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Indiana

Public Transit

Annual Report



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INDIANA PUBLIC TRANSIT

STATE OF INDIANA

Eric J. Holcomb, Governor
Joe McGuinness, Commissioner, Indiana Department of Transportation

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Indiana Department of Transportation
Office of Transit
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INTRODUCTION

The Indiana Department of Transportation (INDOT) considers public transit to be an essential service that supports local and state goals for economic growth, quality of life, energy conservation, and environmental quality.

The INDOT Office of Transit (OT) provides financial and technical assistance to public transit systems throughout the state. The primary goal of the OT is to furnish reliable, safe, and efficient public transit services and enhance personal mobility throughout Indiana's urban and rural areas.

This Calendar Year 2018 Annual Report, prepared by the OT, summarizes key operating and financial characteristics of Indiana's publicly assisted transit systems. It provides information to public officials, planners, transit managers, and other interested persons. The document provides the reader with a summary of transit service and financial information, a detailed report of system characteristics, a summary of federal and state transportation assistance programs and awards, a listing of Transit Partners and Advocates, as well as a glossary of terms as used in this report. INDOT obtained information about the individual transit systems from locally prepared annual reports.

The 64 transit systems in Indiana during 2018 are divided among four peer groups, plus NICTD, that reflect system size and type of service. These peer groups are classified as Large Fixed Route, Small Fixed Route, Urban Demand Response, and Rural Demand Response. These groups were defined during the Public Mass Transportation Fund Allocation Study completed in 1997. Group Assignments were updated in 2016. Section Two of this report provides a detailed analysis of each of the four peer groups.

STATEWIDE STATISTICS

Indiana maintains a public transit network of 64 urban and rural public transit systems. This number remained the same from 2017 to 2018.

The following four tables provide an overview of the operating and financial performance of all of Indiana's public transit systems in 2018. The first two tables summarize ridership and vehicle miles of operation for each transit system as well as a total for each peer group. Each table provides 2017 and 2018 data along with the percent change between the two years.

The ridership table also contains additional figures: 1) the number of passenger trips per capita based on the population of the transit system's service area and 2) the proportion of the total state ridership provided by each transit system.

The third and fourth tables exhibit operating expenditures and revenues for each transit system in 2018. For each transit system, the expenditure table presents data according to specific expenditure categories. The table also shows the proportion of each type of expenditure of the total system expenditure. Similarly, the operating revenue table presents system revenue broken down by categories and shows the proportion of each category of the total system revenue. The transit systems are grouped according to peer groups in both tables. For more information about each individual transit system, please refer to Section Three of this report.

RIDERSHIP BY SYSTEM

SYSTEM	RIDERSHIP 2017	RIDERSHIP 2018	% CHANGE	2018 RIDERSHIP PER CAPITA	2018 % OF STATE RIDERSHIP
GROUP 1 - Large Fixed Route					
Bloomington	3,338,351	3,141,183	-5.91%	45.33	9.61%
Evansville	1,561,587	1,521,452	-2.57%	12.96	4.66%
Fort Wayne	1,780,659	1,777,765	-0.16%	6.62	5.44%
Indianapolis	9,064,092	9,115,875	0.57%	9.92	27.90%
Lafayette	4,580,987	4,740,475	3.48%	32.09	14.51%
Muncie	1,433,005	1,391,524	-2.89%	19.85	4.26%
South Bend	1,640,018	1,630,249	-0.60%	9.32	4.99%
SUBTOTAL: GROUP 1	23,398,699	23,318,523	-0.34%	13.20	71.36%
GROUP 2 - Small Fixed Route					
Anderson	240,618	225,588	-6.25%	4.05	0.69%
Central Indiana	45,127	39,874	-11.64%	0.03	0.12%
Columbus	244,101	244,054	-0.02%	5.53	0.75%
Elkhart-Goshen	422,381	443,192	4.93%	8.70	1.36%
East Chicago	127,483	122,128	-4.20%	4.11	0.37%
Gary	765,425	800,645	4.60%	10.01	2.45%
Michigan City	170,308	176,796	3.81%	5.62	0.54%
New Albany, Clarksville, & Jeffersonville	481,312	490,777	1.97%	4.76	1.50%
Richmond	216,634	216,787	0.07%	5.89	0.66%
Terre Haute	278,276	258,331	-7.17%	4.33	0.79%
SUBTOTAL: GROUP 2	2,991,665	3,018,172	0.89%	1.53	9.24%
GROUP 3 - Urban Demand Response					
Kokomo	474,288	473,074	-0.26%	6.79	1.45%
LaPorte	42,424	41,813	-1.44%	1.90	0.13%
Northwestern Indiana	201,073	194,190	-3.42%	0.38	0.59%
Valparaiso	172,102	172,324	0.13%	5.43	0.53%
SUBTOTAL: GROUP 3	889,887	881,401	-0.95%	1.46	2.70%
GROUP 4 - Rural Demand Response					
Bedford	77,391	36,616	-52.69%	2.54	0.11%
Boone County	25,327	25,332	0.02%	0.45	0.08%
Cass County	159,832	151,482	-5.22%	3.89	0.46%
Clinton County	41,485	41,625	0.34%	1.25	0.13%
Crawford, Harrison, Scott, & Washington Counties	31,513	29,472	-6.48%	0.30	0.09%
Dearborn, Decatur, Jefferson, Jennings, Ohio, Ripley, & Switzerland Counties	84,382	82,215	-2.57%	0.53	0.25%
DeKalb County	27,185	27,768	2.14%	0.66	0.08%
Fayette County	33,889	36,949	9.03%	1.58	0.11%
Franklin County	29,005	27,297	-5.89%	1.18	0.08%
Fulton County	44,985	41,413	-7.94%	1.99	0.13%
Hamilton County	66,028	62,355	-5.56%	0.23	0.19%
Hancock County	22,568	22,922	1.57%	0.33	0.07%
Hendricks & Morgan Counties	72,599	59,559	-17.96%	0.28	0.18%
Huntingburg	9,876	10,399	5.30%	1.72	0.03%
Huntington County	39,907	41,743	4.60%	1.12	0.13%
Jasper, Pulaski, Newton, & Starke Counties	62,986	58,799	-6.65%	0.72	0.18%
Jay, Randolph, Blackford, & Henry Counties	46,808	45,151	-3.54%	0.41	0.14%
Johnson, Shelby, & Brown Counties	115,209	114,317	-0.77%	0.57	0.35%
Knox County	89,995	82,850	-7.94%	2.16	0.25%
Kosciusko County	55,093	58,809	6.74%	0.76	0.18%
LaGrange County	55,387	48,843	-11.82%	1.31	0.15%
Madison County	17,536	18,020	2.76%	0.24	0.06%
City of Marion	268,878	272,096	1.20%	9.09	0.83%
Marshall County	24,393	26,246	7.60%	0.58	0.08%
Miami County	46,123	48,626	5.43%	1.32	0.15%
Mitchell	4,440	2,630	-40.77%	0.60	0.01%
Monroe, Lawrence, Owen, & Putnam Counties	86,526	77,051	-10.95%	0.31	0.24%
New Castle	32,708	31,882	-2.53%	1.76	0.10%
Noble County	27,732	29,668	6.98%	0.62	0.09%
Orange County	21,698	18,890	-12.94%	0.95	0.06%
Rush County	11,360	9,357	-17.63%	0.54	0.03%
Seymour	36,591	38,968	6.50%	2.03	0.12%
Southern Indiana (Davies, Dubois, Gibson, Greene, Martin, Perry, Pike, Spencer, Sullivan, & Warrick Counties)	221,182	190,467	-13.89%	0.78	0.58%
Steuben County	16,265	14,181	-12.81%	0.40	0.04%
Union County	30,542	30,461	-0.27%	0.77	0.09%
Vigo County	12,591	12,926	2.66%	0.12	0.04%
Wabash County	28,305	24,898	-12.04%	0.76	0.08%
Washington	10,353	13,997	35.20%	1.22	0.04%
Waveland	5,681	4,623	-18.62%	0.61	0.01%
Wells County	39,559	40,012	1.15%	1.45	0.12%
White County	14,602	13,278	-9.07%	0.54	0.04%
Whitley County	36,793	36,456	-0.92%	1.09	0.11%
SUBTOTAL: GROUP 4	2,185,308	2,060,649	-5.70%	0.74	6.31%
GROUPS 1 THROUGH 4	29,465,559	29,278,745	-0.63%	4.11	89.60%
Northern Indiana Commuter Transportation District	3,455,842	3,400,196	-1.61%	4.41	10.40%
TOTAL ALL GROUPS	32,921,401	32,678,941	-0.74%	4.14	100.00%

TOTAL VEHICLE MILES BY SYSTEM

SYSTEM	TVM 2017	TVM 2018	% CHANGE
GROUP 1 - Large Fixed Route			
Bloomington	1,191,376	1,178,700	-1.06%
Evansville	1,585,913	1,574,655	-0.71%
Fort Wayne	2,153,575	2,177,067	1.09%
Indianapolis	11,726,419	12,738,058	8.63%
Lafayette	1,973,645	2,030,791	2.90%
Muncie	1,086,728	1,065,333	-1.97%
South Bend	1,703,978	1,815,427	6.54%
SUBTOTAL: GROUP 1	21,421,634	22,580,031	5.41%
GROUP 2 - Small Fixed Route			
Anderson	458,661	456,360	-0.50%
Central Indiana	213,336	217,136	1.78%
Columbus	352,672	344,665	-2.27%
Elkhart-Goshen	1,157,350	1,328,350	14.78%
East Chicago	158,592	158,215	-0.24%
Gary	959,557	1,125,276	17.27%
Michigan City	346,310	400,556	15.66%
New Albany, Clarksville, & Jeffersonville	501,383	1,045,175	108.46%
Richmond	324,650	318,887	-1.78%
Terre Haute	542,408	543,257	0.16%
SUBTOTAL: GROUP 2	5,014,919	5,937,877	18.40%
GROUP 3 - Urban Demand Response			
Kokomo	566,726	595,035	5.00%
LaPorte	125,622	126,385	0.61%
Northwestern Indiana	1,135,204	1,170,581	3.12%
Valparaiso	336,435	339,537	0.92%
SUBTOTAL: GROUP 3	2,163,987	2,231,538	3.12%
GROUP 4 - Rural Demand Response			
Bedford	87,502	77,647	-11.26%
Boone County	257,117	253,466	-1.42%
Cass County	796,547	831,188	4.35%
Clinton County	121,292	111,345	-8.20%
Crawford, Harrison, Scott, & Washington Counties	341,799	350,029	2.41%
Dearborn, Decatur, Jefferson, Jennings, Ohio, Ripley, & Switzerland Counties	776,956	743,258	-4.34%
DeKalb County	272,015	277,666	2.08%
Fayette County	206,109	205,238	-0.42%
Franklin County	288,333	247,832	-14.05%
Fulton County	274,832	249,540	-9.20%
Hamilton County	611,233	599,383	-1.94%
Hancock County	199,930	198,863	-0.53%
Hendricks & Morgan Counties	714,961	565,641	-20.89%
Huntingburg	23,471	23,511	0.17%
Huntington County	306,403	328,349	7.16%
Jasper, Pulaski, Newton, & Starke Counties	586,658	590,725	0.69%
Jay, Randolph, Blackford, & Henry Counties	373,409	390,096	4.47%
Johnson, Shelby, & Brown Counties	846,057	893,692	5.63%
Knox County	347,406	303,965	-12.50%
Kosciusko County	251,155	278,800	11.01%
LaGrange County	559,619	577,138	3.13%
Madison County	165,464	165,719	0.15%
City of Marion	211,228	220,263	4.28%
Marshall County	217,759	239,481	9.98%
Miami County	266,594	307,187	15.23%
Mitchell	8,843	4,864	-45.00%
Monroe, Lawrence, Owen, & Putnam Counties	518,857	523,480	0.89%
New Castle	61,270	57,704	-5.82%
Noble County	445,930	470,830	5.58%
Orange County	222,365	233,064	4.81%
Rush County	96,074	79,458	-17.30%
Seymour	111,171	123,600	11.18%
Southern Indiana (Davies, Dubois, Gibson, Greene, Martin, Perry, Pike, Spencer, Sullivan, & Warrick Counties)	2,137,604	1,892,293	-11.48%
Steuben County	174,214	138,199	-20.67%
Union County	323,216	304,899	-5.67%
Vigo County	125,275	121,586	-2.94%
Wabash County	206,319	172,950	-16.17%
Washington	28,706	28,671	-0.12%
Waveland	22,512	16,249	-27.82%
Wells County	197,968	203,450	2.77%
White County	103,650	93,801	-9.50%
Whitley County	247,136	232,602	-5.88%
SUBTOTAL: GROUP 4	14,134,959	13,727,722	-2.88%
GROUPS 1 THROUGH 4	42,735,499	44,477,168	4.08%
Northern Indiana Commuter Transportation District	4,461,240	4,300,266	-3.61%
TOTAL ALL GROUPS	47,196,739	48,777,434	3.35%

TRANSIT SYSTEM OPERATING REVENUE BY CATEGORY - 2018

SYSTEM	FARES	%	LOCAL ASSISTANCE	%	STATE ASSISTANCE	%	FEDERAL ASSISTANCE	%	OTHER	%	TOTAL
GROUP 1 - Large Fixed Route											
Bloomington	\$1,675,076	22%	\$676,193	9%	\$2,538,801	33%	\$2,258,684	30%	\$470,794	6%	\$7,619,548
Evansville	\$1,471,591	18%	\$2,387,040	30%	\$2,257,795	28%	\$1,677,018	21%	\$206,285	3%	\$7,999,729
Fort Wayne	\$1,335,599	10%	\$6,400,493	48%	\$2,107,335	16%	\$2,603,197	20%	\$801,859	6%	\$13,248,483
Indianapolis	\$10,336,930	12%	\$57,936,614	69%	\$11,071,851	13%	\$3,702,365	4%	\$420,567	1%	\$83,468,327
Lafayette	\$3,350,574	29%	\$915,765	8%	\$4,239,824	37%	\$2,452,256	21%	\$470,433	4%	\$11,428,852
Muncie	\$233,665	3%	\$3,404,729	49%	\$1,486,059	21%	\$1,750,507	25%	\$95,457	1%	\$6,970,417
South Bend	\$1,367,369	13%	\$3,948,872	37%	\$2,030,690	19%	\$3,069,346	29%	\$187,379	2%	\$10,603,656
SUBTOTAL: GROUP 1	\$19,770,804	14%	\$75,669,706	54%	\$25,732,355	18%	\$17,513,373	12%	\$2,652,774	2%	\$141,339,012
GROUP 2 - Small Fixed Route											
Anderson	\$151,230	6%	\$858,952	33%	\$366,469	14%	\$1,224,569	47%	\$14,740	1%	\$2,615,960
Central Indiana	\$37,968	5%	\$315,656	39%	\$78,070	10%	\$377,569	47%	\$0	0%	\$809,263
Columbus	\$46,616	3%	\$570,493	32%	\$297,376	17%	\$842,894	48%	\$0	0%	\$1,757,379
Elkhart-Goshen	\$328,284	10%	\$718,827	22%	\$607,277	19%	\$1,519,417	47%	\$45,524	1%	\$3,219,329
East Chicago	\$0	0%	\$336,037	26%	\$336,037	26%	\$622,087	48%	\$0	0%	\$1,294,161
Gary	\$724,078	11%	\$863,388	13%	\$903,964	14%	\$3,096,708	48%	\$811,921	13%	\$6,400,059
Michigan City	\$106,996	7%	\$456,127	29%	\$206,746	13%	\$798,131	51%	\$0	0%	\$1,568,000
New Albany, Clarksville, & Jeffersonville	\$917,476	16%	\$3,620,145	62%	\$1,218,222	21%	\$16,920	0%	\$76,709	1%	\$5,849,472
Richmond	\$194,708	17%	\$143,331	12%	\$338,037	29%	\$481,366	41%	\$6,660	1%	\$1,164,102
Terre Haute	\$166,467	6%	\$541,913	20%	\$536,896	19%	\$1,186,595	43%	\$334,414	12%	\$2,766,285
SUBTOTAL: GROUP 2	\$2,673,823	10%	\$8,424,869	31%	\$4,889,094	18%	\$10,166,256	37%	\$1,289,968	5%	\$27,444,010
GROUP 3 - Urban Demand Response											
Kokomo	\$3,218	0%	\$641,224	30%	\$641,224	30%	\$860,051	40%	\$0	0%	\$2,145,717
LaPorte	\$109,108	17%	\$163,209	28%	\$69,225	11%	\$268,776	42%	\$25,259	4%	\$635,577
Northwestern Indiana	\$623,260	18%	\$963,814	28%	\$526,105	16%	\$1,220,394	36%	\$59,859	2%	\$3,393,432
Valparaiso	\$646,832	29%	\$640,000	29%	\$262,245	12%	\$620,300	28%	\$40,000	2%	\$2,209,377
SUBTOTAL: GROUP 3	\$1,382,418	16%	\$2,408,247	29%	\$1,498,799	18%	\$2,969,521	35%	\$125,118	1%	\$8,384,103
GROUP 4: Rural Demand Response											
Bedford	\$23,065	4%	\$176,116	29%	\$170,901	28%	\$235,526	39%	\$0	0%	\$605,608
Boone County	\$72,373	11%	\$307,146	45%	\$83,267	12%	\$219,518	32%	\$0	0%	\$682,304
Cass County	\$123,263	8%	\$467,455	30%	\$420,677	27%	\$523,327	34%	\$1,800	0%	\$1,536,522
Clinton County	\$33,746	8%	\$109,567	25%	\$91,974	21%	\$201,540	46%	\$0	0%	\$436,827
Crawford, Harrison, Scott, & Washington Counties	\$38,131	4%	\$264,539	30%	\$190,105	21%	\$338,413	38%	\$57,256	6%	\$888,444
Dearborn, Decatur, Jefferson, Jennings, Ohio, Ripley, & Switzerland Counties	\$76,682	4%	\$570,255	33%	\$298,380	17%	\$759,247	44%	\$32,389	2%	\$1,736,953
DeKalb County	\$92,318	16%	\$161,017	28%	\$95,902	17%	\$213,411	37%	\$9,573	2%	\$572,221
Fayette County	\$36,534	8%	\$149,396	34%	\$91,757	21%	\$158,388	36%	\$3,000	1%	\$439,075
Franklin County	\$22,977	5%	\$112,502	25%	\$128,166	29%	\$184,138	41%	\$0	0%	\$447,783
Fulton County	\$86,097	17%	\$109,285	21%	\$122,439	24%	\$191,099	38%	\$0	0%	\$508,920
Hamilton County	\$118,431	8%	\$506,862	34%	\$182,615	12%	\$667,238	45%	\$0	0%	\$1,475,146
Hancock County	\$58,094	11%	\$188,058	35%	\$60,262	11%	\$224,606	42%	\$4,558	1%	\$535,578
Hendricks & Morgan Counties	\$50,498	4%	\$279,538	23%	\$300,868	25%	\$569,260	47%	\$0	0%	\$1,200,164
Huntingburg	\$9,641	5%	\$96,695	52%	\$23,950	13%	\$53,956	29%	\$0	0%	\$184,242
Huntington County	\$55,602	9%	\$162,073	25%	\$137,051	21%	\$279,911	43%	\$12,205	2%	\$646,842
Jasper, Pulaski, Newton, & Starke Counties	\$54,992	5%	\$264,174	25%	\$236,399	22%	\$490,776	47%	\$8,565	1%	\$1,054,906
Jay, Randolph, Blackford, & Henry Counties	\$28,381	3%	\$345,929	31%	\$210,810	19%	\$548,148	48%	\$0	0%	\$1,133,248
Johnson, Shelby, & Brown Counties	\$109,556	5%	\$955,166	44%	\$323,848	15%	\$778,538	36%	\$0	0%	\$2,167,108
Knox County	\$12,405	2%	\$236,033	31%	\$142,704	19%	\$377,866	49%	\$0	0%	\$769,008
Kosciusko County	\$28,226	3%	\$312,239	38%	\$132,557	16%	\$343,864	42%	\$0	0%	\$816,886
LaGrange County	\$198,352	22%	\$219,377	25%	\$209,215	23%	\$266,266	30%	\$0	0%	\$893,210
Madison County	\$15,896	4%	\$153,082	34%	\$64,111	14%	\$212,464	48%	\$1,000	0%	\$446,553
City of Marion	\$0	0%	\$379,563	29%	\$283,878	22%	\$573,887	44%	\$54,559	4%	\$1,291,887
Marshall County	\$47,790	10%	\$177,806	39%	\$55,930	12%	\$180,045	39%	\$0	0%	\$461,571
Miami County	\$42,281	8%	\$197,906	38%	\$89,934	17%	\$192,991	37%	\$0	0%	\$523,112
Mitchell	\$1,453	4%	\$8,027	22%	\$9,478	26%	\$17,503	48%	\$0	0%	\$36,461
Monroe, Lawrence, Owen, & Putnam Counties	\$60,698	4%	\$346,642	25%	\$309,147	23%	\$655,790	48%	\$0	0%	\$1,372,277
New Castle	\$12,313	3%	\$120,778	27%	\$94,282	21%	\$214,757	48%	\$2,510	1%	\$444,640
Noble County	\$47,679	7%	\$255,415	35%	\$144,839	20%	\$272,245	37%	\$8,290	1%	\$728,468
Orange County	\$17,998	4%	\$111,361	27%	\$129,355	31%	\$160,284	38%	\$0	0%	\$418,998
Rush County	\$6,923	3%	\$64,126	30%	\$41,820	20%	\$85,679	40%	\$14,999	7%	\$213,547
Seymour	\$51,242	14%	\$120,853	32%	\$68,052	18%	\$127,166	34%	\$5,459	1%	\$372,772
Southern Indiana (Davies, Dubois, Gibson, Greene, Martin, Perry, Pike, Spencer, Sullivan, & Warrick Counties)	\$285,673	10%	\$556,950	19%	\$789,667	27%	\$1,339,406	45%	\$0	0%	\$2,971,696
Steuben County	\$31,134	9%	\$91,397	26%	\$74,129	21%	\$160,913	45%	\$0	0%	\$357,573
Union County	\$45,890	9%	\$160,625	32%	\$102,279	20%	\$199,420	39%	\$0	0%	\$508,214
Vigo County	\$23,527	7%	\$120,101	36%	\$34,032	10%	\$154,132	46%	\$0	0%	\$331,792
Wabash County	\$22,808	4%	\$175,222	31%	\$114,571	20%	\$252,512	45%	\$0	0%	\$565,113
Washington	\$2,097	2%	\$28,567	25%	\$27,725	24%	\$56,290	48%	\$1,797	2%	\$116,476
Waveland	\$3,807	4%	\$40,661	39%	\$9,942	9%	\$50,602	48%	\$129	0%	\$105,141
Wells County	\$28,827	5%	\$147,470	26%	\$120,626	21%	\$268,097	47%	\$0	0%	\$565,020
White County	\$20,439	6%	\$119,352	38%	\$49,836	16%	\$127,892	40%	\$0	0%	\$317,519
Whitley County	\$95,713	17%	\$173,709	32%	\$82,371	15%	\$198,923	36%	\$0	0%	\$550,716
SUBTOTAL: GROUP 4	\$2,193,532	7%	\$9,543,035	30%	\$6,349,851	20%	\$13,126,034	42%	\$218,089	1%	\$31,430,541
GROUPS 1 THROUGH 4											
	\$26,020,577	12%	\$96,045,857	46%	\$38,470,099	18%	\$43,775,184	21%	\$4,285,949	2%	\$208,597,666
Northern Indiana Commuter Transportation District	\$22,789,177	44%	\$7,747,645	15%	\$15,164,541	30%	\$5,588,738	11%	\$35,000	0%	\$51,325,101
TOTAL ALL GROUPS	\$48,809,754	19%	\$103,793,502	40%	\$53,634,640	21%	\$49,363,922	19%	\$4,320,949	2%	\$259,922,767

Section One

Programs & Services

Calendar Year 2018



INDOT OFFICE OF TRANSIT PROGRAMS & SERVICES

The INDOT Office of Transit (OT) is comprised of six staff members and is a section within the INDOT Multi-Modal Planning & Programs Division, which also includes the Rail, Passenger Rail, Aeronautics, and Freight sections. Under the leadership of Larry Buckel, Office of Transit Manager, the OT administers both federal and state transit assistance programs. Contacts for the OT staff are listed in the table below.

Larry Buckel Office of Transit Manager	(317) 232-5292	LBUCKEL@INDOT.IN.GOV
Jason Casteel Transit Planner	(317) 234-5161	JCASTEEL@INDOT.IN.GOV
Amy Craft Section 5311 Project Manager	(317) 232-5078	ACRAFT1@INDOT.IN.GOV
Brian Jones Section 5310/PMTF Program Manager	(317) 232-1493	BJONES@INDOT.IN.GOV
Todd Jennings Section 5311 Program Manager	(317) 232-1483	TJENNINGS@INDOT.IN.GOV
Mike McGathey Section 5311 Project Manager	(317) 232-1498	MMCGATHEY@INDOT.IN.GOV
Brittany White Intercity Program Manager	(317) 232-2909	BRWHITE@INDOT.IN.GOV

STATE OF INDIANA PROGRAMS

State of Indiana Public Mass Transportation Fund

The Public Mass Transportation Fund (PMTF) is a fund authorized by the legislature to receive revenue from the State's General Fund. These funds are allocated on a calendar year basis using a performance-based formula to eligible municipal corporations (as defined by I.C. 36-1-2-10). Operating expenses, passenger trips, total vehicle miles, and locally derived income data are utilized to compute the formula allocations.

In 2018, INDOT allocated \$44 million in PMTF to 64 transit systems in Indiana.

Awards are limited to an amount equal to 100 percent of the project's Locally Derived Income or the system's total allocation, whichever is less. Locally Derived Income (LDI) is used to measure local financial commitment and is defined as follows:

1. System revenues including fares, charter, advertising, and all other auxiliary and non-transportation revenues;

2. Taxes levied by, or on behalf of, a transit system; and
3. Local cash grants and reimbursements including general fund receipts; property, local option income, license, excise, and intangible taxes; bank building and loan funds; local bonding funds; and other locally derived assistance.

LDI does not include contra-expenses such as expense refunds from motor fuel tax, or in-kind volunteer services.

Electric Rail Service Fund

The Electric Rail Service Fund (ERSF) is a special state fund generated from property tax on a railroad company's distributable property that provides service with a commuter transportation district established under I.C. 8-3-1.5-20.6. These funds are only available to commuter transportation districts that have substantially all of their service performed by electrical powered railroads. Qualifying commuter transportation districts must receive equal shares of this fund. Currently, all funds go to the Northern Indiana Commuter Transportation District (NICTD), the only entity eligible for these funds at the present time.

In 2018, INDOT allocated \$201,016 in ERSF funds to NICTD.

Commuter Rail Service Fund - Sales Tax

The Commuter Rail Service Fund (CRSF) is distributed to commuter transportation districts established under I.C. 8-3-1.5-20.5 to be used for maintenance, improvement, and operations of commuter rail service. This fund receives 0.123 percent of the state's general sales and use tax revenue.

In 2018, INDOT allocated a total of \$9,656,627 from General Sales and Use Tax to NICTD.

Commuter Rail Service Fund – Situs Tax

Collections from the Indefinite-Situs Tax on distributable property of railroad car companies (I.C. 6-1.1-8 35) also contribute to the Commuter Rail Service Fund. These funds must be used for debt financing for long term capital needs.

In 2018, INDOT allocated \$12,615,310.34 from Indefinite-Situs Tax to NICTD

Currently, all CRSF monies go to the NICTD, the only entity eligible for these funds at the present time.

FEDERAL TRANSIT ADMINISTRATION (FTA) PROGRAMS ADMINISTERED BY INDOT

FTA Section 5311 - Rural Formula Funds

The Section 5311 program supports public transit systems in small urban and rural areas in the state with populations less than 50,000. Eligible systems annually apply and receive funding for operating and capital costs. Capital grants are funded up to 80 percent of the total project cost and operating grants are funded up to 50 percent of the net project cost (total operating cost less operating revenue).

Todd Jennings, Amy Craft, and Mike McGathey administer the program and grants for the following systems:

Todd Jennings

Program Manager

(317) 232-1483

tjennings@indot.in.gov

Amy Craft

Project Manager

(317) 232-5078

acraft1@indot.in.gov

Mike McGathey

Project Manager

(317) 232-1498

mmcgathey@indot.in.gov

Boone Co.

DeKalb Co.

Fayette Co.

Hamilton Co.

Hendricks Co.

Huntingburg

Jay Co.

Johnson Co.

LaGrange Co.

Monroe Co.

Rush Co.

SIDC

SITS

Steuben Co.

WCIEDD

Whitley Co.

Bedford

Franklin Co.

Fulton Co.

Historic Hoosier Hills

KIRPC

Knox Co.

Marion

Miami Co.

Mitchell

Noble Co.

Orange Co.

Seymour

Washington

Cass Co.

Clinton Co.

Hancock Co.

Huntington Co.

Kosciusko Co.

Madison Co.

Marshall Co.

New Castle

Richmond

Union Co.

Wabash Co.

Waveland

Wells Co.

White Co.

FTA Section 5311(b) - Rural Transit Assistance Program (RTAP)

Section 5311(b) created the Rural Transit Assistance Program (RTAP) to provide technical assistance, training, and research for rural and specialized transportation providers. The Indiana RTAP provides technical assistance to rural public transit operators, on-site training, and a fellowship program that provides financial assistance for operators to participate in training courses. The program also has a national element that develops information and materials for use by local operators and state departments of transportation.

The Indiana's RTAP is implemented through a contract with RLS & Associates, Inc. and an advisory committee.

The Indiana RTAP can be contacted at (812) 799-3360, by e-mail, or visit their website at **www.indianartap.com**. Their full mailing address is listed in Section Five.

FTA Section 5311(f) - Intercity Operating, Capital, Planning, and Marketing Assistance

The Section 5311(f) program provides funding assistance to transportation entities for the provision of intercity transportation-related services. This program was created to address the abandonment by intercity carriers and the special needs of isolated rural areas.

January 1, 2010, Miller Transportation began serving towns throughout Indiana with intercity service. No longer is public transportation limited to a single geographic area. Residents can now travel from Vincennes to Indianapolis, Muncie or South Bend, and even out of the state. This service supplements what Greyhound Bus Lines already offered. This is made possible in part by a Section 5311(f) grant from the Federal Transit Administration.

In 2018 INDOT provided 5311(f), Intercity Operating assistance to Miller Transportation for five rural routes and Barons Bus for three rural routes throughout Indiana. This service supplements what Greyhound Bus

Lines already provides to urban areas of the state.

The Section 5311(f) program funds capital grants at up to 80 percent of the total project cost and operating grants are funded up to 50 percent of the net project cost (total operating cost less operating revenue).

For more information on this program, contact Todd Jennings of the OT staff.

FTA Section 5310 - Capital Grants Program for Elderly Persons and Persons with Disabilities

The Section 5310 grant program is designed to improve mobility for the elderly and persons with disabilities. Funding provides capital assistance (vehicles and related equipment) to meet the special transportation needs of the elderly and persons with disabilities in small urban and rural areas. The program requirements include coordination among those recipients of federal and state programs and services in order to make the most efficient use of federal resources.

Eligible grantees include private non-profit corporations and public bodies approved by INDOT to coordinate services for elderly and disabled persons. The program matches up to 80 percent of project costs, with the remaining 20 percent provided by the local entity.

Projects must be derived from a locally developed, coordinated public transit-human services transportation plan.

Brian Jones is the Program Manager for the FTA Section 5310 Program.

FTA Section 5303 (Metropolitan Transit Planning) and FTA Section 5304 (Statewide Transportation Planning)

The Indiana Department of Transportation elects to use the Consolidated Planning Grant (CPG) approach offered by the U.S. Department of Transportation. These funds are transferred from the Federal Transit Administration to the Federal Highway Administration.

Indiana Transit Facts

Administration Costs

- Cost for INDOT to administer all federal and state public transit programs averages 2 percent of total Federal/State funds allocated to INDOT.

State Funding Trends

- State fiscal year (SFY) 2018 budget for Public Mass Transportation Funding was higher than SFY 2017

Ridership (Urban Systems) for 2018

- Urban systems provided 24.99 million fixed route trips
- Urban systems provided 1.26 million demand response trips to persons with disabilities

Ridership (Rural Systems) for 2018

- Rural systems provided 432,503 fixed route trips
- Rural systems provided 1.6 million demand response trips, primarily to elderly persons and persons with disabilities

Total number of Public Transit systems in Indiana for 2018 – 64 systems receive formula funding

- Urban Systems – 21 systems receive 5307 formula funding
- Rural Systems – 43 systems receive 5311 formula funding
- 83 of 92 Counties in Indiana have public transit service available

Public Transit Fleet for 2018

- Total Public Transit Fleet for Indiana – 2,050 vehicles
- Urban vehicles – 1,218, with 98.85 percent wheelchair accessible
- Rural vehicles – 832, with 89.78 percent wheelchair accessible
- Total Vehicles – 2,050 with 95.17 percent wheelchair accessible

Specialized Transportation Program Vehicles for 2018

- Total number of active vehicles – 726
- Number of vehicles funded in 2018 – 63
- Specialized Transportation vehicle fleet wheelchair accessible – 75 percent

Indiana Demographics from 2015 U.S. Census American Community Survey (ACS) 5-Year Estimates

- **Total Population** – ranked 16th per the 2015 ACS with 6.5 million people or 2.1 percent of the total U.S. population
- **Population Growth** – population grew 1.3 percent from the 2010 census, national growth 4.1 percent
- **Over Age 65** – 913,131 or 13.9 percent of the population, national average 14.1 percent, for Indiana up 8.6 percent from the 2010 census
- **Over Age 65 with Disability** – 876,600 or 13.6 percent of the population, nationally 13.9 percent
- **Age 18 to 64 with Disability** – 468,193 (7.2 percent) of this age group, nationally 6.5 percent
- **Below Poverty Level** – 978,043 (15.4 percent), national average 15.8 percent, for Indiana up 16.1 percent from the 2010 census
- **Drive Alone to Work** – 83.6 percent of workers aged 16 years and over, national average 77 percent
- **Car Pooled to Work** – 9 percent of workers aged 16 years and over, national average 9.5 percent
- **Used Public Transportation to Work** – 1 percent of workers aged 16 years and over, national average 5.1 percent
- **Mean Travel Time to Work** – 21.6 minutes, nationally 25.9 minutes
- **Zero Car Households** – 174,764 (7 percent), of the total 2.5 million households, up 13.7 percent from the 2010 census

2018 Public Transit Highlights

INDOT Office of Transit

- 1) Awarded \$44 million of state Public Mass Transportation Funds (PMTF) to 64 transit systems.
- 2) Awarded more than \$13.1 million in federal Section 5311 funds to 42 rural transit systems to offset operating and capital expenses.
- 3) Awarded \$2.1 million in Section 5310 grants to 42 agencies and procured 31 vehicles.
- 4) Conducted annual workshops for Section 5310 applicants (specialized transportation providers) and 5311 grantees (public transit operators in rural areas).
- 5) Continued to conduct Section 5310 and 5311 grantee compliance reviews.
- 6) More than 3,171 employees were employed by Indiana's Public Transit Systems in 2018.
- 7) Indiana transit systems reported over 32.68 million passenger trips in 2018.
- 8) Indiana transit system buses covered over 48.78 million total vehicle miles in 2018.

2018 INDIANA RTAP ANNUAL REPORT

The Indiana RTAP Transit Training center was introduced in 2018 with the first training held on February 17, 2018. Class registration had to be closed due to the number of participants registered, and the day proved hugely successful.

Technical Assistance Highlights for 2018

The RTAP staff continues to receive and respond to requests for technical assistance on a range of topics, including drug and alcohol rules and requirements, ADA, securement issues, training, medical qualification, licensing requirements, etc.

Technical assistance to Indiana's transit programs accounts for about twenty percent of the overall RTAP staff time which includes the initial contact and verification of the assistance needed, necessary research or identification of the appropriate resource, and the final response/guidance provided. Technical assistance activities include the following:

- Published and distributed the 2018 Training Calendar.
- Scheduled and successfully held the 2018 annual Roadeo on April 28 with 23 drivers participating and over 42 volunteers. The RTAP staff performed the following functions to assist the annual Roadeo:
 - o Identified and scheduled the Columbus Municipal Airport as the event site.

- o Submitted sponsorship packages to industry vendors and suppliers to solicit sponsorship for the Roadeo, collected and logged sponsorship monies and contribution, and forwarded sponsorship monies to INCOST for deposit.
- o Arranged for the cones, barrels, porta-lets, vehicles, and tents for the event.
- o Assembled the judge's books, driver bags, sponsor signs, driver tests, t-shirts, registration forms, and other items for the event.
- o Coordinated the course and pre-trip inspection set-up.
- o Managed the overall operation of the event.
- RTAP staff assisted with the INCOST conference preparations and provided financial support per the INDOT contract. RTAP staff also assisted with the annual awards banquet and presentation of the Roadeo and Master Driver awards at the INCOST conference.

Training

The Indiana RTAP program saw its first full year at the new Transit Training Center in Columbus, Indiana and participation in trainings at the new facility was steady.

- In 2018, the RTAP staff conducted 112 trainings with a total of 1400 participants trained. That is an increase of 241 more participants trained than in 2017, proving that the training center is already a success.
- A manager/supervisor Passenger Assistance Training was conducted in September to address oversight requirements and management understanding of procedures provided to drivers during RTAP PAT training program.
- Ongoing maintenance of the Master Driver and Grand Master Driver databases is completed throughout the year to keep the databases current.
- In 2018, the RTAP program introduced e-learning on Dealing with Difficult People and Driver Stress and Fatigue. The e-learning program had 299 drivers registered for the program as of the end of 2018.
- RTAP staff completed associated tasks for completing training that include reviewing and updating training material, scheduling, managing RSVP's, and completing and mailing certificates.

Drug and Alcohol Program Oversight

- The RTAP staff completed 11 drug and alcohol compliance reviews and closed four drug and alcohol compliance reviews in 2018 with technical assistance required to assist the closure of all four reviews.
- The RTAP staff monitored random testing for all Rural (FTA 5311) systems to identify and address patterns in testing.

- The RTAP staff prepared and sent out the annual DAMIS (Drug and Alcohol Management Information System) report memo for all Section 5311 grantees and provided the user names and passwords for all grantees to access and complete the mandated MIS report in the DAMIS system. The RTAP staff completed a technical review of all data submitted, addressed inaccuracies in the data and approved all submission for the MIS reports by the March 15 deadline.

Website (www.indianartap.com)

The Indiana RTAP website was updated to reflect current Roadeo and training information and to include additional resources and presentations for annual meetings.

Medical Qualification

The Indiana RTAP staff continued efforts to address program policy requirements and enforcement along with issues concerning Sleep apnea requirements and testing, and Site scheduling and availability.

Section Two

Peer Group Comparisons

Calendar Year 2018



PEER GROUP COMPARISONS

INDOT places each transit system into one of four peer groups. The peer groups are classified as large fixed route, small fixed route, urban demand response, and rural demand response. The essential determinants of comparability among the peers are the following factors:

- Total vehicle miles;
- Urbanized or non-urbanized service area; and
- Proportion of fixed route service compared to demand response service.

This section provides a profile of each transit peer group. Each profile contains descriptive and comparative information about the entire peer group as well as for the individual systems in the group.

Each profile contains background information about the peer group that includes the individual system names, the areas served by each system in the group, and the population of each service area. A comparison table also provides ridership and vehicle mile totals for 2017 and 2018 and exhibits the percent change between the two years.

A series of graphs exhibit the transit systems' performance in four areas. The first two graphs display two common measures of transit system cost-efficiency. The measures of operating expense per passenger trip and the operating expense per vehicle mile are used to indicate the cost of providing service per unit of consumed service. A relatively low ratio is preferred for both measures and a system can lower each ratio by increasing the number of passenger trips and miles of service or by decreasing total expenditures.

The third and fourth graphs present two indicators of a transit system's local funding support. The third graph displays each system's locally derived income per operating expense. That is, for each dollar expended, the amount of revenue that was derived from local sources including passenger fares, charter/other revenue, and local funding assistance. A higher ratio indicates a greater acceptance of financial responsibility for transit operations at the local level. Similarly, the fare recovery ratio measures the level at which fares support the operation of a transit system. The ratio indicates the percentage of transit operations that are covered by fare revenue.

Group One: Large Fixed Route Systems

Transit systems included in Group One are large fixed route systems that operate an average of more than 1 million total vehicle miles per year, with more than 50 percent of the total vehicle miles operated in fixed route service.

The seven transit systems in Group One provide service to over 1.76 million Indiana residents, approximately 27 percent of the state's population. The populations of the service areas served by Group One systems range from 69,291 in Bloomington to 918,977 in Indianapolis.

System	System Name	Service Area	Service Area Population
Bloomington	Bloomington Public Transportation Corp.	Bloomington Metropolitan Area	69,291
Evansville	Metropolitan Evansville Transit System (METS)	Evansville City Limits	117,429
Fort Wayne	Fort Wayne Public Transportation Corporation (Citilink)	Fort Wayne Metropolitan Area	268,485
Indianapolis	IndyGo	Marion County, Indiana	918,977
Lafayette	CityBus	Lafayette-West Lafayette Metropolitan Area & Purdue campus	147,725
Muncie	Muncie Indiana Transit System	Muncie City Limits	70,085
South Bend	Transpo	South Bend and Mishawaka City Limits	175,000
Total			1,766,992
Total Indiana Population			6,633,053
Percent of Indiana Population			27%

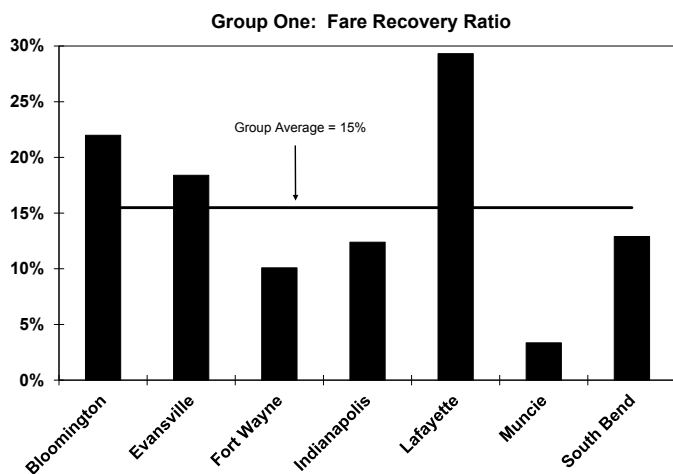
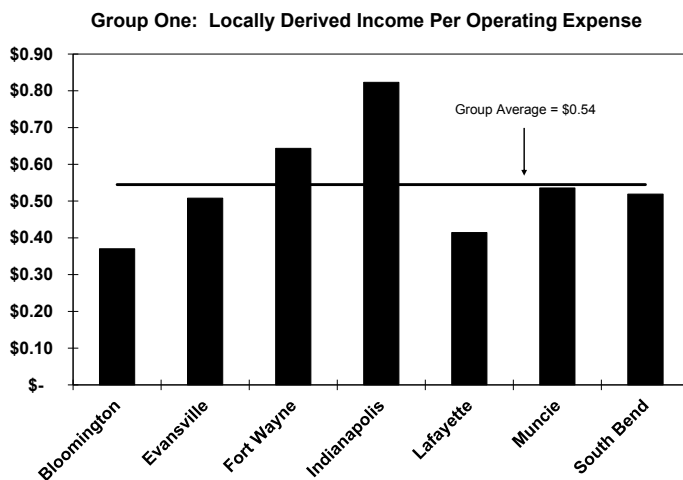
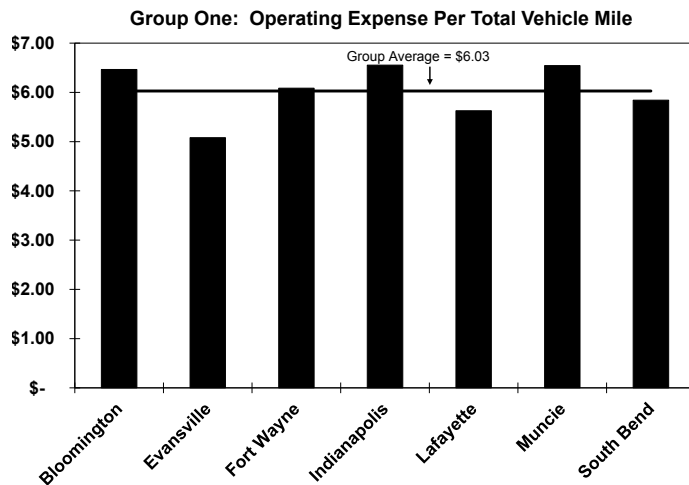
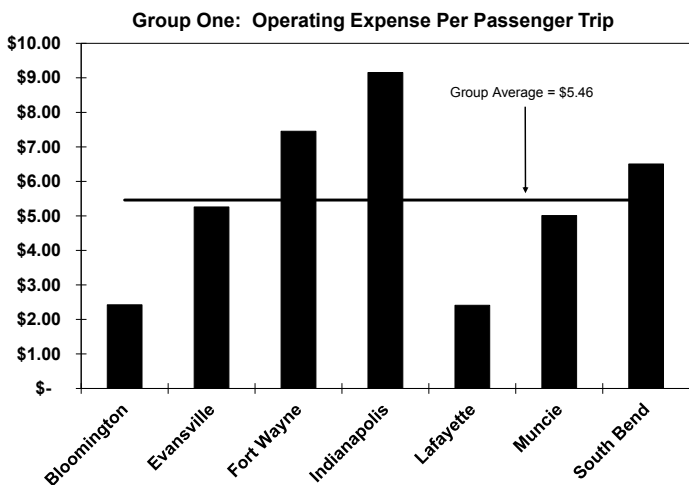
In 2018, Group One transit systems provided over 23.3 million passenger trips. Total ridership for the Group One systems decreased 0.34 percent in 2018. Between 2015 and 2018, ridership decreased by 13.71 percent. Five of the seven systems had ridership decreases between 0.16 percent and 5.91 percent in 2018. Two of the seven systems had ridership increases of 0.57 percent and 3.48 percent. Ridership among Group One systems ranged from just under 1.4 million trips to 9.1 million trips.

The total vehicle miles operated by Group One transit systems increased in 2018. Total vehicle miles increased by 5.41 percent, from over 21.4 million miles in 2017 to 22.5 million miles in 2018. Four of the seven systems operated more total vehicle miles this year. In 2018, total vehicle miles among the group ranged between 1 million and 12.7 million.

System	Total Ridership			Total Vehicle Miles		
	2017	2018	Percent Change	2017	2018	Percent Change
Bloomington	3,338,351	3,141,183	-5.91%	1,191,376	1,178,700	-1.06%
Evansville	1,561,587	1,521,452	-2.57%	1,585,913	1,574,655	-0.71%
Fort Wayne	1,780,659	1,777,765	-0.16%	2,153,575	2,177,067	1.09%
Indianapolis	9,064,092	9,115,875	0.57%	11,726,419	12,738,058	8.63%
Lafayette	4,580,987	4,740,475	3.48%	1,973,645	2,030,791	2.90%
Muncie	1,433,005	1,391,524	-2.89%	1,086,728	1,065,333	-1.97%
South Bend	1,640,018	1,630,249	-0.60%	1,703,978	1,815,427	6.54%
Total	23,398,699	23,318,523	-0.34%	21,421,634	22,580,031	5.41%

The following charts exhibit several transit performance indicators and provide a comparison among Group One systems. In 2018, the average operating expense per passenger trip for Group One systems was \$5.46. The cost per trip varied from \$2.41 to \$9.16. Among the urban systems, the average operating expense per vehicle mile was \$6.03 in 2018. The individual systems' cost per mile ranged from \$5.08 to \$6.55.

In 2018, the ratio of locally derived income to operating expense varied from \$0.37 to \$0.82. This means that for every dollar of expense, between \$0.37 and \$0.82 of revenue came from local sources such as fares, charter revenue, and local assistance. Similarly, the fare recovery ratio measures the amount of the total operating expense that is covered by passenger fares. Among the urban systems, the average fare recovery ratio was 15 percent while the individual systems' actual fare recovery ratios ranged from 3 percent to 29 percent.



Group Two: Small Fixed Route Systems

Group Two systems are small fixed route systems that operate less than 1 million total vehicle miles per year, with more than 50 percent of the total vehicle miles operated in fixed route service.

The ten transit systems in Group Two provide service to more than 1,978,825 Indiana residents, approximately 30 percent of the state's population. The sizes of the service area populations range from 29,698 to 1,487,483. The average service area population served by Group Two systems is 197,883.

System	System Name	Service Area	Service Area Population
Anderson	City of Anderson Transit System (CATS)	Anderson City Limits	55,670
Central Indiana	Central Indiana Regional Transportation Authority (CIRTA)	Indianapolis Urbanized Area	1,487,483
Columbus	ColumBus Transit	Columbus City Limits	44,100
East Chicago	East Chicago Transit	East Chicago City Limits	29,698
Gary	Gary Public Transportation Corporation	Gary, Adjacent Communities	80,000
Elkhart-Goshen	Elkhart Interurban Trolley/Access	Elkhart and Goshen City Limits	50,947
Michigan City	Michigan City Transit	Michigan City City Limits	31,452
Richmond	Rose View Transit	Richmond City Limits	36,812
New Albany, Clarksville & Jeffersonville	Transit Authority of River City (TARC)	New Albany, Clarksville & Jeffersonville City Limits	103,049
Terre Haute	Terre Haute Transit Utility	Terre Haute City Limits	59,614
Total			1,978,825
Total Indiana Population			6,633,053
Percent of Indiana Population			30%

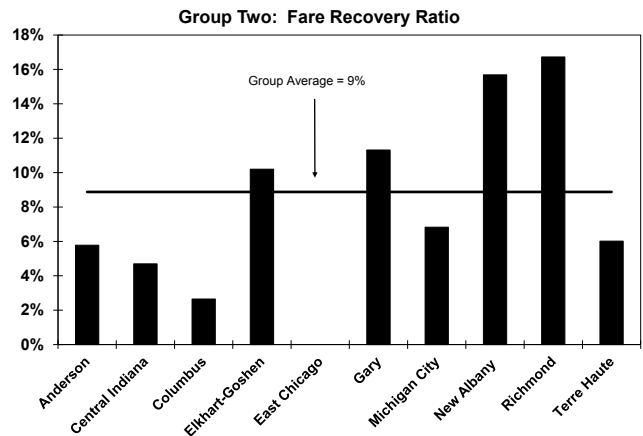
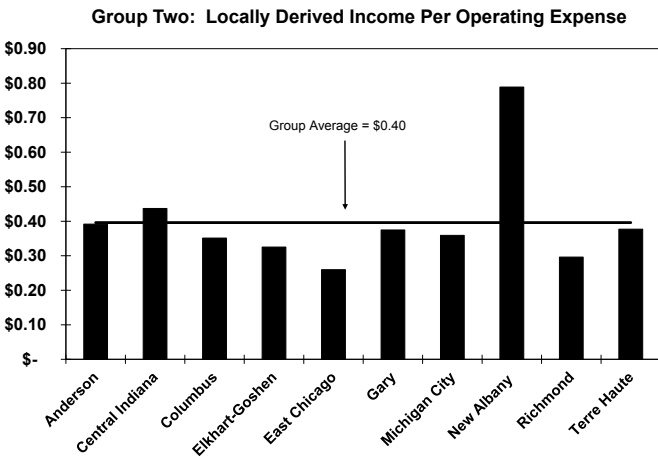
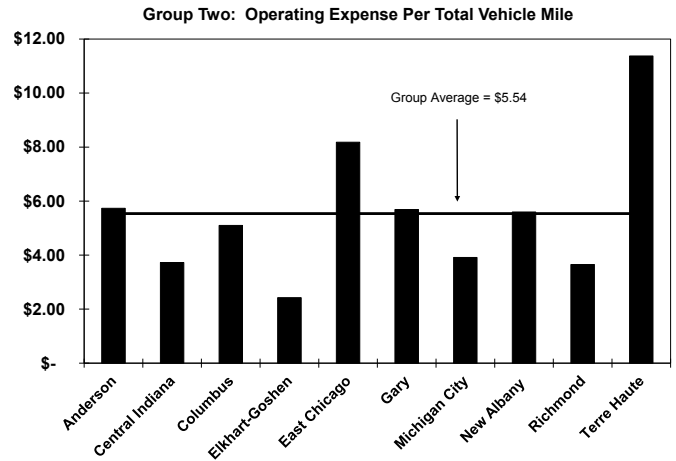
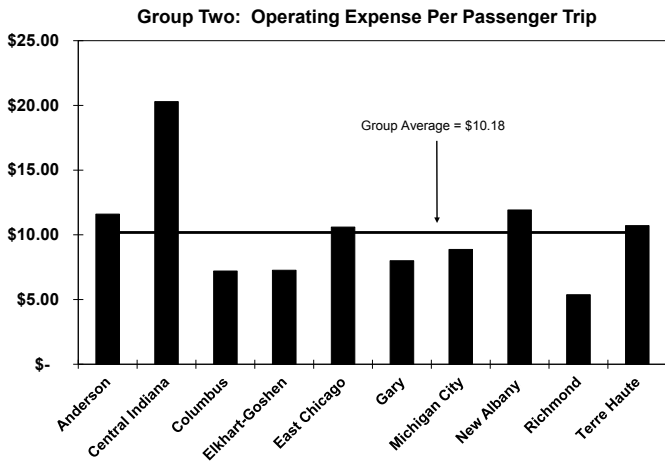
In 2018, Group Two systems provided more than 3 million trips. Total ridership for the Group Two systems increased in 2018 by 0.89 percent. Five of the ten systems had a decrease in ridership ranging from 0.02 percent to 11.64 percent. The remaining five systems had increases of 0.07 to 4.93 percent. Ridership on Group Two systems ranged from 39,874 to 800,645 in 2018.

In 2018, Group Two systems operated approximately 5.9 million vehicle miles, 18.4 percent more miles than 2017. Six out of the ten systems in Group Two operated more miles in 2018. The number of total vehicle miles operated by each Group Two system varied from 158,215 to 1,328,350.

System	Total Ridership			Total Vehicle Miles		
	2017	2018	Percent Change	2017	2018	Percent Change
Anderson	240,618	225,588	-6.25%	458,661	456,360	-0.50%
Central Indiana	45,127	39,874	-11.64%	213,336	217,136	1.78%
Columbus	244,101	244,054	-0.02%	352,672	344,665	-2.27%
Elkhart-Goshen	422,381	443,192	4.93%	1,157,350	1,328,350	14.78%
East Chicago	127,483	122,128	-4.20%	158,592	158,215	-0.24%
Gary	765,425	800,645	4.60%	959,557	1,125,276	17.27%
Michigan City	170,308	176,796	3.81%	346,310	400,556	15.66%
New Albany, Clarksville & Jeffersonville	481,312	490,777	1.97%	501,383	1,045,175	108.46%
Richmond	216,634	216,787	0.07%	324,650	318,887	-1.78%
Terre Haute	278,276	258,331	-7.17%	542,408	543,257	0.16%
Total	2,991,665	3,018,172	0.89%	5,014,919	5,937,877	18.40%

The first two graphs shown below exhibit standard indicators of transit expenses per unit of service provided. In 2018, the average operating expense per passenger trip among Group Two systems was \$10.18. The cost per trip varied from \$5.37 to \$20.30. The average operating cost per mile was \$5.54, with actual costs ranging from \$2.42 to \$11.37 per mile.

In 2018, the Group Two systems' ratios of locally derived income to operating expense varied from \$0.30 to \$0.79. For each dollar of expense, an average of \$0.40 came from local financial sources such as passenger fares, charter revenue, levy revenue, and local cash grants, among others. On average, the systems covered 9 percent of their expenses through passenger fares. The Group Two fare recovery ratios ranged from 3 to 17 percent (note: East Chicago does not charge a passenger fare and thus does not exhibit a fare recovery ratio).



Group Three: Urban Demand Response Systems

The four transit systems in Group Three operate in urbanized areas with populations greater than 50,000. Fifty percent or more of their total vehicle miles are operated in demand response or deviated fixed route service.

The Group Three systems serve approximately 633,811 people. The combined service area populations make up approximately 10 percent of the state's population. The average service area population for Group Three systems is 158,453.

System	System Name	Service Area	Service Area Population
Kokomo	Spirit of Kokomo and City Line Trolley	Kokomo City Limits	69,682
LaPorte	TransPorte	LaPorte City Limits and one-quarter mile fringe	22,053
Northwestern Indiana	Northwestern Indiana Regional Planning Commission (NIRPC)	Lake and Porter Counties	510,343
Valparaiso	City of Valparaiso Transit System	Valparaiso City Limits	31,733
Total			633,811
Total Indiana Population			6,633,053
Percent of Indiana Population			10%

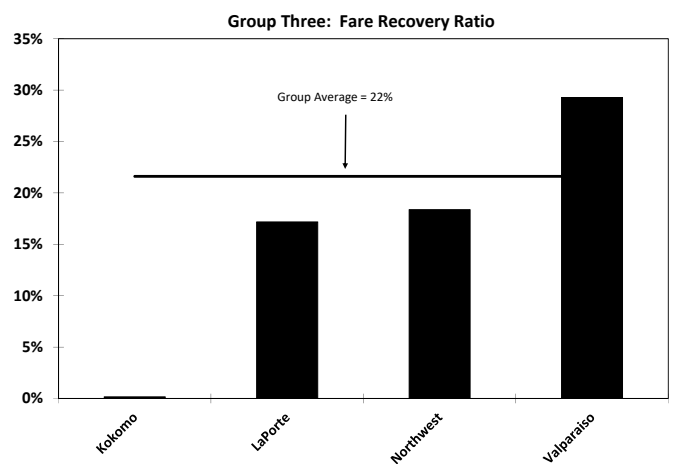
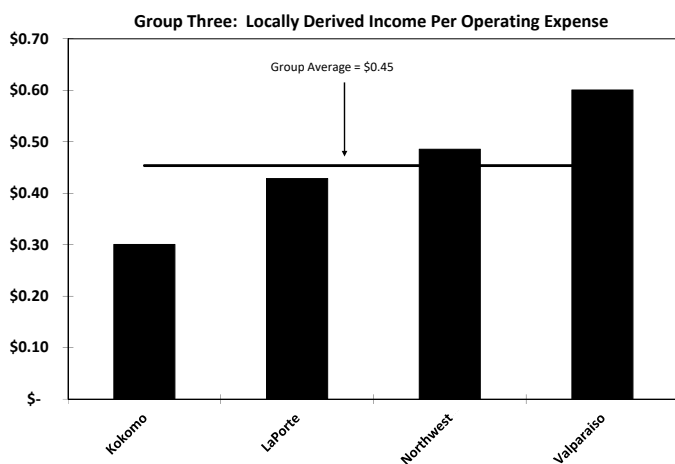
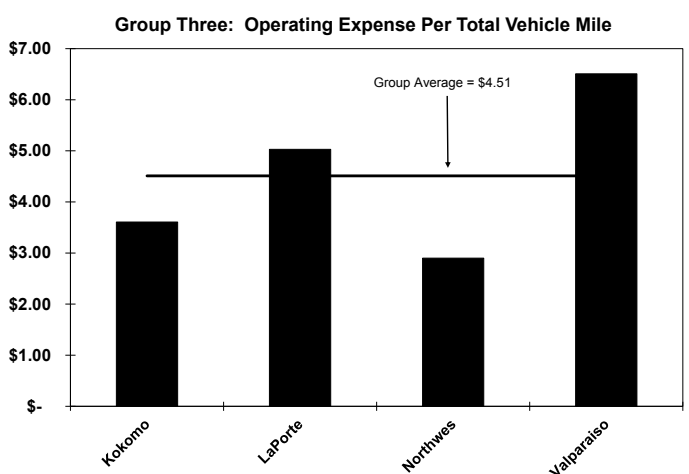
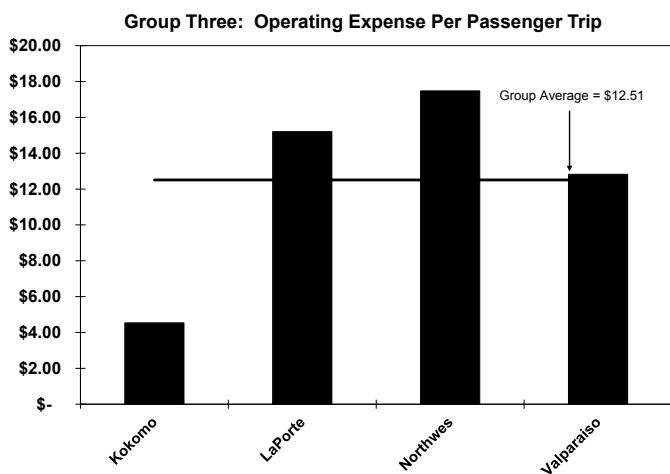
In 2018, Group Three systems provided over 881,000 passenger trips, a decrease of 0.95 percent from 2017. Three of the four systems had ridership decreases between 0.26 and 3.42 percent. Ridership on Group Three systems ranged from 41,813 to 473,074 in 2018.

In 2018, Group Three systems operated more than 2.2 million vehicle miles. All four systems operated more miles than in 2017. In total, vehicle miles for Group Three increased 3.12 percent. The systems operated between 126,385 miles and 1,170,581 miles in 2018.

System	Total Ridership			Total Vehicle Miles		
	2017	2018	Percent Change	2017	2018	Percent Change
Kokomo	474,288	473,074	-0.26%	566,726	595,035	5.00%
LaPorte	42,424	41,813	-1.44%	125,622	126,385	0.61%
Northwestern Indiana	201,073	194,190	-3.42%	1,135,204	1,170,581	3.12%
Valparaiso	172,102	172,324	0.13%	336,435	339,537	0.92%
Total	889,887	881,401	-0.95%	2,163,987	2,231,538	3.12%

The Group Three systems had an average cost per passenger trip of \$12.51 in 2018. In 2018, the cost per trip for individual systems varied from \$4.54 to \$17.47. The average expense per vehicle mile is \$4.51 for the Group Three systems. The actual operating expense per mile for the systems ranged from \$2.90 to \$6.51.

Locally generated income funded an average of \$0.45 for each dollar of the Group Three systems' operating expenses. Primarily using passenger fare revenue and local cash grants, the systems covered between \$0.30 and \$0.60 for each dollar of expense. Considering fare revenue alone, the systems recovered between 17 percent and 29 percent of system expenses through passenger fares, with an average fare recovery ratio of 22 percent (note: Kokomo does not charge a passenger fare and thus does not exhibit a fare recovery ratio).



Group Four: Rural Demand Response Systems

Rural demand response systems include transit systems in urban areas with populations less than 50,000 and rural countywide and multi-county systems with varying population sizes. These systems operate 50 percent or more of their total vehicle miles in demand response or deviated fixed route service.

The 42 systems in Group Four serve more than 2.7 million people. This represents 42 percent of the state's population. The average service area population is 66,101. The sizes of the individual service areas are between 4,350 and 274,569 people.

System	System Name	Service Area	Service Area Population
Bedford	Transit Authority of Stone City (TASC)	Bedford City Limits	14,413
Boone County	Boone Area Transit System	Boone County	56,640
Cass County	Cass Area Transit	Cass County	38,966
Clinton County	Paul Phillippe Resource Center Public Transit (PPRC)	Clinton County	33,224
Crawford, Harrison, Scott & Washington Counties	Southern Indiana Transit System	Crawford, Harrison, Scott & Washington Counties	98,765
Dearborn, Decatur, Jefferson, Jennings, Ohio, Ripley & Switzerland Counties	Catch-A-Ride (Historic Hoosier Hills)	Dearborn, Ohio, Ripley, Switzerland, Decatur & Jefferson Counties	153,744
DeKalb County	DeKalb Area Rural Transit (DART)	DeKalb County	42,307
Fayette County	Fayette County Public Transit	Fayette County	23,335
Franklin County	Franklin County Public Transportation	Franklin County	23,087
Fulton County	Fulton County Public Transportation	Fulton County	20,836
Hamilton County	Hamilton County Express	Hamilton County	274,569
Hancock County	Hancock Area Rural Transit	Hancock County	70,002
Hendricks & Morgan Counties	Hendricks County Transit/Sycamore Services DBA LINK	Hendricks & Morgan Counties	214,342
Huntingburg	Huntingburg Transit System	Huntingburg City Limits	6,057
Huntington County	Huntington Area Transportation	Huntington County	37,124
Jasper, Pulaski, Starke & Newton Counties	Kankakee-Iroquois Regional Planning Commission (KIRPC)	Jasper, Pulaski, Starke & Newton Counties	81,951
Jay, Randolph, Blackford & Henry Counties	The New InterUrban	Jay, Randolph, Blackford & Henry Counties	109,652
Johnson, Shelby & Brown Counties	Access Johnson County/ShelbyGo/Access Brown County	Johnson, Shelby & Brown Counties	199,332
Knox County	Knox County Commissioners (VanGo)	Knox County	38,440
Kosciusko County	Kosciusko Area Bus Service (KABS)	Kosciusko County	77,358
LaGrange County	LaGrange County Area Transit (LCAT)	LaGrange County	37,162
Madison County	Transportation for Rural Areas of Madison County (TRAM)	Madison County	75,507
Marion	Marion Transit System (MTS)	Marion City Limits	29,948
Marshall County	Marshall County Transit	Marshall County	45,051
Miami County	Miami County/YMCA Public Transit	Miami County	36,903
Mitchell	Mitchell Transit	Mitchell City Limits	4,350
Monroe, Lawrence, Owen & Putnam Counties	Rural Transit	Monroe, Lawrence, Owen & Putnam Counties	246,227
New Castle	New Castle Transit	New Castle City Limits	18,106
Noble County	Noble Transit System (NTS)	Noble County	47,536
Orange County	Orange County Transit	Orange County	19,840
Rush County	"Ride Rush" Public Transportation	Rush County	17,392
Seymour	Seymour Transit	Seymour City Limits	19,223
Southern Indiana (Daviess, Dubois, Gibson, Greene, Martin, Perry, Pike, Spencer, Sullivan & Warrick Counties)	Ride Solution	Southern Indiana (Daviess, Dubois, Gibson, Greene, Martin, Perry, Pike, Spencer, Sullivan & Warrick Counties)	244,548
Steuben County	STAR Transportation	Steuben County	35,185
Union County	Union County Transit	Union and Rural Wayne County	39,621
Vigo County	West Central Indiana Economic Development District Public Transit	Vigo County	107,848
Wabash County	Wabash County Transit	Wabash County	32,888
Washington	Washington Transit System (WTS)	Washington City Limits	11,509
Waveland	Waveland Volunteer Public Transit c/o Area IV Agency	Boswell, Brookston, Clarks Hill, Flora, Hillsboro, Rossville & Waveland	7,590
Wells County	Wells on Wheels, WOW!	Wells County	27,636
White County	White County Public Transit	White & Carroll Counties	24,643
Whitley County	Whitley County Transit	Whitley County	33,403
Total			2,776,260
Total Indiana Population			6,633,053
Percent of Indiana Population			42%

In 2018, the systems in Group Four provided over 2 million trips, a decrease of approximately 5.7 percent from the 2017 total. 16 systems had ridership increases between 0.02 percent and 9.03 percent while 26 systems had ridership decreases between 0.27 percent and 52.69 percent. The average number of trips provided by a Group Four system was 49,063. Group

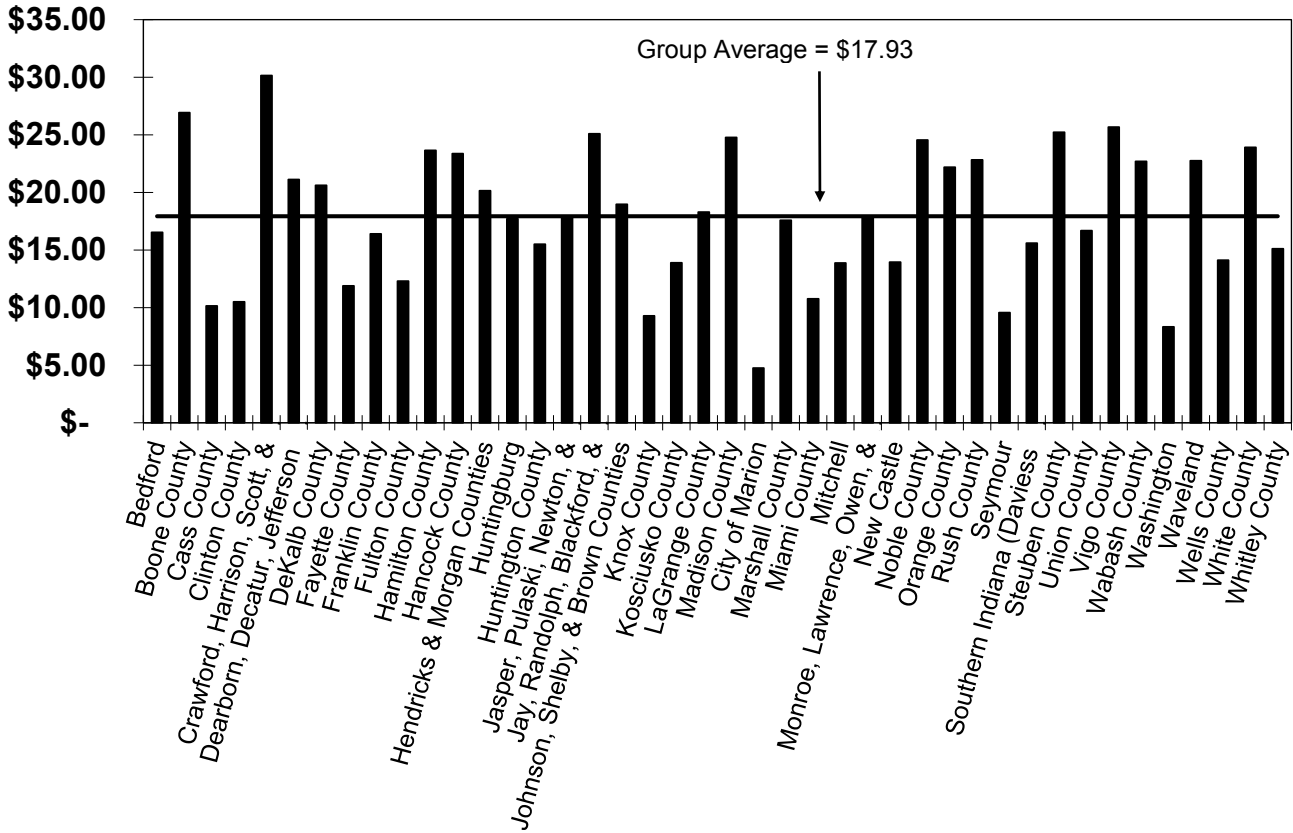
Four systems operated more than 13.72 million vehicle miles in 2018, a decrease of 2.88 percent over 2017. Eighteen (18) systems operated more miles than in 2017, while 24 operated fewer miles. The number of vehicle miles operated by Group Four systems ranged from 4,864 to 1,892,293.

The cost per passenger trip for Group Four systems ranged from \$4.75 to \$26.93 with an average cost per trip of \$17.93. The average operating expense per vehicle mile was \$3.10. The actual cost per mile ranged from \$1.55 to \$7.84.

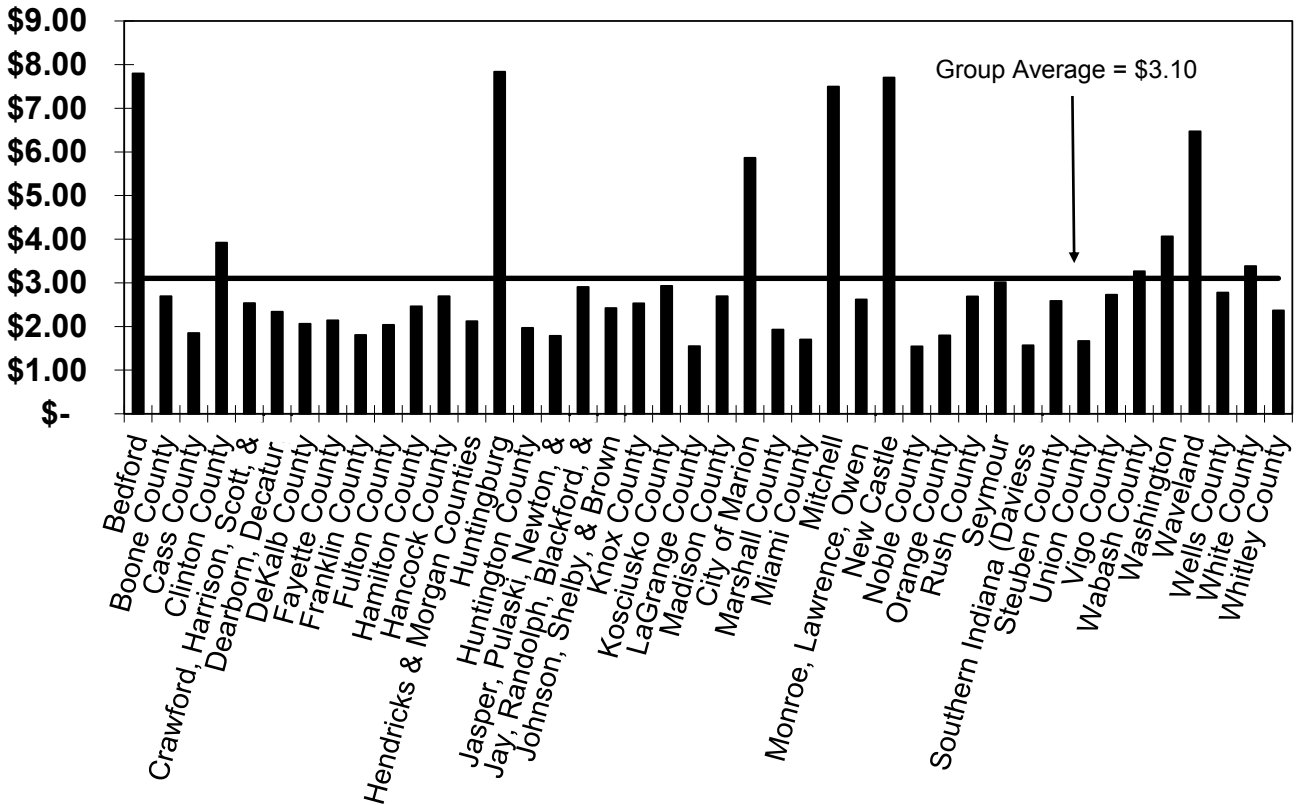
The amount of locally derived income that the Group Four systems generated per dollar of operating expense varied within a range of \$0.26 and \$0.58 among the systems. The average was \$0.38 for each dollar of expense. The fare recovery ratio also differed greatly among the systems. Through passenger fares, the systems recovered between 2 percent and 22 percent of system expenses. The average fare recovery ratio was 7 percent.

System	Total Ridership			Total Vehicle Miles		
	2017	2018	Percent Change	2017	2018	Percent Change
Bedford	77,391	36,616	-52.69%	87,502	77,647	-11.26%
Boone County	25,327	25,332	0.02%	257,117	253,466	-1.42%
Cass County	159,832	151,482	-5.22%	796,547	831,188	4.35%
Clinton County	41,485	41,625	0.34%	121,292	111,345	-8.20%
Crawford, Harrison, Scott & Washington Counties	31,513	29,472	-6.48%	341,799	350,029	2.41%
Dearborn, Decatur, Jefferson, Jennings, Ohio, Ripley & Switzerland Counties	84,382	82,215	-2.57%	776,956	743,258	-4.34%
DeKalb County	27,185	27,768	2.14%	272,015	277,666	2.08%
Fayette County	33,889	36,949	9.03%	206,109	205,238	-0.42%
Franklin County	29,005	27,297	-5.89%	288,333	247,832	-14.05%
Fulton County	44,985	41,413	-7.94%	274,832	249,540	-9.20%
Hamilton County	66,028	62,355	-5.56%	611,233	599,383	-1.94%
Hancock County	22,568	22,922	1.57%	199,930	198,863	-0.53%
Hendricks & Morgan Counties	72,599	59,559	-17.96%	714,961	565,641	-20.89%
Huntingburg	9,876	10,399	5.30%	23,471	23,511	0.17%
Huntington County	39,907	41,743	4.60%	306,403	328,349	7.16%
Jasper, Pulaski, Starke & Newton Counties	62,986	58,799	-6.65%	586,658	590,725	0.69%
Jay, Randolph, Blackford & Henry Counties	46,808	45,151	-3.54%	373,409	390,096	4.47%
Johnson, Shelby & Brown Counties	115,209	114,317	-0.77%	846,057	893,692	5.63%
Knox County	89,995	82,850	-7.94%	347,406	303,965	-12.50%
Kosciusko County	55,093	58,809	6.74%	251,155	278,800	11.01%
LaGrange County	55,387	48,843	-11.82%	559,619	577,138	3.13%
Madison County	17,536	18,020	2.76%	165,464	165,719	0.15%
Marion	268,878	272,096	1.20%	211,228	220,263	4.28%
Marshall County	24,393	26,246	7.60%	217,759	239,481	9.98%
Miami County	46,123	48,626	5.43%	266,594	307,187	15.23%
Mitchell	4,440	2,630	-40.77%	8,843	4,864	-45.00%
Monroe, Lawrence, Owen & Putnam Counties	86,526	77,051	-10.95%	518,857	523,480	0.89%
New Castle	32,708	31,882	-2.53%	61,270	57,704	-5.82%
Noble County	27,732	29,668	6.98%	445,930	470,830	5.58%
Orange County	21,698	18,890	-12.94%	222,365	233,064	4.81%
Rush County	11,360	9,357	-17.63%	96,074	79,458	-17.30%
Seymour	36,591	38,968	6.50%	111,171	123,600	11.18%
Southern Indiana (Daviess, Dubois, Gibson, Greene, Martin, Perry, Pike, Spencer, Sullivan & Warrick Counties)	221,182	190,467	-13.89%	2,137,604	1,892,293	-11.48%
Steuben County	16,265	14,181	-12.81%	174,214	138,199	-20.67%
Union County	30,542	30,461	-0.27%	323,216	304,899	-5.67%
Vigo County	12,591	12,926	2.66%	125,275	121,586	-2.94%
Wabash County	28,305	24,898	-12.04%	206,319	172,950	-16.17%
Washington	10,353	13,997	35.20%	28,706	28,671	-0.12%
Waveland	5,681	4,623	-18.62%	22,512	16,249	-27.82%
Wells County	39,559	40,012	1.15%	197,968	203,450	2.77%
White County	14,602	13,278	-9.07%	103,650	93,801	-9.50%
Whitley County	36,793	36,456	-0.92%	247,136	232,602	-5.88%
Total	2,185,308	2,060,649	-5.70%	14,134,959	13,727,722	-2.88%

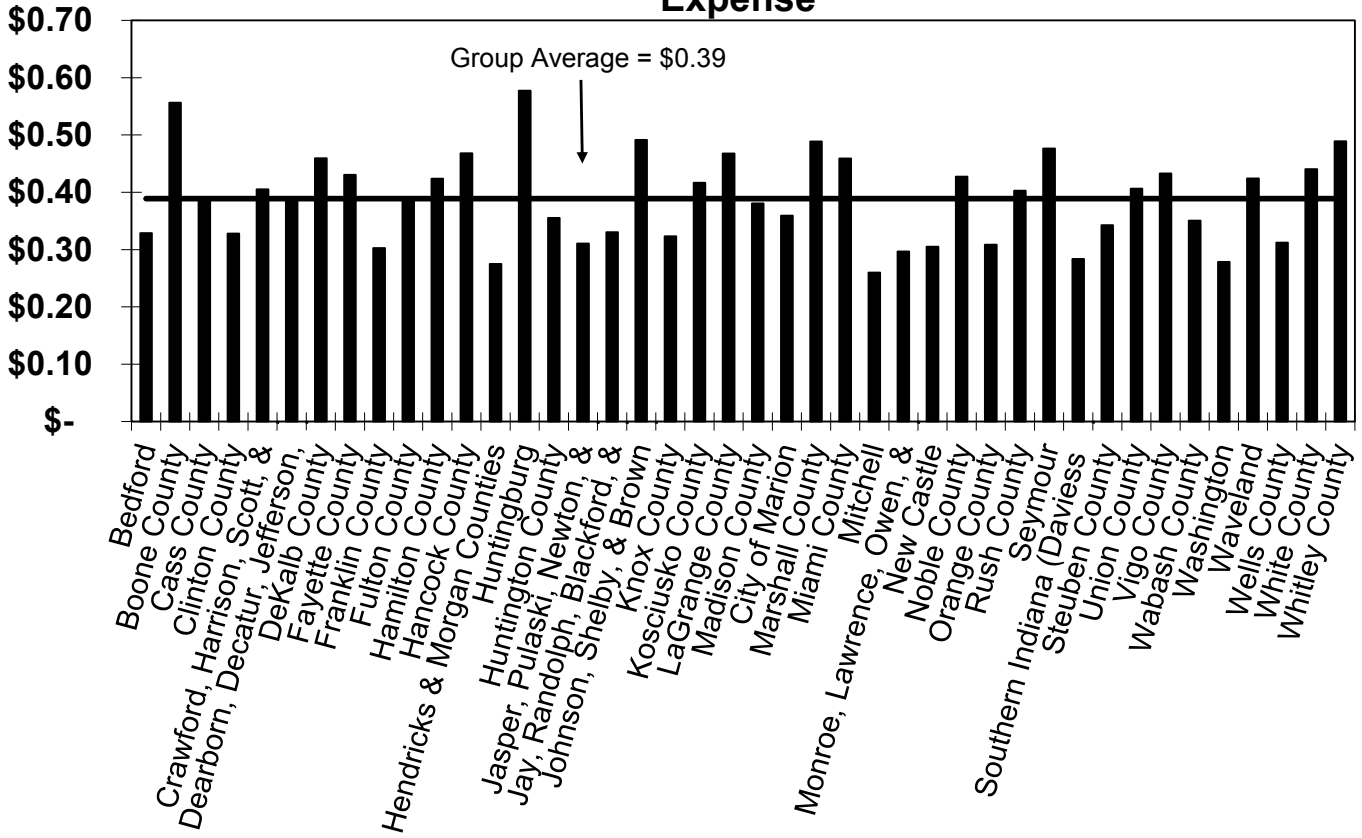
Group Four: Operating Expense Per Passenger Trip



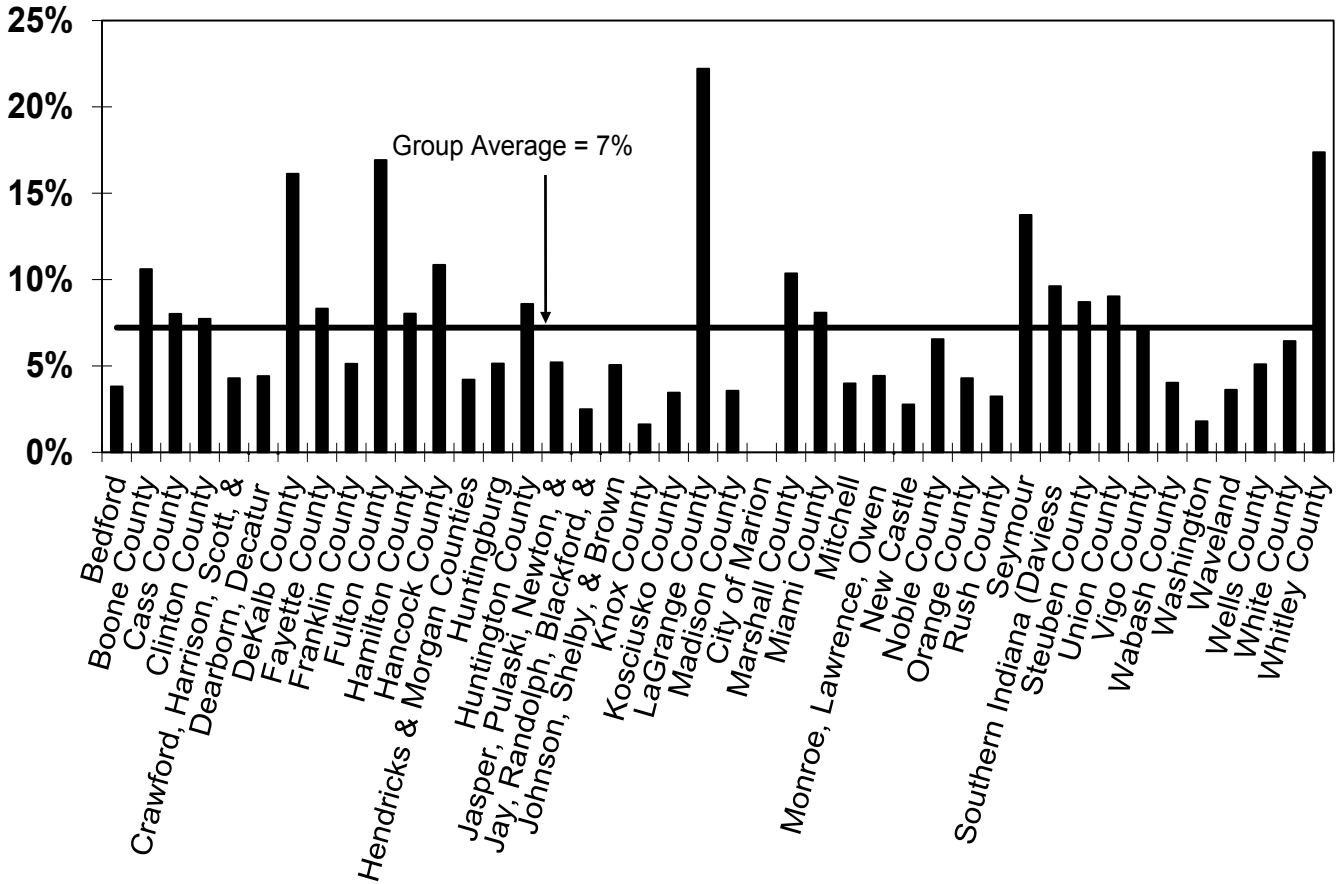
Group Four: Operating Expense Per Total Vehicle Mile



Group Four: Locally Derived Income Per Operating Expense



Group Four: Fare Recovery Ratio



Northern Indiana Commuter Transportation District

The Northern Indiana Commuter Transportation District (NICTD) provides commuter rail service between South Bend, Indiana and Chicago, Illinois. Because commuter rail operations are inherently different from bus and demand response services in terms of ridership, cost and revenue, NICTD was not

included in one of the four peer groups profiled in this section.

NICTD serves an estimated 771,815 Indiana residents along its service corridor. This represents approximately 12 percent of the state's population.

System	System Name	Service Area	Service Area Population
NICTD	Northern Indiana Commuter Transportation District	Rail Corridor between South Bend, IN & Chicago, IL	771,815 (estimated)
Total			771,815 (estimated)
	Total Indiana Population		6,633,053
	Percent of Indiana Population		12%

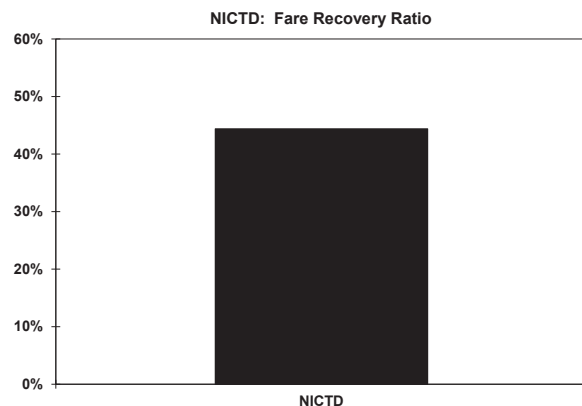
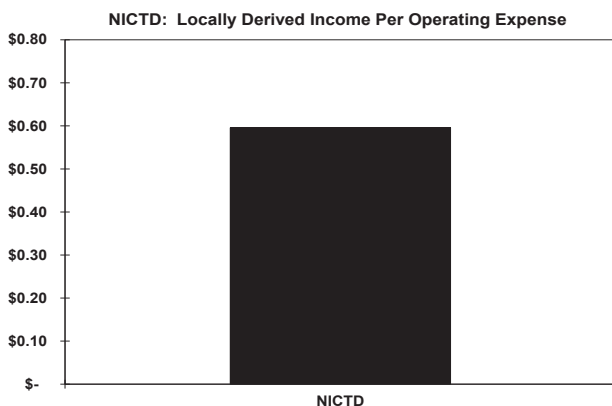
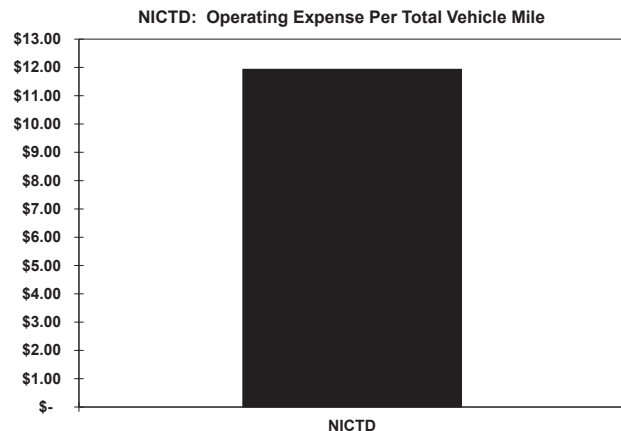
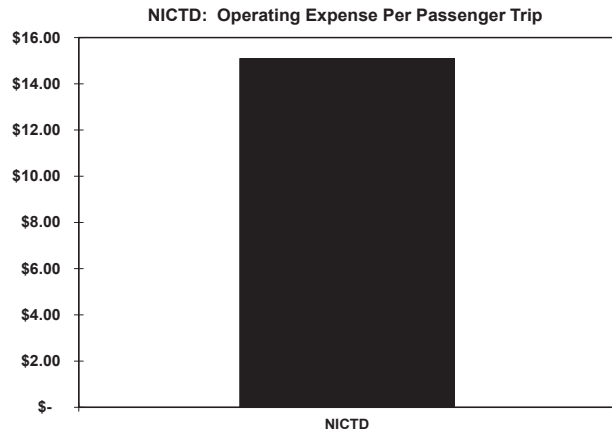
NICTD ridership levels decreased in 2018. NICTD provided 3.4 million trips in 2018, a decrease of 1.61 percent from 2017. Total vehicle miles decreased from

4.46 million miles in 2017 to 4.3 million miles in 2018. This represents a decrease of 3.61 percent.

System	Total Ridership			Total Vehicle Miles		
	2017	2018	Percent Change	2017	2018	Percent Change
NICTD	3,455,842	3,400,196	-1.61%	4,461,240	4,300,266	-3.61%
Total	3,455,842	3,400,196	-1.61%	4,461,240	4,300,266	-3.61%

In 2018, NICTD's operating expense per passenger trip was \$15.09 while the operating cost per mile was \$11.94. NICTD covered \$0.60 of each dollar of

operating expense through local sources. Similarly, NICTD recovered 44 percent of its expenses through fare revenue alone.



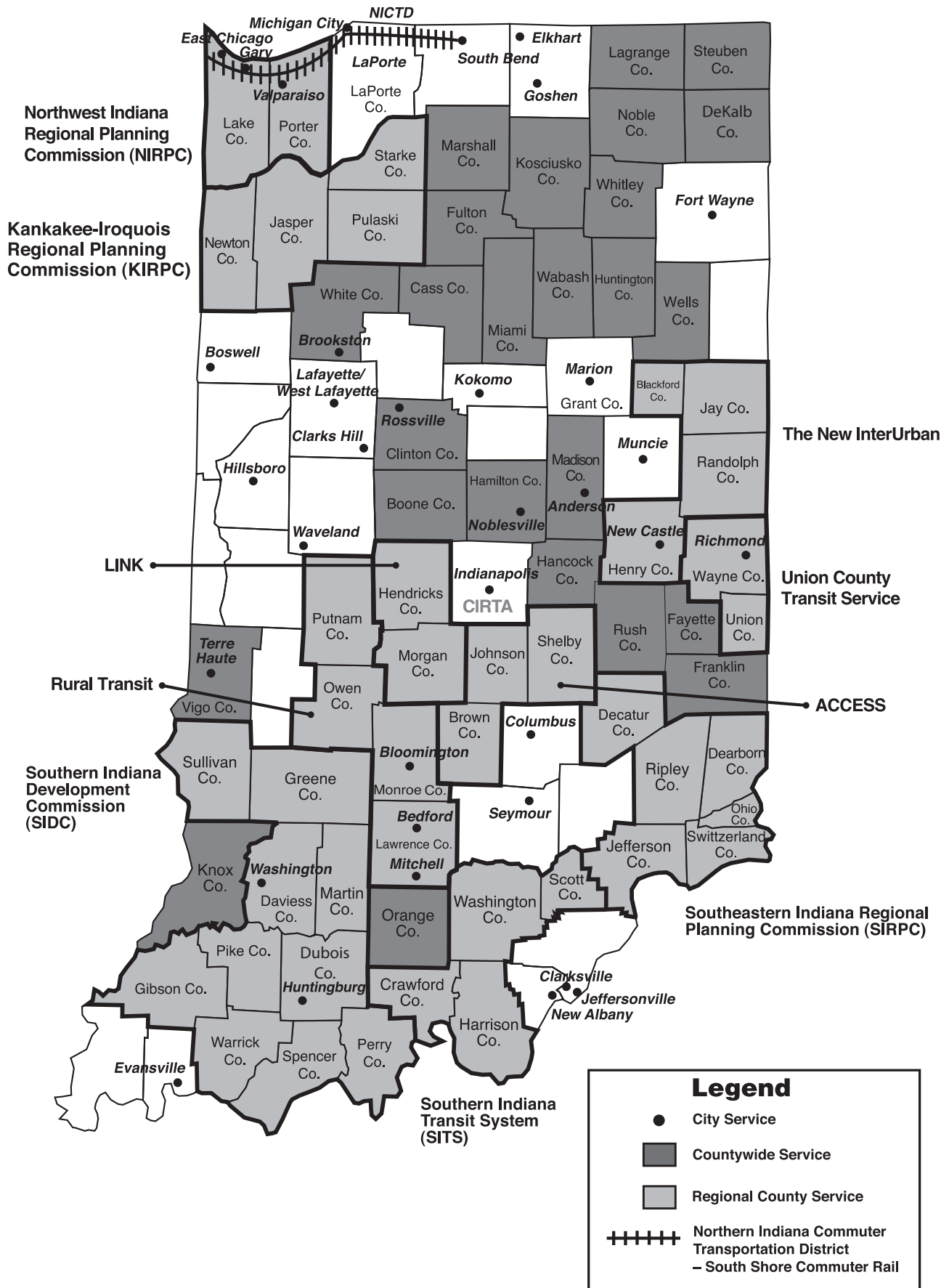
Section Three

Transit System Pages

Calendar Year 2018



2018 PUBLIC TRANSIT SYSTEMS IN INDIANA





Anderson

530 Dale Keith Jones Road

Anderson, IN 46011

(765) 648-6400

Contact: Jack Norris, Administrative Assistant

Email: jnorris@cityofanderson.com

Website: www.cityofanderson.com

General Information

Type of Service Fixed Route and Demand Response
Service Area City of Anderson - City Limits
Service Population 56,129

Service Hours

Weekday 6:00 AM to 6:00 PM
Saturday 9:00 AM to 3:00 PM
Sunday No Service on Sunday

Fare Structure

Base \$1.00
Youth \$0.00
Elderly/Disabled \$0.50
Transfer \$0.00
Other/Special
 31 Day \$24; 15 Day \$12
 Senior \$12 & \$6; Student \$18 & \$9

Personnel

	<i>Full-Time</i>	<i>Part-Time</i>
Operations	21	7
Maintenance	4	2
Administration	5	0
	<u>30</u>	<u>9</u>

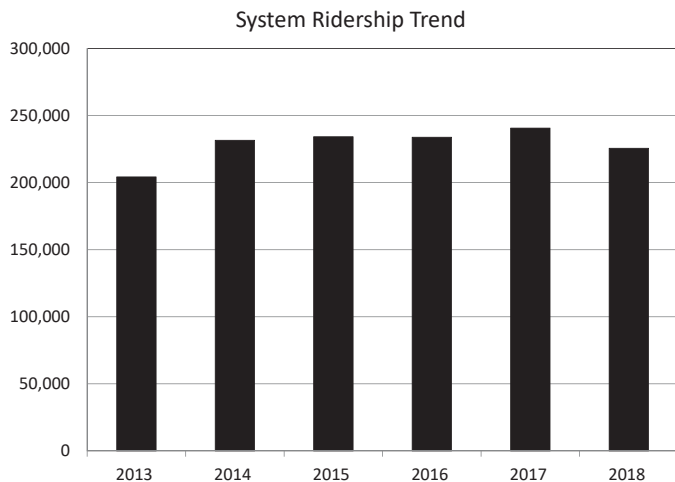
Operation Characteristics

Revenue Vehicles	19
Peak Hour Fleet	12
Base Fleet	10
Fuel Consumption (gal)	63,517

Ridership Trends

2014	231,554
2015	234,198
2016	233,796
2017	240,618
2018	225,588

2018 Highlights





City of Anderson Transit System (CATS)

Legislative District

Indiana Senate	25
Indiana House	35, 36, 37
U.S. Congressional	5

Productivity

Total Passenger Boardings	225,588
Total Vehicle Miles	456,360
Revenue Vehicle Miles	429,664
Revenue Vehicle Hours	31,978

Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile	\$5.73
Operating Expense per Passenger Trip	\$11.60
Passenger Trips per Total Vehicle Mile	0.49
Passenger Trips per Capita	4.02

Financial Performance

Operating Subsidy	\$2,449,990
Operating Subsidy Ratio	94%
Locally Derived Income	\$1,024,922
Locally Derived Income Per Operating Expense	\$0.39
Fare Recovery Ratio	6%

Operating Expense Summary

Operator Salaries/Wages	\$1,221,340
Other Salaries/Wages	\$199,417
Fringe	\$712,805
Services	\$146,177
Materials and Supplies	\$238,272
Utilities	\$22,155
Casualty/Liability	\$75,794
Purchased Transportation	\$0
Other	\$0
Total Expenses	\$2,615,960
Fixed Route Expenses	\$1,961,970
Demand Response Services	\$653,990

Revenue Summary

Fare Revenue	\$151,230
Contract/Other	\$14,740
Local Assistance	\$858,952
State Assistance	\$366,469
Federal Assistance	\$1,224,569
Total Revenue	\$2,615,960

Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Manufacturer	ADA Accessible	Vehicle Capacity	Engine Type
2	2007	Chevrolet	Yes (Lift)	18 + 2WC	Deisel
1	2009	Chevrolet	Yes (Lift)	18 + 2WC	Deisel
1	2010	Chevrolet	Yes (Lift)	10 + 4WC	Deisel
2	2014	Freightliner	Yes (Lift)	17 + 3WC	Deisel
2	2015	Chevrolet	Yes (Lift)	11 + 3WC	Deisel
5	2015	Freightliner	Yes (Lift)	17 + 3WC	Deisel
2	2016	Chevrolet	Yes (Lift)	18 + 2WC	Deisel
2	2017	Chevrolet	Yes (Lift)	18 + 2WC	Deisel
2	2018	Chevrolet	Yes (Lift)	11 + 3WC	Deisel
19					



City of Bedford

1102 16th Street
Bedford, IN 47421
(812) 275-1800

Contact: Dennis Parsley, Transit Director

Email: dparsley@bedford.in.us

Website: www.bedford.in.us

General Information

Type of Service Demand Response
Service Area City of Bedford
Service Population 14,413

Service Hours

Weekday 6:00 AM - 6:00 PM
Saturday
Sunday

Fare Structure

Base \$0.75
Youth \$0.25
Elderly/Disabled \$0.50
Transfer
Other/Special

Senior Tokens 10 for \$4/ Monthly Pass \$15
Regular Tokens 10 for \$6

Personnel

	Full-Time	Part-Time
Operations	7	0
Maintenance	0	0
Administration	1	0
	<u>8</u>	<u>0</u>

Operation Characteristics

Revenue Vehicles	8
Peak Hour Fleet	5
Base Fleet	4
Fuel Consumption (gal)	13,594

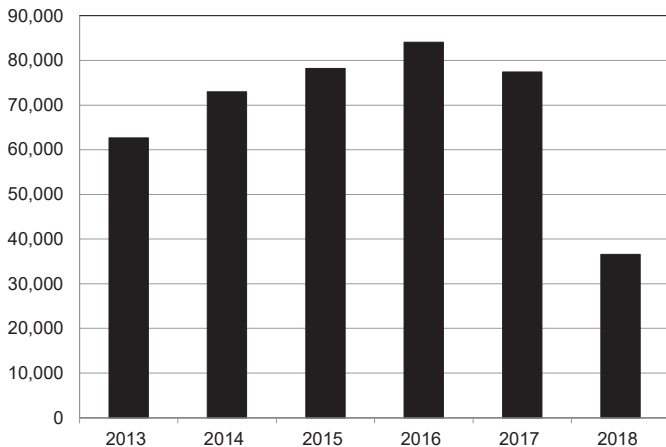
Ridership Trends

2014	72,978
2015	78,224
2016	84,109
2017	77,391
2018	36,616

2018 Highlights

- Melanie Hacker Retirement
- Dennis Parsley hired as new Transit Director

System Ridership Trend





Transit Authority of Stone City (TASC)

Legislative District

Indiana Senate	44
Indiana House	62, 65
U.S. Congressional	9

Productivity

Total Passenger Boardings	36,616
Total Vehicle Miles	77,647
Revenue Vehicle Miles	74,903
Revenue Vehicle Hours	7,381

Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile	\$7.81
Operating Expense per Passenger Trip	\$16.57
Passenger Trips per Total Vehicle Mile	0.47
Passenger Trips per Capita	2.54

Financial Performance

Operating Subsidy	\$582,543
Operating Subsidy Ratio	96%
Locally Derived Income	\$199,181
Locally Derived Income Per Operating Expense	\$0.33
Fare Recovery Ratio	4%

Operating Expense Summary

Operator Salaries/Wages	\$355,753
Other Salaries/Wages	
Fringe	\$149,436
Services	\$26,960
Materials and Supplies	\$49,951
Utilities	\$6,521
Casualty/Liability	\$0
Purchased Transportation	\$0
Other	\$16,987
Total Expenses	\$606,608
Fixed Route Expenses	\$0
Demand Response Services	\$606,608

Revenue Summary

Fare Revenue	\$23,065
Contract/Other	\$0
Local Assistance	\$176,116
State Assistance	\$170,901
Federal Assistance	\$235,526
Total Revenue	\$606,608

Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Type	Vehicle Manufacturer	Seating Capacity	Wheelchair Capacity	ADA Accessible
1	2013	CU	Ford	16	2	Lift
1	2015	CU	Ford	16	2	Lift
1	2015	CU	Ford	16	2	Lift
1	2015	CU	Ford	16	2	Lift
1	2016	CU	Ford	16	2	Lift
1	2016	CU	Ford	16	2	Lift
1	2018	CU	Ford	17	2	Lift
1	2018	AO	Ford	4	0	N/A
8						



Bloomington

130 West Grimes Lane
 Bloomington, IN 47403
 (812) 332-5688

Contact: Lewis May, General Manager
Email: mayl@bloomingtontransit.com
Website: www.bloomingtontransit.com

General Information

Type of Service Fixed Route and Demand Response
Service Area Bloomington Metropolitan Area
Service Population 80,405

Service Hours

Weekday 6:10 AM to 12:50 AM
Saturday 7:25 AM to 11:10 PM
Sunday 9:30 AM to 11:20 PM

Fare Structure

Base \$1.00
Youth \$0.50
Elderly/Disabled \$0.50
Transfer \$0.00
Other/Special

Monthly Pass/Semi-Annual Pass
 Reduced Pass/Semi-Annual and Summer YT

Personnel

	<i>Full-Time</i>	<i>Part-Time</i>
Operations	55	25
Maintenance	12	1
Administration	4	0
	<u>71</u>	<u>26</u>

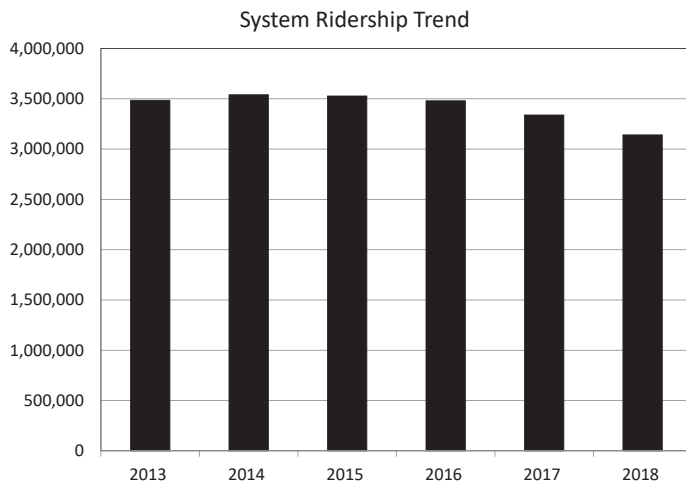
Operation Characteristics

Revenue Vehicles 49
Peak Hour Fleet 29
Base Fleet 26
Fuel Consumption (gal) 275,308

Ridership Trends

2014	3,539,581
2015	3,527,733
2016	3,479,863
2017	3,338,351
2018	3,141,183

2018 Highlights





Bloomington Public Transportation Corp.

Legislative District

Indiana Senate	40
Indiana House	60, 61
U.S. Congressional	9

Operating Expense Summary

Operator Salaries/Wages	\$2,298,187
Other Salaries/Wages	\$1,845,079
Fringe	\$1,234,354
Services	\$636,438
Materials and Supplies	\$1,190,694
Utilities	\$88,235
Casualty/Liability	\$171,554
Purchased Transportation	\$0
Other	\$88,235
Total Expenses	\$7,619,548
Fixed Route Expenses	\$6,843,268
Demand Response Services	\$776,280

Productivity

Total Passenger Boardings	3,141,183
Total Vehicle Miles	1,178,700
Revenue Vehicle Miles	1,123,667
Revenue Vehicle Hours	109,937

Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile	\$6.46
Operating Expense per Passenger Trip	\$2.43
Passenger Trips per Total Vehicle Mile	2.66
Passenger Trips per Capita	39.07

Revenue Summary

Fare Revenue	\$1,675,076
Contract/Other	\$470,794
Local Assistance	\$676,193
State Assistance	\$2,538,801
Federal Assistance	\$2,258,684
Total Revenue	\$7,619,548

Financial Performance

Operating Subsidy	\$5,473,678
Operating Subsidy Ratio	72%
Locally Derived Income	\$2,822,063
Locally Derived Income Per Operating Expense	\$0.37
Fare Recovery Ratio	22%

Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Manufacturer	ADA Accessible	Vehicle Capacity	Engine Type
4	2003	Gillig	Yes	40+2wc	Diesel
1	2003	Gillig	Yes	29+2wc	Diesel
5	2005	Gillig	Yes	40+2wc	Diesel
2	2006	Gillig	Yes	29+2wc	Hybrid/Electric
4	2007	Gillig	Yes	32+2wc	Diesel
3	2008	Gillig	Yes	32+2wc	Diesel
4	2009	Gillig	Yes	32+2wc	Hybrid/Electric
1	2013	Ford	Yes	7+2wc	Gas
2	2013	Gillig	Yes	32+2wc	Hybrid/Electric
2	2014	Ford	Yes	7+2wc	Gas
1	2015	Ford	Yes	16+2wc	Gas
1	2015	Gillig	Yes	32+2wc	Diesel
4	2016	Ford	Yes	6+2wc	Gas
2	2016	Gillig	Yes	31+2wc	Diesel
5	2017	Gillig	Yes	32+2wc	Diesel
1	2017	Ford	Yes	9+2wc	Gas
1	2017	Ford	Yes	13+2wc	Gas
2	2017	Dodge	Yes	4+1wc	Gas
4	2018	Gillig	Yes	32+2wc	Diesel



Boone County

515 CrownPointe Drive

Lebanon, IN 46052

(765) 482-5220

Contact: Anita Bowen, Executive Director

Email: abowen@booneseniors.org

Website: www.booneseniors.org

General Information

Type of Service Demand Response
Service Area Boone County
Service Population 56,640

Service Hours

Weekday 7:30 AM - 4:30 PM
Saturday
Sunday

Fare Structure

Base \$3.00
Youth \$2.00
Elderly/Disabled \$5.00
Transfer
Other/Special

Out of County Fees

Personnel

	<i>Full-Time</i>	<i>Part-Time</i>
Operations	2	20
Maintenance	0	0
Administration	2	1
	<u>4</u>	<u>21</u>

Operation Characteristics

Revenue Vehicles	20
Peak Hour Fleet	16
Base Fleet	14
Fuel Consumption (gal)	16,838

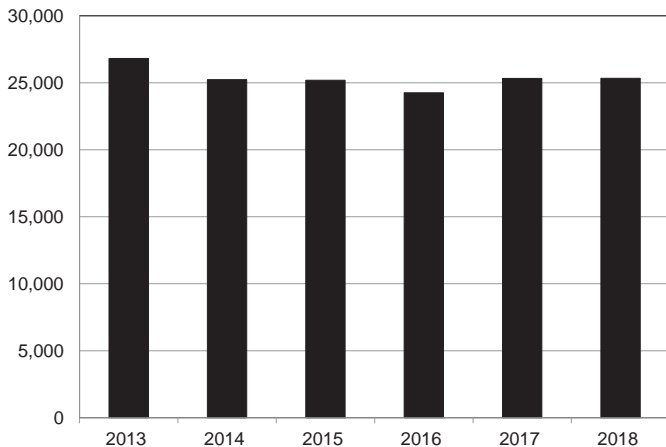
Ridership Trends

2014	25,236
2015	25,193
2016	24,252
2017	25,327
2018	25,332

2018 Highlights

- INDOT Compliance Review - Zero Findings

System Ridership Trend



Boone Area Transit System



Legislative District

Indiana Senate	21, 23
Indiana House	28, 38, 87
U.S. Congressional	4, 5

Operating Expense Summary

Operator Salaries/Wages	\$346,298
Other Salaries/Wages	
Fringe	\$3,889
Services	\$33,928
Materials and Supplies	\$50,622
Utilities	\$9,930
Casualty/Liability	\$120,264
Purchased Transportation	\$0
Other	\$117,373
Total Expenses	\$682,304
Fixed Route Expenses	\$0
Demand Response Services	\$682,304

Productivity

Total Passenger Boardings	25,332
Total Vehicle Miles	253,466
Revenue Vehicle Miles	247,827
Revenue Vehicle Hours	19,059

Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile	\$2.69
Operating Expense per Passenger Trip	\$26.93
Passenger Trips per Total Vehicle Mile	0.10
Passenger Trips per Capita	0.45

Revenue Summary

Fare Revenue	\$72,373
Contract/Other	\$0
Local Assistance	\$307,146
State Assistance	\$83,267
Federal Assistance	\$219,518
Total Revenue	\$682,304

Financial Performance

Operating Subsidy	\$609,931
Operating Subsidy Ratio	89%
Locally Derived Income	\$379,519
Locally Derived Income Per Operating Expense	\$0.56
Fare Recovery Ratio	11%

Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Type	Vehicle Manufacturer	Seating Capacity	Wheelchair Capacity	ADA Accessible
1	2007	AO	Chrysler	3	0	N/A
3	2008	MV	Chevrolet	3	1	Ramp
1	2008	CU	Ford	8	2	Lift
3	2010	MV	Dodge	3	1	Ramp
2	2010	CU	Ford	8	2	Lift
1	2012	MV	Dodge	3	1	Ramp
1	2013	VN	Ford	12	0	N/A
4	2014	MV	Dodge	3	1	Ramp
1	2016	MV	Dodge	3	1	Ramp
2	2017	MV	Dodge	5	1	Ramp
1	2018	MV	Dodge	5	1	Ramp
20						



Cass County

115 S. Sixth Street
 Logansport, IN 46947
 (574) 722-2424

Contact: William Calhoun, Executive Director

Email: bcalhoun@casstransit.com

Website: www.casstransit.com

General Information

Type of Service Demand Response/Deviated Fixed Route
Service Area Cass County
Service Population 38,966

Service Hours

Weekday 4:00 AM - 6:00 PM
Saturday 8:00 AM - 5:00 PM
Sunday

Fare Structure

Base \$2.00
Youth \$2.00
Elderly/Disabled \$2.00
Transfer
Other/Special

Personnel

	<i>Full-Time</i>	<i>Part-Time</i>
Operations	32	8
Maintenance	5	0
Administration	7	1
	<u>44</u>	<u>9</u>

Operation Characteristics

Revenue Vehicles	37
Peak Hour Fleet	26
Base Fleet	22
Fuel Consumption (gal)	66,974

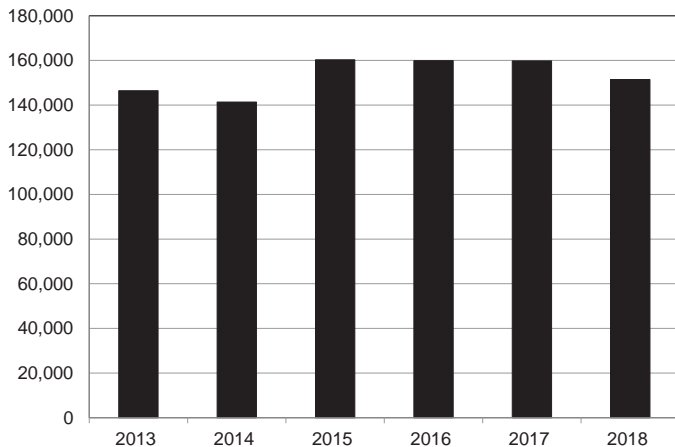
Ridership Trends

2014	141,400
2015	160,277
2016	159,900
2017	159,832
2018	151,482

2018 Highlights

- Purchase of Ecolane Dispatching Software

System Ridership Trend



Cass Area Transit



Legislative District

Indiana Senate	18
Indiana House	16, 24
U.S. Congressional	4

Productivity

Total Passenger Boardings	151,482
Total Vehicle Miles	831,188
Revenue Vehicle Miles	831,188
Revenue Vehicle Hours	57,095

Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile	\$1.85
Operating Expense per Passenger Trip	\$10.14
Passenger Trips per Total Vehicle Mile	0.18
Passenger Trips per Capita	3.89

Financial Performance

Operating Subsidy	\$1,411,459
Operating Subsidy Ratio	92%
Locally Derived Income	\$592,518
Locally Derived Income Per Operating Expense	\$0.39
Fare Recovery Ratio	8%

Operating Expense Summary

Operator Salaries/Wages	\$872,906
Other Salaries/Wages	
Fringe	\$94,268
Services	\$54,840
Materials and Supplies	\$238,543
Utilities	\$34,506
Casualty/Liability	\$91,207
Purchased Transportation	\$0
Other	\$150,252
Total Expenses	\$1,536,522
Fixed Route Expenses	\$0
Demand Response Services	\$1,536,522

Revenue Summary

Fare Revenue	\$123,263
Contract/Other	\$1,800
Local Assistance	\$467,455
State Assistance	\$420,677
Federal Assistance	\$523,327
Total Revenue	\$1,536,522

Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Type	Vehicle Manufacturer	Seating Capacity	Wheelchair Capacity	ADA Accessible
1	2006	MV	Dodge	6	0	N/A
1	2006	VN	Ford	6	2	Lift
1	2008	MV	Chrysler	7	0	N/A
2	2008	CU	Ford	14	2	Lift
1	2008	MV	Chevy	6	1	Ramp
1	2008	MV	Dodge	6	0	N/A
2	2009	CU	Ford	12	2	Lift
3	2009	CU	Ford	8	2	Lift
1	2009	CU	Dodge	7	1	Ramp
1	2009	MV	Dodge	6	0	Ramp
1	2010	MV	Chrysler	6	0	N/A
1	2010	CU	Ford	14	2	Lift
2	2013	MV	Dodge	6	1	Ramp
1	2013	CU	Ford	12	2	Lift
2	2014	VN	Ford	9	2	Lift
1	2015	MV	Dodge	7	1	Ramp
2	2015	MV	Dodge	5	2	Ramp
1	2016	CU	Ford	16	2	Lift
3	2016	MV	Dodge	5	2	Ramp
1	2016	MV	Dodge	7	1	Ramp
1	2017	MV	Dodge	4	1	Ramp
1	2017	CU	Ford	13	2	Ramp
6	2017	MV	Dodge	5	1	Ramp



Central Indiana

201 E. Washington Street, Suite 202

Indianapolis, IN 46204

(317) 327-7433

Contact: Philip Roth, Mobility Manager

Email: proth@cirta.us

Website: www.cirta.us

General Information

Type of Service Fixed Route
Service Area Plainfield, IN and Whitestown, IN
Service Population 27,631

Service Hours

Weekday 5:15 AM to 6:30 PM
Saturday 5:15 AM to 7:00 PM
Sunday

Fare Structure

Base \$1.00
Youth \$1.00
Elderly/Disabled \$1.00
Transfer \$1.00
Other/Special
 Monthly Pass \$30.00
 senior and student monthly pass \$15.00

Personnel

	<i>Full-Time</i>	<i>Part-Time</i>
Operations	0	0
Maintenance	0	0
Administration	0	0
	<u>0</u>	<u>0</u>

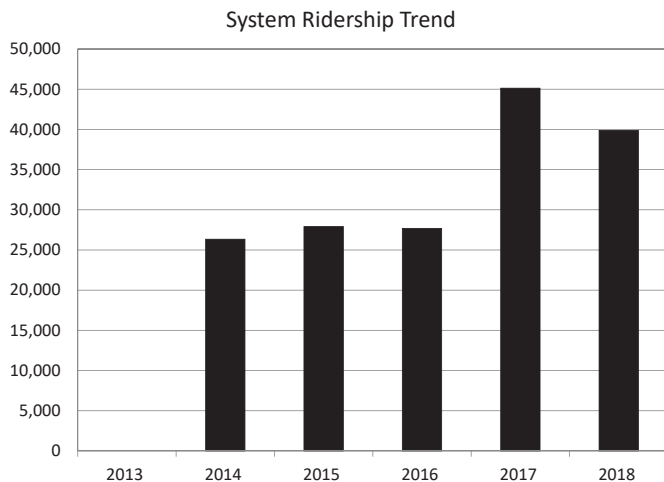
Operation Characteristics

Revenue Vehicles	3
Peak Hour Fleet	3
Base Fleet	3
Fuel Consumption (gal)	24,131

Ridership Trends

2014	26,340
2015	27,909
2016	27,685
2017	45,127
2018	39,874

2018 Highlights





Central Indiana Regional Transportation Authority (CIRTA)

Legislative District

Indiana Senate	20, 21, 23, 24, 25, 26, 27, 28, 29, 30, 31, 32, 33, 34, 35, 36, 37, 41
Indiana House	24, 27, 28, 29, 31, 32, 33, 35, 36, 40, 41, 44, 47, 53, 57, 58, 60, 65, 70, 86, 87, 88, 89, 90, 91, 92, 93, 94, 95, 96, 97, 98, 99
U.S. Congressional	4, 5, 6, 7, 9

Operating Expense Summary

Operator Salaries/Wages	\$0
Other Salaries/Wages	\$0
Fringe	\$0
Services	\$0
Materials and Supplies	\$0
Utilities	\$0
Casualty/Liability	\$0
Purchased Transportation	\$809,263
Other	\$0
Total Expenses	\$809,263
Fixed Route Expenses	\$809,263
Demand Response Services	\$0

Productivity

Total Passenger Boardings	39,874
Total Vehicle Miles	217,136
Revenue Vehicle Miles	171,011
Revenue Vehicle Hours	9,439

Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile	\$3.73
Operating Expense per Passenger Trip	\$20.30
Passenger Trips per Total Vehicle Mile	0.18
Passenger Trips per Capita	1.44

Revenue Summary

Fare Revenue	\$37,968
Contract/Other	\$0
Local Assistance	\$315,656
State Assistance	\$78,070
Federal Assistance	\$377,569
Total Revenue	\$809,263

Financial Performance

Operating Subsidy	\$771,295
Operating Subsidy Ratio	95%
Locally Derived Income	\$353,624
Locally Derived Income Per Operating Expense	\$0.44
Fare Recovery Ratio	5%

Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Manufacturer	ADA Accessible	Vehicle Capacity	Engine Type
1	2013	International	Yes	28	Gas
2	2015	Ford	Yes	14	Gas
3					



Clinton County

401 W. Walnut Street
 Frankfort, IN 46041
 (765) 659-4060

Contact: Dawn Layton, Executive Director
Email: dlayton@clintoncountytransit.org
Website: <http://clintonpprc.weebly.com>

General Information

Type of Service Demand Response
Service Area Clinton County
Service Population 33,224

Service Hours

Weekday 7:00 AM - 5:00 PM
Saturday 10:00 AM - 1:00 PM (Appt. only)
Sunday

Fare Structure

Base
Youth
Elderly/Disabled
Transfer
Other/Special

Personnel

	<i>Full-Time</i>	<i>Part-Time</i>
Operations	0	12
Maintenance	0	0
Administration	2	4
	<u>2</u>	<u>16</u>

Operation Characteristics

Revenue Vehicles	11
Peak Hour Fleet	8
Base Fleet	6
Fuel Consumption (gal)	16,893

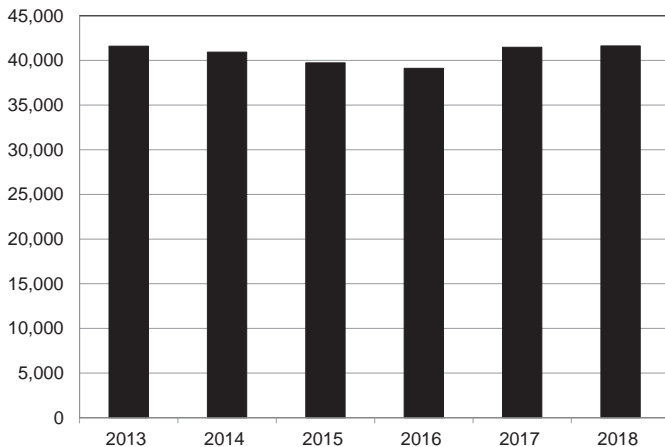
Ridership Trends

2014	40,932
2015	39,731
2016	39,117
2017	41,485
2018	41,625

2018 Highlights

- Coordinated transit for Purdue Extension Office
- Coordinated transit for Clinton County YMCA

System Ridership Trend





Paul Phillippe Resource Center Public Transit (PPRC)

Legislative District

Indiana Senate	7, 23
Indiana House	38
U.S. Congressional	4

Productivity

Total Passenger Boardings	41,625
Total Vehicle Miles	111,345
Revenue Vehicle Miles	110,233
Revenue Vehicle Hours	17,030

Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile	\$3.92
Operating Expense per Passenger Trip	\$10.49
Passenger Trips per Total Vehicle Mile	0.37
Passenger Trips per Capita	1.25

Financial Performance

Operating Subsidy	\$403,081
Operating Subsidy Ratio	92%
Locally Derived Income	\$143,313
Locally Derived Income Per Operating Expense	\$0.33
Fare Recovery Ratio	8%

Operating Expense Summary

Operator Salaries/Wages	\$289,519
Other Salaries/Wages	
Fringe	\$23,295
Services	\$38,100
Materials and Supplies	\$36,445
Utilities	\$15,422
Casualty/Liability	\$26,617
Purchased Transportation	\$0
Other	\$7,429
Total Expenses	\$436,827
Fixed Route Expenses	\$0
Demand Response Services	\$436,827

Revenue Summary

Fare Revenue	\$33,746
Contract/Other	\$0
Local Assistance	\$109,567
State Assistance	\$91,974
Federal Assistance	\$201,540
Total Revenue	\$436,827

Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Type	Vehicle Manufacturer	Seating Capacity	Wheelchair Capacity	ADA Accessible
3	2010	CU	Ford	12	2	Lift
1	2012	MV	Dodge	4	2	Ramp
2	2015	CU	Ford	12	2	Lift
1	2017	MV	Dodge	5	1	Ramp
2	2017	CU	Ford	13	2	Ramp
2	2018	CU	Ford	13	2	Lift
11						



Columbus

850 Lindsey Street
Columbus, IN 47201
(812) 376-2506

Contact: Cindy Setser, Transit Coordinator
Email: csetser@columbus.in.gov
Website: www.columbus.in.gov

General Information

Type of Service Fixed Routes / Demand Response
Service Area Columbus City Limits
Service Population 44,100

Service Hours

Weekday 6:00am - 8:00pm
Saturday 6:00 am - 6:00pm
Sunday No Service

Fare Structure

Base \$0.25
Youth \$0.00
Elderly/Disabled \$0.10
Transfer \$0.00
Other/Special

Demand Response \$0.50
\$5 passes for 25 rides; \$10 passes for 25 rides

Personnel

	<i>Full-Time</i>	<i>Part-Time</i>
Operations	15	12
Maintenance	2	0
Administration	2	1
	<u>19</u>	<u>13</u>

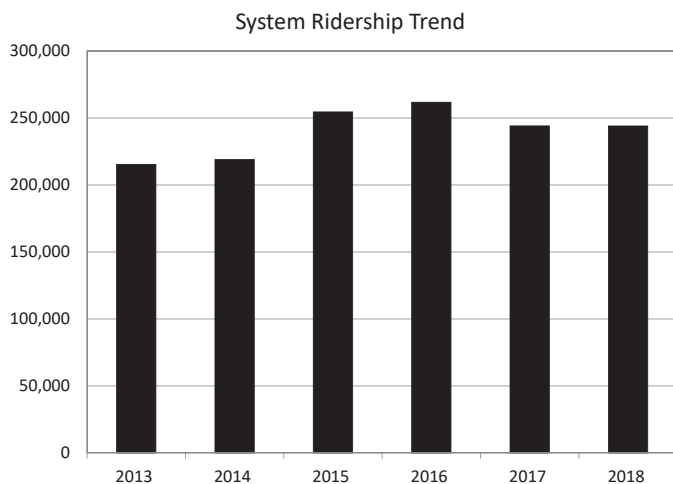
Operation Characteristics

Revenue Vehicles	17
Peak Hour Fleet	9
Base Fleet	7
Fuel Consumption (gal)	56,795

Ridership Trends

2014	219,012
2015	254,534
2016	261,774
2017	244,101
2018	244,054

2018 Highlights





Operating Expense Summary

Operator Salaries/Wages	\$931,378
Other Salaries/Wages	\$41,810
Fringe	\$363,503
Services	\$45,283
Materials and Supplies	\$274,978
Utilities	\$13,547
Casualty/Liability	\$400
Purchased Transportation	\$0
Other	\$86,480
Total Expenses	\$1,757,379
Fixed Route Expenses	\$1,328,579
Demand Response Services	428,800

Revenue Summary

Fare Revenue	\$46,616
Contract/Other	\$0
Local Assistance	\$570,493
State Assistance	\$297,376
Federal Assistance	\$842,894
Total Revenue	\$1,757,379

Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Manufacturer	ADA Accessible	Vehicle Capacity	Engine Type
5	2007	Gillig	Yes	22+2wc	Diesel
2	2007	Turtletop	Yes	12+wc	Gas
1	2008	ChevUplander	Yes	3+1wc	Gas
1	2015	Ford	Yes	15+2wc	Gas
1	2016	Ford	Yes	12+2wc	Gas
1	2016	MV-1	Yes	3+1wc	Gas
1	2017	MV-1	Yes	3+1wc	Gas
1	2017	Ford	Yes	12+2wc	Gas
4	2018	Gillig	Yes	44+2wc	Diesel
17					

Legislative District

Indiana Senate	41
Indiana House	57, 59, 65
U.S. Congressional	6

Productivity

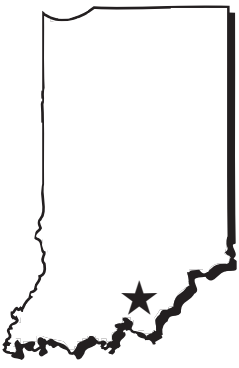
Total Passenger Boardings	244,054
Total Vehicle Miles	344,665
Revenue Vehicle Miles	340,209
Revenue Vehicle Hours	30,376

Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile	\$5.10
Operating Expense per Passenger Trip	\$7.20
Passenger Trips per Total Vehicle Mile	0.71
Passenger Trips per Capita	5.53

Financial Performance

Operating Subsidy	\$1,710,763
Operating Subsidy Ratio	97%
Locally Derived Income	\$617,109
Locally Derived Income Per Operating Expense	\$0.35
Fare Recovery Ratio	3%



Crawford, Harrison, Scott and Washington Counties

1365 Old Hwy 135 NE
 Corydon, IN 47112
 (812) 738-1681

Contact: Roland Lemus, Regional Transportation Director
Email: brtrdir@brsinc.org
Website: www.brsinc.org

General Information

Type of Service Demand Response/Deviated Fixed Route
Service Area Crawford, Harrison, Scott, and Washington Counties
Service Population 98,765

Service Hours

Weekday 6:00 AM - 6:00 PM
Saturday
Sunday

Fare Structure

Base \$2.00
Youth \$2.00
Elderly/Disabled \$2.00
Transfer
Other/Special
 \$3.00 11-20 miles; \$4.00 > 20 miles

Personnel

	<i>Full-Time</i>	<i>Part-Time</i>
Operations	13	3
Maintenance	1	0
Administration	4	1
	<u>18</u>	<u>4</u>

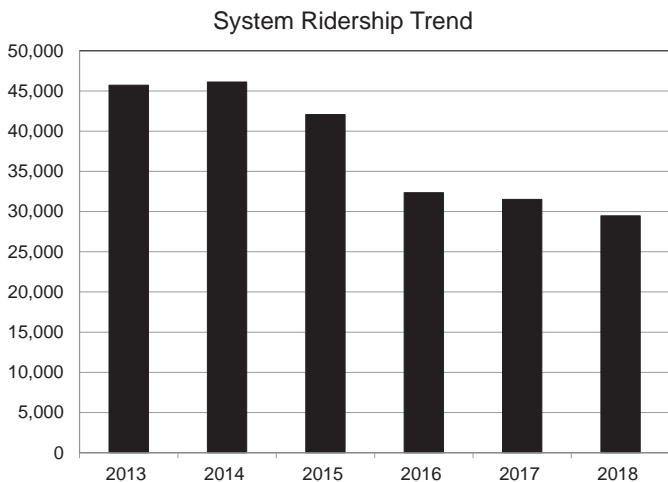
Operation Characteristics

Revenue Vehicles	29
Peak Hour Fleet	15
Base Fleet	9
Fuel Consumption (gal)	37,899

Ridership Trends

2014	46,111
2015	42,081
2016	32,355
2017	31,513
2018	29,472

2018 Highlights





Southern Indiana Transit System

Legislative District

Indiana Senate	39, 47, 48, 49, 50
Indiana House	45, 60, 62, 63, 64, 73, 74, 75, 76, 78
U.S. Congressional	8

Productivity

Total Passenger Boardings	29,472
Total Vehicle Miles	350,029
Revenue Vehicle Miles	319,160
Revenue Vehicle Hours	13,456

Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile	\$2.54
Operating Expense per Passenger Trip	\$30.15
Passenger Trips per Total Vehicle Mile	0.08
Passenger Trips per Capita	0.30

Financial Performance

Operating Subsidy	\$793,057
Operating Subsidy Ratio	89%
Locally Derived Income	\$359,926
Locally Derived Income Per Operating Expense	\$0.41
Fare Recovery Ratio	4%

Operating Expense Summary

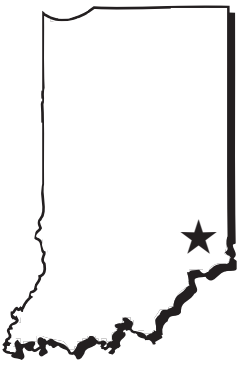
Operator Salaries/Wages	\$473,406
Other Salaries/Wages	
Fringe	\$48,024
Services	\$95,130
Materials and Supplies	\$120,171
Utilities	\$17,053
Casualty/Liability	\$30,865
Purchased Transportation	\$13,700
Other	\$90,095
Total Expenses	\$888,444
Fixed Route Expenses	\$234,271
Demand Response Services	\$654,173

Revenue Summary

Fare Revenue	\$38,131
Contract/Other	\$57,256
Local Assistance	\$264,539
State Assistance	\$190,105
Federal Assistance	\$338,413
Total Revenue	\$888,444

Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Type	Vehicle Manufacturer	Seating Capacity	Wheelchair Capacity	ADA Accessible
3	2006	CU	Chevrolet	16	2	Lift
2	2006	CU	Ford	21	2	Lift
1	2009	CU	Ford	8	1	Lift
4	2010	CU	Ford	8	1	Lift
3	2010	CU	Ford	12	2	Lift
1	2010	MV	Dodge	6	2	Ramp
1	2011	CU	Ford	12	2	Lift
2	2011	MV	Dodge	4	2	Ramp
2	2013	MV	Dodge	4	2	Ramp
1	2013	CU	Ford	8	1	Lift
1	2014	CU	Ford	8	1	Lift
2	2014	MV	Dodge	4	2	Ramp
1	2014	CU	Ford	8	1	Lift
1	2016	CU	Ford	12	2	Lift
2	2017	CU	Ford	13	2	Lift
2	2017	CU	Ford	13	2	Ramp



Dearborn, Decatur, Jefferson, Ohio, Ripley, & Switzerland Counties

13091 Benedict Drive
 Dillsboro, IN 47018
 (800) 330-7603

Contact: Erin Thomas, Catch-A-Ride Director

Email: ethomas@lifetime-resources.org

Website: www.lifetime-resources.org/catch-a-ride

General Information

Type of Service Demand Response
Service Area Dearborn, Ohio, Ripley, Decatur, Switzerland, and Jefferson Counties
Service Population 153,744

Service Hours

Weekday 6:00 AM - 6:00 PM
Saturday
Sunday

Fare Structure

Base \$2.00
Youth \$1.00
Elderly/Disabled \$1.00
Transfer
Other/Special
 \$0.25 Per Mile After 5 Miles
 \$3.50 Subscription

Personnel

	Full-Time	Part-Time
Operations	0	55
Maintenance	0	0
Administration	8	2
	<u>8</u>	<u>57</u>

Operation Characteristics

Revenue Vehicles	40
Peak Hour Fleet	22
Base Fleet	20
Fuel Consumption (gal)	75,935

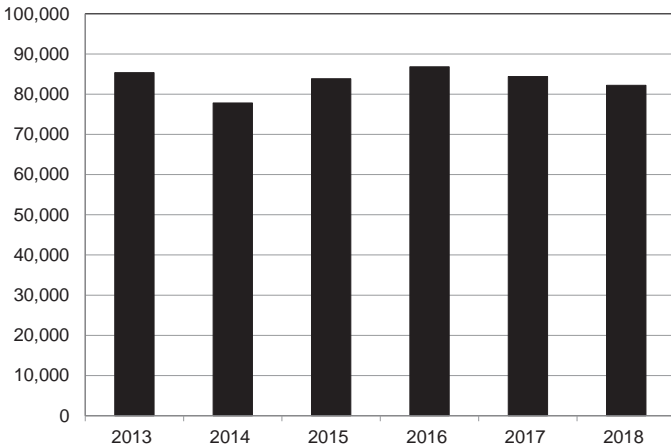
Ridership Trends

2014	77,808
2015	83,834
2016	86,802
2017	84,382
2018	82,215

2018 Highlights

- Purchase of Operator Tablets

System Ridership Trend





Catch-A-Ride (Historic Hoosier Hills)

Legislative District

Indiana Senate	42, 43, 45
Indiana House	55, 66, 67, 68, 69
U.S. Congressional	6

Productivity

Total Passenger Boardings	82,215
Total Vehicle Miles	743,258
Revenue Vehicle Miles	758,105
Revenue Vehicle Hours	42,529

Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile	\$2.34
Operating Expense per Passenger Trip	\$21.13
Passenger Trips per Total Vehicle Mile	0.11
Passenger Trips per Capita	0.53

Financial Performance

Operating Subsidy	\$1,627,882
Operating Subsidy Ratio	94%
Locally Derived Income	\$679,326
Locally Derived Income Per Operating Expense	\$0.39
Fare Recovery Ratio	4%

Operating Expense Summary

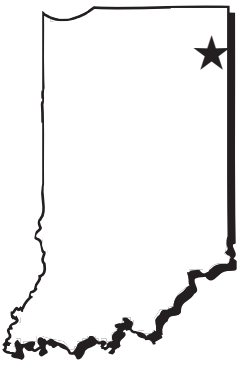
Operator Salaries/Wages	\$983,251
Other Salaries/Wages	
Fringe	\$232,638
Services	\$75,318
Materials and Supplies	\$272,472
Utilities	\$20,310
Casualty/Liability	\$67,628
Purchased Transportation	\$0
Other	\$85,336
Total Expenses	\$1,736,953
Fixed Route Expenses	\$136,985
Demand Response Services	\$1,599,968

Revenue Summary

Fare Revenue	\$76,682
Contract/Other	\$32,389
Local Assistance	\$570,255
State Assistance	\$298,380
Federal Assistance	\$759,247
Total Revenue	\$1,736,953

Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Type	Vehicle Manufacturer	Seating Capacity	Wheelchair Capacity	ADA Accessible
1	2007	CU	Ford	13	2	Lift
1	2007	CU	Ford	12	2	Lift
7	2010	CU	Ford	9	2	Lift
2	2011	CU	Ford	3	2	Lift
1	2013	CU	Ford	12	2	Lift
1	2013	CU	Ford	9	2	Lift
7	2015	MV	Dodge	6	1	Ramp
1	2015	MV	Dodge	6	2	Ramp
2	2016	MV	Dodge	5	1	Ramp
2	2016	CU	Ford	12	2	Lift
4	2017	CU	Ford	9	2	Lift
1	2017	MV	Dodge	6	1	Ramp
10	2018	CU	Ford	9	2	Lift
40						



DeKalb County

1800 E. 7th Street
 Auburn, IN 46706
 (260) 925-3311

Contact: Meg Zenk, Transportation Manager
Email: mzenk@dcco.net
Website: www.heimach.org

General Information

Type of Service Demand Response
Service Area DeKalb County
Service Population 42,307

Service Hours

Weekday 6:00 AM - 6:00 PM
Saturday
Sunday

Fare Structure

Base \$3.00
Youth \$3.00
Elderly/Disabled \$3.00
Transfer
Other/Special

\$3 Within Town; \$4 Town-Town
 Suggested Donation Out of County

Personnel

	<i>Full-Time</i>	<i>Part-Time</i>
Operations	1	22
Maintenance	0	0
Administration	2	0
	<u>3</u>	<u>22</u>

Operation Characteristics

Revenue Vehicles	13
Peak Hour Fleet	10
Base Fleet	7
Fuel Consumption (gal)	21,693

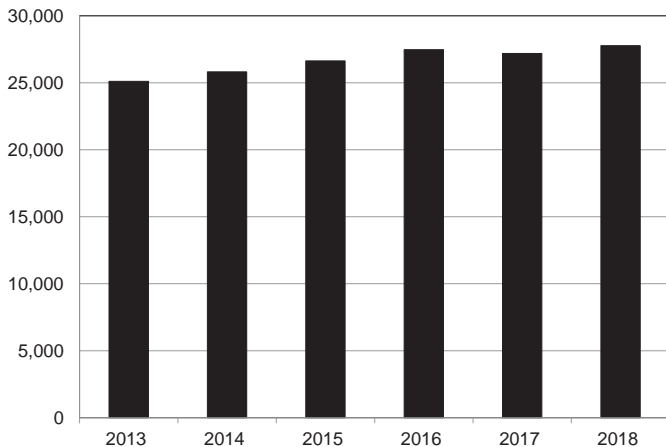
Ridership Trends

2014	25,817
2015	26,633
2016	27,467
2017	27,185
2018	27,768

2018 Highlights

- Dedication of new transit facility to house vehicles

System Ridership Trend





DeKalb Area Rural Transit (DART)

Legislative District

Indiana Senate	13, 14
Indiana House	51, 52, 85
U.S. Congressional	3

Productivity

Total Passenger Boardings	27,768
Total Vehicle Miles	277,666
Revenue Vehicle Miles	270,807
Revenue Vehicle Hours	18,869

Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile	\$2.06
Operating Expense per Passenger Trip	\$20.61
Passenger Trips per Total Vehicle Mile	0.10
Passenger Trips per Capita	0.66

Financial Performance

Operating Subsidy	\$470,330
Operating Subsidy Ratio	82%
Locally Derived Income	\$262,908
Locally Derived Income Per Operating Expense	\$0.46
Fare Recovery Ratio	16%

Operating Expense Summary

Operator Salaries/Wages	\$330,051
Other Salaries/Wages	
Fringe	\$47,314
Services	\$22,244
Materials and Supplies	\$75,503
Utilities	\$1,388
Casualty/Liability	\$18,689
Purchased Transportation	\$0
Other	\$77,032
Total Expenses	\$572,221
Fixed Route Expenses	\$0
Demand Response Services	\$572,221

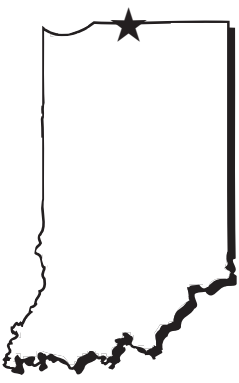
Revenue Summary

Fare Revenue	\$92,318
Contract/Other	\$9,573
Local Assistance	\$161,017
State Assistance	\$95,902
Federal Assistance	\$213,411
Total Revenue	\$572,221

Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Type	Vehicle Manufacturer	Seating Capacity	Wheelchair Capacity	ADA Accessible
1	2011	CU	Ford	8	2	N/A
2	2013	MV	Dodge	6	4	Ramp
1	2013	MV	Dodge	6	2	Ramp
1	2014	CU	Chevrolet	8	2	Lift
2	2015	MV	Ford	5	2	Ramp
1	2015	MV	Dodge	6	2	Ramp
1	2015	CU	Ford	8	2	Lift
1	2017	AO	Ford	4	0	N/A
1	2017	MV	Dodge	4	1	Ramp
1	2017	MV	Dodge	5	1	Ramp
1	2018	CU	Ford	13	2	Lift

13



Elkhart-Goshen

227 W. Jefferson Blvd., Rm 1120
 South Bend, IN 46601
 (574) 674-8894

Contact: James Turnwald, Executive Director
Email: macogdir@macog.com
Website: www.interurbantrolley.com

General Information

Type of Service	Fixed Route and Demand Response ADA Only
Service Area	Elkhart County
Service Population	82,666

Service Hours

Weekday	5:00 AM - 7:00 PM
Saturday	5:00 AM - 7:00 PM
Sunday	

Fare Structure

Base	\$1.00
Youth	\$0.50
Elderly/Disabled	\$0.50
Transfer	\$0.00
Other/Special	
\$2.00 (Paratransit); \$0.00 (PT assistant)	
\$0.40 (PT addtl. Adult); \$0.20 (PT addtl. child)	

Personnel

	Full-Time	Part-Time
Operations	24	14
Maintenance	4	0
Administration	6	0
	<u>34</u>	<u>14</u>

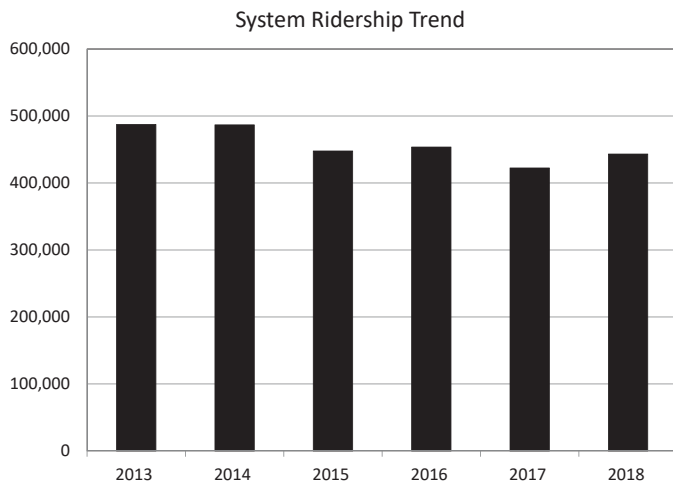
Operation Characteristics

Revenue Vehicles	25
Peak Hour Fleet	18
Base Fleet	14
Fuel Consumption (gal)	144,245

Ridership Trends

2014	486,734
2015	447,688
2016	453,637
2017	422,381
2018	443,192

2018 Highlights





Elkhart Interurban Trolley/Access (MACOG)

Legislative District

Indiana Senate	9, 11, 12
Indiana House	5, 21, 48, 49
U.S. Congressional	2

Productivity

Total Passenger Boardings	443,192
Total Vehicle Miles	1,328,350
Revenue Vehicle Miles	936,204
Revenue Vehicle Hours	55,307

Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile	\$2.42
Operating Expense per Passenger Trip	\$7.26
Passenger Trips per Total Vehicle Mile	0.33
Passenger Trips per Capita	5.36

Financial Performance

Operating Subsidy	\$2,845,521
Operating Subsidy Ratio	88%
Locally Derived Income	\$1,092,635
Locally Derived Income Per Operating Expense	\$0.34
Fare Recovery Ratio	10%

Operating Expense Summary

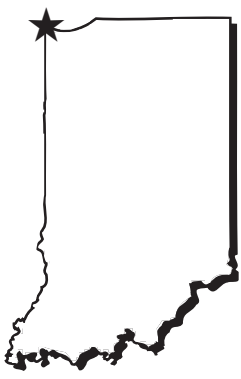
Operator Salaries/Wages	\$0
Other Salaries/Wages	\$155,266
Fringe	\$96,947
Services	\$0
Materials and Supplies	\$10,467
Utilities	\$1,238
Casualty/Liability	\$0
Purchased Transportation	\$2,824,930
Other	\$130,481
Total Expenses	\$3,219,329
Fixed Route Expenses	\$2,076,296
Demand Response Services	\$1,143,033

Revenue Summary

Fare Revenue	\$328,284
Contract/Other	\$45,524
Local Assistance	\$718,827
State Assistance	\$607,277
Federal Assistance	\$1,519,417
Total Revenue	\$3,219,329

Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Manufacturer	ADA Accessible	Vehicle Capacity	Engine Type
1	2012	Supreme	Yes (Lift)	22 + 2wc	Diesel
2	2014	Dodge	Yes (Ramp)	4 + 1wc	Gas
7	2015	Eldorado	Yes (Ramp)	25 + 2wc	Diesel
2	2015	Dodge	Yes (Ramp)	4 + 1wc	Gas
2	2015	MV-1	Yes (Ramp)	4 + 1wc	Gas
3	2016	EIDorado	Yes (Ramp)	25 + 2wc	Diesel
2	2016	MV-1	Yes (Ramp)	4 + 1wc	Gas
2	2018	EIDorado	Yes (Ramp)	26 + 2wc	Diesel
2	2018	Dodge	Yes (Ramp)	4 + 1wc	Gas
2	2019	Dodge	Yes (Ramp)	4 + 1wc	Gas
25					



East Chicago

5400 Cline Ave
 East Chicago, IN 46312
 (219) 391-8465

Contact: Francisco Rosado, Jr., Director

Email: frosado@eastchicago.com

Website: www.eastchicago.com

General Information

Type of Service Fixed Route and
 Complementary Paratransit
 Service Area East Chicago City Limits
 Service Population 29,698

Service Hours

Weekday 5:55 AM - 8:28 PM
 Saturday 9:00 AM - 4:24 PM
 Sunday No Service

Fare Structure

Base \$0.00
 Youth \$0.00
 Elderly/Disabled \$0.00
 Transfer \$0.00
 Other/Special
 N/A
 N/A

Personnel

	Full-Time	Part-Time
Operations	10	0
Maintenance	2	2
Administration	4	0
	<u>16</u>	<u>2</u>

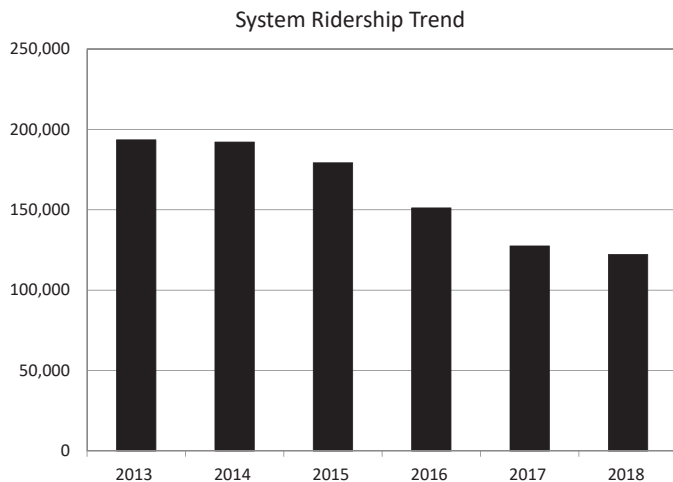
Operation Characteristics

Revenue Vehicles	7
Peak Hour Fleet	4
Base Fleet	4
Fuel Consumption (gal)	39,287

Ridership Trends

2014	192,126
2015	179,193
2016	151,150
2017	127,483
2018	122,128

2018 Highlights



East Chicago Transit



Legislative District

Indiana Senate	2
Indiana House	2, 12
U.S. Congressional	1

Productivity

Total Passenger Boardings	122,128
Total Vehicle Miles	158,215
Revenue Vehicle Miles	139,250
Revenue Vehicle Hours	9,298

Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile	\$8.18
Operating Expense per Passenger Trip	\$10.60
Passenger Trips per Total Vehicle Mile	0.77
Passenger Trips per Capita	4.11

Financial Performance

Operating Subsidy	\$1,294,161
Operating Subsidy Ratio	100%
Locally Derived Income	\$336,037
Locally Derived Income Per Operating Expense	\$0.26
Fare Recovery Ratio	0%

Operating Expense Summary

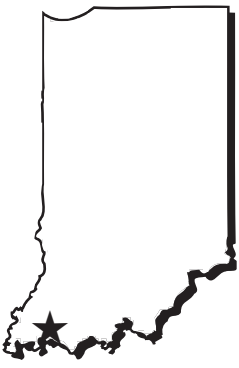
Operator Salaries/Wages	\$352,173
Other Salaries/Wages	\$300,432
Fringe	\$384,099
Services	\$26,643
Materials and Supplies	\$227,975
Utilities	\$2,169
Casualty/Liability	\$670
Purchased Transportation	\$0
Other	\$0
Total Expenses	\$1,294,161
Fixed Route Expenses	\$970,626
Demand Response Services	\$323,535

Revenue Summary

Fare Revenue	\$0
Contract/Other	\$0
Local Assistance	\$336,037
State Assistance	\$336,037
Federal Assistance	\$622,087
Total Revenue	\$1,294,161

Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Manufacturer	ADA Accessible	Vehicle Capacity	Engine Type
2	2006	Gillig	Yes	58+2wc	Diesel
2	2007	Gillig	Yes	58+2wc	Diesel
1	2010	Gillig	Yes	58+2wc	Diesel
2	2011	Ford	Yes	12+2wc	Gas
7					



Evansville

601 John Street
 Evansville, IN 47713
 (812) 435-6166

Contact: Alicia Hall, Operation Supervisor
Email: ahall@evansville.in.gov
Website: <http://evansville.in.gov/city/>

General Information

Type of Service Fixed Route and Demand Response
Service Area Evansville, City Limits
Service Population 120,092

Service Hours

Weekday 05:45 AM to 12:15 AM
Saturday 05:45 AM to 12:15 AM
Sunday 6:00 AM to 6:00 PM

Fare Structure

Base \$0.75
Youth \$0.50
Elderly/Disabled \$0.35
Transfer \$0.00
Other/Special
 Monthly Pass \$60.00
 senior \$30.00 student monthly pass \$45.00

Personnel

	<i>Full-Time</i>	<i>Part-Time</i>
Operations	70	14
Maintenance	11	7
Administration	6	0
	<u>87</u>	<u>21</u>

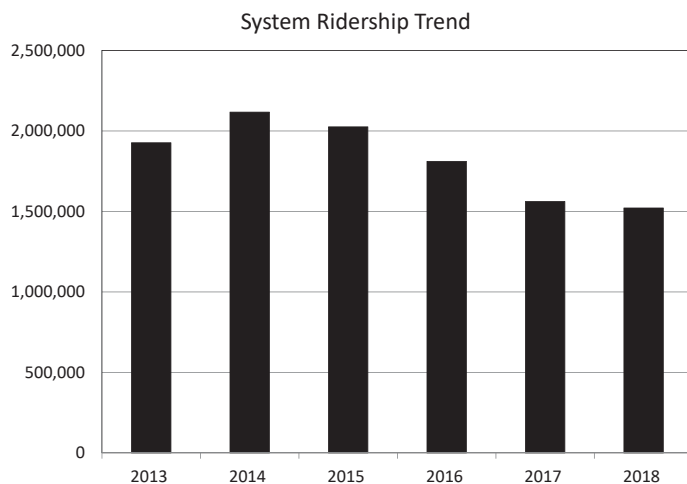
Operation Characteristics

Revenue Vehicles	48
Peak Hour Fleet	38
Base Fleet	38
Fuel Consumption (gal)	188,792

Ridership Trends

2014	2,117,040
2015	2,025,496
2016	1,810,837
2017	1,561,587
2018	1,521,452

2018 Highlights





Metropolitan Evansville Transit System (METS)

Legislative District

Indiana Senate	49, 50
Indiana House	75,76,77, 78
U.S. Congressional	8

Productivity

Total Passenger Boardings	1,521,452
Total Vehicle Miles	1,574,655
Revenue Vehicle Miles	1,504,313
Revenue Vehicle Hours	211,257

Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile	\$5.08
Operating Expense per Passenger Trip	\$5.26
Passenger Trips per Total Vehicle Mile	0.97
Passenger Trips per Capita	12.67

Financial Performance

Operating Subsidy	\$6,321,853
Operating Subsidy Ratio	79%
Locally Derived Income	\$4,064,916
Locally Derived Income Per Operating Expense	\$0.51
Fare Recovery Ratio	18%

Operating Expense Summary

Operator Salaries/Wages	\$3,258,480
Other Salaries/Wages	\$815,143
Fringe	\$2,171,211
Services	\$355,779
Materials and Supplies	\$1,177,695
Utilities	\$98,471
Casualty/Liability	\$121,379
Purchased Transportation	\$0
Other	\$1,571
Total Expenses	\$7,999,729
Fixed Route Expenses	\$5,599,810
Demand Response Services	\$2,399,919

Revenue Summary

Fare Revenue	\$1,471,591
Contract/Other	\$206,285
Local Assistance	\$2,387,040
State Assistance	\$2,257,795
Federal Assistance	\$1,677,018
Total Revenue	\$7,999,729

Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Manufacturer	ADA Accessible	Vehicle Capacity	Engine Type
4	2006	Gillig	Yes (Ramp)	26+8	Hybrid Electric
1	2007	Gillig	Yes (Ramp)	26+8	Hybrid Electric
6	2009	Ford	Yes (Lift)	18+2	Diesel
6	2010	Gillig	Yes (Ramp)	26+8	Hybrid Electric
3	2010	Ford	Yes (Lift)	12	Diesel
1	2012	Gillig	Yes (Ramp)	26+8	Diesel
2	2012	Gillig	Yes (Ramp)	26+8	Hybrid Electric
2	2012	Gillig	Yes (Ramp)	29+54	Diesel
2	2012	Gillig	Yes (Lift)	21	Diesel
1	2012	Ford	Yes (Lift)	22	CNG
1	2013	Chevy	Yes (Lift)	15	Diesel
2	2014	Gillig	Yes (Ramp)	26+17	Diesel
2	2016	Gillig	Yes (Ramp)	26+17	Diesel
7	2016	Chevy	Yes (Lift)	17	Diesel
2	2017	Gillig	Yes (Ramp)	26+17	Diesel
6	2018	Gillig	Yes (Ramp)	31+59	Diesel
48					



Fayette County

477 N. Grand Avenue
 Connersville, IN 47331
 (765) 825-1541

Contact: Mike Judge, Transportation Manager

Email: transit@fayetteseniorcenter.com

Website: www.fayetteseniorcenter.com

General Information

Type of Service Demand Response
Service Area Fayette County
Service Population 23,335

Service Hours

Weekday 7:00 AM - 6:00 PM
Saturday
Sunday

Fare Structure

Base \$2.50
Youth \$2.50
Elderly/Disabled \$2.50
Transfer
Other/Special

Personnel

	<i>Full-Time</i>	<i>Part-Time</i>
Operations	0	11
Maintenance	0	0
Administration	1	1
	<u>1</u>	<u>12</u>

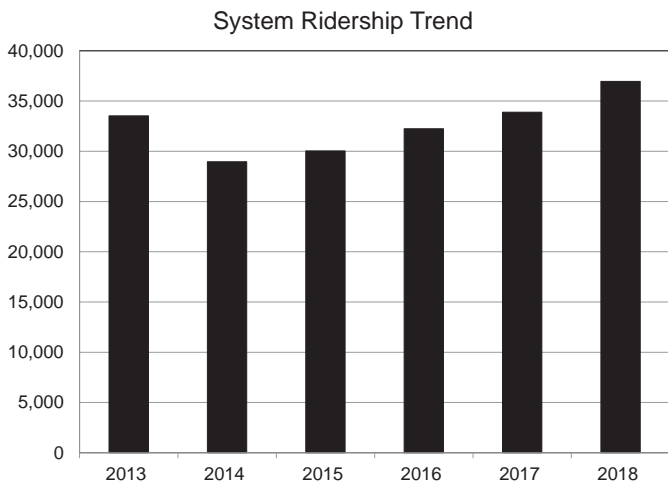
Operation Characteristics

Revenue Vehicles	12
Peak Hour Fleet	9
Base Fleet	7
Fuel Consumption (gal)	19,960

Ridership Trends

2014	28,952
2015	30,035
2016	32,242
2017	33,889
2018	36,949

2018 Highlights



Fayette County Public Transit



Operating Expense Summary

Operator Salaries/Wages	\$224,483
Other Salaries/Wages	
Fringe	\$19,141
Services	\$15,594
Materials and Supplies	\$66,232
Utilities	\$2,090
Casualty/Liability	\$21,034
Purchased Transportation	\$0
Other	\$90,501
Total Expenses	\$439,075
Fixed Route Expenses	\$0
Demand Response Services	\$439,075

Revenue Summary

Fare Revenue	\$36,534
Contract/Other	\$3,000
Local Assistance	\$149,396
State Assistance	\$91,757
Federal Assistance	\$158,388
Total Revenue	\$439,075

Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Type	Vehicle Manufacturer	Seating Capacity	Wheelchair Capacity	ADA Accessible
1	2005	MV	Dodge	6	0	N/A
1	2009	BU	Ford	10	2	Lift
3	2010	MV	Dodge	5	1	Ramp
1	2014	MV	Dodge	4	1	Ramp
1	2014	BU	Ford	8	2	Lift
1	2015	BU	Ford	8	2	Lift
2	2015	MV	Dodge	5	2	Ramp
1	2016	BU	Ford	8	2	Lift
1	2018	MV	Dodge	5	1	Ramp
12						

Legislative District

Indiana Senate	42
Indiana House	55
U.S. Congressional	6

Productivity

Total Passenger Boardings	36,949
Total Vehicle Miles	205,238
Revenue Vehicle Miles	195,483
Revenue Vehicle Hours	16,170

Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile	\$2.14
Operating Expense per Passenger Trip	\$11.88
Passenger Trips per Total Vehicle Mile	0.18
Passenger Trips per Capita	1.58

Financial Performance

Operating Subsidy	\$399,541
Operating Subsidy Ratio	91%
Locally Derived Income	\$188,930
Locally Derived Income Per Operating Expense	\$0.43
Fare Recovery Ratio	8%



Fort Wayne

801 Leesburg Road
Fort Wayne, IN 46805
(260) 432-4977

Contact: Maurice Pearl
Email: mnp@fwcitilink.com
Website: www.fwcitilink.com

General Information

Type of Service Fixed Route and Demand Response
Service Area Fort Wayne Metropolitan Area
Service Population 268,485

Service Hours

Weekday 5:35 AM to 9:30 PM
Saturday 7:35 AM to 6:15 PM
Sunday No Service

Fare Structure

Base \$1.25
Youth \$0.60
Elderly/Disabled \$0.60
Transfer \$0.00
Other/Special
Monthly Pass \$45.00
Access \$2.50, Day Pass \$3.00/\$1.50

Personnel

	<i>Full-Time</i>	<i>Part-Time</i>
Operations	95	0
Maintenance	13	3
Administration	6	0
	<u>114</u>	<u>3</u>

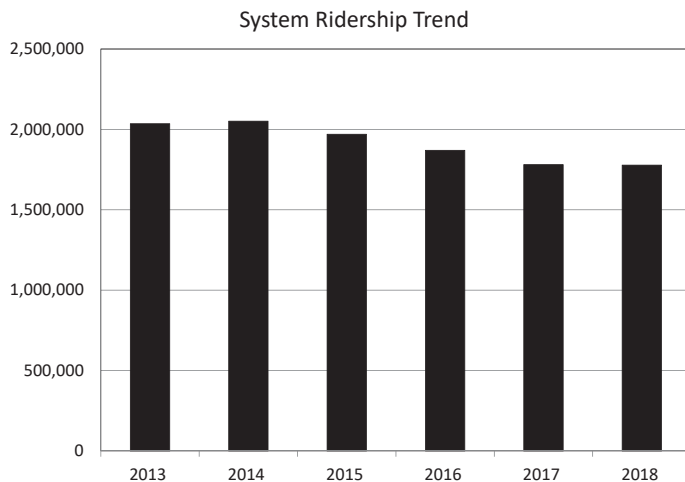
Operation Characteristics

Revenue Vehicles	59
Peak Hour Fleet	29
Base Fleet	25
Fuel Consumption (gal)	285,130

Ridership Trends

2014	2,051,014
2015	1,969,599
2016	1,869,566
2017	1,780,659
2018	1,777,765

2018 Highlights





Fort Wayne Public Transportation Corp. (Citilink)

Legislative District

Indiana Senate	14, 15, 16, 19
Indiana House	79, 80, 81, 82, 83, 84, 85
U.S. Congressional	3

Productivity

Total Passenger Boardings	1,777,765
Total Vehicle Miles	2,177,067
Revenue Vehicle Miles	1,983,252
Revenue Vehicle Hours	138,774

Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile	\$6.09
Operating Expense per Passenger Trip	\$7.45
Passenger Trips per Total Vehicle Mile	0.82
Passenger Trips per Capita	6.62

Financial Performance

Operating Subsidy	\$11,111,025
Operating Subsidy Ratio	84%
Locally Derived Income	\$8,524,009
Locally Derived Income Per Operating Expense	\$0.64
Fare Recovery Ratio	10%

Operating Expense Summary

Operator Salaries/Wages	\$3,802,034
Other Salaries/Wages	\$1,546,930
Fringe	\$4,562,846
Services	\$1,062,415
Materials and Supplies	\$1,520,447
Utilities	\$121,003
Casualty/Liability	\$369,912
Purchased Transportation	\$87,000
Other	\$175,896
Total Expenses	\$13,248,483
Fixed Route Expenses	\$10,887,854
Demand Response Services	\$2,360,629

Revenue Summary

Fare Revenue	\$1,335,599
Contract/Other	\$787,917
Local Assistance	\$6,400,493
State Assistance	\$2,107,335
Federal Assistance	\$2,603,197
Total Revenue	\$13,248,483

Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Manufacturer	ADA Accessible	Vehicle Capacity	Engine Type
3	2002	Gillig	Yes (ramp)	37+2 w/c	Diesel
2	2006	Gillig	Yes (ramp)	32+2	Diesel
6	2008	Gillig	Yes (ramp)	32+2	Diesel
3	2009	EIDorado	Yes (Lift)	26+2	Diesel
3	2009	Glaval	Yes (Lift)	10+5	Diesel
7	2010	Gillig	Yes (ramp)	32+2	Hybrid
2	2010	Glaval	Yes (Lift)	14+2	Diesel
1	2011	Glaval	Yes (Lift)	14+2	Diesel
1	2011	Glaval	Yes (Lift)	10+5	Diesel
1	2012	Glaval	Yes (Lift)	14+2	Diesel
7	2012	Glaval	Yes (Lift)	10+5	Diesel
2	2012	Gillig	Yes (ramp)	32+2	Hybrid
5	2013	Gillig	Yes (ramp)	32+2	Hybrid
5	2014	Glaval	Yes (Lift)	10+5	Diesel
4	2015	Gillig	Yes (ramp)	38+2	Hybrid
1	2016	Gillig	Yes (ramp)	38+2	Hybrid
2	2016	GMC	Yes (Lift)	14+2	Diesel
1	2016	GMC	Yes (Lift)	10+5	Diesel
1	2017	Gillig	Yes (ramp)	32+2	Hybrid
2	2018	Gillig	Yes (ramp)	32+2	Hybrid



Franklin County

11146 County Park Road

Brookville, IN 47012

(765) 647-3509

Contact: Catherine Pelsor, Executive Director

Email: fcpt@frontier.com

General Information

Type of Service Demand Response
Service Area Franklin County
Service Population 23,087

Service Hours

Weekday 6:00 AM - 5:00 PM
Saturday By appointment only
Sunday By appointment only

Fare Structure

Base \$2.50
Youth \$1.00
Elderly/Disabled
Transfer
Other/Special

Personnel

	<i>Full-Time</i>	<i>Part-Time</i>
Operations	1	9
Maintenance	1	0
Administration	2	0
	<u>4</u>	<u>9</u>

Operation Characteristics

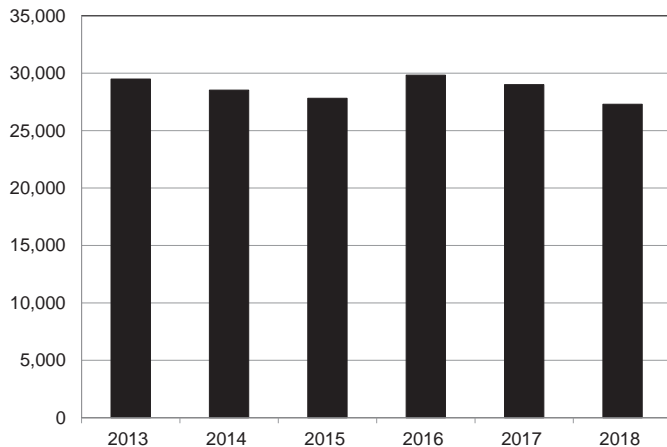
Revenue Vehicles	15
Peak Hour Fleet	9
Base Fleet	6
Fuel Consumption (gal)	25,764

Ridership Trends

2014	28,532
2015	27,820
2016	29,832
2017	29,005
2018	27,297

2018 Highlights

System Ridership Trend





Franklin County Public Transportation

Legislative District

Indiana Senate	42, 43
Indiana House	55, 67, 68
U.S. Congressional	6

Productivity

Total Passenger Boardings	27,297
Total Vehicle Miles	247,832
Revenue Vehicle Miles	247,352
Revenue Vehicle Hours	9,950

Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile	\$1.81
Operating Expense per Passenger Trip	\$16.40
Passenger Trips per Total Vehicle Mile	0.11
Passenger Trips per Capita	1.18

Financial Performance

Operating Subsidy	\$424,806
Operating Subsidy Ratio	95%
Locally Derived Income	\$135,479
Locally Derived Income Per Operating Expense	\$0.30
Fare Recovery Ratio	5%

Operating Expense Summary

Operator Salaries/Wages	\$221,755
Other Salaries/Wages	
Fringe	\$93,392
Services	\$15,643
Materials and Supplies	\$74,791
Utilities	\$11,478
Casualty/Liability	\$30,357
Purchased Transportation	\$0
Other	\$367
Total Expenses	\$447,783
Fixed Route Expenses	\$0
Demand Response Services	\$447,783

Revenue Summary

Fare Revenue	\$22,977
Contract/Other	\$0
Local Assistance	\$112,502
State Assistance	\$128,166
Federal Assistance	\$184,138
Total Revenue	\$447,783

Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Type	Vehicle Manufacturer	Seating Capacity	Wheelchair Capacity	ADA Accessible
1	2002	MV	Ford	5	0	N/A
1	2005	MV	Dodge	5	0	N/A
1	2006	MV	Chevrolet	5	0	N/A
1	2006	MV	Chevrolet	5	1	Ramp
2	2007	CU	Ford	11	2	Lift
1	2008	BU	Ford	8	2	Lift
2	2009	BU	Ford	8	2	Lift
2	2010	MV	Dodge	5	2	Ramp
1	2010	BU	Ford	12	2	Lift
2	2016	BU	Ford	8	2	Lift
1	2018	MV	Dodge	5	1	Ramp
15						



Fulton County

625 Pontiac Street
 Rochester, IN 46975
 (574) 223-6953

Contact: Georgia Moudy, Executive Director

Email: fcco@rtcol.com

Website: www.fultoncountycommunitycenter.com

General Information

Type of Service Demand Response
Service Area Fulton County
Service Population 20,836

Service Hours

Weekday 6:30 AM - 5:30 PM
Saturday
Sunday

Fare Structure

Base \$4.00
Youth \$4.00
Elderly/Disabled
Transfer
Other/Special
 \$4 County
 \$2.00 within city limits

Personnel

	<i>Full-Time</i>	<i>Part-Time</i>
Operations	10	3
Maintenance	0	0
Administration	3	0
	<u>13</u>	<u>3</u>

Operation Characteristics

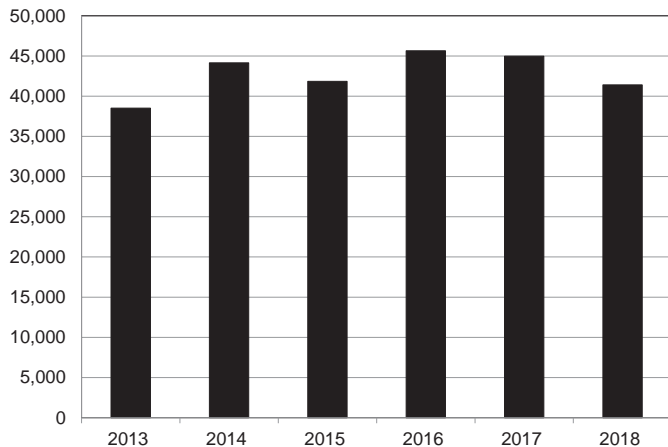
Revenue Vehicles	11
Peak Hour Fleet	8
Base Fleet	6
Fuel Consumption (gal)	15,889

Ridership Trends

2014	44,147
2015	41,854
2016	45,647
2017	44,985
2018	41,413

2018 Highlights

System Ridership Trend



Fulton County Public Transportation



Legislative District

Indiana Senate	18
Indiana House	16, 23
U.S. Congressional	2

Productivity

Total Passenger Boardings	41,413
Total Vehicle Miles	249,540
Revenue Vehicle Miles	230,371
Revenue Vehicle Hours	15,861

Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile	\$2.04
Operating Expense per Passenger Trip	\$12.29
Passenger Trips per Total Vehicle Mile	0.17
Passenger Trips per Capita	1.99

Financial Performance

Operating Subsidy	\$422,823
Operating Subsidy Ratio	83%
Locally Derived Income	\$195,382
Locally Derived Income Per Operating Expense	\$0.38
Fare Recovery Ratio	17%

Operating Expense Summary

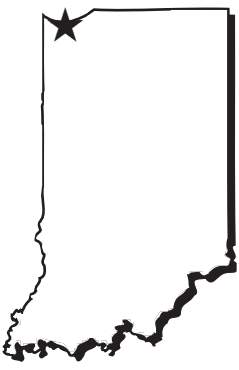
Operator Salaries/Wages	\$290,779
Other Salaries/Wages	
Fringe	\$30,815
Services	\$45,064
Materials and Supplies	\$41,957
Utilities	\$10,144
Casualty/Liability	\$20,483
Purchased Transportation	\$0
Other	\$69,679
Total Expenses	\$508,920
Fixed Route Expenses	\$0
Demand Response Services	\$508,920

Revenue Summary

Fare Revenue	\$86,097
Contract/Other	\$0
Local Assistance	\$109,285
State Assistance	\$122,439
Federal Assistance	\$191,099
Total Revenue	\$508,920

Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Type	Vehicle Manufacturer	Seating Capacity	Wheelchair Capacity	ADA Accessible
1	2009	CU	Ford	12	0	N/A
2	2011	MV	Dodge	5	6	Ramp
1	2012	MV	Dodge	4	5	Ramp
1	2013	MV	Dodge	5	6	Ramp
2	2015	MV	Dodge	5	0	Ramp
1	2016	MV	Dodge	5	1	Ramp
3	2017	MV	Dodge	5	1	Ramp
11						



Gary

100 W. 4th Avenue

Gary, IN 46402

(219) 885-7555

Contact: Daryl Lampkins, General Manager

Email: GeneralManager@gptcbus.com

Website: www.GaryTransit.com

General Information

Type of Service Fixed Route and Demand Response
Service Area Lake County
Service Population 76,008

Service Hours

Weekday 5:00 AM to 9:30 PM
Saturday 8:00 AM to 6:00 PM
Sunday None

Fare Structure

Base \$1.60
Youth \$1.25
Elderly/Disabled \$0.80
Transfer \$0.00
Other/Special

Monthly Pass \$50.00
 student monthly pass \$35.00 and ADA 20 Ride-\$50

Personnel

	Full-Time	Part-Time
Operations	34	2
Maintenance	13	1
Administration	11	1
	<u>58</u>	<u>4</u>

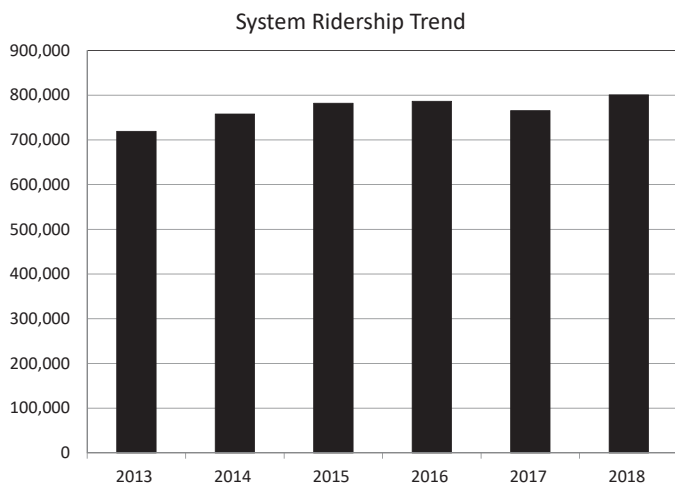
Operation Characteristics

Revenue Vehicles	28
Peak Hour Fleet	22
Base Fleet	20
Fuel Consumption (gal)	229,210

Ridership Trends

2014	757,912
2015	782,062
2016	786,361
2017	765,425
2018	800,645

2018 Highlights





Gary Public Transportation Corporation

Legislative District

Indiana Senate	2,3
Indiana House	2, 3, 11, 14
U.S. Congressional	1

Productivity

Total Passenger Boardings	800,645
Total Vehicle Miles	1,125,276
Revenue Vehicle Miles	1,046,788
Revenue Vehicle Hours	72,939

Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile	\$5.69
Operating Expense per Passenger Trip	\$7.99
Passenger Trips per Total Vehicle Mile	0.71
Passenger Trips per Capita	10.53

Financial Performance

Operating Subsidy	\$4,864,060
Operating Subsidy Ratio	76%
Locally Derived Income	\$2,399,387
Locally Derived Income Per Operating Expense	\$0.37
Fare Recovery Ratio	11%

Operating Expense Summary

Operator Salaries/Wages	\$2,047,167
Other Salaries/Wages	\$663,364
Fringe	\$1,157,987
Services	\$966,642
Materials and Supplies	\$1,133,899
Utilities	\$150,000
Casualty/Liability	\$281,000
Purchased Transportation	\$0
Other	\$0
Total Expenses	\$6,400,059
Fixed Route Expenses	\$5,728,053
Demand Response Services	\$672,006

Revenue Summary

Fare Revenue	\$724,078
Contract/Other	\$811,921
Local Assistance	\$863,388
State Assistance	\$903,964
Federal Assistance	\$3,096,708
Total Revenue	\$6,400,059

Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Manufacturer	ADA Accessible	Vehicle Capacity	Engine Type
4	2007	Gillig	Yes (Ramp)	25+2wc	Diesel
3	2007	Gillig	Yes (Ramp)	31+2wc	Diesel
9	2010	Gillig	Yes (Ramp)	25+2wc	Diesel
3	2014	Gillig	Yes (Ramp)	25+2wc	Diesel
3	2014	Ford E450	Yes (Lift)	10+3wc	Gasoline
1	2017	Gillig	Yes (Ramp)	25+2wc	Diesel
3	2017	Ford E450	Yes (Lift)	10+3wc	Gasoline
2	2018	Ford E450	Yes (Lift)	10+3wc	Gasoline
28					



Hamilton County

1555 Westfield Road
 Noblesville, IN 46062
 (317) 773-8781

Contact: Elaine McGuire, Transportation Manager
Email: emcguire@janus-inc.org
Website: www.HCEpublictransit.org

General Information

Type of Service Demand Response
Service Area Hamilton County
Service Population 274,569

Service Hours

Weekday 6:00 AM - 6:00 PM
Saturday 7:00 AM - 3:00 PM
Sunday

Fare Structure

Base \$3.00
Youth \$3.00
Elderly/Disabled \$3.00
Transfer
Other/Special

Personnel

	<i>Full-Time</i>	<i>Part-Time</i>
Operations	15	10
Maintenance	0	1
Administration	6	0
	<u>21</u>	<u>11</u>

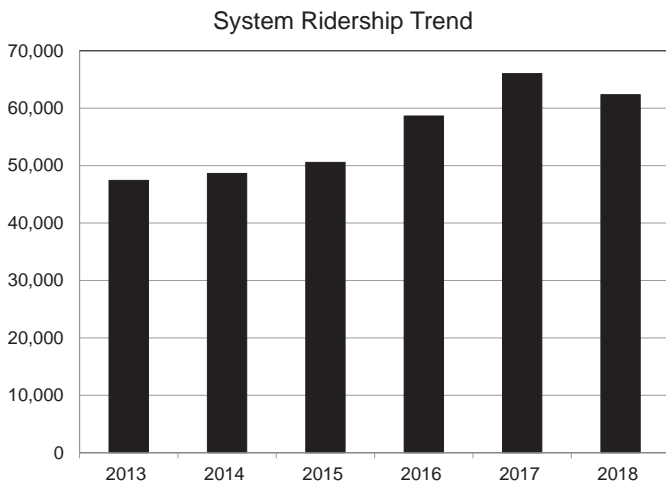
Operation Characteristics

Revenue Vehicles	24
Peak Hour Fleet	19
Base Fleet	15
Fuel Consumption (gal)	77,282

Ridership Trends

2014	48,633
2015	50,579
2016	58,639
2017	66,028
2018	62,355

2018 Highlights



Hamilton County Express



Operating Expense Summary

Operator Salaries/Wages	\$799,752
Other Salaries/Wages	
Fringe	\$204,514
Services	\$47,137
Materials and Supplies	\$195,053
Utilities	\$11,294
Casualty/Liability	\$31,118
Purchased Transportation	\$0
Other	\$186,277
Total Expenses	\$1,475,146
Fixed Route Expenses	\$0
Demand Response Services	\$1,475,146

Revenue Summary

Fare Revenue	\$118,431
Contract/Other	\$0
Local Assistance	\$506,862
State Assistance	\$182,615
Federal Assistance	\$667,238
Total Revenue	\$1,475,146

Legislative District

Indiana Senate	20, 21, 28, 29, 30, 31
Indiana House	29, 32, 35, 36, 38, 39, 86, 87, 88
U.S. Congressional	5

Productivity

Total Passenger Boardings	62,355
Total Vehicle Miles	599,383
Revenue Vehicle Miles	523,049
Revenue Vehicle Hours	32,603

Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile	\$2.46
Operating Expense per Passenger Trip	\$23.66
Passenger Trips per Total Vehicle Mile	0.10
Passenger Trips per Capita	0.23

Financial Performance

Operating Subsidy	\$1,356,715
Operating Subsidy Ratio	92%
Locally Derived Income	\$625,293
Locally Derived Income Per Operating Expense	\$0.42
Fare Recovery Ratio	8%

Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Type	Vehicle Manufacturer	Seating Capacity	Wheelchair Capacity	ADA Accessible
1	2009	CU	Ford	14	0	
1	2010	MV	Dodge	5	1	Ramp
4	2015	CU	Ford	13	2	Lift
8	2016	CU	Ford	13	2	Lift
5	2017	CU	Ford	13	1	Lift
5	2018	CU	Ford	9	2	Lift
24						



Hancock County

1870 Fields Blvd.
Greenfield, IN 46140
(317) 462-3758

Contact: Bob Long, Executive Director
Email: boblong@hcssi.org
Website: www.hcssi.org

General Information

Type of Service Demand Response
Service Area Hancock County
Service Population 70,002

Service Hours

Weekday 7:00 AM - 5:00 PM
Saturday
Sunday

Fare Structure

Base \$3.00
Youth
Elderly/Disabled \$3.00
Transfer
Other/Special
Out-of-County \$30

Personnel

	<i>Full-Time</i>	<i>Part-Time</i>
Operations	0	16
Maintenance	0	0
Administration	1	3
	<u>1</u>	<u>19</u>

Operation Characteristics

Revenue Vehicles	10
Peak Hour Fleet	8
Base Fleet	8
Fuel Consumption (gal)	9,315

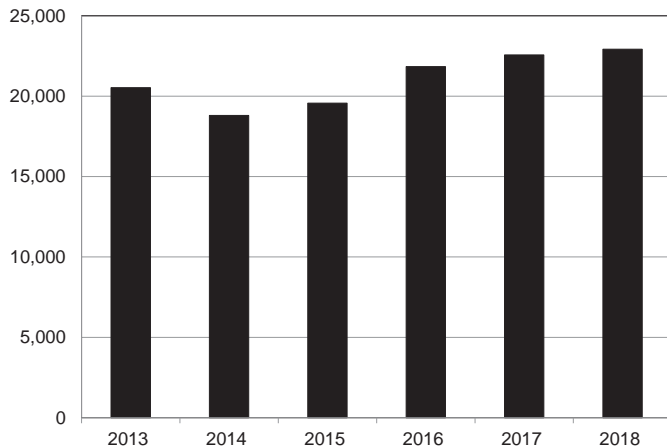
Ridership Trends

2014	18,804
2015	19,565
2016	21,843
2017	22,568
2018	22,922

2018 Highlights

- Bob Long hired as new Agency Director
- Cynthia Harrison promoted to Transit Coordinator

System Ridership Trend



Hancock Area Rural Transit



Legislative District

Indiana Senate	28
Indiana House	29, 53
U.S. Congressional	6

Operating Expense Summary

Operator Salaries/Wages	\$286,123
Other Salaries/Wages	
Fringe	\$33,881
Services	\$29,968
Materials and Supplies	\$37,944
Utilities	\$5,106
Casualty/Liability	\$13,997
Purchased Transportation	\$0
Other	\$128,558
Total Expenses	\$535,578
Fixed Route Expenses	\$0
Demand Response Services	\$535,578

Productivity

Total Passenger Boardings	22,922
Total Vehicle Miles	198,863
Revenue Vehicle Miles	184,516
Revenue Vehicle Hours	16,221

Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile	\$2.69
Operating Expense per Passenger Trip	\$23.37
Passenger Trips per Total Vehicle Mile	0.12
Passenger Trips per Capita	0.33

Revenue Summary

Fare Revenue	\$58,094
Contract/Other	\$4,558
Local Assistance	\$188,060
State Assistance	\$60,262
Federal Assistance	\$224,606
Total Revenue	\$535,578

Financial Performance

Operating Subsidy	\$472,928
Operating Subsidy Ratio	88%
Locally Derived Income	\$250,712
Locally Derived Income Per Operating Expense	\$0.47
Fare Recovery Ratio	11%

Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Type	Vehicle Manufacturer	Seating Capacity	Wheelchair Capacity	ADA Accessible
1	2005	AO	Ford	4	0	N/A
1	2007	AO	Ford	4	0	N/A
1	2008	MV	Chevrolet	4	1	Ramp
1	2010	MV	Dodge	3	1	Ramp
1	2010	AO	Chevrolet	4	0	N/A
1	2010	CU	Dodge	8	2	Lift
2	2013	MV	Dodge	4	1	Ramp
1	2015	MV	Dodge	5	2	Ramp
1	2016	MV	Dodge	5	1	Ramp
10						



Hendricks & Morgan Counties

1001 Sycamore Lane
 Danville, IN 46122
 (317) 745-4715

Contact: Jamie Howard, Executive Assistant
Email: jmhoward@sycamoreservices.com
Website: www.sycamoreservices.com

General Information

Type of Service Demand Response
Service Area Hendricks and Morgan Counties
Service Population 214,342

Service Hours

Weekday 6:00 AM - 6:00 PM
Saturday
Sunday

Fare Structure

Base \$3.00
Youth \$3.00
Elderly/Disabled \$3.00
Transfer
Other/Special
 Hendricks: \$3 (In-Town), \$4 (In-County)
 Morgan: \$4 (In-Town), \$5 (In-County)

Personnel

	Full-Time	Part-Time
Operations	11	51
Maintenance	0	0
Administration	5	10
	<u>16</u>	<u>61</u>

Operation Characteristics

Revenue Vehicles	47
Peak Hour Fleet	35
Base Fleet	30
Fuel Consumption (gal)	50,446

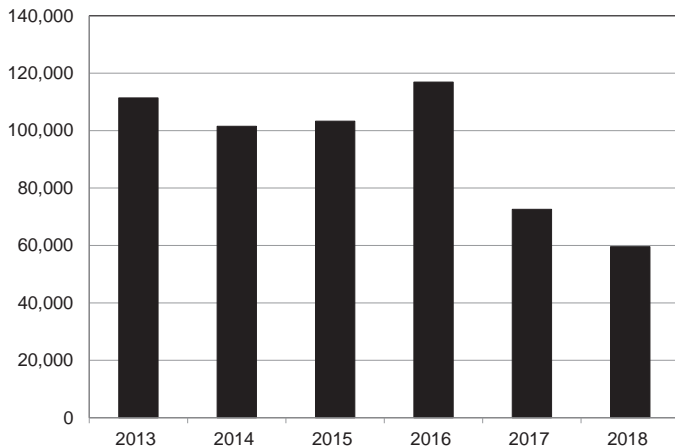
Ridership Trends

2014	101,530
2015	103,312
2016	116,904
2017	72,599
2018	59,559

2018 Highlights

- Received positive feedback from customer service surveys
- Purchased dispatching software

System Ridership Trend





Hendricks County Transit/Sycamore Services DBA LINK

Legislative District

Indiana Senate	23, 24
Indiana House	28, 40, 47, 91
U.S. Congressional	4

Productivity

Total Passenger Boardings	59,559
Total Vehicle Miles	565,641
Revenue Vehicle Miles	536,144
Revenue Vehicle Hours	35,349

Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile	\$2.12
Operating Expense per Passenger Trip	\$20.15
Passenger Trips per Total Vehicle Mile	0.11
Passenger Trips per Capita	0.28

Financial Performance

Operating Subsidy	\$1,149,666
Operating Subsidy Ratio	96%
Locally Derived Income	\$330,036
Locally Derived Income Per Operating Expense	\$0.27
Fare Recovery Ratio	4%

Operating Expense Summary

Operator Salaries/Wages	\$669,638
Other Salaries/Wages	
Fringe	\$122,780
Services	\$73,496
Materials and Supplies	\$138,549
Utilities	\$21,909
Casualty/Liability	\$90,453
Purchased Transportation	\$0
Other	\$83,339
Total Expenses	\$1,200,164
Fixed Route Expenses	\$0
Demand Response Services	\$1,200,164

Revenue Summary

Fare Revenue	\$50,498
Contract/Other	\$0
Local Assistance	\$279,538
State Assistance	\$300,868
Federal Assistance	\$569,260
Total Revenue	\$1,200,164

Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Type	Vehicle Manufacturer	Seating Capacity	Wheelchair Capacity	ADA Accessible
1	2006	VN	GMC	6	2	Lift
1	2006	VN	Ford	7	2	Lift
1	2007	VN	Ford	7	2	Lift
3	2009	CU	Ford	8	1	Lift
2	2009	CU	Ford	8	2	Lift
2	2009	CU	Ford	10	2	Lift
4	2010	CU	Ford	10	2	Lift
1	2011	MV	Dodge	4	2	Ramp
1	2011	MV	Dodge	5	1	Ramp
1	2012	VN	Dodge	6	0	N/A
1	2012	MV	Dodge	5	1	Ramp
5	2013	MV	Dodge	4	2	Ramp
1	2013	MV	Dodge	7	0	N/A
1	2013	CU	Ford	8	2	Lift
2	2013	CU	Ford	12	2	Lift
5	2015	MV	Dodge	5	2	Ramp
3	2015	CU	Ford	8	2	Lift
2	2015	CU	Ford	12	2	Lift
1	2015	MV	Dodge	5	1	Ramp
3	2016	MV	Dodge	5	1	Ramp
1	2016	CU	Ford	8	2	Lift
3	2017	CU	Ford	9	2	Lift
1	2018	CU	Ford	11	1	Lift
1	2018	CU	Ford	14	1	Lift



Huntingburg

508 E. 4th Street
 Huntingtonburg, IN 47542
 (812) 683-2211

Contact: Jacque Lueken, Transit Director
Email: jlueken@huntingburg-in.gov
Website: www.huntingburg-in.gov

General Information

Type of Service Demand Response
Service Area Huntington City Limits
Service Population 6,057

Service Hours

Weekday 8:30 AM - 4:00 PM
Saturday
Sunday

Fare Structure

Base \$2.00
Youth \$2.00
Elderly/Disabled \$2.00
Transfer
Other/Special

Personnel

	<i>Full-Time</i>	<i>Part-Time</i>
Operations	0	3
Maintenance	0	0
Administration	0	2
	<u>2</u>	<u>3</u>

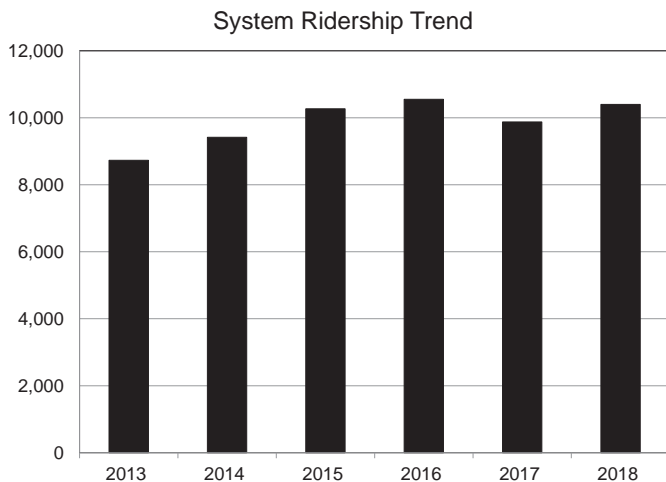
Operation Characteristics

Revenue Vehicles	3
Peak Hour Fleet	2
Base Fleet	2
Fuel Consumption (gal)	3,489

Ridership Trends

2014	9,419
2015	10,267
2016	10,552
2017	9,876
2018	10,399

2018 Highlights



Huntingburg Transit System



Legislative District

Indiana Senate	47
Indiana House	74
U.S. Congressional	8

Operating Expense Summary

Operator Salaries/Wages	\$114,456
Other Salaries/Wages	
Fringe	\$38,964
Services	\$6,642
Materials and Supplies	\$10,695
Utilities	\$2,715
Casualty/Liability	\$2,750
Purchased Transportation	\$0
Other	\$8,020
Total Expenses	\$184,242
Fixed Route Expenses	\$0
Demand Response Services	\$184,242

Productivity

Total Passenger Boardings	10,399
Total Vehicle Miles	23,511
Revenue Vehicle Miles	23,191
Revenue Vehicle Hours	3,264

Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile	\$7.84
Operating Expense per Passenger Trip	\$17.72
Passenger Trips per Total Vehicle Mile	0.44
Passenger Trips per Capita	1.72

Revenue Summary

Fare Revenue	\$9,641
Contract/Other	\$0
Local Assistance	\$96,695
State Assistance	\$23,950
Federal Assistance	\$53,956
Total Revenue	\$184,242

Financial Performance

Operating Subsidy	\$174,601
Operating Subsidy Ratio	95%
Locally Derived Income	\$106,336
Locally Derived Income Per Operating Expense	\$0.58
Fare Recovery Ratio	5%

Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Type	Vehicle Manufacturer	Seating Capacity	Wheelchair Capacity	ADA Accessible
1	2008	CU	Ford	10	2	Lift
1	2012	MV	Dodge	4	1	Ramp
1	2018	CU	Ford	12	2	Lift
3						



Huntington County

500 MacGahan Street
 Huntington, IN 46750
 (260) 356-3006

Contact: Holly Saunders, Executive Director
Email: hsaunders@huntingtoncountycoa.org
Website: huntingtoncountycoa.org

General Information

Type of Service Demand Response
Service Area Huntington County
Service Population 37,124

Service Hours

Weekday 6:00 AM - 8:00 PM
Saturday
Sunday

Fare Structure

Base \$3.00
Youth \$3.00
Elderly/Disabled \$3.00
Transfer
Other/Special

Personnel

	<i>Full-Time</i>	<i>Part-Time</i>
Operations	3	16
Maintenance	0	0
Administration	3	3
	<u>6</u>	<u>19</u>

Operation Characteristics

Revenue Vehicles	20
Peak Hour Fleet	14
Base Fleet	11
Fuel Consumption (gal)	26,228

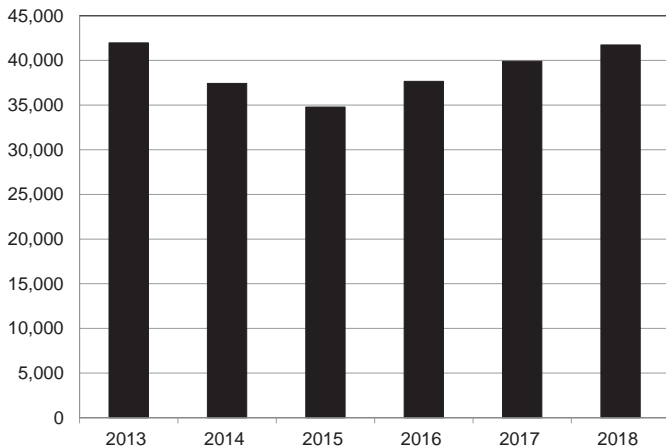
Ridership Trends

2014	37,433
2015	34,787
2016	37,661
2017	39,907
2018	41,743

2018 Highlights

- Transit system represented in Heritage Day Parade and Andrews Summer Festival

System Ridership Trend





Huntington Area Transportation

Legislative District

Indiana Senate	17
Indiana House	50
U.S. Congressional	3

Productivity

Total Passenger Boardings	41,743
Total Vehicle Miles	328,349
Revenue Vehicle Miles	322,338
Revenue Vehicle Hours	25,016

Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile	\$1.97
Operating Expense per Passenger Trip	\$15.50
Passenger Trips per Total Vehicle Mile	0.13
Passenger Trips per Capita	1.12

Financial Performance

Operating Subsidy	\$579,035
Operating Subsidy Ratio	90%
Locally Derived Income	\$229,881
Locally Derived Income Per Operating Expense	\$0.36
Fare Recovery Ratio	9%

Operating Expense Summary

Operator Salaries/Wages	\$391,331
Other Salaries/Wages	
Fringe	\$49,875
Services	\$42,434
Materials and Supplies	\$85,379
Utilities	\$7,084
Casualty/Liability	\$23,245
Purchased Transportation	\$0
Other	\$47,494
Total Expenses	\$646,842
Fixed Route Expenses	\$0
Demand Response Services	\$646,842

Revenue Summary

Fare Revenue	\$55,602
Contract/Other	\$12,206
Local Assistance	\$162,073
State Assistance	\$137,051
Federal Assistance	\$279,911
Total Revenue	\$646,842

Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Type	Vehicle Manufacturer	Seating Capacity	Wheelchair Capacity	ADA Accessible
1	2001	AO	Dodge	12	0	N/A
1	2005	MV	Chevrolet	4	1	Ramp
1	2005	MV	Dodge	6	0	N/A
1	2007	CU	Ford	8	2	Lift
2	2008	MV	Chevrolet	4	1	Ramp
1	2008	MV	Chevrolet	6	1	Ramp
3	2010	MV	Dodge	5	1	Ramp
1	2010	CU	Ford	8	2	Lift
1	2013	MV	Dodge	5	1	Ramp
1	2014	MV	Dodge	6	1	Ramp
1	2015	MV	Dodge	5	2	Ramp
1	2015	MV	Dodge	6	1	Ramp
1	2015	MV	Ford	8	2	Ramp
1	2015	CU	Ford	8	2	Lift
1	2017	AO	Ford	5	0	N/A
2	2017	MV	Dodge	5	1	Ramp



Indianapolis

1501 W. Washington St.
 Indianapolis, IN 46222
 (317) 635-2100

Contact: Michael Terry, President & CEO

Email: mterry@indygo.net

Website: www.indygo.net

General Information

Type of Service Fixed Route and Demand Response
Service Area Marion County, Indiana
Service Population 918,977

Service Hours

Weekday 4:07 AM to 12:37 AM
Saturday 5:26 AM to 12:35 AM
Sunday 6:09 AM to 9:50 PM

Fare Structure

Base \$1.75
Youth \$0.85
Elderly/Disabled \$0.85
Transfer \$0.00
Other/Special

monthly pass fixed route \$60.00
 senior and student monthly pass \$30.00

Personnel

	<i>Full-Time</i>	<i>Part-Time</i>
Operations	495	2
Maintenance	100	0
Administration	83	2
	<u>678</u>	<u>4</u>

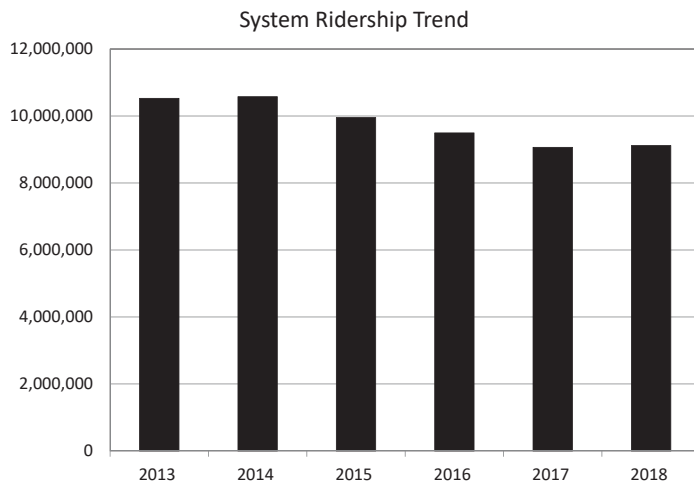
Operation Characteristics

Revenue Vehicles	262
Peak Hour Fleet	137
Base Fleet	110
Fuel Consumption (gal)	1,829,692

Ridership Trends

2014	10,574,895
2015	9,951,629
2016	9,494,492
2017	9,064,092
2018	9,115,875

2018 Highlights





Indianapolis Public Transportation Corporation (IndyGo)

Legislative District

Indiana Senate	29, 30, 31, 32, 33, 34, 35, 36
Indiana House	25, 86, 87, 88, 89, 90, 91, 92, 93, 94, 95, 96, 97, 98, 99, 100
U.S. Congressional	5, 7, 9

Productivity

Total Passenger Boardings	9,115,875
Total Vehicle Miles	12,738,058
Revenue Vehicle Miles	11,161,499
Revenue Vehicle Hours	758,689

Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile	\$6.55
Operating Expense per Passenger Trip	\$9.16
Passenger Trips per Total Vehicle Mile	0.72
Passenger Trips per Capita	9.92

Financial Performance

Operating Subsidy	\$72,710,830
Operating Subsidy Ratio	87%
Locally Derived Income	\$68,694,111
Locally Derived Income Per Operating Expense	\$0.82
Fare Recovery Ratio	12%

Operating Expense Summary

Operator Salaries/Wages	\$19,511,947
Other Salaries/Wages	\$17,678,242
Fringe	\$11,214,998
Services	\$10,380,813
Materials and Supplies	\$10,077,446
Utilities	\$949,915
Casualty/Liability	\$2,642,135
Purchased Transportation	\$10,469,775
Other	\$543,056
Total Expenses	\$83,468,327
Fixed Route Expenses	\$71,971,562
Demand Response Services	\$11,496,765

Revenue Summary

Fare Revenue	\$10,336,930
Contract/Other	\$420,567
Local Assistance	\$57,936,614
State Assistance	\$11,071,851
Federal Assistance	\$3,702,365
Total Revenue	\$83,468,327

Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Manufacturer	ADA Accessible	Vehicle Capacity	Engine Type
11	1997	New Flyer	Yes (Lift)	38+2wc	Diesel
5	1999	Nova	Yes (Lift)	39+2wc	Diesel
21	2000	Gillig	Yes (Lift)	39+2wc	Electric
29	2001	New Flyer	Yes (Lift)	39+2wc	Diesel
11	2002	New Flyer	Yes (Lift)	54+2wc	Diesel
21	2003	Gillig	Yes (Lift)	38+2wc	Diesel
10	2007	Gillig	Yes (Lift)	38+2wc	Diesel
10	2009	Chevrolet	Yes (Lift)	10+2wc	Gasoline
22	2010	Gillig	Yes (Lift)	38+2wc	Diesel
1	2012	Ford	Yes (Lift)	3+1wc	Gasoline
4	2012	VPG	Yes (Lift)	3+1wc	Gasoline
4	2013	Gillig	Yes (Lift)	38+2wc	Diesel
13	2014	Gillig	Yes (Lift)	38+2wc	Diesel
2	2014	Chevrolet	Yes (Lift)	10+2wc	Gasoline
13	2015	Gillig	Yes (Lift)	38+2wc	Diesel
40	2015	Starcraft/Allstar	Yes (Lift)	8+4wc	Gasoline
13	2016	Gillig	Yes (Lift)	38+2wc	Diesel
16	2017	Gillig	Yes (Lift)	38+2wc	Diesel
16	2017	Ford	Yes (Lift)	10+2wc	Gasoline
262					



Jasper, Pulaski, Starke, & Newton Counties

P.O. Box 127
 Monon, IN 47959
 (219) 253-6658
Contact: Lynette Carpenter, Director of Finance
Email: lcarpent@urhere.net
Website: www.kirpc.net

General Information

Type of Service Demand Response
 Service Area Jasper, Pulaski, Starke,
 and Newton Counties
 Service Population 81,951

Service Hours

Weekday 6:00 AM - 6:00 PM
 Saturday
 Sunday

Fare Structure

Base \$1.00
 Youth \$1.00
 Elderly/Disabled \$1.00
 Transfer \$0.50
 Other/Special

\$40 monthly pass; \$20 elderly/disabled monthly pass

Personnel

	Full-Time	Part-Time
Operations	5	19
Maintenance	0	0
Administration	7	6
	<u>12</u>	<u>24</u>

Operation Characteristics

Revenue Vehicles	42
Peak Hour Fleet	24
Base Fleet	18
Fuel Consumption (gal)	42,119

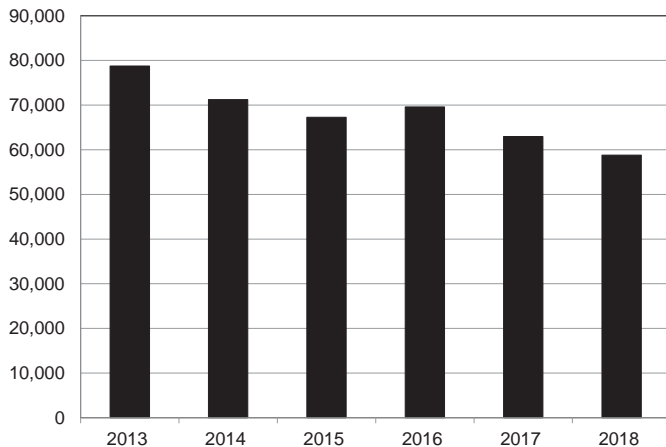
Ridership Trends

2014	71,236
2015	67,269
2016	69,599
2017	62,986
2018	58,799

2018 Highlights

- Agency vehicles represented in local parades
- Free transit for Energy Assistance and Food Pantry Appointments

System Ridership Trend





Kankakee-Iroquois Regional Planning Commission (KIRPC)

Legislative District

Indiana Senate	5, 6, 7, 18
Indiana House	4, 15, 16, 17, 20
U.S. Congressional	2, 4

Operating Expense Summary

Operator Salaries/Wages	\$592,689
Other Salaries/Wages	
Fringe	\$169,862
Services	\$61,839
Materials and Supplies	\$113,290
Utilities	\$26,857
Casualty/Liability	\$59,393
Purchased Transportation	\$0
Other	\$30,976
Total Expenses	\$1,054,906
Fixed Route Expenses	\$0
Demand Response Services	\$1,054,906

Productivity

Total Passenger Boardings	58,799
Total Vehicle Miles	590,725
Revenue Vehicle Miles	556,505
Revenue Vehicle Hours	36,501

Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile	\$1.79
Operating Expense per Passenger Trip	\$17.94
Passenger Trips per Total Vehicle Mile	0.10
Passenger Trips per Capita	0.72

Revenue Summary

Fare Revenue	\$54,992
Contract/Other	\$8,564
Local Assistance	\$264,174
State Assistance	\$236,399
Federal Assistance	\$490,776
Total Revenue	\$1,054,906

Financial Performance

Operating Subsidy	\$991,349
Operating Subsidy Ratio	94%
Locally Derived Income	\$327,730
Locally Derived Income Per Operating Expense	\$0.31
Fare Recovery Ratio	5%

Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Type	Vehicle Manufacturer	Seating Capacity	Wheelchair Capacity	ADA Accessible
1	2003	CU	Chevrolet	21	0	N/A
1	2005	AO	Buick	5	0	N/A
1	2005	AO	Chevrolet	26	0	N/A
1	2006	MV	Dodge	6	0	N/A
1	2006	MV	Ford	11	0	Lift
1	2006	MV	Ford	12	0	N/A
2	2007	MV	Dodge	6	0	N/A
1	2007	CU	Chevrolet	19	0	N/A
1	2008	MV	Chevrolet	7	2	Lift
1	2008	CU	GMC	20	0	N/A
1	2008	CU	Chevrolet	26	0	N/A
1	2009	CU	Ford	8	2	Lift
1	2009	CU	Ford	9	2	Lift
2	2010	MV	Dodge	5	1	Lift
2	2010	MV	Dodge	7	2	Lift
1	2010	CU	Ford	8	1	N/A
2	2010	CU	Ford	8	2	Lift
1	2010	MV	Ford	10	2	Lift
1	2011	CU	Chevrolet	24	0	N/A
2	2013	CU	Ford	12	2	N/A
1	2014	MV	Dodge	6	2	N/A
1	2014	MV	Dodge	7	2	N/A
1	2014	CU	Chevrolet	27	0	N/A
4	2015	MV	Dodge	5	2	Lift
1	2015	CU	Chevrolet	24	0	N/A
2	2016	MV	Dodge	5	2	Lift
2	2016	CU	Chevrolet	24	0	N/A
2	2017	CU	Ford	9	2	Lift
3	2017	MV	Dodge	5	1	Ramp



Jay, Randolph, Blackford, and Henry Counties

1701 Pilgrim Blvd.
Yorktown, IN 47396
(765) 722-4057

Contact: Kevin DeCamp, Transportation Manager
Email: kdecamp@lifestreaminc.org
Website: www.lifestreaminc.org

General Information

Type of Service Demand Response
Service Area Jay, Randolph, Henry, and Blackford Counties
Service Population 109,652

Service Hours

Weekday 8:00 AM - 5:00 PM
Saturday
Sunday

Fare Structure

Base \$2.00
Youth \$1.00
Elderly/Disabled \$1.00
Transfer
Other/Special

Personnel

	Full-Time	Part-Time
Operations	13	8
Maintenance	0	0
Administration	3	0
	<hr/> 16	<hr/> 8

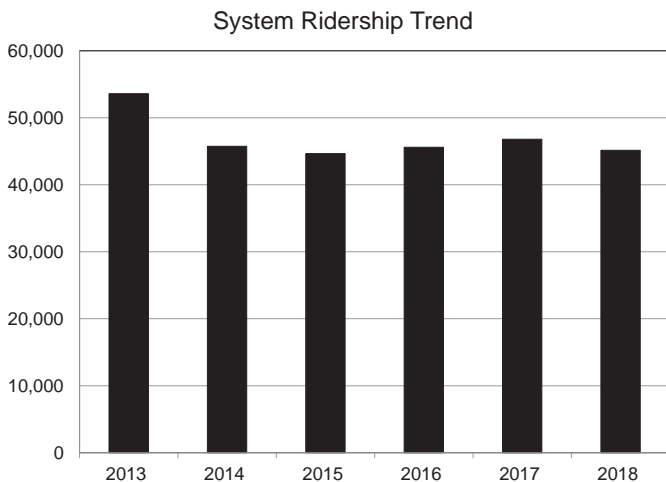
Operation Characteristics

Revenue Vehicles	24
Peak Hour Fleet	10
Base Fleet	7
Fuel Consumption (gal)	56,804

Ridership Trends

2014	45,737
2015	44,659
2016	45,599
2017	46,808
2018	45,151

2018 Highlights



The New InterUrban



Legislative District

Indiana Senate	17, 19, 20, 26, 27, 28
Indiana House	31, 32, 33, 34, 35, 54, 56
U.S. Congressional	5, 6

Productivity

Total Passenger Boardings	45,151
Total Vehicle Miles	390,096
Revenue Vehicle Miles	245,627
Revenue Vehicle Hours	21,679

Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile	\$2.91
Operating Expense per Passenger Trip	\$25.10
Passenger Trips per Total Vehicle Mile	0.12
Passenger Trips per Capita	0.41

Financial Performance

Operating Subsidy	\$1,104,887
Operating Subsidy Ratio	97%
Locally Derived Income	\$374,290
Locally Derived Income Per Operating Expense	\$0.33
Fare Recovery Ratio	3%

Operating Expense Summary

Operator Salaries/Wages	\$466,540
Other Salaries/Wages	
Fringe	\$109,730
Services	\$149,940
Materials and Supplies	\$142,002
Utilities	\$28,261
Casualty/Liability	\$24,774
Purchased Transportation	\$0
Other	\$212,001
Total Expenses	\$1,133,248
Fixed Route Expenses	\$0
Demand Response Services	\$1,133,248

Revenue Summary

Fare Revenue	\$28,361
Contract/Other	\$0
Local Assistance	\$345,929
State Assistance	\$210,810
Federal Assistance	\$548,148
Total Revenue	\$1,133,248

Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Type	Vehicle Manufacturer	Seating Capacity	Wheelchair Capacity	ADA Accessible
1	2004	VN	Ford	12	0	N/A
2	2008	CU	Ford	8	2	Lift
9	2010	CU	Ford	8	2	Lift
4	2015	CU	Ford	8	2	Lift
4	2017	CU	Ford	8	2	Lift
4	2018	CU	Ford	8	2	Lift
24						



Johnson, Shelby, & Brown Counties

3500 N Morton Street, PO Box 216

Franklin, IN 46131

(317) 738-5523

Contact: Becky Allen, Director of Transportation

Email: beckyallen2@gmail.com

Website: www.accessjohnsoncounty.org

General Information

Type of Service	Demand Response, Fixed and Deviated Fixed Routes
Service Area	Johnson, Shelby, and Brown Counties
Service Population	199,332

Service Hours

Weekday	6:15 AM-7:30 PM / 8:00 AM-4:00 PM / 6:00 AM-6:00 PM
Saturday	
Sunday	

Fare Structure

Base	\$4.00
Youth	\$4.00
Elderly/Disabled	\$4.00
Transfer	\$0.00
Other/Special	
	\$1 for Fixed Routes
	\$2 for Deviated Fixed Route

Personnel

	Full-Time	Part-Time
Operations	21	27
Maintenance	0	0
Administration	4	0
	<u>25</u>	<u>27</u>

Operation Characteristics

Revenue Vehicles	40
Peak Hour Fleet	29
Base Fleet	25
Fuel Consumption (gal)	100,912

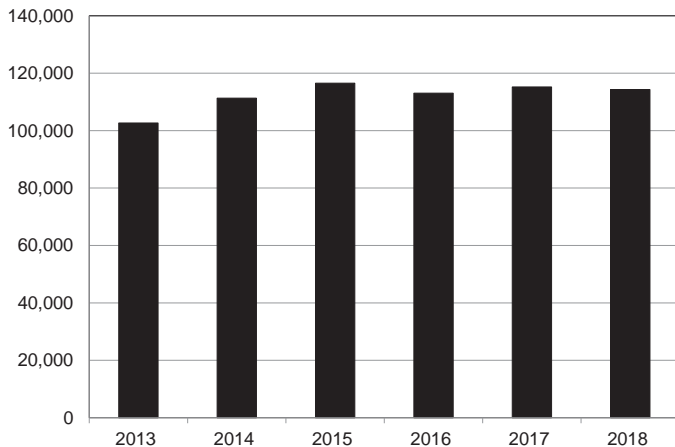
Ridership Trends

2014	111,330
2015	116,516
2016	113,040
2017	115,209
2018	114,317

2018 Highlights

- Transported over 700 veterans to medical appointments
- Participated in Johnson County Community Foundation 24 Days of Giving

System Ridership Trend





Access Johnson County/ShelbyGo/Access Brown County

Legislative District

Indiana Senate	32, 35, 36, 37, 40, 41, 42
Indiana House	47, 53, 57, 58, 59, 60, 65, 93
U.S. Congressional	9

Operating Expense Summary

Operator Salaries/Wages	\$745,954
Other Salaries/Wages	
Fringe	\$82,376
Services	\$133,381
Materials and Supplies	\$173,250
Utilities	\$30,022
Casualty/Liability	\$191,717
Purchased Transportation	\$571,590
Other	\$238,819
Total Expenses	\$2,167,108
Fixed Route Expenses	\$579,088
Demand Response Services	\$1,588,020

Productivity

Total Passenger Boardings	114,317
Total Vehicle Miles	893,692
Revenue Vehicle Miles	874,141
Revenue Vehicle Hours	61,220

Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile	\$2.42
Operating Expense per Passenger Trip	\$18.96
Passenger Trips per Total Vehicle Mile	0.13
Passenger Trips per Capita	0.57

Revenue Summary

Fare Revenue	\$109,556
Contract/Other	\$0
Local Assistance	\$955,166
State Assistance	\$323,848
Federal Assistance	\$778,538
Total Revenue	\$2,167,108

Financial Performance

Operating Subsidy	\$2,057,552
Operating Subsidy Ratio	95%
Locally Derived Income	\$1,064,722
Locally Derived Income Per Operating Expense	\$0.49
Fare Recovery Ratio	5%

Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Type	Vehicle Manufacturer	Seating Capacity	Wheelchair Capacity	ADA Accessible
1	2008	MV	Chevrolet	4	2	Lift
2	2008	MV	Chevrolet	5	2	Ramp
1	2009	VN	Ford	12	2	Lift
1	2010	AO	Ford	4	0	N/A
6	2010	CU	Ford	8	2	Lift
2	2010	CU	Ford	12	2	Lift
4	2010	CU	Ford	16	2	Lift
2	2013	MV	Chrysler	5	1	Ramp
2	2014	MV	Dodge	5	2	Ramp
2	2015	CU	Ford	10	2	Lift
2	2015	CU	Ford	12	2	Lift
1	2015	MV	Dodge	3	2	Ramp
1	2015	MV	Dodge	5	2	Ramp
1	2016	MV	Dodge	5	2	Ramp
2	2017	MV	Dodge	5	1	Ramp
4	2017	CU	Ford	13	2	Lift
4	2018	CU	Ford	6	1	Lift
1	2018	CU	Ford	8	2	Lift
1	2018	CU	Ford	10	1	Lift



Knox County

2009 Prospect Avenue
 Vincennes, IN 47591
 (812) 886-3381

Contact: Mark Carie, Transportation Manager
Email: mcarie@vincennesymca.org
Website: www.vincennesymca.org

General Information

Type of Service Demand Response
Service Area Knox County
Service Population 38,440

Service Hours

Weekday 6:00 AM - 6:00 PM
Saturday
Sunday

Fare Structure

Base \$2.00
Youth \$2.00
Elderly/Disabled \$2.00
Transfer
Other/Special

Personnel

	<i>Full-Time</i>	<i>Part-Time</i>
Operations	1	15
Maintenance	1	0
Administration	1	3
	<u>3</u>	<u>18</u>

Operation Characteristics

Revenue Vehicles	21
Peak Hour Fleet	10
Base Fleet	8
Fuel Consumption (gal)	42,988

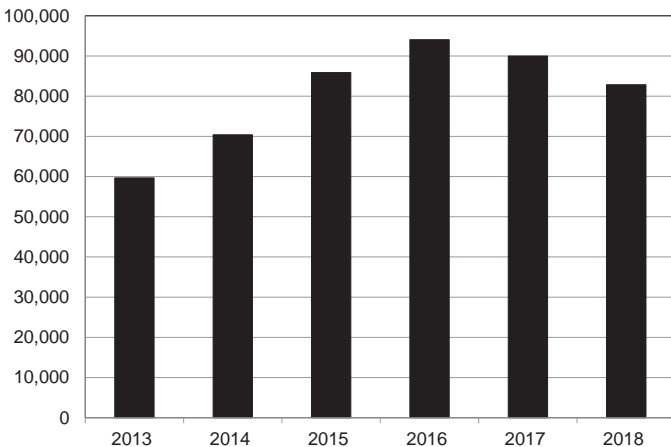
Ridership Trends

2014	70,391
2015	85,863
2016	94,041
2017	89,995
2018	82,850

2018 Highlights

- "Stuff the Bus" Christmas Campaign
- Free transit to local Thanksgiving Dinners
- Hosted Transit Day on Oct 8th

System Ridership Trend





Knox County Commissioners/VanGo

Legislative District

Indiana Senate	39, 48
Indiana House	45, 64
U.S. Congressional	8

Productivity

Total Passenger Boardings	82,850
Total Vehicle Miles	303,965
Revenue Vehicle Miles	279,819
Revenue Vehicle Hours	19,002

Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile	\$2.53
Operating Expense per Passenger Trip	\$9.28
Passenger Trips per Total Vehicle Mile	0.27
Passenger Trips per Capita	2.16

Financial Performance

Operating Subsidy	\$756,603
Operating Subsidy Ratio	98%
Locally Derived Income	\$248,438
Locally Derived Income Per Operating Expense	\$0.32
Fare Recovery Ratio	2%

Operating Expense Summary

Operator Salaries/Wages	\$338,766
Other Salaries/Wages	
Fringe	\$79,969
Services	\$39,113
Materials and Supplies	\$130,435
Utilities	\$16,223
Casualty/Liability	\$53,638
Purchased Transportation	\$0
Other	\$110,864
Total Expenses	\$769,008
Fixed Route Expenses	\$0
Demand Response Services	\$769,008

Revenue Summary

Fare Revenue	\$12,405
Contract/Other	\$0
Local Assistance	\$236,033
State Assistance	\$142,704
Federal Assistance	\$377,866
Total Revenue	\$769,008

Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Type	Vehicle Manufacturer	Seating Capacity	Wheelchair Capacity	ADA Accessible
1	2005	AO	Chevy	4	0	N/A
2	2006	CU	Ford	11	2	Lift
1	2008	CU	Ford	16	2	Lift
1	2009	CU	Ford	8	2	Lift
1	2009	CU	Ford	12	2	Lift
2	2010	CU	Ford	8	2	Lift
1	2011	CU	Ford	8	2	Lift
1	2011	CU	Ford	12	2	Lift
2	2011	CU	Ford	16	4	Lift
2	2013	CU	Dodge	6	1	Ramp
1	2014	CU	Ford	18	3	Lift
2	2015	CU	Ford	12	2	Lift
2	2016	CU	Ford	12	2	Lift
1	2016	CU	Ford	18	1	Lift
1	2018	CU	Ford	12	2	Lift

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Kokomo

100 S. Union St.
 Kokomo, IN 46901
 (765) 456-2338

Contact: Tammy Corn, Executive Director
Email: tcorn@kokomompo.com
Website: cityofkokomo.org

General Information

Type of Service Fixed route and para-transit
Service Area City of Kokomo limits
Service Population 69,682

Service Hours

Weekday 6:30 AM to 7:00 PM
Saturday None
Sunday None

Fare Structure

Base \$0.00
Youth \$0.00
Elderly/Disabled \$0.00
Transfer \$0.00
Other/Special

Personnel

	<i>Full-Time</i>	<i>Part-Time</i>
Operations	7	29
Maintenance	0	7
Administration	0	1
	<u>7</u>	<u>37</u>

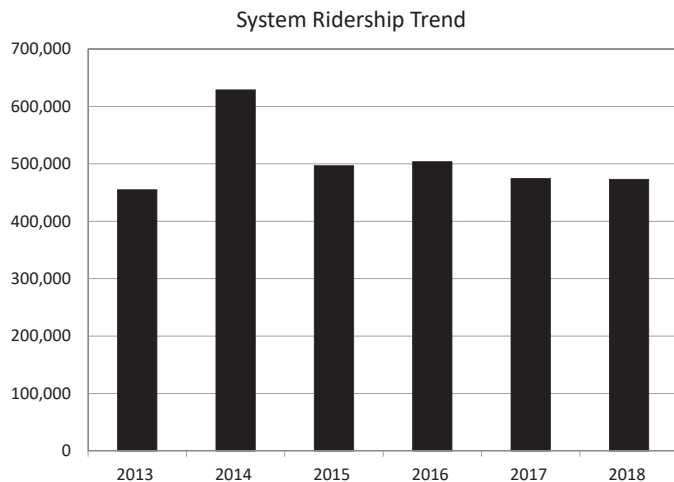
Operation Characteristics

Revenue Vehicles	35
Peak Hour Fleet	26
Base Fleet	22
Fuel Consumption (gal)	91,498

Ridership Trends

2014	628,778
2015	496,640
2016	503,668
2017	474,288
2018	473,074

2018 Highlights





Spirit of Kokomo and City Line Trolley

Legislative District

Indiana Senate	7, 21
Indiana House	30, 38
U.S. Congressional	4

Productivity

Total Passenger Boardings	473,074
Total Vehicle Miles	595,035
Revenue Vehicle Miles	544,630
Revenue Vehicle Hours	40,178

Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile	\$3.61
Operating Expense per Passenger Trip	\$4.54
Passenger Trips per Total Vehicle Mile	0.80
Passenger Trips per Capita	6.79

Financial Performance

Operating Subsidy	\$2,142,499
Operating Subsidy Ratio	100%
Locally Derived Income	\$644,442
Locally Derived Income Per Operating Expense	\$0.30
Fare Recovery Ratio	0%

Operating Expense Summary

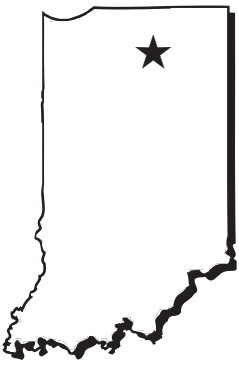
Operator Salaries/Wages	\$738,836
Other Salaries/Wages	\$421,493
Fringe	\$557,176
Services	\$32,189
Materials and Supplies	\$351,015
Utilities	\$6,176
Casualty/Liability	\$35,597
Purchased Transportation	\$3,235
Other	\$3,235
Total Expenses	\$2,145,717
Fixed Route Expenses	\$876,451
Demand Response Services	\$1,269,266

Revenue Summary

Fare Revenue	\$3,218
Contract/Other	\$0
Local Assistance	\$641,224
State Assistance	\$641,224
Federal Assistance	\$860,051
Total Revenue	\$2,145,717

Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Manufacturer	ADA Accessible	Vehicle Capacity	Engine Type
1	2008	Ford	Yes (Lift)	12+2	Diesel
2	2008	Chevy	Yes (Lift)	12+2	Diesel
3	2010	Freightliner	Yes (Lift)	45	Diesel
2	2010	Ford	Yes (Lift)	12+2	Gas
3	2012	MV-1	Yes (Lift)	3+1	Gas
1	2013	Ford	Yes (Lift)	12+2	Gas
2	2013	Gillig	Yes (Lift)	31+2	Diesel
2	2014	Chevy	Yes (Lift)	12+2	Diesel
2	2014	MV-1	Yes (Lift)	3+1	Gas
6	2015	Ford	Yes (Lift)	12+2	Gas
3	2016	Ford	Yes (Lift)	12+2	Gas
2	2016	Gillig	Yes (Lift)	31+2	Diesel
6	2018	Chevy	Yes (Lift)	14	Gas
35					



Kosciusko County

1804 E. Winona Avenue

Warsaw, IN 46580

(574) 267-4990

Contact: Amanda Landis, General Manager

Email: Amanda.Landis@Cardinalservices.org

Website: www.cardinalservices.org

General Information

Type of Service Demand Response
Service Area Kosciusko County
Service Population 77,358

Service Hours

Weekday 5:30 AM - 8:00 PM
Saturday
Sunday

Fare Structure

Base \$1.00
Youth \$1.00
Elderly/Disabled \$1.00
Transfer
Other/Special

Personnel

	<i>Full-Time</i>	<i>Part-Time</i>
Operations	10	5
Maintenance	1	0
Administration	2	1
	<u>13</u>	<u>6</u>

Operation Characteristics

Revenue Vehicles	14
Peak Hour Fleet	8
Base Fleet	6
Fuel Consumption (gal)	32,843

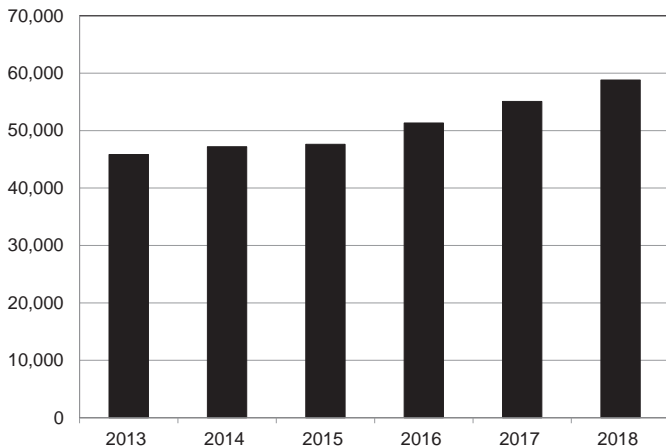
Ridership Trends

2014	47,195
2015	47,620
2016	51,333
2017	55,093
2018	58,809

2018 Highlights

- Implemented new dispatch software

System Ridership Trend



Kosciusko Area Bus Service



Legislative District

Indiana Senate	9, 13, 17, 18
Indiana House	18, 22, 23
U.S. Congressional	2,3

Operating Expense Summary

Operator Salaries/Wages	\$397,428
Other Salaries/Wages	
Fringe	\$164,814
Services	\$10,984
Materials and Supplies	\$122,091
Utilities	\$11,848
Casualty/Liability	\$18,055
Purchased Transportation	\$0
Other	\$91,666
Total Expenses	\$816,886
Fixed Route Expenses	\$0
Demand Response Services	\$816,886

Productivity

Total Passenger Boardings	58,809
Total Vehicle Miles	278,800
Revenue Vehicle Miles	243,225
Revenue Vehicle Hours	15,582

Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile	\$2.93
Operating Expense per Passenger Trip	\$13.89
Passenger Trips per Total Vehicle Mile	0.21
Passenger Trips per Capita	0.76

Revenue Summary

Fare Revenue	\$28,225
Contract/Other	\$0
Local Assistance	\$312,239
State Assistance	\$132,557
Federal Assistance	\$343,864
Total Revenue	\$816,886

Financial Performance

Operating Subsidy	\$788,660
Operating Subsidy Ratio	97%
Locally Derived Income	\$340,464
Locally Derived Income Per Operating Expense	\$0.42
Fare Recovery Ratio	3%

Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Type	Vehicle Manufacturer	Seating Capacity	Wheelchair Capacity	ADA Accessible
1	2002	CU	Ford	12	2	Lift
1	2010	MV	Dodge	3	1	Ramp
2	2010	CU	Ford	16	2	Lift
2	2015	CU	Ford	16	2	Lift
2	2016	CU	Ford	8	2	Lift
2	2016	CU	Ford	16	2	Lift
1	2017	CU	Ford	17	2	Lift
1	2017	MV	Dodge	4	1	Ramp
2	2018	CU	Ford	17	2	Lift
14						



Lafayette

1250 Canal Rd, PO Box 588
 Lafayette, IN 47902-0588
 (765) 423-2666

Contact: Martin B Sennett, General Manager

Email: msennett@gocitybus.com

Website: www.gocitybus.com

General Information

Type of Service Fixed Route and Demand Response
Service Area Lafayette, W. Lafayette Metropolitan Area, & Purdue campus
Service Population 147,725

Service Hours

Weekday 6:00 AM - 12:40 AM M-W;
 6:00 AM - 2:42 AM Th-F
Saturday 6:00 AM - 2:42 AM
Sunday 8:45 AM - 6:40 PM

Fare Structure

Base \$1.00
Youth \$0.00
Elderly/Disabled \$0.50
Transfer \$0.00
Other/Special

Pass \$28/mo; E&D \$14/mo; Token \$0.75/ride
 Day \$2; Dem Resp \$2/ride; Annual Youth
 \$2/\$10/\$30

Personnel

	<i>Full-Time</i>	<i>Part-Time</i>
Operations	83	14
Maintenance	13	0
Administration	19	2
	<u>115</u>	<u>16</u>

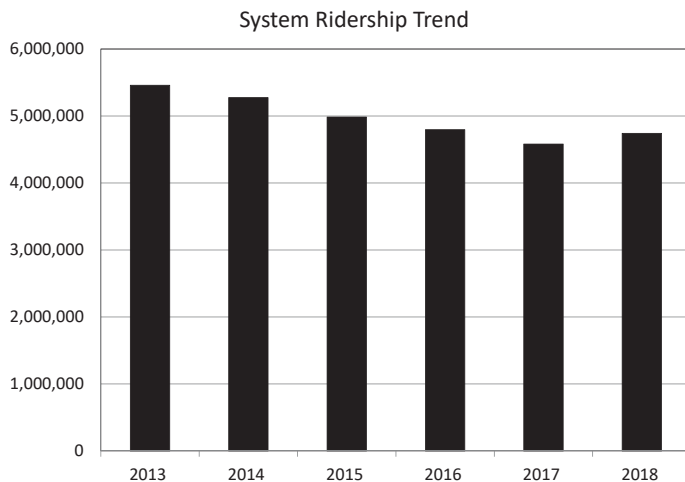
Operation Characteristics

Revenue Vehicles 77
Peak Hour Fleet 56
Base Fleet 39
Fuel Consumption (gal) 483,544

Ridership Trends

2014	5,274,218
2015	4,984,620
2016	4,794,873
2017	4,580,987
2018	4,740,475

2018 Highlights





Operating Expense Summary

Operator Salaries/Wages	\$3,942,838
Other Salaries/Wages	\$1,771,565
Fringe	\$3,343,242
Services	\$435,547
Materials and Supplies	\$1,274,219
Utilities	\$143,602
Casualty/Liability	\$282,496
Purchased Transportation	\$0
Other	\$235,343
Total Expenses	\$11,428,852
Fixed Route Expenses	\$10,971,698
Demand Response Services	\$457,154

Revenue Summary

Fare Revenue	\$3,350,574
Contract/Other	\$470,433
Local Assistance	\$915,765
State Assistance	\$4,239,824
Federal Assistance	\$2,452,256
Total Revenue	\$11,428,852

Legislative District

Indiana Senate	7, 22
Indiana House	26, 27, 41
U.S. Congressional	4

Productivity

Total Passenger Boardings	4,740,475
Total Vehicle Miles	2,030,791
Revenue Vehicle Miles	1,909,223
Revenue Vehicle Hours	150,467

Performance/Service Effectiveness

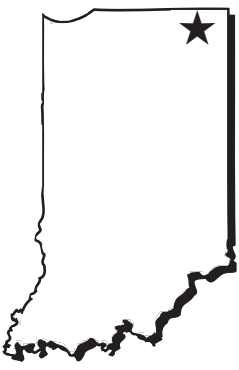
Operating Expense per Total Vehicle Mile	\$5.63
Operating Expense per Passenger Trip	\$2.41
Passenger Trips per Total Vehicle Mile	2.33
Passenger Trips per Capita	32.09

Financial Performance

Operating Subsidy	\$7,607,845
Operating Subsidy Ratio	67%
Locally Derived Income	\$4,736,772
Locally Derived Income Per Operating Expense	\$0.41
Fare Recovery Ratio	29%

Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Manufacturer	ADA Accessible	Vehicle Capacity	Engine Type
1	1981	GMC	NO	40	DIESEL
3	1998	NEW FLYER	YES	60	DIESEL
1	2002	GILLIG	YES	40	DIESEL
2	2003	GILLIG	YES	40	DIESEL
3	2003	NEW FLYER	YES	60	DIESEL
4	2005	GILLIG	YES	40	DIESEL
7	2007	GILLIG	YES	40	DIESEL
2	2007	GILLIG	YES	35	DIESEL
2	2009	NEW FLYER	YES	60	DIESEL
6	2009	GILLIG	YES	40	DIESEL
4	2010	GILLIG	YES	40	DIESEL
3	2011	NEW FLYER	YES	45	DIESEL
2	2011	GILLIG	YES	40	DIESEL
1	2011	SUPREME	YES	11	DIESEL
3	2014	GILLIG	YES	35	DIESEL
12	2015	GILLIG	YES	40	CNG
4	2015	STARCRAFT	YES	13	CNG
9	2016	GILLIG	YES	42	CNG
1	2017	STARCRAFT	YES	13	CNG
6	2018	NEW FLYER	YES	42	CNG
1	2018	NEW FLYER	YES	54	CNG



LaGrange County

410 E. Central Avenue

LaGrange, IN 46761

(260) 463-4161

Contact: Cheri Perkins, Agency Director

Email: cperkins@lagrangecoa.org

Website: www.lagrangecoa.org

General Information

Type of Service Demand Response
Service Area LaGrange County
Service Population 37,162

Service Hours

Weekday 5:00 AM - 5:00 PM
Saturday
Sunday

Fare Structure

Base \$3.00
Youth
Elderly/Disabled \$0.00
Transfer
Other/Special
 \$6.00/\$9.00/\$11.00 based on mileage

Personnel

	<i>Full-Time</i>	<i>Part-Time</i>
Operations	7	13
Maintenance	0	0
Administration	2	0
	<u>9</u>	<u>13</u>

Operation Characteristics

Revenue Vehicles	18
Peak Hour Fleet	11
Base Fleet	8
Fuel Consumption (gal)	44,298

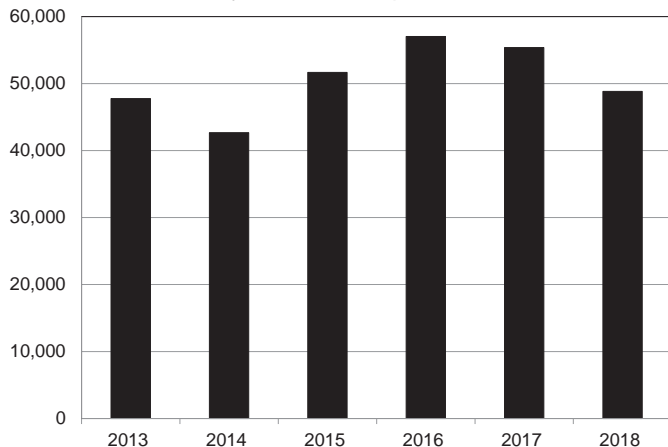
Ridership Trends

2014	42,670
2015	51,675
2016	57,033
2017	55,387
2018	48,843

2018 Highlights

- Local funding to repave parking lot

System Ridership Trend





LaGrange County Area Transit (LCAT)

Legislative District

Indiana Senate	13
Indiana House	18, 52
U.S. Congressional	3

Productivity

Total Passenger Boardings	48,843
Total Vehicle Miles	577,138
Revenue Vehicle Miles	526,522
Revenue Vehicle Hours	26,903

Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile	\$1.55
Operating Expense per Passenger Trip	\$18.29
Passenger Trips per Total Vehicle Mile	0.08
Passenger Trips per Capita	1.31

Operating Expense Summary

Operator Salaries/Wages	\$466,640
Other Salaries/Wages	
Fringe	
Services	\$131,792
Materials and Supplies	\$121,051
Utilities	\$0
Casualty/Liability	\$35,183
Purchased Transportation	\$0
Other	\$138,544
Total Expenses	\$893,210
Fixed Route Expenses	\$0
Demand Response Services	\$893,210

Revenue Summary

Fare Revenue	\$198,352
Contract/Other	\$0
Local Assistance	\$219,377
State Assistance	\$209,215
Federal Assistance	\$266,266
Total Revenue	\$893,210

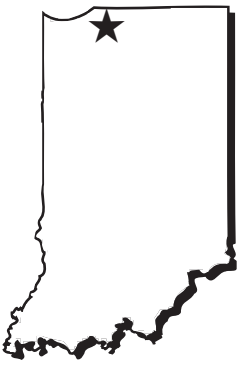
Financial Performance

Operating Subsidy	\$694,858
Operating Subsidy Ratio	78%
Locally Derived Income	\$417,729
Locally Derived Income Per Operating Expense	\$0.47
Fare Recovery Ratio	22%

Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Type	Vehicle Manufacturer	Seating Capacity	Wheelchair Capacity	ADA Accessible
1	2000	MV	Dodge	6	0	N/A
1	2005	MV	Dodge	6	0	N/A
1	2011	CU	Ford	8	2	Lift
2	2013	AO	Ford	4	0	N/A
1	2013	CU	Ford	8	2	Lift
1	2014	MV	Dodge	5	1	Ramp
2	2015	CU	Ford	8	2	Lift
2	2015	MV	Dodge	5	1	Ramp
1	2016	MV	Dodge	3	1	Ramp
1	2016	CU	Ford	8	2	Lift
1	2016	MV	Dodge	5	1	Ramp
1	2017	MV	Dodge	4	1	Ramp
1	2017	MV	Dodge	5	1	Ramp
1	2018	CU	Ford	9	2	Lift
1	2018	CU	Ford	8	2	Lift

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La Porte

102 L Street
 La Porte, IN 46350
 (219) 362-6565

Contact: Tom MacLennan, Director of Transportation

Email: transporte@cityoflaportein.gov

Website: www.cityoflaporte.com/transporte

General Information

Type of Service Demand Response
Service Area City of La Porte
Service Population 22,053

Service Hours

Weekday 6:00 AM - 9:00 PM
Saturday 8:00 AM - 4:00 PM
Sunday No Service

Fare Structure

Base \$3.25
Youth \$1.25
Elderly/Disabled \$2.50
Transfer \$3.25
Other/Special

10 ride pass general \$30
 10 ride pass senior \$22.50

Personnel

	<i>Full-Time</i>	<i>Part-Time</i>
Operations	5	14
Maintenance	1	0
Administration	1	0
	<u>7</u>	<u>14</u>

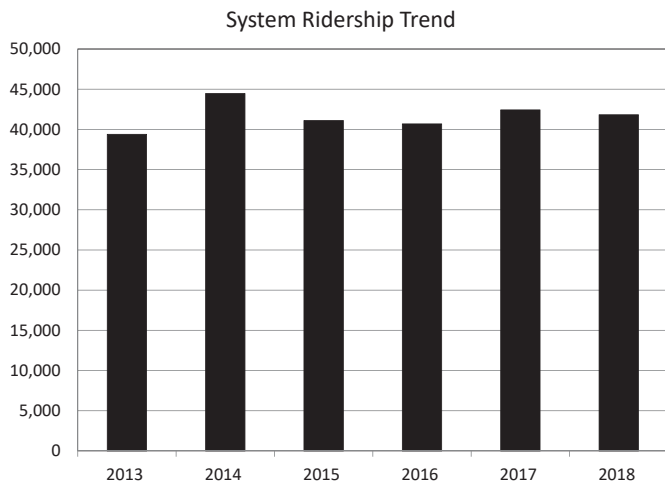
Operation Characteristics

Revenue Vehicles	7
Peak Hour Fleet	5
Base Fleet	5
Fuel Consumption (gal)	28,685

Ridership Trends

2014	44,461
2015	41,094
2016	40,683
2017	42,424
2018	41,813

2018 Highlights





Operating Expense Summary

Operator Salaries/Wages	\$214,628
Other Salaries/Wages	\$163,008
Fringe	\$153,909
Services	\$5,397
Materials and Supplies	\$62,574
Utilities	\$13,484
Casualty/Liability	\$21,171
Purchased Transportation	\$1,406
Other	\$1,406
Total Expenses	\$635,577
Fixed Route Expenses	\$0
Demand Response Services	\$635,540

Revenue Summary

Fare Revenue	\$109,108
Contract/Other	\$0
Local Assistance	\$163,209
State Assistance	\$69,225
Federal Assistance	\$268,776
Total Revenue	\$635,577

Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Manufacturer	ADA Accessible	Vehicle Capacity	Engine Type
2	2013	Ford	Yes	14+2wc	Liquid Propane
3	2016	Ford	Yes	13+2wc	Liquid Propane
2	2017	Ford	Yes	13+2wc	Liquid Propane
7					

Legislative District

Indiana Senate	8
Indiana House	9
U.S. Congressional	2

Productivity

Total Passenger Boardings	41,813
Total Vehicle Miles	126,385
Revenue Vehicle Miles	125,309
Revenue Vehicle Hours	12,902

Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile	\$5.03
Operating Expense per Passenger Trip	\$15.20
Passenger Trips per Total Vehicle Mile	0.33
Passenger Trips per Capita	1.90

Financial Performance

Operating Subsidy	\$501,210
Operating Subsidy Ratio	79%
Locally Derived Income	\$272,317
Locally Derived Income Per Operating Expense	\$0.43
Fare Recovery Ratio	17%



Madison County

16 E. 9th Street - Room 100

Anderson, IN 46016

(765) 640-4201

Contact: David Benefiel, Senior Transportation Planner

Email: dave@heartlandmpo.org

Website: www.ridethetram.com

General Information

Type of Service Demand Response
Service Area Madison County
Service Population 75,507

Service Hours

Weekday 7:00 AM - 5:00 PM
Saturday
Sunday

Fare Structure

Base \$4.00
Youth \$4.00
Elderly/Disabled \$2.50
Transfer
Other/Special

Personnel

	<i>Full-Time</i>	<i>Part-Time</i>
Operations	6	2
Maintenance	0	0
Administration	0	21
	<u>6</u>	<u>23</u>

Operation Characteristics

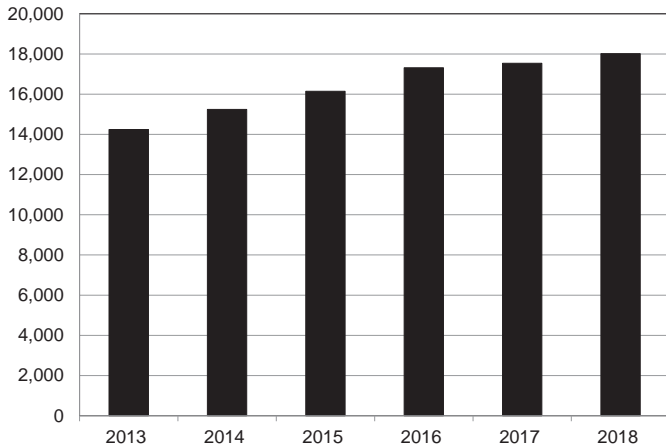
Revenue Vehicles	11
Peak Hour Fleet	5
Base Fleet	4
Fuel Consumption (gal)	20,391

Ridership Trends

2014	15,244
2015	16,144
2016	17,313
2017	17,536
2018	18,020

2018 Highlights

System Ridership Trend





Transportation for Rural Areas of Madison County (TRAM)

Legislative District

Indiana Senate	20, 25, 26
Indiana House	35, 36, 37
U.S. Congressional	5

Productivity

Total Passenger Boardings	18,020
Total Vehicle Miles	165,719
Revenue Vehicle Miles	161,621
Revenue Vehicle Hours	7,881

Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile	\$2.69
Operating Expense per Passenger Trip	\$24.78
Passenger Trips per Total Vehicle Mile	0.11
Passenger Trips per Capita	0.24

Financial Performance

Operating Subsidy	\$429,657
Operating Subsidy Ratio	96%
Locally Derived Income	\$169,978
Locally Derived Income Per Operating Expense	\$0.38
Fare Recovery Ratio	4%

Operating Expense Summary

Operator Salaries/Wages	\$22,641
Other Salaries/Wages	
Fringe Services	\$11,404
Materials and Supplies	\$8,400
Utilities	\$0
Casualty/Liability	\$0
Purchased Transportation	\$396,440
Other	\$7,669
Total Expenses	\$446,553
Fixed Route Expenses	\$0
Demand Response Services	\$446,553

Revenue Summary

Fare Revenue	\$15,896
Contract/Other	\$1,000
Local Assistance	\$153,082
State Assistance	\$64,111
Federal Assistance	\$212,464
Total Revenue	\$446,553

Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Type	Vehicle Manufacturer	Seating Capacity	Wheelchair Capacity	ADA Accessible
5	2010	CU	Ford	8	2	Lift
2	2016	CU	Ford	12	2	Lift
2	2017	CU	Ford	12	2	Lift
2	2018	CU	Ford	14	2	Lift
11						



City of Marion

520 East 6th Street
 Marion, IN 46953
 (765) 668-4405

Contact: Jeff Edwards, Transit Manager
Email: jedwards@cityofmarion.in.gov
Website: <https://cityofmarion.in.gov>

General Information

Type of Service Fixed Route and Demand Response
Service Area City of Marion
Service Population 29,948

Service Hours

Weekday 7:00 AM - 5:00 PM
Saturday
Sunday

Fare Structure

Base
Youth
Elderly/Disabled
Transfer
Other/Special

Personnel

	<i>Full-Time</i>	<i>Part-Time</i>
Operations	14	0
Maintenance	1	0
Administration	2	0
	<u>17</u>	<u>0</u>

Operation Characteristics

Revenue Vehicles	12
Peak Hour Fleet	7
Base Fleet	5
Fuel Consumption (gal)	36,999

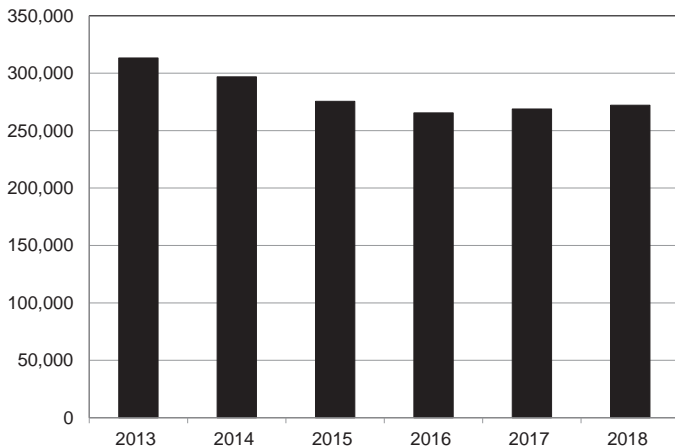
Ridership Trends

2014	296,861
2015	275,552
2016	265,477
2017	268,878
2018	272,096

2018 Highlights

- Purchased on-board surveillance cameras

System Ridership Trend



Marion Transit System (MTS)



Legislative District

Indiana Senate	17, 19, 20
Indiana House	31, 32
U.S. Congressional	5

Productivity

Total Passenger Boardings	272,096
Total Vehicle Miles	220,263
Revenue Vehicle Miles	218,810
Revenue Vehicle Hours	14,423

Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile	\$5.87
Operating Expense per Passenger Trip	\$4.75
Passenger Trips per Total Vehicle Mile	1.24
Passenger Trips per Capita	9.09

Financial Performance

Operating Subsidy	\$1,237,328
Operating Subsidy Ratio	96%
Locally Derived Income	\$434,122
Locally Derived Income Per Operating Expense	\$0.34
Fare Recovery Ratio	0%

Operating Expense Summary

Operator Salaries/Wages	\$614,968
Other Salaries/Wages	
Fringe	\$361,872
Services	\$40,871
Materials and Supplies	\$165,808
Utilities	\$11,469
Casualty/Liability	\$91,433
Purchased Transportation	\$0
Other	\$5,467
Total Expenses	\$1,291,887
Fixed Route Expenses	\$1,162,698
Demand Response Services	\$129,189

Revenue Summary

Fare Revenue	\$0
Contract/Other	\$54,559
Local Assistance	\$379,563
State Assistance	\$283,878
Federal Assistance	\$573,887
Total Revenue	\$1,291,887

Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Type	Vehicle Manufacturer	Seating Capacity	Wheelchair Capacity	ADA Accessible
3	2010	CU	Ford	16	2	Lift
1	2010	CU	Ford	12	2	Lift
4	2016	CU	Ford	16	2	Lift
4	2017	CU	Ford	16	2	Lift
12						



Marshall County

1305 W. Harrison Street

Plymouth, IN 46563

(574) 936-9904

Contact: Jackie Wright, Director

Email: mcoas@hotmail.com

Website: www.marshallcountycouncilonaging.org

General Information

Type of Service Demand Response
Service Area Marshall county
Service Population 45,051

Service Hours

Weekday 7:30 AM - 5:30 PM
Saturday
Sunday

Fare Structure

Base \$2.50
Youth \$2.50
Elderly/Disabled \$2.50
Transfer
Other/Special
 \$6/\$11 based on mileage

Personnel

	<i>Full-Time</i>	<i>Part-Time</i>
Operations	3	15
Maintenance	0	0
Administration	1	0
	<u>4</u>	<u>15</u>

Operation Characteristics

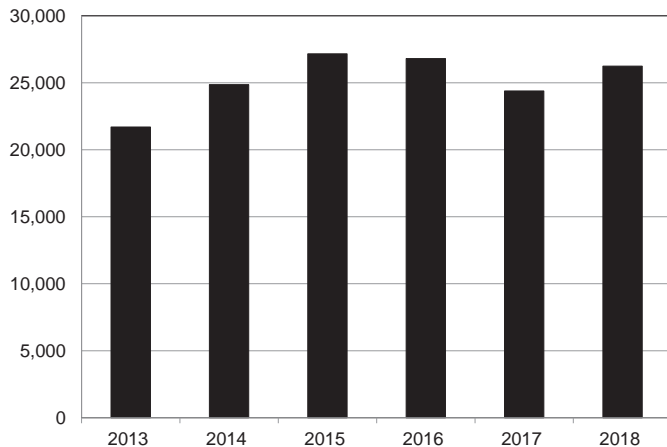
Revenue Vehicles	11
Peak Hour Fleet	9
Base Fleet	7
Fuel Consumption (gal)	17,245

Ridership Trends

2014	24,867
2015	27,160
2016	26,808
2017	24,393
2018	26,246

2018 Highlights

System Ridership Trend



Marshall County Transit



Legislative District

Indiana Senate	5, 9
Indiana House	17, 23
U.S. Congressional	2

Operating Expense Summary

Operator Salaries/Wages	\$257,030
Other Salaries/Wages	
Fringe	\$51,356
Services	\$11,767
Materials and Supplies	\$47,689
Utilities	\$3,488
Casualty/Liability	\$18,088
Purchased Transportation	\$0
Other	\$72,153
Total Expenses	\$461,571
Fixed Route Expenses	
Demand Response Services	\$461,571

Productivity

Total Passenger Boardings	26,246
Total Vehicle Miles	239,481
Revenue Vehicle Miles	229,451
Revenue Vehicle Hours	13,338

Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile	\$5.73
Operating Expense per Passenger Trip	\$52.28
Passenger Trips per Total Vehicle Mile	0.11
Passenger Trips per Capita	0.58

Revenue Summary

Fare Revenue	\$47,790
Contract/Other	\$0
Local Assistance	\$177,806
State Assistance	\$55,930
Federal Assistance	\$180,045
Total Revenue	\$461,571

Financial Performance

Operating Subsidy	\$413,781
Operating Subsidy Ratio	30%
Locally Derived Income	\$225,596
Locally Derived Income Per Operating Expense	\$0.16
Fare Recovery Ratio	3%

Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Type	Vehicle Manufacturer	Seating Capacity	Wheelchair Capacity	ADA Accessible
1	2007	AO	Ford	4	0	N/A
1	2008	CU	Dodge	13	2	Lift
1	2013	MV	Dodge	4	1	Ramp
2	2015	MV	Dodge	5	2	Ramp
1	2016	CU	Ford	9	2	Lift
1	2017	MV	Dodge	4	1	Ramp
4	2017	MV	Dodge	5	1	Ramp
11						



Miami County

34 E. Sixth Street

Peru, IN 46970

(765) 472-1979 Ext. 213

Contact: Kathleen Brehmer, Associate Executive Director

Email: kbrehmer@mcymca.org

Website: www.mcymca.org

General Information

Type of Service Demand Response
Service Area Miami County
Service Population 36,903

Service Hours

Weekday 6:00 AM - 8:00 PM
Saturday 9:00 AM - 1:00 PM
Sunday

Fare Structure

Base \$2.00
Youth \$2.00
Elderly/Disabled \$2.00
Transfer
Other/Special

\$35 month within Peru
 \$50 month outside of Peru

Personnel

	<i>Full-Time</i>	<i>Part-Time</i>
Operations	0	15
Maintenance	0	0
Administration	2	2
	<u>2</u>	<u>17</u>

Operation Characteristics

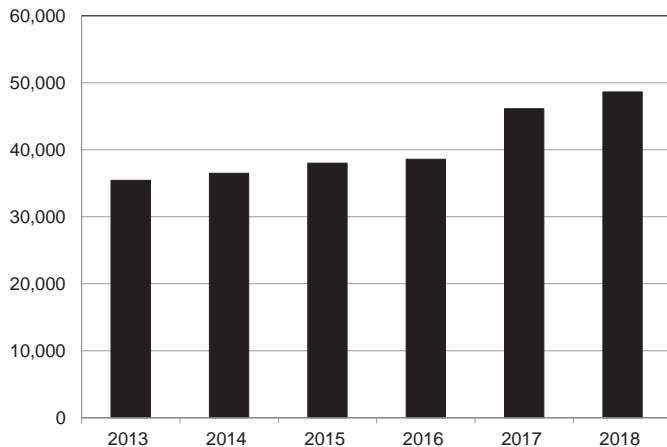
Revenue Vehicles	13
Peak Hour Fleet	10
Base Fleet	7
Fuel Consumption (gal)	19,903

Ridership Trends

2014	36,494
2015	38,009
2016	38,587
2017	46,123
2018	48,626

2018 Highlights

System Ridership Trend





Miami County/YMCA Public Transit

Legislative District

Indiana Senate	18
Indiana House	23, 24, 32
U.S. Congressional	2

Productivity

Total Passenger Boardings	48,626
Total Vehicle Miles	307,187
Revenue Vehicle Miles	287,995
Revenue Vehicle Hours	18,154

Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile	\$1.70
Operating Expense per Passenger Trip	\$10.76
Passenger Trips per Total Vehicle Mile	0.16
Passenger Trips per Capita	1.32

Operating Expense Summary

Operator Salaries/Wages	\$261,406
Other Salaries/Wages	
Fringe	\$56,075
Services	\$19,601
Materials and Supplies	\$57,795
Utilities	\$1,665
Casualty/Liability	\$37,922
Purchased Transportation	\$0
Other	\$88,648
Total Expenses	\$523,112
Fixed Route Expenses	\$0
Demand Response Services	\$523,112

Revenue Summary

Fare Revenue	\$42,281
Contract/Other	\$0
Local Assistance	\$197,906
State Assistance	\$89,934
Federal Assistance	\$192,991
Total Revenue	\$523,112

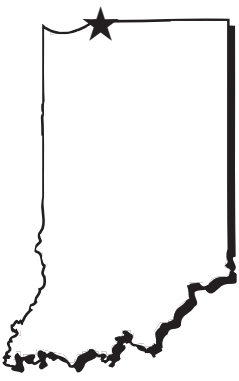
Financial Performance

Operating Subsidy	\$480,831
Operating Subsidy Ratio	92%
Locally Derived Income	\$240,187
Locally Derived Income Per Operating Expense	\$0.46
Fare Recovery Ratio	8%

Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Type	Vehicle Manufacturer	Seating Capacity	Wheelchair Capacity	ADA Accessible
1	2002	BS	Ford	21	2	Lift
1	2005	MV	Dodge	6	0	N/A
1	2010	BS	Ford	14	2	Lift
2	2013	MV	Dodge	6	2	Ramp
2	2014	MV	Dodge	5	2	Ramp
1	2014	MV	Dodge	6	2	Ramp
1	2015	MV	Dodge	5	2	Ramp
1	2016	MV	Dodge	5	2	Ramp
1	2016	AO	Ford	5	0	N/A
1	2017	MV	Dodge	5	1	Ramp
1	2018	MV	Dodge	5	1	Ramp

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Michigan City

1801 Kentucky Street
 Michigan City IN 46360
 (219) 873-1502

Contact: Robin Tillman, Transit Director
Email: rtillman@emichigancity.com
Website: www.emichigancity.com

General Information

Type of Service Fixed Route, Commuter and ADA Para-Trans
Service Area Michigan City, La Porte County
Service Population 31,452

Service Hours

Weekday 6:00 AM to 6:30 PM
Saturday 8:00 AM to 6:30 PM
Sunday None

Fare Structure

Base \$1.00
Youth \$0.50
Elderly/Disabled \$0.50
Transfer \$0.00
Other/Special
 Monthly Pass \$20.00/Reduced \$10.00
 ADA Para - Transit \$2.00

Personnel

	<i>Full-Time</i>	<i>Part-Time</i>
Operations	15	0
Maintenance	1	0
Administration	1	0
	<u>17</u>	<u>0</u>

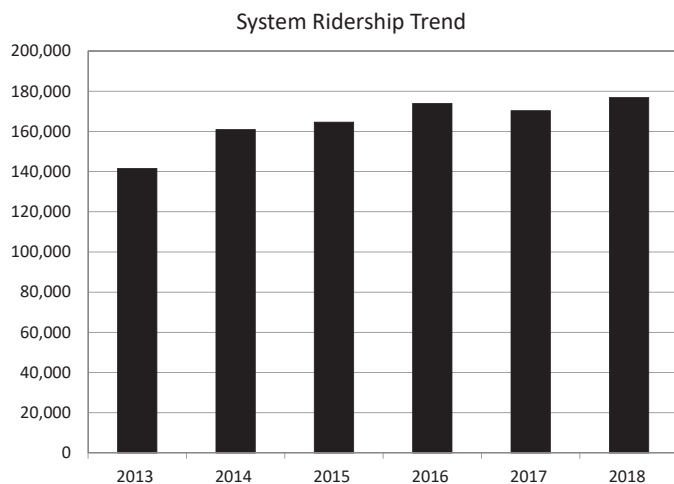
Operation Characteristics

Revenue Vehicles	12
Peak Hour Fleet	8
Base Fleet	7
Fuel Consumption (gal)	53,607

Ridership Trends

2014	160,910
2015	164,586
2016	173,871
2017	170,308
2018	176,796

2018 Highlights



Michigan City Transit



Legislative District

Indiana Senate	8
Indiana House	9, 20
U.S. Congressional	1

Productivity

Total Passenger Boardings	176,796
Total Vehicle Miles	400,556
Revenue Vehicle Miles	394,550
Revenue Vehicle Hours	21,579

Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile	\$3.91
Operating Expense per Passenger Trip	\$8.87
Passenger Trips per Total Vehicle Mile	0.44
Passenger Trips per Capita	5.62

Financial Performance

Operating Subsidy	\$1,461,004
Operating Subsidy Ratio	93%
Locally Derived Income	\$563,123
Locally Derived Income Per Operating Expense	\$0.36
Fare Recovery Ratio	7%

Operating Expense Summary

Operator Salaries/Wages	\$712,349
Other Salaries/Wages	\$0
Fringe	\$477,777
Services	\$45,007
Materials and Supplies	\$221,771
Utilities	\$19,482
Casualty/Liability	\$53,191
Purchased Transportation	\$0
Other	\$38,423
Total Expenses	\$1,568,000
Fixed Route Expenses	\$1,437,814
Demand Response Services	\$130,186

Revenue Summary

Fare Revenue	\$106,996
Contract/Other	\$0
Local Assistance	\$456,127
State Assistance	\$206,746
Federal Assistance	\$798,131
Total Revenue	\$1,568,000

Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Manufacturer	ADA Accessible	Vehicle Capacity	Engine Type
1	2009	Ford	Yes (Lift)	14+2wc	Diesel
3	2013	Freightliner	Yes (Lift)	30+2wc	Diesel
1	2014	Freightliner	Yes (Lift)	30+2wc	Diesel
2	2015	Freightliner	Yes (Lift)	30+2wc	Diesel
2	2015	Chevy	Yes (Lift)	16+2wc	Diesel
1	2016	Freightliner	Yes (Lift)	30+2wc	Diesel
2	2016	Freightliner	Yes (Lift)	30+2wc	Diesel
12					



Mitchell

407 South 6th Street

Mitchell, IN 47446

(812) 849-5161

Contact: Jennifer McNeely, Transportation Manager

Email: jmcneely@mitchell-in.gov

General Information

Type of Service Demand Response
Service Area City of Mitchell
Service Population 4,350

Service Hours

Weekday 12:00 PM - 4:00 PM
Saturday
Sunday

Fare Structure

Base \$0.75
Youth \$0.75
Elderly/Disabled \$0.50
Transfer
Other/Special

Personnel

	<i>Full-Time</i>	<i>Part-Time</i>
Operations	0	1
Maintenance	0	0
Administration	0	1
	<u>0</u>	<u>2</u>

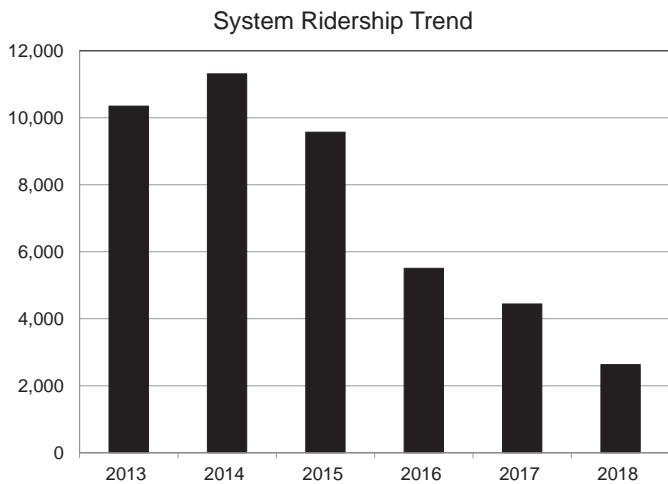
Operation Characteristics

Revenue Vehicles	3
Peak Hour Fleet	1
Base Fleet	1
Fuel Consumption (gal)	829

Ridership Trends

2014	11,313
2015	9,570
2016	5,507
2017	4,440
2018	2,630

2018 Highlights





Operating Expense Summary

Operator Salaries/Wages	\$21,054
Other Salaries/Wages	
Fringe	\$5,784
Services	\$6,000
Materials and Supplies	\$2,762
Utilities	\$0
Casualty/Liability	\$800
Purchased Transportation	\$0
Other	\$61
Total Expenses	\$36,462
Fixed Route Expenses	\$0
Demand Response Services	\$36,462

Revenue Summary

Fare Revenue	\$1,453
Contract/Other	\$0
Local Assistance	\$8,027
State Assistance	\$9,478
Federal Assistance	\$17,503
Total Revenue	\$36,462

Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Type	Vehicle Manufacturer	Seating Capacity	Wheelchair Capacity	ADA Accessible
1	1996	CU	Ford	12	1	Lift
1	2009	CU	Ford	12	1	Lift
1	2018	CU	Ford	13	2	Lift
3						

Legislative District

Indiana Senate	44
Indiana House	62
U.S. Congressional	9

Productivity

Total Passenger Boardings	2,630
Total Vehicle Miles	4,864
Revenue Vehicle Miles	4,691
Revenue Vehicle Hours	572

Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile	\$7.50
Operating Expense per Passenger Trip	\$13.86
Passenger Trips per Total Vehicle Mile	0.54
Passenger Trips per Capita	0.60

Financial Performance

Operating Subsidy	\$35,008
Operating Subsidy Ratio	96%
Locally Derived Income	\$9,480
Locally Derived Income Per Operating Expense	\$0.26
Fare Recovery Ratio	4%



Monroe, Lawrence, Owen, & Putnam Counties

631 W. Edgewood Drive
Ellettsville, IN 47429
(812) 876-3383

Contact: Chris Myers, CEO
Email: cmyers@area10agency.org
Website: www.area10agency.org

General Information

Type of Service	Demand Response/ Deviated Fixed Route
Service Area	Monroe, Owen, Lawrence, and Putnam Counties
Service Population	246,227

Service Hours

Weekday	6:00 AM - 7:00 PM
Saturday	
Sunday	

Fare Structure

Base	\$3.00
Youth	
Elderly/Disabled	\$3.00
Transfer	
Other/Special	
\$1 one-way for deviated route	

Personnel

	Full-Time	Part-Time
Operations	24	4
Maintenance	2	0
Administration	0	2
	<u>26</u>	<u>6</u>

Operation Characteristics

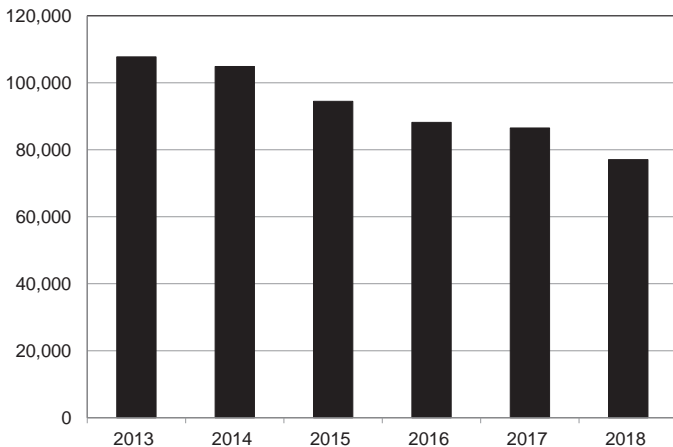
Revenue Vehicles	32
Peak Hour Fleet	18
Base Fleet	16
Fuel Consumption (gal)	61,587

Ridership Trends

2014	104,867
2015	94,462
2016	88,194
2017	86,526
2018	77,051

2018 Highlights

System Ridership Trend





Legislative District

Indiana Senate	24, 37, 39, 40, 44
Indiana House	44, 46, 47, 60, 61, 62, 65
U.S. Congressional	9

Productivity

Total Passenger Boardings	77,051
Total Vehicle Miles	523,480
Revenue Vehicle Miles	456,963
Revenue Vehicle Hours	33,659

Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile	\$2.62
Operating Expense per Passenger Trip	\$17.81
Passenger Trips per Total Vehicle Mile	0.15
Passenger Trips per Capita	0.31

Financial Performance

Operating Subsidy	\$1,311,579
Operating Subsidy Ratio	96%
Locally Derived Income	\$407,340
Locally Derived Income Per Operating Expense	\$0.30
Fare Recovery Ratio	4%

Operating Expense Summary

Operator Salaries/Wages	\$661,462
Other Salaries/Wages	
Fringe Services	\$102,258
Materials and Supplies	\$32,060
Utilities	\$230,015
Casualty/Liability	\$53,604
Purchased Transportation	\$87,299
Other	\$0
Total Expenses	\$205,579
Fixed Route Expenses	\$1,372,277
Demand Response Services	\$230,399
	\$1,141,878

Revenue Summary

Fare Revenue	\$60,698
Contract/Other	\$0
Local Assistance	\$346,642
State Assistance	\$309,147
Federal Assistance	\$655,790
Total Revenue	\$1,372,277

Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Type	Vehicle Manufacturer	Seating Capacity	Wheelchair Capacity	ADA Accessible
2	2008	CU	Ford	16	2	Lift
5	2009	CU	Ford	16	2	Lift
2	2009	CU	Ford	12	2	Lift
1	2009	CU	Ford	24	0	N/A
7	2010	CU	Ford	16	2	Lift
1	2010	CU	Ford	24	0	N/A
1	2010	MV	Dodge	5	1	Ramp
2	2014	MV	Dodge	5	1	Ramp
4	2014	CU	Ford	8	2	Lift
3	2016	CU	Ford	16	2	Lift
2	2017	CU	Ford	17	2	Lift
2	2018	CU	Ford	17	2	Lift
32						



Muncie

1300 E Seymour Street

Muncie, IN 47302

(765) 282-2762

Contact: Larry King, General Manager

Email: lking@mitsbus.org

Website: www.mitsbus.org

General Information

Type of Service Fixed Route and Demand Response
Service Area Muncie
Service Population 70,085

Service Hours

Weekday 6:15 AM to 9:30 PM
Saturday 8:15 AM to 6:15 PM
Sunday

Fare Structure

Base \$0.50
Youth \$0.00
Elderly/Disabled \$0.25
Transfer \$0.10
Other/Special

Pass: 30Day=\$18, Day=\$1.10, E/D=half fare

Personnel

	Full-Time	Part-Time
Operations	57	3
Maintenance	15	1
Administration	5	0
	<u>77</u>	<u>4</u>

Operation Characteristics

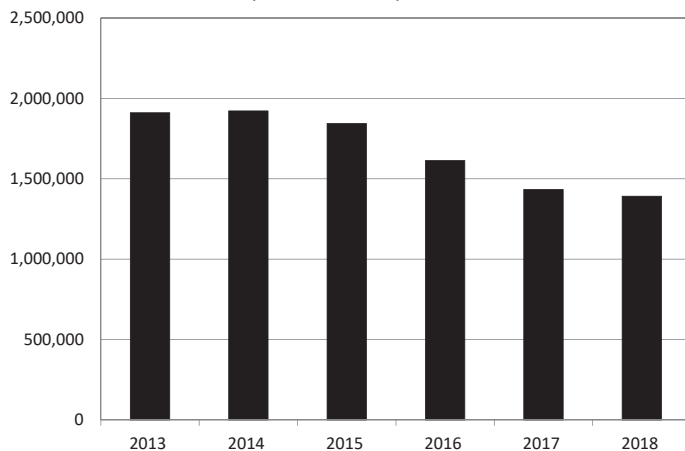
Revenue Vehicles	49
Peak Hour Fleet	26
Base Fleet	17
Fuel Consumption (gal)	169,381

Ridership Trends

2014	1,922,062
2015	1,843,074
2016	1,613,032
2017	1,433,005
2018	1,391,524

2018 Highlights

System Ridership Trend





Muncie Indiana Transit System

Legislative District

Indiana Senate	26
Indiana House	33, 34, 35
U.S. Congressional	6

Productivity

Total Passenger Boardings	1,391,524
Total Vehicle Miles	1,065,333
Revenue Vehicle Miles	955,726
Revenue Vehicle Hours	73,185

Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile	\$6.54
Operating Expense per Passenger Trip	\$5.01
Passenger Trips per Total Vehicle Mile	1.31
Passenger Trips per Capita	19.85

Financial Performance

Operating Subsidy	\$6,641,295
Operating Subsidy Ratio	95%
Locally Derived Income	\$3,733,851
Locally Derived Income Per Operating Expense	\$0.54
Fare Recovery Ratio	3%

Operating Expense Summary

Operator Salaries/Wages	\$1,805,530
Other Salaries/Wages	\$1,388,938
Fringe	\$1,844,377
Services	\$781,463
Materials and Supplies	\$732,484
Utilities	\$117,374
Casualty/Liability	\$180,751
Purchased Transportation	\$0
Other	\$119,500
Total Expenses	\$6,970,417
Fixed Route Expenses	\$5,547,818
Demand Response Services	\$1,422,599

Revenue Summary

Fare Revenue	\$233,665
Contract/Other	\$95,457
Local Assistance	\$3,404,729
State Assistance	\$1,486,059
Federal Assistance	\$1,750,507
Total Revenue	\$6,970,417

Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Manufacturer	ADA Accessible	Vehicle Capacity	Engine Type
1	1981	GMC	Yes	35 + 2w/c	Diesel
3	2000	Chance	Yes	27 + 2w/c	Diesel
10	2005	Gillig	Yes	32 + 2w/c	Diesel
5	2007	Gillig	Yes	32 + 2w/c	Diesel
1	2008	Chevy	Yes	13 + 2w/c	Diesel
5	2010	Gillig	Yes	32 + 2w/c	Diesel/Elec
2	2010	Chevy	Yes	13 + 2w/c	Diesel
2	2012	New Flyer	Yes	33 + 2w/c	Diesel/Elec
4	2013	New Flyer	Yes	33 + 2w/c	Diesel/Elec
1	2013	Ford	Yes	13 + 2w/c	LPG
2	2014	New Flyer	Yes	33 + 2w/c	Diesel/Elec
2	2015	Ford	Yes	13 + 2w/c	LPG
1	2017	New Flyer	Yes	33 + 2w/c	Diesel
9	2017	Ford	Yes	13 + 2w/c	LPG
1	2018	New Flyer	Yes	33 + 2w/c	Diesel/Elec
49					



New Albany, Clarksville, & Jeffersonville

1000 W. Broadway
 Louisville, KY 40203
 (502) 561-5100

Contact: Ferdinand L Risco, Executive Director
Email: frisco@ridetarc.org
Website: www.ridetarc.org

General Information

Type of Service Fixed Route and Demand Response
Service Area New Albany, Clarksville, and Jeffersonville
Service Population 103,049

Service Hours

Weekday 4:30 AM - 1:00 AM
Saturday 4:30 AM - 1:00 AM
Sunday 5:00 AM - 1:00 AM

Fare Structure

Base \$1.75
Youth \$0.80
Elderly/Disabled \$0.80
Transfer
Other/Special

Express Fare +\$1.00 (\$2.75)
 Reg/Exp: 24 hr \$3.50/\$5.50 7 Day: \$15/\$23 Month \$50/\$85

Personnel

	<i>Full-Time</i>	<i>Part-Time</i>
Operations	374	26
Maintenance	119	0
Administration	125	8
	<u>618</u>	<u>34</u>

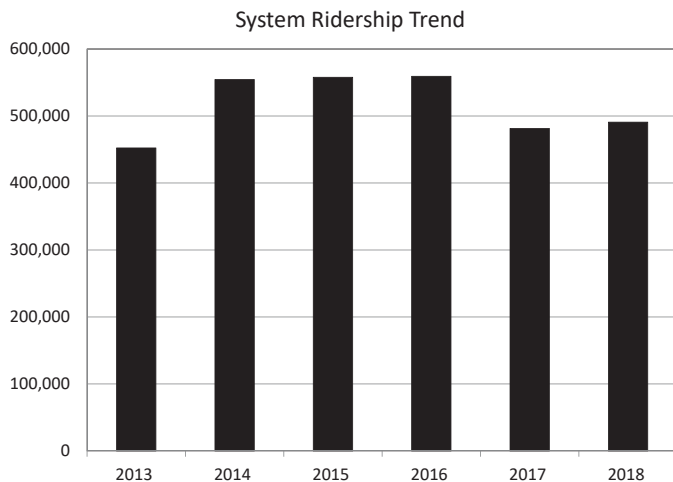
Operation Characteristics

Revenue Vehicles	276
Peak Hour Fleet	58
Base Fleet	42
Fuel Consumption (gal)	261,269

Ridership Trends

2014	554,388
2015	557,796
2016	559,236
2017	481,312
2018	490,777

2018 Highlights





Transit Authority of River City (TARC)

Legislative District

Indiana Senate	45, 46
Indiana House	70, 71, 72
U.S. Congressional	9

Productivity

Total Passenger Boardings	490,777
Total Vehicle Miles	1,045,175
Revenue Vehicle Miles	912,870
Revenue Vehicle Hours	86,420

Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile	\$5.60
Operating Expense per Passenger Trip	\$11.92
Passenger Trips per Total Vehicle Mile	0.47
Passenger Trips per Capita	4.76

Financial Performance

Operating Subsidy	\$4,855,287
Operating Subsidy Ratio	83%
Locally Derived Income	\$4,614,330
Locally Derived Income Per Operating Expense	\$0.79
Fare Recovery Ratio	16%

Operating Expense Summary

Operator Salaries/Wages	\$1,675,784
Other Salaries/Wages	\$681,567
Fringe	\$186,329
Services	\$318,618
Materials and Supplies	\$200,640
Utilities	\$35,758
Casualty/Liability	\$40,812
Purchased Transportation	\$992,414
Other	\$43,550
Total Expenses	\$5,849,472
Fixed Route Expenses	\$5,732,580
Demand Response Services	\$116,892

Revenue Summary

Fare Revenue	\$917,476
Contract/Other	\$76,709
Local Assistance	\$3,620,145
State Assistance	\$1,218,222
Federal Assistance	\$16,920
Total Revenue	\$5,849,472

Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Manufacturer	ADA Accessible	Vehicle Capacity	Engine Type
6	1999	Gillig	Yes	40+2wc	Diesel
7	2000	Gillig	Yes	28+2wc	Diesel
19	2000	Gillig	Yes	40+2wc	Diesel
9	2001	Gillig	Yes	40+2wc	Diesel
26	2002	Gillig	Yes	28+2wc	Diesel
34	2003	Gillig	Yes	40+2wc	Diesel
5	2004	Gillig	Yes	36+2wc	Diesel-Electric
16	2005	Gillig	Yes	40+2wc	Diesel
4	2007	Gillig	Yes	36+2wc	Diesel-Electric
6	2008	Gillig	Yes	40+2wc	Diesel
3	2009	Gillig	Yes	40+2wc	Diesel-Electric
17	2009	Gillig	Yes	40+2wc	Diesel
9	2010	Gillig	Yes	40+2wc	Diesel-Electric
37	2013	Gillig	Yes	40+2wc	Diesel
11	2013	Gillig	Yes	40+2wc	Diesel-Electric
12	2014	Gillig	Yes	40+2wc	Diesel
12	2014	Gillig	Yes	38+2wc	Diesel
9	2015	Proterra Electric	Yes	35+2wc	Electric
6	2016	Proterra	Yes	40+2wc	Electric
25	2016	Gillig	Yes	38+2wc	Diesel
1	2016	Gillig	Yes	38+2wc	Diesel-Electric
2	2017	Gillig	Yes	35+2wc	Diesel



City of New Castle

201 S. 25th Street
 New Castle, IN 47362
 (765) 521-6847

Contact: Douglas Sloan, General Manager
Email: newcastletransit@yahoo.com
Website: www.cityofnewcastle.net

General Information

Type of Service Deviated Fixed Route
Service Area City of New Castle
Service Population 18,106

Service Hours

Weekday 8:00 AM - 4:00 PM
Saturday
Sunday

Fare Structure

Base \$1.00
Youth \$0.50
Elderly/Disabled \$0.50
Transfer
Other/Special

Personnel

	<i>Full-Time</i>	<i>Part-Time</i>
Operations	5	1
Maintenance	1	0
Administration	1	0
	<u>7</u>	<u>1</u>

Operation Characteristics

Revenue Vehicles	8
Peak Hour Fleet	4
Base Fleet	3
Fuel Consumption (gal)	10,325

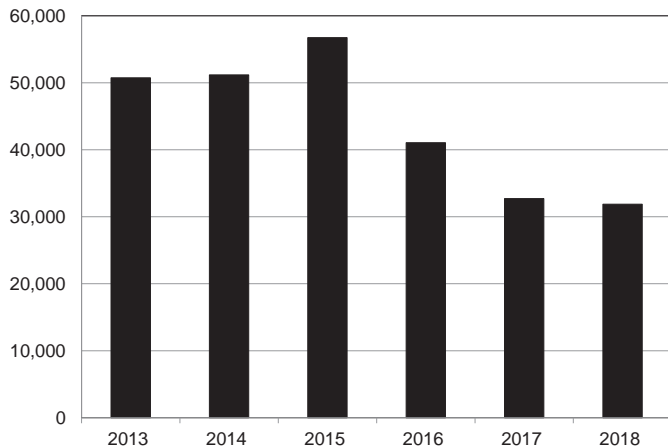
Ridership Trends

2014	51,173
2015	56,748
2016	41,064
2017	32,708
2018	31,882

2018 Highlights

- Employees received .50 raise
- Implemented third deviated route due to ridership increase

System Ridership Trend



New Castle Transit



Legislative District

Indiana Senate	28
Indiana House	54, 56
U.S. Congressional	6

Operating Expense Summary

Operator Salaries/Wages	\$233,158
Other Salaries/Wages	
Fringe	\$113,687
Services	\$7,201
Materials and Supplies	\$42,555
Utilities	\$13,487
Casualty/Liability	\$25,000
Purchased Transportation	\$0
Other	\$9,552
Total Expenses	\$444,640
Fixed Route Expenses	\$444,640
Demand Response Services	\$0

Productivity

Total Passenger Boardings	31,882
Total Vehicle Miles	57,704
Revenue Vehicle Miles	48,274
Revenue Vehicle Hours	6,248

Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile	\$7.71
Operating Expense per Passenger Trip	\$13.95
Passenger Trips per Total Vehicle Mile	0.55
Passenger Trips per Capita	1.76

Revenue Summary

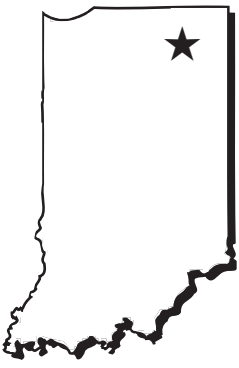
Fare Revenue	\$12,313
Contract/Other	\$2,510
Local Assistance	\$120,778
State Assistance	\$94,282
Federal Assistance	\$214,757
Total Revenue	\$444,640

Financial Performance

Operating Subsidy	\$429,817
Operating Subsidy Ratio	97%
Locally Derived Income	\$135,601
Locally Derived Income Per Operating Expense	\$0.30
Fare Recovery Ratio	3%

Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Type	Vehicle Manufacturer	Seating Capacity	Wheelchair Capacity	ADA Accessible
1	2002	CU	Ford	18	2	Lift
2	2004	CU	Ford	23	2	Lift
2	2010	CU	Ford	18	2	Lift
1	2010	AO	Dodge	5	0	N/A
1	2010	MN	Dodge	7	1	Ramp
1	2015	CU	Ford	18	2	Lift
8						



Noble County

111 Cedar Street
 Kendallville, IN 46755
 (260) 347-4226

Contact: Cherish Smith, Executive Director
Email: director.ncco@outlook.com
Website: www.noblecocouncilonaging.com

General Information

Type of Service Demand Response
Service Area Noble County
Service Population 47,536

Service Hours

Weekday 5:00 AM - 5:00 PM
Saturday
Sunday

Fare Structure

Base \$4.00
Youth \$4.00
Elderly/Disabled \$4.00
Transfer
Other/Special

Personnel

	<i>Full-Time</i>	<i>Part-Time</i>
Operations	0	22
Maintenance	0	0
Administration	4	3
	<u>4</u>	<u>25</u>

Operation Characteristics

Revenue Vehicles	21
Peak Hour Fleet	12
Base Fleet	9
Fuel Consumption (gal)	38,669

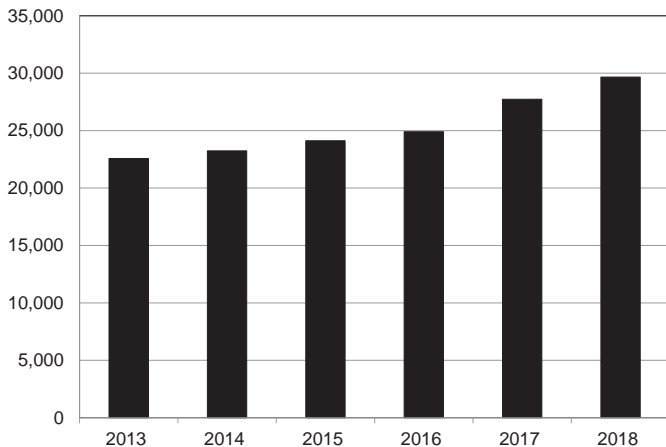
Ridership Trends

2014	23,236
2015	24,115
2016	24,905
2017	27,732
2018	29,668

2018 Highlights

- Purchased dispatching software
- Preparing for construction of new senior center

System Ridership Trend





Noble Transit System (NTS)

Legislative District

Indiana Senate	13
Indiana House	52, 83
U.S. Congressional	3

Productivity

Total Passenger Boardings	29,668
Total Vehicle Miles	470,830
Revenue Vehicle Miles	461,413
Revenue Vehicle Hours	26,421

Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile	\$1.55
Operating Expense per Passenger Trip	\$24.55
Passenger Trips per Total Vehicle Mile	0.06
Passenger Trips per Capita	0.62

Operating Expense Summary

Operator Salaries/Wages	\$403,319
Other Salaries/Wages	
Fringe	\$45,044
Services	\$28,037
Materials and Supplies	\$109,297
Utilities	\$16,485
Casualty/Liability	\$61,139
Purchased Transportation	\$0
Other	\$65,147
Total Expenses	\$728,468
Fixed Route Expenses	\$0
Demand Response Services	\$728,468

Revenue Summary

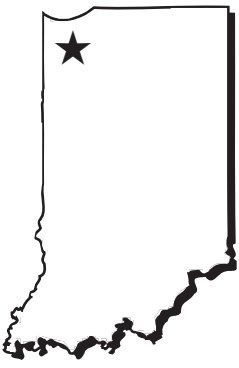
Fare Revenue	\$47,679
Contract/Other	\$8,290
Local Assistance	\$255,415
State Assistance	\$144,839
Federal Assistance	\$272,245
Total Revenue	\$728,468

Financial Performance

Operating Subsidy	\$672,499
Operating Subsidy Ratio	92%
Locally Derived Income	\$311,384
Locally Derived Income Per Operating Expense	\$0.43
Fare Recovery Ratio	7%

Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Type	Vehicle Manufacturer	Seating Capacity	Wheelchair Capacity	ADA Accessible
1	2009	VN	Ford	4	1	Lift
3	2010	MV	Dodge	4	1	Ramp
2	2010	VN	Ford	8	2	Lift
2	2013	MV	Dodge	4	1	Ramp
1	2013	VN	Ford	8	2	Lift
1	2014	AU	Ford	4	0	N/A
1	2014	MV	Dodge	4	1	Ramp
1	2015	MV	Dodge	5	2	Ramp
1	2015	MV	Dodge	5	1	Ramp
1	2015	VN	Dodge	8	2	Lift
1	2016	MV	Dodge	5	1	Ramp
1	2016	VN	Ford	8	2	Lift
1	2016	VN	Ford	14	0	N/A
1	2017	AU	Ford	4	0	N/A
1	2017	MV	Dodge	5	1	Ramp
2	2018	VN	Ford	8	2	Lift



Northern Indiana Commuter Transportation District

33 East U.S. Highway 12
 Chesterton, IN 46304
 (219) 926-5744

Contact: Michael Noland, President
Email: michael.noland@nictd.com
Website: www.mysouthshoreline.com

General Information

Type of Service Commuter Rail
Service Area Lake, Porter, LaPorte, St. Joseph Counties
Service Population 771,815

Service Hours

Weekday 4:00 AM - 2:30 AM
Saturday 4:00 AM - 2:30 AM
Sunday 4:00 AM - 2:30 AM

Fare Structure

Base
Youth
Elderly/Disabled
Transfer
Other/Special

One Way Regular Fares \$5.50 - \$14.25
 One Way Reduced Fares \$2.75 - \$7.00

Personnel

	<i>Full-Time</i>	<i>Part-Time</i>
Operations	105	0
Maintenance	222	7
Administration	43	0
	<u>370</u>	<u>7</u>

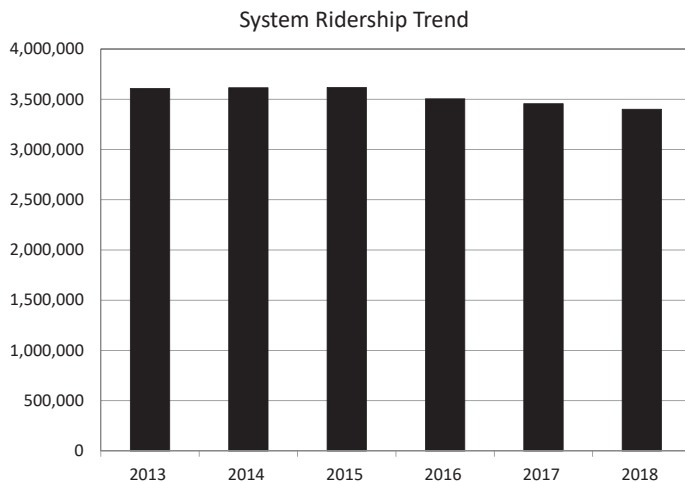
Operation Characteristics

Revenue Vehicles	82
Peak Hour Fleet	65
Base Fleet	24
Fuel Consumption (gal)	0

Ridership Trends

2014	3,614,252
2015	3,616,666
2016	3,504,080
2017	3,455,842
2018	3,400,196

2018 Highlights



NICTD/South Shore Line



Operating Expense Summary

Operator Salaries/Wages	\$3,486,802
Other Salaries/Wages	\$14,197,434
Fringe	\$15,518,829
Services	\$4,506,480
Materials and Supplies	\$4,868,902
Utilities	\$3,179,638
Casualty/Liability	\$1,495,984
Purchased Transportation	\$0
Other	\$4,071,032
Total Expenses	\$51,325,101
Fixed Route Expenses	\$51,325,101
Demand Response Services	\$0

Revenue Summary

Fare Revenue	\$22,789,177
Contract/Other	\$35,000
Local Assistance	\$7,747,645
State Assistance	\$15,164,541
Federal Assistance	\$5,588,738
Total Revenue	\$51,325,101

Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Manufacturer	ADA Accessible	Vehicle Capacity	Engine Type
41	1982-83	Sumitomo	Yes	93	Electric
7	1992	Sumitomo	Yes	110	Electric
10	1992	Sumitomo	No	130	None (trailers)
10	2000	Sumitomo	Yes	95	Electric
14	2009	Sumitomo	Yes	110	Electric
82					

Legislative District

Indiana Senate	1, 2, 3, 4, 5, 6, 8, 9, 10, 11
Indiana House	1, 2, 3, 4, 5, 6, 7, 8, 9, 10, 11, 12, 13, 14, 15, 17, 19, 20, 48
U.S. Congressional	1, 2

Productivity

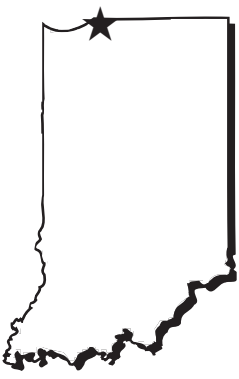
Total Passenger Boardings	3,400,196
Total Vehicle Miles	4,300,266
Revenue Vehicle Miles	4,174,358
Revenue Vehicle Hours	122,931

Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile	\$11.94
Operating Expense per Passenger Trip	\$15.09
Passenger Trips per Total Vehicle Mile	0.79
Passenger Trips per Capita	4.41

Financial Performance

Operating Subsidy	\$28,500,924
Operating Subsidy Ratio	56%
Locally Derived Income	\$30,571,822
Locally Derived Income Per Operating Expense	\$0.60
Fare Recovery Ratio	44%



Northwestern Indiana

6100 Southport Drive

Portage, IN 46368

(219) 763-6060

Contact: Talaya Jones, Chief Accountant

Email: tjones@nirpc.org

Website: www.nirpc.org

General Information

Type of Service Demand Response
Service Area Lake and Porter County
Service Population 510,343

Service Hours

Weekday Varies
Saturday None
Sunday None

Fare Structure

Base \$0.00
Youth \$0.00
Elderly/Disabled \$0.00
Transfer \$0.00
Other/Special

Personnel

	<i>Full-Time</i>	<i>Part-Time</i>
Operations	43	8
Maintenance	1	0
Administration	6	2
	<u>50</u>	<u>10</u>

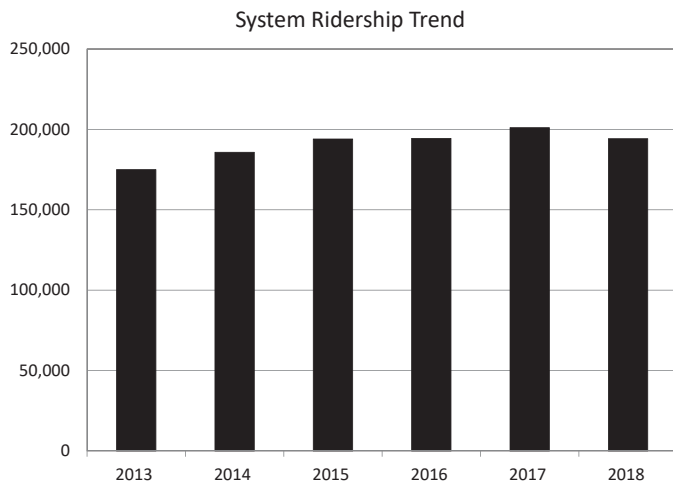
Operation Characteristics

Revenue Vehicles	61
Peak Hour Fleet	35
Base Fleet	35
Fuel Consumption (gal)	158,945

Ridership Trends

2014	185,757
2015	194,005
2016	194,388
2017	201,073
2018	194,190

2018 Highlights





Northwestern Indiana Regional Planning Commission (NIRPC)

Legislative District

Indiana Senate	1, 2, 3, 4, 5, 6
Indiana House	1, 2, 3, 4, 10, 11, 12, 13, 14, 15, 19, 20
U.S. Congressional	1, 2

Productivity

Total Passenger Boardings	194,190
Total Vehicle Miles	1,170,581
Revenue Vehicle Miles	1,062,974
Revenue Vehicle Hours	78,238

Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile	\$2.90
Operating Expense per Passenger Trip	\$17.47
Passenger Trips per Total Vehicle Mile	0.17
Passenger Trips per Capita	0.38

Financial Performance

Operating Subsidy	\$2,710,313
Operating Subsidy Ratio	80%
Locally Derived Income	\$1,646,933
Locally Derived Income Per Operating Expense	\$0.49
Fare Recovery Ratio	18%

Operating Expense Summary

Operator Salaries/Wages	\$1,272,461
Other Salaries/Wages	\$339,268
Fringe	\$289,764
Services	\$220,087
Materials and Supplies	\$514,097
Utilities	\$43,411
Casualty/Liability	\$91,070
Purchased Transportation	\$199,956
Other	\$211,422
Total Expenses	\$3,393,432
Fixed Route Expenses	\$0
Demand Response Services	\$3,393,432

Revenue Summary

Fare Revenue	\$623,260
Contract/Other	\$59,859
Local Assistance	\$963,814
State Assistance	\$526,105
Federal Assistance	\$1,220,394
Total Revenue	\$3,393,432

Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Manufacturer	ADA Accessible	Vehicle Capacity	Engine Type
3	2012	Ford	Yes (Lift)	16+ 2WC	Gas
3	2015	Ford	Yes (Lift)	16+2WC	Gas
3	2016	Ford	Yes (Lift)	13+2WC	Gas
1	2017	Ford	Yes (Lift)	13 + 2WC	Gas
1	2009	Ford	Yes (Lift)	12+2WC	Gas
3	2010	Ford	Yes (Lift)	12 + 2WC	Gas
1	2011	Ford	Yes (Lift)	12 + 2WC	Gas
1	2012	Ford	Yes (Lift)	12 + 2WC	Gas
2	2013	Ford	Yes (Lift)	12 + 2WC	Gas
2	2015	Ford	Yes (Lift)	12 + 2WC	Gas
4	2016	Ford	Yes (Lift)	12 + 2WC	Gas
4	2017	Ford	Yes (Lift)	12 + 2WC	Gas
2	2008	Chevrolet	Yes (Ramp)	4 + 1WC	Gas
2	2015	Ford	Yes (lift)	10 + 2WC	Gas
5	2016	Ford	Yes (Lift)	10 + 2WC	Gas
3	2017	Ford	Yes (Lift)	10 + 2WC	Gas
3	2011	Chevrolet	No	15	Gas
1	2011	Ford	Yes (Lift)	12 + 2WC	Gas
2	2012	Ford	Yes (Lift)	12 + 2WC	Gas
3	2015	Ford	Yes (Lift)	12 + 2WC	Gas
1	2015	Ford	Yes (Lift)	4 + 6WC	Gas
4	2016	Ford	Yes (Lift)	12 + 3WC	Gas
7	2017	Ford	Yes (Lift)	12 + 3WC	Gas



Orange County

986 West Hospital Road

Paoli, IN 47454

(812) 723-4486

Contact: Rebecca Kemple, Associate Director

Email: rkemple@firstchancecenter.com

Website: www.firstchancecenter.com

General Information

Type of Service Demand Response
Service Area Orange County
Service Population 19,840

Service Hours

Weekday 5:00 AM - 5:00 PM
Saturday
Sunday

Fare Structure

Base \$5.00
Youth
Elderly/Disabled
Transfer
Other/Special

Personnel

	Full-Time	Part-Time
Operations	5	8
Maintenance	0	0
Administration	1	4
	<u>6</u>	<u>12</u>

Operation Characteristics

Revenue Vehicles	16
Peak Hour Fleet	10
Base Fleet	9
Fuel Consumption (gal)	12,726

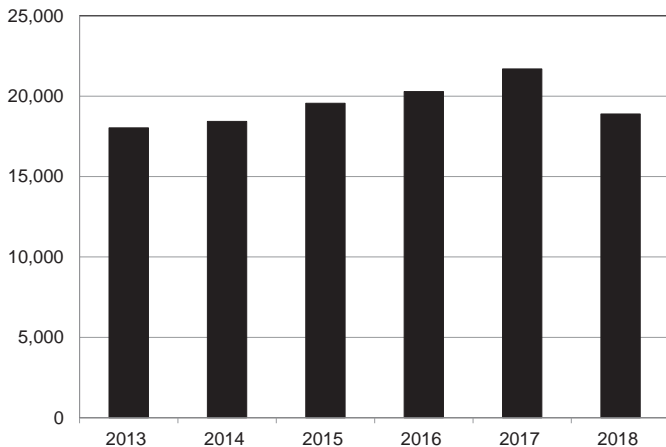
Ridership Trends

2014	18,431
2015	19,563
2016	20,286
2017	21,698
2018	18,890

2018 Highlights

- New renovation to transit offices
- Purchased dispatching software
- All drivers received a raise

System Ridership Trend



Orange County Transit



Legislative District

Indiana Senate	44, 48
Indiana House	62
U.S. Congressional	9

Productivity

Total Passenger Boardings	18,890
Total Vehicle Miles	233,064
Revenue Vehicle Miles	210,881
Revenue Vehicle Hours	15,544

Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile	\$1.80
Operating Expense per Passenger Trip	\$22.18
Passenger Trips per Total Vehicle Mile	0.08
Passenger Trips per Capita	0.95

Financial Performance

Operating Subsidy	\$401,000
Operating Subsidy Ratio	96%
Locally Derived Income	\$129,359
Locally Derived Income Per Operating Expense	\$0.31
Fare Recovery Ratio	4%

Operating Expense Summary

Operator Salaries/Wages	\$199,989
Other Salaries/Wages	
Fringe	\$37,480
Services	\$32,834
Materials and Supplies	\$54,436
Utilities	\$2,471
Casualty/Liability	\$16,972
Purchased Transportation	\$0
Other	\$74,816
Total Expenses	\$418,998
Fixed Route Expenses	\$0
Demand Response Services	\$418,998

Revenue Summary

Fare Revenue	\$17,998
Contract/Other	\$0
Local Assistance	\$111,361
State Assistance	\$129,355
Federal Assistance	\$160,284
Total Revenue	\$418,998

Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Type	Vehicle Manufacturer	Seating Capacity	Wheelchair Capacity	ADA Accessible
1	2007	MV	Chevrolet	5	0	N/A
3	2008	MV	Chevrolet	3	1	Ramp
5	2010	MV	Dodge	3	0	N/A
2	2014	AU	Ford	3	0	N/A
2	2014	MV	Dodge	3	1	Ramp
1	2014	CU	Ford	9	1	Lift
2	2015	MV	Dodge	5	2	Ramp
16						



Richmond

401 South Q Street
 Richmond, IN 47374
 (765) 983-7227

Contact: Terri Quinter, Transportation Manager
Email: tquinter@richmondindiana.gov
Website: www.richmondindiana.gov

General Information

Type of Service Fixed Route and Demand Response
Service Area City of Richmond
Service Population 36,812

Service Hours

Weekday 6:15 AM - 5:45 PM
Saturday 9:15 AM - 4:45 PM
Sunday

Fare Structure

Base \$1.75
Youth \$1.50
Elderly/Disabled \$1.50
Transfer \$0.00
Other/Special

Personnel

	<i>Full-Time</i>	<i>Part-Time</i>
Operations	13	4
Maintenance	0	1
Administration	3	0
	<u>16</u>	<u>5</u>

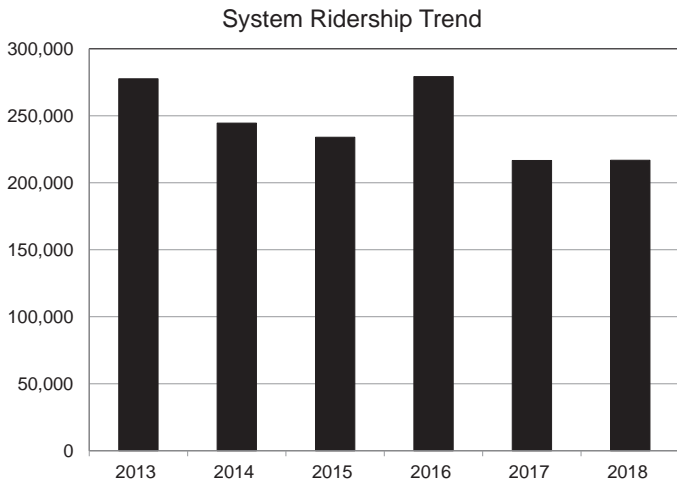
Operation Characteristics

Revenue Vehicles	19
Peak Hour Fleet	10
Base Fleet	9
Fuel Consumption (gal)	50,487

Ridership Trends

2014	244,497
2015	233,961
2016	279,234
2017	216,634
2018	216,787

2018 Highlights





Rose View Transit

Legislative District

Indiana Senate	27
Indiana House	54, 55, 56
U.S. Congressional	6

Productivity

Total Passenger Boardings	216,787
Total Vehicle Miles	318,887
Revenue Vehicle Miles	306,570
Revenue Vehicle Hours	24,422

Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile	\$3.65
Operating Expense per Passenger Trip	\$5.37
Passenger Trips per Total Vehicle Mile	0.68
Passenger Trips per Capita	5.89

Financial Performance

Operating Subsidy	\$962,734
Operating Subsidy Ratio	83%
Locally Derived Income	\$344,699
Locally Derived Income Per Operating Expense	\$0.30
Fare Recovery Ratio	17%

Operating Expense Summary

Operator Salaries/Wages	\$640,935
Other Salaries/Wages	
Fringe	\$284,742
Services	\$30,295
Materials and Supplies	\$159,002
Utilities	\$11,179
Casualty/Liability	\$37,501
Purchased Transportation	\$0
Other	\$448
Total Expenses	\$1,164,102
Fixed Route Expenses	\$989,487
Demand Response Services	\$174,615

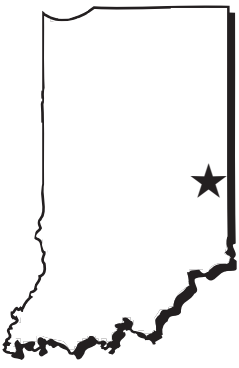
Revenue Summary

Fare Revenue	\$194,708
Contract/Other	\$6,660
Local Assistance	\$143,331
State Assistance	\$338,037
Federal Assistance	\$481,366
Total Revenue	\$1,164,102

Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Manufacturer	ADA Accessible	Vehicle Capacity	Engine Type
1	2006	Ford	Yes	11+2	Gas
1	2007	Ford	Yes	11+2	Gas
1	2008	Ford	Yes	8+2	Gas
1	2008	Ford	Yes	16+2	Gas
1	2009	Ford	Yes	8+2	Gas
1	2009	Ford	Yes	16+2	Gas
1	2010	Ford	Yes	8+2	Gas
3	2010	Ford	Yes	16+2	Gas
1	2015	Ford	Yes	8+2	Gas
2	2015	Ford	Yes	16+2	Gas
1	2016	Ford	Yes	10+2	Gas
2	2016	Ford	Yes	16+2	Gas
2	2017	Ford	Yes	16+2	Gas
1	2018	Ford	Yes	17+2	Gas

19



Rush County

504 West Third Street
 Rushville, IN 46173
 (765) 932-2935

Contact: Wanda Henderson, Executive Director
Email: wanda@rcsci.org
Website: www.riderush.org

General Information

Type of Service Demand Response
Service Area Rush County
Service Population 17,392

Service Hours

Weekday 7:00 AM - 5:00 PM
Saturday
Sunday

Fare Structure

Base \$2.00
Youth \$1.00
Elderly/Disabled \$2.00
Transfer
Other/Special

Personnel

	<i>Full-Time</i>	<i>Part-Time</i>
Operations	0	5
Maintenance	0	0
Administration	1	3
	<u>1</u>	<u>8</u>

Operation Characteristics

Revenue Vehicles	5
Peak Hour Fleet	5
Base Fleet	4
Fuel Consumption (gal)	8,686

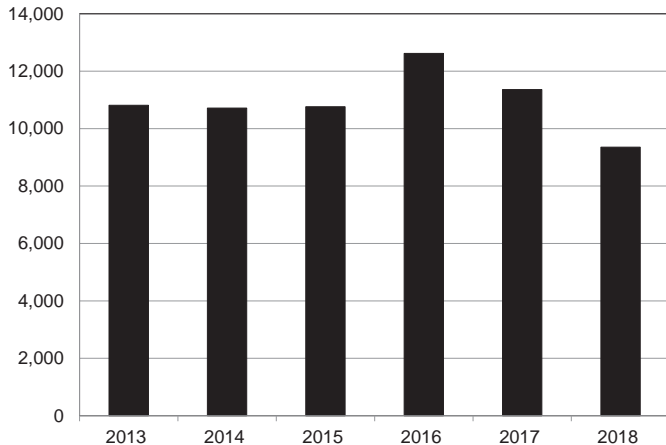
Ridership Trends

2014	10,717
2015	10,764
2016	12,622
2017	11,360
2018	9,357

2018 Highlights

- Retirement of Agency Director
- Tina Logan hired as new Agency Director
- Partnered with local organization to assist with underprivileged children project

System Ridership Trend





"Ride Rush" Public Transportation

Legislative District

Indiana Senate	42
Indiana House	53, 67
U.S. Congressional	6

Productivity

Total Passenger Boardings	9,357
Total Vehicle Miles	79,458
Revenue Vehicle Miles	78,845
Revenue Vehicle Hours	4,879

Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile	\$2.69
Operating Expense per Passenger Trip	\$22.82
Passenger Trips per Total Vehicle Mile	0.12
Passenger Trips per Capita	0.54

Financial Performance

Operating Subsidy	\$191,625
Operating Subsidy Ratio	90%
Locally Derived Income	\$86,048
Locally Derived Income Per Operating Expense	\$0.40
Fare Recovery Ratio	3%

Operating Expense Summary

Operator Salaries/Wages	\$122,165
Other Salaries/Wages	
Fringe	\$11,219
Services	\$19,010
Materials and Supplies	\$28,945
Utilities	\$5,283
Casualty/Liability	\$12,316
Purchased Transportation	\$0
Other	\$14,609
Total Expenses	\$213,547
Fixed Route Expenses	\$0
Demand Response Services	\$213,547

Revenue Summary

Fare Revenue	\$6,923
Contract/Other	\$14,999
Local Assistance	\$64,126
State Assistance	\$41,820
Federal Assistance	\$85,679
Total Revenue	\$213,547

Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Type	Vehicle Manufacturer	Seating Capacity	Wheelchair Capacity	ADA Accessible
1	2006	MV	Dodge	7	0	N/A
1	2008	MV	Chevy	7	1	Ramp
1	2010	CU	Ford	9	2	Lift
1	2017	MV	Dodge	5	1	Ramp
1	2017	CU	Ford	13	2	Lift
5						



Seymour

301-309 N. Chestnut Street
 Seymour, IN 47274
 (812) 522-7433

Contact: Edie Otte, Transit Manager
Email: seytransit@seymourin.org
Website: www.seymourcity.com

General Information

Type of Service Demand Response
Service Area City of Seymour
Service Population 19,223

Service Hours

Weekday 6:00 AM - 6:00 PM (M-Th);
 6:00 AM - 5:00 PM (Fri)
Saturday
Sunday

Fare Structure

Base \$2.00
Youth \$2.00
Elderly/Disabled \$2.00
Transfer
Other/Special

Personnel

	<i>Full-Time</i>	<i>Part-Time</i>
Operations	0	14
Maintenance	0	0
Administration	2	0
	<u>2</u>	<u>14</u>

Operation Characteristics

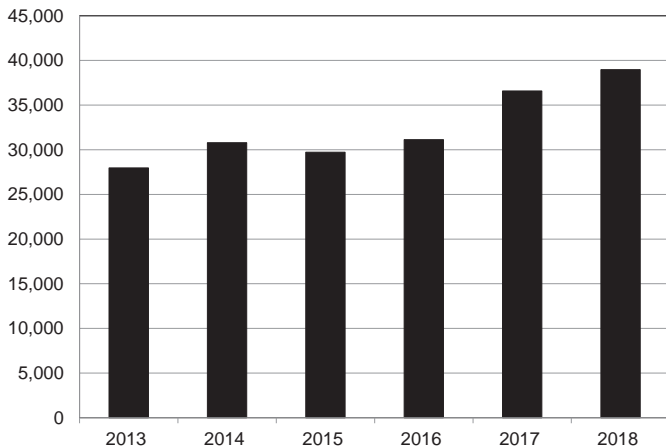
Revenue Vehicles	8
Peak Hour Fleet	4
Base Fleet	3
Fuel Consumption (gal)	19,575

Ridership Trends

2014	30,791
2015	29,727
2016	31,135
2017	36,591
2018	38,968

2018 Highlights

System Ridership Trend





Legislative District

Indiana Senate	44
Indiana House	65, 66
U.S. Congressional	9

Productivity

Total Passenger Boardings	38,968
Total Vehicle Miles	123,600
Revenue Vehicle Miles	115,659
Revenue Vehicle Hours	10,728

Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile	\$3.02
Operating Expense per Passenger Trip	\$9.57
Passenger Trips per Total Vehicle Mile	0.32
Passenger Trips per Capita	2.03

Financial Performance

Operating Subsidy	\$316,071
Operating Subsidy Ratio	85%
Locally Derived Income	\$177,554
Locally Derived Income Per Operating Expense	\$0.48
Fare Recovery Ratio	14%

Operating Expense Summary

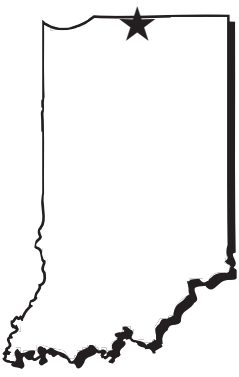
Operator Salaries/Wages	\$254,944
Other Salaries/Wages	
Fringe	\$30,808
Services	\$20,951
Materials and Supplies	\$60,049
Utilities	\$820
Casualty/Liability	\$0
Purchased Transportation	\$0
Other	\$5,200
Total Expenses	\$372,772
Fixed Route Expenses	\$0
Demand Response Services	\$372,772

Revenue Summary

Fare Revenue	\$51,242
Contract/Other	\$5,459
Local Assistance	\$120,853
State Assistance	\$68,052
Federal Assistance	\$127,166
Total Revenue	\$372,772

Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Type	Vehicle Manufacturer	Seating Capacity	Wheelchair Capacity	ADA Accessible
3	2015	CU	Ford	13	2	Lift
1	2016	CU	Ford	11	2	Lift
4	2016	CU	Ford	13	2	Lift
8						



South Bend

1401 S. Lafayette
 South Bend, Indiana 46613
 (574) 239-8903
Contact: Chris Kubaszak, Controller
Email: ckubaszak@sbtranspo.com
Website: www.sbtranspo.com

General Information

Type of Service Fixed Route and Demand Response
Service Area City of South Bend and Mishawauka
Service Population 175,000

Service Hours

Weekday 5:00 AM to 10:07 PM
Saturday 5:00 AM to 3:44 AM
Sunday NA

Fare Structure

Base \$1.25
Youth \$0.50
Elderly/Disabled \$0.50
Transfer \$0.00
Other/Special
 Monthly Pass \$35.00
 One day pass \$3.00, Student monthly \$30.00

Personnel

	Full-Time	Part-Time
Operations	79	4
Maintenance	17	0
Administration	17	7
	<u>113</u>	<u>11</u>

Operation Characteristics

Revenue Vehicles	66
Peak Hour Fleet	35
Base Fleet	29
Fuel Consumption (gal)	355,053

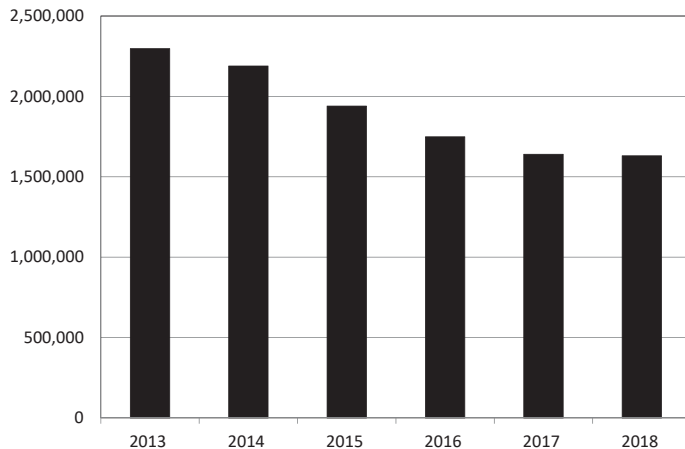
Ridership Trends

2014	2,188,951
2015	1,939,770
2016	1,748,661
2017	1,640,018
2018	1,630,249

2018 Highlights

- Installed six miles of replacement track and catenary structures east of Michigan City.
- Upgrades were made to the Gary Metro Station and nearby Broadway bridge.
- Crossing warning gates were added to the flashing light system at nine crossings.
- NICTD completed the upgrade of electronic scrolling LED signs at all stations.
- FRA approved the design work for the East Chicago Station platform additions.

System Ridership Trend





South Bend Public Transportation Corporation (Transpo)

Legislative District

Indiana Senate	8, 9, 10, 11
Indiana House	5, 6, 7, 8, 21
U.S. Congressional	2

Productivity

Total Passenger Boardings	1,630,249
Total Vehicle Miles	1,815,427
Revenue Vehicle Miles	1,264,950
Revenue Vehicle Hours	119,231

Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile	\$5.84
Operating Expense per Passenger Trip	\$6.50
Passenger Trips per Total Vehicle Mile	0.90
Passenger Trips per Capita	9.32

Financial Performance

Operating Subsidy	\$9,048,908
Operating Subsidy Ratio	85%
Locally Derived Income	\$5,503,620
Locally Derived Income Per Operating Expense	\$0.52
Fare Recovery Ratio	13%

Operating Expense Summary

Operator Salaries/Wages	\$3,926,215
Other Salaries/Wages	\$1,075,778
Fringe	\$2,231,592
Services	\$637,296
Materials and Supplies	\$1,334,837
Utilities	\$182,337
Casualty/Liability	\$260,457
Purchased Transportation	\$0
Other	\$955,144
Total Expenses	\$10,603,656
Fixed Route Expenses	\$9,331,217
Demand Response Services	\$1,272,439

Revenue Summary

Fare Revenue	\$1,367,369
Contract/Other	\$187,379
Local Assistance	\$3,948,872
State Assistance	\$2,030,690
Federal Assistance	\$3,069,346
Total Revenue	\$10,603,656

Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Manufacturer	ADA Accessible	Vehicle Capacity	Engine Type
3	2002	Gillig	Yes	29+2wc	Diesel
2	2003	Gillig	Yes	29+2wc	Diesel
21	2004	Gillig	Yes	29+2wc	Diesel
1	2005	Coach & Eq	Yes	11+3wc	Diesel
3	2009	Coach & Eq	Yes	11+3wc	Diesel
2	2010	Coach & Eq	Yes	11+3wc	Diesel
16	2014	New Flyer	Yes	29 + 2wc	CNG
3	2015	New Flyer	Yes	29 + 2wc	CNG
1	2015	MV-1	Yes	3+ 1 wc	Unleaded
4	2016	Tesco	Yes	11+3wc	Unleaded
6	2016	Midwest	Yes	11 + 3wc	Unleaded
3	2017	New Flyer	Yes	29 + 2wc	CNG
1	2018	Midwest	Yes	12 + 3wc	Unleaded
66					



Southern Indiana (Daviess, Dubois, Gibson, Greene, Martin, Perry, Pike, Spencer, Sullivan, and Warrick Counties)

1001 E. Main Street
 Washington, IN 47501
 (812) 257-0118
Contact: Becky Guthrie, Director
Email: bguthrie@frrs.org
Website: www.ridesolution.org

General Information

Type of Service Demand Response
Service Area Daviess, Dubois, Gibson, Greene, Martin, Perry, Pike, Spencer, Sullivan, and Warrick Counties
Service Population 244,548

Service Hours

Weekday 6:00 AM - 6:00 PM
Saturday
Sunday

Fare Structure

Base \$3.00
Youth \$2.00
Elderly/Disabled \$3.00
Transfer \$1.00
Other/Special
 WATS Fare \$1, Senior \$0.50
 \$5 in County, \$7 County to County

Personnel

	Full-Time	Part-Time
Operations	32	125
Maintenance	3	0
Administration	13	4
	<u>48</u>	<u>129</u>

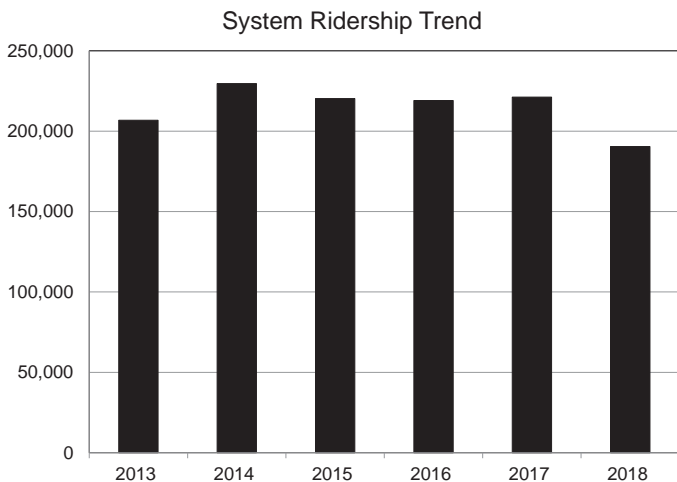
Operation Characteristics

Revenue Vehicles	144
Peak Hour Fleet	93
Base Fleet	71
Fuel Consumption (gal)	136,514

Ridership Trends

2014	229,641
2015	220,263
2016	219,063
2017	221,182
2018	190,467

2018 Highlights





Legislative District

Indiana Senate	44, 46, 47
Indiana House	62, 66, 70, 73
U.S. Congressional	6, 9

Operating Expense Summary

Operator Salaries/Wages	\$1,480,765
Other Salaries/Wages	
Fringe	\$361,633
Services	\$103,218
Materials and Supplies	\$447,382
Utilities	\$42,928
Casualty/Liability	\$132,843
Purchased Transportation	\$394,176
Other	\$8,751
Total Expenses	\$2,971,696
Fixed Route Expenses	\$231,520
Demand Response Services	\$2,740,176

Productivity

Total Passenger Boardings	190,467
Total Vehicle Miles	1,892,293
Revenue Vehicle Miles	1,809,166
Revenue Vehicle Hours	106,683

Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile	\$1.57
Operating Expense per Passenger Trip	\$15.60
Passenger Trips per Total Vehicle Mile	0.10
Passenger Trips per Capita	0.78

Revenue Summary

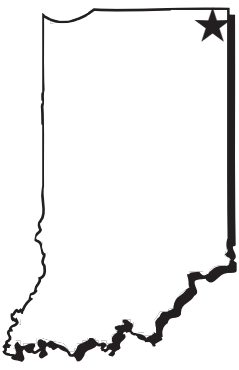
Fare Revenue	\$285,673
Contract/Other	\$0
Local Assistance	\$556,950
State Assistance	\$789,667
Federal Assistance	\$1,339,406
Total Revenue	\$2,971,696

Financial Performance

Operating Subsidy	\$2,686,023
Operating Subsidy Ratio	90%
Locally Derived Income	\$842,623
Locally Derived Income Per Operating Expense	\$0.28
Fare Recovery Ratio	10%

Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Type	Vehicle Manufacturer	Seating Capacity	Wheelchair Capacity	ADA Accessible	Number of Vehicles	Year Purchased	Vehicle Type	Vehicle Manufacturer	Seating Capacity	Wheelchair Capacity	ADA Accessible
1	2001	MV	Dodge	5	1	Ramp	3	2011	MV	Dodge	4	1	Ramp
1	2003	VN	Ford	10	0	N/A	2	2011	CU	Ford	12	2	Lift
1	2003	MV	Chevrolet	4	1	Ramp	2	2011	CU	Ford	8	1	Lift
1	2003	MV	Dodge	6	0	N/A	3	2011	CU	Ford	8	2	Lift
1	2003	MV	Chevrolet	5	1	Ramp	11	2012	MV	Dodge	5	1	Ramp
2	2005	MV	Chevrolet	5	1	Ramp	1	2012	CU	Ford	12	1	Lift
5	2005	MV	Dodge	6	0	N/A	1	2012	MV	Dodge	4	0	N/A
1	2005	MV	Chevrolet	7	0	N/A	1	2012	VN	Ford	10	0	N/A
1	2006	VN	Ford	9	0	N/A	2	2013	AO	Ford	4	0	N/A
3	2006	MV	Chevrolet	6	0	N/A	4	2013	MV	Dodge	5	1	Ramp
1	2006	MV	Chrysler	6	0	N/A	1	2013	CU	Ford	8	2	Lift
2	2006	AO	Scion	5	0	N/A	1	2013	CU	Ford	8	1	Lift
1	2006	AO	Hyundai	4	0	N/A	1	2013	MV	Dodge	4	1	Ramp
1	2006	MV	Chevrolet	5	1	Ramp	4	2013	CU	Ford	10	1	Lift
1	2006	VN	Ford	8	2	Lift	1	2013	CU	Ford	14	2	Lift
1	2007	MV	Chevrolet	5	1	Ramp	1	2013	CU	Ford	14	0	Lift
1	2007	MV	Dodge	6	0	N/A	4	2014	AO	Ford	5	0	N/A
1	2007	MV	Dodge	6	1	Ramp	1	2014	CU	Ford	12	4	Lift
1	2007	MV	Dodge	7	0	N/A	7	2014	MV	Dodge	4	1	Ramp
1	2007	VN	Chevrolet	10	0	N/A	1	2014	MV	Dodge	5	1	Ramp
1	2008	CU	Ford	12	2	Lift	5	2015	AO	Ford	5	0	N/A
4	2008	MV	Chevrolet	4	1	Ramp	1	2015	CU	Ford	8	2	Lift
1	2008	MV	Chevrolet	6	1	Ramp	1	2015	CU	Ford	14	0	Lift
2	2008	AO	Scion	5	0	N/A	4	2015	MV	Dodge	5	1	Ramp
3	2008	MV	Chevrolet	5	1	Ramp	3	2016	CU	Ford	8	2	Lift
2	2008	MV	Chevrolet	6	0	N/A	3	2016	CU	Ford	12	2	Lift
1	2008	CU	Ford	8	2	Lift	4	2016	MV	Dodge	5	2	Ramp
3	2009	CU	Ford	8	2	Lift	6	2017	MV	Dodge	5	1	Ramp
1	2009	VN	Ford	12	0	N/A	1	2017	MV	Dodge	4	1	Ramp
7	2010	CU	Ford	8	2	Lift	3	2018	VN	Dodge	5	1	Ramp
2	2010	AO	Ford	5	0	N/A	1	2018	MV	Dodge	5	1	Ramp
1	2010	CU	Ford	12	2	Lift							
2	2010	MV	Dodge	4	1	Ramp	144						
2	2010	MV	Dodge	5	1	Ramp							



Steuben County

317 S. Wayne Street Ste. 1-B
 Angola, IN 46703
 (260) 665-8191

Contact: Kris Treadwell, Director
Email: ktreadwell@steubenco.org
Website: www.steubenco.org

General Information

Type of Service Demand Response
Service Area Steuben County
Service Population 35,185

Service Hours

Weekday 6:00 AM - 5:00 PM
Saturday
Sunday

Fare Structure

Base \$3.00
Youth
Elderly/Disabled
Transfer
Other/Special

Seniors 60+ Ride for Donation in City
 Rates Based on Mileage

Personnel

	<i>Full-Time</i>	<i>Part-Time</i>
Operations	1	9
Maintenance	0	0
Administration	2	0
	<u>3</u>	<u>9</u>

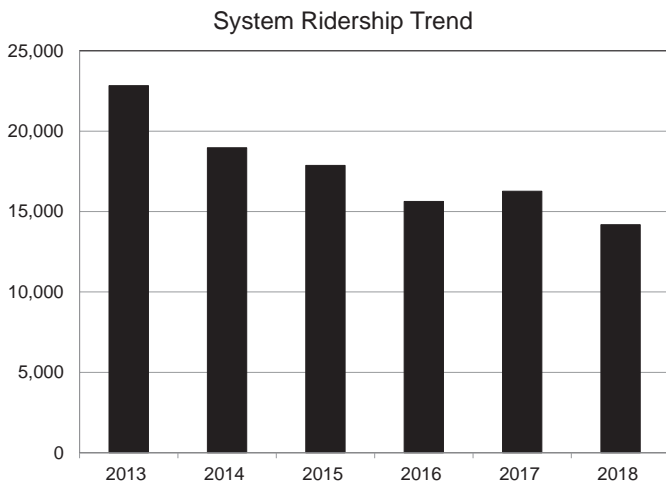
Operation Characteristics

Revenue Vehicles	10
Peak Hour Fleet	8
Base Fleet	6
Fuel Consumption (gal)	9,028

Ridership Trends

2014	18,971
2015	17,868
2016	15,628
2017	16,265
2018	14,181

2018 Highlights



STAR Transportation



Legislative District

Indiana Senate	13, 14
Indiana House	51
U.S. Congressional	3

Productivity

Total Passenger Boardings	14,181
Total Vehicle Miles	138,199
Revenue Vehicle Miles	128,896
Revenue Vehicle Hours	7,471

Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile	\$2.59
Operating Expense per Passenger Trip	\$25.21
Passenger Trips per Total Vehicle Mile	0.10
Passenger Trips per Capita	0.40

Financial Performance

Operating Subsidy	\$326,439
Operating Subsidy Ratio	91%
Locally Derived Income	\$122,531
Locally Derived Income Per Operating Expense	\$0.34
Fare Recovery Ratio	9%

Operating Expense Summary

Operator Salaries/Wages	\$159,488
Other Salaries/Wages	
Fringe	\$47,906
Services	\$7,261
Materials and Supplies	\$40,228
Utilities	\$4,005
Casualty/Liability	\$10,895
Purchased Transportation	\$0
Other	\$87,790
Total Expenses	\$357,573
Fixed Route Expenses	\$0
Demand Response Services	\$357,573

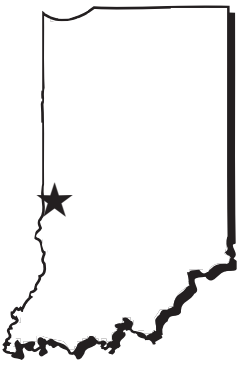
Revenue Summary

Fare Revenue	\$31,134
Contract/Other	\$0
Local Assistance	\$91,397
State Assistance	\$74,129
Federal Assistance	\$160,913
Total Revenue	\$357,573

Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Type	Vehicle Manufacturer	Seating Capacity	Wheelchair Capacity	ADA Accessible
1	2010	BS	Ford	8	2	Lift
1	2011	MV	Dodge	6	1	Ramp
1	2012	MV	Dodge	6	1	Ramp
1	2013	MV	Dodge	6	1	Ramp
1	2015	MV	Dodge	6	1	Ramp
1	2015	AO	Ford	4	0	N/A
1	2016	MV	Dodge	6	1	Ramp
1	2016	CU	Ford	8	2	Lift
1	2016	MV	Dodge	6	1	Ramp
1	2017	MV	Dodge	5	1	Ramp

10



Terre Haute

901 South 14th Street
 Terre Haute IN 47807
 (812) 235-0109

Contact: Debbie Hensley, Transportation Director
Email: debbie.hensley@terrehaute.IN.gov
Website: www.terrehaute.IN.gov

General Information

Type of Service Fixed Route and Demand Response
Service Area Terre Haute
Service Population 59,614

Service Hours

Weekday 6:00 AM - 11:00 PM
Saturday 6:00 AM - 11:00 PM
Sunday

Fare Structure

Base \$1.75
Youth \$1.75
Elderly/Disabled \$0.85
Transfer
Other/Special

31 Day Pass \$45; 14 Rides \$21; 5 & Under Free
 14-ADA Ride \$27; ISU/Ivy Students Free

Personnel

	<i>Full-Time</i>	<i>Part-Time</i>
Operations	21	8
Maintenance	4	2
Administration	5	2
	<u>30</u>	<u>12</u>

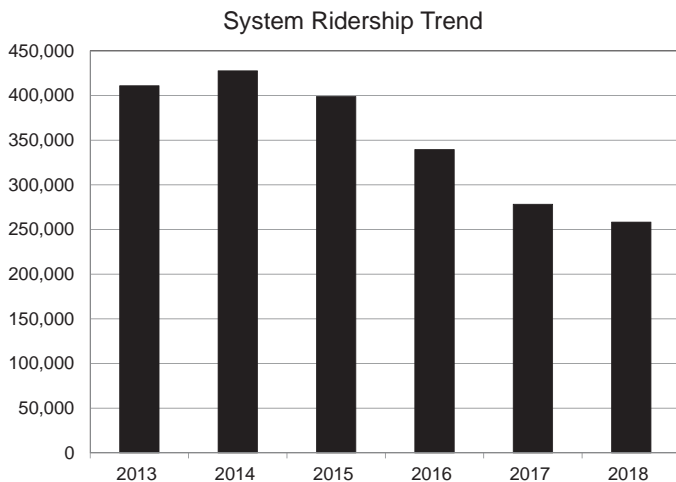
Operation Characteristics

Revenue Vehicles	16
Peak Hour Fleet	10
Base Fleet	10
Fuel Consumption (gal)	89,856

Ridership Trends

2014	427,609
2015	398,747
2016	339,478
2017	278,276
2018	258,331

2018 Highlights



Terre Haute Transit Utility



Legislative District

Indiana Senate	38, 39
Indiana House	43, 45, 46
U.S. Congressional	8

Productivity

Total Passenger Boardings	258,331
Total Vehicle Miles	543,257
Revenue Vehicle Miles	477,325
Revenue Vehicle Hours	51,766

Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile	\$0.00
Operating Expense per Passenger Trip	\$0.00
Passenger Trips per Total Vehicle Mile	0.48
Passenger Trips per Capita	4.33

Financial Performance

Operating Subsidy	\$2,265,404
Operating Subsidy Ratio	82%
Locally Derived Income	\$1,042,794
Locally Derived Income Per Operating Expense	\$0.38
Fare Recovery Ratio	6%

Operating Expense Summary

Operator Salaries/Wages	\$1,150,950
Other Salaries/Wages	\$414,579
Fringe	\$884,840
Services	\$17,500
Materials and Supplies	\$259,353
Utilities	\$23,000
Casualty/Liability	\$16,063
Purchased Transportation	\$0
Other	\$0
Total Expenses	\$2,766,285
Fixed Route Expenses	\$2,423,266
Demand Response Services	\$343,019

Revenue Summary

Fare Revenue	\$166,467
Contract/Other	\$334,414
Local Assistance	\$541,913
State Assistance	\$536,896
Federal Assistance	\$1,186,595
Total Revenue	\$2,766,285

Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Manufacturer	ADA Accessible	Vehicle Capacity	Engine Type
1	2007	WorkHorse	Yes (Lift)	14+2wc	Gas
1	2009	Ford	Yes (Lift)	22+2wc	Diesel
2	2009	WorkHorse	Yes (Lift)	22+2wc	Gas
3	2010	Ford	Yes (Lift)	22+2wc	Diesel
1	2011	GoshenCoach	Yes (Lift)	10+4wc	Gas
1	2012	GoshenCoach	Yes (Lift)	16+2wc	Diesel
5	2015	GoshenCoach	Yes (Lift)	26+2wc	Diesel
1	2016	GoshenCoach	Yes (Lift)	26+2wc	Diesel
1	2016	ElkhartCoach	Yes (Lift)	10+2wc	Diesel
16					



Union County

615 W. High Street

Liberty, IN 47353

(765) 458-5500

Contact: Trisha Persinger, Executive Director

Email: withamtrisha_ucaa@yahoo.com

General Information

Type of Service Demand Response
Service Area Union and Rural Wayne County
Service Population 39,621

Service Hours

Weekday 6:00 AM - 5:00 PM
Saturday
Sunday

Fare Structure

Base \$1.00
Youth
Elderly/Disabled
Transfer
Other/Special

Cost based on zones and mileage

Personnel

	<i>Full-Time</i>	<i>Part-Time</i>
Operations	1	12
Maintenance	0	0
Administration	0	1
	<u>1</u>	<u>13</u>

Operation Characteristics

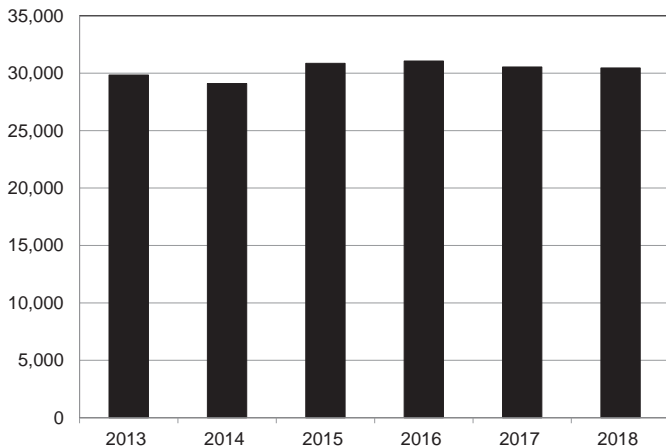
Revenue Vehicles	12
Peak Hour Fleet	8
Base Fleet	6
Fuel Consumption (gal)	33,270

Ridership Trends

2014	29,103
2015	30,859
2016	31,066
2017	30,542
2018	30,461

2018 Highlights

System Ridership Trend



Union County Transit



Legislative District

Indiana Senate	43
Indiana House	55
U.S. Congressional	6

Productivity

Total Passenger Boardings	30,461
Total Vehicle Miles	304,899
Revenue Vehicle Miles	265,741
Revenue Vehicle Hours	17,326

Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile	\$1.67
Operating Expense per Passenger Trip	\$16.68
Passenger Trips per Total Vehicle Mile	0.10
Passenger Trips per Capita	0.77

Financial Performance

Operating Subsidy	\$462,324
Operating Subsidy Ratio	91%
Locally Derived Income	\$206,515
Locally Derived Income Per Operating Expense	\$0.41
Fare Recovery Ratio	9%

Operating Expense Summary

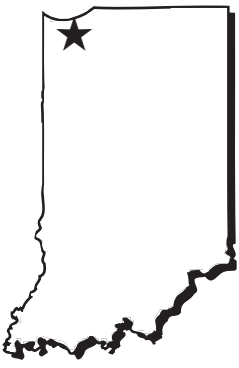
Operator Salaries/Wages	\$244,422
Other Salaries/Wages	
Fringe	\$22,977
Services	\$30,100
Materials and Supplies	\$106,794
Utilities	\$8,078
Casualty/Liability	\$30,000
Purchased Transportation	\$0
Other	\$65,843
Total Expenses	\$508,214
Fixed Route Expenses	\$0
Demand Response Services	\$508,214

Revenue Summary

Fare Revenue	\$45,890
Contract/Other	\$0
Local Assistance	\$160,625
State Assistance	\$102,279
Federal Assistance	\$199,420
Total Revenue	\$508,214

Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Type	Vehicle Manufacturer	Seating Capacity	Wheelchair Capacity	ADA Accessible
2	2008	CU	Ford	12	2	Lift
1	2009	CU	Ford	8	2	Lift
1	2013	CU	Ford	12	2	Lift
1	2014	MV	Dodge	5	1	Ramp
1	2016	CU	Ford	8	2	Lift
2	2016	CU	Ford	14	2	Lift
1	2017	CU	Ford	13	2	Ramp
1	2018	MV	Dodge	5	1	Ramp
2	2018	CU	Ford	13	2	Lift
12						



Valparaiso

406 Don Hovey
 Valparaiso, IN 46383
 (219) 476-9393
Contact: Don Lorntzen, Transit Manager
Email: Dlorntzen@valpo.us
Website: www.Valpo.us

General Information

Type of Service Deviated Fixed route and Commuter bus
Service Area Valparaiso and Chicago Loop
Service Population 32,000

Service Hours

Weekday 5:50 AM to 10:18 PM
Saturday 6:16 AM to 11:13 PM
Sunday 8:10 AM to 12:03 AM

Fare Structure

Base \$1.00
Youth \$0.50
Elderly/Disabled \$0.50
Transfer \$0.00
Other/Special
 Monthly Pass \$30.00

Personnel

	<i>Full-Time</i>	<i>Part-Time</i>
Operations	8	11
Maintenance	1	0
Administration	3	5
	<u>12</u>	<u>16</u>

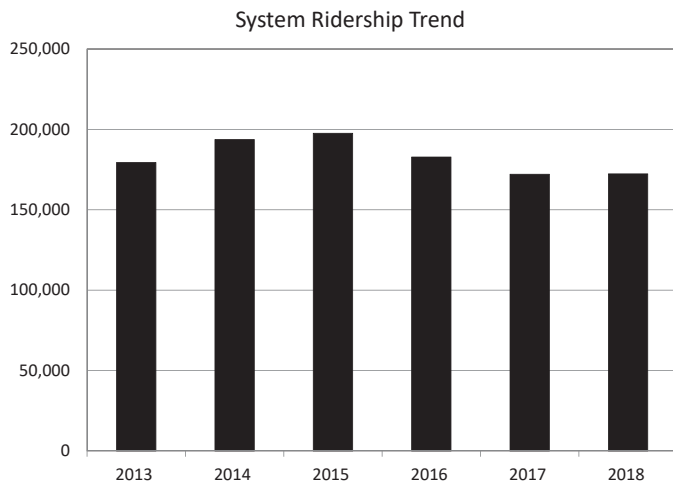
Operation Characteristics

Revenue Vehicles	11
Peak Hour Fleet	4
Base Fleet	4
Fuel Consumption (gal)	66,250

Ridership Trends

2014	193,683
2015	197,583
2016	182,797
2017	172,102
2018	172,324

2018 Highlights



City of Valparaiso Transit System



Legislative District

Indiana Senate	4, 5
Indiana House	3, 4 10
U.S. Congressional	1

Productivity

Total Passenger Boardings	172,324
Total Vehicle Miles	339,537
Revenue Vehicle Miles	308,943
Revenue Vehicle Hours	17,862

Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile	\$6.51
Operating Expense per Passenger Trip	\$12.82
Passenger Trips per Total Vehicle Mile	0.51
Passenger Trips per Capita	5.39

Financial Performance

Operating Subsidy	\$1,522,545
Operating Subsidy Ratio	69%
Locally Derived Income	\$1,326,832
Locally Derived Income Per Operating Expense	\$0.60
Fare Recovery Ratio	29%

Operating Expense Summary

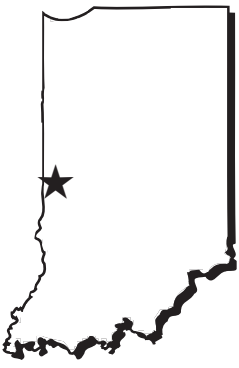
Operator Salaries/Wages	\$0
Other Salaries/Wages	\$56,000
Fringe	\$4,500
Services	\$0
Materials and Supplies	\$40,043
Utilities	\$27,000
Casualty/Liability	\$105,000
Purchased Transportation	\$412,056
Other	\$412,056
Total Expenses	\$2,209,377
Fixed Route Expenses	\$1,373,455
Demand Response Services	\$835,922

Revenue Summary

Fare Revenue	\$646,832
Contract/Other	\$40,000
Local Assistance	\$640,000
State Assistance	\$262,245
Federal Assistance	\$620,300
Total Revenue	\$2,209,377

Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Manufacturer	ADA Accessible	Vehicle Capacity	Engine Type
4	2010	MCI	Yes	53	Diesel
1	2011	MCI	Yes	53	Diesel
1	2011	Dodge	Yes	4+1wc	Gas
5	2016	Ford	Yes	16+2wc	Gas
11					



Vigo County

1718 Wabash Avenue
 Terre Haute, IN 47807
 (812) 232-2675

Contact: Dale Nightingale, Transportation Team Leader
Email: dnightingale@westcentralin.com
Website: www.westcentralin.com

General Information

Type of Service Demand Response
Service Area Vigo County
Service Population 107,848

Service Hours

Weekday 8:00 AM - 4:30 PM
Saturday
Sunday

Fare Structure

Base \$2.00
Youth
Elderly/Disabled
Transfer
Other/Special

Personnel

	<i>Full-Time</i>	<i>Part-Time</i>
Operations	5	0
Maintenance	0	0
Administration	1	0
	<u>6</u>	<u>0</u>

Operation Characteristics

Revenue Vehicles	9
Peak Hour Fleet	5
Base Fleet	4
Fuel Consumption (gal)	18,282

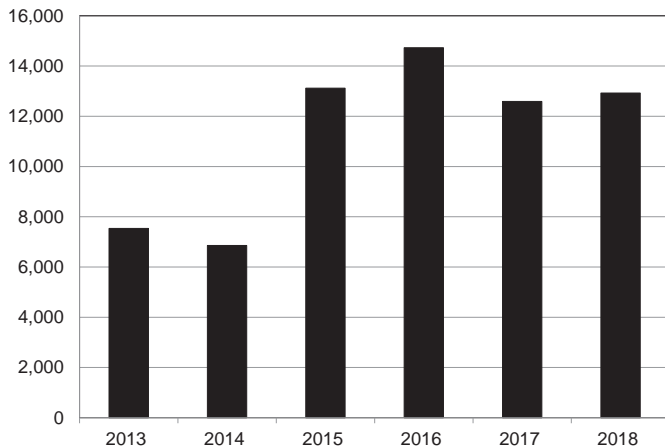
Ridership Trends

2014	6,856
2015	13,118
2016	14,729
2017	12,591
2018	12,926

2018 Highlights

- Purchased dispatching software

System Ridership Trend





West Central Indiana Economic Development District Public Transit

Legislative District

Indiana Senate	38, 39
Indiana House	42, 43, 44, 45, 46
U.S. Congressional	8

Productivity

Total Passenger Boardings	12,926
Total Vehicle Miles	121,586
Revenue Vehicle Miles	107,169
Revenue Vehicle Hours	8,180

Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile	\$2.73
Operating Expense per Passenger Trip	\$25.67
Passenger Trips per Total Vehicle Mile	0.11
Passenger Trips per Capita	0.12

Financial Performance

Operating Subsidy	\$308,265
Operating Subsidy Ratio	93%
Locally Derived Income	\$143,628
Locally Derived Income Per Operating Expense	\$0.43
Fare Recovery Ratio	7%

Operating Expense Summary

Operator Salaries/Wages	\$130,091
Other Salaries/Wages	
Fringe	\$78,336
Services	\$12,965
Materials and Supplies	\$58,746
Utilities	\$0
Casualty/Liability	\$11,141
Purchased Transportation	\$0
Other	\$40,513
Total Expenses	\$331,792
Fixed Route Expenses	\$0
Demand Response Services	\$331,792

Revenue Summary

Fare Revenue	\$23,527
Contract/Other	\$0
Local Assistance	\$120,101
State Assistance	\$34,032
Federal Assistance	\$154,132
Total Revenue	\$331,792

Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Type	Vehicle Manufacturer	Seating Capacity	Wheelchair Capacity	ADA Accessible
1	2010	BU	Ford	8	2	Lift
1	2010	BU	Ford	13	0	N/A
1	2011	BU	Ford	8	2	Lift
4	2013	BU	Ford	8	2	Lift
1	2015	BU	Ford	8	2	Lift
1	2016	BU	Ford	8	2	Lift
9						



Wabash County

239 Bond Street
 Wabash, IN 46992
 (260) 563-4475

Contact: Beverly Ferry, CEO
Email: Beverlyf@livingwellinwabashcounty.org
Website: www.livingwellinwabashcounty.org

General Information

Type of Service Demand Response
Service Area Wabash County
Service Population 32,888

Service Hours

Weekday 6:00 AM - 6:00 PM
Saturday
Sunday

Fare Structure

Base \$2.00
Youth
Elderly/Disabled
Transfer
Other/Special

Personnel

	<i>Full-Time</i>	<i>Part-Time</i>
Operations	0	11
Maintenance	0	1
Administration	1	4
	<u>1</u>	<u>16</u>

Operation Characteristics

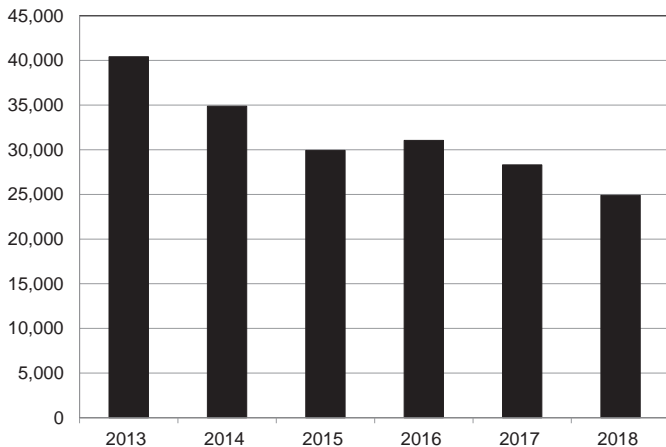
Revenue Vehicles	10
Peak Hour Fleet	6
Base Fleet	4
Fuel Consumption (gal)	16,603

Ridership Trends

2014	34,877
2015	29,932
2016	31,057
2017	28,305
2018	24,898

2018 Highlights

System Ridership Trend



Wabash County Transit



Legislative District

Indiana Senate	17, 18
Indiana House	22
U.S. Congressional	2

Productivity

Total Passenger Boardings	24,898
Total Vehicle Miles	172,950
Revenue Vehicle Miles	172,812
Revenue Vehicle Hours	12,341

Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile	\$3.27
Operating Expense per Passenger Trip	\$22.70
Passenger Trips per Total Vehicle Mile	0.14
Passenger Trips per Capita	0.76

Financial Performance

Operating Subsidy	\$542,305
Operating Subsidy Ratio	96%
Locally Derived Income	\$198,030
Locally Derived Income Per Operating Expense	\$0.35
Fare Recovery Ratio	4%

Operating Expense Summary

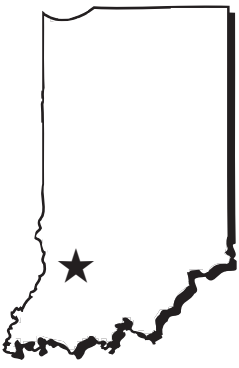
Operator Salaries/Wages	\$199,922
Other Salaries/Wages	
Fringe	\$27,320
Services	\$30,009
Materials and Supplies	\$52,923
Utilities	\$6,445
Casualty/Liability	\$21,560
Purchased Transportation	\$0
Other	\$226,933
Total Expenses	\$565,113
Fixed Route Expenses	\$0
Demand Response Services	\$565,113

Revenue Summary

Fare Revenue	\$22,808
Contract/Other	\$0
Local Assistance	\$175,222
State Assistance	\$114,571
Federal Assistance	\$252,512
Total Revenue	\$565,113

Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Type	Vehicle Manufacturer	Seating Capacity	Wheelchair Capacity	ADA Accessible
1	2010	MV	Dodge	5	1	Ramp
1	2010	MV	Ford	5	1	Ramp
1	2010	CU	Ford	9	1	Lift
1	2010	CU	Ford	14	1	Lift
1	2011	MV	Dodge	6	1	Ramp
2	2013	MV	Dodge	4	1	Ramp
1	2015	MV	Dodge	5	2	Ramp
2	2015	CU	Ford	12	1	Lift
10						



City of Washington

2200 Memorial Avenue
 Washington, IN 47501
 (812) 254-4564

Contact: Bryan Sergesketter, Street Commissioner/Transit Mgr.
Email: streetcomm@washingtonin.us
Website: www.washingtonin.us

General Information

Type of Service Deviated Fixed Route
Service Area City of Washington
Service Population 11,509

Service Hours

Weekday 7:00 AM - 5:00 PM
Saturday
Sunday

Fare Structure

Base
Youth
Elderly/Disabled
Transfer
Other/Special

Personnel

	<i>Full-Time</i>	<i>Part-Time</i>
Operations	1	1
Maintenance	0	0
Administration	0	0
	<u>1</u>	<u>1</u>

Operation Characteristics

Revenue Vehicles	3
Peak Hour Fleet	1
Base Fleet	1
Fuel Consumption (gal)	5,915

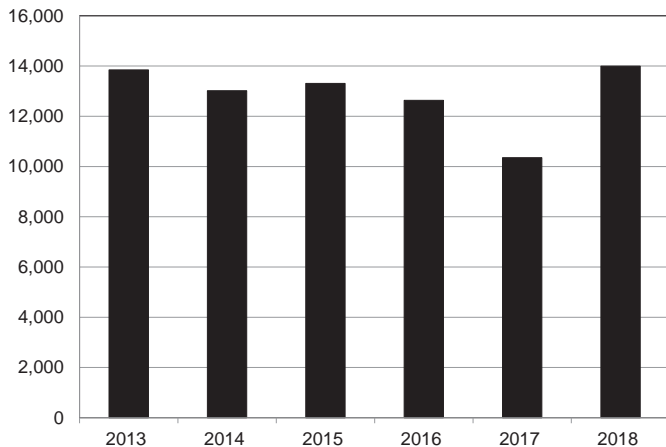
Ridership Trends

2014	13,017
2015	13,308
2016	12,634
2017	10,353
2018	13,997

2018 Highlights

- Implemented free fares in May with great success in ridership increase

System Ridership Trend





Washington Transit System (WTS)

Legislative District

Indiana Senate	48
Indiana House	63
U.S. Congressional	8

Productivity

Total Passenger Boardings	13,997
Total Vehicle Miles	28,671
Revenue Vehicle Miles	28,426
Revenue Vehicle Hours	2,430

Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile	\$4.06
Operating Expense per Passenger Trip	\$8.32
Passenger Trips per Total Vehicle Mile	0.49
Passenger Trips per Capita	1.22

Financial Performance

Operating Subsidy	\$112,582
Operating Subsidy Ratio	97%
Locally Derived Income	\$32,461
Locally Derived Income Per Operating Expense	\$0.28
Fare Recovery Ratio	2%

Operating Expense Summary

Operator Salaries/Wages	\$47,366
Other Salaries/Wages	
Fringe	\$21,966
Services	\$16,348
Materials and Supplies	\$19,999
Utilities	\$4,016
Casualty/Liability	\$5,420
Purchased Transportation	\$0
Other	\$1,360
Total Expenses	\$116,476
Fixed Route Expenses	\$0
Demand Response Services	\$116,476

Revenue Summary

Fare Revenue	\$2,097
Contract/Other	\$1,797
Local Assistance	\$28,567
State Assistance	\$27,725
Federal Assistance	\$56,290
Total Revenue	\$116,476

Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Type	Vehicle Manufacturer	Seating Capacity	Wheelchair Capacity	ADA Accessible
1	2008	CU	Ford	16	2	Lift
1	2010	CU	Ford	16	2	Lift
1	2016	CU	Ford	16	2	Lift
3						



Waveland

660 N. 36th Street
Lafayette, IN 47905
(765) 447-7683

Contact: Stan Minnick, Transportation Program Coordinator

Email: sminnick@areaivagency.org

Website: www.areaivagency.org

General Information

Type of Service Demand Response
Service Area Towns of Boswell, Brookston, Clarks Hill, Flora, Hillsboro, Rossville, and Waveland
Service Population 7,590

Service Hours

Weekday 24 Hrs
Saturday 24 Hrs
Sunday 24 Hrs

Fare Structure

Base
Youth
Elderly/Disabled
Transfer
Other/Special

Personnel

	<i>Full-Time</i>	<i>Part-Time</i>
Operations	0	0
Maintenance	0	0
Administration	0	1
	<u>0</u>	<u>1</u>

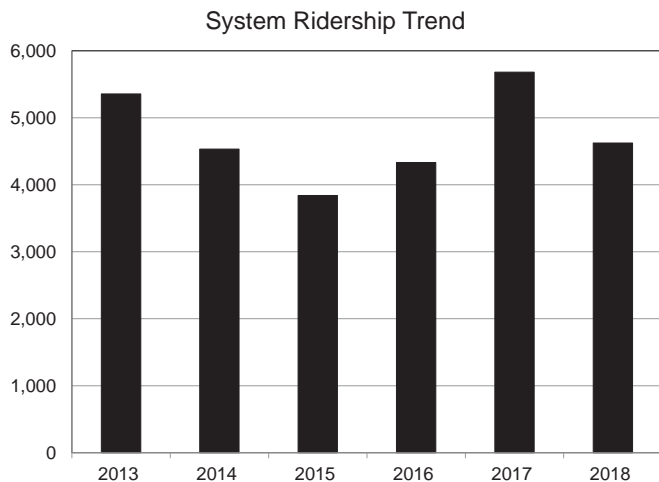
Operation Characteristics

Revenue Vehicles	8
Peak Hour Fleet	8
Base Fleet	6
Fuel Consumption (gal)	1,365

Ridership Trends

2014	4,532
2015	3,841
2016	4,333
2017	5,681
2018	4,623

2018 Highlights





Waveland Volunteer Public Transit c/o Area IV Agency

Legislative District

Indiana Senate	6, 7, 22, 23
Indiana House	15, 24, 28, 38, 41, 42
U.S. Congressional	4

Operating Expense Summary

Operator Salaries/Wages	\$68,740
Other Salaries/Wages	
Fringe	\$12,327
Services	\$7,334
Materials and Supplies	\$5,401
Utilities	\$686
Casualty/Liability	\$5,607
Purchased Transportation	\$0
Other	\$5,046
Total Expenses	\$105,141
Fixed Route Expenses	\$0
Demand Response Services	\$105,141

Productivity

Total Passenger Boardings	4,623
Total Vehicle Miles	16,249
Revenue Vehicle Miles	15,984
Revenue Vehicle Hours	1,332

Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile	\$6.47
Operating Expense per Passenger Trip	\$22.74
Passenger Trips per Total Vehicle Mile	0.28
Passenger Trips per Capita	0.61

Revenue Summary

Fare Revenue	\$3,807
Contract/Other	\$129
Local Assistance	\$40,661
State Assistance	\$9,942
Federal Assistance	\$50,602
Total Revenue	\$105,141

Financial Performance

Operating Subsidy	\$101,205
Operating Subsidy Ratio	96%
Locally Derived Income	\$44,597
Locally Derived Income Per Operating Expense	\$0.42
Fare Recovery Ratio	4%

Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Type	Vehicle Manufacturer	Seating Capacity	Wheelchair Capacity	ADA Accessible
1	1994	VN	Dodge	13	0	N/A
1	1995	VN	Dodge	12	1	Lift
1	2003	VN	Dodge	12	1	Lift
1	2006	VN	Ford	12	2	Lift
1	2009	CU	Ford	12	2	Lift
2	2010	CU	Ford	12	2	Lift
1	2016	MV	Dodge	6	0	N/A
8						



Wells County

225 W. Water Street
Bluffton, IN 46714
(260) 824-1070

Contact: Betsy Collier, Transportation Program Manager

Email: wowtpm@coolsky.com

Website: www.councilonaginginc.com

General Information

Type of Service Demand Response
Service Area Wells County
Service Population 27,636

Service Hours

Weekday 6:00 AM - 7:00 PM
Saturday
Sunday

Fare Structure

Base \$2.00
Youth \$1.00
Elderly/Disabled
Transfer
Other/Special
\$5 Outside City/Inside County
1-30 Miles Outside County \$20; 31-50 Miles Outside County \$50

Personnel

	<i>Full-Time</i>	<i>Part-Time</i>
Operations	6	5
Maintenance	0	0
Administration	5	1
	<u>11</u>	<u>6</u>

Operation Characteristics

Revenue Vehicles	13
Peak Hour Fleet	8
Base Fleet	6
Fuel Consumption (gal)	17,892

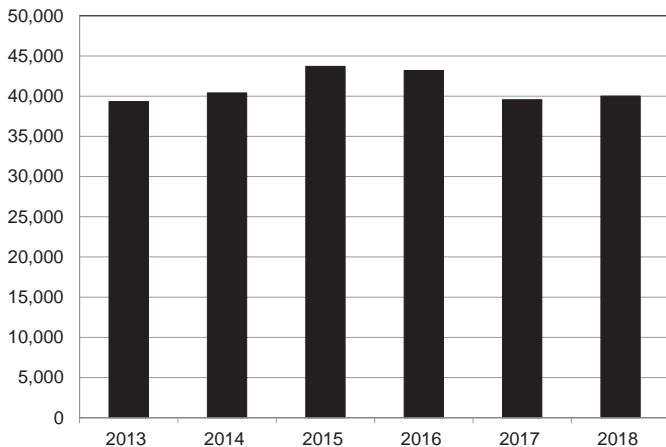
Ridership Trends

2014	40,415
2015	43,705
2016	43,199
2017	39,559
2018	40,012

2018 Highlights

- Contributing member of Wells County Triad to address issues with senior safety and opioid epidemic
- Wells on Wheels awarded FTA Administrator Award for Outstanding Public Service in CY2018

System Ridership Trend



Wells on Wheels, WOW!



Legislative District

Indiana Senate	19
Indiana House	79, 82
U.S. Congressional	3

Productivity

Total Passenger Boardings	40,012
Total Vehicle Miles	203,450
Revenue Vehicle Miles	187,201
Revenue Vehicle Hours	14,234

Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile	\$2.78
Operating Expense per Passenger Trip	\$14.12
Passenger Trips per Total Vehicle Mile	0.20
Passenger Trips per Capita	1.45

Financial Performance

Operating Subsidy	\$536,193
Operating Subsidy Ratio	95%
Locally Derived Income	\$176,297
Locally Derived Income Per Operating Expense	\$0.31
Fare Recovery Ratio	5%

Operating Expense Summary

Operator Salaries/Wages	\$383,557
Other Salaries/Wages	
Fringe	\$33,755
Services	\$33,829
Materials and Supplies	\$51,159
Utilities	\$15,348
Casualty/Liability	\$43,121
Purchased Transportation	\$0
Other	\$4,251
Total Expenses	\$565,020
Fixed Route Expenses	\$0
Demand Response Services	\$565,020

Revenue Summary

Fare Revenue	\$28,827
Contract/Other	\$0
Local Assistance	\$147,470
State Assistance	\$120,626
Federal Assistance	\$268,097
Total Revenue	\$565,020

Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Type	Vehicle Manufacturer	Seating Capacity	Wheelchair Capacity	ADA Accessible
1	2010	CU	Ford	8	3	Lift
5	2010	CU	Ford	8	2	Lift
1	2012	MV	Dodge	4	2	Ramp
2	2015	MV	Dodge	6	2	Ramp
2	2016	MV	Dodge	6	2	Ramp
2	2017	MV	Dodge	5	1	Ramp
13						



White County

116 East Marion Street

Monticello, IN 47960

(574) 583-9119

Contact: Gale Spry, Executive Director

Email: gspry@wcoa.comcastbiz.net

Website: www.whitecountyseniorservices-publictransit.com

General Information

Type of Service Demand Response
Service Area White County
Service Population 24,643

Service Hours

Weekday 8:00 AM - 4:00 PM
Saturday
Sunday

Fare Structure

Base \$1.00
Youth
Elderly/Disabled
Transfer
Other/Special

Personnel

	Full-Time	Part-Time
Operations	1	9
Maintenance	0	0
Administration	2	0
	<u>3</u>	<u>9</u>

Operation Characteristics

Revenue Vehicles	8
Peak Hour Fleet	8
Base Fleet	5
Fuel Consumption (gal)	6,616

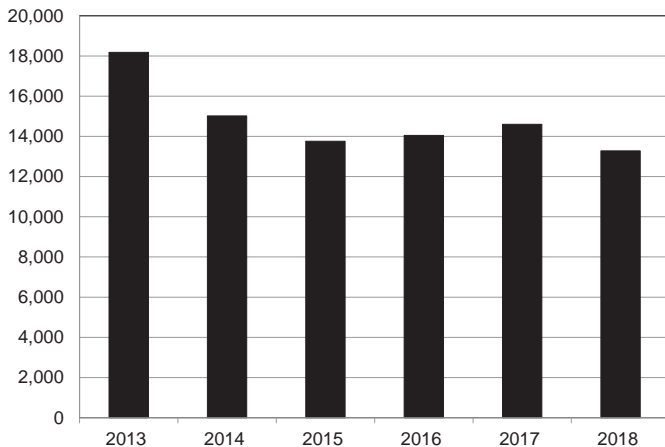
Ridership Trends

2014	15,020
2015	13,759
2016	14,046
2017	14,602
2018	13,278

2018 Highlights

- Coordinated with local United Way and AmeriCorps to establish advisory board on addictions

System Ridership Trend



White County Public Transit



Legislative District

Indiana Senate	7
Indiana House	15, 16, 24
U.S. Congressional	4

Productivity

Total Passenger Boardings	13,278
Total Vehicle Miles	93,801
Revenue Vehicle Miles	82,142
Revenue Vehicle Hours	7,693

Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile	\$3.39
Operating Expense per Passenger Trip	\$23.91
Passenger Trips per Total Vehicle Mile	0.14
Passenger Trips per Capita	0.54

Financial Performance

Operating Subsidy	\$297,080
Operating Subsidy Ratio	94%
Locally Derived Income	\$139,791
Locally Derived Income Per Operating Expense	\$0.44
Fare Recovery Ratio	6%

Operating Expense Summary

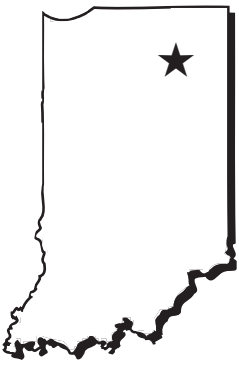
Operator Salaries/Wages	\$153,570
Other Salaries/Wages	
Fringe	\$32,402
Services	\$12,460
Materials and Supplies	\$26,151
Utilities	\$12,436
Casualty/Liability	\$17,652
Purchased Transportation	\$0
Other	\$62,848
Total Expenses	\$317,519
Fixed Route Expenses	\$0
Demand Response Services	\$317,519

Revenue Summary

Fare Revenue	\$20,439
Contract/Other	\$0
Local Assistance	\$119,352
State Assistance	\$49,836
Federal Assistance	\$127,892
Total Revenue	\$317,519

Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Type	Vehicle Manufacturer	Seating Capacity	Wheelchair Capacity	ADA Accessible
2	2010	CU	Ford	12	2	Lift
1	2010	CU	Ford	6	2	Lift
2	2015	MV	Dodge	5	2	Ramp
1	2017	AO	Chevy	4	0	N/A
2	2018	MV	Dodge	5	1	Ramp
8						



Whitley County

710 Opportunity Drive
 Columbia City, IN 46725
 (260) 248-8944

Contact: Becky Salaway, Executive Director

Email: becky@wcoa.biz

Website: www.whitleycountycouncilonaging.com

General Information

Type of Service Demand Response
Service Area Whitley County
Service Population 33,403

Service Hours

Weekday 7:00 AM - 6:00 PM
Saturday
Sunday

Fare Structure

Base \$4.00
Youth \$3.00
Elderly/Disabled
Transfer
Other/Special

Punch Card \$25 in rides for \$20

Personnel

	<i>Full-Time</i>	<i>Part-Time</i>
Operations	0	12
Maintenance	0	0
Administration	2	3
	<u>2</u>	<u>15</u>

Operation Characteristics

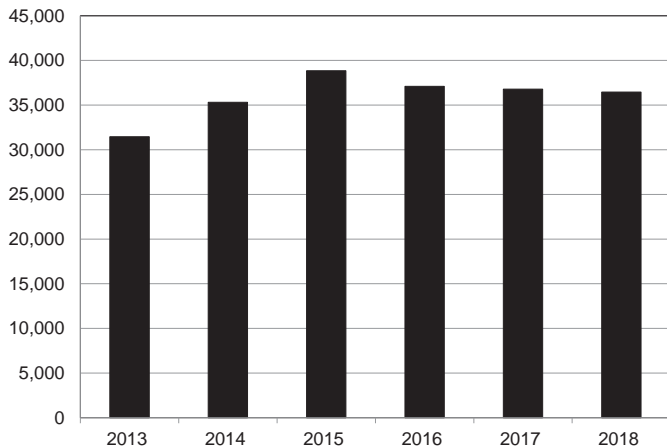
Revenue Vehicles	16
Peak Hour Fleet	10
Base Fleet	7
Fuel Consumption (gal)	28,287

Ridership Trends

2014	35,324
2015	38,844
2016	37,103
2017	36,793
2018	36,456

2018 Highlights

System Ridership Trend



Whitley County Transit



Legislative District

Indiana Senate	17
Indiana House	50, 83
U.S. Congressional	3

Operating Expense Summary

Operator Salaries/Wages	\$236,149
Other Salaries/Wages	
Fringe	\$22,338
Services	\$57,058
Materials and Supplies	\$69,916
Utilities	\$3,394
Casualty/Liability	\$18,556
Purchased Transportation	\$0
Other	\$143,306
Total Expenses	\$550,716
Fixed Route Expenses	\$0
Demand Response Services	\$550,716

Productivity

Total Passenger Boardings	36,456
Total Vehicle Miles	232,602
Revenue Vehicle Miles	210,531
Revenue Vehicle Hours	13,439

Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile	\$2.37
Operating Expense per Passenger Trip	\$15.11
Passenger Trips per Total Vehicle Mile	0.16
Passenger Trips per Capita	1.09

Revenue Summary

Fare Revenue	\$95,713
Contract/Other	\$0
Local Assistance	\$173,709
State Assistance	\$82,371
Federal Assistance	\$198,923
Total Revenue	\$550,716

Financial Performance

Operating Subsidy	\$455,003
Operating Subsidy Ratio	83%
Locally Derived Income	\$269,422
Locally Derived Income Per Operating Expense	\$0.49
Fare Recovery Ratio	17%

Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Type	Vehicle Manufacturer	Seating Capacity	Wheelchair Capacity	ADA Accessible
1	2007	MV	Chevy	4	2	Ramp
1	2008	MV	Chevy	6	1	Ramp
1	2008	CU	Ford	8	2	Lift
1	2009	CU	Ford	8	2	Lift
2	2010	CU	Ford	8	2	Lift
1	2011	MV	Dodge	4	1	Ramp
1	2013	CU	Ford	8	2	Lift
1	2013	CU	Ford	10	2	Lift
1	2014	MV	Dodge	4	1	Ramp
1	2014	CU	Ford	14	0	N/A
2	2016	CU	Ford	8	2	Lift
1	2016	CU	Ford	12	2	Lift
1	2017	CU	Ford	13	2	Ramp
1	2018	CU	Ford	13	2	Lift

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Section Four

Elderly/Disabled (Section 5310) Transportation Providers Calendar Year 2018



ENHANCED MOBILITY OF SENIORS & INDIVIDUALS WITH DISABILITIES (SECTION 5310) TRANSPORTATION PROVIDERS

The Section 5310 Program is designed to serve areas where accessible public transit for seniors and persons with disabilities is unavailable, inadequate or inappropriate in rural and small urban areas. The program provides vehicles and related accessibility equipment to private non-profit organizations and eligible public bodies.

Indiana annually distributes about \$1.6 million to rural areas and \$1.4 million for small urban areas on an 80 percent federal and 20 percent local matching basis.

The INDOT Office of Transit solicits Section 5310 applications, selects projects, executes grant awards/contracts, buys equipment and monitors vehicle operation and maintenance. Applicants must demonstrate: coordinated service delivery; need for equipment; effective vehicle use and operation;

and fiscal/managerial ability to comply with grant requirements. INDOT typically funds about 30 to 40 applicants per year at amounts ranging from \$36,000 to \$100,000.

Applications are available to interested agencies each November. Application are due the following March. INDOT announces grant awards by late May. Vehicle delivery takes place 12 to 18 months after grant award.

Further information is available at <http://www.in.gov/indot/2817.htm>, or by contacting Brian Jones, Section 5310 Program Manager, (317) 232-1493 or BJONES@INDOT.IN.GOV.

The following agencies, listed by county, currently operate Section 5310 vehicles. Eligibility requirements and fares vary by agency.

	PHONE NUMBER
ADAMS	
Adams County Council on Aging	(260) 724-5316
Bi-County Services.....	(260) 824-1253
BARTHOLOMEW	
Developmental Services.....	(812) 376-9404
Mill Race Center, Inc.	(812) 376-9241
Just Friends, Inc.	(812) 376-6415
BENTON	
Area IV Agency on Aging	(765) 447-7683
CDC Resources.....	(574) 583-8227
BLACKFORD	
Lifestream Services.....	(765) 759-1121
BOONE	
Boone County Senior Services.....	(765) 482-5220
BROWN	
Developmental Services.....	(812) 376-9404
Brown County Community YMCA Inc.	(812) 988-9622
CARROLL	
CDC Resources.....	(574) 583-8227
Carroll County Council on Aging.....	(765) 564-2772

PHONE NUMBER

CASS

Cass County Council on Aging (574) 722-2424
Peak Community Services (574) 753-4104

CLARK

LifeSpring Inc. (812) 260-1362

CLAY

Child-Adult Resource Services (765) 569-2076
Clay County Council on Aging (812) 448-2644

CRAWFORD

Blue River Services, Inc. (812) 738-2408
Older Americans Services Corporation (812) 865-3352

DAVISS

Four Rivers Resource Services (812) 254-4471
Senior and Family Services (812) 254-1881

DEARBORN

New Horizons Rehabilitation Services (812) 934-4528
LifeTime Resources (812) 432-5215

DECATUR

Developmental Services (812) 376-9404

DEKALB

DeKalb County Council on Aging (260) 925-3311
Northeastern Center (260) 347-4400
RISE, Inc. (260) 665-9408

DELAWARE

Hillcroft Services (765) 284-4166
Lifestream Services (765) 759-1121

DUBOIS

Southern Indiana Resource Solutions (812) 897-4840

ELKHART

Council on Aging of Elkhart County (574) 295-1820
ADEC, Inc. (574) 295-3167
City of Nappanee (574) 773-2112

FAYETTE

Fayette Community Council on Aging and Aged, Inc (765) 827-1511

FLOYD

LifeSpring Inc. (812) 260-1362

FOUNTAIN

Community Action Program of Western Indiana (765) 762-0420
Child-Adult Resource Services (765) 569-2076

FRANKLIN

New Horizons Rehabilitation Services (812) 934-4528

FULTON

Fulton County Council on Aging (574) 223-6953

PHONE NUMBER

GIBSON

Gibson County Area Rehabilitation Centers..... (812) 386-6312
Gibson County Council on The Aging (812) 385-2897

GRANT

Carey Services (765) 668-8961

GREENE

Four Rivers Resource Services (812) 254-4471
Senior and Family Services (812) 254-1881

HAMILTON

PrimeLife Enrichment, Inc. (317) 815-7000

HANCOCK

Hancock County Senior Services..... (317) 462-3758

HARRISON

Blue River Services, Inc. (812) 738-2408
LifeSpring Inc. (812) 260-1362

HENDRICKS

Hendricks County Senior Services..... (317) 745-4303
Sycamore Services..... (317) 745-4715

HENRY

Lifestream Services..... (765) 759-1121

HUNTINGTON

Huntington County Council on Aging..... (260) 356-3006
Pathfinder Services (260) 356-0500

JACKSON

Developmental Services..... (812) 376-9404
City of Seymour..... (812) 522-6420

JASPER

CDC Resources..... (574) 583-8227

JAY

Jay-Randolph Developmental Services..... (260) 726-7931
Lifestream Services..... (765) 759-1121

JEFFERSON

Developmental Services..... (812) 376-9404
LifeTime Resources (812) 432-5215
LifeSpring Inc. (812) 260-1362

JENNINGS

Developmental Services..... (812) 376-9404

JOHNSON

Johnson County Senior Services (317) 738-4544
Gateway Services Inc. (317) 738-5500

KNOX

YMCA of Vincennes (812) 882-2285
Senior and Family Services (812) 254-1881

PHONE NUMBER

KOSCIUSKO

Kosciusko County Council on the Aging and Aged, Inc. (574) 267-4648

LAGRANGE

LaGrange County Council on Aging..... (260) 463-4161
Northeastern Center..... (260) 347-4400
RISE, Inc..... (260) 665-9408
ARC Opportunities (260) 463-2653

LAPORTE

LaPorte County Comprehensive Mental Health Council..... (219) 872-8666
Paladin, Inc..... (219) 874-4288
Social and Learning Institute Incorporated (219) 879-2200

LAWRENCE

Older Americans Services Corporation (812) 865-3352

MADISON

Lifestream Services..... (765) 759-1121

MARTIN

Four Rivers Resource Services (812) 254-4471
Senior and Family Services (812) 254-1881

MARSHALL

Marshall County Council on Aging..... (574) 936-9904
Marshall Starke Development Center (574) 936-9400

MIAMI

Miami County YMCA..... (765) 472-1979

MONTGOMERY

City of Crawfordsville (765) 364-5175

MORGAN

Coordinated Aging Services of Morgan County (765) 342-3007

NEWTON

CDC Resources..... (574) 583-8227

NOBLE

Northeastern Center..... (260) 347-4400
RISE, Inc..... (260) 665-9408
The Arc of Noble County Foundations (260) 636-2155
Noble County Council on Aging (260) 347-4226

OHIO

New Horizons Rehabilitation Services (812) 934-4528
LifeTime Resources (812) 432-5215

ORANGE

Older Americans Services Corporation (812) 865-3352
Blue River Services, Inc..... (812) 738-2408
Orange County Rehabilitation and Developmental Services (812) 723-4486

PARKE

Child-Adult Resource Services (765) 569-2076

PHONE NUMBER

PERRY

Perry County Council on Aging..... (812) 547-8115
Southern Indiana Resource Solutions (812) 897-4840

PIKE

Pike County Area Rehabilitation Center..... (812) 354-6560
Senior and Family Services (812) 254-1881

POSEY

Posey County Council on Aging..... (812) 838-4656
Easter Seals Rehabilitation Posey County (812) 838-0636

PULASKI

Peak Community Services (574) 753-4104

PUTNAM

Child-Adult Resource Services..... (765) 569-2076

RANDOLPH

Jay-Randolph Developmental Services..... (260) 726-7931
Lifestream Services..... (765) 759-1121

RIPLEY

New Horizons Rehabilitation Services (812) 934-4528
LifeTime Resources (812) 432-5215

RUSH

Rush County Senior Services..... (765) 932-2935

SCOTT

Blue River Services, Inc. (812) 738-2408
LifeSpring Inc. (812) 260-1362

SHELBY

Shelby Senior Services (317) 398-0127

SPENCER

Spencer County Council on Aging (812) 649-9828
Southern Indiana Resource Solutions (812) 897-4840

STARKE

Marshall Starke Development Center (574) 936-9400

STEUBEN

Northeastern Center..... (260) 347-4400
RISE, Inc..... (260) 665-9408
Steuben County Council on Aging (260) 665-9856

SULLIVAN

Four Rivers Resource Services (812) 254-4471

SWITZERLAND

Developmental Services..... (812) 376-9404
LifeTime Resources (812) 432-5215

PHONE NUMBER

TIPPECANOE

Wabash Center (765) 423-5531 ext 353

TIPTON

Janus Developmental Services..... (317) 773-8781

VERMILLION

Child-Adult Resource Services..... (765) 569-2076

VIGO

West Central Indiana Economic Development District..... (812) 238-1561

Child-Adult Resource Services..... (765) 569-2076

WABASH

ARC of Wabash County..... (260) 563-8411

Living Well in Wabash County COA (260) 563-4475

WARREN

Child-Adult Resource Services..... (765) 569-2076

Community Action Program of Western Indiana..... (765) 762-0420

WARRICK

Southern Indiana Resource Solutions (812) 897-4840

WASHINGTON

Blue River Services, Inc..... (812) 738-2408

Older Americans Services Corporation (812) 865-3352

LifeSpring Inc. (812) 260-1362

WAYNE

Adult Day Care of Richmond (765) 966-0852

WELLS

Wells County Council on Aging (260) 824-1070

Bi-County Services..... (260) 824-1253

WHITE

CDC Resources..... (574) 583-8227

WHITLEY

Whitley County Council on Aging..... (260) 248-8944

Section Five

Transit Partners & Advocates Calendar Year 2018



TRANSIT PARTNERS AND ADVOCATES

American Public Transportation Association (APTA)
1300 I Street NW, Suite 1200 East
Washington, DC 20005
(202) 496-4800
Website: www.apta.com

Community Transportation Association of America (CTAA)
1341 G Street NW, Suite 250
Washington, DC 20005
(800) 891-0590
Website: www.ctaa.org

Federal Transit Administration Region 5
200 W. Adams Street, Suite 320
Chicago, IL 60606
(312) 353-2789
Website: www.fta.dot.gov

Governor's Council for People with Disabilities
Indiana Government Center South, Room E145
402 W. Washington Street
Indianapolis, IN 46204
Phone: (317) 232-7770
TT: (317) 232-7771
Website: www.in.gov/gpcpd/

Health by Design
615 N. Alabama Street, Suite 426
Indianapolis, IN 46204
(317) 622-4820
Website: www.healthbydesignonline.org

Historic Hoosier Hills RC&D
1981 S. Industrial Park Road, Ste. 1
PO Box 407
Versailles, IN 47042
(812) 689-4107
Website: <http://www.hhhills.org/default.html>

Indiana Transportation Association
125 W. Market Street
Indianapolis, IN 46204
(317) 634-5963
Website: www.indianatransportationassociation.com

Indiana Council on Specialized Transportation (INCOST)
811 Lindsey Street
Columbus, IN 47201
(812) 799-3360
Website: <http://www.indianartap.com/INCOST>

Indiana Rural Transit Assistance Program (RTAP)
811 Lindsey Street
Columbus, IN 47201
(812) 799-3360
Website: www.indianartap.com/

Indiana Department of Transportation (INDOT)
Office of Transit
100 N. Senate Ave., Room IGCN 955
Indianapolis, IN 46204
(317) 232-5292
Website: www.in.gov/indot/

Indiana Family and Social Services Administration (FSSA)
402 W. Washington Street
P.O. Box 7083
Indianapolis, IN 46207-7083
(317) 233-4454
Website: www.in.gov/fssa/

Indiana Citizens Alliance for Public Transit
615 N. Alabama Street, Suite 426
Indianapolis, IN 46204
(317) 622-4821
Website: www.indianacat.org

Indiana Metropolitan Planning Organizations (MPOs)

Anderson (MCCOG)

Madison County Council of Governments
County Government Center
739 Main Street
Anderson, IN 46016
(765) 641-9482
Website: www.mccog.net

Bloomington (BMCMPPO)

City of Bloomington Area Planning Department
401 N. Morton Street
Bloomington, IN 47404
(812) 349-3400
Website: www.bloomington.in.gov/planning

Cincinnati (OKI)

Ohio-Kentucky-Indiana Regional Council of
Governments
720 E. Pete Rose Way, Suite 420
Cincinnati, OH 45202
(513) 621-6300 or (513) 621-7060
Website: www.oki.org

Columbus (CAMPO)

Columbus Area Metropolitan Planning Organization
123 Washington Street
Columbus, IN 47201
(812) 376-2502
Website: <https://www.columbus.in.gov/planning/campo-boards-and-committees/>

Evansville (EMPO)

Evansville Metropolitan Planning Organization
1 Northwest Martin Luther King Boulevard
Civic Center Complex, Room 316
Evansville, IN 47708
(812) 436-7833
Website: <http://www.evansvillempo.com/>

Fort Wayne (NIRCC)

Northeastern Indiana Regional Coordinating Council
200 E. Berry Street, Suite 230
Fort Wayne, IN 46802
(260) 449-7309
Website: www.nircc.com

Indianapolis (IMPO)

Indianapolis Metropolitan Planning Organization
200 East Washington Street, Suite 2322
Indianapolis, IN 46204
(317) 327-5136
Website: <http://www.indympo.org/>

Kokomo (KHCGCC)

Kokomo and Howard County Governmental
Coordinating Council
209 S. Union Street
Kokomo, IN 46901
(765) 456-2336
Website: www.kokomompo.com

Lafayette (TCAPC)

Area Plan Commission of Tippecanoe County
20 N. Third Street Lafayette, IN 47901-1209
(765) 423-9242
Website: www.tippecanoe.in.gov/apc/

Louisville (KIPDA)

Kentuckiana Regional Planning and Development
Agency
11520 Commonwealth Drive
Louisville, KY 40299
(502) 266-6084
Website: www.kipda.org

Muncie (DMMPC) Delaware-Muncie Metropolitan Plan
Commission

Delaware County Building, Room 206
100 West Main Street
Muncie, IN 47305-2827
(765) 747-7740
Website: <http://www.co.delaware.in.us/departments/?fDD=20-0>

Northwest (NIRPC)

Northwestern Indiana Regional Planning Commission
6100 Southport Road Portage
IN 46368-6409
(219) 763-6060
Website: www.nirpc.org

South Bend/Elkhart (MACOG)

Michiana Area Council of Governments
227 W. Jefferson Blvd., Room 1120
South Bend, IN 46601
(574) 287-1829
Website: www.macog.com

Terre Haute (WCIEDD)
West Central Indiana Economic Development District,
Inc.
1718 Wabash Avenue
Terre Haute, IN 47807
(812) 238-1561
Website: www.westcentralin.com/transport.htm

Indiana Regional Planning Councils

Indiana 15 Regional Planning Commission
221 E. First Street
Ferdinand, IN 47532
(812) 367-8455
Website: www.ind15rpc.org/

Kankakee-Iroquois Regional Planning Commission
115 E. Fourth Street, P.O. Box 127
Monon, IN 47959-0127
(219) 253-6658
Website: www.kirpc.net

Region 3A Economic Development District & Regional
Planning Commission
217 Fairview Blvd.
Kendallville, IN 46755
(260) 347-4714
Website: www.region3a.org

River Hills Economic Development District
300 Spring St., Suite 2A
Jeffersonville, IN 47130
(812) 288-4624
Website: www.riverhills.cc

Southeastern Indiana Regional Planning Commission
405 W. U.S. Hwy. 50, P.O. Box 765
Versailles, IN 47042
(812) 689-5505
Website: www.sirpc.org

Southern Indiana Development Commission
405 JFK Avenue, Suite A
P.O. Box 442
Loogootee, IN 47553
(812) 295-3707
Website: www.sidc.cc

Section Six

Glossary

Calendar Year 2018



GLOSSARY

This glossary contains definitions of certain terms, data, and information that appear in the Annual Report. Many of these items have multiple definitions and are defined as used in the context of this report.

Accessibility - The extent to which facilities, including transit vehicles, are barrier-free and can be used by people that have disabilities including wheelchair users.

Active Vehicles - The total number of vehicles available for revenue service during the calendar year. Vehicles, including those designated as spares, are considered available if they are capable of being used even if on an occasional basis (except for retired vehicles).

Alternative Fuels - Vehicle engine fuels other than standard gasoline or diesel. Typically alternative fuels burn cleaner than gasoline or diesel and produce reduced emissions. Common alternative fuels include methanol, ethanol, compressed natural gas (CNG), liquefied natural gas (LNG), clean diesel fuels, and reformulated gasoline.

Americans with Disabilities Act (ADA) - Passed by Congress in 1990, this act mandates equal opportunities for persons with disabilities in the areas of employment, transportation, communications, and public accommodations. Under this Act, most transportation providers are obligated to purchase lift-equipped vehicles for their fixed route services and must assure systemwide accessibility of their demand response services to persons with disabilities. Public transit providers that operate fixed route services must also provide paratransit that is comparable to the level of service provided to non-disabled individuals that utilize the entity's fixed route system.

Apportionment, Appropriation, Allocation - (Interchangeable terms) The maximum amount of funding a transit system MAY be granted from an assistance program.

Award - The authorized (obligated) level of funding a transit system has contracted to receive from a grant assistance program based on an application for funding or formula distribution.

Base Fleet - The average number of revenue vehicles in scheduled operation during the nonpeak hours of the average weekday of operation.

Body on Truck Chassis (BOTC) - This vehicle seats 12 to 18 passengers and is typically composed of a light truck chassis underneath a special body. A supplier of a BOTC will purchase a chassis and then manufacture and attach the body. This construction is similar to that of a school bus.

Brokerage - A method of providing transportation where riders are matched with appropriate transportation providers through a central trip request and administrative facility. The transportation broker may centralize vehicle dispatch, record keeping, vehicle maintenance, and other functions under contractual arrangements with agencies, municipalities, and other organizations. Actual trips are provided by a number of different vendors.

Capital Costs - Refers to the costs of long-term assets of a public transit system such as property, buildings, and vehicles. Over the years, the definition of capital costs has been broadened to include bus overhauls, preventive maintenance.

Capital Grant Awards - Federal, state, and local capital assistance awarded during the calendar year reporting period.

Casualty and Liability Costs - The costs of insurance premiums for coverage of the transit system and payments for losses due to acts for which the transit system is liable.

Charter and Other Revenue - Consists of auxiliary transportation revenue, charter service revenue, non-transportation revenue such as leases and advertising, and school bus service revenue.

Auxiliary Transportation Revenue - Revenues earned from operations closely associated with the transit system including station concessions, advertising services, and other services provided in conjunction with regular transit service.

Charter Service Revenue - Revenue from transportation service provided on an exclusive basis for a specific destination(s).

Non-transportation Revenue - Revenues earned from activities not associated with the provision of transit system service, including sale of maintenance services, rental of revenue vehicles, rental of buildings and other property, investment income, and parking lot/garage revenue.

School Bus Service Revenue - Passenger fares from school bus service operated under contract with local school corporations.

Clean Air Act - Federal regulations that detail acceptable levels of airborne pollution and spell out the role of state and local governments in maintaining clean air.

Commercial Driver's License (CDL) - The standardized driver's license required of bus and heavy truck drivers in every state. Covers drivers of any vehicle manufactured to seat 15 or more passengers (plus driver) or over 13 tons gross vehicle weight. The CDL is mandated by the Federal government in the Commercial Motor Vehicle Safety Act of 1986.

Complementary Paratransit - As required by the Americans with Disabilities Act, fixed route systems must offer complementary paratransit service to those ADA-eligible riders that cannot access the fixed route service. ADA complementary paratransit services must meet a series of criteria designed to ensure they are indeed complementary.

Congestion Mitigation and Air Quality Project (CMAQ) - A flexible funding program administered by the Federal Highway Administration (FHWA) that funds projects and programs to reduce harmful vehicle emissions and improve traffic conditions. CMAQ funds may be used flexibly for transit projects, rideshare projects, high-occupancy vehicle lanes, and other purposes.

Contra Expenses - Revenue items that offset operating expenses such as income earned on working capital, cash discounts, fuel tax refunds, and insurance claim payments. These revenues are not eligible as locally derived income.

Demand Response Service - A door-to-door or curb-to-curb transportation service that typically requires an advance reservation. Transit vehicles providing demand response service do not follow a fixed route, but travel throughout the community transporting passengers according to their specific requests. This type of service is similar to a taxi operation and passengers often share rides. Demand response service is generally provided using small transit vehicles including sedans and minivans.

Deviated Fixed Route - This type of transit is a hybrid of fixed route and demand response services. Transit vehicles travel along a fixed route and maintain scheduled stops, but the vehicle may deviate off the route to pick up or drop off passengers, at the passenger's request.

Disabled - Any person who by reason of illness, injury, age, congenital malfunction, or other permanent or temporary incapacity or disability is unable, without special facilities, to use local transit facilities and services as effectively as persons who are not so affected.

Fare Recovery - Ratio equating fare revenue to total operating expenses. This measure indicates the level at which fares support the operations of the transit system. A relatively high ratio is preferred. Raising fare revenue and/or decreasing expenses may increase the ratio. However, increasing cost to passengers has been shown to reduce ridership.

Fare Revenue - Revenues received from fare paying passengers from regularly scheduled routes and/or demand response service. This includes base fares, zone fares, express fares, transfers, and quantity purchase discounts (passes or tickets). Also includes park-and-ride revenue and fares paid by a community-based organization rather than the rider.

FAST Act - Fixing America's Surface Transportation Act. The current funding authorization for Federal Surface transportation programs including the Federal Transit Administration's (FTA's) Section 5310, Section 5311, and Section 5339 funding programs.

Federal Operating Assistance - Funds obtained from the Federal government to assist in paying the cost of operating the transit system.

Fixed Route Service - Transit service is provided along a prescribed route on a scheduled basis stopping at predetermined pick up points. Routes are generally served by larger transit vehicles.

Fringe Expenses - Payment or accruals to others (insurance companies, governments, etc.) on behalf of an employee's share of FICA, PERF, other retirement, health insurance, and other benefits not associated with a piece of work; and/or payments or accruals directed to an employee arising from something other than their performance of a piece of work. These include uniform and clothing allowances and paid absences such as sick leave, holidays, vacation, jury duty, death in the family, and military duty, etc. Paid absences should be accounted for as a fringe benefit only when they result in a cash liability to the transit system.

Holidays - Includes five major holidays: Christmas, Thanksgiving, Fourth of July, Labor Day, and Memorial Day. Many transit systems do not operate on these days. Some systems may operate a special holiday schedule that is used on these or other holidays such as Veteran's Day and Martin Luther King Jr. Day.

LDI Expense - Ratio equating fare, charter, and other revenue plus local operating assistance to total operating expenses. This measure is used to indicate the level of financial responsibility accepted at the local level for transit operations. A relatively high ratio is preferred. Increasing fare revenues, charter service, and other revenues, and/or increasing local operating assistance or decreasing operating expenses may increase the ratio.

Local Assistance (also Local Operating Revenue)

- This category includes:

Local Cash Grants and Reimbursements -

Funds obtained from local government units to assist in paying the cost of operating the transit system.

Taxes Levied Directly by Transit System -

Dedicated tax revenues systems that are organized as independent political subdivisions with their own taxation authority, e.g., Public Transportation Corporations.

Locally Derived Income (LDI) - This indicator is used to measure local financial commitment to public transit and is defined as:

- Operating revenues including fares, charter, advertising, and auxiliary and non-transportation revenues.
- Taxes levied by, or on behalf of, a transit system.
- Local cash grants and reimbursements including general fund receipts, property taxes, local option income tax, excise and intangible taxes, bank building and loan funds; local bonding funds, and unrestricted federal/state funds.
- LDI does not include contra expenses (e.g. expense refunds such as motor fuel tax or insurance reimbursements) or in-kind volunteer services.

Materials and Supplies Expense - Cost of fuel, lubricants, tires, tubes, and other materials and supplies (including repair parts, maintenance supplies, forms, and cleaning supplies, etc.).

Metropolitan Planning Organization (MPO) -

Metropolitan planning organizations are responsible for transportation planning and programs in each urban area with a population of 50,000 or greater.

Operating Expense - The total of all operating costs incurred during the transit system calendar year reporting period, excluding expenses associated with capital grants. Expense figures may be unaudited.

Operating Expense/Passenger Trip - Ratio equating total operating costs to total passenger trips. This measure is used to indicate the cost of providing service per unit of consumed service. A relatively low ratio is preferred. Increasing passenger trips and/or decreasing expenditures may lower the ratio.

Operating Income - Revenue received from fares, charter services, and other sources directly related to transit systems operations excluding revenue from Federal, state, and local cash grants. Operating income and operating subsidy are the total operating revenue for a transit system.

Operating Subsidy - Revenue received through Federal, state, and local cash grants or reimbursements to fulfill operating expense obligations not covered by fares or other revenues generated by the transit system.

Operator Salaries and Wages - The pay and allowance due employees in exchange for the labor services they render on behalf of the transit system. This category includes only those employees that are classified as revenue operators or crewmen.

Other Expenses - On the individual system pages, Other Expenses consists of taxes and miscellaneous expenses. For Section 5311 systems it also includes leases and rentals, equipment, and in-direct expenses.

Other Salaries and Wages - Payment for the labor of employees of the transit system (or sponsoring agency) that are not classified as revenue vehicle operators or crewmen. This category includes managers, dispatchers, mechanics, bus washers, building (garage) maintenance workers, managers, other professionals, and clerical staff.

Paratransit - Flexible forms of public transportation services that are not provided over a fixed route (e.g., demand response service).

Passenger Trips/Capita - Ratio equating total passenger trips to service area population. Increasing passenger trips and/or decreasing service area population may increase the ratio.

Passenger Trips/Total Vehicle Miles (TVM) - Ratio equating total passenger trips to the total miles traveled by revenue vehicles. This measure is used to indicate the degree to which the system (or route) is utilized when compared to the amount of service provided. A relatively high ratio is preferred. Increasing passenger trips or eliminating service (TVM) that has marginal ridership may increase the ratio.

Passenger Trip - One person making a one-way trip from origin to destination. One round trip, e.g., from home to shopping, then from shopping to home, equals two passenger trips.

Peak Hour Fleet - The largest number of revenue vehicles operating at any peak time during an average weekday of operation.

Public Mass Transportation Fund (PMTF) - A state fund approved by Indiana's legislators to leverage local and federal money to meet transit needs.

Purchased Transportation Expenses - Operating expenses incurred when a transit system purchases a portion of its service from another entity (e.g., contracting with a private organization to provide specialized transit services).

Reconciling Items - Operating expenses which include interest expenses, leases and rentals for urbanized transit systems, depreciation, amortization of intangibles, purchase lease payments, related party lease agreements, and other as defined in the FTA Section 5335 (15) Manual.

Revenue Vehicle Miles - The total mileage incurred in scheduled service (miles in each route multiplied by the number of times each route is run) during the report period. Excludes non-service mileage (deadhead, training, etc.), charter mileage, exclusive school service mileage, and mileage lost due to missed runs.

Section 5307 - The section of the Federal Transit Act that authorizes grants to public transit systems in all urban areas. Funds authorized through Section 5307 are awarded to states to provide capital and operating assistance to transit systems in urban areas with populations between 50,000 and 200,000. Transit systems in urban areas with populations greater than 200,000 receive their funds directly from FTA.

Section 5310 - The section of the Federal Transit Act that authorizes capital assistance to states for transportation programs that serve the elderly and people with disabilities. States distribute Section 5310 funds to local operators in both rural and small urban settings that are either nonprofit organizations or the lead agencies in coordinated transportation programs.

Section 5311 - The section of the Federal Transit Act that authorizes capital and operating assistance grants to public transit systems in areas with populations of less than 50,000.

Section 5339 - (Bus and Bus Facilities Program) is a capital program to replace, rehabilitate, and purchase buses and bus-related equipment, and to construct bus-related facilities.

Service Area - The geographic area that coincides with a transit system's legal operating limits (i.e., urbanized area, city limits, or county boundary).

Area Population - The entire population within the legal operating limits of the transit system, as reported by the 2010 Census.

Service Expenses - Fees and related expenses for labor and other work provided by outside organizations. In most instances, service from an outside organization is procured as a substitute for in-house employee labor, except in the case of independent audits which cannot be performed by employees. This category includes:

Advertising Fees - The labor and materials provided by an advertising agency in the development and promotion of advertising campaigns. Also included are advertising media fees, regardless of whether they are paid to the advertising agency or to the media.

Contract Maintenance Service Expenses - Payment for the maintenance of equipment, under contract or on a single-job basis, by an outside organization. This category is for repair or maintenance work on operating vehicles, equipment, and garage buildings, and is to be differentiated from professional and custodial services.

Professional and Technical Service Fees - Payment for the labor provided by attorneys, accountants, auditors, marketing firms, investment bankers, computer service companies, engineering firms, management consultants, and transit industry consultants, etc.

Service Route - A hybrid between fixed route and demand response service. Service routes are established between targeted neighborhoods and the service areas that riders want to reach. Similar to deviated fixed routes, service routes are characterized by flexibility and deviation from fixed route intervals. However, while deviated fixed routes require advanced reservations, service routes do not. A service route can include both regular, predetermined bus stops and/or allow riders to hail the vehicle and request a drop-off anywhere along the route.

Standard Van (SV) - Standard vans typically seat five to fifteen passengers. Standard vans are available from automobile manufacturers and are part of their standard production line. *INDOT no longer purchases these vehicles.

Subsidy/Passenger Trip - Ratio comparing government operating assistance (Federal, state, and local) to total passenger trips. This measure is used to indicate the level of Federal, state, and local assistance used in operating the transit service.

Total Vehicle Miles - The total distance traveled by revenue vehicles, including both revenue and deadhead (non-revenue) miles.

Transfer Charge - A fee charged passengers that transfer to a line or route after paying a fare on another line or route.

Transit Bus - A transit bus seats anywhere from 16 to 53 passengers and has both a body and a chassis that are designed specifically for transit use. One supplier manufactures the entire vehicle. Most transit buses are equipped with diesel engines.

Small Transit Bus (STB) - Under 30'

Medium Transit Bus (MTB) - 30' to 34'

Large Transit Bus (LTB) - 35' to 40'

Trolley (TY) - Usually 30' to 35'

Articulated (ART) - Multi-section high occupancy vehicle

User Side Subsidy - A type of transit system whereby the passenger purchases tokens or vouchers at designated sale sites and presents the token to a service provider (e.g., taxi company) in exchange for a trip. The price of the token or pass is less than the cost of the trip. The token is then subsidized with Federal, state, or local funds and the taxi operator is reimbursed for the cost of the trip.

Utility Expense - Payments made to various utilities for use of their resources including electric, gas, water, sewer, garbage collection, and telephone, etc.

ERIC J. HOLCOMB, GOVERNOR
JOE MCGUINNESS, COMMISSIONER

Indiana Department of Transportation
100 North Senate Avenue, Room N758
Indianapolis, Indiana 46204

www.in.gov/indot
www.transit.indot.in.gov
Phone: (317) 232-5292
Fax: (317) 232-1499



www.transit.indot.in.gov