



# Indiana Office of Utility Consumer Counselor

**For Immediate Release**

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## Community Utilities of Indiana Rate Case: OUCC Invites Consumer Comments

If you want to comment on Community Utilities of Indiana’s (CUII’s) proposed water and sewer rate increases, you are invited to do so.

The Indiana Office of Utility Consumer Counselor (OUCC), the state agency representing consumer interests in cases before the Indiana Utility Regulatory Commission (IURC), is reviewing CUII’s request and is scheduled to file testimony on Apr. 26, 2022.

While using its legal and technical resources to analyze the request, including examining the utility’s books and operations, the OUCC is inviting written comments from customers through Apr. 19, 2022.

CUII provides service to approximately 5,300 water customers and 3,500 sewer customers in three northwest Indiana areas:

- The portion of Merrillville formerly served by Indiana Water Service, Inc. (IWSI),
- Lakes of the Four Seasons in Lake and Porter Counties, formerly served by Twin Lakes Utilities, Inc. (TLUI), and
- The portions of Jasper and Newton Counties formerly served by Water Service Corporation of Indiana (WSCl).

CUII is proposing a two-phase rate increase to be implemented in October 2022 and October 2023. It is also seeking IURC approval to create a new rate for qualifying low-income customers. The utility’s request would raise a monthly residential bill for 5,000 gallons as follows:

	Current	Proposed: Oct. 2022	Proposed: Oct. 2023
Water - Standard Rate	\$42.44	\$76.25	\$82.60
Water - Low-Income Rate	\$42.44	\$45.40	\$49.19
Sewer - Standard Rate	\$61.34	\$86.33	\$95.83
Sewer - Low-Income Rate	\$61.34	\$58.27	\$64.69

In its filings, the utility states it is seeking the increases to cover higher operating and maintenance costs and to pay for infrastructure improvements including main replacements and upgrades, treatment plant improvements, iron filter replacements, tank painting, new wells, new buildings, and new meters to be installed through 2023.

CUII’s current rates received IURC approval in 2018.

The Lakes of the Four Seasons Property Owners’ Association has formally intervened in this case. Any testimony it files is also due on Apr. 26, 2022.

A settlement agreement is possible in any legal proceeding. If an agreement is reached, the settling parties are required to present evidence showing it to be in the public interest. The IURC may approve, deny, or modify any settlement it considers.

**(Continued)**

Consumers who wish to submit written comments for the case record may do so via the OUCC's website at [www.in.gov/oucc/2361.htm](http://www.in.gov/oucc/2361.htm), by email at [uccinfo@oucc.IN.gov](mailto:uccinfo@oucc.IN.gov), or by mail at:

Public Comments  
Indiana Office of Utility Consumer Counselor (OUCC)  
115 W. Washington St., Suite 1500 SOUTH  
Indianapolis, IN 46204

The OUCC needs to receive all written consumer comments no later than Apr. 19, 2022, so that it can: 1) Consider them in preparing its testimony and 2) File them with the Commission to be included in the case's formal evidentiary record. Comments should include the consumer's **name**, **mailing address**, and a reference to either "**IURC Cause No. 45651**" or **Community Utilities of Indiana**. Consumers with questions about submitting written comments can contact the OUCC's consumer services staff toll-free at 1-888-441-2494.

An IURC evidentiary hearing is currently scheduled to start on June 15, 2022. While evidentiary hearings are open to the public, participation is typically limited to attorney and Commission questioning of technical witnesses. A final Commission order is expected in October.

The OUCC is posting case updates online at [www.in.gov/oucc/watersewer/key-cases-by-utility/community-utilities-of-indiana](http://www.in.gov/oucc/watersewer/key-cases-by-utility/community-utilities-of-indiana). Case updates are also available through the agency's monthly electronic newsletter. Consumers can subscribe at [www.in.gov/oucc/news](http://www.in.gov/oucc/news).

(IURC Cause No. 45651)

The Indiana Office of Utility Consumer Counselor (OUCC) represents Indiana consumer interests before state and federal bodies that regulate utilities. As a state agency, the OUCC's mission is to represent all Indiana consumers to ensure quality, reliable utility services at the most reasonable prices possible through dedicated advocacy, consumer education, and creative problem solving.