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Consumer News... For You! The OUCC's February 2020 Newsletter

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Indiana Office of Utility Consumer Counselor

CONSUMER NEWS... FOR YOU!
FEBRUARY 2020



PHIL DIDN'T SEE IT

Don't let the frown fool you. This groundhog is actually happy with his distant cousin. Punxsutawny Phil did not see his shadow on Sunday, meaning we're headed for an early spring. Even though we continue to have a mild winter, there's never a bad time to review the [OUCC's tips](#) for reducing your energy bills. And if you want a consistent monthly payment on your electric and gas bills, ask your utilities about [budget billing](#).

CASE UPDATES

Two IURC public field hearings are scheduled this month. [LMH Utilities](#) customers in Dearborn County can speak regarding the company's pending sewer rate request on Feb. 13. [Aqua Indiana](#) customers in Darlington can speak on the utility's proposed water rate increase on Feb. 18.

OUCC testimony on [American Suburban Utilities](#) is due Mar. 2.

The OUCC is reviewing [NIPSCO's](#) six-year gas infrastructure plan and is scheduled to file testimony on Mar. 27.

The [Duke Energy](#) rate case's evidentiary hearing continues and is expected to finish later this week. Multiple parties including the OUCC will file closing briefs in the weeks ahead, with an IURC order expected this summer.



DID YOU KNOW?

The OUCC's staff is putting approximately 1,300 years of combined professional experience to work for Hoosiers every day. Our [Annual Report](#) offers more info on the OUCC, our efforts on behalf of Indiana consumers, and our accomplishments and activities throughout the state's most

recent fiscal year.

CALL 2-1-1 FOR HELP

February 11 (2/11) is 2-1-1 Day, an annual reminder that Indiana's [2-1-1 help line](#) is available statewide. Consumers seeking financial assistance with utility bills, housing, food, and additional services can call the three-digit 2-1-1 code any time (24/7) to be connected to local resources. The service is free and confidential.



OUR MISSION

To represent all Indiana consumers to ensure quality, reliable utility services at the most reasonable prices possible through dedicated advocacy, consumer education, and creative problem solving.

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