

# 2013

# Indiana Public Transit

## *Annual Report*



2013 ANNUAL REPORT  
INDIANA PUBLIC TRANSIT

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STATE OF INDIANA

Michael R. Pence, Governor  
Karl B. Browning, Commissioner, Indiana Department of Transportation

August 2014

Indiana Department of Transportation  
Office of Transit  
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Indianapolis, Indiana 46204

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# INTRODUCTION

The Indiana Department of Transportation (INDOT) considers public transit to be an essential service that supports local and state goals for economic growth, quality of life, energy conservation, and environmental quality.

The INDOT Office of Transit (OT) provides financial and technical assistance to public transit systems throughout the state. The primary goal of the OT is to furnish reliable, safe, and efficient public transit services and enhance personal mobility throughout Indiana's urban and rural areas.

This 2013 Annual Report, prepared by the OT, summarizes key operating and financial characteristics of Indiana's publicly assisted transit systems. It provides information to public officials, planners, transit managers, and other interested persons. The document provides the reader with a summary of transit service and financial information, a detailed report of system characteristics, a summary of federal and state transportation assistance programs and awards, a listing of Transit Partners and Advocates, as well as a glossary of terms as used in this report. INDOT obtained information about the individual transit systems from locally prepared annual reports.

The 65 transit systems in Indiana during 2013 are divided among four peer groups that reflect system size and type of service. These peer groups are classified as Large Fixed Route, Small Fixed Route, Urban Demand Response, and Rural Demand Response. These groups were defined during the Public Mass Transit Fund Allocation Study completed in 1997. Section Two of this report provides a detailed analysis of each of the four peer groups.

## STATEWIDE STATISTICS

Indiana maintains a public transit network of 65 urban and rural public transit systems. This number decreased from 2012 with the loss of one urban system.

The following four tables provide an overview of the operating and financial performance of all of Indiana's public transit systems in 2013. The first two tables summarize ridership and vehicle miles of operation for each transit system as well as a total for each peer group. Each table provides 2012 and 2013 data along with the percent change between the two years.

The ridership table also contains additional figures: 1) the number of passenger trips per capita based on the population of the transit system's service area and 2) the proportion of the total state ridership provided by each transit system.

The third and fourth tables exhibit operating expenditures and revenues for each transit system in 2013. For each transit system, the expenditure table presents data according to specific expenditures categories. The table also shows the proportion of each type of expenditure of the total system expenditure. Similarly, the operating revenue table presents system revenue broken down by categories and shows the proportion of each category of the total system revenue. The transit systems are grouped according to peer groups in both tables. For more information about each individual transit system, please refer to Section Three of this report.

## RIDERSHIP BY SYSTEM

SYSTEM	RIDERSHIP 2012	RIDERSHIP 2013	% CHANGE	2013 RIDERSHIP PER CAPITA	2013 % OF STATE RIDERSHIP
<b>GROUP 1 - Large Fixed Route</b>					
Bloomington	3,428,641	3,485,063	1.65%	50.30	9.32%
Evansville	2,090,715	1,926,472	-7.86%	16.41	5.15%
Fort Wayne	2,108,967	2,035,336	-3.49%	7.58	5.44%
Gary	691,413	719,184	4.02%	2.48	1.92%
Indianapolis	10,243,610	10,527,016	2.77%	11.46	28.14%
Lafayette	5,281,590	5,459,000	3.36%	44.37	14.59%
Muncie	1,932,192	1,910,639	-1.12%	27.26	5.11%
South Bend	2,305,069	2,296,907	-0.35%	13.13	6.14%
<b>SUBTOTAL: GROUP 1</b>	<b>28,082,197</b>	<b>28,359,617</b>	<b>0.99%</b>	<b>13.95</b>	<b>75.82%</b>
<b>GROUP 2 - Small Fixed Route</b>					
Anderson	198,461	204,219	2.90%	3.52	0.55%
Columbus	214,019	215,346	0.62%	4.89	0.58%
East Chicago	186,035	193,467	3.99%	1.57	0.52%
Marion	331,518	313,266	-5.51%	10.46	0.84%
Michigan City	126,761	141,546	11.66%	4.50	0.38%
Richmond	267,250	277,631	3.88%	7.10	0.74%
TARC	572,964	452,283	-21.06%	4.39	1.21%
Terre Haute	376,763	410,903	9.06%	6.89	1.10%
Valparaiso	148,574	179,378	20.73%	5.65	0.48%
<b>SUBTOTAL: GROUP 2</b>	<b>2,422,345</b>	<b>2,388,039</b>	<b>-1.42%</b>	<b>4.59</b>	<b>6.38%</b>
<b>GROUP 3 - Urban Demand Response</b>					
Elkhart	389,808	481,751	23.59%	9.46	1.29%
Goshen	8,502	5,600	-34.13%	0.18	0.01%
Kokomo	395,750	454,805	14.92%	6.53	1.22%
LaPorte	38,828	39,384	1.43%	1.79	0.11%
NIRPC	151,587	174,974	15.43%	0.34	0.47%
<b>SUBTOTAL: GROUP 3</b>	<b>984,475</b>	<b>1,156,514</b>	<b>17.48%</b>	<b>1.69</b>	<b>3.09%</b>
<b>GROUP 4 - Rural Demand Response</b>					
Allen County	6,986	4,448	-36.33%	0.05	0.01%
Bedford	80,653	62,680	-22.28%	4.67	0.17%
Boone County	25,616	26,814	4.68%	0.47	0.07%
Cass County	152,119	146,433	-3.74%	3.76	0.39%
Clinton County	47,706	41,607	-12.78%	1.22	0.11%
DeKalb County	24,218	25,107	3.67%	0.59	0.07%
Fayette County	37,323	33,520	-10.19%	0.97	0.09%
Franklin County	34,265	29,497	-13.92%	1.33	0.08%
Fulton County	41,106	38,519	-6.29%	1.85	0.10%
Hamilton County	45,860	47,437	3.44%	0.17	0.13%
Hancock County	22,084	20,533	-7.02%	0.29	0.05%
Hendricks/Morgan	102,686	111,397	8.48%	0.52	0.30%
Huntingburg	9,423	8,730	-7.35%	1.44	0.02%
Huntington County	44,262	41,974	-5.17%	1.13	0.11%
Jay/Randolph/Delaware/Blackford	67,964	53,590	-21.15%	0.18	0.14%
Johnson/Shelby	100,118	102,686	2.56%	0.69	0.27%
KIRPC	83,953	78,752	-6.20%	0.96	0.21%
Knox County	57,376	59,666	3.99%	1.55	0.16%
Kosciusko County	58,486	45,832	-21.64%	0.59	0.12%
LaGrange County	45,506	47,756	4.94%	1.29	0.13%
Madison County	15,478	14,243	-7.98%	0.11	0.04%
Marshall County	20,791	21,698	4.36%	0.48	0.06%
Miami County	36,118	35,436	-1.89%	1.03	0.09%
Mitchell	9,239	10,350	12.03%	2.44	0.03%
Monroe County	114,466	107,735	-5.88%	0.44	0.29%
New Castle	40,573	50,735	25.05%	2.72	0.14%
Noble County	23,218	22,566	-2.81%	0.47	0.06%
Orange County	22,536	18,032	-19.99%	0.91	0.05%
Rush County	11,662	10,815	-7.26%	0.06	0.03%
Seymour	29,569	27,975	-5.39%	1.46	0.07%
SIDC	205,184	206,844	0.81%	0.85	0.55%
SIRPC	104,458	85,365	-18.28%	0.47	0.23%
SITS	46,168	45,722	-0.97%	0.46	0.12%
Steuben County	21,012	22,833	8.67%	0.67	0.06%
Union/Wayne	28,602	29,849	4.36%	0.39	0.08%
Vigo County	11,610	7,535	-35.10%	0.22	0.02%
Wabash County	43,939	40,420	-8.01%	1.23	0.11%
Washington	13,017	13,845	6.36%	1.20	0.04%
Waveland	5,802	5,356	-7.69%	0.71	0.01%
Wells County	35,258	39,325	11.53%	1.14	0.11%
White County	15,623	18,180	16.37%	0.74	0.05%
Whitley County	27,429	31,458	14.69%	0.91	0.08%
<b>SUBTOTAL: GROUP 4</b>	<b>1,969,462</b>	<b>1,893,295</b>	<b>-3.87%</b>	<b>0.59</b>	<b>5.06%</b>
<b>GROUPS 1 THROUGH 4</b>	<b>33,458,479</b>	<b>33,797,465</b>	<b>1.01%</b>	<b>5.26</b>	<b>90.36%</b>
NICTD	3,668,098	3,606,926	-1.67%	4.67	9.64%
<b>TOTAL ALL GROUPS</b>	<b>37,126,577</b>	<b>37,404,391</b>	<b>0.75%</b>	<b>5.20</b>	<b>100.00%</b>

<b>TOTAL VEHICLE MILES BY SYSTEM</b>			
<b>SYSTEM</b>	<b>TVM 2012</b>	<b>TVM 2013</b>	<b>% CHANGE</b>
<b>GROUP 1 - Large Fixed Route</b>			
Bloomington	1,220,315	1,212,016	-0.68%
Evansville	2,004,171	1,742,789	-13.04%
Fort Wayne	1,834,098	1,862,072	1.53%
Gary	836,477	863,183	3.19%
Indianapolis	11,174,217	11,064,658	-0.98%
Lafayette	1,890,730	2,102,414	11.20%
Muncie	1,166,369	1,188,095	1.86%
South Bend	1,763,581	1,651,687	-6.34%
<b>SUBTOTAL: GROUP 1</b>	<b>21,889,958</b>	<b>21,686,914</b>	<b>-0.93%</b>
<b>GROUP 2 - Small Fixed Route</b>			
Anderson	433,145	460,495	6.31%
Columbus	279,344	276,236	-1.11%
East Chicago	304,102	155,010	-49.03%
Marion	201,015	216,022	7.47%
Michigan City	249,884	232,498	-6.96%
Richmond	320,965	317,735	-1.01%
TARC	836,065	672,162	-19.60%
Terre Haute	556,983	546,018	-1.97%
Valparaiso	367,171	380,149	3.53%
<b>SUBTOTAL: GROUP 2</b>	<b>3,548,674</b>	<b>3,256,325</b>	<b>-8.24%</b>
<b>GROUP 3 - Urban Demand Response</b>			
Elkhart	1,016,769	839,534	-17.43%
Goshen	79,789	56,324	-29.41%
Kokomo	684,224	978,935	43.07%
LaPorte	116,715	119,263	2.18%
NIRPC	1,104,508	1,128,292	2.15%
<b>SUBTOTAL: GROUP 3</b>	<b>3,002,005</b>	<b>3,122,348</b>	<b>4.01%</b>
<b>GROUP 4 - Rural Demand Response</b>			
Allen County	49,597	99,637	100.89%
Bedford	85,364	91,445	7.12%
Boone County	256,727	273,188	6.41%
Cass County	770,877	771,760	0.11%
Clinton County	146,317	102,062	-30.25%
DeKalb County	251,944	263,634	4.64%
Fayette County	205,967	174,111	-15.47%
Franklin County	359,144	338,898	-5.64%
Fulton County	296,954	270,096	-9.04%
Hamilton County	483,183	465,793	-3.60%
Hancock County	184,902	172,204	-6.87%
Hendricks/Morgan	718,200	740,789	3.15%
Huntingburg	19,268	18,546	-3.75%
Huntington County	311,060	302,204	-2.85%
Jay/Randolph/Delaware/Blackford	638,300	445,502	-30.20%
Johnson/Shelby	768,992	777,808	1.15%
KIRPC	680,577	659,536	-3.09%
Knox County	254,329	270,125	6.21%
Kosciusko County	233,812	221,578	-5.23%
LaGrange County	429,653	460,556	7.19%
Madison County	217,770	188,150	-13.60%
Marshall County	128,465	140,785	9.59%
Miami County	187,985	174,639	-7.10%
Mitchell	16,490	18,626	12.95%
Monroe County	569,353	553,638	-2.76%
New Castle	64,180	66,353	3.39%
Noble County	380,390	355,642	-6.51%
Orange County	396,287	280,243	-29.28%
Rush County	99,201	97,475	-1.74%
Seymour	86,811	91,131	4.98%
SIDC	2,290,096	2,330,527	1.77%
SIRPC	820,503	814,338	-0.75%
SITS	545,212	478,418	-12.25%
Steuben County	203,633	246,130	20.87%
Union/Wayne	282,426	253,958	-10.08%
Vigo County	61,927	51,183	-17.35%
Wabash County	260,346	244,556	-6.07%
Washington	28,989	28,994	0.02%
Waveland	23,429	22,159	-5.42%
Wells County	190,355	217,907	14.47%
White County	108,314	128,189	18.35%
Whitley County	216,717	246,690	13.83%
<b>SUBTOTAL: GROUP 4</b>	<b>14,324,046</b>	<b>13,949,203</b>	<b>-2.62%</b>
<b>GROUPS 1 THROUGH 4</b>	<b>42,764,683</b>	<b>42,014,790</b>	<b>-1.75%</b>
NICTD	3,876,793	3,835,887	-1.06%
<b>TOTAL ALL GROUPS</b>	<b>46,641,476</b>	<b>45,850,677</b>	<b>-1.70%</b>









# Section One

# Programs & Services 2013



# INDOT OFFICE OF TRANSIT PROGRAMS & SERVICES

The INDOT Office of Transit (OT) is comprised of six staff members and is a section within the INDOT Multi-Modal Planning & Programs Division, which also includes the Rail, Aeronautics, and Freight sections. The OT administers both federal and state transit assistance programs with Larry Buckel, Office of Transit Manager. Contacts for the OT staff are listed in the table below (all area codes are 317).

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<b>Todd Jennings</b> Section 5311 Program Manager	232-1483	TJENNINGS@INDOT.IN.GOV
<b>Vickie Rayburn</b> Section 5311 Project Manager	232-5078	VRAYBURN@INDOT.IN.GOV
<b>Tom Hamilton</b> Section 5311 Project Manager	232-1498	THAMILTON@INDOT.IN.GOV

## STATE OF INDIANA PROGRAMS

### State of Indiana Public Mass Transportation Fund

The Public Mass Transportation Fund (PMTF) is a fund authorized by the legislature to receive revenue from the State's General Fund. These funds are allocated on a calendar year basis using a performance-based formula to eligible municipal corporations (as defined by I.C. 36-1-2-10). Operating expenses, passenger trips, total vehicle miles, and locally derived income data are utilized to compute the formula allocations.

In 2013, INDOT allocated \$41.9 million in PMTF to 65 transit systems in Indiana.

Awards are limited to an amount equal to 100 percent of the project's Locally Derived Income or the system's total allocation, whichever is less. Locally Derived Income (LDI) is used to measure local financial commitment and is defined as follows:

- 1) System revenues including fares, charter, advertising, and all other auxiliary and non-transportation revenues;

- 2) Taxes levied by, or on behalf of, a transit system; and
- 3) Local cash grants and reimbursements including general fund receipts; property, local option income, license, excise, and intangible taxes; bank building and loan funds; local bonding funds; and other locally derived assistance.

LDI does not include contra-expenses such as expense refunds from motor fuel tax, or in-kind volunteer services.

### Electric Rail Service Fund

The Electric Rail Service Fund (ERSF) is a special state fund generated from property tax on a railroad company's distributable property that provides service with a commuter transportation district established under I.C. 8-5-15. These funds are only available to commuter transportation districts that have substantially all of their service performed by electrical powered railroads. Qualifying commuter transportation districts must receive equal shares of this fund. Currently, all funds go to the Northern Indiana Commuter Transportation District (NICTD), the only entity eligible for these funds at the present time.

In 2013, INDOT allocated \$200,641 in ERSF funds to NICTD.

**Commuter Rail Service Fund- Sales Tax**

The Commuter Rail Service Fund (CRSF) is distributed to commuter transportation districts established under I.C. 8-5-15 to be used for maintenance, improvement, and operations of commuter rail service. This fund receives 0.123 percent of the state’s general sales and use tax revenue.

In 2013, INDOT allocated at total of \$8,405,682 from General Sales and Use Tax to NICTD

**Commuter Rail Service Fund – Situs Tax**

Collections from the indefinite-situs tax on distributable property of railroad car companies (I.C. 6-1.1-8 35) also contribute to the Commuter Rail Service Fund. These funds must be used for debt financing for long term capital needs.

In 2013, INDOT allocated \$6,760,730 from Indefinite-Situs Tax to NICTD

Currently, all CRSF monies go to the Northern Indiana Commuter Transportation District, the only entity eligible for these funds at the present time.

**FEDERAL TRANSIT ADMINISTRATION (FTA)  
PROGRAMS ADMINISTERED BY INDOT**

**FTA Section 5311 - Rural Formula Funds**

The Section 5311 program supports public transit systems in small urban and rural areas in the state with populations less than 50,000. Eligible systems annually apply and receive funding for operating and capital costs. Capital grants are funded up to 80 percent of the total project cost and operating grants are funded up to 50 percent of the net project cost (total operating cost less operating revenue).

Todd Jennings, Vickie Rayburn, and Tom Hamilton administer the program and grants for the following systems:

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Boone Co.  
DeKalb Co.  
Fayette Co.  
Hamilton Co.  
SITS  
Hendricks Co.  
Huntingburg  
Jay/Randolph/Delaware/Blackford Co.  
Johnson/Shelby/Brown Co.  
LaGrange Co.  
Monroe Co.  
Rush Co.  
SIDC  
Steuben Co.  
Vigo Co.  
Whitley Co.  
Allen Co.

Bedford  
Franklin Co.  
Fulton Co.  
KIRPC  
Knox Co.  
Marion  
Miami Co.  
Mitchell  
Noble Co.  
Orange Co.  
Seymour  
SIRPC  
Washington

Cass Co.  
Clinton Co.  
Hancock Co.  
Huntington Co.  
Kosciusko Co.  
Madison Co.  
Marshall Co.  
New Castle  
Richmond  
Union Co.  
Wabash  
Waveland  
Wells Co.  
White Co.

### **FTA Section 5311(b) - Rural Transit Assistance Program (RTAP)**

Section 5311(b) created the Rural Transit Assistance Program (RTAP) to provide technical assistance, training, and research for rural and specialized transportation providers. The Indiana RTAP provides technical assistance to rural public transit operators, on-site training, and a fellowship program that provides financial assistance for operators to participate in training courses. The program also has a national element that develops information and materials for use by local operators and state departments of transportation.

The Indiana's RTAP is implemented through a contract with RLS & Associates and an advisory committee.

The Indiana RTAP can be contacted toll free at 1-800-709-9981, by e-mail, or visit their website at [www.indianartap.com](http://www.indianartap.com). Their full mailing address is listed in Section Four.

### **FTA Section 5311(f) - Intercity Operating, Capital, Planning, and Marketing Assistance**

The Section 5311(f) program provides funding assistance to transportation entities for the provision of intercity transportation-related services. This program was created to address the abandonment by intercity carriers and the special needs of isolated rural areas.

January 1, 2010, Miller Trailways began serving towns throughout Indiana with Intercity Service. No longer is public transportation limited to a single geographic area. Residents can now travel from Vincennes to Indianapolis, to Muncie or South Bend, and even out of the state. This service supplements what Greyhound bus lines has already offered. This is made possible in part by a Section 5311(f) grant from the Federal Transit Administration.

In 2013 INDOT provided 5311(f), Intercity Operating assistance to Miller Trailways for five rural routes and Lakefront Lines Inc. for two rural routes throughout Indiana. This service supplements what Greyhound bus lines already provides to urban areas of the state.

The Section 5311(f) program funds capital grants at up to 80 percent of the total project cost and operating grants are funded up to 50 percent of the net project cost (total operating cost less operating revenue).

For more information on this program, contact Todd Jennings of the OT staff.

### **FTA Section 5310 - Capital Grants Program for Elderly Persons and Persons with Disabilities**

The Section 5310 grant program is designed to improve mobility for the elderly and persons with disabilities. Funding provides capital assistance (vehicles and related equipment) to meet the special transportation needs of the elderly and persons with disabilities in small urban, and rural areas. The program requirements include coordination among those recipients of federal and state programs and services in order to make the most efficient use of federal resources.

Eligible grantees include private non-profit corporations and public bodies approved by INDOT to coordinate services for elderly and disabled persons. The program matches up to 80 percent of project costs, with the remaining 20 percent provided by the local entity.

Projects must be derived from a locally developed, coordinated public transit-human services transportation plan.

Brian Jones is the Program Manager for the FTA Section 5310 Program.

### **FTA Section 5303 (Metropolitan Transit Planning) and FTA Section 5304 (Statewide Transportation Planning)**

The Indiana Department of Transportation elects to use the Consolidated Planning Grant (CPG) approach offered by the U.S. Department of Transportation. These funds are transferred from the Federal Transit Administration to the Federal Highway Administration.

# Indiana Transit Facts

## Administration Costs

- Cost for INDOT to administer all federal and state public transit programs averages 1 percent of total federal/state funds allocated to INDOT.

## State Funding Trends

- State fiscal year (SFY) 2013 budget for Public Mass Transit Funding was the same as SFY 2012

## Ridership (Urban Systems) for 2013

- Urban systems provided 30.2 million fixed route trips
- Urban systems provided 1,074,851 demand response trips to persons with disabilities

## Ridership (Rural Systems) for 2013

- Rural systems provided 658,626 fixed route trips
- Rural systems provided 1.13 million demand response trips, primarily to elderly persons and persons with disabilities

## Total number of Public Transit systems in Indiana for 2013 – 65 systems receive formula funding

- Urban Systems – 21 systems receive 5307 formula funding
- Rural Systems – 44 systems receive 5311 formula funding
- 67 of 92 Counties in Indiana have public transit service available

## Public Transit Fleet for 2013

- Total Public Transit Fleet for Indiana – 1,917 vehicles
- Urban vehicles – 1,121, with 99.8 percent wheelchair accessible
- Rural vehicles – 796, with 77 percent wheelchair accessible
- Total Vehicles – 1,917 with 90 percent wheelchair accessible

## Specialized Transportation Program Vehicles for 2013

- Total number of active vehicles – 267
- Number of vehicles funded in 2013 – 48
- Specialized Transportation vehicle fleet wheelchair accessible – 60 percent

## Indiana Demographics from 2010 Census

- **Total Population** – ranked 15th per the 2010 census with 6.4 million people or 2.1 percent of the total U.S. population

**Population Growth** – population grew 6.6 percent from the 2000 census, national growth 9.7 percent

- **Over Age 65** – 841,108 (13.0 percent) of the population, national average 13.0 percent, for Indiana up 11.7 percent from the 2000 census
- **Over Age 65 with Disability\*** – 298,295 (37.5 percent) of this age group, nationally 37.2 percent
- **Age 18 to 64 with Disability\*** – 432,896 (10.9 percent) of this age group, nationally 10.0 percent
- **Below Poverty Level\*** – 891,290 (14.2 percent), national average 14.4 percent, for Indiana up 59.3 percent from the 2000 census
- **Drive Alone to Work\*** – 85.7 percent of workers aged 16 years and over, national average 79.3 percent
- **Car Pooled to Work\*** – 9.6 percent of workers aged 16 years and over, national average 10.6 percent
- **Used Public Transportation to Work\*** – 1 percent of workers aged 16 years and over, national average 5.2 percent
- **Mean Travel Time to Work** – 22.8 minutes, nationally 25.2 minutes
- **Zero Car Households\*** – 158,114 (6.4 percent), of the total 2.4 million households, down 0.8 percent from the 2000 census

\*Based on 2008-2010 American Community Survey 3-Year Estimates

## U.S. - Harris Poll

- Persons with disabilities are twice as likely to have inadequate transportation



# 2013 Public Transit Highlights

## INDOT Office of Transit

1. Awarded \$41.9 million of state Public Mass Transportation Funds (PMTF) to 65 transit systems.
2. Awarded more than \$10.3 million in federal Section 5311 funds to 44 rural transit systems to offset operating and capital expenses.
3. Awarded \$1.3 million in Section 5310 grants to 22 agencies and procured 48 vehicles.
4. Conducted annual workshops for Section 5310 applicants (specialized transportation providers) and 5311 grantees (public transit operators in rural areas).
5. Continued to conduct Section 5310 and 5311 grantee compliance reviews.
6. More than 3,590 employees were employed by Indiana's Public Transit Systems in 2013.
7. Indiana transit systems reported over 30.2 million passenger trips in 2013.
8. Indiana transit system buses covered over 45.8 million total vehicle miles in 2013.

## 2013 INDIANA RTAP ANNUAL REPORT

### TRAINING:

**ON-SITE/REGIONAL:** In 2013 the RTAP staff saw a significant increase in training requests, conducted 72 different training programs to 1,333 individuals statewide for an average of 18.51 attendees for each session training program provided. This is an average increase of 17 trainings and 57 drivers over the previous three years.

This trend clearly indicates a need to investigate avenues and methods for providing training programs and material in both the class room and alternate formats to ensure Indiana's transportation providers can continue to keep their drivers up to date with the most relevant information available. RTAP and INDOT will continue to discuss this during 2014.

RTAP updated material to several of the training modules in 2013 including the Passenger Assistance Techniques (PAT), Defensive Driving, and Emergency Procedures/Evacuation training programs. A Question and Answer document addressing changes in the ADA regulations was developed to assist drivers and systems in understanding the requirements, which is available by contacting the RTAP offices.

### TECHNICAL ASSISTANCE:

**TITLE VI:** In October 2012, systems were advised at the annual 5311 meeting of new Title VI requirements. RTAP staff, supported by RLS & Associates, Inc., responded by providing templates to assist Indiana's transportation providers with meeting those requirements. Individual Title VI Programs were required to be completed and submitted by all 5311 transit systems to the RTAP offices for review;

Year	Classes Conducted	Drivers Trained
2004	61	1,012
2005	73	1,087
2006	94	1,816
2007	73	1,276
2008	87	1,860
2009	77	1,544
2010	51	1,163
2011	52	1,197
2012	57	1,297
2013	72	1,333
<b>Total</b>	<b>697</b>	<b>13,585</b>

this was completed in the first quarter of 2013, and compliant Title VI Program for all 5311 systems are now in place.

**INCOST:** The RTAP staff assisted with obtaining sponsorship, judges and recruitment of drivers for the annual RTAP/INCOST Roadeo, which was held on April 6, 2013 in Columbus, IN. Staff also prepared the judges book and other material needed for the event, made arrangements for lunch, developed the Roadeo artwork, coordinated the Roadeo t-shirt order, and transported everything on-site. The RTAP staff along with members of INCOST and INDOT staff set up the course on the Friday before the event and acted as course marshals on the day of the event. The RTAP staff then traveled to Albuquerque, NM to assist with the Community Transportation Association of America's (CTAA) National Roadeo. Indiana RTAP staff, along with membership on the National

Roadeo committee staff, assisted with setting up the national Roadeo obstacle course, conducting the drivers meeting, judges meeting, drivers test and finally managing and judging events on the day of the Roadeo. Staff also assisted with the presentation of awards at the Roadeo awards banquet.

Annually the RTAP staff assists with several INCOST and INDOT meetings, and 2013 was no exception. RTAP assisted with the annual INCOST conference by providing all AV equipment, assisting with the awards banquet presentation, and providing sponsor contact information for the Roadeo event. In addition, RTAP assisted INDOT with the annual North/South meetings and the annual 5311 meeting. RTAP provided information on topics that included drug and alcohol, ADA frequently asked questions, Origin to Destination, Medical Qualifications, and RTAP trainings.

**SUBSTANCE ABUSE:** The Medical Qualification program continues to prove valuable in improving the health and safety of Indiana's transportation providers. The procurement process to continue this mandated program was again conducted by INCOST with support provided by the RTAP staff. Final negotiations were underway at the end of 2013 and the new program is expected to be in place by early 2014. For this year's program, the physical requirement will move from annual to bi-annual.

Seven Drug and Alcohol compliance reviews were completed in 2013 with one policy template update also completed and made available to all of Indiana's transportation providers. The annual MIS report submission information was distributed by RTAP, and all reports for each transit system were reviewed and approved by the RTAP staff on INDOT's behalf ahead of the March 15 deadline. The RTAP staff also successfully assisted INDOT with their triennial FTA State Management Review which included site visits to one 5311 provider and one 5310 provider. There were no findings with the drug and alcohol portion of the FTA Review.

**WEB-SITE/NEWSLETTER:** Website updates included the addition of the new Title VI template, revisions to selected Medical Qualification forms, and one revision to the drug and alcohol template. The quarterly newsletter was again filled each quarter with timely and relevant topics such as system safety, distracted driving, accident preparedness, driver performance and evaluation, driver health and wellness and ADA requirements. Each issue also contained sections for INDOT news and notes to the transit providers and a page for the state association, INCOST, to reach out to readers.

Systems are notified via email of the availability of each quarterly newsletter, resources made available and updates to the website. Please continue to check the website frequently for regular updates, and if you have not already done so, please e-mail or contact Indiana RTAP at (800)709-9981 or [mlawson@indianartap.com](mailto:mlawson@indianartap.com) to be added to the email list.

As rural public transportation continues to grow and expand across Indiana, the demand for training, technical assistance and other relative services remains constant. RTAP will continue to provide timely technical assistance and respond to the needs of Indiana's transportation providers by developing the training and materials necessary to ensure compliance while keeping systems current with the most relevant and up-to-date information. The Indiana RTAP staff is dedicated to responding to and providing the best services available in the industry. If you have a question, comment, or suggestion, need assistance, or would like to schedule training, please contact your Indiana RTAP at (800)709-9981 or visit us at [www.indianartap.com](http://www.indianartap.com).

# Section Two

# Peer Group

# Comparisons

# 2013



# PEER GROUP COMPARISONS

INDOT places transit systems into one of four peer groups. The peer groups are classified as large fixed route, small fixed route, urban demand response, and rural demand response. The essential determinants of comparability among the peers are the following factors:

- Total vehicle miles;
- Urbanized or non-urbanized service area; and
- Proportion of fixed route service compared to demand response service.

This section provides a profile of each transit peer group. Each profile contains descriptive and comparative information about the entire peer group as well as for the individual systems in the group.

Each profile contains background information about the peer group that includes the individual system names, the areas served by each system in the group, and the population of each service area. A comparison table also provides ridership and vehicle mile totals for 2012 and 2013 and exhibits the percent change between the two years.

A series of graphs exhibit the transit systems' performance in four areas. The first two graphs display two common measures of transit system cost-efficiency. The measures of operating expense per passenger trip and the operating expense per vehicle mile are used to indicate the cost of providing service per unit of consumed service. A relatively low ratio is preferred for both measures and a system can lower each ratio by increasing the number of passenger trips and miles of service or by decreasing total expenditures.

The third and fourth graphs present two indicators of a transit system's local funding support. The third graph displays each system's locally derived income per operating expense. That is, for each dollar expended, the amount of revenue that was derived from local sources including passenger fares, charter/other revenue, and local funding assistance. A higher ratio indicates a greater acceptance of financial responsibility for transit operations at the local level. Similarly, the fare recovery ratio measures the level at which fares support the operation of a transit system. The ratio indicates the percentage of transit operations that are covered by fare revenue.

## Group One: Large Fixed Route Systems

Transit systems included in Group One are large fixed route systems that operate an average of more than 1 million total vehicle miles per year, with more than 50 percent of the total vehicle miles operated in fixed route service.

The eight transit systems in Group One provide service to over 2 million Indiana residents, approximately 31 percent of the state's population. The populations of the service areas served by Group One systems range from 69,291 in Bloomington to 918,977 in Indianapolis.

System	System Name	Service Area	Service Area Population
Bloomington	Bloomington Public Transportation Corporation	Bloomington Metropolitan Area	69,291
Evansville	Metropolitan Evansville Transit System	Evansville, City Limits	117,429
Fort Wayne	Citilink	Fort Wayne Metropolitan Area	268,485
Gary	Gary Public Transportation Corporation	Gary, Adjacent Communities	290,000
Indianapolis	IndyGo	Marion County, Indiana	918,977
Lafayette	CityBus	Lafayette, West Lafayette Metropolitan Area, & Purdue campus	123,046
Muncie	Muncie Indiana Transit System	Muncie City Limits	70,080
South Bend	South Bend Public Transportation Corporation	South Bend and Mishawauka City Limits	175,000
<b>Total</b>			<b>2,032,308</b>
<b>Total Indiana Population</b>			<b>6,483,802</b>
<b>Percent of Indiana Population</b>			<b>31%</b>

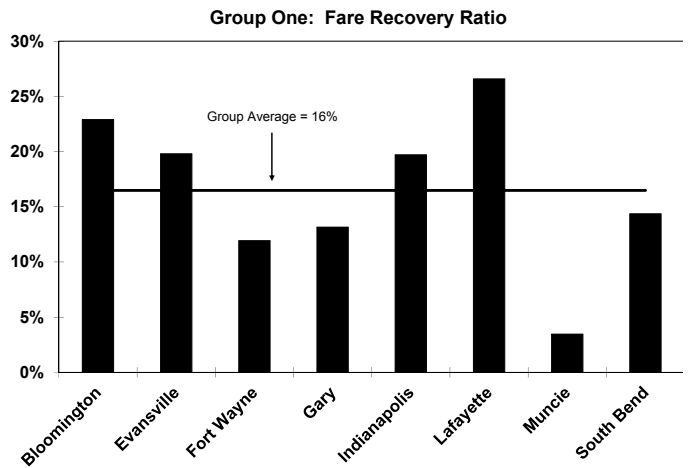
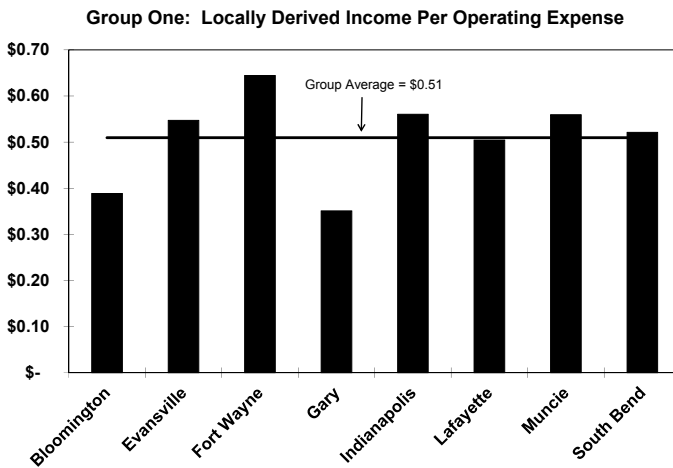
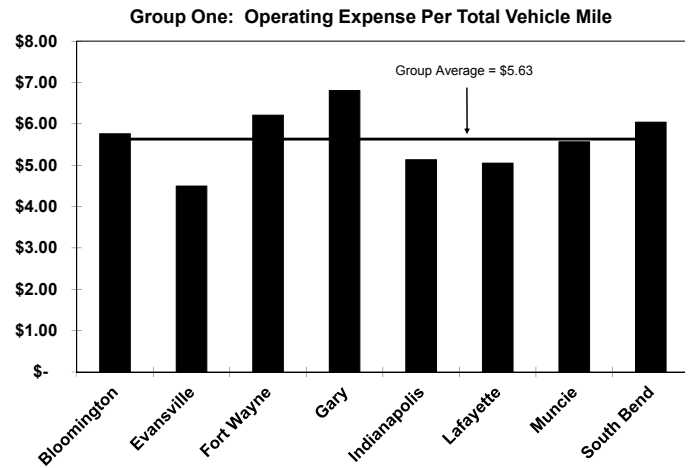
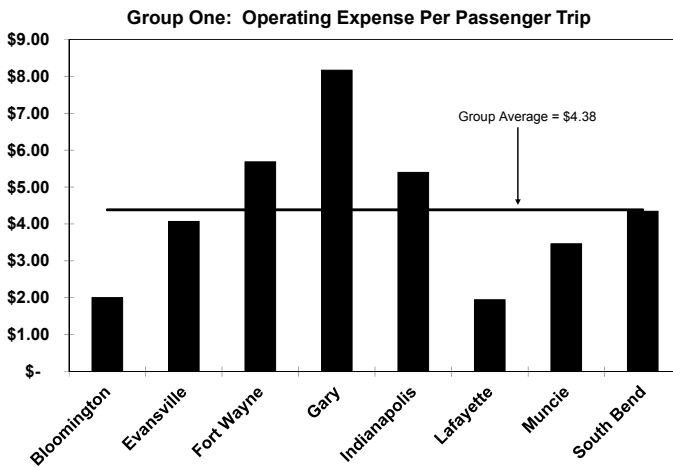
In 2013, Group One transit systems provided over 28.3 million passenger trips. Total ridership for the Group One systems increased 0.99 percent in 2013. Four of the eight systems had ridership increases between 1.65 percent and 4.02 percent, while four had ridership decreases between 0.35 and 7.86 percent. Ridership among Group One systems ranged from just over 719,000 trips to 10.5 million trips.

The total vehicle miles operated by Group One transit systems decreased in 2013. Total vehicle miles decreased by 0.93 percent, from over 21.8 million miles in 2012 to over 21.6 million miles in 2013. Four of the eight systems operated more total vehicle miles this year. In 2013, total vehicle miles for the group ranged between 863,183 and 11 million.

System	Total Ridership			Total Vehicle Miles		
	2012	2013	Percent Change	2012	2013	Percent Change
Bloomington	3,428,641	3,485,063	1.65%	1,220,315	1,212,016	-0.68%
Evansville	2,090,715	1,926,472	-7.86%	2,004,171	1,742,789	-13.04%
Fort Wayne	2,108,967	2,035,336	-3.49%	1,834,098	1,862,072	1.53%
Gary	691,413	719,184	4.02%	836,477	863,183	3.19%
Indianapolis	10,243,610	10,527,016	2.77%	11,174,217	11,064,658	-0.98%
Lafayette	5,281,590	5,459,000	3.36%	1,890,730	2,102,414	11.20%
Muncie	1,932,192	1,910,639	-1.12%	1,166,369	1,188,095	1.86%
South Bend	2,305,069	2,296,907	-0.35%	1,763,581	1,651,687	-6.34%
<b>Total</b>	<b>28,082,197</b>	<b>28,359,617</b>	<b>0.99%</b>	<b>21,889,958</b>	<b>21,686,914</b>	<b>-0.93%</b>

The following charts exhibit several transit performance indicators and provide a comparison among Group One systems. In 2013, the average operating expense per passenger trip for Group One systems was \$4.38. The cost per trip varied from \$1.94 to \$8.17. Among the urban systems, the average operating expense per vehicle mile was \$5.63 in 2013. The individual systems cost per mile ranged from \$4.49 to \$6.80.

In 2013, the ratio of locally derived income to operating expense varied from \$0.35 to \$0.64. This means that for every dollar of expense, between \$0.35 and \$0.64 of revenue came from local sources such as fares, charter revenue, and local assistance. Similarly, the fare recovery ratio measures the amount of the total operating expense that is covered by the passenger fares. Among the urban systems, the average fare recovery ratio was 16 percent while the individual systems actual fare recovery ratios ranged from 3 percent to 27 percent.



## Group Two: Small Fixed Route Systems

Group Two systems are small fixed route systems that operate less than 1 million total vehicle miles per year, with more than 50 percent of the total vehicle miles operated in fixed route service.

The nine transit systems in Group Two provide service to more than 425,000 Indiana residents, approximately 7 percent of the state's population. The sizes of the service area populations range from 29,948 to 102,520. The average service area population served by Group Two systems is 47,231.

System	System Name	Service Area	Service Area Population
Anderson	City of Anderson Transit System	Anderson City Limits	58,000
Columbus	Columbus Transit	Columbus City Limits	44,000
East Chicago	East Chicago Public Transit	East Chicago City Limits	31,000
Marion	Marion Transportation System	City of Marion	29,948
Michigan City	Michigan City Transit	Michigan City City Limits	31,452
Richmond	Rose View Transit & Paratransit System	City of Richmond	36,812
Southern Indiana	Transit Authority of River City	New Albany, Clarksville, and Jeffersonville City Limits	102,520
Terre Haute	Transit Utility for the City of Terre Haute	Terre Haute City Limits	59,614
Valparaiso	V-Line	Valparaiso City Limits	31,733
<b>Total</b>			<b>425,079</b>
<b>Total Indiana Population</b>			<b>6,483,802</b>
<b>Percent of Indiana Population</b>			<b>7%</b>

In 2013, Group Two systems provided more than 2.4 million trips. Total ridership for the Group Two systems decreased in 2013. Overall, total ridership decreased by 1.42 percent. Seven of the systems had an increase in ridership ranging from 0.62 percent to 20.73 percent. The other two systems had decreases between 5.51 and 21.06 percent. Ridership on Group Two systems ranged from 141,546 to 452,283 in 2013.

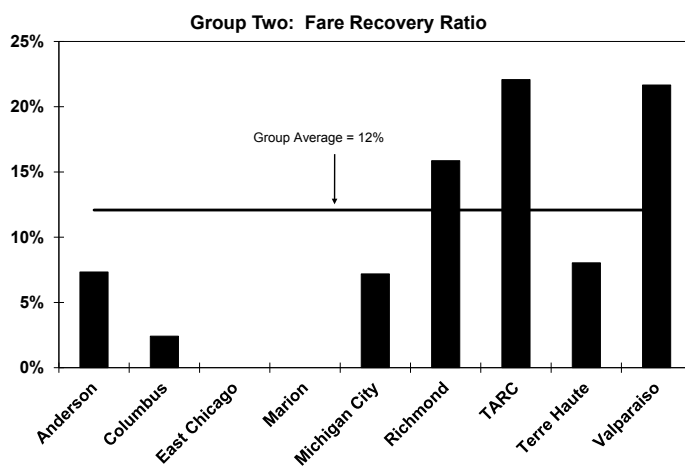
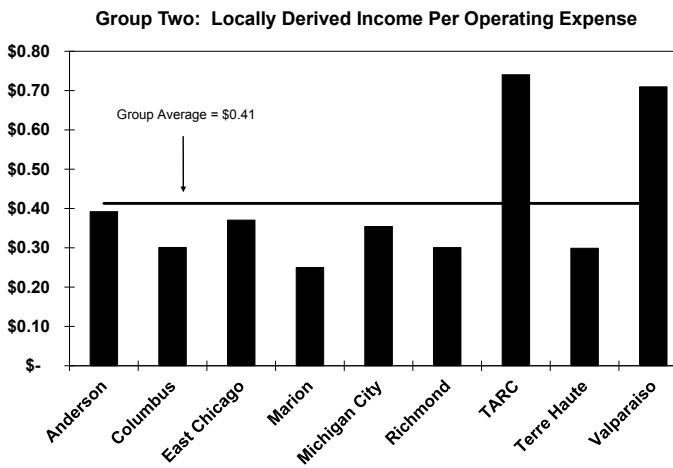
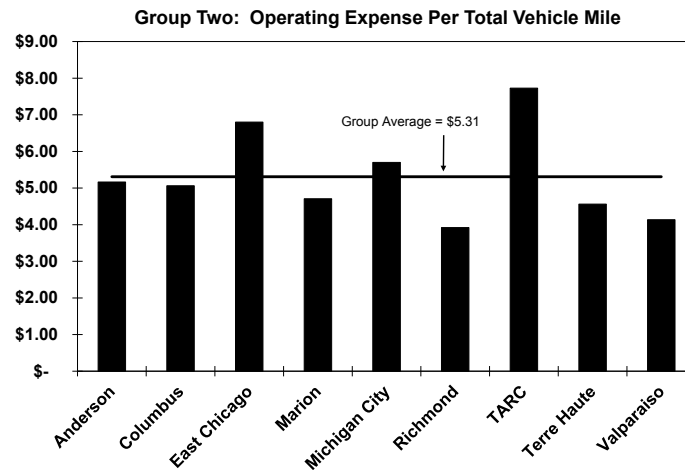
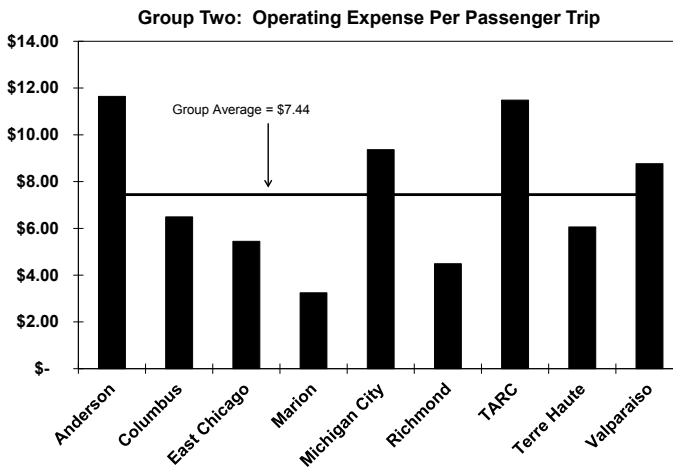
In 2013, Group Two systems operated approximately 3.2 million vehicle miles, 8.24 percent fewer miles than 2012. Only three out of the nine systems in Group Two operated more miles in 2013. The number of total vehicle miles operated by a Group Two system varied from 155,010 to 672,162.

System	Total Ridership			Total Vehicle Miles		
	2012	2013	Percent Change	2012	2013	Percent Change
Anderson	198,461	204,219	2.90%	433,145	460,495	6.31%
Columbus	214,019	215,346	0.62%	279,344	276,236	-1.11%
East Chicago	186,035	193,467	3.99%	304,102	155,010	-49.03%
Marion	331,518	313,266	-5.51%	201,015	216,022	7.47%
Michigan City	126,761	141,546	11.66%	249,884	232,498	-6.96%
Richmond	267,250	277,631	3.88%	320,965	317,735	-1.01%
TARC	572,964	452,283	-21.06%	836,065	672,162	-19.60%
Terre Haute	376,763	410,903	9.06%	556,983	546,018	-1.97%
Valparaiso	148,574	179,378	20.73%	367,171	380,149	3.53%
<b>Total</b>	<b>2,422,345</b>	<b>2,388,039</b>	<b>-1.42%</b>	<b>3,548,674</b>	<b>3,256,325</b>	<b>-8.24%</b>

The first two graphs shown below exhibit standard indicators of transit expenses per unit of service provided. In 2013, the average operating expense per passenger trip among Group Two systems was \$7.44. The cost per trip varied from \$3.25 to \$11.64. The average operating cost per mile was \$5.31, with actual costs ranging from \$3.92 to \$6.80 per mile.

In 2013, the Group Two systems ratio of locally derived income to operating expense varied from

\$0.25 to \$0.74. For each dollar of expense, an average of \$0.41 came from local financial sources such as passenger fares, charter revenue, levy revenue, and local cash grants among others. On average, the systems covered 12 percent of their expenses through passenger fares. The Group Two fare recovery ratios ranged from 2 to 22 percent (note: East Chicago and Marion do not charge a passenger fare and thus do not exhibit a fare recovery ratio).





## Group Three: Urban Demand Response Systems

The five transit systems in Group Three operate in urbanized areas with populations greater than 50,000. Fifty percent or more of their total vehicle miles are operated in demand response or deviated fixed route service.

The Group Three systems serve approximately 684,744 people. The combined service area

populations provide service to approximately 11 percent of the state's population. The average service area population for Group Three systems is 136,949. Although Elkhart and Goshen operate separate transit systems, the two cities are defined as one metropolitan area with a combined population of 82,666.

System	System Name	Service Area	Service Area Population
Elkhart	Heart City Rider/The Intururban Trolley	City of Elkhart	50,947
Goshen	Goshen Transit	City of Goshen and contiguous area	31,719
Kokomo	First City Rider/Kokomo Senior Citizen Bus Service	Howard County, Indiana	69,682
LaPorte	TransPorte	LaPorte City Limits and one-quarter mile fringe	22,053
NIRPC	Northern Indiana Regional Planning Commission	Lake and Porter Counties	510,343
<b>Total</b>			<b>684,744</b>
<b>Total Indiana Population</b>			<b>6,483,802</b>
<b>Percent of Indiana Population</b>			<b>11%</b>

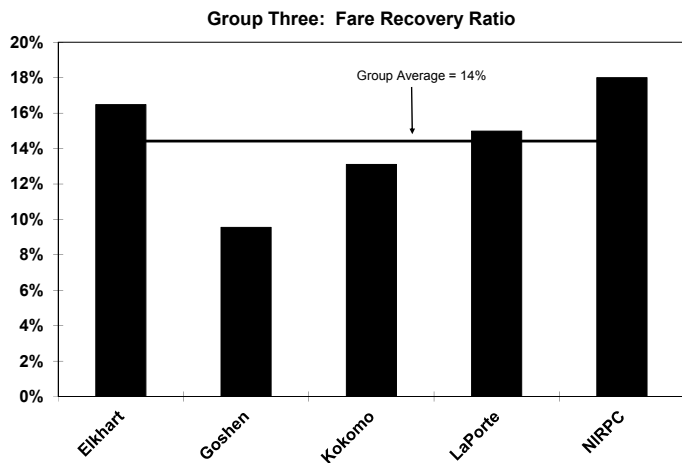
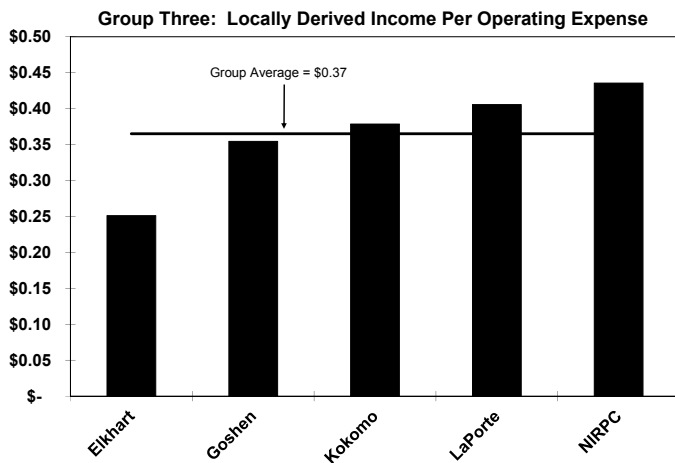
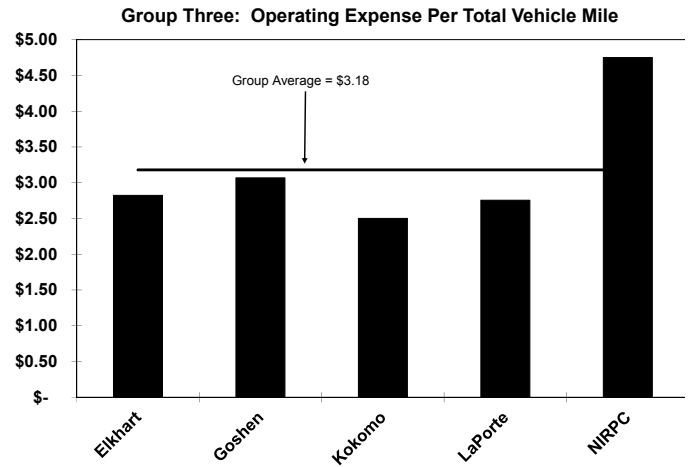
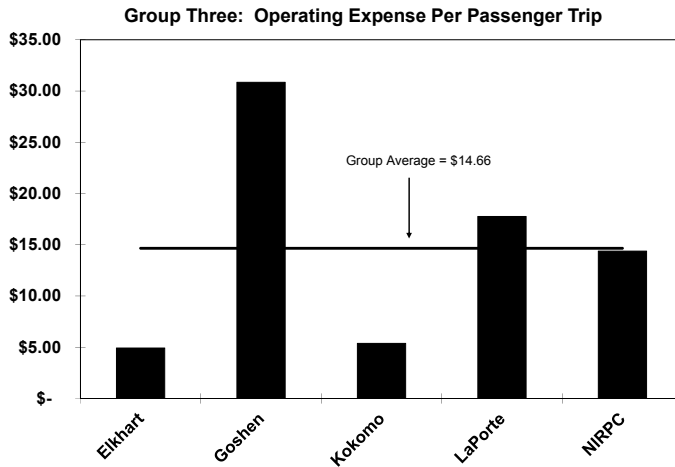
In 2013, Group Three systems provided over 1.1 million passenger trips, an increase of 17.48 percent from 2012. Four of the five systems had a ridership increase ranging from 1.43 to 23.59 percent. Ridership on Group Three systems ranged from 5,600 to 481,751 in 2013

In 2013, Group Three systems operated more than 3.1 million vehicle miles. Three of the five systems had a mileage increase while the remaining two systems experienced decreases. In total, vehicle miles for Group Three increased 4.01 percent. The systems operated between 56,324 miles and 1,128,292 miles in 2013.

System	Total Ridership			Total Vehicle Miles		
	2012	2013	Percent Change	2012	2013	Percent Change
Elkhart	389,808	481,751	23.59%	1,016,769	839,534	-17.43%
Goshen	8,502	5,600	-34.13%	79,789	56,324	-29.41%
Kokomo	395,750	454,805	14.92%	684,224	978,935	43.07%
LaPorte	38,828	39,384	1.43%	116,715	119,263	2.18%
NIRPC	151,587	174,974	15.43%	1,104,508	1,128,292	2.15%
<b>Total</b>	<b>984,475</b>	<b>1,156,514</b>	<b>17.48%</b>	<b>3,002,005</b>	<b>3,122,348</b>	<b>4.01%</b>

The Group Three systems had an average cost per passenger trip of \$14.66 in 2013. In 2013, the cost per trip for individual systems varied from \$4.92 to \$30.85. It cost an average of \$3.18 for each vehicle mile operated by the Group Three systems. The actual operating expense per mile for the systems ranged from \$2.50 to \$4.75.

Through local means of generating income, the Group Three systems covered an average of \$0.37 for each dollar of operating expense. Primarily using passenger fare revenue and local cash grants, the systems covered between \$0.25 and \$0.44 for each dollar of expense. Considering fare revenue alone, the systems recovered between 10 percent and 18 percent of system expenses through passenger fares, with an average fare recovery of 14 percent.



# Group Four: Rural Demand Response Systems

Rural demand response systems include transit systems in urban areas with populations less than 50,000 and rural countywide and multi-county systems with varying population sizes. These systems operate 50 percent or more of their total vehicle miles in demand response or deviated fixed route service.

The 42 systems in Group Four serve more than 2.6 million people. This represents 41 percent of the state's population. The average service area population is 63,304. The size of the individual service areas is between 4,350 and 274,569 people.

System	System Name	Service Area	Service Area Population
Allen County	Countilink	Allen County	86,844
Bedford	Transit Authority of Stone City	Bedford City Limits	13,413
Boone County	Boone Area Transit System	Boone County	56,640
Cass County	Cass Area Transit	Cass County and City of Logansport	38,966
Clinton County	Paul Phillippe Resource Center	Clinton County	33,224
DeKalb County	DeKalb County Council on Aging	DeKalb County	42,223
Fayette County	Fayette County Transit	Fayette County	24,277
Franklin County	Franklin County Public Transportation	Franklin County	23,087
Fulton County	Fulton County Transpo	Fulton County	20,836
Hamilton County	Hamilton County Express Public Transit	Hamilton County	274,569
Hancock County	Hancock Area Rural Transit	Hancock County	70,002
Hendricks Co.	LINK Hendricks County	Hendricks/Morgan Counties	214,342
Huntingburg	Huntingburg Transit System	Huntingburg City Limits	6,057
Huntington County	Huntington Area Transportation	Huntington County	37,124
Jay-Randolph-Delaware	The New Interurban Public Transit System	Delaware, Jay, Randolph, Blackford, Madison, Henry, and Grant Counties (except Muncie, New Castle, and Marion)	91,538
Johnson County	ACCESS Johnson County	Johnson/Shelby Counties	149,541
KIRPC	Arrowhead Country Public Transportation	Jasper, Pulaski and Starke Counties	84,487
Knox County	Van-Go	Knox County	38,440
Kosciusko County	Kosciusko Area Bus Service	Kosciusko County	77,356
LaGrange County	LaGrange County Council on Aging	LaGrange County	37,128
Madison County	Transportation for Rural Areas of Madison	Madison County except Anderson	75,507
Marshall County	Marshall County Public Transit	Marshall County	47,051
Miami County	Miami Co. YMCA dba Y MIAMIgo	Miami County	36,903
Mitchell	Mitchell Transit System	Mitchell City Limits	4,350
Monroe County	Rural Transit	Monroe, Owen and Lawrence Counties	145,478
New Castle	New Castle Community Transit System	New Castle City Limits	18,114
Noble County	Noble Transit System	Noble County	47,536
Orange County	Orange County Transit Services	Orange County	19,840
Rush County	Rush County Senior Citizens Services	Rush County	17,392
Seymour	Seymour Transit's Recycle to Ride	City of Seymour	17,503
SIDC	Ride Solution	Daviess, Gibson, Greene, Martin, Pike & Sullivan Counties	267,272
SIRPC	Catch-A-Ride	Dearborn, Decatur, Ripley, Jefferson, Jennings, Ohio and Switzerland Counties	182,299
SITS	Southern Indiana Transit System	Crawford, Harrison, Scott and Washington Counties	108,520
Steuben County	Steuben County Council on Aging	Steuben County	34,185
Union County	Union County Transit	Union County and referred populations of Fayette, Franklin, Rush and Wayne counties	32,105
Vigo County	Area 7 Agency on Aging	Vigo County	47,063
Wabash County	Wabash County Transit	Wabash County	32,888
Washington	Washington Transit System	Washington City Limits and ADA corridors	11,509
Waveland	Waveland Volunteer Transportation System	Brookston, Clarks Hill, Hillsboro, Rossville, Boswell, and Waveland	7,590
Wells County	WOW!	Wells County	27,636
White County	White County Council on Aging	White County Council on Aging	24,643
Whitley County Transit	Whitley County Council on Aging	Whitley County	33,292
<b>Total</b>			<b>2,658,770</b>
<b>Total Indiana Population</b>			<b>6,483,802</b>
<b>Percent of Indiana Population</b>			<b>41%</b>

In 2013, the systems in Group Four provided over 1.8 million trips, a decrease of approximately 3.87 percent over the 2012 total. Twenty-five systems had ridership decreases between 1.89 percent and 36.33 percent while 17 systems had ridership increases between 0.81 percent and 25.05 percent. The average number of trips provided by a Group

Four system was 45,078. Group Four systems operated over 13.9 million vehicle miles in 2013, a decrease of 2.62 percent over 2012. Twenty-two systems operated fewer miles than in 2012, while 20 operated more miles. The number of vehicle miles operated by Group Four systems ranged from 18,546 to 2,330,527.

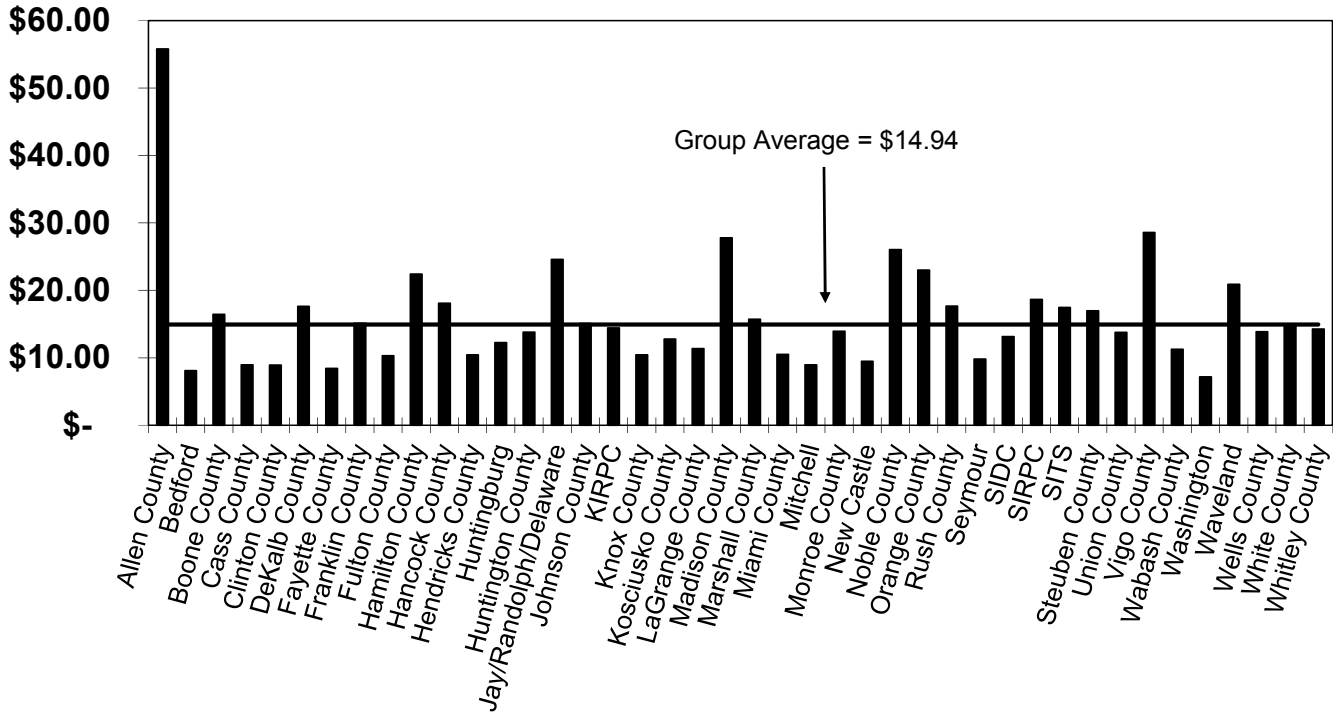
The cost per passenger trip for Group Four systems ranged from \$7.16 to \$55.78 with an average cost per trip of \$14.94. The average operating expense per vehicle mile was \$2.53. The actual cost per mile ranged from \$1.17 to \$7.23.

The amount of locally derived income that the Group Four systems generated per dollar of operating expense varied within a range of \$0.19

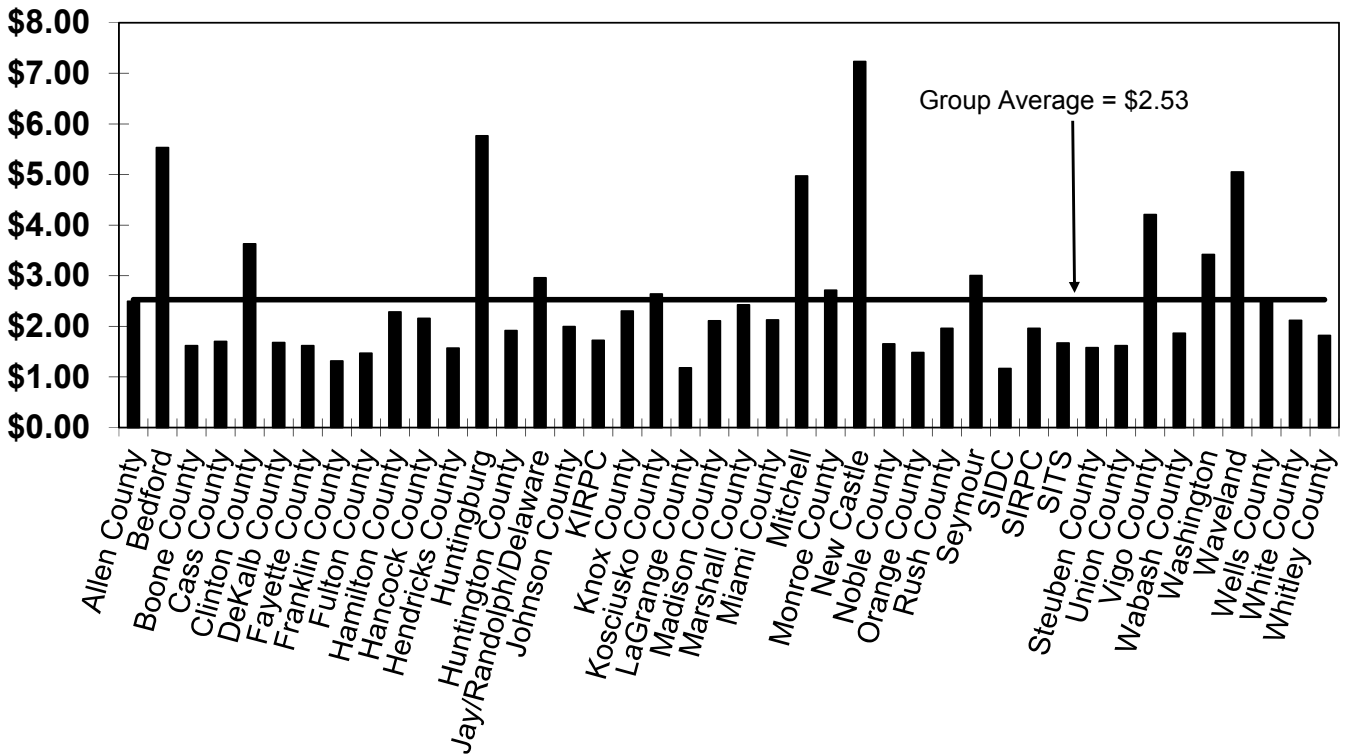
and \$0.56 among the systems. The average was \$0.39 for each dollar of expense. The fare recovery ratio also differed greatly among the systems. Through passenger fares, the systems recovered between 3 percent and 24 percent of system expenses. The average fare recovery ratio was 9 percent.

System	Total Ridership			Total Vehicle Miles		
	2012	2013	Percent Change	2012	2013	Percent Change
Allen County	6,986	4,448	-36.33%	49,597	99,637	100.89%
Bedford	80,653	62,680	-22.28%	85,364	91,445	7.12%
Boone County	25,616	26,814	4.68%	256,727	273,188	6.41%
Cass County	152,119	146,433	-3.74%	770,877	771,760	0.11%
Clinton County	47,706	41,607	-12.78%	146,317	102,062	-30.25%
DeKalb County	24,218	25,107	3.67%	251,944	263,634	4.64%
Fayette County	37,323	33,520	-10.19%	205,967	174,111	-15.47%
Franklin County	34,265	29,497	-13.92%	359,144	338,898	-5.64%
Fulton County	41,106	38,519	-6.29%	296,954	270,096	-9.04%
Hamilton County	45,860	47,437	3.44%	483,183	465,793	-3.60%
Hancock County	22,084	20,533	-7.02%	184,902	172,204	-6.87%
Hendricks County	102,686	111,397	8.48%	718,200	740,789	3.15%
Huntingburg	9,423	8,730	-7.35%	19,268	18,546	-3.75%
Huntington County	44,262	41,974	-5.17%	311,060	302,204	-2.85%
Jay/Randolph/Delaware	67,964	53,590	-21.15%	638,300	445,502	-30.20%
Johnson County	100,118	102,686	2.56%	768,992	777,808	1.15%
KIRPC	83,953	78,752	-6.20%	680,577	659,536	-3.09%
Knox County	57,376	59,666	3.99%	254,329	270,125	6.21%
Kosciusko County	58,486	45,832	-21.64%	233,812	221,578	-5.23%
LaGrange County	45,506	47,756	4.94%	429,653	460,556	7.19%
Madison County	15,478	14,243	-7.98%	217,770	188,150	-13.60%
Marshall County	20,791	21,698	4.36%	128,465	140,785	9.59%
Miami County	36,118	35,436	-1.89%	187,985	174,639	-7.10%
Mitchell	9,239	10,350	12.03%	16,490	18,626	12.95%
Monroe County	114,466	107,735	-5.88%	569,353	553,638	-2.76%
New Castle	40,573	50,735	25.05%	64,180	66,353	3.39%
Noble County	23,218	22,566	-2.81%	380,390	355,642	-6.51%
Orange County	22,536	18,032	-19.99%	396,287	280,243	-29.28%
Rush County	11,662	10,815	-7.26%	99,201	97,475	-1.74%
Seymour	29,569	27,975	-5.39%	86,811	91,131	4.98%
SIDC	205,184	206,844	0.81%	2,290,096	2,330,527	1.77%
SIRPC	104,458	85,365	-18.28%	820,503	814,338	-0.75%
SITS	46,168	45,722	-0.97%	545,212	478,418	-12.25%
Stuben County	21,012	22,833	8.67%	203,633	246,130	20.87%
Union County	28,602	29,849	4.36%	282,426	253,958	-10.08%
Vigo County	11,610	7,535	-35.10%	61,927	51,183	-17.35%
Wabash County	43,939	40,420	-8.01%	260,346	244,556	-6.07%
Washington	13,017	13,845	6.36%	28,989	28,994	0.02%
Waveland	5,802	5,356	-7.69%	23,429	22,159	-5.42%
Wells County	35,258	39,325	11.53%	190,355	217,907	14.47%
White County	15,623	18,180	16.37%	108,314	128,189	18.35%
Whitley County	27,429	31,458	14.69%	216,717	246,690	13.83%
<b>Total</b>	<b>1,969,462</b>	<b>1,893,295</b>	<b>-3.87%</b>	<b>14,324,046</b>	<b>13,949,203</b>	<b>-2.62%</b>

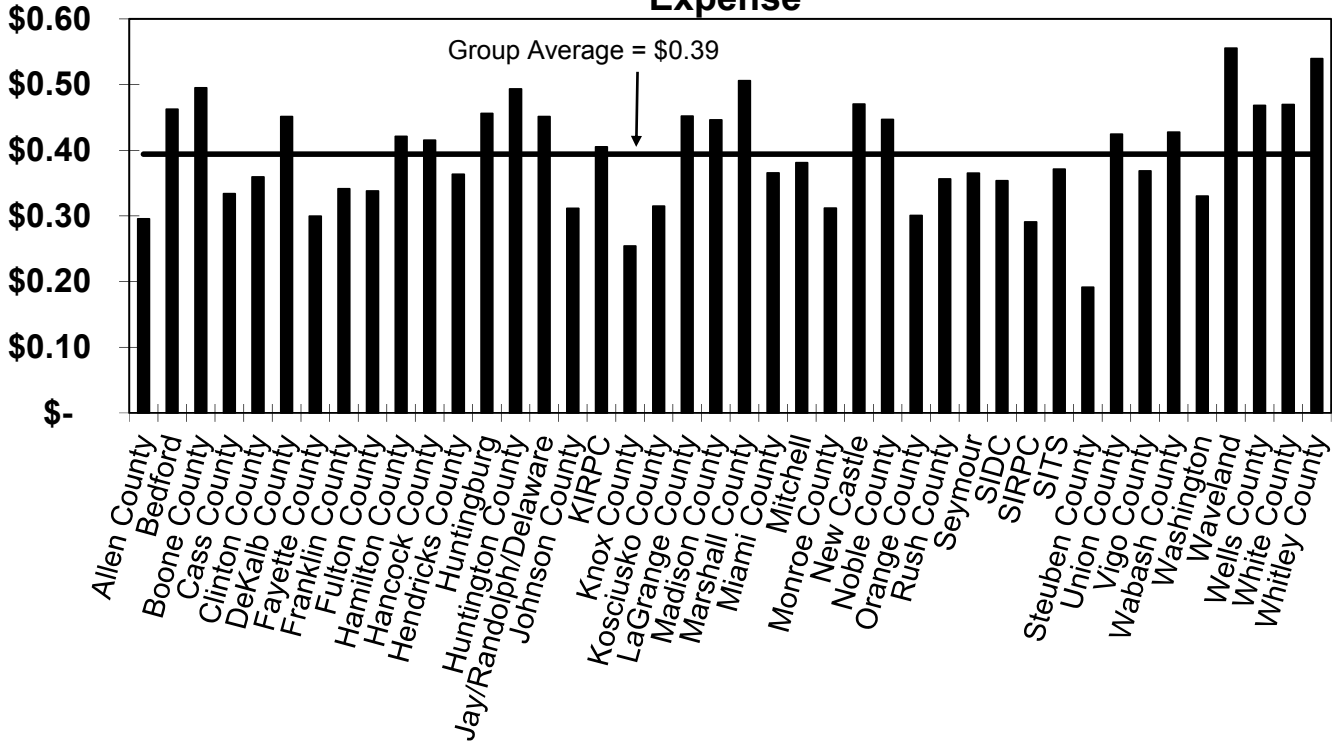
### Group Four: Operating Expense Per Passenger Trip



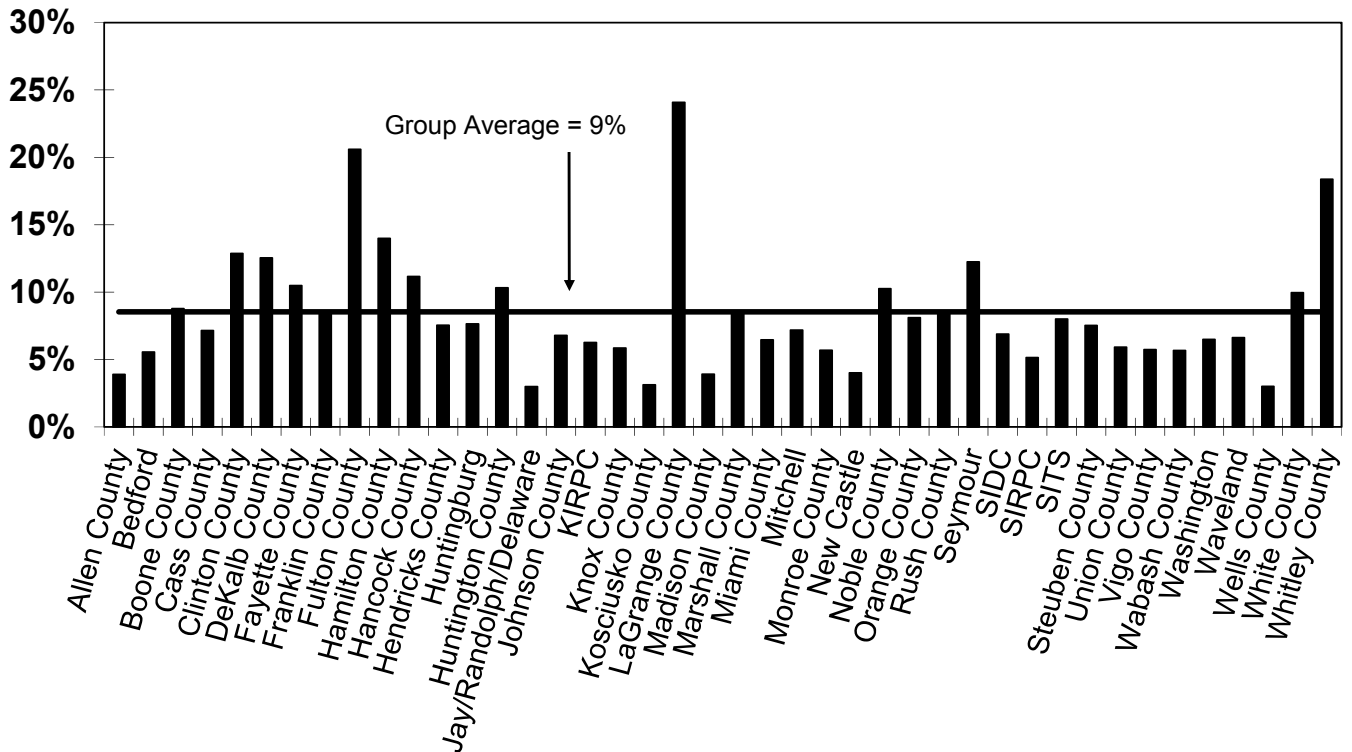
### Group Four: Operating Expense Per Total Vehicle Mile



## Group Four: Locally Derived Income Per Operating Expense



## Group Four: Fare Recovery Ratio



# Northern Indiana Commuter Transportation District

The Northern Indiana Commuter Transportation District (NICTD) provides commuter rail service between South Bend, Indiana and Chicago, Illinois. Because commuter rail operations are inherently different from bus and demand response services in terms of ridership and cost and revenue, NICTD was

not included in one of the four peer groups profiled in this section.

NICTD serves an estimated 771,815 Indiana residents along its service corridor. This represents approximately 12 percent of the state's population.

System	System Name	Service Area	Service Area Population
NICTD	Northern Indiana Commuter Transportation District	Rail Corridor between South Bend, IN & Chicago, IL	771,815 (estimated)
<b>Total</b>			<b>771,815 (estimated)</b>
<b>Total Indiana Population</b>			<b>6,483,802</b>
<b>Percent of Indiana Population</b>			<b>12%</b>

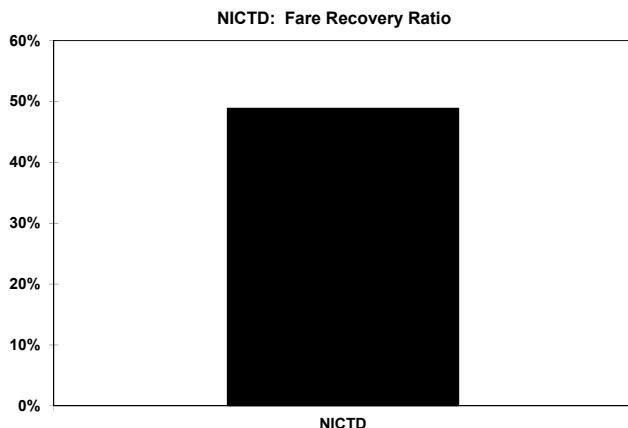
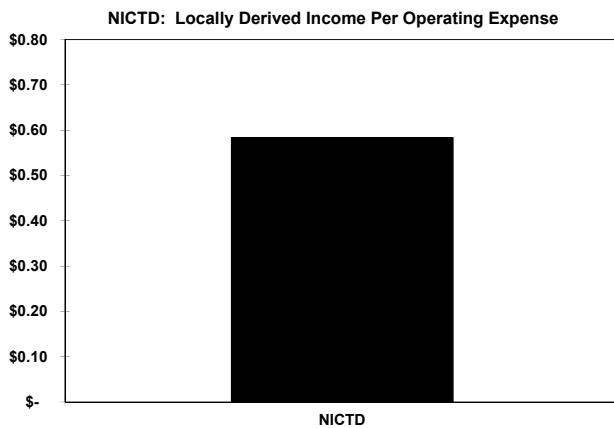
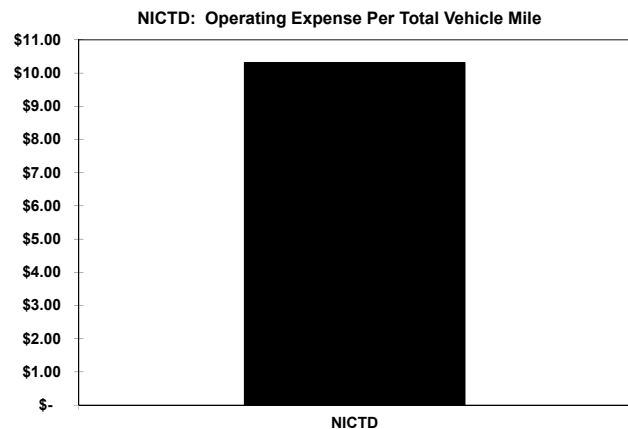
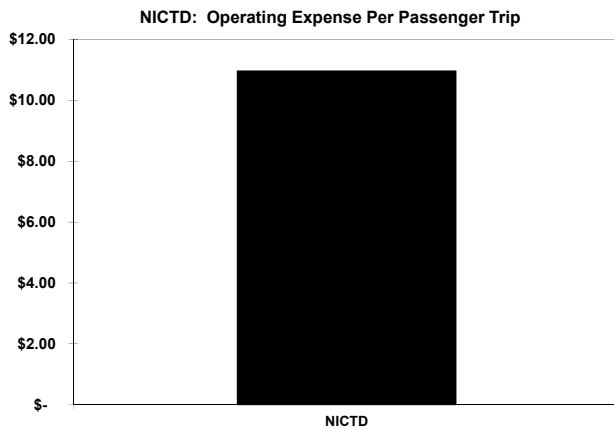
NICTD ridership levels decreased in 2013. NICTD provided 3.6 million trips in 2013, a decrease of 1.67 percent since 2012. Total vehicle miles decreased

from 3.87 million miles in 2012 to 3.83 million miles in 2013. This represents a decrease of 1.06 percent.

System	Total Ridership			Total Vehicle Miles		
	2012	2013	Percent Change	2012	2013	Percent Change
NICTD	3,668,098	3,606,926	-1.67%	3,876,793	3,835,887	-1.06%
<b>Total</b>	<b>3,668,098</b>	<b>3,606,926</b>	<b>-1.67%</b>	<b>3,876,793</b>	<b>3,835,887</b>	<b>-1.06%</b>

In 2013, NICTD's operating expense per passenger trip was \$10.97 while the operating cost per mile was \$10.31. NICTD covered \$0.58 of each dollar of

operating expense through local sources. Similarly, NICTD recovered 49 percent of its expenses through fare revenue alone.



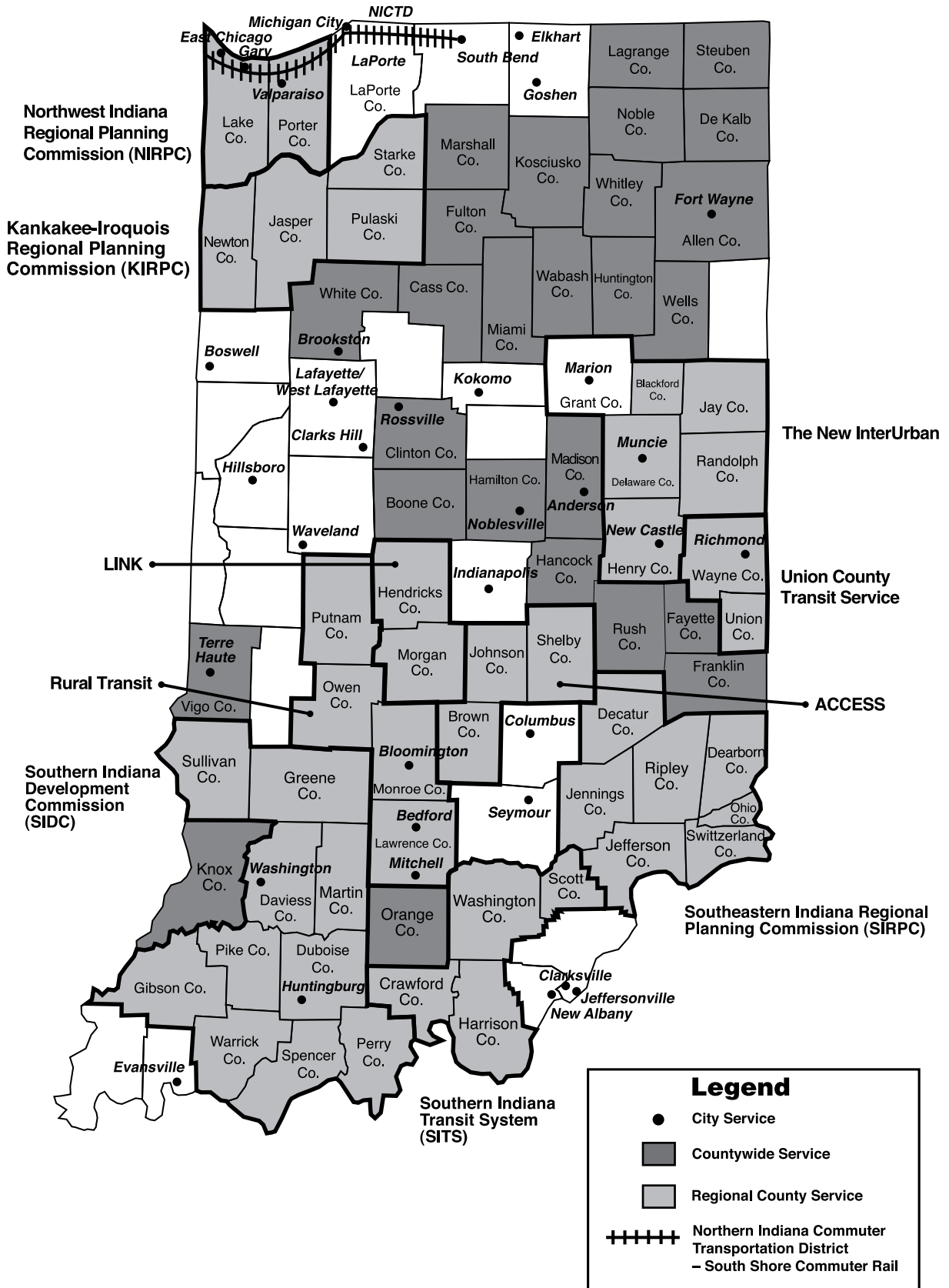
# Section Three

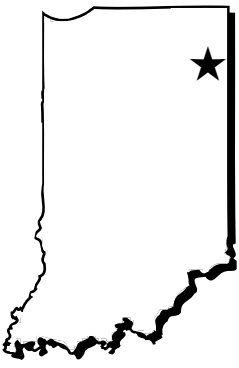
# Transit System Pages 2013





# 2013 PUBLIC TRANSIT SYSTEMS IN INDIANA





# Allen Co.

2927 Lake Ave.  
Fort Wayne, IN 46805  
(260) 745-1200

**Contact:** Connie Benton Wolfe, CEO Aging & In Home Services

**Email:** cbwolfe@agingihs.org

**Website:** www.agingihs.org

## General Information

**Type of Service** Demand Response  
**Service Area** Allen County  
**Service Population** 86,844

## Service Hours

**Weekday** 8:00 AM - 4:30 PM  
**Saturday** Closed  
**Sunday** Closed

## Fare Structure

**Base** \$5.00  
**Youth** \$5.00  
**Elderly/Disabled** None  
**Transfer** None  
**Other/Special**

## Personnel

	<i>Full-Time</i>	<i>Part-Time</i>
<b>Operations</b>	1	5
<b>Maintenance</b>	0	0
<b>Administration</b>	2	0
	<hr/> 3	<hr/> 5

## Operation Characteristics

<b>Revenue Vehicles</b>	10
<b>Peak Hour Fleet</b>	4
<b>Base Fleet</b>	4
<b>Fuel Consumption (gal)</b>	9,601

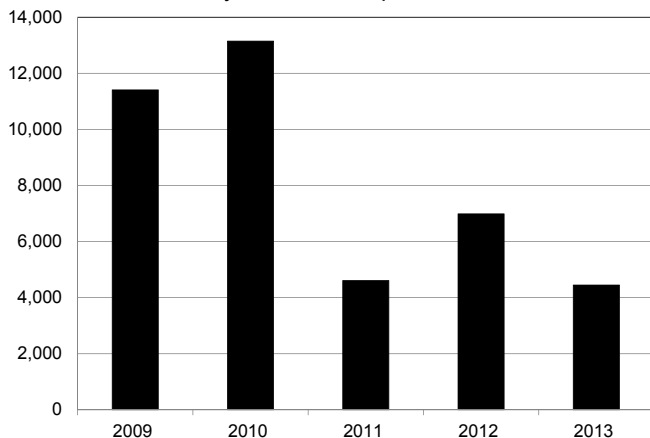
## Ridership Trends

<b>2009</b>	11,408
<b>2010</b>	13,149
<b>2011</b>	4,607
<b>2012</b>	6,986
<b>2013</b>	4,448

## 2013 Highlights

- Increased training to administrative staff to ensure compliance with program rules
- Increased training to drivers to ensure safe, dependable, and courteous service
- Revised Rider's Guide for easier understanding by consumers
- Reduced hours to reflect overall funding cuts while maintaining ridership

System Ridership Trend





# Allen County Aging & In-Home Services

## Legislative District

Indiana Senate 14, 15, 16, 17, 19  
 Indiana House 79, 80, 81, 82, 83, 84, 85

U.S. Congressional 3

## Productivity

Total Passenger Boardings 4,448  
 Total Vehicle Miles 99,637  
 Revenue Vehicle Miles 40,720  
 Revenue Vehicle Hours 4,135

## Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile \$2.49  
 Operating Expense per Passenger Trip \$55.78  
 Passenger Trips per Total Vehicle Mile 0.04  
 Passenger Trips per Capita 0.05

## Financial Performance

Operating Subsidy \$238,498  
 Operating Subsidy Ratio 96%  
 Locally Derived Income \$73,285  
 Locally Derived Income Per Operating Expense \$0.30  
 Fare Recovery Ratio 4%

## Operating Expense Summary

Operator Salaries/Wages	\$121,800
Other Salaries/Wages	\$0
Fringe	\$34,558
Services	\$22,881
Materials and Supplies	\$42,675
Utilities	\$2,546
Casualty/Liability	\$734
Purchased Transportation	\$195
Other	\$22,733
<b>Total Expenses</b>	<b>\$248,122</b>
Fixed Route Expenses	\$0
Demand Response Services	\$248,122

## Revenue Summary

Fare Revenue	\$9,624
Contract/Other	\$0
Local Assistance	\$63,661
State Assistance	\$59,081
Federal Assistance	\$115,756
<b>Total Revenue</b>	<b>\$248,122</b>

## Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Manufacturer	Vehicle Capacity	ADA Accessible	Engine Type
1	2005	Ford	10+2wc	Yes	Gas
1	2006	Chevy	6+1wc	Yes	Gas
1	2007	Chevy	6+1wc	Yes	Gas
1	2008	Ford	12	No	Gas
2	2010	Dodge	5+1wc	Yes	Gas
2	2010	Ford	12+2wc	Yes	Gas
2	2011	Ford	8+2wc	Yes	Gas
<b>10</b>					



# Anderson

530 Dale Jones Road  
Anderson, IN 46011  
(765) 648-6400

**Contact:** Sam Pellegrino, General Manager

**Email:** Spellegrino@cityofanderson.com

**Website:** www.cityofanderson.com

## General Information

**Type of Service** Fixed Route and Demand Response  
**Service Area** Anderson City Limits  
**Service Population** 58,000

## Service Hours

**Weekday** 6:00 AM - 7:00 PM  
**Saturday** 9:00 AM - 3:00 PM  
**Sunday** Closed

## Fare Structure

**Base** \$1.00  
**Youth** \$0.75  
**Elderly/Disabled** \$0.50  
**Transfer** None  
**Other/Special**  
Monthly Pass Fixed Route \$24.00  
Senior/Disabled Monthly Pass \$12.00

## Personnel

	<i>Full-Time</i>	<i>Part-Time</i>
<b>Operations</b>	18	8
<b>Maintenance</b>	3	0
<b>Administration</b>	5	0
	<u>26</u>	<u>8</u>

## Operation Characteristics

<b>Revenue Vehicles</b>	17
<b>Peak Hour Fleet</b>	10
<b>Base Fleet</b>	8
<b>Fuel Consumption (gal)</b>	58,108

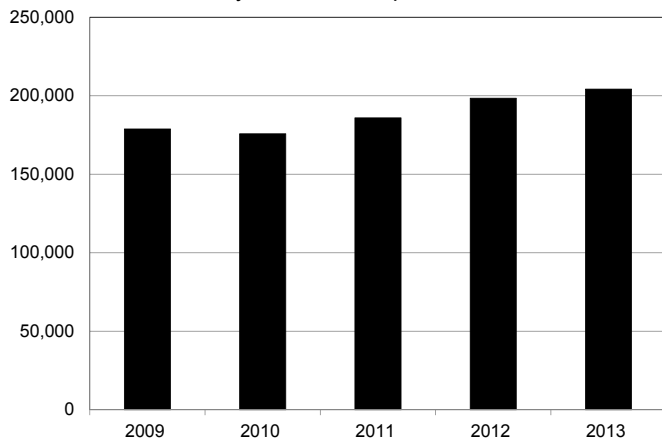
## Ridership Trends

<b>2009</b>	178,819
<b>2010</b>	175,755
<b>2011</b>	185,921
<b>2012</b>	198,461
<b>2013</b>	204,219

## 2013 Highlights

- Ran a Shopper's Express route from Thanksgiving through New Years Day
- Signed contract with Clean Zone Marketing for bus advertising
- Installed waste oil furnace to heat garage with used oil from buses

System Ridership Trend





# City of Anderson Transit System

## Legislative District

Indiana Senate 25  
 Indiana House 35, 36, 37  
 U.S. Congressional 5

## Productivity

Total Passenger Boardings 226,353  
 Total Vehicle Miles 460,495  
 Revenue Vehicle Miles 437,237  
 Revenue Vehicle Hours 33,061

## Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile \$5.16  
 Operating Expense per Passenger Trip \$10.51  
 Passenger Trips per Total Vehicle Mile 0.49  
 Passenger Trips per Capita 3.90

## Financial Performance

Operating Subsidy \$2,184,672  
 Operating Subsidy Ratio 92%  
 Locally Derived Income \$936,762  
 Locally Derived Income Per Operating Expense \$0.39  
 Fare Recovery Ratio 7%

## Operating Expense Summary

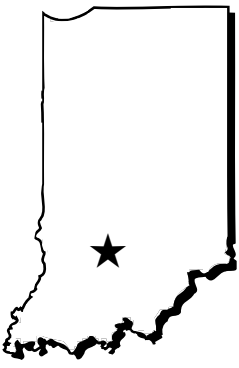
Operator Salaries/Wages	\$1,006,622
Other Salaries/Wages	\$224,582
Fringe	\$654,397
Services	\$113,883
Materials and Supplies	\$308,677
Utilities	\$27,897
Casualty/Liability	\$38,213
Purchased Transportation	\$0
Other	\$3,648
<b>Total Expenses</b>	<b>\$2,377,919</b>
Fixed Route Expenses	\$1,784,439
Demand Response Services	\$593,480

## Revenue Summary

Fare Revenue	\$174,332
Contract/Other	\$18,915
Local Assistance	\$743,515
State Assistance	\$355,422
Federal Assistance	\$1,085,735
<b>Total Revenue</b>	<b>\$2,377,919</b>

## Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Manufacturer	ADA Accessible	Vehicle Capacity	Engine Type
1	1998	EVI	No	22	Electric
7	2007	Chevrolet	Yes	23+2wc	Diesel
4	2007	Ford	Yes	21+2wc	Diesel
2	2009	Ford	Yes	21+2wc	Diesel
1	2010	Chevrolet	Yes	23+2wc	Diesel
2	2010	Chevrolet	Yes	14+3wc	Diesel
<b>17</b>					



# Bedford

1102 16th Street  
Bedford, IN 47421  
(812) 275-1633

**Contact:** Melanie Hacker, Director  
**Email:** mhacker@bedford.in.us  
**Website:** www.bedford.in.us

## General Information

**Type of Service** Demand Response  
**Service Area** City of Bedford  
**Service Population** 13,413

## Service Hours

**Weekday** 6:00 AM - 6:00 PM  
**Saturday** Closed  
**Sunday** Closed

## Fare Structure

**Base** \$0.75  
**Youth** \$0.75  
**Elderly/Disabled** \$0.50  
**Transfer** Free  
**Other/Special**  
\$15.00 Monthly Pass

## Personnel

	<i>Full-Time</i>	<i>Part-Time</i>
<b>Operations</b>	7	0
<b>Maintenance</b>	0	0
<b>Administration</b>	1	0
	<u>8</u>	<u>0</u>

## Operation Characteristics

<b>Revenue Vehicles</b>	6
<b>Peak Hour Fleet</b>	5
<b>Base Fleet</b>	3
<b>Fuel Consumption (gal)</b>	16,311

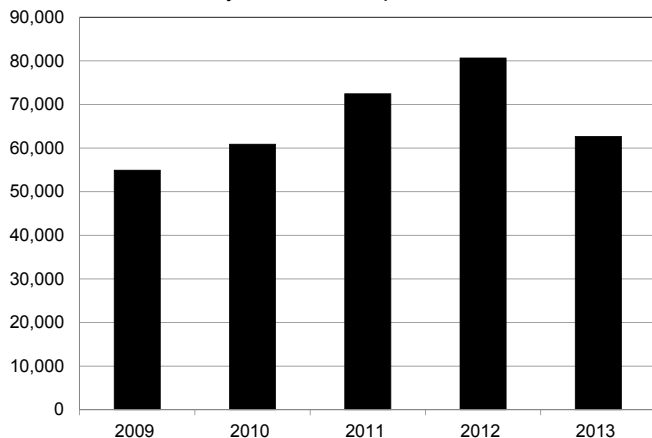
## Ridership Trends

<b>2009</b>	54,931
<b>2010</b>	60,884
<b>2011</b>	72,442
<b>2012</b>	80,653
<b>2013</b>	62,680

## 2013 Highlights

- ARRA building project complete!
- We hired an additional driver to help in peak times.

System Ridership Trend





# Transit Authority of Stone City

## Legislative District

Indiana Senate 44  
 Indiana House 62, 65  
 U.S. Congressional 9

## Productivity

Total Passenger Boardings 62,680  
 Total Vehicle Miles 91,445  
 Revenue Vehicle Miles 91,445  
 Revenue Vehicle Hours 7,186

## Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile \$5.53  
 Operating Expense per Passenger Trip \$8.07  
 Passenger Trips per Total Vehicle Mile 0.69  
 Passenger Trips per Capita 4.67

## Financial Performance

Operating Subsidy \$477,646  
 Operating Subsidy Ratio 94%  
 Locally Derived Income \$233,781  
 Locally Derived Income Per Operating Expense \$0.46  
 Fare Recovery Ratio 6%

## Operating Expense Summary

Operator Salaries/Wages	\$229,084
Other Salaries/Wages	\$42,988
Fringe	\$106,057
Services	\$25,441
Materials and Supplies	\$61,980
Utilities	\$3,247
Casualty/Liability	\$18,919
Purchased Transportation	\$0
Other	\$17,976
<b>Total Expenses</b>	<b>\$505,692</b>
Fixed Route Expenses	\$0
Demand Response Services	\$505,692

## Revenue Summary

Fare Revenue	\$28,046
Contract/Other	\$0
Local Assistance	\$205,735
State Assistance	\$119,977
Federal Assistance	\$151,934
<b>Total Revenue</b>	<b>\$505,692</b>

## Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Manufacturer	Vehicle Capacity	ADA Accessible	Engine Type
1	2005	Ford	18+2wc	Yes	Gas
2	2008	Ford	16+2wc	Yes	Gas
1	2009	Ford	16+2wc	Yes	Gas
1	2010	Ford	16+2wc	Yes	Gas
1	2013	Ford	16+2wc	Yes	Gas
<b>6</b>					



# Bloomington

130 West Grimes Lane  
 Bloomington, IN 47404  
 (812) 332-5688

**Contact:** Lewis May, General Manager  
**Email:** mayl@bloomingtontransit.com  
**Website:** www.bloomingtontransit.com

## General Information

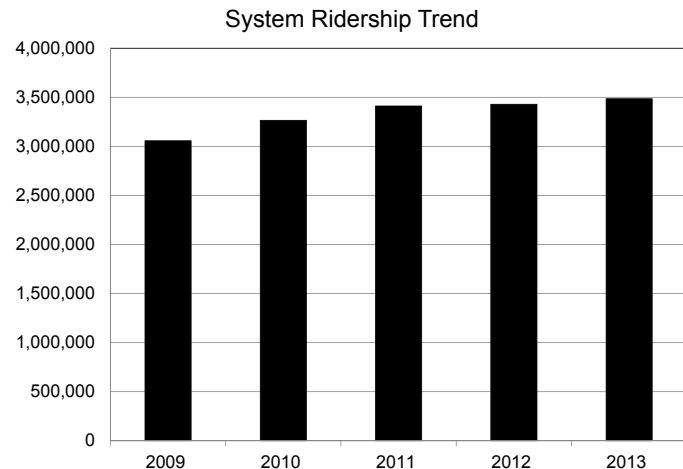
**Type of Service** Fixed Route and Demand Response  
**Service Area** Bloomington Metropolitan Area  
**Service Population** 69,291

## Service Hours

**Weekday** 6:10 AM - 12:50 AM  
**Saturday** 7:25 AM - 11:10 PM  
**Sunday** 9:30 AM - 11:20 PM

## Fare Structure

**Base** \$1.00  
**Youth** \$0.50  
**Elderly/Disabled** \$0.50  
**Transfer** None  
**Other/Special**  
 Monthly Pass/Semi-Annual Pass  
 Reduced Pass/Semi and Summer Youth



## Personnel

	Full-Time	Part-Time
<b>Operations</b>	49	31
<b>Maintenance</b>	15	0
<b>Administration</b>	4	0
	<u>68</u>	<u>31</u>

## Operation Characteristics

<b>Revenue Vehicles</b>	47
<b>Peak Hour Fleet</b>	36
<b>Base Fleet</b>	20
<b>Fuel Consumption (gal)</b>	295,620

## Ridership Trends

<b>2009</b>	3,056,703
<b>2010</b>	3,265,274
<b>2011</b>	3,411,327
<b>2012</b>	3,428,641
<b>2013</b>	3,485,063

## 2013 Highlights

- Set new all-time record high ridership of 3.45 million fixed route passenger trips
- Began construction on new downtown passenger transfer facility
- Implemented live bus tracker for mobile and desktop devices
- Implemented voice annunciator system on fixed route buses
- Placed two (2) new hybrid electric buses in revenue service
- Implemented new taxi voucher program for persons with disabilities





# Bloomington Public Transportation Corp.

## Legislative District

Indiana Senate 40  
 Indiana House 60, 61  
 U.S. Congressional 9

## Productivity

Total Passenger Boardings 3,485,063  
 Total Vehicle Miles 1,212,016  
 Revenue Vehicle Miles 1,138,711  
 Revenue Vehicle Hours 107,296

## Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile \$5.76  
 Operating Expense per Passenger Trip \$2.00  
 Passenger Trips per Total Vehicle Mile 2.88  
 Passenger Trips per Capita 50.30

## Financial Performance

Operating Subsidy \$5,206,013  
 Operating Subsidy Ratio 75%  
 Locally Derived Income \$2,733,813  
 Locally Derived Income Per Operating Expense \$0.39  
 Fare Recovery Ratio 23%

## Operating Expense Summary

Operator Salaries/Wages	\$1,963,619
Other Salaries/Wages	\$1,463,137
Fringe	\$1,039,076
Services	\$432,593
Materials and Supplies	\$1,492,803
Utilities	\$63,219
Casualty/Liability	\$273,123
Purchased Transportation	\$0
Other	\$252,269
<b>Total Expenses</b>	<b>\$6,979,839</b>
<b>Fixed Route Expenses</b>	<b>\$6,440,790</b>
<b>Demand Response Services</b>	<b>\$539,049</b>

## Revenue Summary

Fare Revenue	\$1,598,472
Contract/Other	\$175,354
Local Assistance	\$959,987
State Assistance	\$2,569,199
Federal Assistance	\$1,676,827
<b>Total Revenue</b>	<b>\$6,979,839</b>

## Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Manufacturer	ADA Accessible	Vehicle Capacity	Engine Type
2	1995	Gillig	Yes	37+2wc	Diesel
1	1997	Gillig	Yes	30+2wc	Diesel
3	1997	Gillig	Yes	37+2wc	Diesel
3	2002	Gillig	Yes	40+2wc	Diesel
1	2002	Ford	Yes	12+2wc	Diesel
5	2003	Gillig	Yes	40+2wc	Diesel
2	2003	Gillig	Yes	29+2wc	Diesel
5	2005	Gillig	Yes	40+2wc	Diesel
2	2006	Gillig	Yes	29+2wc	Hybrid/Electric
1	2006	Ford	Yes	20+2wc	Diesel
2	2006	Ford	Yes	9+2wc	Gasoline
1	2007	Ford	Yes	20+2wc	Diesel
4	2007	Gillig	Yes	32+2wc	Diesel
3	2008	Gillig	Yes	32+2wc	Diesel
4	2008	Ford	Yes	7+2wc	Gasoline
4	2009	Gillig	Yes	32+2wc	Hybrid/Electric
2	2012	Ford	Yes	7+2wc	Gasoline
2	2013	Gillig	Yes	32+2wc	Hybrid/Electric

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# Boone Co.

515 CrownPointe Drive  
 Lebanon, IN 46052  
 (765) 482-5220

**Contact:** Anita Bowen, Executive Director

**Email:** abowen@booneseniors.org

**Website:** www.booneseniors.org

## General Information

**Type of Service** Demand Response  
**Service Area** Boone County  
**Service Population** 56,640

## Service Hours

**Weekday** 8:00 AM - 4:30 PM  
**Saturday** Closed  
**Sunday** Closed

## Fare Structure

**Base** \$3.00  
**Youth** \$2.00  
**Elderly/Disabled** \$5.00  
**Transfer** Free  
**Other/Special**  
 \$1 each way for Medicaid  
 Fees for out-of-county

## Personnel

	<i>Full-Time</i>	<i>Part-Time</i>
<b>Operations</b>	0	21
<b>Maintenance</b>	0	0
<b>Administration</b>	2	2
	<u>2</u>	<u>23</u>

## Operation Characteristics

<b>Revenue Vehicles</b>	23
<b>Peak Hour Fleet</b>	16
<b>Base Fleet</b>	8
<b>Fuel Consumption (gal)</b>	17,011

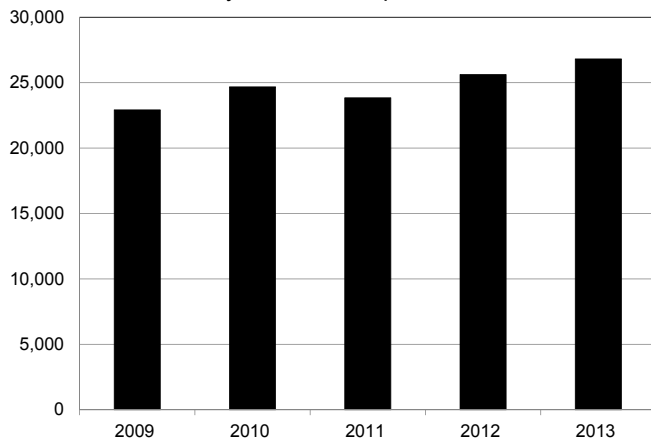
## Ridership Trends

<b>2009</b>	22,918
<b>2010</b>	24,677
<b>2011</b>	23,839
<b>2012</b>	25,616
<b>2013</b>	26,814

## 2013 Highlights

- Added two new part-time drivers
- Several drivers recognized at fall INCOST Banquet
- Added two new mini vans to the fleet thanks to the Boone Co. Comm. Fdn.
- Continue to see ridership increase each year esp. in public transit

System Ridership Trend



# Boone Area Transit System



## Legislative District

Indiana Senate 21, 23  
 Indiana House 28, 38, 87

U.S. Congressional 4, 5

## Productivity

Total Passenger Boardings 26,814  
 Total Vehicle Miles 273,188  
 Revenue Vehicle Miles 269,586  
 Revenue Vehicle Hours 20,469

## Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile \$1.61  
 Operating Expense per Passenger Trip \$16.43  
 Passenger Trips per Total Vehicle Mile 0.10  
 Passenger Trips per Capita 0.47

## Financial Performance

Operating Subsidy \$401,957  
 Operating Subsidy Ratio 91%  
 Locally Derived Income \$217,957  
 Locally Derived Income Per Operating Expense \$0.49  
 Fare Recovery Ratio 9%

## Operating Expense Summary

Operator Salaries/Wages	\$183,947
Other Salaries/Wages	\$69,696
Fringe	\$23,775
Services	\$29,264
Materials and Supplies	\$75,467
Utilities	\$221
Casualty/Liability	\$30,807
Purchased Transportation	\$0
Other	\$27,370
<b>Total Expenses</b>	<b>\$440,547</b>
Fixed Route Expenses	\$0
Demand Response Services	\$440,547

## Revenue Summary

Fare Revenue	\$38,590
Contract/Other	\$0
Local Assistance	\$179,367
State Assistance	\$67,548
Federal Assistance	\$155,042
<b>Total Revenue</b>	<b>\$440,547</b>

## Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Manufacturer	Vehicle Capacity	ADA Accessible	Engine Type
1	1998	Dodge	12	Yes	Gas
1	2003	Chevy	3	Yes	Gas
1	2005	Chevy	3	Yes	Gas
1	2006	Chevy	3	Yes	Gas
1	2006	Ford	3	No	Gas
1	2007	Chrysler	3	No	Gas
1	2007	Chevy	3+1wc	Yes	Gas
1	2008	Ford	8+2wc	Yes	Gas
4	2008	Chevy	3+1wc	Yes	Gas
1	2010	Dodge	4	No	Gas
2	2010	Ford	8+2wc	Yes	Gas
3	2010	Dodge	3+1wc	Yes	Gas
1	2012	Dodge	3+1wc	Yes	Gas
1	2013	Dodge	3+1wc	Yes	Gas
1	2013	Ford	12	No	Gas
2	2014	Dodge	3+1wc	Yes	Gas
<b>23</b>					



# Cass Co.

115 South Sixth Street  
 Logansport, IN 46947  
 (574) 722-2424

**Contact:** Beau Beard, Executive Director  
**Email:** bbeard@casstransit.com  
**Website:** www.casstransit.com

## General Information

**Type of Service** Demand Response  
**Service Area** Cass County  
**Service Population** 33,224

## Service Hours

**Weekday** 6:00 AM - 6:00 PM  
**Saturday** 9:00 AM - 2:00 PM  
**Sunday** Closed

## Fare Structure

**Base** \$2.00  
**Youth** \$2.00  
**Elderly/Disabled** \$2.00  
**Transfer** \$2.00  
**Other/Special**  
 Bus Pass 12 rides for \$15.00

## Personnel

	<i>Full-Time</i>	<i>Part-Time</i>
<b>Operations</b>	13	24
<b>Maintenance</b>	0	4
<b>Administration</b>	3	4
	<u>16</u>	<u>32</u>

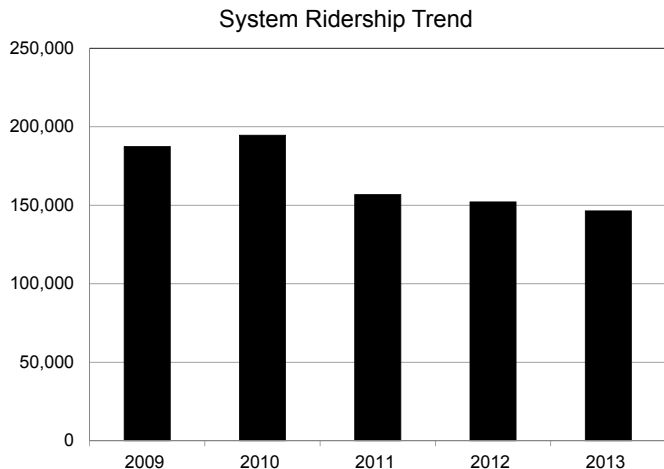
## Operation Characteristics

<b>Revenue Vehicles</b>	30
<b>Peak Hour Fleet</b>	28
<b>Base Fleet</b>	16
<b>Fuel Consumption (gal)</b>	59,227

## Ridership Trends

<b>2009</b>	187,424
<b>2010</b>	194,626
<b>2011</b>	156,798
<b>2012</b>	152,119
<b>2013</b>	146,433

## 2013 Highlights





# The Cass County Council on Aging, Inc.

## Legislative District

Indiana Senate 18  
 Indiana House 16, 24  
 U.S. Congressional 4

## Productivity

Total Passenger Boardings 146,433  
 Total Vehicle Miles 771,760  
 Revenue Vehicle Miles 770,867  
 Revenue Vehicle Hours 52,765

## Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile \$1.70  
 Operating Expense per Passenger Trip \$8.94  
 Passenger Trips per Total Vehicle Mile 0.19  
 Passenger Trips per Capita 3.76

## Financial Performance

Operating Subsidy \$1,215,768  
 Operating Subsidy Ratio 93%  
 Locally Derived Income \$436,799  
 Locally Derived Income Per Operating Expense \$0.33  
 Fare Recovery Ratio 7%

## Operating Expense Summary

Operator Salaries/Wages	\$752,381
Other Salaries/Wages	\$98,859
Fringe	\$0
Services	\$112,862
Materials and Supplies	\$197,708
Utilities	\$23,620
Casualty/Liability	\$121,072
Purchased Transportation	\$0
Other	\$2,783
<b>Total Expenses</b>	<b>\$1,309,285</b>
Fixed Route Expenses	\$0
Demand Response Services	\$1,309,285

## Revenue Summary

Fare Revenue	\$93,517
Contract/Other	\$0
Local Assistance	\$343,282
State Assistance	\$436,801
Federal Assistance	\$435,685
<b>Total Revenue</b>	<b>\$1,309,285</b>

## Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Manufacturer	Vehicle Capacity	ADA Accessible	Engine Type
1	1992	Chevy	14	No	Gas
1	2000	Dodge	11	Yes	Gas
1	2000	Chevy	6	No	Gas
1	2001	GMC	15	No	Gas
1	2001	Chevy	6	No	Gas
2	2002	Dodge	6	No	Gas
1	2002	Chevy	6+2wc	Yes	Gas
2	2003	Dodge	6	No	Gas
1	2003	Dodge	6+1wc	Yes	Gas
1	2003	Ford	18	Yes	Gas
1	2003	Dodge	11	Yes	Gas
1	2003	Chevy	6	No	Gas
2	2005	Ford	10+2wc	Yes	Gas
2	2006	Chevy	6+1wc	Yes	Gas
1	2007	Chevy	6+1wc	Yes	Gas
2	2007	Dodge	7	No	Gas
1	2007	Chevy	6	No	Gas
2	2008	Chevy	7	Yes	Gas
3	2009	Ford	9	Yes	Gas
3	2013	Dodge	6+1wc	Yes	Gas

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# Clinton Co.

401 W Walnut St.  
Frankfort, IN 46041  
(765) 659-4060

**Contact:** Dawn Layton, Executive Director  
**Email:** dlayton@clintoncountytransit.org

## General Information

**Type of Service** Demand Response  
**Service Area** Clinton County  
**Service Population** 34,125

## Service Hours

**Weekday** 7:00 AM - 5:00 PM  
**Saturday** 10:00 AM - 1:00 PM  
**Sunday** Closed

## Fare Structure

**Base** None  
**Youth** None  
**Elderly/Disabled** None  
**Transfer** None  
**Other/Special**  
Passenger Donations

## Personnel

	<i>Full-Time</i>	<i>Part-Time</i>
<b>Operations</b>	1	10
<b>Maintenance</b>	0	0
<b>Administration</b>	3	1
	<u>4</u>	<u>11</u>

## Operation Characteristics

<b>Revenue Vehicles</b>	10
<b>Peak Hour Fleet</b>	9
<b>Base Fleet</b>	8
<b>Fuel Consumption (gal)</b>	13,711

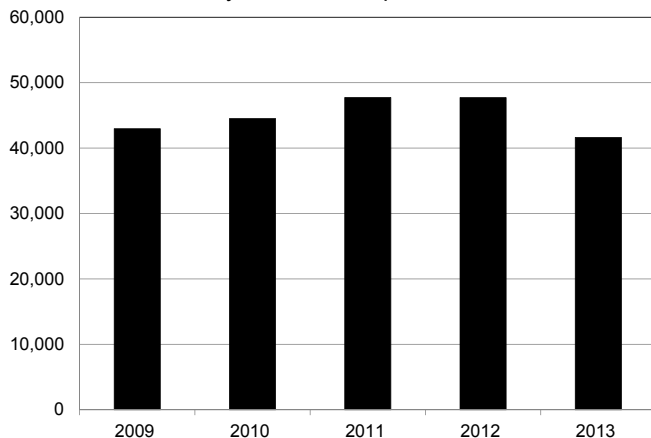
## Ridership Trends

<b>2009</b>	42,956
<b>2010</b>	44,499
<b>2011</b>	47,713
<b>2012</b>	47,706
<b>2013</b>	41,607

## 2013 Highlights

- We were able to stay on a donation basis even with funding cuts

System Ridership Trend





# Paul Phillippe Resource Center

## Legislative District

Indiana Senate 7, 23

Indiana House 38

U.S. Congressional 4

## Productivity

Total Passenger Boardings 41,607

Total Vehicle Miles 102,062

Revenue Vehicle Miles 101,041

Revenue Vehicle Hours 16,830

## Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile \$3.63

Operating Expense per Passenger Trip \$8.90

Passenger Trips per Total Vehicle Mile 0.41

Passenger Trips per Capita 1.22

## Financial Performance

Operating Subsidy \$322,640

Operating Subsidy Ratio 87%

Locally Derived Income \$132,996

Locally Derived Income

Per Operating Expense \$0.36

Fare Recovery Ratio 13%

## Operating Expense Summary

Operator Salaries/Wages	\$152,303
Other Salaries/Wages	\$135,259
Fringe	\$12,179
Services	\$9,806
Materials and Supplies	\$20,207
Utilities	\$9,577
Casualty/Liability	\$28,613
Purchased Transportation	\$0
Other	\$2,304
<b>Total Expenses</b>	<b>\$370,248</b>
Fixed Route Expenses	\$0
Demand Response Services	\$370,248

## Revenue Summary

Fare Revenue	\$47,608
Contract/Other	\$0
Local Assistance	\$85,388
State Assistance	\$75,932
Federal Assistance	\$161,320
<b>Total Revenue</b>	<b>\$370,248</b>

## Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Manufacturer	Vehicle Capacity	ADA Accessible	Engine Type
1	2002	Ford	6	No	Gas
1	2002	Chevy	14	No	Gas
1	2003	Chevy	14	No	Gas
1	2007	Ford	12+2wc	Yes	Gas
1	2008	Ford	12+2wc	Yes	Gas
4	2010	Ford	12+2wc	Yes	Gas
1	2012	Dodge	4+2wc	Yes	Gas
<b>10</b>					



# City of Columbus

850 Lindsey Street  
Columbus, IN 47201  
(812) 376-2506

**Contact:** Cindy Setser, Transit Coordinator

**Email:** csetser@columbus.in.gov

**Website:** www.columbus.in.gov

## General Information

**Type of Service** Fixed Route and Demand Response  
**Service Area** Columbus City Limits  
**Service Population** 44,000

## Service Hours

**Weekday** 6:00 AM - 8:00 PM  
**Saturday** 6:00 AM - 6:00 PM  
**Sunday** Closed

## Fare Structure

**Base** \$0.25  
**Youth** None  
**Elderly/Disabled** \$0.10  
**Transfer** None  
**Other/Special**  
Demand Response \$0.50  
\$5.00 Passes for 25 rides \$10.00 Passes for 25 rides

## Personnel

	<i>Full-Time</i>	<i>Part-Time</i>
<b>Operations</b>	13	9
<b>Maintenance</b>	1	0
<b>Administration</b>	2	2
	<u>16</u>	<u>11</u>

## Operation Characteristics

<b>Revenue Vehicles</b>	11
<b>Peak Hour Fleet</b>	8
<b>Base Fleet</b>	6
<b>Fuel Consumption (gal)</b>	49,681

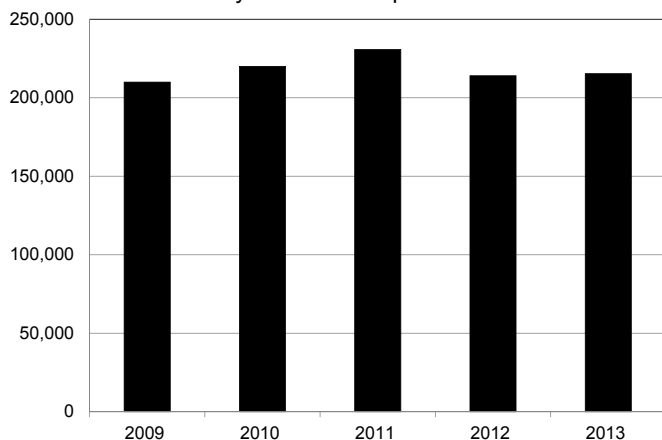
## Ridership Trends

<b>2009</b>	209,939
<b>2010</b>	220,001
<b>2011</b>	230,720
<b>2012</b>	214,019
<b>2013</b>	215,346

## 2013 Highlights

- Columbus Transit Driver Derek Johnson won 1st place in the Indiana Paratransit Rodeo
- Completed and implemented a new ADA Paratransit Plan
- Received FTA New Freedom grant to purchase paratransit scheduling software
- Approved a 2014 budget to increase service hours one hour longer on weekdays

System Ridership Trend







## Legislative District

Indiana Senate 41  
 Indiana House 57, 59, 65

U.S. Congressional 6

## Productivity

Total Passenger Boardings 215,346  
 Total Vehicle Miles 276,236  
 Revenue Vehicle Miles 274,308  
 Revenue Vehicle Hours 26,052

## Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile \$5.06  
 Operating Expense per Passenger Trip \$6.49  
 Passenger Trips per Total Vehicle Mile 0.78  
 Passenger Trips per Capita 4.89

## Financial Performance

Operating Subsidy \$1,364,486  
 Operating Subsidy Ratio 98%  
 Locally Derived Income \$420,877  
 Locally Derived Income Per Operating Expense \$0.30  
 Fare Recovery Ratio 2%

## Operating Expense Summary

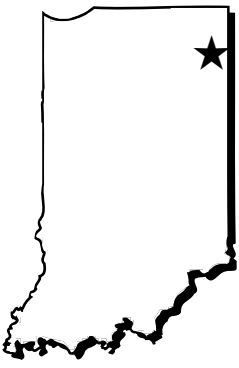
Operator Salaries/Wages	\$637,441
Other Salaries/Wages	\$78,793
Fringe	\$325,939
Services	\$25,654
Materials and Supplies	\$270,919
Utilities	\$14,511
Casualty/Liability	\$333
Purchased Transportation	\$0
Other	\$44,679
<b>Total Expenses</b>	<b>\$1,398,269</b>
Fixed Route Expenses	\$952,385
Demand Response Services	\$445,884

## Revenue Summary

Fare Revenue	\$33,783
Contract/Other	\$0
Local Assistance	\$387,094
State Assistance	\$295,148
Federal Assistance	\$682,244
<b>Total Revenue</b>	<b>\$1,398,269</b>

## Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Manufacturer	ADA Accessible	Vehicle Capacity	Engine Type
1	2000	Dodge	Yes	12+2wc	Gas
1	2006	Ford	Yes	12+2wc	Diesel
5	2007	Gillig	Yes	22+2wc	Diesel
3	2007	Turtletop	Yes	12+2wc	Gas
1	2008	ChevUplander	Yes	3+1wc	Gas
<b>11</b>					



# DeKalb Co.

1800 E. 7th St.  
Auburn, IN 46706  
(260) 925-3311

**Contact:** Meg Zenk, Executive Dir./Transportation Dir.

**Email:** mzenk@dcco.net

**Website:** www.dekalbcountycouncilonaging.org

## General Information

**Type of Service** Demand Response  
**Service Area** DeKalb County  
**Service Population** 42,223

## Service Hours

**Weekday** 6:00 AM - 6:00 PM  
**Saturday** Closed  
**Sunday** Closed

## Fare Structure

**Base** \$2.00  
**Youth** \$2.00  
**Elderly/Disabled** \$2.00  
**Transfer** None  
**Other/Special**  
\$2.00 within town; \$3.00 town-town  
Suggested donation out-of-county

## Personnel

	<i>Full-Time</i>	<i>Part-Time</i>
<b>Operations</b>	1	19
<b>Maintenance</b>	0	0
<b>Administration</b>	1	0
	<u>2</u>	<u>19</u>

## Operation Characteristics

<b>Revenue Vehicles</b>	11
<b>Peak Hour Fleet</b>	9
<b>Base Fleet</b>	8
<b>Fuel Consumption (gal)</b>	19,986

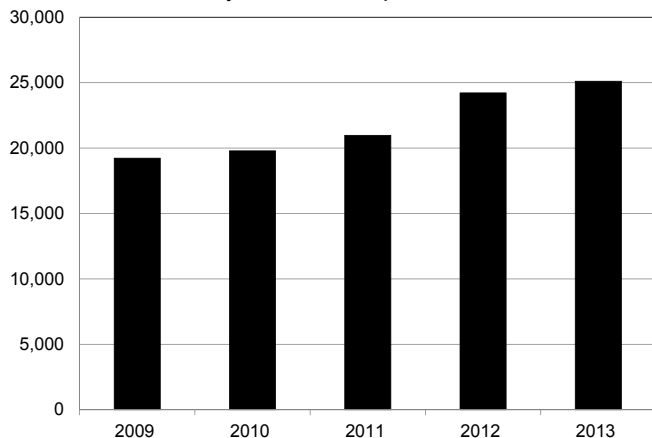
## Ridership Trends

<b>2009</b>	19,228
<b>2010</b>	19,785
<b>2011</b>	20,974
<b>2012</b>	24,218
<b>2013</b>	25,107

## 2013 Highlights

- Received second recognition from America's Farmers Grow Communities (Monsanto Fund)

System Ridership Trend





# DART (DeKalb Area Rural Transit)

## Legislative District

Indiana Senate 13, 14  
 Indiana House 51, 52, 85

U.S. Congressional 3

## Productivity

Total Passenger Boardings 25,107  
 Total Vehicle Miles 263,634  
 Revenue Vehicle Miles 260,979  
 Revenue Vehicle Hours 18,788

## Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile \$1.68  
 Operating Expense per Passenger Trip \$17.60  
 Passenger Trips per Total Vehicle Mile 0.10  
 Passenger Trips per Capita 0.59

## Financial Performance

Operating Subsidy \$386,482  
 Operating Subsidy Ratio 87%  
 Locally Derived Income \$199,358  
 Locally Derived Income Per Operating Expense \$0.45  
 Fare Recovery Ratio 13%

## Operating Expense Summary

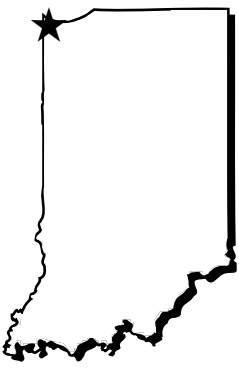
Operator Salaries/Wages	\$169,913
Other Salaries/Wages	\$72,574
Fringe	\$29,511
Services	\$11,775
Materials and Supplies	\$78,357
Utilities	\$0
Casualty/Liability	\$12,298
Purchased Transportation	\$0
Other	\$67,412
<b>Total Expenses</b>	<b>\$441,840</b>
Fixed Route Expenses	\$0
Demand Response Services	\$441,840

## Revenue Summary

Fare Revenue	\$55,358
Contract/Other	\$0
Local Assistance	\$144,000
State Assistance	\$97,327
Federal Assistance	\$145,155
<b>Total Revenue</b>	<b>\$441,840</b>

## Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Manufacturer	Vehicle Capacity	ADA Accessible	Engine Type
1	2006	Ford	7+1wc	Yes	Gas
1	2007	Chevy	5+1wc	Yes	Gas
1	2008	Chevy	5+1wc	Yes	Gas
1	2008	Ford	10	Yes	Gas
1	2009	Ford	7+1wc	Yes	Gas
1	2010	Dodge	5+1wc	Yes	Gas
1	2011	Ford	13	No	Gas
1	2011	Buick	4	No	Gas
3	2013	Dodge	5+1wc	Yes	Gas
<b>11</b>					



# East Chicago

5400 Cline Ave  
 East Chicago, IN 46312  
 (219) 391-8465

**Contact:** Francisco Rosado, Jr., Director  
**Email:** frosado@eastchicago.com  
**Website:** www.eastchicago.com

## General Information

**Type of Service** Fixed Route and Demand Response  
**Service Area** East Chicago City Limits  
**Service Population** 31,000

## Service Hours

**Weekday** 5:55 AM - 8:44 PM  
**Saturday** 9:00 AM - 4:31 PM  
**Sunday** Closed

## Fare Structure

**Base** None  
**Youth** None  
**Elderly/Disabled** None  
**Transfer** None  
**Other/Special**

## Personnel

	<i>Full-Time</i>	<i>Part-Time</i>
<b>Operations</b>	11	0
<b>Maintenance</b>	4	0
<b>Administration</b>	4	0
	<u>19</u>	<u>0</u>

## Operation Characteristics

<b>Revenue Vehicles</b>	7
<b>Peak Hour Fleet</b>	4
<b>Base Fleet</b>	4
<b>Fuel Consumption (gal)</b>	37,418

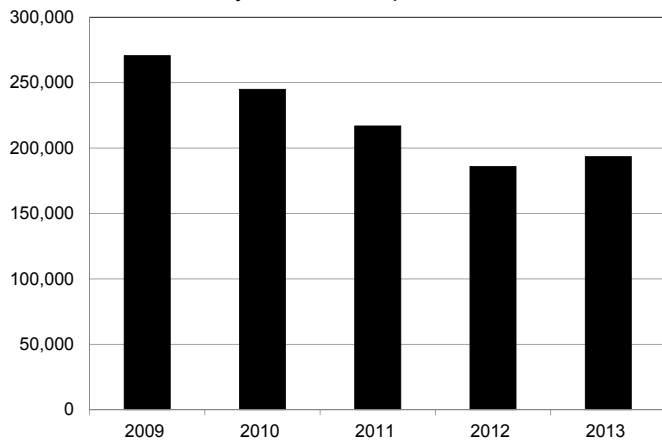
## Ridership Trends

<b>2009</b>	270,654
<b>2010</b>	244,936
<b>2011</b>	216,918
<b>2012</b>	186,035
<b>2013</b>	193,467

## 2013 Highlights

- Upgraded radio/GPS system - December 2013

System Ridership Trend



# East Chicago Transit



## Legislative District

Indiana Senate 2  
 Indiana House 2, 12  
 U.S. Congressional 1

## Productivity

Total Passenger Boardings 193,467  
 Total Vehicle Miles 155,010  
 Revenue Vehicle Miles 136,602  
 Revenue Vehicle Hours 11,632

## Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile \$6.80  
 Operating Expense per Passenger Trip \$5.45  
 Passenger Trips per Total Vehicle Mile 1.25  
 Passenger Trips per Capita 1.57

## Financial Performance

Operating Subsidy \$1,054,128  
 Operating Subsidy Ratio 100%  
 Locally Derived Income \$390,525  
 Locally Derived Income Per Operating Expense \$0.37  
 Fare Recovery Ratio 0%

## Operating Expense Summary

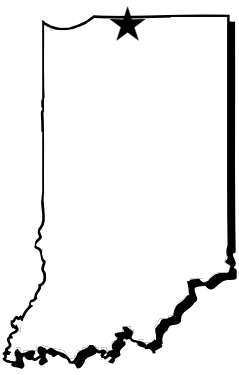
Operator Salaries/Wages	\$313,198
Other Salaries/Wages	\$433,858
Fringe	\$242,271
Services	\$0
Materials and Supplies	\$64,801
Utilities	\$0
Casualty/Liability	\$0
Purchased Transportation	\$0
Other	\$0
<b>Total Expenses</b>	<b>\$1,054,128</b>
Fixed Route Expenses	\$847,999
Demand Response Services	\$206,129

## Revenue Summary

Fare Revenue	\$0
Contract/Other	\$0
Local Assistance	\$390,525
State Assistance	\$290,319
Federal Assistance	\$373,284
<b>Total Revenue</b>	<b>\$1,054,128</b>

## Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Manufacturer	ADA Accessible	Vehicle Capacity	Engine Type
2	2006	Gillig	Yes	58+2wc	Diesel
2	2007	Gillig	Yes	58+2wc	Diesel
1	2010	Gillig	Yes	58+2wc	Diesel
2	2011	Ford	Yes	12+2wc	Gas
<b>7</b>					



# Elkhart

227 W. Jefferson  
 South Bend IN 46601  
 (574) 287-1829

**Contact:** Sandra Seanor, Executive Director  
**Email:** macogdir@macog.com  
**Website:** www.macog.com

## General Information

**Type of Service** Fixed Route and ADA Paratransit  
**Service Area** Elkhart and Goshen  
**Service Population** 50,947

## Service Hours

**Weekday** 5:00 AM - 8:00 PM  
**Saturday** 5:00 AM - 7:00 PM  
**Sunday** Closed

## Fare Structure

**Base** \$1.00  
**Youth** \$0.50  
**Elderly/Disabled** \$0.50  
**Transfer** None  
**Other/Special**  
 \$2.00 for ADA paratransit

## Personnel

	<i>Full-Time</i>	<i>Part-Time</i>
<b>Operations</b>	22	6
<b>Maintenance</b>	2	0
<b>Administration</b>	6	0
	<u>30</u>	<u>6</u>

## Operation Characteristics

<b>Revenue Vehicles</b>	27
<b>Peak Hour Fleet</b>	15
<b>Base Fleet</b>	15
<b>Fuel Consumption (gal)</b>	131,025

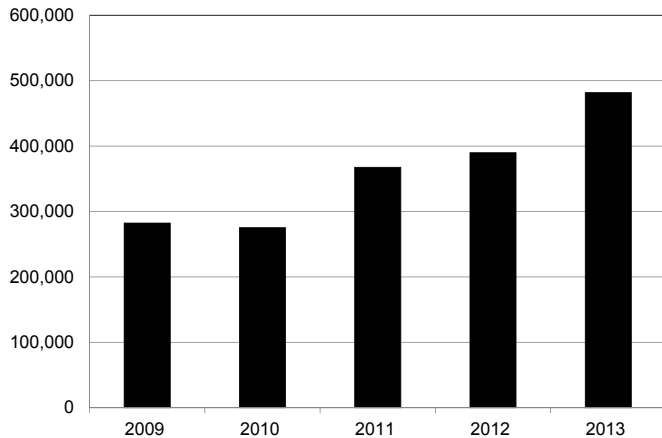
## Ridership Trends

<b>2009</b>	282,370
<b>2010</b>	275,258
<b>2011</b>	367,567
<b>2012</b>	389,808
<b>2013</b>	481,751

## 2013 Highlights

- The ADA corridor was increased in 2013 to provide a larger service area.

System Ridership Trend



# Interurban Trolley



## Legislative District

Indiana Senate 9, 11, 12  
 Indiana House 5, 21, 48, 49

U.S. Congressional 2

## Productivity

Total Passenger Boardings 481,751  
 Total Vehicle Miles 839,534  
 Revenue Vehicle Miles 698,930  
 Revenue Vehicle Hours 40,149

## Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile \$2.82  
 Operating Expense per Passenger Trip \$4.92  
 Passenger Trips per Total Vehicle Mile 0.57  
 Passenger Trips per Capita 9.46

## Financial Performance

Operating Subsidy \$1,979,215  
 Operating Subsidy Ratio 84%  
 Locally Derived Income \$595,069  
 Locally Derived Income Per Operating Expense \$0.25  
 Fare Recovery Ratio 16%

## Operating Expense Summary

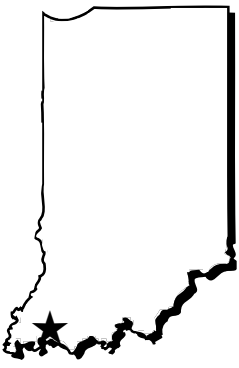
Operator Salaries/Wages	\$165,237
Other Salaries/Wages	\$0
Fringe	\$104,137
Services	\$0
Materials and Supplies	\$25,237
Utilities	\$0
Casualty/Liability	\$0
Purchased Transportation	\$1,936,823
Other	\$138,296
<b>Total Expenses</b>	<b>\$2,369,730</b>
Fixed Route Expenses	\$1,797,025
Demand Response Services	\$572,705

## Revenue Summary

Fare Revenue	\$390,515
Contract/Other	\$0
Local Assistance	\$204,554
State Assistance	\$583,125
Federal Assistance	\$1,191,536
<b>Total Revenue</b>	<b>\$2,369,730</b>

## Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Manufacturer	ADA Accessible	Vehicle Capacity	Engine Type
2	2006	Hometown	Yes	22+2wc	Diesel
2	2009	Supreme	Yes	22+2wc	Diesel
2	2010	Supreme	Yes	22+2wc	Diesel
12	2010	Dodge	Yes	4+1wc	Gas
2	2010	Toyota	No	4	Gas
5	2011	Supreme	Yes	22+2wc	Diesel
2	2012	Supreme	Yes	22+2wc	Diesel
<b>27</b>					



# Evansville

601 John Street  
 Evansville, IN 47713  
 (812) 435-6166

**Contact:** Rick Wilson, Superintendent of Operations

**Email:** rlwilson@evansville.in.gov

**Website:** www.evansville.org/METS

## General Information

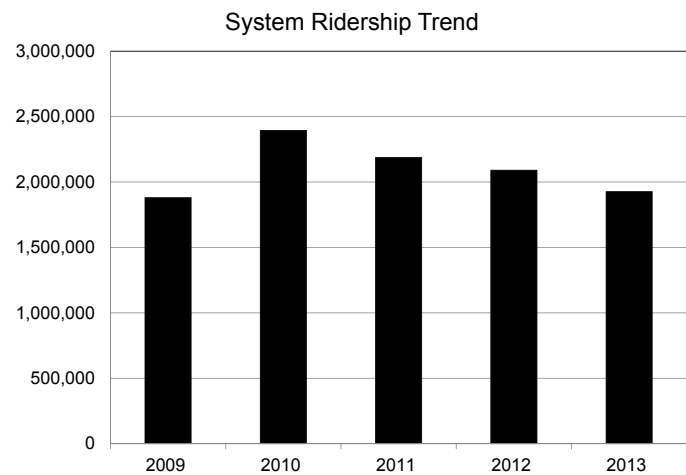
**Type of Service** Fixed Route and Demand Response  
**Service Area** Evansville City Limits  
**Service Population** 117,429

## Service Hours

**Weekday** 5:45 AM - 12:15 AM  
**Saturday** 5:45 AM - 12:15 AM  
**Sunday** Closed

## Fare Structure

**Base** \$1.00  
**Youth** \$0.75  
**Elderly/Disabled** \$0.50  
**Transfer** None  
**Other/Special**  
 Fixed Route \$60.00 Monthly Pass  
 ADA & Elderly \$30.00 Student \$45.00 Monthly



## Personnel

	Full-Time	Part-Time
<b>Operations</b>	50	21
<b>Maintenance</b>	9	0
<b>Administration</b>	9	0
	<u>68</u>	<u>21</u>

## Operation Characteristics

<b>Revenue Vehicles</b>	46
<b>Peak Hour Fleet</b>	38
<b>Base Fleet</b>	36
<b>Fuel Consumption (gal)</b>	245,712

## Ridership Trends

<b>2009</b>	1,880,168
<b>2010</b>	2,394,591
<b>2011</b>	2,187,271
<b>2012</b>	2,090,715
<b>2013</b>	1,926,472

## 2013 Highlights

- Adding Thermal Management System to 11 Hybrid Electric transit buses
- AVL & mapping systems evaluation and testing began
- Promotion to increase the use of Public Transportation - Bus
- Training for Emergency services regarding buses. Assist Police and Fire during incidents.
- Finalized the implementation update to fare collection system
- Additional hardware added for the Para-Transit dispatch system.





# Metropolitan Evansville Transit System

## Legislative District

Indiana Senate 49, 50  
 Indiana House 75, 76, 77, 78

U.S. Congressional 8

## Productivity

Total Passenger Boardings 1,926,472  
 Total Vehicle Miles 1,742,789  
 Revenue Vehicle Miles 1,654,905  
 Revenue Vehicle Hours 114,295

## Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile \$4.49  
 Operating Expense per Passenger Trip \$4.07  
 Passenger Trips per Total Vehicle Mile 1.11  
 Passenger Trips per Capita 16.41

## Financial Performance

Operating Subsidy \$5,965,864  
 Operating Subsidy Ratio 76%  
 Locally Derived Income \$4,293,436  
 Locally Derived Income Per Operating Expense \$0.55  
 Fare Recovery Ratio 20%

## Operating Expense Summary

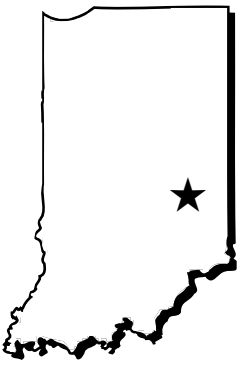
Operator Salaries/Wages	\$2,890,927
Other Salaries/Wages	\$889,329
Fringe	\$2,291,512
Services	\$216,015
Materials and Supplies	\$1,300,510
Utilities	\$86,095
Casualty/Liability	\$149,455
Purchased Transportation	\$0
Other	\$9,443
<b>Total Expenses</b>	<b>\$7,833,286</b>
Fixed Route Expenses	\$5,483,300
Demand Response Services	\$2,349,986

## Revenue Summary

Fare Revenue	\$1,550,350
Contract/Other	\$317,072
Local Assistance	\$2,426,014
State Assistance	\$2,130,250
Federal Assistance	\$1,409,600
<b>Total Revenue</b>	<b>\$7,833,286</b>

## Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Manufacturer	ADA Accessible	Vehicle Capacity	Engine Type
1	1997	Gillig	Yes	29+43	Diesel
5	2001	Gillig	Yes	29+43	Diesel
4	2006	Ford	Yes	8+5wc	Diesel
4	2006	Gillig	Yes	26+8	Hybrid Electric
1	2007	Gillig	Yes	26+8	Hybrid Electric
3	2007	Ford	Yes	8+5wc	Diesel
9	2009	Ford	Yes	18+2wc	Diesel
3	2010	Ford	Yes	8+4	Diesel
3	2010	Ford	Yes	15+2	Diesel
6	2010	Gillig	Yes	26+8	Hybrid Electric
2	2012	Gillig	Yes	26+8	Hybrid Electric
1	2012	Gillig -Trolley Bus	Yes	26+8	Diesel
1	2012	Ford E450	Yes	8+4wc	CNG
2	2012	Ford F550	Yes	30+2wc	Diesel
1	2013	Chevy	Yes	10+1wc or 5wc	Diesel
<b>46</b>					



# Fayette Co.

477 N. Grand Avenue  
 Connersville, IN 47331  
 (765) 825-1541

**Contact:** Ron Hockersmith, Transportation Supervisor  
**Email:** fayettecenter@comcast.net

## General Information

**Type of Service** Demand Response  
**Service Area** Fayette County  
**Service Population** 24,277

## Service Hours

**Weekday** 7:00 AM - 6:00 PM  
**Saturday** Closed  
**Sunday** Closed

## Fare Structure

**Base** \$2.50  
**Youth** \$2.50  
**Elderly/Disabled** None  
**Transfer** None  
**Other/Special**  
 \$25.00 Richmond, Rushville, Brookville  
 \$15.00 Cambridge Cty, Liberty, Laurel

## Personnel

	<i>Full-Time</i>	<i>Part-Time</i>
<b>Operations</b>	0	11
<b>Maintenance</b>	0	0
<b>Administration</b>	1	2
	<u>1</u>	<u>13</u>

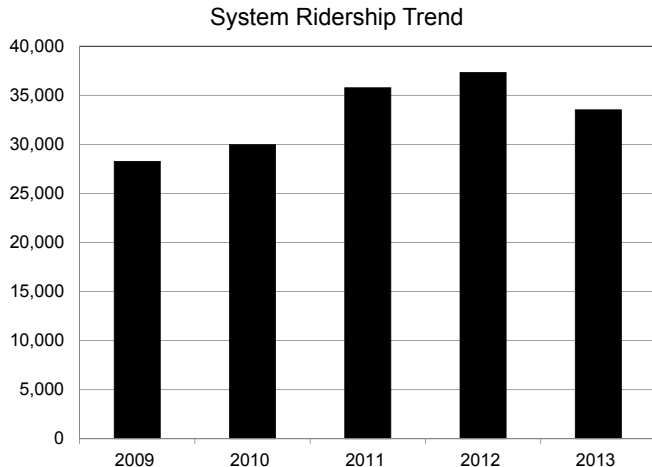
## Operation Characteristics

<b>Revenue Vehicles</b>	13
<b>Peak Hour Fleet</b>	7
<b>Base Fleet</b>	3
<b>Fuel Consumption (gal)</b>	13,549

## Ridership Trends

<b>2009</b>	28,269
<b>2010</b>	29,969
<b>2011</b>	35,768
<b>2012</b>	37,323
<b>2013</b>	33,520

## 2013 Highlights



# Fayette County Transit



## Legislative District

Indiana Senate 42

Indiana House 55

U.S. Congressional 6

## Productivity

Total Passenger Boardings 33,520

Total Vehicle Miles 174,111

Revenue Vehicle Miles 166,124

Revenue Vehicle Hours 13,382

## Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile \$1.61

Operating Expense per Passenger Trip \$8.39

Passenger Trips per Total Vehicle Mile 0.19

Passenger Trips per Capita 0.97

## Financial Performance

Operating Subsidy \$251,632

Operating Subsidy Ratio 90%

Locally Derived Income \$84,169

Locally Derived Income

Per Operating Expense \$0.30

Fare Recovery Ratio 10%

## Operating Expense Summary

Operator Salaries/Wages	\$113,135
Other Salaries/Wages	\$42,313
Fringe	\$0
Services	\$26,003
Materials and Supplies	\$52,566
Utilities	\$4,288
Casualty/Liability	\$14,689
Purchased Transportation	\$0
Other	\$28,091
<b>Total Expenses</b>	<b>\$281,085</b>
Fixed Route Expenses	\$0
Demand Response Services	\$281,085

## Revenue Summary

Fare Revenue	\$29,453
Contract/Other	\$0
Local Assistance	\$54,716
State Assistance	\$71,099
Federal Assistance	\$125,817
<b>Total Revenue</b>	<b>\$281,085</b>

## Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Manufacturer	Vehicle Capacity	ADA Accessible	Engine Type
1	1997	Dodge	10+1wc	Yes	Gas
2	1999	Ford	7	No	Gas
1	1999	Ford	14	No	Gas
1	2002	Ford	4	No	Gas
1	2002	Dodge	12+2wc	Yes	Gas
1	2005	Chevy	5	Yes	Gas
1	2005	Dodge	4	No	Gas
1	2006	Chevy	5	Yes	Gas
1	2009	Ford	13+2wc	Yes	Gas
3	2010	Dodge	4+1wc	Yes	Gas
<b>13</b>					



# Fort Wayne

801 Leesburg Road  
Fort Wayne, IN 46808  
(260) 432-4546

**Contact:** Ken Housden, General Manager  
**Email:** kch@fwcitilink.com  
**Website:** www.fwcitilink.com

## General Information

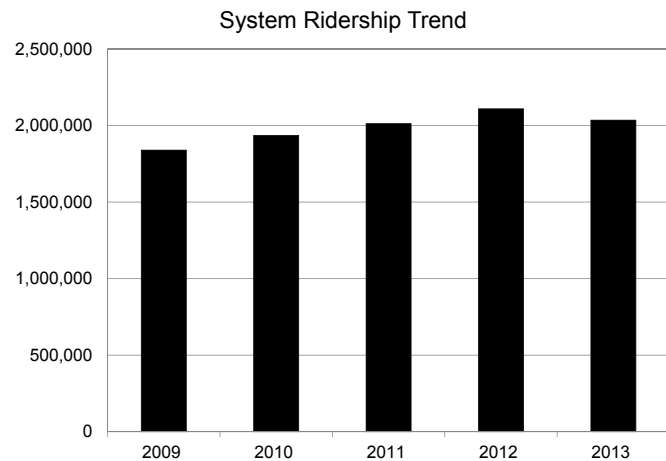
**Type of Service** Fixed Route and Demand Response  
**Service Area** Fort Wayne Metropolitan Area  
**Service Population** 268,485

## Service Hours

**Weekday** 5:45 AM - 9:30 PM  
**Saturday** 7:45 AM - 6:15 PM  
**Sunday** Closed

## Fare Structure

**Base** \$1.25  
**Youth** \$0.60  
**Elderly/Disabled** \$0.60  
**Transfer** \$1.25  
**Other/Special**  
Monthly Pass Fixed Route \$45.00/\$22.00  
Access \$2.50, Day Pass \$3.00/\$1.50



## Personnel

	Full-Time	Part-Time
<b>Operations</b>	92	5
<b>Maintenance</b>	12	6
<b>Administration</b>	7	0
	<u>111</u>	<u>11</u>

## Operation Characteristics

<b>Revenue Vehicles</b>	55
<b>Peak Hour Fleet</b>	41
<b>Base Fleet</b>	33
<b>Fuel Consumption (gal)</b>	332,570

## Ridership Trends

<b>2009</b>	1,839,367
<b>2010</b>	1,935,204
<b>2011</b>	2,012,009
<b>2012</b>	2,108,967
<b>2013</b>	2,035,336

## 2013 Highlights

- Citilink Central Station received Downtown Improvement District Design & Technology award
- Received five (5) hybrid fixed route buses
- Serve as ticket agent & terminal for intercity bus - 10 routes/day
- Added MedLink fixed route in partnership with Parkview Health Services
- Coordinated with the City of Fort Wayne to produce Bus Fort Wayne Plan



# Fort Wayne Public Transportation Corporation/Citilink

## Legislative District

Indiana Senate 14, 15, 16, 19  
 Indiana House 79, 80, 81, 82, 83, 84, 85

U.S. Congressional 3

## Productivity

Total Passenger Boardings 2,035,336  
 Total Vehicle Miles 1,862,072  
 Revenue Vehicle Miles 1,757,636  
 Revenue Vehicle Hours 123,306

## Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile \$6.21  
 Operating Expense per Passenger Trip \$5.68  
 Passenger Trips per Total Vehicle Mile 1.09  
 Passenger Trips per Capita 7.58

## Financial Performance

Operating Subsidy \$9,626,269  
 Operating Subsidy Ratio 83%  
 Locally Derived Income \$7,449,696  
 Locally Derived Income Per Operating Expense \$0.64  
 Fare Recovery Ratio 12%

## Operating Expense Summary

Operator Salaries/Wages	\$3,339,249
Other Salaries/Wages	\$1,345,796
Fringe	\$3,513,884
Services	\$793,628
Materials and Supplies	\$1,957,882
Utilities	\$120,695
Casualty/Liability	\$242,271
Purchased Transportation	\$66,727
Other	\$182,581
<b>Total Expenses</b>	<b>\$11,562,713</b>
Fixed Route Expenses	\$10,123,259
Demand Response Services	\$1,439,454

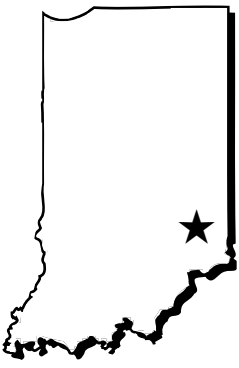
## Revenue Summary

Fare Revenue	\$1,378,905
Contract/Other	\$557,539
Local Assistance	\$5,513,252
State Assistance	\$1,971,789
Federal Assistance	\$2,141,228
<b>Total Revenue</b>	<b>\$11,562,713</b>

## Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Manufacturer	ADA Accessible	Vehicle Capacity	Engine Type
3	1998	Gillig	Yes	37+2wc	Diesel
4	2002	Gillig	Yes	27+2wc	Diesel
4	2002	Gillig	Yes	32+2wc	Diesel
2	2006	Gillig	Yes	32+2wc	Diesel
6	2008	Gillig	Yes	32+2wc	Diesel
3	2009	ElDorado	Yes	26+2wc	Diesel
5	2009	Glaval	Yes	10+5wc	Diesel
1	2009	Glaval	Yes	10+5wc	Diesel
7	2010	Gillig	Yes	32+2wc	Hybrid
4	2010	Glaval	Yes	14+2wc	Diesel
1	2010	Glaval	Yes	14+2wc	Diesel
1	2011	Glaval	Yes	14+2wc	Diesel
2	2012	Gillig	Yes	32+2wc	Hybrid
7	2012	Glaval	Yes	10+5wc	Diesel
5	2013	Gillig	Yes	32+2wc	Hybrid

55



# Franklin Co.

11146 County Park Road  
 Brookville, IN 47012  
 (765) 647-3509

**Contact:** Catherine Pelsor, Executive Director  
**Email:** fcpt@frontier.com

## General Information

**Type of Service** Demand Response  
**Service Area** Franklin County  
**Service Population** 23,087

## Service Hours

**Weekday** 6:00 AM - 5:00 PM  
**Saturday** By Appointment Only  
**Sunday** By Appointment Only

## Fare Structure

**Base** \$2.50  
**Youth** \$1.00  
**Elderly/Disabled** None  
**Transfer** Free  
**Other/Special**

## Personnel

	<i>Full-Time</i>	<i>Part-Time</i>
<b>Operations</b>	2	12
<b>Maintenance</b>	1	0
<b>Administration</b>	1	0
	<u>4</u>	<u>12</u>

## Operation Characteristics

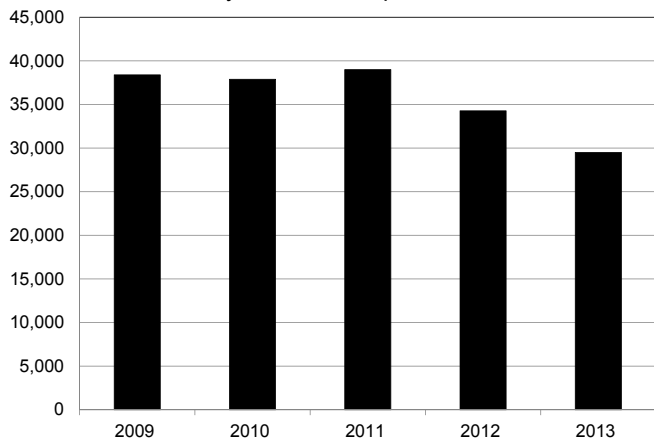
<b>Revenue Vehicles</b>	13
<b>Peak Hour Fleet</b>	5
<b>Base Fleet</b>	4
<b>Fuel Consumption (gal)</b>	23,619

## Ridership Trends

<b>2009</b>	38,389
<b>2010</b>	37,890
<b>2011</b>	38,992
<b>2012</b>	34,265
<b>2013</b>	29,497

## 2013 Highlights

System Ridership Trend





# Franklin County Public Transportation

## Legislative District

Indiana Senate 42, 43  
 Indiana House 55, 67, 68

U.S. Congressional 6

## Productivity

Total Passenger Boardings 29,497  
 Total Vehicle Miles 338,898  
 Revenue Vehicle Miles 337,659  
 Revenue Vehicle Hours 11,179

## Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile \$1.31  
 Operating Expense per Passenger Trip \$15.10  
 Passenger Trips per Total Vehicle Mile 0.09  
 Passenger Trips per Capita 1.33

## Financial Performance

Operating Subsidy \$407,552  
 Operating Subsidy Ratio 92%  
 Locally Derived Income \$151,960  
 Locally Derived Income Per Operating Expense \$0.34  
 Fare Recovery Ratio 8%

## Operating Expense Summary

Operator Salaries/Wages	\$163,913
Other Salaries/Wages	\$43,067
Fringe	\$93,608
Services	\$25,929
Materials and Supplies	\$71,277
Utilities	\$8,656
Casualty/Liability	\$35,031
Purchased Transportation	\$0
Other	\$3,784
<b>Total Expenses</b>	<b>\$445,265</b>
Fixed Route Expenses	\$0
Demand Response Services	\$445,265

## Revenue Summary

Fare Revenue	\$37,713
Contract/Other	\$0
Local Assistance	\$114,247
State Assistance	\$127,962
Federal Assistance	\$165,343
<b>Total Revenue</b>	<b>\$445,265</b>

## Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Manufacturer	Vehicle Capacity	ADA Accessible	Engine Type
1	2003	Ford	11	No	Gas
2	2005	Dodge	5	No	Gas
2	2006	Chevy	5	No	Gas
2	2007	Ford	12+2wc	Yes	Gas
1	2008	Ford	8+2wc	Yes	Gas
3	2009	Ford	8+2wc	Yes	Gas
2	2010	Dodge	5+2wc	Yes	Gas
<b>13</b>					



# Fulton Co.

625 Pontiac Street  
 Rochester, IN 46975  
 (574) 223-6953

**Contact:** Laurie Paulik, Executive Director

**Email:** fcoa@rtcol.com

**Website:** www.fultoncountycommunitycenter.com

## General Information

**Type of Service** Demand Response  
**Service Area** Fulton County  
**Service Population** 20,836

## Service Hours

**Weekday** 6:30 AM - 5:00 PM  
**Saturday** Closed  
**Sunday** Closed

## Fare Structure

**Base** \$1.00  
**Youth** \$1.00  
**Elderly/Disabled** None  
**Transfer** None  
**Other/Special**  
 \$3.00 in County  
 12 rides in Town \$10.00/\$20.00 in County

## Personnel

	<i>Full-Time</i>	<i>Part-Time</i>
<b>Operations</b>	7	8
<b>Maintenance</b>	0	0
<b>Administration</b>	2	0
	<u>9</u>	<u>8</u>

## Operation Characteristics

<b>Revenue Vehicles</b>	14
<b>Peak Hour Fleet</b>	9
<b>Base Fleet</b>	5
<b>Fuel Consumption (gal)</b>	16,789

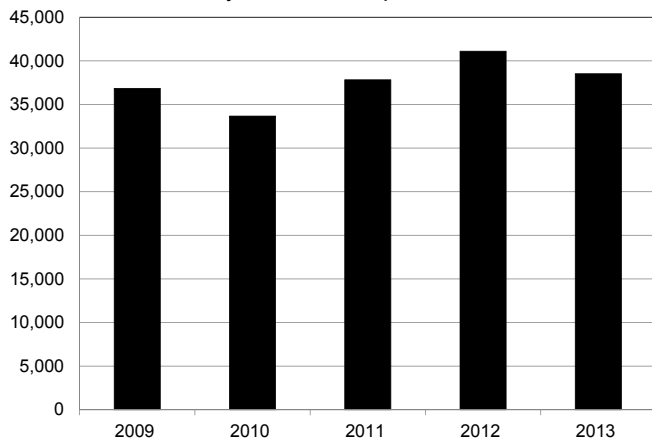
## Ridership Trends

<b>2009</b>	36,846
<b>2010</b>	33,668
<b>2011</b>	37,829
<b>2012</b>	41,106
<b>2013</b>	38,519

## 2013 Highlights

- Held grand opening of our new Transpo garage on May 1, 2013
- Featured in INDOT employee newsletter

System Ridership Trend







# Fulton County Council on Aging, Inc

## Operating Expense Summary

Operator Salaries/Wages	\$152,286
Other Salaries/Wages	\$65,265
Fringe	\$4,260
Services	\$1,902
Materials and Supplies	\$81,172
Utilities	\$11,550
Casualty/Liability	\$17,329
Purchased Transportation	\$0
Other	\$61,827
<b>Total Expenses</b>	<b>\$395,591</b>
Fixed Route Expenses	\$0
Demand Response Services	\$395,591

## Revenue Summary

Fare Revenue	\$81,456
Contract/Other	\$0
Local Assistance	\$52,132
State Assistance	\$109,135
Federal Assistance	\$152,868
<b>Total Revenue</b>	<b>\$395,591</b>

## Legislative District

Indiana Senate	18
Indiana House	16, 23
U.S. Congressional	2

## Productivity

Total Passenger Boardings	38,519
Total Vehicle Miles	270,096
Revenue Vehicle Miles	270,096
Revenue Vehicle Hours	15,479

## Performance/Service Effectiveness

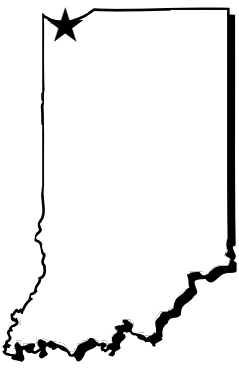
Operating Expense per Total Vehicle Mile	\$1.46
Operating Expense per Passenger Trip	\$10.27
Passenger Trips per Total Vehicle Mile	0.14
Passenger Trips per Capita	1.85

## Financial Performance

Operating Subsidy	\$314,135
Operating Subsidy Ratio	79%
Locally Derived Income	\$133,588
Locally Derived Income Per Operating Expense	\$0.34
Fare Recovery Ratio	21%

## Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Manufacturer	Vehicle Capacity	ADA Accessible	Engine Type
1	1997	Buick	4	No	Gas
1	2000	Dodge	4	No	Gas
1	2003	Chevy	6	Yes	Gas
1	2005	Dodge	6	No	Gas
1	2006	Chevy	6	Yes	Gas
1	2007	Chevy	6	Yes	Gas
1	2008	Chevy	6	Yes	Gas
1	2009	Ford	12	No	Gas
1	2010	Dodge	6	Yes	Gas
2	2011	Ford	14	Yes	Gas
2	2011	Dodge	6	Yes	Gas
1	2012	Dodge	6	Yes	Gas
<b>14</b>					



# Gary

100 W. 4th Avenue  
 Gary, IN 46402  
 (219) 885-7555

**Contact:** Daryl E. Lampkins, General Manager

**Email:** dlampkins@gptcbus.com

**Website:** www.gptcbus.com

## General Information

**Type of Service** Fixed Route and Demand Response  
**Service Area** Gary, Adjacent Communities  
**Service Population** 290,000

## Service Hours

**Weekday** 5:00 AM - 9:30 PM  
**Saturday** Closed  
**Sunday** Closed

## Fare Structure

**Base** \$1.60  
**Youth** \$1.25  
**Elderly/Disabled** \$0.80  
**Transfer** None  
**Other/Special**  
 Fare Cards: 30-day - \$50.00; 15-day - \$27.00  
 Student 30-day - \$35.00

## Personnel

	<i>Full-Time</i>	<i>Part-Time</i>
<b>Operations</b>	43	4
<b>Maintenance</b>	13	0
<b>Administration</b>	9	1
	<u>65</u>	<u>5</u>

## Operation Characteristics

<b>Revenue Vehicles</b>	27
<b>Peak Hour Fleet</b>	18
<b>Base Fleet</b>	17
<b>Fuel Consumption (gal)</b>	198,730

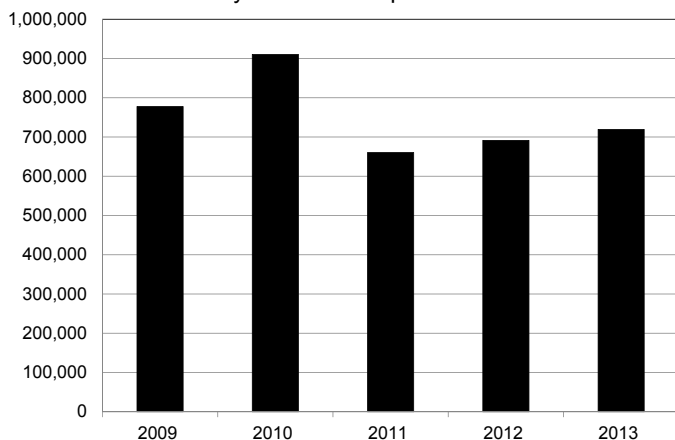
## Ridership Trends

<b>2009</b>	777,520
<b>2010</b>	910,170
<b>2011</b>	660,274
<b>2012</b>	691,413
<b>2013</b>	719,184

## 2013 Highlights

- Ridership increased over 4% over CY2012
- Secured grant for study of mass transit and livability improvements on Broadway
- Surveyed public on transit needs in Hammond area
- Worked with other agencies to provide transit service to Lake County Fair
- Completed installation of new roof at Metro Center
- Completed overhaul of dispatch center at Maintenance Facility

System Ridership Trend





# Gary Public Transportation Corporation

## Legislative District

Indiana Senate 2, 3  
 Indiana House 2, 3, 11, 14

U.S. Congressional 1

## Productivity

Total Passenger Boardings 719,184  
 Total Vehicle Miles 863,183  
 Revenue Vehicle Miles 788,925  
 Revenue Vehicle Hours 58,918

## Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile \$6.80  
 Operating Expense per Passenger Trip \$8.17  
 Passenger Trips per Total Vehicle Mile 0.83  
 Passenger Trips per Capita 2.48

## Financial Performance

Operating Subsidy \$5,101,477  
 Operating Subsidy Ratio 87%  
 Locally Derived Income \$2,060,263  
 Locally Derived Income Per Operating Expense \$0.35  
 Fare Recovery Ratio 13%

## Operating Expense Summary

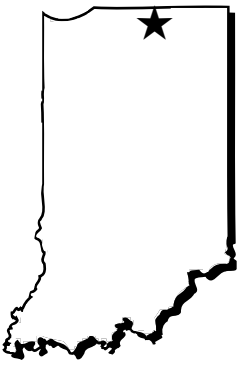
Operator Salaries/Wages	\$1,186,403
Other Salaries/Wages	\$1,157,664
Fringe	\$1,684,614
Services	\$280,473
Materials and Supplies	\$1,048,232
Utilities	\$156,870
Casualty/Liability	\$216,186
Purchased Transportation	\$0
Other	\$143,390
<b>Total Expenses</b>	<b>\$5,873,832</b>
Fixed Route Expenses	\$5,491,899
Demand Response Services	\$381,933

## Revenue Summary

Fare Revenue	\$772,355
Contract/Other	\$0
Local Assistance	\$1,287,908
State Assistance	\$728,603
Federal Assistance	\$3,084,966
<b>Total Revenue</b>	<b>\$5,873,832</b>

## Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Manufacturer	ADA Accessible	Vehicle Capacity	Engine Type
1	1996	Nova	Yes	29+2wc	Diesel
1	1997	Nova	Yes	29+2wc	Diesel
2	1998	Nova	Yes	21+2wc	Diesel
1	2000	Chance	Yes	20+2wc	Diesel
3	2007	Gillig	Yes	31+2wc	Diesel
5	2007	Gillig	Yes	25+2wc	Diesel
5	2008	Ford	Yes	10+3wc	Gas
9	2010	Gillig	Yes	25+2wc	Diesel
<b>27</b>					



# Goshen

227. W. Jefferson  
 South Bend, IN 46601  
 (547) 287-1829

**Contact:** Sandra Seanor, Executive Director  
**Email:** macogdir@macog.com  
**Website:** www.macog.com

## General Information

**Type of Service** Fixed Route and ADA Paratransit  
**Service Area** Goshen and Elkhart  
**Service Population** 31,719

## Service Hours

**Weekday** 5:00 AM - 8:00 PM  
**Saturday** 5:00 AM - 7:00 PM  
**Sunday** Closed

## Fare Structure

**Base** \$1.00  
**Youth** \$0.50  
**Elderly/Disabled** \$0.50  
**Transfer** None  
**Other/Special**  
 \$2.00 For ADA paratransit

## Personnel

	<i>Full-Time</i>	<i>Part-Time</i>
<b>Operations</b>	22	6
<b>Maintenance</b>	2	0
<b>Administration</b>	6	0
	<u>30</u>	<u>6</u>

## Operation Characteristics

<b>Revenue Vehicles</b>	27
<b>Peak Hour Fleet</b>	7
<b>Base Fleet</b>	7
<b>Fuel Consumption (gal)</b>	5,120

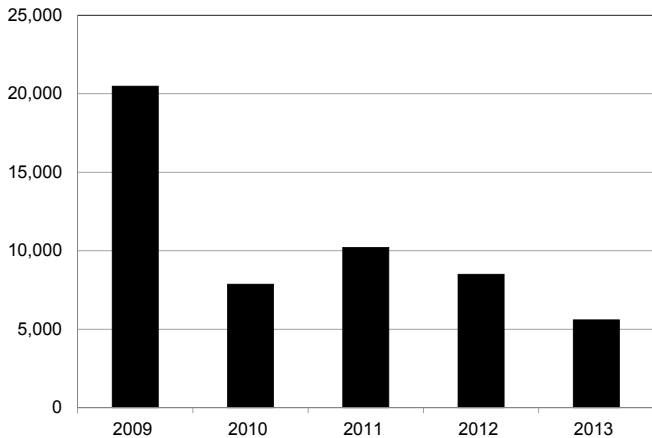
## Ridership Trends

<b>2009</b>	20,486
<b>2010</b>	7,871
<b>2011</b>	10,211
<b>2012</b>	8,502
<b>2013</b>	5,600

## 2013 Highlights

- The ADA corridor was increased in 2013 to provide a larger service area.

System Ridership Trend



# Goshen Paratransit



## Legislative District

Indiana Senate 12  
 Indiana House 21, 49  
 U.S. Congressional 2

## Productivity

Total Passenger Boardings 5,600  
 Total Vehicle Miles 56,324  
 Revenue Vehicle Miles 27,599  
 Revenue Vehicle Hours 1,559

## Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile \$3.07  
 Operating Expense per Passenger Trip \$30.85  
 Passenger Trips per Total Vehicle Mile 0.10  
 Passenger Trips per Capita 0.18

## Financial Performance

Operating Subsidy \$156,254  
 Operating Subsidy Ratio 90%  
 Locally Derived Income \$61,227  
 Locally Derived Income Per Operating Expense \$0.35  
 Fare Recovery Ratio 10%

## Operating Expense Summary

Operator Salaries/Wages	\$35,515
Other Salaries/Wages	\$0
Fringe	\$22,341
Services	\$0
Materials and Supplies	\$1,111
Utilities	\$0
Casualty/Liability	\$0
Purchased Transportation	\$84,441
Other	\$29,343
<b>Total Expenses</b>	<b>\$172,751</b>
Fixed Route Expenses	\$0
Demand Response Services	\$172,751

## Revenue Summary

Fare Revenue	\$16,497
Contract/Other	\$0
Local Assistance	\$44,730
State Assistance	\$33,403
Federal Assistance	\$78,121
<b>Total Revenue</b>	<b>\$172,751</b>

## Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Manufacturer	ADA Accessible	Vehicle Capacity	Engine Type
4	2010	Dodge	Yes	3+2wc	Gas
1	2010	Toyota	No	4	Gas
<b>5</b>					



# Hamilton Co.

1555 Westfield Road  
 Noblesville, IN 46062  
 (317) 773-2688

**Contact:** Elaine McGuire, Transportation Manager  
**Email:** emcguire@janus-inc.org  
**Website:** www.janus-inc.org

## General Information

**Type of Service** Demand Response  
**Service Area** Hamilton County  
**Service Population** 274,569

## Service Hours

**Weekday** 6:00 AM - 6:00 PM  
**Saturday** 7:00 AM - 3:00 PM  
**Sunday** Closed

## Fare Structure

**Base** \$5.00  
**Youth** \$2.00  
**Elderly/Disabled** \$5.00  
**Transfer** \$5.00  
**Other/Special**

## Personnel

	<i>Full-Time</i>	<i>Part-Time</i>
<b>Operations</b>	13	6
<b>Maintenance</b>	1	0
<b>Administration</b>	4	0
	<u>18</u>	<u>6</u>

## Operation Characteristics

<b>Revenue Vehicles</b>	20
<b>Peak Hour Fleet</b>	10
<b>Base Fleet</b>	8
<b>Fuel Consumption (gal)</b>	55,351

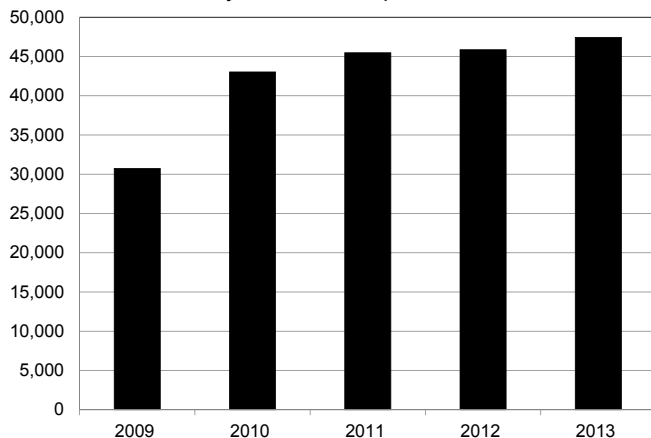
## Ridership Trends

<b>2009</b>	30,734
<b>2010</b>	43,029
<b>2011</b>	45,475
<b>2012</b>	45,860
<b>2013</b>	47,437

## 2013 Highlights

- Participate in local parades in Hamilton County.

System Ridership Trend



# Hamilton County Express



**Group  
4**

## Legislative District

**Indiana Senate** 20, 21, 28, 29, 30, 31  
**Indiana House** 29, 32, 35, 36, 38, 39, 86, 87, 88

**U.S. Congressional** 5

## Productivity

**Total Passenger Boardings** 47,437  
**Total Vehicle Miles** 465,793  
**Revenue Vehicle Miles** 250,844  
**Revenue Vehicle Hours** 30,476

## Performance/Service Effectiveness

**Operating Expense per Total Vehicle Mile** \$2.28  
**Operating Expense per Passenger Trip** \$22.40  
**Passenger Trips per Total Vehicle Mile** 0.10  
**Passenger Trips per Capita** 0.17

## Financial Performance

**Operating Subsidy** \$914,144  
**Operating Subsidy Ratio** 86%  
**Locally Derived Income** \$447,465  
**Locally Derived Income Per Operating Expense** \$0.42  
**Fare Recovery Ratio** 14%

## Operating Expense Summary

<b>Operator Salaries/Wages</b>	\$527,000
<b>Other Salaries/Wages</b>	\$0
<b>Fringe</b>	\$142,477
<b>Services</b>	\$73,281
<b>Materials and Supplies</b>	\$174,333
<b>Utilities</b>	\$589
<b>Casualty/Liability</b>	\$0
<b>Purchased Transportation</b>	\$0
<b>Other</b>	\$145,087
<b>Total Expenses</b>	\$1,062,767
<b>Fixed Route Expenses</b>	\$0
<b>Demand Response Services</b>	\$1,062,767

## Revenue Summary

<b>Fare Revenue</b>	\$148,623
<b>Contract/Other</b>	\$0
<b>Local Assistance</b>	\$298,842
<b>State Assistance</b>	\$158,230
<b>Federal Assistance</b>	\$457,072
<b>Total Revenue</b>	\$1,062,767

## Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Manufacturer	Vehicle Capacity	ADA Accessible	Engine Type
1	2005	Ford	6+1wc	Yes	Gas
1	2006	Ford	12+2wc	Yes	Gas
1	2006	Ford	12	No	Gas
3	2007	Ford	12+1wc	Yes	Gas
3	2008	Ford	12+2wc	Yes	Gas
3	2009	Ford	12+2wc	Yes	Gas
2	2009	Ford	8+1wc	Yes	Gas
1	2009	Ford	12	No	Gas
1	2009	Ford	13	No	Gas
3	2010	Ford	8+1wc	Yes	Gas
1	2010	Dodge	2+1wc	Yes	Gas
<b>20</b>					



# Hancock Co.

1870 Fields Blvd  
Greenfield, IN 46140  
(317) 462-1103

**Contact:** Linda Hart, Executive Director

**Email:** linda.hart@hcssi.org

**Website:** www.hcssi.org

## General Information

**Type of Service** Demand Response  
**Service Area** Hancock County  
**Service Population** 70,002

## Service Hours

**Weekday** 7:00 AM - 5:00 PM  
**Saturday** Closed  
**Sunday** Closed

## Fare Structure

**Base** \$3.00  
**Youth** \$3.00  
**Elderly/Disabled** None  
**Transfer** None  
**Other/Special**  
\$15.00 outside the county for medical only

## Personnel

	<i>Full-Time</i>	<i>Part-Time</i>
<b>Operations</b>	2	17
<b>Maintenance</b>	0	0
<b>Administration</b>	1	2
	<u>3</u>	<u>19</u>

## Operation Characteristics

<b>Revenue Vehicles</b>	14
<b>Peak Hour Fleet</b>	12
<b>Base Fleet</b>	12
<b>Fuel Consumption (gal)</b>	10,145

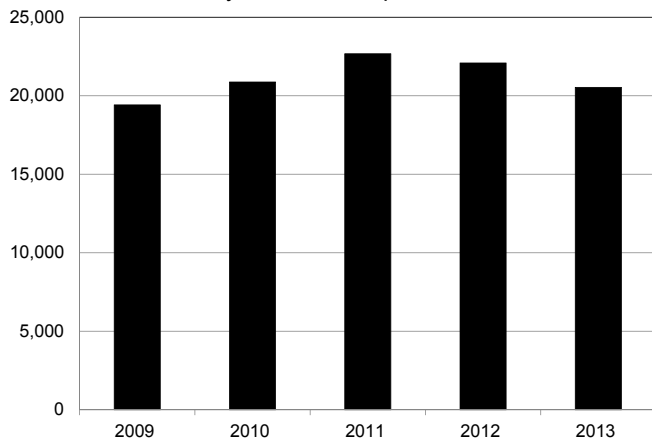
## Ridership Trends

<b>2009</b>	19,417
<b>2010</b>	20,873
<b>2011</b>	22,673
<b>2012</b>	22,084
<b>2013</b>	20,533

## 2013 Highlights

- Increased efficiency
- Moved into new office with garage for all vehicles
- Two vehicles replaced with new Dodge vans

System Ridership Trend





# Hancock Area Rural Transit



## Legislative District

Indiana Senate 1, 2  
 Indiana House 1, 11, 12

U.S. Congressional 1

## Productivity

Total Passenger Boardings 20,533  
 Total Vehicle Miles 172,204  
 Revenue Vehicle Miles 170,845  
 Revenue Vehicle Hours 14,610

## Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile \$2.15  
 Operating Expense per Passenger Trip \$18.06  
 Passenger Trips per Total Vehicle Mile 0.12  
 Passenger Trips per Capita 0.29

## Financial Performance

Operating Subsidy \$329,440  
 Operating Subsidy Ratio 89%  
 Locally Derived Income \$153,926  
 Locally Derived Income Per Operating Expense \$0.42  
 Fare Recovery Ratio 11%

## Operating Expense Summary

Operator Salaries/Wages	\$131,006
Other Salaries/Wages	\$122,230
Fringe	\$32,854
Services	\$23,434
Materials and Supplies	\$30,656
Utilities	\$8,670
Casualty/Liability	\$16,551
Purchased Transportation	\$0
Other	\$5,357
<b>Total Expenses</b>	<b>\$370,758</b>
Fixed Route Expenses	\$0
Demand Response Services	\$370,758

## Revenue Summary

Fare Revenue	\$41,318
Contract/Other	\$0
Local Assistance	\$112,608
State Assistance	\$52,113
Federal Assistance	\$164,719
<b>Total Revenue</b>	<b>\$370,758</b>

## Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Manufacturer	Vehicle Capacity	ADA Accessible	Engine Type
1	2001	Ford	4	No	Gas
1	2003	Chevy/Braun	5	Yes	Gas
1	2005	Chevy/Braun	5	Yes	Gas
1	2005	Ford	5	No	Gas
1	2006	Chevy/Braun	5	Yes	Gas
1	2007	Chevy/Braun	5	Yes	Gas
1	2007	Ford	5	No	Gas
2	2008	Chevy/Braun	5	Yes	Gas
1	2010	Chevy	4	No	Gas
1	2010	Dodge	4+2wc	Yes	Gas
1	2010	Ford	8+2wc	Yes	Gas
2	2013	Dodge	5	Yes	Gas
<b>14</b>					



# Hendricks Co.

1001 Sycamore Lane  
 Danville, IN 46122  
 (317) 745-4715

**Contact:** Jamie Howard, Administrative Assistant  
**Email:** [jmhoward@sycamoreservices.com](mailto:jmhoward@sycamoreservices.com)

## General Information

**Type of Service** Demand Response  
**Service Area** Hendricks and Morgan Counties  
**Service Population** 214,342

## Service Hours

**Weekday** 6:00 AM - 6:00 PM  
**Saturday** Closed  
**Sunday** Closed

## Fare Structure

**Base** \$3.00  
**Youth** \$3.00  
**Elderly/Disabled** \$3.00  
**Transfer** None  
**Other/Special**  
 Hendricks: \$3.00 (in-town), \$4.00 (in-county)  
 Morgan: \$4.00 (in-town), \$5.00 (in-county)

## Personnel

	<i>Full-Time</i>	<i>Part-Time</i>
<b>Operations</b>	5	52
<b>Maintenance</b>	0	0
<b>Administration</b>	4	9
	<u>9</u>	<u>61</u>

## Operation Characteristics

<b>Revenue Vehicles</b>	41
<b>Peak Hour Fleet</b>	41
<b>Base Fleet</b>	41
<b>Fuel Consumption (gal)</b>	58,028

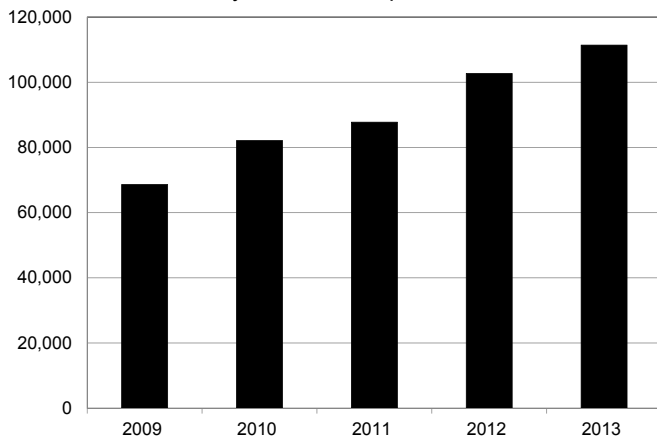
## Ridership Trends

<b>2009</b>	68,609
<b>2010</b>	82,099
<b>2011</b>	87,750
<b>2012</b>	102,686
<b>2013</b>	111,397

## 2013 Highlights

- Provide transportation to 30 dialysis patients, 3 times per week
- Received 8 new replacement vehicles to our fleet.
- New garage with wash bays erected.
- Began marketing with Clean Zone Marketing.
- Sycamore Services and CASMC merged in Morgan County to increase ridership services.

System Ridership Trend





# Hendricks Co LINK

## Legislative District

Indiana Senate 28  
 Indiana House 29, 53

U.S. Congressional 6

## Productivity

Total Passenger Boardings 111,397  
 Total Vehicle Miles 740,789  
 Revenue Vehicle Miles 674,059  
 Revenue Vehicle Hours 90,352

## Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile \$1.57  
 Operating Expense per Passenger Trip \$10.43  
 Passenger Trips per Total Vehicle Mile 0.15  
 Passenger Trips per Capita 0.52

## Financial Performance

Operating Subsidy \$1,074,058  
 Operating Subsidy Ratio 92%  
 Locally Derived Income \$421,693  
 Locally Derived Income Per Operating Expense \$0.36  
 Fare Recovery Ratio 8%

## Operating Expense Summary

Operator Salaries/Wages	\$483,440
Other Salaries/Wages	\$221,302
Fringe	\$45,527
Services	\$47,249
Materials and Supplies	\$203,034
Utilities	\$18,723
Casualty/Liability	\$57,003
Purchased Transportation	\$0
Other	\$85,182
<b>Total Expenses</b>	<b>\$1,161,460</b>
Fixed Route Expenses	\$0
Demand Response Services	\$1,161,460

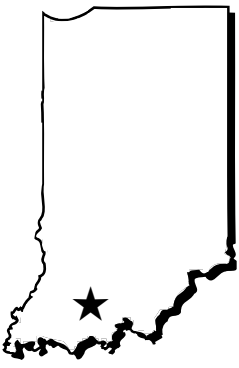
## Revenue Summary

Fare Revenue	\$87,402
Contract/Other	\$0
Local Assistance	\$334,291
State Assistance	\$244,480
Federal Assistance	\$495,287
<b>Total Revenue</b>	<b>\$1,161,460</b>

## Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Manufacturer	Vehicle Capacity	ADA Accessible	Engine Type
1	1999	GMC	5+1wc	Yes	Gas
1	2000	Dodge	5+1wc	Yes	Gas
1	2003	Ford	14	No	Gas
3	2006	Dodge	7	No	Gas
1	2006	GMC	6	No	Gas
1	2006	Ford	12+2wc	Yes	Gas
1	2007	Dodge	5	No	Gas
1	2007	Ford	9+1wc	Yes	Gas
1	2007	Chevy	9+2wc	Yes	Gas
3	2008	Chevy	6+1wc	No	Gas
1	2008	Chevy	4+2wc	Yes	Gas
2	2009	Ford	8+2wc	Yes	Gas
4	2009	Ford	8+1wc	Yes	Gas
2	2009	Ford	10+2wc	Yes	Gas
4	2010	Ford	10+2wc	Yes	Gas
3	2011	Dodge	3+1wc	Yes	Gas
2	2012	Dodge	6	No	Gas
5	2013	Dodge	3+1wc	Yes	Gas
3	2013	Ford	12+2wc	Yes	Gas
1	2013	Dodge	7	No	Gas

41



# Huntingburg

508 E. 4th Street  
 Huntingburg, IN 47542  
 (812) 683-2211

**Contact:** Jackie Leuken, Transit Administrator

**Email:** jleuken@huntingburg-in.gov

**Website:** www.huntingburg-in.gov

## General Information

**Type of Service** Demand Response  
**Service Area** Huntingburg City Limits  
**Service Population** 6,057

## Service Hours

**Weekday** 8:30 AM - 4:00 PM  
**Saturday** Closed  
**Sunday** Closed

## Fare Structure

**Base** \$2.00  
**Youth** \$2.00  
**Elderly/Disabled** \$2.00  
**Transfer** \$2.00  
**Other/Special**

## Personnel

	<i>Full-Time</i>	<i>Part-Time</i>
<b>Operations</b>	0	3
<b>Maintenance</b>	0	0
<b>Administration</b>	0	3
	<u>0</u>	<u>6</u>

## Operation Characteristics

<b>Revenue Vehicles</b>	3
<b>Peak Hour Fleet</b>	2
<b>Base Fleet</b>	2
<b>Fuel Consumption (gal)</b>	2,979

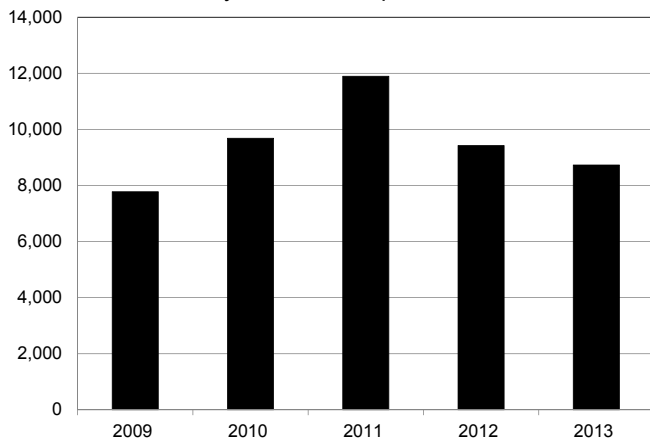
## Ridership Trends

<b>2009</b>	7,775
<b>2010</b>	9,684
<b>2011</b>	11,895
<b>2012</b>	9,423
<b>2013</b>	8,730

## 2013 Highlights

- Number of trips provided to work increased by 10%
- Increasing number of young adults being transported
- Continue to provide transportation for Daycare field trips and ASC ride program
- Contact made with Vocational Rehab Services regarding transportation service

System Ridership Trend



# Huntingburg Transit System



## Legislative District

Indiana Senate 23, 24  
 Indiana House 28, 40, 47, 91

U.S. Congressional 4

## Productivity

Total Passenger Boardings 8,730  
 Total Vehicle Miles 18,546  
 Revenue Vehicle Miles 18,098  
 Revenue Vehicle Hours 2,952

## Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile \$5.76  
 Operating Expense per Passenger Trip \$12.24  
 Passenger Trips per Total Vehicle Mile 0.47  
 Passenger Trips per Capita 1.44

## Financial Performance

Operating Subsidy \$98,700  
 Operating Subsidy Ratio 92%  
 Locally Derived Income \$48,710  
 Locally Derived Income Per Operating Expense \$0.46  
 Fare Recovery Ratio 8%

## Operating Expense Summary

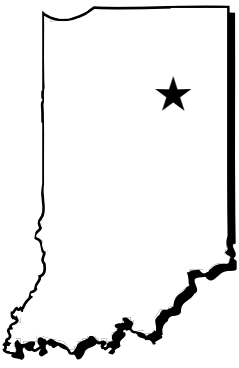
Operator Salaries/Wages	\$49,933
Other Salaries/Wages	\$13,692
Fringe	\$17,699
Services	\$5,927
Materials and Supplies	\$10,737
Utilities	\$3,000
Casualty/Liability	\$3,420
Purchased Transportation	\$0
Other	\$2,450
<b>Total Expenses</b>	<b>\$106,858</b>
Fixed Route Expenses	\$0
Demand Response Services	\$106,858

## Revenue Summary

Fare Revenue	\$8,158
Contract/Other	\$0
Local Assistance	\$40,552
State Assistance	\$18,261
Federal Assistance	\$39,887
<b>Total Revenue</b>	<b>\$106,858</b>

## Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Manufacturer	Vehicle Capacity	ADA Accessible	Engine Type
1	2008	Ford	8+2wc	Yes	Gas
1	2010	Ford	14+2wc	Yes	Gas
1	2012	Dodge	4+1wc	Yes	Gas
<b>3</b>					



# Huntington Co.

354 N. Jefferson St.  
 Huntington, IN 46750  
 (260) 356-3006

**Contact:** Holly Saunders, Executive Director  
**Email:** holly.saunders@huntington.in.us

## General Information

**Type of Service** Demand Response  
**Service Area** Huntington County  
**Service Population** 37,124

## Service Hours

**Weekday** 6:00 AM - 6:00 PM  
**Saturday** Closed  
**Sunday** Closed

## Fare Structure

**Base** \$3.00  
**Youth** \$3.00  
**Elderly/Disabled** None  
**Transfer** None  
**Other/Special**  
 Out of county rates \$8.00 plus mileage

## Personnel

	<i>Full-Time</i>	<i>Part-Time</i>
<b>Operations</b>	3	13
<b>Maintenance</b>	0	0
<b>Administration</b>	1	3
	<u>4</u>	<u>16</u>

## Operation Characteristics

<b>Revenue Vehicles</b>	18
<b>Peak Hour Fleet</b>	15
<b>Base Fleet</b>	13
<b>Fuel Consumption (gal)</b>	21,413

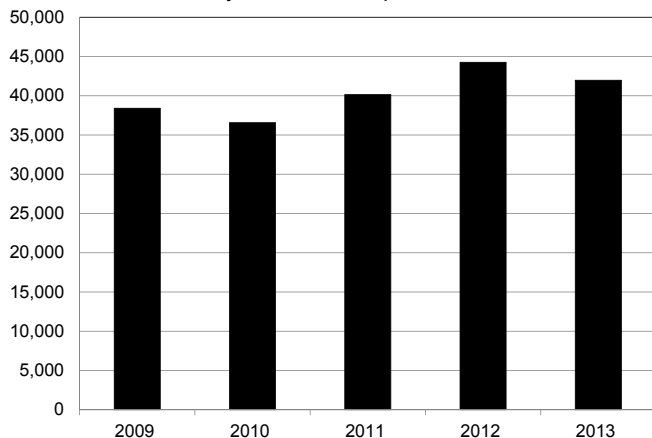
## Ridership Trends

<b>2009</b>	38,409
<b>2010</b>	36,567
<b>2011</b>	40,141
<b>2012</b>	44,262
<b>2013</b>	41,974

## 2013 Highlights

- Huntington County Council on Aging celebrated 40 years of serving Huntington!
- School children rides increased for the second consecutive year
- We received a new low-floor minivan in November

System Ridership Trend





# Huntington Area Transportation

## Legislative District

Indiana Senate 47

Indiana House 74

U.S. Congressional 8

## Productivity

Total Passenger Boardings 41,974

Total Vehicle Miles 302,204

Revenue Vehicle Miles 299,862

Revenue Vehicle Hours 24,038

## Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile \$1.91

Operating Expense per Passenger Trip \$13.78

Passenger Trips per Total Vehicle Mile 0.14

Passenger Trips per Capita 1.13

## Financial Performance

Operating Subsidy \$518,896

Operating Subsidy Ratio 90%

Locally Derived Income \$285,252

Locally Derived Income Per Operating Expense \$0.49

Fare Recovery Ratio 10%

## Operating Expense Summary

Operator Salaries/Wages	\$249,340
Other Salaries/Wages	\$114,771
Fringe	\$25,940
Services	\$22,506
Materials and Supplies	\$111,251
Utilities	\$3,973
Casualty/Liability	\$43,547
Purchased Transportation	\$0
Other	\$7,200
<b>Total Expenses</b>	<b>\$578,528</b>
Fixed Route Expenses	\$0
Demand Response Services	\$578,528

## Revenue Summary

Fare Revenue	\$59,632
Contract/Other	\$0
Local Assistance	\$225,620
State Assistance	\$102,318
Federal Assistance	\$190,958
<b>Total Revenue</b>	<b>\$578,528</b>

## Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Manufacturer	Vehicle Capacity	ADA Accessible	Engine Type
1	1998	Mercury	4	No	Gas
1	2000	Dodge	9+2wc	Yes	Gas
1	2001	Dodge	13	No	Gas
1	2003	Dodge	6	No	Gas
1	2003	Buick	4	No	Gas
1	2005	Dodge	6	No	Gas
1	2005	Chevy/Braun	4+1wc	Yes	Gas
1	2005	Chevy/Braun	6+1wc	Yes	Gas
1	2006	Chevy/Braun	6+1wc	Yes	Gas
1	2007	Chevy/Braun	5	Yes	Gas
1	2007	Ford	8	Yes	Gas
2	2008	Chevy/Braun	5	Yes	Gas
3	2010	Dodge	4+1wc	Yes	Gas
1	2010	Ford	8	Yes	Gas
1	2013	Dodge	5+1wc	Yes	Gas

18



# Indianapolis

1501 W Washington St  
 Indianapolis, IN 46222  
 (317) 635-2100

**Contact:** Michael Terry, President & CEO

**Email:** mterry@indygo.net

**Website:** www.indygo.net

## General Information

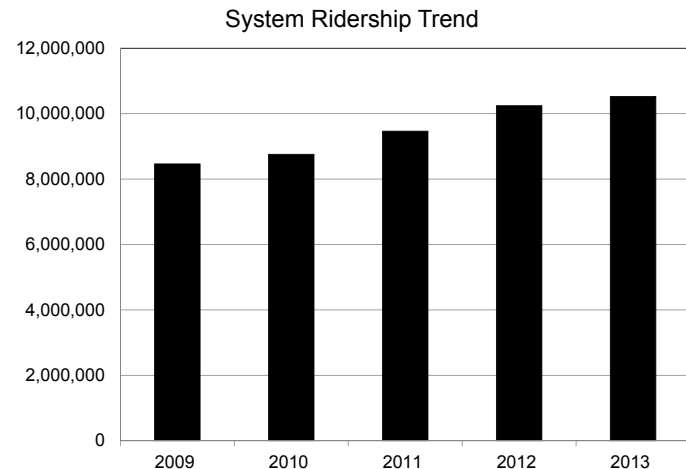
**Type of Service** Fixed Route and Demand Response  
**Service Area** Marion County  
**Service Population** 918,977

## Service Hours

**Weekday** 4:17 AM - 12:37 AM  
**Saturday** 5:49 AM - 12:41 AM  
**Sunday** 6:40 AM - 10:00 PM

## Fare Structure

**Base** \$1.75  
**Youth** \$0.85  
**Elderly/Disabled** \$0.85  
**Transfer** None  
**Other/Special**  
 Monthly Pass Fixed Route \$60.00  
 Senior and Student Monthly Pass \$30.00



## Personnel

	Full-Time	Part-Time
<b>Operations</b>	380	4
<b>Maintenance</b>	76	2
<b>Administration</b>	41	3
	<u>497</u>	<u>9</u>

## Operation Characteristics

<b>Revenue Vehicles</b>	237
<b>Peak Hour Fleet</b>	200
<b>Base Fleet</b>	149
<b>Fuel Consumption (gal)</b>	2,150,955

## Ridership Trends

<b>2009</b>	8,463,419
<b>2010</b>	8,757,876
<b>2011</b>	9,464,750
<b>2012</b>	10,243,610
<b>2013</b>	10,527,016

## 2013 Highlights

- We increased service in June 2013
- The first 17 articulating buses began service during the latter part of the year
- Surpassed 10 million fixed route rides for the first time since 1990
- Added 17 new refurbished 60-foot articulated buses to the fleet
- Identified the final location for the new multi-million dollar downtown transit center
- Hosted the APTA bus and paratransit conference and won an APTA Ad Wheel Award





## Legislative District

Indiana Senate 17

Indiana House 50

U.S. Congressional 3

## Productivity

Total Passenger Boardings 10,527,016

Total Vehicle Miles 11,064,658

Revenue Vehicle Miles 9,572,571

Revenue Vehicle Hours 670,400

## Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile \$5.13

Operating Expense per Passenger Trip \$5.39

Passenger Trips per Total Vehicle Mile 0.95

Passenger Trips per Capita 11.46

## Financial Performance

Operating Subsidy \$44,514,754

Operating Subsidy Ratio 78%

Locally Derived Income \$31,818,035

Locally Derived Income Per Operating Expense \$0.56

Fare Recovery Ratio 20%

## Operating Expense Summary

Operator Salaries/Wages	\$13,668,807
Other Salaries/Wages	\$6,757,695
Fringe	\$9,786,393
Services	\$6,020,121
Materials and Supplies	\$10,254,283
Utilities	\$854,452
Casualty/Liability	\$1,482,389
Purchased Transportation	\$7,968,537
Other	\$0
<b>Total Expenses</b>	<b>\$56,792,677</b>
Fixed Route Expenses	\$48,335,050
Demand Response Services	\$8,457,627

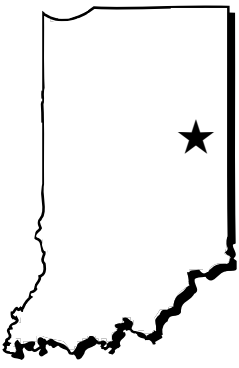
## Revenue Summary

Fare Revenue	\$11,188,088
Contract/Other	\$1,089,835
Local Assistance	\$19,540,112
State Assistance	\$10,543,133
Federal Assistance	\$14,431,509
<b>Total Revenue</b>	<b>\$56,792,677</b>

## Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Manufacturer	ADA Accessible	Vehicle Capacity	Engine Type
4	1997	Gillig	Yes	44+12wc	Diesel
2	1998	Gillig	Yes	44+2wc	Diesel
24	1999	Nova	Yes	39+3wc	Diesel
2	2000	Gillig	Yes	23+2wc	Diesel
24	2000	Gillig	Yes	28+2wc	Diesel
25	2000	Gillig	Yes	38+2wc	Diesel
11	2001	New Flyer	Yes	39+2wc	Diesel
8	2001	New Flyer	Yes	54+2wc	Diesel
24	2003	Gillig	Yes	38+2wc	Diesel
2	2004	Gillig	Yes	38+2wc	Diesel
1	2006	Dodge	Yes	11	Diesel
10	2007	Gillig	Yes	38+2wc	Diesel
3	2008	Chevy	Yes	12+2wc	Diesel
55	2009	Chevy	Yes	10+2wc	Diesel
10	2009	Dodge	Yes	8+2wc	Diesel
11	2010	Gillig	Yes	38+2wc	Diesel
11	2010	Gillig	Yes	38+2wc	Diesel
1	2011	Champion	Yes	14+3wc	Diesel
1	2011	Ford	Yes	15+2wc	Diesel
4	2012	VPG	Yes	3+1wc	Diesel
4	2013	Gillig	Yes	38+2wc	Diesel

237



# Jay, Randolph, Delaware

1701 Pilgrim Boulevard

Yorktown, IN 47396

(888) 589-1121

**Contact:** Kevin Jeffers, Manager

**Email:** [kjeffers@lifestreaminc.org](mailto:kjeffers@lifestreaminc.org)

**Website:** [www.lifestreaminc.org](http://www.lifestreaminc.org)

## General Information

<b>Type of Service</b>	Demand Response
<b>Service Area</b>	Blackford, Delaware, Henry, Jay, and Randolph Counties
<b>Service Population</b>	91,538

## Service Hours

<b>Weekday</b>	7:00 AM - 5:00 PM
<b>Saturday</b>	Closed
<b>Sunday</b>	Closed

## Fare Structure

<b>Base</b>	\$4.50
<b>Youth</b>	\$4.50
<b>Elderly/Disabled</b>	\$3.00
<b>Transfer</b>	Free
<b>Other/Special</b>	
Ages 59 and younger \$39.00 monthly pass	
Ages 60 and older \$30.00 monthly pass	

## Personnel

	<i>Full-Time</i>	<i>Part-Time</i>
<b>Operations</b>	10	5
<b>Maintenance</b>	0	0
<b>Administration</b>	4	1
	<hr/> 14	<hr/> 6

## Operation Characteristics

<b>Revenue Vehicles</b>	24
<b>Peak Hour Fleet</b>	14
<b>Base Fleet</b>	10
<b>Fuel Consumption (gal)</b>	56,870

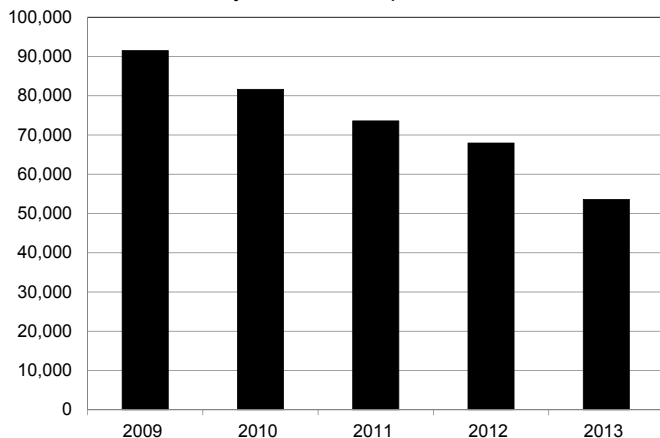
## Ridership Trends

<b>2009</b>	91,496
<b>2010</b>	81,636
<b>2011</b>	73,592
<b>2012</b>	67,964
<b>2013</b>	53,590

## 2013 Highlights

- Nat'l Grant Award - Inclusive Transit Planning for Older Adults & People with Disabilities

System Ridership Trend



# The New InterUrban



## Legislative District

**Indiana Senate** 29, 30, 31, 32, 33, 34, 35, 36  
**Indiana House** 25, 86, 87, 88, 89, 90, 91, 92, 93, 94, 95, 96, 97, 98, 99, 100  
**U.S. Congressional** 5, 7

## Operating Expense Summary

Operator Salaries/Wages	\$498,320
Other Salaries/Wages	\$0
Fringe	\$49,660
Services	\$99,650
Materials and Supplies	\$244,561
Utilities	\$29,651
Casualty/Liability	\$42,282
Purchased Transportation	\$0
Other	\$352,098
<b>Total Expenses</b>	<b>\$1,316,222</b>
Fixed Route Expenses	\$0
Demand Response Services	\$1,316,222

## Revenue Summary

Fare Revenue	\$39,288
Contract/Other	\$0
Local Assistance	\$554,489
State Assistance	\$196,360
Federal Assistance	\$526,085
<b>Total Revenue</b>	<b>\$1,316,222</b>

## Productivity

<b>Total Passenger Boardings</b>	53,590
<b>Total Vehicle Miles</b>	445,502
<b>Revenue Vehicle Miles</b>	438,152
<b>Revenue Vehicle Hours</b>	29,379

## Performance/Service Effectiveness

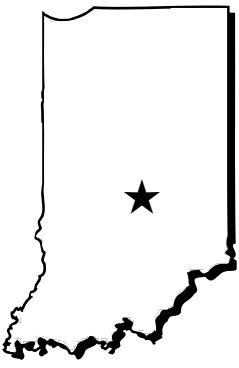
<b>Operating Expense per Total Vehicle Mile</b>	\$2.95
<b>Operating Expense per Passenger Trip</b>	\$24.56
<b>Passenger Trips per Total Vehicle Mile</b>	0.12
<b>Passenger Trips per Capita</b>	0.18

## Financial Performance

<b>Operating Subsidy</b>	\$1,276,934
<b>Operating Subsidy Ratio</b>	97%
<b>Locally Derived Income</b>	\$593,777
<b>Locally Derived Income Per Operating Expense</b>	\$0.45
<b>Fare Recovery Ratio</b>	3%

## Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Manufacturer	Vehicle Capacity	ADA Accessible	Engine Type
1	2003	Ford	12+2wc	Yes	Gas
1	2004	Ford	11+2wc	Yes	Gas
1	2004	Ford	12	No	Gas
2	2005	Ford	11+2wc	Yes	Gas
1	2006	Ford	11+2wc	Yes	Gas
3	2007	Ford	11+2wc	Yes	Gas
2	2008	Ford	8+2wc	Yes	Gas
3	2009	Ford	8+2wc	Yes	Gas
10	2010	Ford	8+2wc	Yes	Gas
<b>24</b>					



# Johnson, Shelby and Brown Counties

P.O. Box 216  
Franklin, IN 46131  
(317) 738-5523

**Contact:** Rebecca Allen, Director of Transportation

**Email:** beckyallen2@gmail.com

**Website:** www.accessjohnsoncounty.org

## General Information

**Type of Service** Fixed Route and Demand Response  
**Service Area** Johnson, Shelby and Brown Counties  
**Service Population** 149,541

## Service Hours

**Weekday** 7:30 AM - 4:00 PM  
**Saturday** 9:00 AM - 5:00 PM  
**Sunday** Closed

## Fare Structure

**Base** \$4.00  
**Youth** \$4.00  
**Elderly/Disabled** \$4.00  
**Transfer** Free  
**Other/Special**  
Fixed route \$1.00/ Paratransit \$2.00  
Discounts available/Monthly passes etc.

## Personnel

	<i>Full-Time</i>	<i>Part-Time</i>
<b>Operations</b>	34	26
<b>Maintenance</b>	0	0
<b>Administration</b>	1	0
	<u>35</u>	<u>26</u>

## Operation Characteristics

<b>Revenue Vehicles</b>	42
<b>Peak Hour Fleet</b>	37
<b>Base Fleet</b>	36
<b>Fuel Consumption (gal)</b>	82,182

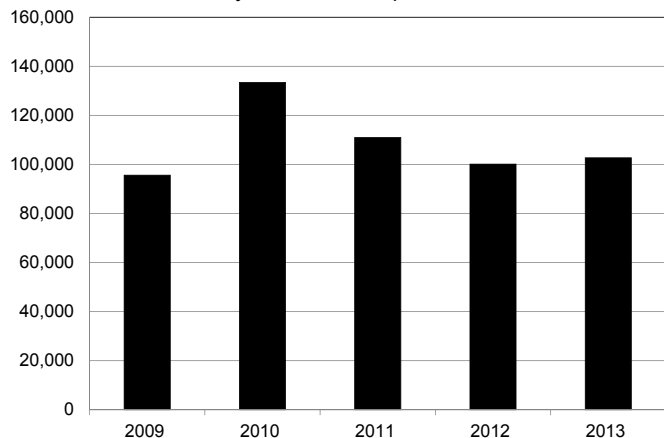
## Ridership Trends

<b>2009</b>	95,622
<b>2010</b>	133,405
<b>2011</b>	110,970
<b>2012</b>	100,118
<b>2013</b>	102,686

## 2013 Highlights

- Johnson County had total of 15,417 registered passengers not incl. fixed route walk ons.
- ShelbyGo finished its 8th year with 17,409 passenger trips.
- Brown County finished its 5th year with 2,199 passenger trips.
- 90,204 trips (36.8% increase) were on the enhanced fixed route service.

System Ridership Trend





# Access Johnson County, ShelbyGo, and Access Brown County

## Legislative District

**Indiana Senate** 17, 19, 20, 26, 27, 28  
**Indiana House** 31, 32, 33, 34, 35, 54, 56

**U.S. Congressional** 5, 6

## Productivity

**Total Passenger Boardings** 102,686  
**Total Vehicle Miles** 777,808  
**Revenue Vehicle Miles** 772,169  
**Revenue Vehicle Hours** 54,795

## Performance/Service Effectiveness

**Operating Expense per Total Vehicle Mile** \$1.99  
**Operating Expense per Passenger Trip** \$15.07  
**Passenger Trips per Total Vehicle Mile** 0.13  
**Passenger Trips per Capita** 0.69

## Financial Performance

**Operating Subsidy** \$1,442,456  
**Operating Subsidy Ratio** 93%  
**Locally Derived Income** \$481,461  
**Locally Derived Income Per Operating Expense** \$0.31  
**Fare Recovery Ratio** 7%

## Operating Expense Summary

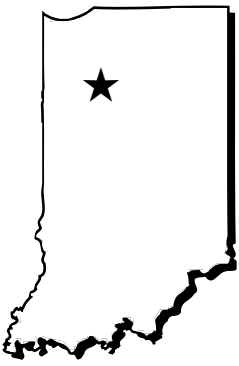
<b>Operator Salaries/Wages</b>	\$390,411
<b>Other Salaries/Wages</b>	\$160,593
<b>Fringe</b>	\$78,337
<b>Services</b>	\$81,962
<b>Materials and Supplies</b>	\$179,596
<b>Utilities</b>	\$11,385
<b>Casualty/Liability</b>	\$36,151
<b>Purchased Transportation</b>	\$505,206
<b>Other</b>	\$103,547
<b>Total Expenses</b>	\$1,547,188
<b>Fixed Route Expenses</b>	\$390,405
<b>Demand Response Services</b>	\$1,156,783

## Revenue Summary

<b>Fare Revenue</b>	\$104,732
<b>Contract/Other</b>	\$0
<b>Local Assistance</b>	\$376,729
<b>State Assistance</b>	\$344,499
<b>Federal Assistance</b>	\$721,228
<b>Total Revenue</b>	\$1,547,188

## Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Manufacturer	Vehicle Capacity	ADA Accessible	Engine Type
1	2005	Chevy	3+2wc	Yes	Gas
1	2005	Chevy	5+2wc	Yes	Gas
2	2006	Ford	12+2wc	Yes	Gas
1	2006	Chevy	5+2wc	Yes	Gas
1	2006	Chevy	3+2wc	Yes	Gas
1	2007	Ford	10+2wc	Yes	Gas
2	2007	Ford	18+2wc	Yes	Gas
1	2008	Ford	12+2wc	Yes	Gas
3	2008	Chevy	6+1wc	Yes	Gas
2	2008	Ford	8+2wc	Yes	Gas
1	2008	Ford	12+2wc	Yes	Gas
2	2008	Chevy	5+2wc	Yes	Gas
1	2008	Chevy	4+2wc	Yes	Gas
1	2009	Ford	10+2wc	Yes	Gas
1	2010	Ford	4	No	Gas
8	2010	Ford	8+2wc	Yes	Gas
5	2010	Ford	12+2wc	Yes	Gas
6	2010	Ford	16+2wc	Yes	Gas
2	2013	Chrysler	5+1wc	Yes	Gas
<b>42</b>					



# KIRPC

P.O. Box 127  
 Monon, IN 47959  
 (219) 253-6658

**Contact:** Lynette Carpenter, Manager

**Email:** lcarpent@urhere.net

**Website:** www.kirpc.net

## General Information

**Type of Service** Demand Response  
**Service Area** Jasper, Pulaski, Newton, and Starke Counties  
**Service Population** 84,487

## Service Hours

**Weekday** 6:00 AM - 6:00 PM  
**Saturday** Closed  
**Sunday** Closed

## Fare Structure

**Base** \$1.00  
**Youth** \$1.00  
**Elderly/Disabled** \$1.00  
**Transfer** Free  
**Other/Special**  
 Monthly Pass 12 for \$60.00/\$20.00 for Elderly Disabled  
 \$6.00 ticket for value for \$5.00 (Starke County)

## Personnel

	<i>Full-Time</i>	<i>Part-Time</i>
<b>Operations</b>	8	19
<b>Maintenance</b>	0	0
<b>Administration</b>	8	7
	<u>16</u>	<u>26</u>

## Operation Characteristics

<b>Revenue Vehicles</b>	41
<b>Peak Hour Fleet</b>	26
<b>Base Fleet</b>	24
<b>Fuel Consumption (gal)</b>	49,366

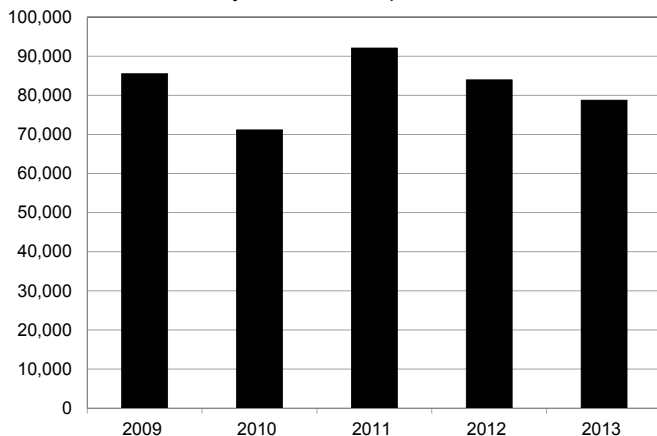
## Ridership Trends

<b>2009</b>	85,509
<b>2010</b>	71,150
<b>2011</b>	92,084
<b>2012</b>	83,953
<b>2013</b>	78,752

## 2013 Highlights

- Accident Free Year
- Pulaski was awarded additional funding from Pulaski County Commissioners and Council
- Jasper County Held a very nice Appreciation Day for their drivers in August

System Ridership Trend





# Kankakee-Iroquois Regional Planning Commission

## Legislative District

**Indiana Senate** 32, 35, 36, 37, 40, 41, 42  
**Indiana House** 47, 53, 57, 58, 59, 60, 65, 93

**U.S. Congressional** 9

## Productivity

**Total Passenger Boardings** 78,752  
**Total Vehicle Miles** 659,536  
**Revenue Vehicle Miles** 623,786  
**Revenue Vehicle Hours** 30,545

## Performance/Service Effectiveness

**Operating Expense per Total Vehicle Mile** \$1.72  
**Operating Expense per Passenger Trip** \$14.41  
**Passenger Trips per Total Vehicle Mile** 0.12  
**Passenger Trips per Capita** 0.96

## Financial Performance

**Operating Subsidy** \$1,052,483  
**Operating Subsidy Ratio** 93%  
**Locally Derived Income** \$471,081  
**Locally Derived Income Per Operating Expense** \$0.42  
**Fare Recovery Ratio** 6%

## Operating Expense Summary

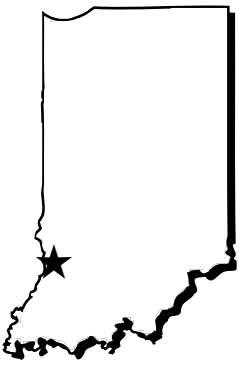
<b>Operator Salaries/Wages</b>	\$331,970
<b>Other Salaries/Wages</b>	\$230,777
<b>Fringe</b>	\$204,025
<b>Services</b>	\$67,936
<b>Materials and Supplies</b>	\$164,705
<b>Utilities</b>	\$30,664
<b>Casualty/Liability</b>	\$63,702
<b>Purchased Transportation</b>	\$0
<b>Other</b>	\$41,193
<b>Total Expenses</b>	\$1,134,972
<b>Fixed Route Expenses</b>	\$0
<b>Demand Response Services</b>	\$1,134,972

## Revenue Summary

<b>Fare Revenue</b>	\$70,993
<b>Contract/Other</b>	\$11,496
<b>Local Assistance</b>	\$388,592
<b>State Assistance</b>	\$223,504
<b>Federal Assistance</b>	\$440,387
<b>Total Revenue</b>	\$1,134,972

## Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Manufacturer	Vehicle Capacity	ADA Accessible	Engine Type
1	2001	Chevy	22	No	Gas
1	2003	Chevy	21+8wc	Yes	Gas
2	2003	Chevy	21	No	Gas
1	2005	Buick	4	No	Gas
2	2005	Ford	9+2wc	Yes	Gas
1	2005	Dodge	7	No	Gas
1	2005	Chevy	26	No	Gas
1	2006	Ford	7+1wc	Yes	Gas
2	2006	Ford	9+2wc	Yes	Gas
1	2006	Chevy	28	No	Gas
1	2006	Dodge	6	No	Gas
1	2007	Ford	11	No	Gas
1	2007	Chevy	20	No	Gas
1	2007	Dodge	7	No	Gas
1	2007	Ford	9+2wc	Yes	Gas
1	2007	Ford	8+2wc	Yes	Gas
1	2007	Chevy	28	No	Gas
1	2007	Dodge	6	No	Gas
1	2008	GMC	21	No	Gas
3	2008	Chevy	4+1wc	Yes	Gas
1	2008	Chevy	26	No	Gas
1	2009	Ford	9+2wc	Yes	Gas
1	2009	Ford	8+2wc	Yes	Gas
2	2010	Dodge	8+2wc	Yes	Gas
4	2010	Dodge	4+1wc	Yes	Gas
4	2010	Ford	8+2wc	Yes	Gas
1	2011	Chevy	24	No	Gas
2	2013	Ford	12+2wc	Yes	Gas
<b>41</b>					



# Knox Co.

2009 Prospect Ave.  
 Vincennes, IN 47591  
 (812) 886-3381

**Contact:** Michele Shake, Transportation Coordinator  
**Email:** mshake@bettyejmccormick.org

## General Information

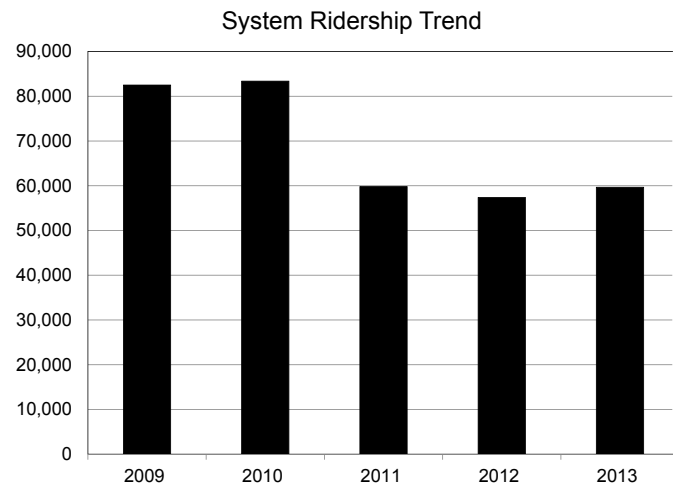
**Type of Service** Demand Response and Deviated Fixed Routes  
**Service Area** Knox County  
**Service Population** 38,440

## Service Hours

**Weekday** 6:00 AM - 6:00 PM  
**Saturday** By Appointment Only  
**Sunday** By Appointment Only

## Fare Structure

**Base** \$2.00  
**Youth** \$2.00  
**Elderly/Disabled** \$2.00  
**Transfer** \$2.00  
**Other/Special**  
 \$3.00 + Outside city limits  
 KCARCA/V.U. Students discount \$1.00



## Personnel

	Full-Time	Part-Time
<b>Operations</b>	1	20
<b>Maintenance</b>	1	0
<b>Administration</b>	1	2
	<u>3</u>	<u>22</u>

## Operation Characteristics

<b>Revenue Vehicles</b>	22
<b>Peak Hour Fleet</b>	13
<b>Base Fleet</b>	10
<b>Fuel Consumption (gal)</b>	36,295

## Ridership Trends

<b>2009</b>	82,507
<b>2010</b>	83,378
<b>2011</b>	59,817
<b>2012</b>	57,376
<b>2013</b>	59,666

## 2013 Highlights

- Opened new VanGo offices and two bay garage.
- Hosted Regional Coordination Planning meeting.
- Hired full-time Maintenance Coordinator.
- VanGo float won first prize in 4th of July parade.
- Coordinated annual INCOST conference.
- Increased ridership.





## Legislative District

**Indiana Senate** 5, 6, 7, 18  
**Indiana House** 4, 15, 16, 17, 20  
**U.S. Congressional** 2, 4

## Operating Expense Summary

<b>Operator Salaries/Wages</b>	\$187,951
<b>Other Salaries/Wages</b>	\$95,008
<b>Fringe</b>	\$59,985
<b>Services</b>	\$705
<b>Materials and Supplies</b>	\$174,031
<b>Utilities</b>	\$8,955
<b>Casualty/Liability</b>	\$29,314
<b>Purchased Transportation</b>	\$0
<b>Other</b>	\$64,522
<b>Total Expenses</b>	\$620,471
<b>Fixed Route Expenses</b>	\$0
<b>Demand Response Services</b>	\$620,471

## Revenue Summary

<b>Fare Revenue</b>	\$36,265
<b>Contract/Other</b>	\$0
<b>Local Assistance</b>	\$121,383
<b>State Assistance</b>	\$181,652
<b>Federal Assistance</b>	\$281,171
<b>Total Revenue</b>	\$620,471

## Productivity

<b>Total Passenger Boardings</b>	59,666
<b>Total Vehicle Miles</b>	270,125
<b>Revenue Vehicle Miles</b>	268,149
<b>Revenue Vehicle Hours</b>	11,413

## Performance/Service Effectiveness

<b>Operating Expense per Total Vehicle Mile</b>	\$2.30
<b>Operating Expense per Passenger Trip</b>	\$10.40
<b>Passenger Trips per Total Vehicle Mile</b>	0.22
<b>Passenger Trips per Capita</b>	1.55

## Financial Performance

<b>Operating Subsidy</b>	\$584,206
<b>Operating Subsidy Ratio</b>	94%
<b>Locally Derived Income</b>	\$157,648
<b>Locally Derived Income Per Operating Expense</b>	\$0.25
<b>Fare Recovery Ratio</b>	6%

## Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Manufacturer	Vehicle Capacity	ADA Accessible	Engine Type
1	2002	Ford	18+2wc	Yes	Gas
1	2003	Chevy	6+1wc	Yes	Gas
1	2003	Ford	18+4wc	Yes	Gas
1	2005	Chevy	5	No	Gas
1	2005	Ford	10+2wc	Yes	Gas
2	2006	Ford	11+2wc	Yes	Gas
1	2007	Chevy	6+1wc	Yes	Gas
1	2007	Ford	21+2wc	Yes	Gas
1	2008	Ford	16+2wc	Yes	Gas
1	2008	Ford	12+2wc	Yes	Gas
1	2009	Ford	8+2wc	Yes	Gas
1	2009	Ford	12+2wc	Yes	Gas
2	2010	Ford	8+2wc	Yes	Gas
2	2011	Ford	16+4wc	Yes	Gas
1	2011	Ford	8+2wc	Yes	Gas
1	2011	Ford	2+2wc	Yes	Gas
2	2013	Dodge	6+1wc	Yes	Gas
1	2014	Ford	20+3wc	Yes	Gas



# Kokomo

209 S. Union  
 Kokomo, IN 46901  
 (765) 456-2337

**Contact:** Tammy Corn, Executive Director

**Email:** khcgcc@aol.com

**Website:** www.kokomompo.com

## General Information

**Type of Service** Fixed Route, Demand Response, and PT  
**Service Area** Howard County  
**Service Population** 69,682

## Service Hours

**Weekday** 24 Hours  
**Saturday** 24 Hours  
**Sunday** 24 Hours

## Fare Structure

**Base** \$7.50  
**Youth** \$7.50  
**Elderly/Disabled** \$3.75  
**Transfer** None  
**Other/Special**  
 Wheelchair \$10.00

## Personnel

	<i>Full-Time</i>	<i>Part-Time</i>
<b>Operations</b>	9	23
<b>Maintenance</b>	0	8
<b>Administration</b>	0	1
	<u>9</u>	<u>32</u>

## Operation Characteristics

<b>Revenue Vehicles</b>	25
<b>Peak Hour Fleet</b>	25
<b>Base Fleet</b>	22
<b>Fuel Consumption (gal)</b>	107,783

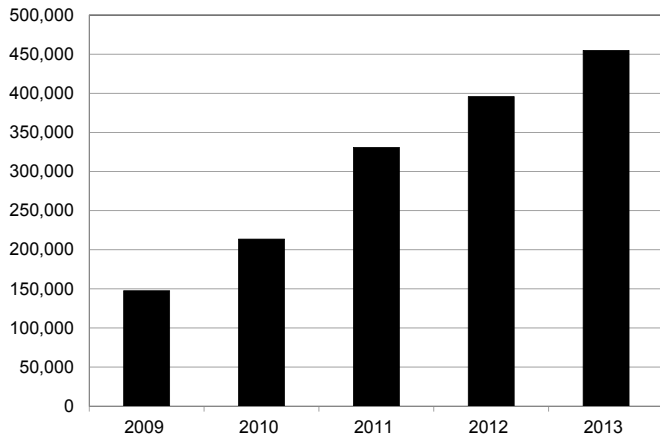
## Ridership Trends

<b>2009</b>	147,601
<b>2010</b>	213,633
<b>2011</b>	330,797
<b>2012</b>	395,750
<b>2013</b>	454,805

## 2013 Highlights

- Expanded fixed route in July 2013
- Purchased two Gillig Buses

System Ridership Trend





# First City Rider, Spirit of Kokomo, City-Line Trolley

## Legislative District

Indiana Senate 39, 48  
Indiana House 45, 64

U.S. Congressional 8

## Productivity

Total Passenger Boardings 454,805  
Total Vehicle Miles 978,935  
Revenue Vehicle Miles 917,171  
Revenue Vehicle Hours 72,958

## Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile \$2.50  
Operating Expense per Passenger Trip \$5.38  
Passenger Trips per Total Vehicle Mile 0.46  
Passenger Trips per Capita 6.53

## Financial Performance

Operating Subsidy \$2,126,621  
Operating Subsidy Ratio 87%  
Locally Derived Income \$926,339  
Locally Derived Income Per Operating Expense \$0.38  
Fare Recovery Ratio 13%

## Operating Expense Summary

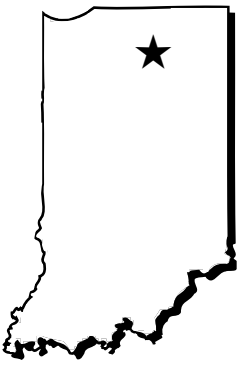
Operator Salaries/Wages	\$725,738
Other Salaries/Wages	\$257,758
Fringe	\$350,157
Services	\$96,312
Materials and Supplies	\$277,142
Utilities	\$6,758
Casualty/Liability	\$26,684
Purchased Transportation	\$661,248
Other	\$45,475
<b>Total Expenses</b>	<b>\$2,447,272</b>
Fixed Route Expenses	\$671,516
Demand Response Services	\$1,775,756

## Revenue Summary

Fare Revenue	\$320,651
Contract/Other	\$0
Local Assistance	\$605,688
State Assistance	\$605,686
Federal Assistance	\$915,247
<b>Total Revenue</b>	<b>\$2,447,272</b>

## Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Manufacturer	ADA Accessible	Vehicle Capacity	Engine Type
1	2002	Ford	Yes	12+2wc	Diesel
1	2003	Ford	Yes	14+2wc	Diesel
4	2005	Ford	Yes	12+2wc	Diesel
2	2007	Ford	Yes	12+2wc	Diesel
1	2009	Ford	Yes	12+2wc	Diesel
2	2008	Chevy	Yes	12+2wc	Diesel
2	2012	Chevy	Yes	12+2wc	Diesel
2	2014	Chevy	Yes	12+2wc	Diesel
1	2008	Dodge	Yes	3+1wc	Diesel
1	2009	Dodge	Yes	3+1wc	Diesel
3	2012	VP/MV1	Yes	3+1wc	Diesel
3	2010	Freightliner	Yes	45+2wc	Diesel
2	2013	Gillig	Yes	46+2wc	Diesel
<b>25</b>					



# Kosciusko Co.

1802 E. Winona Ave.

Warsaw, IN 46580

(574) 371-1410

**Contact:** Kevin Planck, General Manager

**Email:** kevin.planck@cardinalservices.org

**Website:** www.cardinalservices.org

## General Information

**Type of Service** Demand Response  
**Service Area** Kosciusko County  
**Service Population** 77,356

## Service Hours

**Weekday** 24 Hours  
**Saturday** Closed  
**Sunday** Closed

## Fare Structure

**Base** \$2.00  
**Youth** \$2.00  
**Elderly/Disabled** \$2.00  
**Transfer** None  
**Other/Special**

## Personnel

	<i>Full-Time</i>	<i>Part-Time</i>
<b>Operations</b>	8	4
<b>Maintenance</b>	1	0
<b>Administration</b>	3	0
	<u>12</u>	<u>4</u>

## Operation Characteristics

<b>Revenue Vehicles</b>	12
<b>Peak Hour Fleet</b>	8
<b>Base Fleet</b>	8
<b>Fuel Consumption (gal)</b>	22,935

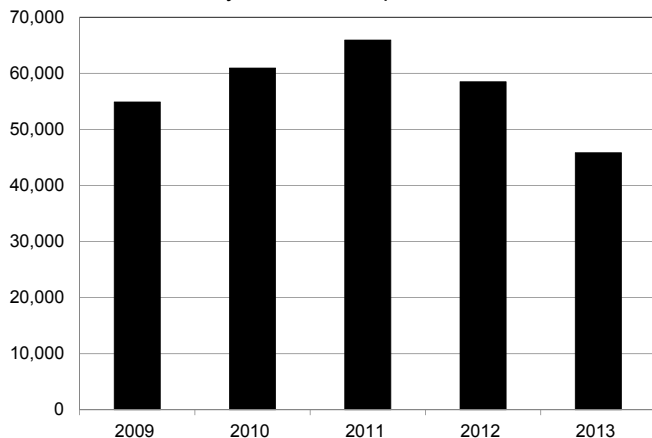
## Ridership Trends

<b>2009</b>	54,884
<b>2010</b>	60,944
<b>2011</b>	65,931
<b>2012</b>	58,486
<b>2013</b>	45,832

## 2013 Highlights

- Hired pt driver to reduce denial list
- First year completed for new GM
- Receiving two new buses through captial grant

System Ridership Trend





# KABS (Kosciusko Area Bus Service)

## Legislative District

Indiana Senate 7, 21  
 Indiana House 30, 38

U.S. Congressional 4

## Productivity

Total Passenger Boardings 45,832  
 Total Vehicle Miles 221,578  
 Revenue Vehicle Miles 187,129  
 Revenue Vehicle Hours 13,229

## Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile \$2.64  
 Operating Expense per Passenger Trip \$12.75  
 Passenger Trips per Total Vehicle Mile 0.21  
 Passenger Trips per Capita 0.59

## Financial Performance

Operating Subsidy \$436,990  
 Operating Subsidy Ratio 75%  
 Locally Derived Income \$183,960  
 Locally Derived Income Per Operating Expense \$0.31  
 Fare Recovery Ratio 3%

## Operating Expense Summary

Operator Salaries/Wages	\$138,699
Other Salaries/Wages	\$46,051
Fringe	\$160,890
Services	\$7,801
Materials and Supplies	\$111,432
Utilities	\$14,029
Casualty/Liability	\$13,232
Purchased Transportation	\$0
Other	\$92,216
<b>Total Expenses</b>	<b>\$584,350</b>
Fixed Route Expenses	\$0
Demand Response Services	\$584,350

## Revenue Summary

Fare Revenue	\$18,134
Contract/Other	\$129,226
Local Assistance	\$36,600
State Assistance	\$117,281
Federal Assistance	\$283,109
<b>Total Revenue</b>	<b>\$584,350</b>

## Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Manufacturer	Vehicle Capacity	ADA Accessible	Engine Type
1	2002	Ford	20+1wc	Yes	Diesel
1	2003	Ford	16+2wc	Yes	Diesel
1	2005	Ford	16+2wc	Yes	Diesel
1	2006	Ford	16+2wc	Yes	Diesel
1	2006	Ford	12+2wc	Yes	Gas
1	2007	Ford	12+2wc	Yes	Gas
1	2008	Ford	18+2wc	Yes	Gas
1	2008	Ford	12+2wc	Yes	Gas
3	2010	Ford	16+2wc	Yes	Gas
1	2010	Dodge	4+1wc	Yes	Gas
<b>12</b>					



# Lafayette

1250 Canal Rd, P.O. Box 588  
 Lafayette, IN 47902  
 (765) 423-2666

**Contact:** Martin B. Sennett, General Manager

**Email:** msennett@gocitybus.com

**Website:** www.gocitybus.com

## General Information

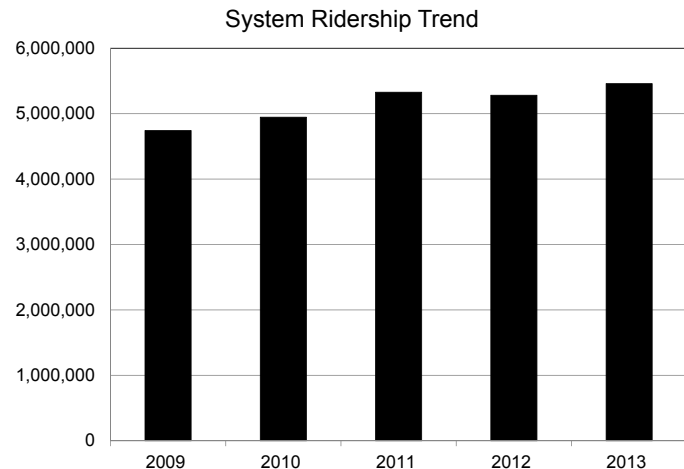
**Type of Service** Fixed Route and Demand Response  
**Service Area** Lafayette, West Lafayette  
 Metropolitan Area, & Purdue campus  
**Service Population** 123,046

## Service Hours

**Weekday** 6:00 AM - 12:40 AM M-Th  
 6:00 AM - 3:20 AM Fri  
**Saturday** 6:00 AM - 3:20 AM  
**Sunday** 8:45 AM - 6:40 PM

## Fare Structure

**Base** \$1.00  
**Youth** None  
**Elderly/Disabled** \$0.50  
**Transfer** None  
**Other/Special**  
 Pass \$28.00/mo, E&D \$14.00/mo, Token \$0.75/ride  
 Day Pass \$2.00, Demand Resp \$2.00/ride



## Personnel

	Full-Time	Part-Time
<b>Operations</b>	81	17
<b>Maintenance</b>	13	0
<b>Administration</b>	19	1
	<u>113</u>	<u>18</u>

## Operation Characteristics

<b>Revenue Vehicles</b>	71
<b>Peak Hour Fleet</b>	60
<b>Base Fleet</b>	47
<b>Fuel Consumption (gal)</b>	442,145

## Ridership Trends

<b>2009</b>	4,741,647
<b>2010</b>	4,946,242
<b>2011</b>	5,327,744
<b>2012</b>	5,281,590
<b>2013</b>	5,459,000

## 2013 Highlights

- 2013 set a record ridership with 5,459,000 total rides
- Overall operating revenue was up 5.7% from 2012
- Completed construction and opened the CityBus Center with a Ticket Vending Machine
- Began upgrading fareboxes, new technology uses new fare media & rejects counterfeit funds
- Working w/ City of Lafayette to construct accessible ramps at Myers Pedestrian Bridge
- Started offering 31 Day passes that activate on first use and Stored Value & Change Cards



## Legislative District

**Indiana Senate** 9, 13, 17, 18

**Indiana House** 18, 22, 23

**U.S. Congressional** 2, 3

## Productivity

**Total Passenger Boardings** 5,459,000

**Total Vehicle Miles** 2,102,414

**Revenue Vehicle Miles** 1,789,667

**Revenue Vehicle Hours** 142,672

## Performance/Service Effectiveness

**Operating Expense per Total Vehicle Mile** \$5.05

**Operating Expense per Passenger Trip** \$1.94

**Passenger Trips per Total Vehicle Mile** 2.60

**Passenger Trips per Capita** 44.37

## Financial Performance

**Operating Subsidy** \$7,166,666

**Operating Subsidy Ratio** 68%

**Locally Derived Income** \$5,451,504

**Locally Derived Income**

**Per Operating Expense** \$0.51

**Fare Recovery Ratio** 27%

## Operating Expense Summary

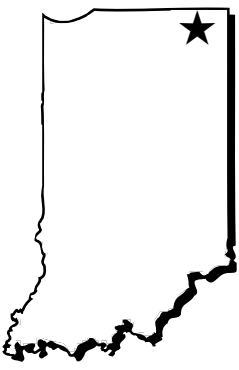
<b>Operator Salaries/Wages</b>	\$3,404,646
<b>Other Salaries/Wages</b>	\$1,550,186
<b>Fringe</b>	\$2,960,959
<b>Services</b>	\$242,129
<b>Materials and Supplies</b>	\$1,979,869
<b>Utilities</b>	\$127,683
<b>Casualty/Liability</b>	\$183,389
<b>Purchased Transportation</b>	\$0
<b>Other</b>	\$165,747
<b>Total Expenses</b>	\$10,614,608
<b>Fixed Route Expenses</b>	\$10,253,711
<b>Demand Response Services</b>	\$360,897

## Revenue Summary

<b>Fare Revenue</b>	\$2,821,349
<b>Contract/Other</b>	\$626,593
<b>Local Assistance</b>	\$2,003,562
<b>State Assistance</b>	\$3,780,997
<b>Federal Assistance</b>	\$1,382,107
<b>Total Revenue</b>	\$10,614,608

## Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Manufacturer	ADA Accessible	Vehicle Capacity	Engine Type
1	1994	New Flyer	Yes	60	Diesel
6	1998	New Flyer	Yes	60	Diesel
5	1998	Gillig	Yes	40	Diesel
9	1998	Gillig	Yes	38+2WC	Diesel
3	1999	Gillig	Yes	38+2WC	Diesel
2	2002	Chance	Yes	28	Diesel
6	2002	Gillig	Yes	40	Diesel
1	2002	Supreme	Yes	16+2WC	Diesel
3	2003	Gillig	Yes	40	Diesel
4	2005	Gillig	Yes	40	Diesel
3	2006	Supreme	Yes	13	Diesel
7	2007	Gillig	Yes	40	Diesel
2	2007	Gillig	Yes	35	Diesel
2	2009	New Flyer	Yes	60	Diesel
6	2009	Gillig	Yes	40	Diesel
4	2010	Gillig	Yes	40	Diesel
2	2011	Supreme	Yes	11	Diesel
3	2011	New Flyer	Yes	45	Diesel
2	2011	Gillig	Yes	40	Diesel
<b>71</b>					



# LaGrange Co.

125 W Fenn Street, Suite 400  
 LaGrange, IN 46761  
 (260) 463-4161

**Contact:** Cheri Perkins, Executive Director  
**Email:** CPerkins@lagrangecoa.org  
**Website:** www.Lagrangecoa.org

## General Information

**Type of Service** Demand Response  
**Service Area** LaGrange County  
**Service Population** 37,128

## Service Hours

**Weekday** 5:00 AM - 5:00 PM  
**Saturday** Closed  
**Sunday** Closed

## Fare Structure

**Base** \$3.00  
**Youth** None  
**Elderly/Disabled** None  
**Transfer** None  
**Other/Special**  
 Out of County \$35.00 OR \$70.00  
 LCAT Rates \$6.00, \$9.00, \$11.00

## Personnel

	<i>Full-Time</i>	<i>Part-Time</i>
<b>Operations</b>	3	17
<b>Maintenance</b>	0	0
<b>Administration</b>	1	0
	<u>4</u>	<u>17</u>

## Operation Characteristics

<b>Revenue Vehicles</b>	13
<b>Peak Hour Fleet</b>	10
<b>Base Fleet</b>	10
<b>Fuel Consumption (gal)</b>	28,497

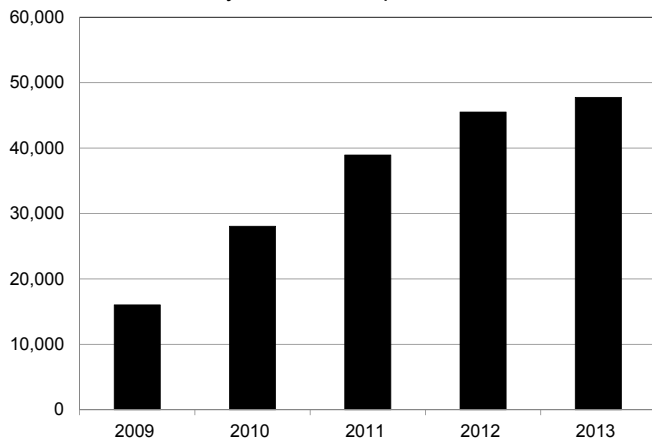
## Ridership Trends

<b>2009</b>	16,029
<b>2010</b>	28,047
<b>2011</b>	38,942
<b>2012</b>	45,506
<b>2013</b>	47,756

## 2013 Highlights

- We transported 47,756 trips in 2013 (our new record)
- Executive Director assigned to INCOST Board Northern Region
- We started running 10 vehicles towards the end of the year.

System Ridership Trend







# LaGrange County Area Transit

## Legislative District

Indiana Senate 7, 22  
 Indiana House 26, 27, 41  
 U.S. Congressional 4

## Operating Expense Summary

Operator Salaries/Wages	\$248,245
Other Salaries/Wages	\$0
Fringe	\$2,619
Services	\$118,801
Materials and Supplies	\$112,539
Utilities	\$7,509
Casualty/Liability	\$12,449
Purchased Transportation	\$0
Other	\$38,532
<b>Total Expenses</b>	<b>\$540,694</b>
Fixed Route Expenses	\$0
Demand Response Services	\$540,694

## Revenue Summary

Fare Revenue	\$130,152
Contract/Other	\$0
Local Assistance	\$114,176
State Assistance	\$163,485
Federal Assistance	\$132,881
<b>Total Revenue</b>	<b>\$540,694</b>

## Productivity

Total Passenger Boardings	47,756
Total Vehicle Miles	460,556
Revenue Vehicle Miles	419,375
Revenue Vehicle Hours	21,482

## Performance/Service Effectiveness

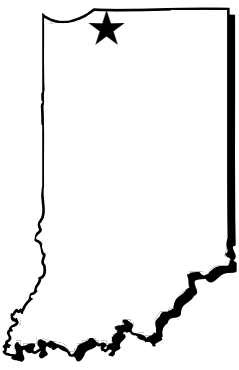
Operating Expense per Total Vehicle Mile	\$1.17
Operating Expense per Passenger Trip	\$11.32
Passenger Trips per Total Vehicle Mile	0.10
Passenger Trips per Capita	1.29

## Financial Performance

Operating Subsidy	\$410,542
Operating Subsidy Ratio	76%
Locally Derived Income	\$244,328
Locally Derived Income Per Operating Expense	\$0.45
Fare Recovery Ratio	24%

## Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Manufacturer	Vehicle Capacity	ADA Accessible	Engine Type
1	2000	Dodge	6	No	Gas
1	2005	Dodge	6	No	Gas
1	2007	Dodge	6	No	Gas
1	2008	Ford	8+2wc	Yes	Gas
1	2008	Chevy	5+1wc	Yes	Gas
3	2010	Dodge	5+1wc	Yes	Gas
1	2011	Ford	9+2wc	Yes	Gas
2	2013	Ford	4	No	Gas
1	2013	Ford	8+2wc	Yes	Gas
1	2013	Dodge	5+1wc	Yes	Gas
<b>13</b>					



# La Porte

102 L Street  
 La Porte, IN 46350  
 (219) 362-6565

**Contact:** Tom MacLennan, Director of Transportation  
**Email:** [transporte@cityoflaporte.com](mailto:transporte@cityoflaporte.com)  
**Website:** [www.cityoflaporte.com/transporte](http://www.cityoflaporte.com/transporte)

## General Information

**Type of Service** Demand Response  
**Service Area** City of La Porte + fringe  
**Service Population** 22,053

## Service Hours

**Weekday** 6:00 AM - 9:00 PM  
**Saturday** 8:00 AM - 4:00 PM  
**Sunday** Closed

## Fare Structure

**Base** \$3.25  
**Youth** \$1.25  
**Elderly/Disabled** \$2.50  
**Transfer** \$3.25  
**Other/Special**  
 10 Ride Pass General \$30.00  
 10 Ride Pass Senior \$22.50

## Personnel

	<i>Full-Time</i>	<i>Part-Time</i>
<b>Operations</b>	5	11
<b>Maintenance</b>	1	0
<b>Administration</b>	6	0
	<u>12</u>	<u>11</u>

## Operation Characteristics

<b>Revenue Vehicles</b>	7
<b>Peak Hour Fleet</b>	5
<b>Base Fleet</b>	2
<b>Fuel Consumption (gal)</b>	17,827

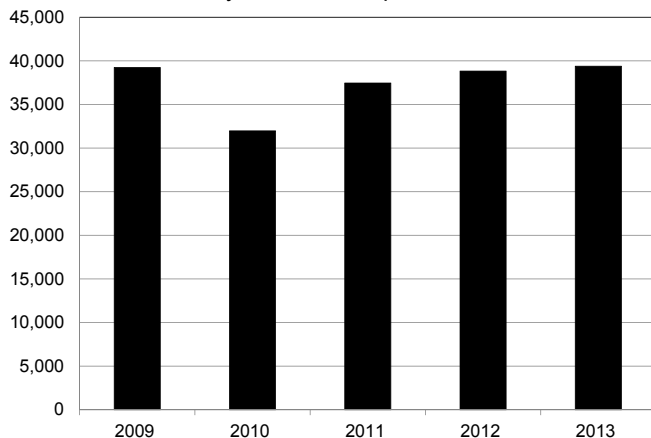
## Ridership Trends

<b>2009</b>	39,235
<b>2010</b>	31,969
<b>2011</b>	37,461
<b>2012</b>	38,828
<b>2013</b>	39,384

## 2013 Highlights

- Added 2 (replacement) vehicles to fleet which use Liquid Propane Fuel
- Became first municipality to make agreement with INDOT to provide LP fuel for vehicles
- Saw an increase in lift calls of 39%
- Completed project to add GPS tracking to transit vehicles

System Ridership Trend





## Legislative District

Indiana Senate 13  
 Indiana House 18, 52  
 U.S. Congressional 3

## Productivity

Total Passenger Boardings 39,384  
 Total Vehicle Miles 119,263  
 Revenue Vehicle Miles 117,929  
 Revenue Vehicle Hours 0

## Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile \$4.75  
 Operating Expense per Passenger Trip \$14.38  
 Passenger Trips per Total Vehicle Mile 0.33  
 Passenger Trips per Capita 1.79

## Financial Performance

Operating Subsidy \$430,374  
 Operating Subsidy Ratio 76%  
 Locally Derived Income \$280,800  
 Locally Derived Income Per Operating Expense \$0.50  
 Fare Recovery Ratio 18%

## Operating Expense Summary

Operator Salaries/Wages	\$195,324
Other Salaries/Wages	\$132,786
Fringe	\$117,253
Services	\$6,619
Materials and Supplies	\$80,280
Utilities	\$10,428
Casualty/Liability	\$21,600
Purchased Transportation	\$0
Other	\$2,127
<b>Total Expenses</b>	<b>\$566,417</b>
Fixed Route Expenses	\$0
Demand Response Services	\$566,417

## Revenue Summary

Fare Revenue	\$101,948
Contract/Other	\$34,095
Local Assistance	\$144,757
State Assistance	\$70,430
Federal Assistance	\$215,187
<b>Total Revenue</b>	<b>\$566,417</b>

## Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Manufacturer	ADA Accessible	Vehicle Capacity	Engine Type
2	2006	Ford	Yes	8+2wc	Gas
1	2008	Ford	Yes	8+2wc	Gas
1	2010	Dodge	Yes	3+2wc	Flex/Fuel (Gas)
1	2012	Dodge	Yes	3+2wc	Flex/Fuel (Gas)
2	2013	Ford	Yes	14+2wc	Liquid Propane
7					



# Madison Co.

16 E. 9th Street - Room 100  
 Anderson, IN 46016  
 (765) 640-4201

**Contact:** David Benefiel, Program Administrator

**Email:** dbenefiel@mccog.net

**Website:** www.ridethetram.com

## General Information

**Type of Service** Demand Response  
**Service Area** Madison County  
**Service Population** 75,507

## Service Hours

**Weekday** 7:00 AM - 5:00 PM  
**Saturday** Closed  
**Sunday** Closed

## Fare Structure

**Base** \$4.00  
**Youth** \$4.00  
**Elderly/Disabled** \$2.50  
**Transfer** None  
**Other/Special**  
 59 & Under - Monthly Pass \$33.00  
 60 & Over - Monthly Pass \$25.00

## Personnel

	<i>Full-Time</i>	<i>Part-Time</i>
<b>Operations</b>	4	3
<b>Maintenance</b>	0	0
<b>Administration</b>	0	30
	<u>4</u>	<u>33</u>

## Operation Characteristics

<b>Revenue Vehicles</b>	6
<b>Peak Hour Fleet</b>	6
<b>Base Fleet</b>	5
<b>Fuel Consumption (gal)</b>	21,960

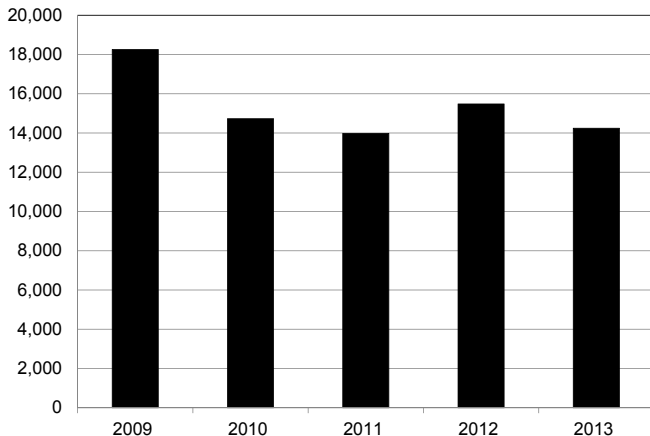
## Ridership Trends

<b>2009</b>	18,252
<b>2010</b>	14,727
<b>2011</b>	13,978
<b>2012</b>	15,478
<b>2013</b>	14,243

## 2013 Highlights

- New Service Provider began 01/02/2014 - Hillcroft Services, Inc.
- Rural Transit Study - Planning Period Begins in Spring 2014

System Ridership Trend





## Operating Expense Summary

Operator Salaries/Wages	\$36,661
Other Salaries/Wages	\$0
Fringe	\$22,374
Services	\$0
Materials and Supplies	\$0
Utilities	\$0
Casualty/Liability	\$0
Purchased Transportation	\$325,911
Other	\$10,745
<b>Total Expenses</b>	<b>\$395,691</b>
Fixed Route Expenses	\$0
Demand Response Services	\$395,691

## Revenue Summary

Fare Revenue	\$15,421
Contract/Other	\$0
Local Assistance	\$161,066
State Assistance	\$70,949
Federal Assistance	\$148,255
<b>Total Revenue</b>	<b>\$395,691</b>

## Legislative District

Indiana Senate	8
Indiana House	9
U.S. Congressional	2

## Productivity

Total Passenger Boardings	14,243
Total Vehicle Miles	188,150
Revenue Vehicle Miles	184,998
Revenue Vehicle Hours	9,182

## Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile	\$2.10
Operating Expense per Passenger Trip	\$27.78
Passenger Trips per Total Vehicle Mile	0.08
Passenger Trips per Capita	0.11

## Financial Performance

Operating Subsidy	\$380,270
Operating Subsidy Ratio	96%
Locally Derived Income	\$176,487
Locally Derived Income Per Operating Expense	\$0.45
Fare Recovery Ratio	4%

## Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Manufacturer	Vehicle Capacity	ADA Accessible	Engine Type
6	2010	Ford	8+2wc	Yes	Gas
6					



# Marion

520 East 6th Street  
 Marion, IN 46953  
 (765) 668-4405

**Contact:** John Lawson, Transit Manager

**Email:** jlawson@marionindiana.us

**Website:** www.marionindiana.us/

## General Information

<b>Type of Service</b>	Route Deviation and ADA Demand Response
<b>Service Area</b>	City of Marion
<b>Service Population</b>	29,948

## Service Hours

<b>Weekday</b>	7:00 AM - 5:00 PM
<b>Saturday</b>	Closed
<b>Sunday</b>	Closed

## Fare Structure

<b>Base</b>	None
<b>Youth</b>	None
<b>Elderly/Disabled</b>	None
<b>Transfer</b>	Free
<b>Other/Special</b>	

## Personnel

	<i>Full-Time</i>	<i>Part-Time</i>
<b>Operations</b>	9	2
<b>Maintenance</b>	1	0
<b>Administration</b>	3	0
	<hr/> 13	<hr/> 2

## Operation Characteristics

<b>Revenue Vehicles</b>	11
<b>Peak Hour Fleet</b>	6
<b>Base Fleet</b>	6
<b>Fuel Consumption (gal)</b>	35,663

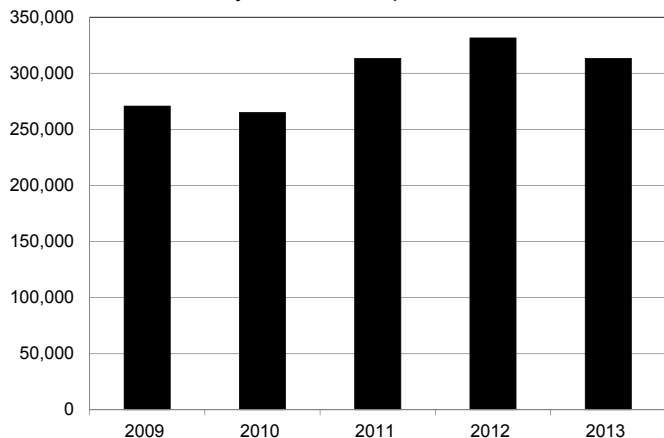
## Ridership Trends

<b>2009</b>	270,748
<b>2010</b>	264,994
<b>2011</b>	313,251
<b>2012</b>	331,518
<b>2013</b>	313,266

## 2013 Highlights

- Intercity bus service resumed in August 2013 - Barons Bus Lines (Ohio)

System Ridership Trend



# Marion Transit System



## Legislative District

Indiana Senate 20, 25, 26

Indiana House 35, 36, 37

U.S. Congressional 5

## Productivity

Total Passenger Boardings 313,266

Total Vehicle Miles 216,022

Revenue Vehicle Miles 216,022

Revenue Vehicle Hours 12,730

## Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile \$4.71

Operating Expense per Passenger Trip \$3.25

Passenger Trips per Total Vehicle Mile 1.45

Passenger Trips per Capita 10.46

## Financial Performance

Operating Subsidy \$1,016,960

Operating Subsidy Ratio 100%

Locally Derived Income \$254,242

Locally Derived Income Per Operating Expense \$0.25

Fare Recovery Ratio 0%

## Operating Expense Summary

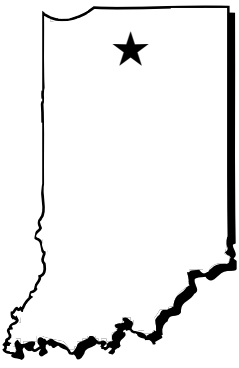
Operator Salaries/Wages	\$428,944
Other Salaries/Wages	\$162,173
Fringe	\$177,141
Services	\$45,720
Materials and Supplies	\$130,097
Utilities	\$8,523
Casualty/Liability	\$62,541
Purchased Transportation	\$0
Other	\$1,821
<b>Total Expenses</b>	<b>\$1,016,960</b>
Fixed Route Expenses	\$1,016,960
Demand Response Services	\$0

## Revenue Summary

Fare Revenue	\$0
Contract/Other	\$0
Local Assistance	\$254,242
State Assistance	\$254,239
Federal Assistance	\$508,479
<b>Total Revenue</b>	<b>\$1,016,960</b>

## Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Manufacturer	ADA Accessible	Vehicle Capacity	Engine Type
2	2006	Ford	Yes	16+2wc	Gas
8	2010	Ford	Yes	16+2wc	Gas
1	2010	Ford	Yes	12+2wc	Gas
<b>11</b>					



# Marshall Co.

1305 W Harrison  
 Plymouth, IN 46563  
 (547) 936-9904

**Contact:** Jacqueline Wright, Director

**Email:** mcoas@hotmail.com

**Website:** www.marshallcountycouncilon aging

## General Information

**Type of Service** Demand Response  
**Service Area** Marshall County  
**Service Population** 47,051

## Service Hours

**Weekday** 7:00 AM - 6:00 PM  
**Saturday** By Appointment Only  
**Sunday** By Appointment Only

## Fare Structure

**Base** \$2.50  
**Youth** \$2.50  
**Elderly/Disabled** \$2.50  
**Transfer** None  
**Other/Special**

## Personnel

	<i>Full-Time</i>	<i>Part-Time</i>
<b>Operations</b>	2	12
<b>Maintenance</b>	0	0
<b>Administration</b>	1	1
	<u>3</u>	<u>13</u>

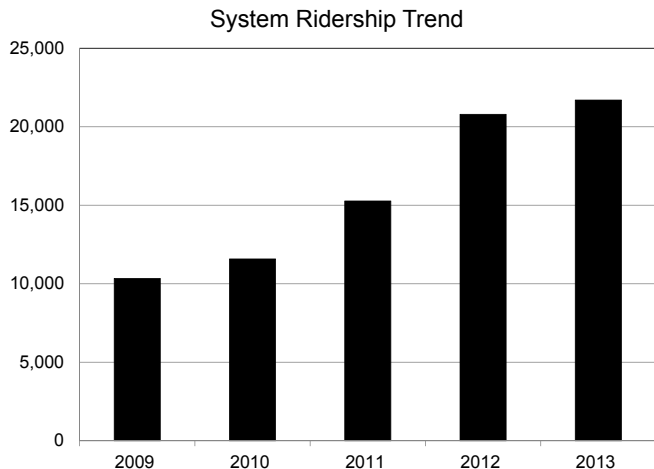
## Operation Characteristics

<b>Revenue Vehicles</b>	9
<b>Peak Hour Fleet</b>	8
<b>Base Fleet</b>	8
<b>Fuel Consumption (gal)</b>	15,255

## Ridership Trends

<b>2009</b>	10,337
<b>2010</b>	11,578
<b>2011</b>	15,270
<b>2012</b>	20,791
<b>2013</b>	21,698

## 2013 Highlights







# Marshall County Council on Aging

## Legislative District

Indiana Senate 17, 19, 20

Indiana House 31, 32

U.S. Congressional 5

## Productivity

Total Passenger Boardings 21,698

Total Vehicle Miles 140,785

Revenue Vehicle Miles 140,420

Revenue Vehicle Hours 13,622

## Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile \$2.42

Operating Expense per Passenger Trip \$15.70

Passenger Trips per Total Vehicle Mile 0.15

Passenger Trips per Capita 0.48

## Financial Performance

Operating Subsidy \$311,971

Operating Subsidy Ratio 92%

Locally Derived Income \$172,283

Locally Derived Income

Per Operating Expense \$0.51

Fare Recovery Ratio 8%

## Operating Expense Summary

Operator Salaries/Wages	\$165,235
Other Salaries/Wages	\$64,000
Fringe	\$20,193
Services	\$0
Materials and Supplies	\$63,101
Utilities	\$6,871
Casualty/Liability	\$9,559
Purchased Transportation	\$0
Other	\$11,742
<b>Total Expenses</b>	<b>\$340,701</b>
Fixed Route Expenses	\$0
Demand Response Services	\$340,701

## Revenue Summary

Fare Revenue	\$28,730
Contract/Other	\$0
Local Assistance	\$143,553
State Assistance	\$45,801
Federal Assistance	\$122,617
<b>Total Revenue</b>	<b>\$340,701</b>

## Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Manufacturer	Vehicle Capacity	ADA Accessible	Engine Type
1	2005	Chevy	6	Yes	Gas
1	2006	Dodge	5	Yes	Gas
1	2007	Ford	4	No	Gas
1	2008	Ford	14	Yes	Gas
2	2008	Chevy	4+2wc	Yes	Gas
1	2009	Ford	14	Yes	Gas
1	2009	Ford	10+2wc	Yes	Gas
1	2013	Dodge	4+1wc	Yes	Gas
<b>9</b>					



# Miami Co.

34 E. Sixth Street  
Peru, IN 46970  
(765) 472-1979

**Contact:** Kathleen Brehmer, Associate Executive Director

**Email:** kbrehmer@mcymca.org

**Website:** www.mcymca.org

## General Information

**Type of Service** Demand Response  
**Service Area** Miami County  
**Service Population** 36,903

## Service Hours

**Weekday** 6:00 AM - 6:00 PM  
**Saturday** By Appointment Only  
**Sunday** By Appointment Only

## Fare Structure

**Base** \$2.00  
**Youth** \$2.00  
**Elderly/Disabled** None  
**Transfer** Free  
**Other/Special**  
\$4.00 Outside 1 mi. radius of Peru  
\$6.00 Outside 10 mi. radius of Peru

## Personnel

	<i>Full-Time</i>	<i>Part-Time</i>
<b>Operations</b>	0	10
<b>Maintenance</b>	0	0
<b>Administration</b>	2	2
	<u>2</u>	<u>12</u>

## Operation Characteristics

<b>Revenue Vehicles</b>	9
<b>Peak Hour Fleet</b>	7
<b>Base Fleet</b>	5
<b>Fuel Consumption (gal)</b>	13,314

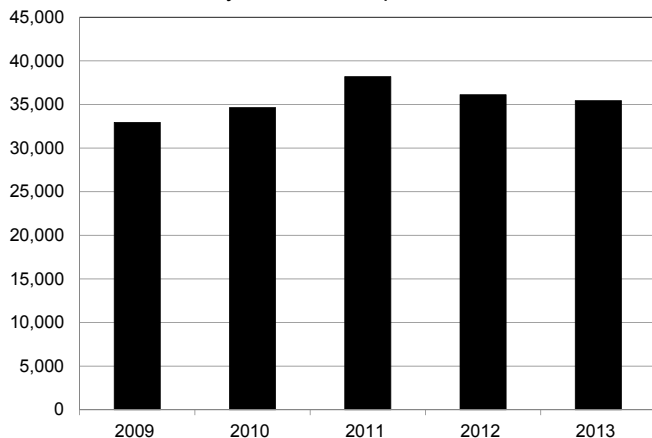
## Ridership Trends

<b>2009</b>	32,940
<b>2010</b>	34,634
<b>2011</b>	38,189
<b>2012</b>	36,118
<b>2013</b>	35,436

## 2013 Highlights

- Received 2 new LFMV through the 5310 program
- Notified that we will receive 3 more LFMV through INDOT in 2014
- Finished ARRA Garage (A blessing for the winter months)
- Had our first community garage sale

System Ridership Trend



# Miami County YMCA Transit



## Legislative District

Indiana Senate 5, 9  
 Indiana House 17, 23

U.S. Congressional 2

## Productivity

Total Passenger Boardings 35,436  
 Total Vehicle Miles 174,639  
 Revenue Vehicle Miles 167,937  
 Revenue Vehicle Hours 13,323

## Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile \$2.12  
 Operating Expense per Passenger Trip \$10.47  
 Passenger Trips per Total Vehicle Mile 0.20  
 Passenger Trips per Capita 1.03

## Financial Performance

Operating Subsidy \$347,050  
 Operating Subsidy Ratio 94%  
 Locally Derived Income \$135,532  
 Locally Derived Income Per Operating Expense \$0.37  
 Fare Recovery Ratio 6%

## Operating Expense Summary

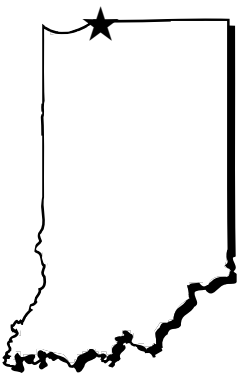
Operator Salaries/Wages	\$117,964
Other Salaries/Wages	\$53,836
Fringe	\$24,813
Services	\$4,891
Materials and Supplies	\$85,316
Utilities	\$2,133
Casualty/Liability	\$26,312
Purchased Transportation	\$0
Other	\$55,732
<b>Total Expenses</b>	<b>\$370,997</b>
Fixed Route Expenses	\$0
Demand Response Services	\$370,997

## Revenue Summary

Fare Revenue	\$23,947
Contract/Other	\$0
Local Assistance	\$111,585
State Assistance	\$80,538
Federal Assistance	\$154,927
<b>Total Revenue</b>	<b>\$370,997</b>

## Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Manufacturer	Vehicle Capacity	ADA Accessible	Engine Type
1	2002	Ford	20+2wc	Yes	Gas
1	2005	Dodge	6	No	Gas
1	2005	Chevy	6+2wc	Yes	Gas
1	2007	Chevy	6+2wc	Yes	Gas
2	2008	Chevy	6+2wc	Yes	Gas
1	2010	Ford	14+1wc	Yes	Gas
2	2013	Dodge	6+1wc	Yes	Gas
<b>9</b>					



# Michigan City

1801 Kentucky St  
Michigan City, IN 46360  
(219) 873-1502

**Contact:** Robert Strader, Director

**Email:** rstrader@emichigancity.com

**Website:** www.emichigancity.com

## General Information

**Type of Service** Fixed Route and Demand Response  
**Service Area** Michigan City City Limits  
**Service Population** 31,452

## Service Hours

**Weekday** 6:30 AM - 6:00 PPM  
**Saturday** 8:30 AM - 6:00 PM  
**Sunday** Closed

## Fare Structure

**Base** \$1.00  
**Youth** \$0.50  
**Elderly/Disabled** \$0.50  
**Transfer** None  
**Other/Special**  
Monthly Pass fixed Route \$20.00  
Senior and Student Monthly Pass \$10.00

## Personnel

	<i>Full-Time</i>	<i>Part-Time</i>
<b>Operations</b>	14	0
<b>Maintenance</b>	0	0
<b>Administration</b>	1	0
	<hr/> 15	<hr/> 0

## Operation Characteristics

<b>Revenue Vehicles</b>	10
<b>Peak Hour Fleet</b>	6
<b>Base Fleet</b>	5
<b>Fuel Consumption (gal)</b>	33,778

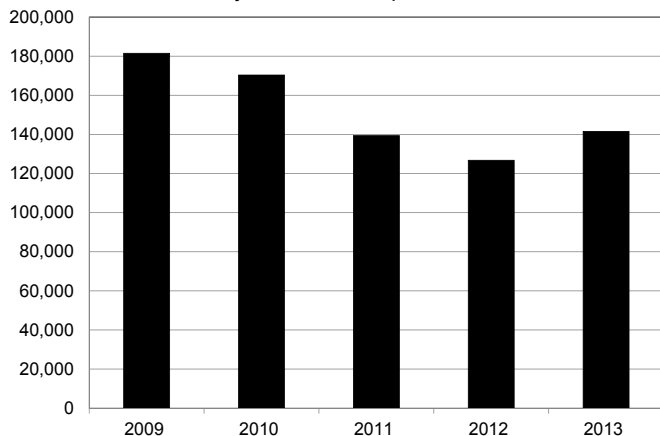
## Ridership Trends

<b>2009</b>	181,488
<b>2010</b>	170,367
<b>2011</b>	139,357
<b>2012</b>	126,761
<b>2013</b>	141,546

## 2013 Highlights

- We had no "Preventable" accidents while in Revenue service.
- Posted 11% increase in annual ridership.
- We began planning to expand service to the City of LaPorte and Purdue North Central.
- Reduced annual service complaints by 93%

System Ridership Trend



# Michigan City Transit



## Legislative District

Indiana Senate 18  
 Indiana House 23, 24, 32

U.S. Congressional 2

## Productivity

Total Passenger Boardings 141,546  
 Total Vehicle Miles 232,498  
 Revenue Vehicle Miles 218,249  
 Revenue Vehicle Hours 15,874

## Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile \$5.70  
 Operating Expense per Passenger Trip \$9.36  
 Passenger Trips per Total Vehicle Mile 0.61  
 Passenger Trips per Capita 4.50

## Financial Performance

Operating Subsidy \$1,230,193  
 Operating Subsidy Ratio 93%  
 Locally Derived Income \$469,743  
 Locally Derived Income Per Operating Expense \$0.35  
 Fare Recovery Ratio 7%

## Operating Expense Summary

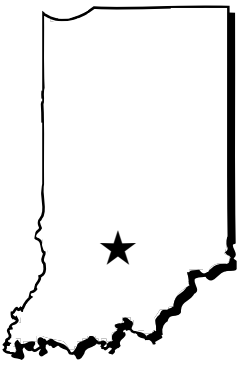
Operator Salaries/Wages	\$518,936
Other Salaries/Wages	\$72,040
Fringe	\$380,104
Services	\$136,300
Materials and Supplies	\$159,067
Utilities	\$26,234
Casualty/Liability	\$32,811
Purchased Transportation	\$0
Other	\$0
<b>Total Expenses</b>	<b>\$1,325,492</b>
Fixed Route Expenses	\$1,060,394
Demand Response Services	\$265,098

## Revenue Summary

Fare Revenue	\$95,299
Contract/Other	\$0
Local Assistance	\$374,444
State Assistance	\$247,144
Federal Assistance	\$608,605
<b>Total Revenue</b>	<b>\$1,325,492</b>

## Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Manufacturer	ADA Accessible	Vehicle Capacity	Engine Type
3	2006	Ford	Yes	18+2wc	Diesel
1	2008	Eldorado -Transmark RE-29	Yes	29+2wc	Diesel
1	2009	Eldorado -Transmark RE-29	Yes	29+2wc	Diesel
2	2012	International	Yes	25+2wc	Diesel
3	2013	Freightliner - Glaval Legacy	Yes	31+2wc	Diesel
<b>10</b>					



# Mitchell

407 S. 6th St.  
 Mitchell, IN 47446  
 (812) 849-5161

**Contact:** Christina Lambton, Mayor's Assistant

**Email:** clambton@mitchell-in.gov

**Website:** www.mitchell-in.gov

## General Information

**Type of Service** Demand Response  
**Service Area** City of Mitchell  
**Service Population** 4,350

## Service Hours

**Weekday** 7:30 AM - 3:30 PM  
**Saturday** Closed  
**Sunday** Closed

## Fare Structure

**Base** \$0.75  
**Youth** \$0.75  
**Elderly/Disabled** \$0.50  
**Transfer** None  
**Other/Special**

## Personnel

	<i>Full-Time</i>	<i>Part-Time</i>
<b>Operations</b>	0	2
<b>Maintenance</b>	0	0
<b>Administration</b>	1	0
	<u>1</u>	<u>2</u>

## Operation Characteristics

<b>Revenue Vehicles</b>	2
<b>Peak Hour Fleet</b>	1
<b>Base Fleet</b>	1
<b>Fuel Consumption (gal)</b>	3,191

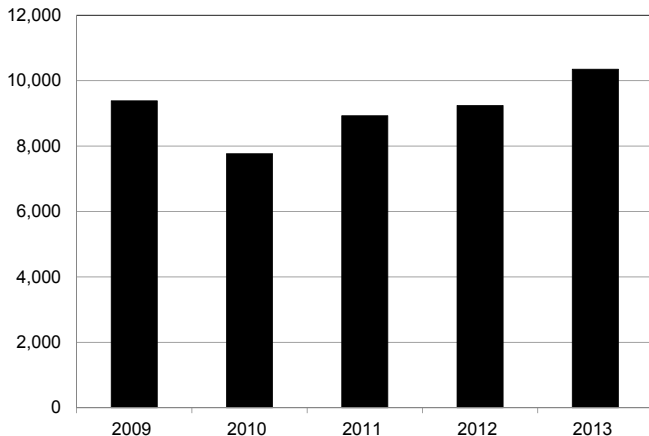
## Ridership Trends

<b>2009</b>	9,383
<b>2010</b>	7,766
<b>2011</b>	8,927
<b>2012</b>	9,239
<b>2013</b>	10,350

## 2013 Highlights

- We started a charge system.

System Ridership Trend





## Legislative District

Indiana Senate 8  
 Indiana House 9, 20  
 U.S. Congressional 1

## Productivity

Total Passenger Boardings 10,350  
 Total Vehicle Miles 18,626  
 Revenue Vehicle Miles 18,626  
 Revenue Vehicle Hours 2,040

## Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile \$4.97  
 Operating Expense per Passenger Trip \$8.94  
 Passenger Trips per Total Vehicle Mile 0.56  
 Passenger Trips per Capita 2.44

## Financial Performance

Operating Subsidy \$85,890  
 Operating Subsidy Ratio 93%  
 Locally Derived Income \$35,239  
 Locally Derived Income Per Operating Expense \$0.38  
 Fare Recovery Ratio 7%

## Operating Expense Summary

Operator Salaries/Wages	\$18,680
Other Salaries/Wages	\$29,680
Fringe	\$19,898
Services	\$3,000
Materials and Supplies	\$14,542
Utilities	\$2,090
Casualty/Liability	\$4,500
Purchased Transportation	\$0
Other	\$130
<b>Total Expenses</b>	<b>\$92,520</b>
Fixed Route Expenses	\$0
Demand Response Services	\$92,520

## Revenue Summary

Fare Revenue	\$6,630
Contract/Other	\$0
Local Assistance	\$28,609
State Assistance	\$14,672
Federal Assistance	\$42,609
<b>Total Revenue</b>	<b>\$92,520</b>

## Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Manufacturer	Vehicle Capacity	ADA Accessible	Engine Type
1	1996	Ford	13+2 wc	Yes	Gas
1	2008	Ford	13+2 wc	Yes	Gas
<b>2</b>					



# Monroe Co.

621 W. Edgewood Drive  
Ellettsville, IN 47429  
(812) 873-3383

**Contact:** Susan Chambers, Transit Manager

**Email:** schambers@area10agency.org

**Website:** area10agency.org

## General Information

**Type of Service** Fixed Route and Demand Response  
**Service Area** Monroe, Owen, Lawrence, & Putnam Counties  
**Service Population** 145,478

## Service Hours

**Weekday** 5:30 AM - 10:15 PM  
**Saturday** Closed  
**Sunday** Closed

## Fare Structure

**Base** \$1.00  
**Youth** \$1.00  
**Elderly/Disabled** \$1.00  
**Transfer** Free  
**Other/Special**  
20 Ride Demand Response pass \$25.00  
20 Ride Express pass \$18.00

## Personnel

	<i>Full-Time</i>	<i>Part-Time</i>
<b>Operations</b>	33	6
<b>Maintenance</b>	1	1
<b>Administration</b>	4	0
	<u>38</u>	<u>7</u>

## Operation Characteristics

<b>Revenue Vehicles</b>	28
<b>Peak Hour Fleet</b>	20
<b>Base Fleet</b>	20
<b>Fuel Consumption (gal)</b>	61,332

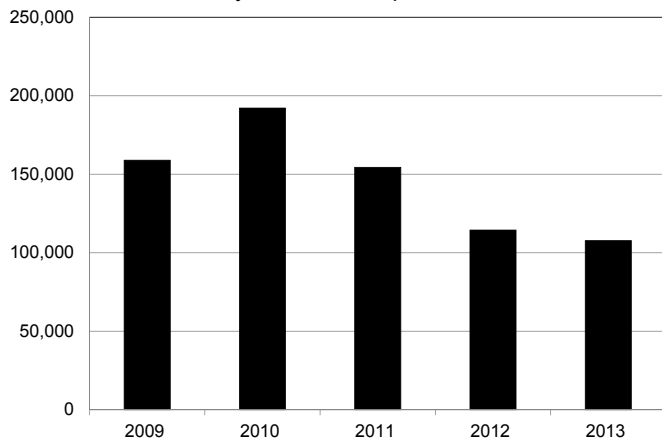
## Ridership Trends

<b>2009</b>	158,945
<b>2010</b>	192,147
<b>2011</b>	154,402
<b>2012</b>	114,466
<b>2013</b>	107,735

## 2013 Highlights

- Added two Fixed Routes

System Ridership Trend







## Operating Expense Summary

<b>Operator Salaries/Wages</b>	\$524,713
<b>Other Salaries/Wages</b>	\$193,043
<b>Fringe</b>	\$135,015
<b>Services</b>	\$63,481
<b>Materials and Supplies</b>	\$308,184
<b>Utilities</b>	\$37,403
<b>Casualty/Liability</b>	\$53,336
<b>Purchased Transportation</b>	\$0
<b>Other</b>	\$184,533
<b>Total Expenses</b>	\$1,499,708
<b>Fixed Route Expenses</b>	\$479,477
<b>Demand Response Services</b>	\$1,020,231

## Revenue Summary

<b>Fare Revenue</b>	\$85,082
<b>Contract/Other</b>	\$0
<b>Local Assistance</b>	\$382,381
<b>State Assistance</b>	\$361,045
<b>Federal Assistance</b>	\$671,200
<b>Total Revenue</b>	\$1,499,708

## Legislative District

<b>Indiana Senate</b>	44
<b>Indiana House</b>	62
<b>U.S. Congressional</b>	9

## Productivity

<b>Total Passenger Boardings</b>	107,735
<b>Total Vehicle Miles</b>	553,638
<b>Revenue Vehicle Miles</b>	480,582
<b>Revenue Vehicle Hours</b>	35,233

## Performance/Service Effectiveness

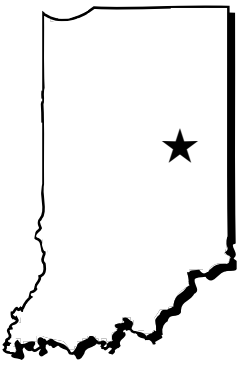
<b>Operating Expense per Total Vehicle Mile</b>	\$2.71
<b>Operating Expense per Passenger Trip</b>	\$13.92
<b>Passenger Trips per Total Vehicle Mile</b>	0.19
<b>Passenger Trips per Capita</b>	0.44

## Financial Performance

<b>Operating Subsidy</b>	\$1,414,626
<b>Operating Subsidy Ratio</b>	94%
<b>Locally Derived Income</b>	\$467,463
<b>Locally Derived Income Per Operating Expense</b>	\$0.31
<b>Fare Recovery Ratio</b>	6%

## Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Manufacturer	Vehicle Capacity	ADA Accessible	Engine Type
2	2003	Ford	9+2wc	Yes	Gas
1	2006	Ford	9	No	Gas
4	2008	Ford	16+2wc	Yes	Diesel
5	2009	Ford	16+2wc	Yes	Diesel
2	2009	Ford	24	No	Diesel
1	2009	Ford	10+2wc	Yes	Gas
4	2009	Ford	12+2wc	Yes	Diesel
7	2010	Ford	16+2wc	Yes	Diesel
1	2010	Ford	24	No	Diesel
1	2010	Dodge	5+1wc	Yes	Gas
<b>28</b>					



# Muncie

1300 East Seymour Street  
 Muncie, IN 47302  
 (765) 282-2762

**Contact:** Larry King, General Manager

**Email:** lking@mitsbus.org

**Website:** www.mitsbus.org

## General Information

**Type of Service** Fixed Route and Demand Response  
**Service Area** Muncie City Limits  
**Service Population** 70,080

## Service Hours

**Weekday** 6:15 AM - 9:50 PM  
**Saturday** 7:40 AM - 6:20 PM  
**Sunday** Closed

## Fare Structure

**Base** \$0.50  
**Youth** None  
**Elderly/Disabled** \$0.25  
**Transfer** None  
**Other/Special**  
 Monthly Pass Fixed Route \$18.00  
 Elderly and Disabled Monthly Pass \$9.00

## Personnel

	<i>Full-Time</i>	<i>Part-Time</i>
<b>Operations</b>	43	10
<b>Maintenance</b>	9	2
<b>Administration</b>	19	0
	<u>71</u>	<u>12</u>

## Operation Characteristics

<b>Revenue Vehicles</b>	49
<b>Peak Hour Fleet</b>	36
<b>Base Fleet</b>	28
<b>Fuel Consumption (gal)</b>	220,828

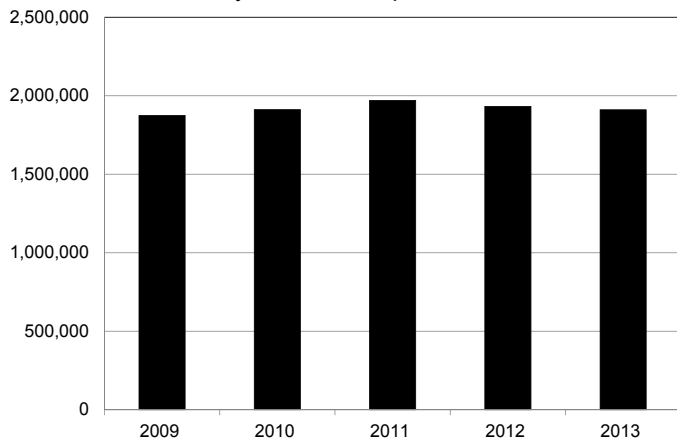
## Ridership Trends

<b>2009</b>	1,874,186
<b>2010</b>	1,911,333
<b>2011</b>	1,969,925
<b>2012</b>	1,932,192
<b>2013</b>	1,910,639

## 2013 Highlights

- Purchased four new 40 ft hybrid buses.
- Purchased propane powered paratransit vehicle.
- Negotiated new three year collective bargaining agreement.
- Extended service to recently annexed commercial area.

System Ridership Trend





# Muncie Indiana Transit System

## Legislative District

Indiana Senate 24, 37, 39, 40, 44  
 Indiana House 44, 46, 47, 60, 61, 62, 65

U.S. Congressional 9

## Productivity

Total Passenger Boardings 1,910,639  
 Total Vehicle Miles 1,188,095  
 Revenue Vehicle Miles 1,073,351  
 Revenue Vehicle Hours 79,798

## Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile \$5.57  
 Operating Expense per Passenger Trip \$3.46  
 Passenger Trips per Total Vehicle Mile 1.61  
 Passenger Trips per Capita 27.26

## Financial Performance

Operating Subsidy \$6,360,119  
 Operating Subsidy Ratio 96%  
 Locally Derived Income \$3,699,309  
 Locally Derived Income Per Operating Expense \$0.56  
 Fare Recovery Ratio 3%

## Operating Expense Summary

Operator Salaries/Wages	\$1,708,512
Other Salaries/Wages	\$1,150,517
Fringe	\$1,598,328
Services	\$655,489
Materials and Supplies	\$1,042,567
Utilities	\$101,734
Casualty/Liability	\$184,157
Purchased Transportation	\$0
Other	\$171,589
<b>Total Expenses</b>	<b>\$6,612,893</b>
Fixed Route Expenses	\$5,144,337
Demand Response Services	\$1,468,556

## Revenue Summary

Fare Revenue	\$228,839
Contract/Other	\$23,935
Local Assistance	\$3,446,535
State Assistance	\$1,437,464
Federal Assistance	\$1,476,120
<b>Total Revenue</b>	<b>\$6,612,893</b>

## Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Manufacturer	ADA Accessible	Vehicle Capacity	Engine Type
1	1981	GMC RTS	Yes	35+2WC	Diesel
3	2000	Nova RTS	Yes	27+2WC	Diesel
3	2000	Chance	Yes	24+2WC	Diesel
11	2005	Gillig LF	Yes	32+2WC	Diesel
5	2007	Gillig LF BRT	Yes	32+2WC	Diesel
10	2008	Chevy	Yes	13+2WC	Diesel
5	2010	Gillig Hybrid	Yes	32+2WC	Diesel/Electric
4	2010	Chevy	Yes	13+2WC	Diesel
2	2012	New Flyer Hybr	Yes	33+2WC	Diesel/Electric
4	2013	New Flyer Hybr	Yes	33+2WC	Diesel/Electric
1	2013	Ford	Yes	13+2WC	Propane
<b>49</b>					



# New Castle

201 S. 25th Street  
 New Castle, IN 47362  
 (765) 521-6847

**Contact:** Douglas Sloan, General Manager

**Email:** newcastletransit@yahoo.com

**Website:** www.cityofnewcastle.net

## General Information

**Type of Service** Demand Response  
**Service Area** City of New Castle  
**Service Population** 18,114

## Service Hours

**Weekday** 8:00 AM - 4:00 PM  
**Saturday** Closed  
**Sunday** Closed

## Fare Structure

**Base** \$1.00  
**Youth** \$0.50  
**Elderly/Disabled** \$0.50  
**Transfer** Free  
**Other/Special**

## Personnel

	<i>Full-Time</i>	<i>Part-Time</i>
<b>Operations</b>	5	0
<b>Maintenance</b>	1	0
<b>Administration</b>	1	0
	<u>7</u>	<u>0</u>

## Operation Characteristics

<b>Revenue Vehicles</b>	7
<b>Peak Hour Fleet</b>	4
<b>Base Fleet</b>	3
<b>Fuel Consumption (gal)</b>	12,549

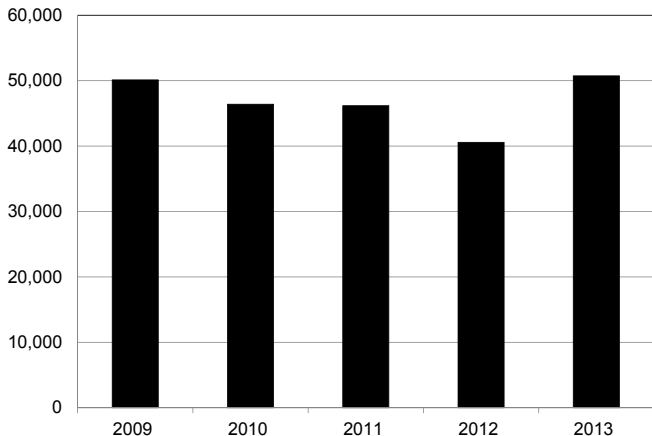
## Ridership Trends

<b>2009</b>	50,115
<b>2010</b>	46,395
<b>2011</b>	46,173
<b>2012</b>	40,573
<b>2013</b>	50,735

## 2013 Highlights

- Large ridership increase
- Advertising with Clean Zone Marketing is increasing
- All employees CPR/AED certified
- All buses are equipped with AED machines
- Put all new narrowband CB Radios in vehicles
- Now able to have training/ training videos in our new remodeled conference room

System Ridership Trend



# New Castle Transit



## Legislative District

Indiana Senate 26  
 Indiana House 33, 34, 35  
 U.S. Congressional 6

## Productivity

Total Passenger Boardings 50,735  
 Total Vehicle Miles 66,353  
 Revenue Vehicle Miles 62,467  
 Revenue Vehicle Hours 7,157

## Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile \$7.23  
 Operating Expense per Passenger Trip \$9.45  
 Passenger Trips per Total Vehicle Mile 0.76  
 Passenger Trips per Capita 2.72

## Financial Performance

Operating Subsidy \$451,164  
 Operating Subsidy Ratio 94%  
 Locally Derived Income \$228,756  
 Locally Derived Income Per Operating Expense \$0.48  
 Fare Recovery Ratio 4%

## Operating Expense Summary

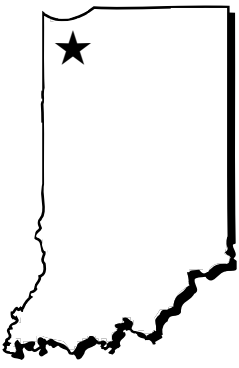
Operator Salaries/Wages	\$118,222
Other Salaries/Wages	\$101,528
Fringe	\$179,842
Services	\$4,724
Materials and Supplies	\$57,191
Utilities	\$11,045
Casualty/Liability	\$0
Purchased Transportation	\$0
Other	\$7,083
<b>Total Expenses</b>	<b>\$479,635</b>
Fixed Route Expenses	\$0
Demand Response Services	\$479,635

## Revenue Summary

Fare Revenue	\$19,148
Contract/Other	\$9,323
Local Assistance	\$200,285
State Assistance	\$80,647
Federal Assistance	\$170,232
<b>Total Revenue</b>	<b>\$479,635</b>

## Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Manufacturer	Vehicle Capacity	ADA Accessible	Engine Type
1	1995	Ford	8+2wc	Yes	Gas
2	2002	Ford	16	Yes	Gas
2	2004	Ford	19	Yes	Gas
2	2010	Ford	8+2wc	Yes	Gas
7					



# NICTD

33 E. U.S. Highway 12  
 Chesterton, IN 46304  
 (219) 926-5744

**Contact:** Gerald R. Hanas, General Manager

**Email:** gerald.hanas@nictd.com

**Website:** www.nictd.com

## General Information

<b>Type of Service</b>	Commuter Rail
<b>Service Area</b>	Lake, Porter, LaPorte & St. Joseph Counties
<b>Service Population</b>	771,815

## Service Hours

<b>Weekday</b>	4:00 AM - 2:30 AM
<b>Saturday</b>	5:00 AM - 2:30 AM
<b>Sunday</b>	5:00 AM - 2:30 AM

## Fare Structure

<b>Base</b>	\$4.75 - \$11.75
<b>Youth</b>	\$2.25 - \$5.75
<b>Elderly/Disabled</b>	\$2.25 - \$5.75
<b>Transfer</b>	None
<b>Other/Special</b>	
One Way Reduced Fares \$2.25 - \$5.75	

## Personnel

	<i>Full-Time</i>	<i>Part-Time</i>
<b>Operations</b>	120	0
<b>Maintenance</b>	130	0
<b>Administration</b>	45	0
	<u>295</u>	<u>0</u>

## Operation Characteristics

<b>Revenue Vehicles</b>	82
<b>Peak Hour Fleet</b>	62
<b>Base Fleet</b>	24
<b>Fuel Consumption (gal)</b>	0

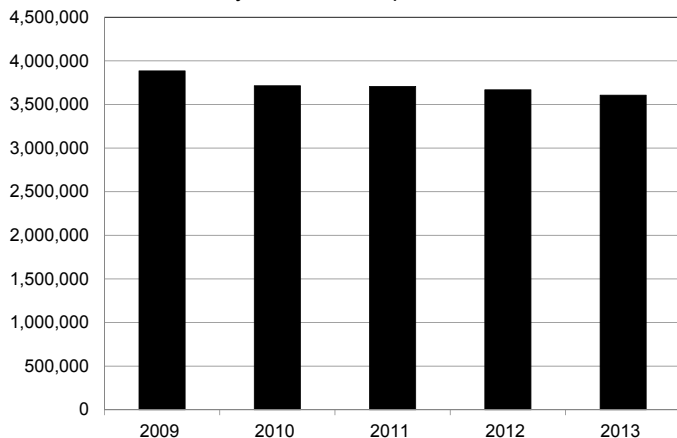
## Ridership Trends

<b>2009</b>	3,885,073
<b>2010</b>	3,714,356
<b>2011</b>	3,706,676
<b>2012</b>	3,668,098
<b>2013</b>	3,606,926

## 2013 Highlights

- Completed a new high level platform at the Dune Park Station in Chesterton
- Replaced a bridge over Trail Creek in Michigan City

System Ridership Trend



# South Shore Line



## Legislative District

Indiana Senate 28  
 Indiana House 54, 56  
 U.S. Congressional 6

## Productivity

Total Passenger Boardings 3,606,926  
 Total Vehicle Miles 3,835,887  
 Revenue Vehicle Miles 3,736,383  
 Revenue Vehicle Hours 105,928

## Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile \$10.31  
 Operating Expense per Passenger Trip \$10.97  
 Passenger Trips per Total Vehicle Mile 0.94  
 Passenger Trips per Capita 4.67

## Financial Performance

Operating Subsidy \$20,171,554  
 Operating Subsidy Ratio 51%  
 Locally Derived Income \$23,082,592  
 Locally Derived Income Per Operating Expense \$0.58  
 Fare Recovery Ratio 49%

## Operating Expense Summary

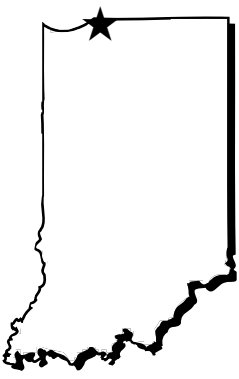
Operator Salaries/Wages	\$1,590,223
Other Salaries/Wages	\$13,246,062
Fringe	\$11,381,575
Services	\$1,414,785
Materials and Supplies	\$2,681,316
Utilities	\$2,477,822
Casualty/Liability	\$1,486,607
Purchased Transportation	\$0
Other	\$5,275,756
<b>Total Expenses</b>	<b>\$39,554,146</b>
Fixed Route Expenses	\$39,554,146
Demand Response Services	\$0

## Revenue Summary

Fare Revenue	\$19,341,086
Contract/Other	\$41,506
Local Assistance	\$3,700,000
State Assistance	\$11,885,600
Federal Assistance	\$4,585,954
<b>Total Revenue</b>	<b>\$39,554,146</b>

## Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Manufacturer	ADA Accessible	Vehicle Capacity	Engine Type
41	1982-83	Sumitomo	No	93	Electric
7	1992	Sumitomo	No	110	Electric
10	1992	Sumitomo	No	130	None (trailers)
10	2000	Sumitomo	No	95	Electric
14	2009	Sumitomo	No	110	Electric
<b>82</b>					



# NIRPC

6100 Southport Road  
Portage, IN 46368  
(219) 763-6060

**Contact:** Kelly Wenger, Chief Accountant

**Email:** kwenger@nirpc.org

**Website:** www.nirpc.org

## General Information

**Type of Service** Demand Response  
**Service Area** Lake and Porter Counties  
**Service Population** 510,343

## Service Hours

**Weekday** 8:30 AM - 4:00 PM  
**Saturday** Closed  
**Sunday** Closed

## Fare Structure

**Base** \$7.50  
**Youth** \$7.50  
**Elderly/Disabled** \$7.50  
**Transfer** None  
**Other/Special**

## Personnel

	<i>Full-Time</i>	<i>Part-Time</i>
<b>Operations</b>	43	5
<b>Maintenance</b>	0	0
<b>Administration</b>	8	1
	<u>51</u>	<u>6</u>

## Operation Characteristics

<b>Revenue Vehicles</b>	52
<b>Peak Hour Fleet</b>	33
<b>Base Fleet</b>	31
<b>Fuel Consumption (gal)</b>	148,025

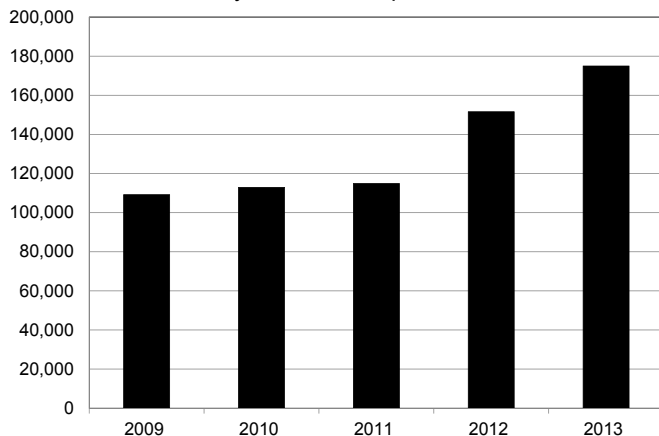
## Ridership Trends

<b>2009</b>	109,175
<b>2010</b>	112,899
<b>2011</b>	114,862
<b>2012</b>	151,587
<b>2013</b>	174,974

## 2013 Highlights

- SLCCS assumed tranist program for seniors in the City of Hobart through Maria Reiner Fund.
- SLCCS successfully completed their second year of the New Freedom expansion service.
- OE had 173 new first time riders continue to use their services.
- OE conducted two passenter input sessions in 2013.
- NT has expanded services to meet the increased demand from the shutdown of the RBA.

System Ridership Trend







# Northwestern Indiana Regional Planning Commission

## Legislative District

**Indiana Senate** 1, 2, 3, 4, 5, 6, 8, 9, 10, 11  
**Indiana House** 1, 2, 3, 4, 5, 6, 7, 8, 9, 10, 11, 12, 13, 14, 15, 17, 19, 20, 48  
**U.S. Congressional** 1, 2

## Productivity

**Total Passenger Boardings** 174,974  
**Total Vehicle Miles** 1,128,292  
**Revenue Vehicle Miles** 954,969  
**Revenue Vehicle Hours** 72,139

## Performance/Service Effectiveness

**Operating Expense per Total Vehicle Mile** \$2.75  
**Operating Expense per Passenger Trip** \$17.76  
**Passenger Trips per Total Vehicle Mile** 0.16  
**Passenger Trips per Capita** 0.34

## Financial Performance

**Operating Subsidy** \$2,606,919  
**Operating Subsidy Ratio** 84%  
**Locally Derived Income** \$1,260,273  
**Locally Derived Income Per Operating Expense** \$0.41  
**Fare Recovery Ratio** 15%

## Operating Expense Summary

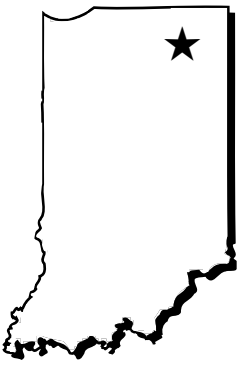
Operator Salaries/Wages	\$986,258
Other Salaries/Wages	\$394,058
Fringe	\$414,204
Services	\$248,799
Materials and Supplies	\$545,085
Utilities	\$26,192
Casualty/Liability	\$60,679
Purchased Transportation	\$235,280
Other	\$197,007
<b>Total Expenses</b>	<b>\$3,107,562</b>
Fixed Route Expenses	\$0
Demand Response Services	\$3,107,562

## Revenue Summary

Fare Revenue	\$465,534
Contract/Other	\$35,109
Local Assistance	\$759,630
State Assistance	\$973,922
Federal Assistance	\$873,367
<b>Total Revenue</b>	<b>\$3,107,562</b>

## Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Manufacturer	ADA Accessible	Vehicle Capacity	Engine Type
1	2005	Ford	Yes	16 or 12+2wc	Gas
1	2005	Ford	Yes	16 or 12+2wc	Gas
1	2006	Ford	Yes	16 or 12+2wc	Gas
1	2012	Ford	Yes	16+2wc	Gas
1	2012	Ford	Yes	16+2wc	Gas
2	2013	Ford	Yes	14+2wc	Gas
2	2006	Ford	Yes	7+2wc	Gas
1	2006	Ford	Yes	6+2wc	Gas
1	2008	Ford	Yes	12+2wc	Gas
3	2009	Ford	Yes	12+2wc	Gas
5	2010	Ford	Yes	12+2wc	Gas
2	2011	Ford	Yes	12+2wc	Gas
2	2012	Ford	Yes	12+2wc	Gas
2	2013	Ford	Yes	12+2wc	Gas
2	2008	Chevy	Yes	4+2wc	gas
1	2010	Ford	Yes	12+2wc	gas
1	2010	Ford	Yes	14+2wc	gas
3	2011	Ford	Yes	12+2wc	gas
2	2012	Ford	Yes	12+2wc	gas
2	2013	Ford	Yes	10+2wc	gas
3	2010	Ford	Yes	12+2wc	Gas
1	2010	Ford	Yes	22+2wc	Gas
6	2011	GM	No	15	Gas
3	2011	Ford	Yes	12+2wc	Gas
1	2011	MV-1	Yes	2+2wc	Gas
1	2012	Ford	Yes	12+2wc	Gas
1	2012	Ford	Yes	16+3wc	Gas



# Noble Co.

111 Cedar St.  
Kendallville, IN 46755  
(260) 347-4226

**Contact:** Gregg Parker, Executive Director

**Email:** gparker@embarqmail.com

**Website:** www.noblecocouncilonaging.com

## General Information

**Type of Service** Demand Response  
**Service Area** Noble County  
**Service Population** 47,536

## Service Hours

**Weekday** 5:00 AM - 5:00 PM  
**Saturday** Closed  
**Sunday** Closed

## Fare Structure

**Base** \$4.00  
**Youth** \$4.00  
**Elderly/Disabled** \$4.00  
**Transfer** None  
**Other/Special**

## Personnel

	<i>Full-Time</i>	<i>Part-Time</i>
<b>Operations</b>	0	18
<b>Maintenance</b>	0	0
<b>Administration</b>	6	0
	<hr/> 6	<hr/> 18

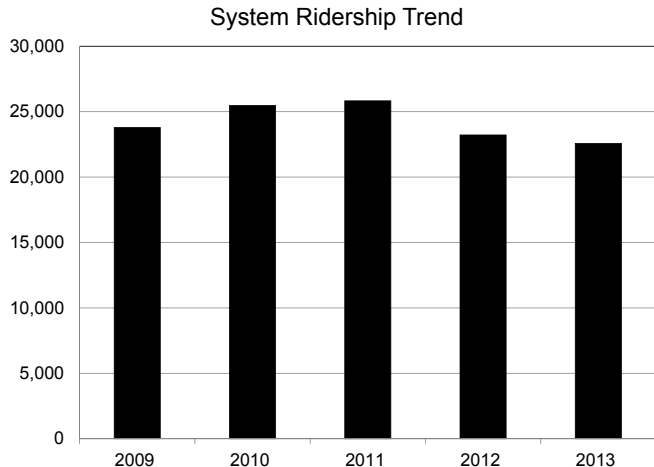
## Operation Characteristics

<b>Revenue Vehicles</b>	18
<b>Peak Hour Fleet</b>	11
<b>Base Fleet</b>	9
<b>Fuel Consumption (gal)</b>	28,436

## Ridership Trends

<b>2009</b>	23,787
<b>2010</b>	25,471
<b>2011</b>	25,826
<b>2012</b>	23,218
<b>2013</b>	22,566

## 2013 Highlights



# Noble Transit System



## Legislative District

**Indiana Senate** 1, 2, 3, 4, 5, 6  
**Indiana House** 1, 2, 3, 4, 10, 11, 12, 13, 14, 15, 19, 20  
**U.S. Congressional** 1, 2

## Productivity

**Total Passenger Boardings** 22,566  
**Total Vehicle Miles** 355,642  
**Revenue Vehicle Miles** 348,528  
**Revenue Vehicle Hours** 23,292

## Performance/Service Effectiveness

**Operating Expense per Total Vehicle Mile** \$1.65  
**Operating Expense per Passenger Trip** \$26.01  
**Passenger Trips per Total Vehicle Mile** 0.06  
**Passenger Trips per Capita** 0.47

## Financial Performance

**Operating Subsidy** \$526,749  
**Operating Subsidy Ratio** 90%  
**Locally Derived Income** \$262,068  
**Locally Derived Income Per Operating Expense** \$0.45  
**Fare Recovery Ratio** 10%

## Operating Expense Summary

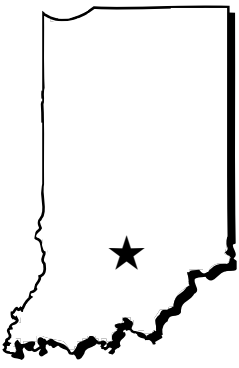
<b>Operator Salaries/Wages</b>	\$233,070
<b>Other Salaries/Wages</b>	\$81,803
<b>Fringe</b>	\$34,678
<b>Services</b>	\$16,400
<b>Materials and Supplies</b>	\$113,697
<b>Utilities</b>	\$0
<b>Casualty/Liability</b>	\$25,524
<b>Purchased Transportation</b>	\$0
<b>Other</b>	\$81,737
<b>Total Expenses</b>	\$586,909
<b>Fixed Route Expenses</b>	\$0
<b>Demand Response Services</b>	\$586,909

## Revenue Summary

<b>Fare Revenue</b>	\$60,160
<b>Contract/Other</b>	\$0
<b>Local Assistance</b>	\$201,908
<b>State Assistance</b>	\$132,367
<b>Federal Assistance</b>	\$192,474
<b>Total Revenue</b>	\$586,909

## Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Manufacturer	Vehicle Capacity	ADA Accessible	Engine Type
1	2002	Dodge	5+2wc	Yes	Gas
1	2002	Chrysler	6	No	Gas
1	2003	Dodge	13	No	Gas
1	2003	Dodge	7+2wc	Yes	Gas
1	2006	Chevy	4+1wc	Yes	Gas
3	2008	Chevy	4+1wc	Yes	Gas
1	2009	Ford	8+2wc	Yes	Gas
2	2010	Ford	8+2wc	Yes	Gas
3	2010	Dodge	4+1wc	Yes	Gas
2	2013	Dodge	4+1wc	Yes	Gas
1	2013	Ford	8+2wc	Yes	Gas
1	2014	Ford	5	No	Gas
<b>18</b>					



# Orange Co.

986 West Hospital Road  
Paoli, IN 47454  
(812) 723-4043

**Contact:** Cheryl Longest, Transportation Director

**Email:** [clongest@firstchancecenter.com](mailto:clongest@firstchancecenter.com)

**Website:** [www.firstchancecenter.com](http://www.firstchancecenter.com)

## General Information

**Type of Service** Demand Response  
**Service Area** Orange County  
**Service Population** 19,840

## Service Hours

**Weekday** 4:30 AM - 6:00 PM  
**Saturday** Closed  
**Sunday** Closed

## Fare Structure

**Base** \$5.00  
**Youth** None  
**Elderly/Disabled** None  
**Transfer** None  
**Other/Special**

## Personnel

	<i>Full-Time</i>	<i>Part-Time</i>
<b>Operations</b>	2	5
<b>Maintenance</b>	0	1
<b>Administration</b>	0	0
	<u>2</u>	<u>6</u>

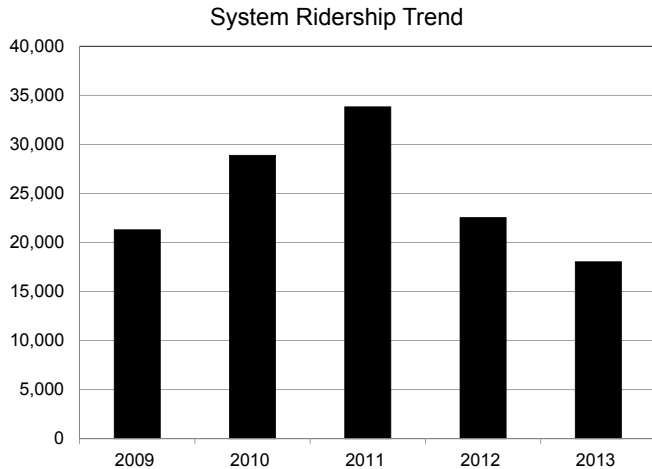
## Operation Characteristics

<b>Revenue Vehicles</b>	32
<b>Peak Hour Fleet</b>	18
<b>Base Fleet</b>	8
<b>Fuel Consumption (gal)</b>	16,590

## Ridership Trends

<b>2009</b>	21,295
<b>2010</b>	28,888
<b>2011</b>	33,825
<b>2012</b>	22,536
<b>2013</b>	18,032

## 2013 Highlights



# Orange County Transit



**Group  
4**

## Legislative District

Indiana Senate 13  
Indiana House 52, 83

U.S. Congressional 3

## Productivity

Total Passenger Boardings 18,032  
Total Vehicle Miles 280,243  
Revenue Vehicle Miles 277,981  
Revenue Vehicle Hours 23,464

## Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile \$1.48  
Operating Expense per Passenger Trip \$22.98  
Passenger Trips per Total Vehicle Mile 0.06  
Passenger Trips per Capita 0.91

## Operating Expense Summary

Operator Salaries/Wages	\$198,684
Other Salaries/Wages	\$28,285
Fringe	\$35,396
Services	\$37,590
Materials and Supplies	\$53,591
Utilities	\$5,172
Casualty/Liability	\$16,812
Purchased Transportation	\$0
Other	\$38,778
<b>Total Expenses</b>	<b>\$414,308</b>
Fixed Route Expenses	\$0
Demand Response Services	\$414,308

## Revenue Summary

Fare Revenue	\$33,535
Contract/Other	\$0
Local Assistance	\$90,983
State Assistance	\$124,490
Federal Assistance	\$165,300
<b>Total Revenue</b>	<b>\$414,308</b>

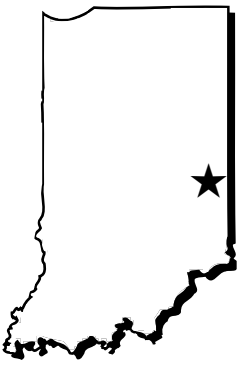
## Financial Performance

Operating Subsidy \$380,773  
Operating Subsidy Ratio 92%  
Locally Derived Income \$124,518  
Locally Derived Income Per Operating Expense \$0.30  
Fare Recovery Ratio 8%

## Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Manufacturer	Vehicle Capacity	ADA Accessible	Engine Type
1	1996	Chevy	7	No	Gas
2	2001	Dodge	7	No	Gas
1	2001	Ford	2	No	Gas
1	2002	Dodge	13+2wc	Yes	Gas
2	2003	Dodge	13+2wc	Yes	Gas
2	2003	Dodge	7	No	Gas
1	2006	Dodge	7	No	Gas
2	2006	Chevy	7	No	Gas
1	2006	Chevy	4+2wc	Yes	Gas
1	2007	Chevy	7	No	Gas
1	2007	Dodge	7	No	Gas
1	2008	Chevy	7	No	Gas
5	2008	Chevy	4+2wc	Yes	Gas
1	2009	Ford	12	No	Gas
5	2010	Dodge	4+2wc	Yes	Gas
3	2013	Ford	2	No	Gas
1	2013	Ford	12+1wc	Yes	Gas
1	2014	Ford	8+1wc	Yes	Gas

32



# Richmond

401 South Q Street  
 Richmond, IN 47374  
 (765) 983-7227

**Contact:** Tony Foster, Executive Director, Dept of Metropolitan Development

**Email:** tfoster@richmondindiana.gov

**Website:** www.richmondindiana.gov

## General Information

**Type of Service** Fixed Route and Demand Response  
**Service Area** City of Richmond  
**Service Population** 36,812

## Service Hours

**Weekday** 6:15 AM - 5:45 PM  
**Saturday** 9:15 AM - 4:45 PM  
**Sunday** Closed

## Fare Structure

**Base** \$1.50  
**Youth** \$1.25  
**Elderly/Disabled** \$1.25  
**Transfer** Free  
**Other/Special**

Demand Response is donation  
 Pass \$38.00; Student, Elderly, Disabled \$30.00

## Personnel

	<i>Full-Time</i>	<i>Part-Time</i>
<b>Operations</b>	13	4
<b>Maintenance</b>	0	1
<b>Administration</b>	3	0
	<u>16</u>	<u>5</u>

## Operation Characteristics

<b>Revenue Vehicles</b>	15
<b>Peak Hour Fleet</b>	10
<b>Base Fleet</b>	8
<b>Fuel Consumption (gal)</b>	49,265

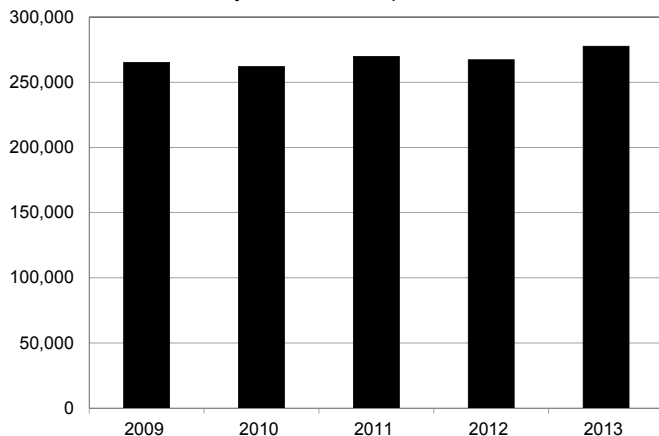
## Ridership Trends

<b>2009</b>	265,168
<b>2010</b>	262,030
<b>2011</b>	269,823
<b>2012</b>	267,250
<b>2013</b>	277,631

## 2013 Highlights

- Received an Area 9 Agency grant to transport elderly citizens.
- Route maps are printed in Spanish.
- Bicycle racks are on all buses.
- New office building completed with ARRA

System Ridership Trend



# RoseView Transit



## Legislative District

Indiana Senate 44, 48  
 Indiana House 62

U.S. Congressional 9

## Productivity

Total Passenger Boardings 277,631  
 Total Vehicle Miles 317,735  
 Revenue Vehicle Miles 300,155  
 Revenue Vehicle Hours 31,872

## Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile \$3.92  
 Operating Expense per Passenger Trip \$4.49  
 Passenger Trips per Total Vehicle Mile 0.87  
 Passenger Trips per Capita 7.10

## Financial Performance

Operating Subsidy \$1,036,068  
 Operating Subsidy Ratio 83%  
 Locally Derived Income \$375,100  
 Locally Derived Income Per Operating Expense \$0.30  
 Fare Recovery Ratio 16%

## Operating Expense Summary

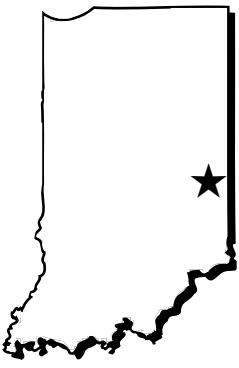
Operator Salaries/Wages	\$451,644
Other Salaries/Wages	\$175,640
Fringe	\$247,860
Services	\$72,890
Materials and Supplies	\$223,428
Utilities	\$14,782
Casualty/Liability	\$34,543
Purchased Transportation	\$0
Other	\$25,176
<b>Total Expenses</b>	<b>\$1,245,963</b>
Fixed Route Expenses	\$910,024
Demand Response Services	\$335,939

## Revenue Summary

Fare Revenue	\$197,645
Contract/Other	\$12,250
Local Assistance	\$165,205
State Assistance	\$374,670
Federal Assistance	\$496,193
<b>Total Revenue</b>	<b>\$1,245,963</b>

## Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Manufacturer	ADA Accessible	Vehicle Capacity	Engine Type
1	1992	Chevy	No	6	Gas
1	2004	Ford	Yes	20+2wc	Diesel
1	2005	Ford	Yes	11+2wc	Gas
1	2006	Ford	Yes	20+2wc	Diesel
1	2006	Ford	Yes	11+2wc	Gas
1	2007	Ford	Yes	11+2wc	Gas
1	2007	Ford	Yes	20+2wc	Diesel
1	2008	Ford	Yes	20+2wc	Gas
1	2008	Ford	Yes	8+2wc	Gas
1	2009	Ford	Yes	16+2wc	Gas
1	2009	Ford	Yes	8+2wc	Gas
1	2010	Ford	Yes	8+2wc	Gas
3	2010	Ford	Yes	16+2wc	Gas
<b>15</b>					



# Rush Co.

504 West Third Street  
 Rushville, IN 46173  
 (765) 932-2935

**Contact:** Wanda Henderson, Executive Director  
**Email:** seniorcenter67@frontier.com

## General Information

**Type of Service** Demand Response  
**Service Area** Rush County  
**Service Population** 17,392

## Service Hours

**Weekday** 7:00 AM - 5:00 PM  
**Saturday** Closed  
**Sunday** Closed

## Fare Structure

**Base** \$2.00  
**Youth** \$1.00  
**Elderly/Disabled** \$1.00  
**Transfer** Free  
**Other/Special**

## Personnel

	<i>Full-Time</i>	<i>Part-Time</i>
<b>Operations</b>	0	6
<b>Maintenance</b>	0	0
<b>Administration</b>	1	2
	<u>1</u>	<u>8</u>

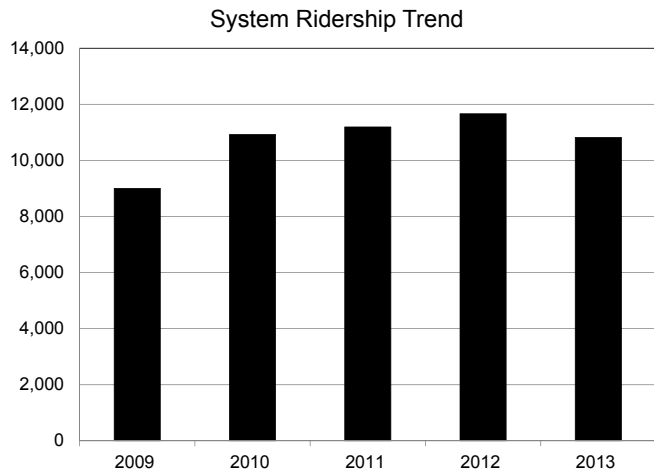
## Operation Characteristics

<b>Revenue Vehicles</b>	7
<b>Peak Hour Fleet</b>	5
<b>Base Fleet</b>	4
<b>Fuel Consumption (gal)</b>	7,964

## Ridership Trends

<b>2009</b>	9,001
<b>2010</b>	10,920
<b>2011</b>	11,192
<b>2012</b>	11,662
<b>2013</b>	10,815

## 2013 Highlights







# "Ride Rush" Public Transportation

## Operating Expense Summary

Operator Salaries/Wages	\$69,446
Other Salaries/Wages	\$13,131
Fringe	\$6,415
Services	\$3,585
Materials and Supplies	\$35,705
Utilities	\$2,016
Casualty/Liability	\$3,302
Purchased Transportation	\$0
Other	\$57,289
<b>Total Expenses</b>	<b>\$190,889</b>
Fixed Route Expenses	\$0
Demand Response Services	\$190,889

## Revenue Summary

Fare Revenue	\$15,967
Contract/Other	\$0
Local Assistance	\$52,027
State Assistance	\$50,536
Federal Assistance	\$72,359
<b>Total Revenue</b>	<b>\$190,889</b>

## Legislative District

Indiana Senate 27  
 Indiana House 54, 55, 56  
 U.S. Congressional 6

## Productivity

Total Passenger Boardings	10,815
Total Vehicle Miles	97,475
Revenue Vehicle Miles	94,719
Revenue Vehicle Hours	6,318

## Performance/Service Effectiveness

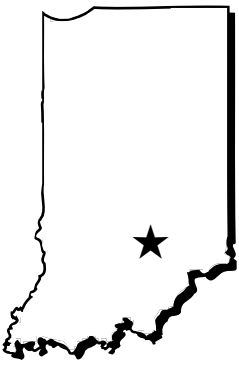
Operating Expense per Total Vehicle Mile	\$1.96
Operating Expense per Passenger Trip	\$17.65
Passenger Trips per Total Vehicle Mile	0.11
Passenger Trips per Capita	0.06

## Financial Performance

Operating Subsidy	\$174,922
Operating Subsidy Ratio	92%
Locally Derived Income	\$67,994
Locally Derived Income Per Operating Expense	\$0.36
Fare Recovery Ratio	8%

## Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Manufacturer	Vehicle Capacity	ADA Accessible	Engine Type
1	1999	Buick	5	Yes	Gas
1	2002	Dodge	6+1wc	Yes	Gas
1	2006	Dodge	4	No	Gas
2	2008	Chevy	6	Yes	Gas
1	2009	Ford	5+2wc	Yes	Gas
1	2010	Ford	5+2wc	Yes	Gas
<b>7</b>					



# Seymour

301-309 N. Chestnut St.  
 Seymour, IN 47274  
 (812) 522-7433

**Contact:** Edie Otte, Manager  
**Email:** seytransit@seymourin.org  
**Website:** www.seymourcity.com

## General Information

**Type of Service** Demand Response  
**Service Area** City of Seymour  
**Service Population** 17,503

## Service Hours

**Weekday** 6:00 AM - 6:00 PM  
**Saturday** Closed  
**Sunday** Closed

## Fare Structure

**Base** \$2.00  
**Youth** \$2.00  
**Elderly/Disabled** \$2.00  
**Transfer** Free  
**Other/Special**  
 Bus tokens 10 for \$16.00  
 Monthly Pass for \$25.00

## Personnel

	<i>Full-Time</i>	<i>Part-Time</i>
<b>Operations</b>	0	12
<b>Maintenance</b>	0	0
<b>Administration</b>	1	1
	<u>1</u>	<u>13</u>

## Operation Characteristics

<b>Revenue Vehicles</b>	5
<b>Peak Hour Fleet</b>	4
<b>Base Fleet</b>	2
<b>Fuel Consumption (gal)</b>	14,022

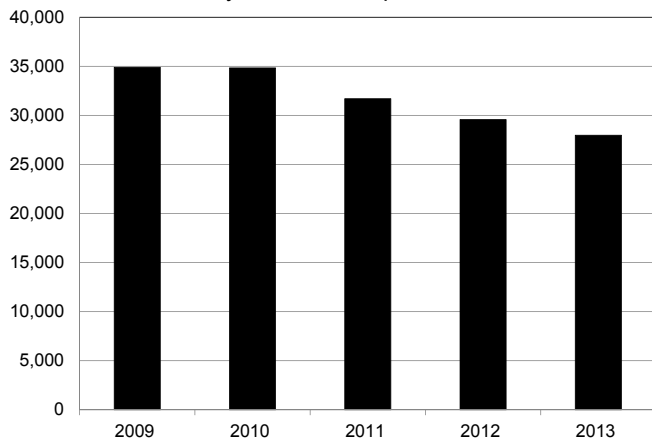
## Ridership Trends

<b>2009</b>	34,899
<b>2010</b>	34,835
<b>2011</b>	31,698
<b>2012</b>	29,569
<b>2013</b>	27,975

## 2013 Highlights

- We changed our name from Recycle to Ride to Seymour Transit at the end of January 2013.
- We stopped accepting cans for fares at the end of January 2013.
- We began selling monthly passes in February, which has been extremely successful.

System Ridership Trend



# Seymour Transit



## Legislative District

Indiana Senate 42  
 Indiana House 53, 67

U.S. Congressional 6

## Productivity

Total Passenger Boardings 27,975  
 Total Vehicle Miles 91,131  
 Revenue Vehicle Miles 91,131  
 Revenue Vehicle Hours 8,316

## Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile \$3.00  
 Operating Expense per Passenger Trip \$9.78  
 Passenger Trips per Total Vehicle Mile 0.31  
 Passenger Trips per Capita 1.46

## Financial Performance

Operating Subsidy \$240,060  
 Operating Subsidy Ratio 88%  
 Locally Derived Income \$99,800  
 Locally Derived Income Per Operating Expense \$0.36  
 Fare Recovery Ratio 12%

## Operating Expense Summary

Operator Salaries/Wages	\$31,202
Other Salaries/Wages	\$133,399
Fringe	\$19,097
Services	\$26,715
Materials and Supplies	\$58,534
Utilities	\$1,769
Casualty/Liability	\$0
Purchased Transportation	\$0
Other	\$2,810
<b>Total Expenses</b>	<b>\$273,526</b>
Fixed Route Expenses	\$0
Demand Response Services	\$273,526

## Revenue Summary

Fare Revenue	\$33,466
Contract/Other	\$0
Local Assistance	\$66,334
State Assistance	\$72,049
Federal Assistance	\$101,677
<b>Total Revenue</b>	<b>\$273,526</b>

## Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Manufacturer	Vehicle Capacity	ADA Accessible	Engine Type
1	2003	Ford	12+2wc	Yes	Gas
1	2006	Ford	12+2wc	Yes	Gas
1	2008	Ford	12+2wc	Yes	Gas
2	2008	Ford	14+2wc	Yes	Gas
<b>5</b>					



# SIDC

1001 E. Main St., P.O. Box 367  
 Washington, IN 47501  
 (812) 257-0118

**Contact:** Becky Guthrie, Director  
**Email:** bguthrie@frrs.org  
**Website:** www.ridesolution.org

## General Information

**Type of Service** Demand Response  
**Service Area** Daviess, Dubois, Gibson, Greene, Martin, Perry, Pike, Spencer, Sullivan, Warrick Counties  
**Service Population** 267,272

## Service Hours

**Weekday** 6:00 AM - 6:00 PM  
**Saturday** Closed  
**Sunday** Closed

## Fare Structure

**Base** \$2.00  
**Youth** \$1.00  
**Elderly/Disabled** \$2.00  
**Transfer** Free  
**Other/Special**  
 WATS Bus Service \$1.00  
 WATS Bus Service - Seniors \$0.50

## Personnel

	<i>Full-Time</i>	<i>Part-Time</i>
<b>Operations</b>	28	150
<b>Maintenance</b>	2	0
<b>Administration</b>	9	1
	<u>39</u>	<u>151</u>

## Operation Characteristics

<b>Revenue Vehicles</b>	137
<b>Peak Hour Fleet</b>	125
<b>Base Fleet</b>	90
<b>Fuel Consumption (gal)</b>	157,691

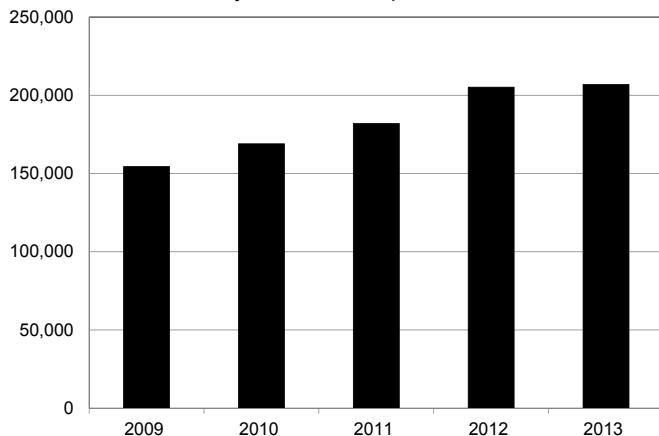
## Ridership Trends

<b>2009</b>	154,417
<b>2010</b>	168,968
<b>2011</b>	181,937
<b>2012</b>	205,184
<b>2013</b>	206,844

## 2013 Highlights

- Ride Solution moved into their new Administration Facility which was funded through ARRA.
- WATS (Warrick Co.) continues to increase ridership with the Evansville METS Connection.

System Ridership Trend





# Ride Solution

## Legislative District

Indiana Senate 44  
Indiana House 65, 66

U.S. Congressional 9

## Productivity

Total Passenger Boardings 206,844  
Total Vehicle Miles 2,330,527  
Revenue Vehicle Miles 2,264,407  
Revenue Vehicle Hours 116,120

## Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile \$1.16  
Operating Expense per Passenger Trip \$13.11  
Passenger Trips per Total Vehicle Mile 0.09  
Passenger Trips per Capita 0.85

## Financial Performance

Operating Subsidy \$2,525,366  
Operating Subsidy Ratio 93%  
Locally Derived Income \$958,097  
Locally Derived Income Per Operating Expense \$0.35  
Fare Recovery Ratio 7%

## Operating Expense Summary

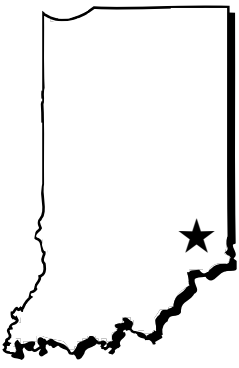
Operator Salaries/Wages \$1,070,942  
Other Salaries/Wages \$105,917  
Fringe \$294,214  
Services \$143,987  
Materials and Supplies \$561,683  
Utilities \$53,494  
Casualty/Liability \$133,734  
Purchased Transportation \$267,468  
Other \$80,240  
Total Expenses \$2,711,679  
Fixed Route Expenses \$0  
Demand Response Services \$2,711,679

## Revenue Summary

Fare Revenue \$186,313  
Contract/Other \$0  
Local Assistance \$771,784  
State Assistance \$698,082  
Federal Assistance \$1,055,500  
Total Revenue \$2,711,679

## Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Manufacturer	Vehicle Capacity	ADA Accessible	Engine Type	Number of Vehicles	Year Purchased	Vehicle Manufacturer	Vehicle Capacity	ADA Accessible	Engine Type
1	1995	Dodge	9	No	Gas	4	2008	Chevy	4+1wc	Yes	Gas
1	1997	Dodge	9	No	Gas	2	2008	Chevy	6	No	Gas
1	1998	Ford	6	No	Gas	3	2008	Chevy	5	Yes	Gas
1	1998	Dodge	6	No	Gas	1	2008	Chevy	6+1wc	Yes	Gas
1	1998	Dodge	4+1wc	Yes	Gas	12	2010	Ford	8+1wc	Yes	Gas
1	1999	Dodge	5+1wc	Yes	Gas	3	2010	Dodge	4+1wc	Yes	Gas
1	1999	Dodge	6	No	Gas	1	2010	Dodge	4	No	Gas
2	2000	Dodge	6	No	Gas	2	2010	Ford	5	No	Gas
1	2001	Dodge	4+1wc	Yes	Gas	2	2011	Ford	12+1wc	Yes	Gas
3	2002	Dodge	9+1wc	Yes	Gas	4	2011	Ford	8+1wc	Yes	Gas
1	2002	Dodge	10	No	Gas	2	2011	Ford	9+1wc	Yes	Gas
1	2003	Ford	10	No	Gas	4	2011	Dodge	5+1wc	Yes	Gas
1	2003	Dodge	9+1wc	Yes	Gas	1	2011	Ford	10+1wc	Yes	Gas
2	2003	Chevy	4+1wc	Yes	Gas	1	2011	Dodge	4+1wc	Yes	Gas
1	2003	Chevy	4	No	Gas	1	2011	Dodge	4	No	Gas
1	2003	Dodge	6	No	Gas	1	2012	Ford	10	No	Gas
1	2004	Chevy	4+1wc	Yes	Gas	1	2012	Ford	8+1wc	Yes	Gas
1	2004	Chrysler	4	No	Gas	11	2012	Dodge	4+1wc	Yes	Gas
7	2005	Dodge	6	No	Gas	1	2012	Ford	5+1wc	Yes	Gas
3	2005	Chevy	4+1wc	Yes	Gas	5	2013	Dodge	4+1wc	Yes	Gas
1	2005	Chevy	4	No	Gas	2	2013	Ford	14	No	Gas
2	2006	Scion	4	No	Gas	3	2013	Dodge	5+1wc	Yes	Gas
2	2006	Chevy	4+1wc	Yes	Gas	4	2013	Ford	10+1wc	Yes	Gas
1	2006	Ford	8+1wc	Yes	Gas	2	2013	Ford	4	No	Gas
4	2006	Chevy	6	No	Gas	4	2014	Ford	5	No	Gas
1	2006	Chrysler	6	No	Gas	1	2014	Ford	4	No	Gas
1	2006	Ford	10	No	Gas	1	2014	Ford	4	No	Gas
3	2007	Chevy	4+1wc	Yes	Gas	137		Buick	4	No	Gas
3	2007	Dodge	6	No	Gas						
1	2007	Chevy	10	No	Gas						
2	2007	Dodge	7	No	Gas						
2	2007	Chevy	4	No	Gas						
1	2008	Ford	8+1wc	Yes	Gas						
2	2008	Toyota	4	No	Gas						



# SIRPC

13091 Benedict Dr  
 Dillsboro, IN 47018  
 (800) 330-7603

**Contact:** Erin Catford, Transportation Director

**Email:** [ecatford@lifetime-resources.org](mailto:ecatford@lifetime-resources.org)

**Website:** [www.car.lifetime-resources.org](http://www.car.lifetime-resources.org)

## General Information

**Type of Service** Point Deviation and Demand Response  
**Service Area** Dearborn, Ripley, Ohio, Switzerland, Jefferson, Jennings, and Decatur Counties  
**Service Population** 182,299

## Service Hours

**Weekday** 6:00 AM - 6:00 PM  
**Saturday** Closed  
**Sunday** Closed

## Fare Structure

**Base** \$1.25  
**Youth** \$0.75  
**Elderly/Disabled** \$0.75  
**Transfer** Free  
**Other/Special**  
 >5Miles = \$4.50 + \$1.00/County Line crossed  
 Elderly/Disabled >5 Miles

## Personnel

	<i>Full-Time</i>	<i>Part-Time</i>
<b>Operations</b>	5	50
<b>Maintenance</b>	1	0
<b>Administration</b>	1	0
	<u>7</u>	<u>50</u>

## Operation Characteristics

<b>Revenue Vehicles</b>	44
<b>Peak Hour Fleet</b>	37
<b>Base Fleet</b>	32
<b>Fuel Consumption (gal)</b>	87,425

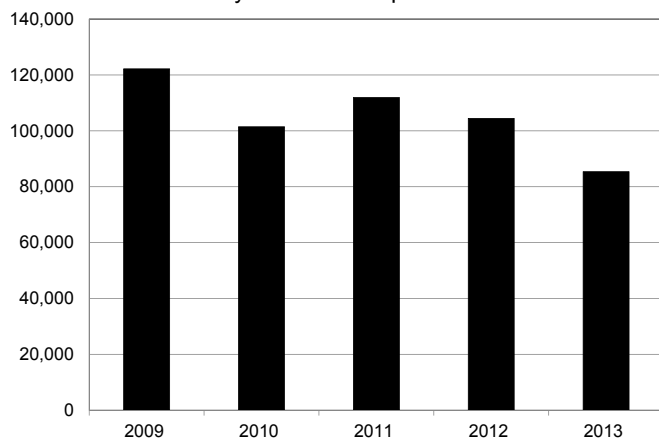
## Ridership Trends

<b>2009</b>	122,165
<b>2010</b>	101,444
<b>2011</b>	111,909
<b>2012</b>	104,458
<b>2013</b>	85,365

## 2013 Highlights

- September 2013 - Implemented Mobile Data Transmitters
- Notification of fare changes to begin 1/1/2014
- Notification of route changes to begin 1/1/2014
- Discontinuing service in Jennings County as of 12/31/13

System Ridership Trend





# Catch-A-Ride Transportation

## Legislative District

**Indiana Senate** 39, 47, 48, 49, 50  
**Indiana House** 45, 60, 62, 63, 64, 73, 74, 75, 76, 78  
**U.S. Congressional** 8

## Productivity

**Total Passenger Boardings** 85,365  
**Total Vehicle Miles** 814,338  
**Revenue Vehicle Miles** 804,766  
**Revenue Vehicle Hours** 46,582

## Performance/Service Effectiveness

**Operating Expense per Total Vehicle Mile** \$1.95  
**Operating Expense per Passenger Trip** \$18.64  
**Passenger Trips per Total Vehicle Mile** 0.10  
**Passenger Trips per Capita** 0.47

## Financial Performance

**Operating Subsidy** \$1,431,755  
**Operating Subsidy Ratio** 90%  
**Locally Derived Income** \$540,689  
**Locally Derived Income Per Operating Expense** \$0.34  
**Fare Recovery Ratio** 5%

## Operating Expense Summary

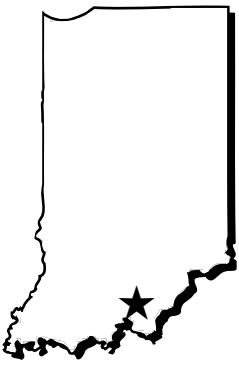
Operator Salaries/Wages	\$508,759
Other Salaries/Wages	\$316,943
Fringe	\$198,813
Services	\$46,386
Materials and Supplies	\$368,013
Utilities	\$14,312
Casualty/Liability	\$91,183
Purchased Transportation	\$0
Other	\$47,147
<b>Total Expenses</b>	<b>\$1,591,556</b>
Fixed Route Expenses	\$0
Demand Response Services	\$1,591,556

## Revenue Summary

Fare Revenue	\$81,615
Contract/Other	\$78,186
Local Assistance	\$380,888
State Assistance	\$334,990
Federal Assistance	\$715,877
<b>Total Revenue</b>	<b>\$1,591,556</b>

## Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Manufacturer	Vehicle Capacity	ADA Accessible	Engine Type
1	2005	Chevy	6+1wc	Yes	Gas
1	2005	Ford	11+2wc	Yes	Gas
1	2006	Ford	10+1wc	Yes	Gas
1	2006	Ford	6	No	Gas
1	2007	Dodge	6	No	Gas
3	2007	Ford	12+2wc	Yes	Gas
2	2007	Ford	11+2wc	Yes	Gas
2	2007	Chevy	6+1wc	Yes	Gas
1	2008	Ford	10+1wc	Yes	Gas
6	2008	Chevy	6+1wc	Yes	Gas
2	2008	Ford	12+2wc	Yes	Gas
2	2008	Ford	8+2wc	Yes	Gas
3	2008	Ford	9+1wc	Yes	Gas
1	2008	Ford	10+1wc	Yes	Gas
1	2009	Ford	12+2wc	Yes	Gas
2	2009	Ford	8+2wc	Yes	Gas
10	2010	Ford	8+2wc	Yes	Gas
2	2010	Ford	12+2wc	Yes	Gas
2	2013	Ford	12+2wc	Yes	Gas
<b>44</b>					



# Southern Indiana Transit System

P.O. Box 547  
Corydon, IN 47112  
(812) 734-0285

**Contact:** Roland Lemus, Regional Director

**Email:** brtrdir@brsinc.org

**Website:** www.brsinc.org

## General Information

**Type of Service** Demand Response  
**Service Area** Crawford, Harrison, Scott and Wasington Counties  
**Service Population** 102,520

## Service Hours

**Weekday** 6:00 AM - 6:00 PM  
**Saturday** By Request for Public Events  
**Sunday** Closed

## Fare Structure

**Base** \$2.00  
**Youth** None  
**Elderly/Disabled** None  
**Transfer** None  
**Other/Special**  
\$3.00 - 11- 20 miles  
\$4.00 - greater than 20 miles

## Personnel

	<i>Full-Time</i>	<i>Part-Time</i>
<b>Operations</b>	16	2
<b>Maintenance</b>	1	0
<b>Administration</b>	2	0
	<u>19</u>	<u>2</u>

## Operation Characteristics

<b>Revenue Vehicles</b>	25
<b>Peak Hour Fleet</b>	13
<b>Base Fleet</b>	8
<b>Fuel Consumption (gal)</b>	51,278

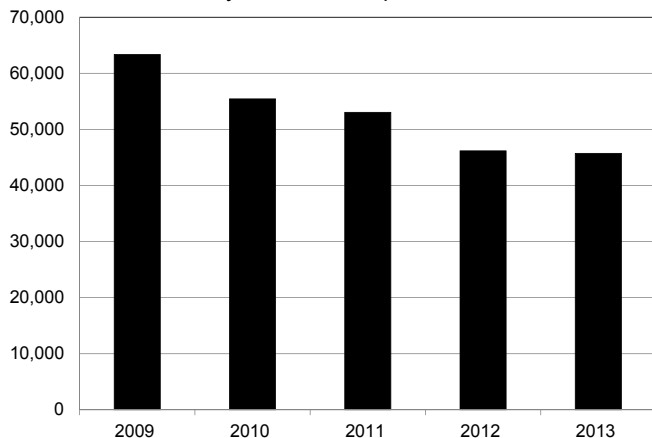
## Ridership Trends

<b>2009</b>	63,353
<b>2010</b>	55,437
<b>2011</b>	53,040
<b>2012</b>	46,168
<b>2013</b>	45,722

## 2013 Highlights

- SITS updated the Corydon Bus Transit Route to accommodate a new location in Corydon
- Provided public community shuttle service for special events in Harrison County
- SITS Management Staff attended Scott Co workshop fair for Special needs
- SITS hosted Transportation Awareness seminar at Scottsburg High School
- SITS provided public shuttle service for public attending Lanesville Heritage weekend

System Ridership Trend







# Southern Indiana Transit System

## Legislative District

Indiana Senate 42, 43, 45  
 Indiana House 55, 66, 67, 68, 69

U.S. Congressional 6

## Productivity

Total Passenger Boardings 45,722  
 Total Vehicle Miles 478,418  
 Revenue Vehicle Miles 460,783  
 Revenue Vehicle Hours 19,061

## Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile \$1.67  
 Operating Expense per Passenger Trip \$17.44  
 Passenger Trips per Total Vehicle Mile 0.10  
 Passenger Trips per Capita 0.46

## Financial Performance

Operating Subsidy \$670,305  
 Operating Subsidy Ratio 84%  
 Locally Derived Income \$295,677  
 Locally Derived Income Per Operating Expense \$0.37  
 Fare Recovery Ratio 8%

## Operating Expense Summary

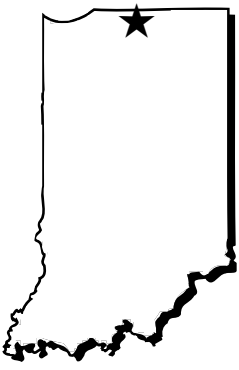
Operator Salaries/Wages	\$364,698
Other Salaries/Wages	\$0
Fringe	\$52,175
Services	\$52,173
Materials and Supplies	\$186,803
Utilities	\$17,785
Casualty/Liability	\$29,116
Purchased Transportation	\$28,846
Other	\$65,570
<b>Total Expenses</b>	<b>\$797,166</b>
Fixed Route Expenses	\$0
Demand Response Services	\$797,166

## Revenue Summary

Fare Revenue	\$63,766
Contract/Other	\$63,095
Local Assistance	\$168,816
State Assistance	\$168,819
Federal Assistance	\$332,670
<b>Total Revenue</b>	<b>\$797,166</b>

## Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Manufacturer	Vehicle Capacity	ADA Accessible	Engine Type
1	2000	Dodge	5	No	Gas
3	2005	Chevy	16+2wc	Yes	Gas
2	2006	Ford	21	Yes	Gas
2	2006	Chevy	16+2wc	Yes	Gas
1	2008	Ford	10	Yes	Gas
1	2008	Chevy	7	Yes	Gas
1	2009	Ford	8	Yes	Gas
1	2010	Dodge	6+2wc	Yes	Gas
3	2010	Ford	12	Yes	Gas
4	2010	Ford	8+1wc	Yes	Gas
1	2011	Ford	12+2wc	Yes	Gas
2	2011	Dodge	6+2wc	Yes	Gas
1	2013	Ford	8+1wc	Yes	Gas
2	2013	Dodge	4+2wc	Yes	Gas
<b>25</b>					



# South Bend

1401 S Lafayette  
 South Bend, IN 46613  
 (574) 239-8903

**Contact:** Chris Kubaszak, Controller

**Email:** ckubaszak@sbtranspo.com

**Website:** www.sbtranspo.com

## General Information

**Type of Service** Fixed Route and Demand Response  
**Service Area** South Bend and Mishawauka City Limits  
**Service Population** 175,000

## Service Hours

**Weekday** 8:00 AM - 10:00 PM  
**Saturday** 10:00 AM - 1:00 AM  
**Sunday** 8:00 AM - 6:00 PM

## Fare Structure

**Base** \$1.00  
**Youth** \$0.50  
**Elderly/Disabled** \$0.50  
**Transfer** None  
**Other/Special**  
 Monthly Pass Fixed Route \$35.00  
 Student Monthly Pass \$30.00

## Personnel

	<i>Full-Time</i>	<i>Part-Time</i>
<b>Operations</b>	55	11
<b>Maintenance</b>	14	2
<b>Administration</b>	12	8
	<u>81</u>	<u>21</u>

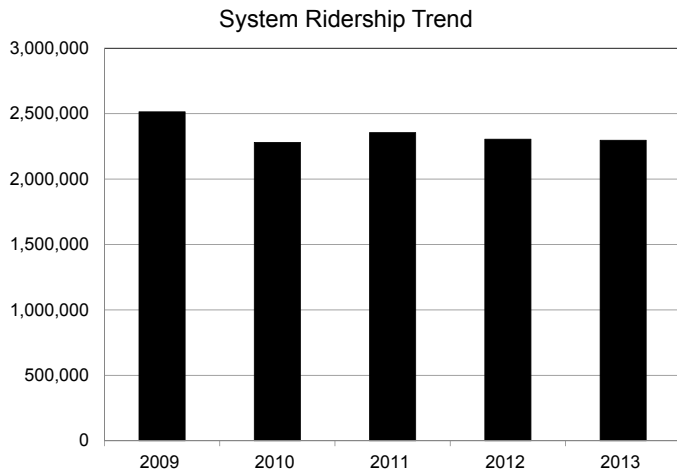
## Operation Characteristics

<b>Revenue Vehicles</b>	63
<b>Peak Hour Fleet</b>	50
<b>Base Fleet</b>	39
<b>Fuel Consumption (gal)</b>	383,959

## Ridership Trends

<b>2009</b>	2,514,213
<b>2010</b>	2,280,288
<b>2011</b>	2,354,741
<b>2012</b>	2,305,069
<b>2013</b>	2,296,907

## 2013 Highlights





## Legislative District

Indiana Senate 44, 46, 47  
 Indiana House 62, 66, 70, 73  
 U.S. Congressional 6, 9

## Productivity

Total Passenger Boardings 2,296,907  
 Total Vehicle Miles 1,651,687  
 Revenue Vehicle Miles 1,528,360  
 Revenue Vehicle Hours 112,601

## Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile \$6.04  
 Operating Expense per Passenger Trip \$4.34  
 Passenger Trips per Total Vehicle Mile 1.39  
 Passenger Trips per Capita 13.13

## Financial Performance

Operating Subsidy \$7,353,603  
 Operating Subsidy Ratio 74%  
 Locally Derived Income \$6,122,110  
 Locally Derived Income Per Operating Expense \$0.61  
 Fare Recovery Ratio 14%

## Operating Expense Summary

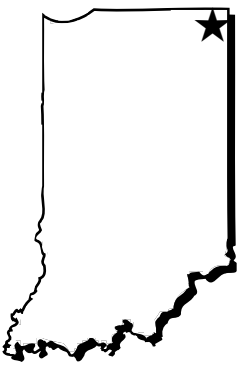
Operator Salaries/Wages	\$3,859,869
Other Salaries/Wages	\$1,086,456
Fringe	\$1,795,234
Services	\$1,151,890
Materials and Supplies	\$1,250,371
Utilities	\$496,502
Casualty/Liability	\$203,332
Purchased Transportation	\$0
Other	\$132,398
<b>Total Expenses</b>	<b>\$9,976,052</b>
Fixed Route Expenses	\$8,978,447
Demand Response Services	\$997,605

## Revenue Summary

Fare Revenue	\$1,432,235
Contract/Other	\$1,190,214
Local Assistance	\$3,499,661
State Assistance	\$2,128,812
Federal Assistance	\$1,725,130
<b>Total Revenue</b>	<b>\$9,976,052</b>

## Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Manufacturer	ADA Accessible	Vehicle Capacity	Engine Type
6	1999	Gillig	Yes	36+2wc	Diesel
10	2002	Gillig	Yes	29+2wc	Diesel
10	2003	Gillig	Yes	29+2wc	Diesel
21	2004	Gillig	Yes	29+2wc	Diesel
2	2004	Optima	Yes	25+2wc	Diesel
4	2005	Coach & Eq	Yes	11+3wc	Diesel
4	2006	Coach & Eq	Yes	11+3wc	Diesel
4	2009	Coach & Eq	Yes	11+3wc	Diesel
2	2010	Coach & Eq	Yes	11+3wc	Diesel
<b>63</b>					



# Steuben Co.

317 S. Wayne Street  
 Angola, IN 46703  
 (260) 665-8191

**Contact:** Kris Strawser, Executive Director

**Email:** kstrawser@steubenco.org

**Website:** www.steubenco.org

## General Information

**Type of Service** Demand Response  
**Service Area** County of Steuben  
**Service Population** 34,185

## Service Hours

**Weekday** 7:00 AM - 4:30 PM  
**Saturday** Closed  
**Sunday** Closed

## Fare Structure

**Base** \$2.00  
**Youth** \$1.00  
**Elderly/Disabled** None  
**Transfer** None  
**Other/Special**  
 \$5.00 outside city limits  
 \$1.25 per mile outside county

## Personnel

	<i>Full-Time</i>	<i>Part-Time</i>
<b>Operations</b>	0	16
<b>Maintenance</b>	0	0
<b>Administration</b>	3	1
	<u>3</u>	<u>17</u>

## Operation Characteristics

<b>Revenue Vehicles</b>	12
<b>Peak Hour Fleet</b>	8
<b>Base Fleet</b>	6
<b>Fuel Consumption (gal)</b>	16,226

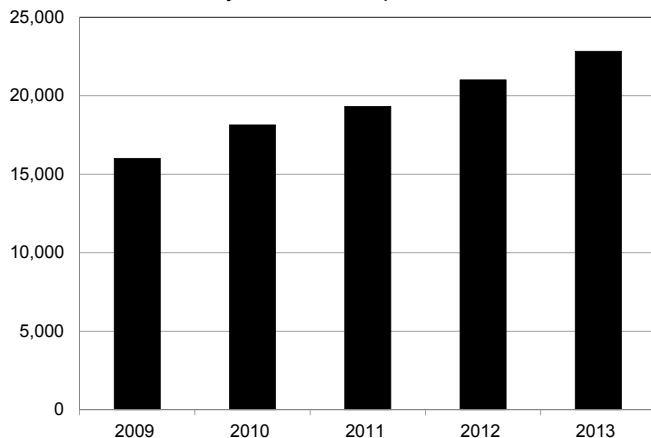
## Ridership Trends

<b>2009</b>	16,013
<b>2010</b>	18,141
<b>2011</b>	19,321
<b>2012</b>	21,012
<b>2013</b>	22,833

## 2013 Highlights

- Van Miles and Passenger miles both increased 21% from 2012.
- We added an additional shopping run to a senior apartment complex.

System Ridership Trend



# STAR Transportation



## Legislative District

Indiana Senate 8, 9, 10, 11  
 Indiana House 5, 6, 7, 8, 21

U.S. Congressional 2

## Productivity

Total Passenger Boardings 22,833  
 Total Vehicle Miles 246,130  
 Revenue Vehicle Miles 222,344  
 Revenue Vehicle Hours 13,938

## Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile \$1.57  
 Operating Expense per Passenger Trip \$16.95  
 Passenger Trips per Total Vehicle Mile 0.09  
 Passenger Trips per Capita 0.67

## Financial Performance

Operating Subsidy \$358,004  
 Operating Subsidy Ratio 92%  
 Locally Derived Income \$74,085  
 Locally Derived Income Per Operating Expense \$0.19  
 Fare Recovery Ratio 8%

## Operating Expense Summary

Operator Salaries/Wages	\$127,534
Other Salaries/Wages	\$91,144
Fringe	\$43,095
Services	\$14,095
Materials and Supplies	\$83,429
Utilities	\$5,226
Casualty/Liability	\$5,961
Purchased Transportation	\$0
Other	\$16,605
<b>Total Expenses</b>	<b>\$387,089</b>
Fixed Route Expenses	\$0
Demand Response Services	\$387,089

## Revenue Summary

Fare Revenue	\$29,085
Contract/Other	\$0
Local Assistance	\$45,000
State Assistance	\$177,293
Federal Assistance	\$135,711
<b>Total Revenue</b>	<b>\$387,089</b>

## Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Manufacturer	Vehicle Capacity	ADA Accessible	Engine Type
1	2003	Dodge	6	No	Gas
1	2003	Dodge	11	Yes	Gas
1	2004	Chrysler	3	No	Gas
1	2004	Pontiac	3	No	Gas
1	2008	Chevy	6	Yes	Gas
1	2009	Chevy	6	No	Gas
1	2009	Ford	8+2wc	Yes	Gas
1	2010	Ford	8+2wc	Yes	Gas
1	2010	Dodge	6	Yes	Gas
1	2011	Dodge	6	Yes	Gas
1	2012	Dodge	6	Yes	Gas
1	2013	Dodge	6	Yes	Gas
<b>12</b>					



# Transit Authority of River City (TARC)

1000 W Broadway  
 Louisville, KY 40203  
 (502) 561-5100

Contact: J. Barry Barker, Executive Director  
 Email: [jbarrybarker@ridetarc.org](mailto:jbarrybarker@ridetarc.org)  
 Website: [www.ridetarc.org](http://www.ridetarc.org)

## General Information

**Type of Service** Fixed Route and Demand Response  
**Service Area** New Albany, Clarksville, and Jeffersonville City Limits  
**Service Population** 103,049

## Service Hours

**Weekday** 4:30 AM - 1:00 AM  
**Saturday** 4:30 AM - 1:00 AM  
**Sunday** 5:00 AM - 12:30 AM

## Fare Structure

**Base** \$1.75  
**Youth** \$0.80  
**Elderly/Disabled** \$0.80  
**Transfer** None  
**Other/Special**  
 Express fare \$2.75  
 Mo pass fixed route \$50.00; Express \$85.00

## Personnel

	Full-Time	Part-Time
<b>Operations</b>	397	11
<b>Maintenance</b>	106	0
<b>Administration</b>	119	18
	<u>622</u>	<u>29</u>

## Operation Characteristics

<b>Revenue Vehicles</b>	232
<b>Peak Hour Fleet</b>	20
<b>Base Fleet</b>	12
<b>Fuel Consumption (gal)</b>	162,611

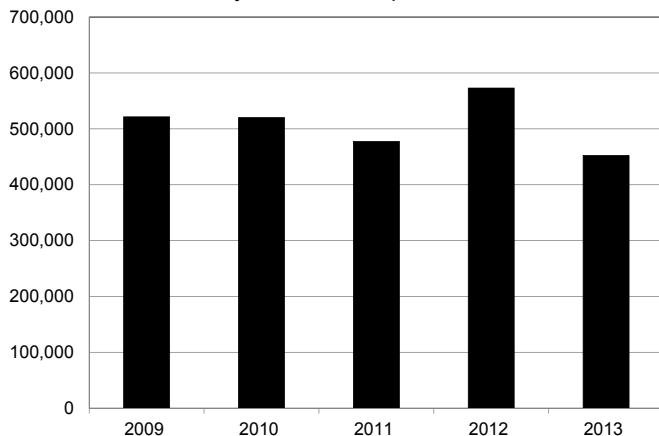
## Ridership Trends

<b>2009</b>	521,379
<b>2010</b>	520,017
<b>2011</b>	477,277
<b>2012</b>	572,964
<b>2013</b>	452,283

## 2013 Highlights

- TARC received a State of Good Repair Grant for the purchase of 12 replacement buses
- TARC received a JARC Grant to provide Paratransit Work Trips, 43,140 such trips in 2013
- TARC received a New Freedoms Grant for access improvement on walkways and curbcuts
- TARC received an ORBP grant to mitigate impact of bridge const. in Greater Lou area
- TARC received the Certificate of Merit from APTA Bus Safety and Security Awards
- TARC communicated with and supported NAHA with its transit improvement project

System Ridership Trend





# Transit Authority of River City

## Legislative District

Indiana Senate 13, 14  
 Indiana House 51

U.S. Congressional 3

## Productivity

Total Passenger Boardings 452,283  
 Total Vehicle Miles 672,162  
 Revenue Vehicle Miles 576,966  
 Revenue Vehicle Hours 78,205

## Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile \$7.73  
 Operating Expense per Passenger Trip \$11.48  
 Passenger Trips per Total Vehicle Mile 0.67  
 Passenger Trips per Capita 4.39

## Financial Performance

Operating Subsidy \$4,040,688  
 Operating Subsidy Ratio 78%  
 Locally Derived Income \$3,844,984  
 Locally Derived Income Per Operating Expense \$0.74  
 Fare Recovery Ratio 22%

## Operating Expense Summary

Operator Salaries/Wages	\$1,210,808
Other Salaries/Wages	\$694,967
Fringe	\$1,336,285
Services	\$127,811
Materials and Supplies	\$566,598
Utilities	\$35,186
Casualty/Liability	\$77,278
Purchased Transportation	\$1,112,284
Other	\$33,159
<b>Total Expenses</b>	<b>\$5,194,376</b>
Fixed Route Expenses	\$4,786,463
Demand Response Services	\$407,913

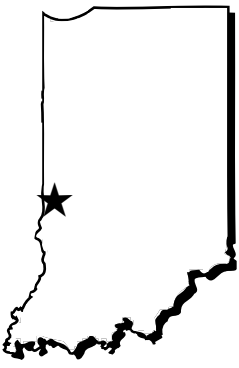
## Revenue Summary

Fare Revenue	\$1,147,045
Contract/Other	\$6,643
Local Assistance	\$2,691,296
State Assistance	\$1,228,587
Federal Assistance	\$120,805
<b>Total Revenue</b>	<b>\$5,194,376</b>

## Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Manufacturer	ADA Accessible	Vehicle Capacity	Engine Type
6	1987	CCI	Yes	17+1wc	Diesel
5	1997	CCI	Yes	27+2wc	Diesel
26	1998	Gillig	Yes	40+2wc	Diesel
63	1999	Gillig	Yes	40+2wc	Diesel
8	2000	Gillig	Yes	24+2wc	Diesel
12	2000	Gillig	Yes	40+2wc	Diesel
10	2001	Gillig	Yes	40+2wc	Diesel
17	2002	Gillig	Yes	24+2wc	Diesel
20	2003	Gillig	Yes	40+2wc	Diesel
5	2004	Gillig	Yes	40+2wc	Hybrid
5	2005	CCI	Yes	27+2wc	Diesel
16	2005	Gillig	Yes	40+2wc	Diesel
4	2007	Gillig	Yes	40+2wc	Hybrid
6	2008	Gillig	Yes	40+2wc	Diesel
3	2009	Gillig	Yes	40+2wc	Hybrid
17	2009	Gillig	Yes	40+2wc	Diesel
9	2010	Gillig	Yes	40+2wc	Hybrid

232



# Terre Haute

901 South 14th St  
 Terre Haute, IN 47807  
 (812) 235-0109

**Contact:** Brad Miller, General Manager  
**Email:** brad.miller@terrehaute.IN.gov  
**Website:** www.terrehaute.IN.gov

## General Information

**Type of Service** Fixed Route and Demand Response  
**Service Area** Terre Haute City Limits  
**Service Population** 59,614

## Service Hours

**Weekday** 8:00 AM - 11:00 PM  
**Saturday** 10:00 AM - 11:00 PM  
**Sunday** Closed

## Fare Structure

**Base** \$1.50  
**Youth** \$1.50  
**Elderly/Disabled** \$0.75  
**Transfer** None  
**Other/Special**  
 31 day \$40.00 & 14-ride \$18.00  
 ISU and Ivy Tech students ride free

## Personnel

	<i>Full-Time</i>	<i>Part-Time</i>
<b>Operations</b>	21	8
<b>Maintenance</b>	2	2
<b>Administration</b>	5	2
	<u>28</u>	<u>12</u>

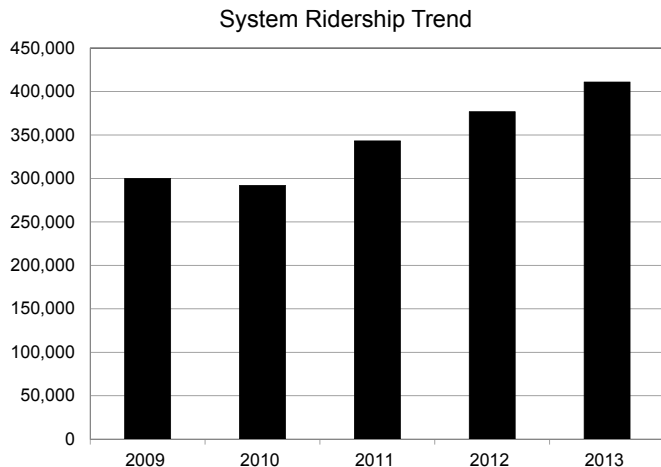
## Operation Characteristics

<b>Revenue Vehicles</b>	16
<b>Peak Hour Fleet</b>	10
<b>Base Fleet</b>	10
<b>Fuel Consumption (gal)</b>	96,567

## Ridership Trends

<b>2009</b>	299,956
<b>2010</b>	291,888
<b>2011</b>	343,152
<b>2012</b>	376,763
<b>2013</b>	410,903

## 2013 Highlights







# Terre Haute Transit Utility

## Legislative District

Indiana Senate 45, 46  
 Indiana House 70, 71, 72

U.S. Congressional 9

## Productivity

Total Passenger Boardings 410,903  
 Total Vehicle Miles 546,018  
 Revenue Vehicle Miles 476,376  
 Revenue Vehicle Hours 50,656

## Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile \$4.56  
 Operating Expense per Passenger Trip \$6.06  
 Passenger Trips per Total Vehicle Mile 0.75  
 Passenger Trips per Capita 6.89

## Financial Performance

Operating Subsidy \$1,989,145  
 Operating Subsidy Ratio 80%  
 Locally Derived Income \$744,728  
 Locally Derived Income Per Operating Expense \$0.30  
 Fare Recovery Ratio 8%

## Operating Expense Summary

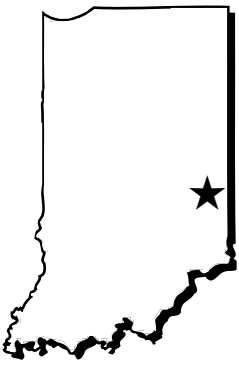
Operator Salaries/Wages	\$1,030,000
Other Salaries/Wages	\$421,336
Fringe	\$523,855
Services	\$34,302
Materials and Supplies	\$326,325
Utilities	\$26,059
Casualty/Liability	\$14,636
Purchased Transportation	\$0
Other	\$113,897
<b>Total Expenses</b>	<b>\$2,490,410</b>
Fixed Route Expenses	\$2,490,410
Demand Response Services	\$0

## Revenue Summary

Fare Revenue	\$200,031
Contract/Other	\$301,234
Local Assistance	\$243,463
State Assistance	\$473,970
Federal Assistance	\$1,271,712
<b>Total Revenue</b>	<b>\$2,490,410</b>

## Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Manufacturer	ADA Accessible	Vehicle Capacity	Engine Type
2	2002	Ford	Yes	22+2wc	Diesel
3	2003	Optima coach	Yes	25+2wc	Diesel
1	2006	Ford Supreme	Yes	22+2wc	Diesel
2	2009	Work Horse	Yes	22+2wc	Gas/Electric
1	2009	Ford Supreme	Yes	22+2wc	Diesel
3	2010	Ford Supreme	Yes	22+2wc	Diesel
2	2010	Ford Supreme	Yes	22+2wc	Gas
1	2011	Goshen Coach	Yes	10+4wc	Gas
1	2011	Goshen Coach	Yes	24+2wc	Diesel
<b>16</b>					



# Union Co.

615 W. High Street  
 Liberty, IN 47353  
 (765) 458-5500

**Contact:** Trisha Witham, Executive Director  
**Email:** withamtrisha\_ucaa@yahoo.com

## General Information

**Type of Service** Subscription/Demand Response  
**Service Area** Union County and Rural Wayne  
**Service Population** 32,105

## Service Hours

**Weekday** 6:00 AM - 5:00 PM  
**Saturday** Closed  
**Sunday** Closed

## Fare Structure

**Base** \$1.00  
**Youth** \$1.00  
**Elderly/Disabled** \$1.00  
**Transfer** Free  
**Other/Special**

Based on mileage  
 Base fares depends on zones

## Personnel

	<i>Full-Time</i>	<i>Part-Time</i>
<b>Operations</b>	2	12
<b>Maintenance</b>	0	0
<b>Administration</b>	1	0
	<u>3</u>	<u>12</u>

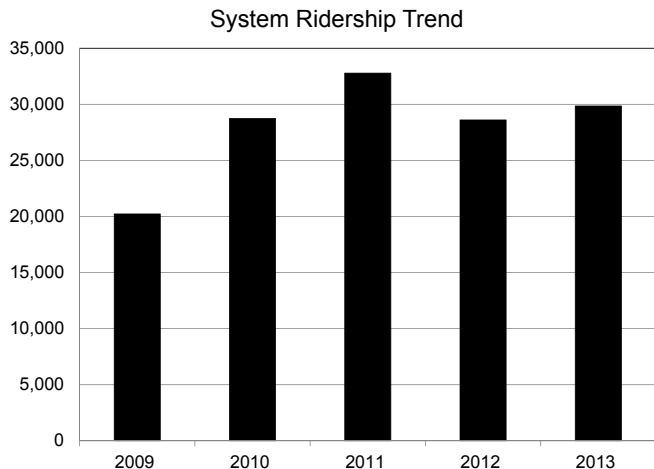
## Operation Characteristics

<b>Revenue Vehicles</b>	12
<b>Peak Hour Fleet</b>	9
<b>Base Fleet</b>	6
<b>Fuel Consumption (gal)</b>	30,958

## Ridership Trends

<b>2009</b>	20,225
<b>2010</b>	28,729
<b>2011</b>	32,779
<b>2012</b>	28,602
<b>2013</b>	29,849

## 2013 Highlights



# Union County Transit



## Legislative District

Indiana Senate 38, 39  
 Indiana House 43, 45, 46

U.S. Congressional 8

## Productivity

Total Passenger Boardings 29,849  
 Total Vehicle Miles 253,958  
 Revenue Vehicle Miles 246,624  
 Revenue Vehicle Hours 31,323

## Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile \$1.61  
 Operating Expense per Passenger Trip \$13.73  
 Passenger Trips per Total Vehicle Mile 0.12  
 Passenger Trips per Capita 0.39

## Financial Performance

Operating Subsidy \$385,677  
 Operating Subsidy Ratio 94%  
 Locally Derived Income \$173,951  
 Locally Derived Income Per Operating Expense \$0.42  
 Fare Recovery Ratio 6%

## Operating Expense Summary

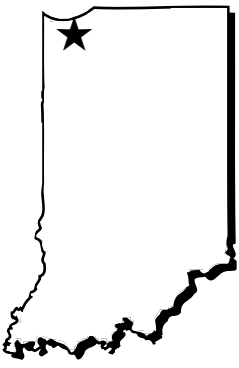
Operator Salaries/Wages	\$190,536
Other Salaries/Wages	\$0
Fringe	\$12,777
Services	\$0
Materials and Supplies	\$126,186
Utilities	\$0
Casualty/Liability	\$30,265
Purchased Transportation	\$0
Other	\$50,127
<b>Total Expenses</b>	<b>\$409,891</b>
Fixed Route Expenses	\$0
Demand Response Services	\$409,891

## Revenue Summary

Fare Revenue	\$24,214
Contract/Other	\$0
Local Assistance	\$149,737
State Assistance	\$80,608
Federal Assistance	\$155,332
<b>Total Revenue</b>	<b>\$409,891</b>

## Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Manufacturer	Vehicle Capacity	ADA Accessible	Engine Type
1	2000	Dodge	14	No	Gas
1	2006	Ford	10+2wc	Yes	Gas
1	2007	Chevy	5+1wc	Yes	Gas
2	2008	Ford	12+2wc	Yes	Gas
1	2009	Ford	10+2wc	Yes	Gas
4	2009	Ford	8+2wc	Yes	Gas
1	2010	Dodge	5+1wc	Yes	Gas
1	2013	Ford	14+2wc	Yes	Gas
<b>12</b>					



# Valparaiso

166 Lincolnway  
 Valparaiso, IN 46123  
 (219) 462-1161

**Contact:** Taylor Wegrzyn, Transit Manager

**Email:** twegrzyn@valpo.us

**Website:** www.valpo.us

## General Information

**Type of Service** Deviated Fixed Route and Commuter Bus  
**Service Area** Valparaiso City Limits  
**Service Population** 31,733

## Service Hours

**Weekday** 6:00 AM - 8:15 PM  
**Saturday** 6:16 AM - 12:03 AM  
**Sunday** 6:16 AM - 12:03 AM

## Fare Structure

**Base** \$1.00  
**Youth** None  
**Elderly/Disabled** \$0.50  
**Transfer** None  
**Other/Special**  
 Monthly Pass fixed Route \$30.00  
 Disability Monthly Pass \$15.00

## Personnel

	<i>Full-Time</i>	<i>Part-Time</i>
<b>Operations</b>	15	5
<b>Maintenance</b>	0	0
<b>Administration</b>	3	0
	<hr/> 18	<hr/> 5

## Operation Characteristics

<b>Revenue Vehicles</b>	14
<b>Peak Hour Fleet</b>	8
<b>Base Fleet</b>	8
<b>Fuel Consumption (gal)</b>	59,804

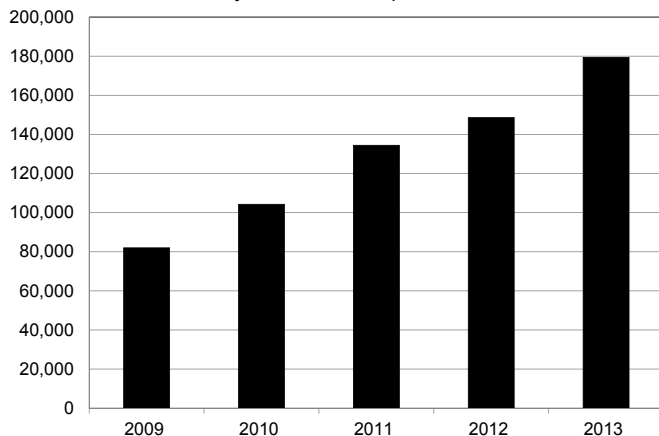
## Ridership Trends

<b>2009</b>	81,994
<b>2010</b>	104,261
<b>2011</b>	134,427
<b>2012</b>	148,574
<b>2013</b>	179,378

## 2013 Highlights

- V-Line experienced a 23% increase in passenger trips from 2012 to 2013
- ChicaGo Dash experienced a 15% increase in passenger trips from 2012 to 2013
- ChicaGo Dash surpassed 50,000 passenger trips for the first time
- Added a fourth commuter bus departure and arrival time in April, 2013
- Installed a heated bicycle shelter at the commuter bus station

System Ridership Trend



# City of Valparaiso Transit



## Legislative District

Indiana Senate 43

Indiana House 55

U.S. Congressional 6

## Productivity

Total Passenger Boardings 179,378

Total Vehicle Miles 380,149

Revenue Vehicle Miles 287,840

Revenue Vehicle Hours 16,062

## Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile \$4.14

Operating Expense per Passenger Trip \$8.76

Passenger Trips per Total Vehicle Mile 0.47

Passenger Trips per Capita 5.65

## Financial Performance

Operating Subsidy \$1,231,521

Operating Subsidy Ratio 78%

Locally Derived Income \$1,115,649

Locally Derived Income

Per Operating Expense \$0.71

Fare Recovery Ratio 22%

## Operating Expense Summary

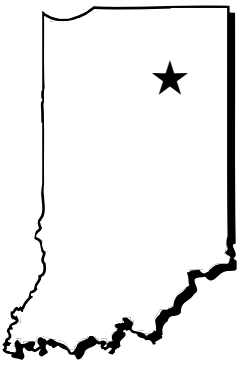
Operator Salaries/Wages	\$33,732
Other Salaries/Wages	\$0
Fringe	\$2,529
Services	\$41,514
Materials and Supplies	\$229,678
Utilities	\$2,703
Casualty/Liability	\$28,239
Purchased Transportation	\$1,120,239
Other	\$113,418
<b>Total Expenses</b>	<b>\$1,572,052</b>
Fixed Route Expenses	\$1,572,052
Demand Response Services	\$0

## Revenue Summary

Fare Revenue	\$340,531
Contract/Other	\$0
Local Assistance	\$775,118
State Assistance	\$148,693
Federal Assistance	\$307,710
<b>Total Revenue</b>	<b>\$1,572,052</b>

## Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Manufacturer	ADA Accessible	Vehicle Capacity	Engine Type
4	2010	MCI	Yes	53	Diesel
1	2012	MCI	Yes	53	Diesel
3	2007	SPC	Yes	16+2wc	Gas
1	2010	Diamond	Yes	4	Gas
2	2011	Goshen Coach	Yes	16+2wc	Gas
3	2013	Goshen Coach	Yes	16+2wc	Gas
<b>14</b>					



# Wabash Co.

239 Bond St/P.O. Box 447  
 Wabash, IN 46992  
 (260) 563-4475

**Contact:** Beverly Ferry, CEO

**Email:** beverlyf@livingwellinwabashcounty.org

**Website:** www.livingwellinwabashcounty.org

## General Information

**Type of Service** Demand Response  
**Service Area** Wabash County  
**Service Population** 32,888

## Service Hours

**Weekday** 6:00 AM - 8:00 PM  
**Saturday** Closed  
**Sunday** Closed

## Fare Structure

**Base** \$2.00  
**Youth** \$2.00  
**Elderly/Disabled** None  
**Transfer** None  
**Other/Special**  
 25 punch tickets for \$20.00  
 elderly by donation, disabled base fare

## Personnel

	<i>Full-Time</i>	<i>Part-Time</i>
<b>Operations</b>	2	17
<b>Maintenance</b>	0	0
<b>Administration</b>	0	3
	<u>2</u>	<u>20</u>

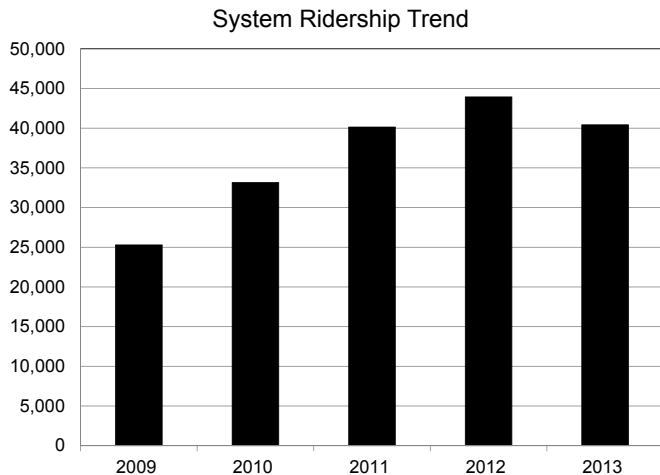
## Operation Characteristics

<b>Revenue Vehicles</b>	10
<b>Peak Hour Fleet</b>	5
<b>Base Fleet</b>	4
<b>Fuel Consumption (gal)</b>	23,779

## Ridership Trends

<b>2009</b>	25,291
<b>2010</b>	33,145
<b>2011</b>	40,143
<b>2012</b>	43,939
<b>2013</b>	40,420

## 2013 Highlights





# Wabash County Transportation

## Legislative District

Indiana Senate 38, 39  
 Indiana House 42, 43, 44, 45, 46

U.S. Congressional 8

## Productivity

Total Passenger Boardings 40,420  
 Total Vehicle Miles 244,556  
 Revenue Vehicle Miles 242,645  
 Revenue Vehicle Hours 17,777

## Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile \$1.86  
 Operating Expense per Passenger Trip \$11.24  
 Passenger Trips per Total Vehicle Mile 0.17  
 Passenger Trips per Capita 1.23

## Financial Performance

Operating Subsidy \$422,337  
 Operating Subsidy Ratio 93%  
 Locally Derived Income \$200,560  
 Locally Derived Income Per Operating Expense \$0.44  
 Fare Recovery Ratio 6%

## Operating Expense Summary

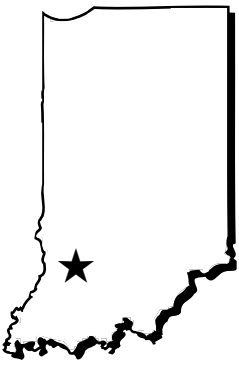
Operator Salaries/Wages	\$141,775
Other Salaries/Wages	\$72,413
Fringe	\$41,351
Services	\$13,356
Materials and Supplies	\$87,991
Utilities	\$8,726
Casualty/Liability	\$16,131
Purchased Transportation	\$0
Other	\$72,635
<b>Total Expenses</b>	<b>\$454,378</b>
Fixed Route Expenses	\$0
Demand Response Services	\$454,378

## Revenue Summary

Fare Revenue	\$25,718
Contract/Other	\$6,323
Local Assistance	\$168,519
State Assistance	\$83,350
Federal Assistance	\$170,468
<b>Total Revenue</b>	<b>\$454,378</b>

## Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Manufacturer	Vehicle Capacity	ADA Accessible	Engine Type
1	2007	Ford	12	Yes	Gas
2	2008	Ford	9	Yes	Gas
2	2010	Ford	14+2wc	Yes	Gas
2	2010	Dodge	5+1wc	Yes	Gas
1	2011	Dodge	6+1wc	Yes	Gas
2	2013	Dodge	4+1wc	Yes	Gas
<b>10</b>					



# Washington

2200 East Memorial Avenue  
 Washington, IN 47501  
 (812) 254-4564

**Contact:** Ernie Evans , Transit Manager

**Email:** eevans@washingtonin.us

**Website:** www.washingtonin.us

## General Information

**Type of Service** Fixed Route Deviation  
**Service Area** City of Washington  
**Service Population** 11,509

## Service Hours

**Weekday** 7:00 AM - 5:00 PM  
**Saturday** Closed  
**Sunday** Closed

## Fare Structure

**Base** \$0.75  
**Youth** \$0.50  
**Elderly/Disabled** \$0.25  
**Transfer** None  
**Other/Special**

## Personnel

	<i>Full-Time</i>	<i>Part-Time</i>
<b>Operations</b>	1	1
<b>Maintenance</b>	0	0
<b>Administration</b>	0	0
	<u>1</u>	<u>1</u>

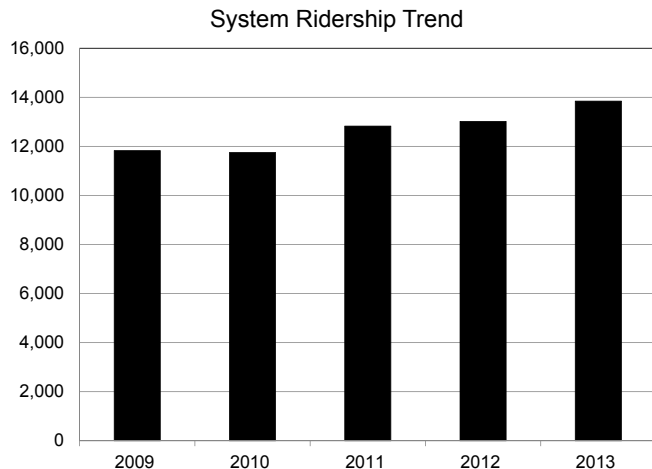
## Operation Characteristics

<b>Revenue Vehicles</b>	3
<b>Peak Hour Fleet</b>	1
<b>Base Fleet</b>	1
<b>Fuel Consumption (gal)</b>	4,405

## Ridership Trends

<b>2009</b>	11,825
<b>2010</b>	11,748
<b>2011</b>	12,826
<b>2012</b>	13,017
<b>2013</b>	13,845

## 2013 Highlights





# Washington Transit System



## Legislative District

Indiana Senate 17, 18

Indiana House 22

U.S. Congressional 2

## Productivity

Total Passenger Boardings 13,845

Total Vehicle Miles 28,994

Revenue Vehicle Miles 28,994

Revenue Vehicle Hours 2,470

## Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile \$3.42

Operating Expense per Passenger Trip \$7.16

Passenger Trips per Total Vehicle Mile 0.48

Passenger Trips per Capita 1.20

## Financial Performance

Operating Subsidy \$92,668

Operating Subsidy Ratio 94%

Locally Derived Income \$32,686

Locally Derived Income

Per Operating Expense \$0.33

Fare Recovery Ratio 6%

## Operating Expense Summary

Operator Salaries/Wages	\$39,186
Other Salaries/Wages	\$0
Fringe	\$15,394
Services	\$19,421
Materials and Supplies	\$18,055
Utilities	\$3,207
Casualty/Liability	\$3,767
Purchased Transportation	\$0
Other	\$63
<b>Total Expenses</b>	<b>\$99,093</b>
Fixed Route Expenses	\$99,093
Demand Response Services	\$0

## Revenue Summary

Fare Revenue	\$6,425
Contract/Other	\$0
Local Assistance	\$26,261
State Assistance	\$23,529
Federal Assistance	\$42,878
<b>Total Revenue</b>	<b>\$99,093</b>

## Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Manufacturer	Vehicle Capacity	ADA Accessible	Engine Type
1	1996	Ford	16+2wc	Yes	Gas
1	2008	Ford	16+2wc	Yes	Gas
1	2010	Ford	16+2wc	Yes	Gas
<b>3</b>					



# Waveland

660 N. 36th Street  
Lafayette, IN 47905  
(765) 447-7683

**Contact:** Stan Minnick, BEED/Facilities/Transportation Programs

**Email:** sminnick@areaivagency.org

**Website:** areaivagency.org

## General Information

**Type of Service** Demand Response  
**Service Area** Boswell, Brookston, Clarks Hill, Flora, Hillsboro, Rossville and Waveland  
**Service Population** 7,590

## Service Hours

**Weekday** 24 Hours  
**Saturday** 24 Hours  
**Sunday** 24 Hours

## Fare Structure

**Base** None  
**Youth** None  
**Elderly/Disabled** None  
**Transfer** None  
**Other/Special**  
Passenger Donations

## Personnel

	<i>Full-Time</i>	<i>Part-Time</i>
<b>Operations</b>	0	0
<b>Maintenance</b>	0	0
<b>Administration</b>	0	2
	<u>0</u>	<u>2</u>

## Operation Characteristics

<b>Revenue Vehicles</b>	7
<b>Peak Hour Fleet</b>	7
<b>Base Fleet</b>	7
<b>Fuel Consumption (gal)</b>	2,265

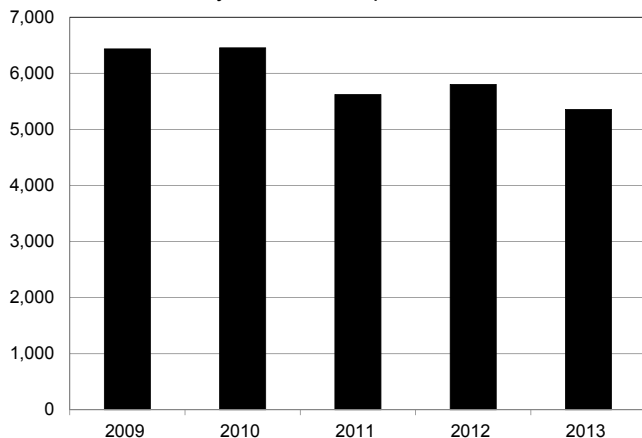
## Ridership Trends

<b>2009</b>	6,435
<b>2010</b>	6,454
<b>2011</b>	5,622
<b>2012</b>	5,802
<b>2013</b>	5,356

## 2013 Highlights

- Increased unduplicated passengers served by 4.9% over 2012.

System Ridership Trend





# Waveland Volunteer Public Transit System c/o Area IV Agency

## Legislative District

Indiana Senate 48

Indiana House 63

U.S. Congressional 8

## Productivity

Total Passenger Boardings 5,356

Total Vehicle Miles 22,159

Revenue Vehicle Miles 22,159

Revenue Vehicle Hours 1,635

## Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile \$5.05

Operating Expense per Passenger Trip \$20.87

Passenger Trips per Total Vehicle Mile 0.24

Passenger Trips per Capita 0.71

## Financial Performance

Operating Subsidy \$104,404

Operating Subsidy Ratio 93%

Locally Derived Income \$62,077

Locally Derived Income

Per Operating Expense \$0.56

Fare Recovery Ratio 7%

## Operating Expense Summary

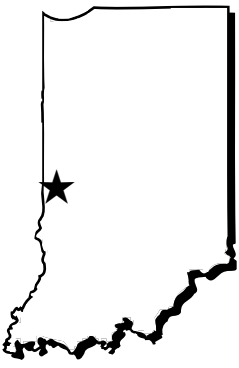
Operator Salaries/Wages	\$29,464
Other Salaries/Wages	\$41,088
Fringe	\$17,090
Services	\$3,383
Materials and Supplies	\$8,869
Utilities	\$1,082
Casualty/Liability	\$5,068
Purchased Transportation	\$0
Other	\$5,759
<b>Total Expenses</b>	<b>\$111,803</b>
Fixed Route Expenses	\$0
Demand Response Services	\$111,803

## Revenue Summary

Fare Revenue	\$7,399
Contract/Other	\$0
Local Assistance	\$54,678
State Assistance	\$9,982
Federal Assistance	\$39,744
<b>Total Revenue</b>	<b>\$111,803</b>

## Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Manufacturer	Vehicle Capacity	ADA Accessible	Engine Type
1	1994	Dodge	13	No	Gas
1	1995	Dodge	12+2 wc	Yes	Gas
1	2003	Dodge	12+2 wc	Yes	Gas
1	2006	Ford	12+2 wc	Yes	Gas
1	2009	Ford	12+2 wc	Yes	Gas
2	2010	Ford	12+2 wc	Yes	Gas
<b>7</b>					



# WCIEDD/Area 7

1718 Wabash Avenue  
 Terre Haute, IN 47807  
 (812) 238-1561

**Contact:** Gloria Wetnight, Director, Area 7 Agency on Aging and  
**Email:** gwetnight@westcentralin.com  
**Website:** www.westcentralin.com

## General Information

**Type of Service** Demand Response  
**Service Area** Vigo County  
**Service Population** 47,063

## Service Hours

**Weekday** 8:00 AM - 4:30 PM  
**Saturday** Closed  
**Sunday** Closed

## Fare Structure

**Base** \$2.00  
**Youth** None  
**Elderly/Disabled** \$2.00  
**Transfer** Free  
**Other/Special**

## Personnel

	<i>Full-Time</i>	<i>Part-Time</i>
<b>Operations</b>	7	1
<b>Maintenance</b>	0	0
<b>Administration</b>	1	0
	<u>8</u>	<u>1</u>

## Operation Characteristics

<b>Revenue Vehicles</b>	11
<b>Peak Hour Fleet</b>	7
<b>Base Fleet</b>	7
<b>Fuel Consumption (gal)</b>	14,708

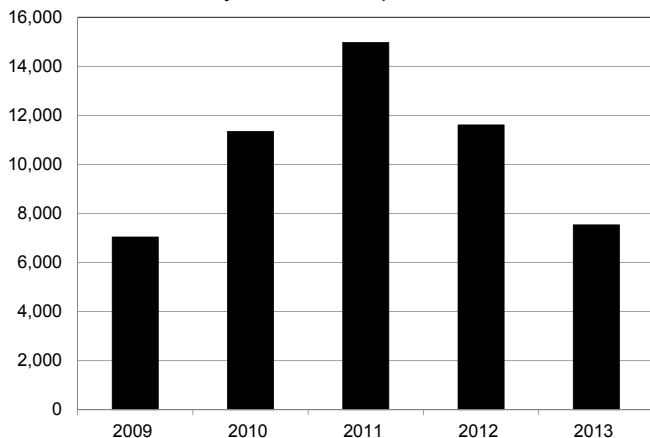
## Ridership Trends

<b>2009</b>	7,041
<b>2010</b>	11,344
<b>2011</b>	14,969
<b>2012</b>	11,610
<b>2013</b>	7,535

## 2013 Highlights

- We are now up to almost full staff and our trips have already started to increase
- We have ordered a new digital radio system and it will be installed in the next few weeks

System Ridership Trend





# West Central Indiana Economic Development District, Inc

## Legislative District

Indiana Senate 4, 5  
 Indiana House 3, 4, 10

U.S. Congressional 1

## Productivity

Total Passenger Boardings 7,535  
 Total Vehicle Miles 51,183  
 Revenue Vehicle Miles 51,183  
 Revenue Vehicle Hours 8,136

## Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile \$4.21  
 Operating Expense per Passenger Trip \$28.57  
 Passenger Trips per Total Vehicle Mile 0.15  
 Passenger Trips per Capita 0.22

## Financial Performance

Operating Subsidy \$202,966  
 Operating Subsidy Ratio 94%  
 Locally Derived Income \$79,288  
 Locally Derived Income Per Operating Expense \$0.37  
 Fare Recovery Ratio 6%

## Operating Expense Summary

Operator Salaries/Wages	\$90,679
Other Salaries/Wages	\$0
Fringe	\$32,452
Services	\$0
Materials and Supplies	\$37,249
Utilities	\$0
Casualty/Liability	\$5,955
Purchased Transportation	\$0
Other	\$48,946
<b>Total Expenses</b>	<b>\$215,281</b>
Fixed Route Expenses	\$0
Demand Response Services	\$215,281

## Revenue Summary

Fare Revenue	\$12,315
Contract/Other	\$0
Local Assistance	\$66,973
State Assistance	\$34,510
Federal Assistance	\$101,483
<b>Total Revenue</b>	<b>\$215,281</b>

## Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Manufacturer	Vehicle Capacity	ADA Accessible	Engine Type
1	2007	Ford	10+2wc	Yes	Gas
2	2008	Ford	8+2wc	Yes	Gas
1	2009	Ford	8+2wc	Yes	Gas
1	2010	Ford	8	No	Gas
2	2011	Ford	8+2wc	Yes	Gas
4	2013	Ford	8+2wc	Yes	Gas
<b>11</b>					



# Wells Co.

225 W. Water Street  
Bluffton, IN 46714  
(260) 824-1070

**Contact:** Betsy Collier, Transportation Program Manager

**Email:** wowtpm@coolsky.com

**Website:** www.councilonaginginc.com

## General Information

**Type of Service** Demand Response  
**Service Area** Wells County  
**Service Population** 27,636

## Service Hours

**Weekday** 6:00 AM - 7:00 PM  
**Saturday** Closed  
**Sunday** Closed

## Fare Structure

**Base** \$2.00  
**Youth** \$1.00  
**Elderly/Disabled** None  
**Transfer** None  
**Other/Special**  
\$5.00 In County  
Out of Co: \$20.00 upto 30mi, \$50.00 31-50 mi.

## Personnel

	<i>Full-Time</i>	<i>Part-Time</i>
<b>Operations</b>	7	2
<b>Maintenance</b>	0	0
<b>Administration</b>	4	2
	<u>11</u>	<u>4</u>

## Operation Characteristics

<b>Revenue Vehicles</b>	12
<b>Peak Hour Fleet</b>	6
<b>Base Fleet</b>	5
<b>Fuel Consumption (gal)</b>	15,996

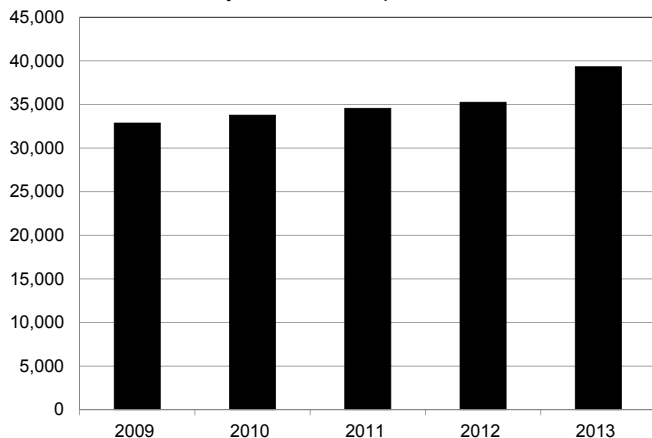
## Ridership Trends

<b>2009</b>	32,871
<b>2010</b>	33,774
<b>2011</b>	34,561
<b>2012</b>	35,258
<b>2013</b>	39,325

## 2013 Highlights

- We incurred an 11.5% increase in number of trips we provided!
- Transportation Program Manager is the Local Emergency Planning Committee Chair.
- The TPM and WOW played an integral part in the Wells County emergency exercise.
- The TPM is active in the local CADA group.
- WOW provides transportation free of cost to local AA & NA meetings.

System Ridership Trend



# Wells on Wheels (WOW!)



## Legislative District

Indiana Senate 6, 7, 22, 23  
 Indiana House 15, 24, 28, 38, 41, 42

U.S. Congressional 4

## Productivity

Total Passenger Boardings 39,325  
 Total Vehicle Miles 217,907  
 Revenue Vehicle Miles 217,907  
 Revenue Vehicle Hours 14,572

## Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile \$2.50  
 Operating Expense per Passenger Trip \$13.85  
 Passenger Trips per Total Vehicle Mile 0.18  
 Passenger Trips per Capita 1.14

## Financial Performance

Operating Subsidy \$528,443  
 Operating Subsidy Ratio 97%  
 Locally Derived Income \$255,017  
 Locally Derived Income Per Operating Expense \$0.47  
 Fare Recovery Ratio 3%

## Operating Expense Summary

Operator Salaries/Wages	\$202,929
Other Salaries/Wages	\$143,011
Fringe	\$41,169
Services	\$26,913
Materials and Supplies	\$80,565
Utilities	\$12,500
Casualty/Liability	\$33,987
Purchased Transportation	\$0
Other	\$3,725
<b>Total Expenses</b>	<b>\$544,799</b>
Fixed Route Expenses	\$0
Demand Response Services	\$544,799

## Revenue Summary

Fare Revenue	\$16,356
Contract/Other	\$0
Local Assistance	\$238,661
State Assistance	\$100,405
Federal Assistance	\$189,377
<b>Total Revenue</b>	<b>\$544,799</b>

## Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Manufacturer	Vehicle Capacity	ADA Accessible	Engine Type
2	2007	Dodge	6	No	Gas
3	2008	Chevy	4+1wc	Yes	Gas
1	2010	Ford	4+3wc	Yes	Gas
5	2010	Ford	8+2wc	Yes	Gas
1	2012	Dodge	4+2wc	Yes	Gas
<b>12</b>					



# White Co.

116 E Marion St  
 Monticello, IN 47960  
 (574) 583-9119

**Contact:** Gale Spry, Executive Director  
**Email:** [gspry@wcco.comcastbiz.net](mailto:gspry@wcco.comcastbiz.net)  
**Website:** [www.Whitecountypublictransit.web.com](http://www.Whitecountypublictransit.web.com)

## General Information

**Type of Service** Demand Response  
**Service Area** White County & Jefferson Twnshp  
 in Carroll County  
**Service Population** 24,643

## Service Hours

**Weekday** 8:00 AM - 4:00 PM  
**Saturday** Closed  
**Sunday** Closed

## Fare Structure

**Base** \$1.00  
**Youth** \$1.00  
**Elderly/Disabled** \$1.00  
**Transfer** None  
**Other/Special**  
 \$15.00 Lafayette trips

## Personnel

	<i>Full-Time</i>	<i>Part-Time</i>
<b>Operations</b>	0	11
<b>Maintenance</b>	0	0
<b>Administration</b>	3	1
	<u>3</u>	<u>12</u>

## Operation Characteristics

<b>Revenue Vehicles</b>	9
<b>Peak Hour Fleet</b>	9
<b>Base Fleet</b>	9
<b>Fuel Consumption (gal)</b>	10,751

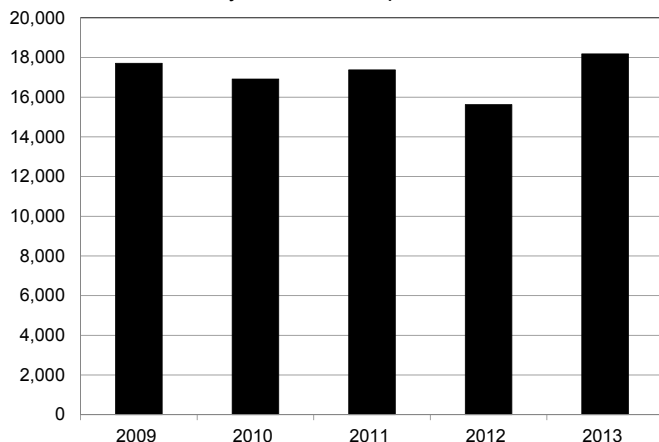
## Ridership Trends

<b>2009</b>	17,709
<b>2010</b>	16,913
<b>2011</b>	17,375
<b>2012</b>	15,623
<b>2013</b>	18,180

## 2013 Highlights

- We have new advertising on vans to raise more income.

System Ridership Trend





# White County Public Transit



## Legislative District

Indiana Senate 19  
Indiana House 79, 82

U.S. Congressional 3

## Productivity

Total Passenger Boardings 18,180  
Total Vehicle Miles 128,189  
Revenue Vehicle Miles 124,922  
Revenue Vehicle Hours 9,007

## Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile \$2.11  
Operating Expense per Passenger Trip \$14.90  
Passenger Trips per Total Vehicle Mile 0.14  
Passenger Trips per Capita 0.74

## Financial Performance

Operating Subsidy \$243,975  
Operating Subsidy Ratio 90%  
Locally Derived Income \$127,148  
Locally Derived Income Per Operating Expense \$0.47  
Fare Recovery Ratio 10%

## Operating Expense Summary

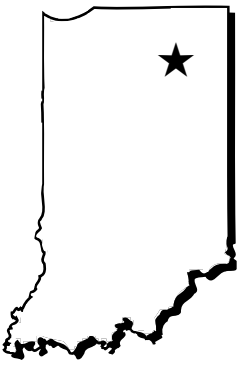
Operator Salaries/Wages	\$148,907
Other Salaries/Wages	\$0
Fringe	\$31,525
Services	\$14,015
Materials and Supplies	\$41,745
Utilities	\$6,634
Casualty/Liability	\$13,695
Purchased Transportation	\$0
Other	\$14,390
<b>Total Expenses</b>	<b>\$270,911</b>
Fixed Route Expenses	\$0
Demand Response Services	\$270,911

## Revenue Summary

Fare Revenue	\$26,936
Contract/Other	\$0
Local Assistance	\$100,212
State Assistance	\$47,975
Federal Assistance	\$95,788
<b>Total Revenue</b>	<b>\$270,911</b>

## Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Manufacturer	Vehicle Capacity	ADA Accessible	Engine Type
1	2000	Dodge	13	No	Gas
1	2002	Dodge	11	Yes	Gas
1	2005	Dodge	6	No	Gas
1	2007	Chevy	3+1wc	Yes	Gas
1	2008	Chevy	6	No	Gas
1	2009	Chevy	5	No	Gas
2	2010	Ford	11+2wc	Yes	Gas
1	2010	Ford	8+2wc	Yes	Gas
<b>9</b>					



# Whitley Co.

710 Opportunity Drive  
Columbia City, IN 46725  
(260) 248-8944

**Contact:** Debra Darr, Executive Director

**Email:** [debra@wccoa.biz](mailto:debra@wccoa.biz)

**Website:** [www.whitleycountycouncilonaging.com](http://www.whitleycountycouncilonaging.com)

## General Information

**Type of Service** Demand Response  
**Service Area** Whitley County including Columbia City, South Whitley & Churubusco  
**Service Population** 33,292

## Service Hours

**Weekday** 7:00 AM - 6:00 PM  
**Saturday** Closed  
**Sunday** Closed

## Fare Structure

**Base** \$2.00  
**Youth** \$1.00  
**Elderly/Disabled** None  
**Transfer** None  
**Other/Special**  
Pass - \$25.00 in rides for \$20.00

## Personnel

	<i>Full-Time</i>	<i>Part-Time</i>
<b>Operations</b>	0	12
<b>Maintenance</b>	0	0
<b>Administration</b>	2	3
	<u>2</u>	<u>15</u>

## Operation Characteristics

<b>Revenue Vehicles</b>	11
<b>Peak Hour Fleet</b>	8
<b>Base Fleet</b>	7
<b>Fuel Consumption (gal)</b>	26,820

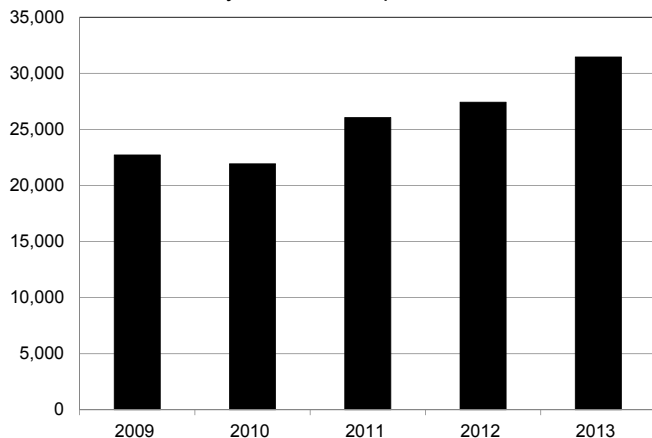
## Ridership Trends

<b>2009</b>	22,721
<b>2010</b>	21,931
<b>2011</b>	26,055
<b>2012</b>	27,429
<b>2013</b>	31,458

## 2013 Highlights

- Our hours are 7:00 AM to 6:00 PM
- We are now a fleet of 11 strong.

System Ridership Trend



# Whitley County Transit



## Legislative District

Indiana Senate 7  
 Indiana House 15, 16, 24

U.S. Congressional 4

## Productivity

Total Passenger Boardings 31,458  
 Total Vehicle Miles 246,690  
 Revenue Vehicle Miles 221,064  
 Revenue Vehicle Hours 12,932

## Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile \$1.82  
 Operating Expense per Passenger Trip \$14.23  
 Passenger Trips per Total Vehicle Mile 0.13  
 Passenger Trips per Capita 0.91

## Financial Performance

Operating Subsidy \$346,564  
 Operating Subsidy Ratio 77%  
 Locally Derived Income \$241,532  
 Locally Derived Income Per Operating Expense \$0.54  
 Fare Recovery Ratio 18%

## Operating Expense Summary

Operator Salaries/Wages	\$108,799
Other Salaries/Wages	\$117,866
Fringe	\$10,802
Services	\$18,154
Materials and Supplies	\$108,660
Utilities	\$17,358
Casualty/Liability	\$31,107
Purchased Transportation	\$0
Other	\$35,058
<b>Total Expenses</b>	<b>\$447,804</b>
Fixed Route Expenses	\$0
Demand Response Services	\$447,804

## Revenue Summary

Fare Revenue	\$82,268
Contract/Other	\$18,972
Local Assistance	\$140,292
State Assistance	\$64,264
Federal Assistance	\$142,008
<b>Total Revenue</b>	<b>\$447,804</b>

## Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Manufacturer	Vehicle Capacity	ADA Accessible	Engine Type
1	2006	Ford	11	Yes	Gas
1	2007	Chevy	4	Yes	Gas
1	2008	Ford	10	Yes	Gas
1	2008	Chevy	6	Yes	Gas
1	2009	Ford	8+2wc	Yes	Gas
2	2010	Ford	8+2wc	Yes	Gas
1	2011	Dodge	4+2wc	Yes	Gas
1	2013	Ford	10+2wc	Yes	Gas
1	2013	Ford	8+2wc	Yes	Gas
1	2014	Ford	14	No	Gas
<b>11</b>					



**Section Four**  
**Elderly/Disabled**  
**(Section 5310)**  
**Transportation Providers**  
**2013**



# ELDERLY/DISABLED (SECTION 5310) TRANSPORTATION PROVIDERS

The Section 5310 Program is designed to serve areas where accessible public transit for the elderly and persons with disabilities is unavailable, inadequate or inappropriate in rural and small urban areas. The program provides vehicles and related equipment to private non-profit organizations and eligible public bodies involved in transporting elderly and disabled customers.

Indiana annually receives about \$2.5 million in federal funds to distribute on an 80 percent and 20 percent local matching basis (\$1.3 million in 2013). Eligible equipment includes passenger vehicles, accessibility equipment and communication systems.

The Indiana Department of Transportation Office of Transit solicits Section 5310 applications, selects projects, executes grant awards/contracts, buys equipment and monitors vehicle operation and maintenance. Applicants must demonstrate:

effective coordinated service delivery; need for equipment requested; effective vehicle use and operation; and fiscal/managerial ability to comply with grant requirements. INDOT typically funds about 40 to 45 applicants per year (22 in 2013) at amounts ranging from \$18,000 to \$100,000.

Applications are available to interested agencies each October. Application are due the following March. INDOT announces grant awards by late June. INDOT then begins vehicle procurement, with vehicle delivery 1 to 1½ years after grant award.

For further information, contact Brian Jones, Section 5310 Program Manager, INDOT – Office of Transit, (317) 232-1493 or [bjones@indot.in.gov](mailto:bjones@indot.in.gov)

The following agencies, listed by county, currently operate Section 5310 vehicles. Eligibility requirements and fares vary by agency.

	<u>PHONE NUMBER</u>
<b>ADAMS</b>	
Adams County Council on Aging .....	260/724-5316
<b>ALLEN</b>	
Community Transportation Network .....	260/420-3280
<b>BARTHOLOMEW</b>	
Developmental Services .....	812/376-9404
<b>BENTON</b>	
Area IV Agency on Aging .....	765/447-7683
CDC Resources .....	574/583-8227
<b>BOONE</b>	
Boone County Senior Services .....	765/482-5220
<b>BROWN</b>	
Developmental Services .....	812/376-9404
<b>CARROLL</b>	
CDC Resources .....	574/583-8227
<b>CASS</b>	
Cass County Council on Aging.....	574/722-2424

PHONE NUMBER

**CLARK**

LifeSpan Resources ..... 812/948-8330  
New Hope Services of Jeffersonville ..... 812/288-8248  
Lifespring, Inc..... 812/260-1362  
Volunteers of America of Kentucky, Inc..... 502/636-4655

**CLAY**

Child Adult Resource Services ..... 765/569-2076  
Clay County Council on Aging..... 812/448-2644

**CRAWFORD**

Blue River Services, Inc..... 812/738-2408  
Older Americans Services Corporation ..... 812/865-3352

**DAVISS**

Four Rivers Resource Services ..... 812/254-4471  
Senior and Family Services ..... 812/254-1881

**DEARBORN**

New Horizons Rehabilitation Services ..... 812/934-4528

**DECATUR**

Developmental Services ..... 812/376-9404

**DEKALB**

DeKalb County Council on Aging ..... 260/925-3311  
Northeastern Center..... 260/347-4400  
RISE, Inc..... 260/665-9408

**DELAWARE**

Hillcroft Services..... 765/284-4166

**DUBOIS**

Southern Indiana Resource Solutions ..... 812/897-4840

**ELKHART**

Association for the Disabled of Elkhart County ..... 574/295-3167  
Mennonite Disabilities Committee..... 574/533-9720  
Council on Aging of Elkhart County ..... 574/295-1820

**FLOYD**

LifeSpan Resources ..... 812/948-8330  
Rauch, Inc..... 812/945-4063  
Lifespring, Inc..... 812/260-1362  
Volunteers of America of Kentucky, Inc..... 502/636-4655

**FOUNTAIN**

Community Action Program of Western Indiana..... 765/762-0420  
Child Adult Resource Services ..... 765/569-2076

**FRANKLIN**

New Horizons Rehabilitation Services ..... 812/934-4528

**FULTON**

Fulton County Council on Aging .....574/223-6953

**GIBSON**

Gibson County Area Rehabilitation Centers .....812/386-6312

**GREENE**

Four Rivers Resource Services .....812/254-4471

Senior and Family Services .....812/254-1881

**HAMILTON**

PrimeLife Enrichment, Inc. ....317/815-7000

**HANCOCK**

Tangram, Inc.....317/968-9035

Hancock County Senior Services.....317/462-3758

**HARRISON**

Blue River Services, Inc.....812/738-2408

LifeSpan Resources .....812/948-8330

Lifespring, Inc.....812/260-1362

**HENDRICKS**

Hendricks County Senior Services .....317/745-4303

Sycamore Services.....317/745-4715

**HUNTINGTON**

Huntington County Council on Aging.....260/356-3006

Pathfinder Services .....260/356-0500

**JACKSON**

Developmental Services .....812/376-9404

**JASPER**

CDC Resources .....574/583-8227

**JAY**

Jay-Randolph Developmental Services .....260/726-7931

**JEFFERSON**

Developmental Services .....812/376-9404

Lifespring, Inc.....812/260-1362

**JENNINGS**

Developmental Services .....812/376-9404

**JOHNSON**

Johnson County Senior Services .....317/738-4544

**KNOX**

YMCA of Vincennes .....812/882-2285

Senior and Family Services.....812/254-1881



PHONE NUMBER

**LAGRANGE**

LaGrange County Council on Aging .....	260/463-4161
Northeastern Center.....	260/347-4400
RISE, Inc.....	260/665-9408
ARC Opportunities.....	260/463-2653

**LAKE**

ARC of Northwest Indiana .....	219/884-1138
South Lake Center for Mental Health .....	219/736-7251

**LAPORTE**

LaPorte County Comprehensive Mental Health Council.....	219/872-8666
Michiana Resources .....	219/874-4288
Parents and Friends, Inc. ....	219/326-7889

**LAWRENCE**

Older Americans Services Corporation .....	812/865-3352
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**MARION**

John Boner Community Center.....	317/633-8210
Flanner House of Indianapolis .....	317/925-4231
Catholic Social Services of Indianapolis .....	317/236-1527
Tangram Inc.....	317/968-9035
Noble, Inc. ....	317/375-2712
Use What You've Got Prison Ministry .....	317/728-2518

**MARTIN**

Four Rivers Resource Services .....	812/254-4471
Senior and Family Services.....	812/254-1881

**MARSHALL**

Marshall County Council on Aging.....	574/936-9904
Marshal Starke Developmental Services.....	574/936-9400

**MIAMI**

Miami County YMCA.....	765/472-1979
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**MONTGOMERY**

City of Crawfordsville .....	765/364-5175
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**NEWTON**

CDC Resources .....	574/583-8227
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**NOBLE**

Northeastern Center.....	260/347-4400
RISE, Inc.....	260/665-9408
Noble County Association for Retarded Citizens .....	260/636-2155
Noble County Council on Aging .....	260/347-4226

**OHIO**

New Horizons Rehabilitation Services .....	812/934-4528
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**ORANGE**

Older Americans Services Corporation ..... 812/865-3352  
Blue River Services, Inc. .... 812/738-2408  
Orange County Rehabilitation and Developmental Services ..... 812/723-4486

**OWEN**

Child-Adult Resource Services..... 765/569-2076

**PARKE**

Child Adult Resource Services ..... 765/569-2076

**PERRY**

Perry County Council on Aging..... 812/547-8115  
Southern Indiana Resource Solutions ..... 812/897-4840

**PIKE**

Pike County Area Rehabilitation Center..... 812/354-6560  
Senior and Family Services ..... 812/254-1881

**PORTER**

Opportunity Enterprises..... 219/464-9621

**POSEY**

Posey County Council on Aging..... 812/838-4656

**PUTNAM**

Child Adult Resource Services ..... 765/569-2076

**RANDOLPH**

Jay-Randolph Developmental Services ..... 260/726-7931

**RIPLEY**

New Horizons Rehabilitation Services ..... 812/934-4528

**RUSH**

Rush County Senior Services..... 765/932-2935

**SCOTT**

Blue River Services, Inc. .... 812/738-2408  
LifeSpan Resources ..... 812/948-8330  
New Hope Services of Jeffersonville ..... 812/288-8248  
Lifespring, Inc..... 812/260-1362

**SHELBY**

Tangram, Inc..... 317/968-9035  
Shelby Senior Services ..... 317/398-0127

**SPENCER**

Spencer County Council on Aging ..... 812/649-9828  
Southern Indiana Resource Solutions ..... 812/897-4840

**STARKE**

Marshall Starke Developmental Services..... 574/936-9400

PHONE NUMBER

**STEUBEN**

Northeastern Center..... 260/347-4400  
RISE, Inc..... 260/665-9408  
Steuben County Council on Aging ..... 260/665-9856

**SULLIVAN**

Four Rivers Resource Services ..... 812/254-4471  
West Central Indiana Economic Development District ..... 812/238-1561

**SWITZERLAND**

Developmental Services ..... 812/376-9404

**TIPPECANOE**

Wabash Center ..... 765/447-2311

**VANDERBURGH**

Evansville Association for Retarded Citizens ..... 812/428-4500  
The Rehabilitation Center.....812/471-2214 ext 511

**VERMILLION**

Child Adult Resource Services ..... 765/569-2076

**VIGO**

West Central Indiana Economic Development District ..... 812/238-1561

**WABASH**

ARC of Wabash County..... 260/563-8411  
Living Well in Wabash County COA ..... 260/563-4475

**WARREN**

Child Adult Resource Services ..... 765/569-2076  
Community Action Program of Western Indiana..... 765/762-0420

**WARRICK**

Southern Indiana Resource Solutions ..... 812/897-4840

**WASHINGTON**

Blue River Services, Inc..... 812/738-2408  
Older Americans Services Corporation ..... 812/865-3352  
Lifespring, Inc..... 812/260-1362

**WAYNE**

Adult Day Care of Richmond..... 765/966-0852

**WHITE**

CDC Resources ..... 574/583-8227

**WHITLEY**

Whitley County Council on Aging ..... 260/248-8944

## Section Five

# Transit Partners & Advocates 2013



# TRANSIT PARTNERS AND ADVOCATES

American Public Transportation Association (APTA)  
1666 K Street NW  
Washington, DC 20006  
(202) 496-4800  
Website: [www.apta.com](http://www.apta.com)

Community Transportation Association of America (CTAA)  
1341 G Street NW, 10th Floor  
Washington, DC 20005  
(800) 891-0590  
Website: [www.ctaa.org](http://www.ctaa.org)

Indiana Transportation Association  
107 South Indiana Ave, Room 003  
Bloomington, IN 47405  
(812) 855-8143  
Website: [www.indianatransportationassociation.com](http://www.indianatransportationassociation.com)

Indiana Council on Specialized Transportation (INCOST)  
2615 Eastwood Drive  
Columbus, IN 47203  
(800) 709-9981  
Website: [www.indianartap.com/rtap5incost.html](http://www.indianartap.com/rtap5incost.html)

Governor's Planning Council for People with Disabilities  
150 West Market, Suite 628  
Indianapolis, IN 46204-2821  
Phone: (317) 232-7770  
TT (317) 232-7771  
Website: [www.in.gov/gpcpd/](http://www.in.gov/gpcpd/)

Indiana Rural Transit Assistance Program (RTAP)  
2615 Eastwood Drive  
Columbus, IN 47203  
(800) 709-9981  
Website: [www.indianartap.com/](http://www.indianartap.com/)

Indiana Department of Transportation (INDOT)  
Office of Transit  
100 North Senate Ave., Room IGCN 755  
Indianapolis, IN 46204  
(317) 232-5292  
Website: [www.in.gov/indot/](http://www.in.gov/indot/)

Federal Transit Administration Region 5  
200 W. Adams Street, Suite 320  
Chicago, IL 60606  
(312) 353-2789  
Website: [www.fta.dot.gov](http://www.fta.dot.gov)

Indiana Family and Social Services Administration (FSSA)  
402 W. Washington Street  
P.O. Box 7083  
Indianapolis, IN 46207-7083  
(317) 233-4454  
Website: [www.in.gov/fssa/](http://www.in.gov/fssa/)

Health by Design  
401 W. Michigan Street  
Indianapolis, IN 46202-3233  
(317) 352-3844  
Website: [www.healthbydesignonline.org](http://www.healthbydesignonline.org)

Indiana Citizens Alliance for Public Transit  
401 W. Michigan Street  
Indianapolis, IN 46202-3233  
(317) 352-3844  
Website: [www.indianacat.org](http://www.indianacat.org)

# Indiana Metropolitan Planning Organizations (MPOs)

Anderson (MCCOG)  
Jerrold Bridges, Executive Director  
Madison County Council of Governments  
County Government Center  
16 East 9th Street, Room 100  
Anderson, IN 46016  
(765) 641-9482  
Website: [www.mccog.net](http://www.mccog.net)

Bloomington (BATS)  
Tom Micuda, Planning Director  
City of Bloomington Area Planning Department  
P.O. Box 100  
Bloomington, IN 47402-0100  
(812) 349-3423  
Website: [www.bloomington.in.gov/planning](http://www.bloomington.in.gov/planning)

Cincinnati (OKI)  
Mark Policinski, Executive Director;  
Ohio-Kentucky-Indiana Regional Council of  
Governments  
720 East Pete Rose Way, Suite 420  
Cincinnati, OH 45202  
(513) 621-6300 or (513) 621-7060  
Website: [www.oki.org](http://www.oki.org)

Columbus (CAMPO)  
Laurence Brown, Director  
Columbus Area Metropolitan Planning  
Organization  
123 Washington Street  
Columbus, IN 47201  
(812) 376-2502  
Website: [www.campo.in.gov](http://www.campo.in.gov)

Evansville (EMPO)  
Seyed Shokouhzhdeh, Executive Director  
Evansville Metropolitan Planning Organization  
1 Northwest Martin Luther King Boulevard  
Civic Center Complex, Room 316  
Evansville, IN 47708  
(812) 436-7833  
Website: [www.eutsmpto.com](http://www.eutsmpto.com)

Fort Wayne (NIRCC)  
Dan Avery, Executive Director  
Northeastern Indiana Regional Coordinating  
Council  
Room 630 City-County Building  
1 Main Street  
Fort Wayne, IN 46802  
(260) 449-7309  
Website: [www.nircc.com](http://www.nircc.com)

Indianapolis (IMPO)  
Anna Tyskiewicz, Executive Director  
Indianapolis Metropolitan Planning Organization  
Suite 1922, City County Building  
200 East Washington Street  
Indianapolis, IN 46204-3310  
Website: [www.indygov.org/indympo](http://www.indygov.org/indympo)

Kokomo (KHCGCC)  
Tammy Corn, Director  
Kokomo and Howard County Governmental  
Coordinating Council  
209 S. Union St.  
Kokomo, IN 46901  
(765) 456-2336  
Website: [www.kokomompo.com](http://www.kokomompo.com)

Lafayette (TCAPC)  
Sallie Dell Fahey, Executive Director  
Area Plan Commission of Tippecanoe County  
20 North Third Street  
Lafayette, IN 47901-1209  
(765) 423-9242  
Website: [www.tippecanoe.in.gov/apc/](http://www.tippecanoe.in.gov/apc/)

Louisville (KIPDA)  
Jack Couch, Executive Director  
Kentuckiana Regional Planning and Development  
Agency  
11520 Commonwealth Drive  
Louisville, KY 40299  
(502) 266-6084  
Website: [www.kipda.org](http://www.kipda.org)

Muncie (DMMPCC)  
Marta Moody, Executive Director  
Delaware-Muncie Metropolitan Plan Commission  
Delaware County Building, Room 206  
100 West Main Street  
Muncie, IN 47305-2827  
(765) 747-7740  
Website: [www.co.delaware.in.us/departments/plancommission2/](http://www.co.delaware.in.us/departments/plancommission2/)

Northwest (NIRPC)  
Ty Warner, Executive Director  
Northwestern Indiana Regional Planning  
Commission  
6100 Southport Road  
Portage, IN 46368-6409  
(219) 763-6060  
Website: [www.nirpc.org](http://www.nirpc.org)

South Bend/Elkhart (MACOG)  
Sandra M. Seanor, Executive Director  
Michiana Area Council of Governments  
227 W. Jefferson Blvd., Room 1120  
South Bend, IN 46601  
(574) 287-1829  
Website: [www.macog.com](http://www.macog.com)

Terre Haute (WCIEDD)  
Ron Hinsenkamp, Executive Director  
West Central Indiana Economic Development  
District, Inc.  
1718 Wabash Avenue, P.O. Box 359  
Terre Haute, IN 47808-0359  
(812) 238-1561  
Website: [www.westcentralin.com/transport.htm](http://www.westcentralin.com/transport.htm)

## Indiana Regional Planning Councils

Eastern Indiana Development District  
Nancy Kinder, Executive Director  
1201 Race Street, Room 109  
New Castle, IN 47362  
800-259-9567  
Website: [www.eidd.org/](http://www.eidd.org/)

River Hills Economic Development District  
Jill Saegesser, Executive Director  
300 Spring St., Suite 2A  
Jeffersonville, IN 47130  
(812) 288-4624  
Website: [www.riverhills.cc](http://www.riverhills.cc)

Indiana 15 Regional Planning Commission  
Lisa R. Gehlhausen, Executive Director  
221 E. First Street  
Ferdinand, IN 47532  
(812) 367-8455  
Website: [www.ind15rpc.org/](http://www.ind15rpc.org/)

Southeastern Indiana Regional Planning  
Commission  
Susan Craig, Executive Director  
405 W. U.S. Hwy. 50, P.O. Box 765  
Versailles, IN 47042  
(812) 689-5505  
Website: [www.sirpc.org](http://www.sirpc.org)

Kankakee-Iroquois Regional Planning Commission  
Edwin Buswell, Executive Director  
115 E. Fourth St., P.O. Box 127  
Monon, IN 47959-0127  
(219) 253-6658  
Website: [www.kirpc.net](http://www.kirpc.net)

Southern Indiana Development Commission  
Greg Jones, Executive Director  
401 JFK Avenue  
P.O. Box 442  
Loogootee, IN 47553  
(812) 295-3707  
Website: [www.sidc.cc](http://www.sidc.cc)

Region 3A Economic Development District &  
Regional Planning Commission  
Loren Kravig, Executive Director  
217 Fairview Blvd.  
Kendallville, IN 46755  
(260) 347-4714  
Website: [www.region3a.org](http://www.region3a.org)





# Section Six

# Glossary 2013



# GLOSSARY

*This glossary contains definitions of certain terms, data, and information that appear in the Annual Report. Many of these items have multiple definitions and are defined as used in the context of this report.*

**Access to Jobs** - This program provides competitive grants to local governments and non-profit organizations to develop transportation services to connect welfare recipients and low-income persons to employment and support services. The program was authorized by the Transportation Equity Act for the 21st Century (TEA-21) and is administered by the Federal Transit Administration.

**Accessibility** - The extent to which facilities, including transit vehicles, are barrier-free and can be used by people that have disabilities including wheelchair users.

**Active Vehicles** - The total number of vehicles available for revenue service during the calendar year. Vehicles, including those designated as spares, are considered available if they are capable of being used even if on an occasional basis (except for retired vehicles).

**Alternative Fuels** - Vehicle engine fuels other than standard gasoline or diesel. Typically alternative fuels burn cleaner than gasoline or diesel and produce reduced emissions. Common alternative fuels include methanol, ethanol, compressed natural gas (CNG), liquefied natural gas (LNG), clean diesel fuels, and reformulated gasoline.

**Americans with Disabilities Act (ADA)** - Passed by Congress in 1990, this act mandates equal opportunities for persons with disabilities in the areas of employment, transportation, communications, and public accommodations. Under this Act, most transportation providers are obligated to purchase lift-equipped vehicles for their fixed route services and must assure systemwide accessibility of their demand response services to persons with disabilities. Public transit providers that operate fixed route services must also provide paratransit that is comparable to the level of service provided to non-disabled individuals that utilize the entity's fixed route system.

**Apportionment, Appropriation, Allocation** - (Interchangeable terms) The maximum amount of funding a transit system MAY be granted from an assistance program.

**Award** - The authorized (obligated) level of funding a transit system has contracted to receive from a grant assistance program based on an application for funding or formula distribution.

**Base Fleet** - The average number of revenue vehicles in scheduled operation during the nonpeak hours of the average weekday of operation.

**Body on Truck Chassis (BOTC)** - This vehicle seats 12 to 18 passengers and is typically composed of a light truck chassis underneath a special body. A supplier of a BOTC will purchase a chassis and then manufacture and attach the body. This construction is similar to that of a school bus.

**Brokerage** - A method of providing transportation where riders are matched with appropriate transportation providers through a central trip request and administrative facility. The transportation broker may centralize vehicle dispatch, record keeping, vehicle maintenance, and other functions under contractual arrangements with agencies, municipalities, and other organizations. Actual trips are provided by a number of different vendors.

**Capital Costs** - Refers to the costs of long-term assets of a public transit system such as property, buildings, and vehicles. Under TEA-21, FTA has broadened its definition of capital costs to include bus overhauls, preventive maintenance, and even a share of a transit provider's ADA paratransit expenses.

**Capital Grant Awards** - Federal, state, and local capital assistance awarded during the calendar year reporting period.

**Casualty and Liability Costs** - The costs of insurance premiums for coverage of the transit system and payments for losses due to acts for which the transit system is liable.

**Charter and Other Revenue** - Consists of auxiliary transportation revenue, charter service revenue, non-transportation revenue such as leases and advertising, and school bus service revenue.

**Auxiliary Transportation Revenue** - Revenues earned from operations closely associated with the transit system including station concessions, advertising services, and other services provided in conjunction with regular transit service.

**Charter Service Revenue** - Revenue from transportation service provided on an exclusive basis for a specific destination(s).

**Non-transportation Revenue** - Revenues earned from activities not associated with the provision of transit system service, including sale of maintenance services, rental of revenue vehicles, rental of buildings and other property, investment income, and parking lot/garage revenue.

**School Bus Service Revenue** - Passenger fares from school bus service operated under contract with local school corporations.

**Clean Air Act** - Federal regulations that detail acceptable levels of airborne pollution and spell out the role of state and local governments in maintaining clean air.

**Commercial Driver's License (CDL)** - The standardized driver's license required of bus and heavy truck drivers in every state. Covers drivers of any vehicle manufactured to seat 15 or more passengers (plus driver) or over 13 tons gross vehicle weight. The CDL is mandated by the Federal government in the Commercial Motor Vehicle Safety Act of 1986.

**Complementary Paratransit** - As required by the Americans with Disabilities Act, fixed route systems must offer complementary paratransit service to those ADA-eligible riders that cannot access the fixed route service. ADA complementary paratransit services must meet a series of criteria designed to ensure they are indeed complementary.

**Congestion Mitigation and Air Quality Project (CMAQ)** - A flexible funding program administered by the Federal Highway Administration (FHWA) that funds projects and programs to reduce harmful vehicle emissions and improve traffic conditions. CMAQ funds may be used flexibly for transit projects, rideshare projects, high-occupancy vehicle lanes, and other purposes.

**Contra Expenses** - Revenue items that offset operating expenses such as income earned on working capital, cash discounts, fuel tax refunds, and insurance claim payments. These revenues are not eligible as locally derived income.

**Demand Response Service** - A door-to-door or curb-to-curb transportation service that typically requires an advance reservation. Transit vehicles providing demand response service do not follow a fixed route, but travel throughout the community transporting passengers according to their specific requests. This type of service is similar to a taxi

operation and passengers often share rides. Demand response service is generally provided using small transit vehicles including sedans and minivans.

**Deviated Fixed Route** - This type of transit is a hybrid of fixed route and demand response services. Transit vehicles travel along a fixed route and maintain scheduled stops, but the vehicle may deviate off the route to pick up or drop off passengers.

**Disabled** - Any person who by reason of illness, injury, age, congenital malfunction, or other permanent or temporary incapacity or disability is unable, without special facilities, to use local transit facilities and services as effectively as persons who are not so affected.

**Fare Recovery** - Ratio equating fare revenue to total operating expenses. This measure indicates the level at which fares support the operations of the transit system. A relatively high ratio is preferred. Raising fare revenue and/or decreasing expenses may increase the ratio.

**Fare Revenue** - Revenues received from fare paying passengers from regularly scheduled routes and/or demand response service. This includes base fares, zone fares, express fares, transfers, and quantity purchase discounts (passes or tickets). Also includes park-and-ride revenue and fares paid by a community-based organization rather than the rider.

**Federal Operating Assistance** - Funds obtained from the Federal government to assist in paying the cost of operating the transit system.

**Fixed Route Service** - Transit service is provided along a prescribed route on a scheduled basis stopping at predetermined pick up points. Routes are generally served by larger transit vehicles.

**Fringe Expenses** - Payment or accruals to others (insurance companies, governments, etc.) on behalf of an employee's share of FICA, PERF, other retirement, health insurance, and other benefits not associated with a piece of work; and/or payments or accruals directed to an employee arising from something other than their performance of a piece of work. These include uniform and clothing allowances and paid absences such as sick leave, holidays, vacation, jury duty, death in the family, and military duty, etc. Paid absences should be accounted for as a fringe benefit only when they result in a cash liability to the transit system.

**Holidays** - Includes five major holidays: Christmas, Thanksgiving, Fourth of July, Labor Day, and Memorial Day. Many transit systems do not operate on these days. Some systems may operate a special holiday schedule that is used on these or other holidays such as Veteran's Day and Martin Luther King Jr. Day.

**LDI Expense** - Ratio equating fare, charter, and other revenue plus local operating assistance to total operating expenses. This measure is used to indicate the level of financial responsibility accepted at the local level for transit operations. A relatively high ratio is preferred. Increasing fare revenues, charter service, and other revenues, and/or increasing local operating assistance or decreasing operating expenses may increase the ratio.

**Local Assistance (also Local Operating Revenue)** - This category includes:

***Local Cash Grants and Reimbursements*** -

Funds obtained from local government units to assist in paying the cost of operating the transit system.

***Taxes Levied Directly by Transit System***

- Dedicated tax revenues systems that are organized as independent political subdivisions with their own taxation authority, e.g., Public Transportation Corporations.

**Locally Derived Income (LDI)** - This indicator is used to measure local financial commitment to public transit and is defined as:

- Operating revenues including fares, charter, advertising, and auxiliary and nontransportation revenues.
- Taxes levied by, or on behalf of, a transit system.
- Local cash grants and reimbursements including general fund receipts, property taxes, local option income tax, excise and intangible taxes, bank building and loan funds; local bonding funds, and unrestricted federal/state funds.
- LDI does not include contra expenses (e.g. expense refunds such as motor fuel tax or insurance reimbursements) or in-kind volunteer services.

**Materials and Supplies Expense** - Cost of fuel, lubricants, tires, tubes, and other materials and supplies (including repair parts, maintenance supplies, forms, and cleaning supplies, etc.).

**Metropolitan Planning Organization (MPO)**

- Metropolitan planning organizations are responsible for transportation planning and programs in each urban area with a population of 50,000 or greater.

**Operating Expense** - The total of all operating costs incurred during the transit system calendar year reporting period, excluding expenses associated with capital grants. Expense figures may be unaudited.

**Operating Expense/Passenger Trip** - Ratio equating total operating costs to total passenger trips. This measure is used to indicate the cost of providing service per unit of consumed service. A relatively low ratio is preferred. Increasing passenger trips and/or decreasing expenditures may lower the ratio.

**Operating Income** - Revenue received from fares, charter services, and other sources directly related to transit systems operations excluding revenue from Federal, state, and local cash grants. Operating income and operating subsidy are the total operating revenue for a transit system.

**Operating Subsidy** - Revenue received through Federal, state, and local cash grants or reimbursements to fulfill operating expense obligations not covered by fares or other revenues generated by the transit system.

**Operator Salaries and Wages** - The pay and allowance due employees in exchange for the labor services they render on behalf of the transit system. This category includes only those employees that are classified as revenue operators or crewmen.

**Other Expenses** - On the individual system pages, Other Expenses consists of taxes and miscellaneous expenses. For Section 5311 systems it also includes leases and rentals, equipment, and in-direct expenses.

**Other Salaries and Wages** - Payment for the labor of employees of the transit system (or sponsoring agency) that are not classified as revenue vehicle operators or crewmen. This category includes managers, dispatchers, mechanics, bus washers, building (garage) maintenance workers, managers, other professionals, and clerical staff.

**Paratransit** - Flexible forms of public transportation services that are not provided over a fixed route (e.g., demand response service).

**Passenger Trips/Capita** - Ratio equating total passenger trips to service area population. Increasing passenger trips and/or decreasing service area population may increase the ratio.

**Passenger Trips/Total Vehicle Miles (TVM)** - Ratio equating total passenger trips to the total miles traveled by revenue vehicles. This measure is used to indicate the degree to which the system (or route) is utilized when compared to the amount of service provided. A relatively high ratio is preferred. Increasing passenger trips or eliminating service (TVM) that has marginal ridership may increase the ratio.

**Passenger Trip** - One person making a one-way trip from origin to destination. One round trip equals two passenger trips.

**Peak Hour Fleet** - The largest number of revenue vehicles operating at any peak time during an average weekday of operation.

**Public Mass Transportation Fund (PMTF)** - A state fund approved by Indiana's legislators to leverage local and federal money to meet transit needs.

**Purchased Transportation Expenses** - Operating expenses incurred when a transit system purchases a portion of its service from another entity (e.g., contracting with a private organization to provide specialized transit services).

**Reconciling Items** - Operating expenses which include interest expenses, leases and rentals for urbanized transit systems, depreciation, amortization of intangibles, purchase lease payments, related party lease agreements, and other as defined in the FTA Section 5335 (15) Manual.

**Revenue Vehicle Miles** - The total mileage incurred in scheduled service (miles in each route multiplied by the number of times each route is run) during the report period. Excludes non-service mileage (deadhead, training, etc.), charter mileage, exclusive school service mileage, and mileage lost due to missed runs.

**Section 5307** - The section of the Federal Transit Act that authorizes grants to public transit systems in all urban areas. Funds authorized through Section 5307 are awarded to states to provide

capital and operating assistance to transit systems in urban areas with populations between 50,000 and 200,000. Transit systems in urban areas with populations greater than 200,000 receive their funds directly from FTA.

**Section 5309** - The section of the Federal Transit Act that authorizes discretionary grants to public transit agencies for capital projects such as buses, bus facilities, and rail projects.

**Section 5310** - The section of the Federal Transit Act that authorizes capital assistance to states for transportation programs that serve the elderly and people with disabilities. States distribute Section 5310 funds to local operators in both rural and small urban settings that are either nonprofit organizations or the lead agencies in coordinated transportation programs.

**Section 5311** - The section of the Federal Transit Act that authorizes capital and operating assistance grants to public transit systems in areas with populations of less than 50,000.

**Service Area** - The geographic area that coincides with a transit system's legal operating limits (i.e., urbanized area, city limits, or county boundary).

**Service Area Population** - The entire population within the legal operating limits of the transit system, as reported by the 2010 Census.

**Services Expenses** - Fees and related expenses for labor and other work provided by outside organizations. In most instances, service from an outside organization is procured as a substitute for in-house employee labor, except in the case of independent audits which cannot be performed by employees. This category includes:

**Advertising Fees** - The labor and materials provided by an advertising agency in the development and promotion of advertising campaigns. Also included are advertising media fees, regardless of whether they are paid to the advertising agency or to the media.

**Contract Maintenance Service Expenses** - Payment for the maintenance of equipment, under contract or on a single-job basis, by an outside organization. This category is for repair or maintenance work on operating vehicles, equipment, and garage buildings, and is to be differentiated from professional and custodial services.

**Professional and Technical Service Fees -**

Payment for the labor provided by attorneys, accountants, auditors, marketing firms, investment bankers, computer service companies, engineering firms, management consultants, and transit industry consultants, etc.

**Service Route** - A hybrid between fixed route and demand response service. Service routes are established between targeted neighborhoods and the service areas that riders want to reach. Similar to deviated fixed routes, service routes are characterized by flexibility and deviation from fixed route intervals. However, while deviated fixed routes require advanced reservations, service routes do not. A service route can include both regular, predetermined bus stops and/or allow riders to hail the vehicle and request a drop-off anywhere along the route.

**Standard Van (SV)** - Standard vans typically seat five to fifteen passengers. Standard vans are available from automobile manufacturers and are part of their standard production line. \*INDOT no longer purchases these vehicles.

**Subsidy/Passenger Trip** - Ratio comparing government operating assistance (Federal, state, and local) to total passenger trips. This measure is used to indicate the level of Federal, state, and local assistance used in operating the transit service.

**Total Vehicle Miles** - The total distance traveled by revenue vehicles, including both revenue and deadhead (non-revenue) miles.

**Transfer Charge** - A fee charged passengers that transfer to a line or route after paying a fare on another line or route.

**Transit Bus** - A transit bus seats anywhere from 16 to 53 passengers and has both a body and a chassis that are designed specifically for transit use. One supplier manufactures the entire vehicle. Most transit buses are equipped with diesel engines.

**Small Transit Bus (STB)** - Under 30'

**Medium Transit Bus (MTB)** - 30' to 34'

**Large Transit Bus (LTB)** - 35' to 40'

**Trolley (TY)** - Usually 30' to 35'

**Articulated (ART)** - Multi-section high occupancy vehicle

**User Side Subsidy** - A type of transit system whereby the passenger purchases tokens or vouchers at designated sale sites and presents the token to a service provider (e.g., taxi company) in exchange for a trip. The price of the token or pass is less than the cost of the trip. The token is then subsidized with Federal, state, or local funds and the taxi operator is reimbursed for the cost of the trip.

**Utility Expense** - Payments made to various utilities for use of their resources including electric, gas, water, sewer, garage collection, and telephone, etc.



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