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Indiana Office of Utility Consumer Counselor

Consumer News... For You!



BENEFITS FOR NIPSCO CUSTOMERS

A recently filed settlement agreement in the [NIPSCO](#) electric rate case will reduce the utility's request by \$54 million if approved by the IURC. The OUCC, industrial customers, the United Steelworkers, & municipal governments have signed on to the agreement, with no opposition from LaPorte County.

FEBRUARY 2016

10-DIGIT DIALING

If you are in the [317 area code](#), you'll be transitioning to a new telephone dialing pattern this year. A 6-month grace period starts on March 19, & we'll have more information in our next newsletter.

KEY CASE UPDATES

We've reached a settlement agreement in the [Crawfordsville](#) municipal electric rate case, & have recommended approval of [Community Natural Gas Company's](#) proposed long-term improvement plan. We are litigating the [American Suburban Utilities](#) sewer rate case & preparing for the March 15 evidentiary hearing.



SHUT-OFF MORATORIUM ENDS SOON

Indiana's annual winter disconnection [moratorium](#) for income-eligible electric & natural gas consumers ends March 15. Anyone who is concerned about being able to pay a utility bill on time & in full should contact the utility immediately to make payment arrangements.

OUR MISSION

To represent all Indiana consumers to ensure quality, reliable utility services at the most reasonable prices possible through dedicated advocacy, consumer education, and creative problem solving.

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