

Indiana Public Transit

Calendar Year 2019

Annual Report



2019 ANNUAL REPORT
INDIANA PUBLIC TRANSIT

STATE OF INDIANA

Eric J. Holcomb, Governor
Joe McGuinness, Commissioner, Indiana Department of Transportation

June 2020

Indiana Department of Transportation
Office of Transit
100 North Senate Avenue, Room IGCN 955
Indianapolis, Indiana 46204

This document is disseminated under the sponsorship of the United States Department of Transportation in the interest of information exchange. The United States Government assumes no liability for the contents or use thereof. The opinions, findings, and conclusions expressed in this publication are those of the Indiana Department of Transportation, Office of Transit. The preparation of this publication has been financed in part through grants from the United States Department of Transportation, under the provisions of the Federal Transit Act. The United States Government does not endorse products or manufacturers. Manufacturers' names appear herein because they are considered essential to the objective of this report.

TABLE OF CONTENTS

Introduction	1
Ridership by System.....	2
Total Vehicle Miles by System	3
Transit System Operating Expenditures by Category – 2019	4
Transit System Operating Revenue by Category – 2019.....	5
Section One: INDOT Public Transit Programs & Services	7
INDOT Office of Transit Programs & Services	9
State of Indiana Programs.....	9
Federal Transit Administration (FTA) Programs Administered by INDOT	10
FTA Section 5311 - Rural Formula Funds	10
FTA Section 5311(b) - Rural Transit Assistance Program (RTAP).....	11
FTA Section 5311(f) - Intercity Operating, Capital, Planning, and Marketing Assistance.....	11
FTA Section 5310 - Capital Grants Program for Elderly Persons and Persons with Disabilities	11
FTA Section 5303 - (Metropolitan Transit Planning) and FTA Section 5304 (Statewide Transportation Planning)	11
FTA Section 5339 - Bus and Bus Facilities Program.....	11
Indiana Transit Facts.....	12
2019 Public Transit Highlights	13
2019 Indiana RTAP Annual Report	13
Section Two: Peer Group Comparisons	15
Peer Group Comparisons.....	17
Group One: Large Fixed Route Systems	18
Group Two: Small Fixed Route Systems.....	20
Group Three: Urban Demand Response Systems.....	22
Group Four: Rural Demand Response Systems	24
Northern Indiana Commuter Transportation District.....	28



TABLE OF CONTENTS

Section Three:	Transit System Pages	29
	2019 Public Transit Systems in Indiana	29
	2019 Public Transit Systems in Indiana (MAP).....	31
	Anderson, City of Anderson Transit System (CATS).....	32
	Bloomington, Bloomington Public Transportation Corp.....	34
	Central Indiana, Central Indiana Regional Transportation Authority (CIRTA)	36
	Columbus, ColumBus Transit.....	38
	East Chicago, East Chicago Transit	40
	Elkhart, Elkhart Interurban Trolley/IT ADA Access (MACOG)	42
	Evansville, Metropolitan Evansville Transit System (METS).....	44
	Fort Wayne, Fort Wayne Public Transportation Corporation (Citilink).....	46
	Gary, Gary Public Transportation Corporation.....	48
	Indianapolis, IndyGo.....	50
	Kokomo, City Line Trolley/Spirit of Kokomo	52
	Lafayette, CityBus	54
	La Porte, TransPorte	56
	Michigan City, Michigan City Transit.....	58
	Muncie, Muncie Indiana Transit System.....	60
	New Albany, Clarksville, & Jeffersonville, Transit Authority of River City (TARC).....	62
	Northern Indiana, NICTD/South Shore Line.....	64
	Northwestern Indiana, Northwestern Indiana Regional Planning Commission (NIRPC)	66
	Richmond, Rose View Transit.....	68
	South Bend, Transpo.....	70
	Terre Haute, Terre Haute Transit Utility	72
	Valparaiso, City of Valparaiso Transit System.....	74
	 City of Bedford, Transit Authority of Stone City (TASC).....	76
	Boone County, Boone Area Transit System.....	78
	Cass County, Cass Area Transit	80
	Clinton County, Paul Phillippe Resource Center (PPRC)	82
	Crawford, Harrison, Scott, & Washington Counties, Southern Indiana Transit System (SITS).....	84
	Dearborn, Decatur, Jefferson, Ohio, Ripley, & Switzerland Counties, Catch-A-Ride (Historic Hoosier Hills)	86
	DeKalb County, DeKalb Area Rural Transit (DART).....	88
	Fayette County, Fayette County Public Transit	90
	Franklin County, Franklin County Public Transportation	92
	Fulton County, Fulton County Transportation	94
	Hamilton County, Hamilton County Express.....	96
	Hancock County, Hancock Area Rural Transit.....	98
	Hendricks & Morgan Counties, Hendricks County Transit/Sycamore Services DBA LINK	100
	Huntingburg, Huntingburg Transit System	102
	Huntington County, Huntington Area Transportation	104

TABLE OF CONTENTS

Jasper County Community Services Public Transportation, Kankakee-Iroquois Regional Planning Commission (KIRPC).....	106
Newton County Community Services Public Transportation, Kankakee-Iroquois Regional Planning Commission (KIRPC).....	108
Pulaski County Human Services Public Transportation, Kankakee-Iroquois Regional Planning Commission (KIRPC).....	110
Community Services of Starke County Public Transportation, Kankakee-Iroquois Regional Planning Commission (KIRPC).....	112
Jay, Randolph, Blackford, & Henry Counties, The New InterUrban Johnson, Shelby, & Brown Counties, Access Johnson County, ShelbyGo, Access Brown County	114
Knox County, Knox County Commissioners/VanGo.....	116
Kosciusko County, Kosciusko Area Bus Service (KABS)	118
LaGrange County, LCAT	120
Madison County, Transportation for Rural Areas of Madison County (TRAM).....	122
City of Marion, Marion Transit System (MTS).....	124
Marshall County, Marshall County Transit	126
Miami County, YMCA Public Transit	128
Monroe, Lawrence, Owen, & Putnam Counties, Rural Transit	130
City of New Castle, New Castle Transit	132
Noble County, Noble Transit System (NTS).....	134
Orange County, Orange County Transit	136
Rush County, “Ride Rush” Public Transportation	138
Seymour, Seymour Transit	140
Southern Indiana (Davies, Dubois, Gibson, Greene, Martin, Perry, Pike, Spencer, Sullivan, & Warick Counties), Ride Solution	142
Steuben County, STAR Transportation	144
Union County, Union County Transit	146
Vigo County, West Central Indiana Economic Development District Public Transit	148
Wabash County, Wabash County Transit	150
City of Washington, Washington Transit System (WTS).....	152
Waveland, Waveland Volunteer Public Transit System c/o Area IV Agency	154
Wells County, Wells on Wheels, WOW!	156
White County, White County Public Transit	158
Whitley County, Whitley County Transit.....	160
Barons Bus.....	162
Miller Transportation.....	164
Section Four: Elderly/Disabled (Section 5310) Transportation Providers	167
Section Five: Transit Partners and Advocates	175
Transit Partners and Advocates	177
Indiana Metropolitan Planning Organizations (MPOs).....	178
Indiana Regional Planning Councils.....	179
Section Six: Glossary.....	181

INTRODUCTION

The Indiana Department of Transportation (INDOT) considers public transit to be an essential service that supports local and state goals for economic growth, quality of life, energy conservation, and environmental quality.

The INDOT Office of Transit (OT) provides financial and technical assistance to public transit systems throughout the state. The primary goal of the OT is to furnish reliable, safe, and efficient public transit services and enhance personal mobility throughout Indiana's urban and rural areas.

This Calendar Year 2019 Annual Report, prepared by the OT, summarizes key operating and financial characteristics of Indiana's publicly assisted transit systems. It provides information to public officials, planners, transit managers, and other interested persons. The document provides the reader with a summary of transit service and financial information, a detailed report of system characteristics, a summary of federal and state transportation assistance programs and awards, a listing of Transit Partners and Advocates, as well as a glossary of terms as used in this report. INDOT obtained information about the individual transit systems from locally prepared annual reports.

The 63 transit systems in Indiana during 2019 are divided among four peer groups, plus NICTD, that reflect system size and type of service. These peer groups are classified as Large Fixed Route, Small Fixed Route, Urban Demand Response, and Rural Demand Response. These groups were defined during the Public Mass Transportation Fund Allocation Study completed in 1997. Group Assignments were updated in 2016. Section Two of this report provides a detailed analysis of each of the four peer groups.

STATEWIDE STATISTICS

Indiana maintains a public transit network of 63 urban and rural public transit systems. This number decreased by one from 2018 to 2019.

The following four tables provide an overview of the operating and financial performance of all of Indiana's public transit systems in 2019. The first two tables summarize ridership and vehicle miles of operation for each transit system as well as a total for each peer group. Each table provides 2018 and 2019 data along with the percent change between the two years.

The ridership table also contains additional figures: 1) the number of passenger trips per capita based on the population of the transit system's service area and 2) the proportion of the total state ridership provided by each transit system.

The third and fourth tables exhibit operating expenditures and revenues for each transit system in 2019. For each transit system, the expenditure table presents data according to specific expenditure categories. The table also shows the proportion of each type of expenditure of the total system expenditure. Similarly, the operating revenue table presents system revenue broken down by categories and shows the proportion of each category of the total system revenue. The transit systems are grouped according to peer groups in both tables. For more information about each individual transit system, please refer to Section Three of this report.

RIDERSHIP BY SYSTEM

SYSTEM	RIDERSHIP 2018	RIDERSHIP 2019	% CHANGE	2019 RIDERSHIP PER CAPITA	2019 % OF STATE RIDERSHIP
GROUP 1 - Large Fixed Route					
Bloomington	3,141,183	3,197,637	1.80%	39.77	9.71%
Evansville	1,521,452	1,273,701	-16.28%	10.61	3.87%
Fort Wayne	1,777,765	1,687,355	-5.09%	6.28	5.13%
Indianapolis	9,115,875	9,556,169	4.83%	10.40	29.03%
Lafayette	4,740,475	5,099,775	7.58%	34.52	15.49%
Muncie	1,391,524	1,408,230	1.20%	20.09	4.28%
South Bend	1,630,249	1,594,252	-2.21%	9.11	4.84%
SUBTOTAL: GROUP 1	23,318,523	23,817,119	2.14%	13.37	72.34%
GROUP 2 - Small Fixed Route					
Anderson	225,588	252,922	12.12%	4.59	0.77%
Central Indiana	39,874	40,425	1.38%	1.46	0.12%
Columbus	244,054	228,818	-6.24%	1.85	0.70%
East Chicago	122,128	117,785	-3.56%	3.97	0.36%
Elkhart	443,192	481,384	8.62%	5.82	1.46%
Gary	800,645	793,573	-0.88%	10.44	2.41%
Michigan City	176,796	182,049	2.97%	5.79	0.55%
New Albany, Clarksville, & Jeffersonville	490,777	446,996	-8.92%	4.34	1.36%
Richmond	216,787	197,998	-8.67%	5.38	0.60%
Terre Haute	258,331	237,867	-7.92%	3.99	0.72%
SUBTOTAL: GROUP 2	3,018,172	2,979,817	-1.27%	4.76	9.05%
GROUP 3 - Urban Demand Response					
Kokomo	473,074	461,187	-2.51%	6.62	1.40%
LaPorte	41,813	42,392	1.38%	1.92	0.13%
Northwestern Indiana	194,190	178,976	-7.83%	0.35	0.54%
Valparaiso	172,324	176,849	2.63%	5.53	0.54%
SUBTOTAL: GROUP 3	881,401	859,404	-2.50%	1.43	2.61%
GROUP 4 - Rural Demand Response					
Bedford	36,616	28,061	-23.36%	1.95	0.09%
Boone County	25,332	23,083	-8.88%	0.41	0.07%
Cass County	151,482	151,692	0.14%	3.89	0.46%
Clinton County	41,625	44,285	6.39%	1.33	0.13%
Crawford, Harrison, Scott, & Washington Counties	29,472	28,262	-4.11%	0.29	0.09%
Dearborn, Decatur, Jefferson, Jennings, Ohio, Ripley, & Switzerland Counties	82,215	79,478	-3.33%	0.52	0.24%
DeKalb County	27,768	28,997	4.43%	0.69	0.09%
Fayette County	36,949	31,751	-14.07%	1.36	0.10%
Franklin County	27,297	27,143	-0.56%	1.18	0.08%
Fulton County	41,413	18,968	-54.20%	0.91	0.06%
Hamilton County	62,355	65,029	4.29%	0.24	0.20%
Hancock County	22,922	18,399	-19.73%	0.26	0.06%
Hendricks & Morgan Counties	59,559	60,122	0.95%	0.28	0.18%
Huntingburg	10,399	10,701	2.90%	1.77	0.03%
Huntington County	41,743	41,757	0.03%	1.12	0.13%
Jasper, Pulaski, Newton, & Starke Counties	58,799	56,552	-3.82%	0.67	0.17%
Jay, Randolph, Blackford, & Henry Counties	45,151	42,968	-4.83%	0.39	0.13%
Johnson, Shelby, & Brown Counties	114,317	111,612	-2.37%	0.56	0.34%
Knox County	82,850	77,402	-6.58%	2.01	0.24%
Kosciusko County	58,809	57,794	-1.73%	0.75	0.18%
LaGrange County	48,843	46,486	-4.83%	1.25	0.14%
Madison County	18,020	17,610	-2.28%	0.23	0.05%
City of Marion	272,096	264,770	-2.69%	8.84	0.80%
Marshall County	26,246	27,327	4.12%	0.61	0.08%
Miami County	48,626	46,583	-4.20%	1.26	0.14%
Monroe, Lawrence, Owen, & Putnam Counties	77,051	77,174	0.16%	0.31	0.23%
City of New Castle	31,882	41,005	28.61%	2.26	0.12%
Noble County	29,668	31,223	5.24%	0.66	0.09%
Orange County	18,890	13,590	-28.06%	0.68	0.04%
Rush County	9,357	8,169	-12.70%	0.47	0.02%
Seymour	38,968	39,107	0.36%	2.03	0.12%
Southern Indiana (Daviess, Dubois, Gibson, Greene, Martin, Perry, Pike, Spencer, Sullivan, & Warrick Counties)	190,467	176,824	-7.16%	0.72	0.54%
Steuben County	14,181	14,470	2.04%	0.41	0.04%
Union County	30,461	24,582	-19.30%	0.62	0.07%
Vigo County	12,926	12,338	-4.55%	0.11	0.04%
Wabash County	24,898	24,045	-3.43%	0.73	0.07%
City of Washington	13,997	18,426	31.64%	1.60	0.06%
Waveland	4,623	3,028	-34.50%	0.40	0.01%
Wells County	40,012	43,584	8.93%	1.58	0.13%
White County	13,278	12,808	-3.54%	0.52	0.04%
Whitley County	36,456	34,786	-4.58%	1.04	0.11%
SUBTOTAL: GROUP 4	2,060,649	1,981,991	-3.82%	0.71	6.02%
GROUPS 1 THROUGH 4	29,278,745	29,638,331	1.23%	5.13	90.03%
Northern Indiana Commuter Transportation District	3,400,196	3,283,603	-3.43%	4.25	9.97%
TOTAL ALL GROUPS	32,678,941	32,921,934	0.74%	5.02	100.00%

TOTAL VEHICLE MILES BY SYSTEM

SYSTEM	TVM 2018	TVM 2019	% CHANGE
GROUP 1 - Large Fixed Route			
Bloomington	1,178,700	1,207,468	2.44%
Evansville	1,574,655	1,509,077	-4.16%
Fort Wayne	2,177,067	2,226,540	2.27%
Indianapolis	12,738,058	12,638,190	-0.78%
Lafayette	2,030,791	2,097,157	3.27%
Muncie	1,065,333	940,818	-11.69%
South Bend	1,815,427	2,821,438	55.41%
SUBTOTAL: GROUP 1	22,580,031	23,440,688	3.81%
GROUP 2 - Small Fixed Route			
Anderson	456,360	460,653	0.94%
Central Indiana	217,136	210,917	-2.86%
Columbus	344,665	364,614	5.79%
East Chicago	158,215	161,437	2.04%
Elkhart	1,328,350	1,446,697	8.91%
Gary	1,125,276	1,075,465	-4.43%
Michigan City	400,556	379,109	-5.35%
New Albany, Clarksville, & Jeffersonville	1,045,175	980,338	-6.20%
Richmond	318,887	313,580	-1.66%
Terre Haute	543,257	534,029	-1.70%
SUBTOTAL: GROUP 2	5,937,877	5,926,839	-0.19%
GROUP 3 - Urban Demand Response			
Kokomo	595,035	662,611	11.36%
LaPorte	126,385	128,690	1.82%
Northwestern Indiana	1,170,581	1,118,399	-4.46%
Valparaiso	339,537	359,186	5.79%
SUBTOTAL: GROUP 3	2,231,538	2,268,886	1.67%
GROUP 4 - Rural Demand Response			
Bedford	77,647	67,553	-13.00%
Boone County	253,466	235,691	-7.01%
Cass County	831,188	944,760	13.66%
Clinton County	111,345	146,767	31.81%
Crawford, Harrison, Scott, & Washington Counties	350,029	296,650	-15.25%
Dearborn, Decatur, Jefferson, Jennings, Ohio, Ripley, & Switzerland Counties	743,258	757,790	1.96%
DeKalb County	277,666	289,489	4.26%
Fayette County	205,238	188,401	-8.20%
Franklin County	247,832	244,006	-1.54%
Fulton County	249,540	202,670	-18.78%
Hamilton County	599,383	626,071	4.45%
Hancock County	198,863	160,394	-19.34%
Hendricks & Morgan Counties	565,641	587,453	3.86%
Huntingburg	23,511	23,439	-0.31%
Huntington County	328,349	311,439	-5.15%
Jasper, Pulaski, Newton, & Starke Counties	590,725	562,481	-4.78%
Jay, Randolph, Blackford, & Henry Counties	390,096	402,364	3.14%
Johnson, Shelby, & Brown Counties	893,692	857,067	-4.10%
Knox County	303,965	301,214	-0.91%
Kosciusko County	278,800	260,252	-6.65%
LaGrange County	577,138	590,601	2.33%
Madison County	165,719	152,802	-7.79%
City of Marion	220,263	225,899	2.56%
Marshall County	239,481	229,025	-4.37%
Miami County	307,187	315,805	2.81%
Monroe, Lawrence, Owen, & Putnam Counties	523,480	550,557	5.17%
City of New Castle	57,704	64,720	12.16%
Noble County	470,830	433,975	-7.83%
Orange County	233,064	187,865	-19.39%
Rush County	79,458	42,695	-46.27%
Seymour	123,600	121,330	-1.84%
Southern Indiana (Davies, Dubois, Gibson, Greene, Martin, Perry, Pike, Spencer, Sullivan, & Warrick Counties)	1,892,293	1,763,026	-6.83%
Steuben County	138,199	134,347	-2.79%
Union County	304,899	260,446	-14.58%
Vigo County	121,586	121,969	0.32%
Wabash County	172,950	163,634	-5.39%
City of Washington	28,671	30,419	6.10%
Waveland	16,249	12,711	-21.77%
Wells County	203,450	216,321	6.33%
White County	93,801	90,403	-3.62%
Whitley County	232,602	235,297	1.16%
SUBTOTAL: GROUP 4	13,727,722	13,409,798	-2.32%
GROUPS 1 THROUGH 4	44,477,168	45,046,211	1.28%
Northern Indiana Commuter Transportation District	4,300,266	4,448,727	3.45%
TOTAL ALL GROUPS	48,777,434	49,494,938	1.47%

TRANSIT SYSTEM OPERATING EXPENDITURES BY CATEGORY - 2019

SYSTEM	LABOR/ FRINGE	%	SERVICES	%	MATERIALS & SUPPLIES	%	UTILITIES	%	CASUALTY & LIABILITY	%	PURCHASED TRANSPORT	%	OTHER	%	TOTAL
GROUP 1 - Large Fixed Route															
Bloomington	\$5,242,844	67%	\$722,085	9%	\$1,365,579	17%	\$77,057	1%	\$283,530	4%	\$0	0%	\$162,153	2%	\$7,853,248
Evansville	\$6,477,747	81%	\$210,775	3%	\$1,109,741	14%	\$84,779	1%	\$121,379	2%	\$2,347	0%	\$0	0%	\$8,006,768
Fort Wayne	\$10,672,754	76%	\$703,392	5%	\$1,745,661	13%	\$121,873	1%	\$389,449	3%	\$96,000	1%	\$230,767	2%	\$13,959,896
Indianapolis	\$56,485,037	60%	\$10,638,469	11%	\$12,120,734	13%	\$1,201,661	1%	\$2,447,187	3%	\$11,270,233	12%	\$632,870	1%	\$94,796,191
Lafayette	\$9,482,401	80%	\$503,695	4%	\$1,124,119	9%	\$157,245	1%	\$281,347	2%	\$0	0%	\$315,530	3%	\$11,864,337
Muncie	\$5,045,348	71%	\$858,954	12%	\$757,068	11%	\$109,697	2%	\$215,134	3%	\$0	0%	\$118,904	2%	\$7,105,105
South Bend	\$8,405,735	76%	\$545,682	5%	\$1,090,996	10%	\$284,926	3%	\$279,121	3%	\$0	0%	\$460,127	4%	\$11,066,587
SUBTOTAL: GROUP 1	\$101,811,866	66%	\$14,183,052	9%	\$19,313,898	12%	\$2,037,238	1%	\$4,017,147	3%	\$11,368,580	7%	\$1,920,351	1%	\$154,652,132
GROUP 2 - Small Fixed Route															
Anderson	\$2,104,646	81%	\$131,630	5%	\$255,059	10%	\$22,765	1%	\$90,656	3%	\$0	0%	\$0	0%	\$2,604,756
Central Indiana	\$0	0%	\$0	0%	\$0	0%	\$0	0%	\$0	0%	\$800,606	100%	\$0	0%	\$800,606
Columbus	\$1,355,445	72%	\$65,275	3%	\$338,785	18%	\$11,568	1%	\$400	0%	\$0	0%	\$106,297	6%	\$1,877,770
East Chicago	\$940,004	80%	\$12,441	1%	\$211,207	18%	\$2,536	0%	\$675	0%	\$0	0%	\$4,576	0%	\$1,171,439
Eikhart	\$266,148	8%	\$0	0%	\$12,453	0%	\$1,178	0%	\$10,009	0%	\$2,907,317	87%	\$145,010	4%	\$3,342,115
Gary	\$4,607,865	73%	\$120,676	2%	\$1,001,220	16%	\$158,445	3%	\$230,000	4%	\$0	0%	\$182,128	3%	\$6,300,334
Michigan City	\$1,135,455	76%	\$27,589	2%	\$239,151	16%	\$18,466	1%	\$56,096	4%	\$0	0%	\$21,195	1%	\$1,497,952
New Albany, Clarksville, & Jeffersonville	\$4,216,596	72%	\$316,422	5%	\$216,007	4%	\$22,561	0%	\$33,992	1%	\$974,316	17%	\$43,128	1%	\$5,823,022
Richmond	\$910,827	81%	\$4,631	0%	\$151,945	14%	\$11,300	1%	\$37,511	3%	\$0	0%	\$3,050	0%	\$1,119,264
Terre Haute	\$2,380,151	87%	\$46,500	2%	\$250,000	9%	\$33,200	1%	\$16,000	1%	\$0	0%	\$18,294	1%	\$2,744,145
SUBTOTAL: GROUP 2	\$17,917,137	66%	\$725,164	3%	\$2,675,827	10%	\$282,019	1%	\$475,339	2%	\$4,682,239	17%	\$523,678	2%	\$27,281,403
GROUP 3 - Urban Demand Response															
Kokomo	\$1,915,725	78%	\$64,276	3%	\$423,365	17%	\$22,932	1%	\$38,824	2%	\$0	0%	\$4,355	0%	\$2,469,477
LaPorte	\$544,203	83%	\$5,805	1%	\$64,801	10%	\$14,086	2%	\$25,536	4%	\$0	0%	\$1,778	0%	\$656,207
Northwestern Indiana	\$1,913,294	59%	\$233,462	7%	\$468,522	14%	\$55,146	2%	\$95,423	3%	\$311,372	10%	\$163,068	5%	\$3,240,287
Valparaiso	\$73,510	5%	\$10,000	1%	\$151,686	10%	\$13,802	1%	\$22,410	1%	\$1,278,291	82%	\$2,366	0%	\$1,552,065
SUBTOTAL: GROUP 3	\$4,446,732	56%	\$313,543	4%	\$1,108,374	14%	\$105,966	1%	\$182,193	2%	\$1,589,663	20%	\$171,565	2%	\$7,918,036
GROUP 4 - Rural Demand Response															
Bedford	\$487,459	84%	\$42,495	7%	\$31,625	5%	\$8,101	1%	\$0	0%	\$0	0%	\$7,520	1%	\$577,200
Boone County	\$343,232	52%	\$32,649	5%	\$37,541	6%	\$10,613	2%	\$130,006	20%	\$0	0%	\$111,287	17%	\$665,328
Cass County	\$945,439	64%	\$54,943	4%	\$230,629	16%	\$36,223	2%	\$80,190	5%	\$0	0%	\$121,182	8%	\$1,468,606
Clinton County	\$326,071	70%	\$38,783	8%	\$50,644	11%	\$14,819	3%	\$24,666	5%	\$0	0%	\$11,165	2%	\$466,148
Crawford, Harrison, Scott, & Washington Counties	\$465,820	59%	\$66,179	8%	\$108,399	14%	\$17,615	2%	\$38,000	5%	\$14,058	2%	\$82,178	10%	\$792,249
Dearborn, Decatur, Jefferson, Jennings, Ohio, Ripley, & Switzerland Counties	\$1,258,054	70%	\$68,038	4%	\$263,361	15%	\$19,590	1%	\$77,527	4%	\$108,975	6%	\$0	0%	\$1,795,545
DeKalb County	\$403,524	65%	\$26,233	4%	\$70,828	11%	\$3,442	1%	\$20,121	3%	\$0	0%	\$96,573	16%	\$620,721
Fayette County	\$236,302	58%	\$20,196	5%	\$45,867	11%	\$5,007	1%	\$20,257	5%	\$0	0%	\$79,995	20%	\$407,624
Franklin County	\$340,587	73%	\$16,464	4%	\$65,574	14%	\$12,173	3%	\$32,971	7%	\$0	0%	\$746	0%	\$468,515
Fulton County	\$303,803	64%	\$30,123	6%	\$33,687	7%	\$10,582	2%	\$26,779	6%	\$0	0%	\$68,529	14%	\$473,503
Hamilton County	\$1,068,204	69%	\$42,164	3%	\$207,858	13%	\$27,456	2%	\$38,472	2%	\$0	0%	\$163,778	11%	\$1,547,932
Hancock County	\$318,408	58%	\$20,134	4%	\$28,494	5%	\$5,944	1%	\$14,648	3%	\$0	0%	\$161,440	29%	\$549,068
Hendricks & Morgan Counties	\$752,811	65%	\$79,548	7%	\$139,260	12%	\$29,018	3%	\$72,096	6%	\$0	0%	\$84,170	7%	\$1,156,903
Huntingburg	\$157,540	85%	\$4,649	2%	\$8,529	5%	\$2,798	2%	\$2,811	2%	\$0	0%	\$10,000	5%	\$186,237
Huntington County	\$451,390	68%	\$40,139	6%	\$97,485	15%	\$6,804	1%	\$27,409	4%	\$0	0%	\$38,392	6%	\$661,619
Jasper, Pulaski, Newton, & Starke Counties	\$732,737	70%	\$65,491	6%	\$107,656	10%	\$25,997	2%	\$80,248	8%	\$0	0%	\$32,346	3%	\$1,044,475
Jay, Randolph, Blackford, & Henry Counties	\$610,974	52%	\$142,279	12%	\$151,358	13%	\$23,187	2%	\$22,486	2%	\$0	0%	\$217,452	19%	\$1,167,736
Johnson, Shelby, & Brown Counties	\$820,312	39%	\$122,464	6%	\$159,566	8%	\$26,526	1%	\$181,729	9%	\$553,237	26%	\$237,684	11%	\$2,101,518
Knox County	\$448,307	54%	\$75,506	9%	\$121,354	15%	\$18,165	2%	\$58,908	7%	\$0	0%	\$104,546	13%	\$826,786
Kosciusko County	\$530,570	67%	\$10,024	1%	\$117,123	15%	\$13,506	2%	\$17,825	2%	\$0	0%	\$97,317	12%	\$786,365
LaGrange County	\$509,452	57%	\$112,858	13%	\$78,403	9%	\$0	0%	\$35,842	4%	\$0	0%	\$162,284	18%	\$898,839
Madison County	\$46,141	10%	\$0	0%	\$0	0%	\$0	0%	\$0	0%	\$396,248	87%	\$10,895	2%	\$453,284
City of Marion	\$1,069,275	82%	\$76,217	6%	\$112,794	9%	\$13,279	1%	\$33,778	3%	\$0	0%	\$1,972	0%	\$1,307,315
Marshall County	\$316,433	69%	\$11,150	2%	\$41,957	9%	\$2,784	1%	\$12,719	3%	\$0	0%	\$75,699	16%	\$460,742
Miami County	\$304,045	61%	\$19,420	4%	\$59,325	12%	\$1,953	0%	\$34,685	7%	\$0	0%	\$75,555	15%	\$494,983
Monroe, Lawrence, Owen, & Putnam Counties	\$814,598	55%	\$65,340	4%	\$227,556	15%	\$50,914	3%	\$92,389	6%	\$0	0%	\$221,145	15%	\$1,471,942
City of New Castle	\$357,831	77%	\$12,616	3%	\$50,562	11%	\$13,570	3%	\$20,500	4%	\$0	0%	\$8,863	2%	\$463,942
Noble County	\$447,348	60%	\$42,019	6%	\$111,607	15%	\$18,201	2%	\$58,084	8%	\$0	0%	\$62,458	8%	\$739,717
Orange County	\$211,967	53%	\$32,248	8%	\$42,518	11%	\$2,507	1%	\$18,774	5%	\$0	0%	\$93,368	23%	\$401,382
Rush County	\$122,787	58%	\$31,925	15%	\$27,670	13%	\$6,648	3%	\$11,408	5%	\$0	0%	\$12,197	6%	\$212,635
Seymour	\$300,724	77%	\$25,076	6%	\$56,947	15%	\$710	0%	\$0	0%	\$0	0%	\$4,908	1%	\$388,365
Southern Indiana (Davies, Dubois, Gibson, Greene, Martin, Perry, Pike, Spencer, Sullivan, & Warrick Counties)	\$1,867,848	61%	\$128,979	4%	\$402,767	13%	\$57,901	2%	\$132,167	4%	\$471,541	15%	\$13,935	0%	\$3,075,138
Steuben County	\$235,223	66%	\$8,022	2%	\$40,412	11%	\$0	0%	\$9,464	3%	\$0	0%	\$63,222	18%	\$356,343
Union County	\$262,023	53%	\$25,962	5%	\$104,724	21%	\$7,983	2%	\$30,327	6%	\$0	0%	\$63,871	13%	\$494,890
Vigo County	\$196,128	62%	\$15,519	5%	\$54,623	17%	\$983	0%	\$8,071	3%	\$0	0%	\$39,987	13%	\$315,311
Wabash County	\$206,937	37%	\$36,990	7%	\$54,704	10%	\$6,628	1%	\$21,580	4%	\$0	0%	\$236,554	42%	\$563,393
City of Washington	\$83,316	63%	\$25,315	19%	\$16,242	12%	\$3,524	3%	\$4,229	3%	\$0	0%	\$70	0%	\$132,696
Waveland	\$69,265	60%	\$8,665	8%	\$4,512	4%	\$1,087	1%	\$25,332	22%	\$0	0%	\$6,054	5%	\$114,915
Wells County	\$482,651	74%	\$47,388	7%	\$58,644	9%	\$17,193	3%	\$38,100	6%	\$0	0%	\$4,477	1%	\$648,453
White County	\$185,263	62%	\$13,854	5%	\$22,393	7%	\$12,791	4%	\$15,674	5%	\$0	0%	\$50,285	17%	\$300,260
Whitley County	\$268,728	48%	\$48,717	9%	\$67,985	12%	\$3,892	1%	\$25,758	5%	\$0	0%	\$145,400	26%	\$560,480
SUBTOTAL: GROUP 4	\$19,359,437	61%	\$1,786,781	6%	\$3,713,183	12%	\$540,114	2%	\$1,596,030	5%	\$1,544,059	5%	\$3,079,499	10%	\$31,619,103
GROUPS 1 THROUGH 4	\$143,535,172	65%	\$17,008,540	8%	\$26,811,282	12%	\$2,965,337	1%	\$6,270,709	3%	\$19,184,541	9%	\$5,695,093	3%	\$221,470,674
Northern Indiana Commuter Transportation District	\$34,116,536	65%	\$4,114,994	8%	\$4,345,201	8%	\$3,040,465	6%	\$1,979,216	4%	\$0	0%	\$4,524,546	9%	\$52,120,958
TOTAL ALL GROUPS	\$177,651,708	65%	\$21,123,534	8%	\$31,156,483	11%	\$6,005,802	2%	\$8,249,925	3%	\$19,184,541	7%	\$10,219,639	4%	\$273,591,632

TRANSIT SYSTEM OPERATING REVENUE BY CATEGORY - 2019

SYSTEM	FARES	%	LOCAL ASSISTANCE	%	STATE ASSISTANCE	%	FEDERAL ASSISTANCE	%	OTHER	%	TOTAL
GROUP 1 - Large Fixed Route											
Bloomington	\$1,776,379	23%	\$529,080	7%	\$2,521,684	32%	\$2,516,480	32%	\$509,625	6%	\$7,853,248
Evansville	\$1,457,016	18%	\$2,071,096	26%	\$2,239,443	28%	\$1,553,511	19%	\$685,702	9%	\$8,006,768
Fort Wayne	\$1,286,642	9%	\$7,146,092	51%	\$2,093,009	15%	\$2,766,322	20%	\$667,831	5%	\$13,959,896
Indianapolis	\$9,620,140	10%	\$61,102,445	64%	\$10,956,604	12%	\$12,347,609	13%	\$769,393	1%	\$94,796,191
Lafayette	\$3,504,650	30%	\$1,034,450	9%	\$4,206,508	35%	\$2,259,690	19%	\$859,039	7%	\$11,864,337
Muncie	\$231,809	3%	\$3,374,186	47%	\$1,473,228	21%	\$1,970,326	28%	\$55,556	1%	\$7,105,105
South Bend	\$1,297,248	12%	\$4,133,778	37%	\$2,016,701	18%	\$2,512,500	23%	\$1,106,360	10%	\$11,066,587
SUBTOTAL: GROUP 1	\$19,173,884	12%	\$79,391,127	51%	\$25,507,177	16%	\$25,926,438	17%	\$4,653,506	3%	\$154,652,132
GROUP 2 - Small Fixed Route											
Anderson	\$136,940	5%	\$855,715	33%	\$362,594	14%	\$1,218,311	47%	\$31,196	1%	\$2,604,756
Central Indiana	\$103,687	13%	\$425,467	53%	\$78,135	10%	\$193,317	24%	\$0	0%	\$800,606
Columbus	\$47,807	3%	\$619,837	33%	\$295,144	16%	\$914,982	49%	\$0	0%	\$1,877,770
East Chicago	\$0	0%	\$302,584	26%	\$302,584	26%	\$566,271	48%	\$0	0%	\$1,171,439
Elkhart	\$334,023	10%	\$787,755	24%	\$598,482	18%	\$1,579,699	47%	\$42,156	1%	\$3,342,115
Gary	\$756,034	12%	\$1,281,209	20%	\$894,452	14%	\$3,368,639	53%	\$0	0%	\$6,300,334
Michigan City	\$99,779	7%	\$460,107	31%	\$204,443	14%	\$733,623	49%	\$0	0%	\$1,497,952
New Albany, Clarksville, & Jeffersonville	\$855,630	15%	\$3,649,958	63%	\$1,209,541	21%	\$26,544	0%	\$81,349	1%	\$5,823,022
Richmond	\$174,852	16%	\$148,385	13%	\$323,237	29%	\$471,620	42%	\$1,170	0%	\$1,119,264
Terre Haute	\$123,136	4%	\$610,460	22%	\$530,151	19%	\$1,140,610	42%	\$339,788	12%	\$2,744,145
SUBTOTAL: GROUP 2	\$2,631,888	10%	\$9,141,477	34%	\$4,798,763	18%	\$10,213,616	37%	\$495,659	2%	\$27,281,403
GROUP 3 - Urban Demand Response											
Kokomo	\$2,847	0%	\$886,236	36%	\$636,384	26%	\$944,010	38%	\$0	0%	\$2,469,477
LaPorte	\$111,947	17%	\$189,915	29%	\$69,515	11%	\$259,427	40%	\$25,403	4%	\$656,207
Northwestern Indiana	\$613,897	19%	\$1,008,509	31%	\$527,050	16%	\$1,008,146	31%	\$82,685	3%	\$3,240,287
Valparaiso	\$543,669	35%	\$0	0%	\$262,245	17%	\$567,449	37%	\$178,702	12%	\$1,552,065
SUBTOTAL: GROUP 3	\$1,272,360	16%	\$2,084,660	26%	\$1,495,194	19%	\$2,779,032	35%	\$286,790	4%	\$7,918,036
GROUP 4: Rural Demand Response											
Bedford	\$19,103	3%	\$145,646	25%	\$164,748	29%	\$247,703	43%	\$0	0%	\$577,200
Boone County	\$65,853	10%	\$284,861	43%	\$82,474	12%	\$232,140	35%	\$0	0%	\$665,328
Cass County	\$137,566	9%	\$363,532	25%	\$417,219	28%	\$550,289	37%	\$0	0%	\$1,468,606
Clinton County	\$37,066	8%	\$126,477	27%	\$91,250	20%	\$211,355	45%	\$0	0%	\$466,148
Crawford, Harrison, Scott, & Washington Counties	\$39,662	5%	\$158,764	20%	\$188,239	24%	\$347,002	44%	\$58,582	7%	\$792,249
Dearborn, Decatur, Jefferson, Jennings, Ohio, Ripley, & Switzerland Counties	\$91,359	5%	\$578,731	32%	\$296,886	17%	\$791,433	44%	\$37,136	2%	\$1,795,545
DeKalb County	\$95,357	15%	\$198,780	32%	\$95,068	15%	\$223,707	36%	\$7,809	1%	\$620,721
Fayette County	\$39,500	10%	\$110,881	27%	\$91,356	22%	\$165,887	41%	\$0	0%	\$407,624
Franklin County	\$28,799	6%	\$115,224	25%	\$126,949	27%	\$197,543	42%	\$0	0%	\$468,515
Fulton County	\$82,683	17%	\$74,243	16%	\$121,166	26%	\$195,411	41%	\$0	0%	\$473,503
Hamilton County	\$112,984	7%	\$481,576	31%	\$245,956	16%	\$707,416	46%	\$0	0%	\$1,547,932
Hancock County	\$55,415	10%	\$187,202	34%	\$67,150	12%	\$236,267	43%	\$3,034	1%	\$549,068
Hendricks & Morgan Counties	\$47,870	4%	\$253,324	22%	\$301,193	26%	\$554,516	48%	\$0	0%	\$1,156,903
Huntingburg	\$10,156	5%	\$95,692	51%	\$23,803	13%	\$56,586	30%	\$0	0%	\$186,237
Huntington County	\$39,600	6%	\$189,025	29%	\$135,897	21%	\$290,447	44%	\$6,650	1%	\$661,619
Jasper, Pulaski, Newton, & Starke Counties	\$57,721	6%	\$253,282	24%	\$234,124	22%	\$487,406	47%	\$11,942	1%	\$1,044,475
Jay, Randolph, Blackford, & Henry Counties	\$29,093	2%	\$361,451	31%	\$209,946	18%	\$567,246	49%	\$0	0%	\$1,167,736
Johnson, Shelby, & Brown Counties	\$112,100	5%	\$835,933	40%	\$331,925	16%	\$821,560	39%	\$0	0%	\$2,101,518
Knox County	\$35,175	4%	\$255,005	31%	\$141,413	17%	\$395,193	48%	\$0	0%	\$826,786
Kosciusko County	\$24,976	3%	\$268,435	34%	\$131,950	17%	\$359,921	46%	\$1,083	0%	\$786,365
LaGrange County	\$226,562	25%	\$184,320	21%	\$207,710	23%	\$280,247	31%	\$0	0%	\$898,839
Madison County	\$13,556	3%	\$156,239	34%	\$63,627	14%	\$219,862	49%	\$0	0%	\$453,284
City of Marion	\$0	0%	\$400,462	31%	\$267,272	20%	\$606,031	46%	\$33,550	3%	\$1,307,315
Marshall County	\$52,499	11%	\$161,869	35%	\$54,989	12%	\$191,385	42%	\$0	0%	\$460,742
Miami County	\$55,881	11%	\$146,786	30%	\$89,488	18%	\$202,828	41%	\$0	0%	\$494,983
Monroe, Lawrence, Owen, & Putnam Counties	\$60,732	4%	\$398,729	27%	\$306,875	21%	\$705,606	48%	\$0	0%	\$1,471,942
City of New Castle	\$14,068	3%	\$131,101.00	28%	\$92,728	20%	\$223,520	48%	\$2,525	1%	\$463,942
Noble County	\$55,066	7%	\$244,306	33%	\$144,010	19%	\$285,302	39%	\$11,033	1%	\$739,717
Orange County	\$20,821	5%	\$111,929	28%	\$101,152	25%	\$165,799	41%	\$1,681	0%	\$401,382
Rush County	\$7,766	4%	\$72,440	34%	\$41,440	19%	\$89,909	42%	\$1,080	1%	\$212,635
Seymour	\$50,786	13%	\$132,766	34%	\$67,598	17%	\$133,806	34%	\$3,419	1%	\$388,365
Southern Indiana (Davies, Dubois, Gibson, Greene, Martin, Perry, Pike, Spencer, Sullivan, & Warrick Counties)	\$262,185	9%	\$631,861	21%	\$775,629	25%	\$1,405,463	46%	\$0	0%	\$3,075,138
Steuben County	\$28,983	8%	\$90,202	25%	\$73,477	21%	\$163,681	46%	\$0	0%	\$356,343
Union County	\$41,592	8%	\$142,435	29%	\$101,721	21%	\$209,142	42%	\$0	0%	\$494,890
Vigo County	\$13,928	4%	\$116,817	37%	\$33,874	11%	\$150,692	48%	\$0	0%	\$315,311
Wabash County	\$24,450	4%	\$162,249	29%	\$113,448	20%	\$263,246	47%	\$0	0%	\$563,393
City of Washington	\$0	0%	\$44,102	33%	\$27,383	21%	\$60,331	45%	\$880	1%	\$132,696
Waveland	\$2,565	2%	\$45,038	39%	\$10,886	9%	\$55,924	49%	\$502	0%	\$114,915
Wells County	\$21,909	3%	\$228,414	35%	\$119,743	18%	\$278,387	43%	\$0	0%	\$648,453
White County	\$19,550	7%	\$97,753	33%	\$49,497	16%	\$133,460	44%	\$0	0%	\$300,260
Whitley County	\$109,865	20%	\$157,000	28%	\$81,263	14%	\$209,083	37%	\$3,269	1%	\$560,480
SUBTOTAL: GROUP 4	\$2,244,802	7%	\$9,194,872	29%	\$6,322,522	20%	\$13,672,732	43%	\$184,175	1%	\$31,619,103
GROUPS 1 THROUGH 4	\$25,322,934	11%	\$99,812,136	45%	\$38,123,656	17%	\$52,591,818	24%	\$5,620,130	3%	\$221,470,674
Northern Indiana Commuter Transportation District	\$22,509,224	43%	\$8,587,876	16%	\$15,567,745	30%	\$5,421,113	10%	\$35,000	0%	\$52,120,958
TOTAL ALL GROUPS	\$47,832,158	17%	\$108,400,012	40%	\$53,691,401	20%	\$58,012,931	21%	\$5,655,130	2%	\$273,591,632

Section One

Programs & Services

Calendar Year 2019



INDOT OFFICE OF TRANSIT PROGRAMS & SERVICES

The INDOT Office of Transit (OT) is comprised of seven staff members and is a section within the INDOT Multi-Modal Planning & Programs Division, which also includes the Rail, Passenger Rail, Aeronautics, and Freight sections. Under the leadership of Larry Buckel, Office of Transit Manager, the OT administers both federal and state transit assistance programs. Contacts for the OT staff are listed in the table below

Larry Buckel Office of Transit Manager	(317) 232-5292	LBUCKEL@INDOT.IN.GOV
Jason Casteel Transit Planner	(317) 234-5161	JCASTEEL@INDOT.IN.GOV
Amy Craft Section 5311 Project Manager	(317) 232-5078	ACRAFT1@INDOT.IN.GOV
Brian Jones Section 5310/PMTF Program Manager	(317) 232-1493	BJONES@INDOT.IN.GOV
Todd Jennings Section 5311 Program Manager	(765) 309-7976	TJENNINGS@INDOT.IN.GOV
Mike McGathey Section 5311 Project Manager	(317) 232-1498	MMCGATHEY@INDOT.IN.GOV
Brittany White Intercity Program Manager	(317) 232-2909	BRWHITE@INDOT.IN.GOV

STATE OF INDIANA PROGRAMS

State of Indiana Public Mass Transportation Fund

The Public Mass Transportation Fund (PMTF) is a fund authorized by the legislature to receive revenue from the State's General Fund. These funds are allocated on a calendar year basis using a performance-based formula to eligible municipal corporations (as defined by I.C. 36-1-2-10). Operating expenses, passenger trips, total vehicle miles, and locally derived income data are utilized to compute the formula allocations.

In 2019, INDOT allocated \$43.6 million in PMTF to 63 transit systems in Indiana.

Awards are limited to an amount equal to 100 percent of the project's Locally Derived Income or the system's total allocation, whichever is less. Locally Derived Income (LDI) is used to measure local financial commitment and is defined as follows:

1. System revenues including fares, charter, advertising, and all other auxiliary and non-transportation revenues;
2. Taxes levied by, or on behalf of, a transit system; and

3. Local cash grants and reimbursements including general fund receipts; property, local option income, license, excise, and intangible taxes; bank building and loan funds; local bonding funds; and other locally derived assistance.

LDI does not include contra-expenses such as expense refunds from motor fuel tax, or in-kind volunteer services.

Electric Rail Service Fund

The Electric Rail Service Fund (ERSF) is a special state fund generated from property tax on a railroad company's distributable property that provides service with a commuter transportation district established under I.C. 8-3-1.5-20.6. These funds are only available to commuter transportation districts that have substantially all of their service performed by electrical powered railroads. Qualifying commuter transportation districts must receive equal shares of this fund. Currently, all funds go to the Northern Indiana Commuter Transportation District (NICTD), the only entity eligible for these funds at the present time.

In 2019, INDOT allocated \$172,906 in ERSF funds to NICTD.

Commuter Rail Service Fund - Sales Tax

The Commuter Rail Service Fund (CRSF) is distributed to commuter transportation districts established under I.C. 8-3-1.5-20.5 to be used for maintenance, improvement, and operations of commuter rail service. This fund receives 0.123 percent of the state's general sales and use tax revenue.

In 2019, INDOT allocated a total of \$10,006,433 from General Sales and Use Tax to NICTD.

Commuter Rail Service Fund – Situs Tax

Collections from the Indefinite-Situs Tax on distributable property of railroad car companies (I.C. 6-1.1-8 35) also contribute to the Commuter Rail Service Fund. These funds must be used for debt financing for long term capital needs.

In 2019, INDOT allocated \$12,936,479 from Indefinite-Situs Tax to NICTD.

Currently, all CRSF monies go to the NICTD, the only entity eligible for these funds at the present time.

FEDERAL TRANSIT ADMINISTRATION (FTA) PROGRAMS ADMINISTERED BY INDOT

FTA Section 5311 - Rural Formula Funds

The Section 5311 program supports public transit systems in small urban and rural areas in the state with populations less than 50,000. Eligible systems annually apply and receive funding for operating and capital costs. Capital grants are funded up to 80 percent of the total project cost and operating grants are funded up to 50 percent of the net project cost (total operating cost less operating revenue).

Todd Jennings, Amy Craft, Brittany White, and Mike McGathey administer the program and grants for the following systems:

Todd Jennings Program Manager (317) 232-1483 tjennings@indot.in.gov	Amy Craft Project Manager (317) 232-5078 acraft1@indot.in.gov	Brittany White Project Manager (317) 232-2909 brwhite@indot.in.gov	Mike McGathey Project Manager (317) 232-1498 mmcgathey@indot.in.gov
Boone Co.	Bedford	Barons Bus	Cass Co.
DeKalb Co.	Franklin Co.	Miller Transportation	Clinton Co.
Fayette Co.	Fulton Co.		Huntington Co.
Hamilton Co.	Historic Hoosier Hills		Kosciusko Co.
Hancock Co.	KIRPC		Madison Co.
Harrison Co. (SITS)	Jasper Co.		Marshall Co.
Hendricks Co.	Newton Co.		New Castle
Huntingburg	Pulaski Co.		Richmond
Jay Co.	Starke Co.		Union Co.
Johnson Co.	Knox Co.		Wabash Co.
LaGrange Co.	Marion		Waveland
Monroe Co.	Miami Co.		Wells Co.
Rush Co.	Noble Co.		White Co.
SIDC	Orange Co.		
Steuben Co.	Seymour		
WCIEDD	Washington		
Whitley Co.			

FTA Section 5311(b) - Rural Transit Assistance Program (RTAP)

Section 5311(b) created the Rural Transit Assistance Program (RTAP) to provide technical assistance, training, and research for rural and specialized transportation providers. The Indiana RTAP provides technical assistance to rural public transit operators, on-site training, and a fellowship program that provides financial assistance for operators to participate in training courses. The program also has a national element that develops information and materials for use by local operators and state departments of transportation.

The Indiana's RTAP is implemented through a contract with RLS & Associates, Inc. and an advisory committee.

The Indiana RTAP can be contacted at (812) 799-3360, by e-mail, or visit their website at **www.indianartap.com**. Their full mailing address is listed in Section Five.

FTA Section 5311(f) - Intercity Operating, Capital, Planning, and Marketing Assistance

The Section 5311(f) program provides funding assistance to transportation entities for the provision of intercity transportation-related services. This program was created to address the abandonment by intercity carriers and the special needs of isolated rural areas.

January 1, 2010, Miller Transportation began serving towns throughout Indiana with intercity service. No longer is public transportation limited to a single geographic area. Residents can now travel from Vincennes to Indianapolis, Muncie or South Bend, and even out of the state. This service supplements what Greyhound Bus Lines already offered. This is made possible in part by a Section 5311(f) grant from the Federal Transit Administration.

In 2019 INDOT provided 5311(f), Intercity Operating assistance to Miller Transportation for five rural routes and Barons Bus for three rural routes throughout Indiana. This service supplements what Greyhound Bus Lines already provides to urban areas of the state.

The Section 5311(f) program funds capital grants at up to 80 percent of the total project cost and operating grants are funded up to 50 percent of the net project cost (total operating cost less operating revenue).

For more information on this program, contact Brittany White of the OT staff.

FTA Section 5310 - Capital Grants Program for Elderly Persons and Persons with Disabilities

The Section 5310 grant program is designed to improve mobility for the elderly and persons with disabilities. Funding provides capital assistance (vehicles and related equipment) to meet the special transportation needs of the elderly and persons with disabilities in small urban and rural areas. The program requirements include coordination among those recipients of federal and state programs and services in order to make the most efficient use of federal resources.

Eligible grantees include private non-profit corporations and public bodies approved by INDOT to coordinate services for elderly and disabled persons. The program matches up to 80 percent of project costs, with the remaining 20 percent provided by the local entity.

Projects must be derived from a locally developed, coordinated public transit-human services transportation plan.

Brian Jones is the Program Manager for the FTA Section 5310 Program.

FTA Section 5303 (Metropolitan Transit Planning) and FTA Section 5304 (Statewide Transportation Planning)

The Indiana Department of Transportation elects to use the Consolidated Planning Grant (CPG) approach offered by the U.S. Department of Transportation. These funds are transferred from the Federal Transit Administration to the Federal Highway Administration.

FTA Section 5339 – Bus and Bus Facilities Program

The Grants for Buses and Bus Facilities Program (49 U.S.C. 5339) makes federal resources available to states and direct recipients to replace, rehabilitate, purchase buses, and related equipment and to construct bus-related facilities including technological changes or innovations to modify low or no emission vehicles or facilities.

Eligible applicants include designated recipients that allocate funds to fixed route bus operators, states, or local governmental entities that operate fixed route bus service, and Indian tribes. Eligible subrecipients include all otherwise eligible applicants and private nonprofit organizations engaged in public transportation. The federal share of eligible capital costs is 80 percent

of the net capital project cost unless the grant recipient requests a lower percentage. The Federal share may exceed 80 percent for certain projects related to the ADA, the Clean Air Act (CAA), and certain bicycle projects.

In 2019, INDOT awarded \$3 million in funding to 31 rural transit systems. This accounted for the purchase of 49 small, medium, and large transit vehicles along with 33 low-floor mini-vans. All of which are ADA accessible.

Indiana Transit Facts

Administration Costs

- Cost for INDOT to administer all federal and state public transit programs averages 2 percent of total Federal/State funds allocated to INDOT.

State Funding Trends

- State fiscal year (SFY) 2019 budget for Public Mass Transportation Funding was lower than SFY 2018

Ridership (Urban Systems) for 2019

- Urban systems provided 29.5 million fixed route trips
- Urban systems provided 1.23 million demand response trips to persons with disabilities

Ridership (Rural Systems) for 2019

- Rural systems provided 585,187 fixed route trips
- Rural systems provided 1.58 million demand response trips, primarily to elderly persons and persons with disabilities

Total number of Public Transit systems in Indiana for 2019 – 63 systems receive formula funding

- Urban Systems – 21 systems receive 5307 formula funding
- Rural Systems – 42 systems receive 5311 formula funding
- 83 of 92 Counties in Indiana have public transit service available

Public Transit Fleet for 2019

- Total Public Transit Fleet for Indiana – 2,022 vehicles
- Urban vehicles – 1,179, with 98.81 percent wheelchair accessible
- Rural vehicles – 843, with 88.26 percent wheelchair accessible
- Total Vehicles – 2,022 with 94.41 percent wheelchair accessible

Specialized Transportation Program Vehicles for 2019

- Total number of active vehicles – 735
- Number of vehicles funded in 2019 – 79
- Specialized Transportation vehicle fleet wheelchair accessible – 95 percent

Indiana Demographics from 2015 U.S. Census American Community Survey (ACS) 5-Year Estimates

- **Total Population** – ranked 16th per the 2015 ACS with 6.5 million people or 2.1 percent of the total U.S. population
- **Population Growth** – population grew 1.3 percent from the 2010 census, national growth 4.1 percent
- **Over Age 65** – 913,131 or 13.9 percent of the population, national average 14.1 percent, for Indiana up 8.6 percent from the 2010 census
- **Over Age 65 with Disability** – 876,600 or 13.6 percent of the population, nationally 13.9 percent
- **Age 18 to 64 with Disability** – 468,193 (7.2 percent) of this age group, nationally 6.5 percent
- **Below Poverty Level** – 978,043 (15.4 percent), national average 15.8 percent, for Indiana up 16.1 percent from the 2010 census
- **Drive Alone to Work** – 83.6 percent of workers aged 16 years and over, national average 77 percent
- **Car Pooled to Work** – 9 percent of workers aged 16 years and over, national average 9.5 percent
- **Used Public Transportation to Work** – 1 percent of workers aged 16 years and over, national average 5.1 percent
- **Mean Travel Time to Work** – 21.6 minutes, nationally 25.9 minutes
- **Zero Car Households** – 174,764 (7 percent), of the total 2.5 million households, up 13.7 percent from the 2010 census

2019 Public Transit Highlights

INDOT Office of Transit

- 1) Awarded \$43.6 million of state Public Mass Transportation Funds (PMTF) to 63 transit systems.
- 2) Awarded more than \$14.1 million in federal Section 5311 funds to 42 rural transit systems to offset operating and capital expenses.
- 3) Awarded \$2.8 million in Section 5310 grants to 28 agencies and procured 79 vehicles.
- 4) Conducted annual workshops for Section 5310 applicants (specialized transportation providers) and 5311 grantees (public transit operators in rural areas).
- 5) Continued to conduct Section 5310 and 5311 grantee compliance reviews.
- 6) More than 3,880 employees were employed by Indiana's Public Transit Systems in 2019.
- 7) Indiana transit systems reported over 33.09 million passenger trips in 2019.
- 8) Indiana transit system buses covered over 51.18 million total vehicle miles in 2019.

2019 INDIANA RTAP ANNUAL REPORT

The Indiana Rural Transit Assistance Program (IN-RTAP) experienced an increased demand in training for 2019 and added trainings to the RTAP Transit Training Center calendar to accommodate that demand. New e-learning programs were also introduced in 2019 bringing the total number of e-learning programs available through Indiana RTAP to four: Driver Stress & Fatigue, Dealing with Difficult People and the new Customer Service & Disability Awareness and Safety & Security Awareness. As a result of opening the transit training center and developing the e-learning program, the Indiana RTAP program is reaching more participants and training more transit operators than ever before.

In 2019 the RTAP staff has provided 116 different training programs including Passenger Assistance Techniques, Defensive Driving, Pre-Trip Inspections, and Emergency Procedures and Evacuations, and saw 1696 participants attend those trainings. Please note, that participant numbers are counted for each training topic covered. For instance, if Defensive Driving, Pre-Trip Inspections, and Emergency Procedures and Evac are all provided on the same day then the participant numbers are counted for each training module conducted. Training numbers by participant also reflect the bi-annual INDOT training requirements, and agencies rotating drivers through each program accordingly.

The annual Manager/Supervisor PAT training program was conducted in August providing those participants with the tools necessary to conduct initial new hire training for new employees until they can attend an RTAP session.

The e-learning programs have hosted 65 participants that have completed one or more of the three modules currently available for a total of 129 completions with certificates issued. RTAP staff worked to develop and update material for two new modules. The Safety & Security Awareness module was introduced in November of 2019 and the new Customer Service Disability Awareness training was introduced in late December 2019. Only 13 transportation programs participated in the e-learning programs in 2019, with a new promotional push occurring in December with the release of the new Safety & Security Awareness module these numbers are anticipated to increase in 2020.

With the addition of the new e-learning modules introduced at the end of 2019, and a renewed push to make systems aware of its availability it is anticipated that 2020 will see a significant increase in the use of the e-learning programs. INDOT's determination to implement some training requirements for 5310 recipients will also see additional training dates and increase in participants attending training in 2020.

The RTAP staff provides technical assistance on a daily basis via phone and email for all of Indiana's rural, public and specialized transportation operators. Most inquiries are specific to the training programs and their availability, but frequently the RTAP staff is asked to provide guidance on specific passenger or operational issues. The topics range from how to secure a specific type of mobility aid to drug testing requirements. Every year the RTAP experience some unique requests based on community issues, and 2019 was not different. A few of the unique inquiries included: having Narcan available and training drivers on its use, new assistive devices with the ability to convert to mobility aids and passengers/PCA's performing driver tasks.

The Indiana RTAP website saw major changes in 2019 thanks to the National RTAP program introducing a new site building tool and moving our site onto a new server with better capabilities to support the features now available. This has resulted in an improved appearance across available platforms (i.e. mobile, tablet or PC), easier maintenance, and more tools. As with any major change in program these changes also created temporary issues with the transfer of the site into the new site building tool, and then onto those new servers. This was communicated and addressed as issues were identified limiting the interruption's experienced. Several updates were conducted throughout the year to aid in keeping the training calendar current, Roadeo information leading up to and following the event current, and resources current.

The Indiana RTAP staff also conducted fourteen (14) drug and alcohol compliance reviews in 2019 in accordance with the annual RTAP work plan. There were two reviews conducted at the end of 2018 that were closed in 2019, and of the fourteen reviews conducted in 2019 six (6) of those were effectively closed out. RTAP staff continued efforts to monitor random testing to aid in ensuring the randomness of testing being conducted among Indiana's providers, and provided technical assistance and guidance to managers via phone and email. The annual Drug and Alcohol Program Manager (DAPM) training was conducted in September 2019 for 5311 program managers.

A Request for Proposal was prepared for the Indiana Medical Qualification program for the continuation of required services for Indiana's 5311 providers. A review team was assembled, and upon receipt of all proposals, provider selection was conducted. Only one proposal was received in response to the RFP, however, the proposal was scored and clarifications were requested of the proposer. IU Health was ultimately selected as the provider to continue providing services for this valuable safety program.

In conclusion, the Indiana RTAP has begun making preparations for the demands and needs of Indiana's providers for 2020, and anxiously await the opportunity to serve Indiana's rural, public and specialized transportation providers.

Section Two

Peer Group

Comparisons

Calendar Year 2019



PEER GROUP COMPARISONS

INDOT places each transit system into one of four peer groups. The peer groups are classified as large fixed route, small fixed route, urban demand response, and rural demand response. The essential determinants of comparability among the peers are the following factors:

- Total vehicle miles;
- Urbanized or non-urbanized service area; and
- Proportion of fixed route service compared to demand response service.

This section provides a profile of each transit peer group. Each profile contains descriptive and comparative information about the entire peer group as well as for the individual systems in the group.

Each profile contains background information about the peer group that includes the individual system names, the areas served by each system in the group, and the population of each service area. A comparison table also provides ridership and vehicle mile totals for 2018 and 2019 and exhibits the percent change between the two years.

A series of graphs exhibit the transit systems' performance in four areas. The first two graphs display two common measures of transit system cost-efficiency. The measures of operating expense per passenger trip and the operating expense per vehicle mile are used to indicate the cost of providing service per unit of consumed service. A relatively low ratio is preferred for both measures and a system can lower each ratio by increasing the number of passenger trips and miles of service or by decreasing total expenditures.

The third and fourth graphs present two indicators of a transit system's local funding support. The third graph displays each system's locally derived income per operating expense. That is, for each dollar expended, the amount of revenue that was derived from local sources including passenger fares, charter/other revenue, and local funding assistance. A higher ratio indicates a greater acceptance of financial responsibility for transit operations at the local level. Similarly, the fare recovery ratio measures the level at which fares support the operation of a transit system. The ratio indicates the percentage of transit operations that are covered by fare revenue.

Group One: Large Fixed Route Systems

Transit systems included in Group One are large fixed route systems that operate an average of more than 1 million total vehicle miles per year, with more than 50 percent of the total vehicle miles operated in fixed route service.

The seven transit systems in Group One provide service to over 1.78 million Indiana residents, approximately 27 percent of the state's population. The populations of the service areas served by Group One systems range from 70,085 in Muncie to 918,977 in Indianapolis.

System	System Name	Service Area	Service Area Population
Bloomington	Bloomington Public Transportation Corp.	Bloomington Metropolitan Area	80,405
Evansville	Metropolitan Evansville Transit System (METS)	Evansville City Limits	120,092
Fort Wayne	Fort Wayne Public Transportation Corporation (Citilink)	Fort Wayne Metropolitan Area	268,485
Indianapolis	Indianapolis Public Transportation Corporation (IndyGo)	Marion County, Indiana	918,977
Lafayette	CityBus	Lafayette-West Lafayette Metropolitan Area & Purdue campus	147,725
Muncie	Muncie Indiana Transit System	Muncie City Limits	70,085
South Bend	South Bend Public Transportation Corporation (Transpo)	South Bend and Mishawaka City Limits	175,000
Total			1,780,769
Total Indiana Population			6,633,053
Percent of Indiana Population			27%

In 2019, Group One transit systems provided over 23.8 million passenger trips. Total ridership for the Group One systems increased 2.14 percent in 2019. Between 2015 and 2019, ridership decreased by 11.9 percent. Four of the seven systems had ridership increases between 1.20 percent and 7.58 percent in 2019. Three of the seven systems had ridership decreases of 2.21 percent and 16.28 percent. Ridership among Group One systems ranged from just under 1.3 million trips to 9.5 million trips.

The total vehicle miles operated by Group One transit systems increased in 2019. Total vehicle miles increased by 3.81 percent, from over 22.5 million miles in 2018 to 23.4 million miles in 2019. Four of the seven systems operated more total vehicle miles this year. In 2019, total vehicle miles among the group ranged between 940,818 and 12.6 million.

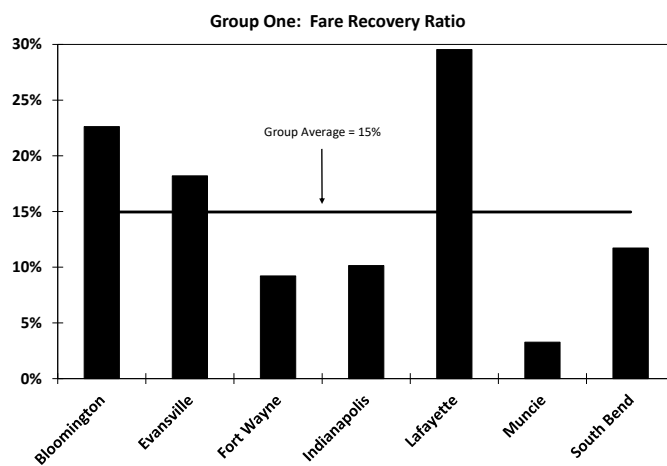
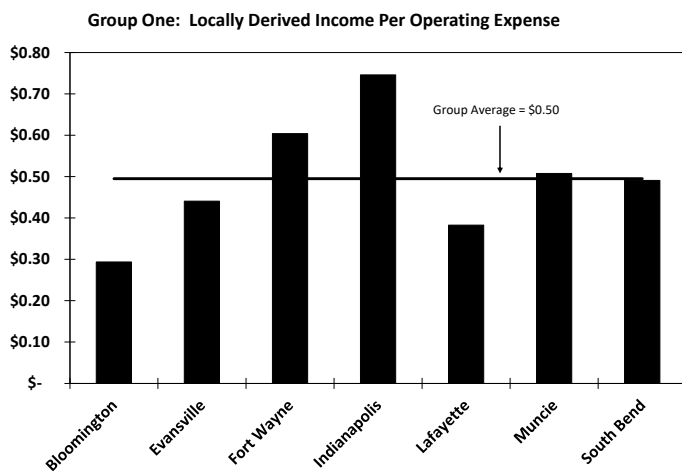
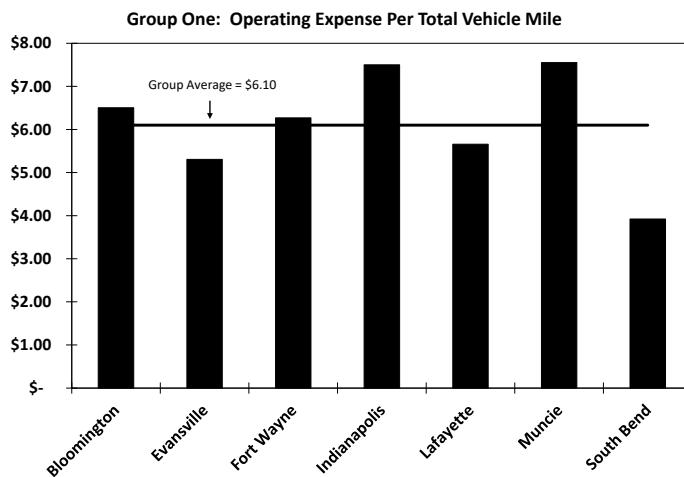
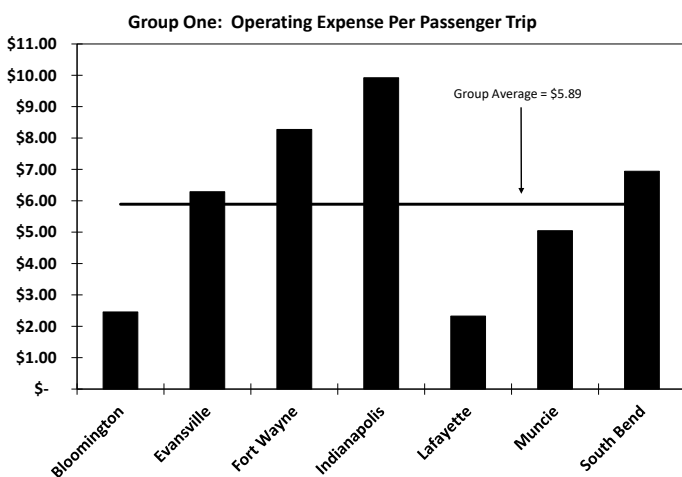
The following charts exhibit several transit performance indicators and provide a comparison

System	Total Ridership			Total Vehicle Miles		
	2018	2019	Percent Change	2018	2019	Percent Change
Bloomington	3,141,183	3,197,637	1.80%	1,178,700	1,207,468	2.44%
Evansville	1,521,452	1,273,701	-16.28%	1,574,655	1,509,077	-4.16%
Fort Wayne	1,777,765	1,687,355	-5.09%	2,177,067	2,226,540	2.27%
Indianapolis	9,115,875	9,556,169	4.83%	12,738,058	12,638,190	-0.78%
Lafayette	4,740,475	5,099,775	7.58%	2,030,791	2,097,157	3.27%
Muncie	1,391,524	1,408,230	1.20%	1,065,333	940,818	-11.69%
South Bend	1,630,249	1,594,252	-2.21%	1,815,427	2,821,438	55.41%
Total	23,318,523	23,817,119	2.14%	22,580,031	23,440,688	3.81%

among Group One systems. In 2019, the average operating expense per passenger trip for Group One systems was \$5.89. The cost per trip varied from \$2.33 to \$9.92. Among the urban systems, the average operating expense per vehicle mile was \$6.10 in 2019. The individual systems' cost per mile ranged from \$3.92 to \$7.55.

In 2019, the ratio of locally derived income to operating expense varied from \$0.29 to \$0.75. This

means that for every dollar of expense, between \$0.29 and \$0.75 of revenue came from local sources such as fares, charter revenue, and local assistance. Similarly, the fare recovery ratio measures the amount of the total operating expense that is covered by passenger fares. Among the urban systems, the average fare recovery ratio was 15 percent while the individual systems' actual fare recovery ratios ranged from 3 percent to 30 percent.



Group Two: Small Fixed Route Systems

Group Two systems are small fixed route systems that operate less than 1 million total vehicle miles per year, with more than 50 percent of the total vehicle miles operated in fixed route service.

The ten transit systems in Group Two provide service to more than 626,056 Indiana residents, approximately 9 percent of the state's population. The sizes of the service area populations range from 27,631 to 123,456. The average service area population served by Group Two systems is 62,606.

System	System Name	Service Area	Service Area Population
Anderson	City of Anderson Transit System (CATS)	Anderson City Limits	55,670
Central Indiana	Central Indiana Regional Transportation Authority (CIRTA)	Indianapolis Urbanized Area	27,631
Columbus	ColumBus Transit	Columbus City Limits	123,456
East Chicago	East Chicago Transit	East Chicago City Limits	29,698
Elkhart	Elkhart Interurban Trolley/IT ADA Access (MACOG)	Elkhart and Goshen City Limits	82,666
Gary	Gary Public Transportation Corporation	Gary, Adjacent Communities	76,008
Michigan City	Michigan City Transit	Michigan City City Limits	31,452
Richmond	Rose View Transit	Richmond City Limits	36,812
New Albany, Clarksville & Jeffersonville	Transit Authority of River City (TARC)	New Albany, Clarksville & Jeffersonville City Limits	103,049
Terre Haute	Terre Haute Transit Utility	Terre Haute City Limits	59,614
Total			626,056
Total Indiana Population			6,633,053
Percent of Indiana Population			9%

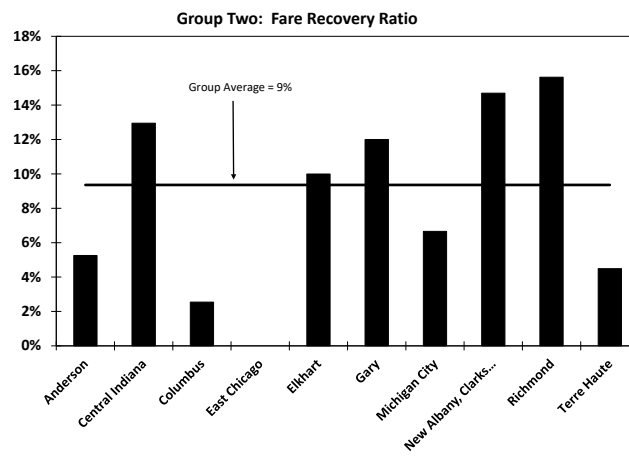
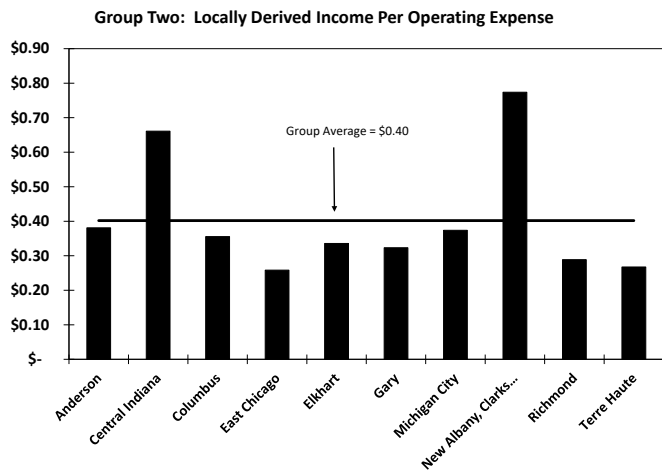
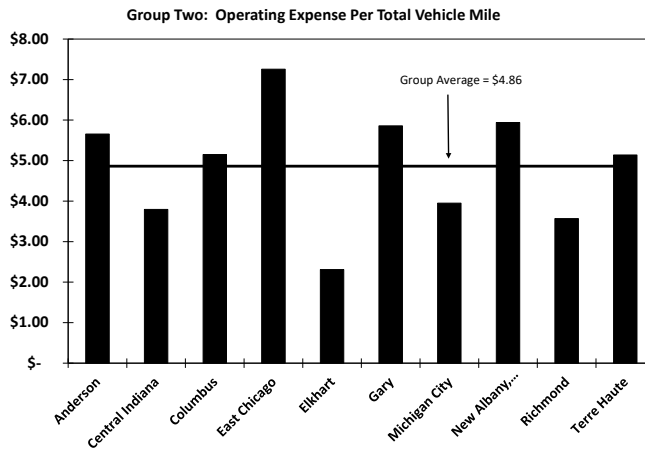
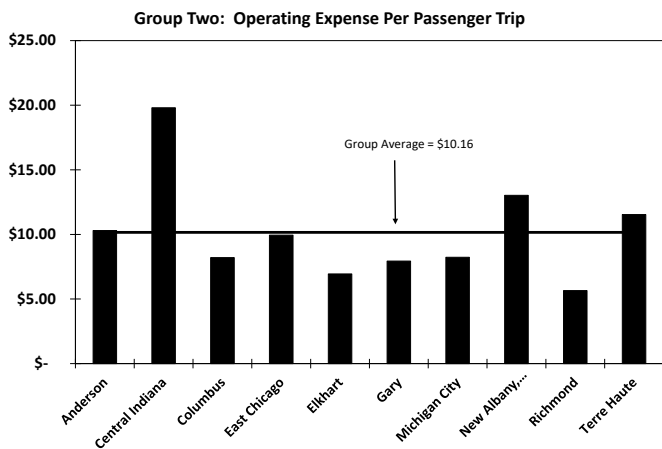
In 2019, Group Two systems provided more than 2.9 million trips. Total ridership for the Group Two systems decreased in 2019 by 1.27 percent. Six of the ten systems had a decrease in ridership ranging from 0.88 percent to 8.92 percent. The remaining four systems had increases of 1.38 to 12.12 percent. Ridership on Group Two systems ranged from 40,425 to 793,573 in 2019.

In 2019, Group Two systems operated approximately 5.9 million vehicle miles, 0.19 percent less miles than 2018. Six out of the ten systems in Group Two operated less miles in 2019. The number of total vehicle miles operated by each Group Two system varied from 161,437 to 1,446,697.

System	Total Ridership			Total Vehicle Miles		
	2018	2019	Percent Change	2018	2019	Percent Change
Anderson	225,588	252,922	12.12%	456,360	460,653	0.94%
Central Indiana	39,874	40,425	1.38%	217,136	210,917	-2.86%
Columbus	244,054	228,818	-6.24%	344,665	364,614	5.79%
East Chicago	122,128	117,785	-3.56%	158,215	161,437	2.04%
Elkhart	443,192	481,384	8.62%	1,328,350	1,446,697	8.91%
Gary	800,645	793,573	-0.88%	1,125,276	1,075,465	-4.43%
Michigan City	176,796	182,049	2.97%	400,556	379,109	-5.35%
New Albany, Clarksville & Jeffersonville	490,777	446,996	-8.92%	1,045,175	980,338	-6.20%
Richmond	216,787	197,998	-8.67%	318,887	313,580	-1.66%
Terre Haute	258,331	237,867	-7.92%	543,257	534,029	-1.70%
Total	3,018,172	2,979,817	-1.27%	5,937,877	5,926,839	-0.19%

The first two graphs shown below exhibit standard indicators of transit expenses per unit of service provided. In 2019, the average operating expense per passenger trip among Group Two systems was \$10.16. The cost per trip varied from \$5.65 to \$19.80. The average operating cost per mile was \$4.86, with actual costs ranging from \$2.31 to \$7.26 per mile.

In 2019, the Group Two systems' ratios of locally derived income to operating expense varied from \$0.27 to \$0.77. For each dollar of expense, an average of \$0.40 came from local financial sources such as passenger fares, charter revenue, levy revenue, and local cash grants, among others. On average, the systems covered 9 percent of their expenses through passenger fares. The Group Two fare recovery ratios ranged from 3 to 16 percent (note: East Chicago does not charge a passenger fare and thus does not exhibit a fare recovery ratio).



Group Three: Urban Demand Response Systems

The four transit systems in Group Three operate in urbanized areas with populations greater than 50,000. Fifty percent or more of their total vehicle miles are operated in demand response or deviated fixed route service.

The Group Three systems serve approximately 634,078 people. The combined service area populations make up approximately 10 percent of the state's population. The average service area population for Group Three systems is 158,520.

System	System Name	Service Area	Service Area Population
Kokomo	Spirit of Kokomo and City Line Trolley	Kokomo City Limits	69,682
LaPorte	TransPorte	LaPorte City Limits and one-quarter mile fringe	22,053
Northwestern Indiana	Northwestern Indiana Regional Planning Commission (NIRPC)	Lake and Porter Counties	510,343
Valparaiso	City of Valparaiso Transit System	Valparaiso City Limits	32,000
Total			634,078
Total Indiana Population			6,633,053
Percent of Indiana Population			10%

In 2019, Group Three systems provided over 859,000 passenger trips, a decrease of 2.5 percent from 2018. Two of the four systems had ridership decreases between 2.51 and 7.83 percent. Ridership on Group Three systems ranged from 42,392 to 461,187 in 2019.

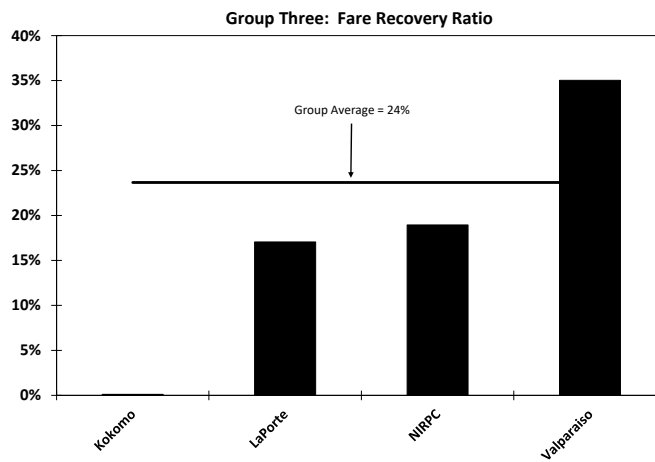
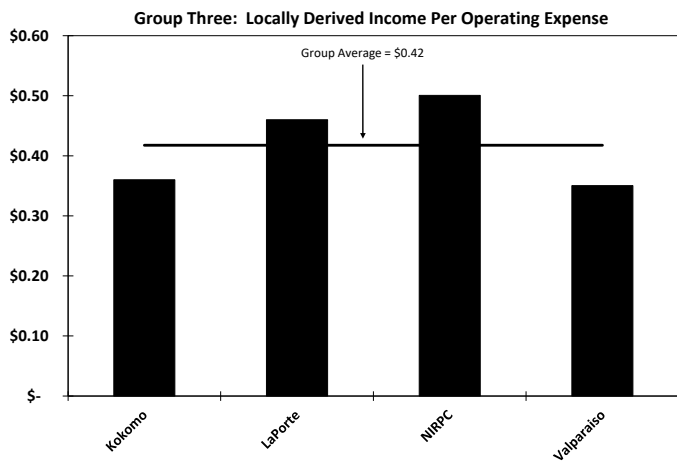
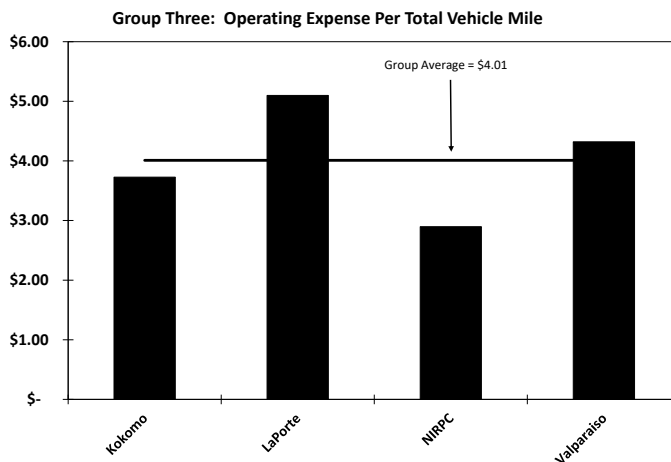
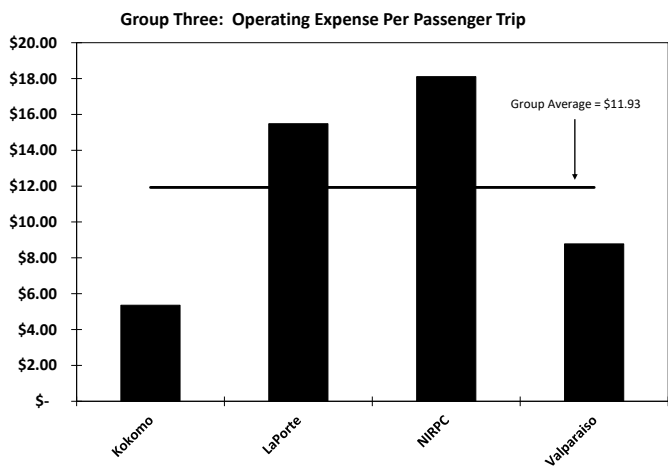
In 2019, Group Three systems operated more than 2.2 million vehicle miles. Three of the four systems operated more miles than in 2018. In total, vehicle miles for Group Three increased 1.67 percent. The systems operated between 128,690 miles and 1,118,399 miles in 2019.

System	Total Ridership			Total Vehicle Miles		
	2018	2019	Percent Change	2018	2019	Percent Change
Kokomo	473,074	461,187	-2.51%	595,035	662,611	11.36%
LaPorte	41,813	42,392	1.38%	126,385	128,690	1.82%
Northwestern Indiana	194,190	178,976	-7.83%	1,170,581	1,118,399	-4.46%
Valparaiso	172,324	176,849	2.63%	339,537	359,186	5.79%
Total	881,401	859,404	-2.50%	2,231,538	2,268,886	1.67%

The Group Three systems had an average cost per passenger trip of \$11.93 in 2019. In 2019, the cost per trip for individual systems varied from \$5.35 to \$18.10. The average expense per vehicle mile is \$4.01 for the Group Three systems. The actual operating expense per mile for the systems ranged from \$2.90 to \$5.10.

Locally generated income funded an average of \$0.42 for each dollar of the Group Three systems' operating expenses. Primarily using passenger fare revenue and

local cash grants, the systems covered between \$0.35 and \$0.50 for each dollar of expense. Considering fare revenue alone, the systems recovered between 17 percent and 35 percent of system expenses through passenger fares, with an average fare recovery ratio of 24 percent (note: Kokomo does not charge a passenger fare and thus does not exhibit a fare recovery ratio).



Group Four: Rural Demand Response Systems

Rural demand response systems include transit systems in urban areas with populations less than 50,000 and rural countywide and multi-county systems with varying population sizes. These systems operate 50 percent or more of their total vehicle miles in demand response or deviated fixed route service.

The 41 systems in Group Four serve more than 2.7 million people. This represents 42 percent of the state's population. The average service area population is 67,667. The sizes of the individual service areas are between 6,057 and 274,569 people.

System	System Name	Service Area	Service Area Population
Bedford	Transit Authority of Stone City (TASC)	Bedford City Limits	14,413
Boone County	Boone Area Transit System	Boone County	56,640
Cass County	Cass Area Transit	Cass County	38,966
Clinton County	Paul Phillippe Resource Center Public Transit (PPRC)	Clinton County	33,224
Crawford, Harrison, Scott & Washington Counties	Southern Indiana Transit System (SITS)	Crawford, Harrison, Scott & Washington Counties	98,765
Dearborn, Decatur, Jefferson, Jennings, Ohio, Ripley & Switzerland Counties	Catch-A-Ride (Historic Hoosier Hills)	Dearborn, Ohio, Ripley, Switzerland, Decatur & Jefferson Counties	153,744
DeKalb County	DeKalb Area Rural Transit (DART)	DeKalb County	42,307
Fayette County	Fayette County Public Transit	Fayette County	23,335
Franklin County	Franklin County Public Transportation	Franklin County	23,087
Fulton County	Fulton County Public Transportation	Fulton County	20,836
Hamilton County	Hamilton County Express	Hamilton County	274,569
Hancock County	Hancock Area Rural Transit	Hancock County	70,002
Hendricks & Morgan Counties	Hendricks County Transit/Sycamore Services DBA LINK	Hendricks & Morgan Counties	214,342
Huntingburg	Huntingburg Transit System	Huntingburg City Limits	6,057
Huntington County	Huntington Area Transportation	Huntington County	37,124
Jasper, Pulaski, Starke & Newton Counties	Kankakee-Iroquois Regional Planning Commission (KIRPC)	Jasper, Pulaski, Starke & Newton Counties	84,405
Jay, Randolph, Blackford & Henry Counties	The New InterUrban	Jay, Randolph, Blackford & Henry Counties	109,652
Johnson, Shelby & Brown Counties	Access Johnson County/ShelbyGo/Access Brown County	Johnson, Shelby & Brown Counties	199,332
Knox County	Knox County Commissioners/VanGo	Knox County	38,440
Kosciusko County	Kosciusko Area Bus Service (KABS)	Kosciusko County	77,358
LaGrange County	LaGrange County Area Transit (LCAT)	LaGrange County	37,162
Madison County	Transportation for Rural Areas of Madison County (TRAM)	Madison County	75,507
City of Marion	Marion Transit System (MTS)	Marion City Limits	29,948
Marshall County	Marshall County Transit	Marshall County	45,051
Miami County	Miami County/YMCA Public Transit	Miami County	36,903
Monroe, Lawrence, Owen & Putnam Counties	Rural Transit	Monroe, Lawrence, Owen & Putnam Counties	246,227
New Castle	New Castle Transit	New Castle City Limits	18,106
Noble County	Noble Transit System (NTS)	Noble County	47,536
Orange County	Orange County Transit	Orange County	19,840
Rush County	"Ride Rush" Public Transportation	Rush County	17,392
Seymour	Seymour Transit	Seymour City Limits	19,223
Southern Indiana (Daviess, Dubois, Gibson, Greene, Martin, Perry, Pike, Spencer, Sullivan & Warrick Counties)	Ride Solution	Southern Indiana (Daviess, Dubois, Gibson, Greene, Martin, Perry, Pike, Spencer, Sullivan & Warrick Counties)	244,548
Steuben County	STAR Transportation	Steuben County	35,185
Union County	Union County Transit	Union and Rural Wayne County	39,621
Vigo County	West Central Indiana Economic Development District Public Transit	Vigo County	107,848
Wabash County	Wabash County Transit	Wabash County	32,888
City of Washington	Washington Transit System (WTS)	Washington City Limits	11,509
Waveland	Waveland Volunteer Public Transit c/o Area IV Agency	Boswell, Brookston, Clarks Hill, Flora, Hillsboro, Rossville & Waveland	7,590
Wells County	Wells on Wheels, WOW!	Wells County	27,636
White County	White County Public Transit	White & Carroll Counties	24,643
Whitley County	Whitley County Transit	Whitley County	33,403
Total			2,774,364
Total Indiana Population			6,633,053
Percent of Indiana Population			42%

In 2019, the systems in Group Four provided over 1.9 million trips, a decrease of approximately 3.69 percent from the 2018 total. Fifteen (15) systems had ridership increases between 0.03 percent and 31.64 percent while 26 systems had ridership decreases between 0.56 percent and 54.20 percent. The average number of trips provided by a Group Four system was 48,341. Group

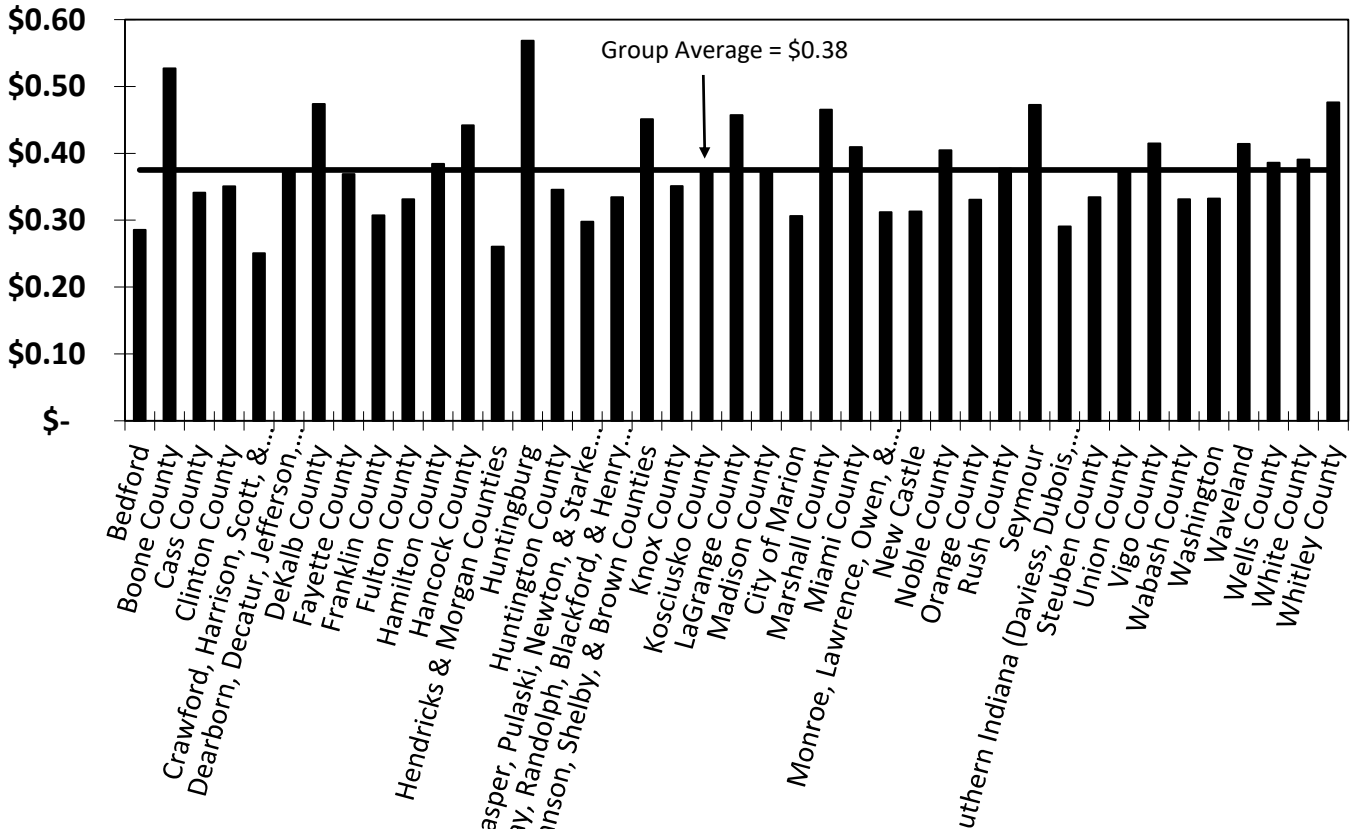
Four systems operated more than 13.4 million vehicle miles in 2019, a decrease of 2.28 percent over 2018. Sixteen (16) systems operated more miles than in 2018, while 25 operated fewer miles. The number of vehicle miles operated by Group Four systems ranged from 12,711 to 1,763,026.

System	Total Ridership			Total Vehicle Miles		
	2018	2019	Percent Change	2018	2019	Percent Change
Bedford	36,616	28,061	-23.36%	77,647	67,553	-13.00%
Boone County	25,332	23,083	-8.88%	253,466	235,691	-7.01%
Cass County	151,482	151,692	0.14%	831,188	944,760	13.66%
Clinton County	41,625	44,285	6.39%	111,345	146,767	31.81%
Crawford, Harrison, Scott & Washington Counties	29,472	28,262	-4.11%	350,029	296,650	-15.25%
Dearborn, Decatur, Jefferson, Jennings, Ohio, Ripley & Switzerland Counties	82,215	79,478	-3.33%	743,258	757,790	1.96%
DeKalb County	27,768	28,997	4.43%	277,666	289,489	4.26%
Fayette County	36,949	31,751	-14.07%	205,238	188,401	-8.20%
Franklin County	27,297	27,143	-0.56%	247,832	244,006	-1.54%
Fulton County	41,413	18,968	-54.20%	249,540	202,670	-18.78%
Hamilton County	62,355	65,029	4.29%	599,383	626,071	4.45%
Hancock County	22,922	18,399	-19.73%	198,863	160,394	-19.34%
Hendricks & Morgan Counties	59,559	60,122	0.95%	565,641	587,453	3.86%
Huntingburg	10,399	10,701	2.90%	23,511	23,439	-0.31%
Huntington County	41,743	41,757	0.03%	328,349	311,439	-5.15%
Jasper, Pulaski, Starke & Newton Counties	58,799	56,552	-3.82%	590,725	562,481	-4.78%
Jay, Randolph, Blackford & Henry Counties	45,151	42,968	-4.83%	390,096	402,364	3.14%
Johnson, Shelby & Brown Counties	114,317	111,612	-2.37%	893,692	857,067	-4.10%
Knox County	82,850	77,402	-6.58%	303,965	301,214	-0.91%
Kosciusko County	58,809	57,794	-1.73%	278,800	260,252	-6.65%
LaGrange County	48,843	46,486	-4.83%	577,138	590,601	2.33%
Madison County	18,020	17,610	-2.28%	165,719	152,802	-7.79%
City of Marion	272,096	264,770	-2.69%	220,263	225,899	2.56%
Marshall County	26,246	27,327	4.12%	239,481	229,025	-4.37%
Miami County	48,626	46,583	-4.20%	307,187	315,805	2.81%
Monroe, Lawrence, Owen & Putnam Counties	77,051	77,174	0.16%	523,480	550,557	5.17%
New Castle	31,882	41,005	28.61%	57,704	64,720	12.16%
Noble County	29,668	31,223	5.24%	470,830	433,975	-7.83%
Orange County	18,890	13,590	-28.06%	233,064	187,865	-19.39%
Rush County	9,357	8,169	-12.70%	79,458	42,695	-46.27%
Seymour	38,968	39,107	0.36%	123,600	121,330	-1.84%
Southern Indiana (Daviess, Dubois, Gibson, Greene, Martin, Perry, Pike, Spencer, Sullivan & Warrick Counties)	190,467	176,824	-7.16%	1,892,293	1,763,026	-6.83%
Steuben County	14,181	14,470	2.04%	138,199	134,347	-2.79%
Union County	30,461	24,582	-19.30%	304,899	260,446	-14.58%
Vigo County	12,926	12,338	-4.55%	121,586	121,969	0.32%
Wabash County	24,898	24,045	-3.43%	172,950	163,634	-5.39%
City of Washington	13,997	18,426	31.64%	28,671	30,419	6.10%
Waveland	4,623	3,028	-34.50%	16,249	12,711	-21.77%
Wells County	40,012	43,584	8.93%	203,450	216,321	6.33%
White County	13,278	12,808	-3.54%	93,801	90,403	-3.62%
Whitley County	36,456	34,786	-4.58%	232,602	235,297	1.16%
Total	2,058,019	1,981,991	-3.69%	13,722,858	13,409,798	-2.28%

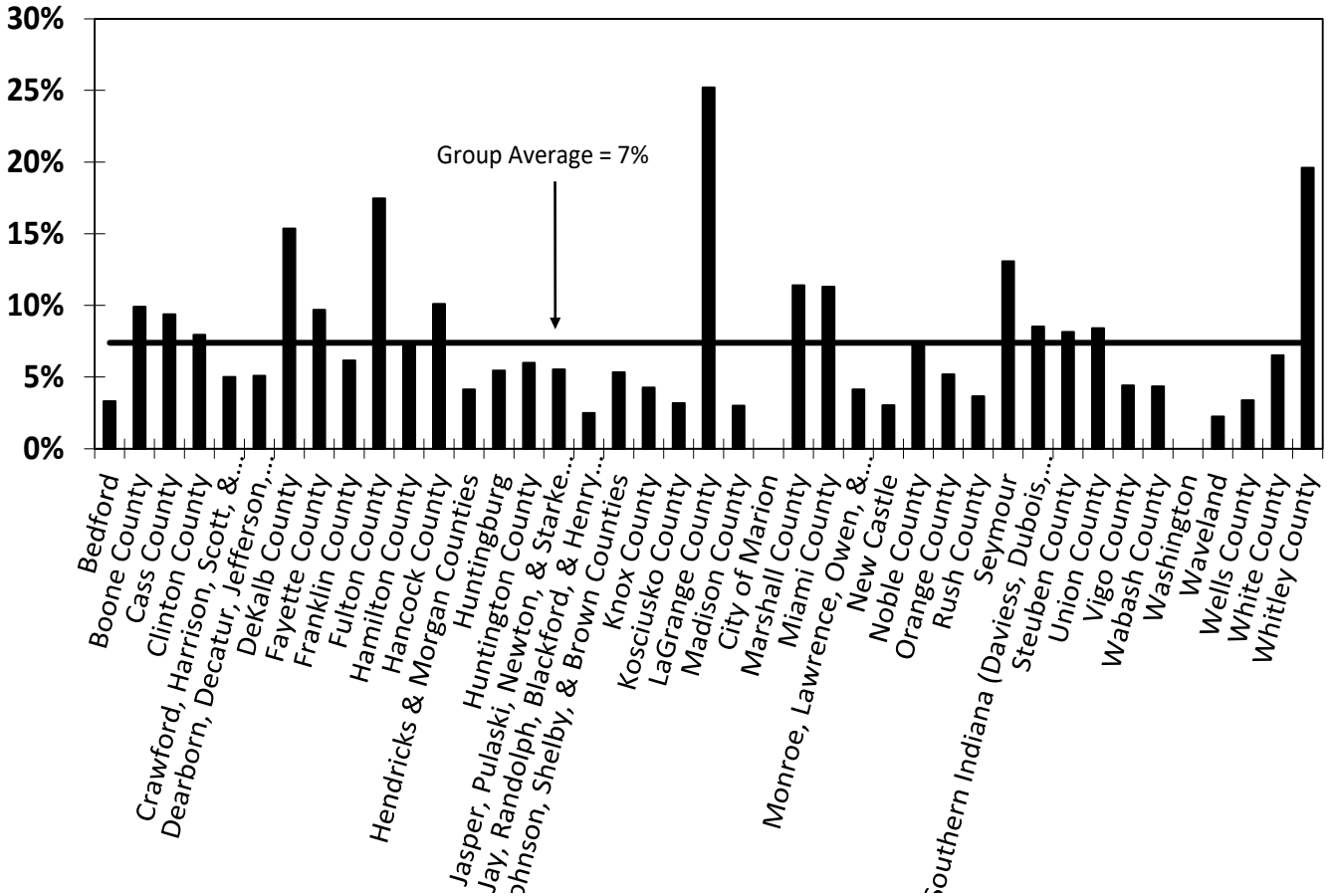
The cost per passenger trip for Group Four systems ranged from \$4.94 to \$37.95 with an average cost per trip of \$19.50. The average operating expense per vehicle mile was \$3.19. The actual cost per mile ranged from \$1.52 to \$9.04.

The amount of locally derived income that the Group Four systems generated per dollar of operating expense varied within a range of \$0.25 and \$0.57 among the systems. The average was \$0.38 for each dollar of expense. The fare recovery ratio also differed greatly among the systems. Through passenger fares, the systems recovered between 2 percent and 20 percent of system expenses. The average fare recovery ratio was 7 percent.

Group Four: Locally Derived Income Per Operating Expense



Group Four: Fare Recovery Ratio



Northern Indiana Commuter Transportation District

The Northern Indiana Commuter Transportation District (NICTD) provides commuter rail service between South Bend, Indiana and Chicago, Illinois. Because commuter rail operations are inherently different from bus and demand response services in terms of ridership, cost and revenue, NICTD was not

included in one of the four peer groups profiled in this section.

NICTD serves an estimated 771,815 Indiana residents along its service corridor. This represents approximately 12 percent of the state's population.

System	System Name	Service Area	Service Area Population
NICTD	Northern Indiana Commuter Transportation District	Rail Corridor between South Bend, IN & Chicago, IL	771,815 (estimated)
Total			771,815 (estimated)
Total Indiana Population			6,633,053
Percent of Indiana Population			12%

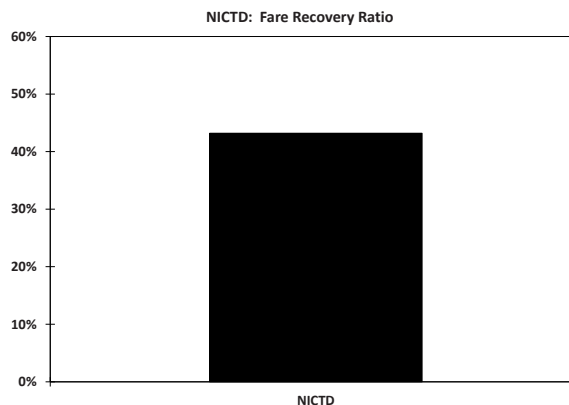
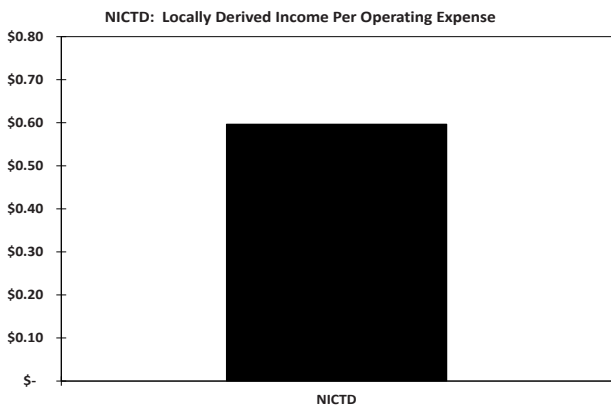
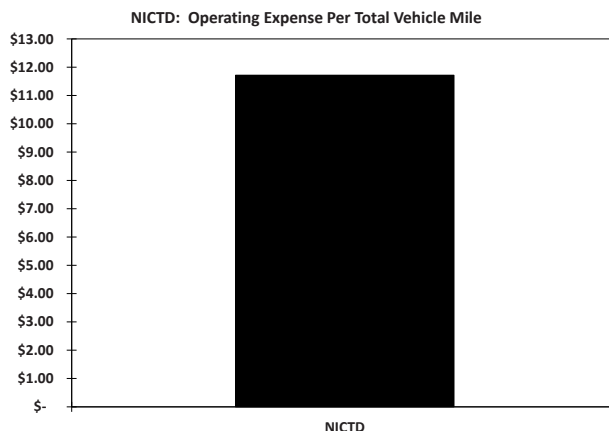
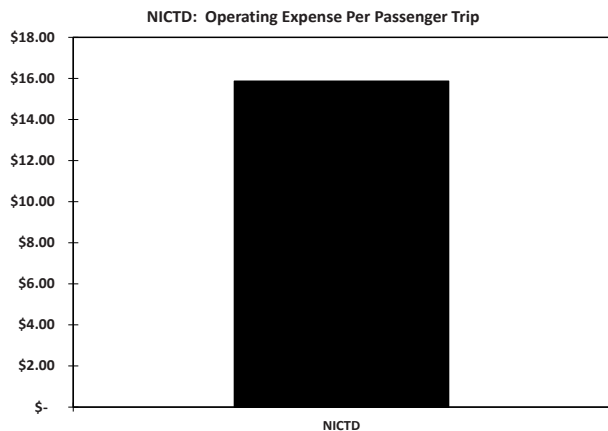
NICTD ridership levels decreased in 2019. NICTD provided 3.2 million trips in 2019, a decrease of 3.43 percent from 2018. Total vehicle miles increased from

4.3 million miles in 2018 to 4.4 million miles in 2019. This represents an increase of 3.45 percent.

System	Total Ridership			Total Vehicle Miles		
	2018	2019	Percent Change	2018	2019	Percent Change
NICTD	3,400,196	3,283,603	-3.43%	4,300,266	4,448,727	3.45%
Total	3,400,196	3,283,603	-3.43%	4,300,266	4,448,727	3.45%

In 2019, NICTD's operating expense per passenger trip was \$15.87 while the operating cost per mile was \$11.72. NICTD covered \$0.60 of each dollar of

operating expense through local sources. Similarly, NICTD recovered 43 percent of its expenses through fare revenue alone.



Section Three

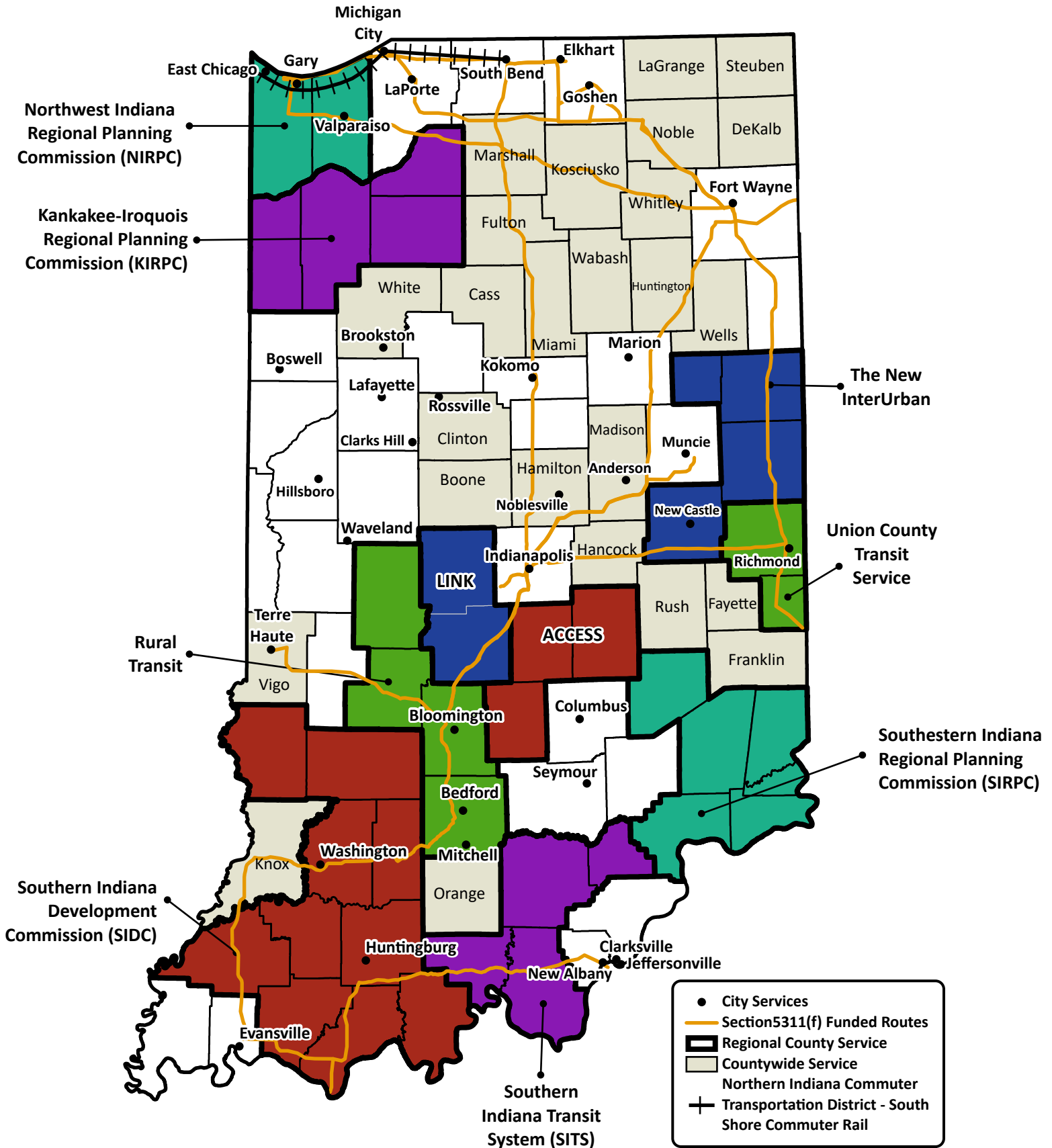
Transit System Pages

Calendar Year 2019



www.transit.indot.in.gov

2019 Public Transit Systems in Indiana





Anderson

530 Dale Keith Jones Road
Anderson, IN 46011
(765)648-6400

Contact: Travis Daniel, Administrative Assistant

Email: t.daniel@citofanderson.com

Website: www.cityofanderson.com

General Information

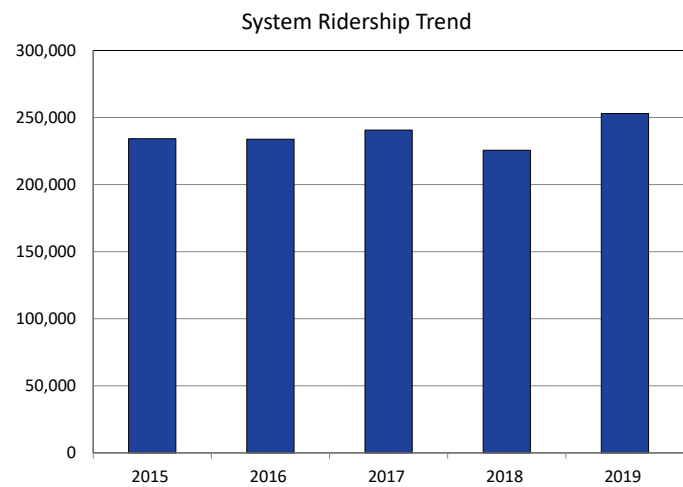
Type of Service Fixed Route and Demand Response
Service Area City of Anderson
Service Population 55,076

Service Hours

Weekdays 6:00 AM to 6:00 PM
Saturday 9:00 AM to 3:00 PM
Sunday No Service

Fare Structure

Base \$1.00
Youth \$0.50
Elderly/Disabled \$0.50
Transfer
Other/Special
31 Day \$24; 15 Day \$12
Senior \$12 & \$6; Student \$18 & \$9



Personnel

	Full-Time	Part-Time
Operations	21	7
Maintenance	4	2
Administration	5	0
	<u>30</u>	<u>9</u>

Operation Characteristics

Revenue Vehicles	13
Peak Hour Fleet	12
Base Fleet	12
Fuel Consumption (gal)	62,076

Ridership Trends

2015	234,198
2016	233,796
2017	240,618
2018	225,588
2019	252,922

2019 Highlights

- Replaced Roof on Garage
- Got 3 new portable heaters for Garage
- Acquired Land to build New Terminal
- Demolished Existing building and Broke Ground for our new Terminal
- Completed Environmental Review 1, 2, and 3 for land for new terminal



City of Anderson Transit System (CATS)

Legislative District

Indiana Senate	25
Indiana House	35, 36, 37
U.S. Congressional	5

Productivity

Total Passenger Boardings	252,922
Total Vehicle Miles	460,653
Revenue Vehicle Miles	434,687
Revenue Vehicle Hours	32,479

Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile	\$5.65
Operating Expense per Passenger Trip	\$10.30
Passenger Trips per Total Vehicle Mile	0.55
Passenger Trips per Capita	4.59

Financial Performance

Operating Subsidy	\$2,436,620
Operating Subsidy Ratio	94%
Locally Derived Income	\$1,023,851
Locally Derived Income Per Operating Expense	\$0.39
Fare Recovery Ratio	5%

Operating Expense Summary

Operator Salaries/Wages	\$1,323,447
Other Salaries/Wages	\$118,280
Fringe	\$662,919
Services	\$131,630
Materials and Supplies	\$255,059
Utilities	\$22,765
Casualty/Liability	\$90,656
Purchased Transportation	\$0
Other	\$0
Total Expenses	\$2,604,756
Fixed Route Expenses	\$1,953,567
Demand Response Services	\$651,189

Revenue Summary

Fare Revenue	\$136,940
Contract/Other	\$31,196
Local Assistance	\$855,715
State Assistance	\$362,594
Federal Assistance	\$1,218,311
Total Revenue	\$2,604,756

Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Manufacturer	ADA Accessible	Vehicle Capacity	Engine Type
1	2007	Chevrolet	Yes (Lift)	20 +2wc	Diesel
1	2007	Chevrolet	Yes (Lift)	1 +1wc	Gasoline
1	2009	Chevrolet	Yes (Lift)	20 +2wc	Diesel
1	2011	Chevrolet	No	5	Gasoline
2	2011	Chevrolet	No	2	Gasoline
1	2012	GMC	No	7	Gasoline
2	2014	Freightliner	Yes (Lift)	20 +2wc	Diesel
1	2015	Dodge	Yes (Lift)	2 +1wc	Gasoline
2	2015	Chevrolet	Yes (Lift)	11 +3wc	Diesel
5	2015	Freightliner	Yes (Lift)	20 +2wc	Diesel
2	2016	Chevrolet	Yes (Lift)	11 +3wc	Diesel
2	2017	Chevrolet	Yes (Lift)	11 +3wc	Diesel
2	2018	Chevrolet	Yes (Lift)	11 +3wc	Diesel

23



Bloomington

130 West Grimes
 Bloomington, IN 47403
 (812)332-5688

Contact: Lewis May, General Manager
Email: mayl@bloomingtontransit.com
Website: www.bloomingtontransit.com

General Information

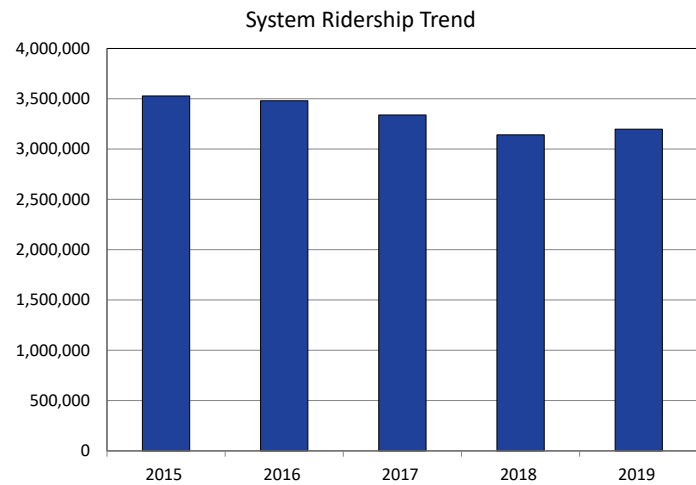
Type of Service Fixed Route and Demand Response
Service Area City of Bloomington
Service Population 80,405

Service Hours

Weekday 6:00 AM to 11:30 PM
Saturday 7:30 AM to 9:30 PM
Sunday 9:30 AM to 7:30 PM

Fare Structure

Base \$1.00
Youth \$0.50
Elderly/Disabled \$0.50
Transfer
Other/Special
 Monthly Pass; Semi-Annual
 Reduced Pass/Semi-Annual



Personnel

	Full-Time	Part-Time
Operations	53	28
Maintenance	13	1
Administration	5	1
	<u>71</u>	<u>30</u>

Operation Characteristics

Revenue Vehicles	53
Peak Hour Fleet	37
Base Fleet	32
Fuel Consumption (gal)	303,750

Ridership Trends

2015	3,527,733
2016	3,479,863
2017	3,338,351
2018	3,141,183
2019	3,197,637

2019 Highlights

- Route Optimization Study completed making major recommendations for service changes
- Ordered two battery electric buses and charging stations.
- Implemented mobile bus pass with Token Transit
- Fixed route ridership increase of 1.75%
- Completed bus stop accessibility inventory for over 500 bus stops
- Acquired \$1.1 million in Federal funding to replace fare collection equipment



Bloomington Public Transportation Corp.

Legislative District

Indiana Senate	44
Indiana House	62, 65
U.S. Congressional	9

Productivity

Total Passenger Boardings	3,197,637
Total Vehicle Miles	1,207,468
Revenue Vehicle Miles	1,152,282
Revenue Vehicle Hours	110,471

Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile	\$6.50
Operating Expense per Passenger Trip	\$2.46
Passenger Trips per Total Vehicle Mile	2.65
Passenger Trips per Capita	39.77

Financial Performance

Operating Subsidy	\$5,567,244
Operating Subsidy Ratio	71%
Locally Derived Income	\$2,815,084
Locally Derived Income Per Operating Expense	\$0.36
Fare Recovery Ratio	23%

Operating Expense Summary

Operator Salaries/Wages	\$2,378,875
Other Salaries/Wages	\$1,888,360
Fringe Services	\$975,609
Materials and Supplies	\$722,085
Utilities	\$1,365,579
Casualty/Liability	\$77,057
Purchased Transportation	\$283,530
Other	\$0
Total Expenses	\$162,153
Fixed Route Expenses	\$7,853,248
Demand Response Services	\$7,091,856
	\$761,392

Revenue Summary

Fare Revenue	\$1,776,379
Contract/Other	\$509,625
Local Assistance	\$529,080
State Assistance	\$2,521,684
Federal Assistance	\$2,516,480
Total Revenue	\$7,853,248

Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Manufacturer	ADA Accessible	Vehicle Capacity	Engine Type
4	2003	Gillig	Yes	40+2wc	Diesel
1	2003	Gillig	Yes	29+2wc	Diesel
5	2005	Gillig	Yes	40+2wc	Diesel
2	2006	Gillig	Yes	29+2wc	Hybrid/Diesel
4	2007	Gillig	Yes	32+2wc	Diesel
3	2008	Gillig	Yes	32+2wc	Diesel
4	2009	Gillig	Yes	32+2wc	Hybrid/Diesel
2	2013	Gillig	Yes	32+2wc	Hybrid/Diesel
2	2014	Ford	Yes	7+2wc	Gasoline
1	2015	Ford	Yes	16+2wc	Gasoline
1	2015	Gillig	Yes	32+2wc	Diesel
2	2015	Ford	Yes	6+2wc	Gasoline
2	2016	Ford	Yes	6+2wc	Gasoline
2	2016	Gillig	Yes	31+2wc	Diesel
5	2017	Gillig	Yes	32+2wc	Diesel
1	2017	Ford	Yes	9+2wc	Gasoline
1	2017	Ford	Yes	13+2wc	Gasoline
2	2017	Dodge	Yes	4+1wc	Gasoline
4	2018	Gillig	Yes	32+2wc	Diesel
3	2019	Gillig	Yes	32+2wc	Diesel
1	2019	Ford	Yes	13+2wc	Gasoline
1	2019	Ford	Yes	9+2wc	Gasoline



Central Indiana

320 N Meridian Street, Suite 920
 Indianapolis, IN 46204
 (317)327-7433

Contact: Jennifer Gebhard, Commuter Connect Manager

Email: jgebhard@cirta.us

Website: www.cirta.us

General Information

Type of Service Fixed Route
Service Area Plainfield, IN and Whitestown, IN
Service Population 27,631

Service Hours

Weekdays 5:15 AM to 9:30 AM;
 12:30 PM to 6:30 PM
Saturday 5:15 AM to 9:43 AM;
 2:00 PM to 7:00 PM (Whitestown only)
Sunday No Service

Fare Structure

Base \$1.00
Youth \$1.00
Elderly/Disabled \$1.00
Transfer \$1.00
Other/Special
 10-Trip Pass \$10.00

Personnel

	Full-Time	Part-Time
Operations	0	0
Maintenance	0	0
Administration	0	0
	<u>0</u>	<u>0</u>

Operation Characteristics

Revenue Vehicles	3
Peak Hour Fleet	3
Base Fleet	3
Fuel Consumption (gal)	21,674

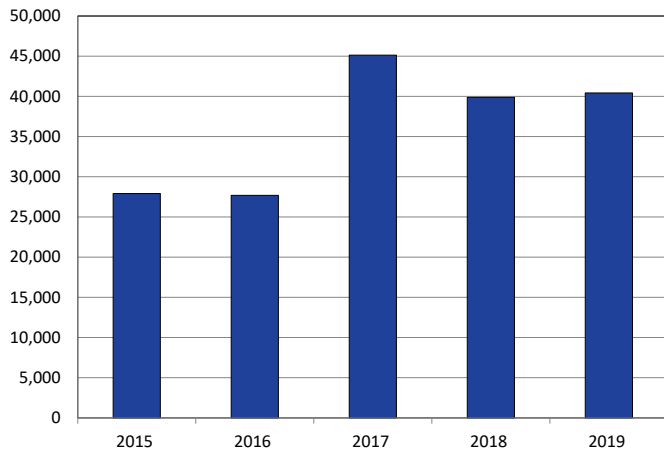
Ridership Trends

2015	27,909
2016	27,685
2017	45,127
2018	39,874
2019	40,425

2019 Highlights

- Inspired additional transit planning for Plainfield and Guilford township
- Initiated creation of an EID for the Whitestown-based Workforce Connector

System Ridership Trend





Central Indiana Regional Transportation Authority (CIRTA)

Legislative District

Indiana Senate	40
Indiana House	60, 61
U.S. Congressional	9

Productivity

Total Passenger Boardings	40,425
Total Vehicle Miles	210,917
Revenue Vehicle Miles	191,563
Revenue Vehicle Hours	9,191

Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile	\$3.80
Operating Expense per Passenger Trip	\$19.80
Passenger Trips per Total Vehicle Mile	0.19
Passenger Trips per Capita	1.46

Financial Performance

Operating Subsidy	\$696,919
Operating Subsidy Ratio	87%
Locally Derived Income	\$529,154
Locally Derived Income Per Operating Expense	\$0.66
Fare Recovery Ratio	13%

Operating Expense Summary

Operator Salaries/Wages	\$0
Other Salaries/Wages	\$0
Fringe	\$0
Services	\$0
Materials and Supplies	\$0
Utilities	\$0
Casualty/Liability	\$0
Purchased Transportation	\$800,606
Other	\$0
Total Expenses	\$800,606
Fixed Route Expenses	\$800,606
Demand Response Services	\$0

Revenue Summary

Fare Revenue	\$103,687
Contract/Other	\$0
Local Assistance	\$425,467
State Assistance	\$78,135
Federal Assistance	\$193,317
Total Revenue	\$800,606

Fleet Inventory

System	Number of Vehicles	Year Purchased	Vehicle Manufacturer	ADA Accessible	Vehicle Capacity	Engine Type
CIRTA	None					



Columbus

850 Lindsey Street
Columbus, IN 47201
(812)376-2506

Contact: Cindy Setser, Transit Coordinator

Email: csetser@columbus.in.gov

Website: <https://www.columbus.in.gov/columbus-transit/>

General Information

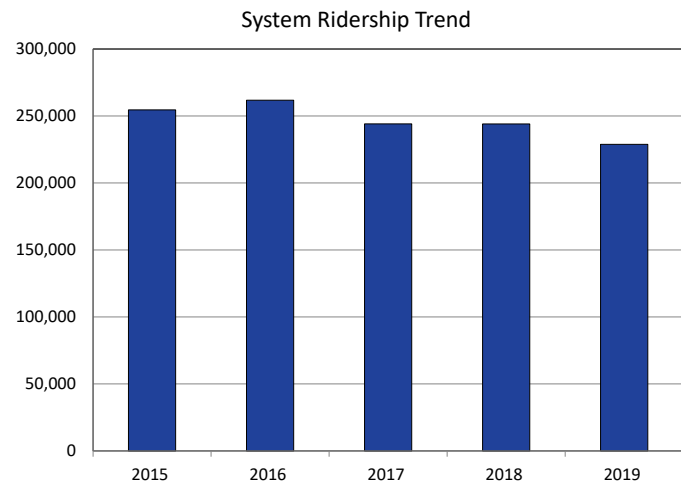
Type of Service Fixed Route and Demand Response
Service Area City of Columbus
Service Population 123,456

Service Hours

Weekday 6:00 AM to 8:00 PM
Saturday 6:00 AM to 6:00 PM
Sunday No Service

Fare Structure

Base \$0.25
Youth \$0.00
Elderly/Disabled \$0.10
Transfer
Other/Special
\$5.00 pass 25 rides, 5 rides free



Personnel

	Full-Time	Part-Time
Operations	16	17
Maintenance	2	0
Administration	2	0
	<u>20</u>	<u>17</u>

Operation Characteristics

Revenue Vehicles	16
Peak Hour Fleet	9
Base Fleet	7
Fuel Consumption (gal)	57,254

Ridership Trends

2015	254,534
2016	261,774
2017	244,101
2018	244,054
2019	228,818

2019 Highlights

- Implemented Transit APP / Bus time tracking with Syncromatics
- Replaced 2 fixed Route Buses with 2019 Gilligs
- Won 1st place in the Indiana State Roadeo
- Completed Fixed Route Study in November 2019
- Received first place in the Best use of Lights in the Festival of Lights Parade

Columbus Transit



Legislative District

Indiana Senate	21, 23
Indiana House	28, 38, 87
U.S. Congressional	4, 5

Productivity

Total Passenger Boardings	228,818
Total Vehicle Miles	364,614
Revenue Vehicle Miles	362,502
Revenue Vehicle Hours	30,264

Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile	\$5.15
Operating Expense per Passenger Trip	\$8.21
Passenger Trips per Total Vehicle Mile	0.63
Passenger Trips per Capita	1.85

Financial Performance

Operating Subsidy	\$1,829,963
Operating Subsidy Ratio	97%
Locally Derived Income	\$667,644
Locally Derived Income Per Operating Expense	\$0.36
Fare Recovery Ratio	3%

Operating Expense Summary

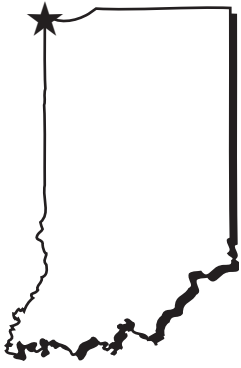
Operator Salaries/Wages	\$937,682
Other Salaries/Wages	\$51,590
Fringe	\$366,173
Services	\$65,275
Materials and Supplies	\$338,785
Utilities	\$11,568
Casualty/Liability	\$400
Purchased Transportation	\$0
Other	\$106,297
Total Expenses	\$1,877,770
Fixed Route Expenses	\$1,877,770
Demand Response Services	\$0

Revenue Summary

Fare Revenue	\$47,807
Contract/Other	\$0
Local Assistance	\$619,837
State Assistance	\$295,144
Federal Assistance	\$914,982
Total Revenue	\$1,877,770

Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Manufacturer	ADA Accessible	Vehicle Capacity	Engine Type
3	2007	Gillig	Yes (Lift)	6+2wc	Diesel
2	2007	Chevy Turtle Top	Yes (Lift)	9+2	Gas
1	2008	Chevy Uplander	Yes (Lift)	3+1wc	Gas
1	2015	Ford Elkhart Coach	Yes (Lift)	15+2	Gas
1	2016	Mobility Ventures	Yes (Lift)	3+1wc	Gas
1	2016	Ford Elkhart Coach	Yes (Lift)	12+2wc	Gas
1	2017	Ford Elkhart Coach	Yes (Lift)	12+2wc	Gas
4	2018	Gillig	Yes (Lift)	44+2wc	Diesel
2	2019	Gillig	Yes (Lift)	44+2wc	Diesel
16					



East Chicago

5400 Cline Avenue
 East Chicago, IN 46312
 (219)391-8465

Contact: Francisco Rosado, Jr., Director

Email: frosado@eastchicago.com

Website: <http://www.eastchicago.com/161/Bus-Transit>

General Information

Type of Service	Fixed Route and Complementary Paratransit
Service Area	East Chicago City Limits
Service Population	29,698

Service Hours

Weekday	5:55 AM to 8:28 PM
Saturday	9:00 AM to 4:24 PM
Sunday	No Service

Fare Structure

Base	\$0.00
Youth	\$0.00
Elderly/Disabled	\$0.00
Transfer	
Other/Special	

Personnel

	<i>Full-Time</i>	<i>Part-Time</i>
Operations	10	0
Maintenance	2	2
Administration	4	1
	<u>16</u>	<u>3</u>

Operation Characteristics

Revenue Vehicles	7
Peak Hour Fleet	4
Base Fleet	4
Fuel Consumption (gal)	40,649

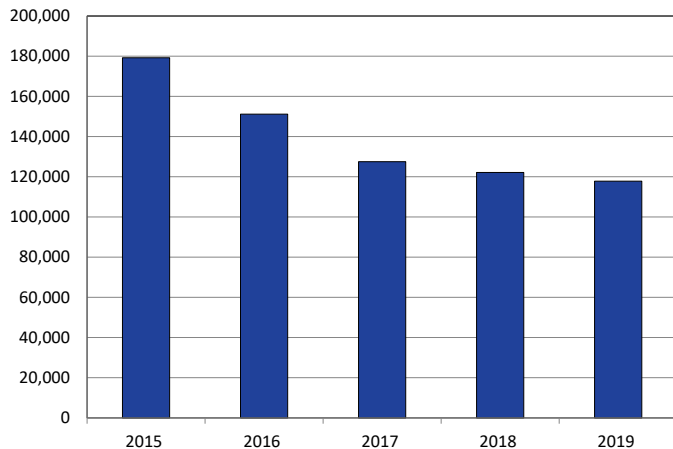
Ridership Trends

2015	179,193
2016	151,150
2017	127,483
2018	122,128
2019	117,785

2019 Highlights

- All rides are free
- We are open 15 hours a day, 5 days a week, 300 days a year
- We are open Saturday 8 hours

System Ridership Trend



East Chicago Transit



Legislative District

Indiana Senate	18
Indiana House	16, 24
U.S. Congressional	4

Productivity

Total Passenger Boardings	117,785
Total Vehicle Miles	9,298
Revenue Vehicle Miles	146,030
Revenue Vehicle Hours	12,438

Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile	\$7.26
Operating Expense per Passenger Trip	\$9.95
Passenger Trips per Total Vehicle Mile	0.73
Passenger Trips per Capita	3.97

Financial Performance

Operating Subsidy	\$1,171,439
Operating Subsidy Ratio	100%
Locally Derived Income	\$302,584
Locally Derived Income Per Operating Expense	\$0.26
Fare Recovery Ratio	0%

Operating Expense Summary

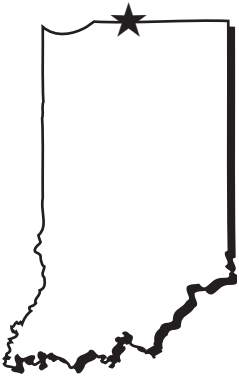
Operator Salaries/Wages	\$332,017
Other Salaries/Wages	\$268,481
Fringe Services	\$339,506
Materials and Supplies	\$12,441
Utilities	\$211,207
Casualty/Liability	\$2,536
Purchased Transportation	\$675
Other	\$0
Total Expenses	\$4,576
Fixed Route Expenses	\$1,171,439
Demand Response Services	\$884,525
	\$286,914

Revenue Summary

Fare Revenue	\$0
Contract/Other	\$0
Local Assistance	\$302,584
State Assistance	\$302,584
Federal Assistance	\$566,271
Total Revenue	\$1,171,439

Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Manufacturer	ADA Accessible	Vehicle Capacity	Engine Type
2	2006	Gillig	Yes	58+2wc	Diesel
2	2007	Gillig	Yes	58+2wc	Diesel
1	2010	Gillig	Yes	58+2wc	Diesel
2	2011	Ford	Yes	12+2wc	Gas
7					



Elkhart

227 W Jefferson Boulevard, Room 1120
 South Bend, IN 46601
 (574)674-8894

Contact: James Turnwald, Executive Director

Email: macogdir@macog.com

Website: www.interurbantrolley.com

General Information

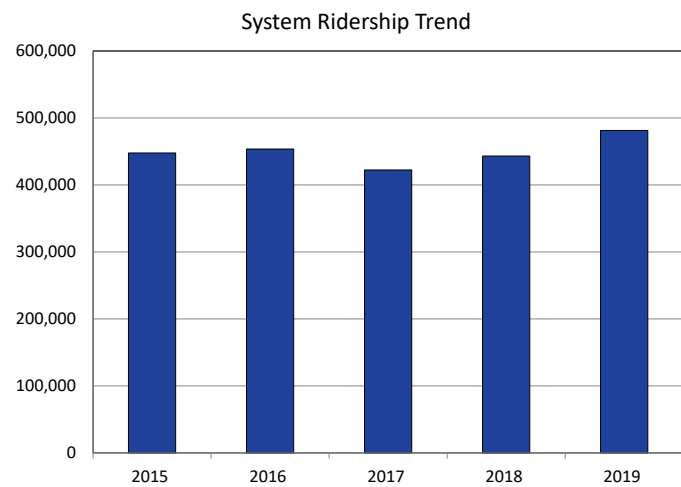
Type of Service	Fixed Route and Demand Response ADA Only
Service Area	Elkhart County
Service Population	82,666

Service Hours

Weekday	5:00 AM to 7:00 PM
Saturday	5:00 AM to 7:00 PM
Sunday	No Service

Fare Structure

Base	\$1.00
Youth	\$0.50
Elderly/Disabled	\$0.50
Transfer	
Other/Special	
	\$2.00 Paratransit, \$0.00 PT assistant
	\$0.40 PT addtl adult; \$0.20 PT addtl child



Personnel

	Full-Time	Part-Time
Operations	24	14
Maintenance	4	0
Administration	6	0
	<u>34</u>	<u>14</u>

Operation Characteristics

Revenue Vehicles	23
Peak Hour Fleet	18
Base Fleet	15
Fuel Consumption (gal)	154,340

Ridership Trends

2015	447,688
2016	453,637
2017	422,381
2018	443,192
2019	481,384

2019 Highlights

- Purchased new vehicles for our Interurban Trolley fixed route and Access services
- Installed two-way dash cams on all of our Interurban Trolley Access vehicles
- Launched our Interurban Trolley page on Facebook
- Had increases in ridership, 9% for the Interurban Trolley and 6% for the Access services
- Launched our Summer Student Travel Program on the Interurban Trolley fixed route
- Introduced our One Ride pass for the Interurban Trolley fixed route



Elkhart Interurban Trolley/IT ADA Access (MACOG)

Legislative District

Indiana Senate	20, 21, 23, 24, 25, 26, 27, 28,
Indiana House	24, 27, 28, 29, 31, 32, 33, 35,
U.S. Congressional	36, 40, 41, 44, 47, 53, 57, 58, 4, 5, 6, 7, 9

Productivity

Total Passenger Boardings	481,384
Total Vehicle Miles	1,446,697
Revenue Vehicle Miles	1,003,189
Revenue Vehicle Hours	59,916

Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile	\$2.31
Operating Expense per Passenger Trip	\$6.94
Passenger Trips per Total Vehicle Mile	0.33
Passenger Trips per Capita	5.82

Financial Performance

Operating Subsidy	\$2,965,936
Operating Subsidy Ratio	89%
Locally Derived Income	\$1,163,934
Locally Derived Income Per Operating Expense	\$0.35
Fare Recovery Ratio	10%

Operating Expense Summary

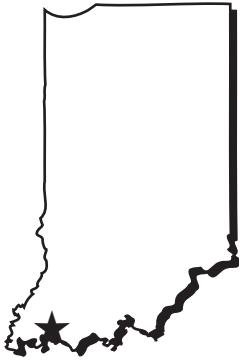
Operator Salaries/Wages	\$0
Other Salaries/Wages	\$156,031
Fringe Services	\$110,117
Materials and Supplies	\$12,453
Utilities	\$1,178
Casualty/Liability	\$10,009
Purchased Transportation	\$2,907,317
Other	\$145,010
Total Expenses	\$3,342,115
Fixed Route Expenses	\$2,256,225
Demand Response Services	\$1,085,890

Revenue Summary

Fare Revenue	\$334,023
Contract/Other	\$42,156
Local Assistance	\$787,755
State Assistance	\$598,482
Federal Assistance	\$1,579,699
Total Revenue	\$3,342,115

Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Manufacturer	ADA Accessible	Vehicle Capacity	Engine Type
7	2015	EIDorado	Yes (Ramp)	25+2wc	Diesel
2	2015	MV-1	Yes (Ramp)	4+1wc	Gas
3	2016	EIDorado	Yes (Ramp)	25+2wc	Diesel
2	2016	MV-1	Yes (Ramp)	4+1wc	Gas
3	2018	EIDorado	Yes (Ramp)	26+2wc	Diesel
2	2018	Dodge	Yes (Ramp)	4+1wc	Gas
4	2019	Dodge	Yes (Ramp)	4+1wc	Gas
23					



Evansville

601 John Street
 Evansville, IN 47713
 (812)435-6166

Contact: Alicia Hall, Operations Supervisor

Email: ahall@evansville.in.gov

Website: www.evansville.in.gov/mets

General Information

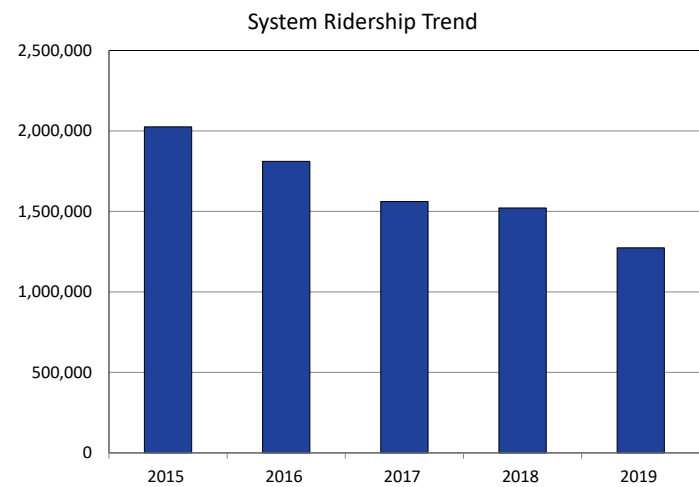
Type of Service Fixed Route and Demand Response
Service Area Evansville City Limits
Service Population 120,092

Service Hours

Weekday 5:45 AM to 12:15 AM
Saturday 5:45 AM to 12:15 AM
Sunday 6:00 AM to 6:00 PM

Fare Structure

Base \$0.75
Youth \$0.50
Elderly/Disabled \$0.35
Transfer
Other/Special
 Monthly Pass \$60.00
 Seniors \$30.00; Student Monthly Pass \$45.00



Personnel

	Full-Time	Part-Time
Operations	70	18
Maintenance	13	6
Administration	6	0
	<u>89</u>	<u>24</u>

Operation Characteristics

Revenue Vehicles	43
Peak Hour Fleet	38
Base Fleet	38
Fuel Consumption (gal)	269,144

Ridership Trends

2015	2,025,496
2016	1,810,837
2017	1,561,587
2018	1,521,452
2019	1,273,701

2019 Highlights

- Improved lighting at Downtown Terminal
- Added 1 new 35' transit bus
- Added new bus wash building at 601 John Street
- Removed old bus wash and installed new service bay
- Updated 5 bus shelter pads to meet ADA standards
- Installed new message boards at Downtown Terminal



Metropolitan Evansville Transit System (METS)

Legislative District

Indiana Senate	7, 23
Indiana House	38
U.S. Congressional	4

Productivity

Total Passenger Boardings	1,273,701
Total Vehicle Miles	1,509,077
Revenue Vehicle Miles	1,451,310
Revenue Vehicle Hours	122,020

Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile	\$5.31
Operating Expense per Passenger Trip	\$6.29
Passenger Trips per Total Vehicle Mile	0.84
Passenger Trips per Capita	10.61

Financial Performance

Operating Subsidy	\$5,864,050
Operating Subsidy Ratio	73%
Locally Derived Income	\$4,213,814
Locally Derived Income Per Operating Expense	\$0.53
Fare Recovery Ratio	18%

Operating Expense Summary

Operator Salaries/Wages	\$3,359,073
Other Salaries/Wages	\$884,329
Fringe Services	\$2,234,345
Materials and Supplies	\$210,775
Utilities	\$1,109,741
Casualty/Liability	\$84,779
Purchased Transportation	\$121,379
Other	\$2,347
Total Expenses	\$8,006,768
Fixed Route Expenses	\$5,604,738
Demand Response Services	\$2,402,030

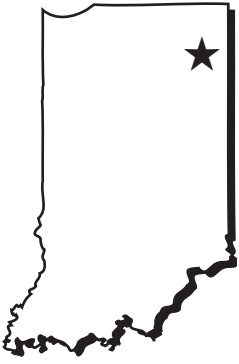
Revenue Summary

Fare Revenue	\$1,457,016
Contract/Other	\$685,702
Local Assistance	\$2,071,096
State Assistance	\$2,239,443
Federal Assistance	\$1,553,511
Total Revenue	\$8,006,768

Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Manufacturer	ADA Accessible	Vehicle Capacity	Engine Type
1	2006	Gillig	Yes (Ramp)	26+8	Hybrid Electric
2	2009	Ford	Yes (Lift)	18+2	Diesel
6	2010	Gillig	Yes (Ramp)	26+8	Hybrid Electric
2	2010	Ford	Yes (Lift)	12	Diesel
1	2012	Gillig	Yes (Ramp)	26+8	Diesel
2	2012	Gillig	Yes (Ramp)	26+8	Hybrid Electric
2	2012	Gillig	Yes (Ramp)	29+54	Diesel
2	2012	Ford	Yes (Lift)	21	Diesel
1	2012	Ford	Yes (Lift)	22	CNG
1	2013	Chevy	Yes (Lift)	15	Diesel
2	2014	Gillig	Yes (Ramp)	26+17	Diesel
2	2016	Gillig	Yes (Ramp)	26+17	Diesel
7	2016	Chevy	Yes (Lift)	17	Diesel
2	2017	Gillig	Yes (Ramp)	26+17	Diesel
6	2018	Gillig	Yes (Ramp)	31+59	Diesel
4	2019	Ford	Yes (Lift)	15	Gas

43



Fort Wayne

801 Leesburg Road
Fort Wayne, IN 46808
(260)432-4977

Contact: Maurice Pearl, General Manager

Email: mnp@fwcitilink.com

Website: www.fwcitilink.com

General Information

Type of Service Fixed Route and Demand Response
Service Area Fort Wayne Metropolitan Area
Service Population 268,485

Service Hours

Weekday 5:35 AM to 9:30 PM
Saturday 7:35 AM to 6:15 PM
Sunday No Service

Fare Structure

Base \$1.25
Youth \$0.60
Elderly/Disabled \$0.60
Transfer
Other/Special
Monthly Pass \$45.00
Access \$2.50, Day Pass \$3.00/\$1.50

Personnel

	<i>Full-Time</i>	<i>Part-Time</i>
Operations	99	0
Maintenance	12	5
Administration	8	0
	<u>119</u>	<u>5</u>

Operation Characteristics

Revenue Vehicles	65
Peak Hour Fleet	48
Base Fleet	41
Fuel Consumption (gal)	343,689

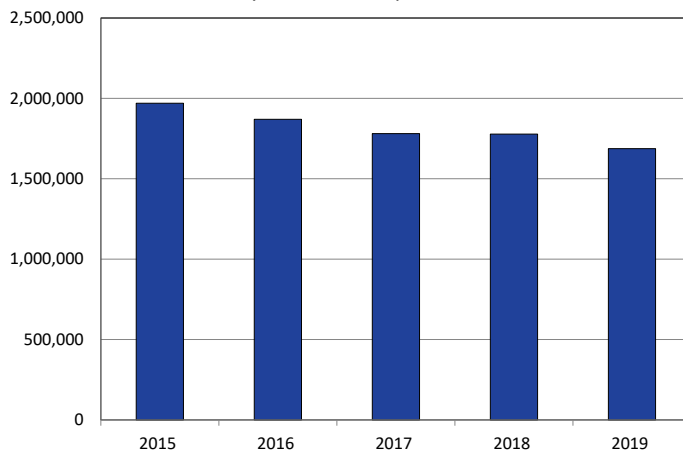
Ridership Trends

2015	1,969,599
2016	1,869,566
2017	1,780,659
2018	1,777,765
2019	1,687,355

2019 Highlights

- Received Two (2) - 40 ft Gillig Buses
- Initiated Comprehensive Collision Safety Plan
- Continuing to work on the 2030 Citilink TDP
- Preparing RFP for New AVL/GPS System

System Ridership Trend





Fort Wayne Public Transportation Corp. (Citilink)

Legislative District

Indiana Senate	41
Indiana House	57, 59, 65
U.S. Congressional	6

Productivity

Total Passenger Boardings	1,687,355
Total Vehicle Miles	2,226,540
Revenue Vehicle Miles	2,027,762
Revenue Vehicle Hours	144,129

Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile	\$6.27
Operating Expense per Passenger Trip	\$8.27
Passenger Trips per Total Vehicle Mile	0.76
Passenger Trips per Capita	6.28

Financial Performance

Operating Subsidy	\$12,005,423
Operating Subsidy Ratio	86%
Locally Derived Income	\$9,100,565
Locally Derived Income Per Operating Expense	\$0.65
Fare Recovery Ratio	9%

Operating Expense Summary

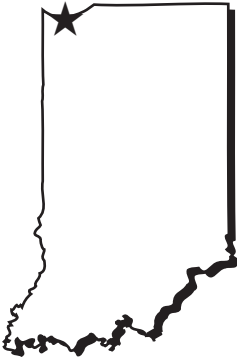
Operator Salaries/Wages	\$4,048,755
Other Salaries/Wages	\$1,812,982
Fringe Services	\$4,811,017
Materials and Supplies	\$703,392
Utilities	\$1,745,661
Casualty/Liability	\$121,873
Purchased Transportation	\$389,449
Other	\$96,000
Total Expenses	\$13,959,896
Fixed Route Expenses	\$11,337,529
Demand Response Services	\$2,622,367

Revenue Summary

Fare Revenue	\$1,286,642
Contract/Other	\$667,831
Local Assistance	\$7,146,092
State Assistance	\$2,093,009
Federal Assistance	\$2,766,322
Total Revenue	\$13,959,896

Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Manufacturer	ADA Accessible	Vehicle Capacity	Engine Type
3	2002	Gillig	Yes (ramp)	37+2wc	Diesel
2	2006	Gillig	Yes (ramp)	32+2wc	Diesel
6	2008	Gillig	Yes (ramp)	32+2wc	Diesel
3	2009	EIDorado	Yes (lift)	26+2wc	Diesel
3	2009	Glaval	Yes (lift)	10+5wc	Diesel
7	2010	Gillig	Yes (ramp)	32+2wc	Diesel
2	2010	Glaval	Yes (lift)	14+2wc	Diesel
1	2011	Glaval	Yes (lift)	14+2wc	Diesel
1	2011	Glaval	Yes (lift)	10+5wc	Diesel
1	2012	Glaval	Yes (lift)	14+2wc	Diesel
7	2012	Glaval	Yes (lift)	10+5wc	Diesel
2	2012	Gillig	Yes (ramp)	32+2wc	Hybrid
5	2013	Gillig	Yes (ramp)	32+2wc	Hybrid
5	2014	Glaval	Yes (lift)	10+5wc	Diesel
4	2015	Gillig	Yes (ramp)	38+2wc	Hybrid
1	2016	Gillig	Yes (ramp)	38+2wc	Hybrid
2	2016	GMC	Yes (lift)	14+2wc	Diesel
1	2016	GMC	Yes (lift)	10+5wc	Diesel
1	2017	Gillig	Yes (ramp)	38+2wc	Hybrid
2	2018	Gillig	Yes (ramp)	38+2wc	Hybrid
2	2019	Gillig	Yes (ramp)	38+2wc	Diesel
1	2019	Ford	Yes (lift)	14+2wc	Gasoline
3	2019	Ford	Yes (lift)	10+5wc	Gasoline



Gary

100 W 4th Avenue
 Gary, IN 46402
 (219)885-7555

Contact: Jerome Parker, General Manager
Email: GeneralManager@gptcbus.com
Website: www.gptcbus.com

General Information

Type of Service Fixed Route and Demand Response
Service Area Lake County
Service Population 76,008

Service Hours

Weekday 5:00 AM to 9:30 PM
Saturday 8:00 AM to 6:00 PM
Sunday No Service

Fare Structure

Base \$1.60
Youth \$1.25
Elderly/Disabled \$0.80
Transfer
Other/Special
 Monthly Pass \$50.00
 Student monthly pass \$35.00 and ADA 20 Ride-\$50

Personnel

	Full-Time	Part-Time
Operations	40	5
Maintenance	12	0
Administration	11	1
	<u>63</u>	<u>6</u>

Operation Characteristics

Revenue Vehicles	27
Peak Hour Fleet	21
Base Fleet	18
Fuel Consumption (gal)	215,893

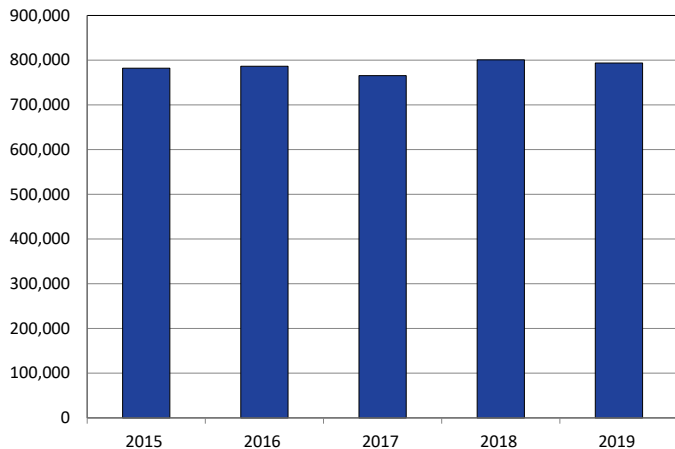
Ridership Trends

2015	782,062
2016	786,361
2017	765,425
2018	800,645
2019	793,573

2019 Highlights

- Ridership held steady, with a less than 1% drop from 2018
- Broadway Metro Express ridership improved by 11% over 2018
- Almost one out of every ten boardings were made
- GPTC was awarded a VW grant from IDEM to go towards new electric buses

System Ridership Trend





Gary Public Transportation Corporation

Legislative District

Indiana Senate	39, 47, 48, 49, 50
Indiana House	45, 60, 62, 63, 64, 73, 74, 75, 76, 78
U.S. Congressional	8

Productivity

Total Passenger Boardings	793,573
Total Vehicle Miles	1,075,465
Revenue Vehicle Miles	1,010,991
Revenue Vehicle Hours	71,792

Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile	\$5.86
Operating Expense per Passenger Trip	\$7.94
Passenger Trips per Total Vehicle Mile	0.74
Passenger Trips per Capita	10.44

Financial Performance

Operating Subsidy	\$5,544,300
Operating Subsidy Ratio	88%
Locally Derived Income	\$2,037,243
Locally Derived Income Per Operating Expense	\$0.32
Fare Recovery Ratio	12%

Operating Expense Summary

Operator Salaries/Wages	\$2,748,876
Other Salaries/Wages	\$687,219
Fringe Services	\$1,171,770
Materials and Supplies	\$120,676
Utilities	\$1,001,220
Casualty/Liability	\$158,445
Purchased Transportation	\$230,000
Other	\$0
Total Expenses	\$182,128
Fixed Route Expenses	\$6,300,334
Demand Response Services	\$5,744,780
	\$555,554

Revenue Summary

Fare Revenue	\$756,034
Contract/Other	\$0
Local Assistance	\$1,281,209
State Assistance	\$894,452
Federal Assistance	\$3,368,639
Total Revenue	\$6,300,334

Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Manufacturer	ADA Accessible	Vehicle Capacity	Engine Type
4	2007	Gillig	Yes (Ramp)	25+2wc	Diesel
3	2007	Gillig	Yes (Ramp)	31+2wc	Diesel
9	2010	Gillig	Yes (Ramp)	25+2wc	Diesel
3	2014	Gillig	Yes (Ramp)	25+2wc	Diesel
2	2014	Ford E450	Yes (Lift)	10+3wc	Gasoline
1	2017	Gillig	Yes (Ramp)	25+2wc	Diesel
3	2017	Ford E450	Yes (Lift)	10+3wc	Gasoline
2	2018	Ford E450	Yes (Lift)	10+3wc	Gasoline
27					



Indianapolis

1501 W. Washington Street
 Indianapolis, IN 46222
 (317)635-2100

Contact: Inez Evans, President and CEO

Email: ievans@indygo.net

Website: www.indygo.net

General Information

Type of Service Fixed Route and Demand Response
Service Area Marion County
Service Population 918,977

Service Hours

Weekday 4:07 AM to 1:05 AM
Saturday 5:26 AM to 1:13 AM
Sunday 6:09 AM to 10:05 PM

Fare Structure

Base \$1.75
Youth \$0.85
Elderly/Disabled \$0.85
Transfer
Other/Special

Veterans ride free
 Free 2-hour transfer

Personnel

	Full-Time	Part-Time
Operations	632	2
Maintenance	131	0
Administration	107	1
	<u>870</u>	<u>3</u>

Operation Characteristics

Revenue Vehicles	280
Peak Hour Fleet	230
Base Fleet	141
Fuel Consumption (gal)	2,425,624

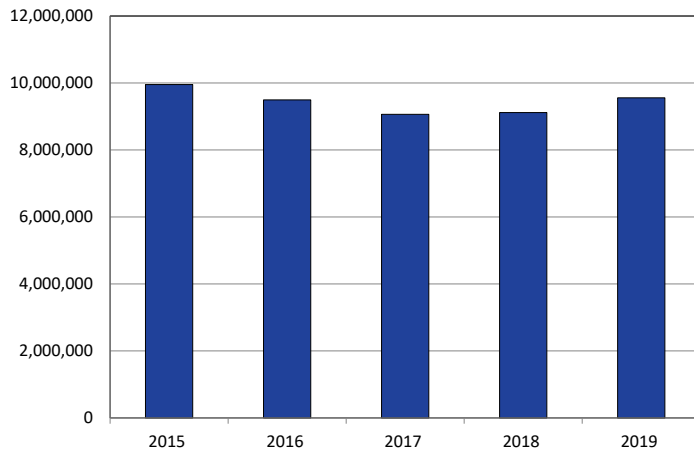
Ridership Trends

2015	9,951,629
2016	9,494,492
2017	9,064,092
2018	9,115,875
2019	9,556,169

2019 Highlights

- The Red Line, IndyGo's fully electric rapid transit line, began service in September.
- IndyGo Board approved funding for two mobility pilots aimed at increasing transit options
- IndyGo was honored with the "Best Service Improvement" award by TransitCenter
- IndyGo Finance team recognized for "Distinguished Budget Presentation and CAFR" by GFOA.
- Implemented a free 2-hour transfer ticket
- Increased Open Door (demand response) on-time performance

System Ridership Trend





Indianapolis Public Transportation Corporation (IndyGo)

Legislative District

Indiana Senate	42, 43, 45
Indiana House	55, 66, 67, 68, 69
U.S. Congressional	6

Productivity

Total Passenger Boardings	9,556,169
Total Vehicle Miles	12,638,190
Revenue Vehicle Miles	10,595,264
Revenue Vehicle Hours	789,200

Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile	\$7.50
Operating Expense per Passenger Trip	\$9.92
Passenger Trips per Total Vehicle Mile	0.76
Passenger Trips per Capita	10.40

Financial Performance

Operating Subsidy	\$84,406,658
Operating Subsidy Ratio	89%
Locally Derived Income	\$71,491,978
Locally Derived Income Per Operating Expense	\$0.75
Fare Recovery Ratio	10%

Operating Expense Summary

Operator Salaries/Wages	\$21,080,157
Other Salaries/Wages	\$21,891,998
Fringe Services	\$13,512,882
Materials and Supplies	\$10,638,469
Utilities	\$12,120,734
Casualty/Liability	\$1,201,661
Purchased Transportation	\$2,447,187
Other	\$11,270,233
Total Expenses	\$632,870
Fixed Route Expenses	\$94,796,191
Demand Response Services	\$82,186,782
	\$12,609,409

Revenue Summary

Fare Revenue	\$9,620,140
Contract/Other	\$769,393
Local Assistance	\$61,102,445
State Assistance	\$10,956,604
Federal Assistance	\$12,347,609
Total Revenue	\$94,796,191

Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Manufacturer	ADA Accessible	Vehicle Capacity	Engine Type
21	2000	Gillig	Yes (Lift)	39+2wc	Electric
17	2003	Gillig	Yes (Lift)	38+2wc	Diesel
10	2007	Gillig	Yes (Lift)	38+2wc	Diesel
22	2010	Gillig	Yes (Lift)	38+2wc	Diesel
4	2013	Gillig	Yes (Lift)	38+2wc	Diesel
13	2014	Gillig	Yes (Lift)	38+2wc	Diesel
2	2014	Chevrolet	Yes (Lift)	10+2wc	Gasoline
13	2015	Gillig	Yes (Lift)	38+2wc	Diesel
36	2015	Starcraft/Allstar	Yes (Lift)	8+4wc	Gasoline
13	2016	Gillig	Yes (Lift)	38+2wc	Diesel
16	2017	Gillig	Yes (Lift)	38+2wc	Diesel
16	2017	Ford	Yes (Lift)	10+2wc	Gasoline
17	2018	Gillig	Yes (Lift)	38+2wc	Diesel
15	2018	Ford	Yes (Lift)	9+3wc	Gasoline
16	2019	Gillig	Yes (Lift)	38+2wc	Diesel
6	2019	Dodge	Yes (Lift)	5-1wc	Gasoline
12	2019	Ford	Yes (Lift)	9+3wc	Gasoline
31	2019	BYD	Yes (Lift)	47+2wc	Electric
280					



Kokomo

219 East Sycamore Street
 Kokomo, IN 46901
 (765)456-2336

Contact: Tammy Corn, Executive Director

Email: tcorn@kokomo.com

Website: http://www.cityofkokomo.org/residents/public_transportation_city_line_trolley.php

General Information

Type of Service Fixed Route and Demand Response
Service Area City of Kokomo
Service Population 69,682

Service Hours

Weekday 6:30 AM to 7:00 PM
Saturday No Service
Sunday No Service

Fare Structure

Base \$0.00
Youth \$0.00
Elderly/Disabled \$0.00
Transfer
Other/Special

Personnel

	<i>Full-Time</i>	<i>Part-Time</i>
Operations	7	31
Maintenance	0	7
Administration	0	1
	<u>7</u>	<u>39</u>

Operation Characteristics

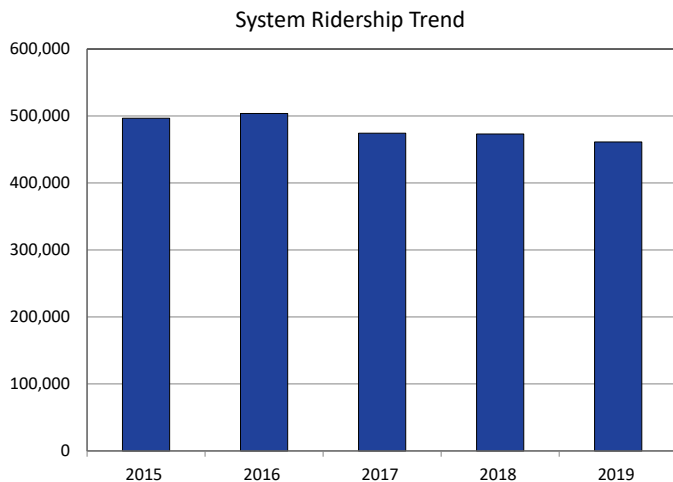
Revenue Vehicles	37
Peak Hour Fleet	31
Base Fleet	28
Fuel Consumption (gal)	100,782

Ridership Trends

2015	496,640
2016	503,668
2017	474,288
2018	473,074
2019	461,187

2019 Highlights

- Expanded the Orange Line route to better serve the community
- Continue to provide 100% free services
- Began initial steps to rebuild bus storage facility lost to a fire in 2014





Spirit of Kokomo and City Line Trolley

Legislative District

Indiana Senate	13, 14
Indiana House	51, 52, 85
U.S. Congressional	3

Productivity

Total Passenger Boardings	461,187
Total Vehicle Miles	662,611
Revenue Vehicle Miles	612,157
Revenue Vehicle Hours	47,114

Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile	\$3.73
Operating Expense per Passenger Trip	\$5.35
Passenger Trips per Total Vehicle Mile	0.70
Passenger Trips per Capita	6.62

Financial Performance

Operating Subsidy	\$2,466,630
Operating Subsidy Ratio	100%
Locally Derived Income	\$889,083
Locally Derived Income Per Operating Expense	\$0.36
Fare Recovery Ratio	0%

Operating Expense Summary

Operator Salaries/Wages	\$983,483
Other Salaries/Wages	\$277,746
Fringe Services	\$654,496
Materials and Supplies	\$64,276
Utilities	\$423,365
Casualty/Liability	\$22,932
Purchased Transportation	\$38,824
Other	\$0
Total Expenses	\$4,355
Fixed Route Expenses	\$2,469,477
Demand Response Services	\$796,766
	\$1,672,711

Revenue Summary

Fare Revenue	\$2,847
Contract/Other	\$0
Local Assistance	\$886,236
State Assistance	\$636,384
Federal Assistance	\$944,010
Total Revenue	\$2,469,477

Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Manufacturer	ADA Accessible	Vehicle Capacity	Engine Type
1	2008	Ford	Yes (Lift)	12+2	Diesel
2	2008	Chevy	Yes (Lift)	12+2	Diesel
3	2010	Freightliner	Yes (Lift)	45	Diesel
2	2010	Ford	Yes (Lift)	12+2	Gas
3	2012	MV-1	Yes (Lift)	3+1	Gas
1	2013	Ford	Yes (Lift)	12+2	Gas
2	2013	Gillig	Yes (Lift)	31+2	Diesel
2	2014	Chevy	Yes (Lift)	12+2	Diesel
2	2014	MV-1	Yes (Lift)	3+1	Gas
6	2015	Ford	Yes (Lift)	12+2	Gas
3	2016	Ford	Yes (Lift)	12+2	Gas
2	2016	Gillig	Yes (Lift)	31+2	Diesel
6	2018	Chevy	Yes (Lift)	14	Gas
2	2019	Ford	Yes (Lift)	8+2	Gas
37					



Lafayette

1250 Canal Road, PO Box 588
 Lafayette, IN 47902
 (765)423-2666

Contact: Martin B. Sennett, General Manager

Email: msennett@gocitybus.com

Website: www.gocitybus.com

General Information

Type of Service	Fixed Route and Demand Response
Service Area	Lafayette, W. Lafayette Metropolitan Area, & Purdue campus
Service Population	147,725

Service Hours

Weekday	6:00 AM - 12:40 AM M-W; 6:00 AM - 2:42 AM Th-F
Saturday	6:00 AM - 2:42 AM
Sunday	8:45 AM - 6:40 PM

Fare Structure

Base	\$1.00
Youth	\$0.00
Elderly/Disabled	\$0.50
Transfer	
Other/Special	

Pass \$28/mo; E and D \$14/mo; Token \$0.75/ride
 Day \$2; Dem Resp \$2/ride; Annual Youth \$2/\$10/\$30

Personnel

	Full-Time	Part-Time
Operations	88	7
Maintenance	13	0
Administration	18	1
	<u>119</u>	<u>8</u>

Operation Characteristics

Revenue Vehicles	81
Peak Hour Fleet	61
Base Fleet	43
Fuel Consumption (gal)	512,100

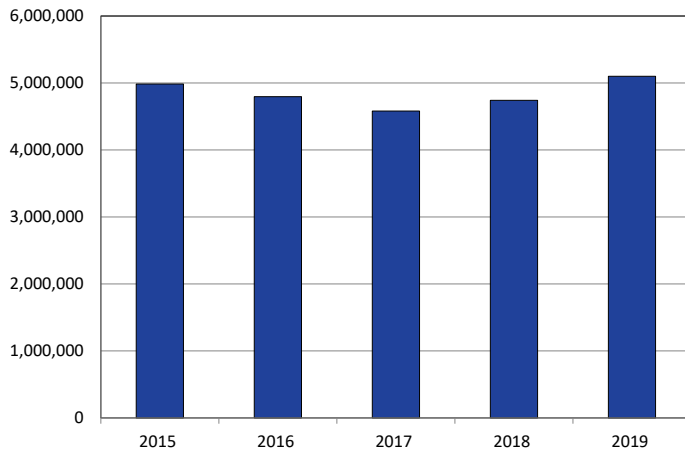
Ridership Trends

2015	4,984,620
2016	4,794,873
2017	4,580,987
2018	4,740,475
2019	5,099,775

2019 Highlights

- Surpassed 5 million passengers for the first time since 2014
- Awarded Gr Indiana Clean Cities Public Transit Clean Air Champion for our CNG initiative
- Received 2 new 40' CNG buses
- Implemented Mobile Ticking App with Token Transit
- Negotiated better interest rates drastically increasing interest income
- Purchased 4 used 60' buses to add to fleet

System Ridership Trend





Legislative District

Indiana Senate	9, 11, 12
Indiana House	5, 21, 48, 49
U.S. Congressional	2

Productivity

Total Passenger Boardings	5,099,775
Total Vehicle Miles	2,097,157
Revenue Vehicle Miles	1,939,311
Revenue Vehicle Hours	155,207

Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile	\$5.66
Operating Expense per Passenger Trip	\$2.33
Passenger Trips per Total Vehicle Mile	2.43
Passenger Trips per Capita	34.52

Financial Performance

Operating Subsidy	\$7,500,648
Operating Subsidy Ratio	63%
Locally Derived Income	\$5,398,139
Locally Derived Income Per Operating Expense	\$0.45
Fare Recovery Ratio	30%

Operating Expense Summary

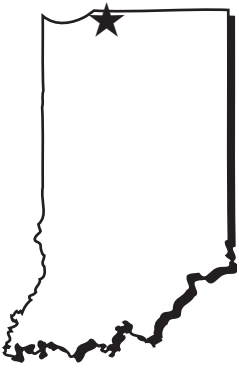
Operator Salaries/Wages	\$4,231,988
Other Salaries/Wages	\$1,770,193
Fringe Services	\$3,480,220
Materials and Supplies	\$503,695
Utilities	\$1,124,119
Casualty/Liability	\$157,245
Purchased Transportation	\$281,347
Other	\$0
Total Expenses	\$315,530
Fixed Route Expenses	\$11,864,337
Demand Response Services	\$11,369,764
	\$494,573

Revenue Summary

Fare Revenue	\$3,504,650
Contract/Other	\$859,039
Local Assistance	\$1,034,450
State Assistance	\$4,206,508
Federal Assistance	\$2,259,690
Total Revenue	\$11,864,337

Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Manufacturer	ADA Accessible	Vehicle Capacity	Engine Type
3	1998	New Flyer	Yes	60	Diesel
1	2002	Gillig	Yes	40	Diesel
1	2003	Gillig	Yes	40	Diesel
7	2003	New Flyer	Yes	60	Diesel
3	2005	Gillig	Yes	40	Diesel
7	2007	Gillig	Yes	40	Diesel
2	2007	Gillig	Yes	35	Diesel
2	2009	New Flyer	Yes	60	Diesel
6	2009	Gillig	Yes	40	Diesel
4	2010	Gillig	Yes	40	Diesel
3	2011	New Flyer	Yes	45	Diesel
2	2011	Gillig	Yes	40	Diesel
1	2011	Supreme	Yes	11	Diesel
3	2014	Gillig	Yes	35	Diesel
12	2015	Gillig	Yes	40	CNG
4	2015	Starcraft	Yes	13	CNG
9	2016	Gillig	Yes	42	CNG
1	2017	Starcraft	Yes	13	CNG
6	2018	New Flyer	Yes	42	CNG
1	2018	New Flyer	Yes	54	CNG
2	2019	New Flyer	Yes	42	CNG
1	2019	Elkhart	Yes	13	CNG



La Porte

102 L Street
 La Porte, IN 46350
 (219)362-6565

Contact: Beth West, Transportation Manager

Email: bwest@cityoflaportein.gov

Website: www.cityoflaporte.com/transporte

General Information

Type of Service Demand Response
Service Area City of La Porte
Service Population 22,053

Service Hours

Weekday 6:00 AM to 9:00 PM
Saturday 8:00 AM to 4:00 PM
Sunday No Service

Fare Structure

Base \$3.25
Youth \$1.25
Elderly/Disabled \$2.50
Transfer \$3.25
Other/Special
 10 ride pass general \$30
 10 ride pass senior \$22.50

Personnel

	Full-Time	Part-Time
Operations	5	12
Maintenance	1	0
Administration	1	0
	<u>7</u>	<u>12</u>

Operation Characteristics

Revenue Vehicles	7
Peak Hour Fleet	5
Base Fleet	5
Fuel Consumption (gal)	29,267

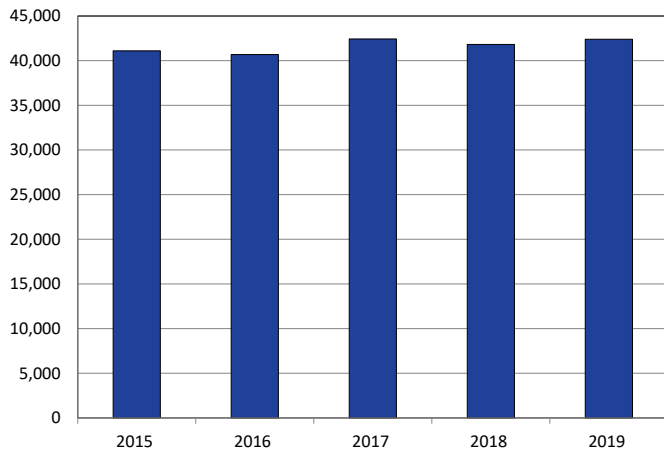
Ridership Trends

2015	41,094
2016	40,683
2017	42,424
2018	41,813
2019	42,392

2019 Highlights

- 100% of Revenue service used propane fuel

System Ridership Trend





Legislative District

Indiana Senate	2
Indiana House	2, 12
U.S. Congressional	1

Productivity

Total Passenger Boardings	42,392
Total Vehicle Miles	128,690
Revenue Vehicle Miles	127,694
Revenue Vehicle Hours	12,098

Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile	\$5.10
Operating Expense per Passenger Trip	\$15.48
Passenger Trips per Total Vehicle Mile	0.33
Passenger Trips per Capita	1.92

Financial Performance

Operating Subsidy	\$518,857
Operating Subsidy Ratio	79%
Locally Derived Income	\$327,265
Locally Derived Income Per Operating Expense	\$0.50
Fare Recovery Ratio	17%

Operating Expense Summary

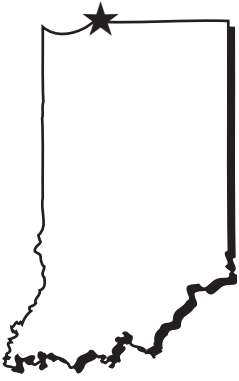
Operator Salaries/Wages	\$218,969
Other Salaries/Wages	\$168,478
Fringe Services	\$156,756
Materials and Supplies	\$5,805
Utilities	\$64,801
Casualty/Liability	\$14,086
Purchased Transportation	\$25,536
Other	\$0
Total Expenses	\$1,776
Fixed Route Expenses	\$656,207
Demand Response Services	\$0
	\$656,207

Revenue Summary

Fare Revenue	\$111,947
Contract/Other	\$25,403
Local Assistance	\$189,915
State Assistance	\$69,515
Federal Assistance	\$259,427
Total Revenue	\$656,207

Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Manufacturer	ADA Accessible	Vehicle Capacity	Engine Type
3	2016	Ford	Yes	13+2wc	Liquid Propane
2	2017	Ford	Yes	13+2wc	Liquid Propane
2	2019	Ford	Yes	13+2wc	Liquid Propane
7					



Michigan City

1801 Kentucky Street
 Michigan City, IN 46360
 (219)879-1502

Contact: Robin Tillman, Transit Director

Email: rtillman@emichigancity.com

Website: <https://www.emichigancity.com/339/Transit>

General Information

Type of Service Fixed Route, Commuter and ADA Para-Trans
 Service Area Michigan City, La Porte County
 Service Population 31,452

Service Hours

Weekday 6:00 AM to 6:30 PM
Saturday 8:00 AM to 6:30 PM
Sunday No Service

Fare Structure

Base \$1.00
Youth \$0.00
Elderly/Disabled \$0.50
Transfer
Other/Special
 Monthly Pass \$20.00/Reduced \$10.00
 ADA Para - Transit \$2.00

Personnel

	Full-Time	Part-Time
Operations	15	0
Maintenance	1	0
Administration	1	0
	<u>17</u>	<u>0</u>

Operation Characteristics

Revenue Vehicles	12
Peak Hour Fleet	8
Base Fleet	7
Fuel Consumption (gal)	50,375

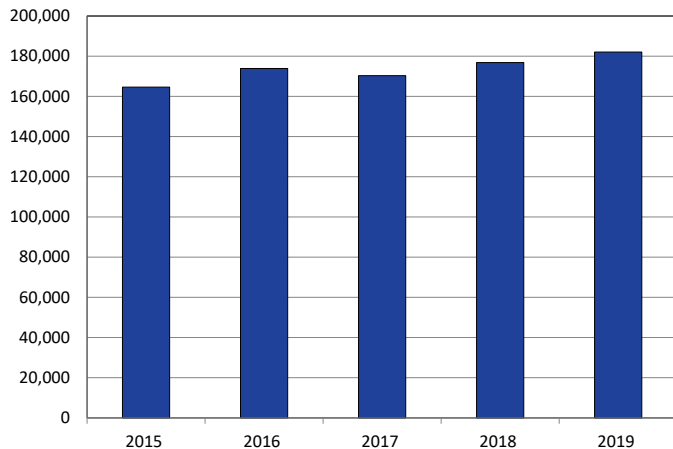
Ridership Trends

2015	164,586
2016	173,871
2017	170,308
2018	176,796
2019	182,049

2019 Highlights

- Equipped all fixed route fleet buses with bike racks
- 3% increase in ridership

System Ridership Trend





Michigan City Transit

Legislative District

Indiana Senate	49, 50
Indiana House	75,76,77, 78
U.S. Congressional	8

Productivity

Total Passenger Boardings	182,049
Total Vehicle Miles	379,109
Revenue Vehicle Miles	370,005
Revenue Vehicle Hours	22,218

Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile	\$3.95
Operating Expense per Passenger Trip	\$8.23
Passenger Trips per Total Vehicle Mile	0.48
Passenger Trips per Capita	5.79

Financial Performance

Operating Subsidy	\$1,398,173
Operating Subsidy Ratio	93%
Locally Derived Income	\$559,886
Locally Derived Income Per Operating Expense	\$0.37
Fare Recovery Ratio	7%

Operating Expense Summary

Operator Salaries/Wages	\$714,359
Other Salaries/Wages	
Fringe Services	\$421,096
Materials and Supplies	\$27,589
Utilities	\$239,151
Casualty/Liability	\$18,466
Purchased Transportation	\$56,096
Other	\$0
Total Expenses	\$21,195
Fixed Route Expenses	\$1,497,952
Demand Response Services	\$1,381,968
	\$115,984

Revenue Summary

Fare Revenue	\$99,779
Contract/Other	\$0
Local Assistance	\$460,107
State Assistance	\$204,443
Federal Assistance	\$733,623
Total Revenue	\$1,497,952

Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Manufacturer	ADA Accessible	Vehicle Capacity	Engine Type
1	2009	Ford	Yes (Lift)	14+2wc	Diesel
3	2013	Freightliner	Yes (Lift)	30+2wc	Diesel
1	2014	Freightliner	Yes (Lift)	30+2wc	Diesel
2	2015	Freightliner	Yes (Lift)	30+2wc	Diesel
2	2015	Chevy	Yes (Lift)	16+2wc	Diesel
1	2016	Freightliner	Yes (Lift)	30+2wc	Diesel
2	2016	Freightliner	Yes (Lift)	30+2wc	Diesel
12					



Muncie

1300 E Seymour Street
Muncie, IN 47302
(765)282-2762

Contact: Larry King, General Manager

Email: lking@mitsbus.org

Website: www.mitsbus.org

General Information

Type of Service Fixed Route and Demand Response
Service Area Muncie
Service Population 70,085

Service Hours

Weekday 6:15 AM to 9:30 PM
Saturday 8:15 AM to 6:15 PM
Sunday No Service

Fare Structure

Base \$0.50
Youth
Elderly/Disabled \$0.25
Transfer \$0.10
Other/Special

Pass: 30Day=\$18, Day=\$1.10, E/D=half fare

Personnel

	<i>Full-Time</i>	<i>Part-Time</i>
Operations	57	3
Maintenance	15	1
Administration	5	0
	<u>77</u>	<u>4</u>

Operation Characteristics

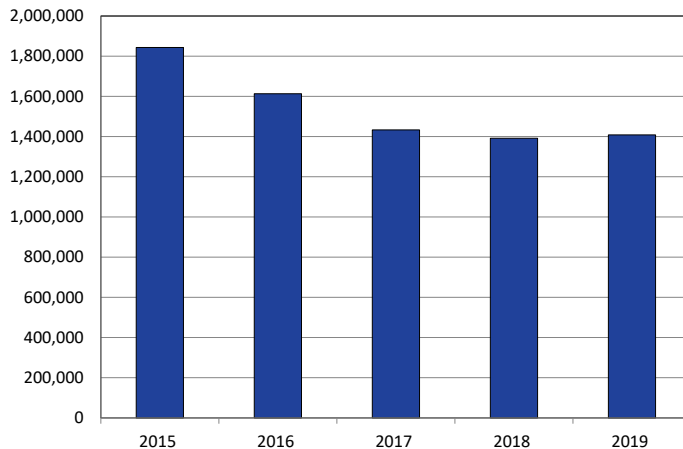
Revenue Vehicles	50
Peak Hour Fleet	35
Base Fleet	26
Fuel Consumption (gal)	223,018

Ridership Trends

2015	1,843,074
2016	1,613,032
2017	1,433,005
2018	1,391,524
2019	1,408,230

2019 Highlights

System Ridership Trend





Muncie Indiana Transit System

Legislative District

Indiana Senate	42
Indiana House	55
U.S. Congressional	6

Productivity

Total Passenger Boardings	1,408,230
Total Vehicle Miles	940,818
Revenue Vehicle Miles	965,756
Revenue Vehicle Hours	72,329

Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile	\$7.55
Operating Expense per Passenger Trip	\$5.05
Passenger Trips per Total Vehicle Mile	1.50
Passenger Trips per Capita	20.09

Financial Performance

Operating Subsidy	\$6,817,740
Operating Subsidy Ratio	96%
Locally Derived Income	\$3,661,551
Locally Derived Income Per Operating Expense	\$0.52
Fare Recovery Ratio	3%

Operating Expense Summary

Operator Salaries/Wages	\$1,825,278
Other Salaries/Wages	\$1,380,666
Fringe	\$1,839,404
Services	\$858,954
Materials and Supplies	\$757,068
Utilities	\$109,697
Casualty/Liability	\$215,134
Purchased Transportation	\$0
Other	\$118,904
Total Expenses	\$7,105,105
Fixed Route Expenses	\$5,598,564
Demand Response Services	\$1,506,541

Revenue Summary

Fare Revenue	\$231,809
Contract/Other	\$55,556
Local Assistance	\$3,374,186
State Assistance	\$1,473,228
Federal Assistance	\$1,970,326
Total Revenue	\$7,105,105

Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Manufacturer	ADA Accessible	Vehicle Capacity	Engine Type
1	1981	GMC	Yes	35+2wc	Diesel
3	2000	Chance	Yes	27+2wc	Diesel
10	2005	Gillig	Yes	32+2wc	Diesel
5	2007	Gillig	Yes	32+2wc	Diesel
5	2010	Gillig	Yes	32+2wc	Diesel/Elec
2	2012	New Flyer	Yes	33+2wc	Diesel/Elec
4	2013	New Flyer	Yes	33+2wc	Diesel/Elec
1	2013	Ford	Yes	13+2wc	LPG
2	2014	New Flyer	Yes	33+2wc	Diesel/Elec
2	2015	Ford	Yes	13+2wc	LPG
1	2017	New Flyer	Yes	33+2wc	Diesel
9	2017	Ford	Yes	13+2wc	LPG
1	2018	New Flyer	Yes	33+2wc	Diesel/Elec
4	2019	Ford	Yes	13+2wc	LPG
50					



New Albany, Clarksville, & Jeffersonville

1000 W Broadway
Louisville, KY 40203
(502)561-5100

Contact: Aida Copic, Director of Planning

Email: acopic@ridetarc.org

Website: www.ridetarc.org

General Information

Type of Service	Fixed Route and Demand Response
Service Area	Clark and Floyd (New Albany, Clarksville, Jeffersonville)
Service Population	103,049

Service Hours

Weekday	3:26 AM to 1:06 AM
Saturday	3:27 AM to 12:51 AM
Sunday	5:10 AM to 12:51 AM

Fare Structure

Base	\$1.75
Youth	\$0.80
Elderly/Disabled	\$0.80
Transfer	
Other/Special	

Reg/Exp: 24hr \$3.50/\$5.50 7day \$15/\$23 Mo.
Express Rt. Cash \$2.75

Personnel

	<i>Full-Time</i>	<i>Part-Time</i>
Operations	358	22
Maintenance	107	0
Administration	122	3
	<u>587</u>	<u>25</u>

Operation Characteristics

Revenue Vehicles	220
Peak Hour Fleet	208
Base Fleet	139
Fuel Consumption (gal)	240,347

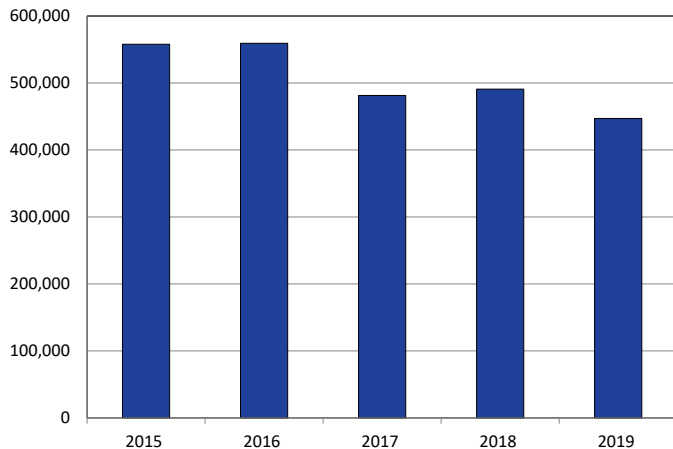
Ridership Trends

2015	557,796
2016	559,236
2017	481,312
2018	490,777
2019	446,996

2019 Highlights

- Began service on a new BRT Route
- Launched a new app and trip planner
- Launched mobile payment
- We are well on our way into COA planning and implementation

System Ridership Trend





Transit Authority of River City (TARC)

Legislative District

Indiana Senate	14, 15, 16, 19
Indiana House	79, 80, 81, 82, 83, 84, 85
U.S. Congressional	3

Productivity

Total Passenger Boardings	446,996
Total Vehicle Miles	980,338
Revenue Vehicle Miles	857,052
Revenue Vehicle Hours	52,716

Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile	\$5.94
Operating Expense per Passenger Trip	\$13.03
Passenger Trips per Total Vehicle Mile	0.46
Passenger Trips per Capita	4.34

Financial Performance

Operating Subsidy	\$4,886,043
Operating Subsidy Ratio	84%
Locally Derived Income	\$4,586,937
Locally Derived Income Per Operating Expense	\$0.79
Fare Recovery Ratio	15%

Operating Expense Summary

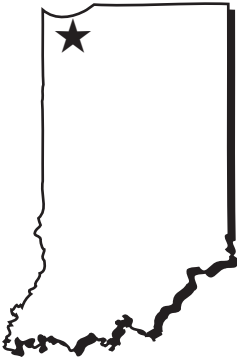
Operator Salaries/Wages	\$1,679,817
Other Salaries/Wages	\$675,254
Fringe	\$1,861,525
Services	\$316,422
Materials and Supplies	\$216,007
Utilities	\$22,561
Casualty/Liability	\$33,992
Purchased Transportation	\$974,316
Other	\$43,128
Total Expenses	\$5,823,022
Fixed Route Expenses	\$5,744,112
Demand Response Services	\$78,910

Revenue Summary

Fare Revenue	\$855,630
Contract/Other	\$81,349
Local Assistance	\$3,649,958
State Assistance	\$1,209,541
Federal Assistance	\$26,544
Total Revenue	\$5,823,022

Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Manufacturer	ADA Accessible	Vehicle Capacity	Engine Type
1	1999	Gillig	Yes	40+2wc	Diesel
3	2000	Gillig	Yes	28+2wc	Diesel
5	2000	Gillig	Yes	40+2wc	Diesel
9	2001	Gillig	Yes	40+2wc	Diesel
13	2002	Gillig	Yes	28+2wc	Diesel
17	2003	Gillig	Yes	40+2wc	Diesel
4	2004	Gillig	Yes	36+2wc	Diesel-Electric
16	2005	Gillig	Yes	40+2wc	Diesel
4	2007	Gillig	Yes	36+2wc	Diesel-Electric
6	2008	Gillig	Yes	40+2wc	Diesel
3	2009	Gillig	Yes	40+2wc	Diesel-Electric
17	2009	Gillig	Yes	40+2wc	Diesel
9	2010	Gillig	Yes	40+2wc	Diesel-Electric
16	2013	Gillig	Yes	40+2wc	Diesel
11	2013	Gillig	Yes	40+2wc	Diesel-Electric
21	2013	Gillig	Yes	40+2wc	Diesel
12	2014	Gillig	Yes	38+2wc	Diesel
9	2015	Proterra Electric	Yes	35+2wc	Electric
6	2016	Proterra Catalyst	Yes	40+2wc	Electric
25	2016	Gillig	Yes	38+2wc	Diesel
1	2016	Gillig	Yes	38+2wc	Diesel-Electric
2	2017	Gillig	Yes	35+2wc	Diesel
10	2019	Gillig	Yes	38+2wc	Diesel



Northern Indiana Commuter Transportation District

33 East U.S. Highway 12
 Chesterton, IN 46304
 (219)926-5744

Contact: Michael Noland, President
Email: michael.noland@nicted.com
Website: www.mysouthshoreline.com

General Information

Type of Service	Commuter Rail
Service Area	Lake, Porter, La Porte, St. Joseph Counties
Service Population	771,815

Service Hours

Weekday	4:00 AM to 2:30 AM
Saturday	4:00 AM to 2:30 AM
Sunday	4:00 AM to 2:30 AM

Fare Structure

Base	\$0.00
Youth	\$0.00
Elderly/Disabled	\$0.00
Transfer	
Other/Special	
One Way Regular Fares \$5.50-\$14.25	
One Way Reduced Fares \$2.75-\$7.00	

Personnel

	<i>Full-Time</i>	<i>Part-Time</i>
Operations	101	1
Maintenance	226	5
Administration	38	0
	<u>365</u>	<u>6</u>

Operation Characteristics

Revenue Vehicles	82
Peak Hour Fleet	70
Base Fleet	70
Fuel Consumption (gal)	0

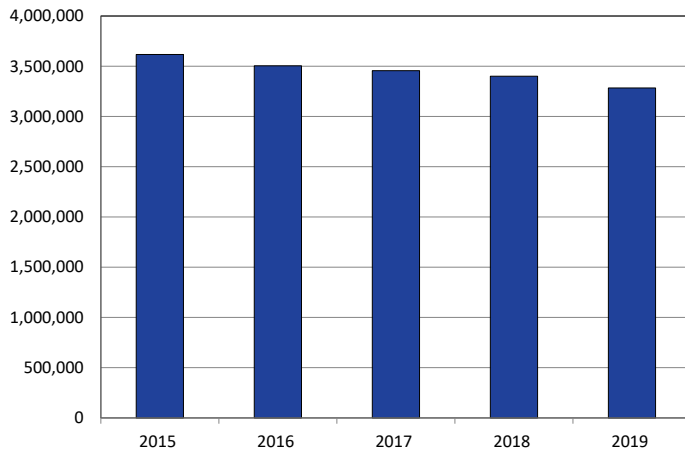
Ridership Trends

2015	3,616,666
2016	3,504,080
2017	3,455,842
2018	3,400,196
2019	3,283,603

2019 Highlights

- The West Lake Extension New Starts project received entry into engineering from FTA
- Work on the second entrance at East Chicago reached substantial completion
- 30 of weekday trains are running PTC in Revenue Service Demonstration
- 20 highway crossing systems were upgraded to include gates as part of the warning system

System Ridership Trend



NICTD/South Shore Line



Legislative District

Indiana Senate	42, 43
Indiana House	55, 67, 68
U.S. Congressional	6

Productivity

Total Passenger Boardings	3,283,603
Total Vehicle Miles	4,448,727
Revenue Vehicle Miles	4,189,647
Revenue Vehicle Hours	121,020

Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile	\$11.72
Operating Expense per Passenger Trip	\$15.87
Passenger Trips per Total Vehicle Mile	0.74
Passenger Trips per Capita	4.25

Financial Performance

Operating Subsidy	\$29,576,734
Operating Subsidy Ratio	57%
Locally Derived Income	\$31,132,100
Locally Derived Income Per Operating Expense	\$0.60
Fare Recovery Ratio	43%

Operating Expense Summary

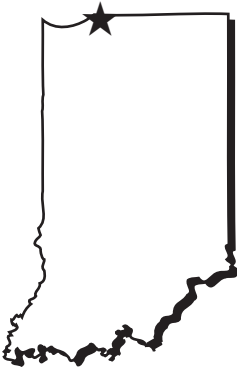
Operator Salaries/Wages	\$5,063,265
Other Salaries/Wages	\$13,193,532
Fringe	\$15,859,739
Services	\$4,114,994
Materials and Supplies	\$4,345,201
Utilities	\$3,040,465
Casualty/Liability	\$1,979,216
Purchased Transportation	\$0
Other	\$4,524,546
Total Expenses	\$52,120,958
Fixed Route Expenses	\$52,120,958
Demand Response Services	\$0

Revenue Summary

Fare Revenue	\$22,509,224
Contract/Other	\$35,000
Local Assistance	\$8,587,876
State Assistance	\$15,567,745
Federal Assistance	\$5,421,113
Total Revenue	\$52,120,958

Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Manufacturer	ADA Accessible	Vehicle Capacity	Engine Type
41	1982-83	Sumitomo	Yes	93	Electric
7	1992	Sumitomo	Yes	110	Electric
10	1992	Sumitomo	No	130	None (trailers)
10	2000	Sumitomo	Yes	95	Electric
14	2009	Sumitomo	Yes	110	Electric
82					



Northwestern Indiana

6100 Southport Road
 Portage, IN 46368
 (219)254-2500

Contact: Allen Hammond, Compliance Manager

Email: ahammond@nirpc.org

Website: <https://www.nirpc.org/2040-plan/mobility/transit/>

General Information

Type of Service Demand Response
Service Area Lake and Porter County
Service Population 510,343

Service Hours

Weekday 6:00 AM to 6:00 PM
Saturday No Service
Sunday No Service

Fare Structure

Base \$7.50
Youth
Elderly/Disabled
Transfer
Other/Special

Personnel

	<i>Full-Time</i>	<i>Part-Time</i>
Operations	40	5
Maintenance	1	0
Administration	4	1
	<u>45</u>	<u>6</u>

Operation Characteristics

Revenue Vehicles	55
Peak Hour Fleet	41
Base Fleet	39
Fuel Consumption (gal)	161,537

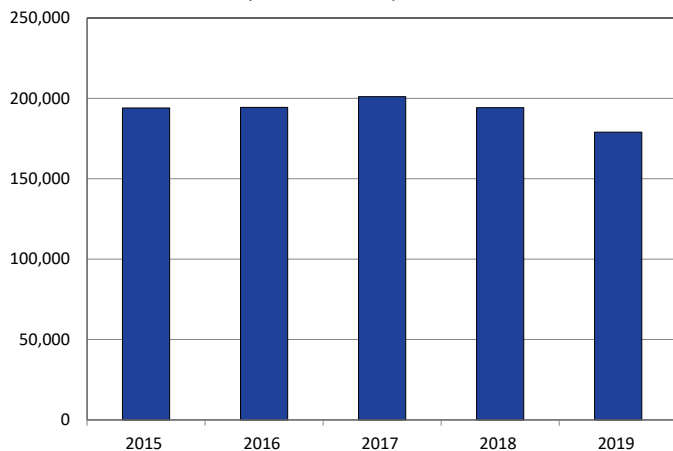
Ridership Trends

2015	194,005
2016	194,388
2017	201,073
2018	194,190
2019	178,976

2019 Highlights

- North Township advertising on rolling stock
- PCACS received approval to get cameras installed in bus facility

System Ridership Trend





Northwestern Indiana Regional Planning Commission (NIRPC)

Legislative District

Indiana Senate	18
Indiana House	16, 23
U.S. Congressional	2

Productivity

Total Passenger Boardings	178,976
Total Vehicle Miles	1,118,399
Revenue Vehicle Miles	942,117
Revenue Vehicle Hours	76,615

Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile	\$2.90
Operating Expense per Passenger Trip	\$18.10
Passenger Trips per Total Vehicle Mile	0.16
Passenger Trips per Capita	0.35

Financial Performance

Operating Subsidy	\$2,543,705
Operating Subsidy Ratio	79%
Locally Derived Income	\$1,705,091
Locally Derived Income Per Operating Expense	\$0.53
Fare Recovery Ratio	19%

Operating Expense Summary

Operator Salaries/Wages	\$1,274,621
Other Salaries/Wages	\$364,135
Fringe Services	\$274,538
Materials and Supplies	\$233,462
Utilities	\$468,522
Casualty/Liability	\$55,146
Purchased Transportation	\$95,423
Other	\$311,372
Total Expenses	\$163,068
Fixed Route Expenses	\$3,240,287
Demand Response Services	\$0
	\$3,240,287

Revenue Summary

Fare Revenue	\$613,897
Contract/Other	\$82,685
Local Assistance	\$1,008,509
State Assistance	\$527,050
Federal Assistance	\$1,008,146
Total Revenue	\$3,240,287

Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Manufacturer	ADA Accessible	Vehicle Capacity	Engine Type
2	2015	Ford	Yes (Lift)	16+2wc	Gas
3	2016	Ford	Yes (Lift)	16+2wc	Gas
1	2017	Ford	Yes (Lift)	16+2wc	Gas
1	2018	Ford	Yes (Lift)	16+2wc	Gas
1	2019	Ford	Yes (Lift)	16+2wc	Gas
1	2012	Ford	Yes (Lift)	12+2wc	Gas
2	2013	Ford	Yes (Lift)	12+2wc	Gas
2	2015	Ford	Yes (Lift)	12+2wc	Gas
4	2016	Ford	Yes (Lift)	12+2wc	Gas
4	2017	Ford	Yes (Lift)	12+2wc	Gas
3	2018	Ford	Yes (Lift)	12+2wc	Gas
2	2019	Ford	Yes (Lift)	12+2wc	Gas
2	2008	Chevrolet	Yes (Ramp)	4+1wc	Gas
5	2016	Ford	Yes (lift)	10+2wc	Gas
3	2017	Ford	Yes (Lift)	10+2wc	Gas
2	2019	Ford	Yes (Lift)	10+2wc	Gas
2	2015	Ford	Yes (Lift)	16+2wc	Gas
4	2016	Ford	Yes (Lift)	13+3wc	Gas
6	2017	Ford	Yes (Lift)	13+3wc	Gas
1	2018	Ford	Yes (Lift)	13+3wc	Gas
4	2019	Ford	Yes (Lift)	13+3wc	Gas



Richmond

401 South Q Street
 Richmond, IN 47374
 (765)983-7227

Contact: Terri Quinter, Transportation Manager

Email: tquinter@richmondindiana.gov

Website: <https://www.richmondindiana.gov/resources/public-transportation>

General Information

Type of Service Fixed Route
Service Area City of Richmond
Service Population 36,812

Service Hours

Weekday 6:15 AM to 5:45 PM
Saturday 9:15 AM to 4:45 PM
Sunday No Service

Fare Structure

Base \$1.75
Youth \$1.50
Elderly/Disabled \$1.50
Transfer
Other/Special

Personnel

	<i>Full-Time</i>	<i>Part-Time</i>
Operations	15	2
Maintenance	0	1
Administration	2	0
	<u>17</u>	<u>3</u>

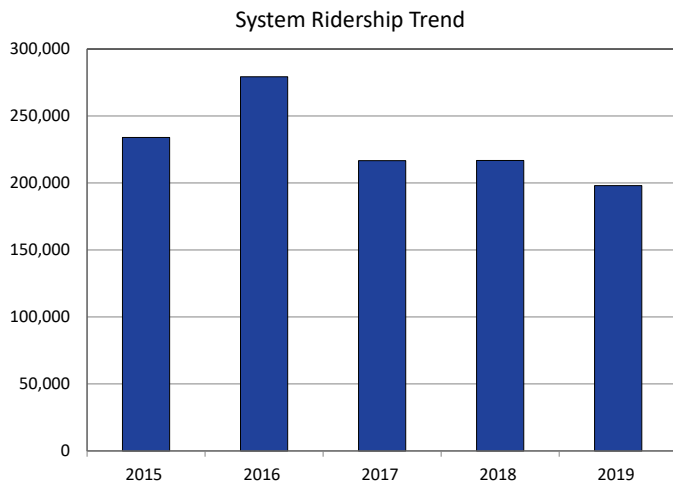
Operation Characteristics

Revenue Vehicles	15
Peak Hour Fleet	9
Base Fleet	6
Fuel Consumption (gal)	

Ridership Trends

2015	233,961
2016	279,234
2017	216,634
2018	216,787
2019	197,998

2019 Highlights



Rose View Transit



Legislative District

Indiana Senate	2,3
Indiana House	2, 3, 11, 14
U.S. Congressional	1

Productivity

Total Passenger Boardings	197,998
Total Vehicle Miles	313,580
Revenue Vehicle Miles	299,292
Revenue Vehicle Hours	24,079

Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile	\$3.57
Operating Expense per Passenger Trip	\$5.65
Passenger Trips per Total Vehicle Mile	0.63
Passenger Trips per Capita	5.38

Financial Performance

Operating Subsidy	\$943,242
Operating Subsidy Ratio	84%
Locally Derived Income	\$324,407
Locally Derived Income Per Operating Expense	\$0.29
Fare Recovery Ratio	16%

Operating Expense Summary

Operator Salaries/Wages	\$649,084
Other Salaries/Wages	
Fringe Services	\$261,743
Materials and Supplies	\$4,631
Utilities	\$151,945
Casualty/Liability	\$11,300
Purchased Transportation	\$37,511
Other	\$0
Total Expenses	\$3,050
Fixed Route Expenses	\$1,119,264
Demand Response Services	\$951,374
	\$167,890

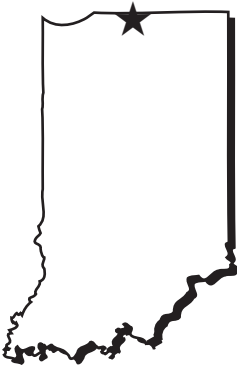
Revenue Summary

Fare Revenue	\$174,852
Contract/Other	\$1,170
Local Assistance	\$148,385
State Assistance	\$323,237
Federal Assistance	\$471,620
Total Revenue	\$1,119,264

Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Type	Vehicle Manufacturer	Seating Capacity	Wheelchair Capacity	ADA Accessibl
1	2008	CU	Ford	16	2	Lift
1	2008	CU	Ford	8	2	Lift
1	2009	CU	Ford	16	2	Lift
1	2009	CU	Ford	8	2	Lift
2	2010	CU	Ford	16	2	Lift
1	2010	CU	Ford	8	2	Lift
1	2015	CU	Ford	8	2	Lift
2	2015	CU	Ford	16	2	Lift
1	2016	CU	Ford	10	2	Lift
2	2016	CU	Ford	16	2	Lift
2	2017	CU	Ford	16	2	Lift
1	2018	CU	Ford	17	2	Lift
1	2019	CU	Ford	9	2	Lift

17



South Bend

1401 S Lafayette
 South Bend, IN 46613
 (574)239-9901

Contact: Chris Kubaszak, Controller
Email: ckubaszak@sbtranspo.com
Website: www.SBTRANSPO.com

General Information

Type of Service Fixed Route and Demand Response
Service Area City of South Bend and Mishawauka
Service Population 175,000

Service Hours

Weekdays 5:10 AM to 10:10 PM
Saturday 6:20 AM to 10:10 PM
Sunday No Service

Fare Structure

Base \$1.00
Youth \$0.50
Elderly/Disabled \$0.50
Transfer
Other/Special
 31 Day \$35; 15 Day \$18

Personnel

	<i>Full-Time</i>	<i>Part-Time</i>
Operations	70	2
Maintenance	17	0
Administration	11	10
	<u>98</u>	<u>12</u>

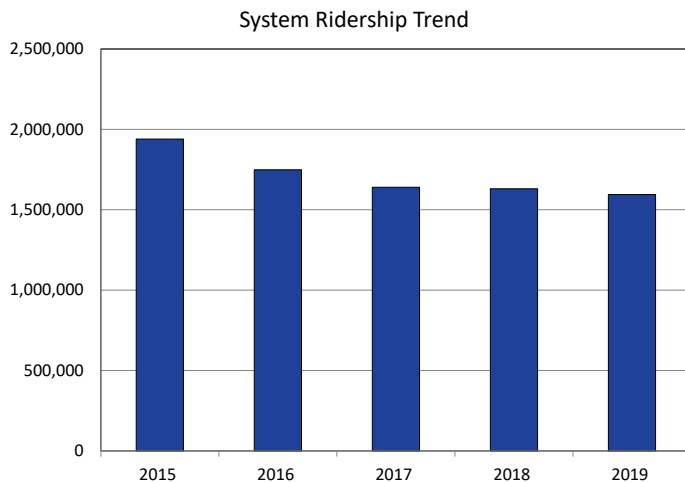
Operation Characteristics

Revenue Vehicles	66
Peak Hour Fleet	52
Base Fleet	46
Fuel Consumption (gal)	402,930

Ridership Trends

2015	1,939,770
2016	1,748,661
2017	1,640,018
2018	1,630,249
2019	1,594,252

2019 Highlights





South Bend Public Transportation Corporation (Transpo)

Legislative District

Indiana Senate	20, 21, 28, 29, 30, 31
Indiana House	29, 32, 35, 36, 38, 39, 86, 87, 88
U.S. Congressional	5

Productivity

Total Passenger Boardings	1,594,252
Total Vehicle Miles	2,821,438
Revenue Vehicle Miles	1,691,299
Revenue Vehicle Hours	126,052

Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile	\$3.92
Operating Expense per Passenger Trip	\$6.94
Passenger Trips per Total Vehicle Mile	0.57
Passenger Trips per Capita	9.11

Financial Performance

Operating Subsidy	\$8,662,979
Operating Subsidy Ratio	78%
Locally Derived Income	\$6,537,386
Locally Derived Income Per Operating Expense	\$0.59
Fare Recovery Ratio	12%

Operating Expense Summary

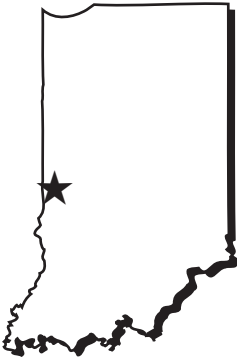
Operator Salaries/Wages	\$4,532,402
Other Salaries/Wages	\$1,349,213
Fringe Services	\$2,524,120
Materials and Supplies	\$545,682
Utilities	\$1,090,996
Casualty/Liability	\$284,926
Purchased Transportation	\$279,121
Other	\$0
Total Expenses	\$460,127
Fixed Route Expenses	\$11,066,587
Demand Response Services	\$9,517,740
	\$1,548,847

Revenue Summary

Fare Revenue	\$1,297,248
Contract/Other	\$1,106,360
Local Assistance	\$4,133,778
State Assistance	\$2,016,701
Federal Assistance	\$2,512,500
Total Revenue	\$11,066,587

Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Manufacturer	ADA Accessible	Vehicle Capacity	Engine Type
3	2002	Gillig	Yes	29+2wc	Diesel
3	2003	Gillig	Yes	29+2wc	Diesel
21	2004	Gillig	Yes	29+2wc	Diesel
3	2009	Coach & Eq	Yes	11+3wc	Diesel
2	2010	Coach & Eq	Yes	11+3wc	Diesel
16	2014	New Flyer	Yes	29+2wc	CNG
3	2015	New Flyer	Yes	29+2wc	CNG
1	2015	MV-1	Yes	3+1wc	Gas
10	2016	Elkhart Coach	Yes	11+3wc	Gas
3	2017	New Flyer	Yes	29+2wc	CNG
1	2018	Elkhart Coach	Yes	11+3wc	Gas
66					



Terre Haute

901 South 14th Street
 Terre Haute IN 47807
 (812)235-0109

Contact: Debbie Hensley, Transportation Director

Email: debbie.hensley@terrehaute.in.gov

Website: <https://www.terrehaute.in.gov/departments/transit-department>

General Information

Type of Service Fixed Route and Demand Response
Service Area City of Terre Haute
Service Population 59,614

Service Hours

Weekday 6:00 AM to 11:00 PM
Saturday 6:00 AM to 11:00 PM
Sunday No Service

Fare Structure

Base \$1.75
Youth \$0.85
Elderly/Disabled \$0.85
Transfer
Other/Special
 31 Day \$45.00; 14 Day \$21.00 5 & under free
 14 ride ADA- \$27.00 ISU/Ivy Students free

Personnel

	Full-Time	Part-Time
Operations	21	8
Maintenance	4	2
Administration	5	2
	<u>30</u>	<u>12</u>

Operation Characteristics

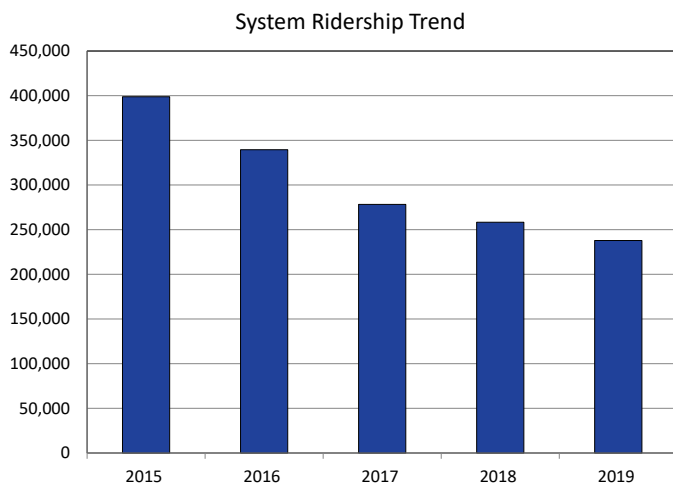
Revenue Vehicles	19
Peak Hour Fleet	10
Base Fleet	10
Fuel Consumption (gal)	78,996

Ridership Trends

2015	398,747
2016	339,478
2017	278,276
2018	258,331
2019	237,867

2019 Highlights

- Reduced rate of .85 for person 60+, disabled, Medicare cardholders and Veterans all day



Terre Haute Transit Utility



Legislative District

Indiana Senate	28
Indiana House	29, 53
U.S. Congressional	6

Productivity

Total Passenger Boardings	237,867
Total Vehicle Miles	534,029
Revenue Vehicle Miles	470,712
Revenue Vehicle Hours	50,790

Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile	\$5.14
Operating Expense per Passenger Trip	\$11.54
Passenger Trips per Total Vehicle Mile	0.45
Passenger Trips per Capita	3.99

Financial Performance

Operating Subsidy	\$2,281,221
Operating Subsidy Ratio	83%
Locally Derived Income	\$1,073,384
Locally Derived Income Per Operating Expense	\$0.39
Fare Recovery Ratio	4%

Operating Expense Summary

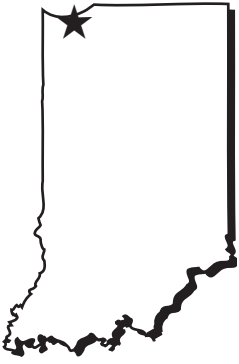
Operator Salaries/Wages	\$1,150,950
Other Salaries/Wages	\$423,040
Fringe Services	\$806,161
Materials and Supplies	\$46,500
Utilities	\$250,000
Casualty/Liability	\$33,200
Purchased Transportation	\$16,000
Other	\$0
Total Expenses	\$18,294
Fixed Route Expenses	\$2,744,145
Demand Response Services	\$2,546,929
	\$197,216

Revenue Summary

Fare Revenue	\$123,136
Contract/Other	\$339,788
Local Assistance	\$610,460
State Assistance	\$530,151
Federal Assistance	\$1,140,610
Total Revenue	\$2,744,145

Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Manufacturer	ADA Accessible	Vehicle Capacity	Engine Type
1	2007	WorkHorse	Yes (Lift)	14+2wc	Gas
1	2009	Ford	Yes (Lift)	22+2wc	Diesel
2	2009	WorkHorse	Yes (Lift)	22+2wc	Gas
2	2010	Ford	Yes (Lift)	22+2wc	Gas
1	2010	Ford	Yes (Lift)	22+2wc	Diesel
1	2011	GoshenCoach	Yes (Lift)	10+4wc	Gas
1	2012	GoshenCoach	Yes (Lift)	16+2wc	Diesel
5	2015	GoshenCoach	Yes (Lift)	26+2wc	Diesel
1	2016	GoshenCoach	Yes (Lift)	26+2wc	Diesel
1	2016	ElkhartCoach	Yes (Lift)	10+2wc	Diesel
3	2019	Ford	Yes (Lift)	16+2wc	Gas
19					



Valparaiso

406 Don Hovey Drive
 Valparaiso, IN 46383
 (219)467-9393

Contact: Don Lorntzen, Transit Manager

Email: dlorntzen@valpo.us

Website: www.valpotransit.com

General Information

Type of Service	Deviated Fixed Route, Commuter Fixed Route
Service Area	Valparaiso, Chicago Loop, Chesterton Dune, Park Station
Service Population	32,000

Service Hours

Weekday	5:30 AM to 10:18 PM
Saturday	6:16 AM to 11:13 PM
Sunday	8:10 AM to 12:03 AM

Fare Structure

Base	\$1.00
Youth	\$0.50
Elderly/Disabled	\$0.50
Transfer	
Other/Special	
Monthly pass \$30 V-line	
10 ride pass \$70.00 Monthly pass \$230 Dash	

Personnel

	<i>Full-Time</i>	<i>Part-Time</i>
Operations	11	10
Maintenance	1	1
Administration	3	4
	<hr/> 15	<hr/> 15

Operation Characteristics

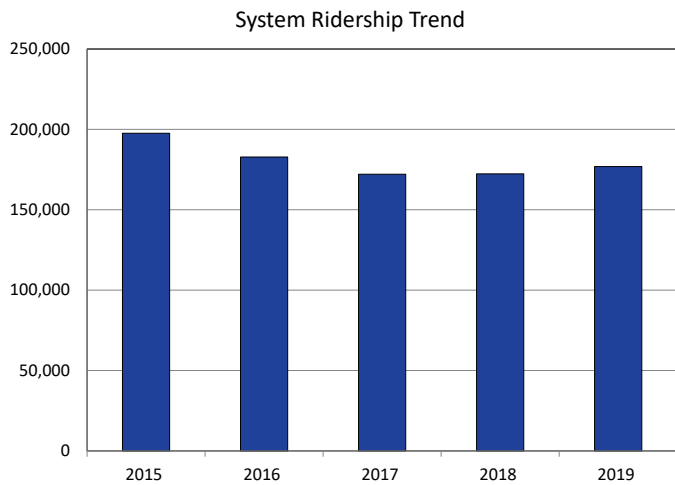
Revenue Vehicles	13
Peak Hour Fleet	9
Base Fleet	8
Fuel Consumption (gal)	69,814

Ridership Trends

2015	197,583
2016	182,797
2017	172,102
2018	172,324
2019	176,849

2019 Highlights

- Began new commuter shuttle service to South Shore Train
- Added fifth Dash route to Chicago





City of Valparaiso Transit System

Legislative District

Indiana Senate	23, 24
Indiana House	28, 40, 47, 91
U.S. Congressional	4

Productivity

Total Passenger Boardings	176,849
Total Vehicle Miles	359,186
Revenue Vehicle Miles	333,291
Revenue Vehicle Hours	20,773

Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile	\$4.32
Operating Expense per Passenger Trip	\$8.78
Passenger Trips per Total Vehicle Mile	0.49
Passenger Trips per Capita	5.53

Financial Performance

Operating Subsidy	\$829,694
Operating Subsidy Ratio	53%
Locally Derived Income	\$722,371
Locally Derived Income Per Operating Expense	\$0.47
Fare Recovery Ratio	35%

Operating Expense Summary

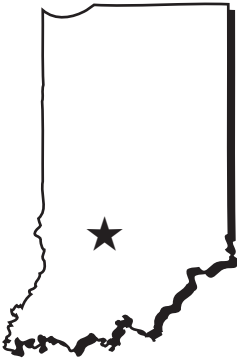
Operator Salaries/Wages	\$73,510
Other Salaries/Wages	\$0
Fringe	\$0
Services	\$10,000
Materials and Supplies	\$151,686
Utilities	\$13,802
Casualty/Liability	\$22,410
Purchased Transportation	\$1,278,291
Other	\$2,366
Total Expenses	\$1,552,065
Fixed Route Expenses	\$776,032
Demand Response Services	\$776,033

Revenue Summary

Fare Revenue	\$543,669
Contract/Other	\$178,702
Local Assistance	\$0
State Assistance	\$262,245
Federal Assistance	\$567,449
Total Revenue	\$1,552,065

Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Manufacturer	ADA Accessible	Vehicle Capacity	Engine Type
5	2010	MCI	Yes	53	Diesel
1	2010	Dodge	Yes	4+1wc	Gas
2	2016	Ford	Yes	18+3wc	Gas
5	2019	Ford	Yes	18+3wc	Gas
13					



City of Bedford

1102 16th Street
Bedford, IN 47421
(812)275-1800

Contact: Dennis Parsley, Transit Director

Email: dparsley@bedford.in.us

Website: www.bedford.in.us

General Information

Type of Service Demand Response
Service Area City of Bedford
Service Population 14,413

Service Hours

Weekday 6:00 AM to 6:00 PM
Saturday No Service
Sunday No Service

Fare Structure

Base \$0.75
Youth \$0.25
Elderly/Disabled \$0.50
Transfer
Other/Special

Senior Tokens 10 for \$4/ Monthly Pass \$15
Regular Tokens 10 for \$6

Personnel

	<i>Full-Time</i>	<i>Part-Time</i>
Operations	7	0
Maintenance	0	0
Administration	1	0
	<u>8</u>	<u>0</u>

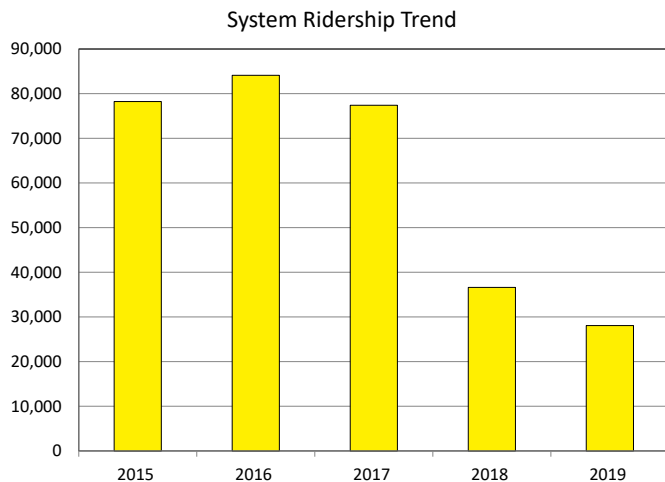
Operation Characteristics

Revenue Vehicles	6
Peak Hour Fleet	4
Base Fleet	3
Fuel Consumption (gal)	

Ridership Trends

2015	78,224
2016	84,109
2017	77,391
2018	36,616
2019	28,061

2019 Highlights





Transit Authority of Stone City (TASC)

Legislative District

Indiana Senate	47
Indiana House	74
U.S. Congressional	8

Productivity

Total Passenger Boardings	28,061
Total Vehicle Miles	67,553
Revenue Vehicle Miles	68,184
Revenue Vehicle Hours	6,663

Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile	\$8.54
Operating Expense per Passenger Trip	\$20.57
Passenger Trips per Total Vehicle Mile	0.42
Passenger Trips per Capita	1.95

Financial Performance

Operating Subsidy	\$558,097
Operating Subsidy Ratio	97%
Locally Derived Income	\$164,749
Locally Derived Income Per Operating Expense	\$0.29
Fare Recovery Ratio	3%

Operating Expense Summary

Operator Salaries/Wages	\$332,551
Other Salaries/Wages	
Fringe Services	\$154,908
Materials and Supplies	\$42,495
Utilities	\$31,625
Casualty/Liability	\$8,101
Purchased Transportation	\$0
Other	\$0
Total Expenses	\$7,520
Fixed Route Expenses	\$577,200
Demand Response Services	\$0
	\$577,200

Revenue Summary

Fare Revenue	\$19,103
Contract/Other	\$0
Local Assistance	\$145,646
State Assistance	\$164,748
Federal Assistance	\$247,703
Total Revenue	\$577,200

Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Type	Vehicle Manufacturer	Seating Capacity	Wheelchair Capacity	ADA Accessible
1	2013	CU	Ford	16	2	Lift
1	2015	CU	Ford	16	2	Lift
1	2015	CU	Ford	16	2	Lift
1	2015	CU	Ford	16	2	Lift
1	2016	CU	Ford	16	2	Lift
1	2016	CU	Ford	16	2	Lift
1	2018	CU	Ford	17	2	Lift
1	2018	AO	Ford	4	0	N/A
8						



Boone County

515 Crown Pointe Drive
 Lebanon, IN 46052
 (765)482-5220

Contact: Anita Bowen, Executive Director

Email: abowen@booneseniors.org

Website: www.booneseniors.org

General Information

Type of Service Demand Response
Service Area Boone County
Service Population 56,640

Service Hours

Weekday 7:30 AM to 4:30 PM
Saturday No Service
Sunday No Service

Fare Structure

Base \$3.00
Youth \$2.00
Elderly/Disabled \$5.00
Transfer
Other/Special

Outside City limits for age 60+ = \$10 suggested donation; unlimited stops
 Out of County Fees = \$15 and \$20 depending on departure location for age 60+

Personnel

	<i>Full-Time</i>	<i>Part-Time</i>
Operations	0	19
Maintenance	0	1
Administration	2	3
	<u>2</u>	<u>23</u>

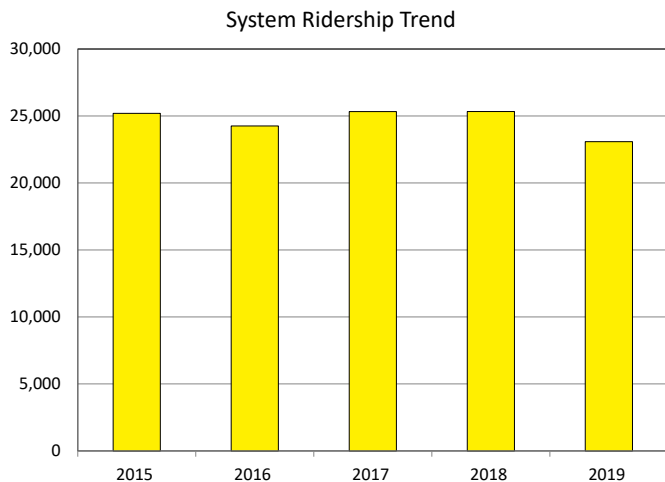
Operation Characteristics

Revenue Vehicles 22
Peak Hour Fleet 15
Base Fleet 11
Fuel Consumption (gal)

Ridership Trends

2015	25,193
2016	24,252
2017	25,327
2018	25,332
2019	23,083

2019 Highlights



Boone Area Transit System



Legislative District

Indiana Senate	17
Indiana House	50
U.S. Congressional	3

Productivity

Total Passenger Boardings	23,083
Total Vehicle Miles	235,691
Revenue Vehicle Miles	230,752
Revenue Vehicle Hours	19,035

Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile	\$2.82
Operating Expense per Passenger Trip	\$28.82
Passenger Trips per Total Vehicle Mile	0.10
Passenger Trips per Capita	0.41

Operating Expense Summary

Operator Salaries/Wages	\$339,205
Other Salaries/Wages	
Fringe Services	\$4,027
Materials and Supplies	\$32,649
Utilities	\$37,541
Casualty/Liability	\$10,613
Purchased Transportation	\$130,006
Other	\$0
Total Expenses	\$111,287
Fixed Route Expenses	\$665,328
Demand Response Services	\$0
	\$665,328

Revenue Summary

Fare Revenue	\$65,853
Contract/Other	\$0
Local Assistance	\$284,861
State Assistance	\$82,474
Federal Assistance	\$232,140
Total Revenue	\$665,328

Financial Performance

Operating Subsidy	\$599,475
Operating Subsidy Ratio	90%
Locally Derived Income	\$350,714
Locally Derived Income Per Operating Expense	\$0.53
Fare Recovery Ratio	10%

Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Type	Vehicle Manufacturer	Seating Capacity	Wheelchair Capacity	ADA Accessible
1	2007	AO	Chrysler	3	0	N/A
2	2008	MV	Chevrolet	3	1	Ramp
1	2008	CU	Ford	8	2	Lift
3	2010	MV	Dodge	3	1	Ramp
2	2010	CU	Ford	8	2	Lift
1	2012	MV	Dodge	3	1	Ramp
1	2013	VN	Ford	12	0	N/A
4	2014	MV	Dodge	3	1	Ramp
1	2016	MV	Dodge	3	1	Ramp
2	2017	MV	Dodge - Braun	5	1	Ramp
1	2018	MV	Dodge	5	1	Ramp
3	2019	MV	Dodge	5	1	Ramp

22



Cass County

115 S Sixth Street
 Logansport, IN 46947
 (574)722-2424

Contact: William Calhoun, Executive Director
Email: bcalhoun@casstransit.com
Website: www.casstransit.com

General Information

Type of Service	Demand Response/ Deviated Fixed Route
Service Area	Cass County
Service Population	38,966

Service Hours

Weekday	4:00 AM to 6:00 PM
Saturday	8:00 AM to 5:00 PM
Sunday	No Service

Fare Structure

Base	\$2.00
Youth	\$2.00
Elderly/Disabled	\$2.00
Transfer	
Other/Special	

Personnel

	<i>Full-Time</i>	<i>Part-Time</i>
Operations	32	8
Maintenance	1	0
Administration	7	1
	<hr/> 40	<hr/> 9

Operation Characteristics

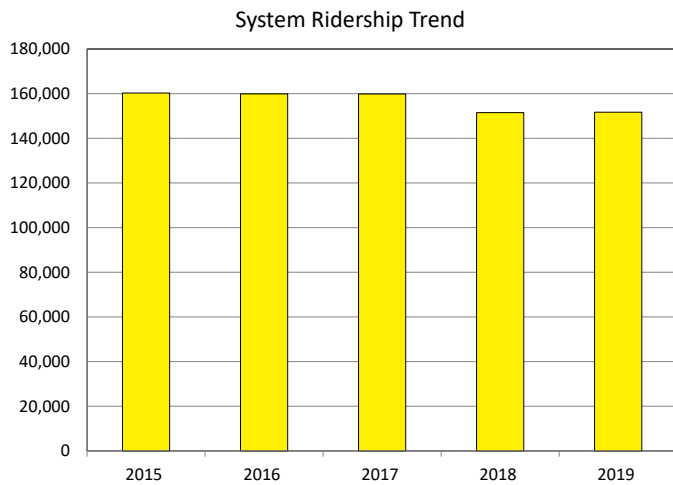
Revenue Vehicles	20
Peak Hour Fleet	18
Base Fleet	15
Fuel Consumption (gal)	

Ridership Trends

2015	160,277
2016	159,900
2017	159,832
2018	151,482
2019	151,692

2019 Highlights

- Purchased Ecolane Dispatching Software which resulted in greater efficiencies



Cass Area Transit



Legislative District

Indiana Senate	29, 30, 31, 32, 33, 34, 35, 36
Indiana House	25, 86, 87, 88, 89, 90, 91, 92, 93, 94, 95, 96, 97, 98, 99, 100
U.S. Congressional	5, 7

Productivity

Total Passenger Boardings	151,692
Total Vehicle Miles	944,760
Revenue Vehicle Miles	898,276
Revenue Vehicle Hours	9,098

Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile	\$1.55
Operating Expense per Passenger Trip	\$9.68
Passenger Trips per Total Vehicle Mile	0.16
Passenger Trips per Capita	3.89

Financial Performance

Operating Subsidy	\$1,331,040
Operating Subsidy Ratio	91%
Locally Derived Income	\$501,098
Locally Derived Income Per Operating Expense	\$0.34
Fare Recovery Ratio	9%

Operating Expense Summary

Operator Salaries/Wages	\$855,653
Other Salaries/Wages	
Fringe Services	\$89,786
Materials and Supplies	\$54,943
Utilities	\$230,629
Casualty/Liability	\$36,223
Purchased Transportation	\$80,190
Other	\$0
Total Expenses	\$121,182
Fixed Route Expenses	\$1,468,606
Demand Response Services	\$14,691
	\$1,453,915

Revenue Summary

Fare Revenue	\$137,566
Contract/Other	\$0
Local Assistance	\$363,532
State Assistance	\$417,219
Federal Assistance	\$550,289
Total Revenue	\$1,468,606

Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Type	Vehicle Manufacturer	Seating Capacity	Wheelchair Capacity	ADA Accessible
1	2006	VN	Ford	6	2	Lift
1	2006	MV	Dodge	6	0	N/A
1	2008	MV	Chrysler	7	0	N/A
2	2008	CU	Ford	14	2	Lift
1	2010	CU	Ford	14	2	Lift
1	2008	MV	Chevy	6	1	Ramp
1	2008	MV	Dodge	6	0	N/A
2	2009	CU	Ford	12	2	Lift
1	2009	CU	Dodge	7	1	Ramp
1	2009	MV	Dodge	6	0	Ramp
1	2010	MV	Chrysler	6	0	N/A
1	2013	MV	Dodge	6	1	Ramp
1	2013	CU	Ford	12	2	Lift
2	2014	VN	Ford	9	2	Lift
2	2015	MV	Dodge	5	2	Ramp
1	2015	MV	Dodge	7	1	Ramp
1	2016	CU	Ford	16	2	Lift
2	2016	MV	Dodge - Bruan	5	2	Ramp
1	2016	MV	Dodge	7	1	Ramp
1	2016	MV	Dodge - Bruan	5	2	Ramp
1	2017	MV	Dodge - Bruan	4	1	Ramp
1	2017	CU	Ford	13	2	Ramp
5	2017	MV	Dodge - Bruan	5	1	Ramp
1	2018	CU	Ford	13	2	Lift
3	2019	MV	Dodge - Bruan	5	1	Ramp
3	2019	CU	Ford	13	2	Lift



Clinton County

401 W Walnut Street
Frankfort, IN 46041
(765)659-4060

Contact: Dawn Layton, Executive Director
Email: dlayton@clintoncountytransit.org
Website: www.clintonpprc.weebly.com

General Information

Type of Service Demand Response
Service Area Clinton County
Service Population 33,224

Service Hours

Weekday 7:00 AM to 5:00 PM
Saturday 10:00 AM to 1:00 PM
Sunday No Service

Fare Structure

Base \$0.00
Youth \$0.00
Elderly/Disabled \$0.00
Transfer
Other/Special

Fares are suggested donation according to mileage

Personnel

	<i>Full-Time</i>	<i>Part-Time</i>
Operations	0	16
Maintenance	0	0
Administration	1	2
	<u>1</u>	<u>18</u>

Operation Characteristics

Revenue Vehicles 14
Peak Hour Fleet 9
Base Fleet 7
Fuel Consumption (gal)

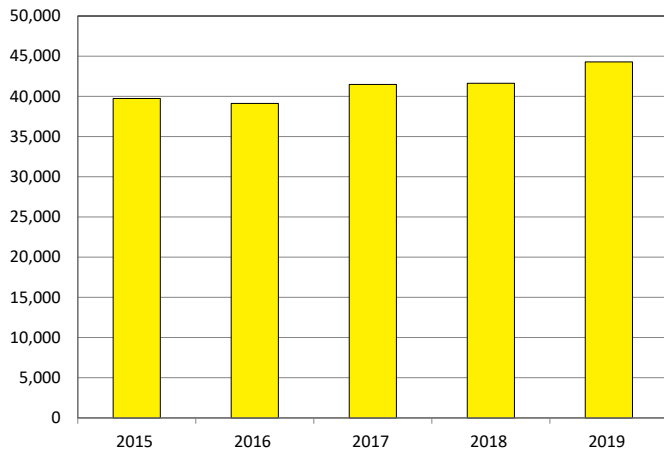
Ridership Trends

2015	39,731
2016	39,117
2017	41,485
2018	41,625
2019	44,285

2019 Highlights

- Partnered with local YMCA to help support summer programs

System Ridership Trend





Paul Phillippe Resource Center Public Transit (PPRC)

Legislative District

Indiana Senate	5, 6, 7, 18
Indiana House	4, 15, 16, 17, 20
U.S. Congressional	2, 4

Productivity

Total Passenger Boardings	44,285
Total Vehicle Miles	146,767
Revenue Vehicle Miles	145,109
Revenue Vehicle Hours	18,480

Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile	\$3.18
Operating Expense per Passenger Trip	\$10.53
Passenger Trips per Total Vehicle Mile	0.30
Passenger Trips per Capita	1.33

Operating Expense Summary

Operator Salaries/Wages	\$299,977
Other Salaries/Wages	
Fringe Services	\$26,094
Materials and Supplies	\$38,783
Utilities	\$50,644
Casualty/Liability	\$14,819
Purchased Transportation	\$24,666
Other	\$0
Total Expenses	\$11,165
Fixed Route Expenses	\$466,148
Demand Response Services	\$0
	\$466,148

Revenue Summary

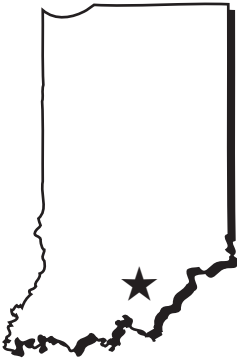
Fare Revenue	\$37,066
Contract/Other	\$0
Local Assistance	\$126,477
State Assistance	\$91,250
Federal Assistance	\$211,355
Total Revenue	\$466,148

Financial Performance

Operating Subsidy	\$429,082
Operating Subsidy Ratio	92%
Locally Derived Income	\$163,543
Locally Derived Income Per Operating Expense	\$0.35
Fare Recovery Ratio	8%

Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Type	Vehicle Manufacturer	Seating Capacity	Wheelchair Capacity	ADA Accessible
3	2010	CU	Ford	12	2	Lift
1	2012	MV	Dodge	4	2	Ramp
2	2015	CU	Ford	12	2	Lift
1	2017	MV	Dodge - Bruan	5	1	Ramp
2	2017	CU	Ford	13	2	Ramp
2	2018	CU	Ford	13	2	Lift
3	2019	CU	Ford	13	2	Lift
14						



Crawford, Harrison, Scott and Washington Counties

1365 Old Hwy 135 NE
 Corydon, IN 47112
 (812)738-1681

Contact: Roland Lemus, Regional Transportation Director

Email: brrtrdir@brsinc.org

Website: www.brsinc.org

General Information

Type of Service	Demand Response/Deviated Fixed Route
Service Area	Crawford, Harrison, Scott, and Washington Counties
Service Population	98,765

Service Hours

Weekday	6:00 AM to 6:00 PM
Saturday	No Service
Sunday	No Service

Fare Structure

Base	\$2.00
Youth	\$2.00
Elderly/Disabled	\$2.00
Transfer	
Other/Special	
\$3.00 11-20 miles; \$4.00 > 20 miles	

Personnel

	Full-Time	Part-Time
Operations	11	4
Maintenance	1	0
Administration	3	0
	<hr/> 15	<hr/> 4

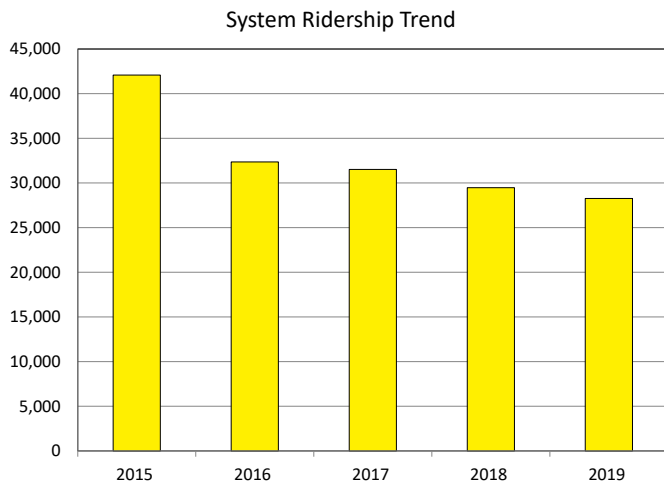
Operation Characteristics

Revenue Vehicles	36
Peak Hour Fleet	16
Base Fleet	12
Fuel Consumption (gal)	

Ridership Trends

2015	42,081
2016	32,355
2017	31,513
2018	29,472
2019	28,262

2019 Highlights





Southern Indiana Transit System (SITS)

Legislative District

Indiana Senate	5, 6, 7, 18
Indiana House	4, 15, 16, 17, 20
U.S. Congressional	2, 4

Productivity

Total Passenger Boardings	28,262
Total Vehicle Miles	296,650
Revenue Vehicle Miles	271,871
Revenue Vehicle Hours	11,665

Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile	\$2.67
Operating Expense per Passenger Trip	\$28.03
Passenger Trips per Total Vehicle Mile	0.10
Passenger Trips per Capita	0.29

Operating Expense Summary

Operator Salaries/Wages	\$413,055
Other Salaries/Wages	
Fringe	\$52,765
Services	\$66,179
Materials and Supplies	\$108,399
Utilities	\$17,615
Casualty/Liability	\$38,000
Purchased Transportation	\$14,058
Other	\$82,178
Total Expenses	\$792,249
Fixed Route Expenses	\$206,806
Demand Response Services	\$585,443

Revenue Summary

Fare Revenue	\$39,662
Contract/Other	\$58,582
Local Assistance	\$158,764
State Assistance	\$188,239
Federal Assistance	\$347,002
Total Revenue	\$792,249

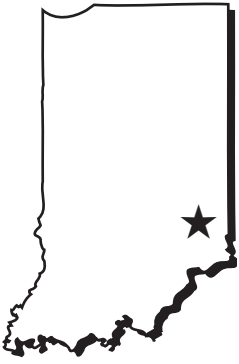
Financial Performance

Operating Subsidy	\$694,005
Operating Subsidy Ratio	88%
Locally Derived Income	\$257,008
Locally Derived Income Per Operating Expense	\$0.32
Fare Recovery Ratio	5%

Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Type	Vehicle Manufacturer	Seating Capacity	Wheelchair Capacity	ADA Accessible
3	2006	CU	Chevrolet	16	2	Lift
2	2006	CU	Ford	21	2	Lift
1	2009	CU	Ford	8	1	Lift
1	2010	CU	Ford	8	1	Lift
1	2010	CU	Ford	12	2	Lift
1	2010	MV	Dodge	6	2	Ramp
1	2010	CU	Ford	8	1	Lift
1	2010	CU	Ford	12	2	Lift
2	2010	CU	Ford	8	1	Lift
1	2010	CU	Ford	12	2	Lift
1	2011	CU	Ford	12	2	Lift
2	2011	MV	Dodge	4	2	Ramp
2	2013	MV	Dodge	4	2	Ramp
1	2013	CU	Ford	8	1	Lift
1	2014	CU	Ford	8	1	Lift
2	2014	MV	Dodge	4	2	Ramp
1	2014	CU	Ford	8	1	Lift
1	2016	CU	Ford	12	2	Lift
4	2017	CU	Ford	13	2	Lift
1	2018	CU	Ford	13	2	Lift
1	2018	CU	Ford	9	2	Lift
1	2018	CU	Ford	8	2	Lift
1	2018	CU	Ford	12	2	Lift
1	2019	CU	Ford	13	2	Lift
2	2019	CU	Ford	9	2	Lift

36



Dearborn, Decatur, Jefferson, Ohio, Ripley, & Switzerland Counties

13091 Benedict Drive
 Dillsboro, IN 47018
 (800)330-7603

Contact: Michelle Guidice, Catch-A-Ride Director

Email: mguidice@lifetime-resources.org

Website: www.lifetime-resources.org/catch-a-ride17

General Information

Type of Service	Demand Response
Service Area	Dearborn, Ohio, Ripley, Decatur, Switzerland, and Jefferson Counties
Service Population	153,744

Service Hours

Weekday	6:00 AM to 6:00 PM
Saturday	No Service
Sunday	No Service

Fare Structure

Base	\$2.00
Youth	\$1.00
Elderly/Disabled	\$1.00
Transfer	
Other/Special	
	\$0.25 Per Mile After 5 Miles
	\$3.50 Subscription

Personnel

	<i>Full-Time</i>	<i>Part-Time</i>
Operations	2	53
Maintenance	0	0
Administration	6	0
	<hr/>	<hr/>
	8	53

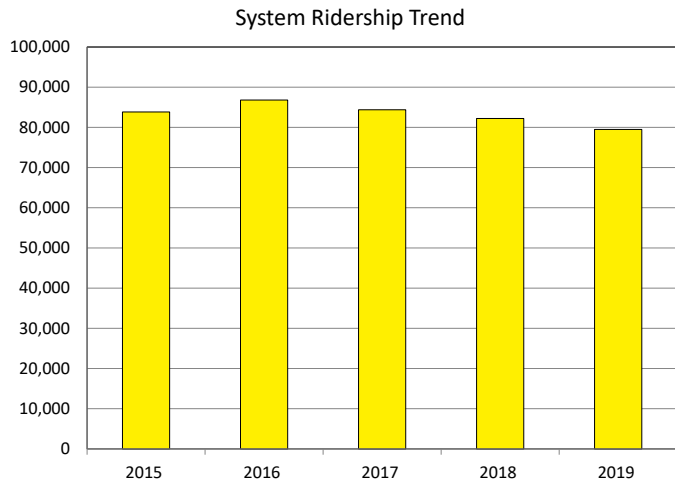
Operation Characteristics

Revenue Vehicles	34
Peak Hour Fleet	19
Base Fleet	16
Fuel Consumption (gal)	

Ridership Trends

2015	83,834
2016	86,802
2017	84,382
2018	82,215
2019	79,478

2019 Highlights





Catch-A-Ride (Historic Hoosier Hills)

Legislative District

Indiana Senate	5, 6, 7, 18
Indiana House	4, 15, 16, 17, 20
U.S. Congressional	2, 4

Productivity

Total Passenger Boardings	79,478
Total Vehicle Miles	757,790
Revenue Vehicle Miles	649,798
Revenue Vehicle Hours	35,581

Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile	\$2.37
Operating Expense per Passenger Trip	\$22.59
Passenger Trips per Total Vehicle Mile	0.10
Passenger Trips per Capita	0.52

Operating Expense Summary

Operator Salaries/Wages	\$1,052,742
Other Salaries/Wages	
Fringe Services	\$205,312
Materials and Supplies	\$68,038
Utilities	\$263,361
Casualty/Liability	\$19,590
Purchased Transportation	\$77,527
Other	\$108,975
Total Expenses	\$1,795,545
Fixed Route Expenses	\$0
Demand Response Services	\$1,795,545

Revenue Summary

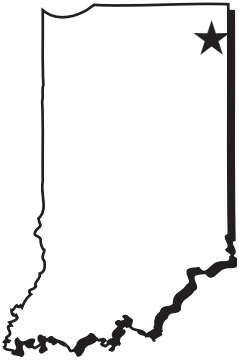
Fare Revenue	\$91,359
Contract/Other	\$37,136
Local Assistance	\$578,731
State Assistance	\$296,886
Federal Assistance	\$791,433
Total Revenue	\$1,795,545

Financial Performance

Operating Subsidy	\$1,667,050
Operating Subsidy Ratio	93%
Locally Derived Income	\$707,226
Locally Derived Income Per Operating Expense	\$0.39
Fare Recovery Ratio	5%

Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Type	Vehicle Manufacturer	Seating Capacity	Wheelchair Capacity	ADA Accessible
1	2007	CU	Ford	12	2	Lift
1	2010	CU	Ford	9	2	Lift
1	2013	CU	Ford	13	2	Lift
1	2013	CU	Ford	9	2	Lift
1	2015	MV	Dodge	6	2	Ramp
4	2015	MV	Dodge	6	1	Ramp
3	2015	MV	Dodge - Bruan	6	1	Ramp
2	2016	MV	Dodge	6	1	Ramp
2	2016	CU	Ford	15	2	Lift
4	2017	CU	Ford	9	2	Lift
1	2017	MV	Dodge - Braun	6	1	Ramp
10	2018	CU	Ford	9	2	Lift
31						



DeKalb County

1800 E 7th Street
 Auburn, IN 46706
 (260)925-3311

Contact: Meg Zenk, Transportation Manager
Email: mzenk@dcco.net
Website: www.heimach.org

General Information

Type of Service Demand Response
Service Area DeKalb County
Service Population 42,307

Service Hours

Weekday 6:00 AM to 6:00 PM
Saturday No Service
Sunday No Service

Fare Structure

Base \$3.00
Youth \$3.00
Elderly/Disabled \$3.00
Transfer
Other/Special
 \$3 Within Town; \$4 Town-Town
 Out of County: \$40.00 round trip: \$25.00 one way

Personnel

	<i>Full-Time</i>	<i>Part-Time</i>
Operations	0	20
Maintenance	0	1
Administration	5	1
	<u>5</u>	<u>22</u>

Operation Characteristics

Revenue Vehicles 13
Peak Hour Fleet 10
Base Fleet 7
Fuel Consumption (gal)

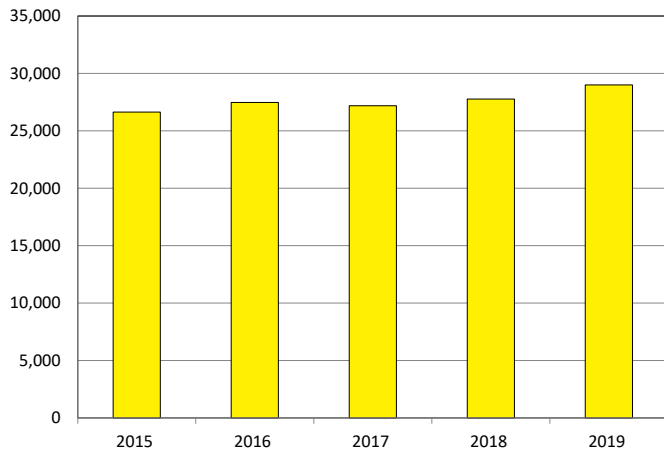
Ridership Trends

2015	26,633
2016	27,467
2017	27,185
2018	27,768
2019	28,997

2019 Highlights

- Reported highest ridership in history of agency in spite of driver shortages

System Ridership Trend





DeKalb Area Rural Transit (DART)

Legislative District

Indiana Senate	5, 6, 7, 18
Indiana House	4, 15, 16, 17, 20
U.S. Congressional	2, 4

Productivity

Total Passenger Boardings	28,997
Total Vehicle Miles	289,489
Revenue Vehicle Miles	282,783
Revenue Vehicle Hours	19,926

Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile	\$2.14
Operating Expense per Passenger Trip	\$21.41
Passenger Trips per Total Vehicle Mile	0.10
Passenger Trips per Capita	0.69

Operating Expense Summary

Operator Salaries/Wages	\$358,888
Other Salaries/Wages	
Fringe	\$44,636
Services	\$26,233
Materials and Supplies	\$70,828
Utilities	\$3,442
Casualty/Liability	\$20,121
Purchased Transportation	\$0
Other	\$96,573
Total Expenses	\$620,721
Fixed Route Expenses	\$0
Demand Response Services	\$620,721

Revenue Summary

Fare Revenue	\$95,357
Contract/Other	\$7,809
Local Assistance	\$198,780
State Assistance	\$95,068
Federal Assistance	\$223,707
Total Revenue	\$620,721

Financial Performance

Operating Subsidy	\$517,555
Operating Subsidy Ratio	83%
Locally Derived Income	\$301,946
Locally Derived Income Per Operating Expense	\$0.49
Fare Recovery Ratio	15%

Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Type	Vehicle Manufacturer	Seating Capacity	Wheelchair Capacity	ADA Accessible
1	2011	CU	Ford	8	2	N/A
1	2013	MV	Dodge	6	2	Ramp
1	2014	CU	Chevrolet	8	2	Lift
2	2015	MV	Ford	5	2	Ramp
1	2015	MV	Dodge	6	2	Ramp
1	2015	CU	Ford	8	2	Lift
1	2016	CU	Ford	8	2	Lift
1	2017	AO	Ford	4	0	N/A
1	2017	MV	Dodge - Bruan	4	1	Ramp
1	2017	MV	Dodge - Bruan	5	1	Ramp
1	2018	CU	Ford	13	2	Lift
1	2019	MV	Dodge - Bruan	5	1	Ramp
13						



Fayette County

477 N Grand Avenue
 Connersville, IN 47331
 (765)825-1541

Contact: David Lingg, Agency Director
Email: FayetteSeniorCenter@comcast.net
Website: www.fayetteseniorcenter.com

General Information

Type of Service Demand Response
Service Area Fayette County
Service Population 23,335

Service Hours

Weekday 7:00 AM to 6:00 PM
Saturday No Service
Sunday No Service

Fare Structure

Base \$2.50
Youth \$2.50
Elderly/Disabled \$2.50
Transfer
Other/Special

Personnel

	Full-Time	Part-Time
Operations	4	2
Maintenance	0	0
Administration	1	0
	<u>5</u>	<u>2</u>

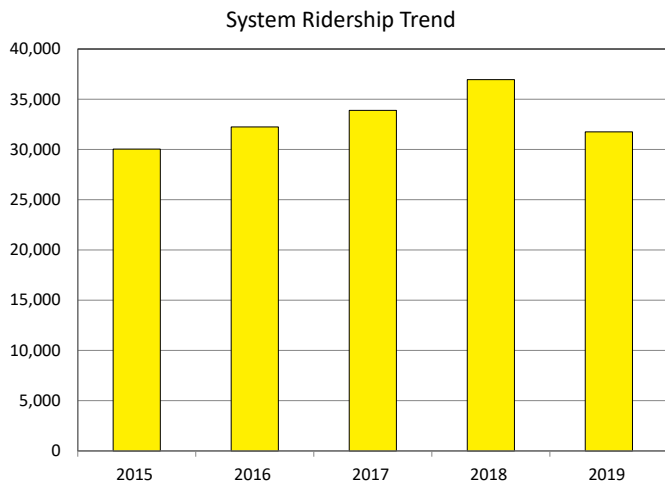
Operation Characteristics

Revenue Vehicles	14
Peak Hour Fleet	8
Base Fleet	5
Fuel Consumption (gal)	

Ridership Trends

2015	30,035
2016	32,242
2017	33,889
2018	36,949
2019	31,751

2019 Highlights





Fayette County Public Transit

Legislative District

Indiana Senate	17, 19, 20, 26, 27, 28
Indiana House	31, 32, 33, 34, 35, 54, 56
U.S. Congressional	5, 6

Operating Expense Summary

Operator Salaries/Wages	\$216,459
Other Salaries/Wages	
Fringe	\$19,843
Services	\$20,196
Materials and Supplies	\$45,867
Utilities	\$5,007
Casualty/Liability	\$20,257
Purchased Transportation	\$0
Other	\$79,995
Total Expenses	\$407,624
Fixed Route Expenses	\$0
Demand Response Services	\$407,624

Productivity

Total Passenger Boardings	31,751
Total Vehicle Miles	188,401
Revenue Vehicle Miles	175,607
Revenue Vehicle Hours	14,430

Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile	\$2.16
Operating Expense per Passenger Trip	\$12.84
Passenger Trips per Total Vehicle Mile	0.17
Passenger Trips per Capita	1.36

Revenue Summary

Fare Revenue	\$39,500
Contract/Other	\$0
Local Assistance	\$110,881
State Assistance	\$91,356
Federal Assistance	\$165,887
Total Revenue	\$407,624

Financial Performance

Operating Subsidy	\$368,124
Operating Subsidy Ratio	90%
Locally Derived Income	\$150,381
Locally Derived Income Per Operating Expense	\$0.37
Fare Recovery Ratio	10%

Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Type	Vehicle Manufacturer	Seating Capacity	Wheelchair Capacity	ADA Accessible
1	2005	MV	Dodge	6	0	N/A
1	2009	CU	Ford	10	2	Lift
3	2010	MV	Dodge	5	1	Ramp
1	2014	MV	Dodge	4	1	Ramp
1	2014	CU	Ford	8	2	Lift
2	2015	MV	Dodge	5	2	Ramp
1	2015	CU	Ford	8	2	Lift
1	2016	CU	Ford	8	2	Lift
1	2018	MV	Dodge	5	1	ramp
2	2019	MV	Dodge	5	1	Ramp
14						



Franklin County

11146 County Park Road
 Brookville, IN 47012
 (765)647-3509

Contact: Catherine Pelsor, Executive Director

Email: fcpt@frontier.com

Website: <http://www.franklincounty.in.gov/>

General Information

Type of Service Demand Response
Service Area Franklin County
Service Population 23,087

Service Hours

Weekday 6:00 AM to 5:00 PM
Saturday By Appointment Only
Sunday By Appointment Only

Fare Structure

Base \$2.50
Youth \$1.00
Elderly/Disabled \$0.00
Transfer
Other/Special

Personnel

	<i>Full-Time</i>	<i>Part-Time</i>
Operations	2	10
Maintenance	1	0
Administration	1	0
	<u>4</u>	<u>10</u>

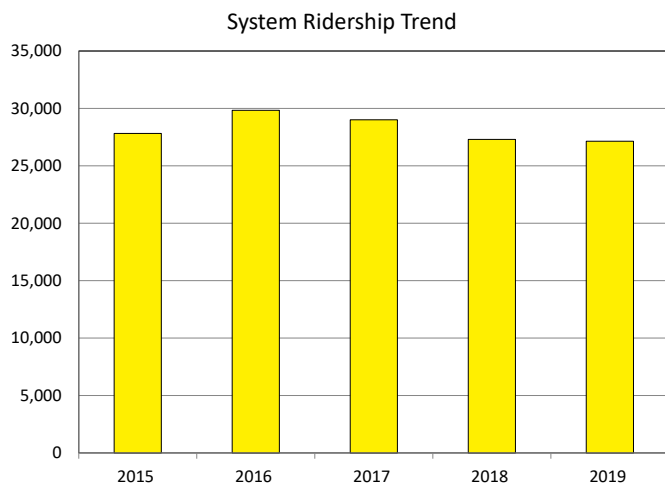
Operation Characteristics

Revenue Vehicles	16
Peak Hour Fleet	9
Base Fleet	6
Fuel Consumption (gal)	

Ridership Trends

2015	27,820
2016	29,832
2017	29,005
2018	27,297
2019	27,143

2019 Highlights





Franklin County Public Transportation

Legislative District

Indiana Senate	32, 35, 36, 37, 40, 41, 42
Indiana House	47, 53, 57, 58, 59, 60, 65, 93
U.S. Congressional	9

Productivity

Total Passenger Boardings	27,143
Total Vehicle Miles	244,006
Revenue Vehicle Miles	242,526
Revenue Vehicle Hours	9,315

Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile	\$1.92
Operating Expense per Passenger Trip	\$17.26
Passenger Trips per Total Vehicle Mile	0.11
Passenger Trips per Capita	1.18

Financial Performance

Operating Subsidy	\$439,716
Operating Subsidy Ratio	94%
Locally Derived Income	\$144,023
Locally Derived Income Per Operating Expense	\$0.31
Fare Recovery Ratio	6%

Operating Expense Summary

Operator Salaries/Wages	\$235,546
Other Salaries/Wages	
Fringe Services	\$105,041
Materials and Supplies	\$16,464
Utilities	\$65,574
Casualty/Liability	\$12,173
Purchased Transportation	\$32,971
Other	\$0
Total Expenses	\$746
Fixed Route Expenses	\$468,515
Demand Response Services	\$0
	\$468,515

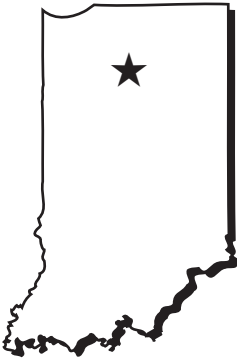
Revenue Summary

Fare Revenue	\$28,799
Contract/Other	\$0
Local Assistance	\$115,224
State Assistance	\$126,949
Federal Assistance	\$197,543
Total Revenue	\$468,515

Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Type	Vehicle Manufacturer	Seating Capacity	Wheelchair Capacity	ADA Accessible
1	2002	MV	Ford	5	0	N/A
1	2005	MV	Dodge	5	0	N/A
1	2006	MV	Chevrolet	5	0	N/A
1	2006	MV	Chevrolet	5	1	Ramp
2	2007	CU	Ford	11	2	Lift
1	2008	BU	Ford	8	2	Lift
2	2009	BU	Ford	8	2	Lift
2	2010	MV	Dodge	5	2	Ramp
1	2010	BU	Ford	12	2	Lift
2	2016	BU	Ford	8	2	Lift
1	2018	MV	Dodge	5	1	Ramp

15



Fulton County

625 Pontiac Street
 Rochester, IN 46975
 (574)223-6953

Contact: Georgia Moudy, Executive Director

Email: fccoa@rtcol.com

Website: www.fultoncountycommunitycenter.com

General Information

Type of Service Demand Response
Service Area Fulton County
Service Population 20,836

Service Hours

Weekday 6:30 PM to 5:00 PM
Saturday No Service
Sunday No Service

Fare Structure

Base \$4.00
Youth \$4.00
Elderly/Disabled
Transfer
Other/Special
 \$4 County
 \$2.00 within city limits

Personnel

	<i>Full-Time</i>	<i>Part-Time</i>
Operations	9	2
Maintenance	0	0
Administration	2	0
	<u>11</u>	<u>2</u>

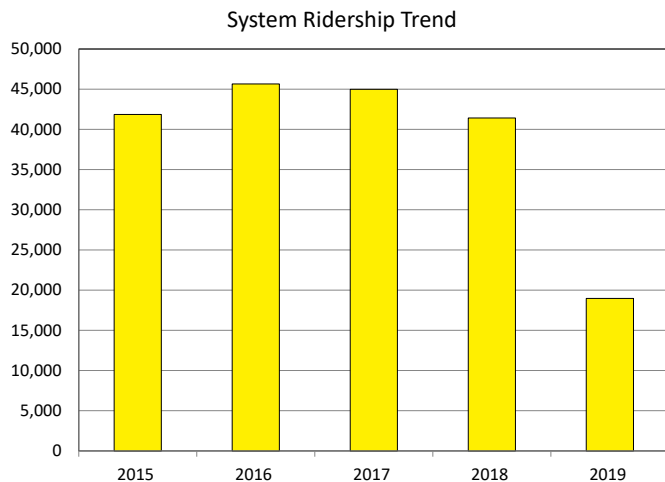
Operation Characteristics

Revenue Vehicles 11
Peak Hour Fleet 8
Base Fleet 5
Fuel Consumption (gal)

Ridership Trends

2015	41,854
2016	45,647
2017	44,985
2018	41,413
2019	18,968

2019 Highlights



Fulton County Public Transportation



Legislative District

Indiana Senate	39, 48
Indiana House	45, 64
U.S. Congressional	8

Productivity

Total Passenger Boardings	18,968
Total Vehicle Miles	202,670
Revenue Vehicle Miles	183,564
Revenue Vehicle Hours	14,206

Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile	\$2.34
Operating Expense per Passenger Trip	\$24.96
Passenger Trips per Total Vehicle Mile	0.09
Passenger Trips per Capita	0.91

Operating Expense Summary

Operator Salaries/Wages	\$281,453
Other Salaries/Wages	
Fringe Services	\$22,350
Materials and Supplies	\$30,123
Utilities	\$33,687
Casualty/Liability	\$10,582
Purchased Transportation	\$26,779
Other	\$0
Total Expenses	\$68,529
Fixed Route Expenses	\$473,503
Demand Response Services	\$0
	\$473,503

Revenue Summary

Fare Revenue	\$82,683
Contract/Other	\$0
Local Assistance	\$74,243
State Assistance	\$121,166
Federal Assistance	\$195,411
Total Revenue	\$473,503

Financial Performance

Operating Subsidy	\$390,820
Operating Subsidy Ratio	83%
Locally Derived Income	\$156,926
Locally Derived Income Per Operating Expense	\$0.33
Fare Recovery Ratio	17%

Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Type	Vehicle Manufacturer	Seating Capacity	Wheelchair Capacity	ADA Accessible
1	2011	MV	Dodge	5	6	Ramp
1	2012	MV	Dodge	4	5	Ramp
1	2013	MV	Dodge	5	6	Ramp
2	2015	MV	Dodge	5	0	Ramp
1	2016	MV	Dodge	5	1	Ramp
1	2017	MV	Dodge - Bruan	5	1	Ramp
2	2018	MV	Dodge - Braun	5	1	Ramp
1	2019	CU	Ford	13	2	Lift
1	2019	MV	Dodge - Bruan	5	1	Ramp

11



Hamilton County

1555 Westfield Road
 Noblesville, IN 46062
 (317)773-8781

Contact: Elaine McGuire, Transportation Manager

Email: emcguire@janus-inc.org

Website: www.HCEpublictransit.org

General Information

Type of Service Demand Response
Service Area Hamilton County
Service Population 274,569

Service Hours

Weekday 6:00 AM to 6:00 PM
Saturday 7:00 AM to 3:00 PM
Sunday No Service

Fare Structure

Base \$3.00
Youth \$3.00
Elderly/Disabled \$3.00
Transfer
Other/Special

Personnel

	<i>Full-Time</i>	<i>Part-Time</i>
Operations	16	13
Maintenance	0	1
Administration	1	0
	<u>17</u>	<u>14</u>

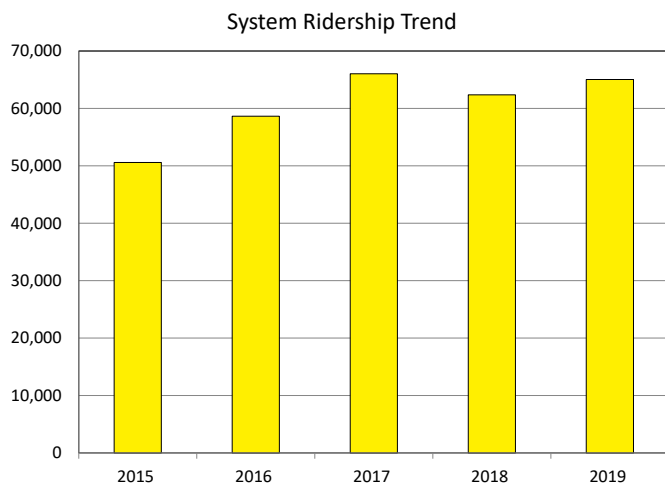
Operation Characteristics

Revenue Vehicles 25
Peak Hour Fleet 18
Base Fleet 12
Fuel Consumption (gal)

Ridership Trends

2015	50,579
2016	58,639
2017	66,028
2018	62,355
2019	65,029

2019 Highlights





Hamilton County Express

Legislative District

Indiana Senate	7, 21
Indiana House	30, 38
U.S. Congressional	4

Productivity

Total Passenger Boardings	65,029
Total Vehicle Miles	626,071
Revenue Vehicle Miles	536,051
Revenue Vehicle Hours	35,516

Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile	\$2.47
Operating Expense per Passenger Trip	\$23.80
Passenger Trips per Total Vehicle Mile	0.10
Passenger Trips per Capita	0.24

Operating Expense Summary

Operator Salaries/Wages	\$843,153
Other Salaries/Wages	
Fringe Services	\$225,051
Materials and Supplies	\$42,164
Utilities	\$207,858
Casualty/Liability	\$27,456
Purchased Transportation	\$38,472
Other	\$0
Total Expenses	\$163,778
	\$1,547,932
Fixed Route Expenses	\$0
Demand Response Services	\$1,547,932

Revenue Summary

Fare Revenue	\$112,984
Contract/Other	\$0
Local Assistance	\$481,576
State Assistance	\$245,956
Federal Assistance	\$707,416
Total Revenue	\$1,547,932

Financial Performance

Operating Subsidy	\$1,434,948
Operating Subsidy Ratio	93%
Locally Derived Income	\$594,560
Locally Derived Income Per Operating Expense	\$0.38
Fare Recovery Ratio	7%

Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Type	Vehicle Manufacturer	Seating Capacity	Wheelchair Capacity	ADA Accessible
4	2015	CU	Ford	13	2	Lift
8	2016	CU	Ford	13	2	Lift
5	2017	CU	Ford	13	1	Lift
5	2018	CU	Ford	9	2	Lift
3	2019	CU	Ford	13	2	Lift
25						



Hancock County

1870 Fields Boulevard
Greenfield, IN 46140
(317)462-3758

Contact: Bob Long, Executive Director
Email: boblong@hcssi.org
Website: www.hcssi.org

General Information

Type of Service Demand Response
Service Area Hancock County
Service Population 70,002

Service Hours

Weekday 7:00 AM to 5:00 PM
Saturday No Service
Sunday No Service

Fare Structure

Base \$4.00
Youth \$4.00
Elderly/Disabled \$4.00
Transfer
Other/Special
Out-of-County \$40
Out-of-County Bus \$50.00

Personnel

	<i>Full-Time</i>	<i>Part-Time</i>
Operations	1	14
Maintenance	0	0
Administration	1	1
	<u>2</u>	<u>15</u>

Operation Characteristics

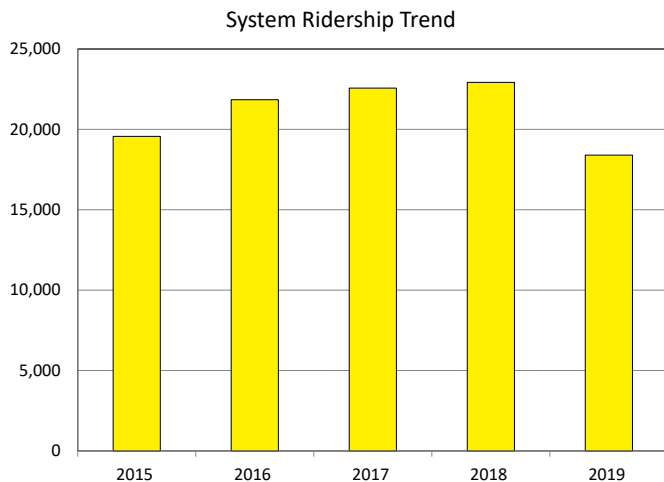
Revenue Vehicles 10
Peak Hour Fleet 8
Base Fleet 5
Fuel Consumption (gal)

Ridership Trends

2015	19,565
2016	21,843
2017	22,568
2018	22,922
2019	18,399

2019 Highlights

- Switched from Easy-Rides to CTS Dispatching Software



Hancock Area Rural Transit



Legislative District

Indiana Senate	9, 13, 17, 18
Indiana House	18, 22, 23
U.S. Congressional	2,3

Productivity

Total Passenger Boardings	18,399
Total Vehicle Miles	160,394
Revenue Vehicle Miles	143,310
Revenue Vehicle Hours	14,018

Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile	\$3.42
Operating Expense per Passenger Trip	\$29.84
Passenger Trips per Total Vehicle Mile	0.11
Passenger Trips per Capita	0.26

Operating Expense Summary

Operator Salaries/Wages	\$281,957
Other Salaries/Wages	
Fringe Services	\$36,451
Materials and Supplies	\$20,134
Utilities	\$28,494
Casualty/Liability	\$5,944
Purchased Transportation	\$14,648
Other	\$0
Total Expenses	\$161,440
Fixed Route Expenses	\$549,068
Demand Response Services	\$0
	\$549,068

Revenue Summary

Fare Revenue	\$55,415
Contract/Other	\$3,034
Local Assistance	\$187,202
State Assistance	\$67,150
Federal Assistance	\$236,267
Total Revenue	\$549,068

Financial Performance

Operating Subsidy	\$490,619
Operating Subsidy Ratio	89%
Locally Derived Income	\$245,651
Locally Derived Income Per Operating Expense	\$0.45
Fare Recovery Ratio	10%

Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Type	Vehicle Manufacturer	Seating Capacity	Wheelchair Capacity	ADA Accessible
1	2005	AO	Ford	4	0	N/A
1	2007	AO	Ford	4	0	N/A
1	2010	MV	Dodge	3	1	Ramp
1	2010	AO	Chevrolet	4	0	N/A
1	2010	CU	Dodge	8	2	Lift
2	2013	MV	Dodge	4	1	Ramp
1	2015	MV	Dodge	5	2	Ramp
1	2016	MV	Dodge	5	1	Ramp
4	2019	MV	Dodge - Bruan	5	1	Ramp

13



Hendricks & Morgan Counties

1001 Sycamore Lane
 Danville, IN 46122
 (317)745-4715

Contact: Jamie Howard, Executive Assistant

Email: jmhoward@sycamoreservices.com

Website: www.sycamoreservices.com

General Information

Type of Service Demand Response
Service Area Hendricks and Morgan Counties
Service Population 214,342

Service Hours

Weekday 8:30 AM to 4:00 PM
Saturday No Service
Sunday No Service

Fare Structure

Base \$3.00
Youth \$3.00
Elderly/Disabled \$3.00
Transfer
Other/Special

Personnel

	Full-Time	Part-Time
Operations	9	46
Maintenance	0	0
Administration	5	8
	<u>14</u>	<u>54</u>

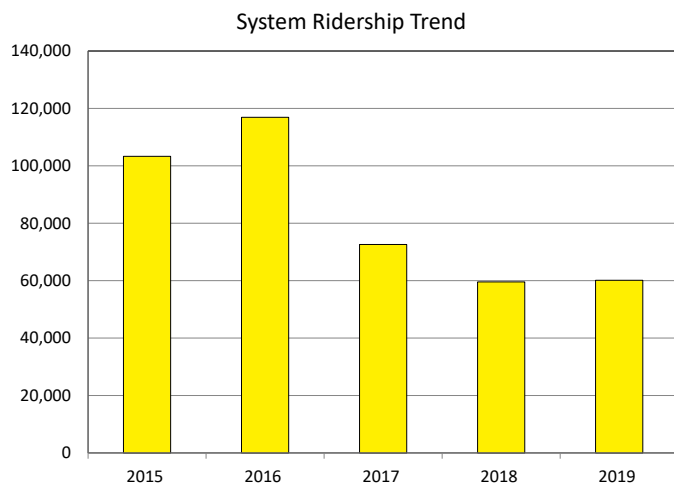
Operation Characteristics

Revenue Vehicles 47
Peak Hour Fleet 35
Base Fleet 28
Fuel Consumption (gal)

Ridership Trends

2015	103,312
2016	116,904
2017	72,599
2018	59,559
2019	60,122

2019 Highlights





Hendricks County Transit/Sycamore Services DBA LINK

Legislative District

Indiana Senate	7, 22
Indiana House	26, 27, 41
U.S. Congressional	4

Productivity

Total Passenger Boardings	60,122
Total Vehicle Miles	587,453
Revenue Vehicle Miles	529,597
Revenue Vehicle Hours	35,544

Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile	\$1.97
Operating Expense per Passenger Trip	\$19.24
Passenger Trips per Total Vehicle Mile	0.10
Passenger Trips per Capita	0.28

Operating Expense Summary

Operator Salaries/Wages	\$664,229
Other Salaries/Wages	
Fringe Services	\$88,582
Materials and Supplies	\$79,548
Utilities	\$139,260
Casualty/Liability	\$29,018
Purchased Transportation	\$72,096
Other	\$0
Total Expenses	\$84,170
Fixed Route Expenses	\$1,156,903
Demand Response Services	\$0
	\$1,156,903

Revenue Summary

Fare Revenue	\$47,870
Contract/Other	\$0
Local Assistance	\$253,324
State Assistance	\$301,193
Federal Assistance	\$554,516
Total Revenue	\$1,156,903

Financial Performance

Operating Subsidy	\$1,109,033
Operating Subsidy Ratio	96%
Locally Derived Income	\$301,194
Locally Derived Income Per Operating Expense	\$0.26
Fare Recovery Ratio	4%

Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Type	Vehicle Manufacturer	Seating Capacity	Wheelchair Capacity	ADA Accessible
1	2006	VN	GMC	6	2	Lift
1	2006	VN	Ford	7	2	Lift
1	2007	VN	Ford	7	2	Lift
2	2009	CU	Ford	8	2	Lift
1	2009	CU	Ford	10	2	Lift
2	2009	CU	Ford	8	1	Lift
1	2009	CU	Ford	10	2	Lift
4	2010	CU	Ford	10	2	Lift
1	2011	MV	Dodge	4	2	Ramp
1	2011	MV	Dodge	5	1	Ramp
1	2012	VN	Dodge	6	0	N/A
1	2012	MV	Dodge	5	1	Ramp
1	2013	MV	Dodge	7	1	N/A
1	2013	CU	Ford	12	2	Lift
5	2013	MV	Dodge	4	2	Ramp
1	2013	CU	Ford	8	2	Lift
1	2013	CU	Ford	12	2	Lift
5	2015	MV	Dodge	5	2	Ramp
3	2015	CU	Ford	8	2	Lift
2	2015	CU	Ford	12	2	Lift
1	2015	MV	Dodge	5	1	Ramp
1	2016	CU	Ford	8	2	Lift
1	2016	MV	Dodge	5	1	Ramp
2	2016	MV	Dodge - Bruan	5	1	Ramp
3	2017	CU	Ford	9	2	Lift
1	2018	CU	Ford	11	1	Lift
1	2018	CU	Ford	14	1	Lift
2	2019	CU	Ford	9	2	Lift



Huntingburg

508 E 4th Street
 Huntingburg, IN 47542
 (812)683-2211

Contact: Jacque Lueken, Transit Director

Email: jlueken@huntingburg-in.gov

Website: www.huntingburg-in.gov

General Information

Type of Service Demand Response
Service Area Huntingburg City Limits
Service Population 6,057

Service Hours

Weekday 8:30 AM to 4:00 PM
Saturday No Service
Sunday No Service

Fare Structure

Base \$2.00
Youth \$2.00
Elderly/Disabled \$2.00
Transfer
Other/Special

Personnel

	Full-Time	Part-Time
Operations	0	2
Maintenance	0	0
Administration	2	0
	<u>2</u>	<u>2</u>

Operation Characteristics

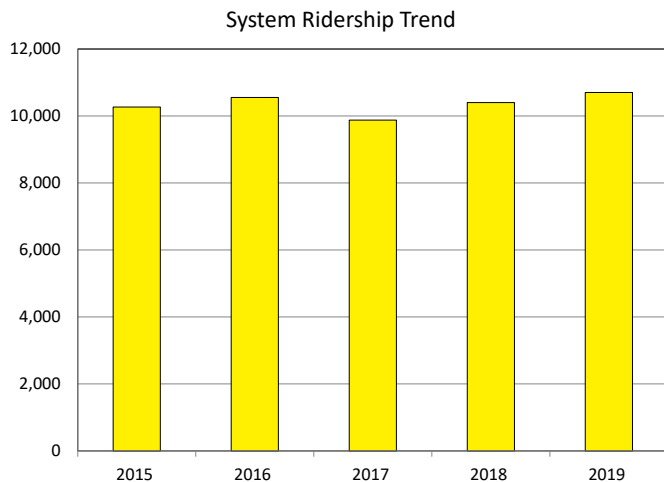
Revenue Vehicles	3
Peak Hour Fleet	2
Base Fleet	2
Fuel Consumption (gal)	

Ridership Trends

2015	10,267
2016	10,552
2017	9,876
2018	10,399
2019	10,701

2019 Highlights

- Transit Management gave presentation for transit at local senior center
- Transit staff attended Community Connect at local school





Huntingburg Transit System

Legislative District

Indiana Senate	13
Indiana House	18, 52
U.S. Congressional	3

Productivity

Total Passenger Boardings	10,701
Total Vehicle Miles	23,439
Revenue Vehicle Miles	22,986
Revenue Vehicle Hours	3,017

Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile	\$7.95
Operating Expense per Passenger Trip	\$17.40
Passenger Trips per Total Vehicle Mile	0.46
Passenger Trips per Capita	1.77

Financial Performance

Operating Subsidy	\$176,081
Operating Subsidy Ratio	95%
Locally Derived Income	\$105,848
Locally Derived Income Per Operating Expense	\$0.57
Fare Recovery Ratio	5%

Operating Expense Summary

Operator Salaries/Wages	\$118,832
Other Salaries/Wages	
Fringe Services	\$38,618
Materials and Supplies	\$4,649
Utilities	\$8,529
Casualty/Liability	\$2,798
Purchased Transportation	\$2,811
Other	\$0
Total Expenses	\$10,000
Fixed Route Expenses	\$186,237
Demand Response Services	\$0
	\$186,237

Revenue Summary

Fare Revenue	\$10,156
Contract/Other	\$0
Local Assistance	\$95,692
State Assistance	\$23,803
Federal Assistance	\$56,586
Total Revenue	\$186,237

Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Type	Vehicle Manufacturer	Seating Capacity	Wheelchair Capacity	ADA Accessible
1	2008	CU	Ford	10	2	Lift
1	2012	MV	Dodge	4	1	Ramp
1	2018	CU	Ford	12	2	Lift
3						



Huntington County

500 MacGahan Street
 Huntington, IN 46750
 (260)356-3006

Contact: Holly Saunders, Executive Director
Email: hsaunders@huntingtoncountycoa.org
Website: www.huntingtoncountycoa.org

General Information

Type of Service Demand Response
Service Area Huntington County
Service Population 37,124

Service Hours

Weekday 6:00 AM to 8:00 PM
Saturday No Service
Sunday No Service

Fare Structure

Base \$3.00
Youth \$3.00
Elderly/Disabled \$3.00
Transfer
Other/Special

\$4 and \$5 one way rates for locations further out of city limits
 Tickets available- \$20 for \$25 value, \$10 for \$12 value

Personnel

	<i>Full-Time</i>	<i>Part-Time</i>
Operations	3	15
Maintenance	0	0
Administration	2	2
	<u>5</u>	<u>17</u>

Operation Characteristics

Revenue Vehicles	18
Peak Hour Fleet	12
Base Fleet	8
Fuel Consumption (gal)	

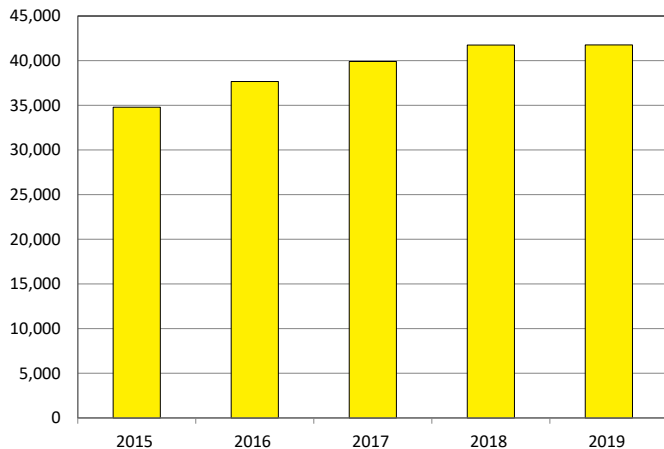
Ridership Trends

2015	34,787
2016	37,661
2017	39,907
2018	41,743
2019	41,757

2019 Highlights

- Transit system featured in annual senior expo
- Participated in Heritage Day Parade

System Ridership Trend





Huntington Area Transportation

Legislative District

Indiana Senate	8
Indiana House	9
U.S. Congressional	2

Productivity

Total Passenger Boardings	41,757
Total Vehicle Miles	311,439
Revenue Vehicle Miles	310,219
Revenue Vehicle Hours	24,138

Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile	\$2.12
Operating Expense per Passenger Trip	\$15.84
Passenger Trips per Total Vehicle Mile	0.13
Passenger Trips per Capita	1.12

Operating Expense Summary

Operator Salaries/Wages	\$398,989
Other Salaries/Wages	
Fringe	\$52,401
Services	\$40,139
Materials and Supplies	\$97,485
Utilities	\$6,804
Casualty/Liability	\$27,409
Purchased Transportation	\$0
Other	\$38,392
Total Expenses	\$661,619
Fixed Route Expenses	\$0
Demand Response Services	\$661,619

Revenue Summary

Fare Revenue	\$39,600
Contract/Other	\$6,650
Local Assistance	\$189,025
State Assistance	\$135,897
Federal Assistance	\$290,447
Total Revenue	\$661,619

Financial Performance

Operating Subsidy	\$615,369
Operating Subsidy Ratio	93%
Locally Derived Income	\$235,275
Locally Derived Income Per Operating Expense	\$0.36
Fare Recovery Ratio	6%

Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Type	Vehicle Manufacturer	Seating Capacity	Wheelchair Capacity	ADA Accessible
1	2001	AO	Dodge	12	0	N/A
1	2005	MV	Chevrolet	4	1	Ramp
1	2005	MV	Dodge	6	0	N/A
1	2007	CU	Ford	8	2	Lift
1	2008	MV	Chevrolet	6	1	Ramp
1	2008	MV	Chevrolet	4	1	Ramp
3	2010	MV	Dodge	5	1	Ramp
1	2010	CU	Ford	8	2	Lift
1	2013	MV	Dodge	5	1	Ramp
1	2014	MV	Dodge	6	1	Ramp
1	2015	MV	Dodge	5	2	Ramp
1	2015	MV	Dodge	6	1	Ramp
1	2015	MV	Ford	8	2	Ramp
1	2015	CU	Ford	8	2	Lift
1	2017	AO	Ford	5	0	N/A
2	2017	MV	Dodge - Braun	5	1	Ramp
1	2019	MV	Dodge - Bruan	5	1	Ramp
1	2019	CU	Ford	9	2	Lift

21



Jasper County Community Services Public Transportation

967 East Leopold Street
 Rensselaer, IN 47978
 (219)866-8071

Contact: Kelly Bauer, Transportation Director

Email: kbauer@yourjccs.org

Website: www.jaspercountycommunityservices.com

General Information

Type of Service Demand Response
Service Area Jasper County
Service Population 33,493

Service Hours

Weekday 8:00 AM to 4:00 PM
Saturday No Service
Sunday No Service

Fare Structure

Base \$1.00
Youth \$1.00
Elderly/Disabled \$1.00
Transfer
Other/Special

Personnel

	<i>Full-Time</i>	<i>Part-Time</i>
Operations	2	0
Maintenance	0	0
Administration	2	1
	<u>4</u>	<u>1</u>

Operation Characteristics

Revenue Vehicles	10
Peak Hour Fleet	6
Base Fleet	4
Fuel Consumption (gal)	

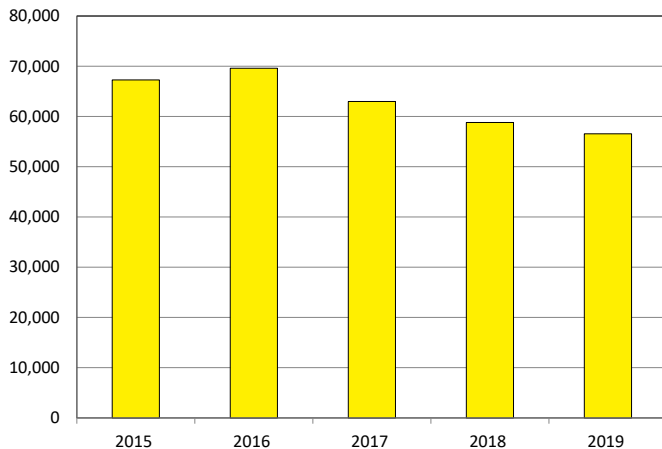
Ridership Trends

2015	67,269
2016	69,599
2017	62,986
2018	58,799
2019	56,552

2019 Highlights

- All drivers achieved Master Driver status

System Ridership Trend





Kankakee-Iroquois Regional Planning Commission (KIRPC)

Legislative District

Indiana Senate	20, 25, 26
Indiana House	35, 36, 37
U.S. Congressional	5

Productivity

Total Passenger Boardings	56,552
Total Vehicle Miles	562,481
Revenue Vehicle Miles	509,788
Revenue Vehicle Hours	25,646

Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile	\$1.86
Operating Expense per Passenger Trip	\$18.47
Passenger Trips per Total Vehicle Mile	0.10
Passenger Trips per Capita	1.69

Operating Expense Summary

Operator Salaries/Wages	\$573,748
Other Salaries/Wages	
Fringe Services	\$158,989
Materials and Supplies	\$65,491
Utilities	\$107,656
Casualty/Liability	\$25,997
Purchased Transportation	\$80,248
Other	\$0
Total Expenses	\$32,346
	\$1,044,475
Fixed Route Expenses	\$0
Demand Response Services	\$1,044,475

Revenue Summary

Fare Revenue	\$57,721
Contract/Other	\$11,942
Local Assistance	\$253,282
State Assistance	\$234,124
Federal Assistance	\$487,406
Total Revenue	\$1,044,475

Financial Performance

Operating Subsidy	\$974,812
Operating Subsidy Ratio	93%
Locally Derived Income	\$322,945
Locally Derived Income Per Operating Expense	\$0.31
Fare Recovery Ratio	6%

Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Type	Vehicle Manufacturer	Seating Capacity	Wheelchair Capacity	ADA Accessible
1	2005	CU	Chevrolet	26	0	N/A
1	2007	MV	Dodge	6	0	N/A
1	2008	CU	Chevrolet	26	0	N/A
1	2009	CU	Ford	8	2	Lift
1	2010	CU	Ford	8	1	N/A
2	2010	CU	Ford	8	2	Lift
1	2011	CU	Chevrolet	24	0	N/A
1	2017	CU	Ford	9	2	Lift
1	2019	MV	Dodge - Bruan	5	1	Ramp
10						



Newton County Community Services Public Transportation

108 East State Street
 Morocco, IN 47963
 (219)285-2246

Contact: Holly Porter, Executive Director

Email: dir@nccs-inc.org

Website: www.newton-county-community-services.webnode.com

General Information

Type of Service Demand Response
Service Area Newton County
Service Population 14,239

Service Hours

Weekday 6:00 AM to 4:00 PM
Saturday No Service
Sunday No Service

Fare Structure

Base \$0.00
Youth \$0.00
Elderly/Disabled \$0.00
Transfer
Other/Special

Based off of pick up point to destination

Personnel

	Full-Time	Part-Time
Operations	0	7
Maintenance	0	0
Administration	4	0
	<u>4</u>	<u>7</u>

Operation Characteristics

Revenue Vehicles	10
Peak Hour Fleet	5
Base Fleet	3
Fuel Consumption (gal)	

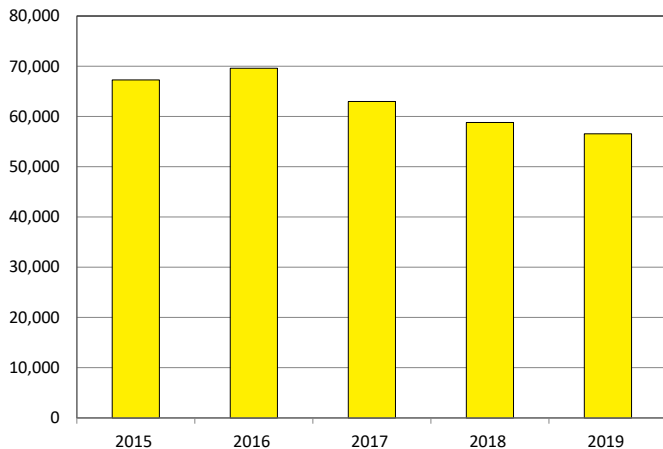
Ridership Trends

2015	67,269
2016	69,599
2017	62,986
2018	58,799
2019	56,552

2019 Highlights

- Participated in Newton County Christmas Festival

System Ridership Trend





Kankakee-Iroquois Regional Planning Commission (KIRPC)

Legislative District

Indiana Senate	17, 19, 20
Indiana House	31, 32
U.S. Congressional	5

Productivity

Total Passenger Boardings	56,552
Total Vehicle Miles	562,481
Revenue Vehicle Miles	509,788
Revenue Vehicle Hours	25,646

Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile	\$1.86
Operating Expense per Passenger Trip	\$18.47
Passenger Trips per Total Vehicle Mile	0.10
Passenger Trips per Capita	3.97

Financial Performance

Operating Subsidy	\$974,812
Operating Subsidy Ratio	93%
Locally Derived Income	\$322,945
Locally Derived Income Per Operating Expense	\$0.31
Fare Recovery Ratio	6%

Operating Expense Summary

Operator Salaries/Wages	\$573,748
Other Salaries/Wages	
Fringe Services	\$158,989
Materials and Supplies	\$65,491
Utilities	\$107,656
Casualty/Liability	\$25,997
Purchased Transportation	\$80,248
Other	\$0
Total Expenses	\$32,346
	\$1,044,475
Fixed Route Expenses	\$0
Demand Response Services	\$1,044,475

Revenue Summary

Fare Revenue	\$57,721
Contract/Other	\$11,942
Local Assistance	\$253,282
State Assistance	\$234,124
Federal Assistance	\$487,406
Total Revenue	\$1,044,475

Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Type	Vehicle Manufacturer	Seating Capacity	Wheelchair Capacity	ADA Accessible
1	2003	CU	Chevrolet	21	0	N/A
1	2013	CU	Ford	12	2	N/A
1	2014	CU	Chevrolet	27	0	N/A
1	2015	MV	Dodge	5	2	Lift
2	2016	CU	Chevrolet	24	0	N/A
2	2016	MV	Dodge - Bruan	5	2	Lift
2	2017	MV	Dodge - Braun	5	1	Ramp
1	2019	MV	Dodge - Bruan	5	1	Ramp
1	2019	CU	Ford	9	2	Lift
12						



Pulaski County Human Services Public Transportation

115 Pearl Street
Winamac, IN 46996
(574)946-6500

Contact: Jackie Frain, Director
Email: pulaskipchs@embarqmail.com
Website: www.pulaskionline.org

General Information

Type of Service Demand Response
Service Area Pulaski County
Service Population 13,328

Service Hours

Weekday 8:00 AM to 4:00 PM
Saturday By Appointment Only
Sunday No Service

Fare Structure

Base \$1.00
Youth \$1.00
Elderly/Disabled \$1.00
Transfer
Other/Special

\$40 monthly pass; \$20 elderly/disabled monthly pass
Preschool fares, out of county rates

Personnel

	<i>Full-Time</i>	<i>Part-Time</i>
Operations	2	2
Maintenance	0	0
Administration	0	3
	<u>2</u>	<u>5</u>

Operation Characteristics

Revenue Vehicles	9
Peak Hour Fleet	6
Base Fleet	5
Fuel Consumption (gal)	

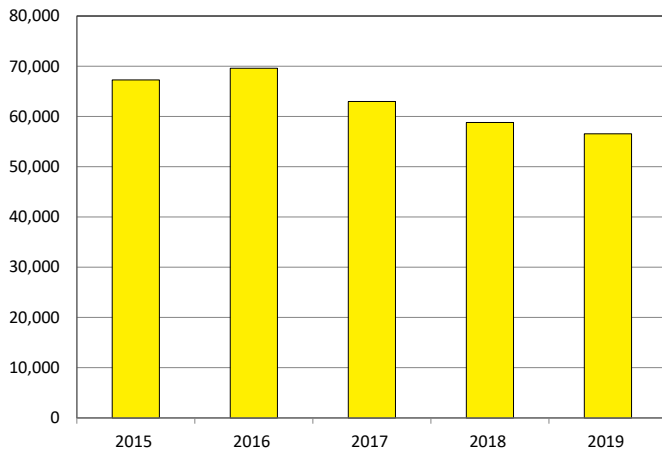
Ridership Trends

2015	67,269
2016	69,599
2017	62,986
2018	58,799
2019	56,552

2019 Highlights

- Transit system advertised on Chamber of Commerce float
- All drivers achieved Master Driver status

System Ridership Trend





Kankakee-Iroquois Regional Planning Commission (KIRPC)

Legislative District

Indiana Senate	5, 9
Indiana House	17, 23
U.S. Congressional	2

Productivity

Total Passenger Boardings	56,552
Total Vehicle Miles	562,481
Revenue Vehicle Miles	509,788
Revenue Vehicle Hours	25,646

Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile	\$1.86
Operating Expense per Passenger Trip	\$18.47
Passenger Trips per Total Vehicle Mile	0.10
Passenger Trips per Capita	4.24

Operating Expense Summary

Operator Salaries/Wages	\$573,748
Other Salaries/Wages	
Fringe Services	\$158,989
Materials and Supplies	\$65,491
Utilities	\$107,656
Casualty/Liability	\$25,997
Purchased Transportation	\$80,248
Other	\$0
Total Expenses	\$32,346
	\$1,044,475
Fixed Route Expenses	\$0
Demand Response Services	\$1,044,475

Revenue Summary

Fare Revenue	\$57,721
Contract/Other	\$11,942
Local Assistance	\$253,282
State Assistance	\$234,124
Federal Assistance	\$487,406
Total Revenue	\$1,044,475

Financial Performance

Operating Subsidy	\$974,812
Operating Subsidy Ratio	93%
Locally Derived Income	\$322,945
Locally Derived Income Per Operating Expense	\$0.31
Fare Recovery Ratio	6%

Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Type	Vehicle Manufacturer	Seating Capacity	Wheelchair Capacity	ADA Accessible
1	2007	CU	Chevrolet	19	0	N/A
1	2007	MV	Dodge	6	0	N/A
1	2008	CU	GMC	20	0	N/A
1	2010	MV	Dodge	5	1	Lift
1	2013	CU	Ford	12	2	N/A
1	2015	MV	Dodge	5	2	Lift
1	2015	CU	Chevrolet	24	0	N/A
1	2017	MV	Dodge - Braun	5	1	Ramp
1	2019	CU	Ford	9	2	Lift
9						



Community Services of Starke County Public Transportation

311 East Culver Street
 Knox, IN 46534
 (574)772-7070

Contact: Charmaine Dunkel , Executive Director

Email: cdunkel@starkecs.com

Website: www.communityservicesofstarkecounty.org

General Information

Type of Service Demand Response
Service Area Starke County
Service Population 23,345

Service Hours

Weekday 7:00 AM to 4:00 PM
Saturday No Service
Sunday No Service

Fare Structure

Base \$1.50
Youth \$1.50
Elderly/Disabled \$1.50
Transfer
Other/Special
 \$10.00 Card worth \$12.00
 0.30/mile out-of-county/\$10/hr. wait fee after 1st hr.

Personnel

	<i>Full-Time</i>	<i>Part-Time</i>
Operations	1	7
Maintenance	0	0
Administration	1	0
	<u>2</u>	<u>7</u>

Operation Characteristics

Revenue Vehicles	10
Peak Hour Fleet	6
Base Fleet	5
Fuel Consumption (gal)	

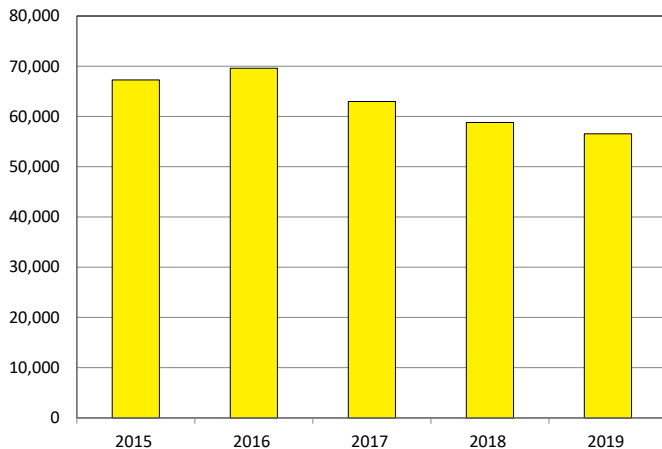
Ridership Trends

2015	67,269
2016	69,599
2017	62,986
2018	58,799
2019	56,552

2019 Highlights

- Contracted with CleanZone Marketing

System Ridership Trend





Kankakee-Iroquois Regional Planning Commission (KIRPC)

Legislative District

Indiana Senate	18
Indiana House	23, 24, 32
U.S. Congressional	2

Productivity

Total Passenger Boardings	56,552
Total Vehicle Miles	562,481
Revenue Vehicle Miles	509,788
Revenue Vehicle Hours	25,646

Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile	\$1.86
Operating Expense per Passenger Trip	\$18.47
Passenger Trips per Total Vehicle Mile	0.10
Passenger Trips per Capita	2.42

Operating Expense Summary

Operator Salaries/Wages	\$573,748
Other Salaries/Wages	
Fringe Services	\$158,989
Materials and Supplies	\$65,491
Utilities	\$107,656
Casualty/Liability	\$25,997
Purchased Transportation	\$80,248
Other	\$0
Total Expenses	\$32,346
	\$1,044,475
Fixed Route Expenses	\$0
Demand Response Services	\$1,044,475

Revenue Summary

Fare Revenue	\$57,721
Contract/Other	\$11,942
Local Assistance	\$253,282
State Assistance	\$234,124
Federal Assistance	\$487,406
Total Revenue	\$1,044,475

Financial Performance

Operating Subsidy	\$974,812
Operating Subsidy Ratio	93%
Locally Derived Income	\$322,945
Locally Derived Income Per Operating Expense	\$0.31
Fare Recovery Ratio	6%

Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Type	Vehicle Manufacturer	Seating Capacity	Wheelchair Capacity	ADA Accessible
1	2005	AO	Buick	5	0	N/A
1	2006	MV	Ford	11	0	Lift
1	2006	MV	Ford	12	0	N/A
2	2010	MV	Dodge	7	2	Lift
1	2010	MV	Ford	10	2	Lift
1	2014	MV	Dodge	7	2	N/A
1	2017	CU	Ford	9	2	Lift
2	2019	MV	Dodge - Bruan	5	1	Ramp
10						



Jay, Randolph, Blackford, and Henry Counties

1701 Pilgrim Boulevard
 Yorktown, IN 47396
 (765)722-4057

Contact: Kevin DeCamp, Transportation Manager
Email: kdecamp@lifestreaminc.org
Website: www.lifestreaminc.org

General Information

Type of Service Demand Response
 Service Area Jay, Randolph, Henry, and Blackford Counties
 Service Population 109,652

Service Hours

Weekday 8:00 AM to 5:00 PM
Saturday No Service
Sunday No Service

Fare Structure

Base \$2.00
Youth \$1.00
Elderly/Disabled \$1.00
Transfer
Other/Special

Personnel

	<i>Full-Time</i>	<i>Part-Time</i>
Operations	12	6
Maintenance	0	0
Administration	2	0
	<u>14</u>	<u>6</u>

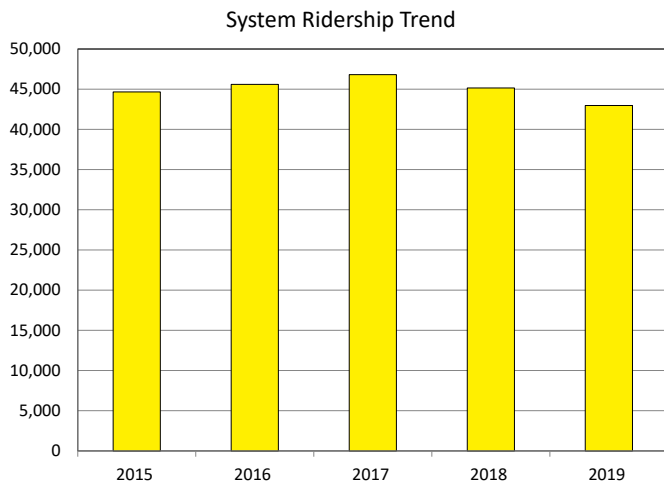
Operation Characteristics

Revenue Vehicles	20
Peak Hour Fleet	17
Base Fleet	14
Fuel Consumption (gal)	

Ridership Trends

2015	44,659
2016	45,599
2017	46,808
2018	45,151
2019	42,968

2019 Highlights



The New InterUrban



Legislative District

Indiana Senate	8
Indiana House	9, 20
U.S. Congressional	1

Productivity

Total Passenger Boardings	42,968
Total Vehicle Miles	402,364
Revenue Vehicle Miles	383,910
Revenue Vehicle Hours	21,932

Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile	\$2.90
Operating Expense per Passenger Trip	\$27.18
Passenger Trips per Total Vehicle Mile	0.11
Passenger Trips per Capita	0.39

Financial Performance

Operating Subsidy	\$1,138,643
Operating Subsidy Ratio	98%
Locally Derived Income	\$390,544
Locally Derived Income Per Operating Expense	\$0.33
Fare Recovery Ratio	2%

Operating Expense Summary

Operator Salaries/Wages	\$497,271
Other Salaries/Wages	
Fringe	\$113,703
Services	\$142,279
Materials and Supplies	\$151,358
Utilities	\$23,187
Casualty/Liability	\$22,486
Purchased Transportation	\$0
Other	\$217,452
Total Expenses	\$1,167,736
Fixed Route Expenses	\$0
Demand Response Services	\$1,167,736

Revenue Summary

Fare Revenue	\$29,093
Contract/Other	\$0
Local Assistance	\$361,451
State Assistance	\$209,946
Federal Assistance	\$567,246
Total Revenue	\$1,167,736

Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Type	Vehicle Manufacturer	Seating Capacity	Wheelchair Capacity	ADA Accessible
1	2004	VN	Ford	12	0	N/A
2	2008	CU	Ford	8	2	Lift
9	2010	CU	Ford	8	2	Lift
4	2015	CU	Ford	8	2	Lift
4	2017	CU	Ford	8	2	Lift
20						



Johnson, Shelby, & Brown Counties

3500 N Morton Street, PO Box 216

Franklin, IN 46131

(317)738-5523

Contact: Becky Allen, Director of Transportation

Email: beckyallen2@gmail.com

Website: www.accessjohnsoncounty.org

General Information

Type of Service	Demand Response, Fixed and Deviated Fixed Routes
Service Area	Johnson, Shelby, and Brown Counties
Service Population	199,332

Service Hours

Weekday	6:15 AM-7:30 PM / 8:00 AM-4:00 PM / 6:00 AM-6:00 PM
Saturday	
Sunday	

Fare Structure

Base	\$4.00
Youth	\$4.00
Elderly/Disabled	\$4.00
Transfer	\$0.00
Other/Special	
	\$1 for Fixed Routes
	\$2 for Deviated Fixed Route

Personnel

	<i>Full-Time</i>	<i>Part-Time</i>
Operations	18	30
Maintenance	0	0
Administration	3	3
	<hr/>	<hr/>
	21	33

Operation Characteristics

Revenue Vehicles	40
Peak Hour Fleet	29
Base Fleet	21
Fuel Consumption (gal)	

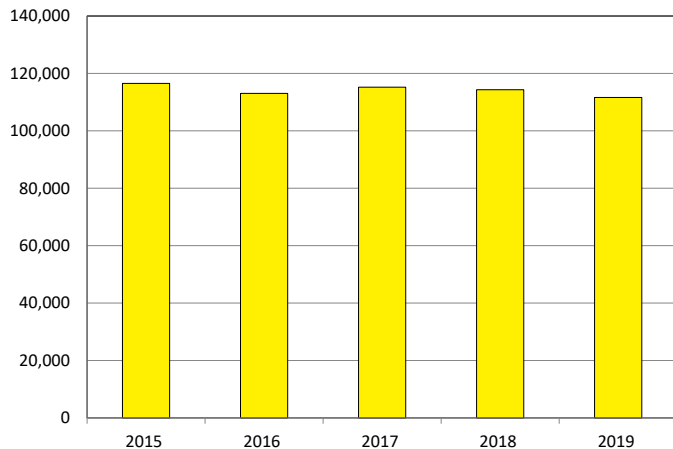
Ridership Trends

2015	116,516
2016	113,040
2017	115,209
2018	114,317
2019	111,612

2019 Highlights

- Awarded \$15,000 grant for bus app project

System Ridership Trend





Access Johnson County/ShelbyGo/Access Brown County

Legislative District

Indiana Senate	24, 37, 39, 40, 44
Indiana House	44, 46, 47, 60, 61, 62, 65
U.S. Congressional	9

Operating Expense Summary

Operator Salaries/Wages	\$735,590
Other Salaries/Wages	
Fringe	\$84,722
Services	\$122,464
Materials and Supplies	\$159,566
Utilities	\$26,526
Casualty/Liability	\$181,729
Purchased Transportation	\$553,237
Other	\$237,684
Total Expenses	\$2,101,518
Fixed Route Expenses	\$600,448
Demand Response Services	\$1,501,070

Productivity

Total Passenger Boardings	111,612
Total Vehicle Miles	857,067
Revenue Vehicle Miles	842,162
Revenue Vehicle Hours	58,861

Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile	\$2.45
Operating Expense per Passenger Trip	\$18.83
Passenger Trips per Total Vehicle Mile	0.13
Passenger Trips per Capita	0.56

Revenue Summary

Fare Revenue	\$112,100
Contract/Other	\$0
Local Assistance	\$835,933
State Assistance	\$331,925
Federal Assistance	\$821,560
Total Revenue	\$2,101,518

Financial Performance

Operating Subsidy	\$1,989,418
Operating Subsidy Ratio	95%
Locally Derived Income	\$948,033
Locally Derived Income Per Operating Expense	\$0.45
Fare Recovery Ratio	5%

Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Type	Vehicle Manufacturer	Seating Capacity	Wheelchair Capacity	ADA Accessible
1	2009	VN	Ford	12	2	Lift
4	2010	CU	Ford	8	2	Lift
3	2010	CU	Ford	16	2	Lift
2	2013	MV	Chrysler	5	1	Ramp
2	2014	MV	Dodge	5	2	Ramp
2	2015	CU	Ford	10	2	Lift
2	2015	CU	Ford	12	2	Lift
1	2015	MV	Dodge	3	2	Ramp
1	2015	MV	Dodge	5	2	Ramp
1	2016	MV	Dodge	5	2	Ramp
2	2017	MV	Dodge - Braun	5	1	Ramp
4	2017	CU	Ford	13	2	Lift
1	2018	CU	Ford	8	2	Lift
2	2018	CU	Ford	6	1	Lift
1	2018	CU	Ford	10	1	Lift
2	2018	CU	Ford	6	1	Lift
2	2019	MV	Dodge - Bruan	5	1	Ramp
1	2019	CU	Ford	9	2	Lift
3	2019	CU	Ford	15	1	Lift



Knox County

2009 Prospect Avenue
 Vincennes, IN 47591
 (812)886-3381

Contact: Joel Sievers, Transportation Manager

Email: jsievers@vincennesymca.org

Website: www.vincennesymca.org

General Information

Type of Service Demand Response
Service Area Knox County
Service Population 38,440

Service Hours

Weekday 6:00 AM to 6:00 PM
Saturday No Service
Sunday No Service

Fare Structure

Base \$2.00
Youth \$2.00
Elderly/Disabled \$2.00
Transfer
Other/Special

Personnel

	<i>Full-Time</i>	<i>Part-Time</i>
Operations	2	15
Maintenance	1	0
Administration	2	0
	<u>5</u>	<u>15</u>

Operation Characteristics

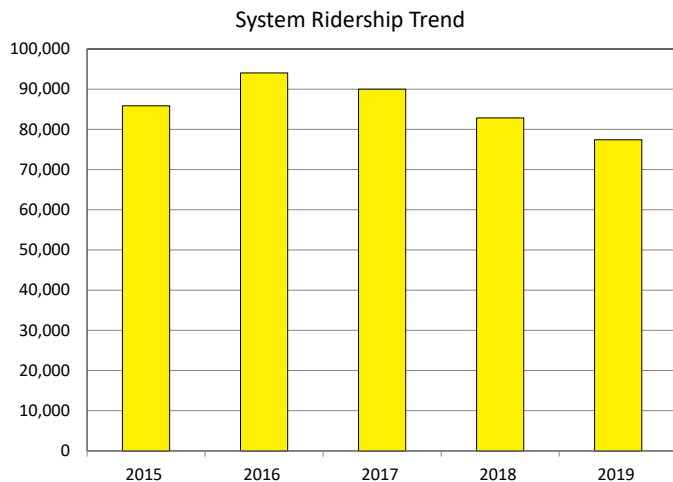
Revenue Vehicles	23
Peak Hour Fleet	10
Base Fleet	7
Fuel Consumption (gal)	

Ridership Trends

2015	85,863
2016	94,041
2017	89,995
2018	82,850
2019	77,402

2019 Highlights

- Participated in Senior Fair and Christmas City Light Display





Knox County Commissioners/VanGo

Legislative District

Indiana Senate	26
Indiana House	33, 34, 35
U.S. Congressional	6

Productivity

Total Passenger Boardings	77,402
Total Vehicle Miles	301,214
Revenue Vehicle Miles	234,783
Revenue Vehicle Hours	17,278

Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile	\$2.74
Operating Expense per Passenger Trip	\$10.68
Passenger Trips per Total Vehicle Mile	0.26
Passenger Trips per Capita	2.01

Operating Expense Summary

Operator Salaries/Wages	\$364,889
Other Salaries/Wages	
Fringe	\$83,418
Services	\$75,506
Materials and Supplies	\$121,354
Utilities	\$18,165
Casualty/Liability	\$58,908
Purchased Transportation	\$0
Other	\$104,546
Total Expenses	\$826,786
Fixed Route Expenses	\$0
Demand Response Services	\$826,786

Revenue Summary

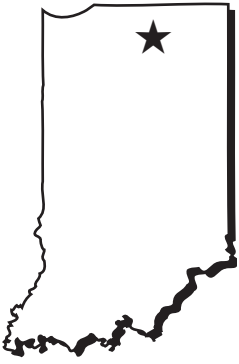
Fare Revenue	\$35,175
Contract/Other	\$0
Local Assistance	\$255,005
State Assistance	\$141,413
Federal Assistance	\$395,193
Total Revenue	\$826,786

Financial Performance

Operating Subsidy	\$791,611
Operating Subsidy Ratio	96%
Locally Derived Income	\$290,180
Locally Derived Income Per Operating Expense	\$0.35
Fare Recovery Ratio	4%

Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Type	Vehicle Manufacturer	Seating Capacity	Wheelchair Capacity	ADA Accessible
1	2005	AO	Chevy	4	0	N/A
2	2006	CU	Ford	11	2	Lift
1	2008	CU	Ford	16	2	Lift
1	2009	CU	Ford	12	2	Lift
1	2009	CU	Ford	8	2	Lift
2	2010	CU	Ford	8	2	Lift
1	2011	CU	Ford	16	4	Lift
1	2011	CU	Ford	8	2	Lift
1	2011	CU	Ford	12	2	Lift
1	2011	CU	Ford	16	4	Lift
2	2013	CU	Dodge	6	1	Ramp
1	2014	CU	Ford	18	3	Lift
2	2015	CU	Ford	12	2	Lift
1	2016	CU	Ford	12	2	Lift
1	2016	CU	Ford	18	1	Lift
1	2016	CU	Ford	12	2	Lift
1	2018	CU	Ford	12	2	Lift
1	2019	MV	Dodge - Bruan	5	1	Ramp



Kosciusko County

1804 E Winona Avenue

Warsaw, IN 46580

(574)267-4990

Contact: Anthony Peterson, General Manager

Email: tony.peterson@cardinalservices.org

Website: www.cardinalservices.org

General Information

Type of Service Demand Response
Service Area Kosciusko County
Service Population 77,358

Service Hours

Weekday 5:30 AM to 8:00 PM
Saturday No Service
Sunday No Service

Fare Structure

Base \$1.00
Youth \$1.00
Elderly/Disabled \$1.00
Transfer
Other/Special

Personnel

	<i>Full-Time</i>	<i>Part-Time</i>
Operations	8	3
Maintenance	1	0
Administration	2	1
	<u>11</u>	<u>4</u>

Operation Characteristics

Revenue Vehicles 12
Peak Hour Fleet 8
Base Fleet 5
Fuel Consumption (gal)

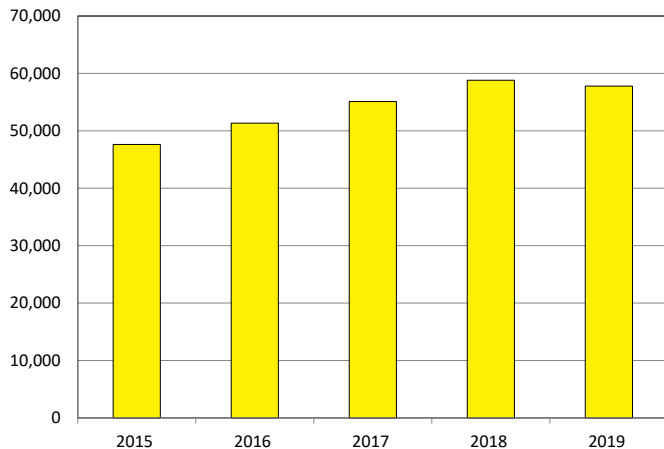
Ridership Trends

2015	47,620
2016	51,333
2017	55,093
2018	58,809
2019	57,794

2019 Highlights

- Hired new Transit General Manager

System Ridership Trend





Kosciusko Area Bus Service (KABS)

Legislative District

Indiana Senate	45, 46
Indiana House	70, 71, 72
U.S. Congressional	9

Productivity

Total Passenger Boardings	57,794
Total Vehicle Miles	260,252
Revenue Vehicle Miles	225,350
Revenue Vehicle Hours	14,793

Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile	\$3.02
Operating Expense per Passenger Trip	\$13.61
Passenger Trips per Total Vehicle Mile	0.22
Passenger Trips per Capita	0.75

Operating Expense Summary

Operator Salaries/Wages	\$361,877
Other Salaries/Wages	
Fringe Services	\$168,693
Materials and Supplies	\$10,024
Utilities	\$117,123
Casualty/Liability	\$13,506
Purchased Transportation	\$17,825
Other	\$0
Total Expenses	\$97,317
Fixed Route Expenses	\$786,365
Demand Response Services	\$0
	\$786,365

Revenue Summary

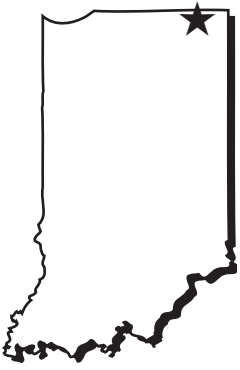
Fare Revenue	\$24,976
Contract/Other	\$1,083
Local Assistance	\$268,435
State Assistance	\$131,950
Federal Assistance	\$359,921
Total Revenue	\$786,365

Financial Performance

Operating Subsidy	\$760,306
Operating Subsidy Ratio	97%
Locally Derived Income	\$294,494
Locally Derived Income Per Operating Expense	\$0.37
Fare Recovery Ratio	3%

Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Type	Vehicle Manufacturer	Seating Capacity	Wheelchair Capacity	ADA Accessible
1	2010	MV	Dodge	3	1	Ramp
2	2015	CU	Ford	16	2	Lift
1	2016	CU	Ford	8	2	Lift
2	2016	CU	Ford	16	2	Lift
1	2017	CU	Ford	17	2	Lift
1	2017	MV	Dodge - Braun	4	1	Ramp
2	2018	CU	Ford	17	2	Lift
2	2019	CU	Ford	13	2	Lift
12						



LaGrange County

410 E Central Avenue
 LaGrange, IN 46761
 (260)463-4161

Contact: Cheri Perkins, Agency Director

Email: cperkins@lagrangecoa.org

Website: www.lagrangecoa.org

General Information

Type of Service Demand Response
Service Area LaGrange County
Service Population 37,162

Service Hours

Weekday 5:00 AM to 5:00 PM
Saturday No Service
Sunday No Service

Fare Structure

Base \$4.00
Youth \$0.00
Elderly/Disabled \$0.00
Transfer
Other/Special
 \$4/\$7/\$10/\$12 based on mileage
 Out of county \$40 OR \$80 based on mileage

Personnel

	<i>Full-Time</i>	<i>Part-Time</i>
Operations	7	10
Maintenance	0	0
Administration	1	1
	<u>8</u>	<u>11</u>

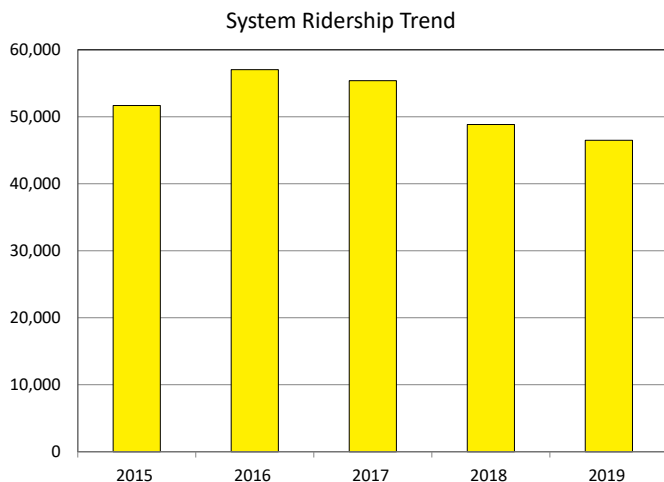
Operation Characteristics

Revenue Vehicles	18
Peak Hour Fleet	11
Base Fleet	8
Fuel Consumption (gal)	

Ridership Trends

2015	51,675
2016	57,033
2017	55,387
2018	48,843
2019	46,486

2019 Highlights





LaGrange County Area Transit (LCAT)

Legislative District

Indiana Senate	28
Indiana House	54, 56
U.S. Congressional	6

Productivity

Total Passenger Boardings	46,486
Total Vehicle Miles	590,601
Revenue Vehicle Miles	539,537
Revenue Vehicle Hours	26,466

Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile	\$1.52
Operating Expense per Passenger Trip	\$19.34
Passenger Trips per Total Vehicle Mile	0.08
Passenger Trips per Capita	1.25

Financial Performance

Operating Subsidy	\$672,277
Operating Subsidy Ratio	75%
Locally Derived Income	\$410,882
Locally Derived Income Per Operating Expense	\$0.46
Fare Recovery Ratio	25%

Operating Expense Summary

Operator Salaries/Wages	\$509,452
Other Salaries/Wages	
Fringe	\$0
Services	\$112,858
Materials and Supplies	\$78,403
Utilities	\$0
Casualty/Liability	\$35,842
Purchased Transportation	\$0
Other	\$162,284
Total Expenses	\$898,839
Fixed Route Expenses	\$0
Demand Response Services	\$898,839

Revenue Summary

Fare Revenue	\$226,562
Contract/Other	\$0
Local Assistance	\$184,320
State Assistance	\$207,710
Federal Assistance	\$280,247
Total Revenue	\$898,839

Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Type	Vehicle Manufacturer	Seating Capacity	Wheelchair Capacity	ADA Accessible
1	2011	CU	Ford	8	2	Lift
1	2013	CU	Ford	8	2	Lift
2	2013	AO	Ford	4	0	N/A
1	2014	MV	Dodge	5	1	Ramp
1	2015	MV	Dodge	5	1	Ramp
2	2015	CU	Ford	8	2	Lift
1	2015	MV	Dodge	5	1	Ramp
1	2016	CU	Ford	8	2	Lift
1	2016	MV	Dodge - Braun	3	1	Ramp
1	2016	MV	Dodge	5	1	Ramp
1	2017	MV	Dodge - Braun	4	1	Ramp
1	2017	MV	Dodge - Braun	5	1	Ramp
1	2018	CU	Ford	9	2	Lift
1	2018	CU	Ford	8	2	Lift
2	2019	CU	Ford	11	1	Lift

18



Madison County

16 E 9th Street, Room 100

Anderson, IN 46016

(765)640-4201

Contact: David Benefiel, Senior Transportation Planner

Email: dave@heartlandmpo.org

Website: www.ridethetram.com

General Information

Type of Service Demand Response
Service Area Madison County
Service Population 75,507

Service Hours

Weekday 7:00 AM to 5:00 PM
Saturday No Service
Sunday No Service

Fare Structure

Base \$4.00
Youth \$4.00
Elderly/Disabled \$2.50
Transfer
Other/Special
 \$33/\$25 Monthly Pass

Personnel

	<i>Full-Time</i>	<i>Part-Time</i>
Operations	5	1
Maintenance	0	0
Administration	1	2
	<u>6</u>	<u>3</u>

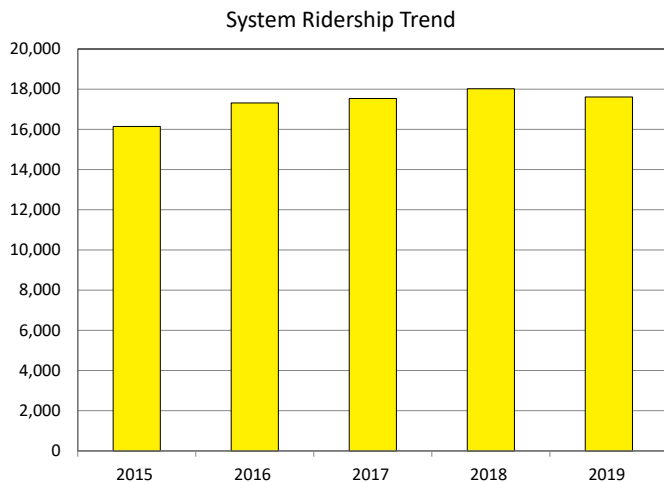
Operation Characteristics

Revenue Vehicles	6
Peak Hour Fleet	4
Base Fleet	3
Fuel Consumption (gal)	

Ridership Trends

2015	16,144
2016	17,313
2017	17,536
2018	18,020
2019	17,610

2019 Highlights





Transportation for Rural Areas of Madison County (TRAM)

Legislative District

Indiana Senate	13
Indiana House	52, 83
U.S. Congressional	3

Productivity

Total Passenger Boardings	17,610
Total Vehicle Miles	152,802
Revenue Vehicle Miles	148,361
Revenue Vehicle Hours	7,282

Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile	\$2.97
Operating Expense per Passenger Trip	\$25.74
Passenger Trips per Total Vehicle Mile	0.12
Passenger Trips per Capita	0.23

Operating Expense Summary

Operator Salaries/Wages	\$30,072
Other Salaries/Wages	
Fringe Services	\$16,069
Materials and Supplies	\$0
Utilities	\$0
Casualty/Liability	\$0
Purchased Transportation	\$396,248
Other	\$10,895
Total Expenses	\$453,284
Fixed Route Expenses	\$0
Demand Response Services	\$453,284

Revenue Summary

Fare Revenue	\$13,556
Contract/Other	\$0
Local Assistance	\$156,239
State Assistance	\$63,627
Federal Assistance	\$219,862
Total Revenue	\$453,284

Financial Performance

Operating Subsidy	\$439,728
Operating Subsidy Ratio	97%
Locally Derived Income	\$169,795
Locally Derived Income Per Operating Expense	\$0.37
Fare Recovery Ratio	3%

Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Type	Vehicle Manufacturer	Seating Capacity	Wheelchair Capacity	ADA Accessible
2	2016	CU	Ford	12	2	Lift
2	2017	CU	Ford	12	2	Lift
2	2018	CU	Ford	14	2	Lift
6						



City of Marion

520 East 6th Street
 Marion, IN 46953
 (765)668-4405

Contact: Jeff Edwards, Transit Manager

Email: jedwards@cityofmarion.in.gov

Website: <https://cityofmarion.in.gov>

General Information

Type of Service Fixed Route
Service Area City of Marion
Service Population 29,948

Service Hours

Weekday 7:00 AM to 5:00 PM
Saturday No Service
Sunday No Service

Fare Structure

Base \$0.00
Youth \$0.00
Elderly/Disabled \$0.00
Transfer
Other/Special
 Free Fares

Personnel

	<i>Full-Time</i>	<i>Part-Time</i>
Operations	12	2
Maintenance	1	0
Administration	2	0
	<u>15</u>	<u>2</u>

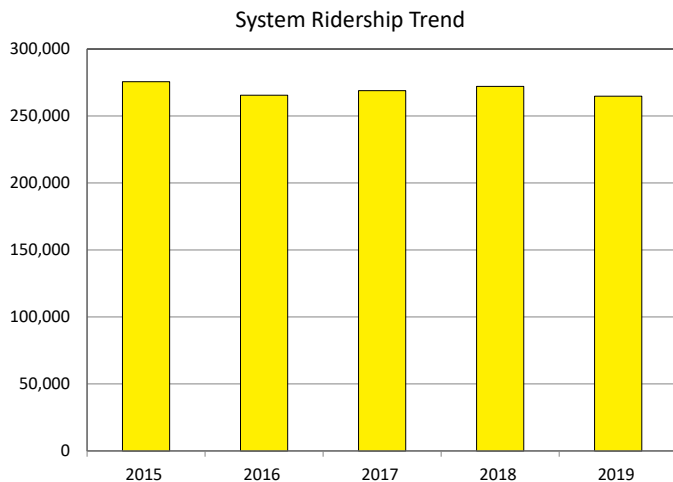
Operation Characteristics

Revenue Vehicles	12
Peak Hour Fleet	5
Base Fleet	5
Fuel Consumption (gal)	

Ridership Trends

2015	275,552
2016	265,477
2017	268,878
2018	272,096
2019	264,770

2019 Highlights





Marion Transit System (MTS)

Legislative District

Indiana Senate	1, 2, 3, 4, 5, 6, 8, 9, 10, 11
Indiana House	1, 2, 3, 4, 5, 6, 7, 8, 9, 10, 11, 12, 13, 14, 15, 17, 19, 20, 48
U.S. Congressional	1, 2

Productivity

Total Passenger Boardings	264,770
Total Vehicle Miles	225,899
Revenue Vehicle Miles	224,911
Revenue Vehicle Hours	14,708

Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile	\$5.79
Operating Expense per Passenger Trip	\$4.94
Passenger Trips per Total Vehicle Mile	1.17
Passenger Trips per Capita	8.84

Financial Performance

Operating Subsidy	\$1,273,765
Operating Subsidy Ratio	97%
Locally Derived Income	\$434,012
Locally Derived Income Per Operating Expense	\$0.33
Fare Recovery Ratio	0%

Operating Expense Summary

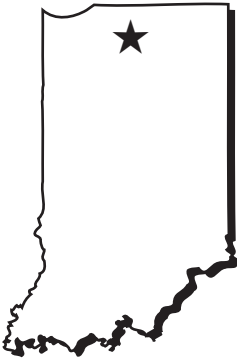
Operator Salaries/Wages	\$628,398
Other Salaries/Wages	
Fringe	\$440,877
Services	\$76,217
Materials and Supplies	\$112,794
Utilities	\$13,279
Casualty/Liability	\$33,778
Purchased Transportation	
Other	\$1,972
Total Expenses	\$1,307,315
Fixed Route Expenses	\$1,185,247
Demand Response Services	\$122,068

Revenue Summary

Fare Revenue	\$0
Contract/Other	\$33,550
Local Assistance	\$400,462
State Assistance	\$267,272
Federal Assistance	\$606,031
Total Revenue	\$1,307,315

Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Type	Vehicle Manufacturer	Seating Capacity	Wheelchair Capacity	ADA Accessible
4	2016	CU	Ford	16	2	Lift
4	2017	CU	Ford	16	2	Lift
4	2019	CU	Ford	17	2	Lift
12						



Marshall County

1305 W Harrison Street
 Plymouth, IN 46563
 (574)936-9904

Contact: Jackie Wright, Director

Email: mcoas@hotmail.com

Website: www.marshallcountycouncilonaging.org

General Information

Type of Service Demand Response
Service Area Marshall County
Service Population 45,051

Service Hours

Weekday 7:30 AM to 5:30 PM
Saturday No Service
Sunday No Service

Fare Structure

Base \$2.50
Youth \$2.50
Elderly/Disabled \$2.50
Transfer
Other/Special
 \$6/\$11 based on mileage

Personnel

	<i>Full-Time</i>	<i>Part-Time</i>
Operations	2	15
Maintenance	0	0
Administration	2	1
	<u>4</u>	<u>16</u>

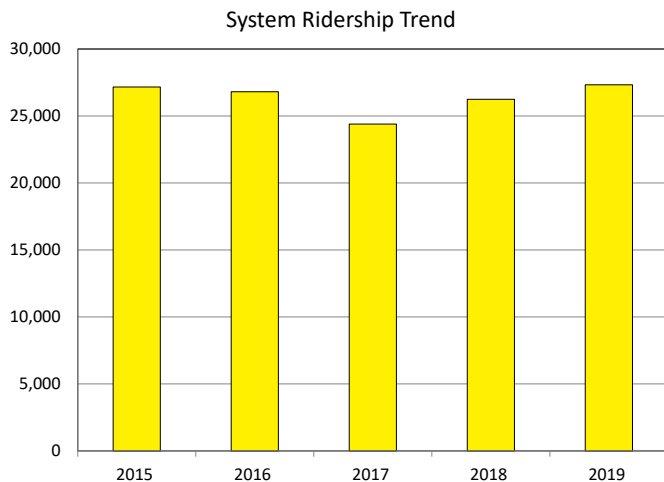
Operation Characteristics

Revenue Vehicles 11
Peak Hour Fleet 8
Base Fleet 6
Fuel Consumption (gal)

Ridership Trends

2015	27,160
2016	26,808
2017	24,393
2018	26,246
2019	27,327

2019 Highlights



Marshall County Transit



Legislative District

Indiana Senate	1, 2, 3, 4, 5, 6
Indiana House	1, 2, 3, 4, 10, 11, 12, 13, 14, 15, 19, 20
U.S. Congressional	1, 2

Operating Expense Summary

Operator Salaries/Wages	\$266,998
Other Salaries/Wages	
Fringe	\$49,435
Services	\$11,150
Materials and Supplies	\$41,957
Utilities	\$2,784
Casualty/Liability	\$12,719
Purchased Transportation	\$0
Other	\$75,699
Total Expenses	\$460,742
Fixed Route Expenses	\$0
Demand Response Services	\$460,742

Productivity

Total Passenger Boardings	27,327
Total Vehicle Miles	229,025
Revenue Vehicle Miles	209,994
Revenue Vehicle Hours	13,550

Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile	\$2.01
Operating Expense per Passenger Trip	\$16.86
Passenger Trips per Total Vehicle Mile	0.12
Passenger Trips per Capita	0.61

Revenue Summary

Fare Revenue	\$52,499
Contract/Other	\$0
Local Assistance	\$161,869
State Assistance	\$54,989
Federal Assistance	\$191,385
Total Revenue	\$460,742

Financial Performance

Operating Subsidy	\$408,243
Operating Subsidy Ratio	89%
Locally Derived Income	\$214,368
Locally Derived Income Per Operating Expense	\$0.47
Fare Recovery Ratio	11%

Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Type	Vehicle Manufacturer	Seating Capacity	Wheelchair Capacity	ADA Accessible
1	2013	MV	Dodge	4	1	Ramp
2	2015	MV	Dodge	5	2	Ramp
1	2016	CU	Ford	9	2	Lift
1	2017	MV	Dodge - Braun	4	1	Ramp
2	2017	MV	Dodge - Braun	5	1	Ramp
2	2018	MV	Dodge - Braun	5	1	Ramp
1	2019	MV	Dodge	5	1	Ramp
10						



Miami County

34 E Sixth Street

Peru, IN 46970

(765)472-1979, Ext 213

Contact: Kathleen Brehmer, Associate Executive Director

Email: kbrehmer@mcymca.org

Website: www.mcymca.org

General Information

Type of Service Demand Response
Service Area Miami County
Service Population 36,903

Service Hours

Weekday 6:00 AM to 8:00 PM
Saturday 9:00 AM to 1:00 PM
Sunday By Appointment Only

Fare Structure

Base \$2/\$4/\$6
Youth \$2.00
Elderly/Disabled
Transfer
Other/Special

Yth Pass/\$35 in Peru/\$50 in county
 Coupons 12/\$1 coupons for \$10

Personnel

	<i>Full-Time</i>	<i>Part-Time</i>
Operations	0	12
Maintenance	0	0
Administration	2	1
	<u>2</u>	<u>13</u>

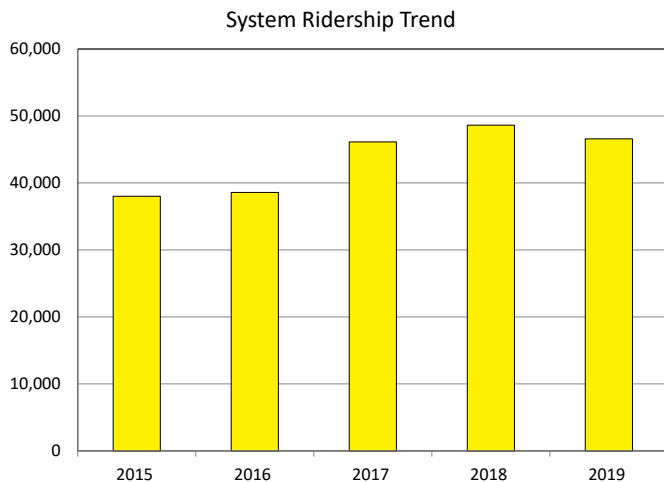
Operation Characteristics

Revenue Vehicles	16
Peak Hour Fleet	10
Base Fleet	8
Fuel Consumption (gal)	

Ridership Trends

2015	38,009
2016	38,587
2017	46,123
2018	48,626
2019	46,583

2019 Highlights





Miami County/YMCA Public Transit

Legislative District

Indiana Senate	44, 48
Indiana House	62
U.S. Congressional	9

Productivity

Total Passenger Boardings	46,583
Total Vehicle Miles	315,805
Revenue Vehicle Miles	299,320
Revenue Vehicle Hours	18,756

Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile	\$1.57
Operating Expense per Passenger Trip	\$10.63
Passenger Trips per Total Vehicle Mile	0.15
Passenger Trips per Capita	1.26

Operating Expense Summary

Operator Salaries/Wages	\$249,927
Other Salaries/Wages	
Fringe	\$54,118
Services	\$19,420
Materials and Supplies	\$59,325
Utilities	\$1,953
Casualty/Liability	\$34,685
Purchased Transportation	\$0
Other	\$75,555
Total Expenses	\$494,983
Fixed Route Expenses	\$0
Demand Response Services	\$494,983

Revenue Summary

Fare Revenue	\$55,881
Contract/Other	\$0
Local Assistance	\$146,786
State Assistance	\$89,488
Federal Assistance	\$202,828
Total Revenue	\$494,983

Financial Performance

Operating Subsidy	\$439,102
Operating Subsidy Ratio	89%
Locally Derived Income	\$202,667
Locally Derived Income Per Operating Expense	\$0.41
Fare Recovery Ratio	11%

Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Type	Vehicle Manufacturer	Seating Capacity	Wheelchair Capacity	ADA Accessible
1	2002	CU	Ford	21	2	Lift
1	2010	CU	Ford	14	2	Lift
2	2013	MV	Dodge	6	2	Ramp
2	2014	MV	Dodge	5	2	Ramp
1	2014	MV	Dodge	6	2	Ramp
1	2015	MV	Dodge	5	2	Ramp
1	2016	MV	Dodge	5	2	Ramp
1	2016	AO	Ford	5	0	N/A
1	2017	MV	Dodge - Braun	5	1	Ramp
1	2018	MV	Dodge - Braun	5	1	Ramp
2	2019	MV	Dodge	5	1	Ramp
1	2019	CU	Ford	13	2	Lift
15						



Monroe, Lawrence, Owen, & Putnam Counties

631 W Edgewood Drive
 Ellettsville, IN 47429
 (812)876-3383

Contact: Chris Myers, CEO
Email: cmyers@area10agency.org
Website: www.area10agency.org

General Information

Type of Service	Demand Response/ Deviated Fixed Route
Service Area	Monroe, Owen, Lawrence, and Putnam Counties
Service Population	246,227

Service Hours

Weekday	6:00 AM to 6:00 PM
Saturday	No Service
Sunday	No Service

Fare Structure

Base	\$3.00
Youth	
Elderly/Disabled	\$3.00
Transfer	
Other/Special	
\$1 one-way for deviated route	

Personnel

	<i>Full-Time</i>	<i>Part-Time</i>
Operations	18	13
Maintenance	0	2
Administration	1	1
	<hr/> 19	<hr/> 16

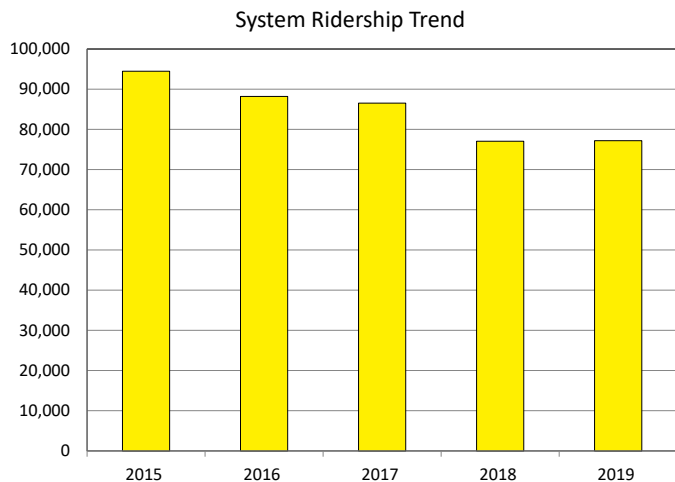
Operation Characteristics

Revenue Vehicles	32
Peak Hour Fleet	18
Base Fleet	16
Fuel Consumption (gal)	

Ridership Trends

2015	94,462
2016	88,194
2017	86,526
2018	77,051
2019	77,174

2019 Highlights



Rural Transit



Legislative District

Indiana Senate	27
Indiana House	54, 55, 56
U.S. Congressional	6

Productivity

Total Passenger Boardings	77,174
Total Vehicle Miles	550,557
Revenue Vehicle Miles	489,384
Revenue Vehicle Hours	33,036

Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile	\$2.67
Operating Expense per Passenger Trip	\$19.07
Passenger Trips per Total Vehicle Mile	0.14
Passenger Trips per Capita	0.31

Operating Expense Summary

Operator Salaries/Wages	\$706,451
Other Salaries/Wages	
Fringe Services	\$108,147
Materials and Supplies	\$65,340
Utilities	\$227,556
Casualty/Liability	\$50,914
Purchased Transportation	\$92,389
Other	\$0
Total Expenses	\$221,145
Fixed Route Expenses	\$1,471,942
Demand Response Services	\$167,464
	\$1,304,478

Revenue Summary

Fare Revenue	\$60,732
Contract/Other	\$0
Local Assistance	\$398,729
State Assistance	\$306,875
Federal Assistance	\$705,606
Total Revenue	\$1,471,942

Financial Performance

Operating Subsidy	\$1,411,210
Operating Subsidy Ratio	96%
Locally Derived Income	\$459,461
Locally Derived Income Per Operating Expense	\$0.31
Fare Recovery Ratio	4%

Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Type	Vehicle Manufacturer	Seating Capacity	Wheelchair Capacity	ADA Accessible
2	2008	CU	Ford	16	2	Lift
1	2009	CU	Ford	16	2	Lift
1	2009	CU	Ford	24	0	N/A
2	2009	CU	Ford	12	2	Lift
4	2009	CU	Ford	16	2	Lift
6	2010	CU	Ford	16	2	Lift
1	2010	CU	Ford	24	0	N/A
1	2010	MV	Dodge	5	1	Ramp
2	2014	MV	Dodge	5	1	Ramp
4	2014	CU	Ford	8	2	Lift
3	2016	CU	Ford	16	2	Lift
4	2018	CU	Ford	17	2	Lift
2	2019	CU	Ford	17	2	Lift



City of New Castle

201 S 25th Street
 New Castle, IN 47362
 (765)521-6847

Contact: Douglas Sloan, General Manager
Email: newcastletransit@yahoo.com
Website: www.cityofnewcastle.net

General Information

Type of Service Deviated Fixed Route
Service Area City of New Castle
Service Population 18,106

Service Hours

Weekday 8:00 AM to 4:00 PM
Saturday No Service
Sunday No Service

Fare Structure

Base \$1.00
Youth \$0.50
Elderly/Disabled \$0.50
Transfer
Other/Special
 \$20.00 25 ride pass- regular / \$10.00 25 ride pass-
 senior/disabled/student

Personnel

	Full-Time	Part-Time
Operations	5	0
Maintenance	1	0
Administration	1	0
	<u>7</u>	<u>0</u>

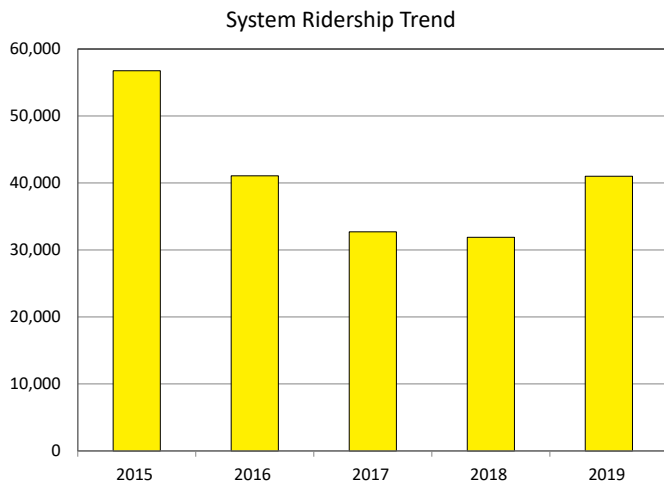
Operation Characteristics

Revenue Vehicles	8
Peak Hour Fleet	3
Base Fleet	3
Fuel Consumption (gal)	

Ridership Trends

2015	56,748
2016	41,064
2017	32,708
2018	31,882
2019	41,005

2019 Highlights



New Castle Transit



Legislative District

Indiana Senate	42
Indiana House	53, 67
U.S. Congressional	6

Productivity

Total Passenger Boardings	41,005
Total Vehicle Miles	64,720
Revenue Vehicle Miles	52,382
Revenue Vehicle Hours	7,260

Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile	\$7.17
Operating Expense per Passenger Trip	\$11.31
Passenger Trips per Total Vehicle Mile	0.63
Passenger Trips per Capita	2.26

Operating Expense Summary

Operator Salaries/Wages	\$245,949
Other Salaries/Wages	
Fringe Services	\$111,882
Materials and Supplies	\$12,616
Utilities	\$50,562
Casualty/Liability	\$13,570
Purchased Transportation	\$20,500
Other	\$0
Total Expenses	\$8,863
Fixed Route Expenses	\$463,942
Demand Response Services	\$0
	\$463,942

Revenue Summary

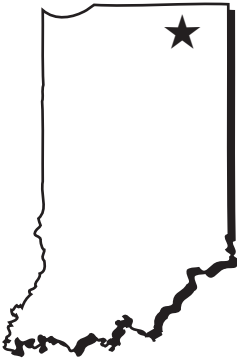
Fare Revenue	\$14,068
Contract/Other	\$2,525
Local Assistance	\$131,101
State Assistance	\$92,728
Federal Assistance	\$223,520
Total Revenue	\$463,942

Financial Performance

Operating Subsidy	\$447,349
Operating Subsidy Ratio	96%
Locally Derived Income	\$147,694
Locally Derived Income Per Operating Expense	\$0.32
Fare Recovery Ratio	3%

Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Type	Vehicle Manufacturer	Seating Capacity	Wheelchair Capacity	ADA Accessible
2	2010	CU	Ford	18	2	Lift
1	2010	AO	Dodge	5	0	N/A
1	2010	MN	Dodge	7	1	Ramp
1	2015	CU	Ford	18	2	Lift
3	2019	CU	Ford	17	2	Lift
8						



Noble County

111 Cedar Street
Kendallville, IN 46755
(260)347-4226

Contact: Cherish Smith, Executive Director

Email: director.ncco@outlook.com

Website: www.noblecocouncilonaging.com

General Information

Type of Service Demand Response
Service Area Noble County
Service Population 47,536

Service Hours

Weekday 5:00 AM to 5:00 PM
Saturday No Service
Sunday No Service

Fare Structure

Base \$4.00
Youth \$4.00
Elderly/Disabled \$4.00
Transfer
Other/Special

10 punch ticket \$30
Donation over 60 in County medical trips

Personnel

	<i>Full-Time</i>	<i>Part-Time</i>
Operations	1	21
Maintenance	0	0
Administration	4	2
	<u>5</u>	<u>23</u>

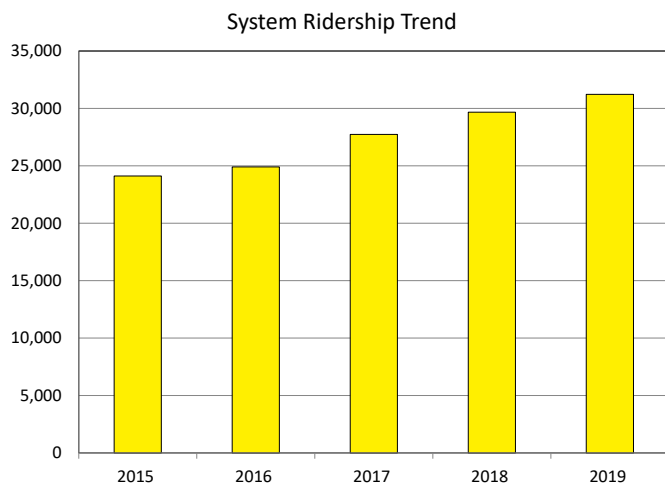
Operation Characteristics

Revenue Vehicles	19
Peak Hour Fleet	12
Base Fleet	10
Fuel Consumption (gal)	

Ridership Trends

2015	24,115
2016	24,905
2017	27,732
2018	29,668
2019	31,223

2019 Highlights



Noble Transit System (NTS)



Legislative District

Indiana Senate	44
Indiana House	65, 66
U.S. Congressional	9

Operating Expense Summary

Operator Salaries/Wages	\$409,143
Other Salaries/Wages	
Fringe Services	\$38,205
Materials and Supplies	\$42,019
Utilities	\$111,607
Casualty/Liability	\$18,201
Purchased Transportation	\$58,084
Other	\$0
Total Expenses	\$62,458
Fixed Route Expenses	\$739,717
Demand Response Services	\$0
	\$739,717

Productivity

Total Passenger Boardings	31,223
Total Vehicle Miles	433,975
Revenue Vehicle Miles	425,295
Revenue Vehicle Hours	25,714

Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile	\$1.70
Operating Expense per Passenger Trip	\$23.69
Passenger Trips per Total Vehicle Mile	0.07
Passenger Trips per Capita	0.66

Revenue Summary

Fare Revenue	\$55,066
Contract/Other	\$11,033
Local Assistance	\$244,306
State Assistance	\$144,010
Federal Assistance	\$285,302
Total Revenue	\$739,717

Financial Performance

Operating Subsidy	\$673,618
Operating Subsidy Ratio	91%
Locally Derived Income	\$310,405
Locally Derived Income Per Operating Expense	\$0.42
Fare Recovery Ratio	7%

Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Type	Vehicle Manufacturer	Seating Capacity	Wheelchair Capacity	ADA Accessible
2	2010	VN	Ford	8	2	Lift
2	2013	MV	Dodge	4	1	Ramp
1	2013	VN	Ford	8	2	Lift
1	2014	AO	Ford	4	0	N/A
1	2014	MV	Dodge	4	1	Ramp
1	2015	MV	Dodge	4	2	Ramp
1	2015	MV	Dodge	4	1	Ramp
1	2015	VN	Ford	10	2	Lift
1	2016	MV	Dodge - Braun	4	1	Ramp
1	2016	VN	Ford	10	2	Lift
1	2016	VN	Ford	14	0	N/A
1	2017	AO	Ford Fusion	4	1	N/A
1	2017	MV	Dodge - Braun	4	1	Ramp
2	2018	VN	Ford	8	2	Lift
2	2019	MV	Dodge	5	1	Ramp



Orange County

986 West Hospital Road

Paoli, IN 47454

(812)723-4486

Contact: Rebecca Kemple, Associate Director

Email: rkemple@firstchancecenter.com

Website: www.firstchancecenter.com

General Information

Type of Service Demand Response
Service Area Orange County
Service Population 19,840

Service Hours

Weekday 5:00 AM to 5:00 PM
Saturday No Service
Sunday No Service

Fare Structure

Base \$5.00
Youth \$0.00
Elderly/Disabled \$0.00
Transfer
Other/Special

Personnel

	<i>Full-Time</i>	<i>Part-Time</i>
Operations	6	5
Maintenance	0	0
Administration	1	5
	<u>7</u>	<u>10</u>

Operation Characteristics

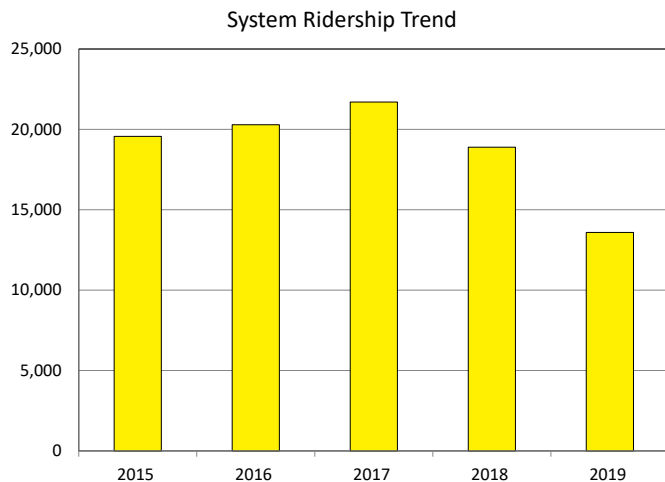
Revenue Vehicles	17
Peak Hour Fleet	7
Base Fleet	5
Fuel Consumption (gal)	

Ridership Trends

2015	19,563
2016	20,286
2017	21,698
2018	18,890
2019	13,590

2019 Highlights

- Experienced agency wide wage increases



Orange County Transit



Legislative District

Indiana Senate	8, 9, 10, 11
Indiana House	5, 6, 7, 8, 21
U.S. Congressional	2

Productivity

Total Passenger Boardings	13,590
Total Vehicle Miles	187,865
Revenue Vehicle Miles	181,040
Revenue Vehicle Hours	12,517

Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile	\$2.14
Operating Expense per Passenger Trip	\$29.54
Passenger Trips per Total Vehicle Mile	0.07
Passenger Trips per Capita	0.68

Operating Expense Summary

Operator Salaries/Wages	\$178,901
Other Salaries/Wages	
Fringe	\$33,066
Services	\$32,248
Materials and Supplies	\$42,518
Utilities	\$2,507
Casualty/Liability	\$18,774
Purchased Transportation	\$0
Other	\$93,368
Total Expenses	\$401,382
Fixed Route Expenses	\$0
Demand Response Services	\$401,382

Revenue Summary

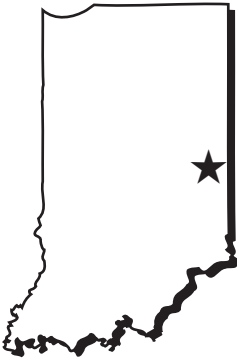
Fare Revenue	\$20,821
Contract/Other	\$1,681
Local Assistance	\$111,929
State Assistance	\$101,152
Federal Assistance	\$165,799
Total Revenue	\$401,382

Financial Performance

Operating Subsidy	\$378,880
Operating Subsidy Ratio	94%
Locally Derived Income	\$134,431
Locally Derived Income Per Operating Expense	\$0.33
Fare Recovery Ratio	5%

Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Type	Vehicle Manufacturer	Seating Capacity	Wheelchair Capacity	ADA Accessible
1	2007	MV	Dodge	5	0	N/A
3	2008	MV	Chevrolet	3	1	Ramp
5	2010	MV	Dodge	3	1	N/A
2	2014	AO	Ford	3	0	N/A
1	2014	CU	Ford	9	1	Lift
2	2014	MV	Dodge	3	1	Ramp
2	2015	MV	Dodge	5	2	Ramp
2	2019	MV	Dodge - Bruan	5	1	Ramp
18						



Rush County

504 West Third Street
 Rushville, IN 46173
 (765)932-2935

Contact: Tina Logan, Executive Director

Email: tina@rcscsi.org

Website: www.riderush.org

General Information

Type of Service Demand Response
Service Area Rush County
Service Population 17,392

Service Hours

Weekday 7:00 AM to 5:00 PM
Saturday No Service
Sunday No Service

Fare Structure

Base \$2.00
Youth \$1.00
Elderly/Disabled \$2.00
Transfer
Other/Special

Personnel

	Full-Time	Part-Time
Operations	0	5
Maintenance	0	0
Administration	1	3
	<u>1</u>	<u>8</u>

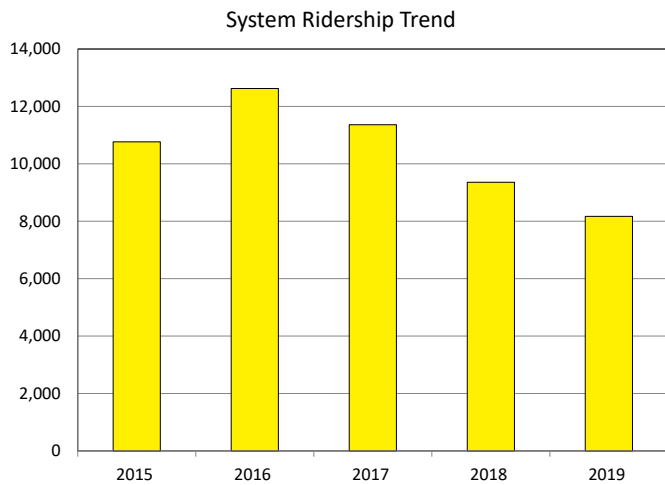
Operation Characteristics

Revenue Vehicles	6
Peak Hour Fleet	5
Base Fleet	4
Fuel Consumption (gal)	

Ridership Trends

2015	10,764
2016	12,622
2017	11,360
2018	9,357
2019	8,169

2019 Highlights





"Ride Rush" Public Transportation

Legislative District

Indiana Senate	44, 46, 47
Indiana House	62, 66, 70, 73
U.S. Congressional	6, 9

Productivity

Total Passenger Boardings	8,169
Total Vehicle Miles	42,695
Revenue Vehicle Miles	32,583
Revenue Vehicle Hours	1,365

Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile	\$4.98
Operating Expense per Passenger Trip	\$26.03
Passenger Trips per Total Vehicle Mile	0.19
Passenger Trips per Capita	0.47

Financial Performance

Operating Subsidy	\$203,789
Operating Subsidy Ratio	96%
Locally Derived Income	\$81,286
Locally Derived Income Per Operating Expense	\$0.38
Fare Recovery Ratio	4%

Operating Expense Summary

Operator Salaries/Wages	\$111,951
Other Salaries/Wages	
Fringe Services	\$10,836
Materials and Supplies	\$31,925
Utilities	\$27,670
Casualty/Liability	\$6,648
Purchased Transportation	\$11,408
Other	\$0
Total Expenses	\$12,197
Fixed Route Expenses	\$212,635
Demand Response Services	\$0
	\$212,635

Revenue Summary

Fare Revenue	\$7,766
Contract/Other	\$1,080
Local Assistance	\$72,440
State Assistance	\$41,440
Federal Assistance	\$89,909
Total Revenue	\$212,635

Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Type	Vehicle Manufacturer	Seating Capacity	Wheelchair Capacity	ADA Accessible
1	2006	MV	Dodge	7	0	N/A
1	2008	MV	Chevy	7	1	Ramp
1	2010	CU	Ford	9	2	Lift
1	2017	MV	Dodge	5	1	Ramp
1	2017	CU	Ford	13	2	Lift
5						



Seymour

301-309 N Chestnut Street
 Seymour, IN 47274
 (812)522-7433

Contact: Beth Ault, Transit Manager

Email: bault@seymourin.org

Website: www.seymourcity.com

General Information

Type of Service Demand Response
Service Area City of Seymour
Service Population 19,223

Service Hours

Weekday 6:00 AM - 6:00 PM (M-Th);
 6:00 AM - 5:00 PM (Fri)
Saturday No Service
Sunday No Service

Fare Structure

Base \$2.00
Youth \$2.00
Elderly/Disabled \$2.00
Transfer
Other/Special

Monthly pass for \$25 (unlimited rides)
 Tokens--10 in a bag for \$16 (1 token per 1-way ride)

Personnel

	<i>Full-Time</i>	<i>Part-Time</i>
Operations	1	13
Maintenance	0	0
Administration	2	0
	<u>3</u>	<u>13</u>

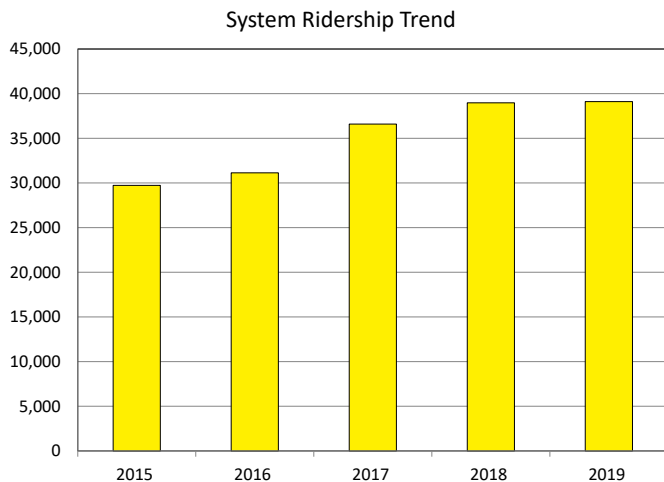
Operation Characteristics

Revenue Vehicles	8
Peak Hour Fleet	4
Base Fleet	3
Fuel Consumption (gal)	

Ridership Trends

2015	29,727
2016	31,135
2017	36,591
2018	38,968
2019	39,107

2019 Highlights



Seymour Transit



Legislative District

Indiana Senate	13, 14
Indiana House	51
U.S. Congressional	3

Productivity

Total Passenger Boardings	39,107
Total Vehicle Miles	121,330
Revenue Vehicle Miles	114,045
Revenue Vehicle Hours	10,368

Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile	\$3.20
Operating Expense per Passenger Trip	\$9.93
Passenger Trips per Total Vehicle Mile	0.32
Passenger Trips per Capita	2.03

Financial Performance

Operating Subsidy	\$334,160
Operating Subsidy Ratio	86%
Locally Derived Income	\$186,961
Locally Derived Income Per Operating Expense	\$0.48
Fare Recovery Ratio	13%

Operating Expense Summary

Operator Salaries/Wages	\$267,312
Other Salaries/Wages	
Fringe Services	\$33,412
Materials and Supplies	\$25,076
Utilities	\$56,947
Casualty/Liability	\$710
Purchased Transportation	\$0
Other	\$4,908
Total Expenses	\$388,365
Fixed Route Expenses	\$0
Demand Response Services	\$388,365

Revenue Summary

Fare Revenue	\$50,786
Contract/Other	\$3,419
Local Assistance	\$132,756
State Assistance	\$67,598
Federal Assistance	\$133,806
Total Revenue	\$388,365

Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Type	Vehicle Manufacturer	Seating Capacity	Wheelchair Capacity	ADA Accessible
3	2015	CU	Ford	13	2	Lift
1	2016	CU	Ford	11	2	Lift
4	2016	CU	Ford	13	2	Lift
8						



Southern Indiana (Davies, Dubois, Gibson, Greene, Martin, Perry, Pike, Spencer, Sullivan, and Warrick Counties)

1001 E Main Street
 Washington, IN 47501
 (812)257-0118

Contact: Becky Guthrie, Director
Email: bguthrie@frs.org
Website: www.ridesolution.org

General Information

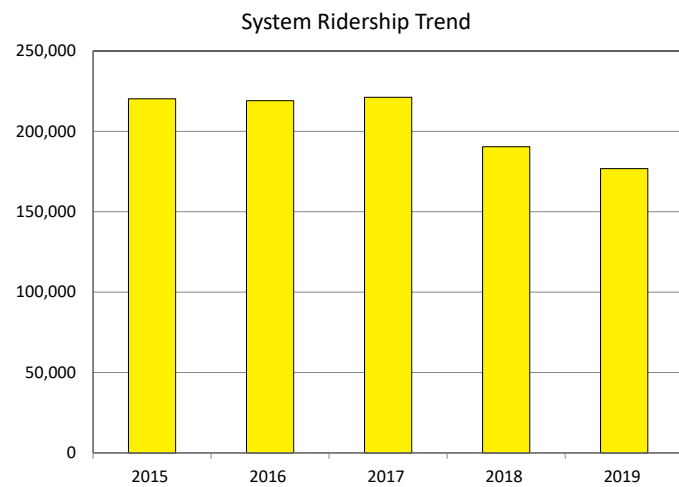
Type of Service Demand Response
Service Area Davies, Dubois, Gibson, Greene, Martin, Perry, Pike, Spencer, Sullivan, and Warrick Counties
Service Population 244,548

Service Hours

Weekday 6:00 AM to 6:00 PM
Saturday No Service
Sunday No Service

Fare Structure

Base \$3.00
Youth \$2.00
Elderly/Disabled \$3.00
Transfer \$1.00
Other/Special
 WATS Fare \$1, Senior \$0.50
 \$5 in County, \$7 County to County



Personnel

	Full-Time	Part-Time
Operations	55	61
Maintenance	2	2
Administration	4	3
	<u>61</u>	<u>66</u>

Operation Characteristics

Revenue Vehicles	135
Peak Hour Fleet	93
Base Fleet	84
Fuel Consumption (gal)	

Ridership Trends

2015	220,263
2016	219,063
2017	221,182
2018	190,467
2019	176,824

Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Type	Vehicle Manufacturer	Seating Capacity	Wheelchair Capacity	ADA Accessible
1	2003	VN	Ford	10	0	N/A
1	2003	MV	Chevrolet	4	1	Ramp
1	2003	MV	Dodge	6	0	N/A
1	2003	MV	Chevrolet	5	1	Ramp
1	2005	MV	Chevrolet	5	1	Ramp
3	2005	MV	Dodge	6	0	N/A
1	2005	MV	Chevrolet	7	0	N/A
2	2005	MV	Dodge	6	0	N/A
1	2005	MV	Chevrolet	5	1	Ramp
1	2006	VN	Ford	9	0	N/A
1	2006	MV	Chevrolet	6	0	N/A
1	2006	MV	Chrysler	6	0	N/A
2	2006	AO	Scion	5	0	N/A
1	2006	AO	Hyundai	4	0	N/A
1	2006	MV	Chevrolet	5	1	Ramp
2	2006	MV	Chevrolet	6	0	N/A
1	2007	MV	Chevrolet	5	1	Ramp
1	2007	MV	Dodge	6	1	Ramp
1	2007	MV	Dodge	7	0	N/A
1	2007	MV	Dodge	6	0	N/A
1	2007	VN	Chevrolet	10	0	N/A
2	2008	MV	Chevrolet	5	1	Ramp
1	2008	MV	Chevrolet	4	1	Ramp
2	2008	AO	Scion	5	0	N/A
2	2008	MV	Chevrolet	6	0	N/A
1	2008	MV	Chevrolet	6	1	Ramp



Ride Solution

Legislative District

Indiana Senate	38, 39
Indiana House	43, 45, 46
U.S. Congressional	8

Productivity

Total Passenger Boardings	176,824
Total Vehicle Miles	1,763,026
Revenue Vehicle Miles	1,667,233
Revenue Vehicle Hours	97,536

Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile	\$1.74
Operating Expense per Passenger Trip	\$17.39
Passenger Trips per Total Vehicle Mile	0.10
Passenger Trips per Capita	0.72

Financial Performance

Operating Subsidy	\$2,812,953
Operating Subsidy Ratio	91%
Locally Derived Income	\$894,046
Locally Derived Income Per Operating Expense	\$0.29
Fare Recovery Ratio	9%

Operating Expense Summary

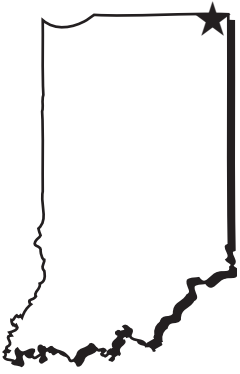
Operator Salaries/Wages	\$1,519,250
Other Salaries/Wages	
Fringe Services	\$348,598
Materials and Supplies	\$128,979
Utilities	\$402,767
Casualty/Liability	\$57,901
Purchased Transportation	\$132,167
Other	\$471,541
Total Expenses	\$3,075,138
Fixed Route Expenses	\$218,080
Demand Response Services	\$2,857,058

Revenue Summary

Fare Revenue	\$262,185
Contract/Other	\$0
Local Assistance	\$631,861
State Assistance	\$775,629
Federal Assistance	\$1,405,463
Total Revenue	\$3,075,138

Number of Vehicles	Year Purchased	Vehicle Type	Vehicle Manufacturer	Seating Capacity	Wheelchair Capacity	ADA Accessible
1	2013	AO	Ford	4	0	N/A
1	2013	MV	Dodge	5	1	Ramp
1	2013	CU	Ford	8	2	Lift
1	2013	MV	Dodge	4	1	Ramp
3	2013	MV	Dodge	5	1	Ramp
1	2013	CU	Ford	8	1	Lift
4	2013	CU	Ford	10	1	Lift
1	2013	CU	Ford	14	2	Lift
1	2013	CU	Ford	14	0	Lift
1	2014	CU	Ford	12	4	Lift
7	2014	MV	Dodge	4	1	Ramp
2	2014	AO	Ford	5	0	N/A
1	2014	MV	Dodge	5	1	Ramp
1	2014	MV	Dodge			N/A
2	2015	MV	Dodge	5	1	Ramp
1	2015	CU	Ford	8	2	Lift
1	2015	CU	Ford	14	0	Lift
3	2015	AO	Ford	5	0	N/A
2	2015	MV	Dodge	5	1	Ramp
2	2016	MV	Dodge-Bruan	5	2	Ramp
1	2016	CU	Ford	8	2	Lift
2	2016	CU	Ford	12	2	Lift
2	2016	MV	Dodge	5	1	Ramp
2	2016	CU	Ford	8	2	Lift
1	2016	CU	Ford	12	2	Lift
1	2016	CU	Ford	10	2	Lift
6	2017	MV	Dodge-Bruan	5	1	Ramp
1	2017	MV	Dodge-Bruan	4	1	Ramp
1	2018	MV	Dodge-Bruan	5	1	Ramp
3	2018	VN	Dodge	5	1	Ramp
6	2019	MV	Dodge-Bruan	5	1	Ramp
1	2019	CU	Ford	13	2	Lift

Number of Vehicles	Year Purchased	Vehicle Type	Vehicle Manufacturer	Seating Capacity	Wheelchair Capacity	ADA Accessible
1	2008	MV	Chevrolet	5	1	Ramp
1	2008	CU	Ford	8	2	Lift
2	2009	CU	Ford	8	2	Lift
1	2009	VN	Ford	12	0	N/A
1	2009	CU	Ford	8	2	Lift
1	2010	CU	Ford	12	2	Lift
1	2010	AO	Ford	5	0	N/A
1	2010	CU	Ford	8	2	Lift
2	2010	MV	Dodge	4	1	Ramp
1	2010	MV	Dodge	5	1	Ramp
2	2010	CU	Ford	8	2	Lift
1	2010	AO	Ford	5		N/A
4	2010	CU	Ford	8	2	Lift
1	2011	MV	Dodge	4	1	Ramp
1	2011	CU	Ford	12	2	Lift
1	2011	CU	Ford	8	1	Lift
2	2011	MV	Dodge	4	1	Ramp
2	2011	CU	Ford	8	2	Lift
1	2011	CU	Ford	8	1	Lift
1	2011	CU	Ford	12	2	Lift
1	2012	MV	Dodge	5	1	Ramp
1	2012	VN	Ford	10	0	N/A
1	2012	MV	Dodge	4	0	N/A
10	2012	MV	Dodge	5	1	Ramp
1	2012	CU	Ford	12	1	Lift



Steuben County

317 S Wayne Street, Suite 1-B
 Angola, IN 46703
 (260)665-8191

Contact: Denise Kreais, Director
Email: dkreais@steubenco.org
Website: www.steubenco.org

General Information

Type of Service Demand Response
Service Area Steuben County
Service Population 35,185

Service Hours

Weekday 6:00 AM to 5:00 PM
Saturday No Service
Sunday No Service

Fare Structure

Base \$3.00
Youth \$3.00
Elderly/Disabled \$3.00
Transfer
Other/Special

Seniors 60+ Ride for Donation in City
 In county 5-10 miles \$6.00, 10-15 miles \$9.00, 15 +
 \$12.00, Out of County Rates \$1.25 mile

Personnel

	<i>Full-Time</i>	<i>Part-Time</i>
Operations	2	6
Maintenance	0	0
Administration	2	0
	<u>4</u>	<u>6</u>

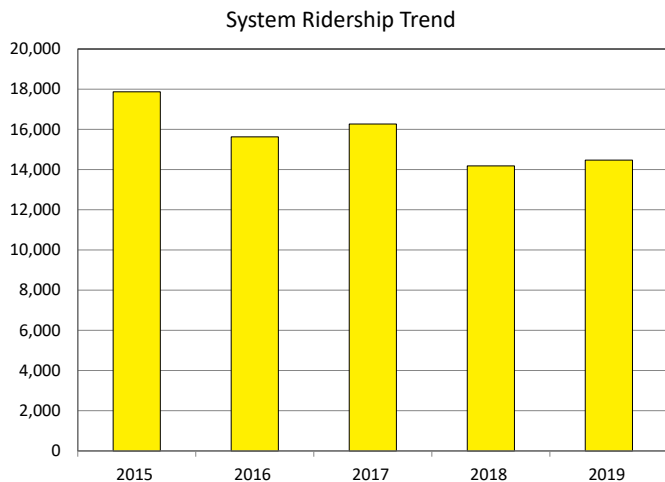
Operation Characteristics

Revenue Vehicles	11
Peak Hour Fleet	5
Base Fleet	4
Fuel Consumption (gal)	

Ridership Trends

2015	17,868
2016	15,628
2017	16,265
2018	14,181
2019	14,470

2019 Highlights





STAR Transportation

Legislative District

Indiana Senate	43
Indiana House	55
U.S. Congressional	6

Productivity

Total Passenger Boardings	14,470
Total Vehicle Miles	134,347
Revenue Vehicle Miles	120,279
Revenue Vehicle Hours	6,833

Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile	\$2.65
Operating Expense per Passenger Trip	\$24.63
Passenger Trips per Total Vehicle Mile	0.11
Passenger Trips per Capita	0.41

Operating Expense Summary

Operator Salaries/Wages	\$190,635
Other Salaries/Wages	
Fringe Services	\$44,588
Materials and Supplies	\$8,022
Utilities	\$40,412
Casualty/Liability	\$0
Purchased Transportation	\$9,464
Other	\$0
Total Expenses	\$63,222
Fixed Route Expenses	\$356,343
Demand Response Services	\$0
	\$356,343

Revenue Summary

Fare Revenue	\$28,983
Contract/Other	\$0
Local Assistance	\$90,202
State Assistance	\$73,477
Federal Assistance	\$163,681
Total Revenue	\$356,343

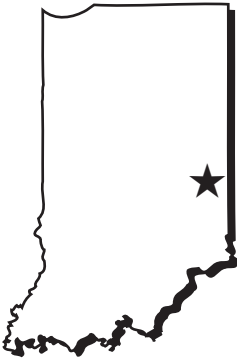
Financial Performance

Operating Subsidy	\$327,360
Operating Subsidy Ratio	92%
Locally Derived Income	\$119,185
Locally Derived Income Per Operating Expense	\$0.33
Fare Recovery Ratio	8%

Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Type	Vehicle Manufacturer	Seating Capacity	Wheelchair Capacity	ADA Accessible
1	2010	CU	Ford	8	2	Lift
1	2012	MV	Dodge	6	1	Ramp
1	2013	MV	Dodge	6	1	Ramp
1	2015	MV	Dodge	6	1	Ramp
1	2015	AO	Ford	4	0	N/A
1	2016	MV	Dodge - Braun	6	1	Ramp
1	2016	CU	FORD	8	2	Lift
1	2016	MV	Dodge - Braun	6	1	Ramp
1	2017	MV	Dodge - Braun	5	1	Ramp
1	2017	MV	Dodge	6	1	Ramp
1	2019	CU	Ford	9	2	Lift

11



Union County

615 W High Street
 Liberty, IN 47353
 (765)458-5500

Contact: Trisha Persinger, Executive Director
Email: withamtrisha_ucaa@yahoo.com

General Information

Type of Service Demand Response
Service Area Union and Rural Wayne County
Service Population 39,621

Service Hours

Weekday 6:00 AM to 5:00 PM
Saturday No Service
Sunday No Service

Fare Structure

Base \$1.00
Youth
Elderly/Disabled
Transfer
Other/Special
 Cost based on zones and mileage

Personnel

	<i>Full-Time</i>	<i>Part-Time</i>
Operations	1	12
Maintenance	0	0
Administration	1	0
	<u>2</u>	<u>12</u>

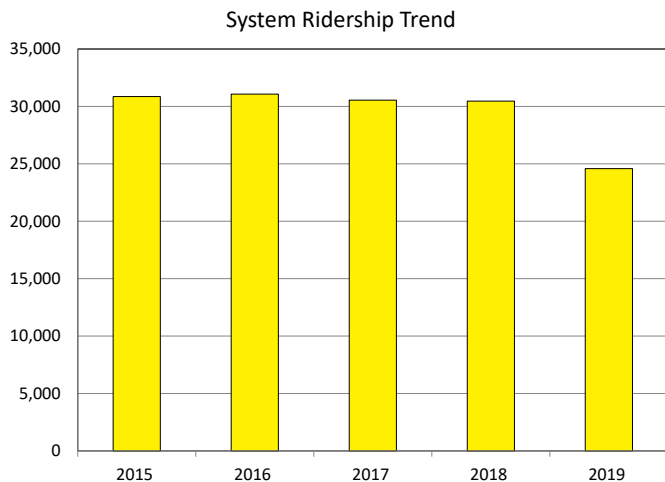
Operation Characteristics

Revenue Vehicles 12
Peak Hour Fleet 7
Base Fleet 5
Fuel Consumption (gal)

Ridership Trends

2015	30,859
2016	31,066
2017	30,542
2018	30,461
2019	24,582

2019 Highlights



Union County Transit



Legislative District

Indiana Senate	4, 5
Indiana House	3, 4 10
U.S. Congressional	1

Productivity

Total Passenger Boardings	24,582
Total Vehicle Miles	260,446
Revenue Vehicle Miles	224,453
Revenue Vehicle Hours	14,343

Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile	\$1.90
Operating Expense per Passenger Trip	\$20.13
Passenger Trips per Total Vehicle Mile	0.09
Passenger Trips per Capita	0.62

Operating Expense Summary

Operator Salaries/Wages	\$238,108
Other Salaries/Wages	
Fringe Services	\$23,915
Materials and Supplies	\$25,962
Utilities	\$104,724
Casualty/Liability	\$7,983
Purchased Transportation	\$30,327
Other	\$0
Total Expenses	\$63,871
Fixed Route Expenses	\$494,890
Demand Response Services	\$0
	\$494,890

Revenue Summary

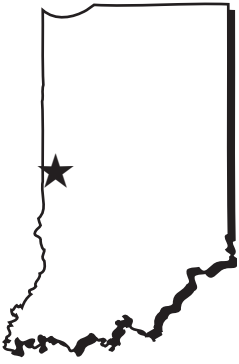
Fare Revenue	\$41,592
Contract/Other	\$0
Local Assistance	\$142,435
State Assistance	\$101,721
Federal Assistance	\$209,142
Total Revenue	\$494,890

Financial Performance

Operating Subsidy	\$453,298
Operating Subsidy Ratio	92%
Locally Derived Income	\$184,027
Locally Derived Income Per Operating Expense	\$0.37
Fare Recovery Ratio	8%

Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Type	Vehicle Manufacturer	Seating Capacity	Wheelchair Capacity	ADA Accessible
1	2009	CU	Ford	8	2	Lift
1	2013	CU	Ford	12	2	Lift
1	2014	MV	Dodge	5	1	Ramp
1	2016	CU	Ford	8	2	Lift
2	2016	CU	Ford	14	2	Lift
1	2017	CU	Ford	13	2	Ramp
1	2018	MV	Dodge - Braun	5	1	Ramp
2	2018	CU	Ford	13	2	Lift
2	2019	CU	Ford	13	2	Lift
12						



Vigo County

1718 Wabash Avenue
 Terre Haute, IN 47807
 (812)232-2675

Contact: Dale Nightingale, Transportation Team Leader

Email: dnightingale@westcentralin.com

Website: http://www.westcentralin.com/aaa_transit.html

General Information

Type of Service Demand Response
Service Area Vigo County
Service Population 107,848

Service Hours

Weekday 8:00 AM to 4:30 PM
Saturday No Service
Sunday No Service

Fare Structure

Base \$2.00
Youth
Elderly/Disabled
Transfer
Other/Special

Personnel

	Full-Time	Part-Time
Operations	6	0
Maintenance	0	0
Administration	0	0
	<u>6</u>	<u>0</u>

Operation Characteristics

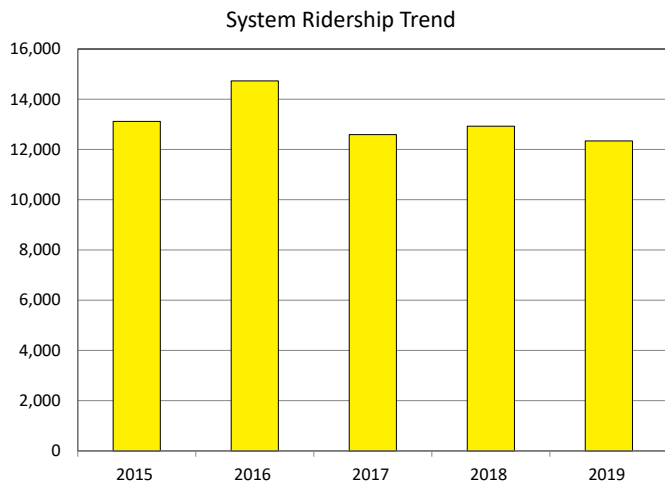
Revenue Vehicles	7
Peak Hour Fleet	5
Base Fleet	4
Fuel Consumption (gal)	

Ridership Trends

2015	13,118
2016	14,729
2017	12,591
2018	12,926
2019	12,338

2019 Highlights

- Moved to new location within Meadows Shopping Center in January
- Hired New Executive Director





West Central Indiana Economic Development District Public Transit

Legislative District

Indiana Senate	38, 39
Indiana House	42, 43, 44, 45, 46
U.S. Congressional	8

Productivity

Total Passenger Boardings	12,338
Total Vehicle Miles	121,969
Revenue Vehicle Miles	102,493
Revenue Vehicle Hours	8,303

Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile	\$2.59
Operating Expense per Passenger Trip	\$25.56
Passenger Trips per Total Vehicle Mile	0.10
Passenger Trips per Capita	0.11

Financial Performance

Operating Subsidy	\$301,383
Operating Subsidy Ratio	96%
Locally Derived Income	\$130,745
Locally Derived Income Per Operating Expense	\$0.41
Fare Recovery Ratio	4%

Operating Expense Summary

Operator Salaries/Wages	\$123,138
Other Salaries/Wages	
Fringe	\$72,990
Services	\$15,519
Materials and Supplies	\$54,623
Utilities	\$983
Casualty/Liability	\$8,071
Purchased Transportation	\$0
Other	\$39,987
Total Expenses	\$315,311
Fixed Route Expenses	\$0
Demand Response Services	\$315,311

Revenue Summary

Fare Revenue	\$13,928
Contract/Other	\$0
Local Assistance	\$116,817
State Assistance	\$33,874
Federal Assistance	\$150,692
Total Revenue	\$315,311

Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Type	Vehicle Manufacturer	Seating Capacity	Wheelchair Capacity	ADA Accessible
1	2010	CU	Ford	13	0	N/A
1	2011	CU	Ford	8	2	Lift
3	2013	CU	Ford	8	2	Lift
1	2015	CU	Ford	8	2	Lift
1	2016	CU	Ford	8	2	Lift
7						



Wabash County

239 Bond Street
 Wabash, IN 46992
 (260)563-4475

Contact: Beverly Ferry, CEO

Email: Beverlyf@livingwellinwabashcounty.org

Website: <https://www.livingwellinwabashcounty.org/publi>

General Information

Type of Service Demand Response
Service Area Wabash County
Service Population 32,888

Service Hours

Weekday 5:45 AM to 6:00 PM
Saturday No Service
Sunday No Service

Fare Structure

Base \$2.00
Youth \$2.00
Elderly/Disabled \$2.00
Transfer
Other/Special

\$1/ride for deviated route
 Punch cards 25 \$1 punches/ \$20; \$15 mo pass for dev route; srs, ride by don

Personnel

	Full-Time	Part-Time
Operations	0	13
Maintenance	0	0
Administration	1	2
	<u>1</u>	<u>15</u>

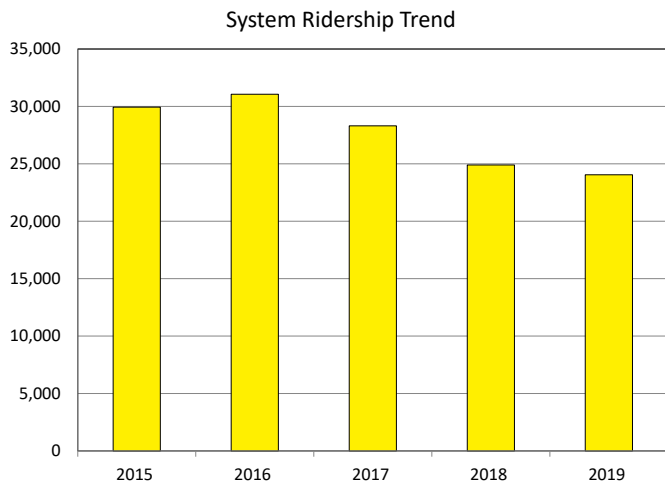
Operation Characteristics

Revenue Vehicles	11
Peak Hour Fleet	6
Base Fleet	4
Fuel Consumption (gal)	

Ridership Trends

2015	29,932
2016	31,057
2017	28,305
2018	24,898
2019	24,045

2019 Highlights



Wabash County Transit



Legislative District

Indiana Senate	17, 18
Indiana House	22
U.S. Congressional	2

Productivity

Total Passenger Boardings	24,045
Total Vehicle Miles	163,634
Revenue Vehicle Miles	162,738
Revenue Vehicle Hours	11,687

Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile	\$3.44
Operating Expense per Passenger Trip	\$23.43
Passenger Trips per Total Vehicle Mile	0.15
Passenger Trips per Capita	0.73

Operating Expense Summary

Operator Salaries/Wages	\$184,236
Other Salaries/Wages	
Fringe Services	\$22,701
Materials and Supplies	\$36,990
Utilities	\$54,704
Casualty/Liability	\$6,628
Purchased Transportation	\$21,580
Other	\$0
Total Expenses	\$236,554
Fixed Route Expenses	\$563,393
Demand Response Services	\$5,218
	\$558,175

Revenue Summary

Fare Revenue	\$24,450
Contract/Other	\$0
Local Assistance	\$162,249
State Assistance	\$113,448
Federal Assistance	\$263,246
Total Revenue	\$563,393

Financial Performance

Operating Subsidy	\$538,943
Operating Subsidy Ratio	96%
Locally Derived Income	\$186,699
Locally Derived Income Per Operating Expense	\$0.33
Fare Recovery Ratio	4%

Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Type	Vehicle Manufacturer	Seating Capacity	Wheelchair Capacity	ADA Accessible
1	2010	MV	Dodge	5	1	Ramp
1	2010	MV	Ford	5	1	Ramp
1	2010	CU	Ford	14	1	Lift
1	2010	CU	Ford	9	1	Lift
2	2013	MV	Dodge	4	1	Ramp
2	2015	CU	Ford	12	1	Lift
1	2015	MV	Dodge	5	2	Ramp
1	2019	MV	Dodge	5	1	Ramp
1	2019	CU	Ford	13	2	Lift

11



City of Washington

2200 Memorial Avenue
 Washington, IN 47501
 (812)254-4564

Contact: Bryan Sergesketter, Street Commissioner/Transit Mgr.

Email: streetcomm@washingtonin.us

Website: <https://www.washingtonin.us/departments/index.php?structureid=67>

General Information

Type of Service Deviated Fixed Route
Service Area City of Washington
Service Population 11,509

Service Hours

Weekday 7:00 AM to 5:00 PM
Saturday No Service
Sunday No Service

Fare Structure

Base \$0.00
Youth \$0.00
Elderly/Disabled \$0.00
Transfer \$0.00
Other/Special

Personnel

	Full-Time	Part-Time
Operations	1	0
Maintenance	0	0
Administration	0	0
	<u>1</u>	<u>0</u>

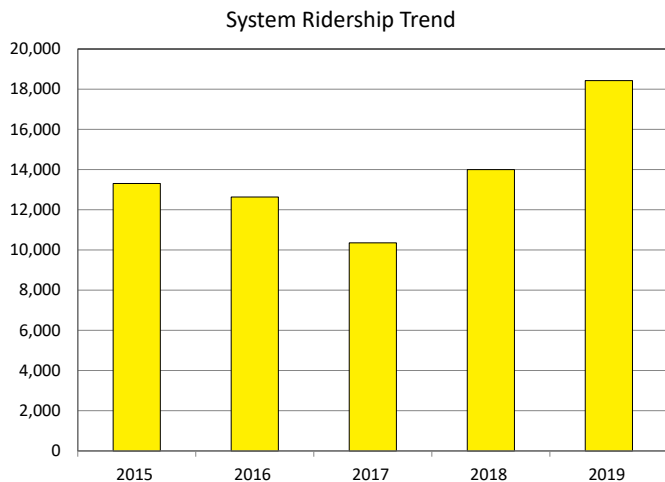
Operation Characteristics

Revenue Vehicles 3
Peak Hour Fleet 1
Base Fleet 1
Fuel Consumption (gal)

Ridership Trends

2015	13,308
2016	12,634
2017	10,353
2018	13,997
2019	18,426

2019 Highlights





Washington Transit System (WTS)

Legislative District

Indiana Senate	48
Indiana House	63
U.S. Congressional	8

Productivity

Total Passenger Boardings	18,426
Total Vehicle Miles	30,419
Revenue Vehicle Miles	30,174
Revenue Vehicle Hours	2,450

Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile	\$4.36
Operating Expense per Passenger Trip	\$7.20
Passenger Trips per Total Vehicle Mile	0.61
Passenger Trips per Capita	1.60

Financial Performance

Operating Subsidy	\$131,816
Operating Subsidy Ratio	99%
Locally Derived Income	\$44,982
Locally Derived Income Per Operating Expense	\$0.34
Fare Recovery Ratio	0%

Operating Expense Summary

Operator Salaries/Wages	\$50,676
Other Salaries/Wages	
Fringe	\$32,640
Services	\$25,315
Materials and Supplies	\$16,242
Utilities	\$3,524
Casualty/Liability	\$4,229
Purchased Transportation	\$0
Other	\$70
Total Expenses	\$132,696
Fixed Route Expenses	\$132,696
Demand Response Services	\$0

Revenue Summary

Fare Revenue	\$0
Contract/Other	\$880
Local Assistance	\$44,102
State Assistance	\$27,383
Federal Assistance	\$60,331
Total Revenue	\$132,696

Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Type	Vehicle Manufacturer	Seating Capacity	Wheelchair Capacity	ADA Accessible
1	2008	CU	Ford	16	2	Lift
1	2010	CU	Ford	16	2	Lift
1	2016	CU	Ford	16	2	Lift
3						



Waveland

660 N 36th Street
Lafayette, IN 47905
(765)447-7683

Contact: Stan Minnick, Transportation Program Coordinator

Email: sminnick@areaivagency.org

Website: www.areaivagency.org

General Information

Type of Service	Demand Response
Service Area	Towns of Boswell, Brookston, Clarks Hill, Flora, Hillsboro, Rossville, and Waveland
Service Population	7,590

Service Hours

Weekday	24 hours
Saturday	24 hours
Sunday	24 hours

Fare Structure

Base	
Youth	
Elderly/Disabled	
Transfer	
Other/Special	

Personnel

	Full-Time	Part-Time
Operations	0	0
Maintenance	0	0
Administration	1	0
	<u>1</u>	<u>0</u>

Operation Characteristics

Revenue Vehicles	9
Peak Hour Fleet	3
Base Fleet	2
Fuel Consumption (gal)	

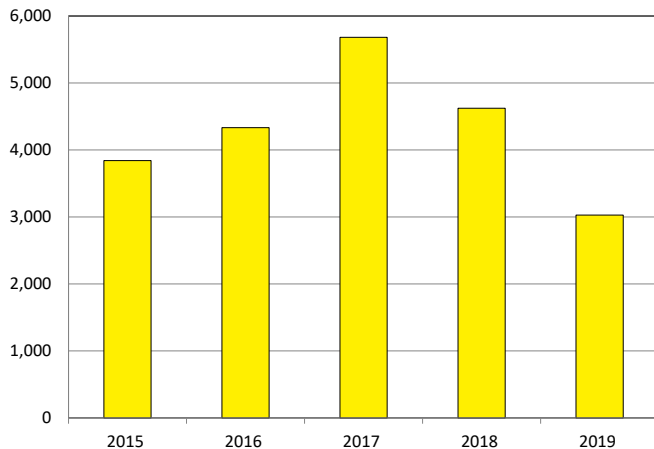
Ridership Trends

2015	3,841
2016	4,333
2017	5,681
2018	4,623
2019	3,028

2019 Highlights

- Hosted a successful Street Fair Parking Lot Fundraiser

System Ridership Trend





Waveland Volunteer Public Transit c/o Area IV Agency

Legislative District

Indiana Senate	6, 7, 22, 23
Indiana House	15, 24, 28, 38, 41, 42
U.S. Congressional	4

Productivity

Total Passenger Boardings	3,028
Total Vehicle Miles	12,711
Revenue Vehicle Miles	11,686
Revenue Vehicle Hours	899

Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile	\$9.04
Operating Expense per Passenger Trip	\$37.95
Passenger Trips per Total Vehicle Mile	0.24
Passenger Trips per Capita	0.40

Operating Expense Summary

Operator Salaries/Wages	\$57,874
Other Salaries/Wages	
Fringe	\$11,391
Services	\$8,665
Materials and Supplies	\$4,512
Utilities	\$1,087
Casualty/Liability	\$25,332
Purchased Transportation	\$0
Other	\$6,054
Total Expenses	\$114,915
Fixed Route Expenses	\$0
Demand Response Services	\$114,915

Revenue Summary

Fare Revenue	\$2,565
Contract/Other	\$502
Local Assistance	\$45,038
State Assistance	\$10,886
Federal Assistance	\$55,924
Total Revenue	\$114,915

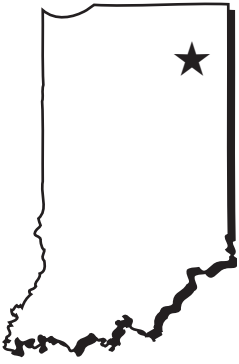
Financial Performance

Operating Subsidy	\$111,848
Operating Subsidy Ratio	97%
Locally Derived Income	\$48,105
Locally Derived Income Per Operating Expense	\$0.42
Fare Recovery Ratio	2%

Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Type	Vehicle Manufacturer	Seating Capacity	Wheelchair Capacity	ADA Accessible
1	1994	VN	Dodge	13	0	N/A
1	1995	VN	Dodge	12	1	Lift
1	2003	VN	Dodge	12	1	Lift
1	2006	VN	Ford	12	2	Lift
1	2009	CU	Ford	12	2	Lift
2	2010	CU	Ford	12	2	Lift
1	2016	MV	Dodge	6	0	N/A
2	2019	CU	Ford	13	2	Lift

10



Wells County

225 W Water Street
Bluffton, IN 46714
(260)824-1070

Contact: Betsy Collier, Transportation Program Manager

Email: wowtpm@coolsky.com

Website: www.councilonaginginc.com

General Information

Type of Service Demand Response
Service Area Wells County
Service Population 27,636

Service Hours

Weekday 6:00 AM to 7:00 PM
Saturday No Service
Sunday No Service

Fare Structure

Base \$2.00
Youth \$1.00
Elderly/Disabled
Transfer
Other/Special

\$5 Outside City/Inside County; Punch Card \$12 in rides for \$10
1-30 Miles Outside County \$20; 31-50 Miles Outside County \$50

Personnel

	<i>Full-Time</i>	<i>Part-Time</i>
Operations	6	4
Maintenance	0	0
Administration	3	0
	<u>9</u>	<u>4</u>

Operation Characteristics

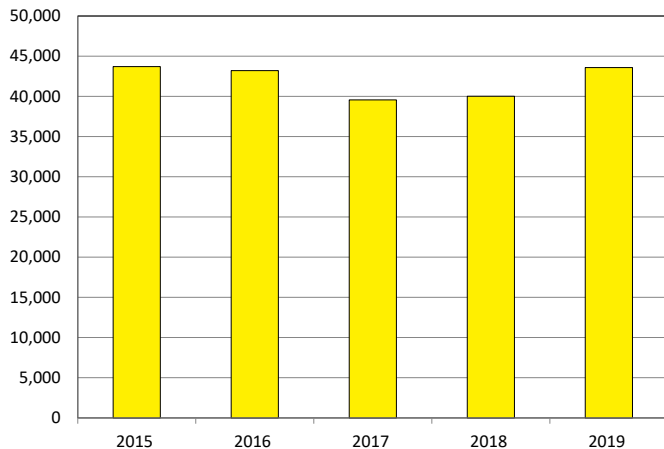
Revenue Vehicles	13
Peak Hour Fleet	8
Base Fleet	6
Fuel Consumption (gal)	

Ridership Trends

2015	43,705
2016	43,199
2017	39,559
2018	40,012
2019	43,584

2019 Highlights

System Ridership Trend



Wells on Wheels, WOW!



Legislative District

Indiana Senate	19
Indiana House	79, 82
U.S. Congressional	3

Productivity

Total Passenger Boardings	43,584
Total Vehicle Miles	216,321
Revenue Vehicle Miles	194,856
Revenue Vehicle Hours	15,246

Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile	\$3.00
Operating Expense per Passenger Trip	\$14.88
Passenger Trips per Total Vehicle Mile	0.20
Passenger Trips per Capita	1.58

Operating Expense Summary

Operator Salaries/Wages	\$431,042
Other Salaries/Wages	
Fringe	\$51,609
Services	\$47,388
Materials and Supplies	\$58,644
Utilities	\$17,193
Casualty/Liability	\$38,100
Purchased Transportation	\$0
Other	\$4,477
Total Expenses	\$648,453
Fixed Route Expenses	\$0
Demand Response Services	\$648,453

Revenue Summary

Fare Revenue	\$21,909
Contract/Other	\$0
Local Assistance	\$228,414
State Assistance	\$119,743
Federal Assistance	\$278,387
Total Revenue	\$648,453

Financial Performance

Operating Subsidy	\$626,544
Operating Subsidy Ratio	97%
Locally Derived Income	\$250,323
Locally Derived Income Per Operating Expense	\$0.39
Fare Recovery Ratio	3%

Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Type	Vehicle Manufacturer	Seating Capacity	Wheelchair Capacity	ADA Accessible
1	2010	CU	Ford	8	3	Lift
5	2010	CU	Ford	8	2	Lift
1	2012	MV	Dodge	4	2	Ramp
2	2015	MV	Dodge	6	2	Ramp
2	2016	MV	Dodge	6	2	Ramp
2	2017	MV	Dodge	5	1	Ramp
13						



White County

116 East Marion Street
 Monticello, IN 47960
 (574)583-9119

Contact: Gale Spry, Executive Director

Email: gspry@wcoa.comcastbiz.net

Website: www.whitecountyseniorservices-publictransit.com

General Information

Type of Service Demand Response
Service Area White County
Service Population 24,643

Service Hours

Weekday 8:00 AM to 4:00 PM
Saturday No Service
Sunday No Service

Fare Structure

Base \$1.00
Youth \$0.00
Elderly/Disabled \$0.00
Transfer
Other/Special

Personnel

	<i>Full-Time</i>	<i>Part-Time</i>
Operations	1	8
Maintenance	0	0
Administration	2	0
	<u>3</u>	<u>8</u>

Operation Characteristics

Revenue Vehicles 8
Peak Hour Fleet 7
Base Fleet 5
Fuel Consumption (gal)

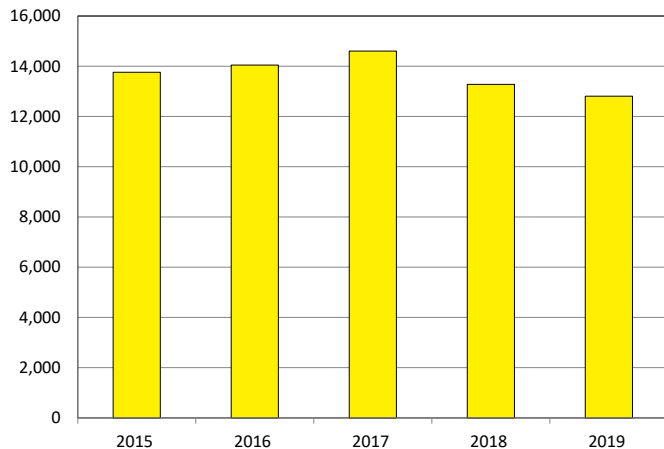
Ridership Trends

2015	13,759
2016	14,046
2017	14,602
2018	13,278
2019	12,808

2019 Highlights

- Refurbished parking lot

System Ridership Trend



White County Public Transit



Legislative District

Indiana Senate	7
Indiana House	15, 16, 24
U.S. Congressional	4

Productivity

Total Passenger Boardings	12,808
Total Vehicle Miles	90,403
Revenue Vehicle Miles	85,076
Revenue Vehicle Hours	7,251

Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile	\$3.32
Operating Expense per Passenger Trip	\$23.44
Passenger Trips per Total Vehicle Mile	0.14
Passenger Trips per Capita	0.52

Operating Expense Summary

Operator Salaries/Wages	\$153,325
Other Salaries/Wages	
Fringe Services	\$31,938
Materials and Supplies	\$13,854
Utilities	\$22,393
Casualty/Liability	\$12,791
Purchased Transportation	\$15,674
Other	\$0
Total Expenses	\$50,285
Fixed Route Expenses	\$300,260
Demand Response Services	\$0
	\$300,260

Revenue Summary

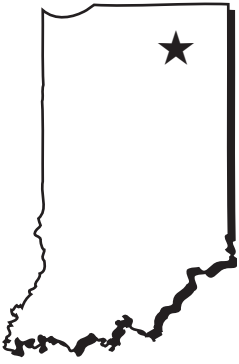
Fare Revenue	\$19,550
Contract/Other	\$0
Local Assistance	\$97,753
State Assistance	\$49,497
Federal Assistance	\$133,460
Total Revenue	\$300,260

Financial Performance

Operating Subsidy	\$280,710
Operating Subsidy Ratio	93%
Locally Derived Income	\$117,303
Locally Derived Income Per Operating Expense	\$0.39
Fare Recovery Ratio	7%

Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Type	Vehicle Manufacturer	Seating Capacity	Wheelchair Capacity	ADA Accessible
2	2010	CU	Ford	12	2	Lift
1	2010	CU	Ford	6	2	Lift
2	2015	MV	Dodge	5	2	Ramp
1	2017	AO	Chevy	4	0	N/A
2	2018	MV	Dodge	5	1	Ramp
8						



Whitley County

710 Opportunity Drive
 Columbia City, IN 46725
 (260)248-8944

Contact: Becky Salaway, Executive Director

Email: becky@wccoa.biz

Website: www.whitleycountycouncilonaging.com

General Information

Type of Service Demand Response
Service Area Whitley County
Service Population 33,403

Service Hours

Weekday 7:00 AM to 6:00 PM
Saturday No Service
Sunday No Service

Fare Structure

Base \$4.00
Youth \$3.00
Elderly/Disabled
Transfer
Other/Special

Punch Card \$25 in rides for \$20, Vets to medical for \$20 round trip
 Seniors 60+ ride for donation

Personnel

	<i>Full-Time</i>	<i>Part-Time</i>
Operations	2	12
Maintenance	0	0
Administration	1	0
	<u>3</u>	<u>12</u>

Operation Characteristics

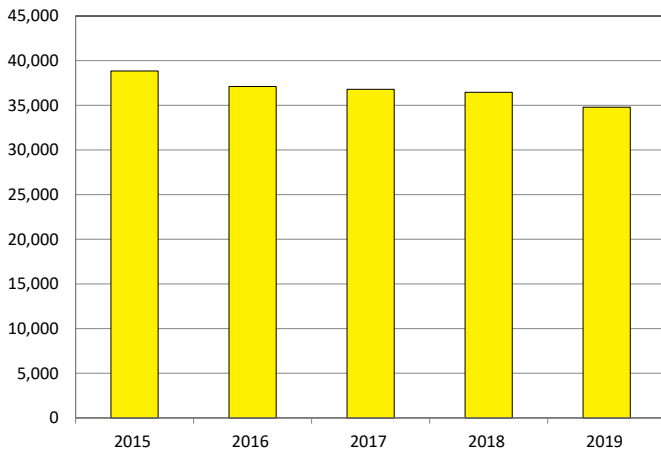
Revenue Vehicles 13
Peak Hour Fleet 8
Base Fleet 6
Fuel Consumption (gal)

Ridership Trends

2015	38,844
2016	37,103
2017	36,793
2018	36,456
2019	34,786

2019 Highlights

System Ridership Trend



Whitley County Transit



Legislative District

Indiana Senate	17
Indiana House	50, 83
U.S. Congressional	3

Productivity

Total Passenger Boardings	34,786
Total Vehicle Miles	235,297
Revenue Vehicle Miles	210,871
Revenue Vehicle Hours	13,966

Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile	\$2.38
Operating Expense per Passenger Trip	\$16.11
Passenger Trips per Total Vehicle Mile	0.15
Passenger Trips per Capita	1.04

Operating Expense Summary

Operator Salaries/Wages	\$241,339
Other Salaries/Wages	
Fringe Services	\$27,389
Materials and Supplies	\$48,717
Utilities	\$67,985
Casualty/Liability	\$3,892
Purchased Transportation	\$25,758
Other	\$0
Total Expenses	\$145,400
Fixed Route Expenses	\$560,480
Demand Response Services	\$0
	\$560,480

Revenue Summary

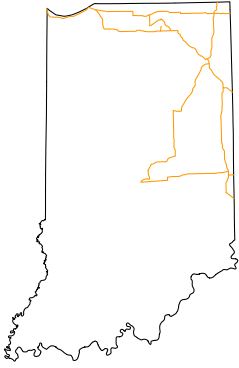
Fare Revenue	\$109,865
Contract/Other	\$3,269
Local Assistance	\$157,000
State Assistance	\$81,263
Federal Assistance	\$209,083
Total Revenue	\$560,480

Financial Performance

Operating Subsidy	\$447,346
Operating Subsidy Ratio	80%
Locally Derived Income	\$270,134
Locally Derived Income Per Operating Expense	\$0.48
Fare Recovery Ratio	20%

Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Type	Vehicle Manufacturer	Seating Capacity	Wheelchair Capacity	ADA Accessible
1	2007	MV	Chevy	4	2	Ramp
1	2010	CU	Ford	8	2	Lift
1	2011	MV	Dodge	4	1	Ramp
1	2013	CU	Ford	8	2	Lift
1	2013	CU	Ford	10	2	Lift
1	2014	MV	Dodge	4	1	Ramp
1	2014	CU	Ford	14	0	N/A
2	2016	CU	Ford	8	2	Lift
1	2016	CU	Ford	12	2	Lift
1	2017	CU	Ford	13	2	Ramp
1	2018	CU	Ford	13	2	Lift
1	2019	MV	Dodge - Bruan	5	1	Ramp
1	2019	CU	Ford	13	2	Lift
14						



Barons Bus

5310 Hauserman Rd
 Parma, OH 44130
 (888)378-3823

Contact: John Goebel, Vice President
 Email: jgoebel@baronsbus.com
 Website: www.baronsbus.com

General Information

Type of Service Intercity Service
Subsidized Routes MAP

Productivity

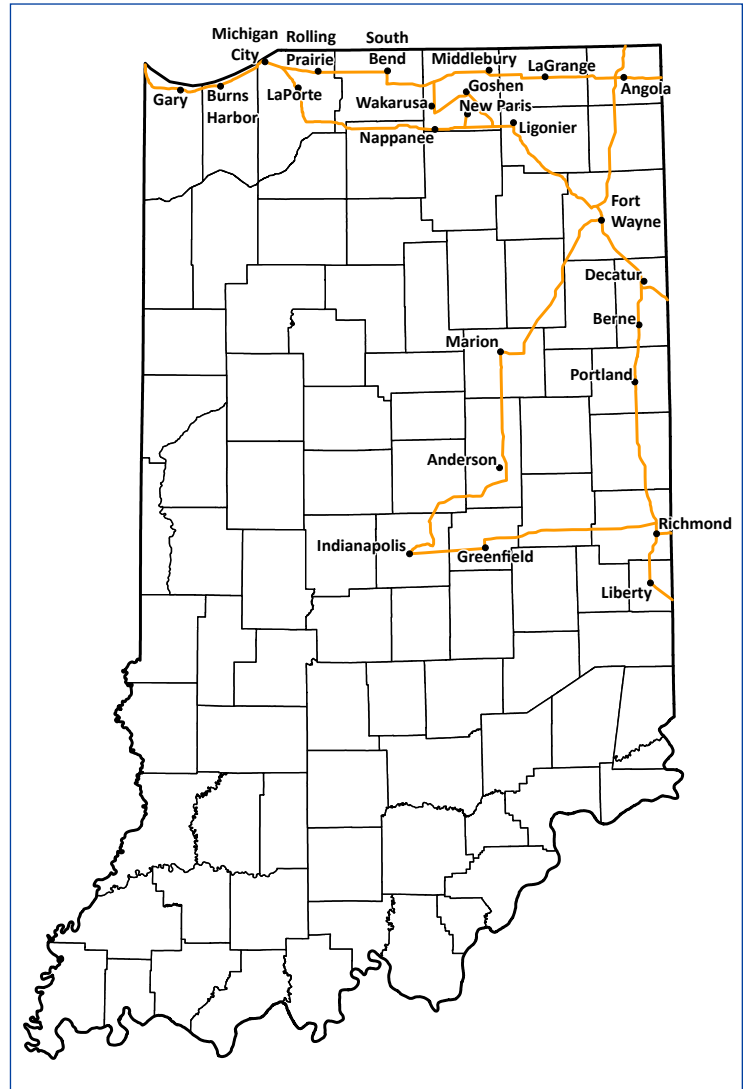
Passenger Boardings 48,999
Vehicle Miles 640,137
Revenue Miles 584,551
Vehicle Hours 14,702

Ridership Trends

2015	47,951
2016	50,922
2017	49,957
2018	50,621
2019	48,999

2019 Highlights

- Small, family owned business operating new fleet of buses with amenities like wifi, power outlets, ADA accessibility, reclining seats and easy ticketing platform
- 2019 Metro Magazine Motorcoach Operator of the Year Award winner
- Enhance intercity bus connections to over 3,800 locations including 29 locations in Indiana





Miller Transportation

111 Outer Loop
 Louisville, KY 40214
 (800)544-2383

Contact: Reggie Addy, Director of Development
 Email: reggieaddy@Millertransportation.com
 Website: www.millertransportation.com

General Information

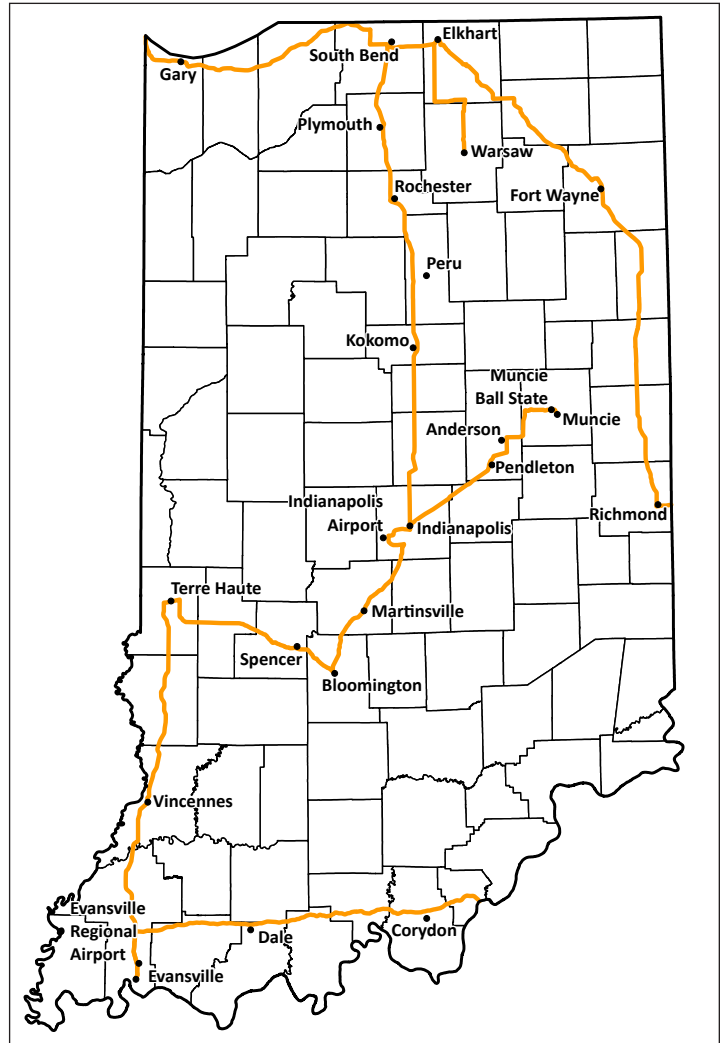
Type of Service Intercity Service
Subsidized Routes MAP

Productivity

Passenger Boardings 37,827
Vehicle Miles 684,500
Revenue Miles 655,540
Vehicle Hours 14,842

Ridership Trends

2015	56,110
2016	40,561
2017	33,776
2018	34,643
2019	37,827



Section Four

Elderly/Disabled (Section 5310) Transportation Providers

Calendar Year 2019



ENHANCED MOBILITY OF SENIORS & INDIVIDUALS WITH DISABILITIES (SECTION 5310) TRANSPORTATION PROVIDERS

The Section 5310 Program is designed to serve areas where accessible public transit for seniors and persons with disabilities is unavailable, inadequate or inappropriate in rural and small urban areas. The program provides vehicles and related accessibility equipment to private non-profit organizations and eligible public bodies.

Indiana annually distributes about \$1.5 million to rural areas and \$1.3 million for small urban areas on an 80 percent federal and 20 percent local matching basis.

The INDOT Office of Transit solicits Section 5310 applications, selects projects, executes grant awards/contracts, buys equipment and monitors vehicle operation and maintenance. Applicants must demonstrate: coordinated service delivery; need for equipment; effective vehicle use and operation;

and fiscal/managerial ability to comply with grant requirements. INDOT typically funds about 30 to 40 applicants per year at amounts ranging from \$36,000 to \$100,000.

Applications are available to interested agencies each November. Application are due the following March. INDOT announces grant awards by late May. Vehicle delivery takes place 12 to 18 months after grant award.

Further information is available at <http://www.in.gov/indot/2817.htm>, or by contacting Brian Jones, Section 5310 Program Manager, (317) 232-1493 or BJONES@INDOT.IN.GOV.

The following agencies, listed by county, currently operate Section 5310 vehicles. Eligibility requirements and fares vary by agency.

	PHONE NUMBER
ADAMS	
Adams County Council on Aging	(260) 724-5316
Bi-County Services.....	(260) 824-1253
BARTHOLOMEW	
Developmental Services.....	(812) 376-9404
Mill Race Center, Inc.	(812) 376-9241
Just Friends, Inc.	(812) 376-6415
BENTON	
Area IV Agency on Aging and Community Action Programs Inc	(765) 447-7683
CDC Resources.....	(574) 583-8227
BLACKFORD	
Lifestream Services.....	(765) 759-1121
BOONE	
Boone County Senior Services.....	(765) 482-5220
The Arc of Greater Boone County.....	(765) 482-6815
BROWN	
Developmental Services.....	(812) 376-9404
Brown County Community YMCA Inc.	(812) 988-9622
CARROLL	
CDC Resources.....	(574) 583-8227
The Carroll County Council on Aging Inc	(765) 564-2772

PHONE NUMBER

CASS

Cass County Council on Aging (574) 722-2424
Peak Community Services (574) 753-4104
Carey Services (765) 668-8961

CLARK

LifeSpring Inc. (812) 260-1362

CLAY

Child-Adult Resource Services (765) 569-2076
Clay County Council on Aged and Aging Inc (812) 448-2644

CLINTON

Abilities Services (765) 362-4020

CRAWFORD

Blue River Services, Inc. (812) 738-2408
Older Americans Services Corporation (812) 865-3352

DAVISS

Four Rivers Resource Services (812) 254-4471
Senior and Family Services (812) 254-1881

DEARBORN

New Horizons Rehabilitation Services (812) 934-4528
LifeTime Resources (812) 432-5215

DECATUR

Developmental Services..... (812) 376-9404

DEKALB

DeKalb County Council on Aging (260) 925-3311
Northeastern Center..... (260) 347-4400
RISE, Inc..... (260) 665-9408

DELAWARE

Hillcroft Services..... (765) 284-4166
Lifestream Services..... (765) 759-1121

DUBOIS

Southern Indiana Resource Solutions (812) 897-4840

ELKHART

Council on Aging of Elkhart County (574) 295-1820
ADEC, Inc. (574) 295-3167
City of Nappanee..... (574) 773-2112
Riverview Adult Day Center (574) 293-6886

FAYETTE

Fayette Community Council on Aging and Aged, Inc (765) 827-1511

FLOYD

LifeSpring Inc. (812) 260-1362

FOUNTAIN

Community Action Program of Western Indiana..... (765) 762-0420
Child-Adult Resource Services (765) 569-2076

PHONE NUMBER

FRANKLIN

New Horizons Rehabilitation Services (812) 934-4528

FULTON

Fulton County Council on Aging (574) 223-6953

GIBSON

Gibson County Area Rehabilitation Centers..... (812) 386-6312

Gibson County Council on The Aging (812) 385-2897

GRANT

Carey Services (765) 668-8961

Lifestream Services..... (765) 759-1121

GREENE

Four Rivers Resource Services (812) 254-4471

Senior and Family Services (812) 254-1881

HAMILTON

PrimeLife Enrichment, Inc. (317) 815-7000

HANCOCK

Hancock County Senior Services..... (317) 462-3758

HARRISON

Blue River Services, Inc. (812) 738-2408

LifeSpring Inc. (812) 260-1362

HENDRICKS

Hendricks County Senior Services..... (317) 745-4303

HENRY

Lifestream Services..... (765) 759-1121

HUNTINGTON

Huntington County Council on Aging..... (260) 356-3006

Pathfinder Services (260) 356-0500

JACKSON

Developmental Services..... (812) 376-9404

City of Seymour Parks and Recreation Dept (812) 522-6420

JASPER

CDC Resources..... (574) 583-8227

JAY

Jay-Randolph Developmental Services..... (260) 726-7931

Lifestream Services..... (765) 759-1121

JEFFERSON

Developmental Services..... (812) 376-9404

LifeTime Resources (812) 432-5215

LifeSpring Inc. (812) 260-1362

JENNINGS

Developmental Services..... (812) 376-9404

PHONE NUMBER

JOHNSON

Johnson County Senior Services (317) 738-4544
Gateway Services Inc. (317) 738-5500

KNOX

Young Men’s Christian Association of Vincennes (812) 882-2285
Senior and Family Services (812) 254-1881

KOSCIUSKO

Kosciusko County Council on the Aging and Aged, Inc. (574) 267-4648

LAGRANGE

LaGrange County Council on Aging..... (260) 463-4161
Northeastern Center..... (260) 347-4400
RISE, Inc..... (260) 665-9408
ARC Opportunities (260) 463-2653

LAPORTE

LaPorte County Comprehensive Mental Health Council..... (219) 872-8666
Paladin, Inc..... (219) 874-4288
Social and Learning Institute Incorporated (219) 879-2200

LAWRENCE

Older Americans Services Corporation (812) 865-3352

MADISON

Lifestream Services..... (765) 759-1121

MARTIN

Four Rivers Resource Services (812) 254-4471
Senior and Family Services (812) 254-1881

MARSHALL

Marshall County Council on Aging..... (574) 936-9904
Marshal Starke Development Center (574) 936-9400

MIAMI

Miami County YMCA..... (765) 472-1979

MONTGOMERY

City of Crawfordsville (765) 364-5175
Abilities Services (765) 362-4020

MORGAN

Coordinated Aging Services of Morgan County (765) 342-3007

NEWTON

CDC Resources..... (574) 583-8227

NOBLE

Northeastern Center..... (260) 347-4400
RISE, Inc..... (260) 665-9408
The Arc of Noble County Foundations (260) 636-2155
Noble County Council on Aging (260) 347-4226

PHONE NUMBER

OHIO

New Horizons Rehabilitation Services (812) 934-4528
LifeTime Resources (812) 432-5215

ORANGE

Older Americans Services Corporation (812) 865-3352
Blue River Services, Inc. (812) 738-2408
Orange County Rehabilitation and Developmental Services (812) 723-4486

OWEN

Child-Adult Resource Services (765) 569-2076

PARKE

Child-Adult Resource Services (765) 569-2076

PERRY

Perry County Council on Aging (812) 547-8115
Southern Indiana Resource Solutions (812) 897-4840

PIKE

Senior and Family Services (812) 254-1881
Gibson County Area Rehabilitation Centers (812) 386-6312

POSEY

Posey County Council on Aging (812) 838-4656
Easter Seals Rehabilitation Posey County (812) 838-0636

PULASKI

Peak Community Services (574) 753-4104

PUTNAM

Child-Adult Resource Services (765) 569-2076

RANDOLPH

Jay-Randolph Developmental Services (260) 726-7931
Lifestream Services (765) 759-1121

RIPLEY

New Horizons Rehabilitation Services (812) 934-4528
LifeTime Resources (812) 432-5215

RUSH

Rush County Senior Services (765) 932-2935

SCOTT

Blue River Services, Inc. (812) 738-2408
LifeSpring Inc. (812) 260-1362

SHELBY

Shelby Senior Services (317) 398-0127

SPENCER

Spencer County Council on Aging (812) 649-9828
Southern Indiana Resource Solutions (812) 897-4840

PHONE NUMBER

STARKE

Marshall Starke Development Center (574) 936-9400

STEUBEN

Northeastern Center..... (260) 347-4400

RISE, Inc..... (260) 665-9408

Steuben County Council on Aging (260) 665-9856

SULLIVAN

Four Rivers Resource Services (812) 254-4471

SWITZERLAND

Developmental Services..... (812) 376-9404

LifeTime Resources (812) 432-5215

TIPPECANOE

Wabash Center (765) 423-5531 ext 353

TIPTON

Tipton County Council on Aging, Inc. (765) 675-4746

VERMILLION

Child-Adult Resource Services..... (765) 569-2076

VIGO

West Central Indiana Economic Development District..... (812) 238-1561

WABASH

ARC of Wabash County..... (260) 563-8411

Living Well in Wabash County COA (260) 563-4475

Carey Services (765) 668-8961

WARREN

Child-Adult Resource Services..... (765) 569-2076

Community Action Program of Western Indiana..... (765) 762-0420

WARRICK

Southern Indiana Resource Solutions (812) 897-4840

WASHINGTON

Blue River Services, Inc..... (812) 738-2408

Older Americans Services Corporation (812) 865-3352

LifeSpring Inc. (812) 260-1362

WAYNE

Adult Day Care of Richmond (765) 966-0852

WELLS

Wells County Council on Aging (260) 824-1070

Bi-County Services..... (260) 824-1253

WHITE

CDC Resources..... (574) 583-8227

WHITLEY

Whitley County Council on Aging (260) 248-8944

Section Five

Transit Partners & Advocates

Calendar Year 2019



TRANSIT PARTNERS AND ADVOCATES

American Public Transportation Association (APTA)
1300 I Street NW, Suite 1200 East
Washington, DC 20005
(202) 496-4800
Website: www.apta.com

Community Transportation Association of America
(CTAA)
1341 G Street NW, Suite 250
Washington, DC 20005
(800) 891-0590
Website: www.ctaa.org

Federal Transit Administration Region 5
200 W. Adams Street, Suite 320
Chicago, IL 60606
(312) 353-2789
Website: www.fta.dot.gov

Governor's Council for People with Disabilities
Indiana Government Center South, Room E145
402 W. Washington Street
Indianapolis, IN 46204
Phone: (317) 232-7770
TT: (317) 232-7771
Website: www.in.gov/gpcpd/

Health by Design
615 N. Alabama Street, Suite 426
Indianapolis, IN 46204
(317) 622-4820
Website: www.healthbydesignonline.org

Historic Hoosier Hills RC&D
1981 S. Industrial Park Road, Ste. 1
PO Box 407
Versailles, IN 47042
(812) 689-4107
Website: <http://www.hhhills.org/default.html>

Indiana Transportation Association
125 W. Market Street
Indianapolis, IN 46204
(317) 634-5963
Website: www.indianatransportationassociation.com

Indiana Council on Specialized Transportation
(INCOST)
811 Lindsey Street
Columbus, IN 47201
(812) 799-3360
Website: <http://www.indianartap.com/INCOST>

Indiana Rural Transit Assistance Program (RTAP)
811 Lindsey Street
Columbus, IN 47201
(812) 799-3360
Website: www.indianartap.com/

Indiana Department of Transportation (INDOT)
Office of Transit
100 N. Senate Ave., Room IGCN 955
Indianapolis, IN 46204
(317) 232-5292
Website: www.in.gov/indot/

Indiana Family and Social Services Administration
(FSSA)
402 W. Washington Street
P.O. Box 7083
Indianapolis, IN 46207-7083
(317) 233-4454
Website: www.in.gov/fssa/

Indiana Citizens Alliance for Public Transit
615 N. Alabama Street, Suite 426
Indianapolis, IN 46204
(317) 622-4821
Website: www.indianacat.org

Indiana Metropolitan Planning Organizations (MPOs)

Anderson (MCCOG)

Madison County Council of Governments
County Government Center
739 Main Street
Anderson, IN 46016
(765) 641-9482
Website: www.mccog.net

Bloomington (BMCMPPO)

City of Bloomington Area Planning Department
401 N. Morton Street
Bloomington, IN 47404
(812) 349-3400
Website: www.bloomington.in.gov/planning

Cincinnati (OKI) Ohio-Kentucky-Indiana Regional
Council of Governments

720 E. Pete Rose Way, Suite 420
Cincinnati, OH 45202
(513) 621-6300 or (513) 621-7060
Website: www.oki.org

Columbus (CAMPO)

Columbus Area Metropolitan Planning Organization
123 Washington Street
Columbus, IN 47201
(812) 376-2502
Website: <https://www.columbus.in.gov/planning/campo-boards-and-committees/>

Evansville (EMPO)

Evansville Metropolitan Planning Organization
1 Northwest Martin Luther King Boulevard
Civic Center Complex, Room 316
Evansville, IN 47708
(812) 436-7833
Website: <http://www.evansvillempo.com/>

Fort Wayne (NIRCC)

Northeastern Indiana Regional Coordinating Council
200 E. Berry Street, Suite 230
Fort Wayne, IN 46802
(260) 449-7309
Website: www.nircc.com

Indianapolis (IMPO)

Indianapolis Metropolitan Planning Organization
200 East Washington Street, Suite 2322
Indianapolis, IN 46204
(317) 327-5136
Website: <http://www.indympo.org/>

Kokomo (KHCGCC)

Kokomo and Howard County Governmental
Coordinating Council
209 S. Union Street
Kokomo, IN 46901
(765) 456-2336
Website: www.kokomompo.com

Lafayette (TCAPC)

Area Plan Commission of Tippecanoe County
20 N. Third Street
Lafayette, IN 47901-1209
(765) 423-9242
Website: www.tippecanoe.in.gov/apc/

Louisville (KIPDA) Kentuckiana Regional Planning and
Development Agency

11520 Commonwealth Drive
Louisville, KY 40299
(502) 266-6084
Website: www.kipda.org

Muncie (DMMPC) Delaware-Muncie Metropolitan Plan
Commission Delaware County Building, Room 206

100 West Main Street
Muncie, IN 47305-2827
(765) 747-7740
Website: <http://www.co.delaware.in.us/departments/?fDD=20-0>

Northwest (NIRPC) Northwestern Indiana Regional
Planning Commission

6100 Southport Road
Portage, IN 46368-6409
(219) 763-6060
Website: www.nirpc.org

South Bend/Elkhart

(MACOG) Michiana Area Council of Governments 227
W. Jefferson Blvd., Room 1120
South Bend, IN 46601
(574) 287-1829
Website: www.macog.com

Terre Haute (WCIEDD) West Central Indiana Economic
Development District, Inc.
1718 Wabash Avenue
Terre Haute, IN 47807
(812) 238-1561
Website: www.westcentralin.com/transport.htm

Indiana Regional Planning Councils

Indiana 15 Regional Planning Commission
221 E. First Street
Ferdinand, IN 47532
(812) 367-8455
Website: www.ind15rpc.org/

Kankakee-Iroquois Regional Planning Commission
115 E. Fourth Street, P.O. Box 127
Monon, IN 47959-0127
(219) 253-6658
Website: www.kirpc.net

Region 3A Economic Development District & Regional
Planning Commission
217 Fairview Blvd.
Kendallville, IN 46755
(260) 347-4714
Website: www.region3a.org

River Hills Economic Development District
300 Spring St., Suite 2A
Jeffersonville, IN 47130
(812) 288-4624
Website: www.riverhills.cc

Southeastern Indiana Regional Planning Commission
405 W. U.S. Hwy. 50, P.O. Box 765
Versailles, IN 47042
(812) 689-5505
Website: www.sirpc.org

Southern Indiana Development Commission
405 JFK Avenue, Suite A
P.O. Box 442
Loogootee, IN 47553
(812) 295-3707
Website: www.sidc.cc

Section Six

Glossary

Calendar Year 2019



GLOSSARY

This glossary contains definitions of certain terms, data, and information that appear in the Annual Report. Many of these items have multiple definitions and are defined as used in the context of this report.

Accessibility - The extent to which facilities, including transit vehicles, are barrier-free and can be used by people that have disabilities including wheelchair users.

Active Vehicles - The total number of vehicles available for revenue service during the calendar year. Vehicles, including those designated as spares, are considered available if they are capable of being used even if on an occasional basis (except for retired vehicles).

Alternative Fuels - Vehicle engine fuels other than standard gasoline or diesel. Typically alternative fuels burn cleaner than gasoline or diesel and produce reduced emissions. Common alternative fuels include methanol, ethanol, compressed natural gas (CNG), liquefied natural gas (LNG), clean diesel fuels, and reformulated gasoline.

Americans with Disabilities Act (ADA) - Passed by Congress in 1990, this act mandates equal opportunities for persons with disabilities in the areas of employment, transportation, communications, and public accommodations. Under this Act, most transportation providers are obligated to purchase lift-equipped vehicles for their fixed route services and must assure systemwide accessibility of their demand response services to persons with disabilities. Public transit providers that operate fixed route services must also provide paratransit that is comparable to the level of service provided to non-disabled individuals that utilize the entity's fixed route system.

Apportionment, Appropriation, Allocation - (Interchangeable terms) The maximum amount of funding a transit system MAY be granted from an assistance program.

Award - The authorized (obligated) level of funding a transit system has contracted to receive from a grant assistance program based on an application for funding or formula distribution.

Base Fleet - The average number of revenue vehicles in scheduled operation during the nonpeak hours of the average weekday of operation.

Body on Truck Chassis (BOTC) - This vehicle seats 12 to 18 passengers and is typically composed of a light truck chassis underneath a special body. A supplier of a BOTC will purchase a chassis and then manufacture and attach the body. This construction is similar to that of a school bus.

Brokerage - A method of providing transportation where riders are matched with appropriate transportation providers through a central trip request and administrative facility. The transportation broker may centralize vehicle dispatch, record keeping, vehicle maintenance, and other functions under contractual arrangements with agencies, municipalities, and other organizations. Actual trips are provided by a number of different vendors.

Capital Costs - Refers to the costs of long-term assets of a public transit system such as property, buildings, and vehicles. Over the years, the definition of capital costs has been broadened to include bus overhauls, preventive maintenance.

Capital Grant Awards - Federal, state, and local capital assistance awarded during the calendar year reporting period.

Casualty and Liability Costs - The costs of insurance premiums for coverage of the transit system and payments for losses due to acts for which the transit system is liable.

Charter and Other Revenue - Consists of auxiliary transportation revenue, charter service revenue, non-transportation revenue such as leases and advertising, and school bus service revenue.

Auxiliary Transportation Revenue - Revenues earned from operations closely associated with the transit system including station concessions, advertising services, and other services provided in conjunction with regular transit service.

Charter Service Revenue - Revenue from transportation service provided on an exclusive basis for a specific destination(s).

Non-transportation Revenue - Revenues earned from activities not associated with the provision of transit system service, including sale of maintenance services, rental of revenue vehicles, rental of buildings and other property, investment income, and parking lot/garage revenue.

School Bus Service Revenue - Passenger fares from school bus service operated under contract with local school corporations.

Clean Air Act - Federal regulations that detail acceptable levels of airborne pollution and spell out the role of state and local governments in maintaining clean air.

Commercial Driver's License (CDL) - The standardized driver's license required of bus and heavy truck drivers in every state. Covers drivers of any vehicle manufactured to seat 15 or more passengers (plus driver) or over 13 tons gross vehicle weight. The CDL is mandated by the Federal government in the Commercial Motor Vehicle Safety Act of 1986.

Complementary Paratransit - As required by the Americans with Disabilities Act, fixed route systems must offer complementary paratransit service to those ADA-eligible riders that cannot access the fixed route service. ADA complementary paratransit services must meet a series of criteria designed to ensure they are indeed complementary.

Congestion Mitigation and Air Quality Project (CMAQ) - A flexible funding program administered by the Federal Highway Administration (FHWA) that funds projects and programs to reduce harmful vehicle emissions and improve traffic conditions. CMAQ funds may be used flexibly for transit projects, rideshare projects, high-occupancy vehicle lanes, and other purposes.

Contra Expenses - Revenue items that offset operating expenses such as income earned on working capital, cash discounts, fuel tax refunds, and insurance claim payments. These revenues are not eligible as locally derived income.

Demand Response Service - A door-to-door or curb-to-curb transportation service that typically requires an advance reservation. Transit vehicles providing demand response service do not follow a fixed route, but travel throughout the community transporting passengers according to their specific requests. This type of service is similar to a taxi operation and passengers often share rides. Demand response service is generally provided using small transit vehicles including sedans and minivans.

Deviated Fixed Route - This type of transit is a hybrid of fixed route and demand response services. Transit vehicles travel along a fixed route and maintain scheduled stops, but the vehicle may deviate off the route to pick up or drop off passengers, at the passenger's request.

Disabled - Any person who by reason of illness, injury, age, congenital malfunction, or other permanent or temporary incapacity or disability is unable, without special facilities, to use local transit

facilities and services as effectively as persons who are not so affected.

Fare Recovery - Ratio equating fare revenue to total operating expenses. This measure indicates the level at which fares support the operations of the transit system. A relatively high ratio is preferred. Raising fare revenue and/or decreasing expenses may increase the ratio. However, increasing cost to passengers has been shown to reduce ridership.

Fare Revenue - Revenues received from fare paying passengers from regularly scheduled routes and/or demand response service. This includes base fares, zone fares, express fares, transfers, and quantity purchase discounts (passes or tickets). Also includes park-and-ride revenue and fares paid by a community-based organization rather than the rider.

FAST Act - Fixing America's Surface Transportation Act. The current funding authorization for Federal Surface transportation programs including the Federal Transit Administration's (FTA's) Section 5310, Section 5311, and Section 5339 funding programs.

Federal Operating Assistance - Funds obtained from the Federal government to assist in paying the cost of operating the transit system.

Fixed Route Service - Transit service is provided along a prescribed route on a scheduled basis stopping at predetermined pick up points. Routes are generally served by larger transit vehicles.

Fringe Expenses - Payment or accruals to others (insurance companies, governments, etc.) on behalf of an employee's share of FICA, PERF, other retirement, health insurance, and other benefits not associated with a piece of work; and/or payments or accruals directed to an employee arising from something other than their performance of a piece of work. These include uniform and clothing allowances and paid absences such as sick leave, holidays, vacation, jury duty, death in the family, and military duty, etc. Paid absences should be accounted for as a fringe benefit only when they result in a cash liability to the transit system.

Holidays - Includes five major holidays: Christmas, Thanksgiving, Fourth of July, Labor Day, and Memorial Day. Many transit systems do not operate on these days. Some systems may operate a special holiday schedule that is used on these or other holidays such as Veteran's Day and Martin Luther King Jr. Day.

LDI Expense - Ratio equating fare, charter, and other revenue plus local operating assistance to total operating expenses. This measure is used to indicate

the level of financial responsibility accepted at the local level for transit operations. A relatively high ratio is preferred. Increasing fare revenues, charter service, and other revenues, and/or increasing local operating assistance or decreasing operating expenses may increase the ratio.

Local Assistance (also Local Operating Revenue)

- This category includes:

Local Cash Grants and Reimbursements

Funds obtained from local government units to assist in paying the cost of operating the transit system.

Taxes Levied Directly by Transit System -

Dedicated tax revenues systems that are organized as independent political subdivisions with their own taxation authority, e.g., Public Transportation Corporations.

Locally Derived Income (LDI) - This indicator is used to measure local financial commitment to public transit and is defined as:

- Operating revenues including fares, charter, advertising, and auxiliary and non-transportation revenues.
- Taxes levied by, or on behalf of, a transit system.
- Local cash grants and reimbursements including general fund receipts, property taxes, local option income tax, excise and intangible taxes, bank building and loan funds; local bonding funds, and unrestricted federal/state funds.
- LDI does not include contra expenses (e.g. expense refunds such as motor fuel tax or insurance reimbursements) or in-kind volunteer services.

Materials and Supplies Expense - Cost of fuel, lubricants, tires, tubes, and other materials and supplies (including repair parts, maintenance supplies, forms, and cleaning supplies, etc.).

Metropolitan Planning Organization (MPO) -

Metropolitan planning organizations are responsible for transportation planning and programs in each urban area with a population of 50,000 or greater.

Operating Expense - The total of all operating costs incurred during the transit system calendar year reporting period, excluding expenses associated with capital grants. Expense figures may be unaudited.

Operating Expense/Passenger Trip - Ratio equating total operating costs to total passenger trips. This measure is used to indicate the cost of providing

service per unit of consumed service. A relatively low ratio is preferred. Increasing passenger trips and/or decreasing expenditures may lower the ratio.

Operating Income - Revenue received from fares, charter services, and other sources directly related to transit systems operations excluding revenue from Federal, state, and local cash grants. Operating income and operating subsidy are the total operating revenue for a transit system.

Operating Subsidy - Revenue received through Federal, state, and local cash grants or reimbursements to fulfill operating expense obligations not covered by fares or other revenues generated by the transit system.

Operator Salaries and Wages - The pay and allowance due employees in exchange for the labor services they render on behalf of the transit system. This category includes only those employees that are classified as revenue operators or crewmen.

Other Expenses - On the individual system pages, Other Expenses consists of taxes and miscellaneous expenses. For Section 5311 systems it also includes leases and rentals, equipment, and in-direct expenses.

Other Salaries and Wages - Payment for the labor of employees of the transit system (or sponsoring agency) that are not classified as revenue vehicle operators or crewmen. This category includes managers, dispatchers, mechanics, bus washers, building (garage) maintenance workers, managers, other professionals, and clerical staff.

Paratransit - Flexible forms of public transportation services that are not provided over a fixed route (e.g., demand response service).

Passenger Trips/Capita - Ratio equating total passenger trips to service area population. Increasing passenger trips and/or decreasing service area population may increase the ratio.

Passenger Trips/Total Vehicle Miles (TVM) - Ratio equating total passenger trips to the total miles traveled by revenue vehicles. This measure is used to indicate the degree to which the system (or route) is utilized when compared to the amount of service provided. A relatively high ratio is preferred. Increasing passenger trips or eliminating service (TVM) that has marginal ridership may increase the ratio.

Passenger Trip - One person making a one-way trip from origin to destination. One round trip, e.g., from home to shopping, then from shopping to home, equals two passenger trips.

Peak Hour Fleet - The largest number of revenue vehicles operating at any peak time during an average weekday of operation.

Public Mass Transportation Fund (PMTF) - A state fund approved by Indiana's legislators to leverage local and federal money to meet transit needs.

Purchased Transportation Expenses - Operating expenses incurred when a transit system purchases a portion of its service from another entity (e.g., contracting with a private organization to provide specialized transit services).

Reconciling Items - Operating expenses which include interest expenses, leases and rentals for urbanized transit systems, depreciation, amortization of intangibles, purchase lease payments, related party lease agreements, and other as defined in the FTA Section 5335 (15) Manual.

Revenue Vehicle Miles - The total mileage incurred in scheduled service (miles in each route multiplied by the number of times each route is run) during the report period. Excludes non-service mileage (deadhead, training, etc.), charter mileage, exclusive school service mileage, and mileage lost due to missed runs.

Section 5307 - The section of the Federal Transit Act that authorizes grants to public transit systems in all urban areas. Funds authorized through Section 5307 are awarded to states to provide capital and operating assistance to transit systems in urban areas with populations between 50,000 and 200,000. Transit systems in urban areas with populations greater than 200,000 receive their funds directly from FTA.

Section 5310 - The section of the Federal Transit Act that authorizes capital assistance to states for transportation programs that serve the elderly and people with disabilities. States distribute Section 5310 funds to local operators in both rural and small urban settings that are either nonprofit organizations or the lead agencies in coordinated transportation programs.

Section 5311 - The section of the Federal Transit Act that authorizes capital and operating assistance grants to public transit systems in areas with populations of less than 50,000.

Section 5339 - (Bus and Bus Facilities Program) is a capital program to replace, rehabilitate, and purchase buses and bus-related equipment, and to construct bus-related facilities.

Service Area - The geographic area that coincides with a transit system's legal operating limits (i.e., urbanized area, city limits, or county boundary).

Service Area Population - The entire population within the legal operating limits of the transit system, as reported by the 2010 Census.

Service Expenses - Fees and related expenses for labor and other work provided by outside organizations. In most instances, service from an outside organization is procured as a substitute for in-house employee labor, except in the case of independent audits which cannot be performed by employees. This category includes:

Advertising Fees - The labor and materials provided by an advertising agency in the development and promotion of advertising campaigns. Also included are advertising media fees, regardless of whether they are paid to the advertising agency or to the media.

Contract Maintenance Service Expenses

- Payment for the maintenance of equipment, under contract or on a single-job basis, by an outside organization. This category is for repair or maintenance work on operating vehicles, equipment, and garage buildings, and is to be differentiated from professional and custodial services.

Professional and Technical Service Fees

- Payment for the labor provided by attorneys, accountants, auditors, marketing firms, investment bankers, computer service companies, engineering firms, management consultants, and transit industry consultants, etc.

Service Route - A hybrid between fixed route and demand response service. Service routes are established between targeted neighborhoods and the service areas that riders want to reach. Similar to deviated fixed routes, service routes are characterized by flexibility and deviation from fixed route intervals. However, while deviated fixed routes require advanced reservations, service routes do not. A service route can include both regular, predetermined bus stops and/or allow riders to hail the vehicle and request a drop-off anywhere along the route.

Standard Van (SV) - Standard vans typically seat five to fifteen passengers. Standard vans are available from automobile manufacturers and are part of their standard production line. *INDOT no longer purchases these vehicles.

Subsidy/Passenger Trip - Ratio comparing government operating assistance (Federal, state, and local) to total passenger trips. This measure is used to indicate the level of Federal, state, and local assistance used in operating the transit service.

Total Vehicle Miles - The total distance traveled by revenue vehicles, including both revenue and deadhead (non-revenue) miles.

Transfer Charge - A fee charged passengers that transfer to a line or route after paying a fare on another line or route.

Transit Bus - A transit bus seats anywhere from 16 to 53 passengers and has both a body and a chassis that are designed specifically for transit use. One supplier manufactures the entire vehicle. Most transit buses are equipped with diesel engines.

Small Transit Bus (STB) - Under 30'

Medium Transit Bus (MTB) - 30' to 34'

Large Transit Bus (LTB) - 35' to 40'

Trolley (TY) - Usually 30' to 35'

Articulated (ART) - Multi-section high occupancy vehicle

User Side Subsidy - A type of transit system whereby the passenger purchases tokens or vouchers at designated sale sites and presents the token to a service provider (e.g., taxi company) in exchange for a trip. The price of the token or pass is less than the cost of the trip. The token is then subsidized with Federal, state, or local funds and the taxi operator is reimbursed for the cost of the trip.

Utility Expense - Payments made to various utilities for use of their resources including electric, gas, water, sewer, garage collection, and telephone, etc.

ERIC J. HOLCOMB, GOVERNOR
JOE MCGUINNESS, COMMISSIONER

Indiana Department of Transportation

100 North Senate Avenue, Room N758
Indianapolis, Indiana 46204

www.in.gov/indot
www.transit.indot.in.gov
Phone: (317) 232-5292

