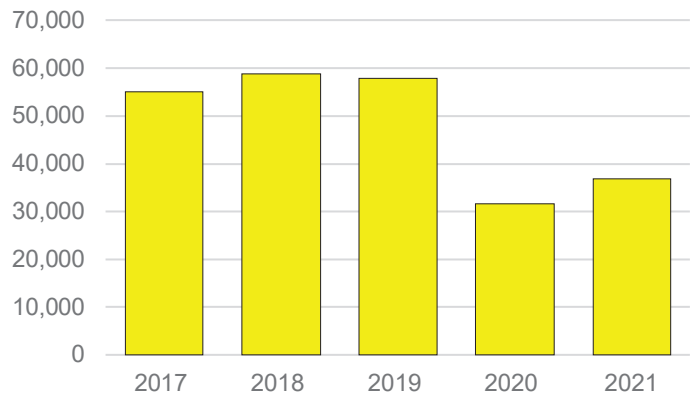
Operation Characteristics

Revenue Vehicles	13
Peak Hour Fleet	10

Ridership Trends

2017	55,093
2018	58,809
2019	57,794
2020	31,585
2021	36,909

System Ridership Trend





KOSCIUSKO AREA BUS SERVICE (KABS)

Legislative District

Indiana Senate	9, 13, 17, 18
Indiana House	18, 22, 23
U.S. Congressional	2, 3

Productivity

Total Passenger Boardings	36,909
Total Fixed Route Vehicle Miles	0
Total Demand Response Vehicle Miles	171,093
Total Vehicle Miles	171,093
Revenue Vehicle Miles	152,335
Revenue Vehicle Hours	9,942

Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile	\$3.75
Operating Expense per Passenger Trip	\$17.39
Passenger Trips per Total Vehicle Mile	0.22
Passenger Trips per Capita	0.46

Financial Performance

Operating Subsidy	\$621,145
Operating Subsidy Ratio	97%
Locally Derived Income	\$20,644
Locally Derived Income Per Operating Expense	\$0.03
Fare Recovery Ratio	3%

Operating Expense Summary

Operator Salaries/Wages	\$180,035
Other Salaries/Wages	\$127,150
Fringe Services	\$111,890
Materials and Supplies	\$9,787
Utilities	\$90,621
Casualty/Liability	\$17,882
Purchased Transportation	\$26,523
Other	\$0
Total Expenses	\$77,901
Fixed Route Expenses	\$641,789
Demand Response Services	\$0
	\$641,789

Revenue Summary

Fare Revenue	\$20,644
Contract/Other	\$0
Auxiliary/Non-Transit	\$0
In-Kind	\$0
Contra	\$0
Local Assistance	\$0
State Assistance	\$0
Federal Assistance	\$621,145
Total Revenue	\$641,789

Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Type	Vehicle Manufacturer	Seating Capacity	Wheelchair Capacity	ADA Accessible
1	2015	CU	Ford	16	2	Lift
1	2016	CU	Ford	8	2	Lift
2	2016	CU	Ford	16	2	Lift
1	2017	CU	Ford	17	2	Lift
1	2017	MV	Dodge		1	amp
2	2018	CU	Ford	17	2	Lift
2	2019	CU	Ford	13	2	Lift
1	2019	MV	Dodge	5	1	amp
1	2020	CU	Ford	12	2	Lift
12						



LAGRANGE COUNTY

410 E Central Ave
 LaGrange, IN 46761
 (260) 463-4161

Contact: Cheri Perkins, Agency Director
Email: cperkins@lagrangecoa.org
Website: www.lagrangecoa.org

General Information

Type of Service Demand Response
Service Area LaGrange County
Service Population 40,446

Service Hours

Weekdays 5:00 AM to 5:00 PM
Saturday No Service
Sunday No Service

Fare Structure

Base \$4.00
Youth
Elderly/Disabled Free/Donation
Transfer
Other/Special
 \$7 for 5-9 miles \$10 for 10-15 miles \$12 for 16-20 miles
 Out of County medical trip up to 35 miles \$40; over 35 miles \$80

Personnel

	<i>Full-Time</i>	<i>Part-Time</i>
Operations	7	7
Maintenance	0	0
Administration	1	0
	<u>8</u>	<u>7</u>

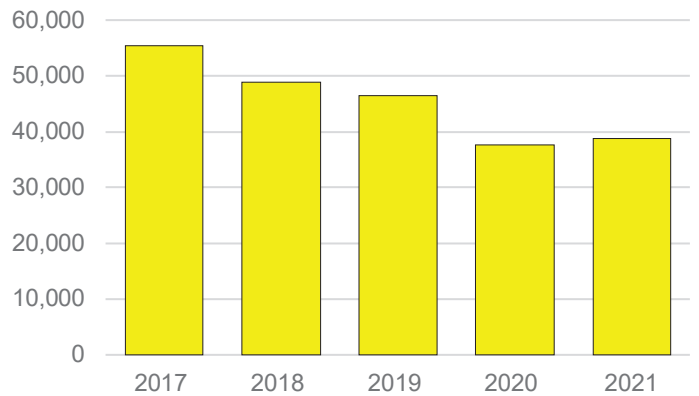
Operation Characteristics

Revenue Vehicles	14
Peak Hour Fleet	9

Ridership Trends

2017	55,387
2018	48,843
2019	46,486
2020	37,623
2021	38,819

System Ridership Trend





LAGRANGE COUNTY AREA TRANSIT (LCAT)

Legislative District

Indiana Senate	13
Indiana House	18, 52
U.S. Congressional	3

Productivity

Total Passenger Boardings	38,819
Total Fixed Route Vehicle Miles	0
Total Demand Response Vehicle Miles	420,786
Total Vehicle Miles	420,786
Revenue Vehicle Miles	379,601
Revenue Vehicle Hours	18,064

Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile	\$2.22
Operating Expense per Passenger Trip	\$24.05
Passenger Trips per Total Vehicle Mile	0.09
Passenger Trips per Capita	0.96

Financial Performance

Operating Subsidy	\$722,127
Operating Subsidy Ratio	77%
Locally Derived Income	\$211,510
Locally Derived Income Per Operating Expense	\$0.23
Fare Recovery Ratio	23%

Operating Expense Summary

Operator Salaries/Wages	\$285,773
Other Salaries/Wages	\$56,969
Fringe Services	\$5,338
Materials and Supplies	\$100,417
Utilities	\$253,904
Casualty/Liability	\$1,050
Purchased Transportation	\$103,472
Other	\$0
Total Expenses	\$126,714
Fixed Route Expenses	\$933,637
Demand Response Services	\$0
	\$933,637

Revenue Summary

Fare Revenue	\$211,510
Contract/Other	\$0
Auxiliary/Non-Transit	\$0
In-Kind	\$0
Contra	\$0
Local Assistance	\$0
State Assistance	\$0
Federal Assistance	\$722,127
Total Revenue	\$933,637

Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Type	Vehicle Manufacturer	Seating Capacity	Wheelchair Capacity	ADA Accessible
1	2013	A	Ford		0	N A
2	2015	CU	Ford	8	2	Lift
1	2015	MV	Dodge		2	amp
1	2016	CU	Ford	8	2	Lift
1	2016	MV	Dodge		2	amp
1	2017	MV	Dodge		1	amp
1	2017	MV	Dodge		2	amp
1	2018	CU	Ford	12	2	Lift
1	2018	CU	Ford	9	2	Lift
1	2019	CU	Ford	11	1	Lift

14



MADISON COUNTY

16 E 9th St Rm 100
 Anderson, IN 46016
 (765) 640-4201

Contact: David Benefiel, Senior Transportation Planner

Email: dave@heartlandmpo.org

Website: www.ridethetram.com

General Information

Type of Service Demand Response
Service Area Madison County
Service Population 75,718

Service Hours

Weekdays 7:00 AM to 5:00 PM
Saturday No Service
Sunday No Service

Fare Structure

Base \$4.00
Youth
Elderly/Disabled \$2.50
Transfer
Other/Special

Personnel

	<i>Full-Time</i>	<i>Part-Time</i>
Operations	4	1
Maintenance	0	0
Administration	1	0
	<u>5</u>	<u>1</u>

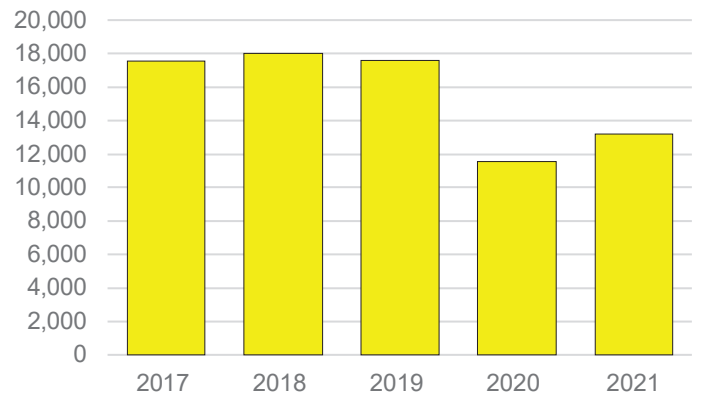
Operation Characteristics

Revenue Vehicles 6
Peak Hour Fleet 2

Ridership Trends

2017	17,536
2018	18,020
2019	17,610
2020	11,571
2021	13,198

System Ridership Trend





TRANSPORTATION FOR RURAL AREAS OF MADISON COUNTY (TRAM)

Legislative District

Indiana Senate	20, 25, 26
Indiana House	35, 36, 37
U.S. Congressional	5

Productivity

Total Passenger Boardings	13,198
Total Fixed Route Vehicle Miles	0
Total Demand Response Vehicle Miles	124,291
Total Vehicle Miles	124,291
Revenue Vehicle Miles	119,588
Revenue Vehicle Hours	5,295

Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile	\$3.05
Operating Expense per Passenger Trip	\$28.73
Passenger Trips per Total Vehicle Mile	0.11
Passenger Trips per Capita	0.17

Financial Performance

Operating Subsidy	\$370,715
Operating Subsidy Ratio	98%
Locally Derived Income	\$8,474
Locally Derived Income Per Operating Expense	\$0.02
Fare Recovery Ratio	2%

Operating Expense Summary

Operator Salaries/Wages	\$0
Other Salaries/Wages	\$40,648
Fringe Services	\$21,352
Materials and Supplies	\$0
Utilities	\$0
Casualty/Liability	\$0
Purchased Transportation	\$303,554
Other	\$13,635
Total Expenses	\$379,189
Fixed Route Expenses	\$0
Demand Response Services	\$379,189

Revenue Summary

Fare Revenue	\$8,474
Contract/Other	\$0
Auxiliary/Non-Transit	\$0
In-Kind	\$0
Contra	\$0
Local Assistance	\$0
State Assistance	\$0
Federal Assistance	\$370,715
Total Revenue	\$379,189

Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Type	Vehicle Manufacturer	Seating Capacity	Wheelchair Capacity	ADA Accessible
2	2016	CU	Ford	12	2	Lift
2	2017	CU	Ford	12	2	Lift
2	2018	CU	Ford	1	2	Lift
6						



MARSHALL COUNTY

1305 W Harrison St
 Plymouth, IN 46563
 (574) 936-9904

Contact: Janis Holiday, Director
Email: jholiday.mcoas@hotmail.com
Website: www.marshallcountycouncilonaging.org

General Information

Type of Service Demand Response
Service Area Marshall County
Service Population 46,095

Service Hours

Weekdays 7:30 AM to 5:00 PM
Saturday No Service
Sunday No Service

Fare Structure

Base \$2.50
Youth
Elderly/Disabled Free
Transfer
Other/Special
 \$6 for 6-30 miles; \$11 for 31+ miles

Personnel

	<i>Full-Time</i>	<i>Part-Time</i>
Operations	2	13
Maintenance	0	0
Administration	2	0
	<u>4</u>	<u>13</u>

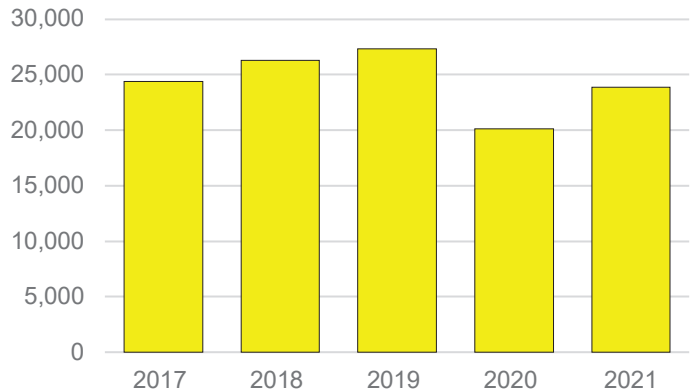
Operation Characteristics

Revenue Vehicles	11
Peak Hour Fleet	9

Ridership Trends

2017	24,393
2018	26,246
2019	27,327
2020	20,120
2021	23,861

System Ridership Trend



MARSHALL COUNTY TRANSIT



Legislative District

Indiana Senate	5, 9
Indiana House	17, 23
U.S. Congressional	2

Productivity

Total Passenger Boardings	23,861
Total Fixed Route Vehicle Miles	0
Total Demand Response Vehicle Miles	193,991
Total Vehicle Miles	193,991
Revenue Vehicle Miles	175,043
Revenue Vehicle Hours	11,812

Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile	\$2.09
Operating Expense per Passenger Trip	\$17.00
Passenger Trips per Total Vehicle Mile	0.12
Passenger Trips per Capita	0.52

Financial Performance

Operating Subsidy	\$358,916
Operating Subsidy Ratio	88%
Locally Derived Income	\$46,739
Locally Derived Income Per Operating Expense	\$0.12
Fare Recovery Ratio	11%

Operating Expense Summary

Operator Salaries/Wages	\$141,022
Other Salaries/Wages	\$83,358
Fringe Services	\$40,756
Materials and Supplies	\$9,862
Utilities	\$43,612
Casualty/Liability	\$2,642
Purchased Transportation	\$15,561
Other	\$0
Total Expenses	\$68,842
Fixed Route Expenses	\$405,655
Demand Response Services	\$0
	\$405,655

Revenue Summary

Fare Revenue	\$44,007
Contract/Other	\$1,705
Auxiliary/Non-Transit	\$0
In-Kind	\$0
Contra	\$1,027
Local Assistance	\$0
State Assistance	\$9,140
Federal Assistance	\$349,776
Total Revenue	\$405,655

Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Type	Vehicle Manufacturer	Seating Capacity	Wheelchair Capacity	ADA Accessible
2	2015	MV	Dodge	5	2	amp
1	2016	CU	Ford	9	2	Lift
	2017	MV	Dodge		1	amp
1	2017	MV	Dodge	5	1	amp
1	2019	MV	Dodge		1	amp
1	2019	MV	Dodge	5	1	amp
1	2020	CU	Ford	12	2	Lift
11						



MIAMI COUNTY

34 E 6th St
 Peru, IN 46970
 (765) 472-1979 Ext. 213

Contact: Stacy McBride, Associate Executive Director
Email: smcbride@mcymca.org
Website: www.mcymca.org

General Information

Type of Service Demand Response
Service Area Miami County
Service Population 35,962

Service Hours

Weekdays 6:00 AM to 8:00 PM
Saturday No Service
Sunday No Service

Fare Structure

Base \$2.00
Youth
Elderly/Disabled Free
Transfer
Other/Special
 \$4 within 10 miles; \$6 outside 10 miles

Personnel

	<i>Full-Time</i>	<i>Part-Time</i>
Operations	1	17
Maintenance	0	0
Administration	2	2
	<u>3</u>	<u>19</u>

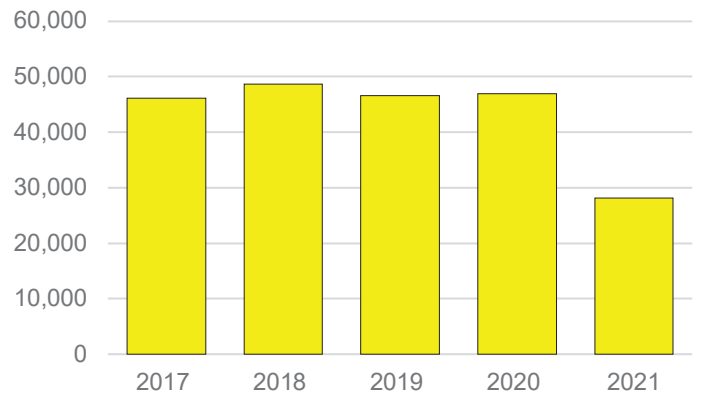
Operation Characteristics

Revenue Vehicles	14
Peak Hour Fleet	12

Ridership Trends

2017	46,123
2018	48,626
2019	46,583
2020	46,907
2021	28,141

System Ridership Trend



MIAMI COUNTY/YMCA PUBLIC TRANSIT



Legislative District

Indiana Senate 18
 Indiana House 23, 24, 32
 U.S. Congressional 2

Operating Expense Summary

Operator Salaries/Wages	\$143,978
Other Salaries/Wages	\$73,757
Fringe Services	\$42,164
Materials and Supplies	\$16,405
Utilities	\$50,677
Casualty/Liability	\$2,590
Purchased Transportation	\$87,188
Other	\$0
Total Expenses	\$74,037
Fixed Route Expenses	\$490,796
Demand Response Services	\$0
	\$490,796

Revenue Summary

Fare Revenue	\$26,280
Contract/Other	\$0
Auxiliary/Non-Transit	\$0
In-Kind	\$0
Contra	\$0
Local Assistance	\$0
State Assistance	\$9,140
Federal Assistance	\$455,376
Total Revenue	\$490,796

Productivity

Total Passenger Boardings	28,141
Total Fixed Route Vehicle Miles	0
Total Demand Response Vehicle Miles	206,303
Total Vehicle Miles	206,303
Revenue Vehicle Miles	193,622
Revenue Vehicle Hours	14,782

Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile	\$2.38
Operating Expense per Passenger Trip	\$17.44
Passenger Trips per Total Vehicle Mile	0.14
Passenger Trips per Capita	0.78

Financial Performance

Operating Subsidy	\$464,516
Operating Subsidy Ratio	95%
Locally Derived Income	\$26,280
Locally Derived Income Per Operating Expense	\$0.05
Fare Recovery Ratio	5%

Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Type	Vehicle Manufacturer	Seating Capacity	Wheelchair Capacity	ADA Accessible
1	2010	CU	Ford	1	2	Lift
2	201	MV	Dodge	5	2	amp
1	201	MV	Dodge	6	2	amp
1	2015	MV	Dodge	5	2	amp
1	2016	MV	Dodge	5	2	amp
1	2016	A	Ford	5	0	N A
1	2017	MV	Dodge		2	amp
1	2018	MV	Dodge	5	1	amp
	2019	MV	Dodge	5	1	amp
1	2019	CU	Ford	13	2	Lift
14						



MONROE, LAWRENCE, OWEN, & PUTNAM COUNTIES

631 W Edgewood Dr
Ellettsville, IN 47429
(812) 876-3383

Contact: Chris Myers, CEO
Email: cmyers@area10agency.org
Website: www.area10agency.org

General Information

Type of Service Demand Response/Deviated Fixed Route
Service Area Monroe, Owen, Lawrence, and Putnam Counties
Service Population 60,550

Service Hours

Weekdays 6:00 AM to 6:00 PM
Saturday No Service
Sunday No Service

Fare Structure

Base \$3.00
Youth
Elderly/Disabled
Transfer
Other/Special
\$6 two county

Personnel

	<i>Full-Time</i>	<i>Part-Time</i>
Operations	13	8
Maintenance	1	0
Administration	1	1
	<u>15</u>	<u>9</u>

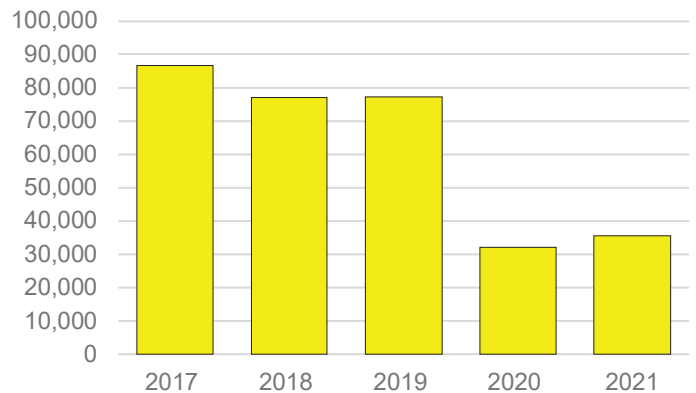
Operation Characteristics

Revenue Vehicles	31
Peak Hour Fleet	15

Ridership Trends

2017	86,526
2018	77,051
2019	77,174
2020	32,227
2021	35,634

System Ridership Trend



RURAL TRANSIT



Legislative District

Indiana Senate	24, 37, 39, 40, 44
Indiana House	44, 46, 47, 60, 61, 62, 65
U.S. Congressional	9

Productivity

Total Passenger Boardings	35,634
Total Fixed Route Vehicle Miles	19,951
Total Demand Response Vehicle Miles	354,292
Total Vehicle Miles	374,243
Revenue Vehicle Miles	328,072
Revenue Vehicle Hours	23,125

Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile	\$3.61
Operating Expense per Passenger Trip	\$37.89
Passenger Trips per Total Vehicle Mile	0.10
Passenger Trips per Capita	0.59

Financial Performance

Operating Subsidy	\$1,301,838
Operating Subsidy Ratio	96%
Locally Derived Income	\$48,295
Locally Derived Income Per Operating Expense	\$0.04
Fare Recovery Ratio	4%

Operating Expense Summary

Operator Salaries/Wages	\$421,604
Other Salaries/Wages	\$193,285
Fringe Services	\$102,134
Materials and Supplies	\$38,553
Utilities	\$211,273
Casualty/Liability	\$45,450
Purchased Transportation	\$129,245
Other	\$0
Total Expenses	\$208,589
Fixed Route Expenses	\$1,350,133
Demand Response Services	\$75,985
	\$1,274,148

Revenue Summary

Fare Revenue	\$48,295
Contract/Other	\$0
Auxiliary/Non-Transit	\$0
In-Kind	\$0
Contra	\$0
Local Assistance	\$0
State Assistance	\$0
Federal Assistance	\$1,301,838
Total Revenue	\$1,350,133

Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Type	Vehicle Manufacturer	Seating Capacity	Wheelchair Capacity	ADA Accessible
3	2009	CU	Ford	16	2	Lift
5	2010	CU	Ford	16	2	Lift
1	2010	CU	Ford	2	0	Lift
1	2010	MV	Dodge	5	1	amp
2	201	MV	Dodge	5	1	amp
	201	CU	Ford	8	2	Lift
3	2016	CU	Ford	16	2	Lift
	2018	CU	Ford	17	2	Lift
2	2019	CU	Ford	17	2	Lift
2	2019	MV	Dodge	5	1	amp
3	2020	CU	Ford	12	2	Lift
30						



CITY OF NEW CASTLE

201 S 25th St
 New Castle, IN 47362
 (765) 521-6847

Contact: Douglas Sloan, General Manager
Email: newcastletransit@yahoo.com
Website: www.cityofnewcastle.net

General Information

Type of Service Deviated Fixed Route
Service Area City of New Castle
Service Population 17,396

Service Hours

Weekdays 8:00 AM to 4:00 PM
Saturday No Service
Sunday No Service

Fare Structure

Base \$1.00
Youth \$0.50
Elderly/Disabled \$0.50
Transfer
Other/Special

Personnel

	<i>Full-Time</i>	<i>Part-Time</i>
Operations	5	0
Maintenance	1	0
Administration	1	0
	<u>7</u>	<u>0</u>

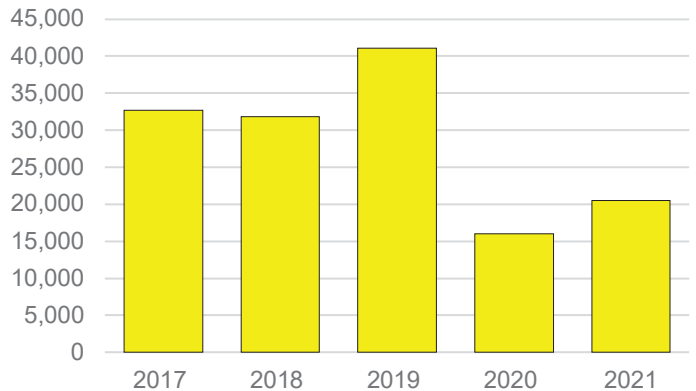
Operation Characteristics

Revenue Vehicles	8
Peak Hour Fleet	4

Ridership Trends

2017	32,708
2018	31,882
2019	41,005
2020	15,994
2021	20,459

System Ridership Trend



NEW CASTLE TRANSIT



Legislative District

Indiana Senate	28
Indiana House	54, 56
U.S. Congressional	6

Productivity

Total Passenger Boardings	20,459
Total Fixed Route Vehicle Miles	0
Total Demand Response Vehicle Miles	47,799
Total Vehicle Miles	47,799
Revenue Vehicle Miles	38,616
Revenue Vehicle Hours	4,943

Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile	\$11.60
Operating Expense per Passenger Trip	\$27.10
Passenger Trips per Total Vehicle Mile	0.43
Passenger Trips per Capita	1.18

Financial Performance

Operating Subsidy	\$554,396
Operating Subsidy Ratio	100%
Locally Derived Income	\$0
Locally Derived Income Per Operating Expense	\$0.00
Fare Recovery Ratio	0%

Operating Expense Summary

Operator Salaries/Wages	\$139,820
Other Salaries/Wages	\$125,007
Fringe Services	\$153,130
Materials and Supplies	\$33,451
Utilities	\$54,089
Casualty/Liability	\$15,287
Purchased Transportation	\$20,000
Other	\$0
Total Expenses	\$13,612
Fixed Route Expenses	\$554,396
Demand Response Services	\$0
	\$554,396

Revenue Summary

Fare Revenue	\$0
Contract/Other	\$0
Auxiliary/Non-Transit	\$0
In-Kind	\$0
Contra	\$0
Local Assistance	\$0
State Assistance	\$0
Federal Assistance	\$554,396
Total Revenue	\$554,396

Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Type	Vehicle Manufacturer	Seating Capacity	Wheelchair Capacity	ADA Accessible
1	2010	A	Dodge	5	0	N A
1	2010	MN	Dodge	7	1	amp
1	2015	CU	Ford	18	2	Lift
3	2019	CU	Ford	17	2	Lift
2	2020	CU	Ford	16	2	Lift
8						



NOBLE COUNTY

111 Cedar St
 Kendallville, IN 46755
 (260) 347-4226

Contact: Cherish Smith, Executive Director
Email: director.nccoa@outlook.com
Website: www.noblecocouncilonaging.com

General Information

Type of Service Demand Response
Service Area Noble County
Service Population 47,457

Service Hours

Weekdays 5:00 AM to 5:00 PM
Saturday No Service
Sunday No Service

Fare Structure

Base \$4.00
Youth
Elderly/Disabled Free Medical Apts only
Transfer
Other/Special
 \$7 for 6-10 miles; \$10 for 11-15 miles; \$13 for 16-20 miles
 Trips over 20 miles are \$1.50/mile

Personnel

	<i>Full-Time</i>	<i>Part-Time</i>
Operations	2	17
Maintenance	0	0
Administration	3	0
	<u>5</u>	<u>17</u>

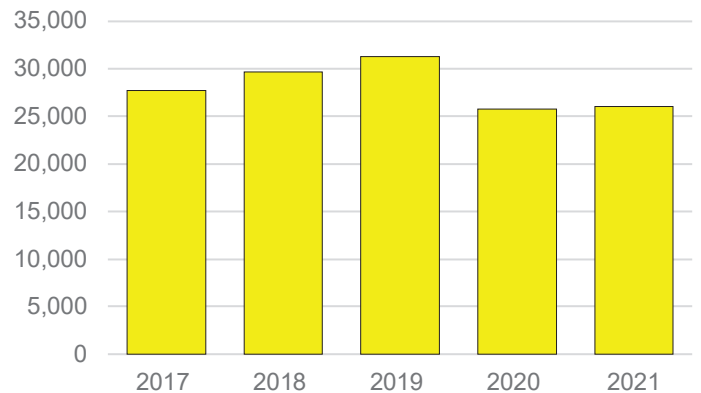
Operation Characteristics

Revenue Vehicles	20
Peak Hour Fleet	11

Ridership Trends

2017	27,732
2018	29,668
2019	31,223
2020	25,745
2021	26,067

System Ridership Trend



NOBLE TRANSIT SYSTEM (NTS)



Group
4

Legislative District

Indiana Senate	13
Indiana House	52, 83
U.S. Congressional	3

Operating Expense Summary

Operator Salaries/Wages	\$189,118
Other Salaries/Wages	\$68,691
Fringe Services	\$29,847
Materials and Supplies	\$26,615
Utilities	\$73,862
Casualty/Liability	\$14,979
Purchased Transportation	\$61,842
Other	\$0
Total Expenses	\$139,912
Fixed Route Expenses	\$604,866
Demand Response Services	\$0
	\$604,866

Revenue Summary

Fare Revenue	\$56,911
Contract/Other	\$0
Auxiliary/Non-Transit	\$0
In-Kind	\$0
Contra	\$0
Local Assistance	\$0
State Assistance	\$9,140
Federal Assistance	\$538,815
Total Revenue	\$604,866

Productivity

Total Passenger Boardings	26,067
Total Fixed Route Vehicle Miles	0
Total Demand Response Vehicle Miles	293,175
Total Vehicle Miles	293,175
Revenue Vehicle Miles	287,307
Revenue Vehicle Hours	17,445

Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile	\$2.06
Operating Expense per Passenger Trip	\$23.20
Passenger Trips per Total Vehicle Mile	0.09
Passenger Trips per Capita	0.55

Financial Performance

Operating Subsidy	\$547,955
Operating Subsidy Ratio	91%
Locally Derived Income	\$56,911
Locally Derived Income Per Operating Expense	\$0.09
Fare Recovery Ratio	9%

Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Type	Vehicle Manufacturer	Seating Capacity	Wheelchair Capacity	ADA Accessible
1	2010	VN	Ford	8	2	amp
2	2013	MV	Dodge		1	amp
1	2013	VN	Ford	8	2	Lift
1	2013	A	Ford		0	N A
1	201	MV	Dodge		1	amp
2	2015	MV	Dodge		2	amp
1	2015	VN	Ford	10	2	Lift
1	2016	MV	Dodge		1	amp
1	2016	VN	Ford	10	2	Lift
1	2016	VN	Ford	1	0	Lift
1	2016	A	Ford Fusion	5	0	N A
1	2017	MV	Dodge		1	amp
2	2018	VN	Ford	8	2	Lift
3	2019	MV	Dodge	5	1	amp
1	2019	CU	Ford	9	2	Lift

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ORANGE COUNTY

986 W Hospital Rd
 Paoli, IN 47454
 (812) 723-4486

Contact: Catherine Strother, Associate Director
Email: cstroth@firstchancecenter.com
Website: www.firstchancecenter.com

General Information

Type of Service Demand Response
Service Area Orange County
Service Population 19,867

Service Hours

Weekdays 5:00 AM to 5:00 PM
Saturday No Service
Sunday No Service

Fare Structure

Base \$4.00
Youth
Elderly/Disabled
Transfer
Other/Special
 \$5 to Orleans to Paoli; \$6 French Lick to Paoli; \$14
 Orleans to French Lick
 \$1 per extra stops

Personnel

	<i>Full-Time</i>	<i>Part-Time</i>
Operations	3	4
Maintenance	0	0
Administration	1	7
	<u>4</u>	<u>11</u>

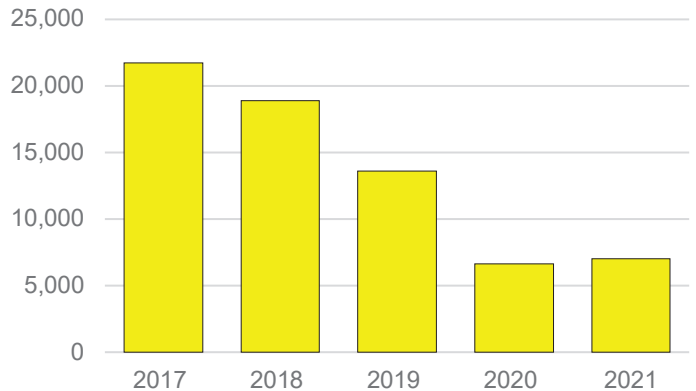
Operation Characteristics

Revenue Vehicles	15
Peak Hour Fleet	5

Ridership Trends

2017	21,698
2018	18,890
2019	13,590
2020	6,644
2021	7,039

System Ridership Trend



ORANGE COUNTY TRANSIT



Legislative District

Indiana Senate	44, 48
Indiana House	62
U.S. Congressional	9

Productivity

Total Passenger Boardings	7,039
Total Fixed Route Vehicle Miles	0
Total Demand Response Vehicle Miles	100,494
Total Vehicle Miles	100,494
Revenue Vehicle Miles	98,350
Revenue Vehicle Hours	8,231

Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile	\$3.14
Operating Expense per Passenger Trip	\$44.77
Passenger Trips per Total Vehicle Mile	0.07
Passenger Trips per Capita	0.35

Financial Performance

Operating Subsidy	\$300,472
Operating Subsidy Ratio	95%
Locally Derived Income	\$14,677
Locally Derived Income Per Operating Expense	\$0.05
Fare Recovery Ratio	4%

Operating Expense Summary

Operator Salaries/Wages	\$87,982
Other Salaries/Wages	\$54,948
Fringe Services	\$24,904
Materials and Supplies	\$22,064
Utilities	\$32,760
Casualty/Liability	\$3,053
Purchased Transportation	\$23,489
Other	\$0
Total Expenses	\$65,949
Fixed Route Expenses	\$315,149
Demand Response Services	\$0
	\$315,149

Revenue Summary

Fare Revenue	\$12,737
Contract/Other	\$0
Auxiliary/Non-Transit	\$0
In-Kind	\$0
Contra	\$1,940
Local Assistance	\$0
State Assistance	\$28,825
Federal Assistance	\$271,647
Total Revenue	\$315,149

Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Type	Vehicle Manufacturer	Seating Capacity	Wheelchair Capacity	ADA Accessible
1	2001	MV	M	5	0	N A
1	2006	MV	M	6	0	N A
1	2007	MV	Dodge	5	0	N A
	2008	MV	Che rolet	3	1	amp
1	2009	VN	Ford	13	0	N A
5	2010	MV	Dodge	3	1	N A
1	2013	CU	Ford	8	2	Lift
1	2013	VN	Ford	8	2	Lift
1	201	A	Ford	3	0	N A
2	201	MV	Dodge	3	1	amp
2	2015	MV	Dodge	5	2	amp
1	2016	MV	Dodge		2	Lift
3	2017	MV	Dodge		2	amp
1	2017	CU	Ford	12	2	Lift
	2019	MV	Dodge	5	1	amp
2	2019	MV	Dodge		2	amp
3	2020	MV	Dodge		2	amp

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RUSH COUNTY

504 W 3rd St
 Rushville, IN 46173
 (765) 932-2935

Contact: Tina Logan, Executive Director
Email: tina@rcscsi.org
Website: www.riderush.org

General Information

Type of Service Demand Response
Service Area Rush County
Service Population 16,752

Service Hours

Weekdays 7:00 AM to 5:00 PM
Saturday No Service
Sunday No Service

Fare Structure

Base \$2.00
Youth \$1.00
Elderly/Disabled \$1.50
Transfer
Other/Special

Personnel

	<i>Full-Time</i>	<i>Part-Time</i>
Operations	0	8
Maintenance	0	0
Administration	1	1
	<u>1</u>	<u>9</u>

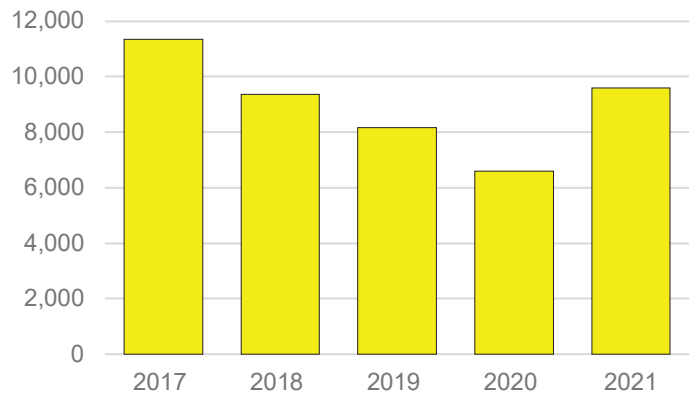
Operation Characteristics

Revenue Vehicles	6
Peak Hour Fleet	5

Ridership Trends

2017	11,360
2018	9,357
2019	8,169
2020	6,583
2021	9,593

System Ridership Trend



“RIDE RUSH” PUBLIC TRANSPORTATION



Legislative District

Indiana Senate	42
Indiana House	53, 67
U.S. Congressional	6

Productivity

Total Passenger Boardings	9,593
Total Fixed Route Vehicle Miles	0
Total Demand Response Vehicle Miles	23,071
Total Vehicle Miles	23,071
Revenue Vehicle Miles	20,586
Revenue Vehicle Hours	1,166

Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile	\$9.06
Operating Expense per Passenger Trip	\$21.79
Passenger Trips per Total Vehicle Mile	0.42
Passenger Trips per Capita	0.57

Financial Performance

Operating Subsidy	\$200,680
Operating Subsidy Ratio	96%
Locally Derived Income	\$8,374
Locally Derived Income Per Operating Expense	\$0.04
Fare Recovery Ratio	4%

Operating Expense Summary

Operator Salaries/Wages	\$61,060
Other Salaries/Wages	\$38,400
Fringe Services	\$9,868
Materials and Supplies	\$29,021
Utilities	\$31,240
Casualty/Liability	\$5,336
Purchased Transportation	\$14,537
Other	\$0
Total Expenses	\$19,592
Fixed Route Expenses	\$209,054
Demand Response Services	\$0
	\$209,054

Revenue Summary

Fare Revenue	\$7,924
Contract/Other	\$0
Auxiliary/Non-Transit	\$150
In-Kind	\$0
Contra	\$300
Local Assistance	\$0
State Assistance	\$0
Federal Assistance	\$200,680
Total Revenue	\$209,054

Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Type	Vehicle Manufacturer	Seating Capacity	Wheelchair Capacity	ADA Accessible
1	2006	MV	Dodge	7	0	N A
1	2008	MV	Che y	7	1	amp
1	2010	CU	Ford	9	2	Lift
1	2017	MV	Dodge	5	1	amp
1	2017	CU	Ford	13	2	Lift
1	2019	MV	Dodge	5	1	amp
6						



SEYMOUR

301-309 N Chestnut St
 Seymour, IN 47274
 (812) 522-7433

Contact: Taylor Wayt, Transit Manager
Email: twayt@seymourin.org
Website: www.seymourcity.com

General Information

Type of Service Demand Response
Service Area City of Seymour
Service Population 21,569

Service Hours

Weekdays 6:00 AM to 6:00 PM
Saturday No Service
Sunday No Service

Fare Structure

Base \$2.00
Youth
Elderly/Disabled
Transfer
Other/Special

Personnel

	<i>Full-Time</i>	<i>Part-Time</i>
Operations	0	8
Maintenance	0	0
Administration	2	0
	<u>2</u>	<u>8</u>

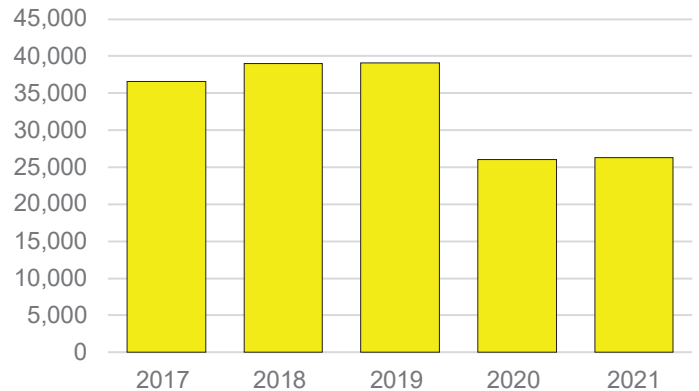
Operation Characteristics

Revenue Vehicles	11
Peak Hour Fleet	4

Ridership Trends

2017	36,591
2018	38,968
2019	39,107
2020	26,066
2021	26,355

System Ridership Trend



SEYMOUR TRANSIT



Legislative District

Indiana Senate	44
Indiana House	65, 66
U.S. Congressional	9

Productivity

Total Passenger Boardings	26,355
Total Fixed Route Vehicle Miles	0
Total Demand Response Vehicle Miles	86,631
Total Vehicle Miles	86,631
Revenue Vehicle Miles	81,254
Revenue Vehicle Hours	7,355

Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile	\$4.12
Operating Expense per Passenger Trip	\$13.54
Passenger Trips per Total Vehicle Mile	0.30
Passenger Trips per Capita	1.22

Financial Performance

Operating Subsidy	\$322,953
Operating Subsidy Ratio	91%
Locally Derived Income	\$33,873
Locally Derived Income Per Operating Expense	\$0.09
Fare Recovery Ratio	9%

Operating Expense Summary

Operator Salaries/Wages	\$139,499
Other Salaries/Wages	\$94,258
Fringe Services	\$31,523
Materials and Supplies	\$20,953
Utilities	\$60,688
Casualty/Liability	\$981
Purchased Transportation	\$0
Other	\$8,924
Total Expenses	\$356,826
Fixed Route Expenses	\$0
Demand Response Services	\$356,826

Revenue Summary

Fare Revenue	\$33,873
Contract/Other	\$0
Auxiliary/Non-Transit	\$0
In-Kind	\$0
Contra	\$0
Local Assistance	\$0
State Assistance	\$0
Federal Assistance	\$322,953
Total Revenue	\$356,826

Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Type	Vehicle Manufacturer	Seating Capacity	Wheelchair Capacity	ADA Accessible
3	2015	CU	Ford	13	2	Lift
1	2016	CU	Ford	11	2	Lift
	2016	CU	Ford	13	2	Lift
3	2020	CU	Ford	12	2	Lift
11						



SOUTHERN INDIANA DEVELOPMENT COMMISSION (DAVISS, DUBOIS, GIBSON, GREENE, MARTIN, PERRY, PIKE, SPENCER, SULLIVAN, AND WARRICK COUNTIES)

1001 E Main St
 Washington, IN 47501
 (812) 257-0118

Contact: Becky Guthrie, Director
Email: bguthrie@frs.org
Website: www.ridesolution.org

General Information

Type of Service	Demand Response/Deviated Fixed Route
Service Area	Daviess, Dubois, Gibson, Greene, Martin, Perry, Pike, Spencer, Sullivan, and Warrick Counties
Service Population	267,701

Service Hours

Weekdays	6:00 AM to 6:00 PM
Saturday	No Service
Sunday	No Service

Fare Structure

Base	\$2.00
Youth	\$1.00
Elderly/Disabled Transfer	
Other/Special	
	\$4 in county; \$6 county to county
	\$1 for each additional stop

Personnel

	<i>Full-Time</i>	<i>Part-Time</i>
Operations	33	10
Maintenance	3	1
Administration	4	3
	<hr/> 40	<hr/> 14

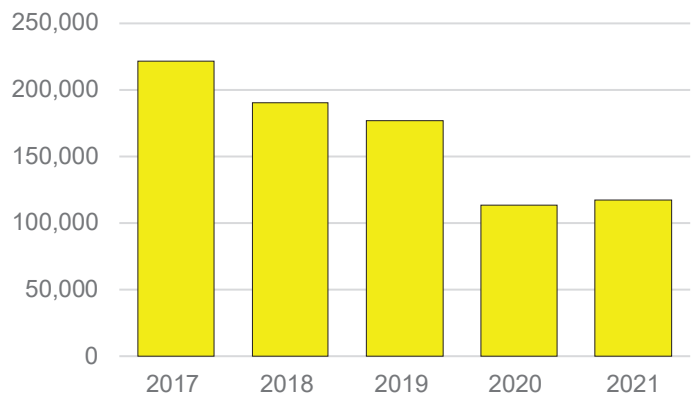
Operation Characteristics

Revenue Vehicles	91
Peak Hour Fleet	59

Ridership Trends

2017	221,182
2018	190,467
2019	176,824
2020	113,278
2021	117,396

System Ridership Trend



RIDE SOLUTION



Legislative District

Indiana Senate	44, 46, 47
Indiana House	62, 66, 70, 73
U.S. Congressional	6, 9

Productivity

Total Passenger Boardings	117,396
Total Fixed Route Vehicle Miles	166,948
Total Demand Response Vehicle Miles	1,207,827
Total Vehicle Miles	1,374,775
Revenue Vehicle Miles	1,301,179
Revenue Vehicle Hours	76,303

Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile	\$2.03
Operating Expense per Passenger Trip	\$23.71
Passenger Trips per Total Vehicle Mile	0.09
Passenger Trips per Capita	0.44

Financial Performance

Operating Subsidy	\$2,611,094
Operating Subsidy Ratio	94%
Locally Derived Income	\$172,933
Locally Derived Income Per Operating Expense	\$0.06
Fare Recovery Ratio	6%

Operating Expense Summary

Operator Salaries/Wages	\$824,315
Other Salaries/Wages	\$410,806
Fringe Services	\$494,295
Materials and Supplies	\$95,441
Utilities	\$407,340
Casualty/Liability	\$42,345
Purchased Transportation	\$125,192
Other	\$99,905
Total Expenses	\$284,388
Fixed Route Expenses	\$2,784,027
Demand Response Services	\$270,968
	\$2,513,059

Revenue Summary

Fare Revenue	\$172,933
Contract/Other	\$0
Auxiliary/Non-Transit	\$0
In-Kind	\$0
Contra	\$0
Local Assistance	\$0
State Assistance	\$9,140
Federal Assistance	\$2,601,954
Total Revenue	\$2,784,027

Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Type	Vehicle Manufacturer	Seating Capacity	Wheelchair Capacity	ADA Accessible
1	2003	VN	Ford	10	0	None
1	2003	MV	Chrysler	5	0	None
1	2003	MV	MC	8	2	amp
1	2005	MV	MC	5	1	amp
1	2005	MV	MC	7	0	None
2	2006	A	Toyota	5	0	None
1	2006	VN	Ford	10	0	None
1	2006	MV	Chrysler	6	0	None
1	2006	MV	MC	6	0	None
1	2007	MV	MC	5	1	amp
1	2007	VN	MC	12	0	None
2	2008	A	Toyota	5	0	None
2	2008	MV	MC	5	1	amp
1	2008	MV	MC	5	0	None
1	2010	CU	Ford	8	2	Lift
1	2010	A	Ford	5	0	None
1	2010	CU	Ford	8	2	Lift
1	2010	CU	Ford	12	2	Lift
1	2010	A	Ford	5	0	None
1	2010	MV	Dodge	5	1	amp
3	2011	CU	Ford	12	2	Lift
1	2012	VN	Ford	10	0	None
7	2012	MV	Dodge	5	1	amp
3	2013	CU	Ford	8	2	Lift

Number of Vehicles	Year Purchased	Vehicle Type	Vehicle Manufacturer	Seating Capacity	Wheelchair Capacity	ADA Accessible
3	2013	MV	Dodge		2	amp
8	201	MV	Dodge		1	amp
1	201	CU	Ford	12	2	Lift
	201	A	Ford		0	None
1	2015	CU	Ford	8	2	Lift
1	2015	CU	Ford	1	0	None
1	2015	A	Ford	5	0	None
	2015	MV	Dodge	5	1	amp
3	2016	CU	Ford	8	2	Lift
3	2016	CU	Ford	12	2	Lift
2	2016	MV	Dodge		2	amp
2	2016	MV	Dodge	5	2	amp
5	2017	MV	Dodge		2	amp
3	2017	MV	Dodge	5	1	amp
2	2017	MV	Dodge		1	amp
1	2018	MV	Dodge	5	1	amp
6	2019	MV	Dodge	5	1	amp
1	2019	CU	Ford	13	2	Lift
1	2020	CU	Ford	13	2	Lift
1	2020	CU	Ford	13	2	Lift
3	2021	MV	Dodge		2	amp
1	2021	MV	Dodge	6	1	amp
97						



STEBEN COUNTY

317 S Wayne St Ste 1B
 Angola, IN 46703
 (260) 665-8191

Contact: Jami Woodyard, Director
Email: jwoodyard@steubenco.org
Website: www.steubenco.org

General Information

Type of Service Demand Response
Service Area Steuben County
Service Population 34,435

Service Hours

Weekdays 6:00 AM to 5:00 PM
Saturday No Service
Sunday No Service

Fare Structure

Base \$3.00
Youth
Elderly/Disabled
Transfer
Other/Special
 \$6 for 5-10 miles; \$9 for 10-15 miles; \$12 for 15+ miles

Personnel

	<i>Full-Time</i>	<i>Part-Time</i>
Operations	1	13
Maintenance	0	0
Administration	2	0
	<u>3</u>	<u>13</u>

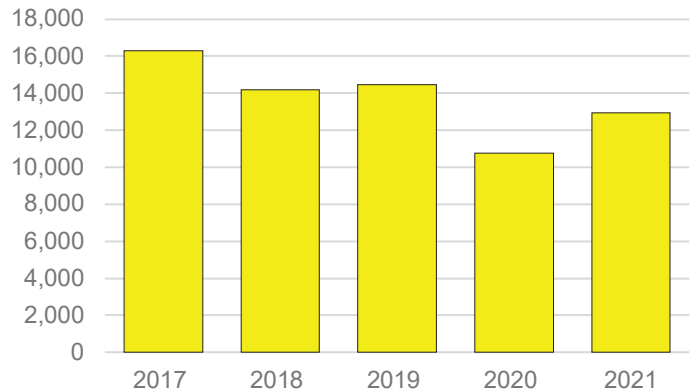
Operation Characteristics

Revenue Vehicles	11
Peak Hour Fleet	4

Ridership Trends

2017	16,265
2018	14,181
2019	14,470
2020	10,768
2021	12,947

System Ridership Trend



STAR TRANSPORTATION



Legislative District

Indiana Senate	13, 14
Indiana House	51
U.S. Congressional	3

Productivity

Total Passenger Boardings	12,947
Total Fixed Route Vehicle Miles	0
Total Demand Response Vehicle Miles	122,821
Total Vehicle Miles	122,821
Revenue Vehicle Miles	102,761
Revenue Vehicle Hours	6,883

Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile	\$2.84
Operating Expense per Passenger Trip	\$26.99
Passenger Trips per Total Vehicle Mile	0.11
Passenger Trips per Capita	0.38

Financial Performance

Operating Subsidy	\$340,036
Operating Subsidy Ratio	97%
Locally Derived Income	\$9,343
Locally Derived Income Per Operating Expense	\$0.03
Fare Recovery Ratio	0%

Operating Expense Summary

Operator Salaries/Wages	\$82,020
Other Salaries/Wages	\$103,727
Fringe Services	\$34,949
Materials and Supplies	\$17,102
Utilities	\$29,349
Casualty/Liability	\$3,117
Purchased Transportation	\$9,765
Other	\$0
Total Expenses	\$69,350
Fixed Route Expenses	\$349,379
Demand Response Services	\$0
	\$349,379

Revenue Summary

Fare Revenue	\$0
Contract/Other	\$9,343
Auxiliary/Non-Transit	\$0
In-Kind	\$0
Contra	\$0
Local Assistance	\$0
State Assistance	\$9,140
Federal Assistance	\$330,896
Total Revenue	\$349,379

Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Type	Vehicle Manufacturer	Seating Capacity	Wheelchair Capacity	ADA Accessible
1	2010	CU	Ford	8	2	Lift
1	2013	MV	Dodge	6	1	amp
1	2015	MV	Dodge	6	1	amp
1	2015	A	Ford		0	N A
1	2016	MV	Dodge	6	1	amp
1	2016	CU	Ford	8	2	Lift
1	2016	MV	Dodge	6	1	amp
1	2017	MV	Dodge	5	1	amp
1	2017	MV	Dodge	6	1	amp
1	2019	CU	Ford	9	2	Lift

10



TIPPECANOE COUNTY

660 N 36th St
 Lafayette, IN 47905
 (765) 447-7683

Contact: David Brown, Transportation Program Coordinator
Email: dbrown@areaivagency.org
Website: www.areaivagency.org

General Information

Type of Service Demand Response
Service Area Tippecanoe County
Service Population 115,468

Service Hours

Weekdays 8:30 AM to 4:30 PM
Saturday 8:30 AM to 4:30 PM
Sunday No Service

Fare Structure

Base \$5.00
Youth \$5.00
Elderly/Disabled Donation
Transfer
Other/Special

Personnel

	<i>Full-Time</i>	<i>Part-Time</i>
Operations	3	0
Maintenance	0	0
Administration	1	2
	<u>4</u>	<u>2</u>

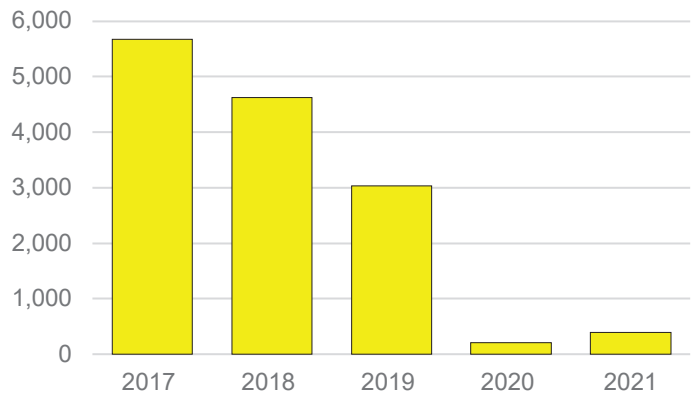
Operation Characteristics

Revenue Vehicles	4
Peak Hour Fleet	3

Ridership Trends

2017	5,681
2018	4,623
2019	3,028
2020	205
2021	393

System Ridership Trend





TIPPECANOE COUNTY PUBLIC TRANSPORTATION

Legislative District

Indiana Senate 6, 7, 22, 23
 Indiana House 15, 24, 28, 38, 41, 42
 U.S. Congressional 4

Productivity

Total Passenger Boardings 393
 Total Fixed Route Vehicle Miles 0
 Total Demand Response Vehicle Miles 11,055
 Total Vehicle Miles 11,055
 Revenue Vehicle Miles 10,945
 Revenue Vehicle Hours 757

Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile \$11.28
 Operating Expense per Passenger Trip \$317.34
 Passenger Trips per Total Vehicle Mile 0.04
 Passenger Trips per Capita 0.00

Financial Performance

Operating Subsidy \$123,280
 Operating Subsidy Ratio 99%
 Locally Derived Income \$1,434
 Locally Derived Income Per Operating Expense \$0.01
 Fare Recovery Ratio 1%

Operating Expense Summary

Operator Salaries/Wages	\$36,930
Other Salaries/Wages	\$23,394
Fringe Services	\$18,290
Materials and Supplies	\$7,800
Utilities	\$15,810
Casualty/Liability	\$1,503
Purchased Transportation	\$16,665
Other	\$0
Total Expenses	\$4,322
Fixed Route Expenses	\$124,714
Demand Response Services	\$0
	\$124,714

Revenue Summary

Fare Revenue	\$1,434
Contract/Other	\$0
Auxiliary/Non-Transit	\$0
In-Kind	\$0
Contra	\$0
Local Assistance	\$0
State Assistance	\$0
Federal Assistance	\$123,280
Total Revenue	\$124,714

Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Type	Vehicle Manufacturer	Seating Capacity	Wheelchair Capacity	ADA Accessible
1	2009	CU	Ford	12	2	Lift
1	2010	CU	Ford	12	2	Lift
2	2019	CU	Ford	13	2	Lift
4						



UNION COUNTY

615 W High St
 Liberty, IN 47353
 (765) 458-5500

Contact: Trisha Persinger, Executive Director
Email: withamtrisha_ucaa@yahoo.com

General Information

Type of Service Demand Response
Service Area Union County and rural Wayne County
Service Population 37,920

Service Hours

Weekdays 6:00 AM to 5:00 PM
Saturday No Service
Sunday No Service

Fare Structure

Base \$1.00
Youth
Elderly/Disabled
Transfer
Other/Special
 \$2.25 city limits to 2 miles; \$3 for 2-4 miles; \$3.50 for 4-6 miles; \$4.50 for 6 miles to County Line

Personnel

	<i>Full-Time</i>	<i>Part-Time</i>
Operations	1	5
Maintenance	0	0
Administration	0	1
	<u>1</u>	<u>6</u>

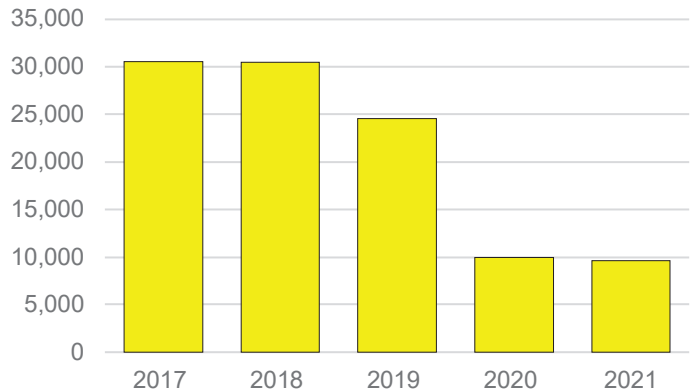
Operation Characteristics

Revenue Vehicles	10
Peak Hour Fleet	5

Ridership Trends

2017	30,542
2018	30,461
2019	24,582
2020	9,993
2021	9,627

System Ridership Trend



UNION COUNTY TRANSIT



Group
4

Legislative District

Indiana Senate	43
Indiana House	55
U.S. Congressional	6

Productivity

Total Passenger Boardings	9,627
Total Fixed Route Vehicle Miles	0
Total Demand Response Vehicle Miles	127,711
Total Vehicle Miles	127,711
Revenue Vehicle Miles	110,155
Revenue Vehicle Hours	8,469

Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile	\$3.50
Operating Expense per Passenger Trip	\$46.48
Passenger Trips per Total Vehicle Mile	0.08
Passenger Trips per Capita	0.25

Financial Performance

Operating Subsidy	\$447,418
Operating Subsidy Ratio	100%
Locally Derived Income	\$0
Locally Derived Income Per Operating Expense	\$0.00
Fare Recovery Ratio	0%

Operating Expense Summary

Operator Salaries/Wages	\$188,960
Other Salaries/Wages	\$24,450
Fringe Services	\$3,909
Materials and Supplies	\$44,562
Utilities	\$57,706
Casualty/Liability	\$0
Purchased Transportation	\$20,507
Other	\$0
Total Expenses	\$107,324
Fixed Route Expenses	\$447,418
Demand Response Services	\$0
	\$447,418

Revenue Summary

Fare Revenue	\$0
Contract/Other	\$0
Auxiliary/Non-Transit	\$0
In-Kind	\$0
Contra	\$0
Local Assistance	\$0
State Assistance	\$9,140
Federal Assistance	\$438,278
Total Revenue	\$447,418

Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Type	Vehicle Manufacturer	Seating Capacity	Wheelchair Capacity	ADA Accessible
1	2013	CU	Ford	12	2	Lift
1	2016	CU	Ford	8	2	Lift
2	2016	CU	Ford	1	2	Lift
1	2017	CU	Ford	13	2	amp
1	2018	MV	Dodge	5	1	amp
2	2018	CU	Ford	13	2	Lift
2	2019	CU	Ford	13	2	Lift
1	2019	MV	Dodge	5	1	amp
1	2020	CU	Ford	12	2	Lift
12						



VIGO COUNTY

1718 Wabash Ave
 Terre Haute, IN 47807
 (812) 232-2675

Contact: Jessica Taylor, Transportation Team Leader
Email: jtaylor@westcentralin.com
Website: www.westcentralin.com

General Information

Type of Service Demand Response
Service Area Vigo County
Service Population 47,764

Service Hours

Weekdays 8:00 AM to 4:30 PM
Saturday No Service
Sunday No Service

Fare Structure

Base \$2.00
Youth
Elderly/Disabled Free/Donation
Transfer
Other/Special

Personnel

	<i>Full-Time</i>	<i>Part-Time</i>
Operations	4	2
Maintenance	0	0
Administration	2	0
	<u>6</u>	<u>2</u>

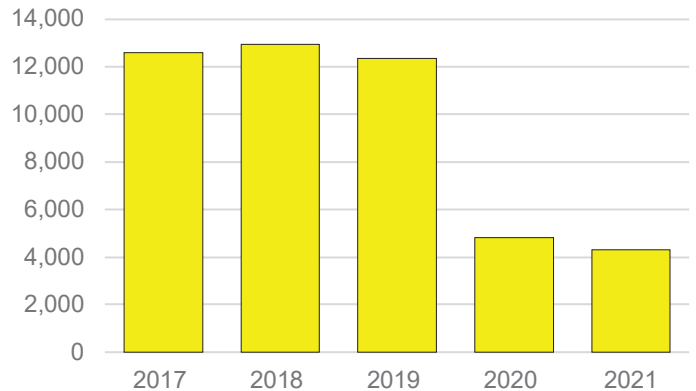
Operation Characteristics

Revenue Vehicles	6
Peak Hour Fleet	5

Ridership Trends

2017	12,591
2018	12,926
2019	12,338
2020	4,832
2021	4,314

System Ridership Trend





WEST CENTRAL INDIANA ECONOMIC DEVELOPMENT DISTRICT PUBLIC TRANSIT

Legislative District

Indiana Senate	38, 39
Indiana House	42, 43, 44, 45, 46
U.S. Congressional	8

Productivity

Total Passenger Boardings	4,314
Total Fixed Route Vehicle Miles	0
Total Demand Response Vehicle Miles	38,055
Total Vehicle Miles	38,055
Revenue Vehicle Miles	27,452
Revenue Vehicle Hours	2,000

Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile	\$7.19
Operating Expense per Passenger Trip	\$63.40
Passenger Trips per Total Vehicle Mile	0.11
Passenger Trips per Capita	0.09

Financial Performance

Operating Subsidy	\$267,322
Operating Subsidy Ratio	98%
Locally Derived Income	\$6,166
Locally Derived Income Per Operating Expense	\$0.02
Fare Recovery Ratio	2%

Operating Expense Summary

Operator Salaries/Wages	\$54,701
Other Salaries/Wages	\$43,862
Fringe Services	\$45,316
Materials and Supplies	\$53,402
Utilities	\$44,959
Casualty/Liability	\$257
Purchased Transportation	\$4,938
Other	\$0
Total Expenses	\$26,053
Fixed Route Expenses	\$273,488
Demand Response Services	\$0
	\$273,488

Revenue Summary

Fare Revenue	\$6,166
Contract/Other	\$0
Auxiliary/Non-Transit	\$0
In-Kind	\$0
Contra	\$0
Local Assistance	\$0
State Assistance	\$9,140
Federal Assistance	\$258,182
Total Revenue	\$273,488

Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Type	Vehicle Manufacturer	Seating Capacity	Wheelchair Capacity	ADA Accessible
1	2011	CU	Ford	8	2	Lift
3	2013	CU	Ford	8	2	Lift
1	2015	CU	Ford	8	2	Lift
1	2016	CU	Ford	8	2	Lift
1	2019	CU	Ford	9	2	Lift
7						



WABASH COUNTY

239 Bond St
 Wabash, IN 46992
 (260) 563-4475

Contact: Beverly Ferry, CEO
Email: Beverlyf@livingwellinwabashcounty.org
Website: www.livingwellinwabashcounty.org

General Information

Type of Service Demand Response
Service Area Wabash County
Service Population 30,976

Service Hours

Weekdays 6:00 AM to 6:00 PM
Saturday No Service
Sunday No Service

Fare Structure

Base \$2.00
Youth
Elderly/Disabled Free/Donation
Transfer
Other/Special
 \$4 anywhere else in the county

Personnel

	<i>Full-Time</i>	<i>Part-Time</i>
Operations	1	5
Maintenance	0	0
Administration	3	1
	<u>4</u>	<u>6</u>

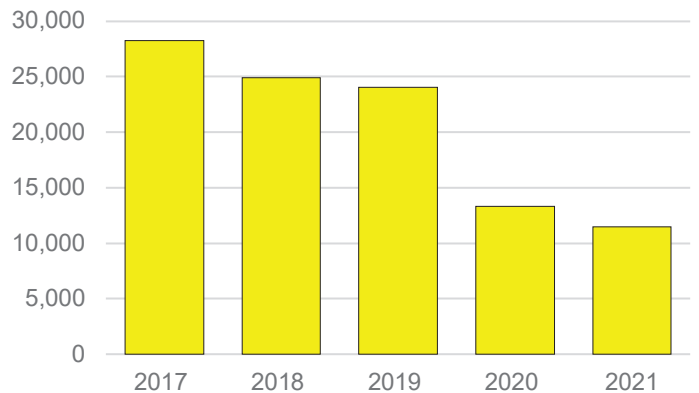
Operation Characteristics

Revenue Vehicles	10
Peak Hour Fleet	3

Ridership Trends

2017	28,305
2018	24,898
2019	24,045
2020	13,320
2021	11,464

System Ridership Trend



WABASH COUNTY TRANSIT



Group
4

Legislative District

Indiana Senate	17, 18
Indiana House	22
U.S. Congressional	2

Productivity

Total Passenger Boardings	11,464
Total Fixed Route Vehicle Miles	0
Total Demand Response Vehicle Miles	92,403
Total Vehicle Miles	92,403
Revenue Vehicle Miles	91,233
Revenue Vehicle Hours	6,530

Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile	\$4.89
Operating Expense per Passenger Trip	\$39.44
Passenger Trips per Total Vehicle Mile	0.12
Passenger Trips per Capita	0.37

Financial Performance

Operating Subsidy	\$430,229
Operating Subsidy Ratio	95%
Locally Derived Income	\$21,921
Locally Derived Income Per Operating Expense	\$0.05
Fare Recovery Ratio	4%

Operating Expense Summary

Operator Salaries/Wages	\$85,297
Other Salaries/Wages	\$106,130
Fringe Services	\$20,965
Materials and Supplies	\$98,287
Utilities	\$52,295
Casualty/Liability	\$12,847
Purchased Transportation	\$27,400
Other	\$0
Total Expenses	\$48,929
Fixed Route Expenses	\$452,150
Demand Response Services	\$0
	\$452,150

Revenue Summary

Fare Revenue	\$16,483
Contract/Other	\$0
Auxiliary/Non-Transit	\$1,295
In-Kind	\$0
Contra	\$4,143
Local Assistance	\$0
State Assistance	\$0
Federal Assistance	\$430,229
Total Revenue	\$452,150

Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Type	Vehicle Manufacturer	Seating Capacity	Wheelchair Capacity	ADA Accessible
1	2010	MV	Dodge	5	1	amp
2	2013	MV	Dodge		1	amp
2	2015	CU	Ford	12	1	Lift
1	2015	MV	Dodge	5	2	amp
2	2019	MV	Dodge	5	1	amp
1	2019	CU	Ford	13	2	Lift
1	2020	CU	Ford	12	2	Lift
10						



CITY OF WASHINGTON

2200 Memorial Ave
 Washington, IN 47501
 (812) 254-4564

Contact: Bryan Sergesketter, Street Commissioner/Transit Mgr.
Email: streetcomm@washingtonin.us
Website: www.washingtonin.us

General Information

Type of Service Deviated Fixed Route
Service Area City of Washington
Service Population 12,678

Service Hours

Weekdays 7:00 AM to 4:00 PM
Saturday No Service
Sunday No Service

Fare Structure

Base Free
Youth Free
Elderly/Disabled Free
Transfer
Other/Special

Personnel

	<i>Full-Time</i>	<i>Part-Time</i>
Operations	1	1
Maintenance	0	0
Administration	0	0
	<u>1</u>	<u>1</u>

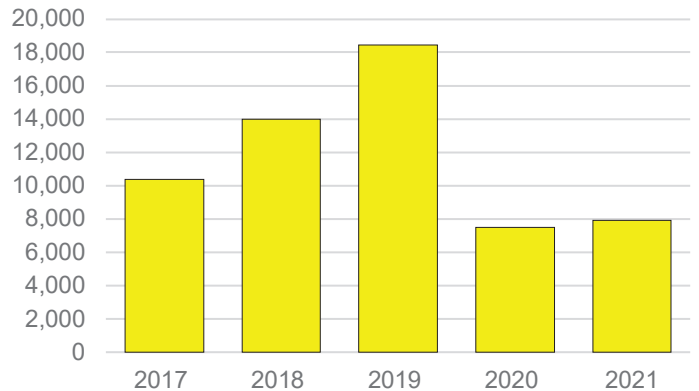
Operation Characteristics

Revenue Vehicles	3
Peak Hour Fleet	1

Ridership Trends

2017	10,353
2018	13,997
2019	18,426
2020	7,491
2021	7,905

System Ridership Trend



WASHINGTON TRANSIT SYSTEM (WTS)



Legislative District

Indiana Senate	48
Indiana House	63
U.S. Congressional	8

Productivity

Total Passenger Boardings	7,905
Total Fixed Route Vehicle Miles	0
Total Demand Response Vehicle Miles	24,357
Total Vehicle Miles	24,357
Revenue Vehicle Miles	24,204
Revenue Vehicle Hours	2,241

Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile	\$5.93
Operating Expense per Passenger Trip	\$18.28
Passenger Trips per Total Vehicle Mile	0.32
Passenger Trips per Capita	0.62

Financial Performance

Operating Subsidy	\$141,310
Operating Subsidy Ratio	98%
Locally Derived Income	\$3,166
Locally Derived Income Per Operating Expense	\$0.02
Fare Recovery Ratio	0%

Operating Expense Summary

Operator Salaries/Wages	\$52,364
Other Salaries/Wages	\$0
Fringe Services	\$37,801
Materials and Supplies	\$25,534
Utilities	\$18,463
Casualty/Liability	\$4,622
Purchased Transportation	\$5,641
Other	\$0
Total Expenses	\$51
Fixed Route Expenses	\$144,476
Demand Response Services	\$0
	\$144,476

Revenue Summary

Fare Revenue	\$0
Contract/Other	\$0
Auxiliary/Non-Transit	\$0
In-Kind	\$0
Contra	\$3,166
Local Assistance	\$0
State Assistance	\$0
Federal Assistance	\$141,310
Total Revenue	\$144,476

Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Type	Vehicle Manufacturer	Seating Capacity	Wheelchair Capacity	ADA Accessible
1	2008	CU	Ford	16	2	Lift
1	2010	CU	Ford	16	2	Lift
1	2016	CU	Ford	16	2	Lift
1	2020	CU	Ford	16	2	Lift
4						



WELLS COUNTY

225 W Water St
Bluffton, IN 46714
(260) 824-1070

Contact: Betsy Collier, Transportation Program Manager
Email: wowtpm@coolsky.com
Website: www.councilonaginginc.com

General Information

Type of Service Demand Response
Service Area Wells County
Service Population 27,636

Service Hours

Weekdays 6:00 AM to 7:00 PM
Saturday No Service
Sunday No Service

Fare Structure

Base \$2.00
Youth \$1.00
Elderly/Disabled Free/Donation
Transfer
Other/Special

\$5 for trips within Wells County; \$20 for trips outside Wells up to 30 miles from Bluffton; \$50 for 31-50 miles from Bluffton

Personnel

	<i>Full-Time</i>	<i>Part-Time</i>
Operations	2	8
Maintenance	0	0
Administration	5	1
	<u>7</u>	<u>9</u>

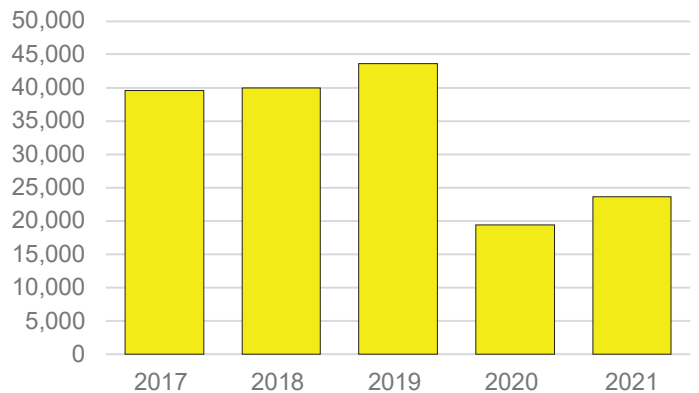
Operation Characteristics

Revenue Vehicles	14
Peak Hour Fleet	6

Ridership Trends

2017	39,559
2018	40,012
2019	43,584
2020	19,412
2021	23,661

System Ridership Trend



WELLS ON WHEELS (WOW)



Legislative District

Indiana Senate	19
Indiana House	79, 82
U.S. Congressional	3

Productivity

Total Passenger Boardings	23,661
Total Fixed Route Vehicle Miles	0
Total Demand Response Vehicle Miles	122,187
Total Vehicle Miles	122,187
Revenue Vehicle Miles	99,408
Revenue Vehicle Hours	9,935

Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile	\$5.23
Operating Expense per Passenger Trip	\$27.02
Passenger Trips per Total Vehicle Mile	0.19
Passenger Trips per Capita	0.86

Financial Performance

Operating Subsidy	\$626,151
Operating Subsidy Ratio	98%
Locally Derived Income	\$13,154
Locally Derived Income Per Operating Expense	\$0.02
Fare Recovery Ratio	2%

Operating Expense Summary

Operator Salaries/Wages	\$182,908
Other Salaries/Wages	\$254,414
Fringe Services	\$44,063
Materials and Supplies	\$53,501
Utilities	\$56,927
Casualty/Liability	\$17,085
Purchased Transportation	\$29,409
Other	\$0
Total Expenses	\$998
Fixed Route Expenses	\$639,305
Demand Response Services	\$0
	\$639,305

Revenue Summary

Fare Revenue	\$13,154
Contract/Other	\$0
Auxiliary/Non-Transit	\$0
In-Kind	\$0
Contra	\$0
Local Assistance	\$0
State Assistance	\$18,280
Federal Assistance	\$607,871
Total Revenue	\$639,305

Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Type	Vehicle Manufacturer	Seating Capacity	Wheelchair Capacity	ADA Accessible
1	2010	CU	Ford	8	3	Lift
5	2010	CU	Ford	8	2	Lift
1	2012	MV	Dodge	6	2	amp
2	2015	MV	Dodge	6	2	amp
2	2016	MV	Dodge	6	2	amp
2	2017	MV	Dodge	5	2	amp
1	2019	MV	Dodge	5	1	amp
14						



WHITE COUNTY

116 E Marion St
 Monticello, IN 47960
 (574) 583-9119

Contact: Teresa Puterbaugh, Executive Director
Email: teresap@wcoa.comcastbiz.net
Website: www.whitecountyseniorservices-publictransit.com

General Information

Type of Service Demand Response
Service Area White County
Service Population 24,643

Service Hours

Weekdays 8:00 AM to 4:00 PM
Saturday No Service
Sunday No Service

Fare Structure

Base Donation
Youth Donation
Elderly/Disabled Donation
Transfer
Other/Special

Personnel

	<i>Full-Time</i>	<i>Part-Time</i>
Operations	0	6
Maintenance	0	0
Administration	3	0
	<u>3</u>	<u>6</u>

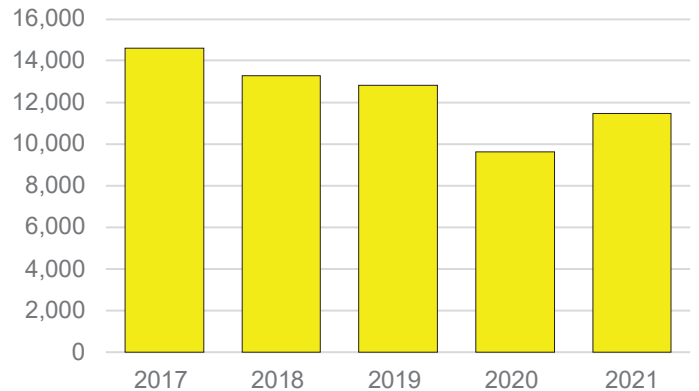
Operation Characteristics

Revenue Vehicles	7
Peak Hour Fleet	4

Ridership Trends

2017	14,602
2018	13,278
2019	12,808
2020	9,653
2021	11,470

System Ridership Trend



WHITE COUNTY PUBLIC TRANSIT



Legislative District

Indiana Senate 7
 Indiana House 15, 16, 24
 U.S. Congressional 4

Operating Expense Summary

Operator Salaries/Wages	\$64,741
Other Salaries/Wages	\$75,812
Fringe Services	\$39,090
Materials and Supplies	\$10,531
Utilities	\$27,460
Casualty/Liability	\$14,095
Purchased Transportation	\$9,001
Other	\$0
Total Expenses	\$52,709
Fixed Route Expenses	\$293,439
Demand Response Services	\$0
	\$293,439

Revenue Summary

Fare Revenue	\$20,486
Contract/Other	\$0
Auxiliary/Non-Transit	\$0
In-Kind	\$0
Contra	\$0
Local Assistance	\$0
State Assistance	\$9,140
Federal Assistance	\$263,813
Total Revenue	\$293,439

Productivity

Total Passenger Boardings	11,470
Total Fixed Route Vehicle Miles	0
Total Demand Response Vehicle Miles	84,557
Total Vehicle Miles	84,557
Revenue Vehicle Miles	73,979
Revenue Vehicle Hours	6,245

Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile	\$3.47
Operating Expense per Passenger Trip	\$25.58
Passenger Trips per Total Vehicle Mile	0.14
Passenger Trips per Capita	0.47

Financial Performance

Operating Subsidy	\$272,953
Operating Subsidy Ratio	93%
Locally Derived Income	\$20,486
Locally Derived Income Per Operating Expense	\$0.07
Fare Recovery Ratio	7%

Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Type	Vehicle Manufacturer	Seating Capacity	Wheelchair Capacity	ADA Accessible
2	2010	CU	Ford	12	2	Lift
2	2015	MV	Dodge	5	2	amp
1	2017	A	Chevy		0	N A
2	2017	MV	Dodge	5	1	amp
7						



WHITLEY COUNTY

710 Opportunity Dr
 Columbia City, IN 46725
 (260) 248-8944

Contact: Leslie Blakely, Executive Director
Email: leslie@wcoa.biz
Website: www.whitleycountycouncilonaging.com

General Information

Type of Service Demand Response
Service Area Whitley County
Service Population 34,191

Service Hours

Weekdays 7:00 AM to 5:00 PM
Saturday No Service
Sunday No Service

Fare Structure

Base \$4.00
Youth \$4.00
Elderly/Disabled Donation within county
Transfer
Other/Special

\$4 one way within 4 miles of city limits; \$7 one way within Whitley County; \$27 per county for one-way out of county
 Infants and children ages 5 and under ride free with an adult (adult must provide car seat); \$3 for children ages 6-12 with an adult for one-way trips within 4 miles of city limits; \$3 for children ages 6-12 for one-way trips within Whitley County (first child is free); \$20 round trip for out of county Veteran medical trips

Personnel

	<i>Full-Time</i>	<i>Part-Time</i>
Operations	3	9
Maintenance	0	0
Administration	1	0
	<u>4</u>	<u>9</u>

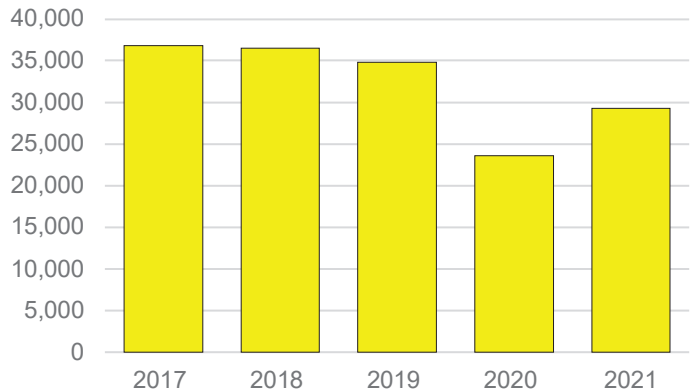
Operation Characteristics

Revenue Vehicles	12
Peak Hour Fleet	7

Ridership Trends

2017	36,793
2018	36,456
2019	34,786
2020	23,633
2021	29,299

System Ridership Trend



WHITLEY COUNTY TRANSIT



Legislative District

Indiana Senate	17
Indiana House	50, 83
U.S. Congressional	3

Productivity

Total Passenger Boardings	29,299
Total Fixed Route Vehicle Miles	0
Total Demand Response Vehicle Miles	222,345
Total Vehicle Miles	222,345
Revenue Vehicle Miles	202,272
Revenue Vehicle Hours	12,967

Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile	\$2.89
Operating Expense per Passenger Trip	\$21.91
Passenger Trips per Total Vehicle Mile	0.13
Passenger Trips per Capita	0.86

Financial Performance

Operating Subsidy	\$641,405
Operating Subsidy Ratio	100%
Locally Derived Income	\$22,566
Locally Derived Income Per Operating Expense	\$0.04
Fare Recovery Ratio	0%

Operating Expense Summary

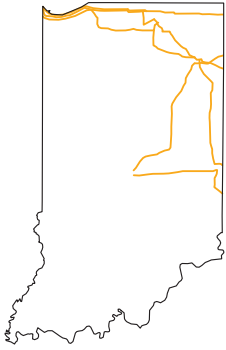
Operator Salaries/Wages	\$182,105
Other Salaries/Wages	\$103,982
Fringe Services	\$45,974
Materials and Supplies	\$31,054
Utilities	\$71,701
Casualty/Liability	\$4,091
Purchased Transportation	\$34,420
Other	\$0
Total Expenses	\$168,518
Fixed Route Expenses	\$641,845
Demand Response Services	\$0
	\$641,845

Revenue Summary

Fare Revenue	\$0
Contract/Other	\$0
Auxiliary/Non-Transit	\$0
In-Kind	\$0
Contra	\$440
Local Assistance	\$22,126
State Assistance	\$0
Federal Assistance	\$619,279
Total Revenue	\$641,845

Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Type	Vehicle Manufacturer	Seating Capacity	Wheelchair Capacity	ADA Accessible
1	2011	MV	Dodge		2	amp
1	2013	CU	Ford	10	2	Lift
1	2013	CU	Ford	12	0	N A
1	201	MV	Dodge		1	amp
2	2016	CU	Ford	8	2	Lift
1	2016	CU	Ford	12	2	Lift
1	2017	CU	Ford	13	2	amp
1	2018	CU	Ford	13	2	Lift
1	2019	MV	Dodge	5	1	amp
1	2019	CU	Ford	8	2	Lift
2	2020	CU	Ford	12	2	Lift
13						



BARONS BUS

5310 Hauserman Rd
 Parma, OH 44130
 (888) 378-3823

Contact: John Goebel, Vice President
 Email: jgoebel@baronsbus.com
 Website: www.baronsbus.com

General Information

Type of Service Intercity Bus
 Subsidized Routes Insert Map

Productivity

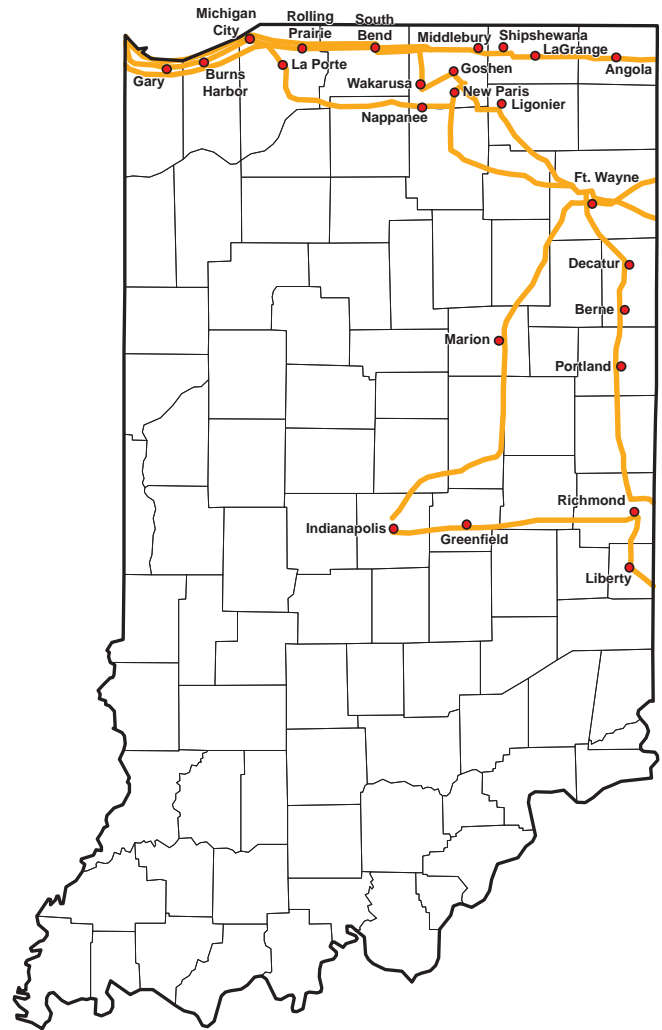
Passenger Boardings	42,400
Vehicle Miles	631,632
Revenue Miles	623,190
Vehicle Hours	16,095

Ridership Trends

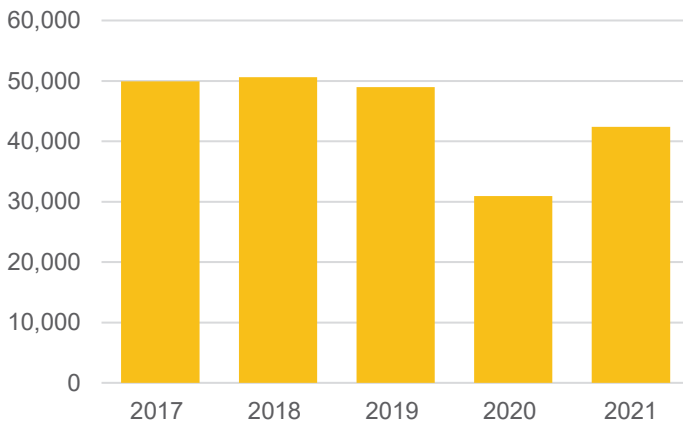
2017	49,957
2018	50,621
2019	48,999
2020	30,929
2021	42,400

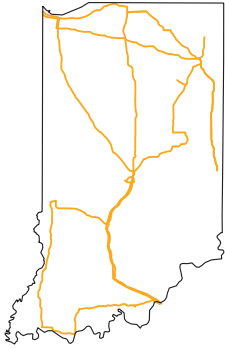
2021 Highlights

- Increased ridership by 37% over 2020
- Continued full operations during pandemic
- Working with Busing On The Lookout (BOTL) to combat human trafficking



System Ridership Trend





MILLER TRANSPORTATION

111 Outer Loop
 Louisville, KY 40214
 (800) 544-2383

Contact: Reggie Addy, Director of Development
Email: reggieaddy@millertransportation.com
Website: www.millertransportation.com

General Information

Type of Service Intercity Bus
Service Area Insert Map

Productivity

Passenger Boardings	21,394
Vehicle Miles	686,616
Revenue Miles	657,336
Vehicle Hours	15,006

Ridership Trends

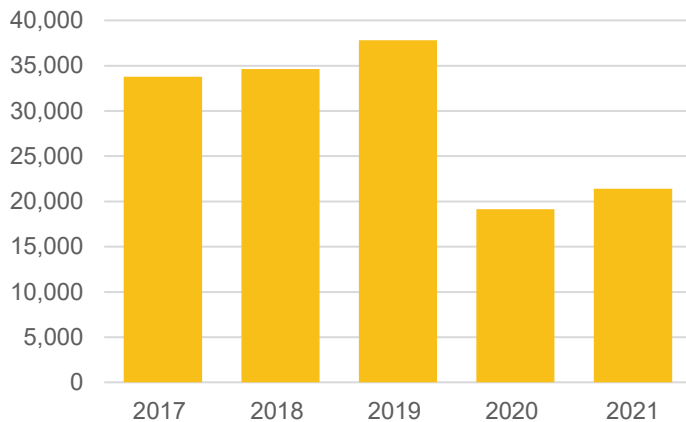
2017	33,776
2018	34,643
2019	37,827
2020	19,128
2021	21,394

2021 Highlights

- Increased ridership by 11% over 2020



System Ridership Trend



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**Elderly/Disabled
(Section 5310)
Transit Providers
Calendar Year 2021**

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ENHANCED MOBILITY OF SENIORS & INDIVIDUALS WITH DISABILITIES (SECTION 5310) TRANSPORTATION PROVIDERS

The Section 5310 Program is designed to serve areas where accessible public transit for seniors and persons with disabilities is unavailable, inadequate or inappropriate in rural and small urban areas. The program provides vehicles and related accessibility equipment to private non-profit organizations and eligible public bodies.

Indiana annually distributes about \$1.5 million to rural areas and \$1.3 million for small urban areas on an 80 percent federal and 20 percent local matching basis.

The INDOT Office of Transit solicits Section 5310 applications, selects projects, executes grant awards/contracts, buys equipment and monitors vehicle operation and maintenance. Applicants must demonstrate: coordinated service delivery; need for equipment; effective vehicle use and operation;

and fiscal/managerial ability to comply with grant requirements. INDOT typically funds about 30 to 40 applicants per year at amounts ranging from \$36,000 to \$100,000.

Applications are available to interested agencies each November. Application are due the following March. INDOT announces grant awards by late May. Vehicle delivery takes place 12 to 18 months after grant award.

Further information is available at <http://www.in.gov/indot/2817.htm>, or by contacting Brian Jones, Section 5310 Program Manager, (317) 728-6250 or BJONES@INDOT.IN.GOV.

The following agencies, listed by county, currently operate Section 5310 vehicles. Eligibility requirements and fares vary by agency.

	ADDRESS	PHONE NUMBER
ADAMS		
Adams County Council on Aging, Inc.....	313 W Jefferson St, Decatur, IN 46733	(260) 724-5316
Bi-County Services, Inc.....	425 E Harrison Rd, Bluffton, IN 46714	(260) 824-1253
BARTHOLOMEW		
Developmental Services Inc.....	PO Box 1023, Columbus, IN 47202	(812) 376-9404
Just Friends, Inc.	900 Lindsey St, Columbus, IN 47201	(812) 376-6415
Mill Race Center, Inc.	900 Lindsey St, Columbus, IN 47201	(812) 376-9241
BOONE		
The Arc of Greater Boone County, Inc.	900 W Main St, Lebanon, IN 46052	(765) 482-6815
CARROLL		
The Carroll County Council on Aging Inc....	311 N Washington St, Delphi, IN 46923	(765) 564-2772
CASS		
Peak Community Services, Inc.	1416 Woodlawn Ave, Logansport, IN 46947	(574) 753-4104
CLARK		
LifeSpring Inc	460 Spring St, Jeffersonville, IN 47130	(812) 260-1362
CLAY		
Clay County Council on Aged and Aging Inc..	120 S Franklin St, Brazil, IN 47834	(812) 448-2644
DAVIESS		
Senior and Family Services, Incorporated...	211 E Main St, Washington, IN 47501	(812) 254-1881

	ADDRESS	PHONE NUMBER
DELAWARE		
	Hillcroft Services, Inc.501 W Air Park Dr, Muncie, IN 47303	(765) 587-5251
ELKHART		
	ADEC, Inc.....19670 State Road 120, Bristol, IN 46507	(574) 848-7451
	City of Nappanee.....300 W Lincoln St, Nappanee, IN 46550.....	(574) 773-2112
	Council on Aging of Elkhart County, Inc.....131 Tyler St, Elkhart, IN 46516.....	(574) 295-1820
	Riverview Adult Day Center, Inc.....2715 E Jackson Blvd, Elkhart, IN 46516	(574) 293-6886
FOUNTAIN		
	Community Action Program of Western Indiana .1325 2nd St, Covington, IN 47932.....	(765) 793-3000
FRANKLIN		
	New Horizons Rehabilitation, Inc.PO Box 98, Batesville, IN 47006	(812) 934-4528
GIBSON		
	Gibson County Council on The Aging Inc ..212 S Richland Creek Dr, Princeton, IN 47670 ..	(812) 385-2897
	Gibson County Area Rehabilitation Centers Inc
PO Box 5, Princeton, IN 47670.....	(812) 386-6312
GRANT		
	Carey Services, Inc.2724 S Carey St, Marion, IN 46953	(765) 668-8961
HAMILTON		
	PrimeLife Enrichment, Inc.1078 Third Ave SW, Carmel, IN 46032	(317) 815-7000
HUNTINGTON		
	Pathfinder Services Inc	2824 Theater Ave, Huntington, IN 46750
		(260) 356-0500
JACKSON		
	City of Seymour Parks and Recreation Dept...301-309 N Chestnut, Seymour, IN 47274.....	(812) 522-6420
JAY		
	Jay-Randolph Developmental Services Inc..901 E Water St, Portland, IN 47371	(260) 726-7931
JOHNSON		
	Johnson County Senior Services Inc.....731 S State St, Franklin, IN 46131	(317) 738-4544
KOSCIUSKO		
	Kosciusko County Council on the Aging and Aged, Inc.
800 N Park Ave, Warsaw, IN 46580.....	(574) 267-4648
LAGRANGE		
	ARC Opportunities, Inc.0235 W 300 N, Howe, IN 46746.....	(260) 463-2653
LAPORTE		
	Paladin, Inc.....4315 E Michigan Blvd, Michigan City, IN 46360 ..	(219) 326-7889
	Social and Learning Institute Incorporated ..201 E Garfield, Michigan City, IN 46360.....	(219) 879-2200
MARSHALL		
	Marshall Starke Development Center Inc...1901 Pidco Dr, Plymouth, IN 46563	(574) 936-9400
MONTGOMERY		
	Abilities Services, Inc.1237 Concord Rd, Crawfordsville, IN 47933	(765) 362-4020
	City of Crawfordsville.....922 E South St, Crawfordsville, IN 47933.....	(765) 364-5175
NOBLE		
	Northeastern Center.....PO Box 817, Kendallville, IN 46755	(260) 347-2453
	The Arc Noble County Foundations Incorporated.....
506 S Orange St, Albion, IN 47601	(260) 636-2155

	ADDRESS	PHONE NUMBER
PARKE	Child-Adult Resource Services Inc	PO Box 170, Rockville, IN 47872..... (765) 569-2076
PERRY	Perry County Council on Aging Inc	PO Box 163, Cannelton, IN 47520 (812) 547-8115
PIKE	Gibson County Area Rehabilitation Centers...	PO Box 5, Princeton, IN 47670.....(812) 386-6312
POSEY	Easter Seals Rehabilitation Center Inc - Posey County5525 Industrial Rd, Mount Vernon, IN 47620 (812) 838-0636
	Posey County Council on Aging Inc.....	611 W 8th St, Mount Vernon, IN 47620 (812) 838-4656
RANDOLPH	Jay-Randolph Developmental Services Inc ..	901 E Water St, Portland, IN 47371(260) 726-7931
SCOTT	LifeSpring Inc	460 Spring St, Jeffersonville, IN 47130(812) 260-1362
SPENCER	Spencer County Council on Aging Inc	319 S Fifth St, Rm E, Rockport, IN 47635..... (812) 649-9828
STARKE	Marshall Starke Development Center Inc...	1901 Pidco Dr, Plymouth, IN 46563 (574) 936-9400
TIPPECANOE	Wabash Center Inc.....	2000 Greenbush St, Lafayette, IN 47904..... (765) 423-5531
TIPTON	Tipton County Council on Aging, Inc.	341 W Jefferson St, Ste C, Tipton, IN 46072 (765) 675-4746
WABASH	Arc of Wabash County, Inc.....	PO Box 400, Wabash, IN 46992 (260) 563-8411
WARRICK	Southern Indiana Resource Solutions, Inc....	1579 S Folsomville Rd, Boonville, IN 47601(812) 897-4840
WAYNE	Adult Day Care of Richmond, Inc.	2727 E Main St, Richmond, IN 47374(765) 966-0852
WELLS	Bi-County Services, Inc.....	425 E Harrison Rd, Bluffton, IN 46714(260) 824-1253
WHITE	CDC Resources, Inc.....	5053 Norway Rd, Monticello, IN 47960..... (574) 583-8227

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Transit Partners & Advocates

Calendar Year 2021

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TRANSIT PARTNERS AND ADVOCATES

American Public Transportation Association (APTA)
1300 I Street NW, Suite 1200 East
Washington, DC 20005
(202) 496-4800
Website: www.apta.com

Community Transportation Association of America (CTAA)
1341 G Street NW, Suite 250
Washington, DC 20005
(800) 891-0590
Website: www.ctaa.org

Federal Transit Administration Region 5
200 W. Adams Street, Suite 320
Chicago, IL 60606
(312) 353-2789
Website: www.fta.dot.gov

Governor's Council for People with Disabilities
Indiana Government Center South, Room E145
402 W. Washington Street
Indianapolis, IN 46204
Phone: (317) 232-7770
TT: (317) 232-7771
Website: www.in.gov/gpcpd/

Health by Design
615 N. Alabama Street, Suite 426
Indianapolis, IN 46204
(317) 622-4820
Website: www.healthbydesignonline.org

Historic Hoosier Hills RC&D
1981 S. Industrial Park Road, Ste. 1
PO Box 407
Versailles, IN 47042
(812) 689-4107
Website: www.hhhills.org

Indiana Transportation Association
125 W. Market Street
Indianapolis, IN 46204
(317) 634-5963
Website: www.indianatransportationassociation.com

Indiana Council on Specialized Transportation (INCOST)
811 Lindsey Street
Columbus, IN 47201
(812) 799-3360
Website: www.indianartap.com/INCOST

Indiana Rural Transit Assistance Program (RTAP)
811 Lindsey Street
Columbus, IN 47201
(812) 799-3360
Website: www.indianartap.com

Indiana Department of Transportation (INDOT)
Office of Transit
100 N. Senate Ave., Room IGCN 955
Indianapolis, IN 46204
(317) 728-6250
Website: www.in.gov/indot/

Indiana Family and Social Services Administration (FSSA)
402 W. Washington Street
PO Box 7083
Indianapolis, IN 46207-7083
(317) 233-4454
Website: www.in.gov/fssa/

Indiana Citizens Alliance for Public Transit
615 N. Alabama Street, Suite 426
Indianapolis, IN 46204
(317) 622-4821
Website: www.indianacat.org

INDIANA METROPOLITAN PLANNING ORGANIZATIONS (MPOS)

Anderson (MCCOG)
Madison County Council of Governments
County Government Center
739 Main Street
Anderson, IN 46016
(765) 641-9482
Website: www.mccog.net

Bloomington (BMCMPO)
City of Bloomington Area Planning Department
401 N. Morton Street
Bloomington, IN 47404
(812) 349-3400
Website: www.bloomington.in.gov/planning

Cincinnati (OKI)
Ohio-Kentucky-Indiana Regional Council of
Governments
720 E. Pete Rose Way, Suite 420
Cincinnati, OH 45202
(513) 621-6300 or (513) 621-7060
Website: www.oki.org

Columbus (CAMPO)
Columbus Area Metropolitan Planning Organization
123 Washington Street
Columbus, IN 47201
(812) 376-2502
Website: www.columbus.in.gov/planning/campo-boards-and-committees/

Evansville (EMPO)
Evansville Metropolitan Planning Organization
1 Northwest Martin Luther King Boulevard
Civic Center Complex, Room 316
Evansville, IN 47708
(812) 436-7833
Website: www.evansvillempo.com/

Fort Wayne (NIRCC)
Northeastern Indiana Regional Coordinating Council
200 E. Berry Street, Suite 230
Fort Wayne, IN 46802
(260) 449-7309
Website: www.nircc.com

Indianapolis (IMPO)
Indianapolis Metropolitan Planning Organization
200 East Washington Street, Suite 2322
Indianapolis, IN 46204
(317) 327-5136
Website: www.indympo.org/

Kokomo (KHCGCC)
Kokomo and Howard County Governmental
Coordinating Council
209 S. Union Street
Kokomo, IN 46901
(765) 456-2336
Website: www.kokomompo.com

Lafayette (TCAPC)
Area Plan Commission of Tippecanoe County
20 N. Third Street
Lafayette, IN 47901-1209
(765) 423-9242
Website: www.tippecanoe.in.gov/apc/

Louisville (KIPDA)
Kentuckiana Regional Planning and Development
Agency
11520 Commonwealth Drive
Louisville, KY 40299
(502) 266-6084
Website: www.kipda.org

Muncie (DMMPC)
Delaware-Muncie Metropolitan Plan Commission
Delaware County Building, Room 206
100 West Main Street
Muncie, IN 47305-2827
(765) 747-7740
Website: [www.co.delaware.in.us/
department/?fDD=20-0](http://www.co.delaware.in.us/department/?fDD=20-0)

Northwest (NIRPC)
Northwestern Indiana Regional Planning
Commission
6100 Southport Road
Portage, IN 46368-6409
(219) 763-6060
Website: www.nirpc.org

South Bend/Elkhart (MACOG)
Michiana Area Council of Governments
227 W. Jefferson Blvd., Room 1120
South Bend, IN 46601
(574) 287-1829
Website: www.macog.com

Terre Haute (WCIEDD)
West Central Indiana Economic Development
District, Inc.
1718 Wabash Avenue
Terre Haute, IN 47807
(812) 238-1561
Website: www.westcentralin.com/transport.htm

INDIANA REGIONAL PLANNING COUNCILS

Indiana 15 Regional Planning Commission
221 E. First Street
Ferdinand, IN 47532
(812) 367-8455
Website: www.ind15rpc.org/

Kankakee-Iroquois Regional Planning Commission
115 E. Fourth Street
PO Box 127
Monon, IN 47959-0127
(219) 253-6658
Website: www.kirpc.net

Region 3A Economic Development District &
Regional Planning Commission
217 Fairview Blvd.
Kendallville, IN 46755
(260) 347-4714
Website: www.region3a.org

River Hills Economic Development District
300 Spring St., Suite 2A
Jeffersonville, IN 47130
(812) 288-4624
Website: www.riverhills.cc

Southeastern Indiana Regional Planning
Commission
405 W. U.S. Hwy. 50
PO Box 765
Versailles, IN 47042
(812) 689-5505
Website: www.sirpc.org

Southern Indiana Development Commission
405 JFK Avenue, Suite A
PO Box 442
Loogootee, IN 47553
(812) 295-3707
Website: www.sidc.cc

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Glossary

Calendar Year 2021

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GLOSSARY

This glossary contains definitions of certain terms, data, and information that appear in the Annual Report. Many of these items have multiple definitions and are defined as used in the context of this report.

Accessibility. The extent to which facilities, including transit vehicles, are barrier-free and can be used by people that have disabilities including wheelchair users.

Active Vehicles. The total number of vehicles available for revenue service during the calendar year. Vehicles, including those designated as spares, are considered available if they are capable of being used even if on an occasional basis (except for retired vehicles).

Alternative Fuels. Vehicle engine fuels other than standard gasoline or diesel. Typically alternative fuels burn cleaner than gasoline or diesel and produce reduced emissions. Common alternative fuels include methanol, ethanol, compressed natural gas (CNG), liquefied natural gas (LNG), clean diesel fuels, and reformulated gasoline.

Americans with Disabilities Act (ADA). Passed by Congress in 1990, this act mandates equal opportunities for persons with disabilities in the areas of employment, transportation, communications, and public accommodations. Under this Act, most transportation providers are obligated to purchase lift-equipped vehicles for their fixed route services and must assure systemwide accessibility of their demand response services to persons with disabilities. Public transit providers that operate fixed route services must also provide paratransit that is comparable to the level of service provided to non-disabled individuals that utilize the entity's fixed route system.

Apportionment, Appropriation, Allocation. (Interchangeable terms) The maximum amount of funding a transit system MAY be granted from an assistance program.

Award. The authorized (obligated) level of funding a transit system has contracted to receive from a grant assistance program based on an application for funding or formula distribution.

Base Fleet. The average number of revenue vehicles in scheduled operation during the nonpeak hours of the average weekday of operation.

Body on Truck Chassis (BOTC). This vehicle seats 12 to 18 passengers and is typically composed of a light truck chassis underneath a special body. A supplier of a BOTC will purchase a chassis and then manufacture and attach the body. This construction is similar to that of a school bus.

Brokerage. A method of providing transportation where riders are matched with appropriate transportation providers through a central trip request and administrative facility. The transportation broker may centralize vehicle dispatch, record keeping, vehicle maintenance, and other functions under contractual arrangements with agencies, municipalities, and other organizations. Actual trips are provided by a number of different vendors.

Capital Costs. Refers to the costs of long-term assets of a public transit system such as property, buildings, and vehicles. Over the years, the definition of capital costs has been broadened to include bus overhauls, preventive maintenance.

Capital Grant Awards. Federal, state, and local capital assistance awarded during the calendar year reporting period.

Casualty and Liability Costs. The costs of insurance premiums for coverage of the transit system and payments for losses due to acts for which the transit system is liable.

Charter and Other Revenue. Consists of auxiliary transportation revenue, charter service revenue, non-transportation revenue such as leases and advertising, and school bus service revenue.

Auxiliary Transportation Revenue. Revenues earned from operations closely associated with the transit system including station concessions, advertising services, and other services provided in conjunction with regular transit service.

Charter Service Revenue. Revenue from transportation service provided on an exclusive basis for a specific destination(s).

Non-transportation Revenue. Revenues earned from activities not associated with the provision of transit system service, including sale of maintenance services, rental of revenue

vehicles, rental of buildings and other property, investment income, and parking lot/garage revenue.

School Bus Service Revenue. Passenger fares from school bus service operated under contract with local school corporations.

Clean Air Act. Federal regulations that detail acceptable levels of airborne pollution and spell out the role of state and local governments in maintaining clean air.

Commercial Driver's License (CDL). The standardized driver's license required of bus and heavy truck drivers in every state. Covers drivers of any vehicle manufactured to seat 15 or more passengers (plus driver) or over 13 tons gross vehicle weight. The CDL is mandated by the Federal government in the Commercial Motor Vehicle Safety Act of 1986.

Complementary Paratransit. As required by the Americans with Disabilities Act, fixed route systems must offer complementary paratransit service to those ADA-eligible riders that cannot access the fixed route service. ADA complementary paratransit services must meet a series of criteria designed to ensure they are indeed complementary.

Congestion Mitigation and Air Quality Project (CMAQ). A flexible funding program administered by the Federal Highway Administration (FHWA) that funds projects and programs to reduce harmful vehicle emissions and improve traffic conditions. CMAQ funds may be used flexibly for transit projects, rideshare projects, high-occupancy vehicle lanes, and other purposes.

Contra Expenses. Revenue items that offset operating expenses such as income earned on working capital, cash discounts, fuel tax refunds, and insurance claim payments. These revenues are not eligible as locally derived income.

Demand Response Service. A door-to-door or curb-to-curb transportation service that typically requires an advance reservation. Transit vehicles providing demand response service do not follow a fixed route, but travel throughout the community transporting passengers according to their specific requests. This type of service is similar to a taxi operation and passengers often share rides. Demand response service is generally provided using small transit vehicles including sedans and minivans.

Deviated Fixed Route. This type of transit is a hybrid of fixed route and demand response services. Transit vehicles travel along a fixed route and maintain scheduled stops, but the vehicle may deviate off the route to pick up or drop off passengers, at the passenger's request.

Disabled. Any person who by reason of illness, injury, age, congenital malfunction, or other permanent or temporary incapacity or disability is unable, without special facilities, to use local transit facilities and services as effectively as persons who are not so affected.

Fare Recovery. Ratio equating fare revenue to total operating expenses. This measure indicates the level at which fares support the operations of the transit system. A relatively high ratio is preferred. Raising fare revenue and/or decreasing expenses may increase the ratio. However, increasing cost to passengers has been shown to reduce ridership.

Fare Revenue. Revenues received from fare paying passengers from regularly scheduled routes and/or demand response service. This includes base fares, zone fares, express fares, transfers, and quantity purchase discounts (passes or tickets). Also includes park-and-ride revenue and fares paid by a community-based organization rather than the rider.

FAST Act. Fixing America's Surface Transportation Act. The current funding authorization for Federal Surface transportation programs including the Federal Transit Administration's (FTA's) Section 5310, Section 5311, and Section 5339 funding programs.

Federal Operating Assistance. Funds obtained from the Federal government to assist in paying the cost of operating the transit system.

Fixed Route Service. Transit service is provided along a prescribed route on a scheduled basis stopping at predetermined pick up points. Routes are generally served by larger transit vehicles.

Fringe Expenses. Payment or accruals to others (insurance companies, governments, etc.) on behalf of an employee's share of FICA, PERF, other retirement, health insurance, and other benefits not associated with a piece of work; and/or payments or accruals directed to an employee arising from something other than their performance of a piece of work. These include uniform and clothing allowances and paid absences such as sick leave, holidays, vacation, jury duty, death in the family, and military duty, etc. Paid absences should be accounted for

as a fringe benefit only when they result in a cash liability to the transit system.

Holidays. Includes five major holidays: Christmas, Thanksgiving, Independence Day, Labor Day, and Memorial Day. Many transit systems do not operate on these days. Some systems may operate a special holiday schedule that is used on these or other holidays such as Veteran's Day and Martin Luther King Jr. Day.

LDI Expense. Ratio equating fare, charter, and other revenue plus local operating assistance to total operating expenses. This measure is used to indicate the level of financial responsibility accepted at the local level for transit operations. A relatively high ratio is preferred. Increasing fare revenues, charter service, and other revenues, and/or increasing local operating assistance or decreasing operating expenses may increase the ratio.

Local Assistance (also Local Operating Revenue). This category includes:

Local Cash Grants and Reimbursements.

Funds obtained from local government units to assist in paying the cost of operating the transit system.

Taxes Levied Directly by Transit System.

Dedicated tax revenues systems that are organized as independent political subdivisions with their own taxation authority, e.g., Public Transportation Corporations.

Locally Derived Income (LDI). This indicator is used to measure local financial commitment to public transit and is defined as:

- Operating revenues including fares, charter, advertising, and auxiliary and non-transportation revenues.
- Taxes levied by, or on behalf of, a transit system.
- Local cash grants and reimbursements including general fund receipts, property taxes, local option income tax, excise and intangible taxes, bank building and loan funds; local bonding funds, and unrestricted federal/state funds.
- LDI does not include contra expenses (e.g. expense refunds such as motor fuel tax or insurance reimbursements) or in-kind volunteer services.

Materials and Supplies Expense. Cost of fuel, lubricants, tires, tubes, and other materials and

supplies (including repair parts, maintenance supplies, forms, and cleaning supplies, etc.).

Metropolitan Planning Organization (MPO).

Metropolitan planning organizations are responsible for transportation planning and programs in each urban area with a population of 50,000 or greater.

Operating Expense. The total of all operating costs incurred during the transit system calendar year reporting period, excluding expenses associated with capital grants. Expense figures may be unaudited.

Operating Expense/Passenger Trip. Ratio equating total operating costs to total passenger trips. This measure is used to indicate the cost of providing service per unit of consumed service. A relatively low ratio is preferred. Increasing passenger trips and/or decreasing expenditures may lower the ratio.

Operating Income. Revenue received from fares, charter services, and other sources directly related to transit systems operations excluding revenue from Federal, state, and local cash grants. Operating income and operating subsidy are the total operating revenue for a transit system.

Operating Subsidy. Revenue received through Federal, state, and local cash grants or reimbursements to fulfill operating expense obligations not covered by fares or other revenues generated by the transit system.

Operator Salaries and Wages. The pay and allowance due employees in exchange for the labor services they render on behalf of the transit system. This category includes only those employees that are classified as revenue operators or crewmen.

Other Expenses. On the individual system pages, Other Expenses consists of taxes and miscellaneous expenses. For Section 5311 systems it also includes leases and rentals, equipment, and in-direct expenses.

Other Salaries and Wages. Payment for the labor of employees of the transit system (or sponsoring agency) that are not classified as revenue vehicle operators or crewmen. This category includes managers, dispatchers, mechanics, bus washers, building (garage) maintenance workers, managers, other professionals, and clerical staff.

Paratransit. Flexible forms of public transportation services that are not provided over a fixed route (e.g., demand response service).

Passenger Trips/Capita. Ratio equating total passenger trips to service area population. Increasing passenger trips and/or decreasing service area population may increase the ratio.

Passenger Trips/Total Vehicle Miles (TVM). Ratio equating total passenger trips to the total miles traveled by revenue vehicles. This measure is used to indicate the degree to which the system (or route) is utilized when compared to the amount of service provided. A relatively high ratio is preferred. Increasing passenger trips or eliminating service (TVM) that has marginal ridership may increase the ratio.

Passenger Trip. One person making a one-way trip from origin to destination. One round trip, e.g., from home to shopping, then from shopping to home, equals two passenger trips.

Peak Hour Fleet. The largest number of revenue vehicles operating at any peak time during an average weekday of operation.

Public Mass Transportation Fund (PMTF). A state fund approved by Indiana's legislators to leverage local and federal money to meet transit needs.

Purchased Transportation Expenses. Operating expenses incurred when a transit system purchases a portion of its service from another entity (e.g., contracting with a private organization to provide specialized transit services).

Reconciling Items. Operating expenses which include interest expenses, leases and rentals for urbanized transit systems, depreciation, amortization of intangibles, purchase lease payments, related party lease agreements, and other as defined in the FTA Section 5335 (15) Manual.

Revenue Vehicle Miles. The total mileage incurred in scheduled service (miles in each route multiplied by the number of times each route is run) during the report period. Excludes non-service mileage (deadhead, training, etc.), charter mileage, exclusive school service mileage, and mileage lost due to missed runs.

Section 5307. The section of the Federal Transit Act that authorizes grants to public transit systems in all urban areas. Funds authorized through Section 5307 are awarded to states to provide capital and operating assistance to transit systems in urban areas with populations between 50,000 and 200,000. Transit systems in urban areas with populations

greater than 200,000 receive their funds directly from FTA.

Section 5310. The section of the Federal Transit Act that authorizes capital assistance to states for transportation programs that serve the elderly and people with disabilities. States distribute Section 5310 funds to local operators in both rural and small urban settings that are either nonprofit organizations or the lead agencies in coordinated transportation programs.

Section 5311. The section of the Federal Transit Act that authorizes capital and operating assistance grants to public transit systems in areas with populations of less than 50,000.

Section 5339. (Bus and Bus Facilities Program) is a capital program to replace, rehabilitate, and purchase buses and bus-related equipment, and to construct bus-related facilities.

Service Area. The geographic area that coincides with a transit system's legal operating limits (i.e., urbanized area, city limits, or county boundary).

Service Area Population. The entire population within the legal operating limits of the transit system, as reported by the 2010 Census.

Service Expenses. Fees and related expenses for labor and other work provided by outside organizations. In most instances, service from an outside organization is procured as a substitute for in-house employee labor, except in the case of independent audits which cannot be performed by employees. This category includes:

Advertising Fees. The labor and materials provided by an advertising agency in the development and promotion of advertising campaigns. Also included are advertising media fees, regardless of whether they are paid to the advertising agency or to the media.

Contract Maintenance Service Expenses. Payment for the maintenance of equipment, under contract or on a single-job basis, by an outside organization. This category is for repair or maintenance work on operating vehicles, equipment, and garage buildings, and is to be differentiated from professional and custodial services.

Professional and Technical Service Fees. Payment for the labor provided by attorneys, accountants, auditors, marketing

firms, investment bankers, computer service companies, engineering firms, management consultants, and transit industry consultants, etc.

Service Route. A hybrid between fixed route and demand response service. Service routes are established between targeted neighborhoods and the service areas that riders want to reach. Similar to deviated fixed routes, service routes are characterized by flexibility and deviation from fixed route intervals. However, while deviated fixed routes require advanced reservations, service routes do not. A service route can include both regular, predetermined bus stops and/or allow riders to hail the vehicle and request a drop-off anywhere along the route.

Standard Van (SV). Standard vans typically seat five to fifteen passengers. Standard vans are available from automobile manufacturers and are part of their standard production line. *INDOT no longer purchases these vehicles.

Subsidy/Passenger Trip. Ratio comparing government operating assistance (Federal, state, and local) to total passenger trips. This measure is used to indicate the level of Federal, state, and local assistance used in operating the transit service.

Total Vehicle Miles. The total distance traveled by revenue vehicles, including both revenue and deadhead (non-revenue) miles.

Transfer Charge. A fee charged passengers that transfer to a line or route after paying a fare on another line or route.

Transit Bus. A transit bus seats anywhere from 16 to 53 passengers and has both a body and a chassis that are designed specifically for transit use. One supplier manufactures the entire vehicle. Most transit buses are equipped with diesel engines.

Small Transit Bus (STB). Under 30'

Medium Transit Bus (MTB). 30' to 34'

Large Transit Bus (LTB). 35' to 40'

Trolley (TY). Usually 30' to 35'

Articulated (ART). Multi-section high occupancy vehicle

User Side Subsidy. A type of transit system whereby the passenger purchases tokens or vouchers at designated sale sites and presents the token to a service provider (e.g., taxi company) in

exchange for a trip. The price of the token or pass is less than the cost of the trip. The token is then subsidized with Federal, state, or local funds and the taxi operator is reimbursed for the cost of the trip.

Utility Expense. Payments made to various utilities for use of their resources including electric, gas, water, sewer, garage collection, and telephone, etc.

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