

STATE OF INDIANA

INDIANA UTILITY REGULATORY COMMISSION

**PETITION OF INDIANA-AMERICAN WATER)
COMPANY, INC. FOR (1) AUTHORITY TO)
INCREASE ITS RATES AND CHARGES FOR)
WATER AND WASTEWATER UTILITY)
SERVICE THROUGH A THREE-STEP RATE)
IMPLEMENTATION, (2) APPROVAL OF NEW)
SCHEDULES OF RATES AND CHARGES)
APPLICABLE TO WATER AND WASTEWATER)
UTILITY SERVICE, INCLUDING A NEW)
UNIVERSAL AFFORDABILITY RATE, (3))
APPROVAL OF REVISED DEPRECIATION)
RATES APPLICABLE TO WATER AND)
WASTEWATER PLANT IN SERVICE, (4))
APPROVAL OF NECESSARY AND)
APPROPRIATE ACCOUNTING RELIEF, (5))
APPROVAL OF THE EXTENSION OF)
SERVICE TO AN INFRASTRUCTURE)
DEVELOPMENT ZONE IN MONTGOMERY)
COUNTY, INDIANA AND AUTHORITY TO)
IMPLEMENT A SURCHARGE UNDER IND.)
CODE § 8-1-2-46.2, AND (6) APPROVAL OF)
PETITIONER'S PLANS TO DEVELOP FUTURE)
WATER SOURCES OF SUPPLY UNDER IND.)
CODE § 8-1-2-23.5.)**

CAUSE NO. 45870

PUBLIC'S EXHIBIT NO. 12

CONSUMER COMMENTS

RECEIVED BY

THE INDIANA OFFICE OF UTILITY CONSUMER COUNSELOR

JULY 21, 2023

Respectfully submitted,

INDIANA OFFICE OF UTILITY CONSUMER COUNSELOR



Daniel M. Le Vay, Attorney No. 22184-49

Deputy Consumer Counselor

T. Jason Haas, Attorney No. 34983-29

Deputy Consumer Counselor

Thomas R. Harper, Attorney No. 16735-53

Deputy Consumer Counselor

OFFICE OF UTILITY CONSUMER COUNSELOR

115 W. Washington St. Suite 1500 South

Indianapolis, IN 46204

Email: dlevay@oucc.in.gov

thaas@oucc.in.gov

thharper@oucc.in.gov

CERTIFICATE OF SERVICE

This is to certify that a copy of the *Public's Exhibit No. 12 – Consumer Comments received by the OUCC* has been served upon the following in the captioned proceeding by electronic service on July 21, 2023.

Indiana-American Water Company, Inc.:

Nicholas K. Kile
Hillary J. Close
Lauren M. Box
Lauren Aguilar
BARNES & THORNBURG LLP
11 South Meridian Street
Indianapolis, Indiana 46204
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hillary.close@btlaw.com
lauren.box@btlaw.com
lauren.aguilar@btlaw.com

City of Crown Point:

Robert M. Glennon
ROBERT GLENNON & ASSOC., P.C.
3697 N. Co. Rd. 500 E.
Danville, IN 46122
Email: robertglennonlaw@gmail.com

Mark W. Cooper
ATTORNEY AT LAW
1449 North College Avenue
Indianapolis, IN 46202
Email: attymcooper@indy.rr.com

Courtesy Copy to:

Gregory D. Shimansky
Director Rates and Regulatory
Indiana-American Water Company, Inc.
153 N. Emerson Ave.
Greenwood, Indiana 46143
Email: Gregory.Shimansky@amwater.com

Citizens Action Coalition (CAC):

Jennifer Washburn
CITIZENS ACTION COALITION
1915 West 18th Street, Suite C
Indianapolis, Indiana 46202
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Industrial Group (IN-American)

Joseph P. Rompala
Aaron A. Schmoll
LEWIS & KAPPES, P.C.
One American Square, Suite 2500
Indianapolis, Indiana 46282-0003
Email: JRompala@Lewis-Kappes.com
ASchmoll@Lewis-Kappes.com

Wholesale Water Customers:

J. Christopher Janak
Kristina Kern Wheeler
BOSE MCKINNEY & EVANS LLP
111 Monument Circle, Suite 2700
Indianapolis, Indiana 46204
Email: cjanak@boselaw.com
kwheeler@boselaw.com

Town of Whiteland:

Stephen K. Watson
Jacob G. Bowman
William W. Barrett
**WILLIAMS, BARRETT & WILKOWSKI,
LLP**
600 North Emerson Ave.
P.O. Box 405
Greenwood, IN 46142
Email: swatson@wbwlawyers.com
jbowman@wbwlawyers.com
wbarrett@wbwlawyers.com

Hamilton County Regional Utility

District Customers:

J. Christopher Janak
Kristina Kern Wheeler
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Indianapolis, Indiana 46204
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Daniel M. Le Vay
Deputy Consumer Counselor

INDIANA OFFICE OF UTILITY CONSUMER COUNSELOR

115 West Washington Street
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infomgt@oucc.in.gov
317/232-2494 – Phone
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**STATE OF INDIANA
HOUSE OF
REPRESENTATIVES
THIRD FLOOR STATE HOUSE
INDIANAPOLIS, INDIANA 46204**

REPRESENTATIVE RAGEN HATCHER
200 WEST WASHINGTON STREET
INDIANAPOLIS, IN 46204

COMMITTEES:
COURTS AND CRIMINAL CODE, RMM
INTERSTATE AND INTERNATIONAL COOPERATION
COMMERCE, SMALL BUSINESS AND ECONOMIC
DEVELOPMENT

Public Comments

Indiana Office of Utility Consumer Counselor (OUCC)
115 W. Washington St., Suite 1500 SOUTH
Indianapolis, IN 46204

Re: IURC Case No. 45870, Indiana American Water Rates

We are writing to inform you of our opposition to Indiana American Water's audacious request to levy a rate hike of 31% on 328,000 Hoosiers' water and wastewater bills. Our communities of Gary, Lake Station, and Hobart are deal directly with Indiana American Water whereas New Chicago is a wholesale purchaser. All have expressed concern about the impact this hike would have on their residents.

Indiana American Water's last request in 2019 was for an increase of 8.2% which they did not receive, settling with the OUCC on 7.9%. A 31% increase is far beyond their past request and leaves the average Hoosier family on the hook for an additional \$168 annually just on their water bills. In Indiana, families are already at some of the highest risk for utility disconnection in the nation and an increase this large would weigh heavily on those trying to make ends meet.

While we are supportive of Indiana American Water's intention to replace aging infrastructure, their request for Hoosiers to cover their recent acquisitions of smaller utilities is out of line. Hoosiers do not get the luxury of making purchases they cannot afford. It is clear the reason why IAW must come and ask for this rate hike is to maintain their profit margins while ratepayers fund their improvements. Indiana American Water is the largest publicly traded water and wastewater utility meaning they have a duty to both their shareholders and customers. We stand fundamentally opposed to their ask that so clearly puts the former over the latter.

Finally, we support the IURC's request to hold a second field hearing in Northwest Indiana since many of our constituents and those in surrounding areas will be impacted by this rate hike. Thank you for your consideration of our opposition, if you have any further questions, please contact any of our offices.

Sincerely,

Ragen Hatcher
State Representative District 3

Earl Harris
State Representative District 2

Vernon Smith
State Representative District 14

Eddie Melton
State Senator District 3

JUN 22 PM 2:22

From: noreply@in.accessgov.com
To: [UCC Consumer Info](#)
Subject: Form Submission - OUCC Contact Form: Jerome A. Prince
Date: Friday, July 7, 2023 11:50:40 AM

**** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ****

A form has been submitted for: OUCC Contact Form
Please review the attached PDF for the submission information.

Title: Mr.
Name: Jerome A. Prince
Email: jprince@gary.gov
Phone: (219) 881-1302
Address: 401 Broadway
Office of the Mayor
Gary
IN
46402
Utilities: Indiana American Water Company
Type of Inquiry: Case Comment
Comments: Cause No. 45870

As Mayor of the City of Gary, I understand the concerns raised by Indiana American Water's proposed 31% rate hike, especially considering the significant percentage of our residents who are below the median income level or living on fixed incomes.

It's important to view the proposed increase in water rates along with various other economic factors, such as:

NIPSCO's recent rate hike
Inflation running at 4%
2023 Social Security cost of living increase of just 8.7 %
Workers average job increase for 2023 of 4.6%
Increased costs of vital services for everyone.

There simply is no way our citizens can maintain their quality of life with more rate increases piled on them. While I recognize the need for companies to cover their costs and deliver reliable services, I also believe that any rate increase should be reasonable and affordable for our residents.

Indiana Office of Utility Consumer Counselor
IURC
uccinfo@oucc.IN.gov

Dear Counselor:

As Mayor of Muncie, Indiana which is a city of 65,200 residents I want to express my concern for the large rate increase that Indiana American Water is proposing. My understanding is that this increase will be phased in over multiple years and is due to go into effect in January 2024.

Muncie is a community that has many people living with lower incomes than other parts of the State of Indiana. I ask that you require Indiana American Water to look at ways to lower this increase so that it doesn't impose such a high burden on the monthly expenses of this community. One possible idea would be to require additional value engineering that could lower the expense of the enhancements. This step would then reduce their capital improvement needs which should lessen the increased rate to our citizens.

I am quite concerned and depend on you and the IURC to do go work. To make judgements that are helpful to the rate payers and provide solutions for infrastructure improvements.

Best regards,

Dan Ridenour
Mayor of Muncie
300 N High Street
Muncie, IN 47305



One N. Capitol Avenue, #1275 | Indianapolis, IN 46204
1-866-448-3618 | Fax: 317-423-2211 | TTY: 1-877-434-7598
aarp.org/IN | in@aarp.org | twitter: @aarpindiana
facebook.com/aarpindiana

June 30, 2023

Consumer Services Staff
Indiana Office of Utility Consumer Counselor (OUCC)
115 W. Washington St., Suite 1500 SOUTH
Indianapolis, IN 46204

RE: Indiana American Water Rate Case (IURC Cause 45870)

On behalf of its approximate 800,000 members in Indiana, many of whom are Indiana American Water customers, AARP Indiana is pleased to offer the following comments.

Many older Hoosiers are on low or inflexible incomes and high inflation has made it challenging to make ends meet whether it be for groceries, medical costs, or housing. It becomes even more troublesome for these Hoosiers when requests for utility rate increase far exceed the rate of inflation. Simply put, the proposed 30% rate increase in water rates spread over the next two years is too high.

AARP Indiana urges the OUCC and IURC to carefully examine the request to make sure only necessary spending is allowed for improving aging infrastructure and ask whether or not the requests are essential. This includes requests for new meters and hydrants, relocating and replacing some mains, proposed new treatment plants in Winchester and Sheridan, a new storage tank in West Lafayette, and chlorine conversion for the Northwest Indiana and Shelbyville operations. Also, the question should be asked if some of this spending can be postponed or deferred?

AARP Indiana also has concerns about the massive redesign of rates. Giving everyone 1500 gallons of water a month for free after paying the monthly customer charge of \$20 needs closer scrutiny as to the bill impacts on customers. Will customers actually see a benefit? And while it may help low users, will the total bill be even higher for large users?

AARP Indiana applauds the company's concern for low-income customers, by proposing a 30 to 80 percent discount depending on income and ensuring that none of these customers would pay no more than 2 percent of their income for water. But while considering the challenges that low-income customers may face, the best way to help customers is to not increase rates 30% in the first place. Then a new rate discount would not be needed. As you are aware, the cost of the proposed subsidy would be recovered from other customers eventually, but in this first rate

case, it would be deferred for later recovery. AARP Indiana wants to know the rate impact on non-participants as well as if the administrative costs of such a complicated proposal are justified. There's the potential that limiting some customers to a fixed bill based on income could inadvertently encourage overuse of water since there would be no incentive to conserve.

We urge regulators to examine this in detail and consider whether a flat rate discount would be simpler and minimize costs. Again, the cost of the subsidy needs to be divulged and costs not deferred for another day.

AARP Indiana also thanks the company for proposing to eliminate the credit card fee to make it easier for customers to pay by credit card.

In regard to the requested return on equity, AARP Indiana believes the Commission should ensure that the request is in line with what other water utilities around the country are receiving as AARP Indiana believe that a 10.6% is excessive.

We urge the Commission and OUCC to thoroughly review the request and disallow unnecessary spending or phase it in over a longer period.

We appreciate the opportunity to comment.



Jason Tomcsi
Communications Director, AARP Indiana

cc: William Fine, Utility Consumer Counselor (wfine@oucc.in.gov)
Anthony Swinger, OUCC (ASwinger@oucc.in.gov),
Olivia Rivera, OUCC (ORivera@oucc.in.gov)

From: [George Rogge](#)
To: [UCC Consumer Info](#)
Cc: [Katie Bohn](#); [Sandy Finnegan](#); [Judith Tonk](#); [Louis Stewart](#); [Alan W Harrell](#); [Marcella Gregory](#); [Carolinda Camisa](#); [Mary Ann Best](#); [Trent A McCain](#); [Wendy & Ted Prettyman](#); [Tom Rooney](#); [Carol & Phil Smith](#); [Deb Weiss](#); [Samantha Norton](#); [Wardella Roby](#); [Terry And Bill Payonk](#); [Mckenna Dilworth](#); [Pauline Evans](#); [Jennifer Poncin](#); [William Goldsby](#); [Melvin Evans jr](#); [darinsherman7@gmail.com](#); [Gene Ayers](#); [John Gerber](#)
Subject: IURC Case #45870
Date: Tuesday, July 4, 2023 7:28:22 AM

**** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ****

Tuesday, July 4, 2023
Subject: IURC Case #45870
To: <uccinfo@oucc.in.gov>

The Miller Citizens Corporation (MCC), a 51 year old 501(c)3 Gary, Indiana neighborhood organization, opposes IURC Case #45870.

IURC Case #45870 is a petition by Indiana-American Water Company to increase rates and charges for water and wastewater utility service through a three-step rate implementation.

We are opposed to this proposed rate increase by Indiana-American Water company for the following reasons:

1. Per Indiana-American Water company's own analysis of the proposed rate increase, the city of Gary would be the most hard-hit community as the data shows with the proposed increase that only 67% of residents will be able to afford the increase.

The average affordability index of 84% shows that of the 65 communities listed in the index that 26 of the communities are at or below the average of 84% - which means that 40% of the communities/customers that Indiana-American serves will have difficulty in paying for the proposed rate increase.

2. Upon further analysis of the data, we are opposed to the proposed rate increase also because the data shows that the proposal does not provide any economic benefit to the city of Gary, Indiana or to Northwest Indiana as a whole. This is evidenced by opposition to this proposal by large water users in Northwest Indiana such as the U.S. Steel Corporation and Cleveland-Cliffs.

3. Upon a broad overview of the reasoning or logic of the proposed rate increase, the reason for the increase is for Indiana-American to recoup increased costs due to inflation and the expense they have incurred to acquire new utilities in the state of Indiana. Everyone in the U.S. has been affected by inflation and higher prices, so that is a weak argument in our opinion. Indiana-American has acquired new utilities in Indiana but to the best of my knowledge Indiana-American did not seek approval from their customer base to acquire these new utilities and some of the utilities that were acquired are also in opposition to the proposed rate increase, yet they are direct beneficiaries of the proposal.

Indiana-American has the resources and the ability to come up with a much more focused plan to cover increased costs being incurred in areas that they have acquired and increasing costs by communities affected.

In summary of the above listed reasons, we urge the commission to vote NO on the proposed rate increase being proposed by Indiana-American Water company.

Sincerely,

George A. Rogge, President
Miller Citizens Corporation (MCC)

--



Indiana Office of Utility Consumer Counselor

I am writing to protest an increase in water rates proposed by Indiana American Water. They are requesting IURC under cause # 45870 approve the rate hikes they want.

I pay \$73.00 for using 1767 gals + \$74.00 for using 1,405 gals. in one month. This is totally too much.

Sincerely,

Nancy M. Cohen
(under name Ronald Cohen
who passed away
in Dec. 2022)

8641 Pine Ave. Gary, IN
46403

2014/07/08

5-24-23

Hello-

My name is Rita Richardson - I live at
3050 So. 9 1/2 st. Terre Haute, IN 47802.
My age is 69 yrs. old.

The neighborhood in which I live are
all on well water. No city water. We
do have sewage, in which we pay for.
Everyone, no matter how many people live
in that house, pays \$58.32/mo.

I live by myself - I do not use the
water as much as a household of two
or more people. yet I pay the same
\$58.32/mo.

I feel this is very unfair in the first
place - And yet you want to raise my rates
even more. This just isn't right (my opinion).

In closing, thank-you for taking the
time to read my letter

Sincerely,

Rita Richardson
rita20014@gmail.com

Office of Utility Consumer Counselor
OUCC Consumer Services
115 West Washington Street
Suite 1500 SOUTH
Indianapolis, IN 46204

May 18, 2023

To Whom It May Concern,

My husband and I were born in the state of Indiana; however, we have had to work in many other states during our careers and have been gone for decades. We retired to Gulf Shores, AL but came back to our home state of Indiana to help take care of our parents. We moved into our new home, in Kokomo, IN, last July.

We are contacting your office due to the excessively high water and sewer costs. Our water company is the **Indiana American Water** company, and our sewer usage is through the City of Kokomo Wastewater Utility.

In our most recent statement from Indiana American Water there was a notice of a rate adjustment filing for a general rate increase. We're already paying too much.

I have attached a copy of our water and sewer statement from Gulf Shores, AL. We paid a TOTAL of \$25.40 FOR BOTH water and sewer.

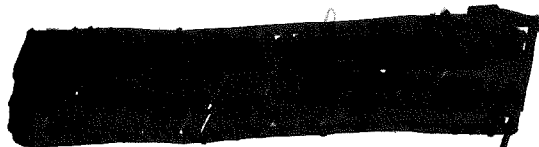
I have also attached copies of our water and sewer statements for our home in Kokomo, IN. It's a TOTAL of \$81.97 FOR BOTH.

I grew up with well water and a septic tank...\$0 monthly cost excluding installation.

We've worked hard all our lives and are now on a fixed income. It's enough already.

Richard & Pauline Eads
Richard & Pauline Eads

I can be contacted at:



Our address not to be used in public records.



PO BOX 1229
 GULF SHORES, AL 36547-1229
 PHONE: (251) 968-6323
 www.gulfshoresutilities.com

Consumer Comments
 Cause No. 45870
 Customer-Account # [REDACTED]
 Meter ID#: [REDACTED] Meter Body#: [REDACTED]
 Service Period: 03/16/21-04/14/21
 Location Route#: [REDACTED]

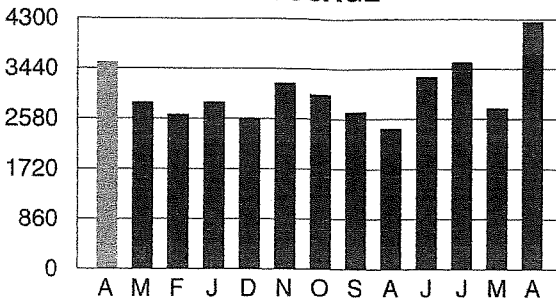
Customer Name: RICHARD OR PAULINE EADS
 Service Address: [REDACTED]

TOTAL DUE: \$25.40
TOTAL DUE ON OR BEFORE: 05/15/21
Past Due After 05/15/21: \$27.94

CODE	Meter Reading		Amount Used	Amount
	Present	Previous		
WATER	451145	447605	3540	10.00
SEWER				15.00
TAX				0.40

BANK DRAFT

WATER USAGE



PREVIOUS BALANCE 0.00
 CURRENT AMOUNT DUE: 25.40
 TOTAL AMOUNT DUE: 25.40
 PAST DUE AFTER: 05/15/21
 PAY THIS AMOUNT AFTER DUE DATE: 27.94

NON-PAYMENT OF AMOUNT DUE BY END OF MONTH
 WILL RESULT IN DISCONNECT WITHOUT NOTICE

MESSAGES

Office Hours Monday - Friday 8:00 to 4:30
 Emergency & After Hours 251-968-6323
 Automatic Bank Draft Available
 Night Drop and Express Box Available
 Pay by Phone (833) 279-4423 (\$3.25 convenience fee)

Attention Customers:
 **DISCONNECTS AND LATE FEES WILL RESUME beginning in MAY
 ** PLEASE SUBMIT PAYMENTS FOR PAST DUE BEFORE MAY 4th
 TO AVOID SERVICE INTERRUPTION. CURRENT CHARGES ARE
 DUE BY MAY 31ST TO AVOID DISCONNECT FOR JUNE. OUR
 OFFICE WILL BE CLOSED MAY 31ST FOR OBSERVANCE OF
 MEMORIAL DAY. HAPPY HOLIDAYS FROM GSU!

DISCOUNTED (10%) BILLS FOR WATER AND SEWER. DISCOUNT (10%) FORFEITED IF NOT PAID BY DUE DATE.



WE KEEP LIFE FLOWING™

Service Address:

PAULINE EADS
KOKOMO, IN 46902-3300

THANK YOU FOR BEING OUR CUSTOMER

Important Account Messages

- The Fire Protection Charge is for the installation and maintenance of fire hydrants attached to the company's water mains, and for infrastructure upgrades needed to ensure proper fire flows.
Your charges contain a change in pricing that was effective on 05/04/23. Please review the Account Detail section of your bill for more information.

For more information, visit www.indianaamwater.com

Statement

Account No. [Redacted]
\$48.37
Payment Due By: May 30, 2023

Billing Date: May 12, 2023
Service Period: Apr 14 to May 11 (28 Days)
Total Gallons: 3,179

Account Summary - See page 3 for Account Detail

Table with 2 columns: Description and Amount. Rows include Prior Billing (\$48.56), Payments - Thank You! (\$48.56), Balance Forward (\$0.00), Service Related Charges (\$45.52), Taxes (\$2.85), and Total Amount Due (\$48.37).

View your account information or pay your bill anytime at: www.amwater.com/MyAccount

Pay by Phone*: Pay anytime at 1-855-748-6066
*A convenience fee may apply

Customer Service: 1-800-492-8373
M-F 7:00am to 7:00pm - Emergencies 24/7

INDIANA AMERICAN WATER
PO BOX 6029
CAROL STREAM, IL 60197-6029



Ind Utility Regulatory Commission

800-851-4268

OUC
Consumer Services
115 W. Washington St.
Suite 1500 SOUTH
Indy 46204

Consumer Affairs
Office of Utility Consumer Counselor
317-232-2494

Please return bottom portion with your payment. DO NOT send cash. Retain upper portion for your records. 596 VC2G08 ETM**00003 1 (VC2G080010061570103100)

CITY OF KOKOMO WASTEWATER UTILITY
P.O. BOX 1209
KOKOMO, IN 46903-1209

ACCOUNT NUMBER [Redacted] CYCLE - ROUTE [Redacted] BILL DATE 4/18/2023
SERVICE ADDRESS [Redacted]
SERVICE PERIOD 3/10/2023 TO 4/13/2023



FIRST CLASS
PRESORTED
US POSTAGE
PAID
PERMIT NO. 1
LEXINGTON KY

Table with 2 columns: Description of Charges and Amount. Rows include Sewer Charge (30.42) and Storm Water (3.18).

WATER 48.37
SEWER 33.60
Total -> 81.97

Summary table with 2 columns: Description and Amount. Rows include Total Current Charges (33.60), Previous Balance (0.00), and Total Due (33.60).

FAILURE TO RECEIVE BILL DOES NOT EXCUSE PAYMENT OF LATE CHARGE.

Pay 36.96 If After 5/9/2023

RECEIVED

TO: INDIANA OFFICE OF UTILITY CONSUMER COUNSELOR

RE: INDIANA AMERICAN WATER RATE INCREASE

In regards to the rate increase that Indiana American Water has ask for, as a customer am opposed to it.

First, my husband and I are senior citizens on a fixed income. As are others in our community.

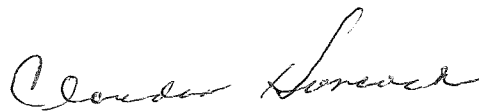
Second. IAW does little service to our community. Have refused to installed fire hydrants therefore our volunteer fire department has to travel 6 miles one way to get water should we have a fire. Our community was a small town, New Lebanon until our Post Office was removed several years ago. We have about 50 homes in our area.

Our homeowners insurance is higher because of the fire hydrant situation.

Yes we have water and I am thankful for that. Our water rate is not small but not as high as other towns around.

Still would like to pass on any rate increase at this time!!!

THANK YOU FOR YOUR SERVICE.



CLAUDIA HANCOCK
3607 W CO RD 250S
SULLIVAN IN 47882
bch219@aol.com

Indiana Utility Regulatory Commission Public Field Hearing

Indiana American Water Rate Case - Cause Number 45870

If you would like to speak tonight, complete this form and return it to the OUCC table.

(Please print)

NAME Joyce Taylor

ADDRESS 220 Taft Place, Gary, IN

Are you a customer of this utility? (circle one) YES NO

Do you wish to speak or provide written comments? (circle one) SPEAK WRITTEN BOTH

If you are representing any firm or organization, please provide the name:

SIGNATURE: Joyce Taylor DATE: 07-06-2023

If you are providing written comments, you can include them on this form or attach a separate document.

I am against a rate hike for IN Amer. Water Co. I am a senior citizen on a fixed income + can not afford the continuous flow of price increases granted to IN Amer. Water Co. I have not seen any improvements that directly affect me. In fact, during my 50 plus yrs. of residence at my current address, it's consistently had a negative effect on my cost out lay^{des} I have incurred an additional cost for acquiring drinking water (bottle water purchases). I can no longer talk or go to an office of the water co, because it was shut down by Amer. Water. the customer service is horrible.

You may continue your comments on the back of this sheet or attach them. (over)

You may also send comments to the OUCC at:
Indiana Office of Utility Consumer Counselor
115 W. Washington St., Suite 1500 South
Indianapolis, IN 46204
web: www.IN.gov/OUCC
email: uccinfo@oucc.IN.gov



You can go directly to the OUCC's electronic contact form by scanning this code:

Cont'd.

I have been trying to get a service issue resolved since ^{last year} ~~or before~~. First I was told that someone from the local office would contact me back + the service request was entered. I didn't hear back, so I called back. I was told that no one would be able to come out due to the ^{COVID 19} pandemic restrictions + they'd contact me back when they were able to come out. I never heard anything (even after other businesses started back making house calls) I called again + was told that they were gonna move all meters outside so they wouldn't be moving my meter + piping to another area in the basement, ~~but~~ they didn't know when they'd be doing this as they were running behind + I'd just have to wait until they got to my street. I never heard anything I've called since then + have been told someone from the local office would call me back with an update on the time-line, but never got a response, ^{answer} from representatives, yes, Supervisors or manager. I attended the hearing for the rate hike on 7-6-23 + afterwards, I spoke with a manager who said he'd take care of my complaint. On ⁷⁻¹⁰⁻²³ ~~7-7-23~~ I rec'd. an email stating that there was an inspection of my water meter + I should find a doorhanger with a summary of the work completed. Of course I saw no # when I returned home. I called on 7-11-23 + a supv. be told that I would be contacted by the local office + a supv. could call me back. Kristie SAID she didn't see any notes or that I'd even called before, which really frustrated me! She also SAID that she had no info about meter's being moved outside, but if I wanted the meter + piping moved inside I had to pay for it. I'm thoroughly confused because no one else had told me that when I'd called numerous times. NO, NO, NO, IN Amer. water does NOT deserve any raise to just buy up other companies while the customers they already have continue to suffer!!!

Indiana Utility Regulatory Commission Public Field Hearing

Indiana American Water Rate Case - Cause Number 45870

If you would like to speak tonight, complete this form and return it to the OUCC table.

(Please print)

NAME Terry Johnson

ADDRESS 801 Arthur St Gary IN

Are you a customer of this utility? (circle one) YES NO

Do you wish to speak or provide written comments? (circle one) SPEAK WRITTEN BOTH

If you are representing any firm or organization, please provide the name:

SIGNATURE: Terry Johnson DATE: 07-6-2023

If you are providing written comments, you can include them on this form or attach a separate document.

The reason we dont want a water increase we are on a set income and already cannot afford to pay the bills we have we are Elders and just keeping our heads above water and we pay med's, copays, bills, groceries on a regular basis and just cant do it.

You may continue your comments on the back of this sheet or attach them.

You may also send comments to the OUCC at:
Indiana Office of Utility Consumer Counselor
115 W. Washington St., Suite 1500 South
Indianapolis, IN 46204

web: www.IN.gov/OUCC
email: uccinfo@oucc.IN.gov



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Indiana Utility Regulatory Commission Public Field Hearing

Indiana American Water Rate Case - Cause Number 45870

If you would like to speak tonight, complete this form and return it to the OUCC table.

(Please print)

NAME THELMA LORD

ADDRESS 755 ARTHUR ST. Gary TN 46404

Are you a customer of this utility? (circle one) YES NO

Do you wish to speak or provide written comments? (circle one) SPEAK WRITTEN BOTH

If you are representing any firm or organization, please provide the name:

SIGNATURE: Thelma Lord DATE: 07-6-2023

If you are providing written comments, you can include them on this form or attach a separate document.

*THE BILL TO HIGH, I'M ON FIXED INCOME - SENIOR
CIBEN, CAN'T AFFORD THESE HIGH BILLS.*

You may continue your comments on the back of this sheet or attach them.

You may also send comments to the OUCC at:
Indiana Office of Utility Consumer Counselor
115 W. Washington St., Suite 1500 South
Indianapolis, IN 46204

web: www.IN.gov/OUCC
email: uccinfo@oucc.IN.gov



You can go directly to the OUCC's electronic contact form by scanning this code:

From: [Michael Campbell](#)
To: [UCC Consumer Info](#)
Subject: Water Rate Increase Cause Number 45870
Date: Friday, July 7, 2023 9:30:04 AM

**** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ****

My name is Michael G Campbell, my spouse Rechel G Campbell, and I reside at 2709 N Belmont Dr, Muncie, Indiana 47304. Our home phone number is 765.212.2436. We have resided at this residence since June 1, 2014. We are a retired couple living on fixed incomes. We have seen our water bill increase immensely over the past nine years to the point we feel it is out of control.

Generally our water cost around ninety-dollars a month. The City Sanitation bill is based on the water bill and this is already costing us on average one-hundred-and-ten to one-hundred-and twenty-five dollars a month.

Frankly I just don't feel we or other citizens in the Muncie area could stand another increase. It just might be the straw to break our back and force us to relocate out of state.

It is sad this out of the country organization which owns the American Water Company is fleecing the American people of our money.

Instead of causing more hardship on the average citizen here in Muncie how about they stop what seems to be unnecessary spending. The water company has been on located at 1420 S Burlington Dr, Muncie, Indiana 47302 since I was a child. Recently they have done what most people feel is unnecessary up grades. They have installed electronic gates and locks around their compound, built fencing from Burlington Dr to White River and from the main water compound to Memorial Drive, 12th Street, Muncie, Indiana. For what. The majority of this area is nothing but open grass land.

There is a section of eight to nine houses on Burlington Dr. just east of the main Water company. They recently forced elderly familites from three of this homes by purchasing them and evicting those living there, one of them is my good friend Rene Hooper and her mother. The water company didn't purchased the other homes or apartment building which surround the three homes they purchased. Just seems like they are just wanting to force their will on the elderly living in the area.

The American Water Company has a fenced in party area at the Muncie reservoir with picnic area and what looks like a party building. They have recently been clearing more trees from this area expanding what appears to be an employee lake entertainment area.

How about they stop making it hard on Muncie residence. I understand their employee's deserve some perks put it should not come on the backs and hardship of all the Muncie residences.

It is out of line, this company is restricting local citizens access to natural recourses, White River, Muncie Reservoir, which was built in 1954, acting like they are doing all the upgrades for security. Now they want to increase the water rates so they can continue making what looks to be totally unnecessary purchases, upgrades, and so call security measures.

I'm a retired federal employee and from where I sit it sure seems to be a complete waste of funds being charged to the residence of Muncie and other Indiana cities. I really feel the water company needs to learn to be more fiscally responsible and stop restricting access of the public to their management staff. I mean the only reason for the security gates and electronic locks is so people can not go to the company to speak to management there. You can't reach anyone by phone it's all voice mail with no call backs.

The only contact they want with the public is taking money from us.

It is sad that a public utility is owned by a foreign company and being allowed to what appears to be fleecing the American people. No this is not the rank of a American who does not like foreigners. My spouse of forty-eight-years was not born in the United States and we were married overseas in her country.

Please don't allow this company to raise rates again. It truly is a financial hardship of those of us living on fixed incomes and I can only imagine it isn't great for those working minimum wage jobs.

Thank you for allowing me to vent my concern.

Sincerely,

Michael G Campbell

From: [Barbara Rose](#)
To: [UCC Consumer Info](#)
Subject: RE: Cause #45870
Date: Thursday, June 1, 2023 10:11:46 PM

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Good Evening,

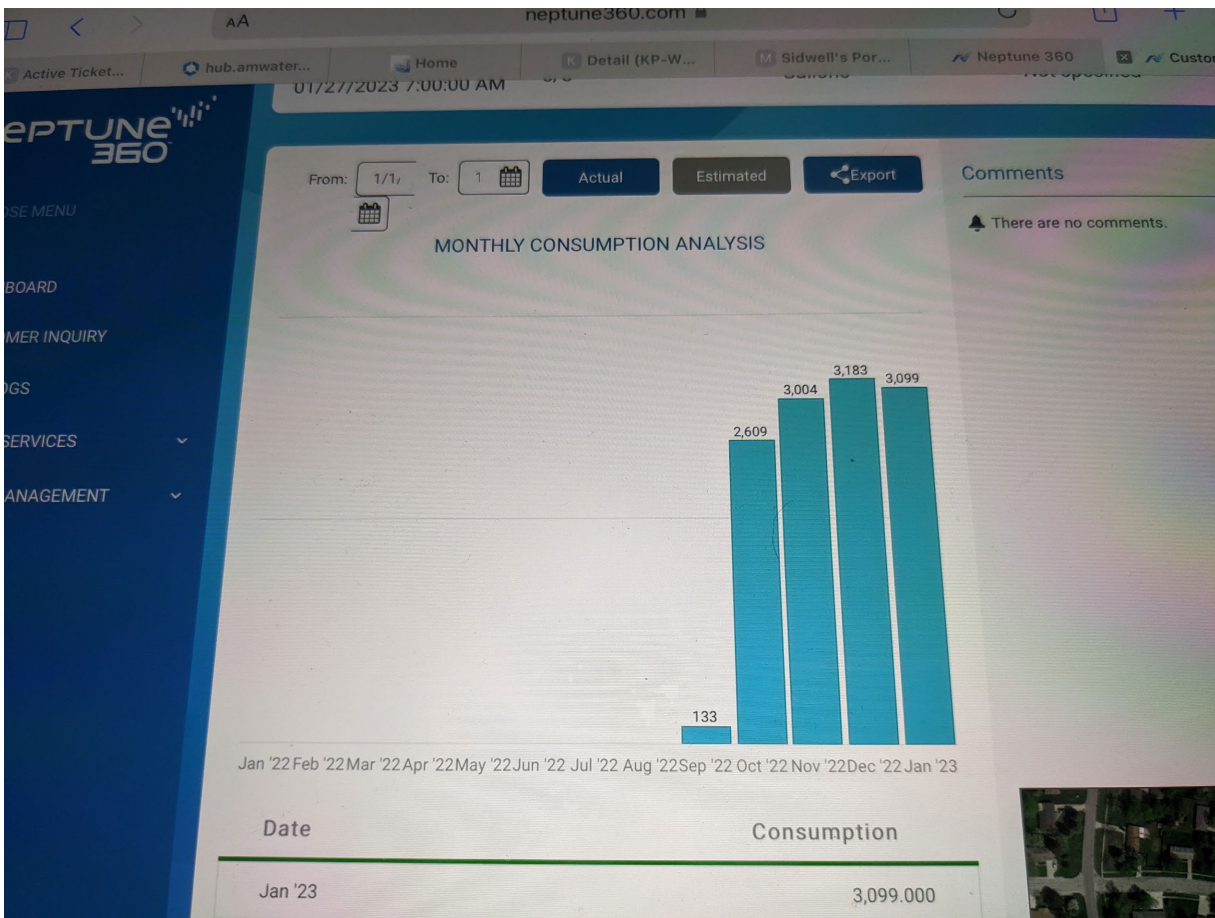
I want to first thank you, Olivia, for speaking with me yesterday regarding my complaint/concern with Indiana American Water. As requested, I am detailing my journey with IAW in trying to resolve billing issues. Tonight was supposed to be a meeting with the town to discuss their rates and other questions, but it turned out to be an open house with a bounce house for the kids and food. Not what I expected. And when I introduced myself and why I was there, I was quickly pulled to the side, talked to, and was told to go home and someone would call me tomorrow to discuss further. In other words, don't ruin our party! In fact, at the end of this email, I will address the comment made to me by the Director of Operations from IAW who spoke with me to hear my concerns for about 30 minutes. And I apologize for the length of this email...but this has been a long 4 month journey for me trying to get answers.

I have been a resident of Lowell, IN for over 10 years. For most of that time, my household consisted of more than 2 people. Approximately 1 year ago, our household went down to myself and my retired spouse. When this happened, our water bill and all other utilities dropped and that is when I started to notice a difference with our water bills. I believe that within the past 2 years is when IAW also took over the water from the Town of Lowell and our bills were separated - water coming directly from IAW, and wastewater and sanitation coming from Town of Lowell.

Approximately Sept 2022, I noticed an increase in the water bill and contacted IAW to find out why. Their response was that you must have a leak, and sent someone out. A small leak was discovered in the downstairs bathroom. At this time our meter was also updated to the new electronic meter. We then called out the plumber and corrected the problem. We tested the meter as instructed and found that there was no leakage with the new meter installed.

1/26/23 - Received Jan 2023 bill of \$56.03. Called CSR Oudune to complain again as usage showed 4,617 gallons. This bill also had a billing cycle of 34 days. Explained that it's just my spouse and I at home and usually not home on weekends. How can the usage go up again? Was told that it MUST be a leak or we are watering our grass or washing our cars. I explained that I live in Lowell, IN. It is winter time, we are NOT watering our grass. I was told that they would send someone out the next day to check for leaks, but if nothing was found, we owe the bill.

1/27/23 - Field rep came out to the house. No leaks detected. He checked his meter on his tablet and saw that we were using approx 3,000 gals per month. He could not understand why we were being charge 4,600+ because his readings showed roughly the same amount each month. I asked him if I could take a picture of what he was looking at, and he allowed me to do it. That pic is below.



2/6/23 - Received an email stating that a review of my account revealed there were no problems with my bill and that the amount was due.

2/9/23 - Spoke with CSR Katelyn at IAW. I wanted to speak with someone regarding what the field rep had showed me and the difference in what I am being billed. I was accused of lying when she told me that according to her records I had called in on 2/6/23 and was given all the information. I reiterated that I did not call, I received an email. I did not speak with anyone. I requested to speak with a supervisor. Was told one would call back within 24-48 hours.

2/9/23 Received call from Shitara (?), manager. I was told that she would call me back by noon on 3/10 after she looked into my bills from Sept 22 to Jan 23 and a "special" memo she remembered seeing regarding the Town of Lowell.

2/17/23 - Spoke with Denia at IAW (call lasted 51 min). Was told there was no record of a call on 2/9/23 with Shitara, I could not call her directly, but she would send her a message to contact me.

2/27/23 - On hold for 40 min, finally used the "call back" option.

2/27/23 - Received call back from Shantay from IAW. On hold for over 30 minutes as she looked into whoever Shitara was. Finally came back and said Shitara was not even with IAW, but an external agency and she could not connect me with her. Total call lasted over 1 hr.

2/27/23 - Called Lowell Town Hall to find out if there was anything they could do to help me talk to someone about the billing. Kathy from the town said she would try and get in touch with one of her contacts at IAW and call me back.

3/2/23 - Spoke with CSR Taylor at IAW. She tried to tell me that I could not talk to any supervisor. Kept

me on hold when I would not take no for an answer. She then told me her supervisor was Gwen Bean. After another hold when I asked to speak with her, she came back and said she would give me a \$20 credit and would put a ticket in to account resolution for meter questions. I insisted I wanted to speak with a supervisor. Was put in contact with Charles Anderson - call handling supervisor. He said he was from the Customer Advocacy Team. Reiterated that he would put a ticket in and have someone call me back. Total time of the call 1 hr 31 min.

3/7/23 - Received call from IAW Brigetta - Supervisor Acct Resolution Dept. She verified that the reads are not matching from the field rep and my billed meter. She wanted a copy of the picture I took from the field rep. She said there has been an issue with Lowell from the start..... Emailed picture to brigetta.mcmurray@amwater.com. I also sent her the reads from my meter.

3/10/23 I left a VM for Brigetta (BJ) from IAW 866-957-2886 Ext 5350 requesting her to call me.

3/10/23 BJ called back, left VM.

3/13/23 I called BJ again, went to VM. She called back and left me a VM.

3/14/23 I called BJ, she explained that my bills are different because billing periods are different. There is also the minimum charge built into the rates. She tried to explain that the field rep was just showing me monthly usage, it did not reflect meter reads. She informed me that IAW took over Lowell in Jan 2022. I discussed with her the problem with different billing cycles and the usage when you have to pay minimum. She stated she would again look into it further and call me back.

3/14/23 I spoke with Sue at Lowell Town Hall to find out how they bill. She said that in October 2022, they stopped their "minimum usage billing method". She said that whatever the exact usage is that IAW reads, that is what they bill us. There is no minimum as before.

3/16/23 Left a VM for BJ at IAW.

3/17/23 Call BJ. She said she was off today but answered the phone. She said there was nothing IAW could do until a rate change. She said that this was all set when IAW took over from Lowell. She wanted me to contact the Utility Commission regarding the rate, but I reiterated again that it was not a rate issue, it was a billing issue.

3/22/23 Left a VM for BJ

3/22/23 Spoke with BJ's supervisor, Mara - Billing and Collections Manager. She explained that the rate issue was agreed upon by the commerce commission. She also said that they are not able to read meters at different times - they would have to change the entire city, not just a single resident. This decision was outside her position. I was speaking with the wrong department. She knows I am unhappy, she had the email with the picture of the meter reads, but it's outside of billings responsibility. She explained that the calendar of read dates are scheduled internally. It is set a year in advance. We talked about how I used 1600 gal, but was billed for 3,000. The next month I should be billed starting at the 1600 meter reading, not the 3000 as is what is happening. She gave me her cell number to contact. She suggested I talk to the Customer Advocacy Team.

3/27/23 - Left VM for Mara @ IAW

3/27/23 - Mara LV, returned call. Would pass my information to her supervisor.

3/27/23 - Left VM for Mara

3/27/23 - Received call from Janet @ IAW - Lead Business Analyst over customer service in Indiana. Explained more about IAW policies. 2500 minimum gal usage, read dates can range from 26 to 35 days. Lowell and IAW agreed to minimum charge prior to acquisition. She was going to check on the date range, they strive to keep it consistent, it should not fluctuate a lot. She also said that the town in split into

2 different read dates and not everyone has an electronic meter, but that is their goal.

4/3/23 - Left VM for Janet

4/5/23 - Left VM for Janet

4/6/23 - Left VM for Janet

4/10/23 - Left VM for Janet

4/10/23 - Left VM for Mara, left another VM for Janet

4/11/23 - Left VM for Janet

4/11/23 - Left VM for Mara

4/12/23 - Used a different phone, called Janet - she answered. Said she had not received any of my previous messages. She did not check her voicemails as a manager. I felt that the employees of IAW have the same attitude as the company - residents don't matter. I was not happy with that response since I was calling her business phone. She finally said that she reviewed my account and everything was correct. I asked to speak with her supervisor to continue my chain up the ladder to speak with someone who could answer my question about double billing.....no one so far sees anything wrong.

4/12/23 - Received a call from IAW Kari - Senior Manager Business Operations. She gave me her business and personal cell phone. We discussed the poor response from all previous IAW employees. She promised to take a look into customer service and how residents are treated. Her explanation was that Lowell is on a separate rate than the rest of the state. They had to adopt a minimum rate for Lowell, rest of the state does not have. Any changes have to go through the commission. They had just filed for a rate case, Lowell would be higher than now if it goes through, minimum usage may go away. She will look into the billing cycle and minimum usage. She also said that every meter will be changed to the new electronic meter by the end of the year and reads will get easier. She also said she would check into everyone's bill and possibly adjust those that have been doubled bill, as she understands what I am talking about. She also reiterated that this way of billing is how the town of Lowell billed before....but it still doesn't make it right. She said that she was hoping to set up a town hall meeting in Lowell in the next couple of months to help everyone understand how things are being billed and to explain rates. (THIS is what was supposed to happen, not the Open House with a bounce house and food tonight!!)

4/26/23 - LVMM for Kari

4/26/23 - Kari returned call. Said she had a meeting this afternoon with lawyer regarding the read dates being 26-35 days. She also said that the Rates would not change for Lowell with the proposed one in place. She said she would call me back after the meeting with the lawyers.

4/28/23 - Kari called. Per her legal department, they are billing correctly. She suggested I file a complaint with the IRUC who would then start an investigation so that they could respond legally. She said a proposed town hall meeting would be June 1. I asked her that all I wanted was some consistency with the billing and read dates.

Submitted complaint online with IRUC with brief detail of concerns.

5/11/23 - Received call from Henry with IRUC. He explained that the previous rates from the Town of Lowell carried over into IAW. He also said that the Town of Lowell is the only one being charged this way. I reexplained my situation regarding the double billing with minimum charges and the fluctuations in the read dates causing swings in gals being billed. He understood better and said he would get back with me after returning to IAW for further explanation.

5/31/23 - Received call from Henry. His comments regarding the billing with the Town of Lowell were "they are the only one that gets this weird charge. It's an ODD thing!" He tried to explain how I am not being double billed, but each time I told him that I am, he would say, you're right! He also said that this was supposed to be a temporary thing until they got their first rate case. IAW does have their first rate case....but Lowell is not going to be a part of it. Henry suggested I contact OUCC as that would be the next step in the process.

Which brings me to 5/31/23 and Olivia ----- from OUCC. But in addition...

6/1/23 - I attended the IAW Open House in Lowell tonight thinking it would be a meeting to answer questions. When I arrived and explained who I was, I was told to speak to someone else there....Holly True, Director of Operations in Lowell. They did not want me there discussing any of the issues with the town residents. I spoke with Holly who said she knew nothing of the situation. They called Kari in Indianapolis and I was told that someone would contact me tomorrow. But the most interesting comment I was told was "Be careful what you wish for!" I did not appreciate the threat as I saw it. I told her I was working with the OUCC and would pass on all the information to the town via Facebook of what was required to voice a complaint with your department. She said she would contact me either tomorrow or Monday after reviewing my account. Again, my account is not the issue. The issue is their minimum charge and their billing cycles. She also told me that Lowell was not included in this rate case currently pending. When I told her that I had heard that the current rate was only temporary, she did agree but could not explain why it was not included in this current pending case. When I asked when would be the next time Lowell might be addressed, she said it would be at least 1 1/2 years. This is not right!!!

What follows now is my bills since October of 2022. Hopefully this will explain the situation more.

Cycle Period Gals Used	Days in Billing Cycle	Amount Owed	Meter Reads - All actual
10/25/22 - 11/23/22 3204	30	\$44.98	1949 - 5151
11/24/22 - 12/21/22 2491 -- Below minimum of 2500 - billed for 2500	28	\$36.05	5151 - 7642
12/22/22 - 1/24/23 4195	34	\$56.03	7642 - 11837
1/25/23 - 2/22/23 1660 -- Below minimum of 2500 - billed for 2500	29	\$36.05	11837 - 13497
2/23/23 - 3/20/23 2000 -- Below minimum of 2500 - billed for 2500	26	\$36.05	13497 - 15497 **
<i>** (The meter does not jump to 15997 as it should since that is what I was billed for, it stays at 15497 to start the next month, so I am paying twice for the 500 gal)</i>			
3/21/23 - 4/24/23 4696	35	\$61.93	15497 - 20193
4/25/23 - 5/23/23 2659	29	\$37.94	20193 - 22852

Total GAL used - 20,905 Total GAL billed - 22,254

In summary, as you can see, in the past 7 months I have been billed for 1,349 gal more than I have used. This is just 1 resident in the Town of Lowell. Multiply that by all the 2 family homes in Lowell x 1 year, and you are talking about THOUSANDS of GAL of water being billed for that have not been used. You can see the fluctuation in billing cycles that can cause being under billed and then being billed again. As from 2/23 where there was a 26 day cycle, my usage did not even meet minimum. Then from 3/21, it jumps to a 35 day cycle and now I'm way over. But in between, I had to pay for 2,500 gal because I did not use enough in the shortened billing cycle of 26 days. IF IAW was able to read their meters electronically in a more efficient manner and average the months in 30 day increments -- as their field rep can do -- then my bills would be the same every month, averaging approx 3000 gal per month, which is above the min

usage.

I will put a notice out to the town on Monday, June 5th to let them know how to contact the OUCC to voice their concerns. Some of the comments received on the Town Facebook page tonight once I notified them that there was no meeting, just an open house were, "So give them a cookie and double the bill, is that what my take away should be? They knew what they were buying". "Will jumping on the bounce house shield me from the rate increase they want to impose?" "31% rate hike".

I don't think many of the town people feel they have an option, as I told many people that this is a monopoly -- I don't have a choice if I don't like what's going on -- I need my water. But it's still not right. I have spent MANY MANY hours as you can see from my notes regarding this issue. I know people residents who have given up after the first phone call because you typically get nowhere with their customer service. However, I kept going because I feel very strongly about it. How many other retired couples living in Lowell are having to pay twice for their water on fixed incomes, just because IAW can't seem to come up with 30 day cycles or eliminate the min charge -- don't they make enough money as it is?!

Finally, I again apologize for this extended email....but I wanted to put it ALL down. Please reach out if there are any further questions.

Barbara Rose
620 Blackwood Dr.
Lowell, IN 46356
barb.rose79@yahoo.com

From: noreply@in.accessgov.com
To: [UCC Consumer Info](#)
Subject: Form Submission - OUCC Contact Form: Sandra Mosley
Date: Thursday, July 13, 2023 10:45:12 AM

**** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ****

A form has been submitted for: OUCC Contact Form
Please review the attached PDF for the submission information.

Title: Mrs.
Name: Sandra Mosley
Email: smosley7@gmail.com
Phone: (219) 290-1983
Address: 1554 Hendricks St

Gary
IN
46404
Utilities: Indiana American Water Company
Type of Inquiry: Case Comment
Comments: July 13, 2023
Consumer Services Staff
Indiana Office of Utility Consumer Counselor (OUCC)
115 W. Washington St., Suite 1500 SOUTH
Indianapolis, IN 46204
RE: Cause No. 45870

To the Indiana Office of Utility Consumer Counselor (OUCC),

I am writing to express my strong opposition to the proposed water rate increase of 31% by Indiana American Water Company and to highlight the negative impact of not having a local office for direct communication, the company's failure to address customer concerns, etc. I am also deeply concerned about the negative impact this exorbitant increase would have, particularly on our seniors living on fixed incomes. They make up the largest portion of our community demographics. This rate hike is unjustified and would exacerbate the financial burdens faced by vulnerable residents who are already struggling to make ends meet.

This is from the About Page of American Water:

” We know just how important water is to daily life. It’s somehow involved in everything thing we do, everything we use. When you need it, you expect it to be there — and you expect it to be clean and safe. That’s what our skilled teams of experts care about most and focus on every day.

Our customers are our number one priority, and we are proud to deliver clean, safe, reliable, and affordable water and wastewater services. In Indiana we serve about 1.3 million people. To ensure your water is of the highest quality, we strictly follow regulations that are set by local authorities as well as federal standards set by the United States Environmental Protection Agency (USEPA). Water is an integral part of life, and we take great pride in taking care of it.”

Following are my comments:

One of the major issues I have encountered with Indiana American Water Company as a customer, is the lack of a local office where I can speak with someone face-to-face. This absence makes it challenging for customers to resolve issues effectively and receive timely assistance. The inability to have direct, in-person communication creates a sense of frustration and disconnect between the company and its customers.

Indiana American Water Company's poor responsiveness is evident in their failure to return phone calls and respond to customer messages. As a customer, I have personally experienced the frustration of leaving multiple messages without any follow-up or resolution. This lack of responsiveness not only undermines customer trust but also hampers the ability to address concerns and seek assistance when needed.

Indiana American Water Company has demonstrated a disregard for returning properties to their original state after repairs or projects. This failure to restore properties to their pre-project condition shows a lack of accountability and responsibility towards their customers and the communities they serve.

There is a lack of transparency regarding our current billing. There is a discrepancy in my water bill, suggesting that I am already being charged for improvements or maintenance that have not been adequately explained or justified. It is unacceptable to burden ratepayers with additional charges without providing a clear breakdown of the expenses and the benefits they bring.

It is an insult to expect customers to pay for a companies growth expansion. The audacity to plan to pass on the costs of purchasing other utilities to customers is akin to believing your customers are ignorant and you can just walk over us. WE ARE NOT. Now come on, American Water is extremely profitable, so it feels like they are trying to see if we have a pulse. Well, we do.

These issues collectively paint a picture of Indiana American Water Company as poor corporate citizens who have shown no concern for their customers and an extreme level of corporate greed. The company's lack of a local office, failure to return phone calls, lack of transparency, passing the buck in their growth and profit plan, and neglect in restoring properties demonstrate a lack of commitment to customer satisfaction and responsible business practices. There are no set of corporate values identified in any of the media that I could find that Indiana American Water embraces for their operations. Not surprising considering the existing proposed increase. Certainly, adopting corporate values of integrity, customer service and innovation should be adopted.

Finally, it isn't clear if Indiana American Water Company has even sought out other options to fund this increase.

Given the concerns expressed, I strongly urge the OUCC to vote against the proposed water rate increase. Granting a rate increase to a company that has practiced such disregard would exacerbate the problems faced by customers and further erode trust in the utility's ability to provide reliable and satisfactory services. These comments do not express my concerns about the processing of our water and the chemicals used, and their potential impact yet do exist.

The OUCC must prioritize the well-being and satisfaction of customers and hold Indiana American Water Company accountable for their actions. Stand up for the citizens who utilize Indiana American Water Company as their service provider. Basic necessities such as clean water should not be something that isn't accessible and affordable for all members of our community, no matter their income level. It is crucial that the commission considers the negative impact on customers and ensures that the utility provides high-quality service and addresses customer concerns effectively.

I trust that the OUCC will carefully evaluate the issues raised by customers and issue a decision that is in the best interest of the public.

Regards,

Sandra Mosley, Customer
1554 Hendricks Street
Gary, Indiana 46404
Cause No. 45870

From: jmb510law@aol.com
To: [UCC Consumer Info](#)
Cc: jmb510law@aol.com
Subject: Indiana American Water
Date: Tuesday, July 11, 2023 4:17:18 PM

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From the desk of

john m. burgett

3 Tall Oak Lane

West Lafayette, in 47906-8803

cell 765-427-1684; telephone 765-742-6006

email: jmb510law@aol.com

July 11, 2023

Indiana Office of Utility Consumer Counsellor

115 West Washington Street Ste.1500 South
Indianapolis IN 46204

Re: Indiana American Water Area 1 Water Rates

Rate Increase Request (Cause 45870)

Ladies/Gentlemen,

I always like to compare the numbers when hearing evidence on any subject; moreover, when doing so, I find that I have to be opposed to Indiana American Water's proposed increase which will be "*reflecting more than \$875 million in water and wastewater system improvements to be made through 2025...*".

As proposed, Area 1 Rates would increase by approximately \$14.47, or 48 cents per day by April, 2025, for each residential customer in West Lafayette, Indiana, using 4,000 gallons per month. I find no estimate, however, for the increased burden on commercial customers using

5,000 to 10,000 gallons, or more per month, many of which are already hurting financially.

I have in hand a recent IAW bill for 5,000 gallons (water portion only for comparison) which is \$41.00. Pro rata, I would therefore guess a 4,000 gallon bill for water might be about \$32.80 per month currently, and (*"the base rate water bill"*) would therefore increase by \$14.47, to a total of \$47.27 in April, 2025, or by my computation, some whopping 44% over the current rate. Their 12% in January 2024; 8% in April 2024 and 9.5% in April 2025 increases which appear to total only 29.5%, either by design or otherwise, however appears to be illusory, and fail to tell the true burden of a 44% increase which they wish to impose on the water consumer.

IAW's use of the term '*Affordability*' is a term which makes me smile and reject as, using a polite term, '*sales puffing*', given that Lafayette, Indiana bills all customers, residential or commercial, at \$3.17 per 1000 gallons up to 5,000 gallons, and then at \$2.93 per 1,000 on the next 15,000 gallons. Accordingly, Lafayette will charge me \$12.68 for 4,000 gallons and IAW will currently charge me maybe \$32.80. They wish to increase that \$32.80 by \$14.47 to \$47.27 in April, 2025, which is 3.7 times (almost 4 times) what I pay Lafayette for water. I am no longer smiling, although fully comprehending the difference between municipal and private service. With IAW's 1.3 million customers, there shouldn't be a 3.7 times difference for running water.

So what does IAW do with all this new money they say they need? Apparently, they just spent \$700,000 for the Town of Claypool water company to get 150 new customers and (*"to help hold future rates down for Claypool customers"*); \$1.5 million for the Town of Riley water company to get 460 new customers, which (*"will help hold rates down for Riley customers over the long term"*) and are apparently going to spend a jaw-dropping \$30 million for a new water treatment facility in Sheridan.

These are investments not of necessity but rather a choice by IAW. They do nothing to improve water service or quality, update facilities or '*help hold rates down for customers over the long term*' ... in West Lafayette, Indiana, but only serve to pay for their mergers and

acquisitions, and new facilities, and to increase revenues for the investors in American Water (AWK-NYSE), and of course to pay CEO Matt Prine's current annual compensation package, reportedly some \$2.2 million.

In conclusion, based on IAW statements and on numbers available online and elsewhere, and each of my considered opinions and conclusions herein about those numbers, in these times of double-digit inflation with little improvement on the horizon, it seems to me that IAW needs to use existing funds in hand if it wishes to merge and acquire or construct new facilities, or borrow funds like other companies are forced to do. While I didn't do research, IAW has likely already received approvals for rate increases in very recent years, being information which you should have in files. If I feel the desire for a new automobile, I can't and don't simply increase my rents and fees by 44% to pay for it. IAW has a monopoly on water service in our area, but that shouldn't be license to trample the consumer who has no choice.

Hopefully IURC will deny this request for their consumers/constituents in Area 1.

John M. Burgett

From: [Darin Sherman](#)
To: [UCC Consumer Info](#)
Subject: IURC Case #45870
Date: Sunday, July 2, 2023 4:07:26 PM

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Dear Sir or Madam,

My name is Darin K Sherman, and I reside at 1209 North Wells Street in Gary, IN 46403 and I am writing today to oppose IURC Case #45870.

IURC Case #45870 is a petition by Indiana-American Water Company to increase rates and charges for water and wastewater utility service through a three-step rate implementation.

I am opposed to this proposed rate increase by Indiana-American Water company for the following reasons:

1. Per Indiana-American Water company's own analysis of the proposed rate increase, the city of Gary would be the most hard-hit community as the data shows with the proposed increase that only 67% of residents will be able to afford the increase.

The average affordability index of 84% shows that of the 65 communities listed in the index that 26 of the communities are at or below the average of 84% - which means that 40% of the communities/customers that Indiana-American serves will have difficulty in paying for the proposed rate increase.

2. Upon further analysis of the data, I am opposed to the proposed rate increase also because the data shows that the proposal does not provide any economic benefit to the city of Gary, Indiana or to Northwest Indiana as a whole. This is evidenced by opposition to this proposal by large water users in Northwest Indiana such as the U.S. Steel Corporation and Cleveland-Cliffs.

3. Upon a broad overview of the reasoning or logic of the proposed rate increase, the reason for the increase is for Indiana-American to recoup increased costs due to inflation and the expense they have incurred to acquire new utilities in the state of Indiana.

Everyone in the U.S. has been affected by inflation and higher prices, so that is a weak argument in my opinion.

Indiana-American has acquired new utilities in Indiana but to the best of my knowledge Indiana-American did not seek approval from their customer base to acquire these new utilities and some of the utilities that were acquired are also in opposition to the proposed rate increase, yet they are direct beneficiaries of the proposal.

Indiana-American has the resources and the ability to come up with a much more focused plan to cover increased costs being incurred in areas that they have acquired and increasing costs by communities affected.

In summary of the above listed reasons, I urge the commission to vote NO on the proposed rate increase being proposed by Indiana-American Water company.

Sincerely,

Darin K Sherman

From: noreply@in.accessgov.com
To: [UCC Consumer Info](#)
Subject: Form Submission - OUCC Contact Form: Timothy Trussel
Date: Wednesday, July 5, 2023 1:10:47 PM

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A form has been submitted for: OUCC Contact Form
Please review the attached PDF for the submission information.

Title: Rev.
Name: Timothy Trussel
Email: tim@fccvalpo.org
Phone: (478) 361-8881
Address: 101 S State Rd 49

Valparaiso
IN
46383
Utilities: Indiana American Water
Type of Inquiry: Case Comment

Comments: As a pastor in Northwest Indiana, whose congregants include those who live in several communities affected by the potential rate hike requested by IAW, I want to add my voice to those who have already raised theirs in concern. I see too many people who cannot pay all their bills each month. Churches and other non-profits will seek to help those who have their water disconnected or are in danger of reaching that outcome, but we should not have to do this. We already cannot meet the need. In effect, we are funding IAW's buyout of other utilities. This is simply wrong to ask, just as it is wrong to ask our citizens to pay exorbitant fees for water so that private corporations and their shareholders can enjoy higher profits. We need to improve water infrastructure, but there are surely better ways to meet that need than funding it on the backs of those who are already struggling to cover the costs of living.

From: [Louis Hill](#)
To: [UCC Consumer Info](#)
Subject: American Water rate increase
Date: Monday, July 3, 2023 6:35:42 AM

**** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ****

I think a 30% rate increase is totally unacceptable at this time.
Water is an important Utility for citizens regardless of income level.
The things I think need to be considered are what are the profits of American Water, how much of their retained earnings are they investing and what long actions have they taken to prepare for the projects to upgrade their system.
It is beyond my comprehension why the State of Indiana would support such a large increase in the face of: 64% of people living paycheck to paycheck;
the average workers pay increases being less than the rate of inflation; with a recession a real possibility.
I encourage you to have the courage to not grant the increase and represent the citizens of Indiana. A reasonable increase may or may not be justified.

Respectfully,
Louis R. Hill

From: noreply@in.accessgov.com
To: [UCC Consumer Info](#)
Subject: Form Submission - OUCC Contact Form: JAMES R BROWN
Date: Thursday, July 6, 2023 7:25:01 AM

**** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ****

A form has been submitted for: OUCC Contact Form
Please review the attached PDF for the submission information.

Title: Mr.
Name: JAMES R BROWN
Email: jbrown1229@ivytech.edu
Phone: (765) 702-4810
Address: 2807 South Vine Street

Muncie

IN

47302

Utilities: American Water Rate increase

Type of Inquiry: Case Comment

Comments: I don't think they need the rate increase at this time, cause if they get it then the sewage auto matic rase their rates at what the water got. I asked the sewage company where is all this money is going and she replied for their salary increases, I said who's giving me a raise so I can afford all your raises, I said when your Retired no one gives us a raise at the rate you guys are getting. I said us retired people don't stand a chance.

JAMES R. BROWN / RETIRED FROM RCA MARION PLANT

From: noreply@in.accessgov.com
To: [UCC Consumer Info](#)
Subject: Form Submission - OUCC Contact Form: Mark Hittle
Date: Wednesday, June 7, 2023 4:11:30 PM

**** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ****

A form has been submitted for: OUCC Contact Form
Please review the attached PDF for the submission information.

Title: Mr.
Name: Mark Hittle
Email: markboiler01@gmail.com
Phone: (269) 275-5692
Address: 18385 Candace Drive

Lowell
IN
46356
Utilities: Indiana American Water Case No. 45870
Type of Inquiry: Case Comment

Comments: I am writing to express my objections to the proposed rate increase by Indiana American Water (IAW) for the town of Lowell, IN. A 15% rate increase was made a condition of the sale of the Lowell Water Utility by AIW. That rate increase went into effect in August, 2021 even though IAW didn't take control of the operation until Jan, 2022. Another rate increase so soon after one of that magnitude is unacceptable.

Additionally, there is an issue with the billing method. AIW continued to use the same flawed method used by Lowell in charging for a minimum usage of 2,500 gallons per month. The rationale of that method is to cover the fixed expenses. In reality, households like mine are paying for water not used. Since AIW took over, I have paid for 3,250 gallons not used. Hardly fair or conducive to encouraging conservation. NIPSCO charges a flat "Customer Charge" to cover the fixed costs and then bills for actual consumption of gas and electricity. AIW should be required to bill in this manner also.

In conclusion, this rate increase request is not justified and should be rejected by the commission.

Thank you.

From: [Rivera, Olivia](#)
To: [UCC Consumer Info](#)
Subject: FW: Proposed increase from Indiana American Water
Date: Tuesday, June 13, 2023 7:36:41 AM

From: Rick Cochran <rcochran@brucefoxinc.com>
Sent: Friday, June 9, 2023 9:33 AM
To: Schneider, Mary <mSchneider@urc.IN.gov>
Subject: Proposed increase from Indiana American Water

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

We do not believe the increase that the Indiana American Water Company has proposed. As you can see we pay for our piping system on each water bill, (Private Fire Services Charge) it's only one pipe for water and fire services. These extra fees should be used to maintain the existing distribution system and or improvements. Any new developments should be paid by the developer and or tap in fees, not a increase in existing fees. As stated above once all rate adjustments are completed it would be an increase of over 30% in 15 months. This is unacceptable and needs to be denied.

I respectfully believe there is other ways to solve their improvements. As a consume we do not have choice of water supplier. We should not have to pay any improvements that does not directly impact our supply. We have been in business for 80 years. At some point we have paid our share of this single pipe. Enough is enough.

Look forward to your response.

Sincerely,

Rick Cochran
V.P. of Engineering Services
Phone: 812.542.6534
Email: rcochran@brucefoxinc.com

[Bruce Fox Website](#) [DYR Website](#)
[Bruce Fox Portfolio](#) [DYR Catalog](#)

From: [Christopher Portis](#)
To: [UCC Consumer Info](#)
Subject: Indiana American Water Rate Case
Date: Friday, July 7, 2023 7:03:58 PM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Greetings Ladies & Gentleman, My name is Christopher Portis, I'm a resident of Gary, IN, and also an account member with the water company. I'm writing to give my comment on the proposed 31% rate increase which is definitely too high for a struggling city like Gary. I do like most of the citizens can understand an increase, but 31% over a 1 and a half year time span is absurd!!

The City of Gary is no longer a powerful City! We have only 1 public High School, no dine in restaurant, no shopping centers, not even a movie theater ! The City of Gary is basically filled with Senior Citizens who are surviving on a fixed income, and several out of state residents, but the working middle class people have moved on, just like most of our businesses! Gary is a single parent household with only one bread maker. Adding a 31% increase to the water bill could destroy several families! In closing, let me say that Gary is a city that's full strength from its people, and love from God.. A City that once was a powerhouse is no longer that way anymore. Please take the time to visit, or do some research on Gary now, and you will see that the citizens of Gary are doing the best we can with the limited resources we have! The increase this company is asking for is absolutely too large for a struggling city like Gary!!

Thank You
C.Portis

From: [VERONICA SCOTT](#)
To: [UCC Consumer Info](#)
Subject: IURC Cause No.45870
Date: Wednesday, July 5, 2023 5:52:10 PM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

My name is Veronica Y Scott and I reside at 3817 Virginia Street, Gary, IN 46409. It is concerning to me regarding the proposed rate hike of 30% with additional hikes coming in 2024 and 2025. At present we are already paying more than our surrounding neighbors. I know this because I have family and friends who reside in them. While I understand the need to upgrade the pipes and aging infrastructure, there should be considerations made to spread equally between all areas served by Indiana American Water. It seems as though whenever the hike needs to be applied, Gary residents get the bulk of the charge. I am sick of the politics! There are more abandoned structures here than any of the surrounding cities, and not to mention, the decreasing population of our city. While I believe some increase may be necessary, 30% is rather extreme. Please reconsider how you can spread the funds you need equally.

Sent from [Mail](#) for Windows

From: [Lori Grice](#)
To: [UCC Consumer Info](#)
Subject: Re: Cause number 45870
Date: Tuesday, June 20, 2023 2:06:14 PM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Re: cause 45870

Well, I see Indiana American Water Company is at it again. I just got my water bill on June 17 and it has already gone up \$9.00 for "infrastructure improvements." Now they want more money from consumers in the form of a rate increase. This is greed pure and simple. Stop bleeding us dry. Hopefully there are resources for those of us who are going to see about having a well dug and get our water that way.

Lori Grice

On Tuesday, May 30, 2023 at 10:14:11 AM EDT, Lori Grice <lorigrice@yahoo.com> wrote:

As a customer of Indiana American Water Company, I am writing to protest the proposed rate increase that is reported to be a 31% increase. At 48c per day, that increases my bill to around \$175.20 per year or \$14.60 per month. I doubt that any salary increase I might get from my employer on July 1 will be even close to 2%. Merchants are nickle-and-diming consumers like me into debt. A few cents on each grocery item, gas at the pump, natural gas and electric utilities, it all adds up higher and higher each week. And if the water rate goes up, the sewage treatment costs will follow.

Enough is enough. My vote is no increase and do what the rest of us have to do - save your money and manage it better. If I decide I want to spend more money to have nicer things, I can't pass that cost along to someone else; I have to figure out how to do it with the resources I have.

So cut elsewhere, like corporate officer salaries and tighten your belt like the rest of us.

Thanks for your consideration.

Lori Grice
3509 S. Hoyt Ave.
Muncie, IN 47302
765-716-4844
lorigrice@yahoo.com
IAWC customer since 1994 at
present address

From: [Corliss Y Jones](#)
To: [UCC Consumer Info](#)
Subject: Indiana American Water rate increase, IURC Cause No. 45870
Date: Friday, June 16, 2023 9:26:45 PM

**** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ****

Fri, Jun 16 at 8:55 PM

My name is Corliss Jones and I reside in the city of Gary, IN as a caretaker for my mother. I am writing this letter to express my extreme disagreement with Indiana American Water's decision to possibly raise the water rates in Northwest Indiana. We are already paying the highest rates in this area according to the news article in the Post Tribune. (Thursday June 1st 2023)

I understand and am well aware that improvements and upgrades need to be made, but it should not be off the backs of the people who can least afford it. Many of the residents in this area are retired elderly persons on fixed incomes. As one of the most economically depressed areas in this nation, it would not be humane or fiscally responsible to continue with this particular request of a 31% rate increase. Why couldn't it be done at a lower percentage stretched out over a longer period of time? Our politicians boast about Indiana's budget surplus. Why can't some of this surplus be used to offset the cost of upgrading and improving the water and sewer system?

Sincerely,
Corliss Jones
4319 W. 10th Ave
Gary, In 46404
(770) 597 -3715
Indiana American Water, IURC Cause No. 45870

From: [Erich Krieger](#)
To: [UCC Consumer Info](#)
Subject: Iurc cause #45870
Date: Monday, June 12, 2023 7:25:22 PM

**** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ****

Hello,

My name is Erich Krieger and I'm a resident at 1459 e Rand street in Hobart Indiana 46342. I'm writing in regards to the rate increase for Indiana American water. Our block has experienced nothing but issues since the crew began work last July. They left signs stating it would take two weeks and we're going on a year. We called multiple times with multiple complaints about unsafe holes in the road and materials left all over. little to no response. We have had issues where we can't even get to our own house when they were working in front of our home. Now we all have lawns that have been damaged going on three months with no restorations being done. There is an unsafe uncapped hole in our front yard that they stuffed a rag into. I've called multiple times with no call backs. I've even threatened to go to the news as I am at a loss on how to resolve their terrible work left incomplete. They could care less and treat people like they're nothing when theyre paying customers. They left an unfinished and unsafe job and then refuse to deal with it still. As of this email, it's still unresolved!!!Thank you for your time.

Sincerely,
Erich Krieger

Sent from my iPhone

From: [Julie Brown](#)
To: [UCC Consumer Info](#)
Subject: Rate proposal
Date: Tuesday, May 30, 2023 12:52:41 PM

**** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ****

Good afternoon,

I am going to address my concern with the current rate proposal. I understand that you may be going to give a discount to current customers who are low income but what about other customers who are struggling every month to pay their water bill? Raise the current rates will only hurt these customers. Our current utility bills are rising at an enormous rate but most of your customers don't see that in their pay. I know that we do have an old a declining infrastructure but why do we have to raise the rate so much over the next 2 years? You are proposing that we raise the rate by 31%. I struggle to pay my waste water bill every month and now you want to raise my bill an additional \$27 a month. I just think that someone needs to think about the working population who don't qualify for low income help.

Thank you,

Julie Brown

From: [Carolyn Dages](#)
To: [UCC Consumer Info](#)
Subject: Indiana American Water
Date: Monday, May 22, 2023 6:50:07 PM

**** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ****

Dear Commission:

Please vote against the IAW rate increase. They need to learn to live within their current income, just like the rest of us.

They have made healthy profits over the years, and we did not see them working on the infrastructure or improvements during that time? Have they made cuts within the company to tighten their expenses? We have not seen any of this.

We attended an event this weekend that wanted us to donate to their cause. When we saw that Indiana American Water had sponsored the event, we didn't donate. Why should we subsidize a company that gives away our money? That's right, we are forced to use their services. That's why they have the funds to "sponsor" an event, and we don't!

They are as bad as Duke Energy! They are a monopoly and have no accountability to the people they "serve."

It may be to them "only \$14 a month"; but for some of us, that's a prescription for our blood pressure that we will need to do without.

Please consider the people and not the corporation when you vote.

VOTE NO!!

Regards,

Douglas and Carolyn Dages
814 S 8th Street
Terre Haute, Indiana 47807

From: [Esmeralda Martinez](#)
To: [UCC Consumer Info](#)
Subject: NO to Indiana American Water Rate Hikes
Date: Tuesday, May 30, 2023 2:37:51 PM

**** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ****

Hello

My name is Esmeralda Martinez-Perales. My fiancée, Nicholas Simmons, and I are current customers of American Water.

We have been customers since September 2022.

We reside in Kokomo, IN.

The rate increase would put our family in a financial strain. The price of electric and gas fuel have gone up significantly so with the increase in water rates, we will be struggling financially with all of our utilities.

We only use water for washing dishes 3-4 times a week, showers 5-7 times a week, laundry washing 2 times a week, cooking and drinking 7 times a week. We are very water conscious since we do not use water to water our lawns or fill out any pools or to wash our cars. Our water bill still ends up being around \$40 to \$50 a month, and not because of our water usage but because of the extra charges and fees.

This rate increase is only about filling the pockets of the company and not to help out the customers.

We are saying NO to the American Water Rate Increase.

From: [carol trigg](#)
To: [UCC Consumer Info](#)
Subject: Water rates
Date: Monday, July 3, 2023 3:53:16 PM

**** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ****

I am a customer of American Indiana water and live in Lake Station Indiana. My husband and I are both disabled and live on Social Security. We can barely afford our water and sewer bills as it is. A rate increase would make it much more difficult. I oppose this unless there is a provision for low income customers that would lower the bill. Please take this into consideration. Thank you, Carol Kowalewicz. 2400 E 35Th Ave Lake Station Indiana 46405 phone 2192622215

From: [elicia.dominguez](#)
To: [UCC Consumer Info](#)
Subject: 45870 reference #
Date: Thursday, June 1, 2023 10:57:40 PM

**** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ****

Reaching out in regards of our water rate increase. I feel the hikes aren't equivalent to the service. I can't count the water boils we've had since you guys taking over. Half of them with no notice until after the fact or no notice at all. If there is going to be a town meeting please inform us. Thank you

ELICIA LOLKEMA
Lowell resident.

Sent via the Samsung Galaxy S21 FE 5G, an AT&T 5G smartphone
Get [Outlook for Android](#)

From: [Dakota Hudelson](#)
To: [UCC Consumer Info](#)
Subject: Case 45870: Indiana-American Water Hike
Date: Thursday, June 29, 2023 10:56:25 AM

**** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ****

I am writing in regards to Indiana-American Water's request to increase water costs on consumers by \$14/month over the next few years.

Please do not approve this request for an increase.

Sincerely,

Dakota Hudelson
46201

From: noreply@in.accessgov.com
To: [UCC Consumer Info](#)
Subject: Form Submission - OUCC Contact Form: Amber Corey
Date: Tuesday, June 27, 2023 8:44:22 PM

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A form has been submitted for: OUCC Contact Form
Please review the attached PDF for the submission information.

Title: Mrs.
Name: Amber Corey
Email: ndycorey@yahoo.com
Phone: (812) 230-1096
Address: 3947 S Crestview Lane

Terre Haute

IN

47805

Utilities: Water

Type of Inquiry: Case Comment

Comments: This is an absolutely ridiculous request. 30% is way too much of an increase. Many families, including ours, are struggling to make ends meet in this economy and we are fighting hard to pay our utilities and still feed our families. This is selfish of American Water and should be denied. Do better by the residents who pay their bills and fight to make ends meet.

From: noreply@in.accessgov.com
To: [UCC Consumer Info](#)
Subject: Form Submission - OUCC Contact Form: Chad Moore
Date: Thursday, June 1, 2023 9:58:58 PM

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A form has been submitted for: OUCC Contact Form
Please review the attached PDF for the submission information.

Title: Rev.
Name: Chad Moore
Email: chadwmoore@gmail.com
Phone: (601) 517-6069
Address: 3521 Monument Dr

West Lafayette
IN
47906
Utilities: Indiana American Water
Type of Inquiry: General Inquiry

Comments: Please prevent Indiana American from increasing their rates again. This bill is regularly one of the higher utility bills our family bill's meaning we have to sacrifice putting food on the table for our 4 children.

I would ask that other utilities be given the option to bid on our water service to kept this competitive and fair for consumers. They continue to increase rates without any benefit to service or consumers.

From: noreply@in.accessgov.com
To: [UCC Consumer Info](#)
Subject: Form Submission - OUCC Contact Form: Craig Rittenhouse
Date: Tuesday, June 27, 2023 1:10:33 PM

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A form has been submitted for: OUCC Contact Form
Please review the attached PDF for the submission information.

Title:
Name: Craig Rittenhouse
Email: cdritt@icloud.com
Phone: (765) 414-3402
Address: 2322 Tassel Court West

West Lafayette
IN
47996
Utilities: Indiana American Water
Type of Inquiry: Case Comment
Comments: Cause No. 45870

It is my belief that Indiana American Water (IAW) makes more than enough profit to cover their needed utility upgrades. There should be no increase in rates. In fact rates should be reduced.

Every Hoosier has had to "tighten our belts" due to the economic effects of COVID and inflation. Many families are struggling financially. It is wrong to ask us to pay more for a vital utility while IAW is taking in enough money to make a profit. According to [macrotrends.net](https://www.macrotrends.net) American Water the parent company of IAW took in a profit of \$3.79 BILLION in 2022 alone. Yet we are being asked to fund their upgrades? If it is a for profit business, then American Water should be paying for their own upgrades! It is unethical and immoral to ask struggling, hard working Hoosiers to pay for equipment upgrades for a billionaire company.

From: noreply@in.accessgov.com
To: [UCC Consumer Info](#)
Subject: Form Submission - OUCC Contact Form: Enoch J. Kimbrew Jr.
Date: Wednesday, June 7, 2023 4:13:36 PM

**** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ****

A form has been submitted for: OUCC Contact Form
Please review the attached PDF for the submission information.

Title: Mr.
Name: Enoch J. Kimbrew Jr.
Email: ekimbrew@aol.com
Phone: (219) 985-1924
Address: 464 E. 60th Place

Merrillville
IN
46410

Utilities: Indiana American Water Company
Type of Inquiry: Case Comment

Comments: Water rates are already much too high! Therefore, I am strongly against the proposed 31% rate hike sought by IN-AM Water. I strongly advise very close scrutiny of the factors behind this requested increase.

From: noreply@in.accessgov.com
To: [UCC Consumer Info](#)
Subject: Form Submission - OUCC Contact Form: jane everhart
Date: Wednesday, May 24, 2023 9:53:22 AM

**** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ****

A form has been submitted for: OUCC Contact Form
Please review the attached PDF for the submission information.

Title: Mrs.
Name: jane everhart
Email: SDN498@gmail.com
Phone: (812) 894-2845
Address: 7501 E. Mulberry Dr./box 108

riley
IN
47871

Utilities: water bill increase

Type of Inquiry: Case Comment

Comments: WTHI, Terre Haute IN informed us that Indiana American Water would be asking for an increase on our monthly water bill of approx. \$14.00 a month. I am a single (77 yrs old) income and am finding it more and more difficult to meet the monthly bills. I have always paid my bills and have not ask for help. I have savings but do not want to get into them in case I have an emergency, which it seems I will be having a major expense this summer with an ongoing problem within my house. I would not quality for help nor do I want to ask for it because there are far more people that are in need but I cannot understand that we keep getting increases for everyday living. Please reconsider this increase to help us who are living on Social Security.

From: noreply@in.accessgov.com
To: [UCC Consumer Info](#)
Subject: Form Submission - OUCC Contact Form: Joseph May
Date: Thursday, June 1, 2023 5:17:24 AM

**** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ****

A form has been submitted for: OUCC Contact Form
Please review the attached PDF for the submission information.

Title: Mr.
Name: Joseph May
Email: blankazure01@gmail.com
Phone:
Address: 555 west market st

Nappanee
IN
46550

Utilities: Indiana Water tax

Type of Inquiry: Case Comment

Comments: So yall want to keep increasing taxes when everyone is hurting? Yall realize over 1000 people have lost their jobs in the last 2 months. If you guys are hurting for tax money, legalize weed. Look at the statistics on people being locked up. Look at the neighboring states that have legalized it and how much tax money it's brought in. Stop playing games with us and actually talk to the people.

From: noreply@in.accessgov.com
To: [UCC Consumer Info](#)
Subject: Form Submission - OUCC Contact Form: Nancy J Johnson
Date: Tuesday, July 4, 2023 4:18:12 PM

**** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ****

A form has been submitted for: OUCC Contact Form
Please review the attached PDF for the submission information.

Title:
Name: Nancy J Johnson
Email: percylpercy@yahoo.com
Phone: (219) 680-6531
Address: 6633 Hemlock Ave

Gary
IN
46403-2083
Utilities: Indiana American Water
Type of Inquiry: Case Comment
Comments: My concern is for Cause No. 45870 which requests over 30% water rate increase which is excessive. 30% rate increase adds to the inflation rates, known as Greedflation. I am sure the cost of materials, labor and upgrade is substantial, but this rate is too much. The rate increase should reflect the rate of inflation, not a pie in the sky rate. In addition, this rate will increase consumer's bills by almost a third. That is too much for a company that is a monopoly.

From: noreply@in.accessgov.com
To: [UCC Consumer Info](#)
Subject: Form Submission - OUCC Contact Form: Nancy Shover
Date: Thursday, June 15, 2023 9:04:55 PM

**** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ****

A form has been submitted for: OUCC Contact Form
Please review the attached PDF for the submission information.

Title: Mrs.
Name: Nancy Shover
Email: l.shover@comcast.net
Phone: (317) 773-5783
Address: 810 Westridge N. Drive

Noblesville

IN

46062

Utilities: Indiana American Water

Type of Inquiry: Case Comment

Comments: I think they are already jacking up our bills because they can get by with it because people using watering consumption for lawns and gardens. Those of us who are on a fixed income are doing well just to keep up with our basic needs. My bill for less usage this year was \$10.00 more than same month last year. They are not making it easy for those on a fixed income and they are taking advantage of the consumer already. They should be denied the rate increase proposed.

From: noreply@in.accessgov.com
To: [UCC Consumer Info](#)
Subject: Form Submission - OUCC Contact Form: NEBKHEPERA KHUENATEN
Date: Wednesday, July 12, 2023 6:03:45 PM

**** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ****

A form has been submitted for: OUCC Contact Form
Please review the attached PDF for the submission information.

Title: Mr.
Name: NEBKHEPERA KHUENATEN
Email: n.khuenaten@yahoo.com
Phone: (219) 427-2567
Address: 3652 West 24th Place

Gary

IN

46404

Utilities: WATER RATE INCREASE

Type of Inquiry: Case Comment

Comments: This is reference to Cause No. 45870. In this economy where people have not receive substantial raises. Even where fixed person who did receive a increase in Social Security, can not afford a rate increase of 31%. I oppose this increase.

From: noreply@in.accessgov.com
To: [UCC Consumer Info](#)
Subject: Form Submission - OUCC Contact Form: Thomas Payton
Date: Thursday, July 13, 2023 9:44:07 PM

**** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ****

A form has been submitted for: OUCC Contact Form
Please review the attached PDF for the submission information.

Title:
Name: Thomas Payton
Email: nulife428@gmail.com
Phone: (219) 742-8882
Address: 3677 Jefferson Street

Gary
IN
46408
Utilities: Watersewer/key- cases
Type of Inquiry: General Inquiry
Comments: It is excessive especially for those on fixed incomes

From: [Miranda Powers](#)
To: [UCC Consumer Info](#)
Subject: Indiana American Water Comment
Date: Friday, June 9, 2023 3:54:42 PM

**** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ****

Miranda Powers
3709 Kathleen, Evansville, IN 47714
Daytime Phone (812-604-6043)
Email: powersmiranda20@gmail.com

I am apart of Vanderburgh County water system. I'm speaking behalf of myself as customer who pays their water bill.

Whether this has an effect on my community or a neighboring one, raising the water I don't think is in the best interest of Indiana residents. Have you guys taken into consideration how inflation is already crumbling our pockets? Not to mention it didn't help when we had Center Point Energy hike their cost up as well. Indiana residents are already struggling as is. Why are we trying to make it harder to keep access to these things? Also another thing to add is instead of sending emails to get the general opinion maybe mail it out to get the people's attention because by doing it this way you are only getting a small feedback which is very unfair to the rest of our people.

Raising our water does not do any good for any of us. We are struggling enough as is. All these big companies need to stop charging so much for our basic needs. We cannot live our simple day to day lives when we're having to pick up more hours to pay to big corporations just to simply live. Ridiculous. Simply ridiculous.

Go door to door and ask the people of Indiana what they'd think about a raise in their water bills. Bet it won't be a cheery answer.

Thank you.

From: [Dawn Shimp](#)
To: [UCC Consumer Info](#)
Subject: Indiana American Water Company rate increase
Date: Monday, June 5, 2023 6:24:31 PM

**** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ****

Are they crazy? 31% rate increase. I haven't ever received that kind of raise and none during COVID.

Dawn H Shimp
hopebutterfly13@gmail.com
317-523-9967
It, It's, and It's

From: carl@cbittingham.com
To: [UCC Consumer Info](#)
Subject: Indiana American Water Rate Increase Cause No. 45870
Date: Sunday, April 30, 2023 6:04:46 PM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

I am writing this to say I am against yet another utility rate increase, specifically Indiana American Water. The Town of Lowell recently sold this utility and immediately after increase our sewer rates, which will double. Now American Water is asking again for another increase. I wonder just how people are supposed to continue to pay these increases to companies making billions in profits, like NIPSCO?

This is a NO!

Carl Brittingham
405 Pine Ridge Cir
Lowell, IN 46356
219-808-4391

carl@cbittingham.com

(The content of this email is confidential and intended for the recipient specified in message only. It is strictly forbidden to share any part of this message with any third party, without a written consent of the sender.)

From: [jrhd11.2001](#)
To: [UCC Consumer Info](#)
Subject: Indiana American Water Rate Increase
Date: Wednesday, May 31, 2023 7:57:13 PM

**** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ****

C'mon. 31% increase? You know, and they know that's too much, but they also know to ask for the moon to get as much of an increase out of you that they can. Please deny this request and make them come back with a real request. This one is stupid. You know it and they know it.

Darren Wilson
15821 Eastpark Dr
Noblesville, IN 46060

[Sent from Yahoo Mail on Android](#)

From: [Sherry Pratt](#)
To: [UCC Consumer Info](#)
Subject: Indiana AmericanRates
Date: Wednesday, July 5, 2023 6:46:17 AM

**** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ****

Water increase for people living paycheck to paycheck is ridiculous God gave us the water for free why are you charging us so much. So this Indiana resident is opposed to a water price increase.

Get [Outlook for Android](#)

From: [CAUSTIN2](#)
To: [UCC Consumer Info](#)
Subject: Indiana water rate increase
Date: Tuesday, June 6, 2023 8:53:49 AM

**** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ****

I believe that a rate increase, especially as much as they are asking, is a burden on people with fixed incomes. Also believe that they have not shown where they have used previous increase to better the delivery of water

Sent from [Mail](#) for Windows

From: [Letty Medina](#)
To: [UCC Consumer Info](#)
Subject: Iurc case 45870
Date: Sunday, July 2, 2023 12:16:27 PM

**** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ****

Indiana American water rates
With inflation and can't afford price rate increase and these companies are making profits.
Please don't allow them to increase the rates.

Teresa Pérez
2901 new Hampshire
Lake station Indiana

From: [Jose Velis](#)
To: [UCC Consumer Info](#)
Subject: IURC Cause No. 45870
Date: Thursday, June 15, 2023 7:02:27 PM

**** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ****

No on the price hikes. These infrastructure plans will probably not help existing customers. They explicitly said that the price increases are mainly to fund growing the infrastructure. How will this help existing customers? "Replacing aging infrastructure"? That should be something in their operating costs already. Customers have been paying, why is it our fault they can't manage their budgets?

Indiana American Water should reach into their own existing pockets, not existing customers, and then reap the benefits/profits from the increased customers.

Guillermo
2340 Riviera Pl, Greenwood, IN

Regards.

From: [jessica kirkman](#)
To: [UCC Consumer Info](#)
Subject: NO to rate increase
Date: Thursday, June 29, 2023 8:18:59 PM

**** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ****

The average Hoosier can barely afford to pay their bills as is. A rate hike will force people to choose between eating and keeping clean water coming into their homes. Say "NO" to a rate increase!

Jessica Kirkman
Terre haute, IN
47804

From: [Art Yagodnik](#)
To: [UCC Consumer Info](#)
Subject: Proposed Indiana American Water rate hikes
Date: Monday, May 29, 2023 3:24:36 PM

**** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ****

Dear Commission members:

Please reject the \$14/month increase for an average residential customer using 4000 gallons per month. Like most other businesses these days, they are asking to raise rates unnecessarily because they think they can, by blaming inflation. Therefore, please only allow them an increase equal to or below the inflation rate, period!

Thanks so much for your consideration.

Sincerely,
Arthur Yagodnik
1001 Sandpiper Drive
Chesterton, IN 46304

Sent from my iPhone

From: [Hal Caldwell](#)
To: [UCC Consumer Info](#)
Subject: Proposed water and sewage rates
Date: Monday, July 3, 2023 10:57:56 AM

**** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ****

In this day of rapid and continuing inflation, I find that the proposed water and sewage rates are both excessive and difficult for those of us on fixed retirement income. I find no merit in these proposals that are inconsiderate of thousands of older residents who are constantly concerned about stretching our limited income to cover a never-ending spiral of demands on our finances. It is beyond time to take action in support of those of us who are retired and unable to seek supplemental income.

=====
Harold L. Caldwell
4833 E. Heritage Circle
Muncie, Indiana 47303-2695
hlcaldwell4501@gmail.com
Cell and text: 765-281-0345
=====

From: [Katherine McIntire](#)
To: [UCC Consumer Info](#)
Subject: Proposed Water Bill Increase
Date: Thursday, June 1, 2023 11:39:30 AM

**** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ****

Enough money is profited from monopolizing a basic need to live, you don't need to raise it anymore.

From: [Flor Baum](#)
To: [UCC Consumer Info](#)
Subject: Public Comment - Cause No. 45870
Date: Tuesday, June 27, 2023 12:51:49 PM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

To whom it may concern:

I am against the water rate increase. An increase in water rates would NEGATIVELY impact environmental justice for the hardworking citizens of cities/towns like Gary, Lake Station, and East Chicago. I understand that the water rate increase would affect our seniors and people with disabilities who are on limited/fixed incomes. However, inflation has already deteriorated the pocketbooks of middle-class Hoosiers, and having ratepayer funding for new low-income assistance would only make matters worse. INAWC should look internally for a financial solution that should start from the top paying consultants and executives. YOU TAKE A PAY CUT. YOU PEOPLE FORM THE TOP CAN AFFORD IT.

Cause No. 45870
Paul and Flor Baum
3148 Saint Julian St
Portage, IN 46368

From: [Russell Watkins](#)
To: [UCC Consumer Info](#)
Subject: Rate Hike
Date: Tuesday, May 30, 2023 11:57:22 AM

**** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ****

The people of Indiana are experiencing enough money issues trying to cover their monthly bills now. By increasing the water bill is going to put the people in another tight spot with making enough money to get by and possibly cut them short on providing food and medicine they may need. The people of Indiana should NOT have to cover the cost of Indiana American Water buying up smaller utility companies.

From: [Michael Haughee](#)
To: [UCC Consumer Info](#)
Subject: Rate hikes indiana american water
Date: Wednesday, July 12, 2023 7:00:24 AM

**** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ****

I this is a travesty and uncalled for .You are a business and it's not the customers responsibility to pay for your upgrades .pay your own bills just like everyone else has to .We are not your personal bank .It is your place as a business owner to take care of your business .Stay out of our wallets !!!! We The People

From: [Lynn Holloman](#)
To: [UCC Consumer Info](#)
Subject: Rate Increase for Indiana American Water
Date: Wednesday, May 31, 2023 4:52:47 PM

**** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ****

An increase of 31% is ridiculous! My husband and I are disabled and on a fixed income- there is definitely not going to be an increase in Social Security benefits to cover any of this and you will be forcing seniors and low income people to stop drinking water, bathing, etc. we already watch our usage very closely and I can't see any way to use any less. Please, there must be another solution than this excessive increase.

Lynn Holloman
7328 Independence St
Merrillville, IN

From: [Megan Osborne](#)
To: [UCC Consumer Info](#)
Subject: Rate increases for Indiana American Water
Date: Wednesday, May 31, 2023 10:16:47 PM

**** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ****

Our water bill has increased approximately \$10 in one month. We have not used more water, verified in our bill. We can't afford anymore since we are on a fixed income. Let the areas where the renovations on the waterlines have been done recently pay more.

Thank you, Megan and Robert Franklin, Clarksville, IN

Sent from my iPhone

Sent from my iPhone

From: doug.underwood52@gmail.com
To: [UCC Consumer Info](#)
Subject: Rate
Date: Thursday, June 1, 2023 4:43:14 PM

**** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ****

The water rates are to high now
The irc should look at this closely instead of just giving them what they want

Sent from my iPhone

From: [Kenneth Boyd](#)
To: [UCC Consumer Info](#)
Subject: Re: Water Bill Increase
Date: Thursday, July 13, 2023 11:38:13 PM

**** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ****

Good evening,

NO, I do not want a 31% increase in my water bill!

Casey Boyd
Citizen of Gary, Indiana

From: [Nik Parkison](#)
To: [UCC Consumer Info](#)
Subject: Regarding IAWC Proposed Rate Increase
Date: Thursday, June 1, 2023 5:01:29 AM

**** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ****

As a resident of Hamilton County, IN, I strongly oppose the rate hike proposed by IAWC. Part of the proposal references the cost of acquisitions of competitors, and the citizens of Indiana should not be responsible for subsidizing the cost of one company further monopolizing the market.

I look forward to your acknowledgement of my feedback.

Thanks,
Nik

Nik
c 765-729-0554

From: [Katherine McIntire](#)
To: [UCC Consumer Info](#)
Subject: Same
Date: Thursday, June 1, 2023 11:39:42 AM

**** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ****

Enough money is profited from monopolizing a basic need to live, you don't need to raise it anymore.

From: [Vanessa Boyd](#)
To: [UCC Consumer Info](#)
Subject: WATER INCREASE
Date: Thursday, July 13, 2023 11:28:59 PM

**** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ****

Hello,

I am definitely against a 31% increase on my water bill!!! Or any other increase for that matter!!

Thank you,

Vanessa Boyd
Gary, Indiana

From: [cathyhutch28](#)
To: [UCC Consumer Info](#)
Subject: Water Rate Increase Vigo County
Date: Monday, May 22, 2023 6:31:45 PM

**** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ****

I oppose this increase. I have several tenants who are on a limited income. Everyone is getting nickel and dimed to much.

Thanks
Cathy Hutchison

Sent from my Verizon, Samsung Galaxy smartphone

From: [Laura Cheek](#)
To: [UCC Consumer Info](#)
Subject: Water rate increase
Date: Thursday, June 1, 2023 10:46:41 AM

**** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ****

Raising water rates 30% is outrageous when we already pay the highest rates. People cannot afford this extreme increase. I add my voice in protest to this proposal and I hope the company will reconsider it.

Laura Cheek
Gary, Indiana

Sent from my iPad

From: [John Krug](#)
To: [UCC Consumer Info](#)
Subject: water rates indaina american water
Date: Saturday, May 27, 2023 8:57:38 PM

**** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ****

Sris I believe we are already paying an exorbitant amount of money for our water in Valparaiso. Why doesn't the monthly amount already supply enough money for them to supply the services we are paying for? The same question applies to NIPSCO and all other utilities. This is crazy to keep on asking for more and more money for the same services. They agreed to supply the commodity, it is their responsibility to provide the upkeep of their system..

John Krug
pcptone@gmail.com

From: [Jodi Guerra](#)
To: [UCC Consumer Info](#)
Subject: Indiana American Water Rate Case Cause Number 45870
Date: Friday, July 14, 2023 1:19:28 PM

**** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ****

Helen Lyons
760 Arthur St
Gary, IN 46404

Yes, I am a customer of this utility.

I am completely AGAINST this rate hike!

I am 93 years old and on a fixed income and have no idea how I would be able to afford such a price increase.

signed,
Helen Lyons 7-14-2023

From: [Kristopher Pring](#)
To: [UCC Consumer Info](#)
Subject: Please oppose IAW's 31% rate hike and support their Universal Service Affordability Tariff
Date: Friday, July 14, 2023 3:32:07 PM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Counselor Bill Fine,

Please reject Indiana-American Water's 31% rate increase in Cause Number 45870. It's going to be a huge challenge for us to afford such a huge increase in water service!

I also urge you to oppose IAW's request for higher profits. IAW is a large monopoly and already has an authorized return of 9.6%. Their current profit margin is in line with the national average for investor-owned water utilities (9.61%). IAW's request to raise their return to 10.4% makes an already substantial rate hike even worse.

It is immoral and unjust to ask struggling Hoosiers to pay for such a huge hike in profit for a monopoly utility.

Finally, please support IAW's proposed Universal Service Affordability Tariff. Folks get disconnected when they can't afford utility service; I hate to think of vulnerable Hoosiers being forced to go without water to prepare food and practice basic hygiene. IAW's proposed program will do a lot of good in helping vulnerable Hoosiers stay connected to water service.

Sincerely,
Kristopher Pring
4570 IN-236
Middletown, IN 47356

From: [Cecelia Poynter](#)
To: [UCC Consumer Info](#)
Subject: Please stand up for residential customers in Cause Number 45870
Date: Friday, July 14, 2023 6:17:34 PM

**** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ****

Dear Counselor Fine,

Folks all across Indiana are dealing with rising costs across the board - food, housing, health care. Now Indiana-American Water (IAW) wants a 31% increase in revenues. How are we supposed to keep up?

Please stand up for residential customers in Cause Number 45870 by opposing IAW's 31% increase in revenues and their substantial hike in profits. As people struggle to make ends meet, it's disturbing that IAW is asking for such big increases on both fronts.

I also ask that you support IAW's proposed Universal Service Affordability Tariff. We all rely on water every day. This proposed program would do a lot of good in making sure that vulnerable Hoosiers aren't forced to go without essential water service because they can't keep up with all these increases.

Many thanks,
Cecelia Poynter
6018 Cheri Cir
Indianapolis, IN 46237

From: mochamoola13@hotmail.com@mg.gospringboard.io on behalf of [Rozetta Lane](#)
To: [UCC Consumer Info](#)
Subject: The Water Rates Are Already Too High
Date: Thursday, June 29, 2023 2:06:19 AM

**** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ****

Dear Commissioners,

I'm writing today to urge the IURC to push back against Indiana American Water's rate proposal included in Cause No. 45870, which would increase our water rates by 30%.

This is a significant increase and comes at a time when many older Hoosiers are already struggling with higher household costs as well as other utility rates that have been raised again and again. And the economy has not risen to meet this higher priced cost.

Please closely scrutinize this request and help protect residential customers from already too-high rates.

Sincerely,

Rozetta Lane
208 W 15TH AVE
GARY IN, 46407-1220

From: junkoemail918@gmail.com@mg.gospringboard.io on behalf of [Colette Fried](#)
To: [UCC Consumer Info](#)
Subject: The Water Rates Are Too High
Date: Thursday, July 13, 2023 7:33:22 AM

**** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ****

Dear Commissioners,

I'm writing today to urge the IURC to push back against Indiana American Water's rate proposal included in Cause No. 45870, which would increase our water rates by 30%.

This is a significant increase and comes at a time when many older Hoosiers are already struggling with higher household costs as well as other utility rates that have been raised again and again.

Please closely scrutinize this request and help protect residential customers from already too-high rates.

Sincerely,

Colette Fried
9 DIANA RD
PORTAGE IN, 46368-1013

From: kb013113@gmail.com@mg.gospringboard.io on behalf of [Kathleen Bartz](#)
To: [UCC Consumer Info](#)
Subject: The Water Rates Are Too High
Date: Wednesday, July 5, 2023 3:36:17 PM

**** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ****

Dear Commissioners,

I'm writing today to urge the IURC to push back against Indiana American Water's rate proposal included in Cause No. 45870, which would increase our water rates by 30%. For almost 40 years, I cared for the elderly poor all over the United States. Since leaving my religious congregation, I am left with no pension, no Social Security, no Medicare. I'm trying to maintain a home on the little income I have each month but the utility bills are becoming unbearable as well as the property tax. If American Water is raising the rates, I may have to look for some other place to live.

This is a significant increase and comes at a time when many older Hoosiers are already struggling with higher household costs as well as other utility rates that have been raised again and again.

Please closely scrutinize this request and help protect residential customers from already too-high rates.

Sincerely,

Kathleen Bartz
2715 CROWNPOINT DR
Jeffersonville IN, 47130-6901

From: dbuck3015@yahoo.com@mg.gospringboard.io on behalf of [Stephen Schnurr](#)
To: [UCC Consumer Info](#)
Subject: The Water Rates Are Too High
Date: Wednesday, July 5, 2023 12:42:21 PM

**** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ****

Dear Commissioners,

I'm writing today to urge the IURC to push back against Indiana American Water's rate proposal included in Cause No. 45870, which would increase our water rates by 30%.

This is a significant increase and comes at a time when many older Hoosiers are already struggling with higher household costs as well as other utility rates that have been raised again and again.

Please closely scrutinize this request and help protect residential customers from already too-high rates.

Sincerely,

Stephen Schnurr
7323 HEMLOCK AVE
Gary IN, 46403-2154

From: [Kevin Fleming](#)
To: [UCC Consumer Info](#)
Subject: Please REJECT IAW's hefty increase & SUPPORT low-income affordability
Date: Monday, July 17, 2023 10:20:46 PM

**** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ****

Dear Mr. Fine,

We all need water to live safe and healthy lives. With Indiana-American Water's (IAW) proposed \$14/month rate hike in Cause No. 45870, I'm very concerned that people in my community will struggle to afford such a substantial increase in essential water service. That's why I'm grateful to see their proposed low-income program. Please help make sure that vulnerable Hoosiers can afford water service by supporting IAW's Universal Service Affordability Tariff.

On the other hand, IAW's request for a whopping 31% rate hike - and significant increase in profits - is truly appalling. Their proposed return of 10.4% is well above the national average of 9.61%. Please reject this substantial hike in both our bills and IAW's profits!

Regards,
Kevin Fleming
9961 S Ogala Horse Camp Rd
Seymour, IN 47274

From: [Amy Damitz](#)
To: [UCC Consumer Info](#)
Subject: Please oppose IAW's 31% rate hike and support their Universal Service Affordability Tariff
Date: Monday, July 17, 2023 4:19:29 PM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Counselor Bill Fine,

Please reject Indiana-American Water's 31% rate increase in Cause Number 45870. It's going to be a huge challenge for us to afford such a huge increase in water service!

I also urge you to oppose IAW's request for higher profits. IAW is a large monopoly and already has an authorized return of 9.6%. Their current profit margin is in line with the national average for investor-owned water utilities (9.61%). IAW's request to raise their return to 10.4% makes an already substantial rate hike even worse.

It is immoral and unjust to ask struggling Hoosiers to pay for such a huge hike in profit for a monopoly utility.

Finally, please support IAW's proposed Universal Service Affordability Tariff. Folks get disconnected when they can't afford utility service; I hate to think of vulnerable Hoosiers being forced to go without water to prepare food and practice basic hygiene. IAW's proposed program will do a lot of good in helping vulnerable Hoosiers stay connected to water service.

Sincerely,
Amy Damitz
3714 Ellison Dr
West Lafayette, IN 47906

From: [Jeff Stuckey](#)
To: [UCC Consumer Info](#)
Subject: Please oppose IAW's 31% rate hike and support their Universal Service Affordability Tariff
Date: Monday, July 17, 2023 4:00:53 PM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Counselor Bill Fine,

Please reject Indiana-American Water's 31% rate increase in Cause Number 45870. It's going to be a huge challenge for us to afford such a huge increase in water service!

I also urge you to oppose IAW's request for higher profits. IAW is a large monopoly and already has an authorized return of 9.6%. Their current profit margin is in line with the national average for investor-owned water utilities (9.61%). IAW's request to raise their return to 10.4% makes an already substantial rate hike even worse.

It is immoral and unjust to ask struggling Hoosiers to pay for such a huge hike in profit for a monopoly utility.

Finally, please support IAW's proposed Universal Service Affordability Tariff. Folks get disconnected when they can't afford utility service; I hate to think of vulnerable Hoosiers being forced to go without water to prepare food and practice basic hygiene. IAW's proposed program will do a lot of good in helping vulnerable Hoosiers stay connected to water service.

Sincerely,
Jeff Stuckey
176 Ivy Hill Dr
West Lafayette, IN 47906

From: [Joseph Brazeau](#)
To: [UCC Consumer Info](#)
Subject: Please REJECT IAW's hefty increase & SUPPORT low-income affordability
Date: Monday, July 17, 2023 7:10:00 PM

**** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ****

Dear Mr. Fine,

We all need water to live safe and healthy lives. With Indiana-American Water's (IAW) proposed \$14/month rate hike in Cause No. 45870, I'm very concerned that people in my community will struggle to afford such a substantial increase in essential water service. That's why I'm grateful to see their proposed low-income program. Please help make sure that vulnerable Hoosiers can afford water service by supporting IAW's Universal Service Affordability Tariff.

On the other hand, IAW's request for a whopping 31% rate hike - and significant increase in profits - is truly appalling. Their proposed return of 10.4% is well above the national average of 9.61%. Please reject this substantial hike in both our bills and IAW's profits!

Regards,
Joseph Brazeau
3642 W 79th Pl
Merrillville, IN 46410

From: [Crystal Bolin](#)
To: [UCC Consumer Info](#)
Subject: Please stand up for residential customers in Cause Number 45870
Date: Monday, July 17, 2023 1:20:41 PM

**** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ****

Dear Counselor Fine,

Folks all across Indiana are dealing with rising costs across the board - food, housing, health care. Now Indiana-American Water (IAW) wants a 31% increase in revenues. How are we supposed to keep up?

Please stand up for residential customers in Cause Number 45870 by opposing IAW's 31% increase in revenues and their substantial hike in profits. As people struggle to make ends meet, it's disturbing that IAW is asking for such big increases on both fronts.

I also ask that you support IAW's proposed Universal Service Affordability Tariff. We all rely on water every day. This proposed program would do a lot of good in making sure that vulnerable Hoosiers aren't forced to go without essential water service because they can't keep up with all these increases.

Many thanks,
Crystal Bolin
249 Hillendale Dr
Greenwood, IN 46142

From: jmar1974=sbcglobal.net@mg.gospringboard.io on behalf of [Zelda Wiggins](#)
To: [UCC Consumer Info](#)
Subject: The Water Rates Are Too High
Date: Monday, July 3, 2023 7:19:18 PM

**** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ****

Dear Commissioners,

I'm writing today to urge the IURC to push back against Indiana American Water's rate proposal included in Cause No. 45870, which would increase our water rates by 30%.

This is a significant increase and comes at a time when many older Hoosiers are already struggling with higher household costs as well as other utility rates that have been raised again and again.

Please closely scrutinize this request and help protect residential customers from already too-high rates.

Sincerely,

Zelda Wiggins
8030 Hickory Ave
Gary IN, 46403-2213

From: solomon_haymon@yahoo.com@mg.gospringboard.io on behalf of [Solomon Haymon](#)
To: [UCC Consumer Info](#)
Subject: The Water Rates Are Too High
Date: Sunday, July 2, 2023 9:05:19 PM

**** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ****

Dear Commissioners,

I'm writing today to urge the IURC to push back against Indiana American Water's rate proposal included in Cause No. 45870, which would increase our water rates by 30%.

This is a significant increase and comes at a time when many older Hoosiers are already struggling with higher household costs as well as other utility rates that have been raised again and again.

Please closely scrutinize this request and help protect residential customers from already too-high rates.

Sincerely,

Solomon Haymon
2366 ELLSWORTH ST
Gary IN, 46404-3300

From: jlins0633@gmail.com@mg.gospringboard.io on behalf of [Jacquelyn Haymon](#)
To: [UCC Consumer Info](#)
Subject: The Water Rates Are Too High
Date: Sunday, July 2, 2023 9:03:20 PM

**** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ****

Dear Commissioners,

I'm writing today to urge the IURC to push back against Indiana American Water's rate proposal included in Cause No. 45870, which would increase our water rates by 30%.

This is a significant increase and comes at a time when many older Hoosiers are already struggling with higher household costs as well as other utility rates that have been raised again and again.

Please closely scrutinize this request and help protect residential customers from already too-high rates.

Sincerely,

Jacquelyn Haymon
2366 ELLSWORTH ST
Gary IN, 46404-3300

From: thebughers=att.net@mg.gospringboard.io on behalf of [Gary Bugher](#)
To: [UCC Consumer Info](#)
Subject: The Water Rates Are Too High
Date: Sunday, July 2, 2023 8:40:20 PM

**** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ****

Dear Commissioners,

I'm writing today to urge the IURC to push back against Indiana American Water's rate proposal included in Cause No. 45870, which would increase our water rates by 30%.

This is a significant increase and comes at a time when many older Hoosiers are already struggling with higher household costs as well as other utility rates that have been raised again and again.

Please closely scrutinize this request and help protect residential customers from already too-high rates.

Sincerely,

Gary Bugher
955 Carmen Ct
Greenwood IN, 46143-2516

From: mersado11@yahoo.com@mg.gospringboard.io on behalf of [Wally Rosado](#)
To: [UCC Consumer Info](#)
Subject: The Water Rates Are Too High
Date: Sunday, July 2, 2023 7:21:21 PM

**** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ****

Dear Commissioners,

I'm writing today to urge the IURC to push back against Indiana American Water's rate proposal included in Cause No. 45870, which would increase our water rates by 30%.

This is a significant increase and comes at a time when many older Hoosiers are already struggling with higher household costs as well as other utility rates that have been raised again and again.

Please closely scrutinize this request and help protect residential customers from already too-high rates.

Sincerely,

Wally Rosado
5588 HARMONY AVE
PORTAGE IN, 46368-4314

From: suzie91847@yahoo.com@mg.gospringboard.io on behalf of [Suzanne Paul](#)
To: [UCC Consumer Info](#)
Subject: The Water Rates Are Too High
Date: Sunday, July 2, 2023 5:12:18 PM

**** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ****

Dear Commissioners,

I'm writing today to urge the IURC to push back against Indiana American Water's rate proposal included in Cause No. 45870, which would increase our water rates by 30%.

This is a significant increase and comes at a time when many older Hoosiers are already struggling with higher household costs as well as other utility rates that have been raised again and again.

Please closely scrutinize this request and help protect residential customers from already too-high rates.

Sincerely,

Suzanne Paul
918 N FOREST DR
Kokomo IN, 46901-1862

From: adepozo@aol.com@mg.gospringboard.io on behalf of [Anna DePozo](#)
To: [UCC Consumer Info](#)
Subject: The Water Rates Are Too High
Date: Sunday, July 2, 2023 4:36:19 PM

**** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ****

Dear Commissioners,

I'm writing today to urge the IURC to push back against Indiana American Water's rate proposal included in Cause No. 45870, which would increase our water rates by 30%.

This is a significant increase and comes at a time when many older Hoosiers are already struggling with higher household costs as well as other utility rates that have been raised again and again.

Please closely scrutinize this request and help protect residential customers from already too-high rates.

Sincerely,

Anna DePozo
746 W 700 N
HOBART IN, 46342-9616

From: cdgilbertson@yahoo.com@mg.gospringboard.io on behalf of [Christopher Gilbertson](#)
To: [UCC Consumer Info](#)
Subject: The Water Rates Are Too High
Date: Thursday, June 29, 2023 10:13:18 PM

**** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ****

Dear Commissioners,

I'm writing today to urge the IURC to push back against Indiana American Water's rate proposal included in Cause No. 45870, which would increase our water rates by 30%.

This is a significant increase and comes at a time when many older Hoosiers are already struggling with higher household costs as well as other utility rates that have been raised again and again.

Please closely scrutinize this request and help protect residential customers from already too-high rates.

Sincerely,

Christopher Gilbertson
509 S PARK DR
CHESTERTON IN, 46304-2937

From: jwigg68=sbcglobal.net@mg.gospringboard.io on behalf of [Jerry Wiggins](#)
To: [UCC Consumer Info](#)
Subject: The Water Rates Are Too High
Date: Sunday, July 2, 2023 3:37:21 PM

**** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ****

Dear Commissioners,

I'm writing today to urge the IURC to push back against Indiana American Water's rate proposal included in Cause No. 45870, which would increase our water rates by 30%.

This is a significant increase and comes at a time when many older Hoosiers are already struggling with higher household costs as well as other utility rates that have been raised again and again.

Please closely scrutinize this request and help protect residential customers from already too-high rates.

Sincerely,

Jerry Wiggins
8030 Hickory Avenue
Gary IN, 46403-2213

From: lrbtlb@yahoo.com@mg.gospringboard.io on behalf of [Lawrence Blaschke](#)
To: [UCC Consumer Info](#)
Subject: The Water Rates Are Too High
Date: Saturday, July 1, 2023 9:46:19 PM

**** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ****

Dear Commissioners,

I'm writing today to urge the IURC to push back against Indiana American Water's rate proposal included in Cause No. 45870, which would increase our water rates by 30%.

This is a significant increase and comes at a time when many older Hoosiers are already struggling with higher household costs as well as other utility rates that have been raised again and again.

Please closely scrutinize this request and help protect residential customers from already too-high rates.

Sincerely,

Lawrence Blaschke
2127 Dickinson Road
Apartment 104
Chesterton IN, 46304-8884

From: lhayes9359@gmail.com@mg.gospringboard.io on behalf of [Lillian Hayes](#)
To: [UCC Consumer Info](#)
Subject: The Water Rates Are Too High
Date: Friday, June 30, 2023 8:11:17 AM

**** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ****

Dear Commissioners,

I'm writing today to urge the IURC to push back against Indiana American Water's rate proposal included in Cause No. 45870, which would increase our water rates by 30%.

This is a significant increase and comes at a time when many older Hoosiers are already struggling with higher household costs as well as other utility rates that have been raised again and again.

Please closely scrutinize this request and help protect residential customers from already too-high rates.

Sincerely,

Lillian Hayes
6725 MADISON ST
MERRILLVILLE IN, 46410-3418

From: kygardner=att.net@mg.gospringboard.io on behalf of [Kay Gardner](#)
To: [UCC Consumer Info](#)
Subject: The Water Rates Are Too High
Date: Saturday, July 1, 2023 12:46:20 PM

**** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ****

Dear Commissioners,

I'm writing today to urge the IURC to push back against Indiana American Water's rate proposal included in Cause No. 45870, which would increase our water rates by 30%.

This is a significant increase and comes at a time when many older Hoosiers are already struggling with higher household costs as well as other utility rates that have been raised again and again.

Please closely scrutinize this request and help protect residential customers from already too-high rates.

Sincerely,

Kay Gardner
12152 INSIDE TRL
NOBLESVILLE IN, 46060-8123

From: coltsfan002006@yahoo.com@mg.gospringboard.io on behalf of [Mark Cox](#)
To: [UCC Consumer Info](#)
Subject: The Water Rates Are Too High
Date: Saturday, July 1, 2023 10:27:20 AM

**** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ****

Dear Commissioners,

I'm writing today to urge the IURC to push back against Indiana American Water's rate proposal included in Cause No. 45870, which would increase our water rates by 30%.

This is a significant increase and comes at a time when many older Hoosiers are already struggling with higher household costs as well as other utility rates that have been raised again and again.

Please closely scrutinize this request and help protect residential customers from already too-high rates.

Sincerely,

Mark Cox
339 HILLENDALE DR
Greenwood IN, 46142-7436

From: pdjones60=comcast.net@mg.gospringboard.io on behalf of [Patricia D Jones](#)
To: [UCC Consumer Info](#)
Subject: The Water Rates Are Too High
Date: Saturday, July 1, 2023 3:49:23 AM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Commissioners,

I'm writing today to urge the IURC to push back against Indiana American Water's rate proposal included in Cause No. 45870, which would increase our water rates by 30%.

This is a significant increase and comes at a time when many older Hoosiers are already struggling with higher household costs as well as other utility rates that have been raised again and again.

Please closely scrutinize this request and help protect residential customers from already too-high rates.

Sincerely,

Patricia D Jones
195 E 68TH PL
Merrillville IN, 46410-3507

From: grizzlyguy=comcast.net@mg.gospringboard.io on behalf of [gregory dalton](#)
To: [UCC Consumer Info](#)
Subject: The Water Rates Are Too High
Date: Friday, June 30, 2023 12:31:17 PM

**** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ****

Dear Commissioners,

I'm writing today to urge the IURC to push back against Indiana American Water's rate proposal included in Cause No. 45870, which would increase our water rates by 30%.

This is a significant increase and comes at a time when many older Hoosiers are already struggling with higher household costs as well as other utility rates that have been raised again and again.

Please closely scrutinize this request and help protect residential customers from already too-high rates.

Sincerely,

gregory dalton
5002 W KELLER RD
Muncie IN, 47304-8941

From: lilqtangie@gmail.com@mg.gospringboard.io on behalf of [Angela Downs](#)
To: [UCC Consumer Info](#)
Subject: The Water Rates Are Too High
Date: Thursday, June 29, 2023 10:12:17 PM

**** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ****

Dear Commissioners,

I'm writing today to urge the IURC to push back against Indiana American Water's rate proposal included in Cause No. 45870, which would increase our water rates by 30%.

This is a significant increase and comes at a time when many older Hoosiers are already struggling with higher household costs as well as other utility rates that have been raised again and again.

Please closely scrutinize this request and help protect residential customers from already too-high rates.

Sincerely,

Angela Downs
3101 SAVANNAH DR
JEFFERSONVILLE IN, 47130-9745

From: gregsgmail-av=yahoo.com@mg.gospringboard.io on behalf of [Gregory Guffey](#)
To: [UCC Consumer Info](#)
Subject: The Water Rates Are Too High
Date: Thursday, June 29, 2023 6:56:24 PM

**** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ****

Dear Commissioners,

I'm writing today to urge the IURC to push back against Indiana American Water's rate proposal included in Cause No. 45870, which would increase our water rates by 30%.

This is a significant increase and comes at a time when many older Hoosiers are already struggling with higher household costs as well as other utility rates that have been raised again and again.

Please closely scrutinize this request and help protect residential customers from already too-high rates.

Sincerely,

Gregory Guffey
2659 FRAISER FIR DR
Greenwood IN, 46143-7503

From: vandersuzy@gmail.com@mg.gospringboard.io on behalf of [Susan Vanderwier](#)
To: [UCC Consumer Info](#)
Subject: The Water Rates Are Too High
Date: Thursday, June 29, 2023 3:54:18 PM

**** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ****

Dear Commissioners,

I'm writing today to urge the IURC to push back against Indiana American Water's rate proposal included in Cause No. 45870, which would increase our water rates by 30%.

This is a significant increase and comes at a time when many older Hoosiers, like myself, are already struggling with higher household costs as well as other utility rates that have been raised again and again.

Please closely scrutinize this request and help protect residential customers from already too-high rates.

Sincerely,

Susan Vanderwier
1406 JEFFERSON AVE
CHESTERTON IN, 46304-2927

From: milligant=frontier.com@mg.gospringboard.io on behalf of [Tim Milligan](#)
To: [UCC Consumer Info](#)
Subject: The Water Rates Are Too High
Date: Thursday, June 29, 2023 2:40:20 PM

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Dear Commissioners,

I'm writing today to urge the IURC to push back against Indiana American Water's rate proposal included in Cause No. 45870, which would increase our water rates by 30%.

This is a significant increase and comes at a time when many older Hoosiers are already struggling with higher household costs as well as other utility rates that have been raised again and again.

Please closely scrutinize this request and help protect residential customers from already too-high rates.

Sincerely,

Tim Milligan
20 CLAY CT
WEST LAFAYETTE IN, 47906-1164

From: sumkate9@yahoo.com@mg.gospringboard.io on behalf of [Betty Lawson](#)
To: [UCC Consumer Info](#)
Subject: The Water Rates Are Too High
Date: Thursday, June 29, 2023 12:35:29 PM

**** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ****

Dear Commissioners,

I'm writing today to urge the IURC to push back against Indiana American Water's rate proposal included in Cause No. 45870, which would increase our water rates by 30%.

This is a significant increase and comes at a time when many older Hoosiers are already struggling with higher household costs as well as other utility rates that have been raised again and again.

Please closely scrutinize this request and help protect residential customers from already too-high rates.

Sincerely,

Betty Lawson
2943 AIRPORT RD
Portage IN, 46368-7203

From: kathiemantich@yahoo.com@mg.gospringboard.io on behalf of [KATHY MANTICH](#)
To: [UCC Consumer Info](#)
Subject: The Water Rates Are Too High
Date: Thursday, June 29, 2023 12:32:22 PM

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Dear Commissioners,

I'm writing today to urge the IURC to push back against Indiana American Water's rate proposal included in Cause No. 45870, which would increase our water rates by 30%.

This is a significant increase and comes at a time when many older Hoosiers are already struggling with higher household costs as well as other utility rates that have been raised again and again.

Please closely scrutinize this request and help protect residential customers from already too-high rates.

Sincerely,

KATHY MANTICH
1462 PORT COVE DR
porter IN, 46304-9592

From: soniarice1414@gmail.com@mg.gospringboard.io on behalf of [Roger Rice](#)
To: [UCC Consumer Info](#)
Subject: The Water Rates Are Too High
Date: Thursday, June 29, 2023 12:10:22 PM

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Dear Commissioners,

I'm writing today to urge the IURC to push back against Indiana American Water's rate proposal included in Cause No. 45870, which would increase our water rates by 30%.

This is a significant increase and comes at a time when many older Hoosiers are already struggling with higher household costs as well as other utility rates that have been raised again and again.

Please closely scrutinize this request and help protect residential customers from already too-high rates.

Sincerely,

Roger Rice
4333 HAWTHORNE DR
Newburgh IN, 47630-3702

From: zanders5023@gmail.com@mg.gospringboard.io on behalf of [Andre Zanders](#)
To: [UCC Consumer Info](#)
Subject: The Water Rates Are Too High
Date: Thursday, June 29, 2023 11:34:18 AM

**** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ****

Dear Commissioners,

I'm writing today to urge the IURC to push back against Indiana American Water's rate proposal included in Cause No. 45870, which would increase our water rates by 30%.

This is a significant increase and comes at a time when many older Hoosiers are already struggling with higher household costs as well as other utility rates that have been raised again and again.

Please closely scrutinize this request and help protect residential customers from already too-high rates.

Sincerely,

Andre Zanders
9234 WRIGHT ST
Merrillville IN, 46410-4252

From: grizzlyguy=comcast.net@mg.gospringboard.io on behalf of [gregory dalton](#)
To: [UCC Consumer Info](#)
Subject: The Water Rates Are Too High
Date: Thursday, June 29, 2023 10:50:18 AM

**** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ****

Dear Commissioners,

I'm writing today to urge the IURC to push back against Indiana American Water's rate proposal included in Cause No. 45870, which would increase our water rates by 30%.

This is a significant increase and comes at a time when many older Hoosiers are already struggling with higher household costs as well as other utility rates that have been raised again and again.

Please closely scrutinize this request and help protect residential customers from already too-high rates.

Sincerely,

gregory dalton
5002 W KELLER RD
Muncie IN, 47304-8941

From: c22dj4@aol.com@mg.gospringboard.io on behalf of [Mark Gaber](#)
To: [UCC Consumer Info](#)
Subject: The Water Rates Are Too High
Date: Thursday, June 29, 2023 10:41:21 AM

**** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ****

Dear Commissioners,

I'm writing today to urge the IURC to push back against Indiana American Water's rate proposal included in Cause No. 45870, which would increase our water rates by 30%.

This is a significant increase and comes at a time when many older Hoosiers are already struggling with higher household costs as well as other utility rates that have been raised again and again.

Please closely scrutinize this request and help protect residential customers from already too-high rates.

Sincerely,

Mark Gaber
5225 TULIP TREE DR
NOBLESVILLE IN, 46062-7801

From: skirberggiddens@gmail.com@mg.gospringboard.io on behalf of [Susan Giddens](#)
To: [UCC Consumer Info](#)
Subject: The Water Rates Are Too High
Date: Thursday, June 29, 2023 10:22:20 AM

**** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ****

Dear Commissioners,

I'm writing today to urge the IURC to push back against Indiana American Water's rate proposal included in Cause No. 45870, which would increase our water rates by 30%.

This is a significant increase and comes at a time when many older Hoosiers are already struggling with higher household costs as well as other utility rates that have been raised again and again.

Please closely scrutinize this request and help protect residential customers from already too-high rates.

Sincerely,

Susan Giddens
4703 Wexmoor Drive
Kokomo IN, 46902-9596

From: shirley.habberfield@gmail.com@mg.gospringboard.io on behalf of [Shirley Habberfield](#)
To: [UCC Consumer Info](#)
Subject: The Water Rates Are Too High
Date: Thursday, June 29, 2023 9:51:18 AM

**** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ****

Dear Commissioners,

I'm writing today to urge the IURC to push back against Indiana American Water's rate proposal included in Cause No. 45870, which would increase our water rates by 30%.

This is a significant increase and comes at a time when many older Hoosiers are already struggling with higher household costs as well as other utility rates that have been raised again and again.

Please closely scrutinize this request and help protect residential customers from already too-high rates.

Sincerely,

Shirley Habberfield
1221 SPORTSMAN DR
JEFFERSONVILLE IN, 47130-6150

From: shopwu21@yahoo.com@mg.gospringboard.io on behalf of [Amy Fung](#)
To: [UCC Consumer Info](#)
Subject: The Water Rates Are Too High
Date: Thursday, June 29, 2023 9:26:16 AM

**** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ****

Dear Commissioners,

I'm writing today to urge the IURC to push back against Indiana American Water's rate proposal included in Cause No. 45870, which would increase our water rates by 30%.

This is a significant increase and comes at a time when many older Hoosiers are already struggling with higher household costs as well as other utility rates that have been raised again and again.

Please closely scrutinize this request and help protect residential customers from already too-high rates.

Sincerely,

Amy Fung
1957 ELLISON DR
WEST LAFAYETTE IN, 47906-5340

From: trishgraythornton@yahoo.com@mg.gospringboard.io on behalf of [Patricia Thornton](#)
To: [UCC Consumer Info](#)
Subject: The Water Rates Are Too High
Date: Thursday, June 29, 2023 9:15:18 AM

**** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ****

Dear Commissioners,

I'm writing today to urge the IURC to push back against Indiana American Water's rate proposal included in Cause No. 45870, which would increase our water rates by 30%.

This is a significant increase and comes at a time when many older Hoosiers are already struggling with higher household costs as well as other utility rates that have been raised again and again.

Please closely scrutinize this request and help protect residential customers from already too-high rates.

Sincerely,

Patricia Thornton
1461 West 54th Avenue
Merrillville IN, 46410-1368

From: jgary2012@yahoo.com@mg.gospringboard.io on behalf of [James Gary](#)
To: [UCC Consumer Info](#)
Subject: The Water Rates Are Too High
Date: Thursday, June 29, 2023 9:10:25 AM

**** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ****

Dear Commissioners,

I'm writing today to urge the IURC to push back against Indiana American Water's rate proposal included in Cause No. 45870, which would increase our water rates by 30%.

This is a significant increase and comes at a time when many older Hoosiers are already struggling with higher household costs as well as other utility rates that have been raised again and again.

Please closely scrutinize this request and help protect residential customers from already too-high rates.

Sincerely,

James Gary
413 E PIKE ST
CRAWFORDSVILLE IN, 47933-2521

From: michael.hanneman1958@gmail.com@mg.gospringboard.io on behalf of [Michael Hanneman](#)
To: [UCC Consumer Info](#)
Subject: The Water Rates Are Too High
Date: Thursday, June 29, 2023 8:12:18 AM

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Dear Commissioners,

I'm writing today to urge the IURC to push back against Indiana American Water's rate proposal included in Cause No. 45870, which would increase our water rates by 30%.

This is a significant increase and comes at a time when many older Hoosiers are already struggling with higher household costs as well as other utility rates that have been raised again and again.

Please closely scrutinize this request and help protect residential customers from already too-high rates.

Sincerely,

Michael Hanneman
615 MORRIS AVE
SHELBYVILLE IN, 46176-1514

From: terryking01@gmail.com@mg.gospringboard.io on behalf of [Terry King](#)
To: [UCC Consumer Info](#)
Subject: The Water Rates Are Too High
Date: Thursday, June 29, 2023 7:47:19 AM

**** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ****

Dear Commissioners,

I'm writing today to urge the IURC to push back against Indiana3924410American Water's rate proposal included in Cause No. 45870, which would increase our water rates by 30%.

This is a significant increase and comes at a time when many older Hoosiers are already struggling with higher household costs as well as other utility rates that have been raised again and again.

Please closely scrutinize this request and help protect residential customers from already too-high rates.

Sincerely,

Terry King
1039 WELCOME WAY DR
Shelbyville IN, 46176-3261

From: maddmaxx67=comcast.net@mg.gospringboard.io on behalf of [max spohn](#)
To: [UCC Consumer Info](#)
Subject: The Water Rates Are Too High
Date: Thursday, June 29, 2023 6:44:21 AM

**** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ****

Dear Commissioners,

I'm writing today to urge the IURC to push back against Indiana American Water's rate proposal included in Cause No. 45870, which would increase our water rates by 30%.

This is a significant increase and comes at a time when many older Hoosiers are already struggling with higher household costs as well as other utility rates that have been raised again and again.

Please closely scrutinize this request and help protect residential customers from already too-high rates.

Sincerely,

max spohn
1400 MAPLEWOOD DR
KOKOMO IN, 46902-3138

From: jjwithjt=aol.com@mg.gospringboard.io on behalf of [Jean Fawbush](#)
To: [UCC Consumer Info](#)
Subject: The Water Rates Are Too High
Date: Thursday, June 29, 2023 6:39:19 AM

**** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ****

Dear Commissioners,

I'm writing today to urge the IURC to push back against Indiana American Water's rate proposal included in Cause No. 45870, which would increase our water rates by 30%.

This is a significant increase and comes at a time when many older Hoosiers are already struggling with higher household costs as well as other utility rates that have been raised again and again.

Please closely scrutinize this request and help protect residential customers from already too-high rates.

Sincerely,

Jean Fawbush
225 E 15TH ST
SEYMOUR IN, 47274-1130

From: americanhoney2015@gmail.com@mg.gospringboard.io on behalf of [Mary Warren](#)
To: [UCC Consumer Info](#)
Subject: The Water Rates Are Too High
Date: Thursday, June 29, 2023 6:15:25 AM

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Dear Commissioners,

I'm writing today to urge the IURC to push back against Indiana American Water's rate proposal included in Cause No. 45870, which would increase our water rates by 30%.

This is a significant increase and comes at a time when many older Hoosiers are already struggling with higher household costs as well as other utility rates that have been raised again and again.

Please closely scrutinize this request and help protect residential customers from already too-high rates.

Sincerely,

Mary Warren
408 PAMPAW LN
JEFFERSONVILLE IN, 47130-5716

From: dawnlandersvh@gmail.com@mg.gospringboard.io on behalf of [Dawn Landers](#)
To: [UCC Consumer Info](#)
Subject: The Water Rates Are Too High
Date: Thursday, June 29, 2023 6:11:19 AM

**** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ****

Dear Commissioners,

I'm writing today to urge the IURC to push back against Indiana American Water's rate proposal included in Cause No. 45870, which would increase our water rates by 30%.

This is a significant increase and comes at a time when many older Hoosiers are already struggling with higher household costs as well as other utility rates that have been raised again and again.

Please closely scrutinize this request and help protect residential customers from already too-high rates.

Sincerely,

Dawn Landers
2928 E 35TH AVE
Lake Station IN, 46405-2911

From: cdesrocher@gmail.com@mg.gospringboard.io on behalf of [Cathy Desrocher](#)
To: [UCC Consumer Info](#)
Subject: The Water Rates Are Too High
Date: Thursday, June 29, 2023 3:22:18 AM

**** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ****

Dear Commissioners,

I'm writing today to urge the IURC to push back against Indiana American Water's rate proposal included in Cause No. 45870, which would increase our water rates by 30%.

This is a significant increase and comes at a time when many older Hoosiers are already struggling with higher household costs as well as other utility rates that have been raised again and again.

Please closely scrutinize this request and help protect residential customers from already too-high rates.

Sincerely,

Cathy Desrocher
681 DELAWARE AVE
TERRE HAUTE IN, 47804-1829

From: ancelguard-sec@yahoo.com@mg.gospringboard.io on behalf of [Pam Shelby](#)
To: [UCC Consumer Info](#)
Subject: The Water Rates Are Too High
Date: Thursday, June 29, 2023 3:07:20 AM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Commissioners,

I'm writing today to urge the IURC to push back against Indiana American Water's rate proposal included in Cause No. 45870, which would increase our water rates by 30%. Don't make us pay for the company's other purchases of other small water companies.

This is a significant increase and comes at a time when many older Hoosiers are already struggling with higher household costs as well as other utility rates that have been raised again and again.

Please closely scrutinize this request and help protect residential customers from already too-high rates.

Sincerely,

Pam Shelby
PO BOX 119
Russiaville IN, 46979-0119

From: doylem2020@gmail.com@mg.gospringboard.io on behalf of SHEILA DOYLE
To: [UCC Consumer Info](#)
Subject: The Water Rates Are Too High
Date: Thursday, July 13, 2023 3:59:12 PM

**** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ****

Dear Commissioners,

I'm writing today to urge the IURC to push back against Indiana American Water's rate proposal included in Cause No. 45870, which would increase our water rates by 30%.

This is a significant increase and comes at a time when many older Hoosiers are already struggling with higher household costs as well as other utility rates that have been raised again and again.

Please closely scrutinize this request and help protect residential customers from already too-high rates.

Sincerely,

SHEILA DOYLE
3955 WILLIAM AVE
FRANKLIN IN, 46131-8526

From: elizabeth.hagman@gmail.com@mg.gospringboard.io on behalf of [Elizabeth Hagman](#)
To: [UCC Consumer Info](#)
Subject: The Water Rates Are Too High and Any Increase raises Sewer fees
Date: Wednesday, June 28, 2023 2:06:21 PM

**** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ****

Dear Commissioners,

I'm writing today to urge the IURC to push back against Indiana American Water's rate proposal included in Cause No. 45870, which would increase our water rates by 30%.

This is a significant increase and comes at a time when many older Hoosiers are already struggling with higher household costs as well as other utility rates that have been raised again and again.

Please closely scrutinize this request and help protect residential customers from already too-high rates.

Sincerely,

Elizabeth Hagman
2020 Liberty Dr
Jeffersonville IN, 47130-6534

From: ninabb2001@yahoo.com@mg.gospringboard.io on behalf of [Juanina Johnson](#)
To: [UCC Consumer Info](#)
Subject: The Water Rates Are Too High
Date: Wednesday, June 28, 2023 11:51:20 PM

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Dear Commissioners,

I'm writing today to urge the IURC to push back against Indiana American Water's rate proposal included in Cause No. 45870, which would increase our water rates by 30%.

This is a significant increase and comes at a time when many older Hoosiers are already struggling with higher household costs as well as other utility rates that have been raised again and again.

Please closely scrutinize this request and help protect residential customers from already too-high rates.

Sincerely,

Juanina Johnson
2517 LINCOLN ST
GARY IN, 46407-3827

From: wensan621@gmail.com@mg.gospringboard.io on behalf of [Wendy Sanseverino](#)
To: [UCC Consumer Info](#)
Subject: The Water Rates Are Too High
Date: Wednesday, June 28, 2023 10:48:21 PM

**** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ****

Dear Commissioners,

I'm writing today to urge the IURC to push back against Indiana American Water's rate proposal included in Cause No. 45870, which would increase our water rates by 30%.

This is a significant increase and comes at a time when many older Hoosiers are already struggling with higher household costs as well as other utility rates that have been raised again and again.

Please closely scrutinize this request and help protect residential customers from already too-high rates.

Sincerely,

Wendy Sanseverino
19153 GOLDEN MEADOW WAY
NOBLESVILLE IN, 46060-6753

From: garytntwebb@aol.com@mg.gospringboard.io on behalf of [Gary Webb](#)
To: [UCC Consumer Info](#)
Subject: The Water Rates Are Too High
Date: Wednesday, June 28, 2023 10:43:20 PM

**** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ****

Dear Commissioners,

I'm writing today to urge the IURC to push back against Indiana American Water's rate proposal included in Cause No. 45870, which would increase our water rates by 30%.

This is a significant increase and comes at a time when many older Hoosiers are already struggling with higher household costs as well as other utility rates that have been raised again and again.

Please closely scrutinize this request and help protect residential customers from already too-high rates.

Sincerely,

Gary Webb
4050 Lucky Lane
Greenwood IN, 46142-8332

From: jowayneash@gmail.com@mg.gospringboard.io on behalf of [JoAnn Bubolz](#)
To: [UCC Consumer Info](#)
Subject: The Water Rates Are Too High
Date: Wednesday, June 28, 2023 10:43:19 PM

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Dear Commissioners,

I'm writing today to urge the IURC to push back against Indiana American Water's rate proposal included in Cause No. 45870, which would increase our water rates by 30%.

This is a significant increase and comes at a time when many older Hoosiers are already struggling with higher household costs as well as other utility rates that have been raised again and again.

Please closely scrutinize this request and help protect residential customers from already too-high rates.

Sincerely,

JoAnn Bubolz
1246 EDITH AVE
Noblesville IN, 46060-1050

From: stutz2@hotmail.com@mg.gospringboard.io on behalf of [Mark Amstutz](#)
To: [UCC Consumer Info](#)
Subject: The Water Rates Are Too High
Date: Wednesday, June 28, 2023 10:35:20 PM

**** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ****

Dear Commissioners,

I'm writing today to urge the IURC to push back against Indiana American Water's rate proposal included in Cause No. 45870, which would increase our water rates by 30%.

This is a significant increase and comes at a time when many older Hoosiers are already struggling with higher household costs as well as other utility rates that have been raised again and again.

Please closely scrutinize this request and help protect residential customers from already too-high rates.

Sincerely,

Mark Amstutz
997 N 10TH ST
NOBLESVILLE IN, 46060-1850

From: r12rosie@gmail.com@mg.gospringboard.io on behalf of [Rosemary Herrera Meza](#)
To: [UCC Consumer Info](#)
Subject: The Water Rates Are Too High
Date: Wednesday, June 28, 2023 10:26:24 PM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Commissioners,

I'm writing today to urge the IURC to push back against Indiana American Water's rate proposal included in Cause No. 45870, which would increase our water rates by 30%.

This is a significant increase and comes at a time when many older Hoosiers are already struggling with higher household costs as well as other utility rates that have been raised again and again.

Please closely scrutinize this request and help protect residential customers from already too-high rates.

Sincerely,

Rosemary Herrera Meza
3301 W 74TH PL
Merrillville IN, 46410-4459

From: lightchild413@gmail.com@mg.gospringboard.io on behalf of [cynthia harris](#)
To: [UCC Consumer Info](#)
Subject: The Water Rates Are Too High
Date: Wednesday, June 28, 2023 10:09:18 PM

**** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ****

Dear Commissioners,

I'm writing today to urge the IURC to push back against Indiana American Water's rate proposal included in Cause No. 45870, which would increase our water rates by 30%.

This is a significant increase and comes at a time when many older Hoosiers are already struggling with higher household costs as well as other utility rates that have been raised again and again.

Please closely scrutinize this request and help protect residential customers from already too-high rates.

Sincerely,

cynthia harris
7120 HIBERNIA RD
CHARLESTOWN IN, 47111-9487

From: ladyfran49@icloud.com on behalf of [Frances Peel](#)
To: [UCC Consumer Info](#)
Subject: The Water Rates Are Too High
Date: Wednesday, June 28, 2023 9:48:19 PM

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Dear Commissioners,

I'm writing today to urge the IURC to push back against Indiana American Water's rate proposal included in Cause No. 45870, which would increase our water rates by 30%.

This is a significant increase and comes at a time when many older Hoosiers are already struggling with higher household costs as well as other utility rates that have been raised again and again.

Please closely scrutinize this request and help protect residential customers from already too-high rates.

Sincerely,

Frances Peel
825 MARYLAND ST
GARY IN, 46402-2544

From: deckardj43@gmail.com@mg.gospringboard.io on behalf of [Jack Deckard](#)
To: [UCC Consumer Info](#)
Subject: The Water Rates Are Too High
Date: Wednesday, June 28, 2023 9:44:18 PM

**** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ****

Dear Commissioners,

I'm writing today to urge the IURC to push back against Indiana American Water's rate proposal included in Cause No. 45870, which would increase our water rates by 30%.

This is a significant increase and comes at a time when many older Hoosiers are already struggling with higher household costs as well as other utility rates that have been raised again and again.

Please closely scrutinize this request and help protect residential customers from already too-high rates.

Sincerely,

Jack Deckard
9 Hampton Ct.
Crawfordsville IN, 47933-6956

From: patel_vd@hotmail.com@mg.gospringboard.io on behalf of [Vikram Patel](#)
To: [UCC Consumer Info](#)
Subject: The Water Rates Are Too High
Date: Wednesday, June 28, 2023 9:40:21 PM

**** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ****

Dear Commissioners,

I'm writing today to urge the IURC to push back against Indiana American Water's rate proposal included in Cause No. 45870, which would increase our water rates by 30%.

This is a significant increase and comes at a time when many older Hoosiers are already struggling with higher household costs as well as other utility rates that have been raised again and again.

Please closely scrutinize this request and help protect residential customers from already too-high rates.

Sincerely,

Vikram Patel
5295 SHERWIN AVE
Portage IN, 46368-3941

From: thunderdrummer48@hotmail.com@mg.gospringboard.io on behalf of [Julie Frederick](#)
To: [UCC Consumer Info](#)
Subject: The Water Rates Are Too High
Date: Wednesday, June 28, 2023 9:33:19 PM

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Dear Commissioners,

I'm writing today to urge the IURC to push back against Indiana American Water's rate proposal included in Cause No. 45870, which would increase our water rates by 30%.

This is a significant increase and comes at a time when many older Hoosiers are already struggling with higher household costs as well as other utility rates that have been raised again and again.

Please closely scrutinize this request and help protect residential customers from already too-high rates.

Sincerely,

Julie Frederick
594 N SHORE BLVD
FRANKLIN IN, 46131-7949

From: pdmarks1=comcast.net@mq.gospringboard.io on behalf of [Paul Marks](#)
To: [UCC Consumer Info](#)
Subject: The Water Rates Are Too High
Date: Wednesday, June 28, 2023 8:40:23 PM

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Dear Commissioners,

I'm writing today to urge the IURC to push back against Indiana American Water's rate proposal included in Cause No. 45870, which would increase our water rates by 30%.

This is a significant increase and comes at a time when many older Hoosiers are already struggling with higher household costs as well as other utility rates that have been raised again and again.

Please closely scrutinize this request and help protect residential customers from already too-high rates.

Sincerely,

Paul Marks
176 FRASER LN
HOBART IN, 46342-3449

From: js9090=iendeavor.com@mg.gospringboard.io on behalf of [Sheila Meece](#)
To: [UCC Consumer Info](#)
Subject: The Water Rates Are Too High
Date: Wednesday, June 28, 2023 8:36:19 PM

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Dear Commissioners,

I'm writing today to urge the IURC to push back against Indiana American Water's rate proposal included in Cause No. 45870, which would increase our water rates by 30%.

This is a significant increase and comes at a time when many older Hoosiers are already struggling with higher household costs as well as other utility rates that have been raised again and again.

Please closely scrutinize this request and help protect residential customers from already too-high rates.

Sincerely,

Sheila Meece
9090 N ROMINE RD
Mooresville IN, 46158-6333

From: cottrilln@yahoo.com@mg.gospringboard.io on behalf of [Nancy Cottrill](#)
To: [UCC Consumer Info](#)
Subject: The Water Rates Are Too High
Date: Wednesday, June 28, 2023 8:11:20 PM

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Dear Commissioners,

I'm writing today to urge the IURC to push back against Indiana American Water's rate proposal included in Cause No. 45870, which would increase our water rates by 30%.

This is a significant increase and comes at a time when many older Hoosiers are already struggling with higher household costs as well as other utility rates that have been raised again and again.

Please closely scrutinize this request and help protect residential customers from already too-high rates.

Sincerely,

Nancy Cottrill
1301 brooks ct
Seymour IN, 47274-4522

From: united2748@aol.com on behalf of [JOHN AZZARELLO](#)
To: [UCC Consumer Info](#)
Subject: The Water Rates Are Too High
Date: Wednesday, June 28, 2023 8:09:22 PM

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Dear Commissioners,

I'm writing today to urge the IURC to push back against Indiana American Water's rate proposal included in Cause No. 45870, which would increase our water rates by 30%.

This is a significant increase and comes at a time when many older Hoosiers are already struggling with higher household costs as well as other utility rates that have been raised again and again.

Please closely scrutinize this request and help protect residential customers from already too-high rates.

Sincerely,

JOHN AZZARELLO
124 SOUTH WISCONSIN STREET
HOBART IN, 46342-4141

From: loriehannoy=outlook.com@mg.gospringboard.io on behalf of [Lorie Hannoy](#)
To: [UCC Consumer Info](#)
Subject: The Water Rates Are Too High
Date: Wednesday, June 28, 2023 7:58:22 PM

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Dear Commissioners,

I'm writing today to urge the IURC to push back against Indiana American Water's rate proposal included in Cause No. 45870, which would increase our water rates by 30%.

This is a significant increase and comes at a time when many older Hoosiers are already struggling with higher household costs as well as other utility rates that have been raised again and again.

Please closely scrutinize this request and help protect residential customers from already too-high rates.

Sincerely,

Lorie Hannoy
25n arsenal ave
Indianapolis IN, 46201-3807

From: jackb1179=comcast.net@mg.gospringboard.io on behalf of [John Baron](#)
To: [UCC Consumer Info](#)
Subject: The Water Rates Are Too High
Date: Wednesday, June 28, 2023 7:35:20 PM

**** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ****

Dear Commissioners,

Raising water rates will be detrimental to senior citizens on fixed incomes. I am one of those. It will create a hardship for me. I urge you not to raise the water rates.

Sincerely,

John Baron
117 N 18th St
Chesterton IN, 46304-1901

From: ma72=evansville.edu@mg.gospringboard.io on behalf of [Jan Adams](#)
To: [UCC Consumer Info](#)
Subject: The Water Rates Are Too High
Date: Wednesday, June 28, 2023 7:33:20 PM

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Dear Commissioners,

I'm writing today to urge the IURC to push back against Indiana American Water's rate proposal included in Cause No. 45870, which would increase our water rates by 30%.

This is a significant increase and comes at a time when many older Hoosiers are already struggling with higher household costs as well as other utility rates that have been raised again and again.

Please closely scrutinize this request and help protect residential customers from already too-high rates.

Sincerely,

Jan Adams
6588 Hillsgate Court
OH214
Newburgh IN, 47630-1701

From: chamberlaindoug22@yahoo.com@mg.gospringboard.io on behalf of [Douglas Chamberlain](#)
To: [UCC Consumer Info](#)
Subject: The Water Rates Are Too High
Date: Wednesday, June 28, 2023 7:08:20 PM

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Dear Commissioners,

I'm writing today to urge the IURC to push back against Indiana American Water's rate proposal included in Cause No. 45870, which would increase our water rates by 30%.

This is a significant increase and comes at a time when many older Hoosiers are already struggling with higher household costs as well as other utility rates that have been raised again and again.

Please closely scrutinize this request and help protect residential customers from already too-high rates.

Sincerely,

Douglas Chamberlain
222 W SOUTH ST
Shelbyville IN, 46176-2026

From: eotte26@yahoo.com@mg.gospringboard.io on behalf of [Elizabeth Otte](#)
To: [UCC Consumer Info](#)
Subject: The Water Rates Are Too High
Date: Wednesday, June 28, 2023 6:57:18 PM

**** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ****

Dear Commissioners,

I'm writing today to urge the IURC to push back against Indiana American Water's rate proposal included in Cause No. 45870, which would increase our water rates by 30%.

This is a significant increase and comes at a time when many older Hoosiers are already struggling with higher household costs as well as other utility rates that have been raised again and again.

Please closely scrutinize this request and help protect residential customers from already too-high rates.

Sincerely,

Elizabeth Otte
3466 WOODVIEW DR
NEWBURGH IN, 47630-8446

From: dthorpe1812=comcast.net@mg.gospringboard.io on behalf of [Donald Don](#)
To: [UCC Consumer Info](#)
Subject: The Water Rates Are Too High
Date: Wednesday, June 28, 2023 6:49:19 PM

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Dear Commissioners,

I'm writing today to urge the IURC to push back against Indiana American Water's rate proposal included in Cause No. 45870, which would increase our water rates by 30%.

This is a significant increase and comes at a time when many older Hoosiers are already struggling with higher household costs as well as other utility rates that have been raised again and again.

Please closely scrutinize this request and help protect residential customers from already too-high rates.

Sincerely,

Donald Don
1812 W MEMORIAL DR
Muncie IN, 47302-6622

From: cad33049@yahoo.com@mg.gospringboard.io on behalf of [Cindy Dunlap](#)
To: [UCC Consumer Info](#)
Subject: The Water Rates Are Too High
Date: Wednesday, June 28, 2023 6:48:19 PM

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Dear Commissioners,

I'm writing today to urge the IURC to push back against Indiana American Water's rate proposal included in Cause No. 45870, which would increase our water rates by 30%.

This is a significant increase and comes at a time when many older Hoosiers are already struggling with higher household costs as well as other utility rates that have been raised again and again.

Please closely scrutinize this request and help protect residential customers from already too-high rates.

My sole source of income is my small social security check. When paying all of my utility bills I have very little left for food and medicine. My social security check has not ever risen 30% and never can be sure with the current congress that it is secure. Also with an increase in water cost, the sanitation bill will rise too.

Sincerely,

Cindy Dunlap
2205 AVALON CT
Kokomo IN, 46902-3101

From: bosoxchic2004@aol.com@mg.gospringboard.io on behalf of [Yvonne Moore](#)
To: [UCC Consumer Info](#)
Subject: The Water Rates Are Too High
Date: Wednesday, June 28, 2023 6:44:19 PM

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Dear Commissioners,

I'm writing today to urge the IURC to push back against Indiana American Water's rate proposal included in Cause No. 45870, which would increase our water rates by 30%.

This is a significant increase and comes at a time when many older Hoosiers are already struggling with higher household costs as well as other utility rates that have been raised again and again.

Please closely scrutinize this request and help protect residential customers from already too-high rates.

Sincerely,

Yvonne Moore
3707 PARKVIEW WAY
JEFFERSONVILLE IN, 47130-6904

From: vw50hughes=att.net@mg.gospringboard.io on behalf of [Victor Hughes](#)
To: [UCC Consumer Info](#)
Subject: The Water Rates Are Too High
Date: Wednesday, June 28, 2023 6:23:25 PM

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Dear Commissioners,

I'm writing today to urge the IURC to push back against Indiana American Water's rate proposal included in Cause No. 45870, which would increase our water rates by 30%.

This is a significant increase and comes at a time when many older Hoosiers are already struggling with higher household costs as well as other utility rates that have been raised again and again.

Please closely scrutinize this request and help protect residential customers from already too-high rates.

Sincerely,

Victor Hughes
415 PLEASANTVIEW DR
GREENWOOD IN, 46142-8579

From: gilbertsj1@yahoo.com@mg.gospringboard.io on behalf of [Stephen Gilbert](#)
To: [UCC Consumer Info](#)
Subject: The Water Rates Are Too High
Date: Wednesday, June 28, 2023 5:56:17 PM

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Dear Commissioners,

I'm writing today to urge the IURC to push back against Indiana American Water's rate proposal included in Cause No. 45870, which would increase our water rates by 30%.

This is a significant increase and comes at a time when many older Hoosiers are already struggling with higher household costs as well as other utility rates that have been raised again and again.

Please closely scrutinize this request and help protect residential customers from already too-high rates.

Sincerely,

Stephen Gilbert
1106 LIGHTHOUSE DR
1106 Lighthouse Drive
JEFFERSONVILLE IN, 47130-5887

From: ricky5214@yahoo.com@mg.gospringboard.io on behalf of [Ricky Nelson](#)
To: [UCC Consumer Info](#)
Subject: The Water Rates Are Too High
Date: Wednesday, June 28, 2023 5:51:19 PM

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Dear Commissioners,

I'm writing today to urge the IURC to push back against Indiana American Water's rate proposal included in Cause No. 45870, which would increase our water rates by 30%.

This is a significant increase and comes at a time when many older Hoosiers are already struggling with higher household costs as well as other utility rates that have been raised again and again.

Please closely scrutinize this request and help protect residential customers from already too-high rates.

Sincerely,

Ricky Nelson
200 WHITSETT WAY
CHARLESTOWN IN, 47111-1737

From: jkmihalek=outlook.com@mg.gospringboard.io on behalf of [Judy Mihalek](#)
To: [UCC Consumer Info](#)
Subject: The Water Rates Are Too High
Date: Wednesday, June 28, 2023 5:42:16 PM

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Dear Commissioners,

I'm writing today to urge the IURC to push back against Indiana American Water's rate proposal included in Cause No. 45870, which would increase our water rates by 30%.

This is a significant increase and comes at a time when many older Hoosiers are already struggling with higher household costs as well as other utility rates that have been raised again and again.

Please closely scrutinize this request and help protect residential customers from already too-high rates.

Sincerely,

Judy Mihalek
5450 INDEPENDENCE AVE
PORTAGE IN, 46368-3220

From: and.ja2@gmail.com@mg.gospringboard.io on behalf of [Joseph Anderson](#)
To: [UCC Consumer Info](#)
Subject: The Water Rates Are Too High
Date: Wednesday, June 28, 2023 5:30:24 PM

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Dear Commissioners,

I'm writing today to urge the IURC to push back against Indiana American Water's rate proposal included in Cause No. 45870, which would increase our water rates by 30%.

This is a significant increase and comes at a time when many older Hoosiers are already struggling with higher household costs as well as other utility rates that have been raised again and again.

Please closely scrutinize this request and help protect residential customers from already too-high rates.

Sincerely,

Joseph Anderson
2370 MARSHALL ST
Gary IN, 46404-3327

From: carol9040=comcast.net@mg.gospringboard.io on behalf of [Carol Lee](#)
To: [UCC Consumer Info](#)
Subject: The Water Rates Are Too High
Date: Wednesday, June 28, 2023 5:16:18 PM

**** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ****

Dear Commissioners,

I'm writing today to urge the IURC to push back against Indiana American Water's rate proposal included in Cause No. 45870, which would increase our water rates by 30%.

This is a significant increase and comes at a time when many older Hoosiers are already struggling with higher household costs as well as other utility rates that have been raised again and again.

Please closely scrutinize this request and help protect residential customers from already too-high rates.

Sincerely,

Carol Lee
830 Whiffletree Dr
Chesterton IN, 46304-1557

From: mtdempsey@gmail.com@mg.gospringboard.io on behalf of [Mark Dempsey](#)
To: [UCC Consumer Info](#)
Subject: The Water Rates Are Too High
Date: Wednesday, June 28, 2023 5:13:23 PM

**** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ****

Dear Commissioners,

I'm writing today to urge the IURC to push back against Indiana American Water's rate proposal included in Cause No. 45870, which would increase our water rates by 30%.

This is a significant increase and comes at a time when many older Hoosiers are already struggling with higher household costs as well as other utility rates that have been raised again and again.

Please closely scrutinize this request and help protect residential customers from already too-high rates.

Sincerely,

Mark Dempsey
116 Lochwood Court
New Albany IN, 47150-7723

From: wesshirkey@gmail.com@mg.gospringboard.io on behalf of [Wesley Shirkey](#)
To: [UCC Consumer Info](#)
Subject: The Water Rates Are Too High
Date: Wednesday, June 28, 2023 5:09:19 PM

**** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ****

Dear Commissioners,

I'm writing today to urge the IURC to push back against Indiana American Water's rate proposal included in Cause No. 45870, which would increase our water rates by 30%.

This is a significant increase and comes at a time when many older Hoosiers are already struggling with higher household costs as well as other utility rates that have been raised again and again.

Please closely scrutinize this request and help protect residential customers from already too-high rates.

Utilities here in Southern Indiana have gotten out of control. We continue to pay for the mistakes and poor decisions of CenterPoint Energy and Newburgh Sewer.

Sincerely,

Wesley Shirkey
205 FAIRFAX
NEWBURGH IN, 47630-2415

From: cadolf84=frontier.com@mg.gospringboard.io on behalf of [Cynthia Adolfson](#)
To: [UCC Consumer Info](#)
Subject: The Water Rates Are Too High
Date: Wednesday, June 28, 2023 5:04:17 PM

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Dear Commissioners,

I'm writing today to urge the IURC to push back against Indiana American Water's rate proposal included in Cause No. 45870, which would increase our water rates by 30%.

This is a significant increase and comes at a time when many older Hoosiers are already struggling with higher household costs as well as other utility rates that have been raised again and again.

Please closely scrutinize this request and help protect residential customers from already too-high rates.

Sincerely,

Cynthia Adolfson
1291 MEDLEE DR
HOBART IN, 46342-6514

From: dkg091065@yahoo.com@mg.gospringboard.io on behalf of [Don Gregory](#)
To: [UCC Consumer Info](#)
Subject: The Water Rates Are Too High
Date: Wednesday, June 28, 2023 4:58:18 PM

**** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ****

Dear Commissioners,

I'm writing today to urge the IURC to push back against Indiana American Water's rate proposal included in Cause No. 45870, which would increase our water rates by 30%.

This is a significant increase and comes at a time when many older Hoosiers are already struggling with higher household costs as well as other utility rates that have been raised again and again.

Please closely scrutinize this request and help protect residential customers from already too-high rates.

Sincerely,

Don Gregory
215 N VIRGINIA ST
HOBART IN, 46342-2951

From: donandjerry=comcast.net@mg.gospringboard.io on behalf of [Jerry Kreighbaum](#)
To: [UCC Consumer Info](#)
Subject: The Water Rates Are Too High
Date: Wednesday, June 28, 2023 4:56:20 PM

**** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ****

Dear Commissioners,

I'm writing today to urge the IURC to push back against Indiana American Water's rate proposal included in Cause No. 45870, which would increase our water rates by 30%.

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Please closely scrutinize this request and help protect residential customers from already too-high rates.

Sincerely,

Jerry Kreighbaum
215 N VIRGINIA ST
HOBART IN, 46342-2951

From: bmore316@gmail.com@mg.gospringboard.io on behalf of [Barbara Elmore](#)
To: [UCC Consumer Info](#)
Subject: The Water Rates Are Too High
Date: Wednesday, June 28, 2023 4:56:18 PM

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Dear Commissioners,

I'm writing today to urge the IURC to push back against Indiana American Water's rate proposal included in Cause No. 45870, which would increase our water rates by 30%.

This is a significant increase and comes at a time when many older Hoosiers are already struggling with higher household costs as well as other utility rates that have been raised again and again.

Please closely scrutinize this request and help protect residential customers from already too-high rates.

Sincerely,

Barbara Elmore
1810 S 10TH ST
TERRE HAUTE IN, 47802-2420

From: autograph_hound_411@yahoo.com@mg.gospringboard.io on behalf of [robert m babb](#)
To: [UCC Consumer Info](#)
Subject: The Water Rates Are Too High
Date: Wednesday, June 28, 2023 4:48:20 PM

**** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ****

Dear Commissioners,

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This is a significant increase and comes at a time when many older Hoosiers are already struggling with higher household costs as well as other utility rates that have been raised again and again.

Please closely scrutinize this request and help protect residential customers from already too-high rates.

Sincerely,

robert m babb
307 west prairie street
warsaw indiana
Warsaw IN, 46580-4342

From: mnmeckerle@aol.com@mg.gospringboard.io on behalf of [Marilyn Eckerle](#)
To: [UCC Consumer Info](#)
Subject: The Water Rates Are Too High
Date: Wednesday, June 28, 2023 4:46:20 PM

**** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ****

Dear Commissioners,

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This is a significant increase and comes at a time when many older Hoosiers are already struggling with higher household costs as well as other utility rates that have been raised again and again.

Please closely scrutinize this request and help protect residential customers from already too-high rates.

Sincerely,

Marilyn Eckerle
1606 FOXMERE WAY
GREENWOOD IN, 46142-4807

From: danhopkins0696=comcast.net@mg.gospringboard.io on behalf of [Dan Hopkins](#)
To: [UCC Consumer Info](#)
Subject: The Water Rates Are Too High
Date: Wednesday, June 28, 2023 4:41:24 PM

**** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ****

Dear Commissioners,

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This is a significant increase and comes at a time when many older Hoosiers are already struggling with higher household costs as well as other utility rates that have been raised again and again.

Please closely scrutinize this request and help protect residential customers from already too-high rates.

Sincerely,

Dan Hopkins
4755 JEFFERSON ST
GARY IN, 46408-4530

From: judithkays=aol.com@mg.gospringboard.io on behalf of [Judith Schlicker](#)
To: [UCC Consumer Info](#)
Subject: The Water Rates Are Too High
Date: Wednesday, June 28, 2023 4:38:18 PM

**** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ****

Dear Commissioners,

I'm writing today to urge the IURC to push back against Indiana American Water's rate proposal included in Cause No. 45870, which would increase our water rates by 30%.

This is a significant increase and comes at a time when many older Hoosiers are already struggling with higher household costs as well as other utility rates that have been raised again and again.

Please closely scrutinize this request and help protect residential customers from already too-high rates.

I am a senior citizen in this, will make my sewer rates go up as well. It will be very hard to make ends meet with these rate hikes, along with the inflation at the grocery store, and everything else going up.

Sincerely,

Judith Schlicker
861 FREEDOM DR
SEYMOUR IN, 47274-2800

From: dmvin=aol.com@mg.gospringboard.io on behalf of [Laura Vizena](#)
To: [UCC Consumer Info](#)
Subject: The Water Rates Are Too High
Date: Wednesday, June 28, 2023 4:34:20 PM

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Dear Commissioners,

I'm writing today to urge the IURC to push back against Indiana American Water's rate proposal included in Cause No. 45870, which would increase our water rates by 30%.

This is a significant increase and comes at a time when many older Hoosiers are already struggling with higher household costs as well as other utility rates that have been raised again and again.

Please closely scrutinize this request and help protect residential customers from already too-high rates.

Sincerely,

Laura Vizena
2636 MIAMI ST
LAKE STATION IN, 46405-2158

From: pw7086@yahoo.com@mg.gospringboard.io on behalf of [Chia-yi Wu](#)
To: [UCC Consumer Info](#)
Subject: The Water Rates Are Too High
Date: Wednesday, June 28, 2023 4:27:18 PM

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Dear Commissioners,

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This is a significant increase and comes at a time when many older Hoosiers are already struggling with higher household costs as well as other utility rates that have been raised again and again.

Please closely scrutinize this request and help protect residential customers from already too-high rates.

Sincerely,

Chia-yi Wu
1957 ELLISON DR
West Lafayette IN, 47906-5340

From: donmetz62@gmail.com@mg.gospringboard.io on behalf of [Donald G Metzger](#)
To: [UCC Consumer Info](#)
Subject: The Water Rates Are Too High
Date: Wednesday, June 28, 2023 4:26:17 PM

**** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ****

Dear Commissioners,

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This is a significant increase and comes at a time when many older Hoosiers are already struggling with higher household costs as well as other utility rates that have been raised again and again.

Please closely scrutinize this request and help protect residential customers from already too-high rates.

Sincerely,

Donald G Metzger
683 FINDLAY LN
GREENWOOD IN, 46143-6620

From: eslopsema=att.net@mg.gospringboard.io on behalf of [edward slopsema](#)
To: [UCC Consumer Info](#)
Subject: The Water Rates Are Too High
Date: Wednesday, June 28, 2023 4:24:18 PM

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Dear Commissioners,

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This is a significant increase and comes at a time when many older Hoosiers are already struggling with higher household costs as well as other utility rates that have been raised again and again.

Please closely scrutinize this request and help protect residential customers from already too-high rates.

Sincerely,

edward slopsema
3709 W OXLEY DR
MUNCIE IN, 47304-5975

From: paulajson@aol.com@mg.gospringboard.io on behalf of [Paula Johnson](#)
To: [UCC Consumer Info](#)
Subject: The Water Rates Are Too High
Date: Wednesday, June 28, 2023 4:20:18 PM

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Dear Commissioners,

I'm writing today to urge the IURC to push back against Indiana American Water's rate proposal included in Cause No. 45870, which would increase our water rates by 30%. We often have brown colored water. I do not appreciate higher billings when the water quality is not great.

This is a significant increase and comes at a time when many older Hoosiers are already struggling with higher household costs as well as other utility rates that have been raised again and again.

Please closely scrutinize this request and help protect residential customers from already too-high rates.

Sincerely,

Paula Johnson
119 ARCADIA
Terre Haute IN, 47803-1701

From: ttrs salad2@yahoo.com@mg.gospringboard.io on behalf of [Isaiea Copra](#)
To: [UCC Consumer Info](#)
Subject: The Water Rates Are Too High
Date: Wednesday, June 28, 2023 4:15:20 PM

**** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ****

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This is a significant increase and comes at a time when many older Hoosiers are already struggling with higher household costs as well as other utility rates that have been raised again and again.

Please closely scrutinize this request and help protect residential customers from already too-high rates.

Sincerely,

Isaiea Copra
1259 S PAUL DRESSER ST
TERRE HAUTE IN, 47803-3530

From: marc.gullion@gmail.com@mg.gospringboard.io on behalf of [Marc Gullion](#)
To: [UCC Consumer Info](#)
Subject: The Water Rates Are Too High
Date: Wednesday, June 28, 2023 4:15:19 PM

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Please closely scrutinize this request and help protect residential customers from already too-high rates.

Sincerely,

Marc Gullion
831 N JEFFERSON ST
MUNCIE IN, 47305-1427

From: carolwitold=comcast.net@mg.gospringboard.io on behalf of [Witold m Lesniewski](#)
To: [UCC Consumer Info](#)
Subject: The Water Rates Are Too High
Date: Wednesday, June 28, 2023 4:14:20 PM

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This is a significant increase and comes at a time when many older Hoosiers are already struggling with higher household costs as well as other utility rates that have been raised again and again.

Please closely scrutinize this request and help protect residential customers from already too-high rates.

Sincerely,

Witold m Lesniewski
5720 INDEPENDENCE AVE
Portage IN, 46368-3312

From: osharyl@gmail.com@mg.gospringboard.io on behalf of [Joel Obermeyer](#)
To: [UCC Consumer Info](#)
Subject: The Water Rates Are Too High
Date: Wednesday, June 28, 2023 4:14:19 PM

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Dear Commissioners,

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This is a significant increase and comes at a time when many older Hoosiers are already struggling with higher household costs as well as other utility rates that have been raised again and again.

Please closely scrutinize this request and help protect residential customers from already too-high rates.

Sincerely,

Joel Obermeyer
211 W 8TH ST
Hobart IN, 46342-5123

From: mwmlawoffices@aol.com@mg.gospringboard.io on behalf of [Henry Mahmoud](#)
To: [UCC Consumer Info](#)
Subject: The Water Rates Are Too High
Date: Wednesday, June 28, 2023 4:06:17 PM

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Dear Commissioners,

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This is a significant increase and comes at a time when many older Hoosiers are already struggling with higher household costs as well as other utility rates that have been raised again and again.

Please closely scrutinize this request and help protect residential customers from already too-high rates.

Sincerely,

Henry Mahmoud
845 VIRGINIA ST FL 2
GARY IN, 46402-2703

From: kathypodis@gmail.com@mg.gospringboard.io on behalf of [Kathy Platipodis](#)
To: [UCC Consumer Info](#)
Subject: The Water Rates Are Too High
Date: Wednesday, June 28, 2023 4:05:18 PM

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Please closely scrutinize this request and help protect residential customers from already too-high rates.

Sincerely,

Kathy Platipodis
408 CALIFORNIA ST
CRAWFORDSVILLE IN, 47933-1121

From: davidgoffinet@yahoo.com@mg.gospringboard.io on behalf of [David Goffinet](#)
To: [UCC Consumer Info](#)
Subject: The Water Rates Are Too High
Date: Wednesday, June 28, 2023 3:55:18 PM

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Dear Commissioners,

I'm writing today to urge the IURC to push back against Indiana American Water's rate proposal included in Cause No. 45870, which would increase our water rates by 30%.

This is a significant increase and comes at a time when many older Hoosiers are already struggling with higher household costs as well as other utility rates that have been raised again and again.

Please closely scrutinize this request and help protect residential customers from already too-high rates.

Plus, where I live water pressure is low and our neighborhood can not get any resolution with American Water.

Sincerely,

David Goffinet
709 VINE LEAF TRL
NEW ALBANY IN, 47150-4578

From: ddinkel2=comcast.net@mg.gospringboard.io on behalf of [Daniel Dinkel](#)
To: [UCC Consumer Info](#)
Subject: The Water Rates Are Too High
Date: Wednesday, June 28, 2023 3:52:17 PM

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Dear Commissioners,

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This is a significant increase and comes at a time when many older Hoosiers are already struggling with higher household costs as well as other utility rates that have been raised again and again.

Please closely scrutinize this request and help protect residential customers from already too-high rates.

Sincerely,

Daniel Dinkel
2005 WELLESLEY LN
KOKOMO IN, 46902-4586

From: dialm4206@gmail.com@mg.gospringboard.io on behalf of [Diane Moreno](#)
To: [UCC Consumer Info](#)
Subject: The Water Rates Are Too High
Date: Wednesday, June 28, 2023 3:49:17 PM

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Dear Commissioners,

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Please closely scrutinize this request and help protect residential customers from already too-high rates.

Sincerely,

Diane Moreno
2896 N. Wind Chime Cir
Greenwood IN, 46143-6764

From: dwwright195137@yahoo.com@mg.gospringboard.io on behalf of [David Wright](#)
To: [UCC Consumer Info](#)
Subject: The Water Rates Are Too High
Date: Wednesday, June 28, 2023 3:48:18 PM

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Dear Commissioners,

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Please closely scrutinize this request and help protect residential customers from already too-high rates.

I am 72 and retired. I have a hard enough time buying my meds and food.

Sincerely,

David Wright
8702 N DOGWOOD DR
Charlestown IN, 47111-9657

From: twlunn@gmail.com@mg.gospringboard.io on behalf of [Thomas Lunn](#)
To: [UCC Consumer Info](#)
Subject: The Water Rates Are Too High
Date: Wednesday, June 28, 2023 3:48:17 PM

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Dear Commissioners,

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This is a significant increase and comes at a time when many older Hoosiers are already struggling with higher household costs as well as other utility rates that have been raised again and again.

Please closely scrutinize this request and help protect residential customers from already too-high rates.

Sincerely,

Thomas Lunn
1038 State St
Hobart IN, 46342-6050

From: stocktoncarole4@gmail.com@mg.gospringboard.io on behalf of [Carole Stockton](#)
To: [UCC Consumer Info](#)
Subject: The Water Rates Are Too High
Date: Wednesday, June 28, 2023 3:47:19 PM

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Dear Commissioners,

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This is a significant increase and comes at a time when many older Hoosiers are already struggling with higher household costs as well as other utility rates that have been raised again and again.

Please closely scrutinize this request and help protect residential customers from already too-high rates.

Sincerely,

Carole Stockton
282 Calvin Circle
Greenwood IN, 46143-2457

From: fzunis2000@yahoo.com@mg.gospringboard.io on behalf of [Frank Zunis](#)
To: [UCC Consumer Info](#)
Subject: The Water Rates Are Too High
Date: Wednesday, June 28, 2023 3:39:17 PM

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Dear Commissioners,

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This is a significant increase and comes at a time when many older Hoosiers are already struggling with higher household costs as well as other utility rates that have been raised again and again.

Please closely scrutinize this request and help protect residential customers from already too-high rates.

Sincerely,

Frank Zunis
267 GOLF CT
Greenwood IN, 46143-1906

From: albertads4422@gmail.com@mg.gospringboard.io on behalf of [Alberta Turner](#)
To: [UCC Consumer Info](#)
Subject: The Water Rates Are Too High
Date: Wednesday, June 28, 2023 3:34:19 PM

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Dear Commissioners,

I'm writing today to urge the IURC to push back against Indiana American Water's rate proposal included in Cause No. 45870, which would increase our water rates by 30%.

This is a significant increase and comes at a time when many older Hoosiers are already struggling with higher household costs as well as other utility rates that have been raised again and again.

Please closely scrutinize this request and help protect residential customers from already too-high rates.

Sincerely,

Alberta Turner
1030 SHARON DR
JEFFERSONVILLE IN, 47130-4522

From: slipnot5fingers@gmail.com@mg.gospringboard.io on behalf of [Doug Jurls](#)
To: [UCC Consumer Info](#)
Subject: The Water Rates Are Too High
Date: Wednesday, June 28, 2023 3:34:18 PM

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Dear Commissioners,

I'm writing today to urge the IURC to push back against Indiana American Water's rate proposal included in Cause No. 45870, which would increase our water rates by 30%.

This is a significant increase and comes at a time when many older Hoosiers are already struggling with higher household costs as well as other utility rates that have been raised again and again.

Please closely scrutinize this request and help protect residential customers from already too-high rates.

Sincerely,

Doug Jurls
2808 S 8TH ST
TERRE HAUTE IN, 47802-3802

From: ranmel0203@gmail.com@mg.gospringboard.io on behalf of [Randall King](#)
To: [UCC Consumer Info](#)
Subject: The Water Rates Are Too High
Date: Wednesday, June 28, 2023 3:32:19 PM

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Dear Commissioners,

I'm writing today to urge the IURC to push back against Indiana American Water's rate proposal included in Cause No. 45870, which would increase our water rates by 30%.

This is a significant increase and comes at a time when many older Hoosiers are already struggling with higher household costs as well as other utility rates that have been raised again and again.

Please closely scrutinize this request and help protect residential customers from already too-high rates.

Sincerely,

Randall King
1129 SUNSET DR
WABASH IN, 46992-1539

From: burkmarilyn6658@gmail.com@mg.gospringboard.io on behalf of [Marilyn Burk](#)
To: [UCC Consumer Info](#)
Subject: The Water Rates Are Too High
Date: Wednesday, June 28, 2023 3:31:21 PM

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Dear Commissioners,

I'm writing today to urge the IURC to push back against Indiana American Water's rate proposal included in Cause No. 45870, which would increase our water rates by 30%.

This is a significant increase and comes at a time when many older Hoosiers are already struggling with higher household costs as well as other utility rates that have been raised again and again.

Please closely scrutinize this request and help protect residential customers from already too-high rates.

Sincerely,

Marilyn Burk
1418 WATERTREE RD
TERRE HAUTE IN, 47803-7710

From: cattyCarolw@gmail.com@mg.gospringboard.io on behalf of [Carol Layton](#)
To: [UCC Consumer Info](#)
Subject: The Water Rates Are Too High
Date: Wednesday, June 28, 2023 3:28:19 PM

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Dear Commissioners,

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This is a significant increase and comes at a time when many older Hoosiers are already struggling with higher household costs as well as other utility rates that have been raised again and again.

Please closely scrutinize this request and help protect residential customers from already too-high rates.

Sincerely,

Carol Layton
1342 Grand AVE
1342 Grand AVE
Terre Haute IN, 47804-2613

From: paul_dg@hotmail.com@mg.gospringboard.io on behalf of [Paul Golabowski](#)
To: [UCC Consumer Info](#)
Subject: The Water Rates Are Too High
Date: Wednesday, June 28, 2023 3:24:17 PM

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Dear Commissioners,

I'm writing today to urge the IURC to push back against Indiana American Water's rate proposal included in Cause No. 45870, which would increase our water rates by 30%.

This is a significant increase and comes at a time when many older Hoosiers are already struggling with higher household costs as well as other utility rates that have been raised again and again.

Please closely scrutinize this request and help protect residential customers from already too-high rates.

Sincerely,

Paul Golabowski
129 ROSEDALE CT
NOBLESVILLE IN, 46060-5459

From: jeff=jeffreymccarty.com@mg.gospringboard.io on behalf of [Jeff McCarty](#)
To: [UCC Consumer Info](#)
Subject: The Water Rates Are Too High
Date: Wednesday, June 28, 2023 3:21:17 PM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Commissioners,

I'm writing today to urge the IURC to push back against Indiana American Water's rate proposal included in Cause No. 45870, which would increase our water rates by 30%.

This is a significant increase and comes at a time when many older Hoosiers are already struggling with higher household costs as well as other utility rates that have been raised again and again.

Please closely scrutinize this request and help protect residential customers from already too-high rates.

Sincerely,

Jeff McCarty
1360 Logan St
Noblesville IN, 46060-2349

From: monroe0719=sbcglobal.net@mg.gospringboard.io on behalf of [Marilla Monroe](#)
To: [UCC Consumer Info](#)
Subject: The Water Rates Are Too High
Date: Wednesday, June 28, 2023 3:19:18 PM

**** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ****

Dear Commissioners,

I'm writing today to urge the IURC to push back against Indiana American Water's rate proposal included in Cause No. 45870, which would increase our water rates by 30%.

This is a significant increase and comes at a time when many older Hoosiers are already struggling with higher household costs as well as other utility rates that have been raised again and again.

Please closely scrutinize this request and help protect residential customers from already too-high rates.

Sincerely,

Marilla Monroe
2811 S 6TH ST
TERRE HAUTE IN, 47802-3834

From: mscally=comcast.net@mg.gospringboard.io on behalf of [Mary Landis](#)
To: [UCC Consumer Info](#)
Subject: The Water Rates Are Too High
Date: Wednesday, June 28, 2023 3:18:20 PM

**** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ****

Dear Commissioners,

I'm writing today to urge the IURC to push back against Indiana American Water's rate proposal included in Cause No. 45870, which would increase our water rates by 30%.

This is a significant increase and comes at a time when many older Hoosiers are already struggling with higher household costs as well as other utility rates that have been raised again and again.

Please closely scrutinize this request and help protect residential customers from already too-high rates.

Sincerely,

Mary Landis
1313 N SWISS DR
Muncie IN, 47304-5050

From: vcraig214=sbcglobal.net@mg.gospringboard.io on behalf of [Valerie Craig](#)
To: [UCC Consumer Info](#)
Subject: The Water Rates Are Too High
Date: Wednesday, June 28, 2023 3:15:24 PM

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Dear Commissioners,

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This is a significant increase and comes at a time when many older Hoosiers are already struggling with higher household costs as well as other utility rates that have been raised again and again.

Please closely scrutinize this request and help protect residential customers from already too-high rates.

Sincerely,

Valerie Craig
501 S VARSITY AVE
Muncie IN, 47304-4456

From: doodle206=comcast.net@mg.gospringboard.io on behalf of [Bret Widdifield](#)
To: [UCC Consumer Info](#)
Subject: The Water Rates Are Too High
Date: Wednesday, June 28, 2023 3:13:18 PM

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Dear Commissioners,

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This is a significant increase and comes at a time when many older Hoosiers are already struggling with higher household costs as well as other utility rates that have been raised again and again.

Please closely scrutinize this request and help protect residential customers from already too-high rates.

Sincerely,

Bret Widdifield
4638 OLIVE BRANCH RD
GREENWOOD IN, 46143-8603

From: pimbo=me.com@mg.gospringboard.io on behalf of [Pamela Jackson](#)
To: [UCC Consumer Info](#)
Subject: The Water Rates Are Too High
Date: Wednesday, June 28, 2023 3:11:18 PM

**** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ****

Dear Commissioners,

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Please closely scrutinize this request and help protect residential customers from already too-high rates.

Sincerely,

Pamela Jackson
5801 TANEY PL
Merrillville IN, 46410-2169

From: tech347462@hotmail.com@mg.gospringboard.io on behalf of [Valerio Blanco](#)
To: [UCC Consumer Info](#)
Subject: The Water Rates Are Too High
Date: Wednesday, June 28, 2023 3:09:17 PM

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This is a significant increase and comes at a time when many older Hoosiers are already struggling with higher household costs as well as other utility rates that have been raised again and again.

Please closely scrutinize this request and help protect residential customers from already too-high rates.

Sincerely,

Valerio Blanco
466 E HANSEN BLVD
466 east Hansen Blvd
HOBART IN, 46342-1878

From: 4realhomeboy@hotmail.com@mg.gospringboard.io on behalf of [Mary McCormick](#)
To: [UCC Consumer Info](#)
Subject: The Water Rates Are Too High
Date: Wednesday, June 28, 2023 3:08:20 PM

**** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ****

Dear Commissioners,

I'm writing today to urge the IURC to push back against Indiana American Water's rate proposal included in Cause No. 45870, which would increase our water rates by 30%.

This is a significant increase and comes at a time when many older Hoosiers are already struggling with higher household costs as well as other utility rates that have been raised again and again.

Please closely scrutinize this request and help protect residential customers from already too-high rates.

Sincerely,

Mary McCormick
2223 SARATOGA AVE
Kokomo IN, 46902-2502

From: ehuck=comcast.net@mg.gospringboard.io on behalf of [Ed Huck](#)
To: [UCC Consumer Info](#)
Subject: The Water Rates Are Too High
Date: Wednesday, June 28, 2023 3:06:21 PM

**** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ****

Dear Commissioners,

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Please closely scrutinize this request and help protect residential customers from already too-high rates.

Sincerely,

Ed Huck
783 Macy Way
Greenwood IN, 46142-7304

From: luannecampbell@gmail.com@mg.gospringboard.io on behalf of [Mary Campbell](#)
To: [UCC Consumer Info](#)
Subject: The Water Rates Are Too High
Date: Wednesday, June 28, 2023 3:02:23 PM

**** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ****

Dear Commissioners,

I'm writing today to urge the IURC to push back against Indiana American Water's rate proposal included in Cause No. 45870, which would increase our water rates by 30%.

This is a significant increase and comes at a time when many older Hoosiers are already struggling with higher household costs as well as other utility rates that have been raised again and again.

Please closely scrutinize this request and help protect residential customers from already too-high rates.

Sincerely,

Mary Campbell
3460 Ferdinand Ct
West Lafayette IN, 47906-4605

From: rdwgohot@hotmail.com@mg.gospringboard.io on behalf of [Randel Wade](#)
To: [UCC Consumer Info](#)
Subject: The Water Rates Are Too High
Date: Wednesday, June 28, 2023 3:02:18 PM

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Dear Commissioners,

I'm writing today to urge the IURC to push back against Indiana American Water's rate proposal included in Cause No. 45870, which would increase our water rates by 30%.

This is a significant increase and comes at a time when many older Hoosiers are already struggling with higher household costs as well as other utility rates that have been raised again and again.

Please closely scrutinize this request and help protect residential customers from already too-high rates.

Sincerely,

Randel Wade
1191 IDA CT
GREENWOOD IN, 46143-1004

From: arpy2912@gmail.com@mg.gospringboard.io on behalf of [Roger Peabody](#)
To: [UCC Consumer Info](#)
Subject: The Water Rates Are Too High
Date: Wednesday, June 28, 2023 2:58:18 PM

**** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ****

Dear Commissioners,

I'm writing today to urge the IURC to push back against Indiana American Water's rate proposal included in Cause No. 45870, which would increase our water rates by 30%.

This is a significant increase and comes at a time when many older Hoosiers are already struggling with higher household costs as well as other utility rates that have been raised again and again.

Please closely scrutinize this request and help protect residential customers from already too-high rates.

Sincerely,

Roger Peabody
1180 Dove Dr. N.
Franklin IN, 46131-2295

From: hynotcarol@yahoo.com@mg.gospringboard.io on behalf of [Carol Martin](#)
To: [UCC Consumer Info](#)
Subject: The Water Rates Are Too High
Date: Wednesday, June 28, 2023 2:57:18 PM

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Dear Commissioners,

I'm writing today to urge the IURC to push back against Indiana American Water's rate proposal included in Cause No. 45870, which would increase our water rates by 30%.

This is a significant increase and comes at a time when many older Hoosiers are already struggling with higher household costs as well as other utility rates that have been raised again and again.

Please closely scrutinize this request and help protect residential customers from already too-high rates.

Sincerely,

Carol Martin
5436 CONNECTICUT ST
MERRILLVILLE IN, 46410-1631

From: drstout1951@gmail.com@mg.gospringboard.io on behalf of [David Stout](#)
To: [UCC Consumer Info](#)
Subject: The Water Rates Are Too High
Date: Wednesday, June 28, 2023 2:57:18 PM

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Dear Commissioners,

I'm writing today to urge the IURC to push back against Indiana American Water's rate proposal included in Cause No. 45870, which would increase our water rates by 30%.

This is a significant increase and comes at a time when many older Hoosiers are already struggling with higher household costs as well as other utility rates that have been raised again and again.

Please closely scrutinize this request and help protect residential customers from already too-high rates.

Sincerely,

David Stout
14060 Inglenook Lane
Carmel IN, 46032-7089

From: lkhporters@yahoo.com@mg.gospringboard.io on behalf of [Linde Hardaway](#)
To: [UCC Consumer Info](#)
Subject: The Water Rates Are Too High
Date: Wednesday, June 28, 2023 2:56:20 PM

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Dear Commissioners,

I'm writing today to urge the IURC to push back against Indiana American Water's rate proposal included in Cause No. 45870, which would increase our water rates by 30%.

This is a significant increase and comes at a time when many older Hoosiers are already struggling with higher household costs as well as other utility rates that have been raised again and again.

Please closely scrutinize this request and help protect residential customers from already too-high rates.

Sincerely,

Linde Hardaway
115 MICHIGAN ST
PORTER IN, 46304-1731

From: johnnyreason@yahoo.com@mg.gospringboard.io on behalf of [Johnny Reason](#)
To: [UCC Consumer Info](#)
Subject: The Water Rates Are Too High
Date: Wednesday, June 28, 2023 2:55:17 PM

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Dear Commissioners,

I'm writing today to urge the IURC to push back against Indiana American Water's rate proposal included in Cause No. 45870, which would increase our water rates by 30%. It's past time for these huge increases to stop! Our 2-household residence is already seeing monthly bills of \$50 or higher so please Say NO to this ridiculous increase! Also, please keep in mind that higher water bills can also lead to increases in sewage/sanitary bills too.

This is a significant increase and comes at a time when many older Hoosiers are already struggling with higher household costs as well as other utility rates that have been raised again and again.

Please closely scrutinize this request and help protect residential customers from already too-high rates.

Sincerely,

Johnny Reason
2101 S ARLINGTON RD
Muncie IN, 47302-4827

From: joglel@yahoo.com@mg.gospringboard.io on behalf of [John Ellis](#)
To: [UCC Consumer Info](#)
Subject: The Water Rates Are Too High
Date: Wednesday, June 28, 2023 2:55:17 PM

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This is a significant increase and comes at a time when many older Hoosiers are already struggling with higher household costs as well as other utility rates that have been raised again and again.

Please closely scrutinize this request and help protect residential customers from already too-high rates.

Sincerely,

John Ellis
7174 IRONWOOD CIR
NEWBURGH IN, 47630-6002

From: laking01=comcast.net@mg.gospringboard.io on behalf of [Lawrence King](#)
To: [UCC Consumer Info](#)
Subject: The Water Rates Are Too High
Date: Wednesday, June 28, 2023 2:54:17 PM

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This is a significant increase and comes at a time when many older Hoosiers are already struggling with higher household costs as well as other utility rates that have been raised again and again.

Please closely scrutinize this request and help protect residential customers from already too-high rates.

Sincerely,

Lawrence King
207 WESTMINSTER DR
NOBLESVILLE IN, 46060-4243

From: [Janet Lowery](#)
To: [UCC Consumer Info](#)
Subject: Please stand up for residential customers in Cause Number 45870
Date: Monday, July 17, 2023 10:39:50 PM

**** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ****

Dear Counselor Fine,

Folks all across Indiana are dealing with rising costs across the board - food, housing, health care. Now Indiana-American Water (IAW) wants a 31% increase in revenues. How are we supposed to keep up?

Please stand up for residential customers in Cause Number 45870 by opposing IAW's 31% increase in revenues and their substantial hike in profits. As people struggle to make ends meet, it's disturbing that IAW is asking for such big increases on both fronts.

I also ask that you support IAW's proposed Universal Service Affordability Tariff. We all rely on water every day. This proposed program would do a lot of good in making sure that vulnerable Hoosiers aren't forced to go without essential water service because they can't keep up with all these increases.

Many thanks,
Janet Lowery
606 Trace 6
West Lafayette, IN 47906

From: kris.a.oom@gmail.com@mg.gospringboard.io on behalf of [Kristen Oom](#)
To: [UCC Consumer Info](#)
Subject: The Water Rates Are Too High
Date: Wednesday, June 28, 2023 2:52:18 PM

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Dear Commissioners,

I'm writing today to urge the IURC to push back against Indiana American Water's rate proposal included in Cause No. 45870, which would increase our water rates by 30%.

This is a significant increase and comes at a time when many older Hoosiers are already struggling with higher household costs as well as other utility rates that have been raised again and again.

Please closely scrutinize this request and help protect residential customers from already too-high rates.

Sincerely,

Kristen Oom
2165 LINDENWOOD AVE
Warsaw IN, 46580-5831

From: sbeanthere@gmail.com@mg.gospringboard.io on behalf of [Sam Bean](#)
To: [UCC Consumer Info](#)
Subject: The Water Rates Are Too High
Date: Wednesday, June 28, 2023 2:51:24 PM

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Dear Commissioners,

I'm writing today to urge the IURC to push back against Indiana American Water's rate proposal included in Cause No. 45870, which would increase our water rates by 30%.

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Please closely scrutinize this request and help protect residential customers from already too-high rates.

Sincerely,

Sam Bean
348 SAVANNAH DR
Greenwood IN, 46142-1992

From: nikkibradley124@gmail.com@mg.gospringboard.io on behalf of [Nicole Bradley](#)
To: [UCC Consumer Info](#)
Subject: The Water Rates Are Too High
Date: Wednesday, June 28, 2023 2:51:19 PM

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I'm writing today to urge the IURC to push back against Indiana American Water's rate proposal included in Cause No. 45870, which would increase our water rates by 30%.

This is a significant increase and comes at a time when many older Hoosiers are already struggling with higher household costs as well as other utility rates that have been raised again and again.

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Sincerely,

Nicole Bradley
553 Taney Place
Gary IN, 46404-1229

From: jdmduke33=frontier.com@mg.gospringboard.io on behalf of [John Mcdonnall](#)
To: [UCC Consumer Info](#)
Subject: The Water Rates Are Too High
Date: Wednesday, June 28, 2023 2:50:19 PM

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Please closely scrutinize this request and help protect residential customers from already too-high rates.

Sincerely,

John Mcdonnall
4294 CART PATH
Terre Haute IN, 47802-8161

From: kedwa1214@aol.com@mg.gospringboard.io on behalf of [Kathy Hugar](#)
To: [UCC Consumer Info](#)
Subject: The Water Rates Are Too High
Date: Wednesday, June 28, 2023 2:47:20 PM

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Please closely scrutinize this request and help protect residential customers from already too-high rates.

Sincerely,

Kathy Hugar
3944 N ANDERSON DR
TERRE HAUTE IN, 47803-1465

From: fnues01=louisville.edu@mg.gospringboard.io on behalf of [Frank Nuessel](#)
To: [UCC Consumer Info](#)
Subject: The Water Rates Are Too High
Date: Wednesday, June 28, 2023 2:40:19 PM

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Dear Commissioners,

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Please closely scrutinize this request and help protect residential customers from already too-high rates.

Sincerely,

Frank Nuessel
912 Pennwood Dr
New Albany IN, 47150-2132

From: z_browning=comcast.net@mg.gospringboard.io on behalf of [ZONA BROWNING](#)
To: [UCC Consumer Info](#)
Subject: The Water Rates Are Too High
Date: Wednesday, June 28, 2023 2:40:19 PM

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Dear Commissioners,

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Sincerely,

ZONA BROWNING
5905 COUNCIL RING BLVD
APARTMENT, SUITE, UNIT, BUILDING, FLOOR
Kokomo IN, 46902-5515

From: blaynelong@gmail.com@mg.gospringboard.io on behalf of [Rodger Long](#)
To: [UCC Consumer Info](#)
Subject: The Water Rates Are Too High
Date: Wednesday, June 28, 2023 2:34:18 PM

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Dear Commissioners,

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Please closely scrutinize this request and help protect residential customers from already too-high rates.

Sincerely,

Rodger Long
131 AQUEDUCT CIR
WEST LAFAYETTE IN, 47906-8773

From: lhein25962@aol.com@mg.gospringboard.io on behalf of [Linda Heinrich](#)
To: [UCC Consumer Info](#)
Subject: The Water Rates Are Too High
Date: Wednesday, June 28, 2023 2:33:20 PM

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Dear Commissioners,

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This is a significant increase and comes at a time when many older Hoosiers are already struggling with higher household costs as well as other utility rates that have been raised again and again.

Please closely scrutinize this request and help protect residential customers from already too-high rates.

Sincerely,

Linda Heinrich
1504 ARUNDEL DR
Kokomo IN, 46901-3915

From: robertlile=live.com@mg.gospringboard.io on behalf of [Robert Lile](#)
To: [UCC Consumer Info](#)
Subject: The Water Rates Are Too High
Date: Wednesday, June 28, 2023 2:31:18 PM

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Dear Commissioners,

I'm writing today to urge the IURC to push back against Indiana American Water's rate proposal included in Cause No. 45870, which would increase our water rates by 30%.

This is a significant increase and comes at a time when many older Hoosiers are already struggling with higher household costs as well as other utility rates that have been raised again and again.

Please closely scrutinize this request and help protect residential customers from already too-high rates.

Sincerely,

Robert Lile
260 JEFFERSON ST
Charlestown IN, 47111-1310

From: nelliemcampbell@yahoo.com@mg.gospringboard.io on behalf of [Nellie Campbell](#)
To: [UCC Consumer Info](#)
Subject: The Water Rates Are Too High
Date: Wednesday, June 28, 2023 2:24:16 PM

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Dear Commissioners,

I'm writing today to urge the IURC to push back against Indiana American Water's rate proposal included in Cause No. 45870, which would increase our water rates by 30%.

This is a significant increase and comes at a time when many older Hoosiers are already struggling with higher household costs as well as other utility rates that have been raised again and again.

Please closely scrutinize this request and help protect residential customers from already too-high rates.

Sincerely,

Nellie Campbell
5104 W KELLER RD
MUNCIE IN, 47304-8942

From: jpeters411=comcast.net@mg.gospringboard.io on behalf of [John Peters](#)
To: [UCC Consumer Info](#)
Subject: The Water Rates Are Too High
Date: Wednesday, June 28, 2023 2:22:22 PM

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Dear Commissioners,

I'm writing today to urge the IURC to push back against Indiana American Water's rate proposal included in Cause No. 45870, which would increase our water rates by 30%.

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Please closely scrutinize this request and help protect residential customers from already too-high rates.

Sincerely,

John Peters
528 S OAKWOOD DR
Greenwood IN, 46142-2048

From: sixgears2u@yahoo.com@mg.gospringboard.io on behalf of [Julius Johnson](#)
To: [UCC Consumer Info](#)
Subject: The Water Rates Are Too High
Date: Wednesday, June 28, 2023 2:21:18 PM

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Dear Commissioners,

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This is a significant increase and comes at a time when many older Hoosiers are already struggling with higher household costs as well as other utility rates that have been raised again and again.

Please closely scrutinize this request and help protect residential customers from already too-high rates.

Sincerely,

Julius Johnson
1556 Wilson St
GARY IN, 46404-1959

From: maryrusnak@hotmail.com@mg.gospringboard.io on behalf of [Mary Pierce](#)
To: [UCC Consumer Info](#)
Subject: The Water Rates Are Too High
Date: Wednesday, June 28, 2023 2:21:18 PM

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This is a significant increase and comes at a time when many older Hoosiers are already struggling with higher household costs as well as other utility rates that have been raised again and again.

Please closely scrutinize this request and help protect residential customers from already too-high rates.

Sincerely,

Mary Pierce
15324 DUNROBIN DR
NOBLESVILLE IN, 46062-7706

From: lizardking66js@gmail.com@mg.gospringboard.io on behalf of [Jeffrey Slaughter](#)
To: [UCC Consumer Info](#)
Subject: The Water Rates Are Too High
Date: Wednesday, June 28, 2023 2:21:17 PM

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This is a significant increase and comes at a time when many older Hoosiers are already struggling with higher household costs as well as other utility rates that have been raised again and again.

Please closely scrutinize this request and help protect residential customers from already too-high rates.

Sincerely,

Jeffrey Slaughter
4780 ARTHUR ST
GARY IN, 46408-4374

From: msp4809@gmail.com@mg.gospringboard.io on behalf of [Marilyn Petrey](#)
To: [UCC Consumer Info](#)
Subject: The Water Rates Are Too High
Date: Wednesday, June 28, 2023 2:20:19 PM

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Dear Commissioners,

I'm writing today to urge the IURC to push back against Indiana American Water's rate proposal included in Cause No. 45870, which would increase our water rates by 30%.

This is a significant increase and comes at a time when many older Hoosiers are already struggling with higher household costs as well as other utility rates that have been raised again and again.

Please closely scrutinize this request and help protect residential customers from already too-high rates.

Sincerely,

Marilyn Petrey
PO BOX 483
CRAWFORDSVILLE IN, 47933-0483

From: acct4clubs@gmail.com@mg.gospringboard.io on behalf of [marchan Jackson](#)
To: [UCC Consumer Info](#)
Subject: The Water Rates Are Too High
Date: Wednesday, June 28, 2023 2:18:19 PM

**** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ****

Dear Commissioners,

I'm writing today to urge the IURC to push back against Indiana American Water's rate proposal included in Cause No. 45870, which would increase our water rates by 30%.

This is a significant increase and comes at a time when many older Hoosiers are already struggling with higher household costs as well as other utility rates that have been raised again and again.

Please closely scrutinize this request and help protect residential customers from already too-high rates.

In addition, Gary, In has one of the highest rates in the state.

Sincerely,

marchan Jackson
2145 CHASE ST
GARY IN, 46404-2967

From: slowhandluke17@yahoo.com@mg.gospringboard.io on behalf of [Tony Wilson](#)
To: [UCC Consumer Info](#)
Subject: The Water Rates Are Too High
Date: Wednesday, June 28, 2023 2:17:17 PM

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Dear Commissioners,

I'm writing today to urge the IURC to push back against Indiana American Water's rate proposal included in Cause No. 45870, which would increase our water rates by 30%.

This is a significant increase and comes at a time when many older Hoosiers are already struggling with higher household costs as well as other utility rates that have been raised again and again.

Please closely scrutinize this request and help protect residential customers from already too-high rates.

Sincerely,

Tony Wilson
1744 Twin Oaks Dr.
New Albany IN, 47150-3702

From: Astrauch97@gmail.com@mg.gospringboard.io on behalf of [Amy Strauch](#)
To: [UCC Consumer Info](#)
Subject: The Water Rates Are Too High
Date: Wednesday, June 28, 2023 2:16:19 PM

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Dear Commissioners,

I'm writing today to urge the IURC to push back against Indiana American Water's rate proposal included in Cause No. 45870, which would increase our water rates by 30%.

This is a significant increase and comes at a time when many older Hoosiers are already struggling with higher household costs as well as other utility rates that have been raised again and again.

Please closely scrutinize this request and help protect residential customers from already too-high rates.

Sincerely,

Amy Strauch
6812 E Fisher Lane
Muncie IN, 47303-4514

From: yconnelly@gmail.com@mg.gospringboard.io on behalf of [Yvette Connelly](#)
To: [UCC Consumer Info](#)
Subject: The Water Rates Are Too High
Date: Wednesday, June 28, 2023 2:14:20 PM

**** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ****

Dear Commissioners,

I'm writing today to urge the IURC to push back against Indiana American Water's rate proposal included in Cause No. 45870, which would increase our water rates by 30%.

This is a significant increase and comes at a time when many older Hoosiers are already struggling with higher household costs as well as other utility rates that have been raised again and again.

Please closely scrutinize this request and help protect residential customers from already too-high rates.

Sincerely,

Yvette Connelly
8500 Greywing Drive
Newburgh IN, 47630-9338

From: annkropelnicki=att.net@mg.gospringboard.io on behalf of [Ann Kropelnicki](#)
To: [UCC Consumer Info](#)
Subject: The Water Rates Are Too High
Date: Wednesday, June 28, 2023 2:13:21 PM

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Dear Commissioners,

I'm writing today to urge the IURC to push back against Indiana American Water's rate proposal included in Cause No. 45870, which would increase our water rates by 30%.

This is a significant increase and comes at a time when many older Hoosiers are already struggling with higher household costs as well as other utility rates that have been raised again and again.

Please closely scrutinize this request and help protect residential customers from already too-high rates.

Sincerely,

Ann Kropelnicki
536 VILLAGE BLVD
MOORESVILLE IN, 46158-1384

From: mike.williams.usa@gmail.com@mg.gospringboard.io on behalf of [Michael Williams](#)
To: [UCC Consumer Info](#)
Subject: The Water Rates Are Too High
Date: Wednesday, June 28, 2023 2:12:20 PM

**** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ****

Dear Commissioners,

I'm writing today to urge the IURC to push back against Indiana American Water's rate proposal included in Cause No. 45870, which would increase our water rates by 30%.

This is a significant increase and comes at a time when many older Hoosiers are already struggling with higher household costs as well as other utility rates that have been raised again and again.

Please closely scrutinize this request and help protect residential customers from already too-high rates.

Sincerely,

Michael Williams
818 PHILADELPHIA DR
KOKOMO IN, 46902-4922

From: troach737@gmail.com@mg.gospringboard.io on behalf of [Teresa Roach](#)
To: [UCC Consumer Info](#)
Subject: The Water Rates Are Too High
Date: Wednesday, June 28, 2023 2:11:17 PM

**** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ****

Dear Commissioners,

I'm writing today to urge the IURC to push back against Indiana American Water's rate proposal included in Cause No. 45870, which would increase our water rates by 30%.

This is a significant increase and comes at a time when many older Hoosiers are already struggling with higher household costs as well as other utility rates that have been raised again and again.

Please closely scrutinize this request and help protect residential customers from already too-high rates.

Sincerely,

Teresa Roach
1424 MAJOR DR
CLARKSVILLE IN, 47129-2073

From: sabrinaso7780@gmail.com@mg.gospringboard.io on behalf of [Sabrina OConnell](#)
To: [UCC Consumer Info](#)
Subject: The Water Rates Are Too High
Date: Wednesday, June 28, 2023 2:10:20 PM

**** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ****

Dear Commissioners,

I'm writing today to urge the IURC to push back against Indiana American Water's rate proposal included in Cause No. 45870, which would increase our water rates by 30%.

This is a significant increase and comes at a time when many older Hoosiers are already struggling with higher household costs as well as other utility rates that have been raised again and again.

Please closely scrutinize this request and help protect residential customers from already too-high rates.

Sincerely,

Sabrina OConnell
2905 FRANKLIN ST
Terre Haute IN, 47803-3452

From: patk40=frontier.com@mg.gospringboard.io on behalf of [Patricia Krupa](#)
To: [UCC Consumer Info](#)
Subject: The Water Rates Are Too High
Date: Wednesday, June 28, 2023 2:07:20 PM

**** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ****

Dear Commissioners,

I'm writing today to urge the IURC to push back against Indiana American Water's rate proposal included in Cause No. 45870, which would increase our water rates by 30%.

This is a significant increase and comes at a time when many older Hoosiers are already struggling with higher household costs as well as other utility rates that have been raised again and again.

Please closely scrutinize this request and help protect residential customers from already too-high rates.

Sincerely,

Patricia Krupa
7677 E CHERRY DR
TERRE HAUTE IN, 47802-9572

From: katiemc1946@gmail.com@mg.gospringboard.io on behalf of [Anna McCartney](#)
To: [UCC Consumer Info](#)
Subject: The Water Rates Are Too High
Date: Wednesday, June 28, 2023 2:06:20 PM

**** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ****

Dear Commissioners,

I'm writing today to urge the IURC to push back against Indiana American Water's rate proposal included in Cause No. 45870, which would increase our water rates by 30%.

This is a significant increase and comes at a time when many older Hoosiers are already struggling with higher household costs as well as other utility rates that have been raised again and again.

Please closely scrutinize this request and help protect residential customers from already too-high rates.

Sincerely,

Anna McCartney
1057 PARADISE CT UNIT H
GREENWOOD IN, 46143-2104

From: will4400=att.net@mg.gospringboard.io on behalf of [Judy Williams](#)
To: [UCC Consumer Info](#)
Subject: The Water Rates Are Too High
Date: Wednesday, June 28, 2023 2:06:19 PM

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Dear Commissioners,

I'm writing today to urge the IURC to push back against Indiana American Water's rate proposal included in Cause No. 45870, which would increase our water rates by 30%.

This is a significant increase and comes at a time when many older Hoosiers are already struggling with higher household costs as well as other utility rates that have been raised again and again.

Please closely scrutinize this request and help protect residential customers from already too-high rates.

Sincerely,

Judy Williams
5401 W WEDGEWOOD LN
MUNCIE IN, 47304-8519

From: janbedel@gmail.com@mg.gospringboard.io on behalf of [Janice Bedel](#)
To: [UCC Consumer Info](#)
Subject: The Water Rates Are Too High
Date: Wednesday, June 28, 2023 2:04:22 PM

**** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ****

Dear Commissioners,

I'm writing today to urge the IURC to push back against Indiana American Water's rate proposal included in Cause No. 45870, which would increase our water rates by 30%.

This is a significant increase and comes at a time when many older Hoosiers are already struggling with higher household costs as well as other utility rates that have been raised again and again.

Please closely scrutinize this request and help protect residential customers from already too-high rates.

Sincerely,

Janice Bedel
11213 N GASBURG RD
Mooresville IN, 46158-6755

From: dpatmore=patmorephoto.com@mg.gospringboard.io on behalf of [Daniel Patmore](#)
To: [UCC Consumer Info](#)
Subject: The Water Rates Are Too High
Date: Wednesday, June 28, 2023 2:04:21 PM

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Dear Commissioners,

I'm writing today to urge the IURC to push back against Indiana American Water's rate proposal included in Cause No. 45870, which would increase our water rates by 30%.

This is a significant increase and comes at a time when many older Hoosiers are already struggling with higher household costs as well as other utility rates that have been raised again and again.

Please closely scrutinize this request and help protect residential customers from already too-high rates.

Sincerely,

Daniel Patmore
5766 GARDEN VALLEY RD
NEWBURGH IN, 47630-9234

From: meshelton=mecon.com@mg.gospringboard.io on behalf of [MARGARET E SHELTON](#)
To: [UCC Consumer Info](#)
Subject: The Water Rates Are Too High
Date: Wednesday, June 28, 2023 2:03:22 PM

**** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ****

Dear Commissioners,

I'm writing today to urge the IURC to push back against Indiana American Water's rate proposal included in Cause No. 45870, which would increase our water rates by 30%.

This is a significant increase and comes at a time when many older Hoosiers are already struggling with higher household costs as well as other utility rates that have been raised again and again.

Please closely scrutinize this request and help protect residential customers from already too-high rates.

Sincerely,

MARGARET E SHELTON
2351 west 59th place
MERRILLVILLE IN, 46410-2133

From: [Inés Santiago](#)
To: [UCC Consumer Info](#)
Subject: The Water Rates Are Too High.
Date: Wednesday, June 28, 2023 11:13:55 PM

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Dear Commissioners,

I'm writing today to urge the IURC to push back against Indiana American Water's rate proposal included in Cause No. 45870, which would increase our water rates by 30%.

This is a significant increase and comes at a time when many Hoosiers are already struggling with higher household costs as well as other utility rates that have been raised again and again.

Please closely scrutinize this request and help protect residential customers from already too-high rates.

Sincerely,

Inés Santiago
2182 Laurelwood Dr,
Warsaw, IN 46580

From: behiatt=att.net@mg.gospringboard.io on behalf of [Beverly Hiatt](#)
To: [UCC Consumer Info](#)
Subject: The Water Rates Are Too High
Date: Thursday, June 29, 2023 1:04:21 AM

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Dear Commissioners,

I'm writing today to urge the IURC to push back against Indiana American Water's rate proposal included in Cause No. 45870, which would increase our water rates by 30%.

This is a significant increase and comes at a time when many older Hoosiers are already struggling with higher household costs as well as other utility rates that have been raised again and again. I am 75 years old. This winter my water pipe froze and my basement flooded. I had had surgery and was at my daughter's house recovering. It was over a month before I discovered it. My water bill was over \$360. They allowed me some of it back, but not all.

Please closely scrutinize this request and help protect residential customers from already too-high rates.

Sincerely,

Beverly Hiatt
1739 DePauw Avenue
New Albany IN, 47150-2745

From: [Ada Hicks](#)
To: [UCC Consumer Info](#)
Subject: Water Increase
Date: Wednesday, June 28, 2023 3:52:20 PM

**** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ****

Ada Williams
5117 E 13th Place
Gary, IN 46403
Cause 45870

I wanted to voice my opinion on the water increase from Indiana American Water. I don't understand why we are getting an increase when I just had one in May. The fees were increased also the water. I've lived here 30 years and never seen them update fire hydrants but I got an increase for that and other fees. I would like for you to say NO for this increase.

Sent from my iPhone

From: [Christine Colon](#)
To: [UCC Consumer Info](#)
Subject: Please oppose IAW's 31% rate hike and support their Universal Service Affordability Tariff
Date: Monday, July 17, 2023 10:01:37 PM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Counselor Bill Fine,

Please reject Indiana-American Water's 31% rate increase in Cause Number 45870. It's going to be a huge challenge for us to afford such a huge increase in water service!

I also urge you to oppose IAW's request for higher profits. IAW is a large monopoly and already has an authorized return of 9.6%. Their current profit margin is in line with the national average for investor-owned water utilities (9.61%). IAW's request to raise their return to 10.4% makes an already substantial rate hike even worse.

It is immoral and unjust to ask struggling Hoosiers to pay for such a huge hike in profit for a monopoly utility.

Finally, please support IAW's proposed Universal Service Affordability Tariff. Folks get disconnected when they can't afford utility service; I hate to think of vulnerable Hoosiers being forced to go without water to prepare food and practice basic hygiene. IAW's proposed program will do a lot of good in helping vulnerable Hoosiers stay connected to water service.

Sincerely,
Christine Colon
4024 E 14th Pl
Gary, IN 46403

From: [Lynn Hale](#)
To: [UCC Consumer Info](#)
Subject: Please oppose IAW's 31% rate hike and support their Universal Service Affordability Tariff
Date: Monday, July 17, 2023 5:43:34 PM

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Dear Counselor Bill Fine,

Please reject Indiana-American Water's 31% rate increase in Cause Number 45870. It's going to be a huge challenge for us to afford such a huge increase in water service!

I also urge you to oppose IAW's request for higher profits. IAW is a large monopoly and already has an authorized return of 9.6%. Their current profit margin is in line with the national average for investor-owned water utilities (9.61%). IAW's request to raise their return to 10.4% makes an already substantial rate hike even worse.

It is immoral and unjust to ask struggling Hoosiers to pay for such a huge hike in profit for a monopoly utility.

Finally, please support IAW's proposed Universal Service Affordability Tariff. Folks get disconnected when they can't afford utility service; I hate to think of vulnerable Hoosiers being forced to go without water to prepare food and practice basic hygiene. IAW's proposed program will do a lot of good in helping vulnerable Hoosiers stay connected to water service.

Sincerely,
Lynn Hale
1213 N Ridge Rd
Muncie, IN 47304

From: [Jacqueline Brunner](#)
To: [UCC Consumer Info](#)
Subject: Please oppose IAW's 31% rate hike and support their Universal Service Affordability Tariff
Date: Monday, July 17, 2023 3:41:55 PM

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Dear Counselor Bill Fine,

Please reject Indiana-American Water's 31% rate increase in Cause Number 45870. It's going to be a huge challenge for us to afford such a huge increase in water service!

I also urge you to oppose IAW's request for higher profits. IAW is a large monopoly and already has an authorized return of 9.6%. Their current profit margin is in line with the national average for investor-owned water utilities (9.61%). IAW's request to raise their return to 10.4% makes an already substantial rate hike even worse.

It is immoral and unjust to ask struggling Hoosiers to pay for such a huge hike in profit for a monopoly utility.

Finally, please support IAW's proposed Universal Service Affordability Tariff. Folks get disconnected when they can't afford utility service; I hate to think of vulnerable Hoosiers being forced to go without water to prepare food and practice basic hygiene. IAW's proposed program will do a lot of good in helping vulnerable Hoosiers stay connected to water service.

Sincerely,
Jacqueline Brunner
1046 W 61st Ave
Merrillville, IN 46410

From: [Kelly Favello](#)
To: [UCC Consumer Info](#)
Subject: Please oppose IAW's 31% rate hike and support their Universal Service Affordability Tariff
Date: Monday, July 17, 2023 3:17:28 PM

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Dear Counselor Bill Fine,

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Finally, please support IAW's proposed Universal Service Affordability Tariff. Folks get disconnected when they can't afford utility service; I hate to think of vulnerable Hoosiers being forced to go without water to prepare food and practice basic hygiene. IAW's proposed program will do a lot of good in helping vulnerable Hoosiers stay connected to water service.

Sincerely,
Kelly Favello
4288 Meadowbrook Ln
Newburgh, IN 47630

From: [Deb Hightshue](#)
To: [UCC Consumer Info](#)
Subject: Please oppose IAW's 31% rate hike and support their Universal Service Affordability Tariff
Date: Monday, July 17, 2023 3:13:30 PM

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Dear Counselor Bill Fine,

Please reject Indiana-American Water's 31% rate increase in Cause Number 45870. It's going to be a huge challenge for us to afford such a huge increase in water service!

I also urge you to oppose IAW's request for higher profits. IAW is a large monopoly and already has an authorized return of 9.6%. Their current profit margin is in line with the national average for investor-owned water utilities (9.61%). IAW's request to raise their return to 10.4% makes an already substantial rate hike even worse.

It is immoral and unjust to ask struggling Hoosiers to pay for such a huge hike in profit for a monopoly utility.

Finally, please support IAW's proposed Universal Service Affordability Tariff. Folks get disconnected when they can't afford utility service; I hate to think of vulnerable Hoosiers being forced to go without water to prepare food and practice basic hygiene. IAW's proposed program will do a lot of good in helping vulnerable Hoosiers stay connected to water service.

Sincerely,
Deb Hightshue
34 Central Ave
Franklin, IN 46131

From: [Richard Gawthrop](#)
To: [UCC Consumer Info](#)
Subject: Please oppose IAW's 31% rate hike and support their Universal Service Affordability Tariff
Date: Monday, July 17, 2023 3:01:15 PM

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Dear Counselor Bill Fine,

Please reject Indiana-American Water's 31% rate increase in Cause Number 45870. It's going to be a huge challenge for us to afford such a huge increase in water service!

I also urge you to oppose IAW's request for higher profits. IAW is a large monopoly and already has an authorized return of 9.6%. Their current profit margin is in line with the national average for investor-owned water utilities (9.61%). IAW's request to raise their return to 10.4% makes an already substantial rate hike even worse.

It is immoral and unjust to ask struggling Hoosiers to pay for such a huge hike in profit for a monopoly utility.

Finally, please support IAW's proposed Universal Service Affordability Tariff. Folks get disconnected when they can't afford utility service; I hate to think of vulnerable Hoosiers being forced to go without water to prepare food and practice basic hygiene. IAW's proposed program will do a lot of good in helping vulnerable Hoosiers stay connected to water service.

Sincerely,
Richard Gawthrop
348 E King St
Franklin, IN 46131

From: [Jannan DeCarli](#)
To: [UCC Consumer Info](#)
Subject: Please oppose IAW's 31% rate hike and support their Universal Service Affordability Tariff
Date: Monday, July 17, 2023 2:03:13 PM

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Dear Counselor Bill Fine,

Please reject Indiana-American Water's 31% rate increase in Cause Number 45870. It's going to be a huge challenge for us to afford such a huge increase in water service!

I also urge you to oppose IAW's request for higher profits. IAW is a large monopoly and already has an authorized return of 9.6%. Their current profit margin is in line with the national average for investor-owned water utilities (9.61%). IAW's request to raise their return to 10.4% makes an already substantial rate hike even worse.

It is immoral and unjust to ask struggling Hoosiers to pay for such a huge hike in profit for a monopoly utility.

Finally, please support IAW's proposed Universal Service Affordability Tariff. Folks get disconnected when they can't afford utility service; I hate to think of vulnerable Hoosiers being forced to go without water to prepare food and practice basic hygiene. IAW's proposed program will do a lot of good in helping vulnerable Hoosiers stay connected to water service.

Sincerely,
Jannan DeCarli
3490 N Creal St
Terre Haute, IN 47805

From: [david hobbs](#)
To: [UCC Consumer Info](#)
Subject: Please oppose IAW's 31% rate hike and support their Universal Service Affordability Tariff
Date: Monday, July 17, 2023 1:53:51 PM

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Dear Counselor Bill Fine,

Please reject Indiana-American Water's 31% rate increase in Cause Number 45870. It's going to be a huge challenge for us to afford such a huge increase in water service!

I also urge you to oppose IAW's request for higher profits. IAW is a large monopoly and already has an authorized return of 9.6%. Their current profit margin is in line with the national average for investor-owned water utilities (9.61%). IAW's request to raise their return to 10.4% makes an already substantial rate hike even worse.

It is immoral and unjust to ask struggling Hoosiers to pay for such a huge hike in profit for a monopoly utility.

Finally, please support IAW's proposed Universal Service Affordability Tariff. Folks get disconnected when they can't afford utility service; I hate to think of vulnerable Hoosiers being forced to go without water to prepare food and practice basic hygiene. IAW's proposed program will do a lot of good in helping vulnerable Hoosiers stay connected to water service.

Sincerely,
david hobbs
1754 Midland Dr
Franklin, IN 46131

From: [John Williams](#)
To: [UCC Consumer Info](#)
Subject: Please oppose IAW's 31% rate hike and support their Universal Service Affordability Tariff
Date: Monday, July 17, 2023 1:51:44 PM

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Dear Counselor Bill Fine,

Please reject Indiana-American Water's 31% rate increase in Cause Number 45870. It's going to be a huge challenge for us to afford such a huge increase in water service!

I also urge you to oppose IAW's request for higher profits. IAW is a large monopoly and already has an authorized return of 9.6%. Their current profit margin is in line with the national average for investor-owned water utilities (9.61%). IAW's request to raise their return to 10.4% makes an already substantial rate hike even worse.

It is immoral and unjust to ask struggling Hoosiers to pay for such a huge hike in profit for a monopoly utility.

Finally, please support IAW's proposed Universal Service Affordability Tariff. Folks get disconnected when they can't afford utility service; I hate to think of vulnerable Hoosiers being forced to go without water to prepare food and practice basic hygiene. IAW's proposed program will do a lot of good in helping vulnerable Hoosiers stay connected to water service.

Sincerely,
John Williams
5401 W Wedgewood Ln
Muncie, IN 47304

From: sseller=iuk.edu@mg.gospringboard.io on behalf of [Shirley Sellers](#)
To: [UCC Consumer Info](#)
Subject: The Water Rates Are Too High
Date: Friday, June 30, 2023 8:01:31 AM

**** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ****

Dear Commissioners,

I'm writing today to urge the IURC to push back against Indiana American Water's rate proposal included in Cause No. 45870, which would increase our water rates by 30%.

This is a significant increase and comes at a time when many older Hoosiers are already struggling with higher household costs as well as other utility rates that have been raised again and again.

Please closely scrutinize this request and help protect residential customers from already too-high rates.

Sincerely,

Shirley Sellers
401 BROOKS ST
KOKOMO IN, 46901-5020

From: ednalawson=yemail.com@mg.gospringboard.io on behalf of [Michael Lawson](#)
To: [UCC Consumer Info](#)
Subject: The Water Rates Are Too High
Date: Thursday, June 29, 2023 8:39:22 PM

**** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ****

Dear Commissioners,

I'm writing today to urge the IURC to push back against Indiana American Water's rate proposal included in Cause No. 45870, which would increase our water rates by 30%.

This is a significant increase and comes at a time when many older Hoosiers are already struggling with higher household costs as well as other utility rates that have been raised again and again.

Please closely scrutinize this request and help protect residential customers from already too-high rates.

Sincerely,

Michael Lawson
523 LAKE CROSSING LN
FRANKLIN IN, 46131-7959

From: jackie.alexander=phoenixlight.com@mg.gospringboard.io on behalf of Jackie Alexander
To: [UCC Consumer Info](#)
Subject: The Water Rates Are Too High
Date: Thursday, June 29, 2023 4:18:19 PM

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Dear Commissioners,

I'm writing today to urge the IURC to push back against Indiana American Water's rate proposal included in Cause No. 45870, which would increase our water rates by 30%.

This is a significant increase and comes at a time when many older Hoosiers are already struggling with higher household costs as well as other utility rates that have been raised again and again.

Please closely scrutinize this request and help protect residential customers from already too-high rates.

Sincerely,

Jackie Alexander
1602 IDLEWOOD DR
CLARKSVILLE IN, 47129-1334

From: curtismoss172@gmail.com@mg.gospringboard.io on behalf of [Curtis Moss](#)
To: [UCC Consumer Info](#)
Subject: The Water Rates Are Too High
Date: Thursday, June 29, 2023 2:15:20 PM

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Dear Commissioners,

I'm writing today to urge the IURC to push back against Indiana American Water's rate proposal included in Cause No. 45870, which would increase our water rates by 30%.

This is a significant increase and comes at a time when many older Hoosiers are already struggling with higher household costs as well as other utility rates that have been raised again and again.

Please closely scrutinize this request and help protect residential customers from already too-high rates.

Sincerely,

Curtis Moss
782 Park Ave
Greenwood IN, 46143-1736

From: [Daniel Seering](#)
To: [UCC Consumer Info](#)
Subject: Please oppose IAW's 31% rate hike and support their Universal Service Affordability Tariff
Date: Monday, July 17, 2023 1:38:43 PM

**** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ****

Dear Counselor Bill Fine,

Please reject Indiana-American Water's 31% rate increase in Cause Number 45870. It's going to be a huge challenge for us to afford such a huge increase in water service!

I also urge you to oppose IAW's request for higher profits. IAW is a large monopoly and already has an authorized return of 9.6%. Their current profit margin is in line with the national average for investor-owned water utilities (9.61%). IAW's request to raise their return to 10.4% makes an already substantial rate hike even worse.

It is immoral and unjust to ask struggling Hoosiers to pay for such a huge hike in profit for a monopoly utility.

Finally, please support IAW's proposed Universal Service Affordability Tariff. Folks get disconnected when they can't afford utility service; I hate to think of vulnerable Hoosiers being forced to go without water to prepare food and practice basic hygiene. IAW's proposed program will do a lot of good in helping vulnerable Hoosiers stay connected to water service.

Sincerely,
Daniel Seering
205 Pebble Creek Dr
Greenwood, IN 46143

From: [ted weidner](#)
To: [UCC Consumer Info](#)
Subject: Please oppose IAW's 31% rate hike and support their Universal Service Affordability Tariff
Date: Monday, July 17, 2023 1:22:35 PM

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Dear Counselor Bill Fine,

Please reject Indiana-American Water's 31% rate increase in Cause Number 45870. It's going to be a huge challenge for us to afford such a huge increase in water service!

I also urge you to oppose IAW's request for higher profits. IAW is a large monopoly and already has an authorized return of 9.6%. Their current profit margin is in line with the national average for investor-owned water utilities (9.61%). IAW's request to raise their return to 10.4% makes an already substantial rate hike even worse.

It is immoral and unjust to ask struggling Hoosiers to pay for such a huge hike in profit for a monopoly utility.

Finally, please support IAW's proposed Universal Service Affordability Tariff. Folks get disconnected when they can't afford utility service; I hate to think of vulnerable Hoosiers being forced to go without water to prepare food and practice basic hygiene. IAW's proposed program will do a lot of good in helping vulnerable Hoosiers stay connected to water service.

Sincerely,
ted weidner
157 Westview Cir
West Lafayette, IN 47906

From: [Paul Black](#)
To: [UCC Consumer Info](#)
Subject: Please oppose IAW's 31% rate hike and support their Universal Service Affordability Tariff
Date: Monday, July 17, 2023 1:20:26 PM

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Dear Counselor Bill Fine,

Please reject Indiana-American Water's 31% rate increase in Cause Number 45870. It's going to be a huge challenge for us to afford such a huge increase in water service!

I also urge you to oppose IAW's request for higher profits. IAW is a large monopoly and already has an authorized return of 9.6%. Their current profit margin is in line with the national average for investor-owned water utilities (9.61%). IAW's request to raise their return to 10.4% makes an already substantial rate hike even worse.

It is immoral and unjust to ask struggling Hoosiers to pay for such a huge hike in profit for a monopoly utility.

Finally, please support IAW's proposed Universal Service Affordability Tariff. Folks get disconnected when they can't afford utility service; I hate to think of vulnerable Hoosiers being forced to go without water to prepare food and practice basic hygiene. IAW's proposed program will do a lot of good in helping vulnerable Hoosiers stay connected to water service.

Sincerely,
Paul Black
6604 Pennan Ct
Noblesville, IN 46062

From: [Deb Sachs](#)
To: [UCC Consumer Info](#)
Subject: Please oppose IAW's 31% rate hike and support their Universal Service Affordability Tariff
Date: Monday, July 17, 2023 1:20:16 PM

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Dear Counselor Bill Fine,

Please reject Indiana-American Water's 31% rate increase in Cause Number 45870. It's going to be a huge challenge for us to afford such a huge increase in water service!

I also urge you to oppose IAW's request for higher profits. IAW is a large monopoly and already has an authorized return of 9.6%. Their current profit margin is in line with the national average for investor-owned water utilities (9.61%). IAW's request to raise their return to 10.4% makes an already substantial rate hike even worse.

It is immoral and unjust to ask struggling Hoosiers to pay for such a huge hike in profit for a monopoly utility.

Finally, please support IAW's proposed Universal Service Affordability Tariff. Folks get disconnected when they can't afford utility service; I hate to think of vulnerable Hoosiers being forced to go without water to prepare food and practice basic hygiene. IAW's proposed program will do a lot of good in helping vulnerable Hoosiers stay connected to water service.

Sincerely,
Deb Sachs
1566 Stoneybrook Grove Ln
Greenwood, IN 46142

From: [Randy Kennedy](#)
To: [UCC Consumer Info](#)
Subject: Please oppose IAW's 31% rate hike and support their Universal Service Affordability Tariff
Date: Sunday, July 16, 2023 11:02:50 PM

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Dear Counselor Bill Fine,

Please reject Indiana-American Water's 31% rate increase in Cause Number 45870. It's going to be a huge challenge for us to afford such a huge increase in water service!

I also urge you to oppose IAW's request for higher profits. IAW is a large monopoly and already has an authorized return of 9.6%. Their current profit margin is in line with the national average for investor-owned water utilities (9.61%). IAW's request to raise their return to 10.4% makes an already substantial rate hike even worse.

It is immoral and unjust to ask struggling Hoosiers to pay for such a huge hike in profit for a monopoly utility.

Finally, please support IAW's proposed Universal Service Affordability Tariff. Folks get disconnected when they can't afford utility service; I hate to think of vulnerable Hoosiers being forced to go without water to prepare food and practice basic hygiene. IAW's proposed program will do a lot of good in helping vulnerable Hoosiers stay connected to water service.

Sincerely,
Randy Kennedy
206 Yorkshire Dr
Newburgh, IN 47630

From: [Linda Eales](#)
To: [UCC Consumer Info](#)
Subject: Please stand up for residential customers in Cause Number 45870
Date: Monday, July 17, 2023 1:20:06 PM

**** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ****

Dear Counselor Fine,

Folks all across Indiana are dealing with rising costs across the board - food, housing, health care. Now Indiana-American Water (IAW) wants a 31% increase in revenues. How are we supposed to keep up?

Please stand up for residential customers in Cause Number 45870 by opposing IAW's 31% increase in revenues and their substantial hike in profits. As people struggle to make ends meet, it's disturbing that IAW is asking for such big increases on both fronts.

I also ask that you support IAW's proposed Universal Service Affordability Tariff. We all rely on water every day. This proposed program would do a lot of good in making sure that vulnerable Hoosiers aren't forced to go without essential water service because they can't keep up with all these increases.

Many thanks,
Linda Eales
312 Sylvia St
West Lafayette, IN 47906

From: [Katelyn Fogleman](#)
To: [UCC Consumer Info](#)
Subject: Please oppose IAW's 31% rate hike and support their Universal Service Affordability Tariff
Date: Monday, July 17, 2023 10:38:00 PM

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Dear Counselor Bill Fine,

Please reject Indiana-American Water's 31% rate increase in Cause Number 45870. It's going to be a huge challenge for us to afford such a huge increase in water service!

I also urge you to oppose IAW's request for higher profits. IAW is a large monopoly and already has an authorized return of 9.6%. Their current profit margin is in line with the national average for investor-owned water utilities (9.61%). IAW's request to raise their return to 10.4% makes an already substantial rate hike even worse.

It is immoral and unjust to ask struggling Hoosiers to pay for such a huge hike in profit for a monopoly utility.

Finally, please support IAW's proposed Universal Service Affordability Tariff. Folks get disconnected when they can't afford utility service; I hate to think of vulnerable Hoosiers being forced to go without water to prepare food and practice basic hygiene. IAW's proposed program will do a lot of good in helping vulnerable Hoosiers stay connected to water service.

Sincerely,
Katelyn Fogleman
17967 Murray Pl
Noblesville, IN 46060

From: [jill stock](#)
To: [UCC Consumer Info](#)
Subject: Please REJECT IAW's hefty increase & SUPPORT low-income affordability
Date: Monday, July 17, 2023 9:13:19 PM

**** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ****

Dear Mr. Fine,

We all need water to live safe and healthy lives. With Indiana-American Water's (IAW) proposed \$14/month rate hike in Cause No. 45870, I'm very concerned that people in my community will struggle to afford such a substantial increase in essential water service. That's why I'm grateful to see their proposed low-income program. Please help make sure that vulnerable Hoosiers can afford water service by supporting IAW's Universal Service Affordability Tariff.

On the other hand, IAW's request for a whopping 31% rate hike - and significant increase in profits - is truly appalling. Their proposed return of 10.4% is well above the national average of 9.61%. Please reject this substantial hike in both our bills and IAW's profits!

Regards,
jill stock
1451 Old Ford Rd
New Albany, IN 47150

From: [Elizabeth Vermeulen](#)
To: [UCC Consumer Info](#)
Subject: Please REJECT IAW's hefty increase & SUPPORT low-income affordability
Date: Monday, July 17, 2023 8:35:47 PM

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Dear Mr. Fine,

We all need water to live safe and healthy lives. With Indiana-American Water's (IAW) proposed \$14/month rate hike in Cause No. 45870, I'm very concerned that people in my community will struggle to afford such a substantial increase in essential water service. That's why I'm grateful to see their proposed low-income program. Please help make sure that vulnerable Hoosiers can afford water service by supporting IAW's Universal Service Affordability Tariff.

On the other hand, IAW's request for a whopping 31% rate hike - and significant increase in profits - is truly appalling. Their proposed return of 10.4% is well above the national average of 9.61%. Please reject this substantial hike in both our bills and IAW's profits!

Regards,
Elizabeth Vermeulen
1301 S Burlington Dr
Muncie, IN 47302

From: [Mary Kooi](#)
To: [UCC Consumer Info](#)
Subject: Please REJECT IAW's hefty increase & SUPPORT low-income affordability
Date: Monday, July 17, 2023 6:21:40 PM

**** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ****

Dear Mr. Fine,

We all need water to live safe and healthy lives. The Indiana-American Water's (IAW) proposed \$14/month rate hike in Cause No. 45870, will create significant problems for people on fixed income and low income. I'm grateful to see the proposed low-income program. To ensure that vulnerable Hoosiers can afford water service, please support IAW's Universal Service Affordability Tariff.

IAW's request for a 31% rate hike - and significant increase in profits - is appalling. Their proposed return of 10.4% is well above the national average of 9.61%. Please reject this substantial hike in both our bills and IAW's profits!

Regards,
Mary Kooi
3890 Presidents Ln
Greenwood, IN 46142

From: [Nanci Wesling](#)
To: [UCC Consumer Info](#)
Subject: Please REJECT IAW's hefty increase & SUPPORT low-income affordability
Date: Monday, July 17, 2023 6:02:10 PM

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Dear Mr. Fine,

We all need water to live safe and healthy lives. With Indiana-American Water's (IAW) proposed \$14/month rate hike in Cause No. 45870, I'm very concerned that people in my community will struggle to afford such a substantial increase in essential water service. That's why I'm grateful to see their proposed low-income program. Please help make sure that vulnerable Hoosiers can afford water service by supporting IAW's Universal Service Affordability Tariff.

On the other hand, IAW's request for a whopping 31% rate hike - and significant increase in profits - is truly appalling. Their proposed return of 10.4% is well above the national average of 9.61%. Please reject this substantial hike in both our bills and IAW's profits!

Regards,
Nanci Wesling
1998 Mary Lee Dr
New Albany, IN 47150

From: [David Garman](#)
To: [UCC Consumer Info](#)
Subject: Please REJECT IAW's hefty increase & SUPPORT low-income affordability
Date: Monday, July 17, 2023 3:30:27 PM

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Dear Mr. Fine,

We all need water to live safe and healthy lives. With Indiana-American Water's (IAW) proposed \$14/month rate hike in Cause No. 45870, I'm very concerned that people in my community will struggle to afford such a substantial increase in essential water service. That's why I'm grateful to see their proposed low-income program. Please help make sure that vulnerable Hoosiers can afford water service by supporting IAW's Universal Service Affordability Tariff.

On the other hand, IAW's request for a whopping 31% rate hike - and significant increase in profits - is truly appalling. Their proposed return of 10.4% is well above the national average of 9.61%. Please reject this substantial hike in both our bills and IAW's profits!

Regards,
David Garman
2030 Chester Blvd
Richmond, IN 47374

From: [Ralph WARD](#)
To: [UCC Consumer Info](#)
Subject: Please REJECT IAW's hefty increase & SUPPORT low-income affordability
Date: Monday, July 17, 2023 2:52:09 PM

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Dear Mr. Fine,

We all need water to live safe and healthy lives. With Indiana-American Water's (IAW) proposed \$14/month rate hike in Cause No. 45870, I'm very concerned that people in my community will struggle to afford such a substantial increase in essential water service. That's why I'm grateful to see their proposed low-income program. Please help make sure that vulnerable Hoosiers can afford water service by supporting IAW's Universal Service Affordability Tariff.

On the other hand, IAW's request for a whopping 31% rate hike - and significant increase in profits - is truly appalling. Their proposed return of 10.4% is well above the national average of 9.61%. Please reject this substantial hike in both our bills and IAW's profits!

Regards,
Ralph WARD
1705 N Maddox Dr
Muncie, IN 47304

From: [carolyn mccrady](#)
To: [UCC Consumer Info](#)
Subject: Please REJECT IAW's hefty increase & SUPPORT low-income affordability
Date: Monday, July 17, 2023 2:18:21 PM

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Dear Mr. Fine,

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On the other hand, IAW's request for a whopping 31% rate hike - and significant increase in profits - is truly appalling. Their proposed return of 10.4% is well above the national average of 9.61%. Please reject this substantial hike in both our bills and IAW's profits!

Regards,
carolyn mccrady
8241 Locust Ave
Gary, IN 46403

From: [carolyn mccrady](#)
To: [UCC Consumer Info](#)
Subject: Please REJECT IAW's hefty increase & SUPPORT low-income affordability
Date: Monday, July 17, 2023 2:18:20 PM

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Dear Mr. Fine,

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On the other hand, IAW's request for a whopping 31% rate hike - and significant increase in profits - is truly appalling. Their proposed return of 10.4% is well above the national average of 9.61%. Please reject this substantial hike in both our bills and IAW's profits!

Regards,
carolyn mccrady
8241 Locust Ave
Gary, IN 46403

From: [carolyn mccrady](#)
To: [UCC Consumer Info](#)
Subject: Please REJECT IAW's hefty increase & SUPPORT low-income affordability
Date: Monday, July 17, 2023 2:18:19 PM

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Dear Mr. Fine,

We all need water to live safe and healthy lives. With Indiana-American Water's (IAW) proposed \$14/month rate hike in Cause No. 45870, I'm very concerned that people in my community will struggle to afford such a substantial increase in essential water service. That's why I'm grateful to see their proposed low-income program. Please help make sure that vulnerable Hoosiers can afford water service by supporting IAW's Universal Service Affordability Tariff.

On the other hand, IAW's request for a whopping 31% rate hike - and significant increase in profits - is truly appalling. Their proposed return of 10.4% is well above the national average of 9.61%. Please reject this substantial hike in both our bills and IAW's profits!

Regards,
carolyn mccrady
8241 Locust Ave
Gary, IN 46403

From: [Paul Cothorn](#)
To: [UCC Consumer Info](#)
Subject: Please REJECT IAW's hefty increase & SUPPORT low-income affordability
Date: Monday, July 17, 2023 2:10:10 PM

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Dear Mr. Fine,

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On the other hand, IAW's request for a whopping 31% rate hike - and significant increase in profits - is truly appalling. Their proposed return of 10.4% is well above the national average of 9.61%. Please reject this substantial hike in both our bills and IAW's profits!

Regards,
Paul Cothorn
3116 Susan Dr
Kokomo, IN 46902

From: [Linda Harcourt](#)
To: [UCC Consumer Info](#)
Subject: Please REJECT IAW's hefty increase & SUPPORT low-income affordability
Date: Monday, July 17, 2023 2:01:51 PM

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Dear Mr. Fine,

We all need water to live safe and healthy lives. With Indiana-American Water's (IAW) proposed \$14/month rate hike in Cause No. 45870, I'm very concerned that people in my community will struggle to afford such a substantial increase in essential water service. That's why I'm grateful to see their proposed low-income program. Please help make sure that vulnerable Hoosiers can afford water service by supporting IAW's Universal Service Affordability Tariff.

On the other hand, IAW's request for a whopping 31% rate hike - and significant increase in profits - is truly appalling. Their proposed return of 10.4% is well above the national average of 9.61%. Please reject this substantial hike in both our bills and IAW's profits!

Regards,
Linda Harcourt
3461 Woodmar Ct
West Lafayette, IN 47906

From: [Rhonda Mathes](#)
To: [UCC Consumer Info](#)
Subject: Please REJECT IAW's hefty increase & SUPPORT low-income affordability
Date: Monday, July 17, 2023 1:42:58 PM

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Dear Mr. Fine,

We all need water to live safe and healthy lives. With Indiana-American Water's (IAW) proposed \$14/month rate hike in Cause No. 45870, I'm very concerned that people in my community will struggle to afford such a substantial increase in essential water service. That's why I'm grateful to see their proposed low-income program. Please help make sure that vulnerable Hoosiers can afford water service by supporting IAW's Universal Service Affordability Tariff.

On the other hand, IAW's request for a whopping 31% rate hike - and significant increase in profits - is truly appalling. Their proposed return of 10.4% is well above the national average of 9.61%. Please reject this substantial hike in both our bills and IAW's profits!

Regards,
Rhonda Mathes
101 Weber Ct
Franklin, IN 46131

From: [Ada Williams](#)
To: [UCC Consumer Info](#)
Subject: Please REJECT IAW's hefty increase & SUPPORT low-income affordability
Date: Monday, July 17, 2023 1:24:58 PM

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Dear Mr. Fine,

We all need water to live safe and healthy lives. With Indiana-American Water's (IAW) proposed \$14/month rate hike in Cause No. 45870, I'm very concerned that people in my community will struggle to afford such a substantial increase in essential water service. That's why I'm grateful to see their proposed low-income program. Please help make sure that vulnerable Hoosiers can afford water service by supporting IAW's Universal Service Affordability Tariff.

On the other hand, IAW's request for a whopping 31% rate hike - and significant increase in profits - is truly appalling. Their proposed return of 10.4% is well above the national average of 9.61%. Please reject this substantial hike in both our bills and IAW's profits!

Regards,
Ada Williams
5117 E 13th Pl
Gary, IN 46403

From: [lisa rueve](#)
To: [UCC Consumer Info](#)
Subject: Please REJECT IAW's hefty increase & SUPPORT low-income affordability
Date: Monday, July 17, 2023 1:19:16 PM

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Dear Mr. Fine,

We all need water to live safe and healthy lives. With Indiana-American Water's (IAW) proposed \$14/month rate hike in Cause No. 45870, I'm very concerned that people in my community will struggle to afford such a substantial increase in essential water service. That's why I'm grateful to see their proposed low-income program. Please help make sure that vulnerable Hoosiers can afford water service by supporting IAW's Universal Service Affordability Tariff.

On the other hand, IAW's request for a whopping 31% rate hike - and significant increase in profits - is truly appalling. Their proposed return of 10.4% is well above the national average of 9.61%. Please reject this substantial hike in both our bills and IAW's profits!

Regards,
lisa rueve
2602 Pamela Dr
New Albany, IN 47150

From: [Elizabeth Hagman](#)
To: [UCC Consumer Info](#)
Subject: Please REJECT IAW's hefty increase & SUPPORT low-income affordability
Date: Monday, July 17, 2023 1:14:43 PM

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Dear Mr. Fine,

We all need water to live safe and healthy lives. With Indiana-American Water's (IAW) proposed \$14/month rate hike in Cause No. 45870, I'm very concerned that people in my community will struggle to afford such a substantial increase in essential water service. That's why I'm grateful to see their proposed low-income program. Please help make sure that vulnerable Hoosiers can afford water service by supporting IAW's Universal Service Affordability Tariff.

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Regards,
Elizabeth Hagman
2020 Liberty Dr
Jeffersonville, IN 47130

From: [Cindy Sizemore](#)
To: [UCC Consumer Info](#)
Subject: Please REJECT IAW's hefty increase & SUPPORT low-income affordability
Date: Monday, July 17, 2023 1:10:47 PM

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Regards,
Cindy Sizemore
3848 Ridgetop Cir
Jeffersonville, IN 47130

From: [Mark Harper](#)
To: [UCC Consumer Info](#)
Subject: Please REJECT IAW's hefty increase & SUPPORT low-income affordability
Date: Sunday, July 16, 2023 6:41:43 PM

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Dear Mr. Fine,

We all need water to live safe and healthy lives. With Indiana-American Water's (IAW) proposed \$14/month rate hike in Cause No. 45870, I'm very concerned that people in my community will struggle to afford such a substantial increase in essential water service. That's why I'm grateful to see their proposed low-income program. Please help make sure that vulnerable Hoosiers can afford water service by supporting IAW's Universal Service Affordability Tariff.

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Regards,
Mark Harper
7544 Marywood Dr
Newburgh, IN 47630

From: [Susan Edmondson](#)
To: [UCC Consumer Info](#)
Subject: Please REJECT IAW's hefty increase & SUPPORT low-income affordability
Date: Sunday, July 16, 2023 1:12:10 PM

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Dear Mr. Fine,

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Regards,
Susan Edmondson
1010 S 21st St
Terre Haute, IN 47803

From: [Brian Wind](#)
To: [UCC Consumer Info](#)
Subject: Please REJECT IAW's hefty increase & SUPPORT low-income affordability
Date: Monday, July 17, 2023 11:46:15 PM

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Dear Mr. Fine,

We all need water to live safe and healthy lives. With Indiana-American Water's (IAW) proposed \$14/month rate hike in Cause No. 45870, I'm very concerned that people in my community will struggle to afford such a substantial increase in essential water service. That's why I'm grateful to see their proposed low-income program. Please help make sure that vulnerable Hoosiers can afford water service by supporting IAW's Universal Service Affordability Tariff.

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Regards,
Brian Wind
3040 Fry Rd
Greenwood, IN 46142

From: [Christine Colon](#)
To: [UCC Consumer Info](#)
Subject: Please stand up for residential customers in Cause Number 45870
Date: Monday, July 17, 2023 10:00:19 PM

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Dear Counselor Fine,

Folks all across Indiana are dealing with rising costs across the board - food, housing, health care. Now Indiana-American Water (IAW) wants a 31% increase in revenues. How are we supposed to keep up?

Please stand up for residential customers in Cause Number 45870 by opposing IAW's 31% increase in revenues and their substantial hike in profits. As people struggle to make ends meet, it's disturbing that IAW is asking for such big increases on both fronts.

I also ask that you support IAW's proposed Universal Service Affordability Tariff. We all rely on water every day. This proposed program would do a lot of good in making sure that vulnerable Hoosiers aren't forced to go without essential water service because they can't keep up with all these increases.

Many thanks,
Christine Colon
4024 E 14th Pl
Gary, IN 46403

From: [Niki Messmore](#)
To: [UCC Consumer Info](#)
Subject: Please stand up for residential customers in Cause Number 45870
Date: Monday, July 17, 2023 7:40:08 PM

**** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ****

Dear Counselor Fine,

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Many thanks,
Niki Messmore
2316 Mayhew Dr
Indianapolis, IN 46227

From: [Barbara Bohn-Vigar](#)
To: [UCC Consumer Info](#)
Subject: Please stand up for residential customers in Cause Number 45870
Date: Monday, July 17, 2023 5:35:59 PM

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Many thanks,
Barbara Bohn-Vigar
1022 Bluff Ridge Dr
New Albany, IN 47150

From: [Marcia Daehler](#)
To: [UCC Consumer Info](#)
Subject: Please stand up for residential customers in Cause Number 45870
Date: Monday, July 17, 2023 4:48:30 PM

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Many thanks,
Marcia Daehler
220 Connolly St
West Lafayette, IN 47906

From: [VANESSA DEMERS](#)
To: [UCC Consumer Info](#)
Subject: Please stand up for residential customers in Cause Number 45870
Date: Monday, July 17, 2023 2:33:10 PM

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Many thanks,
VANESSA DEMERS
1007 E Killian Dr
Mooresville, IN 46158

From: [Paul Cothern](#)
To: [UCC Consumer Info](#)
Subject: Please stand up for residential customers in Cause Number 45870
Date: Monday, July 17, 2023 2:11:00 PM

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Many thanks,
Paul Cothern
3116 Susan Dr
Kokomo, IN 46902

From: [Susan Louden](#)
To: [UCC Consumer Info](#)
Subject: Please stand up for residential customers in Cause Number 45870
Date: Monday, July 17, 2023 1:52:16 PM

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Many thanks,
Susan Louden
414 Alexander Dr
Seymour, IN 47274

From: [Jeremy Lally](#)
To: [UCC Consumer Info](#)
Subject: Please stand up for residential customers in Cause Number 45870
Date: Monday, July 17, 2023 1:42:03 PM

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Many thanks,
Jeremy Lally
1763 Summerlin Pl
Jeffersonville, IN 47130

From: [Katie Brewer](#)
To: [UCC Consumer Info](#)
Subject: Please stand up for residential customers in Cause Number 45870
Date: Monday, July 17, 2023 1:18:08 PM

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Many thanks,
Katie Brewer
2001 Depauw Ave
New Albany, IN 47150

From: [Megan Hampton](#)
To: [UCC Consumer Info](#)
Subject: Please stand up for residential customers in Cause Number 45870
Date: Monday, July 17, 2023 1:14:25 PM

**** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ****

Dear Counselor Fine,

Hi, Please stand up for residential customers in Cause Number 45870 by opposing IAW's 31% increase in revenues and their substantial hike in profits. As people struggle to make ends meet, it's disturbing that IAW is asking for such big increases on both fronts.

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Many thanks,
Megan Hampton
1155 Berry Rd
Greenwood, IN 46143

From: [Scott Fritsch](#)
To: [UCC Consumer Info](#)
Subject: Please stand up for residential customers in Cause Number 45870
Date: Monday, July 17, 2023 1:13:25 PM

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Many thanks,
Scott Fritsch
3500 Tally Ho Dr
Kokomo, IN 46902

From: [Robert Culhane](#)
To: [UCC Consumer Info](#)
Subject: Please stand up for residential customers in Cause Number 45870
Date: Monday, July 17, 2023 11:08:22 PM

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Many thanks,
Robert Culhane
1024 Aquila Ln
Franklin, IN 46131